

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Aaron Fallon

Complainant,

v.

Missouri American Water Company,

Respondent.

)
)
)
)
)
)
)
)
)
)
)

File No. WC-2024-0258

ORDER GRANTING REQUEST FOR MEDIATION, SUSPENDING SCHEDULE, AND APPOINTING MEDIATOR

Issue Date: May 13, 2024

Effective Date: May 13, 2024

On March 3, 2024, Aaron Fallon filed a complaint with the Missouri Public Service Commission against Missouri American Water Company

On April 29, 2024, Missouri American Water Company filed its Answer with an agreement to participate in mediation. The Commission issued an order on May 6, 2024 directing a response to the request to mediate. On May 6, 2024 the Complainant filed an agreement to mediate. As the parties agree in seeking mediation, the Commission will grant the request for mediation.

Commission Rule 20 CSR 4240-2.125(2)(C) suspends the procedural schedule during the mediation process; the deadlines imposed by regulation or order are tolled pending mediation.

The Commission hereby appoints Nancy Dippell, Chief Regulatory Law Judge, as Mediator. The Mediator shall convene an initial conference and each party shall be prepared to present its position informally to the Mediator at the initial conference. **In**

order to ensure the impartiality of the Presiding Officer and the Commission in the case that mediation fail to resolve the dispute, no materials utilized for mediation shall be filed under this file number.

THE COMMISSION ORDERS THAT:

1. The parties' request for mediation is granted.
2. The deadlines included in the Commission's *Order Notice of Complaint and Order Directing Answer* are suspended pending mediation.
3. Nancy Dippell, Chief Regulatory Law Judge, is appointed Mediator.
4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

Karolin S. Walker, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 13th day of May, 2024.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 13th day of May 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

May 13, 2024

File/Case No. WC-2024-0258

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

Aaron Fallon

Aaron Fallon
2431 Abbot Kinney Blvd
Venice, CA 90291
aaronfallon@mac.com

**Missouri-American Water
Company**

Dean Cooper
312 East Capitol
P.O. Box 456
Jefferson City, MO 65102
dcooper@brydonlaw.com

**Missouri-American Water
Company**

Rachel Niemeier
727 Craig Rd.
St. Louis, MO 63141
rachel.niemeier@amwater.com

MO PSC Staff

Casi Aslin
200 Madison Street
Jefferson City, MO 65101
casi.aslin@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.