

eADMS

Call Entry

169121 11/05/2018
Printed on 11/05/2018
eADMS Page No. 10
10:42:20 AM CST

Collection Status: Not in Collections



Account Status: Active

Customer Info		
Name: [REDACTED]	Address: 1704 HENDRICKS RD	Sub-Area: DFS (Electric), DFE (Gas)
Account: 03937-07112	City/ST/Zip: ROBERTSVILLE, MO 63072	Elec. Desk: (314) 992-6033
Phone #: [REDACTED]	Premise #: 039370701	Gas Desk: Not Available

Historic Calls				Page 1 of 1	View Active Calls
Type	Receive Date	Report #	Remarks	Resolve Date	
Disconnect	11-30-2016 19:17	163362121	*** CANCELLED ***		

Historic Outages								Page 1 of 12	View Active Outages
Date	Hi/Low	Type/Device	Cause/Action	Weather	Feeder	Order #	Customer Affected		
07-01-2018 21:45		Momentary	Not yet determined	M=Major Storm	5050X0	1556253	913		
06-14-2018 17:16		Momentary	Wire damage	T=Thunderstorm	5050X0	1546477	914		
07-18-2017 00:00		Action>>	Circuit Inspection	Calm	505057	10912127	943		
10-14-2016 17:43		Momentary	Not yet determined	C=Calm	5050XW	1278397	919		
03-01-2016 03:24		Momentary	Not yet determined	C=Calm	5050X0	1245593	923		
07-13-2016 15:07	52 07	Feeder	Wire damage	M=Major Storm	505057	1213765	925		

Active Investigations										View Historic Investigations
Action	Employee ID	Status	Customer	Light #	Remarks	Light Location	Symptom	CRIS Number	Created	

Customer Retrieval

Gas Leak Order

Electric Outage

Gas Readout

Electric Request

Appliance

Lighting

Cameron Exhibit No. 4
Date 10-23-18 Reporter TW
File No. EC-2018-0376

Am. MO Ex. 4

eADMS

Call Entry

Updated: E35077
 The system has
 been updated 5/2
 10/17/2018 02:22

Collection Status: **Not in Collections**Account Status: **Active**

Customer Info

Name: [REDACTED]	Address: 1710 N HENDRICKS RD	Sub Area: DFS (Electric), DFE (Gas)
Account: [REDACTED]	City/State/Zip: ROBERTSVILLE, MO 63072	Elec. Desk: (314) 992-6033
Phone #: [REDACTED]	Premise #: 559370701	Gas Desk: Not Available



Historic Calls				View Active Calls
Type	Receive Date	Report #	Remarks	Resolved Date

Historic Outages

Page 1 of 12

View Active Outages

Date	Hi/Low	Type/Device	Cause/Action	Weather	Feeder	Order #	Customer Affected
07-01-2018 21:45		Momentary	Not yet determined	M=Major Storm	5050XD	1566763	913
06-14-2018 17:16		Momentary	Wire damage	T=Thunderstorm	5050XD	1316177	914
07-18-2017 00:00		Action>>	Circuit Inspection	Calm	505057	10012127	913
10-14-2016 17:43		Momentary	Not yet determined	C=Calm	5050XW	1278397	919
08-01-2016 09:24		Momentary	Not yet determined	C=Calm	5050XD	1245503	923
07-13-2016 15:07 52 07		Feeder	Wire damage	M=Major Storm	505057	1213765	925

Active Investigations									View Historic Investigation
Action	Employee ID	Status	Customer	Light #	Remarks	Light Location	Symptom	CRIS Number	Created

Customer Personal | Gas Leak/Outage | Electric Outage | Gas Request | Electric Request | Appointment | Lighting

eADMS

Call Entry

logged in as EAGLE
Environment: 100
CRM Region: 15
2017-10-17 09:25

Collection Status: Not in Collections



Account Status: Active

Customer Info

Name:	STELLA LUCY AND LEROY	Address:	1725 HENDRICKS RD	Sub-Area:	DFS (Electric), DFE (Gas)
Account:	[REDACTED]	City/St/Zip:	ROBERTSVILLE, MO 63072	Elec. Desk:	(314) 992-6033
Phone #:	[REDACTED]	Premise #:	213112600	Gas Desk:	Not Available



Historic Calls					Page 1 of 2	View Active Calls
Type	Receive Date	Report #	Remarks	Resolved Date		
Service request	10-31-2017 11:31	173045215	READY FOR SERVICE RECONNECT			
Appointment	10-27-2017 07:49	173049105	TLM 08624928103 DISCONNECT TO ALLOW TIM ROBINSON TO REPLACE			
Service request	10-23-2017 13:58	172965973	CUSTOMER GENERATOR NOT TRANSFERRING CORRECTLY. PLEASE CHECK			
Outage	07-14-2016 07:59	1856058		07-20-2016 13:20		
Meter work	11-12-2015 17:39	153167453	HTR#-91811796 CODE-80084 CHANGE METER BAD TONH-HRS			
Service Request	10-06-2015 09:27	1224262	ATTH CONSTRUCTION SUPVSR: CST STATES LARGE AMEREN TRUCKS ARE LEAVING RUTS IN HER PROPERTY WAITING EXPLANATION & STOPPED	10-06-2015 11:37		

Historic Outages								Page 1 of 12	View Active Outages
Date	Hi/Min	Type/Device	Cause/Action	Weather	Feeder	Order#	Customer Affected		
03-27-2018 12:34	01:40	Device	Wire damage	C=Calm	505052	1505761	289		
03-27-2018 10:13		Momentary	Not yet determined	C=Calm	5050XD	1505653	2057		
03-27-2018 10:12		Momentary	Wire damage	C=Calm	5050XW	1505657	2057		
07-18-2017 00:00		Action>>	Circuit Inspection	Calm	505057	10912127	943		
10-14-2016 17:43		Momentary	Not yet determined	C=Calm	5050XW	1278392	919		
08-01-2016 09:24		Momentary	Not yet determined	C=Calm	5050XD	1245503	923		

Active Investigations										View Historic Investigation
Action	Employee ID	Status	Customer	Light #	Remarks	Light Location	Symptom	CRIS Number	Created	

Customer Profile | Gas Leak/Outage | Electric Outage | Gas Request | Electric Request | Appointment | Logging

eADMS

Call Entry

10/17/2018 10:25:17
 Charles D. POC
 OWS Region 10
 10/17/2018 10:25

Collection Status: Not in Collections



Account Status: Active

Customer Info

Name:	[REDACTED]	Address:	1752 N HENDRICKS RD	Sub Area:	DFS (Electric), DFE (Gas)
Account:	[REDACTED]	City/St/Zip:	ROBERTSVILLE, MO 63072	Elec. Desk:	(314) 992-6033
Phone #:	[REDACTED]	Premise #:	759370701	Gas Desk:	Not Available

Historic Calls					Page 1 of 1	View Active Calls
Type	Receive Date	Report #	Remarks	Resolved Date		
Outage	03-27-2018 13:12	2969424	checking east	04-06-2018 12:22		
Lighting	03-20-2017 12:49	122320169	ACCOUNT IS ON AN LED ELIGIBLE RATE. LED STOCK# 3851619			
Outage	07-15-2016 16:30	1782896		07-20-2016 13:20		

Historic Outages								Page 1 of 12	View Active Outages
Date	Time	Type/Device	Cause/Action	Weather	Feeder	Order#	Customer Affected		
03-27-2018	12:34 01:40	Device	Wire damage	C=Caln	505052	1505761	288		
03-27-2018	10:13	Momentary	Not yet determined	C=Caln	5050X0	1505657	2057		
03-27-2018	10:12	Momentary	Wire damage	C=Caln	5050XW	1505657	2057		
07-18-2017	00:00	Action>>	Circuit Inspection	Caln	505057	10912122	913		
10-14-2016	17:43	Momentary	Not yet determined	C=Caln	5050XW	1278397	919		
03-01-2016	09:24	Momentary	Not yet determined	C=Caln	5050X0	1245501	923		

Active Investigations										View Historic Investigation
Action	Employee ID	Status	Customer	Light #	Remarks	Light Location	Symptom	CRIS Number	Created	

Customer History

New Feeder/Order

Electric Outage

Gas Request

Electric Request

Appointment

Lighting

eADMS

Call Entry

Logon: 20135127
 Expires: 14700
 O/S Key: 59
 10/17/2016 09:24

Collection Status: Active Collections



Account Status: Active

Customer Info

Name:	[REDACTED]	Address:	1794 N HENDRICKS RD	Sub-Area:	DFS (Electric), DFE (Gas)
Account:	[REDACTED]	City/State/Zip:	ROBERTSVILLE, MO 63072	Elec. Desk:	(314) 992-6033
Phone #:	[REDACTED]	Premise #:	269370701	Gas Desk:	Not Available



Historic Calls					Page 1 of 2	View Active Calls
Type	Receive Date	Report #	Remarks	Resolved Date		
Disconnect	08-22-2018 19:55	182252044	*** CANCELLED ***			
Disconnect	04-24-2018 19:54	181151942	*** CANCELLED ***			
Outage	03-27-2018 12:57	2363122		01-05-2018 12:22		
Disconnect	03-26-2018 20:07	180861492	*** CANCELLED ***			
Disconnect	02-22-2018 19:54	180541965	*** CANCELLED ***			
Disconnect	01-24-2018 19:52	180251402	*** CANCELLED ***			

Historic Outages							Page 1 of 12	View Active Outages
Date	Hi/Low	Type/Device	Cause/Action	Weather	Feeder	Order #	Customer Affected	
03-27-2018 12:34	01:40	Device	Wire damage	C=Caln	505052	1505761	288	
03-27-2018 10:13		Momentary	Not yet determined	C=Caln	5050XD	1505639	2057	
03-27-2018 10:12		Momentary	Wire damage	C=Caln	5050XW	1505657	2057	
07-18-2017 09:00		Action>>	Circuit Inspection	Caln	505052	10012127	943	
10-14-2016 17:43		Momentary	Not yet determined	C=Caln	5050XW	12783127	919	
08-01-2016 09:24		Momentary	Not yet determined	C=Caln	5050XD	1245502	923	

Active Investigations										View Historic Investigation
Action	Employee ID	Status	Customer	Ticket #	Remarks	Ticket Location	Symptom	CRIS Number	Created	

Customer Notified | [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED]