

**P.S.C. MO. NO. 5**

STE Communications

4<sup>th</sup> Revised Sheet No. 62  
Cancels 3<sup>rd</sup> Revised Sheet No. 62  
For Steelville, Missouri

**GENERAL EXCHANGE TARIFF**

**SERVICE CONNECTION CHARGES (Cont.)**

F. DEFINITIONS OF SERVICE CONNECTION CHARGES: (Cont.)

2. Switching Office Setup Charge: The charge applied for each customer request for work performed by the Telephone Company in connection with establishing or altering service arrangements within the central office switching and other related equipment.
3. Plant Facilities Connection Charge: The Charge applied for each customer request for work performed by the Telephone Company which requires Telephone Company personnel to visit the customer's premises. Such visits may be needed in connection with the initial placement of buried or aerial cable and/or the placement or change in placement of demarcation devices, over-voltage protectors and associated hardware.
4. Demarcation Point: The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.
5. Premises Visit Charge/Trip Charge: A Premise Visit Charge/Trip Charge is one charge for all work ordered or required and completed at the same time on the same visit. A Premises Visit Charge/Trip Charge (and any applicable Labor Charges) will be assessed when:
  - a. A customer requests that the Company identify and/or repair any trouble on the customer's side of the Demarcation Point or involves any customer-provided equipment or wiring that is not covered by a maintenance plan.
  - b. A customer trouble report requires a visit to the customer premise, and it is determined that the trouble is caused by the acts or omissions of the customer or other parties.
6. Labor Charge: Per employee hour for all required work to be completed.

(N)

(N)

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6<sup>th</sup> Revised Sheet No. 63  
Cancels 5<sup>th</sup> Revised Sheet No. 63  
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GENERAL EXCHANGE TARIFF

SERVICE CONNECTION CHARGES (Cont.)

G. SERVICE CONNECTION CHARGES:

Information regarding the following Service Connection Charges is available at the Company's website:

<https://goste.net/phone/>

- 1. Service Order Process Charge
- 2. Switching Office Setup Charge
- 3. Plant Facilities Connection Charge
- 4. Premises Visit Charge/Trip Charge
- 5. Labor Charge

(N)  
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(N)  
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(T)  
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(T)  
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(N)  
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(N)

H. LATE PAYMENT AND RESTORAL OF SERVICE CHARGES

Information regarding the late payment charges and restoral of service charges is available at the Company's website:

<http://goste.net/phone/>

(N)  
|  
(N)

I. MISCELLANEOUS SERVICES AND CHARGES

- 1. There will be no charge for routine maintenance calls by Telephone Company personnel except where damage or destruction of its facilities is due to the acts or omissions of the customer or other parties or where subscriber owned equipment is found to be at fault.

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STE Communications

1<sup>st</sup> Revised Sheet No. 74.13  
Cancels Original Sheet No. 74.13  
For Steelville, Missouri

**PRIVATE LINE TARIFF CONCURRENCE**

3.2 RATES (Cont.)

3.2.6 Miscellaneous Charges

	<u>Service Charge</u>	<u>Tariff Reference</u>	
A. Customer Owned Equipment Trouble Isolation Charge, per repair visit		1.6.1(B)	(T)
Information regarding the trouble isolation Charge is available at the Company's website: <a href="https://goste.net/phone/">https://goste.net/phone/</a>			(N)
B. Institutional Program for Premises Wiring Charge			(N)
1 – Element 1 (EPC1E)	35.05	1.6.1(B)	
2 – Element 2 (EPCAE)	8.15	1.6.1(B)	
C. Restoration Priority Change			
- Per Private Line Services	21.60	1.4.10	