

[REDACTED]

From: Aquilla Canada <[REDACTED]>
Sent: Monday, April 29, 2024 2:22 PM
To: Missouri Public Service Commission; *My Man* Dranel J. Clark : Business Partner For The EIT/ Authorized (Legal) Representative For The State Of Missouri: (Non-P..O.A) The; Aquilla Canada
Subject: Evidence of no balance owed at previous residence.

Evidence of no balance at [REDACTED]

Furthermore, online no access for us to past and/or present information regarding 3 different payment periods for service at previous residence. Between June 14th, 2023 after Bill payment was made in full. Through July 15th, 2023. With credit for that month (June and previous month of May. Listed on page 2 under details category as (CHARGES) instead of credits.

3 billing cycles within 15 days at residence.
Transfer and service terminated completely, June 30th ,2023.

Not Through July 6th or 7th.
A full week after move. To new residence [REDACTED].
Service established. Before July began,
In fact, before, June 27th, 2023. Closing date of new property. As required by law.