

EC-2024-0217

Brett Felber
VS
Ameren Missouri

To whom this may concern. It has come to my attention that Mr. Pringle, Staff attorney might be slandering my name and character around about prior matters such as EC-2023-0395 and EC-2024-0217.

For clarification, I do not hold any grudges in my prior matters. While I can be dissatisfied about it, there was a ton of lying and counterfeit documents that Ameren Missouri utilized in EC-2023-0395. Such as the counterfeit document showing Ameren Missouri's email address as www2.ameren.com.

For the record, the only reason that I dismissed EC-2024-0217 is because I didn't want to be subjected to Ameren Missouri or be subjected to further lies from the Staff.

While Ameren Missouri was playing buddy-buddy with the Commission, my credit card company did an internal audit of the \$ [REDACTED] that I sent to Ameren Missouri in December of last year.

My CC issuer as a pre-caution internally investigated the amount and sent Ameren Missouri a Notice to explain the charges and demanded ledgers and itemized calculated statements behind the enormous amount, I was extorted into paying.

Unfortunately, the Commission's best friends and Ameren Missouri failed to respond to the notice over the allocated time. In addition, the uploaded certified mailing receipt that was uploaded through EFIS was the final nail that proved during my CC companies' internal investigation that Ameren committed fraud against me when Mr. Martin Lyons and Mrs. Hernandez failed to respond to the final demand letter.

If anything, it showed Ameren Missouri's unwillingness to settle a fraud complaint.

Out of the report and order I sent over to my CC company, they discovered Ameren Missouri's exhibits which are made to look like merchant statements or bank statement yet are again counterfeit documents and are not merchant statements or bank statements.

So in addition to the counterfeit email document labeled as Ameren Missouri's fraudulent payment agreement with www2.ameren.com, they also found counterfeit documents such as counterfeit bank statements or counterfeit merchant documents.

As a result of Ameren Missouri failing to respond to my CC issuers letter and failing to cooperate, under the fraud resolution of T&C's my CC company reimbursed me under State and Federal laws in any agreement with that.

Ameren Missouri and the Commission are no longer my problem. If I learned anything from this, the Commission is just as scandalous as Ameren Missouri is. While the PSC is supposed to be a "State Agency" to ensure and protect Missourians, they are no more than a fixer to Ameren's severe fraud problem and it starts with Ameren Missouri's legal counsel partaking in that.

Ameren Missouri is a bully, and the Public Service Commission is a bigger bully.

Last though before I'm done. Does it ever occur to the Commission that Ameren Missouri commits fraud and produces counterfeit documents? I'm going to point out three key obvious reasons below.

- 1) Their witness is always the SAME person. Never changes. Aubrey Krcmar .
- 2) None of their exhibits are on letterhead papers distributed by their software vendors. It is always stock paper from their regulatory department with a beneficial statement agreeing with them.
- 3) Finally, Ameren always blames their "software vendor" for their problems.

Does that ever raise a red flag with the Staff or Commissioners? Ever.

In fact, I encourage the Staff to overview all complaints filed against Ameren Missouri over the course of the last two years. All matters have the same exact process and not one exhibit entered as “evidence” was on a letterhead document from their software vendor?

Those three points I’ve thrown out detail the massive amount of fraud that Ameren Missouri has been allowed to get away with. What’s even worse it running Ameren Missouri’s so called exhibits through fraudulent, forgery and counterfeit intelligence programs, roughly 90 % of their documents are counterfeit documents.

Maybe Mr. Pringle or Mrs. Hernandez would like to file a response to this? Maybe they can both tell me their expertise since they are attorney’s? I call them Rambo lawyers who abuse documents and allowed Respondents to utilize counterfeit documents.

I believe the Commission is aware of it and I believe that the Commission allows to. Also proving fraud, those aren’t my own words, the word fraud and illegal was used by a Judge over the Rush Island matter. In which the Judge handling the Rush Island matter flat out said Ameren Missouri has been breaking the law and has failed to abide by what he ordered Ameren Missouri to do.

That same Judge even said, Ameren has a history of running back to the PSC and the PSC approving whatever they want.

I believe Ameren Missouri’s fraud and the Commissions lackluster regulation to Ameren are finally being seen.


At the end of the day. I got back what I deserved which was my hard-earned money that Ameren Missouri extorted out of me.

I hold not grudges or no regrets for how I handled my matter. Although a little unorthodox, but seven months of being subjected to Ameren Missouri and the Commissions lunacy was enough. I used Ameren Missouri's documents and the Commission report and order in EFIS against them and my CC company agreed.

If anything, I'm proud I stood up to the bullies within the Commission and Ameren Missouri. As for the counterfeit documents, even though the Commission continues to ignore, I urge the Commission to tell Ameren to stop with their counterfeit document and forgery problem.

While I'm not an attorney, I'm an advocate and voice for all the people who have been abused by the Commission and Ameren Missouri. I will always protect our hard-working Missourians who are systematically abused by the Commission and Ameren Missouri. Deceptive business practices are bad business for Missouri and to impose against Missouri consumers.

Brett Felber


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