

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water     )  
Company for a Certificate of Convenience     )  
and Necessity Authorizing it to Install, Own,     )  
Acquire, Construct, Operate, Control,     )     File No.     WA-2022-0361  
Manage and Maintain a Water System in and     )  
around an area of Benton County, Missouri     )  
(Pom-Osa Heights Subdivision).     )

**NOTICE**

**COMES NOW** Missouri-American Water Company ("MAWC") and for its Notice, states as follows to the Missouri Public Service Commission ("Commission"):

1.     On October 12, 2022, the Commission issued an Order Granting Certificate of Convenience and Necessity, effective November 11, 2022. The Commission’s Order included, among other items, several items related to customer meters.<sup>1</sup>

*3. MAWC shall install meters for each customer within the Pom-Osa service area within three years of closing on the assets.*

*18. MAWC shall file notice in this case when it is ready to change its Pom-Osa customers from flat-rate to metered service thirty (30) days before it intends to do so.*

*19. MAWC shall provide to the CXD Staff a copy of the communication that it will send to Pom-Osa customers about changing rates within ten (10) days of filing notice in this case of its intent to do so.*

2.     This Notice is to inform the Commission that MAWC has completed the installation of meters for all Pom-Osa customers.

3.     Additionally, while MAWC is still billing the customers at its flat rate, the most recent bill will also provide customers the amount of metered usage for that billing period for

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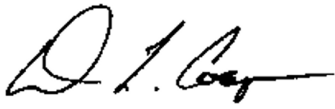
<sup>1</sup> Order Granting Certificate of Convenience and Necessity, pages. 6-8.

informational purposes only. MAWC's intent is to bill the Pom-Osa customers for metered service in June, 2024.

4. MAWC provided a letter to all Pom-Osa customers to inform them of the upcoming change to metered billing. This letter is included as **Attachment A** and will also be provided to the CXD Staff within 10 days of filing this Notice.

**WHEREFORE**, MAWC provides this Notice in compliance with the Commission's Order Granting Certificate of Convenience and Necessity.

Respectfully submitted,



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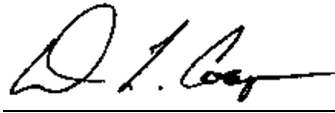
**ATTORNEYS FOR MISSOURI-AMERICAN WATER COMPANY**

## CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing document was sent via electronic mail on this 6<sup>th</sup> day of May, 2024 to:

Casi Aslin  
Staff Counsel's Office  
[casi.aslin@psc.mo.gov](mailto:casi.aslin@psc.mo.gov)  
[staffcounsel@psc.mo.gov](mailto:staffcounsel@psc.mo.gov)

Marc Poston  
Office of the Public Counsel  
[opcservice@opc.mo.gov](mailto:opcservice@opc.mo.gov)



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April 8, 2024

Re: Changes to water billing

Dear Pom-o-sa Heights Customer,

Missouri American Water has been in the process of installing new water meters at homes and businesses. The new meters will allow for the conversion from flat rate billing to water metered billing based on usage. This was a commitment made by Missouri American Water prior to the acquisition.

This upgrade to your system from a flat rate, which is shared among the neighborhood, will change before summer 2024 to an individually metered system. The new rate structure will be reflected in June bills. Your new bill will be unique to your own usage of water along with a minimum service charge based on water meter size.

A typical residential customer will see the following rates reflected on their new bills:

Monthly Water Rate	
\$0.83781 Per 100 Gallons	

Monthly Water Meter Charge	
Meter Size	Rate A
5/8"	\$10.00
3/4"	\$13.61
1"	\$18.42

Your water bill payment can be made by mail, and we also offer autopay. Paperless billing is available, as is online account monitoring via your MyWater account. You can learn more about payment options on our website at [www.missouriamwater.com](http://www.missouriamwater.com). We appreciate your cooperation and understanding on the matter.

Sincerely,

David Guinn  
Operations Manager  
Missouri American Water