

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
6th Revised Sheet 1
Replacing 5th Revised Sheet 1

ACCESS SERVICES

(CT) 8. Reserved for Future Use
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

(RT) The Telephone Company may provide
(RT) Billing & Collection services as specified by contract. Such services may include:

- Billing Service
- Billing Analysis Service
- Billing Information Service
- Account Maintenance

(RT)
(RT)

(RT)

(DR)

(DR)

(CT) 8.1 Billing Service

(CT) 8.1.1 Message Processing Service

(CT) Message Processing Service is the transforming of the recorded Customer call details into rated messages in preparation for billing.

(CT) 8.1.2 Bill Processing Service

(CT) Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the Customer and the collection of the deposits and monies due from the End Users.

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
4th Revised Sheet 1
Replacing 3rd Revised Sheet 1

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

The Telephone Company may, at the option of an IC or end user, provide Billing & Collection services as specified by contract. Such services may include:

- Recording Service
- Billing Service
- Billing Analysis Service
- Billing Information Service
- Account Maintenance

Unless otherwise stated in this section, the term IC includes an end user.

8.1 Recording Service

Recording Service is the recording of the details of an IC message, and when requested by the IC, the provision of those details to the IC.

8.1.1 Rates and Charges

The rates and charges for recording service for all contract lengths up through five (5) years are listed below.

| (AT) | | 1 Year | More Than |
|------|---|-------------|--------------------------------|
| (AT) | | <u>Rate</u> | <u>One</u> <u>Year Rate</u> |
| (AT) | Recording Per Customer Message | \$0.0250 | (NR) ICB |
| | Assembling & Editing Per Message | 0.0050 | |
| | Provision Of Message Detail-Per Message | 0.0050 | |
| | Per Tape Charge | 45.0000 | |
| | Data Transmission Sent or Received | | |
| | Per Record using CMDS Network | 0.0030 | |
| | Data Transmission Sent or Received Per | | |
| | Record Using Customer Provided Network | 0.0010 | |
| (AT) | Overnight Delivery of Mag Tape | 90.0000 | (NR) ICB |

8.2 Billing Service

8.2.1 Message Processing Service

Message Processing Service is the transforming of the recorded IC call details into rated messages in preparation for billing.

8.2.2 Bill Processing Service

Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the IC and the collection of the deposits and monies due from the End Users.

Issued: May 11, 1994 Effective: July 14, 1994
 By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
 Southwestern Bell Telephone Company
 St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
3rd Revised Sheet 1
Replacing 2nd Revised Sheet 1

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

(AT) The Telephone Company may, at the option of an IC or end user, provide
(AT) Billing & Collection services as specified by contract. Such services may include:

- Recording Service
- Billing Service
- Billing Analysis Service
- Billing Information Service
- Account Maintenance

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SEP 6 1991

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(AT) Unless otherwise stated in this section, the term IC includes an end user.

8.1 Recording Service

Recording Service is the recording of the details of an IC message, and when requested by the IC, the provision of those details to the IC.

8.1.1 Rates and Charges

The rates and charges for recording service for all contract lengths up through five (5) years are listed below.

| | <u>Rate</u> |
|---|-------------|
| Recording Per Customer Message | \$0.0250 |
| Assembling & Editing Per Message | 0.0050 |
| Provision Of Message Detail-Per Message | 0.0050 |
| Per Tape Charge | 45.0000 |
| Data Transmission Sent or Received | |
| Per Record using CMDS Network | 0.0030 |
| Data Transmission Sent or Received Per | |
| Record Using Customer Provided Network | 0.0010 |
| Overnight Delivery of Mag Tape | 90.0000 |

CANCELLED

JUL 14 1994
BY 4th R.S.#1
Public Service Commission
MISSOURI

8.2 Billing Service

8.2.1 Message Processing Service

Message Processing Service is the transforming of the recorded IC call details into rated messages in preparation for billing.

8.2.2 Bill Processing Service

Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the IC and the collection of the deposits and monies due from the End Users.

Issued: SEP 09 1991

Effective: NOV 02 1991

FILED

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

NOV 2 1991

MO. PUBLIC SERVICE COMM.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 1
Replacing 1st Revised Sheet 1
and Original Sheet 1.01

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NOV 24 1987

(CP) ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

The Telephone Company may, at the option of an IC, provide Billing and Collection services. Such services may include:

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- Recording Service
- Billing Service
- Billing Analysis Service
- Billing Information Service
- Account Maintenance

8.1 Recording Service

Recording Service is the recording of the details of an IC message, and when requested by the IC, the provision of those details to the IC.

8.1.1 Rates and Charges

The rates and charges for recording service for all contract lengths up through five (5) years are listed below.

CANCELLED

| | <u>Rate</u> |
|---|--------------|
| Recording Per Customer Message | \$0.0250 |
| Assembling & Editing Per Message | (CR) 0.0050 |
| Provision Of Message Detail-Per Message | 0.0050 |
| Per Tape Charge | (CR) 45.0000 |
| Data Transmission Sent or Received | |
| Per Record using CMDS Network | (NR) 0.0030 |
| Data Transmission Sent or Received Per | |
| Record Using Customer Provided Network | 0.0010 |
| Overnight Delivery of Mag Tape | (NR) 90.0000 |

NOV 2 1991
BY 3 M R.S. #1
Public Service Commission
MISSOURI

8.2 Billing Service

8.2.1 Message Processing Service

Message Processing Service is the transforming of the recorded IC call details into rated messages in preparation for billing.

8.2.2 Bill Processing Service

Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the IC and the collection of the deposits and monies due from the End Users.

FILED

Issued: **DEC 1 1987**

Effective: **JAN 1 1988**

JAN 1 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

87-95
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 1
Replacing Original Sheet 1

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

The Telephone Company will, at the option of an IC, provide the following services:

- Recording Service
- Billing Service
- Billing Analysis Service
- Billing Information Service



8.1 Recording Service

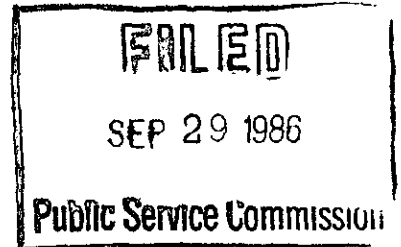
The Telephone Company will provide Recording Service in association with the offering of Feature Groups C and D Switched Access Service for IC messages that can be recorded by the Telephone Company provided automatic message accounting equipment. In addition, where the Telephone Company records the IC messages on manual tickets, the Telephone Company will provide Recording Service for the manual tickets.

The Telephone Company will provide Recording Service in its operating territory. The minimum territory for which the Telephone Company will provide Recording Service is all the appropriately equipped offices in a state operating territory for which the IC has ordered Feature Group C or D Switched Access Service.

- (AT) For Feature Group C and D Switched Access Service, when answer supervision is provided by the IC premises, the term "IC message" used herein denotes a completed call originated by an IC's End User. An IC message begins when answer supervision from the premise of the ordering IC is received by Telephone Company recording equipment indicating that the called party has answered. A message ends when disconnect supervision is received by Telephone Company recording equipment from either the premise of the ordering IC or the IC's End User premise from which the call originated.
- (CT)
- (MT)

CANCELLED

JAN 1 1988
BY 2nd R.S. #1
Public Service Commission
MISSOURI



Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 1

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

DEC 29 1983

The Telephone Company will, at the option of an IC, provide the following services:

- Recording Service
- Billing Service
- Billing Analysis Service
- Billing Information Service

Public Service Commission

8.1 Recording Service

The Telephone Company will provide Recording Service in association with the offering of Feature Groups C and D Switched Access Service for IC messages that can be recorded by the Telephone Company-provided automatic message accounting equipment. In addition, where the Telephone Company records the IC messages on manual tickets, the Telephone Company will provide Recording Service for the manual tickets.

The Telephone Company will provide Recording Service in its operating territory. The minimum territory for which the Telephone Company will provide Recording Service is all the appropriately equipped offices in a state operating territory for which the IC has ordered Feature Group C or D Switched Access Service.

The term "IC message" used herein denotes a completed call originated by an IC's End User. An IC message begins when answer supervision from the IC terminal location is received by Telephone Company recording equipment indicating that the called party has answered. ^{END} IC message ends when disconnect supervision is received by Telephone Company recording equipment from either the IC terminal location or the IC End User's premises from which the call originated.

BY 1st R.S.#1
PUBLIC SERVICE COMMISSION

SEP 29 1986

8.1.1 General Description

Recording Service is the recording of the details of an IC message, and when requested by the IC, the provision of those details to the IC. Recording Service includes recording, assembly and editing and provision of recorded IC message detail.

Recording is the entering on magnetic tape or other acceptable media the details of IC messages originated through Switched Access Service for which appropriate answer and disconnect supervision has been received. Recording is provided 24 hours a day, 7 days a week.

Assembly and editing is the aggregation of the recorded IC message details to create individual messages and the verification that the data required for rating, in accordance with the standard format established by the Telephone Company, is present. Assembly and editing is performed at least once a week.

JAN 1 1984
83-253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

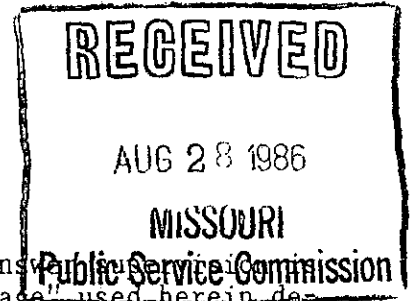
No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 1.01

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)



(AT) For Feature Group D Switched Access Service when answer supervision is not provided by the IC premises, the term "IC message" used herein denotes a call originated by an IC's end user where a start time (the recorded time at which the Feature Group D entry switch receives the first wink supervisory signal forwarded from the IC's point of termination) and a disconnect time are received by Telephone Company recording equipment. For purposes of measurement, the message begins when the wink supervisory signal is received and ends when disconnect supervision is received by Telephone Company recording equipment from either the premises of the ordering IC or the IC's End User premises from which the call originated.

(AT) Feature Group C Switched Access Service calls where the IC premises does not provide answer supervision are not permitted.

(MT) 8.1.1 General Description

Recording Service is the recording of the details of an IC message, and when requested by the IC, the provision of those details to the IC. Recording Service includes recording, assembly and editing and provision of recorded IC message detail.

Recording is the entering on magnetic tape or other acceptable media the details of IC messages originated through Switched Access Service for which appropriate answer and disconnect supervision has been received. Recording is provided 24 hours a day, 7 days a week.

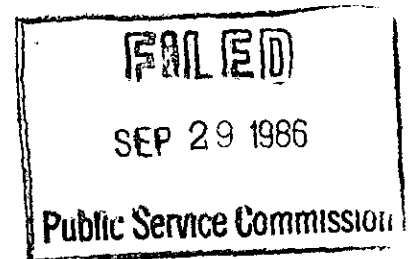
Assembly and editing is the aggregation of the recorded IC message details to create individual messages and the verification that the data required for rating, in accordance with the standard format established by the Telephone Company, is present. Assembly and editing is performed at least once a week.

CANCELLED

JAN 1 1988

BY 2nd R.S.#1

Public Service Commission
MISSOURI



Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
7th Revised Sheet 2
Replacing 6th Revised Sheet 2

ACCESS SERVICES

(CT) 8. Reserved for Future Use
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

Issued: April 2, 2018

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: May 2, 2018

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
6th Revised Sheet 2
Replacing 5th Revised Sheet 2

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

(CT) 8.1 Billing Service-(Continued)

(CT) 8.1.2 Bill Processing Service-(Continued)

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the Customer's services and/or Local Telephone Exchange Services to an End User. Where Local Telephone Exchange Service access is denied, access to Customer service will also be denied.

(CT)
(CT)

(CT) 8.1.3 Rates and Charges

The rates and charges for billing service are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| | <u>1 Yr. Rate</u> | <u>More Than 1 Yr. Rate</u> |
|------|---|---------------------------------|
| (DR) | | ICB |
| | Message Bill Processing Per Message | 0.0300 |
| | Message Bill Processing - Per Phrase Summary Records | 0.0045 |
| | Bulk Bill Processing Per Message | 0.0200 |
| (DR) | | |
| (DR) | | |
| | Bill Rendering - Message Bill | 0.4500 |
| | Bill Rendering - Bulk Bill | 0.4000 |
| | Bill Rendering - Private Line Bill | 2.0000 |
| | Bill Phrase 5 Lines Per Phrase Per Bill | 0.0200 |
| | Bill Page Per Page Per Bill | 0.0350 |
| | End User Adjustment Per Adjustment | 2.5000 |
| | Post Bill Message Investigation Per Case | 3.0000 |
| | Program Development Charge Per Hour | 60.0000 |
| (DR) | | |
| (DR) | | |
| | Network | 0.0010 |
| | Clerical Staff Utilization Per Hour | 45.0000 |
| | CPU Utilization Per Hour | 850.0000 |
| | Retention of Records Per Tape Per Month | 1.0000 |
| | | ICB |

Issued: September 7, 2012

Effective: October 7, 2012

CANCELLED
May 2, 2018
Missouri Public
Service Commission
JI-2018-0126

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Filed
Missouri Public
Service Commission
JI-2013-0116

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
5th Revised Sheet 2
Replacing 4th Revised Sheet 2

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Bill Processing Service-(Continued)

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's services and/or Local Telephone Exchange Services to an End User. Where Local Telephone Exchange Service access is denied, access to IC service will also be denied.

8.2.3 Rates and Charges

The rates and charges for billing service are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| (CT) | | <u>1 Yr. Rate</u> | <u>More Than</u> | |
|------|-------------------------------------|-------------------|-------------------|-----|
| (CT) | | | <u>1 Yr. Rate</u> | |
| | | | (CR) | ICB |
| | Message Rating Per Message | \$0.0050 | | |
| | Message Bill Processing Per Message | 0.0300 | | |
| | Message Bill Processing - | | | |
| (CT) | Per Phrase Summary Records | 0.0045 | | |
| | Bulk Bill Processing Per Message | 0.0200 | | |
| | Message Bill Inquiry Per Message | 0.0400 | | |
| | Bulk Bill Inquiry Per Message | 0.0040 | | |
| | Private Line Bill Inquiry Per | | | |
| | Bill Rendered | 0.3500 | | |
| | Bill Rendering - Message Bill | 0.4500 | | |
| | Bill Rendering - Bulk Bill | 0.4000 | | |
| | Bill Rendering - Private Line Bill | 2.0000 | | |
| | Bill Phrase 5 Lines Per Phrase | | | |
| | Per Bill | 0.0200 | | |
| | Bill Page Per Page Per Bill | 0.0350 | | |
| | End User Adjustment Per Adjustment | 2.5000 | | |
| | Post Bill Message Investigation | | | |
| | Per Case | 3.0000 | | |
| | Program Development Charge Per Hour | 60.0000 | | |
| | Data Transmission Sent or Received | | | |
| | Per Record Using CMDS Network | 0.0030 | | |
| | Data Transmission Sent or Received | | | |
| | Per Record Using Customer Provided | | | |
| | Network | 0.0010 | | |
| | Clerical Staff Utilization Per Hour | 45.0000 | | |
| | CPU Utilization Per Hour | 850.0000 | | |
| | Retention of Records Per Tape | | | |
| | Per Month | 1.0000 | (CR) | ICB |

Issued: May 11, 1994 Effective: July 14, 1994
By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
4th Revised Sheet 2
Replacing 3rd Revised Sheet 2

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Bill Processing Service-(Continued)

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's services and/or Local Telephone Exchange Services to an End User. Where Local Telephone Exchange Service access is denied, access to IC service will also be denied.

8.2.3 Rates and Charges

The rates and charges for billing service are listed below. BY elements charged on an hourly basis, the charges are done performed on an overtime basis.

| | 1 Yr. Rate | 3 Yr. Rate | 5 Yr. Rate |
|--|------------|------------|------------|
| Message Rating Per Message | \$0.0050 | \$0.0050 | \$0.0050 |
| Message Bill Processing Per Message | 0.0300 | 0.0275 | 0.0250 |
| Message Bill Processing - | | | |
| Per EMI Text Record | (NR)0.0045 | (NR)0.0045 | (NR)0.0045 |
| Bulk Bill Processing Per Message | 0.0200 | 0.0175 | 0.0150 |
| Message Bill Inquiry Per Message | 0.0400 | 0.0350 | 0.0300 |
| Bulk Bill Inquiry Per Message | 0.0040 | 0.0035 | 0.0030 |
| Private Line Bill Inquiry Per | | | |
| Bill Rendered | 0.3500 | 0.3000 | 0.2500 |
| Bill Rendering - Message Bill | 0.4500 | 0.4000 | 0.3500 |
| Bill Rendering - Bulk Bill | 0.4000 | 0.3500 | 0.3000 |
| Bill Rendering - Private Line Bill | 2.0000 | 1.5000 | 1.0000 |
| Bill Phrase 5 Lines Per Phrase | | | |
| Per Bill | 0.0200 | 0.0200 | 0.0200 |
| Bill Page Per Page Per Bill | 0.0350 | 0.0350 | 0.0350 |
| End User Adjustment Per Adjustment | 2.5000 | 2.5000 | 2.5000 |
| Post Bill Message Investigation | | | |
| Per Case | 3.0000 | 3.0000 | 3.0000 |
| Program Development Charge Per Hour | 60.0000 | 60.0000 | 60.0000 |
| Data Transmission Sent or Received | | | |
| Per Record Using CMDS Network | 0.0030 | 0.0030 | 0.0030 |
| Data Transmission Sent or Received | | | |
| Per Record Using Customer Provided Network | 0.0010 | 0.0010 | 0.0010 |
| Clerical Staff Utilization Per Hour | 45.0000 | 45.0000 | 45.0000 |
| CPU Utilization Per Hour | 850.0000 | 850.0000 | 850.0000 |
| Retention of Records Per Tape | | | |
| Per Month | 1.0000 | 1.0000 | 1.0000 |

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NOV 08 1993

MISSOURI
Public Service Commission

CANCELLED

JUL 14 1994

5th R.S.#2
Public Service Commission
MISSOURI

(AT)
(AT)

FILED

Issued: NOV 12 1993 Effective: DEC 12 1993 DEC 12 1993

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

MISSOURI
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
3rd Revised Sheet 2
Replacing 2nd Revised Sheet 2

ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES-(Continued)

JAN 16 1990

8.2 Billing Service-(Continued)

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8.2.2 Bill Processing Service-(Continued)

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's services and/or Local Telephone Exchange Services to the User. Where Local Telephone Exchange Service access is denied, access to IC service will also be denied.

CANCELLED

8.2.3 Rates and Charges

DEC 12 1993

The rates and charges for billing service are listed by elements charged on an hourly basis, the charges are performed on an overtime basis.

BY *4th R.S. #2*
Public Service Commission
MISSOURI

| | 1 Yr. Rate | 3 Yr. Rate | 5 Yr. Rate |
|---|-------------|-------------|-------------|
| Message Rating Per Message | \$0.0050 | \$0.0050 | \$0.0050 |
| Message Bill Processing Per Message | 0.0300 | 0.0275 | 0.0250 |
| Bulk Bill Processing Per Message | 0.0200 | 0.0175 | 0.0150 |
| Message Bill Inquiry Per Message | 0.0400 | 0.0350 | 0.0300 |
| Bulk Bill Inquiry Per Message | 0.0040 | 0.0035 | 0.0030 |
| Private Line Bill Inquiry Per Bill Rendered | 0.3500 | 0.3000 | 0.2500 |
| Bill Rendering - Message Bill | 0.4500 | 0.4000 | 0.3500 |
| Bill Rendering - Bulk Bill | 0.4000 | 0.3500 | 0.3000 |
| Bill Rendering - Private Line Bill | 2.0000 | 1.5000 | 1.0000 |
| Bill Phrase 5 Lines Per Phrase Per Bill | 0.0200 | 0.0200 | 0.0200 |
| Bill Page Per Page Per Bill | (CR) 0.0350 | (CR) 0.0350 | (CR) 0.0350 |
| End User Adjustment Per Adjustment | 2.5000 | 2.5000 | 2.5000 |
| Post Bill Message Investigation Per Case | 3.0000 | 3.0000 | 3.0000 |
| Program Development Charge Per Hour | 60.0000 | 60.0000 | 60.0000 |
| Data Transmission Sent or Received Per Record Using CMDS Network | 0.0030 | 0.0030 | 0.0030 |
| Data Transmission Sent or Received Per Record Using Customer Provided Network | 0.0010 | 0.0010 | 0.0010 |
| Clerical Staff Utilization Per Hour | 45.0000 | 45.0000 | 45.0000 |
| CPU Utilization Per Hour | 850.0000 | 850.0000 | 850.0000 |
| Retention of Records Per Tape Per Month | 1.0000 | 1.0000 | 1.0000 |

Issued: JAN 17 1990

Effective: FEB 17 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED

FEB 17 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2
and Original Sheet 2.01

(CP) ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

NOV 24 1987

8.2 Billing Service--(Continued)

MISSOURI

8.2.2 Bill Processing Service--(Continued)

Public Service Commission

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's services and/or Local Telephone Exchange Service to an End User. Where Local Telephone Exchange Service access is denied, access to IC service will also be denied.

8.2.3 Rates and Charges

The rates and charges for billing service are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| | <u>1 Yr. Rate</u> | <u>3 Yr. Rate</u> | <u>5 Yr. Rate</u> |
|---|-------------------|-------------------|-------------------|
| Message Rating Per Message | (NR) \$0.0050 | (NR) \$0.0050 | (NR) \$0.0050 |
| Message Bill Processing Per Message | (CR) 0.0300 | (CR) 0.0275 | (CR) 0.0250 |
| Bulk Bill Processing Per Message | 0.0200 | 0.0175 | 0.0150 |
| Message Bill Inquiry Per Message | 0.0400 | 0.0350 | 0.0300 |
| Bulk Bill Inquiry Per Message | 0.0040 | 0.0035 | 0.0030 |
| Private Line Bill Inquiry Per Bill Rendered | 0.3500 | 0.3000 | 0.2500 |
| Bill Rendering - Message Bill | 0.4500 | 0.4000 | 0.3500 |
| Bill Rendering - Bulk Bill | 0.4000 | 0.3500 | 0.3000 |
| Bill Rendering - Private Line Bill | (CR) 2.0000 | (CR) 1.5000 | (CR) 1.0000 |
| Bill Phrase 5 Lines Per Phrase Per Bill | (NR) 0.0200 | (NR) 0.0200 | (NR) 0.0200 |
| Bill Page Per Page Per Bill | (CR) 0.0500 | (CR) 0.0500 | (CR) 0.0500 |
| End User Adjustment Per Adjustment | 2.5000 | 2.5000 | 2.5000 |
| Post Bill Message Investigation Per Case | 3.0000 | 3.0000 | 3.0000 |
| Program Development Charge Per Hour | 60.0000 | 60.0000 | 60.0000 |
| Data Transmission Sent or Received Per Record Using CMDS Network | (CR) 0.0030 | (CR) 0.0030 | (CR) 0.0030 |
| Data Transmission Sent or Received Per Record Using Customer Provided Network | (NR) 0.0010 | (NR) 0.0010 | (NR) 0.0010 |
| Clerical Staff Utilization Per Hour | 45.0000 | 45.0000 | 45.0000 |
| CPU Utilization Per Hour | 850.0000 | 850.0000 | 850.0000 |
| Retention of Records Per Tape Per Month | (NR) 1.0000 | (NR) 1.0000 | (NR) 1.0000 |

CANCELLED
FEB 17 1990
BY 328 R.S.#2
Public Service Commission
Missouri

FILED

Issued: **DEC 1 1987**

Effective: **JAN 1 1988**

JAN 1 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission
87-95

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 2
Replacing Original Sheet 2

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

8.1.1 General Description-(Continued)

Provision of the recorded detail is the provision of magnetic tapes containing the assembled and edited IC message detail and, when requested by the IC, data-transmitting the assembled and edited IC message detail to the IC. Except for lost or damaged records, the recorded detail will be available to the IC not more than five business days after the date all the detail requested by the IC was processed by the Telephone Company.

8.1.2 Undertaking of the Telephone Company

- (AT) A. When answer supervision is provided by the IC premises, the Telephone Company will record all IC messages carried over Feature Groups C and D Switched Access Service that are available to Telephone Company-provided recording equipment or operators. When answer supervision is not provided by the IC premises, the Telephone Company will record Feature Group D Switched Access Service messages that are available to Telephone Company-provided recording equipment or operators. Special arrangements must be made to provide these recordings; therefore, the time necessary to implement the service and the charges to provide these recordings will be determined on an individual case basis. The Telephone Company will record IC messages carried over a Feature Group A Switched Access Service. Unavailable IC messages (i.e., certain Feature Group C operator and TSPS messages which are not accessible by Telephone Company-provided recording equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the Telephone Company. Assembly and editing will be performed on all IC messages recorded during the billing period established by the Telephone Company. Except as set forth in Paragraphs 8.1.2, F. and 8.1.3, following, recorded message detail from previous billing periods will not be recovered and made available to the IC.
- (AT) B. A standard format for the provision of the recorded IC message detail will be established by the Telephone Company and provided to the IC. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved parties six months prior to the change.

(MT)

CANCELLED
JAN 1 1988
BY 2nd R.S. #2
Public Service Commission
MISSOURI

FILED
SEP 29 1986
Public Service Commission

Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 2

DEC 29 1983

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.1 Recording Service-(Continued)

Public Service Commission

8.1.1 General Description-(Continued)

Provision of the recorded detail is the provision of magnetic tapes containing the assembled and edited IC message detail and, when requested by the IC, data-transmitting the assembled and edited IC message detail to the IC. Except for lost or damaged records, the recorded detail will be available to the IC not more than five business days after the date all the detail requested by the IC was processed by the Telephone Company.

8.1.2 Undertaking of the Telephone Company

- A. The Telephone Company will record all IC messages carried over Feature Groups C and D Switched Access Service that are available to Telephone Company-provided recording equipment or operators. Unavailable IC messages (i.e., certain Feature Group C operator and TSPS messages which are not accessible by Telephone Company-provided recording equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the Telephone Company. Assembly and editing will be performed on all IC messages recorded during the billing period established by the Telephone Company. Except as set forth in Paragraphs 8.1.2, F. and 8.1.3, following, recorded message detail from previous billing periods will not be recovered and made available to the IC.
- B. A standard format for the provision of the recorded IC message detail will be established by the Telephone Company and provided to the IC. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved IC's six months prior to the change.
- C. The recorded IC message detail provided to the IC will not be sorted to furnish detail by specific End Users, groups of End Users, by office or by location.
- D. Recorded IC message detail will be provided to an IC as set forth in Paragraph 8.1.2, E., following. The Telephone Company will determine the number of magnetic tapes or data files required to provide the recorded message detail to the IC.

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 SEP 29 1986
 BY *RSH*
 PUBLIC SERVICE COMMISSION
 OF MISSOURI
 JAN 1 1984
 83-253

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Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 2.01

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

8.1.2 Undertaking of the Telephone Company-(Continued)

(MT)



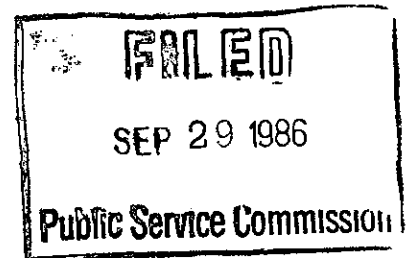
- C. The recorded IC message detail provided to the IC will not be sorted to furnish detail by specific End Users, groups of End Users, by office or by location.
- D. Recorded IC message detail will be provided to an IC as set forth in Paragraph 8.1.2, E., following. The Telephone Company will determine the number of magnetic tapes or data files required to provide the recorded message detail to the IC.

CANCELLED

JAN 1 1988

BY *2nd R.S. #1*

Public Service Commission
MISSOURI



Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
5th Revised Sheet 3
Replacing 4th Revised Sheet 3

ACCESS SERVICES

(CT) 8. Reserved for Future Use
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
4th Revised Sheet 3
Replacing 3rd Revised Sheet 3

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

(CT) 8.1 Billing Service-(Continued)

(CT) 8.1.3 Rates and Charges-(Continued)

| | <u>1 Yr. Rate</u> | <u>More Than 1 Yr. Rate</u> |
|---|-------------------|---------------------------------|
| Service Order: | | |
| Establishment of and Change to Calling Cards Per Order | \$25.0000 | ICB |
| Private Line End User Activity Per Order | 40.0000 | |
| Bulk Billed End User Activity Per Order | 40.0000 | |
| Other End User Order Activity | ICB | ICB |

(CT) 8.2 Billing Analysis Service

Billing Analysis Service is the provision of detection, investigation and deterrence of billing evasion activities.

(CT) 8.2.1 Rates and Charges

The rates and charges for billing analysis for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| | <u>Yr. Rate</u> | <u>More Than 1 Yr. Rate</u> |
|--|-----------------|---------------------------------|
| 30 Day Report for Detection Per Office | \$700.0000 | ICB |
| Continuous Scan Per Office Per Week | 700.0000 | |
| Documentation Scan Per Line Per Case | 700.0000 | |
| Hourly Rate * | 75.0000 | ICB |

* To Include:

- Collection of Evidence
- Preparation of Affidavits
- Prosecution Summary
- Assisting Law Enforcement
- Expert Witness Analysis
- Expert Witness Testimony
- Coordination of Sources
- Review Services
- Identification Report Services
- Preservation of Evidence

Issued: September 7, 2012

Effective: October 7, 2012

CANCELLED
May 2, 2018
Missouri Public
Service Commission
JI-2018-0126

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Filed
Missouri Public
Service Commission
JI-2013-0116

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
3rd Revised Sheet 3
Replacing 2nd Revised Sheet 3

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Rates and Charges-(Continued)

| | | | |
|------|---|-------------------|---------------------------------|
| (CT) | | | |
| (CT) | | <u>1 Yr. Rate</u> | <u>More Than 1 Yr. Rate</u> |
| | Service Order: | | |
| | Establishment of and Change to Calling Cards Per Order | \$25.0000 | (CR) ICB |
| | Private Line End User Activity Per Order | 40.0000 | |
| | Bulk Billed End User Activity Per Order | 40.0000 | |
| | Other End User Order Activity | ICB | (CR) ICB |

8.3 Billing Analysis Service

Billing Analysis Service is the provision of detection, investigation and deterrence of billing evasion activities.

8.3.1 Rates and Charges

The rates and charges for billing analysis for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| | | | |
|------|--|-----------------|---------------------------------|
| (AT) | | | |
| (AT) | | <u>Yr. Rate</u> | <u>More Than 1 Yr. Rate</u> |
| | 30 Day Report for Detection Per Office | \$700.0000 | (NR) ICB |
| | Continuous Scan Per Office Per Week | 700.0000 | |
| | Documentation Scan Per Line Per Case | 700.0000 | |
| | Hourly Rate * | 75.0000 | (NR) ICB |

- * To Include:
- Collection of Evidence
 - Preparation of Affidavits
 - Prosecution Summary
 - Assisting Law Enforcement
 - Expert Witness Analysis
 - Expert Witness Testimony
 - Coordination of Sources
 - Review Services
 - Identification Report Services
 - Preservation of Evidence

Issued: May 11, 1994 Effective: July 14, 1994
By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

**FILED
MO PSC**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 3
Replacing 1st Revised Sheet 3

(CP) ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

NOV 24 1987

8.2 Billing Service--(Continued)

8.2.3 Rates and Charges--(Continued)

**MISSOURI
Public Service Commission**

| | <u>1 Yr. Rate</u> | <u>3 Yr. Rate</u> | <u>5 Yr. Rate</u> |
|---|-------------------|-------------------|-------------------|
| Service Order: | | | |
| Establishment of and Change to Calling Cards Per Order (NR) | \$25.0000 | (NR)\$25.0000 | (NR)\$25.0000 |
| Private Line End User Activity Per Order | 40.0000 | 40.0000 | 40.0000 |
| Bulk Billed End User Activity Per Order | 40.0000 | 40.0000 | 40.0000 |
| Other End User Order Activity (NR) | ICB (NR) | ICB (NR) | ICB (NR) |

8.3 Billing Analysis Service

Billing Analysis Service is the provision of detection, investigation and deterrence of billing evasion activities.

8.3.1 Rates and Charges

The rates and charges for billing analysis for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| | <u>Rate</u> |
|---|-------------|
| 30 Day Report for Detection Per Office (CR) | \$700.0000 |
| Continuous Scan Per Office Per Week | 700.0000 |
| Documentation Scan Per Line Per Case | 700.0000 |
| Hourly Rate * (CR) | 75.0000 |

- * To Include:
- Collection of Evidence
- Preparation of Affidavits
- Prosecution Summary
- Assisting Law Enforcement
- Expert Witness Analysis
- Expert Witness Testimony
- Coordination of Sources
- Review Services
- Identification Report Services
- Preservation of Evidence

CANCELLED

JUL 14 1994
BY 3rd R.S. #3
Public Service Commission
MISSOURI

FILED

JAN 1 1988

87-95
Public Service Commission

Issued: DEC 1 1987

Effective: JAN 1 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 3
Replacing Original Sheet 3

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

8.1.2 Undertaking of the Telephone Company-(Continued)

E. At the request of an IC, magnetic tapes containing the recorded IC message details will be provided to the IC as part of Recording Service. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. Unless specified otherwise by the IC, the magnetic tapes will be sent to the IC via first-class U.S. Mail Service. However, the IC may pick up the magnetic tapes at a location designated by the Telephone Company or request that the detail on the magnetic tapes or in a data file be data-transmitted to the IC. When the IC message details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis. When the IC does not wish to receive the recorded IC message details, and the Telephone Company receives notice from the IC at least two weeks prior to the date the details would be sent to the IC, the charge as set forth in Paragraph 8.1.7, following, does not apply.

(AT)

F. At the IC's request, the Telephone Company will make a reasonable effort to recover recorded IC message detail previously made available to the IC and make it available again for the IC. The charge as set forth in Paragraph 8.1.7, following, will apply for all such detail provided. When the IC message details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis. Such a request must be made within 30 days from the date the details were initially made available to the IC.

8.1.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, the Telephone Company's liability for Recording Service is as follows:

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JAN 1 1988

BY *2nd R.S.#3*

Public Service Commission
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APR 15 1985
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Public Service Commission

Issued:

Effective: MAY 20 1985

APR 19 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MAY 20 1985
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 3

ACCESS SERVICES

DEC 2 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

Public Service Commission

8.1.2 Undertaking of the Telephone Company-(Continued)

E. At the request of an IC, magnetic tapes containing the recorded IC message details will be provided to the IC as part of Recording Service. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. Unless specified otherwise by the IC, the magnetic tapes will be sent to the IC via first-class U.S. Mail Service. However, the IC may pick up the magnetic tapes at a location designated by the Telephone Company or request that the detail on the magnetic tapes or in a data file be data-transmitted to the IC. When the IC message details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis. When the IC does not wish to receive the recorded IC message details, and the Telephone Company receives notice from the IC at least two weeks prior to the date the details would be sent to the IC, the charge as set forth in Paragraph 8.1.7, following, does not apply.

F. At the IC's request, the Telephone Company will make a reasonable effort to recover recorded IC message detail previously made available to the IC and make it available again for the IC. The charge as set forth in Paragraph 8.1.7, following, will apply for all such detail provided. When the IC message details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis. Such a request must be made within 30 days from the date the details were initially made available to the IC.

8.1.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, the Telephone Company's liability for Recording Service is as follows:

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MAY 20 1985
BY Lat RS 3
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
JAN 1 1984
83 - 253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
6th Revised Sheet 4
Replacing 5th Revised Sheet 4

ACCESS SERVICES

(CT) 8. Reserved for Future Use
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
5th Revised Sheet 4
Replacing 4th Revised Sheet 4

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

(CT) 8.3 Billing Information Service

(CT) Billing Information Service is the provision of information to the Customer from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA).

(CT) 8.3.1 Rates and Charges

Rates and charges for Billing Information Service for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| | <u>1 Year Rate</u> | <u>More Than 1 Yr. Rate</u> |
|---|------------------------|---------------------------------|
| (DR) Program Development Charge Per Hour | \$60.0000 | ICB |
| (DR) Clerical Staff Utilization Per Hour | 45.0000 | |
| CPU Utilization Per Hour | 850.0000 | |
| Standard SWBT CRIS Billing Information | | |
| Per Record | 0.0006 | |
| CNA Information Per Request | 1.5000 | |
| CNA Info Written Confirmation Per Request | 0.7500 | |
| Overnight Delivery of Mag Tape | 90.0000 | |
| Billing Name and Address (BNA), per request | 8000 | ICB |

(CT) 8.4 Account Maintenance

(CT) Account Maintenance is the provision of customer information to update the Customer's data base, for example, billing name and address changes, number changes, etc.

(CT) 8.4.1 Rates and Charges

Rates and charges will be determined on an Individual Case Basis (ICB).

(CT) 8.5 Liability of the Telephone Company

If detailed information required to provide Billing and Collection Service is not available because the Telephone Company lost or damaged records or tapes or incurred system outages, the Telephone Company will attempt to

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Effective: October 7, 2012

CANCELLED
May 2, 2018
Missouri Public
Service Commission
JI-2018-0126

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Filed
Missouri Public
Service Commission
JI-2013-0116

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
4th Revised Sheet 4
Replacing 3rd Revised Sheet 4

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA).

8.4.1 Rates and Charges

Rates and charges for Billing Information Service for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| | <u>1 Year Rate</u> | <u>More Than 1 Yr. Rate</u> |
|---|------------------------|---------------------------------|
| Program Development Charge Per Hour | \$60.0000 | ICB |
| Data Transmission Sent or Received Per Record Using CMDS Network | 0.0030 | |
| Data Transmission Sent or Received Per Record Using Customer Provided Network | 0.0010 | |
| Clerical Staff Utilization Per Hour | 45.0000 | |
| CPU Utilization Per Hour | 850.0000 | |
| Standard SWBT CRIS Billing Information Per Record | 0.0006 | |
| CNA Information Per Request | 1.5000 | |
| CNA Info Written Confirmation Per Request | 0.7500 | |
| Overnight Delivery of Mag Tape | 90.0000 | |
| (AT) Billing Name and Address (BNA), per request (CR) | 8000 | ICB |
| (RT) (DR) | | |

8.5 Account Maintenance

Account Maintenance is the provision of customer information to update the IC's data base, for example, billing name and address changes, number changes, etc.

8.5.1 Rates and Charges

Rates and charges will be determined on an Individual Case Basis (ICB).

8.6 Liability of the Telephone Company

If detailed information required to provide Billing and Collection Service is not available because the Telephone Company lost or damaged records or tapes or incurred system outages, the Telephone Company will attempt to

Issued: December 20, 1994 Effective: January 20, 1995

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

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MO PSC**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
3rd Revised Sheet 4
Replacing 2nd Revised Sheet 4

ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

MAY 10 1994

8.4 Billing Information Service

MISSOURI
Public Service Commission

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA).

8.4.1 Rates and Charges

Rates and charges for Billing Information Service for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| (AT) | 1 Year | More Than |
|---|-------------|-------------------|
| (AT) | <u>Rate</u> | <u>1 Yr. Rate</u> |
| Program Development Charge Per Hour | \$60.0000 | (NR) ICB |
| Data Transmission Sent or Received Per Record Using CMDS Network | 0.0030 | |
| Data Transmission Sent or Received Per Record Using Customer Provided Network | 0.0010 | |
| Clerical Staff Utilization Per Hour | 45.0000 | |
| CPU Utilization Per Hour | 850.0000 | |
| Standard SWBT CRIS Billing Information Per Record | 0.0000 | |
| CNA Information Per Request | 1.5000 | |
| CNA Info Written Confirmation Per Request | 0.7500 | |
| Overnight Delivery of Mag Tape | 90.0000 | |
| Billing Name and Address | | |
| - mechanized, per request | 0.3000 | |
| - mechanical, per request | 1.0000 | (NR) ICB |

CANCELLED
JAN 20 1995
BY 4th R.S. # 4
Public Service Commission
MISSOURI

8.5 Account Maintenance

Account Maintenance is the provision of customer information to update the IC's data base, for example, billing name and address changes, number changes, etc.

8.5.1 Rates and Charges

Rates and charges will be determined on an Individual Case Basis (ICB).

8.6 Liability of the Telephone Company

If detailed information required to provide Billing and Collection Service is not available because the Telephone Company lost or damaged records or tapes or incurred system outages, the Telephone Company will attempt to

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Issued: **MAY 11 1994**

Effective: ~~JUN 11 1994~~ **JUL 14 1994**

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

MISSOURI
Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 4
Replacing 1st Revised Sheet 4

ACCESS SERVICES

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JAN 25 1989

8. BILLING AND COLLECTION SERVICES--(Continued)

8.4 Billing Information Service

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Information System (CRIS) and Customer Name and Address Bureau (CNA). MISSOURI Public Service Commission

8.4.1 Rates and Charges

Rates and charges for Billing Information Service for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| | <u>Rate</u> |
|---|-------------|
| Program Development Charge Per Hour | \$60.0000 |
| Data Transmission Sent or Received Per Record Using CMDS Network | 0.0030 |
| Data Transmission Sent or Received Per Record Using Customer Provided Network | 0.0010 |
| Clerical Staff Utilization Per Hour | 45.0000 |
| CPU Utilization Per Hour | 850.0000 |
| Standard SWBT CRIS Billing Information Per Record | 0.0006 |
| CNA Information Per Request | 1.5000 |
| CNA Info Written Confirmation Per Request | 0.7500 |
| Overnight Delivery of Mag Tape | 90.0000 |
| Billing Name and Address | |
| - mechanized, per request | 0.3000 |
| - mechanical, per request | 1.0000 |

CANCELLED

JUL 14 1994
BY 2nd R.S. #4
Public Service Commission
MISSOURI

(NR)
|
(NR)

8.5 Account Maintenance

Account Maintenance is the provision of customer information to update the IC's data base, for example, billing name and address changes, number changes, etc.

8.5.1 Rates and Charges

Rates and charges will be determined on an Individual Case Basis (ICB).

8.6 Liability of the Telephone Company

If detailed information required to provide Billing and Collection Service is not available because the Telephone Company lost or damaged records or tapes or incurred system outages, the Telephone Company will attempt to

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Issued: JAN 27 1989

Effective: FEB 26 1989

FEB 26 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company Public Service Commission
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 4
Replacing Original Sheet 4

(CP) ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

NOV 24 1987

8.4 Billing Information Service

**MISSOURI
Public Service Commission**

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA).

8.4.1 Rates and Charges

Rates and charges for Billing Information Service for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

| | <u>Rate</u> |
|---|----------------|
| Program Development Charge Per Hour | (CR) \$60.0000 |
| Data Transmission Sent or Received Per Record Using CMDS Network | (NR) 0.0030 |
| Data Transmission Sent or Received Per Record Using Customer Provided Network | (NR) 0.0010 |
| Clerical Staff Utilization Per Hour | 45.0000 |
| CPU Utilization Per Hour | (NR) 850.0000 |
| Standard SWBT CRIS Billing Information Per Record | (CR) 0.0006 |
| CNA Information Per Request | 1.5000 |
| CNA Info Written Confirmation Per Request | (CR) .0.7500 |
| Overnight Delivery of Mag Tape | (NR) 90.0000 |

CANCELLED

FEB 26 1989

BY 2nd R.S.#4

Public Service Commission

8.5 Account Maintenance

Account Maintenance is the provision of customer information to the IC's data base, for example, billing name and address changes, number changes, etc.

8.5.1 Rates and Charges

Rates and charges will be determined on an Individual Case Basis (ICB).

8.6 Liability of the Telephone Company

If detailed information required to provide Billing and Collection Service is not available because the Telephone Company lost or damaged records or tapes or incurred system outages, the Telephone Company will attempt to

FILED

Issued: DEC 1 1987

Effective: JAN 1 1988

JAN 1 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

87-95
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 4

ACCESS SERVICES

DEC 20 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Public Service Commission

8.1 Recording Service-(Continued)

8.1.3 Liability of the Telephone Company-(Continued)

- A. If IC message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost IC messages and associated revenue based on previously known values. This estimated IC message volume will be included along with the IC message detail provided to the IC and/or provided for Message Processing Service. In such events, the extent of the Telephone Company's liability for damages shall be limited to the granting of a corresponding credit adjustment to the IC amounts due to account for the unbillable revenue.
- B. When the Telephone Company is notified that, due to error or omission, incomplete data have been provided to an IC, the Telephone Company will make a reasonable effort to locate and/or recover the data and provide new magnetic tapes to the IC at no additional charge. Such request to recover the data must be made within 30 days from the date the details were initially made available to the IC. If the data cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as set forth in Paragraph 8.1.3, A., preceding.
- C. In the absence of willful misconduct, no liability for damages to the IC or other person or entity other than that as set forth in Paragraphs 8.1.3, A. and B., preceding, shall attach to the Telephone Company for its action or the conduct of its employees in providing Recording Service.

CANCELLED

8.1.4 Obligations of the IC

- A. The IC shall order Recording Service under a Special Order for each state where the service is desired.

JAN 1 1988
BY let R.S. #4

The IC shall order Recording Service at least one month prior to the date when the IC message detail is to be recorded.

Public Service Commission
MISSOURI

- B. The IC shall order provision of recorded IC message detail at least one month prior to the date when it wishes to receive the recorded message detail. However, the IC may wish to receive magnetic tapes of the recorded detail or have the recorded detail data-transmitted to an IC location at some times and not at others. Therefore, change in the provision of recorded IC message detail to the IC will be accommodated provided the IC gives two weeks' advance written notification to the Telephone Company.

JAN 1 1988
83-258

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
4th Revised Sheet 5
Replacing 3rd Revised Sheet 5

ACCESS SERVICES

(CT) 8. Reserved for Future Use
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

Issued: April 2, 2018

By JOHN SONDRAG, President - Missouri
St. Louis, Missouri

Effective: May 2, 2018

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

(CT) 8.5 Liability of the Telephone Company-(Continued)

(CT) recover the lost Customer detail or will estimate the lost volume of messages. In such events, the extent of the Telephone Company's liability for damages shall be limited as provided in the contract between the Telephone Company and the Customer.

(CT) When the Telephone Company is notified that, due to its error or omission, incomplete detail has been provided to an Customer, the Telephone Company will make every reasonable effort to recover the detail at no additional charge to the Customer. Such requests to recover the detail must be made within 30 days from the date the details were initially made available to the Customer. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as provided in the contract.

(CT) In the absence of willful misconduct, no liability for damages to the Customer or other person or entity other than that set forth in the preceding paragraphs, shall attach to the Telephone Company for its actions or the conduct of its employees in providing Billing and Collection Services.

Any additional provisions limiting the liability of the Telephone Company shall be provided for in the contract.

(CT) 8.6 General Regulations

(CT) Each Billing and Collection Services contract signed by an Customer will specify the specific Rates and Regulations, as well as appropriate methods, practices and procedures that will apply to the Customer. Major changes to the service arrangement made by the customer will require review by the Telephone Company and may result in changes of rates or provisions in the contract and may require regulatory approval.

At the conclusion of the contract, the customer must elect one of the following options:

- Renew the contract at the terms, conditions and rates that are tariffed or otherwise available at the time.
- Discontinue the service.

When the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be determined on an Individual Case Basis (ICB). Such charges will be made available to similarly situated customers on a nondiscriminatory basis. ICB Rates will be structured to recover the Company's cost of providing the services. Terms of ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 5
Replacing Original Sheet 5

(CP) ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

NOV 24 1987

8.6 Liability of the Telephone Company--(Continued)

MISSOURI

Public Service Commission

recover the lost IC detail or will estimate the lost value of the detail. In such events, the extent of the Telephone Company's liability for damages shall be limited as provided in the contract between the Telephone Company and the IC.

When the Telephone Company is notified that, due to its error or omission, incomplete detail has been provided to an IC, the Telephone Company will make every reasonable effort to recover the detail at no additional charge to the IC. Such requests to recover the detail must be made within 30 days from the date the details were initially made available to the IC. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as provided in the contract.

In the absence of willful misconduct, no liability for damages to the IC or other person or entity other than that set forth in the preceding paragraphs, shall attach to the Telephone Company for its actions or the conduct of its employees in providing Billing and Collection Services.

Any additional provisions limiting the liability of the Telephone Company shall be provided for in the contract.

8.7 General Regulations

Each Billing and Collection Services contract signed by an IC will specify the specific Rates and Regulations, as well as appropriate methods, practices and procedures that will apply to the IC. Major changes to the service arrangement made by the customer will require review by the Telephone Company and may result in changes of rates or provisions in the contract and may require regulatory approval.

At the conclusion of the contract, the customer must elect one of the following options:

- Renew the contract at the terms, conditions and rates that are tariffed or otherwise available at the time.
- Discontinue the service.

CANCELLED

FILED

JUL 14 1994
BY 2nd R.S. #5
Public Service Commission
MISSOURI

JAN 1 1988
87-95
Public Service Commission

Issued: DEC 1 1987

Effective: JAN 1 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 5

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.1 Recording Service-(Continued)

8.1.4 Obligations of the IC-(Continued)

Public Service Commission

C. The IC's terminal location shall provide such signals as may be required for the proper operation of the Telephone Company's automatic message accounting equipment used to perform the detail recordings.

8.1.5 Payment Arrangements and Audit Provision

A. Audit Provision

Upon reasonable written notice by the IC to the Telephone Company, the IC shall have the right through its authorized representative to examine and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the recording of messages for which amounts may be payable to the IC. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

All information received or reviewed by the IC or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

CANCELLED

JAN 1 1988
BY lat R.S. #5
Public Service Commission
MISSOURI

FILED
JAN - 1 1988
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7:10 PM

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
2nd Revised Sheet 6
Replacing 1st Revised Sheet 6

(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

Issued: April 2, 2018

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: May 2, 2018

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

- Access Services Tariff
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- Original Sheet 18
- 1st Revised Sheet 19
- 1st Revised Sheet 20
- Original Sheet 20.01
- Original Sheet 20.02
- Original Sheet 21
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- Original Sheet 24
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- Original Sheet 51

Issued: December 1, 1987 Effective: January 1, 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 2, 2018
Missouri Public
Service Commission
JI-2018-0126

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 6

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.1 Recording Service-(Continued)

8.1.5 Payment Arrangements and Audit Provision-(Continued) Public Service Commission

B. Minimum Period and Minimum Monthly Charge

The minimum period for which Recording Service is provided and for which charges apply is one month for each state in which the service is ordered.

The minimum monthly charges are the charges for IC messages recorded, IC message assembled and edited (except when Message Processing Service is ordered for the same monthly period) and when ordered by the IC, provision of the IC message detail on magnetic tape or data file. If the service is cancelled or discontinued prior to entering the detail on a magnetic tape or data file, the minimum monthly charge will be the charge for all IC messages recorded, assembled and edited for a 30-day period. The Telephone Company will use the most recent 30-day period for which data is available to determine the minimum charge.

C. Cancellation of a Special Order

An IC may cancel a Special Order for Recording Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Recording Service is the date the IC requests the recordings to start.

CANCELLED

When an IC cancels a Special Order for Recording Service after the order date but prior to the start of service, the minimum monthly charges will apply.

BY Let. R.S. #6

D. Changes to Special Orders Public Service Commission
MISSOURI

When an IC requests changes to a pending Special Order for Recording Service, the pending Special Order will be cancelled, and the requested changes will be undertaken if they can be accommodated by the Telephone Company under a new Special Order. All cancellation charges as set forth in Paragraph 8.1.5, C., preceding, will apply for the cancelled Special Order.

JAN 1 1984

83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
3rd Revised Sheet 7
Replacing 2nd Revised Sheet 7

(RT)

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(RT)

Issued: April 2, 2018

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

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Access Services Tariff
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 1st Revised Sheet 86
 Original Sheet 87

Issued: December 1, 1987

Effective: January 1, 1988

By R. D. BARRON, President-Missouri Division
 Southwestern Bell Telephone Company
 St. Louis, Missouri

CANCELLED
 May 2, 2018
 Missouri Public
 Service Commission
 JI-2018-0126

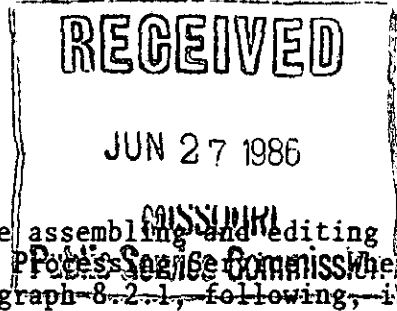
FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 7
Replacing Original Sheet 7

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)



8.1 Recording Service-(Continued)

8.1.6 Rate Regulations

- A. For each message recorded, the recording and the assembling and editing charges apply except when the IC orders Message Processing Service as set forth in Paragraph 8.2.1, following, is ordered for the same state and month that Recording Service is ordered, the assembling and editing charge does not apply per IC message.

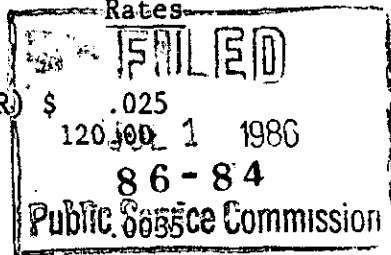
The charges for recording and for assembly and editing apply per message recorded and per message assembled and edited whether or not the IC's schedule of rates specifies billing on a per-message basis or any other basis.

- B. The per-Special-Order Charge applies for each Special Order accepted by the Telephone Company for Recording Service.
- C. When message detail, with or without sorting and/or name and address information is entered on a data file or magnetic tape for provision of message detail to an IC, the per-tape charge applies for each data file or magnetic tape prepared, and the per-record charge applies for each record processed. A record is a logical grouping of information as described in the programs that process the information and load the magnetic tapes or data file. The Telephone Company will determine the charges based on the number of data files or magnetic tapes prepared and on its count of the records processed. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process information and load the magnetic tapes or data file, whichever number of records is higher.

8.1.7 Rates and Charges **CANCELLED**

The rates and charges are: JAN 1 1988

| | | |
|----------------------------|---------------------------|---------------------------|
| | BY <i>and R.S.#7</i> | USOC |
| | Public Service Commission | |
| Recording, | MISSOURI | |
| per IC message | BARR+ | (CR) \$.025 |
| per Special Order. | BARR+ | 120.00 1 1986 |
| | | 86-84 |
| Assembling and Editing, | | Public Service Commission |
| per IC message(1). | BARA+ | |



(1) Not applicable when Message Processing Service as set forth in Paragraph 8.2.1, following, is provided to the IC, except as set forth in Paragraphs 8.2.1, B.1.c. and B.2.d., following.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff Section 8 Original Sheet 7

ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Public Service Commission

8.1 Recording Service-(Continued)

8.1.6 Rate Regulations

A. For each message recorded, the recording and the assembling and editing charges apply except when the IC orders Message Processing Service. When Message Processing Service as set forth in Paragraph 8.2.1, following, is ordered for the same state and month that Recording Service is ordered, the assembling and editing charge does not apply per IC message.

The charges for recording and for assembly and editing apply per message recorded and per message assembled and edited whether or not the IC's schedule of rates specifies billing on a per-message basis or any other basis.

B. The per-Special-Order Charge applies for each Special Order accepted by the Telephone Company for Recording Service.

C. When message detail is entered on a data file or magnetic tape for provision of message detail to an IC, the per-tape charge applies for each data file or magnetic tape prepared, and the per-record charge applies for each record processed. A record is a logical grouping of information as described in the programs that process the information and load the magnetic tapes or data file. The Telephone Company will determine the charges based on the number of data files or magnetic tapes prepared and on its count of the records processed. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process information and load the magnetic tapes or data file, whichever number of records is higher.

8.1.7 Rates and Charges

CANCELLED

The rates and charges are JUL 1 1986

| | |
|----------------------------|--|
| Recording, | |
| per IC message | |
| per Special Order. | |
| Assembling and Editing, | |
| per IC message(1). | |

BY RS.#7
PUBLIC SERVICE COMMISSION
OF MISSOURI

| | |
|-------|--------------|
| USOC | Rates |
| BARR+ | JAN - 1 1984 |
| BARR+ | \$.007 |
| | 8130-253 |
| BARA+ | .0035 |

(1) Not applicable when Message Processing Service as set forth in Paragraph 8.2.1, following, is provided to the IC, except as set forth in Paragraphs 8.2.1, B.1.c. and B.2.d., following.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

Access Services Tariff
Section 8
1st Revised Sheet 8
Replacing Original Sheet 8

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APR 15 1985
MISSOURI
Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

8.1.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

Provision of Message Detail,
per record processed
per tape or data file.

Data Transmission to an IC Location,
per record transmitted

Other transmission to a customer location,
per tape or data file.

FID PRMD \$.0035
58.00

BOD DT ICB rates and charges apply.
ICB rates and charges apply.

CANCELLED
JAN 1 1988
BY 1ST P56
Public Service Commission
MISSOURI

(NR)

8.2 Billing Service

At the request of an IC, the Telephone Company with reasonable notice and reasonable effort will provide Billing Service.

The Telephone Company will provide Billing Service in its operating territory. The minimum territory for which the Telephone Company will provide Billing Service is its state operating territory when the Telephone Company supplies the input records at the IC's request. When the IC supplies the input records, the Telephone Company will process the input records supplied by the IC as set forth in Paragraphs 8.2.1 and 8.2.2, following.

The Telephone Company will provide two types of Billing Service: (1) Message Billing Service as set forth in Paragraph 8.2.1 and (2) Private Line Billing Service as set forth in Paragraph 8.2.2, following.

The Telephone Company will provide Bill Processing Service, Private Line Billing Service only on the condition that it purchase the accounts receivable, if any, from the IC as set forth in Paragraph 8.2.3, following.

The Telephone Company will not render bills under this Tariff for the provision and/or delivery of telegrams, flowers, gifts, wine or other like services that an IC offers.

8.2.1 Message Billing Service

Message Billing Service consists of Message Processing Service and Bill Processing Service. An IC may order Message Processing Service or Bill Processing Service or both services.

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APR 19 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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MAY 20 1985
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

8.1.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

| FID | Rates |
|--------|-----------------------------|
| PRMD | \$.0035 |
| | 58.00 |
| BOD DT | ICB rates and charges apply |

Provision of Message Detail,
per record processed
per tape or date file.

Data Transmission to an IC Location,
per record transmitted

CANCELLED
MAY 20 1985
BY lot RS 8
PUBLIC SERVICE COMMISSION
OF MISSOURI

8.2 Billing Service

At the request of an IC, the Telephone Company with reasonable notice and reasonable effort will provide Billing Service.

The Telephone Company will provide Billing Service in its operating territory. The minimum territory for which the Telephone Company will provide Billing Service is its state operating territory when the Telephone Company supplies the input records at the IC's request. When the IC supplies the input records, the Telephone Company will process the input records supplied by the IC as set forth in Paragraphs 8.2.1 and 8.2.2, following.

The Telephone Company will provide two types of Billing Service: (1) Message Billing Service as set forth in Paragraph 8.2.1 and (2) Private Line Billing Service as set forth in Paragraph 8.2.2, following.

The Telephone Company will provide Bill Processing Service, Private Line Billing Service only on the condition that it purchase the accounts receivable, if any, from the IC as set forth in Paragraph 8.2.3, following.

The Telephone Company will not render bills under this Tariff for the provision and/or delivery of telegrams, flowers, gifts, wine or other like services that an IC offers.

8.2.1 Message Billing Service

Message Billing Service consists of Message Processing Service and Bill Processing Service. An IC may order Message Processing Service or Bill Processing Service or both services.

JAN - 1 1984
83 - 253

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Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 9

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

A. General Description

1. Message Processing Service

Message Processing Service is the transforming of the recorded IC call details into rated messages in preparation for billing. Message Processing Service includes initial data entry and rating of messages.

Initial data entry is the assembly of recorded IC call details into IC messages. This function includes editing and verification of recorded details to assure that the data required for rating are present.

Rating of IC messages is the computing of applicable charges for each IC message based on the IC-provided schedule of rates. Rating also includes the preparation of IC message detail for input to Bill Processing Service, the IC or other entities.

Further, rating is always performed and editing may be performed coincident with the implementation of a change in the IC's schedule of rates.

2. Bill Processing Service

Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the IC and the collection of the deposits and monies due from the End Users. Bill Processing Service includes message-billed (when necessary) and bulk-billed account establishment, posting of rated messages and rate elements, rendering of bills, collection of deposits, receiving payments, maintenance of accounts, treatment of accounts, message investigation and inquiry (when ordered by the IC).

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DEC 29 1983
Public Service Commission

CANCELLED

JAN 1 1988
BY 1st R56

JAN 1 1988
83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: MISSOURI JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.2 Billing Service-(Continued)

Public Service Commission

8.2.1 Message Billing Service-(Continued)

A. General Description-(Continued)

2. Bill Processing Service-(Continued)

Bulk-billed service is a billing service for an End User's account with a Dedicated Access Line (DAL) Service to the End User's premises where individual IC messages are not posted to the account and are not listed on the bill rendered to the End User.

Message-billed service is a billing service for an End User's account with an End User's common line where individual IC messages are posted to the account and are listed on the bill rendered to the End User. Message-billed service is also a billing service for an IC credit card End User's account without an End User's common line or Dedicated Access Line Service where individual messages or groups of messages are posted to the account and listed on the bill rendered to the End User.

Account establishment is the preparation of an IC End User's record so that a bill can be sent to that End User.

Posting of rated messages is the processing for billing of rated messages. Posting also is the examination and identification of all the rateable elements specified by the IC to be billed to an End User. Application of appropriate IC rates and charges to all such rate elements is also included when requested by the IC. The rating may be performed by the Telephone Company, another entity or the IC. Editing and rating of rate elements is performed when IC services are established or changed. Rating is always performed and editing may be performed coincident with the implementation of a change in the IC's schedule of rates.

CANCELLED

JAN 1 1988
BY 1st RSL
Public Service Commission
MISSOURI

JAN 1 1984
83 - 258

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

A. General Description-(Continued)

2. Bill Processing Service-(Continued)

Rendering of bills is the preparation and mailing of statements of the deposits and amounts due from the End User for IC message-billed and bulk-billed services. These statements may, at the Telephone Company's choice, be included as part of the regular monthly bill for Local Telephone Exchange Service mailed to the End User.

Receiving payment and maintenance of accounts is the collecting of monies from End Users for services furnished by the IC and maintenance of records of all transactions.

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's services and/or Local Telephone Exchange Services to an End User. Where Local Telephone Exchange Service access is denied, access to IC service will also be denied.

Message investigation is that activity undertaken by the Telephone Company to secure, or attempt to secure, proper billing information for IC messages.

Inquiry is the answering of End User's questions about charges billed for IC services and application of credits and adjustments to End User's accounts and review of IC messages removed from an End User's bill.

CANCELLED

JAN 1 1988

BY KA ASG

Public Service Commission
MISSOURI

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JAN 1 1988

83 - 253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 12

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company

1. Message Processing Service

- a. When Message Processing is ordered by an IC, the Telephone Company will process all of the IC messages it possesses in a state as set forth in Paragraph 8.2.1, B.1.b.through 1., following, at rates and charges set forth in Paragraph 8.2.1, G., following.
- b. The Telephone Company will provide Message Processing Service only for IC messages originating or recorded within the operating territory of the Telephone Company. The IC messages which the Telephone Company will process may be IC messages from Recording Service as set forth in Paragraph 8.1, preceding, or at the direction of the IC, other IC messages which are chargeable in accordance with the rate schedule furnished by the IC. Any sent-paid coin IC messages provided as input by the IC will be processed unless the IC specifies in writing that such IC messages are not to be processed. When such IC messages are processed, message processing charges will apply. When such messages are not processed, they will not be included in any IC message detail provided to the IC.
- c. A record of IC call details is required to provide Message Processing Service. Where an IC subscribes to Recording Service as set forth in Paragraph 8.1, preceding, those recorded details may be used as the input. Where the IC provides the call details, the records must be in the standard format established by the Telephone Company and delivered to the location specified by the Telephone Company. The charges as set forth in Paragraph 8.2.1, G.12., following, will apply if the IC data transmits its call details to the Telephone Company. If the IC-provided records must be converted by the Telephone Company to the standard format, and the Telephone Company agrees to make the conversion, program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs. The assembling and editing charges as set forth in Paragraph 8.1.7, preceding, applies in addition to all other charges for all such details converted by the Telephone Company. The

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St. Louis, Missouri

83-253

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Section 8
Original Sheet 13

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

1. Message Processing Service-(Continued)

c. (Continued)

Telephone Company will provide to the IC the precise details of the required standard format. If, in the course of Telephone Company business, it is necessary to change the standard format, the Telephone Company will provide notification to the involved IC's six months prior to the change. If the IC requests the IC-provided call details be reprocessed by the Telephone Company because of an IC error, the Telephone Company will reprocess the IC-provided call details and the appropriate charges as set forth in Paragraph 8.2.1, G., following, will apply.

- d. The Telephone Company will develop the IC's schedule of rates into a rating program. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs.
- e. Upon acceptance by the Telephone Company of a Special order for Message Processing Service from an IC, the Telephone Company will determine the period of time to implement such service on an individual-order basis.
- f. Changes in the rate levels of IC charges to be billed will normally be implemented within 30 days after receipt of a Special Order from the IC requesting such changes. Such changes will require modifications of the rating program. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary program changes. If any IC message detail must be reprocessed in order to apply the rate changes, the appropriate message-processing charges as set forth in Paragraphs 8.2.1, G.1 and 2., following, apply for all IC messages reprocessed.

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

1. Message Processing Service-(Continued)

- g. Changes in the rate structure for IC services to be billed also require a change in the rating program. When the Telephone Company determines that it can accommodate the changes, the conditions and the period of time required to make such changes will be determined on an individual-order basis. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary program changes. If any IC message detail must be reprocessed in order to apply the rate structure changes, the appropriate message processing charges as set forth in Paragraphs 8.2.1, G.1. and 2., following, apply for all IC messages reprocessed.
- h. Where the Telephone Company has rated IC messages which are to be billed to an End User by another exchange telephone company, the Telephone Company will enter the IC messages on a magnetic tape or data file which can be used for data transmission of the details. When the IC has so arranged with an involved exchange telephone company, the Telephone Company will transmit the rated IC message details to such other exchange telephone companies for billing to End Users in their operating territories. When the IC does not have billing arrangements with an exchange telephone company, rated IC messages for such an exchange telephone company will be delivered to the IC. The charges as set forth in Paragraph 8.2.1, G.4., following, apply to rated IC messages that are data-transmitted to the other exchange telephone companies. The charges as set forth in Paragraph 8.2.1, G.5., following, apply to rated IC messages that are delivered to the IC. When the IC message details are data-transmitted to the IC location, the data transmission charges will be determined on an individual-case basis. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs.

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Access Services Tariff
Section 8
Original Sheet 15

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

1. Message Processing Service-(Continued)

- i. Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, the Telephone Company will, upon written request from the IC, keep such records as may be required to make any adjustments to the End Users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual-case basis.
- j. The Telephone Company will, upon request, provide the IC the rated IC message detail.

The rated IC message detail will be provided on a request-by-request basis in a format similar to that used by the Telephone Company as input to Bill Processing Service. All rated IC message detail available to the Telephone Company will be provided to the IC. The rated IC message detail will not be sorted to furnish detail by specific End Users, groups of End Users, by office or by location.

The Telephone Company will provide the IC detail on a magnetic tape. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs. When a magnetic tape is provided, the charges as set forth in Paragraph 8.2.1, G.5., following, will apply.

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Access Services Tariff
Section 8
1st Revised Sheet 16
Replacing Original Sheet 16

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

1. Message Processing Service-(Continued)

j. (Continued)

Unless specified otherwise by the IC, the magnetic tapes will be sent to the IC using first-class U.S. Mail Service. However, the IC may pick up the magnetic tapes at a location designated by the Telephone Company or request the information on the magnetic tapes be data-transmitted to the IC. When the information is data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

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k. If the IC makes a request within 30 days of the date the IC details were initially made available to the IC, the Telephone Company will make every reasonable effort to recover the IC detail and make it available again to the IC and the charges as set forth in Paragraph 8.2.1G.5., will apply for all such IC detail provided. When the IC details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis.

l. IC messages which the Telephone Company processes that cannot be rated in accordance with the IC rate schedule will be reviewed by Telephone Company message investigation groups. Upon completion of the review, rated IC messages will be delivered to the IC when the IC orders such service or to Bill Processing Service when the IC orders such service. Unrated messages will be handled in accordance with instructions that have been mutually determined by the Telephone Company and the IC. At the request of the IC, the unrated IC messages will be reviewed for unauthorized use of the IC service by Telephone Company message investigation groups for a period of up to 90 days after the IC message was processed. The appropriate charges as set forth in Paragraph 8.2.1G.5., following, or Paragraphs 8.2.1G.7. and 8., following, will apply.

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

1. Message Processing Service-(Continued)

j. (Continued)

Unless specified otherwise by the IC, the magnetic tapes will be sent to the IC using first-class U.S. Mail Service. However, the IC may pick up the magnetic tapes at a location designated by the Telephone Company or request the information on the magnetic tapes be data-transmitted to the IC. When the information is data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis.

k. If the IC makes a request within 30 days of the date the IC details were initially made available to the IC, the Telephone Company will make every reasonable effort to recover the IC detail and make it available again to the IC and the charges as set forth in Paragraph 8.2.1, G.5., will apply for all such IC detail provided. When the IC details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis.

1. IC messages which the Telephone Company processes that cannot be rated in accordance with the IC rate schedule will be reviewed by Telephone Company message investigation groups. Upon completion of the review, rated IC messages will be delivered to the IC when the IC orders such service or to Bill Processing Service when the IC orders such service. Unrated messages will be handled in accordance with instructions that have been mutually determined by the Telephone Company and the IC. At the request of the IC, the unrated IC messages will be reviewed for unauthorized use of the IC service by Telephone Company message investigation groups for a period of up to 90 days after the IC message was processed. The appropriate charges as set forth in Paragraph 8.2.1, G.5., following, or Paragraphs 8.2.1, G.7. and 8., following, will apply.

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Southwestern Bell Telephone Company
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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service

- a. When Bill Processing Service is ordered by an IC, the Telephone Company will establish and maintain End User's accounts and prepare and render bills for all IC messages, bulk-billed messages and related rate elements it possesses for a state as set forth in Paragraphs 8.2.1, B.2.b. through m., following, at rates and charges as set forth in Paragraph 8.2.1, G., following. The Telephone Company will not establish an End User's account with any IC balance due.

In addition, the Telephone Company will, in accordance with Telephone Company deposit regulations, determine and collect a deposit from the End User for the IC service. The Telephone Company will, when necessary, in accordance with the Telephone Company deposit regulations, determine and collect the service deposit for new or established End User's accounts or for established accounts when the first message is posted to the End User's account. The Telephone Company will, when necessary, in accordance with the Telephone Company deposit regulations, maintain a service deposit balance for each End User's account. Service Deposits will not be maintained by individual IC accounts, but will be maintained for the End User's account in general. The Telephone Company will provide the IC a copy of its deposit regulations upon request from the IC.

- b. The Telephone Company will provide Bill Processing Service for message-billed service, bulk-billed service and related rate elements which are posted to End User's accounts located within the operating territory of the Telephone Company only. The Telephone Company will separate the rated IC messages into a message-billed group and a bulk-billed group for application of rates as set forth in Paragraph 8.2.1, G., following.
- c. At the request of the IC, the Telephone Company will prepare and distribute IC credit cards by first-class U.S. Mail Service. The Telephone Company will assign the credit card number and will mark its records and files to show that an End User has been issued an IC credit card. The Telephone Company will specify the information it requires to issue a credit card and the format to be used by the

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

c. (Continued)

IC in furnishing such information. The charges as set forth in Paragraph 8.2.1, G.13., following, apply. Plastic-coated paper cards will be distributed unless the IC requests another type of card be provided. Charges to prepare and distribute other such cards will be developed on an individual-case basis. When it becomes necessary, as determined by the Telephone Company, to change the credit-card number or to discontinue the billing of credit-card calls to an End User's account because of nonpayment of charges or unauthorized use of Telephone Company and IC service offerings, the Telephone Company will notify the IC. The Telephone Company will provide the IC the credit-card number, associated End User's account name and billing address for the credit-card number change or billing discontinued. All charges for calls associated with such a discontinued credit card after the IC has been notified will become the responsibility of the IC. End User's questions concerning the issuing of IC credit cards will not be handled by the Telephone Company.

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d. Rated IC messages are required to provide Bill Processing Service. If the IC subscribes to Message Processing Service as set forth in Paragraph 8.2.1, B.1., preceding, the rated IC messages may be used as the input. If the IC provides the rated IC messages, those IC messages must be in the standard format established by the Telephone Company and delivered to the location specified by the Telephone Company. The charges as set forth in Paragraph 8.2.1, G.12., following, apply if the IC data transmits its rated message data to the Telephone Company. Such IC-provided rated message data must identify the End User's account to be billed. If the IC-provided rated messages must be converted by the Telephone Company to the standard format and the Telephone Company agrees to make the conversion, program development charges as set forth Paragraph 8.2.2, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs. The assembling and editing charge as set forth in Paragraph 8.1.7, preceding, applies in addition to all other charges

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Access Services Tariff
Section 8
1st Revised Sheet 19
Replacing Original Sheet 19

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

d. (Continued)

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for all such related IC messages converted by the Telephone Company. The Telephone Company will provide to the IC the precise details of the required format. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved IC's six months prior to the change. If the IC requests the IC-provided rated IC messages be reprocessed by the Telephone Company because of an IC error, the Telephone Company will reprocess the IC-provided rated IC messages, and the appropriate charges, as set forth in Paragraph 8.2.1, G., following, will apply

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e. For End User's accounts in its operating territory where the IC has ordered Bill Processing Service, the Telephone Company will bill all rated IC messages provided by the IC. The bill format will be determined by the Telephone Company. However, subject to availability of the necessary equipment, the IC may request up to five (5) lines of informational or promotional wording on each of the IC's End User bills based on written instructions provided by the IC. Program development charges, as set forth in 8.2.1, G., following, apply for the hours required to change, design, develop, test and maintain the necessary programs to include such lines in the bill format. In addition, charges for Bill Page Information, as set forth in 8.2.1, G., following, will also apply. Any informational or promotional wording submitted by an IC for inclusion on End User bills is subject to approval by the Telephone Company.

f. Upon acceptance by the Telephone Company of a Special Order for Bill Processing Service from an IC, the Telephone Company will determine the conditions and the period of time to implement such service on an individual-order basis. Program development charges as set forth in Paragraph 8.2.1, G., following, apply for the hours required to design, develop, test and maintain the necessary programs including any programs to rate, change the rates of or change the rate structure of any rate elements associated with the IC services.

g. The Telephone Company will provide Bill Processing Service only on the condition that it purchase the accounts receivable from the IC as set forth in Paragraph 8.2.3, following.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

d. (Continued)

for all such related IC messages converted by the Telephone Company. The Telephone Company will provide to the IC the precise details of the required format. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved IC's six months prior to the change. If the IC requests the IC-provided rated IC messages be reprocessed by the Telephone Company because of an IC error, the Telephone Company will reprocess the IC-provided rated IC messages, and the appropriate charges as set forth in Paragraph 8.2.1, G., following, will apply.

- e. For End User's accounts in its operating territory where the IC has ordered Bill Processing Service, the Telephone Company will bill all rated IC messages provided by the IC. The bill format will be determined by the Telephone Company.
- f. Upon acceptance by the Telephone Company of a Special Order for Bill Processing Service from an IC, the Telephone Company will determine the conditions and the period of time to implement such service on an individual-order basis. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs including any programs to rate, change the rates of or change the rate structure of any rate elements associated with the IC services.
- g. The Telephone Company will provide Bill Processing Service only on the condition that it purchase the accounts receivable from the IC as set forth in Paragraph 8.2.3, following.

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Section 8
1st Revised Sheet 20
Replacing Original Sheet 20

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

- h. The Telephone Company will not provide any information related to Bill Processing Service accounts under this Section of the Tariff. Bill Processing Services information may be obtained as set forth in Paragraph 8.4, following.
- i. The Telephone Company will, at the option of the IC, provide message-billed Bill Processing Service with or without inquiry and bulk-billed Bill Processing Service with or without inquiry. In addition, the Telephone Company will, at the option of the IC, investigate End User message bill charges. Such services will be provided as follows:

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- (1) When the Telephone Company provides inquiry, the Telephone Company will be responsible for contacts and arrangements with the IC's End Users concerning the billing, collecting crediting and adjusting of the IC service charges, except prior IC balances due from End Users, in accordance with written instructions furnished by the IC. At the request of the IC, when the IC has ordered inquiry, the billed IC messages which are removed from an End User's bill in accordance with IC inquiry instructions will be reviewed for unauthorized use of IC service by Telephone Company message investigation groups for a period of up to ninety (90) days after the billed IC message has been removed from an End User's bill. For any billed IC messages removed from an End User's bill in accordance with IC inquiry instructions, the Telephone Company will make appropriate adjustments to the IC's accounts receivable. Inquiry will only be provided when the IC is provided Bill Processing Service at the same time for the same state operating area

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Access Services Tariff
Section 8
Original Sheet 20

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

- h. The Telephone Company will not provide any information related to Bill Processing Service accounts under this Section of the Tariff. Bill Processing Services information may be obtained as set forth in Paragraph 8.4, following.
- i. The Telephone Company will, at the option of the IC, provide message-billed Bill Processing Service with or without inquiry and bulk-billed Bill Processing Service with or without inquiry. When the Telephone Company provides inquiry, the Telephone Company will be responsible for contacts and arrangements with the IC's End Users concerning the billing, collecting, crediting and adjusting of the IC service charges, except prior IC balances due from End Users, in accordance with written instructions furnished by the IC. At the request of the IC, when the IC has ordered inquiry, the billed IC messages which are removed from an End User's bill in accordance with IC inquiry instructions will be reviewed for unauthorized use of IC service by Telephone Company message investigation groups for a period of up to 90 days after the billed IC message has been removed from an End User's bill. For any billed IC messages removed from an End User's bill in accordance with IC inquiry instructions, the Telephone Company will make appropriate adjustments to the IC's accounts receivable. When the Telephone Company provides Bill Processing Service without inquiry, all contacts from IC End Users concerning the IC-billed amounts will be referred to the IC, and the Telephone Company will only be responsible for contacts with IC's End Users concerning the collection of IC service deposits and charges, except prior IC balances due from End Users. Inquiry will only be provided when the IC has ordered Bill Processing Service for the same state operating area.
- j. The Telephone Company will accept IC gift certificates for payment from End Users if the IC agrees in writing to redeem all such gift certificates. The format of the gift certificate must be acceptable to the Telephone Company.

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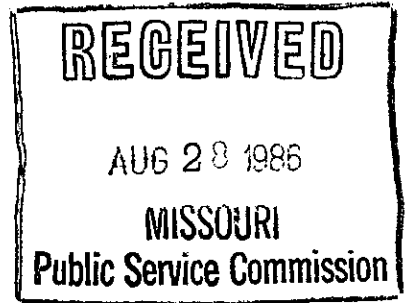
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Access Services Tariff
Section 8
Original Sheet 20.01



ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

i. (Continued)

(FC)

(2) When the Telephone Company provides Bill Processing Service without inquiry, all contacts from IC End Users concerning the IC-billed amounts will be referred to the IC, and the Telephone Company will only be responsible for contacts with IC's End Users concerning the collection of IC service deposits and charges, except prior IC balances due from End Users. Inquiry will only be provided when the IC has ordered Bill Processing Service for the same state operating area.

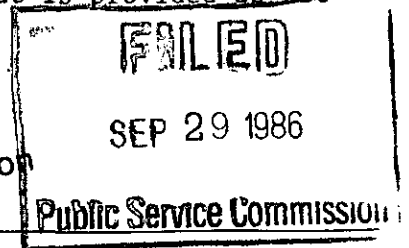
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(3) Investigation of End User message bill charges is a Telephone Company review of charges billed to an IC's End User which the IC proposes to remove from the End User bill or has removed from the End User bill. The review will be provided based on a written order from the IC. The review will include an investigation to determine the proper party to be billed for the IC designated messages.

Investigation also includes the review of a billed IC message removed from an End User bill at the IC's request for a period of up to ninety (90) days after the billed IC message has been removed from an End User's bill. The review is provided to identify suspected unauthorized use of the IC's service.

Investigation to determine if unauthorized use has occurred is not provided under this section, but is provided as set forth in 8.3 following.

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

i. (Continued)

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(3) (Continued)

The Telephone Company will select the personnel to make the review, and the response will be provided by telephone to the IC. The rates as set forth in 8.2.1, G., following, will apply to each request received from the IC. If adjustments are to be made to the End User account, they will be made in accordance with the IC's order and the appropriate charges as set forth in 8.2.1, F., following, will apply.

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j. The Telephone Company will accept IC gift certificates for payment from End Users if the IC agrees in writing to redeem all such gift certificates. The format of the gift certificate must be acceptable to the Telephone Company.

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Public Service Commission
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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 21

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

k. Rated IC messages input to Bill Processing Service which the Telephone Company cannot bill for any reason will be reviewed by the Telephone Company's message investigation groups. Upon completion of the review, the billable messages will be posted and the appropriate charges as set forth in Paragraphs 8.2.1, G.7. and 8., following, will apply. Unbillable messages will be handled in accordance with instructions that have been mutually determined by the Telephone Company and the IC. At the request of the IC, the rated IC messages which cannot be billed to an End User will be reviewed for unauthorized use of IC service by Telephone Company message investigation groups for a period of up to 90 days after the rated IC message was processed.

l. The Telephone Company will post rated IC messages to the appropriate End User's account when it identifies an IC message to be billed to an End User and will mark the appropriate End User's account when an IC credit card is issued to an End User. The Telephone Company will bill to an End User other IC message-billed service charges, such as provision of a credit card, issuing of a credit card, blocking of third-number billing, time and rate charges and subscription charges when it receives an order for such services from an IC. Other IC message-related charges, such as Directory Assistance and DIAL-IT charges, will be billed to the End User based on IC message data received from Message Processing Service or from the IC. The Telephone Company will make adjustments to End User's balances due to account for application of credits authorized by IC inquiry instructions and IC-furnished statements.

m. The Telephone Company will establish an End User's account for IC bulk-billed service when it receives an order from an IC to perform such activity for a specific End User and will bill IC bulk-billed charges to the End User. The Telephone Company will bill other IC bulk-billed rate elements, such as provision of a bulk-billed service access line, installation of an access line and provision of an access line extension when it receives an order for such services from an IC. Other IC message-related charges

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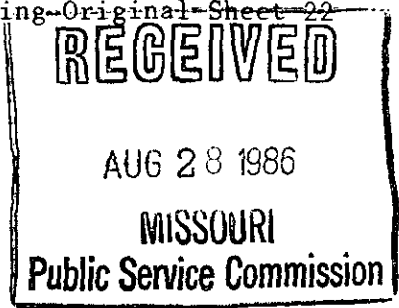
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
1st Revised Sheet 22
Replacing Original Sheet 22

ACCESS SERVICES



8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

m. (Continued)

for bulk-billed service, such as Directory Assistance and DIAL-IT charges, will be billed to the End User based on IC message data received from Message Processing Service or from the IC. The Telephone Company will make adjustments to End User's balances due to account for application of credits authorized by IC inquiry instructions and IC-furnished statements.

n. Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, the Telephone Company will, upon written request from the IC, keep such records as may be required to make any adjustments to End Users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual-case basis.

3. Message Billing Service Ordering

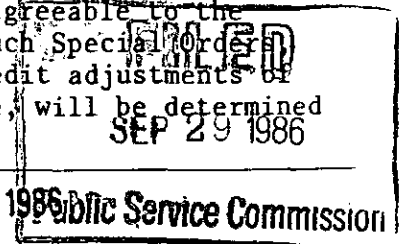
a. The Telephone Company will provide Message Billing Services under a Special Order. For all Message Billing Service establishment of or changes to End User's account data (including credit card data), establishment of or changes to End User's account rate elements, changes to End User's balances due and Bill Page Information, the Message Billing Service Special Order Charge as set forth in Paragraph 8.2.1, G., following, will apply to orders accepted by the Telephone Company. The format of this Special Order will be specified by the Telephone Company.

b. The Telephone Company will arrange with the IC to accept under a Special Order, End User's account information to establish and change End User's account data (including credit card data), establish and change an End User's account rate elements and change End User's balances due. The methods, procedures and manner in which the End User's account data and changes are forwarded to the Telephone Company must be agreeable to the Telephone Company. The charges to handle such Special Orders except Special Orders for application of credit adjustments of IC charges that change End User balances due, will be determined on an individual-case basis.

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Access Services Tariff
Section 8
Original Sheet 22

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

m. (Continued)

for bulk-billed service, such as Directory Assistance and DIAL-IT charges, will be billed to the End User based on IC message data received from Message Processing Service or from the IC. The Telephone Company will make adjustments to End User's balances due to account for application of credits authorized by IC inquiry instructions and IC-furnished statements.

- n. Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, The Telephone Company will, upon written request from the IC, keep such records as may be required to make any adjustments to End Users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual-case basis.

3. Message Billing Service Ordering

- a. The Telephone Company will provide Message Billing Services under a Special Order. For all Message Billing Service, other than establishment of or changes to End User's account data (including credit card data), establishment of or changes to End User's account rate elements and changes to End User's balances due, the Message Billing Service Special Order Charge as set forth in Paragraph 8.2.1, G.14., following, will apply to orders accepted by the Telephone Company. The format of this Special Order will be specified by the Telephone Company.
- b. The Telephone Company will arrange with the IC to accept under a Special Order, End User's account information to establish and change End User's account data (including credit card data), establish and change an End User's account rate elements and change End User's balances due. The methods, procedures and manner in which the End User's account data and changes are forwarded to the Telephone Company must be agreeable to the Telephone Company. The charges to handle such Special Orders will be determined on an individual-case basis.

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Access Services Tariff
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

C. Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, the Telephone Company liability for Message Billing Service is as follows:

1. If Bill Processing Service detail is not available because the Telephone Company lost or damaged records or incurred processing system outages, the Telephone Company will attempt to recover the lost IC detail. If the lost IC detail cannot be recovered and the Telephone Company recorded the details, the IC detail and the extent of the Telephone Company's liability for damages will be as set forth in Paragraph 8.1.3, A., preceding. If the lost IC detail cannot be recovered and the IC provided the detail, the IC will be requested to resupply the detail. If the IC cannot resupply the detail, the detail and the extent of the Telephone Company's liability for damages will be as set forth in Paragraph 8.1.3, A., preceding. This recovered detail will be included in message detail provided to the IC when the IC orders such service and any recovered IC messages will be billed.
2. When the Telephone Company is notified that, due to its error or omission, incomplete IC detail has been provided to an IC as set forth in Paragraph 8.2.1, B.1.j., preceding, and/or Paragraph 8.4, following, to an IC, the Telephone Company will make every reasonable effort to recover and provide the IC detail to the IC at no additional charge. Such request to recover the IC detail must be made within 30 days from the date the IC detail was initially made available to the IC. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as set forth in Paragraph 8.1.3, A., preceding.
3. If the Telephone Company finds it is notified of an error in billing to an End User, it will correct the error and bill the appropriate End User within the limits permitted by laws of the state in which it provides the service. If the error is caused by the Telephone Company and the Telephone Company cannot timely bill the proper End User, the extent of the Telephone Company's liability for damages will be the known amount misbilled or when the amount misbilled is unknown, limited as set forth in Paragraph 8.1.3, A., preceding.
4. In the absence of willful misconduct, no liability for damages to the IC or other person other than that as set forth in Paragraphs 8.2.1, C.1., 2. and 3., preceding, shall attach to the Telephone Company for its action or the conduct of its employees in providing Message Billing Service.

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Southwestern Bell Telephone Company
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Access Services Tariff
Section 8
Original Sheet 24

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 2 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

D. Obligations of the IC

- 1. The IC shall order Message Billing Services under a Special Order for each state where service is desired. The IC shall be responsible for all balances due from End Users that exist prior to ordering Bill Processing Service.

At the time Message Processing Service and/or Bill Processing Service is initially ordered, the IC shall order the service for one, three or five years. Thereafter, upon six months' written notice, additional service may be ordered for one, three or five years at the rates and charges as set forth in Paragraph 8.2.1, G., following. The IC may order inquiry for a service period that is different from that for Bill Processing. However, the IC shall not order inquiry unless it also has ordered Bill Processing Service for the same period and the same state operating area. Not later than six months prior to the end of an order period, the IC shall notify the Telephone Company in writing if service is to be discontinued at the end of the period. If no notice is received from the IC, the Telephone Company will automatically extend the services for another year, using the most recent 12 months of capacity provided. The IC will be notified by the Telephone Company when such an extension is made. All appropriate charges as set forth in Paragraph 8.2.1, G., following, for another year will apply, and the minimum charges will be based on the most recent 12 months of message capacity and/or bill capacity provided.

- 2. When Message Processing Service is ordered, the IC shall furnish the Telephone Company, for each state and for each year in the order, an estimate of the number of messages (message capacity), including those messages which will be bulk-billed to be processed.

In addition, when Bill Processing Service is ordered, the IC shall furnish the Telephone Company, for each state and for each year in the order, an estimate of the number of message-billed and/or bulk-billed messages (bill capacity) for which billing is to be provided. Separate estimates shall be furnished by the IC for message-billed messages and bulk-billed messages. The capacity estimate for inquiry for each state and each year shall be the same as that for message-billed and/or bulk-billed messages.

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Southwestern Bell Telephone Company
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Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

D. Obligations of the IC-(Continued)

- 3. The IC shall furnish all information necessary for the Telephone Company to provide the Message Billing Service, including any per-month service charges applicable to an End User, and an affidavit that states whether the IC service is subject to any federal and/or state taxes. When IC messages are to be billed by an entity other than the Telephone Company, the IC shall furnish written instructions as to how the rated IC messages are to be provided to that other entity. If the IC does not furnish complete instructions, all resulting unbillable messages will be delivered to the IC. The information shall be furnished by the IC in a timely manner.
- 4. The IC shall furnish to the Telephone Company a written schedule of its rates and charges in sufficient time to allow the Telephone Company to establish a rating program. The IC's rate structure must be consistent with established Telephone Company rating methodologies. The interval required to establish a rating program must be mutually agreeable to the Telephone Company and the IC.
- 5. When the IC orders Bill Processing Service, it shall authorize the Telephone Company in writing to deny service to End Users for non-payment. If that authorization is not received, Bill Processing Service will not be provided.
- 6. The IC shall be responsible for all contacts and arrangements, including prior IC balances due from End Users, with its End Users concerning the provision and maintenance of the IC's service.
- 7. When the IC orders message-billed or bulk-billed Bill Processing Service with inquiry, the IC shall furnish to the Telephone Company written instructions, which are agreeable to the Telephone Company, for the handling of End User's questions about bills.

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When the IC orders message-billed or bulk-billed Bill Processing Service without inquiry, the IC shall furnish the Telephone Company with written instructions as to where inquiries are to be referred.

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By R. D. BARRON, Vice President-Missouri
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

D. Obligations of the IC-(Continued)

Public Service Commission

7. (Continued)

When the IC does not order inquiry service and desires credit adjustments be made to the End User's balance due, the IC shall furnish a statement for each End User's account where the credit is desired. These statements shall show the IC message, the date the IC message was billed and the amount of the credit. These statements shall be furnished to the Telephone Company under a Special Order as set forth in Paragraph 8.2.1, B.3.b., preceding.

The IC shall notify its End Users through its tariff or other appropriate means when the IC handles the bill inquiries. The IC shall furnish the Telephone Company in writing all End User's bill adjustment statements.

- 8. The IC will immediately redeem all IC gift certificates the Telephone Company receives in payment for any End User's charges. The IC agrees to use a gift certificate format which is agreeable to the Telephone Company.
- 9. The IC agrees to permit the Telephone Company to determine in accordance with Telephone Company regulations, bill and collect IC service deposits from all End Users of the IC's services for which the Telephone Company provides billing for the IC. The IC will notify its End Users through its tariffs or other means that the Telephone Company will, when necessary, in accordance with Telephone Company deposit regulations, determine and collect IC service deposits. The IC will also include in its tariff and service arrangements and obtain regulatory concurrence for the Telephone Company deposit regulations that the Telephone Company will use to determine and collect End User's service deposits.
- 10. When the IC desires that a credit card be issued by the Telephone Company for an End User, the IC shall furnish the credit card information as specified by the Telephone Company. The information shall include a statement from the IC that the End User has requested the credit card. When the IC is notified by the Telephone Company that an IC credit card billing is discontinued, the IC shall notify the appropriate End User. The IC also agrees to be responsible for all charges to the discontinued credit card after receipt of notice of discontinuance, and all charges to an IC credit card where the End User states in writing to the Telephone Company that the End User did not request the credit card.

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Southwestern Bell Telephone Company
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

D. Obligations of the IC-(Continued)

11. When the IC furnishes recorded IC detail for Message Processing Service and/or rated IC message detail for Bill Processing Service, it shall be responsible to deliver the detail to the location specified by the Telephone Company, and it shall retain a copy of the detail furnished for at least 90 days.

E. Payment Arrangements and Audit Provision

1. Audit Provision

Upon written notice by the IC to the Telephone Company, the IC shall have the right, through its authorized representative to examine and audit during normal business hours and at reasonable intervals determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the amount payable to the IC. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

Any information received or reviewed by the IC or its authorized representative during the audit is to be considered confidential and not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

2. Minimum Period

The minimum period for which Message Billing Service is provided and for which charges apply is one year. If the IC orders Message Processing Service and/or Bill Processing Service for three or five years, then the minimum period and the period for which charges apply is that period ordered by the IC. A minimum period of one, three or five years, as ordered by the IC, applies for each additional period of service ordered.

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

2. Minimum Period-(Continued)

If the service is discontinued prior to the end of the period ordered, monthly charges apply for each remaining month and fraction of a month. The monthly charge will be 1/12 of the minimum yearly charge.

3. Minimum Order Capacities and Minimum Yearly Charges

Message Billing Service is subject to minimum order capacities and minimum yearly charges. The minimum order capacities are the message capacity and bill capacity as specified in Paragraph 8.2.1, E.3.a., following. The minimum yearly charge as specified in Paragraphs 8.2.1, E.3.b. or c., following, whichever is higher, shall apply.

- a. The message capacity ordered by the IC for any year in a three- to five-year order for Message Processing Service shall not be lower than 25 percent of the largest message capacity ordered for any year in a three- or five-year order. The bill capacity ordered by the IC for any year in a three- or five-year order for Bill Processing Service shall not be lower than 25 percent of the largest bill capacity ordered for any year in a three- or five-year order. The minimum yearly bill capacity for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth in Paragraph 8.2.1, D.2., preceding. The minimum yearly capacity ordered for each year for inquiry shall be the same as that for message-billed and/or bulk-billed messages.
- b. For Message Processing Service, the minimum yearly charge is the product of the message capacity per year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a, preceding, and the appropriate Message Processing Service rate times 0.7. The appropriate Message Processing Service rate as set forth in Paragraph 8.2.1, G.1., following, for the specific year-period ordered.

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Access Services Tariff
Section 8
Original Sheet 28

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

2. Minimum Period-(Continued)

If the service is discontinued prior to the end of the period ordered, monthly charges apply for each remaining month and fraction of a month. The monthly charge will be 1/12 of the minimum yearly charge.

3. Minimum Order Capacities and Minimum Yearly Charges

Message Billing Service is subject to minimum order capacities and minimum yearly charges. The minimum order capacities are the message capacity and bill capacity as specified in Paragraph 8.2.1, E.3.a., following. The minimum yearly charge as specified in Paragraphs 8.2.1, E.3.b. or c., following, whichever is higher, shall apply.

- a. The message capacity ordered by the IC for any year in a three- to five-year order for Message Processing Service shall not be lower than 25 percent of the largest message capacity ordered for any year in a three- or five-year order. The bill capacity ordered by the IC for any year in a three- or five-year order for Bill Processing Service shall not be lower than 25 percent of the largest bill capacity ordered for any year in a three- or five-year order. The minimum yearly bill capacity for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth in Paragraph 8.2.1, D.2., preceding. The minimum yearly capacity ordered for each year for inquiry shall be the same as that for message-billed and/or bulk-billed messages.
- b. For Message Processing Service the minimum yearly charge is the product of the message capacity per year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the appropriate Message Processing Service rate times the appropriate Message Processing Service rate as set forth in Paragraph 8.2.1, G.1., following, for any year period ordered.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

b. (Continued)

(CP)

For Bill Processing Service, the minimum yearly charge is the product of the message-billed bill capacity and/or bulk-billed bill capacity per year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the appropriate Bill Processing Service message-billed and/or bulk-billed rate times 0.7. The minimum yearly charge for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding. The appropriate Bill Processing Service message-billed rate is the average of the message-billed rates as set forth in Paragraph 8.2.1, G.7., following, for the specific message-billed service year-period ordered. The appropriate Bill Processing Service bulk-billed rate is the bulk-billed rate as set forth in Paragraph 8.2.1, G.7., following, for the specific bulk-billed service year-period ordered.

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For inquiry, the minimum yearly charge for message-billed inquiry and bulk-billed inquiry will be determined separately. For message-inquiry, the minimum yearly charge is the product of the message-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a, preceding, and the appropriate message-billed inquiry rate times 0.7. For bulk-billed inquiry, the minimum yearly charge is the product of the bulk-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a, preceding, and the appropriate bulk-billed inquiry rate times 0.7. The appropriate message-billed inquiry rate is the average of the message-billed inquiry rates as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered. The appropriate bulk-billed inquiry rate is the bulk-billed inquiry rate as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered.

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Commission

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

b. (Continued)

For Bill Processing Service, the minimum yearly charge is the product of the message-billed bill capacity and/or bulk-billed bill capacity per year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the appropriate Bill Processing Service message-billed and/or bulk-billed rate times 0.9. The minimum yearly charge for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth Paragraphs 8.2.1, D.2. and E.3.a., preceding. The appropriate Bill Processing Service message-billed rate is the average of the message-billed rates as set forth in Paragraph 8.2.1, G.7., following, for the specific message-billed service year-period ordered. The appropriate Bill Processing Service bulk-billed rate is the bulk-billed rate as set forth in Paragraph 8.2.1, G.7., following, for the specific bulk-billed service year-period ordered.

For inquiry, the minimum yearly charge for message-billed inquiry and bulk-billed inquiry will be determined separately. For message-inquiry, the minimum yearly charge is the product of the message-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a, preceding, and the appropriate message-billed inquiry rate times 0.9. For bulk-billed inquiry, the minimum yearly charge is the product of the bulk-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a, preceding, and the appropriate bulk-billed inquiry rate times 0.9. The appropriate message-billed inquiry rate is the average of the message-billed inquiry rates as set forth in Paragraph 8.2.1, G.7., following, for the specific year-period ordered. The appropriate bulk-billed inquiry rate is the bulk-billed inquiry rate as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered.

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

c. For Message Processing Service, the minimum yearly charge is the difference of the message capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the year allowance times the appropriate Message Processing Service rate. The year allowance will be determined by the Telephone Company and will be the total IC messages for all IC's processed by the Telephone Company in the calendar year prior to the year for the minimum yearly charge times 0.25. The appropriate Message Processing Service rate is the Message Processing Service rate as set forth in Paragraph 8.2.1, G.1., following, for the specific year-period ordered.

(CP)

For Bill Processing Service, the minimum yearly charge is the difference of the message-billed bill capacity plus the bulk-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the year allowance times the appropriate Bill Processing Service message-billed and/or bulk-billed rate. The minimum yearly charge for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and a prorate of the allowance. The allowance will be prorated using the ratio of the message-billed bill capacity furnished by the IC to the bulk-billed bill capacity furnished by the IC for the year for which the minimum yearly charge is determined. The year allowance will be determined by the Telephone Company and will be the total IC messages for all IC's billed by the Telephone Company in the calendar year prior to the year for the minimum yearly charge times 0.25. The appropriate Bill Processing Service message-billed rate is the average of the message-billed rate as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered. The appropriate Bill Processing Service bulk-billed rate is the bulk-billed rate as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered.

(CP)

CANCELLED

FILED
SEP 29 1986
Public Service Commission

Issued: **AUG 29 1986**

By R. D. BARRON, Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

JAN 1 1988
BY 157 R 56
Public Service Commission
SEP 29 1986

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 30

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

c. For Message Processing Service, the minimum yearly charge is the difference of the message capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the year allowance times the appropriate Message Processing Service rate. The year allowance will be determined by the Telephone Company and will be the total IC messages for all IC's processed by the Telephone Company in the calendar year prior to the year for the minimum yearly charge times 0.05. The appropriate Message Processing Service rate is the Message Processing Service rate as set forth in Paragraph 8.2.1, G.1., following, for the specific year-period ordered.

For Bill Processing Service, the minimum yearly charge is the difference of the message-billed bill capacity plus the bulk-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the year allowance times the appropriate Bill Processing Service message-billed and/or bulk-billed rate. The minimum yearly charge for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and a prorate of the allowance. The allowance will be prorated using the ratio of the message-billed bill capacity furnished by the IC to the bulk-billed bill capacity furnished by the IC for the year for which the minimum yearly charge is determined. The year allowance will be determined by the Telephone Company and will be the total IC messages for all IC's billed by the Telephone Company in the calendar year prior to the year for the minimum yearly charge times 0.05. The appropriate Bill Processing Service message-billed rate is the average of the message-billed rate as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered. The appropriate Bill Processing Service bulk-billed rate is the bulk-billed rate as set forth in Paragraph 8.2.1, G.8., following, for the year-period ordered.

RECEIVED
DEC 29 1983
MISSOURI
Public Service Commission

BY 12425 #30
PUBLIC SERVICE COMMISSION
OF MISSOURI

JAN 1 1984
83-255
Public Service Commission

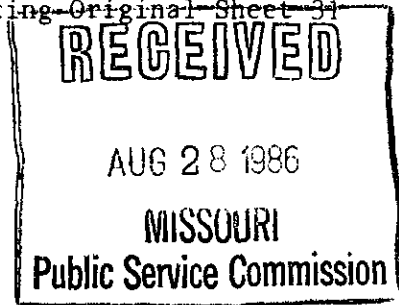
Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 31
Replacing Original Sheet 31



ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

c. (Continued)

For inquiry, the minimum yearly charge will be determined for the year by using the message-billed bill capacity or the bulk-billed capacity less a prorate of the year allowance times the appropriate inquiry message-billed or bulk-billed inquiry rate. The minimum yearly charge for message-billed inquiry and the bulk-billed inquiry will be determined separately. The prorate of the allowance will be the same as that set forth in the preceding paragraph.

4. Cancellation of a Special Order

(AT)

An IC may cancel a Special Order for Message Billing Service or Bill Page Information on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Message Billing Service or Bill Page Information is the date the IC and the Telephone Company mutually agree the service is to start.

(AT)

When an IC cancels a Special Order for Message Billing Service or Bill Page Information after the order date but prior to the start of service, a charge equal to the Special Order Charges, program development costs and any nonrecoverable capital charges incurred by the Telephone Company will apply to the IC.

(AT)

5. Change to Special Orders

(AT)

When an IC requests changes to a pending Special Order for Message Billing Service or Bill Page Information, such changes shall be undertaken if they can be accommodated by the Telephone Company. A charge equal to any costs incurred by the Telephone Company because of the change will apply.

CANCELLED
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BY 1ST RS 6
Public Service Commission
MISSOURI
SEP 29 1986

Issued: AUG 29 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 31

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

c. (Continued)

For inquiry, the minimum yearly charge will be determined for the year by using the message-billed bill capacity or the bulk-billed capacity less a prorata of the year allowance times the appropriate inquiry message-billed or bulk-billed inquiry rate. The minimum yearly charge for message-billed inquiry and the bulk-billed inquiry will be determined separately. The prorata of the allowance will be the same as that set forth in the preceding paragraph.

4. Cancellation of a Special Order

An IC may cancel a Special Order for Message Billing Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Message Billing Service is the date the IC and the Telephone mutually agree the service is to start.

When an IC cancels a Special Order for Message Billing Service after the order date but prior to the start of service, a charge equal to the Special Order Charges, program development costs and any nonrecoverable capital costs incurred by the Telephone Company will apply to the IC.

5. Change to Special Orders

When an IC requests changes to a pending Special Order for Message Billing Service, such changes will be undertaken if they can be accommodated by the Telephone Company. A charge equal to any costs incurred by the Telephone Company because of the change will apply.

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Public Service Commission

JAN - 1 1984
83 - 253
Public Service Commission
SEP 29 1986

BY rd R.S. #31
PUBLIC SERVICE COMMISSION
OF MISSOURI

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 32
Replacing Original Sheet 32

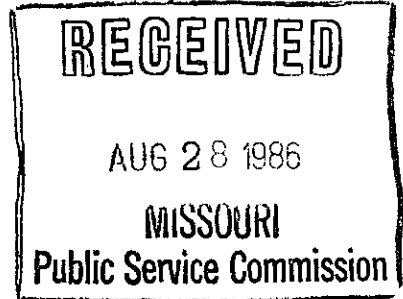
ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

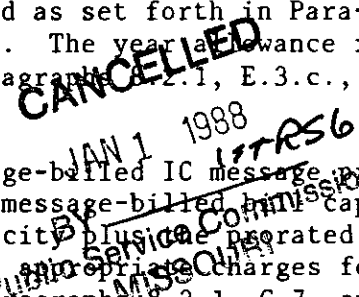
F. Rate Regulations



1. The Message Processing and Bill Processing Service message charges apply during the yearly periods ordered by the IC. The Telephone Company will not initiate rate changes to the Message Processing Service charges as set forth in Paragraph 8.2.1, G.1., following, or the Bill Processing Service charges as set forth in Paragraph 8.2.1, G.7., following, that apply to the IC order during the yearly periods for that specific order. For the purpose of determining the charges applicable to bulk-billed service for Bill Processing Service, a bulk-billed message is an IC message which is used by the Telephone Company to develop the IC bulk-billed charge.

(CP)

2. During any yearly period in which the actual IC messages processed and/or billed exceeds the message capacity as stated following, additional charges apply. For Message Processing Service, for each IC message processed that exceeds (a) 130 percent of the message capacity ordered for the year or (b) the message capacity ordered plus the year allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraphs 8.2.1, G.1. and 2., following, apply. The year allowance is the quantity determined as set forth in Paragraph 8.2.1, E.3.c., preceding.

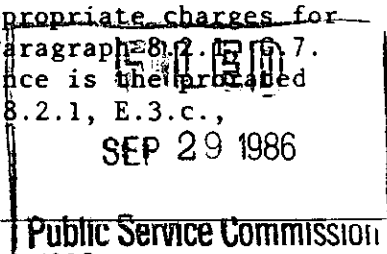


(CP)

For Bill Processing Service, for each message-billed IC message processed that exceeds (a) 130 percent of the message-billed bill capacity ordered or (b) the message-billed bill capacity plus the prorated allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraphs 8.2.1, G.7. and 8., following, apply. The prorated allowance is the quantity determined as set forth in Paragraphs 8.2.1, E.3.c., preceding.

(CP)

For Bill Processing Service, for each bulk-billed IC message processed that exceeds (a) 130 percent of the bulk-billed bill capacity ordered or (b) the bulk-billed bill capacity plus the prorated allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraphs 8.2.1, G.7. and 8., following, apply. The prorated allowance is the quantity determined as set forth in Paragraph 8.2.1, E.3.c., preceding.



Issued: AUG 29 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 32

ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Public Service Commission

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations

1. The Message Processing and Bill Processing Service message charges apply during the yearly periods ordered by the IC. The Telephone Company will not initiate rate changes to the Message Processing Service charges as set forth in Paragraph 8.2.1, G.1., following, or the Bill Processing Service charges as set forth in Paragraph 8.2.1, G.7., following, that apply to the IC order during the yearly periods for that specific order. For the purpose of determining the charges applicable to bulk-billed service for Bill Processing Service, a bulk-billed message is an IC message which is used by the Telephone Company to develop the IC bulk-billed charge.
2. During any yearly period in which the actual IC messages processed and/or billed exceeds the message capacity as stated following, additional charges apply. For Message Processing Service, for each IC message processed that exceeds (a) 110 percent of the message capacity ordered for the year or (b) the message capacity ordered plus the year allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraphs 8.2.1, G.1. and 2., following, apply. The year allowance is the quantity determined as set forth in Paragraphs 8.2.1, E.3.c., preceding.

For Bill Processing Service, for each message-billed IC message processed that exceeds (a) 110 percent of the message-billed bill capacity ordered or (b) the message-billed bill capacity plus the prorated allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraphs 8.2.1, G.7. and 8., following, apply. The prorated allowance is the quantity determined as set forth in Paragraphs 8.2.1, E.3.c., preceding.

83 - 253

For Bill Processing Service, for each bulk-billed IC message processed that exceeds (a) 110 percent of the bulk-billed bill capacity ordered or (b) the bulk-billed bill capacity plus the prorated allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraph 8.2.1, G.7. and 8., following, apply. The prorated allowance is the prorated quantity determined as set forth in Paragraph 8.2.1, E.3.c., preceding.

BY 10/10/83
PUBLIC SERVICE COMMISSION
OF MISSOURI

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 33
Replacing Original Sheet 33

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

2. (Continued)

For each year for message-billed inquiry, the additional charges will apply for the same capacity that additional charges apply for message-billed messages. The appropriate charges for the specific inquiry ordered as set forth in Paragraphs 8.2.1, G.7. and 8. apply.

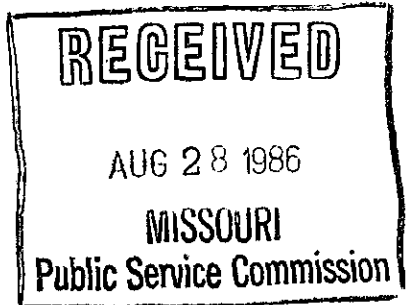
For each year for bulk-billed inquiry, the additional charges will apply for the same capacity that additional charges apply for bulk-billed messages. The appropriate charges for the specific inquiry ordered as set forth in Paragraphs 8.2.1, G.7. and 8. apply.

(CP)

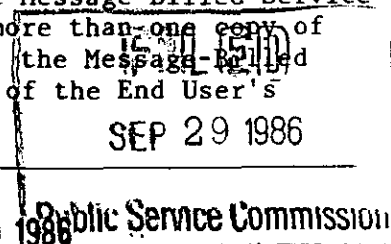
For each IC message processed and/or billed between the message capacity ordered and the allowance (i.e., 130 percent level or order plus allowance level, whichever applies) specified in the preceding paragraphs, the appropriate rate as set forth in Paragraphs 8.2.1, G.1. or 7. will apply.

The IC, at its option, may order additional capacity for inquiry and capacity required to process and/or bill the additional messages at the rates as set forth in Paragraph 8.2.1, G., following, subject to the minimum period and minimum yearly charges as set forth in Paragraphs 8.2.1, E.2. and 3., preceding. When more than one order exists at the same time for an IC, the rates for inquiry, IC messages processed and/or billed that exceed the total inquiry, message and/or bill capacity, respectively, for all existing orders will be the appropriate rates for the most recent order, plus the appropriate additional inquiry message and/or processing charge as set forth in Paragraphs 8.2.1, G.2. and 8., following, for the most recent order.

- 3. The Message-Billed Service Charge applies each month when one or more messages or related rate elements are billed to the End User. When both interstate and state IC messages are billed to the End User by the Telephone Company to the End User on the same bill for the IC, the Message-Billed Service Charge times 0.5 applies for each month. When more than one copy of the End User's bill is provided to the End User, the Message-Billed Service Charge applies for each additional copy of the End User's bill provided.



CANCELLED
JAN 1 1988
BY 157 AS6
Public Service Commission
MISSOURI



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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

2. (Continued)

For each year for message-billed inquiry, the additional charges will apply for the same capacity that additional charges apply for message-billed messages. The appropriate charges for the specific inquiry ordered as set forth in Paragraphs 8.2.1, G.7. and 8. apply.

For each year for bulk-billed inquiry, the additional charges will apply for the same capacity that additional charges apply for bulk-billed messages. The appropriate charges for the specific inquiry ordered as set forth in Paragraphs 8.2.1, G.7. and 8. apply.

For each IC message processed and/or billed between the message capacity ordered and the allowance (i.e., 110 percent level or order plus allowance level, whichever applies) specified in the preceding paragraphs, the appropriate rate as set forth in Paragraphs 8.2.1, G.1. or 7. will apply.

The IC, at its option, may order additional capacity for inquiry and capacity required to process and/or bill the additional messages at the rates as set forth in Paragraph 8.2.1, G., following, subject to the minimum period and minimum yearly charges as set forth in Paragraphs 8.2.1, E.2. and 3., preceding. When more than one order exists at the same time for an IC, the rates for inquiry, IC messages processed and/or billed that exceed the total inquiry, message and/or bill capacity, respectively, for all existing orders will be the appropriate rates for the most recent order, plus the appropriate additional inquiry message and/or bill processing charge as set forth in Paragraphs 8.2.1, G.2. and 8., following, for the most recent order.

- 3. The Message-Billed Service Charge applies each month that one or more messages or related rate elements are billed to an End User. When both interstate and state IC messages are billed by the Telephone Company to the End User on the same bill for the IC, the Message-Billed Service Charge times 0.5 applies for each month. When more than one copy of the End User's bill is provided to the End User, the Message-Billed Service Charge applies for each additional copy of the End User's bill provided.

RECEIVED
DEC 29 1983
Public Service Commission

BY JAR S #33
PUBLIC SERVICE COMMISSION
SEP 29 1986
JAN 1 1984
83-253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 34
Replacing Original Sheet 34

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

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MISSOURI
Public Service Commission

- 4. A Bulk-Billed Service Charge applies each month that one or more charges are billed to an End User. When both interstate and state IC bulk-billed charges are billed by the Telephone Company to the End User on the same bill for the IC, the Bulk-Billed Service Charges times 0.5 applies for each month. When more than one copy of the End User's bill is provided to the End User, the Bulk-Billed Service Charge applies for each additional copy of the End User's bill provided.
- 5. When message detail is data-transmitted to or received from an exchange telephone company location by the Telephone Company, a charge as set forth in Paragraph 8.2.1, G.4., following, on a per-record basis will apply. A record is a logical grouping of information as described in the program that processes the information and loads the magnetic tape or data file used to supply the message detail which is data-transmitted. The Telephone Company will determine this charge based on its count of the records transmitted.
- 6. When message detail is data-transmitted to or received from an IC location by the Telephone Company, a charge as set forth in Paragraphs 8.2.1, G.6. and/or 12., following, on a per-record basis will apply. A record is a logical grouping of information as described in the program that processes the information and loads the magnetic tape or data file used to supply the message detail which is data-transmitted. The Telephone Company will determine this charge based on its count of the records received.
- 7. The Message Billing Service Special Order Charge applies for each Special Order for Message Processing Service and/or Message Processing Service, other than establishment of or changes to End User's account data (including credit card data), establishment of or changes to End User's account rate elements, changes to End User's balances due and Bill Page Information accepted by the Telephone Company.

CANCELLED
JAN 1 1988
BY 1ST PSL
MISSOURI PUBLIC SERVICE COMMISSION

(AT)

The End User's account activity charges apply whenever an IC Special Order requests End User's account data be established or changed, non-recurring or recurring IC rate element be added or changed, or End User's account and/or an End User's balance due be changed.

SEP 29 1986
MISSOURI PUBLIC SERVICE COMMISSION

Issued: AUG 29 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 34

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ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

F. Rate Regulations-(Continued)

- 4. A Bulk-Billed Service Charge applies each month that one or more charges are billed to an End User. When both interstate and state IC bulk-billed charges are billed by the Telephone Company to the End User on the same bill for the IC, the Bulk-Billed Service Charges times 0.5 applies for each month. When more than one copy of the End User's bill is provided to the End User, the Bulk-Billed Service Charge applies for each additional copy of the End User's bill provided.
- 5. When message detail is data-transmitted to or received from an exchange telephone company location by the Telephone Company, a charge as set forth in Paragraph 8.2.1, G.4., following, on a per-record basis will apply. A record is a logical grouping of information as described in the program that processes the information and loads the magnetic tape or data file used to supply the message detail which is data-transmitted. The Telephone Company will determine this charge based on its count of the records transmitted.
- 6. When message detail is data-transmitted to or received from an IC location by the Telephone Company, a charge as set forth in Paragraphs 8.2.1, G.6. and/or 12., following, on a per-record basis will apply. A record is a logical grouping of information as described in the program that processes the information and loads the magnetic tape or data file used to supply the message detail which is data-transmitted. The Telephone Company will determine this charge based on its count of the records received.
- 7. The Message Billing Service Special Order Charge applies for each Special Order for Message Processing Service and/or Bill Processing Service, other than establishment of or changes to End User's account data (including credit card data), establishment of or changes to End User's account rate elements and changes to End User's balances due accepted by the Telephone Company. The End User's account activity charges apply whenever an IC Special Order requests End User's account data be established or changed, non-recurring or recurring IC rate element be added or changed in an End User's account and/or an End User's balance due be changed.

APPROVED
 SPECIAL ORDER
 SEP 29 1983
 BY [Signature] #34
 PUBLIC SERVICE COMMISSION
 83-253
 Public Service Commission

Issued: DEC 29 1983

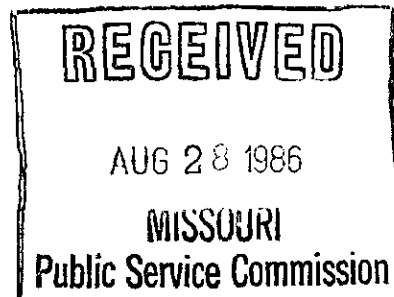
Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)



8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

7. (Continued)

An End User's account is a record for message-billed service or bulk-billed service which has a unique name, address and billing identification number assigned by the Telephone Company to which a bill is rendered.

(CT)

An End User's account activity Special Order Charge always applies, and the End User's account establishment and change charge, End User's account rate element rate level change charge or the End User's account rate element rate structure change charge may apply depending on the activity ordered by the IC as set forth in Paragraphs 8.2.1, F.7.a., b., c. and d., following.

(CT)

a. An End User's account activity Special Order Charge applies whenever the IC furnishes to the Telephone Company End User's account information that establishes or changes the information, rates or balance due associated with an End User's account. The End User's account activity Special Order Charge applies whenever the IC orders Investigation of End User message bill charges.

(AT)

b. The End User's account establishment and change charge applies whenever IC-furnished information is used by the Telephone Company to establish or change End User's account data or rate elements or balances due, except for information to change End User's account rate element rate levels or rate structures. End User's account rate element rate level and rate structure change charges are applied as set forth in Paragraphs 8.2.1, F.7.c. and d., following.

In addition, the End User's account establishment and change charge does not apply when rated IC messages are posted to a message-billed account associated with an End User's common line. The End User's account establishment and change charge does not apply when an IC credit card is listed on a message-billed account associated with an End User's common line and does not apply for any subsequent preparation or distribution of an IC credit card. The End User's account establishment and change charge does apply when the Telephone Company, at the request of an IC, establishes or changes a message-billed account with a credit card but without an associated End User's common line. The End User's account establishment and change charge does not apply when rated IC messages are posted to a message-billed account associated with an End User's common line. The End User's account establishment and change charge does not apply when an IC credit card is listed on a message-billed account associated with an End User's common line and does not apply for any subsequent preparation or distribution of an IC credit card. The End User's account establishment and change charge does apply when the Telephone Company, at the request of an IC, establishes or changes a message-billed account with a credit card but without an associated End User's common line. The End User's account establishment and change charge does not apply when rated IC messages are posted to a message-billed account associated with an End User's common line. The End User's account establishment and change charge does not apply when an IC credit card is listed on a message-billed account associated with an End User's common line and does not apply for any subsequent preparation or distribution of an IC credit card. The End User's account establishment and change charge does apply when the Telephone Company, at the request of an IC, establishes or changes a message-billed account with a credit card but without an associated End User's common line.

CANCELLED
JAN 1 1988
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Missouri Public Service Commission
FILED
SEP 20 1986
Missouri Public Service Commission

Issued: AUG 29 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

7. (Continued)

DEC 29 1983

Public Service Commission

An End User's account is a record for message-billed service or bulk-billed service which has a unique name, address and billing identification number assigned by the Telephone Company to which a bill is rendered.

The End User's account activity Special Order Charge always applies, and the End User's account establishment and change charge, End User's account rate element rate level change charge or the End User's account rate element rate structure change charge may apply depending on the activity ordered by the IC as set forth in Paragraphs 8.2.1, F.7.a., b., c. and d., following.

- a. The End User's account activity Special Order Charge applies whenever the IC furnishes to the Telephone Company End User's account information that establishes or changes the information, rates or balance due associated with an End User's account.
- b. The End User's account establishment and change charge applies whenever IC-furnished information is used by the Telephone Company to establish or change End User's account data or rate elements or balances due, except for information to change End User's account rate element rate levels or rate structure. End User's account rate element rate level and rate structure change charges are applied as set forth in Paragraphs 8.2.1, F.7.c. and d., following.

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In addition, the End User's account establishment and change charge does not apply when rated IC messages are posted to a message-billed account associated with an End User's common line. The End User's account establishment and change charge does not apply when an IC credit card is listed on a message-billed account associated with an End User's common line and does not apply for any subsequent preparation or distribution of an IC credit card. The End User's account establishment and change charge does apply when the Telephone Company, at the request of an IC, establishes or changes a message-billed account with a credit card but without an associated End User's common line. The End User's account establishment

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

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F. Rate Regulations-(Continued)

7. (Continued)

b. (Continued)

and change charge applies for each account established, rate element established, account changed (except for credit card changes), rate element changed and balance due changed.

c. The End User's account rate element rate level change charge applies whenever IC-furnished information is used by the Telephone Company to change an End User's account rate element rate level. The charge applies for each End User's account rate element rate level changed.

d. The End User's account rate element rate structure change charge applies whenever IC-furnished information is used by the Telephone Company to change an End User's account rate element rate structure. The charges to make the End User's account rate element rate structure changes will be determined on an individual-case basis.

8. When message detail is entered on a data file or magnetic tape to be provided to an IC, the per-tape charge applies for each data file or tape prepared, and the per-record charge applies for each record processed. A record is a logical grouping of information as described in the programs that process the information and load the magnetic tapes or data file. The Telephone Company will determine the charges based on the number of data files or tapes prepared and on its count of the records processed. The number of records processed will be determined using the numbered records input to or the number of records output from the programs that process the information and load the magnetic tapes or data file, whichever number of records is higher.

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Section 8

1st Revised Sheet 37
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

9. The rates as set forth in Paragraph in 8.2.1, G.7., following, apply for Bill Processing Service for an IC message-billed service depending on the total (i.e., sum of interstate and intrastate IC messages) number of messages billed for an End User's account per month. The rate groups are 1 to 10 messages per month, 11 to 100 messages per month, 101 to 600 messages per month and over 600 messages per month. The rate for the largest number of IC messages billed for the End User's account in a month will be used to determine the bill processing service charges for that End User's account for the month. The Telephone Company will determine the charges for each IC based on its count of IC messages billed each bill day to that IC's End User account.

(CT)
(CT)

10. When the Telephone Company receives an order from the IC to issue one or more IC credit card(s) to an End User, Special Order and Credit-Card Issuance preparation and distribution charges apply. If the IC requests another card to be issued for any reason, the preparation and distribution charges apply. If for any reason the IC requests a change to be made in the credit card information maintained on an End User's account by the Telephone Company, including the marking of the account to show issuance of a credit card by the IC or discontinuance of an existing card, and the IC does not request the distribution of a credit card, only the preparation charge applies. The Telephone Company will determine the charges based on its record of the Special Orders to prepare and distribute IC credit cards received from the IC.

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Access Services Tariff
Section 8
Original Sheet 37

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

- 9. The rates as set forth in Paragraph in 8.2.1, G.7., following, apply for Bill Processing Service for an IC message-billed service depending on the total (i.e., sum of interstate and intrastate IC messages) number of messages billed for an End User's account per month. The rate groups are 1 to 10 messages per month, 11 to 100 messages per month, 101 to 600 messages per month and over 600 messages per month. The rate for the largest number of IC messages billed for the End User's account in a month will be used to determine the bill processing service charges for that End User's account for the month. The Telephone Company will determine the charges based on its count of IC messages billed each bill day to an End's User's account.
- 10. When the Telephone Company receives an order from the IC to issue one or more IC credit card(s) to an End User, Special Order and Credit-Card Issuance preparation and distribution charges apply. If the IC requests another card to be issued for any reason, the preparation and distribution charges apply. If for any reason the IC requests a change to be made in the credit-card information maintained on an End User's account by the Telephone Company, including the marking of the account to show issuance of a credit card by the IC or discontinuance of an existing card, and the IC does not request the distribution of a credit card, only the preparation charge applies. The Telephone Company will determine the charges based on its record of the Special Orders to prepare and distribute IC credit cards received from the IC.

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Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

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(MT) 11. The basic per-hour rate and the premium per-hour rate for program development is for the use of one hour of one Telephone Company programmer's time.

(MT) 12. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide program development and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.

(AT) 13. Bill Page Information per bill rendered charge applies each month that the informational or promotional wording appears on an End User's bill containing one or more messages or related rate elements of the IC.

The Special Order Charge for Bill Page Information applies for the establishment or change of the informational or promotional wording on the End User's bill.

(AT) 14. The Telephone Company will keep a count of the number of orders from the IC for Investigation of End User message bill charges. Each End User message shown in the IC order where investigation is requested, will be considered a request for which charges, as set forth in Paragraph 8.2.1, G., following, will apply. If the Investigation requested is review of a message to identify suspected unauthorized use of the IC's service and another Investigation is requested for the same End User message, an additional request per message will be counted. The charge per request is in addition to the End User account activity Special Order Charge. The End User account activity Special Order Charge applies for each order where Investigation is requested.

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Section 8
1st Revised Sheet 38
Replacing Original Sheet 38

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

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G. Rates and Charges

The rates and charges are:

| | <u>USOC</u> | <u>Rates</u> |
|---|-------------|--------------|
| 1. Message Processing Service | | |
| 1-year period, per message | BABM+ | \$.011 |
| 3-year period, per message | BABM+ | .009 |
| 5-year period, per message | BABM+ | .007 |
| 2. Additional Message Processing, per message above the message capacity ordered and allowances specified | | .002 |
| 3. Program Development, Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force) | | 104.00 |
| Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force) | | 128.00 |

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

- 11. The basic per-hour rate and the premium per-hour rate for program development is for the use of one hour of one Telephone Company programmer's time.
- 12. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide program development and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.

G. Rates and Charges

The rates and charges are:

| | <u>USOC</u> | <u>Rates</u> |
|---|-------------|--------------|
| 1. Message Processing Service | | |
| 1-year period, per message | BABM+ | \$.011 |
| 3-year period, per message | BABM+ | .009 |
| 5-year period, per message | BABM+ | .007 |
| 2. Additional Message Processing, per message above the message capacity ordered and allowances specified | | |
| 3. Program Development, Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force) | | |
| Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force) | | |

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Access Services Tariff
Section 8
Original Sheet 39

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

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G. Rates and Charges-(Continued)

| | <u>FID</u> | <u>Rates</u> |
|---|------------|------------------------------|
| 4. Data transmission of rated IC messages details between other exchange telephone company locations, | | |
| - per record transmitted | TRMD A | \$.003 |
| - per record received. | TRMD B | .0025 |
| 5. Provision of rated IC message detail, | PRMD | |
| - per record processed | | .003 |
| - per tape or data file. | | 40.00 |
| 6. Data transmission to an IC location of rated IC message details, per record transmitted. | BODDT | ICB rates and charges apply. |

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7. Bill Processing Service

Message-billed processing,

| | | |
|----------------------------------|-------|----------|
| 1-year period, per message . . . | BABB+ | \$.0255 |
| 3-year period, per message . . . | BABB+ | .021 |
| 5-year period, per message . . . | BABB+ | .016 |

Message-billed inquiry,

| | | |
|----------------------------------|-------|-------|
| 1-year period, per message . . . | BABQ+ | .117 |
| 3-year period, per message . . . | BABQ+ | .1035 |
| 5-year period, per message . . . | BABQ+ | .09 |

| Rates | | | |
|---|-----------|------------|----------|
| Messages per End User's Account Per Month | | | |
| 1 to 10 | 11 to 100 | 101 to 600 | Over 600 |
| \$.0255 | \$.0215 | \$.0195 | \$.018 |
| .021 | .0175 | .016 | .0145 |
| .016 | .0135 | .012 | .011 |

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

G. Rates and Charges-(Continued)

7. Bill Processing Service-(Continued)

USOC Rates

Bulk-billed processing,

| | | |
|--------------------------------------|-------|---------|
| 1-year period, per message | BABU+ | \$.003 |
| 3-year period, per message | BABU+ | .0025 |
| 5-year period, per message | BABU+ | .002 |

Bulk-billed inquiry,

| | | |
|--------------------------------------|-------|-------|
| 1-year period, per message | BABY+ | .002 |
| 3-year period, per message | BABY+ | .0015 |
| 5-year period, per message | BABY+ | .001 |

8. Additional Bill Processing, per message above the bill capacity ordered and allowance specified,

| | | |
|--|--|-------|
| Message-billed processing, each. | | .005 |
| Message-billed inquiry, each. | | .0135 |
| Bulk-billed processing, each. | | .0005 |
| Bulk-billed inquiry, each. | | .0005 |

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9. Message-Billed Service, in which one or more messages or message service related rate elements are billed,
- per bill rendered for an End User's account

10. Bulk-Billed Service, in which a charge associated with a bulk-billed service is billed,
- per bill rendered for an End User's account.

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