

June 13, 2024
Via Web Filing

Ms. Nancy Dippell, Executive Secretary
Missouri Public Service Commission
200 Madison Street
Suite 500
Jefferson City, MO 65101

**RE: ACN Communication Services, LLC
Revisions to P.S.C. MO. Tariff No. 2 (Local)**

Dear Ms. Dippell:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of ACN Communication Services, LLC. The purpose of this filing is to increase monthly recurring charges for selected local exchange service plans. Customers have been notified of these changes via the enclosed bill messages. The Company respectfully requests an effective date for this filing of July 13, 2024.

The following tariff pages are included with this filing:

Section 5, 5 th Revised Page 12	Increases Business Bundled Local Service MRC
Section 5, 5 th Revised Page 15	Increases Business Bundled Local Service MRC
Section 7, 8 th Revised Page 6	Increases Residential Bundled Local Service MRC
Section 7, 5 th Revised Page 7	Increases Residential Bundled Local Service MRC
Section 7, 6 th Revised Page 7.1	Increases Residential Bundled Local Service MRC
Section 7, 4 th Revised Page 7.2	Increases Residential Bundled Local Service MRC
Section 7, 5 th Revised Page 7.3	Increases Residential Bundled Local Service MRC
Section 7, 4 th Revised Page 7.4	Increases Residential Bundled Local Service MRC
Section 7, 3 rd Revised Page 7.5	Increases Residential Bundled Local Service MRC
Section 7, 5 th Revised Page 7.6	Increases Residential Bundled Local Service MRC
Section 7, 4 th Revised Page 7.7	Increases Residential Bundled Local Service MRC
Section 7, 4 th Revised Page 7.8	Increases Residential Bundled Local Service MRC
Section 7, 4 th Revised Page 8	Increases Residential Bundled Local Service MRC
Section 11, 3 rd Revised Page 4	Increases Residential Bundled Local Service MRC

Any questions you may have regarding this filing should be directed to my attention at 470-672-3926 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

Sharon Thomas
Consultant

cc: Office of Public Counsel
tms: MOI2401

ACN Communications Services Bill Message

Bill Message:

*****Notice of Price Increase*****

Effective on your next month's invoice, following this notification, the monthly rate for your calling plan will increase by \$5/month.

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.7 ACN DigitalTalk Express Dedicated Basic Fax Line ****

ACN DigitalTalk Express Dedicated Basic Fax Line is a business fax service that provides customers with unlimited local¹ and 300 minutes of long distance calls within US and Canada. This service is only available to customers also subscribed to ACN DigitalTalk Express² and is intended only for fax use.

5.7.1 Service Features

ACN DigitalTalk Express Dedicated Basic Fax Line includes the following features:

- Unlimited local calls.¹
- 300 minutes of long distance calls within the United States and Canada.

5.7.2 Rates and Charges

Non-Recurring Charge:	\$0.00
Monthly Recurring Charge:	\$35.00 (I)
Long Distance Usage (U.S. and Canada), above 300 minutes, per minute:	\$0.05

¹ Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

² ACN Digital Talk Express is an unregulated VoIP service offered by ACN's affiliate, ACN Digital Phone Service.

** *Effective July 21, 2013, this service is grandfathered and available to existing Customers at existing locations for existing lines only.*

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.8 ACN Business Advantage Unlimited, (Cont'd.)****5.8.3 Rates and Charges, (Cont'd.)****B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$61.49 (I)
Data/Fax Line, per month	\$41.49 (I)

Long Distance Service

Data/Fax Line Long Distance Intrastate calling, per minute	\$0.07
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Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect*	\$5.00

Busy Line Interrupt*	\$4.50
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Directory Assistance Local Directory Assistance	\$2.29
National Directory Assistance	\$2.29

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

* Service not available in AT&T service areas.

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.9 ACN Business Advantage Plus, (Cont'd.)****5.9.3 Rates and Charges, (Cont'd.)****B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month \$47.49 (I)

Data/Fax Line, per month \$31.49 (I)

Long Distance Service

Intrastate calling, per minute: \$0.07

Data/Fax Line Long Distance

Intrastate calling, per minute: \$0.07

Toll Free Long Distance

Toll Free Number, per number, per month \$5.00

Intrastate calling, per minute: \$0.05

Operator Services, per call

Operator Assistance \$5.00

Collect* \$5.00

Busy Line Interrupt* \$4.50

Directory Assistance

Local Directory Assistance \$2.29

National Directory Assistance \$2.29

Directory Listing Services

Non-listed number, per month \$2.99

Non-published number, per month \$3.99

Additional listings – local or foreign, per month \$6.00

Toll Free Directory Listing, per month \$25.00

Features, per use

Repeat Dialing \$0.75

Call Trace \$5.00

* Service not available in AT&T service areas.

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)
5.10 DigitalTalk Data/Fax Line

DigitalTalk Data/Fax Line is a business service that provides customers with unlimited local¹ minutes and access to long distance calling within the United States and Canada. Customers may order up to a maximum of three (3) lines. This service is only available to customers also subscribed to ACN DigitalTalk Services² and is intended for use with analog non-voice devices for faxing, security system monitoring and point-of-sale.

5.10.1 Service Features

DigitalTalk Data/Fax Line includes the following features:

- Unlimited local calls.¹

5.10.2 Rates and Charges

Non-Recurring Charge, per order (maximum of 3 lines):	\$30.00
Monthly Recurring Charge, per line:	\$38.00 (I)
Long Distance Usage (U.S. and Canada), per minute:	\$0.05

¹ Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

² ACN DigitalTalk Services are unregulated VoIP services offered by ACN's affiliate, ACN Digital Phone Service.

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services****A. AT&T Service Area****.1 ACN Advantage Home****

Monthly Recurring Charge

Local Exchange Access Line: \$45.99 **(I)**Data/Fax Line: \$18.99 **(I)****.2 ACN Advantage Plus****

Monthly Recurring Charge

Local Exchange Access Line: \$48.99 **(I)**Data/Fax Line: \$18.99 **(I)**

** Effective January 5, 2006 this service is grandfathered and available to existing Customers only.

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.2 ACN Advantage Unlimited**

Monthly Recurring Charge

Local Exchange Access Line:	\$59.75 (I)
Data/Fax Line:	\$18.99 (I)

** Effective January 5, 2006 this service is grandfathered and available to existing Customers only.

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.3 ACN Advantage Home - Standard and Value Options******a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$40.95 (I)
Data/Fax Line:	\$18.99 (I)

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.4 ACN Advantage Plus - Standard and Value Options******a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$42.99 (I)
Data/Fax Line:	\$18.99 (I)

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.5 ACN Advantage Unlimited II******a. Non-Recurring Charges**

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line:	\$57.99 (I)
Data/Fax line:	\$18.99 (I)

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.6 ACN Advantage Home - Standard and Value Options VI******a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$36.00 (I)
Data/Fax Line:	\$18.99 (I)

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.7 ACN Advantage Plus - Standard and Value Options VI******a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$35.00 (I)
Data/Fax Line:	\$18.99 (I)

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.8 ACN Advantage Unlimited VI******a. Non-Recurring Charges**

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line:	\$52.99 (I)
Data/Fax line:	\$18.99 (I)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.9 ACN Advantage Plus VII

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$41.99 (I)
Data/Fax Line:	\$18.99 (I)

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.10 ACN Advantage Unlimited VII****a. Non-Recurring Charges**

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates**Monthly Recurring Charge:**ACN Advantage Unlimited Access Line: \$57.99 **(I)**Data/Fax line: \$18.99 **(I)**

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.3 Residential Stand-Alone Local Exchange Service

A. SWBT Service Area

Monthly Recurring Charge	
Local Exchange Access Line:	\$33.99 (I)
Data/Fax Line:	\$18.99 (I)
Local Calls above the Call Allowance:	\$0.01 per minute

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

SECTION 11 – PROMOTIONS, (CONT'D.)**11.6 2007 ACN Advantage Unlimited II Promotion**

Beginning March 1, 2007 and continuing through February 28, 2008, new residential Customers are eligible to subscribe to ACN Advantage Unlimited II, a bundled local exchange service, at a discounted promotional rate. ACN Advantage Unlimited II voice lines provide Customers with unlimited local calling, selected calling features at no additional charge and unlimited direct dial intrastate/interstate toll calling. All other terms and conditions of the service apply as tariffed.

Local Exchange Line, per month: \$52.99 (I)

11.7 2007 ACN Advantage Plus – Standard and Value Options Promotion

Beginning March 1, 2007 and continuing through February 28, 2008, new residential Customers are eligible to subscribe to ACN Advantage Plus – Standard and Value Options, a bundled local exchange service, at a discounted promotional rate. ACN Advantage Plus – Standard and Value Options voice lines provide Customers with unlimited local calling and selected calling features at no additional charge. All other terms and conditions of the service apply as tariffed.

Local Exchange Line, per month: \$38.99 (I)