FILED December 8, 2021 Data Center Missouri Public Service Commission

Exhibit No. 4

DeFeo – Exhibit 4 Report of Company's Field Representative File No. WC-2021-0075 Check Meter, Verify Serial #, Read

Created per Sup Nate. CB

Special Handling has been requested for 06/09/2020 . Customer notified that Spec. Handl. does not guarantee service on requested day

Check Meter, Verify Serial #, Read

[cookng] [2020-06-09 13:39:37 CDT]

Premise:

- Meter Location - Outside, Right Side Front, Lawn/Field

- Reading Device Location - Outside, Right Side Front, Lawn/Field

Meter:

- 27005480 Device Location - FRONT RIGHT SIDE SERVICE NUMBER: 002503FRONT RIGHT SIDE SERVICE NUMBER: 002503

- 27005480 Register 01 RF/MIU 1543036408
- 27005480 Register 01 Collection Type AMR Neptune
- 27005480 Register 01 New Meter Reading - 01515

Field:

- Service Found I05 On at Pit
- Customer Side Service line Material No
- Service Left I05 ON at Pit
- Operated Control Point C02 (No)
- 27005480 Meter Activities Data Logger
- Read Meter
- Verified No Movement on Meter

met with customer for 3rd time, data logged meter, defined verbage onread out, explained everything on data log and meter test was spot on, advised customer i had to draw the line and i could not do anymore forhim, if he needed he was welcome to call supervisor, he was a verypolite customer

Completion:

- Status Complete
- Miscellaneous/Review Comments -

WC-2021-0075-DR 0007

Inspect for Leak/High-Low Usage

Customers usage is really high.

Inspect for Leak/High-Low Usage

[cookng] [2020-05-20 09:14:09 CDT]

Premise:

- Meter Location - Outside, Right Side Front, Lawn/Field

- Reading Device Location - Outside, Right Side Front, Lawn/Field

Meter:

- 27005480 Device Location - FRONT RIGHT SIDE SERVICE NUMBER: 002503FRONT RIGHT SIDE SERVICE NUMBER: 002503

- 27005480 Register 01 RF/MIU 1543036408
- 27005480 Register 01 Collection Type AMR Neptune
- 27005480 Register 01 New Meter Reading - 01444

Field:

- Service Found I05 On at Pit
- Service Left I05 ON at Pit
- Operated Control Point C02 (No)
- 27005480 Meter Activities Data Logger
- Read Meter
- Verified No Movement on Meter

DATA LOG NOT SHOWING CONTINUOS USAGE, 1 BIG USAGE ON 4-1TO 4-4, TALKEDTO CUSTOMER

Completion:

- Status Complete
- Miscellaneous/Review Comments -