



Carole J. Williamson
Director – Tariffs & Compliance
5 Davis Farm Road
Portland, ME 04103
207.535.3069

May 1, 2024

Nancy Dippell, Secretary
Missouri Public Service Commission
200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360

**RE: Consolidated Communications Enterprise Services, Inc. - Tariff Revision - PSC MO. No. 1,
Residential Increases**

Dear Secretary:

Enclosed for filing, Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications hereby submits the following tariff sheets with a proposed effective date of June 1, 2024.

Section 4 - First Revised Sheet No. 36.11
Section 5 - Third Revised Sheet No. 40
Section 11 - Seventh Revised Sheet No. 60

The purpose of this filing is to increase the following Residential tariff rates by \$5.00 per month:

- Non-Published Listing (Current rate is \$3.00 increasing to \$8.00).
- Caller ID Name and Number (Current rate is \$7.50 increasing to \$12.50).
- Call Waiting (Current rate is \$3.00 increasing to \$8.00).
- Caller ID/Call Waiting (Current rate is \$3.00 increasing to \$8.00).
- Voice Advantage II Bundles calling feature upgrade (Current rate is \$5.00 increasing to \$10.00).

A copy of the bill message language is attached and will be placed on applicable customer May bills.

Please contact me at the number above or at carole.williamson@consolidated.com or Carrie Patterson at carrie.patterson@consolidated.com with any questions or concerns regarding this filing.

Thank you for your assistance in this matter.

Regards,

A handwritten signature in black ink that reads "Carole J. Williamson". The signature is fluid and cursive, written in a professional style.

Carole J. Williamson

**CONSOLIDATED COMMUNICATIONS ENTERPRISE SERVICES, INC.
BILL MESSAGE – CUSTOMER NOTIFICATION**

NOTICE OF PRICE INCREASE

Effective with June's bill, some of the voice services you subscribe to, including Voice Mail, Caller ID services, Call Waiting, Call Screen-Telemarketer and Non-published Numbers will increase by \$5.00 per month per service. In addition, the Voice Advantage II Call Feature Bundle, if subscribed, will also increase by \$5.00. We strive to deliver the best services and customer support available. As part of that commitment, we are continually investing to improve your services. If you have any questions, please contact customer service at 1.844.YOUR.CCI (1.844.968.7224).

4. SERVICES (cont'd)

4.7 Directory Listings (cont'd)

4.7.1 Description (cont'd)

5. Non-listed Service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator.
6. Service Charges apply to change listed directory service to Non-published Service or Non-listed Service. Service Charges DO NOT apply to change from Non-published Service or Non-listed Service to listed Primary Listing service.
7. The charge for Directory listings begins on the day the Directory Assistance records are posted.
8. The length of directory listing period is from the day on which the directory is published to the day the succeeding directory is published.
9. Listings will be limited to such information as is necessary for proper identification.
10. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

4.7.2 Rates

	Residential Monthly Rate	Business Monthly Rate
1. Additional Listing	\$2.25	\$2.25
2. Non-Published Listing	\$8.00 (I)	\$2.25
3. Non-Listed Service	\$0.50	\$0.50

5. OPTIONAL SERVICES (continued)

5.2 CLASS Services Rates

Rates for CLASS Services, with the exception of Call Trace, will be charged on a monthly basis, at the following rates:

<u>Service</u>	<u>Residential Pricing</u>	<u>Commercial Pricing</u>
Caller ID Name and Number	\$12.50 (I)	\$8.50
Call Forwarding	3.00	4.00
Call Waiting	8.00 (I)	4.00
Call Blocking	N/C	N/C
Three-Way Calling	3.00	3.00
Six-Way Calling (ISDN Only)	6.00	10.00
Call Return	3.00	5.00
Selective Call Forwarding	3.00	4.50
Automatic Redial	3.00	4.00
Remote Access to Call Forwarding	3.00	3.00
Speed Calling 8	3.00	3.00
Caller ID/Call Waiting	8.00 (I)	4.00
Call Forwarding Busy	3.00	4.00
Selective Call Rejection	3.00	4.00
Teen Ring	3.25	4.00
Anonymous Call Rejection	3.00	N/A
Value Pack (any 5 CLASS Services)	14.95	15.00
Call Trace	3.00/successful activation	N/A
Remote Call Forwarding Service	4.50	4.50

5.3 CLASS Services Installation Charge

The CLASS Services Installation Charge will be \$15.00 per CLASS Services order.

6 OPERATOR SERVICES

6.1 Directory Assistance

6.1.1 A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

6.1.2 Each call to Directory Assistance will be charged as follows:

Per Call
\$0.90

6.1.3 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles (Cont'd)

11.3.2 Regulations (Cont'd)

Consolidated Communications Enterprise Services, Inc., d/b/a Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.3.3 Monthly Rates and Charges

- | | | |
|----|---|----------------------|
| A. | Voice Advantage II Basic | \$35.95 ¹ |
| B. | Voice Advantage II 600 | \$35.95 ¹ |
| C. | Voice Advantage II Unlimited | \$35.95 ¹ |
| D. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* |
| E. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include: | |
| | 1. Caller ID | |
| | 2. Call Waiting | |
| | 3. Call Waiting ID | |
| | 4. Call Conferencing 3 Way | |
| | 5. Anonymous Call Rejection | |
| | 6. Call Back Busy Unlimited | |
| | 7. Call Return Unlimited | |
| | 8. Call Forward All Calls | |

(I)

Not all features may be available in all areas

¹This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

* Service not regulated under this tariff