

Brett Felber

Account Number [REDACTED]

Attention: Ameren Missouri legal counsel, Mrs. Hernandez & Martin Lyons

Dear, Mrs. Hernandez & Mr. Lyons- As you both have known have been in a long battle with Ameren Missouri regarding their policies, regulations, illegal tactics, spoofing, scamming and harassment.

While I recently dismissed a matter before the Missouri Public Service Commission (EC-2024-0217) it doesn't give Ameren Missouri the right to continue their means of harassment and spam my mailbox with harassing letters. Since dismissing EC-2024-0217, Ameren Missouri has sent two harassing letters out to my mailbox.

Your letters are not only inaccurate, but 100% not true. To date, Ameren Missouri has failed to and completely ignored my dispute over the deposit, etc, double dipping in billing and incorrect tax amount. My dismissal of complaint EC-2024-0217, didn't mean that Ameren Missouri could go ahead and try to reinforce the illegal fees. In fact, in the dismissal document it gave Ameren Missouri 30 days to reach out to me and satisfactorily resolve those issues.

Please do not send any more illegal harassing letters to my premises. To date Ameren Missouri has failed to resolve the dispute.

In addition, see the attached enclosed article for viewing. It is a counterfeit document that Ameren Missouri's legal department and regulatory department used to defraud me out of \$ [REDACTED].

The PAG terms are invalid from the actual payment agreement terms and in addition it contains a bogus email address of www2.ameren.com.

Sincerely,
Brett Felber
May 22, 2024

