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Subject: FW: News Release: Ameren Missouri to upgrade natural gas meters in southeast Missouri
Date: Monday, June 17, 2024 9:30:00 AM

Good morning,

Please find below a press release related to Ameren Missouri's plans to upgrade customers' natural gas meters in Cape Girardeau and Dexter starting in July. All 135,000 Ameren Missouri natural gas customers will receive an upgraded natural gas meter reading system within the next year. This upgrade will provide detailed information to Ameren Missouri's natural gas customers so they can manage how they use energy and potentially save money. Customers can also experience the following benefits: no added fees for the installation or upgrade; customers can see when they are using energy the most; and have the option to adjust their usage if needed. A customer's natural gas service will not be interrupted, and they do not have to be home during the installation. Customers will receive a phone call approximately one week before their upgrade.

Please let me know if you have any questions or concerns.

Have a great day!

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573-690-0338

FOR IMMEDIATE RELEASE

Ameren Missouri to upgrade natural gas meters in southeast Missouri

New natural gas modules to help customers manage energy and potentially save money

CAPE GIRARDEAU, Mo. (June 17, 2024) – Ameren Missouri will soon be replacing 20-year-old technology for natural gas customers throughout southeast Missouri. The company plans to install upgraded natural gas modules to existing meters in Cape Girardeau and Dexter starting in July. This upgrade will provide detailed information to Ameren Missouri's natural gas customers so they can manage how they use energy and see where they could save money.

In addition to offering more control over their energy use, Ameren Missouri natural gas customers can also experience the following benefits:

- No added fees for the installation or upgrade.
- By logging into their Ameren Missouri account, customers can utilize a tool called My Energy Manager to see when they are using energy the most, their projected bill, and compare their

current usage to their prior bill.

- Customers can choose to receive alerts when they are using their natural gas service the most and have the option to adjust their usage if needed.

"We're excited to roll out this new technology in southeast Missouri because it gives our natural gas customers more precise energy usage information than ever before," said **John Luth**, director of the smart meter program at Ameren Missouri. "It also provides increased safety measures to securely send us their information, which will work with our upgraded energy grid to bring everyone next-level reliability and service."

All 135,000 Ameren Missouri natural gas customers will receive an upgraded natural gas module within the next year. Most installations in the southeast Missouri area should be completed by winter 2024.

A customer's natural gas service will not be interrupted, and they do not have to be home during the installation. Customers will receive a phone call approximately one week before their upgrade. Ameren Missouri kindly asks that there be clear and safe access to the meter and for pets to be secured.

In March of 2024, Ameren Missouri began installing upgraded electric smart meters throughout southeast Missouri for the company's electric customers. The majority of installations for electric smart meters are expected to be completed before work commences on the upgraded natural gas modules.

For more information, visit AmerenMissouri.com/SmartMeters.

About Ameren Missouri

Ameren Missouri has been providing electric and gas service for more than 100 years, and the company's electric rates are among the lowest in the nation. Ameren Missouri's mission is to power the quality of life for its 1.2 million electric and 135,000 natural gas customers in central and eastern Missouri. The company's service area covers 64 counties and more than 500 communities, including the greater St. Louis area. For more information, visit Ameren.com/Missouri or follow us at [@AmerenMissouri](https://www.facebook.com/AmerenMissouri) or [Facebook.com/AmerenMissouri](https://www.facebook.com/AmerenMissouri).

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