

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 41
Replacing ~~1st Revised Sheet 41~~

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

G. Rates and Charges-(Continued)

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Rates

11. End User's Account Activity

| | | |
|------|---|------------------------------|
| (AT) | Special Order Charge to receive End User's account data not involving adjustments of IC Charges to End Users | ICB rates and charges apply. |
| (NR) | Special Order Charge to receive End User account data to adjust IC charges to End Users, per End User account | \$ 2.42 |
| | End User's Account Establishment and Change, except Rate Element Rate Level Changes and Rate Structure Charge, - per End User's account established or changed and per recurring or nonrecurring rate element established or changed, each | .90 |
| | End User's account Rate Element Rate Level Change Charge, - per rate element changed, each | ICB rates and charges apply. |
| | End User's Account Rate Element Rate Structure Change Charge, - per rate element changed, each | ICB rates and charges apply. |
| | 12. Data transmission from an IC location of Message Billing Service detail or information, - per record received. | ICB rates and charges apply. |
| | 13. Credit Card Issuance, - preparation, per End User's account. - distribution, per card | \$.75 .60 |
| (MT) | 14. Message Billing Service Special Order Charge, - per Special Order. | 95.00 |

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JAN 1 1988
BY 157256
Public Service Commission
MISSOURI

FILED
95.00
SEP 29 1986
Public Service Commission

Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 41
Replacing Original Sheet 41

ACCESS SERVICES

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MISSOURI
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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

G. Rates and Charges-(Continued)

Rates

11. End User's Account Activity

Special Order Charge to receive End User's account data ICB rates and charges apply.

End User's Account Establishment and Change, except Rate Element Rate Level Changes and Rate Structure Charge,
- per End User's account established or changed and per recurring or nonrecurring rate element established or changed, each \$.90

End User's account Rate Element Rate Level Change Charge,
- per rate element changed, each ICB rates and charges apply.

End User's Account Rate Element Rate Structure Change Charge,
- per rate element changed, each ICB rates and charges apply.

12. Data transmission from an IC location of Message Billing Service detail or information,
- per record received. ICB rates and charges apply.

13. Credit Card Issuance,
- preparation, per End User's account. \$.75
- distribution, per card60

14. Message Billing Service Special Order
- per Special Order. 95.00

15. Retention of Records Under Accounting Orders,
- per order, per month ICB rates and charges apply.

16. Other transmission to a customer location,
- per tape or data file. ICB rates and charges apply.

CANCELLED

SEP 29 1986
BY *2nd R.S. #41*
PUBLIC SERVICE COMMISSION
OF MISSOURI

(NR)

Issued:
APR 19 1985

Effective: MAY 20 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MAY 20 1985
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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Section 8
Original Sheet 41

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

G. Rates and Charges-(Continued)

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MAY 20 1985
BY LOS RS 41
PUBLIC SERVICE COMMISSION
OF MISSOURI

DEC 29 1983

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Rates

11. End User's Account Activity

Special Order Charge to receive End User's account data ICB rates and charges apply

End User's Account Establishment and Change, except Rate Element Rate Level Changes and Rate Structure Charge,
- per End User's account established or changed and per recurring or nonrecurring rate element established or changed, each \$.90

End User's account Rate Element Rate Level Change Charge,
- per rate element changed, each ICB rates and charges apply

End User's Account Rate Element Rate Structure Change Charge,
- per rate element changed, each ICB rates and charges apply

12. Data transmission from an IC location of Message Billing Service detail or information,
- per record received. ICB rates and charges apply

13. Credit Card Issuance,
- preparation, per End User's account. \$.75
- distribution, per card60

14. Message Billing Service Special Order Charge,
- per Special Order. 95.00

15. Retention of Records Under Accounting Orders,
- per order, per month ICB rates and charges apply

FILED

JAN - 1 1984

83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
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Original Sheet 41.01

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AUG 28 1986
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

G. Rates and Charges-(Continued)

| | | <u>Rates</u> |
|------|--|------------------------------|
| (MT) | 15. Retention of Records Under Accounting Orders, - per order, per month | ICB rates and charges apply. |
| (MT) | 16. Other transmission to a customer location, - per tape or data file. | ICB rates and charges apply. |
| (NR) | 17. Bill Page Information, - Special Order Charge, per request. - per bill rendered. | \$722.08 .04 |
| (NR) | 18. Investigation of End User Message Bill Charges, - per request. | 2.98 |

CANCELLED
JAN 1 1988
BY ETPS6
Public Service Commission
MISSOURI

FILED
SEP 29 1986
Public Service Commission

Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service

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The Telephone Company will provide Private Line Billing Service only for those IC Private Line Services for which the Telephone Company is providing Special Access Service. The Telephone Company will not render bills for IC Private Line Services for which it does not provide Special Access Services that are connected at End User's premises to IC Private Line Services for which it does render bills.

The Telephone Company will not render bills for usage-based rate elements under this Section of the Tariff. Usage-based rate elements will be billed as set forth in Paragraph 8.2.1, preceding.

A. General Description

Private Line Billing Service includes editing and rating, account establishment, rendering of bills, receiving payments, maintenance of accounts, treatment of accounts and inquiry (when ordered by the IC).

Editing and rating is the examination and identification of all the rateable elements of an IC Private Line Service and the application of the appropriate IC rates and charges to the service. These functions are performed when Private Line Services for an IC's End User are established or changed. Rating is always performed, and editing may be performed, coincident with the implementation of a change in the IC's schedule of rates.

Account establishment is the preparation of an IC End User's record so that a bill can be sent to that End User.

Rendering of bills is the preparation and mailing of statements of the amounts due from End Users for service received from the IC. These statements may, at Telephone Company's choice, be included as part of the regular monthly bill for Local Telephone Exchange Service mailed to the End User.

Receiving payment and maintenance of accounts is the collecting of deposits and monies from End Users for services furnished by the IC and maintenance of records of all transactions.

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JAN 1 1988
BY [Signature]
Public Service Commission

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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Original Sheet 43

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

A. General Description-(Continued)

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's Special Access Service.

Inquiry is the answering of End User's questions about charges for IC services and negotiating of credits and adjustments to End User's accounts and review of IC charges which are removed from an End User's bill.

B. Undertaking of the Telephone Company

1. When Private Line Billing Service is ordered by an IC, the Telephone Company will establish a Private Line account, edit and rate the billing detail, bill the End User and maintain and treat the Private Line account (based on the rate and End User's data supplied by the IC) at the rates and charges set forth in Paragraph 8.2.2, G., following, as set forth in Paragraph 8.2.2, B.2. through 14., following. The Telephone Company will not establish a Private Line End User's account with any IC balance due. In addition, the Telephone Company will, in accordance with Telephone Company deposit regulations, determine and collect a deposit from the End User for the IC service. The Telephone Company will, when necessary, in accordance with the Telephone Company deposit regulations, determine and collect the service deposit when an End User's account is established. The Telephone Company will, when necessary, in accordance with Telephone Company deposit regulations, maintain a service deposit for each End User's account. The Telephone Company will provide the IC a copy of its deposit regulations upon request from the IC.

The Telephone Company will make adjustments to End User's balances due to account for application of credits authorized by IC-furnished statements.

CANCELLED
JAN 1 1988
BY LT RS6
Public Service Commission
MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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Original Sheet 44

ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

Public Service Commission

8.2.2 Private Line Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

- 2. Private Line Billing Service records and End User's accounts will be maintained by the Telephone Company in a standard format in order to identify the End User and bill the rateable elements. The Telephone Company will establish this format and provide it to the IC. The Telephone Company will also establish the format it will use to bill Private Line Services and provide it to the IC. If, in the course of Telephone Company business, it is necessary to change these formats, the Telephone Company will notify the involved IC's six months prior to the change.
- 3. The Telephone Company will develop the IC's schedule of rates and charges into a rating program. Program development charges as set forth in Paragraph 8.2.2, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs.
- 4. Upon acceptance by the Telephone Company of a Special Order for Private Line Billing Service from an IC, the Telephone Company will determine the period of time to implement such service on an individual-case basis.
- 5. Changes in the rate levels of IC services to be billed will normally be implemented within 60 days after receipt of a Special Order from the IC requesting such changes. Such changes will require modifications of the rating program. Program development charges as set forth in Paragraph 8.2.2, G.3., following, apply for the hours required to design, develop, test and maintain the necessary program changes.
- 6. Changes in the rate structure of the IC services to be billed also require a change in the rating programs. When the Telephone Company determines that it can accommodate the changes, the conditions and the period of time required to make such changes will be determined on an individual-case basis. Program development charges as set forth in Paragraph 8.2.2, G.3., following, apply for the hours required to design, develop, test and maintain the necessary program changes.

FILED
 DEC 29 1983
 PUBLIC SERVICE COMMISSION
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 CANCELLED
 JAN 1 1988
 BY STAS6
 PUBLIC SERVICE COMMISSION
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 JAN 0 1 1984

Issued: DEC 29 1983

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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Original Sheet 45

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

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B. Undertaking of the Telephone Company-(Continued)

- 7. The Telephone Company will not provide any information related to Private Line Billing Service accounts under this Section of the Tariff. Private Line Billing Service information may be obtained as set forth in Paragraph 8.4, following.
- 8. The Telephone Company will, at the option of the IC, provide Private Line Billing with or without inquiry. When the Telephone Company provides Private Line Billing with inquiry, the Telephone Company will be responsible for contacts and arrangements with the IC's End Users concerning the billing, collecting, crediting and adjusting of the IC service charges, except prior IC balances due from End Users in accordance with written instructions furnished by the IC. At the request of the IC, the billed IC charges which are removed from the End User's bill in accordance with the IC inquiry instructions will be reviewed for unauthorized use of the IC service by Telephone Company message investigation groups for a period of up to 90 days after the billed IC charges have been removed from the End User's bill. For any billed IC charges which are removed from an End User's balance due in accordance with the IC's instructions, the Telephone Company will make an appropriate adjustment to the IC's accounts receivable. When the Telephone Company provides Private Line Billing without inquiry, all contacts from IC End Users concerning the IC's billed amounts will be referred to the IC, and the Telephone Company will only be responsible for contacts with IC's End Users concerning the collection of IC service charges, except prior IC balances due from End Users. Inquiry will only be provided for those End User's accounts for which the IC has ordered Private Line Billing.
- 9. When the Telephone Company encounters bills which are to be rendered to End Users or End User's billing addresses not located in the Telephone Company's operating territory or in a state where Private Line Billing Service has not been ordered, such bills will be handled as follows:
 - a. If the bill to the End User is for a service for which the Telephone Company provides a Special Access Service to the IC and the IC has ordered the appropriate Private Line Billing Service, the Telephone Company will bill the End User.

CANCELLED
JAN 1 1984
Public Service Commission
FILED
DEC 29 1983
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 46

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

9. (Continued)

b. In all other situations, the bill will be delivered to the IC, and the IC shall be responsible to furnish an accounts receivable adjustment to the Telephone Company as set forth in Paragraph 8.2.3, following.

10. The Telephone Company will accept IC gift certificates for payment from End Users if the IC agrees in writing to redeem all such gift certificates. The format of the gift certificates must be acceptable to the Telephone Company.

11. Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, The Telephone Company will, upon written request from the IC, keep such records as may be required to make any adjustments to the End Users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual-case basis.

12. The Telephone Company will provide Private Line Billing Services under a Special Order. For all Private Line Billing Services other than establishment of or changes to End User's account data, establishment of or changes to End User's account rate elements and changes to End User's balance due, the Private Line Billing Service Special Order charge as set forth in Paragraph 8.2.2, G.5., following, will apply to orders accepted by the Telephone Company. The format of this Special Order will be specified by the Telephone Company.

13. The Telephone Company will arrange with the IC to accept under a Special Order End User's account information, establish and change End User's account data, establish and change End User's account rate element and change End User's balances due. The methods, procedures and manner in which the End User's accounts data and changes are forwarded to the Telephone Company must be agreeable to the Telephone Company. The charges to handle such Special Orders will be determined on an individual-case basis.

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DEC 29 1983

Public Service Commission

CANCELLED
JAN 1 1984
BY 157 AS 6
Public Service Commission
FILED
253

Issued: DEC 29 1983

Effective: JAN 01 1984

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St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 47

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

14. If the IC requests the private line bills be reprocessed by the Telephone Company because of an IC error, the Telephone Company will treat the reprocessing as a rate level or rate structure change. Determination of whether the reprocessing is a rate level change or a rate structure change will be made by the Telephone Company based on the Special Order the Telephone Company receives from the IC. All appropriate charges as set forth in Paragraph 8.2.2, G., following, will apply.

C. Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, the Telephone Company's liability for Private Line Billing Service is as follows:

1. If Private Line Billing Service detail is not available because the Telephone Company lost or damaged records or incurred processing system outages, the Telephone Company will recover the lost detail based on previously received information. This recovered detail will be provided to the IC if the IC has ordered the appropriate Billing Information Service as set forth in Paragraph 8.4, following. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages will be the known amount not billed ^(or) when the amount not billed is unknown, no more than three months' charges for the services not billed.
2. When the Telephone Company is notified that, due to its ^{error or omission}, incomplete detail has been provided to the IC when such detail has been ordered as set forth in Paragraph 8.4, following, the Telephone Company will make every reasonable effort to recover the detail and provide such information to the IC at no additional charge to the IC. Such request to recover the detail must be made within 30 days from the date the details were initially made available to the IC. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages will be the known amount not billed or when the amount not billed is unknown, no more than three months' charges for the services not billed.

DEC 29 1983
Public Service Commission

JAN - 1 1984

CANCELLED
JAN 1 1988
BY RS 6
Public Service Commission
MISSOURI

Issued: DEC 29 1983

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

JAN 0 1 1984

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 48

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

C. Liability of the Telephone Company-(Continued)

- 3. If the Telephone Company finds, or is notified of, an error in billing to an End User, it will make a reasonable effort to correct the error and bill the appropriate End User within the limits permitted by laws of the state in which it provides the service. If the error is caused by the Telephone Company and the Telephone Company cannot timely bill the proper End User, the extent of the Telephone Company's liability for damages will be the known amount misbilled or when the amount misbilled is unknown, no more than three months' charges for the services misbilled.
- 4. In the absence of willful misconduct, no liability for damages to the IC or other person or entity other than that as set forth in Paragraphs 8.2.2, C.1., 2. and 3., preceding, shall attach to the Telephone Company for its action or the conduct of its employees in providing Private Line Billing Service.

D. Obligations of the IC

- 1. The IC shall order Private Line Billing Service under a Special Commission for each state where service is desired.

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When Private Line Billing Service is ordered initially, the IC shall order the service for at least one year. Thereafter, upon six months' written notice, additional service may be ordered for a minimum of one year, and the rates and charges as set forth in Paragraph 8.2.2, G., following, will apply. Not later than six months prior to the end of an order period, the IC shall notify the Telephone Company in writing if service is to be discontinued at the end of the period.

If no notice is received from the IC, the Telephone Company will automatically extend the service for an additional year, using the most recent 12 months of bill capacity provided. All appropriate rates and charges as set forth in Paragraph 8.2.2, G., following, for another year will apply, and the minimum monthly charges will be based on the most recent 12 months of bill capacity provided. The IC will be notified by the Telephone Company when such an extension is made.

JAN 1 1984
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- 2. When Private Line Billing Service is ordered, the IC shall furnish the Telephone Company for a state and for each year in the order an estimate of the average number of bills (bill capacity) to be rendered each year.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff Section 8

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

D. Obligations of the IC-(Continued)

- 3. The IC shall furnish in the format specified by the Telephone Company all information necessary for the Telephone Company to provide the Private Line Billing Service, including an affidavit that states whether the IC Private Line Billing Service is subject to any federal and/or state taxes. When IC bills are to be rendered to locations not in the operating territory of the Telephone Company, the IC shall furnish an address where the bills are to be sent. If the IC does not furnish an address, all unaddressable bills will be delivered to the IC. The information shall be furnished by the IC in a timely manner.
- 4. The IC shall furnish to the Telephone Company a written schedule of its service rates and charges in sufficient time to allow the Telephone Company to establish a rating program. The interval required to establish a rating program must be mutually agreed to by the Telephone Company and the IC.
- 5. When the IC orders Private Line Billing Service, it shall authorize the Telephone Company in writing to deny service to End Users for nonpayment. If that authorization is not received, Private Line Billing Service will not be provided.
- 6. The IC shall be responsible for all contacts and arrangements including prior IC balances due from End Users, with its End Users concerning the provision and maintenance of the IC's services.
- 7. When the IC orders Private Line Billing Service with inquiry, the IC shall furnish the Telephone Company written instructions which are agreeable to the Telephone Company for the handling of End User's questions about bills.

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When the IC orders Private Line Billing Service without inquiry, the IC shall furnish the Telephone Company with written instructions as to where inquiries are to be referred. When the IC does not order Telephone Company Inquiry Service and desires credit adjustments be made to the balances due from an End User, the IC shall furnish a statement for each End User's account where the credit is desired. These statements shall show the rate element to be credited, the date the rate element was billed and the amount of the credit.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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Section 8
Original Sheet 50

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

D. Obligations of the IC-(Continued)

7. (Continued)

The IC shall notify its End Users through its tariff or other appropriate means when the IC handles the bill inquiries. The IC shall furnish the Telephone Company in writing all bill adjustments as set forth in Paragraph 8.2.3, following.

8. The IC will immediately redeem all IC gift certificates that the Telephone Company receives in payment for End User's charges. The IC agrees to use a gift certificate format which is agreeable to the Telephone Company.

9. The IC agrees to permit the Telephone Company to, when necessary, in accordance with Telephone Company deposit regulations, determine and collect IC service deposits from all End Users of the IC's services for which the Telephone Company provides billing for the IC. The IC will notify its End Users through its tariffs or other means that the Telephone Company will, when necessary, in accordance with Telephone Company deposit regulations, determine and collect IC service deposits. The IC will also include in its tariff and service arrangements and obtain regulatory concurrence for the Telephone Company deposit regulations that the Telephone Company will use to collect End User's service deposits.

E. Payment Arrangements and Audit Provisions

1. Audit Provisions

Upon reasonable written notice by the IC to the Telephone Company, the IC shall have the right through its authorized representative to examine and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the amount payable to the IC. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment

DEC 20 1983
Public Service Commission

CANCELLED
JAN 1 1988
BY *KT AS 6*
Public Service Commission
MISSOURI

FILED
JAN - 1 1984
83 - 253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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Section 8
Original Sheet 51

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

E. Payment Arrangements and Audit Provisions-(Continued)

1. (Continued)

shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

All information received or reviewed by the IC or its authorized representative is to be considered confidential and not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

2. Minimum Periods

The minimum period for which Private Line Billing Service is provided and for which charges apply is one year.

A minimum period of one year applies for each additional period of service ordered.

When service is discontinued prior to the expiration of a minimum period, the minimum monthly charge is applicable for each month and fraction of month remaining in the minimum period.

3. Minimum Monthly Charges

a. During the initial-year minimum period, there is a minimum monthly charge based on the IC's estimate of the number of bills to be rendered during that period. The minimum monthly charge is the charge for Bill Rendering as set forth in Paragraph 8.2.2, G.2., following, for 75 percent of the monthly volume. The monthly volume is 1/12 of the bill capacity ordered during the initial year.

CANCELLED
JAN 1 1988
BY *AS 6*
Public Service Commission
MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
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Original Sheet 52

ACCESS SERVICES

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MISSOURI
Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

E. Payment Arrangements and Audit Provisions-(Continued)

3. Minimum Monthly Charges-(Continued)

a. (Continued)

If the actual monthly volume during any consecutive three month period exceeds 1/12 of the bill capacity ordered by 50 percent or more per month, a new minimum monthly charge will be established. The new charge is the charge for Bill Rendering as set forth in Paragraph 8.2.2, G.2., following, for the monthly average of the actual volume used during those three months.

b. During each additional yearly minimum period, the minimum monthly charge is the charge for Bill Rendering as set forth in Paragraph 8.2.2, G.2.; following, for the monthly average of the actual volume of bills rendered during the previous 12 months.

If the actual monthly volume during any consecutive three-month period exceeds the monthly average by 50 percent or more per month, a new minimum monthly charge will be established. The new charge is the charge for Bill Rendering as set forth in Paragraph 8.2.2, G.2., following, for the monthly average of the actual volume used during those three months.

4. Cancellation of a Special Order

An IC may cancel a Special Order for Private Line Billing Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Private Line Billing Service is the date that the IC and the Telephone Company mutually agree service is to start.

When an IC cancels a Special Order for Private Line Billing Service after the order date but prior to the start of service, a charge equal to the Special Order Charges, program development costs and any non-recoverable capital costs incurred by the Telephone Company will apply to the IC.

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Issued: DEC 29 1983

JAN 1 1984

BY 2457 Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
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St. Louis, Missouri

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Original Sheet 53

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

E. Payment Arrangements and Audit Provisions-(Continued)

5. Changes to Special Orders

When an IC requests changes to a pending Special Order for Private Line Billing Service, such changes will be undertaken if they can be accommodated by the Telephone Company. A charge equal to any costs incurred by the Telephone Company because of the change will apply.

F. Rate Regulations

1. The Private Line Billing Service Special Order Charge applies for each Special Order for Private Line Billing Service, other than establishment of or change to End User's account data, establishment of or changes to End User's account rate element or changes to End User's balances due, accepted by the Telephone Company.
2. The End User's account activity charge applies whenever an End User's account is established or changed pursuant to a Special Order from an IC and/or whenever a nonrecurring or recurring IC rate element or balance due is added to or changed in the account.

An End User's account is a record for a Private Line Billing Service which has a unique name and address and billing number identification, assigned by the Telephone Company, to which a bill is rendered.

The End User's account activity Special Order Charge always applies, and the End User's account establishment and change charge, End User's account rate element rate level change charge or the End User's account rate element rate structure change charge may apply depending on the activity ordered by the IC as set forth in Paragraphs 8.2.2, F.2.a., b., c. and d., following:

- a. The End User's account activity Special Order Charge applies whenever the IC furnishes to the Telephone Company End User's account information that establishes or changes the information or rates or balances due associated with an End User's account.

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JAN 1 1988

BY R. D. BARRETT
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Issued: DEC 29 1983

By R. D. BARRETT, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 54

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

F. Rate Regulations-(Continued)

2. (Continued)

b. The End User's account establishment and change charges applies whenever IC-furnished information is used by the Telephone Company to establish or change End User's account data or rate elements or balance due, except for information to change End User's account rate element rate levels or rate structure. End User's account rate element rate level and rate structure changes charges are applied as set forth in Paragraphs 8.2.2, F.2.c. and d., following.

The End User's account establishment and change charge applies for each account established, rate element established, account changed and rate element changed and balance due changed.

c. The End User's account rate element rate level change charge applies whenever IC-furnished information is used by the Telephone Company to change an End User's account rate element rate level. The charge applies for each End User's account rate element rate level changed.

d. The End User's account rate element rate structure change charge applies whenever IC-furnished information is used by the Telephone Company to change an End User's account rate element rate structure. The charges to make the End User's account rate element rate structure changes will be determined on an individual-case basis.

3. The bill rendering charge applies each month that one or more charges is billed by the issuing of a statement to an End User's account. When both interstate and state Private Line Service-charges are billed by the Telephone Company to the End User on the same bill for the IC, the bill rendering charge change times 0.5 applies each month.

4. The basic per-hour rate and the premium per-hour rate for program development is for the use of one hour of one Telephone Company programmer's time.

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Issued: DEC 29 1983

By R. D. BARRON, Public Service President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

F. Rate Regulations-(Continued)

5. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide program development and will bill the IC in accordance with these records. The hours for each order will be summed and then rounded to the nearest hour, except that when the total is less than an hour, one hour will be used to determine the charges.

G. Rates and Charges

The rates and charges are:

| | <u>USOC</u> | <u>Rates</u> |
|--|-------------|-----------------------------|
| 1. End User's Account Activity | | |
| - Special Order to receive End User's account data, per Special Order. | | ICB rates and charges apply |
| - End User's Account establishment and Change, except rate element rate level changes and rate structure changes, charge per End User's account established or changed and per recurring and nonrecurring rate element established or changed, each. | | \$.90 |
| - End User's Account Rate Element Rate Level Change Charge, per rate element changed, each | | ICB rates and charges apply |
| - End User's Account Rate Element Rate structure Change Charge, per rate element changed, each | | ICB rates and charges apply |
| 2. Bill Rendering Charge, per bill rendered for an End User's account | BABPR | \$.80 |

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Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

G. Rates and Charges-(Continued)

The rates and charges are:-(Continued)

3. Program Development Charge

| | <u>USOC</u> | <u>Rates</u> |
|--|-------------|--------------|
| - Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force) | | \$104.00 |
| - Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force) | | 128.00 |

4. Inquiry, per bill rendered for an End User's account.

BABPQ .09

5. Private Line Billing Special Service Order Charge, per Special Order

14.50

6. Retention of Records Under Accounting Orders, per order, per month.

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ICB rates and charges apply.

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Issued: DEC 29 1983

Effective: JAN 0 1 1984

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Access Services Tariff
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1st Revised Sheet 57
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable

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(AT)

The Telephone Company will purchase from the IC its accounts receivable that arise from bills rendered by the Telephone Company to that IC's End Users. For IC's subscribing to Message Processing Service, the purchase will be handled as described in (A) following. When an IC does not subscribe to Message Processing Service but does subscribe to Bill Processing Service, the Telephone Company may purchase accounts receivable from an IC who provides the Telephone Company with files of rated messages as described in (B) following. The purchase of accounts receivable will be limited to amounts due the IC when the Telephone Company provides Bill Processing Service and/or Private Line Billing Service for that IC. After an IC orders Bill Processing Service and/or Private Line Billing Service and the Telephone Company is purchasing the IC's accounts receivable, the IC is prohibited from assigning, transferring, selling, exchanging or giving these accounts receivable to any other entity or person. The IC will provide a written assurance to the Telephone Company as such forbearance and any such assignment, transfer, sale, exchange or gift is null and void and will subject the IC to all liabilities, expenses, costs including attorney fees expended and incurred by the Telephone Company in pursuing exclusive ownership to accounts receivable.

(AT)

The Telephone Company's purchase of an IC's accounts receivable shall be with recourse adjustments as set forth in Paragraph 8.2.3, A.2., and B.2., following, to account for amounts due the IC that the Telephone Company is unable to collect from the End Users which use the IC's services. The amounts due the IC for the purchase of its accounts receivable will be determined as follows:

(AT)

A. Amounts due to IC's subscribing to Message Processing and Bill Processing

For IC's subscribing to Message Processing Service, the amount due for the purchase of its accounts receivable will be determined by the Telephone Company as follows:

(FC)

1. Total Current Amount Billed - The Telephone Company for each End User's bill day (i.e., the date on the bill rendered to an End User for an IC's service) will determine from its records the total current amount billed to the IC's End Users for IC services, including all taxes applicable to such services. A Total Current Amount Billed will be determined for each IC for each End User's bill day.

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Issued:

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable

The Telephone Company will purchase from the IC its accounts receivable that arise from bills rendered by the Telephone Company to that IC's End Users. The purchase of accounts receivable will be limited to amounts due the IC when the Telephone Company provides Bill Processing Service and/or Private Line Billing Service for that IC. After an IC orders Bill Processing Service and/or Private Line Billing Service and the Telephone Company is purchasing the IC's accounts receivable, the IC is prohibited from assigning, transferring, selling, exchanging or giving these accounts receivable to any other entity or person. The IC will provide a written assurance to the Telephone Company as such forbearance and any such assignment, transfer, sale, exchange or gift is null and void and will subject the IC to all liabilities, expenses, costs including attorney fees expended and incurred by the Telephone Company in pursuing exclusive ownership to accounts receivable.

The Telephone Company's purchase of an IC's accounts receivable shall be with recourse adjustments as set forth in Paragraph 8.2.3, B., following, to account for amounts due the IC that the Telephone Company is unable to collect from the End Users which use the IC's services. The amounts due the IC for the purchase of its accounts receivable will be determined as follows:

A. Total Current Amount Billed - The Telephone Company for each End User's bill day (i.e., the date on the bill rendered to an End User for an IC's service) will determine from its records the total current amount lawfully billed to the IC's End Users for IC services, including all taxes applicable to such services. A Total Current Amount Billed will be determined for each IC for each End User's bill day.

B. Recourse Adjustments - For each bill day, the Telephone Company will make recourse adjustments to the Total Current Amount Billed as follows:

1. End User's Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed the lawfully billed amounts which the Telephone Company removes from End User's balances due in

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SEP 26 1986

JAN - 1 1984
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Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
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St. Louis, Missouri

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Access Services Tariff
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1st Revised Sheet 58
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing
(Continued)

(MT)
(FC) 2. Recourse Adjustments - For each bill day, the Telephone Company will make recourse adjustments to the Total Current Amount Billed as follows:

a. End User's Adjustments

(RT) For each bill day, the Telephone Company will subtract from the Total Current Amount Billed the billed amounts which the Telephone Company removes from End User's balances due in accordance with IC inquiry instructions. In addition, for each bill day, the Telephone Company will subtract from the Total Current Amount Billed, an amount that equals the face value of any IC gift certificates (or its predecessor company's gift certificates) the Telephone Company has in its possession. The IC gift certificates the Telephone Company possesses will be returned to the IC.

b. Telephone Company and IC Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed bill amounts for End User's bills which the Telephone Company delivers to the IC. In addition, for each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for amounts on statements received from the IC for additions or subtractions to an End User's balance due for services billed in prior periods.

Also, each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for additions and subtractions for IC or Telephone Company period errors.

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SEP 26 1986
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Issued: AUG 26 1986

Effective: SEP 26 1986

By R. D. BARRON, President-Missouri Division
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St. Louis, Missouri.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

B. Recourse Adjustments-(Continued)

1. End User's Adjustments-(Continued)

accordance with IC inquiry instructions. In addition, for each bill day, the Telephone Company will subtract from the Total Current Amount Billed, an amount that equals the face value of any IC gift certificates (or its predecessor company's gift certificates) the Telephone Company has in its possession. The IC gift certificates the Telephone Company possesses will be returned to the IC.

2. Telephone Company and IC Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed bill amounts for End User's bills which the Telephone Company delivers to the IC. In addition, for each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for amounts on statements received from the IC for additions or subtractions to an End User's balance due for services billed in prior periods.

Also, each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for additions and subtractions for IC or Telephone Company prior period errors.

3. Uncollectible Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed an amount for uncollectibles. Uncollectibles are amounts billed by the Telephone Company to End Users on final customer bills that are added to the uncollectible (realized) accounts of the Telephone Company. The Telephone Company will determine the IC amount for uncollectibles for each bill day by multiplying the Total Current Amount Billed by the IC uncollectible factor rounded up to the nearest 1/1000 as determined in Paragraphs 8.2.3, B.3.a. or b., following.

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JAN - 1 1984
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PUBLIC SERVICE COMMISSION
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Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
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St. Louis, Missouri

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1st Revised Sheet 59
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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-
(Continued)

(FC) 2. Recourse Adjustments-(Continued)
(MT)

c. Uncollectible Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed an amount for uncollectibles. Uncollectibles are amounts billed by the Telephone Company to End Users on final customer bills that are added to the uncollectible (realized) accounts of the Telephone Company. The Telephone Company will determine the IC amount for uncollectibles for each bill day by multiplying the Total Current Amount Billed by the IC uncollectible factor rounded up to the nearest 1/1000 as determined in Paragraphs 8.2.3, A.2.c.(1)., or (2)., following.

(CT)

(1) To determine the IC Uncollectible factor, except for the initial three months that Bill Processing Services and/or Private Line Billing Service is provided to the IC, The Telephone Company will determine from its records the dollar amount billed on final customer bills which, after standard collection efforts is completed, is added to its uncollectible (realized) accounts (uncollectible amount) for bills rendered to End Users in the most recent three-month period. This uncollectible amount will include adjustments to account for any payments received by the Telephone Company for outstanding final customer bill amounts that pre-date the most recent three-month period and any deposits held by the Telephone Company for services provided to the End Users where final customer bills have been rendered. The uncollectible amount (including, where necessary, the IC's or its predecessor company's history of uncollectible to develop a full recent three-month period) will be used by the Telephone Company in an uncollectible apportionment study to determine the realized uncollectible amount for each IC which is provided Bill Processing Service and/or Private Line Billing Service by the Telephone Company

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St. Louis, Missouri

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

B. Recourse Adjustments-(Continued)

3. Uncollectible Adjustments-(Continued)

a. To determine the IC Uncollectible factor, except for the initial three months that Bill Processing Services and/or Private Line Billing Service is provided to the IC, The Telephone Company will determine from its records the dollar amount lawfully billed on final customer bills which, after standard collection efforts is completed, is added to its uncollectible (realized) accounts (uncollectible amount) for bills rendered to End Users in the most recent three-month period. This uncollectible amount will include adjustments to account for any payments received by the Telephone Company for outstanding final customer bill amounts that pre-date the most recent three-month period and any deposits held by the Telephone Company for services provided to the End Users where final customer bills have been rendered. The uncollectible amount (including, where necessary, the IC's or its predecessor company's history of uncollectible to develop a full recent three-month period) and will be used by the Telephone Company in an uncollectible apportionment study to determine the realized uncollectible amount for each IC which is provided Bill Processing Service and/or Private Line Billing Service by the Telephone Company for the most recent three-month period. The realized uncollectible amount for an IC will, after the adjustment to account for IC amounts for uncollectibles for the previous three-month period which were greater or lesser than the realized uncollectible amount for the same three-month period, be divided by the Total Current Amount Billed for the IC for the same most recent three-month period to develop an IC uncollectible factor. This factor will be used by the Telephone Company for the next three months to determine the IC amount for uncollectibles. Just prior to the end of the three-month period, the Telephone Company will determine a new IC uncollectible factor in the same manner as above for the ensuing three-month period.

DEC 29 1983

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PUBLIC SERVICE COMMISSION
OF MISSOURI

JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
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1st Revised Sheet 60
Replacing Original Sheet 60

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-
(Continued)

(FC) 2. Recourse Adjustments-(Continued)

(MT)

c. Uncollectible Adjustments-(Continued)

(1) (Continued)

for the most recent three-month period. The realized uncollectible amount for an IC will, after the adjustment to account for IC amounts for uncollectibles for the previous three-month period which were greater or lesser than the realized uncollectible amount for the same three-month period, be divided by the Total Current Amount Billed for the IC for the same most recent three-month period to develop an IC uncollectible factor. This factor will be used by the Telephone Company for the next three months to determine the IC amount for uncollectibles. Just prior to the end of the three-month period, the Telephone Company will determine a new IC uncollectible factor in the same manner as above for the ensuing three-month period.

(2) When an IC orders Bill Processing Service and/or Private Line Billing Service, the IC at the time that each service is ordered shall provide to the Telephone Company a history of its or its predecessor company's uncollectibles. This history of uncollectibles shall indicate by month its total amounts billed and its uncollectible amounts. The Telephone Company will use these data to develop the IC uncollectible factor for the first three months. To the extent that such IC's or its predecessor company's data do not exist, then the IC uncollectible factor for the first three month period will be determined on an individual-case basis. The uncollectible factor developed either from IC history or on an individual-case basis will be used to determine the IC amount for uncollectibles for the first three-month period.

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BY 201/RS-7
Public Service Commission
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Issued: AUG 26 1986

By R. D. BARRON, President, Missouri Division
Southwestern Bell Telephone Company
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Access Services Tariff
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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B. Recourse Adjustments-(Continued)

3. Uncollectible Adjustments-(Continued)

b. When an IC orders Bill Processing Service and/or Private Line Billing Service, the IC at the time that each service is ordered shall provide to the Telephone Company a history of its or its predecessor company's uncollectibles. This history of uncollectibles shall indicate by month its total amounts billed and its uncollectible amounts. The Telephone Company will use these data to develop the IC uncollectible factor for the first three months. To the extent that such IC's or its predecessor company's data do not exist, then the IC uncollectible factor for the first three-month period will be determined on an individual-case basis. The IC uncollectible factor developed either from IC history or on an individual-case basis will be used to determine the IC amount for uncollectibles for the first three-month period.

C. Payments of Net Purchase Amount to the IC

1. The Telephone Company will purchase accounts receivable from the IC on each End User's bill day for an amount (purchase amount) which equals the Total Current Amount Billed as set forth in Paragraph 8.2.3, A., preceding, after known adjustments as set forth in Paragraph 8.2.3, B., preceding, have been made. On the date (payment date) determined by adding 31 days to the End User's bill day or on the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, the Telephone Company will remit payment to the IC for the purchase amount less additional adjustments as set forth in Paragraphs 8.2.3, B.1. and 2., preceding (net purchase amount) received by the Telephone Company prior to the payment date. The net purchase amount in excess of one hundred thousand dollars (\$100,000) shall be transmitted on the payment date to a designated bank account by electronic funds transfer in immediately available funds. Any amount not required to be transmitted by electronic funds transfer shall be paid by check or draft and must be postmarked four business days prior to the payment date. If such payment date would cause payment to be due on a Saturday, Sunday or holiday (i.e., New Year's Day, Independence Day, Labor Day,

Issued: DEC 29 1983 BY *J.R.S.H. 60*
PUBLIC SERVICE COMMISSION OF MISSOURI Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-
(Continued)

(MT)

(FC)

3. Payments of Net Purchase Amount to the IC

(AT)

(AT)

a. The Telephone Company will purchase accounts receivable from the IC on each End User's bill day for an amount (purchase amount) which equals the Total Current Amount Billed as set forth in Paragraph 8.2.3, A.1., preceding, after known adjustments as set forth in Paragraph 8.2.3, A.2., preceding, have been made. On the date (payment date) determined by adding 31 days to the End User's bill day or on the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, the Telephone Company will remit payment to the IC for the purchase amount less additional adjustments as set forth in Paragraphs 8.2.3, A.2.a., and 2.b., preceding (net purchase amount) received by the Telephone Company prior to the payment date. The net purchase amount in excess of one hundred thousand dollars (\$100,000) shall be transmitted on the payment date to a designated bank account by electronic funds transfer in immediately available funds. Any amount not required to be transmitted by electronic funds transfer shall be paid by check or draft and must be postmarked four business days prior to the payment date. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Veterans Day is legally observed), payment for the net purchase amount will be due to the IC on the first non-Holiday day following such Saturday, Sunday or Holiday.

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b. Further, if any portion of the net purchase amount is not received by the IC by the payment date as set forth in Paragraph 8.2.3, A.3.a., preceding, or if any portion of the net purchase amount is received by the IC in funds which are not immediately available to the IC, then a late payment penalty shall be due the IC. The late-payment penalty shall be the portion of the net purchase amount not received by the payment date times a late factor. The late factor shall be the lesser of:

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Issued: AUG 26 1986

Effective: SEP 26 1986

By R. D. BARRON, President-Missouri Division
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St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

C. Payments of Net Purchase Amount to the IC-(Continued)

1. (Continued)

Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Veterans Day is legally observed), payment for the net purchase amount will be due to the IC on the first non-holiday day following such Saturday, Sunday or holiday.

2. Further, if any portion of the net purchase amount is not received by the IC by the payment date as set forth in Paragraph 8.2.3, C.1, preceding, or if any portion of the net purchase amount is received by the IC in funds which are not immediately available to the IC, then a late-payment penalty shall be due the IC. The late-payment penalty shall be the portion of the net purchase amount not received by the payment date times a late factor. The late factor shall be the lesser of:

- a. The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC, or
- b. 0.000657 per day, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC.

Any late-payment penalty will be included with the next Telephone Company payment to the IC.

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DEC 29 1986
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FILED
JAN - 1 1987
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 62
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ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-
(Continued)

(FC) 3. Payments of Net Purchase Amount to the IC-(Continued)

(MT)

b. (Continued).

(1) The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC, or

(2) 0.000657 per day, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC.

Any late-payment penalty will be included with the next Telephone Company payment to the IC.

c. Also, if any adjustment that reduces an End User's balance due is received by the Telephone Company from the IC after the date the Telephone Company billed the charges to be adjusted to the End User plus 45 days (billed-plus date), then a late-payment penalty shall be due the Telephone Company. The late-payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

(1) The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from billed-plus date to and including the date that the Telephone Company pays the End User's account.

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JAN 1 1988
BY 24 PS 7
Public Service Commission
MISSOURI

SEP 26 1986
Public Service Commission

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Issued: AUG 26 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

SEP 26 1986

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

C. Payments of Net Purchase Amount to the IC-(Continued)

3. Also, if any adjustment that reduces an End User's balance due is received by the Telephone Company from the IC after the date the Telephone Company billed the charges to be adjusted to the End User plus 45 days (billed-plus date), then a late-payment penalty shall be due the Telephone Company. The late-payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

- a. The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from billed-plus date to and including the date that the Telephone Company posts the End User's account, or
- b. 0.000657 per day, compounded daily for the number of days from the billed-plus date to an including the date that the Telephone Company posts the End User's account.

Any late-payment penalty will be included with the adjustment made by the Telephone Company to the IC's Total Current Amount Billed.

D. Netting of IC Access Service Charges and Net Purchase Amounts

When a payment for IC Access Service Charges under this Tariff is due to the Telephone Company from the IC on the same payment date that a net purchase amount is due to the IC from the Telephone Company, the Telephone Company may, with at least 31 days notice to the IC, net the payment for IC Access Service Charges with the net purchase amount. The Telephone Company will pay the net amount to the IC on the payment date when such net amount is due, the IC require the IC to pay the Telephone Company the net amount when such net amount is due the Telephone Company. If either party does not make the payment on the payment date, a late-payment penalty as set forth in Paragraph 8.2.3, C., preceding, or Section 2, Paragraph 2.4.9, preceding, whichever is appropriate, applies.

Upon request from the IC, the Telephone Company will provide a copy of its methods and procedures used to determine the amounts named in this Section (i.e., Paragraph 8.2.3, Purchase of Accounts Receivable) to the authorized representative of the IC who is responsible for auditing these amounts.

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DEC 29 1983

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1st R.S. # 62
PUBLIC SERVICE COMMISSION
MISSOURI

JAN - 1 1984
83 - 253

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 62.01

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing
(Continued)

(FC) 3. Payments of Net Purchase Amount to the IC-(Continued)

(MT)

c. (Continued)

(2) 0.000657 per day, compounded daily for the number of days from the billed-plus date to an including the date that the Telephone Company posts the End User's account.

Any late-payment penalty will be included with the adjustment made by the Telephone Company to the IC's Total Current Amount Billed.

(FC) 4. Netting of IC Access Service Charges and Net Purchase Amounts

When a payment for IC Access Service Charges under this Tariff is due to the Telephone Company from the IC on the same payment date that a net purchase amount is due to the IC from the Telephone Company, the Telephone Company may, with at least 31 days notice to the IC, net the payment for IC Access Service Charges with the net purchase amount. The Telephone Company will pay the net amount to the IC on the payment date when such net amount is due the IC or require the IC to pay the Telephone Company the net amount when such net amount is due the Telephone Company. If either party does not make the payment on the payment date, a late-payment penalty as set forth in Paragraph 8.2.3, A.3., preceding, or Section 2, Paragraph 2.4.1, D., preceding, whichever is appropriate, applies.

(CT)

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Upon request from the IC, the Telephone Company will provide a copy of its methods and procedures used to determine the amounts named in this Section (i.e., Paragraph 8.2.3, Purchase of Accounts Receivable) to the authorized representative of the IC who is responsible for auditing these amounts.

CANCELLED
JAN 1 1988

BY 24 RS 7
Public Service Commission
Missouri
SEP 26 1986

FILED
SEP 26 1986
Public Service Commission

Issued: AUG 26 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 62.02

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages

For IC's providing the Telephone Company with files of rated messages, the amount due for the purchase of its accounts receivable will be determined at the option of the Telephone Company as described in 8.2.3, A., preceding or as follows:

1. Total Current Billable Amount

(RT) The Telephone Company will upon receipt of files of rated messages, determine from its records the total amount billable to the IC's end users for IC services excluding all taxes applicable to such services. A total amount of billable revenue will be determined for each IC for each file received.

2. Recourse Adjustments

For each settlement period, the Telephone Company will make recourse adjustments to the Total Current Billable Amount as follows:

a. End User Adjustments

(RT) For each settlement period, the Telephone Company will subtract from the Total Current Billable Amount the billed amounts which the Telephone Company removes from end users balances due in accordance with IC inquiry instructions. In addition, for each settlement period, the Telephone Company will subtract from the Total Current Billable Amount an amount that equals the face value of any IC gift certificates (or its predecessor company's gift certificates) the Telephone Company has in its possession. The IC gift certificates the Telephone Company possesses will be returned to the IC.

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AUG 25 1986
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CANCELLED
JAN 1 1988
BY 2-2 RS 7
Public Service Commission
MISSOURI

FILED
SEP 26 1986
Public Service Commission

Issued: AUG 26 1986

Effective: SEP 26 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 62.03

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

2. Recourse Adjustment-(Continued)

b. Telephone Company and IC Adjustments

For each settlement period, the Telephone Company will subtract from the Total Current Billable Amount bill amounts for end user bills which the Telephone Company delivers to the IC. Reductions will be made for those amounts determined to be unbillable by the Telephone Company. Adjustments will also be made, when appropriate, to reflect IC pricing plans such as volume discounts where the billable revenue cannot be determined from an individual file. In addition, the Telephone Company may include adjustments to account for amounts on statements received from the IC for additions or subtractions to an end user balance due for services billed in prior periods.

Also, the Telephone Company will include adjustments to account for additions and subtractions for IC or Telephone Company prior period errors and prior period taxes calculated and billed by the Telephone Company.

c. Uncollectible Adjustments

For the settlement period, the Telephone Company will subtract from the Total Current Billable Amount an amount for uncollectibles. Uncollectibles are amounts billed by the Telephone Company to end users on Final Customer Bills that are added to the Uncollectible (realized) Accounts of the Telephone Company. The Telephone Company will determine the IC amount for uncollectibles for each settlement period by multiplying the Total Current Billable Amount by the IC uncollectible factor rounded up to the nearest 1/1000th as determined in 8.2.3, A.2.3, preceding.

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AUG 25 1986
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JAN 1 1988
BY *R57*
Public Service Commission
MISSOURI

FILED
SEP 26 1986
Public Service Commission

Issued: AUG 26 1986

Effective: SEP 26 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 62.04

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages

Settlements will occur as set forth following.

a. Determination of Settlement Date

The settlement date for each file of rated messages will be determined by adding 42 days to the date the files of rated messages are processed by the Telephone Company. The Telephone Company may, in order to facilitate administration of this process, combine payments due for files received on different days. The settlement date will then be determined by adding 42 days to the midpoint of the period (not to exceed 31 days) over which the billable messages are received. Except as provided herein, the Telephone Company will remit settlement to the IC on said settlement dates. Settlement in excess of one hundred thousand dollars (\$100,000) shall be transmitted on the payment date to a designated bank account by electronic funds transfer in immediately available funds. Any amount not required to be transmitted by electronic funds transfer shall be paid by check or draft and must be postmarked four business days prior to the payment date. If such settlement date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for the net purchase amount will be due to the IC on the first non-Holiday day following such Saturday, Sunday or Holiday.

CANCELLED
JAN 1 1988
BY *2-4 AS 7*
Public Service Commission
MISSOURI

FILED
SEP 26 1986
Public Service Commission

Issued: **AUG 26 1986**

Effective: **SEP 26 1986**

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 3
Original Sheet 62.05

ACCESS SERVICES

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Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages-(Continued)

b. Late Payment Charges

Further, if any portion of the net settlement amount is received by the IC after the settlement date as set forth in 8.2.3, B.3.a, preceding, then a late payment penalty shall be due the IC. The IC will have the responsibility of notifying the Telephone Company for any applicable late payment charge.

The late payment penalty shall be the portion settlement amount not received by the payment date times a late factor. The late factor shall be the lesser of:

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC, or
- (2) 0.000657 per day, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC

Any late payment penalty will be included with the next Telephone Company payment to the IC.

c. Penalties Applicable to End User Balance Adjustments

Also, if any adjustment that reduces an end user balance is received by the Telephone Company from the IC after the date the Telephone Company billed the charges to be adjusted to the end user plus 45 days (billed-plus date), then a late payment penalty shall be due the Telephone Company. The late payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

CANCELLED
JAN 1 1987
BY 2 WRS
Missouri Public Service Commission

FILED
SEP 26 1986
Public Service Commission

Issued: AUG 26 1986

Effective: SEP 26 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 62.06

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages-(Continued)

c. Penalties Applicable to End User Balance Adjustments-(Continued)

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the billed-plus date to and including the date that the Telephone Company posts the end user account, or
- (2) 0.000657 per day, compounded daily for the number of days from the billed plus date to and including the date that the Telephone Company posts the end user account.

Any late payment penalty will be included with the adjustment made by the Telephone Company to the IC's Total Current Billable Amount.

d. Netting of IC Access Charges and Net Settlement Amounts

When a payment for IC Access Service Charges under this tariff is due to the Telephone Company from the IC on the same settlement date that a net settlement amount is due to the IC from the Telephone Company, the Telephone Company may, with at least 31 days notice to the IC, provide the IC with the net settlement amount due (i.e., net of the payment for the IC access and billing service charges and the net purchase amount). In addition, if the payments as previously described do not fall on the same date, netting may occur on the next accounts receivable purchase payment date if determined to be administratively feasible by the Telephone Company in its routine conduct of business. The Telephone Company will pay the net amount to the IC on the payment date when such net amount is due the IC or

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JAN 1 1988
BY *RS 7*
Public Service Commission
MISSOURI

FILED
SEP 26 1986
Public Service Commission

Issued: AUG 26 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

SEP 26 1986

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 62.07

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages-(Continued)

d. Netting of IC Access Charges and Net Settlement Amounts-(Continued)

require the IC to pay the Telephone Company the net amount when such net amount is due the Telephone Company. If either party does not make payment on the payment date, a late payment penalty as set forth in 8.2.3, B.3.b., preceding or 2.4.1., preceding, whichever is appropriate, applies. In those cases where netting does not occur and a payment is due if the IC customer does not make that payment by the date defined in 2.4.1, D.1., preceding, the Telephone Company may subtract the non-disputed past due amount, including the appropriate late payment penalty, from the amount due the IC by the Telephone Company. (Refer to Section 2.4.1., for handling of disputed amounts).

Upon request from the IC, the Telephone Company will provide a copy of its methods and procedures used to determine the uncollectible amounts and the Average Customer Payment Availability Period named in this section to the authorized representative of the IC who is responsible for auditing these amounts.

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JAN 1 1988
BY R. D. BARRON
Public Service Commission
MISSOURI

FILED
SEP 26 1986
Public Service Commission

Issued: AUG 26 1986

Effective: SEP 26 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.3 Billing Analysis Service

Public Service Commission

At the request of an IC, which is a common carrier, upon reasonable notice and with reasonable effort will provide Billing Analysis Service for detection, investigation and deterrence of billing evasion activities.

The term "billing evasion activities" used herein denotes Message Billing Abuse and/or Network Abuse. Such abuse is the use of an access line (e.g., End User's line or trunk, Pay Telephone line or other access line or trunk provided by the Telephone Company) where there is intent to circumvent or evade the proper charges in whole or in part for use of telecommunications services over the access line or to conceal the points of origin or termination of telecommunications services.

Such activities include bypass or circumvention of Telephone Company billing equipment, unauthorized use of Telephone Company and IC service offerings and unauthorized use of Telephone Company facilities.

8.3.1 General Description

Billing Analysis Service is the provision of detection, investigation and deterrence of billing evasion activities.

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Detection is the provision of equipment by the Telephone Company to identify and collect information on Network Abuse. Such equipment may be located in Telephone Company premises or offices or may be attached to access lines.

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Investigation is the provision of investigative services to collect evidence to document that billing evasion activities are occurring, prepare reports, preserve evidence and supply expert witness analysis and testimony. Investigation also includes provision of services to coordinate the investigative activities between exchange telephone companies and/or law enforcement agencies.

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Deterrence is the contacting and interviewing of parties identified in billing evasion activities, the recovery of devices or materials used in billing evasion activities (where legally permitted), the service review for possible suspension of service over access lines identified in billing evasion activities and publicity assistance in publicizing billing evasion deterrence.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 64

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company

- A. When Billing Analysis Service is ordered under a Special Order by an authorized security representative of the IC, the Telephone Company will provide any one or all of the services as set forth in Paragraphs 8.3.2, B. through D., following, at rates and charges as set forth in Paragraph 8.3.7, following.
- B. Detection Service will be provided for Network Abuse at any central office switch equipped to recognize and record irregular key pulse and multi-frequency signals upon receipt of a Special Order from an IC specifying the central office(s) where detection service is requested. Subject to the agreement of the Telephone Company, special construction for the provision of central office equipment to recognize and record irregular key pulse and multifrequency signals may be undertaken at the request of the authorized security representative of the IC to meet the needs of the IC. Such special construction will be provided as set forth in Section 14, following.
 - 1. Reports of Detection Service results will be provided on an office-by-office or line-by-line basis at the request of an authorized security representative of the IC. On an office-by-office basis, a Detection Service report of any signal irregularities will be provided for the previous 60 days for all trunks equipped in the office (i.e., ESS Control Group). Alternatively, for an office requested by the IC, a line-by-line continuous scan for current signal irregularities will be provided. When the continuous line-by-line scan is provided, a weekly report of signal irregularities for the office involved will be furnished.
 - 2. The Detection Service reports as set forth in Paragraph 8.3.2, B.1., preceding, will include for a signaling irregularity observed, the following: (a) the calling NPA and telephone number (i.e., NXX-XXXX), (b) the called number (i.e., NPA and telephone number recorded by Telephone Company billing equipment) if available, (c) signaling irregularity data, (d) the holding time of the call, if available, and (e) the date of the call, if available.

DEC 29 1983

Public Service Commission

CANCELLED

JAN 1 1988
BY 24 AS 7
Public Service Commission
MISSOURI

JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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Original Sheet 65

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.3 Billing Analysis Service-(Continued)

Public Service Commission

8.3.2 Undertaking of the Telephone Company-(Continued)

B. (Continued)

2. (Continued)

The report will be provided as a paper printout or microfiche at the discretion of the Telephone Company and sent to the authorized security representative of the IC by registered first-class U.S. Mail Service. However, an authorized security representative of the IC may pick up the report at a location designated by the Telephone Company. The 60-day report will be available for mailing or pickup two weeks after the end of the 60-day period. Results of the continuous scan will be provided to the authorized security representative of the IC by a written report and/or a telephonic report within six working days after the end of a weekly scan.

C. Investigative Service will be provided by authorized Telephone Company security personnel upon receipt of a Special Order from an authorized security representative of the IC specifying the line or lines or billing evasion activity (i.e., Message Billing Abuse and/or Network Abuse) to be investigated. The services provided include the provision of an identification report, collection of evidence, provision of a detection and documentation scan, preparation of an affidavit and prosecutive summary, preservation of evidence collected, assistance to law enforcement agencies, provision of expert witness analysis and/or testimony, the coordination of billing evasion investigative services and the review of an IC's billing evasion control programs.

1. Provision of an identification report is the collection by Telephone Company personnel of billing information, party name, party address, service configuration, if any, and the preparation and submission of information pertinent to the IC's service in a report to the authorized security representative of the IC for each line or billing evasion activity specified by the IC.

CANCELLED
JAN 1 1988
BY *RS 7*
Public Service Commission
MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
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Original Sheet 66

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

Public Service Commission

C. (Continued)

2. Collection of evidence is the gathering of information pertinent to the line, message or party associated with the billing evasion activity specified by the IC. Collection of evidence includes a written notification to the IC of the results of such gathering efforts. The Telephone Company will determine the information provided in the written notification.
3. Subject to the agreement of the Telephone Company, a detection and documentation scan on an individual line will be provided when an authorized security representative of the IC provides a written request for such a scan. Provision of a detection and documentation scan on an individual line is the continuous scan of line for irregular signals, and when an irregular signal is recognized, the collection by Telephone Company equipment of information to show an irregular signal and use of the line occurred. Any information collected during the continuous scan of a line will be considered the property of the Telephone Company. The Telephone Company will notify the IC of the results of the scan and will permit authorized security representatives of the IC to review the results. The scan and any associated information will not be provided to any person or entity until the Telephone Company is requested to do so by subpoena or lawful demands. Any out-of-pocket payments or travel and/or other expenses of Telephone Company personnel will be billed to the IC.
4. Preparation of an affidavit and prosecutive summary is the written documentation of the evidence collected by the Telephone Company personnel who performed such activities.
5. Preservation of evidence is the placement of the collected evidence in a secure location under the control of Telephone Company security personnel for a period of up to two years. Such preservation of evidence will be continued beyond two years by the Telephone Company when requested by appropriate law enforcement agencies or the authorized security representative of the IC. The charges for preservation of evidence as set forth in Paragraph 8.3.7, B., following, will apply.

JAN - 1 1984
83-283
Public Service Commission

CANCELLED

JAN 1 1988

BY *RS 7*
Public Service Commission

Issued: DEC 29 1983

JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 67

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

- 6. Assistance to law enforcement is the accompanying of duly authorized law enforcement personnel to a location where billing evasion activities have been determined to exist in order to identify billing evasion activity devices or materials. The Telephone Company personnel will provide such assistance to law enforcement personnel only after law enforcement involvement has been arranged by the IC, or under services as set forth in Paragraph 8.3.2, C.10., following. If such assistance is required at locations outside the operating territory of the Telephone Company involved, any out-of-pocket payments for travel and/or other expenses of Telephone Company personnel will be billed to the IC, except to the extent that such expenses are paid by the judicial system.
- 7. Provision of expert witness analysis is the review, study and other technical support activities provided by Telephone Company experts to analyze and/or document whether devices and materials associated with an investigation furnished by the authorized security representative of the IC or under services as set forth in Paragraph 8.3.2, C.10, following, operate, perform or contain billing evasion activities. A written analysis report will be provided to the authorized security representative of the IC. The expert will be selected by the Telephone Company.
- 8. Provision of expert witness testimony is the preparation of testimony and the submission of such testimony in association with an investigation. A copy of the written testimony, if any, will be provided to the authorized security representative of the IC. The expert witness will be selected by the Telephone Company. Any out-of-pocket payments for travel and/or other expenses of Telephone Company personnel will be billed to the IC.
- 9. Coordination of billing evasion investigative services between telephone companies is the referral of investigative information to other telephone company security personnel, provision of billing evasion information to other telephone company security personnel, the collection of information from other telephone company security personnel, and the tracking, collecting and reporting of the results of such investigations to the authorized security representative of the IC.

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DEC 29 1983

Public Service Commission

Issued: DEC 29 1983

CANCELLED
 JAN 1 1988
 BY: [Signature] AS 7
 Public Service Commission
 MISSOURI
 JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

10. Coordination of billing evasion investigative activities of participating law enforcement agencies is the provision of billing evasion information to the law enforcement agencies, the collection of billing evasion information from the law enforcement agencies and the tracking, collecting and reporting of the results of such participation to the authorized security representative of the IC. This coordination will be provided only upon receipt of written authorization from the authorized security representative of the IC.

11. Review of IC billing evasion deterrence control programs and related activities is advice to and/or training of IC personnel on billing evasion deterrence and preventive controls and the development of billing evasion deterrence and preventive control programs for the IC.

The Telephone Company will, at the request of the IC, provide investigation service on a premium-time basis. When investigation service is provided on such a basis, premium-time charges as set forth in Paragraph 8.3.7, B., following, will apply.

D. Deterrence services will be provided at any location in the operating territory of the Telephone Company that Telephone Company security personnel can safely and legally enter. Deterrence services will be provided, at the request of the authorized security representative of the IC, by written or telephonic notice. A telephone notice received from the authorized security representative of the IC must be followed by written confirmation within one day. Deterrence services will be provided only after an investigation service has been provided by the Telephone Company and billing evasion activity is found to warrant such actions. Deterrence service includes the contacting and interviewing of parties identified by the Telephone Company as being involved in billing evasion activities, the recovery of devices and/or materials associated with billing evasion activities, service review for possible suspension of Telephone Company service and publicity assistance for publicizing billing evasion activity deterrence.

CANCELLED

JAN 1 1988
BY 24 RS 7
Public Service Commission
MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

Public Service Commission

D. (Continued)

1. Contacting and interviewing of parties is the written or verbal notification to, or a face-to-face discussion with, a party or parties by Telephone Company security personnel in order to deter further billing evasion activities. Contacting and interviewing is provided at locations identified by law enforcement agencies, the IC or the Telephone Company.
2. Recovery of devices or materials is the attempt by Telephone Company security personnel to recover devices or materials which are used in association with Telephone Company facilities in billing evasion activities. Such recovery is provided at locations identified by the Telephone Company, law enforcement agencies or the IC.
3. Service review for possible suspension of Telephone Company service is the request for authority to suspend service from appropriate Telephone Company officers, notification to the End User that service will be suspended and, after review of the End User's response, or lack thereof, suspension of service, if warranted, in the Telephone Company's judgment.
4. Publicity assistance for publicizing billing evasion activity deterrence is the provision of information and personnel to aid in publicizing billing evasion activity deterrence. The Telephone Company will determine what information it will provide, if any, and will select the personnel and media, if any, to provide this service.

8.3.3 Liability of the Telephone Company

- A. Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Analysis Service.

CANCELLED
JAN 1 1988
BY *2nd AS 7*
Public Service Commission
MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 70

ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Missouri
Public Service Commission

8.3 Billing Analysis Service-(Continued)

8.3.4 Obligations of the IC

- A. The authorized security representative of the IC shall order all Billing Analysis Service under a Special Order. The authorized security representative of the IC shall order those Billing Analysis Services it wishes to receive.
- B. With each order, the IC shall designate and identify its authorized security representative who will be responsible to protect the information and to whom the Billing Analysis Service information will be provided. The IC shall assure and take every effort to make sure the Billing Analysis System information is provided to and used only by authorized personnel involved in billing evasion activity matters.
- C. When Billing Analysis Service Investigation is ordered, the authorized security representative of the IC shall furnish all known details of the billing evasion activities, including the access lines, parties or messages to be investigated and shall furnish all necessary End User's information it possesses to the Telephone Company security personnel. The specification of the access line, party or message to be investigated shall be in writing by the authorized security representative of the IC.
- D. When law enforcement agencies are to be brought into the investigation, the authorized security representative of the IC shall secure the participation or authorize the Telephone Company in writing to obtain and coordinate such law enforcement agency participation.
- E. When evidence collected by the Telephone Company is to be produced in connection with a judicial proceeding, the IC shall notify the Telephone Company of such a requirement in a timely manner.
- F. When the IC requests that service be suspended for unauthorized use, the IC shall furnish a written request authorized by an officer of the IC. The request shall state the reason for the request and tariff, contract or legal provision permitting such suspension and shall correctly identify the End User's telephone number and the location of the End User's service to be suspended.
- G. All inquiries from the IC's End Users concerning services provided under this Tariff are to be handled by the IC. Any questions to the Telephone Company shall be made by the authorized security representative of the IC.

CANCELED
JAN 1 1988
248 R57
Public Service Commission
MISSOURI

FILED
83-253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.3 Billing Analysis Service-(Continued)

8.3.4 Obligations of the IC-(Continued)

Public Service Commission

- H. Except as set forth in Paragraph 8.3.2, D.4., preceding, publicizing of actions resulting from services provided under this Tariff shall be the responsibility of the IC. The IC shall not publicize that the Telephone Company assisted the IC unless the IC has written permission to do so from the Telephone Company.
- I. When the authorized security representative of the IC orders detection service or a detection and documentation scan of an individual line, it shall specify in writing the offices, lines or parties to be included in the scanning and reports the Telephone Company will provide.
- J. When provision of expert witness analysis is ordered by the IC, the IC shall be responsible for furnishing the evidence to be analyzed unless the services as set forth in Paragraph 8.3.2, C.10., preceding, are ordered by the IC.
- K. When provision of expert witness testimony is ordered by the IC, the IC shall include the name, if any, of the Telephone Company expert it desires and when and where the testimony is needed.
- L. When the IC wants a quotation of the total charges for the service ordered, the IC shall request such at the time of the order. Quotation regulations and charges as set forth in Section 2, Paragraph 2.1.9, preceding, apply.

8.3.5 Payment Arrangements

A. Minimum Periods

The minimum period for which Billing Analysis detection service continuous scanning is provided and for which charges apply is one week.

B. Cancellation of a Special Order

An IC may cancel a Special Order for Billing Analysis Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the authorized security representative of the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Billing Analysis Service is the date the Telephone Company security organization receives the Special Order.

CANCELLED

JAN 1 1988

BY 3rd AS 7
Public Service Commission
MISSOURI

JAN 1 1988
83-253

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 72

ACCESS SERVICES

DEC 29 1983

Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.5 Payment Arrangements-(Continued)

B. Cancellation of a Special Order-(Continued)

When an IC cancels a Special Order for Billing Analysis Service after the order date but prior to the start of service, a charge as listed following shall apply:

1. For detection service, the per-report charge for each 60-day report ordered and the per-week charge for each office where a continuous scan is ordered.
2. For investigative service, two times the appropriate hourly charge for the service ordered and the per-occurrence charge for each documentation scan ordered.
3. For deterrence service, two times the contact and interview of parties hourly charge for the service ordered.

C. Changes to Special Orders

IC-requested changes to a pending Special Order for Billing Analysis Service will be undertaken if they can be accommodated by the Telephone Company. However, all changes to pending Special Orders for detection service will be considered as a discontinuance of the pending order and the placement of a new order and appropriate charges will apply. Any additional time required on the part of the Telephone Company personnel will be billed to the IC at the appropriate hourly charges.

8.3.6 Rate Regulations

- A. The charge per report for the 60-day report as set forth in Paragraph 8.3.7, following, applies for each report provided to the IC even though no signaling irregularities are found.
- B. The charge per office, per week for continuous scan as set forth in Paragraph 8.3.7, following, applies for each week of service even though no signaling irregularities are found.

CANCELLED
JAN 1 1988
BY 24 RS 7
Public Service Commission
MISSOURI
FILED
83-253

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff Section 8

Revised Sheet 73
 Replacing Original Sheet 73

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MISSOURI
 Public Service Commission

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.6 Rate Regulations-(Continued)

- C. The per-hour rate for investigative service and/or deterrence service is for the use of one hour of one Telephone Company security person's time.
- D. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide the service the IC ordered and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine charges.
- E. Premium time is all hours for work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force.
- F. The provision of Billing Analysis Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Analysis Service.

8.3.7 Rates and Charges

The rates and charges are:

| | <u>USOC</u> | <u>Rates</u> |
|---|-------------|--------------|
| | BAATE | |
| Detection Service, | | |
| (C) - 60-Day Report per office, per report | | \$640.00 |
| (C) - Continuous Scan per office, per week | | 290.00 |
| | BAAVE | |
| Investigative Service, | | |
| - Identification Report, per hour | | 114.00(1) |
| - Collection of Evidence, per hour | | 101.00(1) |
| - Documentation Scan per line, per occurrence | | 610.00 |
| - Preparation of Affidavit and Prosecutive Summary, per hour | | 114.00(1) |
| - Preservation of Evidence, per week | | 83.00 |
| - Assist Law Enforcement, per week | | 181.00 |
| - Provision of Expert Witness Analysis, per hour | | 114.00(1) |
| - Provision of Expert Witness Testimony, per hour | | 114.00(1) |
| - Coordination services, per hour | | 114.00(1) |
| - Review services, per hour | | 114.00(1) |

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JAN 1 1988

BY *ZLERS 7*

Public Service Commission
 MISSOURI

FILED

MAR 28 1984

Public Service Commission

(1) Premium-time per-hour rate is two times the per-hour rate

Issued: FEB 27 1984

Effective: MAR 28 1984

By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 73

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.3 Billing Analysis Service-(Continued)

Public Service Commission

8.3.6 Rate Regulations-(Continued)

- C. The per-hour rate for investigative service and/or deterrence service is for the use of one hour of one Telephone Company security person's time.
- D. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide the service the IC ordered and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine charges.
- E. Premium time is all hours for work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force.
- F. The provision of Billing Analysis Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Analysis Service.

CANCELLED

8.3.7 Rates and Charges

The rates and charges are:

Detection Service,

- 60-Day Report per office, per report \$290.00
- Continuous Scan per office, per week 640.00

Investigative Service,

- Identification Report, per hour. 114.00(1)
- Collection of Evidence, per hour 101.00(1)
- Documentation Scan
per line, per occurrence 610.00
- Preparation of Affidavit and
Prosecutive Summary, per hour. 114.00(1)
- Preservation of Evidence, per week 83.00
- Assist Law Enforcement, per week 181.00
- Provision of Expert Witness Analysis,
per hour 114.00(1)
- Provision of Expert Witness Testimony,
per hour 114.00(1)
- Coordination services, per hour. 115.00(1)
- Review services, per hour. 115.00(1)

MAR 28 1984
BY 1st P.S. # 73
PUBLIC SERVICE COMMISSION
OF MISSOURI
USOC
BAATE

JAN 11 1984
83-253
115.00(1)

(1) Premium-time per-hour rate is two times the per-hour rate.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 74
Replacing 1st Revised Sheet 74

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.7 Rates and Charges-(Continued)

The rates and charges are:-(continued)



| | <u>USOC</u> | <u>Rates</u> |
|--|-------------|--------------|
| Deterrence Service, | BAATR | |
| - Recovery of devices, per hour | | \$113.00(1) |
| - Contact and Interview of Parties, per hour | | 94.00(1) |
| - Service Review, per hour | | 115.00(1) |
| - Publicity Assistance, per hour | | 115.00(1) |
| Provision of Billing Analysis Service, per Special Order. | | 95.00 |

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JAN 1 1988
BY 24 RS 7
Public Service Commission
MISSOURI

8.4 Billing Information Service

At the request of the IC, the Telephone Company shall provide information to the IC from its End User's records, billing files and account data base.

8.4.1 General Description

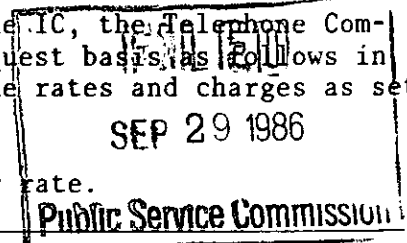
(RT)

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA). Such Billing Information Service will be limited to the provision of information to an IC relating exclusively to End User's services provided by that IC. Information relating to services provided by any other entity will not be provided, except as specified in Paragraphs 8.4.2 and 8.4.4, following.

Information is defined as any entry in the records, data base or bureau listings which is not listed as proprietary to the Telephone Company. Any entry listed as proprietary to the Telephone Company will not be provided.

8.4.2 Undertaking of the Telephone Company

A. When Billing Information Service is ordered by the IC, the Telephone Company will provide information on a request-by-request basis as follows in Paragraphs 8.4.2, B. through M., following, at the rates and charges as set forth in Paragraph 8.4.7, following.



(1) Premium-time per-hour rate is two times the per-hour rate.

Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 74

Replacing ~~Original Sheet~~
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MISSOURI
Public Service Commission

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.7 Rates and Charges-(Continued)

The rates and charges are:-(continued)

| | <u>USOC</u> | <u>Rates</u> |
|--|-------------|--------------|
| Deterrence Service, | BAATR | |
| - Recovery of devices, per hour | | \$113.00(1) |
| - Contact and Interview of Parties, per hour | | 94.00(1) |
| - Service Review, per hour | | 115.00(1) |
| - Publicity Assistance, per hour | | 115.00(1) |
| Provision of Billing Analysis Service, per Special Order. | | 95.00 |

8.4 Billing Information Service

At the request of the IC, the Telephone Company will provide information to the IC from its End User's records, billing files and account data base.

8.4.1 General Description

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS), Nonsent-Paid Indicator Data Base (DBAS) and Customer Name and Address Bureau (CNA). Such Billing Information Service will be limited to the provision of information to an IC relating exclusively to End User's services provided by that IC. Information relating to services provided by any other entity will not be provided, except as specified in Paragraphs 8.4.2 and 8.4.4, following.

(AT)

Information is defined as any entry in the records, data base or bureau listings which is not listed as proprietary to the Telephone Company. Any entry listed as proprietary to the Telephone Company will not be provided.

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SEP 29 1986
BY R.S.#74
PUBLIC SERVICE COMMISSION

8.4.2 Undertaking of the Telephone Company

A. When Billing Information Service is ordered by the IC, the Telephone Company will provide information on a request-by-request basis as follows in Paragraphs 8.4.2, B. through M., following, at the rates and charges as set forth in Paragraph 8.4.7, following.

(1) Premium-time per-hour rate is two times the per-hour rate.

FILED
MAR 13 1986
Public Service Commission

Issued: FEB 11 1986

Effective: MAR 13 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.3 Billing Analysis Service-(Continued)

8.3.7 Rates and Charges-(Continued)

PUBLIC SERVICE COMMISSION

The rates and charges are:-(continued)

| | <u>USOC</u> | <u>Rates</u> |
|--|-------------|--------------|
| Deterrence Service, | BAATR | |
| - Recovery of devices, per hour | | \$113.00(1) |
| - Contact and Interview of Parties, per hour | | 94.00(1) |
| - Service Review, per hour | | 115.00(1) |
| - Publicity Assistance, per hour | | 115.00(1) |
| Provision of Billing Analysis Service, per Special Order. | | 95.00 |

8.4 Billing Information Service

At the request of the IC, the Telephone Company will provide information to the IC from its End User's records, billing files and account data base.

8.4.1 General Description

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS), Nonsent-Paid Indicator Data Base (DBAS) and Customer Name and Address Bureau (CNA). Such Billing Information Service will be limited to the provision of information to an IC relating exclusively to End User's services provided by that IC. Information relating to services provided by any, other entity will not be provided.

Information is defined as any entry in the records, data base or bureau listings which is not listed as proprietary to the Telephone Company. Any entry listed as proprietary to the Telephone Company will not be provided.

MAR 13 1986

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8.4.2 Undertaking of the Telephone Company

JAN - 1 1984
83 - 253

A. When Billing Information Service is ordered by the IC, the Telephone Company will provide information on a request-by-request basis as follows in Paragraphs 8.4.2, B. through M., following, at the rates and charges as set forth in Paragraph 8.4.7, following.

(1) Premium-time per-hour rate is two times the per-hour rate.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 75
Replacing Original Sheet 75

ACCESS SERVICES

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MISSOURI
Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

B. Upon request from an IC and when the IC has ordered Message Billing Service Bill Processing Service, the Telephone Company will provide information from its CRIS records as follows:

- 1. Message detail for a message End User.
- 2. Account detail for a message End User.
- 3. Service and equipment detail for a message End User.

Message detail is message-billed records in Exchange Message Record (EMR) format in the CRIS file.

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A message End User is an account with IC message or bulk-billed detail (for a bill period) or an account which is marked as set forth in Paragraph 8.4.2, G., following, or established as an End User of the IC's message- or bulk-billed services.

Message detail, account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall execute a written agreement with the Telephone Company as specified in 8.4.4, following.

(CP)

C. Upon request from an IC and when the IC has ordered Private Line Billing Service, the Telephone Company will provide information from its CRIS records as follows:

- 1. Account detail for a private line End User.
- 2. Service and equipment detail for a private line End User

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JAN 1 1988
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MAR 13 1986
Public Service Commission

Issued: FEB 11 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

MAR 13 1986

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 75

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

B. Upon request from an IC and when the IC has ordered Message Billing Service Bill Processing Service, the Telephone Company will provide information from its CRIS records as follows:

1. Message detail for a message End User.
2. Account detail for a message End User.
3. Service and equipment detail for a message End User.

Message detail is message-billed records in Exchange Message Record (EMR) format in the CRIS file.

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A message End User is an account with IC message or bulk-billed detail (for a bill period) or an account which is marked as set forth in Paragraph 8.4.2, G., following, or established as an End User of the IC's message- or bulk-billed services.

Message detail, account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall secure written permission from the End User to obtain the information from the Telephone Company. The IC shall furnish the Telephone Company the End User's written permission for the information to be released.

C. Upon request from an IC and when the IC has ordered Private Line Billing Service, the Telephone Company will provide information from its CRIS records as follows:

1. Account detail for a private line End User.
2. Service and equipment detail for a private line End User.

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MAR 15 1986

BY 12th R.S. # 75
PUBLIC SERVICE COMMISSION
OF MISSOURI

DEC 20 1983

Public Service Commission

FILED
JAN - 1 1984
83-253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 76
Replacing 1st Revised Sheet 76

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A private line End User is an account with rate element detail (for a bill period) or an account which is established, at the IC's request, as an End User of the IC's private line (non-message) services.

Account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall execute a written agreement with the Telephone Company as specified in 8.4.4, following.

(RT)

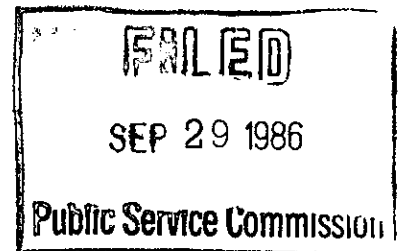
(FC) D. Where the Telephone Company facilities are available and subject to the
(RT) agreement of the Telephone Company, CRIS information may be provided on an interrogation basis at the request of the IC.

The interrogation basis will permit the IC to access a data file which contains the data base information from a data processing terminal at the IC location, furnish an End User's telephone number and, after verification that the information is authorized for the IC's use, receive the End User's information. The interrogation file will be provided during normal Telephone Company business hours.

(RT)



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JAN 1 1988
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Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 76
Replacing Original Sheet 76

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A private line End User is an account with rate element detail (for a bill period) or an account which is established, at the IC's request, as an End User of the IC's private line (non-message) services.

Account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall execute a written agreement with the Telephone Company as specified in 8.4.4, following.

(CP)

D. Upon request from an authorized supervisor of the IC or End User's information when Automatic Number Identification (ANI) service is provided to the IC by the Telephone Company or when the IC offers a telecommunications service for which the billing is based on authorized calling or called parties, the Telephone Company will provide information from its DBAS records. Only current information which resides in the data base will be provided.

E. Where the Telephone Company facilities are available and subject to the agreement of the Telephone Company, CRIS and/or DBAS information may be provided on an interrogation basis at the request of the IC.

The interrogation basis will permit the IC to access a data file which contains the data base information from a data processing terminal at the IC location, furnish an End User's telephone number and, after verification that the information is authorized for the IC's use, receive the End User's information. The interrogation file will be provided during normal Telephone Company business hours. The DBAS interrogation file will be updated each business day to reflect current End User's information.

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FEB 11 1986
MISSOURI
Public Service Commission

SEP 29 1986
BY gmd R.S.#76
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
MAR 13 1986
Public Service Commission

Issued: FEB 11 1986

Effective: MAR 13 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 76

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

DEC 20 1983
Public Service Commission

C. (Continued)

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A private line End User is an account with rate element detail (for a bill period) or an account which is established, at the IC's request, as an End User of the IC's private line (non-message) services.

Account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall secure written permission from the End User to obtain the information from the Telephone Company. The IC shall furnish the Telephone Company the End User's written permission for the information to be released.

D. Upon request from an authorized supervisor of the IC for End User's information when Automatic Number Identification (ANI) service is provided to the IC by the Telephone Company or when the IC offers a telecommunications service for which the billing is based on authorized calling or called parties, the Telephone Company will provide information from its DBAS records. Only current information which resides in the data base will be provided.

E. Where the Telephone Company facilities are available and subject to the agreement of the Telephone Company, CRIS and/or DBAS information may be provided on an interrogation basis at the request of the IC.

The interrogation basis will permit the IC to access a data file which contains the data base information from a data processing terminal at the IC location, furnish an End User's telephone number and, after verification that the information is authorized for the IC's use, receive the End User's information. The interrogation file will be provided during normal Telephone Company business hours. The DBAS interrogation file will be updated each business day to reflect current End User's information.

MAR 13 1986

83 - 253
Public Service Commission

Issued: DEC 29 1983

BY *TR 5#76*
PUBLIC SERVICE COMMISSION
OF MISSOURI

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 77
Replacing 1st Revised Sheet 77

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

D. (Continued)

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The CRIS interrogation file will be updated each bill day (day bills are prepared and dated for an End User for an IC's service) and will be updated daily when information is available and when the Telephone Company updates the file on a daily basis to reflect current End User's information.

(RT) The Telephone Company will develop the IC's CRIS information order into a retrieval and interrogation program. Program development charges, as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs.

(RT)(FC) E. CRIS information will be provided on a total-file and/or file-update basis as follows:

1. The total-file basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, magnetic tape or fiche. The total-file output will contain End User's information for the current billing period. The billing period will be set by the Telephone Company. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. After the information system ordered by the IC is in service, the paper printout, magnetic tape or fiche will be available from the Telephone Company within ten working days of the IC's request.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, magnetic tape or fiche.

Once available, the paper printout, magnetic tape or fiche will be sent to the IC via first-class U.S. Mail service. At the option of the IC, the IC may pick up the paper printout, magnetic tape or fiche at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

CANCELLED
JAN 1 1988
BY 2165 Z
MISSOURI
Public Service Commission

SEP 29 1986
MISSOURI
Public Service Commission

Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 77
Replacing Original Sheet 77

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

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Public Service Commission

The CRIS interrogation file will be updated each bill day (day bills are prepared and dated for an End User for an IC's service) and will be updated daily when information is available and when the Telephone Company updates the file on a daily basis to reflect current End User's information.

The Telephone Company will develop the IC's CRIS and DBAS information order into a retrieval and interrogation program. Program development charges, as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs.

F. CRIS and/or DBAS information will be provided on a total-file and/or file-update basis as follows:

1. The total-file basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, magnetic tape or fiche. The total-file output will contain End User's information for the current billing period. The billing period will be set by the Telephone Company. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. After the information system ordered by the IC is in service, the paper printout, magnetic tape or fiche will be available from the Telephone Company within ten working days of the IC's request.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, magnetic tape or fiche.

Once available, the paper printout, magnetic tape or fiche will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper printout, magnetic tape or fiche at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

~~CANCELLED~~
APR 15 1985
P.S.C. # 77
MISSOURI
PUBLIC SERVICE COMMISSION

(AT)

Issued:

Effective: MAY 20 1985

APR 19 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MAY 20 1985
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 77

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

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DEC 29 1983

MAY 20 1985
BY [Signature]
PUBLIC SERVICE COMMISSION
OF MISSOURI

Public Service Commission

The CRIS interrogation file will be updated each bill day (day bills are prepared and dated for an End User for an IC's service) and will be updated daily when information is available and when the Telephone Company updates the file on a daily basis to reflect current End User's information.

The Telephone Company will develop the IC's CRIS and DBAS information order into a retrieval and interrogation program. Program development charges, as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs.

F. CRIS and/or DBAS information will be provided on a total-file and/or file-update basis as follows:

1. The total-file basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, magnetic tape or fiche. The total-file output will contain End User's information for the current billing period. The billing period will be set by the Telephone Company. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. After the information system ordered by the IC is in service, the paper printout, magnetic tape or fiche will be available from the Telephone Company within ten working days of the IC's request.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, magnetic tape or fiche.

Once available, the paper printout, magnetic tape or fiche will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper printout, magnetic tape or fiche at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 78
Replacing ~~1st Revised Sheet 78~~

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

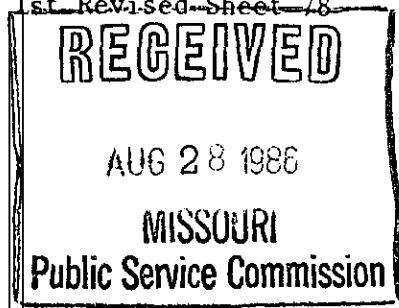
E. (Continued)

- 2. The file-update basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, fiche or magnetic tape. The file-update output will contain End User's information for the current billing period only. The current billing period is the period associated with the most recent bill rendered to an End User. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. The file updates will include those records added and those records deleted, if any (deleted records may not be retained by the Telephone Company). For CRIS information, the file updates will be provided on a monthly interval.

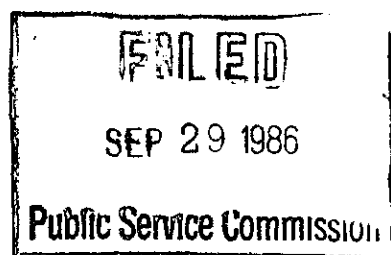
(RT)

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, fiche or magnetic tape.

Once available, the file update paper printout, fiche or magnetic tape will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.



CANCELLED
 JAN 1 1988
 BY *ZWAS Z*
 Public Service Commission
 MISSOURI



Issued: **AUG 29 1986**

Effective: **SEP 29 1986**

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 78
Replacing Original Sheet 78

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

F. (Continued)

- 2. The file-update basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, fiche or magnetic tape. The file-update output will contain End User's information for the current billing period only. The current billing period is the period associated with the most recent bill rendered to an End User. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. The file updates will include those records added and those records deleted, if any (deleted records may not be retained by the Telephone Company). For CRIS information, the file updates will be provided on a monthly interval. For DBAS information, the file updates will be provided for each business day.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, fiche or magnetic tape.

Once available, the file update paper printout, fiche or magnetic tape will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

(AT)

CANCELLED

SEP 29 1986

BY gms R.S.#78
PUBLIC SERVICE COMMISSION
OF MISSOURI

RECEIVED
APR 15 1985
MISSOURI
Public Service Commission

Issued:

APR 19 1985

Effective: MAY 20 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MAY 20 1985
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 78

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

MISSOURI
Public Service Commission

F. (Continued)

2. The file-update basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, fiche or magnetic tape. The file-update output will contain End User's information for the current billing period only. The current billing period is the period associated with the most recent bill rendered to an End User. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. The file updates will include those records added and those records deleted, if any (deleted records may not be retained by the Telephone Company). For CRIS information, the file updates will be provided on a monthly interval. For DBAS information, the file updates will be provided for each business day.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, fiche or magnetic tape.

Once available, the file update paper printout, fiche or magnetic tape will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis.

CANCELLED

MAY 20 1985
BY *RS*
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
JAN - 1 1984
Public 83 - 253

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 79
Replacing 1st Revised Sheet 79

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

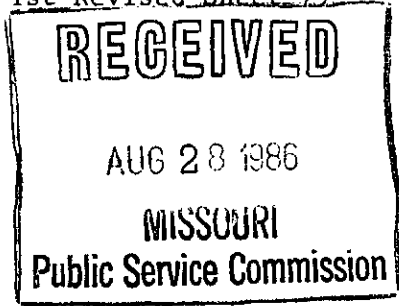
8.4.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

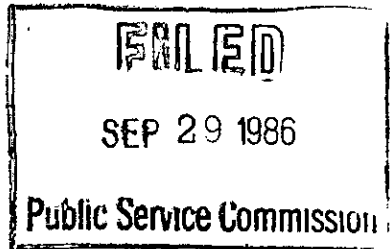
3. The total-file output and the file-update output will, at the option of the IC, be provided on a quick turnaround basis. Such quick turnaround output will be provided one working day after the information that the IC ordered is available. Once available, the output will be provided on paper printout, fiche or magnetic tape and will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

(FC)

F. The Telephone Company will, at the request of the IC, mark any message-billed message End User's account, other than End User's accounts with IC credit cards or rate elements, as a user of the IC's message services. After marking is ordered, the End User's account will be marked as an IC End User's account at the time the first message is posted to the End User's account. If not marked at the request of the IC, such an End User's account will not be identified as an IC account unless there are IC message details associated with the account for the bill period for which message detail is ordered by the IC. The mark will be removed at the request of the IC. Charges apply to mark the account and maintain the mark in future months as set forth in Paragraph 8.4.7,G., following. IC bulk-billed message End User's accounts and message End User's accounts with IC credit cards or IC rate elements are counted as IC accounts.



CANCELLED
JAN 1 1988
BY *RSZ*
Public Service Commission
MISSOURI



Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 79
Replacing Original Sheet 79

ACCESS SERVICES

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MISSOURI
Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

F. (Continued)

3. The total-file output and the file-update output will, at the option of the IC, be provided on a quick turnaround basis. Such quick turnaround output will be provided one working day after the information that the IC ordered is available. Once available, the output will be provided on paper printout, fiche or magnetic tape and will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

(AT)

G. The Telephone Company will, at the request of the IC, mark any message-billed message End User's account, other than End User's accounts with IC credit cards or rate elements, as a user of the IC's message services. After marking is ordered, the End User's account will be marked as an IC End User's account at the time the first message is posted to the End User's account. If not marked at the request of the IC, such an End User's account will not be identified as an IC account unless there are IC message details associated with the account for the bill period for which message detail is ordered by the IC. The mark will be removed at the request of the IC. Charges apply to mark the account and maintain the mark in future months as set forth in Paragraph 8.4.7G., following. IC bulk-billed message End User's accounts and message End User's accounts with IC credit cards or IC rate elements are counted as IC accounts.

CANCELLED

SEP 29 1986

BY 2nd R.S. # 79
PUBLIC SERVICE COMMISSION
OF MISSOURI

Issued:

Effective: **MAY 20 1985**

APR 19 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MAY 20 1985
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 79

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

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MISSOURI
Public Service Commission

F. (Continued)

3. The total-file output and the file-update output will, at the option of the IC, be provided on a quick turnaround basis. Such quick turnaround output will be provided one working day after the information that the IC ordered is available. Once available, the output will be provided on paper printout, fiche or magnetic tape and will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis.

G. The Telephone Company will, at the request of the IC, mark any message-billed message End User's account, other than End User's accounts with IC credit cards or rate elements, as a user of the IC's message services. After marking is ordered, the End User's account will be marked as an IC End User's account at the time the first message is posted to the End User's account. If not marked at the request of the IC, such an End User's account will not be identified as an IC account unless there are IC message details associated with the account for the bill period for which message detail is ordered by the IC. The mark will be removed at the request of the IC. Charges apply to mark the account and maintain the mark in future months as set forth in Paragraph 8.4.7, G., following. IC bulk-billed message End User's accounts and message End User's accounts with IC credit cards or IC rate elements are counted as IC accounts.

CANCELLED
MAY 20 1985
BY *RS*
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff Section 8

1st Revised Sheet 80
Replacing Original Sheet 80

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MISSOURI
Public Service Commission

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

- (FC) G. Upon acceptance by the Telephone Company of a Special Order for Billing Information Service from an IC, the Telephone Company will determine the period of time to implement such service on an individual-order basis.
- (FC) H. The Telephone Company will provide the format for interrogation of its data files and the format of any printer, magnetic tape or fiche output from its CRIS.
- (RT)
- (FC) I. Upon request from an authorized supervisor of the IC who furnishes the account code assigned by the Telephone Company, the Telephone Company will provide name and town information from its CNA bureau. The CNA name and town data, but not street address, will be provided only when the IC needs the information to authorize a call, to bill a call or to handle an emergency situation. The information will be provided on a request-by-request basis by voice telecommunications. Name, town and state will be provided for a telephone number. A request includes the handling of one call and providing the data for one telephone number.

The Telephone Company will specify the location where requests are to be received and the format in which the request is to be made.

If the name and address associated with the telephone number is restricted due to the request of the End User, legal authority or law enforcement agency, no name or town location will be provided.

At the request of the IC, written confirmation of the name and town location will be sent to the authorized supervisor making the request by first-class U.S. Mail Service.

- (FC) J. If the IC requests the information ordered by the IC be resupplied by the Telephone Company because of incorrect IC specifications or errors, the Telephone Company will resupply the information in accordance with a new IC order and all appropriate charges as set forth in Paragraph 8.4.7, following, will apply.
- (FC) K. Where facilities are available and subject to the agreement of the Telephone Company, updating of the IC data bases or files from Telephone Company data processing terminals or equipment in Telephone Company locations may be undertaken at the request of the IC. The charges for such a service will be determined on an individual-case basis.

CANCELLED

JAN 9 1988

BY _____

Public Service Commission

SEP 29 1986

Public Service Commission

Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 80

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DEC 20 1983
MISSOURI
Public Service Commission

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

- H. Upon acceptance by the Telephone Company of a Special Order for Billing Information Service from an IC, the Telephone Company will determine the period of time to implement such service on an individual-order basis.
- I. The Telephone Company will provide the format for interrogation of its data files and the format of any printer, magnetic tape or fiche output from its CRIS and DBAS files.
- J. Upon request from an authorized supervisor of the IC who furnishes the account code assigned by the Telephone Company, the Telephone Company will provide name and town information from its CNA bureau. The CNA name and town data, but not street address, will be provided only when the IC needs the information to authorize a call, to bill a call or to handle an emergency situation. The information will be provided on a request-by-request basis by voice telecommunications. Name, town and state will be provided for a telephone number. A request includes the handling of one call and providing the data for one telephone number.

The Telephone Company will specify the location where requests are to be received and the format in which the request is to be made.

If the name and address associated with the telephone number is restricted due to the request of the End User, legal authority or law enforcement agency, no name or town location will be provided.

At the request of the IC, written confirmation of the name and town location will be sent to the authorized supervisor making the request by first-class U.S. Mail Service.

- K. If the IC requests the information ordered by the IC be resupplied by the Telephone Company because of incorrect IC specifications or errors, the Telephone Company will resupply the information in accordance with a new IC order and all appropriate charges as set forth in Paragraph 8.4.7, following, will apply.
- L. Where facilities are available and subject to the agreement of the Telephone Company, updating of the IC data bases or files from Telephone Company data processing terminals or equipment in Telephone Company locations may be undertaken at the request of the IC. The charges for such a service will be determined on an individual-case basis.

CANCELLED
SEP 29 1983
JAN 1 1984
BY st R.S.#82
PUBLIC SERVICE COMMISSION
83-253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 81

Replacing ~~1st Revised Sheet 81~~

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

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Public Service Commission

(FC) L. The Telephone Company will provide Billing Information Service under a Special Order. For all Billing Information Services, the Billing Information Service Special Order Charge as forth in Paragraph 8.4.7, following, applies.

8.4.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Information Service.

8.4.4 Obligations of the IC

- A. The IC shall order Billing Information Service under a Special Order. The IC shall order those Billing Information Services for the state where it wishes to receive the services and shall specify how often it wishes the service to be provided.
- B. With each order, the IC shall identify the authorized individual and address to receive the Billing Information Service output. When interrogation is ordered, the IC shall identify the data processing terminals authorized to receive the information and the authorized individual who will be responsible for all terminal activities. When CNA service is ordered, the IC will identify in writing and include the account codes assigned by the Telephone Company of all authorized individuals who will contact the CNA bureau.
- C. The IC shall take every effort to make sure that Billing Information Service output and interrogation capabilities are provided only to authorized personnel of the IC or third parties performing billing services-related work for the IC. The IC shall execute a written agreement satisfactory to the Telephone Company, that the IC will treat the information in accordance with this tariff, will treat the information as confidential and proprietary data, and will use the information only for the purpose of billing its End Users. The written agreement shall also provide for indemnification of the Telephone Company for damages resulting from improper release of the information.

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BY R. D. BARRON
Missouri Public Service Commission

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SEP 29 1986
Public Service Commission

Issued: AUG 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

SEP 29 1986

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 81
Replacing Original Sheet 81

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

M. The Telephone Company will provide Billing Information Service under a Special Order. For all Billing Information Services, the Billing Information Service Special Order Charge as forth in Paragraph 8.4.7, following, applies.

8.4.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Information Service.

8.4.4 Obligations of the IC

A. The IC shall order Billing Information Service under a Special Order. The IC shall order those Billing Information Services for the state where it wishes to receive the services and shall specify how often it wishes the service to be provided.

B. With each order, the IC shall identify the authorized individual and address to receive the Billing Information Service output. When interrogation is ordered, the IC shall identify the data processing terminals authorized to receive the information and the authorized individual who will be responsible for all terminal activities. When CNA service is ordered, the IC will identify in writing and include the account codes assigned by the Telephone Company of all authorized individuals who will contact the CNA bureau.

(CP)

C. The IC shall take every effort to make sure that Billing Information Service output and interrogation capabilities are provided only to authorized personnel of the IC or third parties performing billing services-related work for the IC. The IC shall execute a written agreement satisfactory to the Telephone Company, that the IC will treat the information in accordance with this tariff, will treat the information as confidential and proprietary data, and will use the information only for the purpose of billing its End Users. The written agreement shall also provide for indemnification of the Telephone Company for damages resulting from improper release of the information.

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SEP 29 1986
BY *gmd* L.S.#81
PUBLIC SERVICE COMMISSION
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MAR 13 1986
Public Service Commission

Issued: FEB 11 1986

Effective: MAR 13 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 81

ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Public Service Commission

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

M. The Telephone Company will provide Billing Information Service under a Special Order. For all Billing Information Services, the Billing Information Service Special Order Charge as forth in Paragraph 8.4.7, following, applies.

8.4.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Information Service.

8.4.4 Obligations of the IC

- A. The IC shall order Billing Information Service under a Special Order. The IC shall order those Billing Information Services for the state where it wishes to receive the services and shall specify how often it wishes the service to be provided.
- B. With each order, the IC shall identify the authorized individual and address to receive the Billing Information Service output. When interrogation is ordered, the IC shall identify the data processing terminals authorized to receive the information and the authorized individual who will be responsible for all terminal activities. When CNA service is ordered, the IC will identify in writing and include the account codes assigned by the Telephone Company of all authorized individuals who will contact the CNA bureau.
- C. The IC shall take every effort to make sure that Billing Information Service output and interrogation capability is provided only to authorized personnel. The IC shall agree in writing to the Telephone Company that the IC will not provide the Billing Information Service outputs to third parties for any use by such third parties, except for work for the IC and which is under complete control of the IC.

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MAR 13 1986

BY 1st R.S.#81
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

JAN - 1 1984

83 - 253

Public Service Commission

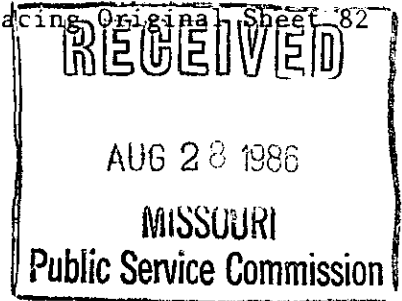
Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 82
Replacing Original Sheet 82



ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.4 Obligations of the IC-(Continued)

- D. The IC shall furnish to the Telephone Company when interrogation service is ordered, all information necessary to allow the Telephone Company to establish an interrogation program. In addition, the IC shall furnish the Telephone Company for each data base and file where the interrogation is ordered, an estimate of the number of requests per business day that the Telephone Company data bases and files will be asked to handle. The IC's terminals used to interrogate the Telephone Company data bases and files must be capable of working with Telephone Company equipment and software.
- E. The IC shall be responsible for all contacts and inquiries from its End Users concerning Billing Information Service.
- F. The IC shall not publicize or represent to others that the Telephone Company jointly participates with the IC in the development of the IC's End User's records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of Billing Information Service.

(RT)

(FC)

- G. When the IC orders marking of non-IC credit card message-billed message End User's accounts, all accounts containing that IC's messages will be marked starting with the next bill period and marking will continue until the IC orders marking discontinued. The IC shall, when it orders marking removed, furnish the telephone number of each End User's account for which the mark is to be removed. The mark will be removed prior to the next bill period.

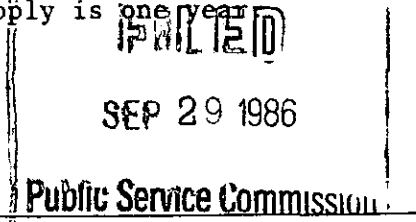
8.4.5 Payment Arrangements

A. Minimum Periods and Minimum Monthly Charges

(RT)

The minimum period for which Billing Information Service CRIS file interrogation is provided and for which charges apply is one year

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JAN 1 1988
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Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
Original Sheet 82

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.4 Obligations of the IC-(Continued)

Public Service Commission
MISSOURI

- D. The IC shall furnish to the Telephone Company when interrogation service is ordered, all information necessary to allow the Telephone Company to establish an interrogation program. In addition, the IC shall furnish the Telephone Company for each data base and file where the interrogation is ordered, an estimate of the number of requests per business day that the Telephone Company data bases and files will be asked to handle. The IC's terminals used to interrogate the Telephone Company data bases and files must be capable of working with Telephone Company equipment and software.
- E. The IC shall be responsible for all contacts and inquiries from its End Users concerning Billing Information Service.
- F. The IC shall not publicize or represent to others that the Telephone Company jointly participates with the IC in the development of the IC's End User's records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of Billing Information Service.
- G. When the IC wants a quotation of the charges for the service ordered, the IC shall request such at the time of the order. Quotation regulations as set forth in Section 2, Paragraph 2.4.3, preceding, apply.
- H. When the IC orders marking of non-IC credit card message-billed message End User's accounts, all accounts containing that IC's messages will be marked starting with the next bill period and marking will continue until the IC orders marking discontinued. The IC shall, when it orders marking removed, furnish the telephone number of each End User's account for which the mark is to be removed. The mark will be removed prior to the next bill period.

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SEP 29 1986

8.4.5 Payment Arrangements

A. Minimum Periods and Minimum Monthly Charges

BY J.R.S. #82
PUBLIC SERVICE COMMISSION
OF MISSOURI

The minimum period for which Billing Information Service CRIS and/or DBAS file interrogation is provided and for which charges apply is one year.

Issued: DEC 29 1983

Effective: JAN 01 1984 JAN - 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

83 - 253

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 83
Replacing Original Sheet 83

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.5 Payment Arrangements-(Continued)

A. Minimum Periods and Minimum Monthly Charges-(Continued)



(RT)

The minimum monthly charges for CRIS file interrogation are the charges for the total number of requests per business day furnished by the IC as set forth in Paragraph 8.4.4, D., preceding, times 18 (i.e., 20 business days per month times 0.9).

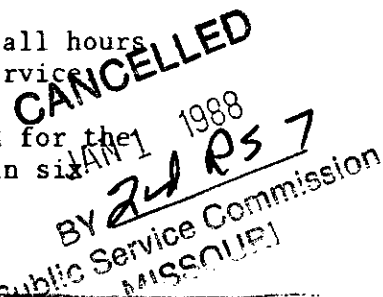
When the IC discontinues the service prior to the end of the one-year minimum period, the minimum monthly charge for the data base interrogation will apply for each remaining month and fraction of month.

B. Cancellation of a Special Order

An IC may cancel a Special Order for Billing Information Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for a Billing Information Service is the date the Telephone Company notifies the IC that the Telephone Company is ready to provide Billing Information Service reports or receive interrogation requests.

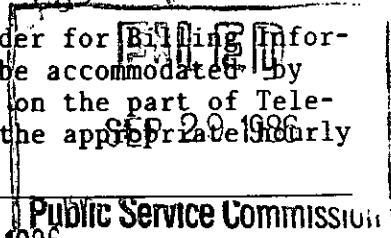
When an IC cancels a Special Order for Billing Information Service after the order date but prior to the start of service, charges as listed following shall apply:

1. For any service, the appropriate per-hour rate for all hours expended by the Telephone Company to provide the service.
2. For any service, any expense for equipment obtained for the service where such equipment cannot be reused within six months.



C. Changes to Special Orders

When an IC requests changes for a pending Special Order for Billing Information Service, they will be undertaken if they can be accommodated by the Telephone Company. Any additional time required on the part of Telephone Company personnel will be billed to the IC at the appropriate hourly charges.



Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 83

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.5 Payment Arrangements-(Continued)

A. Minimum Periods and Minimum Monthly Charges-(Continued)

The minimum monthly charges for CRIS and/or DBAS file interrogation are the charges for the total number of requests per business day furnished by the IC as set forth in Paragraph 8.4.4, D., preceding, times 18 (i.e., 20 business days per month times 0.9).

When the IC discontinues the service prior to the end of the one-year minimum period, the minimum monthly charge for the data base interrogation will apply for each remaining month and fraction of month.

B. Cancellation of a Special Order

An IC may cancel a Special Order for Billing Information Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for a Billing Information Service is the date the Telephone Company notifies the IC that the Telephone Company is ready to provide Billing Information Service reports or receive interrogation requests.

When an IC cancels a Special Order for Billing Information Service after the order date but prior to the start of service, charges as listed following shall apply:

1. For any service, the appropriate per-hour rate for all hours expended by the Telephone Company to provide the service.
2. For any service, any expense for equipment obtained for the service where such equipment cannot be reused within six months.

CANCELLED

SEP 29 1983

C. Changes to Special Orders

BY 1st R.S. #83
PUBLIC SERVICE COMMISSION
OF MISSOURI

When an IC requests changes for a pending Special Order for Billing Information Service, they will be undertaken if they can be accommodated by the Telephone Company. Any additional time required on the part of Telephone Company personnel will be billed to the IC at the appropriate hourly charges.

Issued: DEC 29 1983

Effective: JAN 01 1984

JAN - 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

83 - 253

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 84

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.6 Rate Regulations

Public Service Commission

- A. The number and type of records for which charges apply as set forth in Paragraph 8.4.7, following, will be accumulated by the Telephone Company, and the Telephone Company will bill the IC in accordance with these accumulations. A record is a logical grouping of information as described in the programs that process the information, print the paper output and load the magnetic tape or file used to supply the detail which is data-transmitted or put on fiche. For each service and type of output ordered, the number of records processed by the Telephone Company to prepare the output will be used to determine the charges. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information, print the paper output and load the magnetic tape or data file, whichever number of records is higher.
- B. The number of hours and fraction thereof for which charges apply as set forth in Paragraph 8.4.7, following, will be accumulated by the Telephone Company. The per-hour rate is for the use of one hour of one Telephone Company's programmer. The Telephone Company will bill the IC for hourly charges in accordance with these accumulations. The accumulated hours for each order will be summed and rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.
- C. When a CNA request is received, the Telephone Company will keep a count of the requests. The Telephone Company will bill the IC in accordance with these records even though the Telephone Company was not able to provide a name and town location for all requests.
- D. When records are entered on a data file or magnetic tape in order to provide information to an IC, the per-tape charge applies for each data file or tape prepared. In addition, the per-record charge applies for each record entered on the data file or tape. The Telephone Company will determine the charges based on the number of data files or tapes prepared and on its count of the records entered on the data file or tape.
- E. When marking of message End User's accounts is ordered, the marking charge applies for each End User's account marked. Once an account is marked, the maintenance of mark charge applies for each month following the month the account is marked until the IC requests the mark be removed. No charges apply to remove the mark.

CANCELLED
JAN 1 1984
BY 24 P.S. 7
Public Service Commission

FILED

Issued: DEC 29 1983

Effective: JAN 01 1984

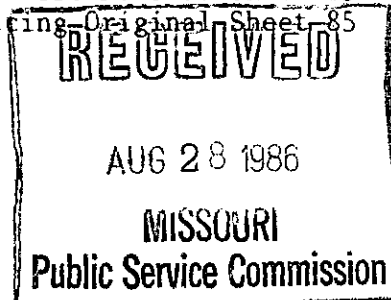
JAN - 1 1984

83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 85
Replacing Original Sheet 85



ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.6 Rate Regulations-(Continued)

F. The provision of Billing Information Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Information Service.

8.4.7 Rates and Charges

The rates and charges are:

| | USOC | Rates(1) | | | |
|--|------|----------------|----------------|------------------------------|----------------|
| | | Message Detail | Account Detail | Service and Equipment Detail | Detail on Tape |
| CRIS Ten-Working-Day Information Service | | | | | |
| - Paper output, per record processed . .1FSC+ | | \$.0005 | \$.0005 | \$.0005 | |
| - Magnetic tape, per record processed . .1FSC+ | | .0005 | .0005 | .0005 | |
| per tape or data file. .1FSC+ | | | | | \$41.00 |
| - Fiche output, per record processed . .1FSC+ | | .0005 | .0005 | .0005 | |

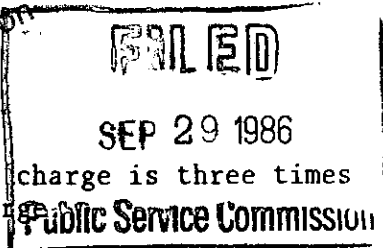
(DR)

(RT)

CRIS File Interrogation, per request received. . . 1FS+1 \$.20

CANCELLED
JAN 1 1988
BY *ZLR RS 7*

Missouri Public Service Commission
MISSOURI



(1) The Quick Turnaround per-record charge and the per-tape charge is three times the ten-working-day, per-record charge and per-tape charge.

Issued: **AUG 29 1986**

Effective: **SEP 29 1986**

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.6 Rate Regulations-(Continued)

F. The provision of Billing Information Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Information Service.

8.4.7 Rates and Charges

The rates and charges are:

| | USOC | Rates(1) | | | |
|---|-------|----------------|----------------|------------------------------|----------------|
| | | Message Detail | Account Detail | Service and Equipment Detail | Detail on Tape |
| CRIS Ten-Working-Day Information Service | | | | | |
| - Paper output, per record processed | 1FSC+ | \$.0005 | \$.0005 | \$.0005 | |
| - Magnetic tape, per record processed | 1FSC+ | .0005 | .0005 | .0005 | |
| per tape or data file. . . . | 1FSC+ | | | | \$41.00 |
| - Fiche output, per record processed | 1FSC+ | .0005 | .0005 | .0005 | |

| | | Rates | | | |
|---|--------|-------|--|----------|------|
| DBAS Information Service, | | | | | |
| - Paper output, per record processed | 1FSD+ | | | \$.0005 | |
| - Magnetic tape, per record processed | 1FSD+ | | | .0005 | |
| per tape or data file. . . . | 1FSD+ | | | | 1.00 |
| - Fiche output, per record processed | 1FSD+ | | | .0005 | |
| CRIS File or DBAS File Interrogation, | | | | | |
| per request received. . . . | 1FS+BY | | | | .20 |

CANCELLED
SEP 29 1986
124 R.S.#85
PUBLIC SERVICE COMMISSION
OF MISSOURI

(1) The Quick Turnaround per-record charge and the per-tape charge is three times the ten-working-day, per-record charge and per-tape charge.

Issued: DEC 29 1983 Effective: JAN 01 1984 JAN - 1 1984
83 - 258

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

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Public Service Commission

Program Development Charge,

| | <u>USOC</u> | <u>Rates</u> |
|--|-------------|--------------|
| - Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force) | | \$104.00 |
| - Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force) | | 128.00 |

CNA Information Service,

| | | |
|---|-----|-----|
| - CNA interrogation, per request received | CNT | .35 |
| - CNA interrogation confirmation, per request confirmed. | | .50 |

Data transmission to an IC location of Billing Information Service details, per record transmitted

| | <u>FID</u> | |
|--|------------|------------------------------|
| | BOD DT | ICB rates and charges apply. |

(MT)

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JAN 1 1988
BY *24 RS 7*
Public Service Commission
MISSOURI

Issued:

Effective: MAY 20 1985

APR 19 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MAY 20 1985
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.4 Billing Information Service-(Continued)

8.4.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

Public

Program Development Charge,

- Basic, per hour \$104.00
(applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)
- Premium, per hour 128.00
(applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)

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MAY 20 1985
BY R/S RS 86
PUBLIC SERVICE COMMISSION OF MISSOURI

CNA Information Service,

- CNA interrogation, per request received CNT .35
- CNA interrogation confirmation, per request confirmed.50

Data transmission to an IC location of Billing Information Service

Service details, per record transmitted ICB rates and charges apply.

Marking of Message End User's Accounts,

- Marking, per End User's account \$.10
- Maintenance of mark, per End User's account, per month005

Updating of IC Data Bases or Files,

per record transmitted ICB rates and charges apply.

Provision of Bill Information Service,

per Special Order. \$ 95.00

Issued: DEC 29 1983

Effective: JAN 0 1984 83 - 253

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

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Public Service Commission

(MT)

Marking of Message End User's Accounts,

- Marking, per End User's account \$.10

- Maintenance of mark, per End User's account, per month005

(MT)

Updating of IC Data Bases or Files, per record transmitted ICB rates and charges apply.

Provision of Bill Information Service, per Special Order \$ 95.00

(NR)

Other transmission to a customer location per tape or data file ICB rates and charges apply.

USOC

Rates

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JAN 1 1988

BY *Zm RS 7*
Public Service Commission
MISSOURI

Issued:

Effective: MAY 20 1985

APR 19 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MAY 20 1985
Public Service Commission