



Carole J. Williamson
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May 16, 2024

Nancy Dippell, Secretary
Missouri Public Service Commission
200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360

**RE: Consolidated Communications of Missouri Company - Tariff Revision - PSC MO No. 1,
Residential Feature Increases**

Dear Secretary:

Enclosed for filing, Consolidated Communications of Missouri Company d/b/a Consolidated Communications hereby submits the following tariff sheets with a proposed effective date of June 16, 2024.

Section 6 - Third Revised Sheet 14
Section 9 - Second Revised Sheet 7
Section 10 - Seventh Revised Sheet 44

The purpose of this filing is to increase the following Residential tariff rates by \$5.00 per month:

- Call Waiting (Current rate is \$3.30 increasing to \$8.30).
- Calling Name/Number Identification (Current rate is \$7.00 increasing to \$12.00).
- Calling Name/Number with Call Waiting (Current rate is \$1.50 increasing to \$6.50).
- Non-Published Directory Listing (Current rate is \$2.10 increasing to \$7.10).
- Voice Advantage II Bundles calling feature upgrade (Current rate is \$5.00 increasing to \$10.00).

A copy of the bill message language is attached and will be placed on applicable customer May bills.

Please contact me at the number above or at carole.williamson@consolidated.com or Carrie Patterson at carrie.patterson@consolidated.com with any questions or concerns regarding this filing.

Thank you for your assistance in this matter.

Regards,

A handwritten signature in black ink that reads "Carole J. Williamson". The signature is written in a cursive, flowing style.

Carole J. Williamson

**CONSOLIDATED COMMUNICATIONS OF MISSOURI COMPANY
BILL MESSAGE – CUSTOMER NOTIFICATION**

NOTICE OF PRICE INCREASE

Effective with June's bill, some of the voice services you subscribe to, including Voice Mail, Caller ID services, Call Waiting, Call Screen-Telemarketer and Non-published Numbers will increase by \$5.00 per month per service. In addition, the Voice Advantage II Call Feature Bundle, if subscribed, will also increase by \$5.00. We strive to deliver the best services and customer support available. As part of that commitment, we are continually investing to improve your services. If you have any questions, please contact customer service at 1.844.YOUR.CCI (1.844.968.7224).

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

VERTICAL SERVICES

D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

		<u>Monthly Rate</u>	
		<u>Bus.</u>	<u>Res.</u>
a.	When provided individually, each feature, per line equipped (Cont'd)		
7)	Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50
8)	Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00
9)	Call Hold (CALLHOLDB, CALLHOLDR)	3.00	3.00
10)	Call Tracing Service (CALLTRACES, CALLTRACER)	3.50	2.50
11)	Call Waiting** (3CCWB, SCCWR)	3.75	8.30 (I)
12)	Calling Name/Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	12.00 (I)
13)	Calling Name/Number with Call Waiting (CIDCW)	1.50	6.50 (I)
14)	Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00

* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

** Cancel Call Waiting is included as part of the Call Waiting rate.

*** This feature is limited to existing customers at their existing locations.

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

		<u>GSEC</u>	<u>Monthly Rate</u>
a.	Primary Listings (1)	--	\$--
b.	Additional Listings		
	1) Business	ALB	2.45
	2) Residence	ALR	2.05
c.	Foreign Exchange Listings		
	1) Business	FLB	2.45
	2) Residence	FLR	2.45
d.	Nonlisted Service, each		
	1) Business	BNL	2.05
	2) Residence	RNL	2.05
e.	Nonpublished Service, each		
	1) Business	BNP	2.10
	2) Residence	RNP	\$7.10 (I)

(C)
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(1) see B-1 Conditions

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

3. Rates and Charges

- a. Voice Advantage II Basic \$26.00¹
- b. Voice Advantage II 600 \$26.00¹
- c. Voice Advantage II Unlimited \$26.00¹
- d. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*
- e. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include:

(I)

- 1. Calling Name/Number Identification
- 2. Call Waiting
- 3. Calling Name/Number with Call Waiting
- 4. Three-Way Calling
- 5. Unidentified Call Rejection
- 6. Automatic Busy Redial - Unlimited
- 7. Automatic Call Return - Unlimited
- 8. Call Forwarding - All Calls

Not all features may be available in all areas

* Denotes non-regulated service

¹This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.