

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at its office in Jefferson City on the 2nd day of May, 2024.

Merlon Jonee Ragland,)
)
 Complainant,)
)
 v.)
)
 KC Water,)
)
 Respondent.)

File No. WC-2024-0315

ORDER DISMISSING COMPLAINT

Issue Date: May 2, 2024

Effective Date: June 1, 2024

On April 23, 2024, Merlon Jonee Ragland filed a complaint against KC Water.

The Commission’s provisions governing jurisdiction before the Commission are found at Sections 386.020(59), RSMo. and 386.250(3), RSMo. The Commission has no jurisdiction over KC Water and so must dismiss this complaint.

Under Commission Rule 20 CSR 4240-2.070(14), the Regulatory Law Judge shall cause the parties to be notified that the dismissal of this complaint will be final unless an application for rehearing is filed. The application for rehearing must be filed with the Commission before this order’s effective date.¹

If the Commission denies the application for rehearing, the parties then have 30 days after the denial is issued to file an appeal with the court of appeals. If the

¹ Section 386.500, RSMo.

Commission grants the application for rehearing, then the Commission will order appropriate actions at that time.

THE COMMISSION ORDERS THAT:

1. The Commission has no jurisdiction over KC Water and therefore dismisses this complaint.
2. If the Complainant wishes to request a rehearing by the Commission, such request must be filed before June 1, 2024.
3. This order is effective on June 1, 2024.
4. This file will close on June 2, 2024.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

Hahn, Ch., Coleman, Holsman
and Kolkmeier CC., concur.

Walker, Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2nd day of May 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

May 2, 2024

File/Case No. WC-2024-0315

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.