

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Edward Travis,)
)
 Complainant)
)
 v.)
)
 Missouri-American Water Company,)
)
 Respondent.)

File No. WC-2024-0316

**MOTION FOR EXTENSION OF TIME
TO FILE STAFF REPORT**

COMES NOW, the Staff of the Missouri Public Service Commission (“Staff”), by and through counsel, and for its *Motion for Extension of Time to File Staff Report*, states as follows:

1. On April 24, 2024, Pursuant to Commission Rule 20 CSR 4240-2.070, Edward Travis (“Complainant”) filed a formal complaint with the Missouri Public Service Commission against Missouri-American Water Company (“MAWC”) with an amount in dispute of less than \$3,000.

2. On April 26, 2024, the Commission issued an *Order Giving Notice of Case Filing, Directing an Answer, and Directing A Staff Investigation*. In its *Order*, the Commission directed notice of the complaint, an answer from MAWC no later than May 28, 2024, and an investigation and report from Staff no later than June 7, 2024.

3. On May 17, 2024, MAWC filed its *Answer to Complaint*.

4. Staff has propounded data requests to MAWC, received responses on May 24, 2024. and follow-up documentation on June 3, 2024. Staff requests additional time to review the information provided thus far and determine if further information is

needed. Staff believes that it will be able to file a report within an additional 30 days, by July 8, 2024, which will allow for enough time to receive and process the responses to the additional data requests. Staff will endeavor to file its report earlier, if possible.

5. Mr. Travis and MAWC have no objection to this request. This motion is made in the interest of justice and without the intent to unreasonably delay or hinder these proceedings in any manner.

WHEREFORE, Staff respectfully submits this *Motion for Extension of Time to File Staff Report* for the Commission's information and consideration and prays the Commission grant Staff an additional 30 days within which to file its report in this matter, on or before July 8, 2024; and to grant such other and further relief as the Commission considers just and reasonable in the circumstance.

Respectfully submitted,

/s/ Tracy D. Johnson

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CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been hand-delivered, emailed or mailed, postage prepaid, to the parties of record as listed in the Service List maintained for this case by the Commission's Data Center, on this 6th day of March, 2024.

/s/ Tracy D. Johnson