

INITIAL CUSTOMER NOTICE

May 24, 2024

Dear Customer:

On April 17, 2024, TBJ Sewer Systems, Inc. (Company) submitted a request to the Missouri Public Service Commission (Commission) for an increase in its annual sewer operating revenues. The reason for the requested increase is to cover increases in expenses and/or investments in the Company's facilities.

By its request, the Company is seeking changes to its customer rates, which are intended to generate an increase in its annual sewer operating revenues of \$10,000 (approximately 27.31%). At the end of this Notice is a table that compares the Company's current residential customer rates and the proposed residential rates. The proposed rates and proposed amount of rate change identified in the table reflect estimates based on the amount of the Company's requested increase only. The new rates and their effects on customers' bills have not yet been determined. The Commission will determine what it believes to be just and reasonable rates. The last rate increase this Company received was in 2011.

Pursuant to the Commission's Staff Assisted Rate Case Procedure, the Commission will hold a local public hearing regarding proposed changes to the customer rates and charges of the Company. The purpose of this hearing is to receive customer comments about the proposed changes to the Company's rates and charges, and to bring service-related problems to the Commission's attention.

The hearing will take place on June 3, 2024, at St. John the Baptist School at 5579 Gildehaus Rd. It will begin at 6:00 p.m. with an informal question-and-answer session where representatives of the Company, the Commission's Staff, and the Office of Public Counsel will be available for questions. At the conclusion of the question-and-answer session when the Commission starts the hearing anyone may offer evidence by appearing, testifying, and/or providing documents to the Commission for it to consider.

To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the hearing are requested to sign-up by sending their first and last names, phone numbers, and e-mail addresses to watersewercomments@psc.mo.gov, or by calling 800-392-4211 by 5:00 p.m. the day before the hearing. When signing up, please reference File No. SR-2024-0306.

You may also submit comments to the Commission via mail, telephone, or the Commission's Website. To provide comments by mail, telephone, or the Commission's Website regarding the Company's revenue increase request, the proposed rates, or its quality of service, please contact the Commission Staff and/or the Office of the Public Counsel (Public Counsel) *within 30 days of the date shown on this notice*. Your comments should include a reference to case number SR-2024-0306. The Commission Staff and the Public Counsel will review all customer comments submitted in response to this notice.

To submit your comments by mail or by telephone:

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: watersewercomments@psc.mo.gov

Office of the Public Counsel
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: opcservice@opc.mo.gov

To submit your comments via the Commission's Website:

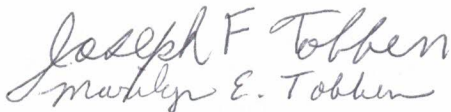
- (1) Go to <http://www.psc.mo.gov>.
- (2) Click on the "Submit Comments" link under the "How Do I..." heading on the right top of the page.
- (3) From this page click on the "Submit comments" link found under "Submit Comments in Writing."
- (4) Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- (5) Click the "Submit" button at the bottom of the page.

Lastly, please be advised that all currently available information regarding the Company's rate increase request may be obtained via the Public Service Commission's Website as follows. Please also note that this information will be updated as the case moves forward.

- * Go to <http://www.psc.mo.gov>.
- * Click on "Access EFIS" link under the "How Do I..." heading on the right top of the page.
- * Under the "View Information on a Specific Case" heading, click on the "Docket Sheet" link.
- * From the Docket Sheet page, enter SR-2024-0306 in the Case Number Field and press the Enter key on your keyboard (this will bring up a page that contains all of the documents that have been filed in the case to date).
- * To view a particular document, click on the item number in the left column.
- * A second window will open. Click on the document link to view the document.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me.

Sincerely,



Joseph F. Tobben
Marilyn E. Tobben

Joseph and Marilyn Tobben
636-583-2889

Charge by Sewer System	Current Rates	Proposed Rates	Proposed Amount of Rate Change
St. John's Customers	\$36.59	\$46.58	\$9.99
Bourbeuse River Customers	\$30.05	\$36.72	\$6.67
Oak Hollow Customers	\$36.11	\$44.43	\$8.32