#### MISCELLANEOUS SERVICE OFFERINGS

#### 13.1 GENERAL REGULATIONS

- 13.1.1 The following rates and charges with their associated regulations will apply for the equipment and facilities which are not regularly furnished under the various classes of exchange service. They apply in addition to the established charges for the service with which the equipment is associated.
- 13.1.2 Unless specifically excepted, Installation/Move Charges quoted in this Section do not apply to reconnections of in-place miscellaneous equipment.
- 13.1.3 For the purpose of applying private line charges, the regulations and charges specified in Section 2 of the Private Line Service Tariff will apply.
- 13.1.4 When the customer's requirements cannot be met with regularly offered equipment, services and arrangements, modifications of standard equipment, specially designed equipment or special services and arrangements will be furnished. They will be provided under the Special Service Arrangements procedure. These will not be furnished if detrimental to the general service.
- 13.1.5 The rates and charges shown herein apply in addition to other applicable nonrecurring charges as described in the Service Connection Charges Section, Section 19, of this Tariff.
- 13.1.6 The Service and Equipment Charges listed in this Section will apply for each item of equipment installed in addition to any applicable Installation/Move or Nonrecurring Charges. The Service and Equipment Charges do not apply to inside moves of equipment.

Issued: December 29, 1983

Filed

MO PSC

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 13 1st Revised Sheet 2 Replacing Original Sheet 2

#### MISCELLANEOUS SERVICE OFFERINGS

# (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)
  - A. General
    - 1. Automatic Call Distributing Systems provided by Electronic Switching Systems (ACD-ESS) is a range of ACD services. Service provision utilizes No. 1 Electronic Switching System central office equipment. ACD-ESS service automatically distributes calls from groups of incoming facilities to one or several groups of answering positions. If all positions are busy, incoming calls are held in queue, in their order of arrival, until positions become available.
    - 2. The following terms as used in this Section are defined below:

<u>Network Access Registers</u> - provide access between the local exchange network and the ACD-ESS. It performs a service comparable to a Private Branch Exchange (PBX) trunk.(2)

<u>Primary Location</u> - refers to the customer's principal premises used for answering calls. There is only one primary location per ACD-ESS System.

<u>Secondary Location</u> - refers to any premises, other than the customer's primary location, served by one or more answering positions of an ACD-ESS System.

- B. Rules and Regulations
  - 1. The following rules and regulations are in addition to other rules and regulations as stated in this tariff.
  - 2. Provision of this service, or a portion thereof, is available only where facilities and operational conditions permit.
  - 3. The rates and charges for the ACD-ESS System are in addition to the established monthly and nonrecurring charges applicable to other services terminated in the ACD-ESS System.
- (1) Obsolete applicable to existing installations at existing locations for existing customers.
  - (2) Directory Assistance Service General Regulations, Allowances, Exemptions and Rates found in Directory Services Section of this tariff as they apply to Private Branch Exchange Service trunks are applicable.

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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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(AT) (FC) P.S.C. Mo.-No. 35

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#### MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE

**MASSOURI** Public Service Commission

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)

#### A. General

- 1. Automatic Call Distributing Systems provided by Electronic Switching Systems (ACD-ESS) is a range of ACD services. Service provision utilizes No. 1 Electronic Switching System central office equipment. ACD-ESS service automatically distributes calls from groups of incoming facilities to one or several groups of answering positions. If all positions are busy, incoming calls are held in queue, in their order of arrival, until positions become available.
- 2. The following terms as used in this Section are defined below:

<u>Network Access Registers</u> - provide access between the local exchange network and the ACD-ESS. It performs a service comparable to a Private Branch Exchange (PBX) trunk.(1)

Primary Location - refers to the customer's principal premises used for answering calls. There is only one primary location per ACD-ESS System.

Secondary Location - refers to any premises, other than the customer's Secondary Location - refers to any premises, other the primary location, served by one or more answering positions of art ACD-ESS System.

- B. Rules and Regulations
- MAP 00 390 The following rules and regulations are in addition to other rules, a regulations as stated in this Tariff 1. regulations as stated in this Tariff. ÷С
  - 2. Provision of this service, or a portion thereof, is available only where facilities and operational conditions permit.
  - 3. The rates and charges for the ACD-ESS System are in addition to the established monthly and nonrecursive established monthly and nonrecurring charges applicable to other services terminated in the ACD-ESS System.

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(1) Directory Assistance Service General Regulations, Allowances, Exemptions and Rates found in Directory Services Section of this Tariff as they apply to Private Branch Exchange Service trunks are applicable.

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#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 4. Facilities
      - a. Facilities are contracted for out of this and other tariffs to support not only all simultaneous calls being answered, but also those calls being held in queue. The customer must contract for a sufficient number of facilities, including network access registers, so as to prevent impairment of general telephone service as discussed in Section 17 of this tariff.
      - b. Facilities connecting more than one ACD-ESS or an ACD-ESS with a Centrex System served by a No. 1 Electronic Switching System are considered tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
      - c. PBX and Centrex stations may be terminated on the ACD-ESS central office queuing equipment. This is considered a trunk-to-station tie line and applicable charges for universal tie line terminals or charges for comparable service should be applied. Centrex stations terminated in ACD-ESS are considered "trunk-to-stations" tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
      - d. Charges for facilities connecting agent or supervisory premises consoles to ACD-ESS central office queuing equipment are included in facility charges. If the total number of consoles arranged to receive incoming calls exceeds the total number of Foreign Exchange, Foreign Serving Office, WATS, Tie Lines, CCSA and Network Access Registers, channel charges as found in Section 2 of the Private Line Service Tariff apply from the ACD-ESS serving office to the customer's premises for the channel associated with each such excess console.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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# General Exchange Tariff

#### MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- - B. Rules and Regulations-(Continued)
    - 4. Facilities
      - a. Facilities are contracted for out of this and other Tariffs to support not only all simultaneous calls being answered, but also those calls being held in queue. The customer must contract for a sufficient number of facilities, including network access registers, so as to prevent impairment of general telephone service as discussed in Section 17 of this Tariff.
      - b. Facilities connecting more than one ACD-ESS or an ACD-ESS with a Centrex System served by a No. 1 Electronic Switching System are considered tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
      - c. PBX and Centrex stations may be terminated on the ACD-ESS central office queuing equipment. This is considered a trunk-to-station tie line and applicable charges for universal tie line terminals or charges for comparable service should be applied. Centrex stations terminated in ACD-ESS are considered "trunk-to-stations" tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
      - d. Charges for facilities connecting agent or supervisory premises consoles to ACD-ESS central office queuing equipment are included in facility charges. If the total number of consoles arranged to receive incoming calls exceeds the total number of Foreign Exchange, Foreign Serving Office, WATS, Tie Lines, CCSA and Network Access Registers, channel charges as found in Section 2 of the Private Line Service Tariff apply from the ACD-ESS serving office to the customer's premises for the channel associated with each such excess console.



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#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
  - 4. Facilities-(Continued)
    - e. Appropriate Private Line Service Tariff charges will apply for channels required to provide supplemental ACD functions, supervisory signaling and Management Information System.
    - f. The ACD-ESS offering contemplates a system to be located within a single premises. When portions of a system are located at one or more secondary premises requiring connecting facilities between the premises, private line mileage charges and/or construction charges may be applicable for provision of the facilities.
    - g. When ACD-ESS secondary locations are to be served directly from the ACD-ESS serving office but the premises is physically located in another central office serving area, additional Private Line Service Tariff mileage charges should be applied as described in Paragraph 13.2.1, B.4.h.
    - h. The ACD-ESS offering contemplates the customer's location being located within the same serving office area as the central office equipment providing the ACD-ESS service. However, at the discretion of the Telephone Company and subject to operating limits and facility availability, ACD-ESS service may be extended to a customer's location in a different serving office area than that served by the central office equipped to provide ACD-ESS service. When ACD-ESS service is extended in this manner, additional charges are applicable. In addition to those charges discussed in Paragraph 13.2.1, B.4.d. of this tariff, Private Line Service Tariff channel charges for the distance from the ACD-ESS serving office to the normal serving office of the customer's location will be applied for each console.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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#### MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- 1.11S200KL Public Service Commission ,
- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - Β. Rules and Regulations-(Continued)
    - 4. Facilities-(Continued)
      - e. Appropriate Private Line Service Tariff charges will apply for channels required to provide supplemental ACD functions, supervisory signaling and Management Information System.
      - f. The ACD-ESS offering contemplates a system to be located within a single premises. When portions of a system are located at one or more secondary premises requiring connecting facilities between the premises, private line mileage charges and/or construction charges may be applicable for provision of the facilities.
      - g. When ACD-ESS secondary locations are to be served directly from the ACD-ESS serving office but the premises is physically located in another central office serving area, additional Private Line Service Tariff mileage charges should be applied as described in Paragraph 13.2.1, B.4.h.
      - h. The ACD-ESS offering contemplates the customer's location being located within the same serving office area as the central office equipment providing the ACD-ESS service. However, at the discretion of the Telephone Company and subject to operating limits and facility availability, ACD-ESS service may be extended to a customer's location in a different serving office area than that served by the central office equipped to provide ACD-ESS service. When ACD-ESS Service is extended in this manner, additional charges are applicable. In addition to those charges discussed in Paragraph 13.2.1, B.4.d. of this Tariff, Private Line Service Tariff channel charges for the distance CANCELLED De applied CANCELLED MAR SO 390 MAR SO 3 from the ACD-ESS serving office to the normal serving office of the customer's location will be applied for each console.

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DEC 2 9 1983 Issued:

> By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

>\Effective:

General Exchange Tariff Section 13 1st Revised Sheet 5 Replacing Original Sheet 5

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 4. Facilities-(Continued)
      - i. If ACD-ESS consoles are extended off premises, extension line mileage charges are applicable for each channel extension. If special construction and/or equipment assembly are required to provide the service, supplemental charges, based on cost, will be applicable via Special Service Arrangement Requests.
      - j. The operating range of ACD-ESS agent and supervisor consoles will allow provision of service to most customer locations. It may be found in some cases, however, that the combination of distance from the ACD-ESS central office and the mix of normal distribution and trunking facilities available between the locations will limit the capabilities of the consoles. The Telephone Company is under no obligation to provide ACD-ESS service to such locations. Special Service Arrangements and/or special distribution or trunking facilities may be required to restore some or all of the capabilities specified for the consoles. If the customer agrees to pay the supplemental charges based on costs of such Special Service Arrangements and/or facilities and to accept the service with any limitations which may remain, the Telephone Company may agree to provide the ACD-ESS service.
    - 5. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to equipment provided under this offering.
    - 6. Responsibilities of the Customer
      - a. Chairs, desks or tables required for mounting equipment and operating the service are furnished and maintained by the customer.
      - b. Operation of console and display unit equipment will be performed at the expense of the customer.
- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.

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#### MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Structure Systems (ACD-ESS)-(Continued) Systems (ACD-ESS)-(Continued) MAR \$ 0 (990

- B. Rules and Regulations-(Continued)
  - 4. Facilities-(Continued)
- Public Strvice Commission If ACD-ESS consoles are extended off premises, extension line mileage charges are applicable for each the start i. special construction and/or equipment assembly are required to provide the service, supplemental charges, based on cost, will be applicable via Special Service Arrangement Requests.
  - j. The operating range of ACD-ESS agent and supervisor consoles will allow provision of service to most customer locations. It may be found in some cases, however, that the combination of distance from the ACD-ESS central office and the mix of normal distribution and trunking facilities available between the locations will limit the capabilities of the consoles. The Telephone Company is under no obligation to provide ACD-ESS service to such locations. Special Service Arrangments and/or special distribution or trunking facilities may be required to restore some or all of the capabilities specified for the consoles. If the customer agrees to pay the supplemental charges based on costs of such special service arrangements and/or facilities and to accept the service with any limitations which may remain, the Telephone Company may agree to provide the ACD-ESS service.
  - 5. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to equipment provided under this offering.
  - 6. Responsibilities of the Customer
    - Chairs, desks or tables required for mounting equipment and а. operating the service are furnished and maintained by the 104567 customer.
    - Operation of console and display unit equipment will be ? b. 83-253 performed at the expense of the customer.

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#### MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 6. Responsibilities of the Customer-(Continued)

Suitable power outlets and the necessary commercial power to operate the system will be provided by the customer. The customer assumes all responsibility for safe conditions of wiring outlets and power.

- 7. Service Features
  - a. Type A Service
    - (1) Standard Features

Uniform call distribution with queuing Dial intercommunication between ACD stations Call Transfer, Consultation Hold and Add-On Conference One Directory Listing for the system

(2) Optional Features

Make Busy Arrangements Calls Waiting Indication Delay Announcements Agent Information Announcement Access Direct Outward Dialing

- b. Type B Service
  - (1) Standard Features

Call Distribution Dial intercommunication between ACD terminals Call Transfer, Consultation Hold and Add-On Conference One Directory Listing for the system Uniform distribution of incoming calls to answering positions on a per split basis (Maximum of 30 splits per system)

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(1) Obsolete - to existing installations at existing locations for existing customers.

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#### MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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- 13.2.1 Automatic Call Distributing Systems Provided by Electronic-Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 6. Responsibilities of the Customer-(Continued)

Suitable power outlets and the necessary commercial power to operate the system will be provided by the customer. The customer assumes all responsibility for safe conditions of wiring outlets and power.

7. Service Features

a. Type A Service

(1) Standard Features

Uniform call distribution with queuing Dial intercommunication between ACD stations Call Transfer, Consultation Hold and Add-On Conference One Directory Listing for the system

(2) Optional Features

Make Busy Arrangements Calls Waiting Indication Delay Announcements Agent Information Announcement Access Direct Outward Dialing

b. Type B Service

(1) Standard Features

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Call Distribution
Dial intercommunication between ACD terminals
Call Transfer, Consultation Hold and Add-On Conference
One Directory Listing for the system II III IC IU
Uniform distribution of incoming calls to answering
positions on a per split basis (Maximum of 30 splits
per system)
Queuing of incoming calls to a split.
Priority queuing of specific calls to a split, when
required by the customer
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#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 7. Service Features-(Continued)
      - b. Type B Service-(Continued)
        - (1) Standard Features-(Continued)

Queuing of incoming calls to a split Priority queuing of specific calls to a split, when required by the customer Zip tone to indicate incoming ACD calls Key activated console features for emergency alert, trouble reporting and direct calling Special agent (Maximum of 1000 per system)

- (2) Optional Features
  - Night Service Call Origin Announcement **Delay Announcement** Flexible First Delay Announcement Agent Emergency Alert Arrangement **Calls Waiting Indication** System Display and Control Equipment Dynamic Traffic Display Teletypewriter Management Information System Service Supervising Agent Information Announcement Access Alternate Traffic Routing **Direct Outward Dialing** Touch-Tone Calling Service on Intercommunication Service Agent Status Display Console Key Control and Alarm Console **Optional Reserve Power**
- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.

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#### MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- B. Rules and Regulations-(Continued)
  - Service Features-(Continued) 7.
    - ь. Type B Service-(Continued)
      - (1) Standard Features-(Continued)

Zip tone to indicate incoming ACD calls Key activated console features for emergency alert, trouble reporting and direct calling Special agent (Maximum of 1000 per system) CANCELLED

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(2) Optional Features

Night Service EY ANR SHT Call Origin Announcement Public Sarvice Commission Delay Announcement Flexible First Delay Announcement Agent Emergency Alert Arrangement Calls Waiting Indication System Display and Control Equipment Dynamic Traffic Display Teletypewriter Management Information System Service Supervising Agent Information Announcement Access Alternate Traffic Routing Direct Outward Dialing Touch-Tone Calling Service on Intercommunication Service Agent Status Display Console Key Control and Alarm Console **Optional Reserve Power** 

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#### MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 7. Service Features-(Continued)
      - c. Type C Service
        - (1) Standard Features

Uniform Call distribution with queuing
Dial intercommunication between ACD stations
Direct outward dialing, when required by the customer
Call Transfer, Consultation Hold and Add-On Conference
One directory listing for the system
Uniform distribution of incoming calls to answering positions on a per split basis (maximum of 30 splits per system)
Queuing of incoming calls to a split
Priority queuing of specific calls to a split, when required by the customer
Zip tone to indicate incoming ACD calls
Key activated console features for emergency alert, trouble reporting and direct calling
TOUCH-TONE Calling Service on Intercommunication Service
Special agent/supervisor consoles (Maximum of 1,000 per system)

(2) Optional Features

ACD-ESS Management Information System (AEMIS) Incoming Call Identification Night Service Delay Announcements Flexible First Delay Announcement Agent Emergency Alert Arrangement Calls Waiting Indication System Display and Control Equipment Agent Status Display Console Key Control and Alarm Console Service Supervising Reserve Power Agent Information Announcement Access Alternate Traffic Routing

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Filed MO PSC P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

#### MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic-Switching-----Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 7. Service Features-(Continued)
      - Type C Service c.
        - (1) Standard Features

Uniform Call distribution with queuing Dial intercommunication between ACD stations Direct outward dialing, when required by the customer Call Transfer, Consultation Hold and Add-On Conference One directory listing for the system Uniform distribution of incoming calls to answering positions on a per split basis (maximum of 30 splits per system)

- Queuing of incoming calls to a split
- Priority queuing of specific calls to a split, when required by the customer

Zip tone to indicate incoming ACD calls

Key activated console features for emergency alert,

trouble reporting and direct calling

TOUCH-TONE Calling Service on Intercommunication Service Special agent/supervisor consoles (Maximum of 1,000 per system)

(2) Optional Features

ACD-ESS Management Information System (AEMIS) NCELLED Incoming Call Indentification Night Service Delay Announcements Flexible First Delay Announcement Agent Emergency Alert Arrangement Calls Waiting Indication System Display and Control Equipment Agent Status Display Console Key Control and Alarm Console Service Supervising Reserve Power Agent Information Announcement Access Alternate Traffic Routing

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#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 8. Additional Directory Listings (including those needed for 2 through 30 splits) will be obtained under Tariff rates for Business Extra Listings as covered in Section 6 of this Tariff.
    - 9. Complex Inside Moves and Changes

Changing the Type A or Type B system parameters or announcement messages programmed in the central office and/or on premises moves or rearrangements of ACD-ESS premises components will be provided based on costs, including engineering, labor and material, except as otherwise noted.

10. Type B service is restricted to existing locations except that customers can outside move the service within the serving office area on an out-of-service basis.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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# General Exchange Tariff Section 13

#### MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching SSION Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - Additional Directory Listings (including those needed for 2 through 30 splits) will be obtained under Tariff rates for Business Extra Listings as covered in Section 6 of this Tariff.
    - 9. Complex Inside Moves and Changes

Changing the Type A or Type B system parameters or announcement messages programmed in the central office and/or on premises moves or rearrangements of ACD-ESS premises components will be provided based on costs, including engineering, labor and material, except as otherwise noted.

10. Type B service is restricted to existing locations except that customers can outside move the service within the serving office area on an out-of-service basis.

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#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 11. Plan I and Plan II Service

Where items of equipment offered under this Tariff for ACD-ESS are available under Plan I and Plan II (Paragraphs 13.2.1, D.3. and D.4.) the following additional rules and regulations apply:

- a. As a condition to providing service under Plan I and Plan II, a written Service Application will be required from the customer for the equipment provided.
- b. The monthly rates under Plan I will consist of the sum of the Fixed and Variable Rates and will apply from the date the equipment is placed in service. The Fixed Rate will apply only for the selected payment period and will not be subject to change by the Telephone Company during the Fixed Rate Term, but will remain subject to the regulations of the Missouri Public Service Commission. The Variable Rate will apply for the time the equipment to which it applies is in service. Variable Rates are subject to change.
- c. In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the Fixed Rate Term, the customer will be billed the sum of the present-worth amount of the Fixed Monthly Rates for the unexpired portion of the Fixed Rate Term.
- d. Monthly charges for Plan II apply from the date the equipment is placed in service and are subject to change.
- e. Subject to prior written consent of the Telephone Company, service provided under Plan I may be transferred to others upon payment of a transfer charge of \$250, provided that the assignment does not require the Telephone Company to remove any of the equipment provided under Plan I from the premises where located. In addition, the assignee shall establish financial responsibility to the Telephone Company's satisfaction.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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# General Exchange Tariff

MISCELLANEOUS SERVICE OFFERINGS

DEC 21 (103

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

EAISSOURI Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 11. Plan I and Plan II Service

Where items of equipment offered under this Tariff for ACD-FSS are available under Plan I and Plan II (Paragraphs 13.2.1, D.3. and D.4.) the following additional rules and regulations apply:

- a. As a condition to providing service under Plan I and Plan II, a written Service Application will be required from the customer for the equipment provided.
- b. The monthly rates under Plan I will consist of the sum of the Fixed and Variable Rates and will apply from the date the equipment is placed in service. The Fixed Rate will apply only for the selected payment period and will not be subject to change by the Telephone Company during the Fixed Rate Term, but will remain subject to the regulations of the Missouri Public Service Commission. The Variable Rate will apply for the time the equipment to which it applies is in service. Variable Rates are subject to change.
- c. In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the Fixed Rate Term, the customer will be billed the sum of the present-worth amount of the Fixed Monthly Rates for the unexpired portion of the Fixed Rate Term.
- d. Monthly charges for Plan II apply from the date the equipment is placed in service and are subject to change.



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General Exchange Tariff Section 13 1st Revised Sheet 11 Replacing Original Sheet 11

#### MISCELLANEOUS SERVICE OFFERINGS

# (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- B. Rules and Regulations-(Continued)
  - 11. Plan I and Plan II Service-(Continued)
    - f. Additional equipment provided under Plan I and Plan II may be added, subsequent to the initial installation of the service upon payment of applicable Complex Installation/Move Charges and subject to conditions and rates then in effect in the Telephone Company's tariffs. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected, the customer will be given a choice of a separate or coterminous Fixed Rate Term. A coterminous Fixed Rate Term will expire within the same billing period as that of the Fixed Rate Term of the initial Service Application. For the equipment added under a coterminous agreement, Fixed Rates will be adjusted on a present-worth basis.
    - g. All equipment provided on a single customer order and offered under this section of the tariff under Plan I must be provided under the terms of the same Plan I Fixed Rate Term.
    - h. Plan I customers may elect to prepay all of the unexpired portion of the Fixed Rates during the Fixed Rate Term. The amount billed to the customer will be the present-worth amount of the sum of the remaining monthly payments.
    - i. Plan II customers may elect to change to any Plan I payment period. In this event, initial Plan I Complex Installation/Move Charges will not apply and the Fixed Rate Term will commence as of the date the customer elects to make the change.
    - j. Where present-worth amount or basis is referred to in regulations stated for this offering, the percentage to be used will be nine percent per annum.
- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.

\_\_\_\_\_Issued:

February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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Filed MO PSC

General Exchange Tariff Section 13 Original Sheet 11 DEC 20 1003 MISSOURI Public Service Commission

#### MISCELLANFOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
  - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
    - B. Rules and Regulations-(Continued)
      - 11. Plan I and Plan II Service-(Continued)
        - e. Subject to prior written consent of the Telephone Company, service provided under Plan I may be transferred to others upon payment of a transfer charge of \$250, provided that the assignment does not require the Telephone Company to remove any of the equipment provided under Plan I from the premises where located. In addition, the assignee shall establish financial responsibility to the Telephone Company's satisfaction.
        - f. Additional equipment provided under Plan I and Plan II may be added, subsequent to the initial installation of the service upon payment of applicable Complex Installation/Move Charges and subject to conditions and rates then in effect in the Telephone Company's Tariffs. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected, the customer will be given a choice of a separate or coterminous Fixed Rate Term. A coterminous Fixed Rate Term will expire within the same billing period as that of the Fixed Rate Term of the initial Service Application. For the equipment added under a coterminous agreement, Fixed Rates will be adjusted on a present-worth basis.
        - g. All equipment provided on a single customer order and offered under this Section of the Tariff under Plan I must be provided under the terms of the same Plan I Fixed Rate Term.
        - h. Plan I customers may elect to prepay all of the unexpired portion of the Fixed Rates during the Fixed Rate Term. The amount billed to the customer will be the present-worth amount of the sum of the remaining monthly payments.
        - i. Plan II customers may elect to change to any Plan I payment period. In this event, initial Plan I Complex Installation/MoverCharges will not apply and the Fixed Rate Term will commence as of the date the customer elects to make the change.

j. Where present-worth amount or basis is referred to be used, will be nine percent per annum.

Effective:

Issued:

DEC 29 1983

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 13 1st Revised Sheet 12 Replacing Original Sheet 12

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 12. Nonrecurring Charges
      - a. Type A & B Service

The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this tariff. For those items designated as being available under the Plan I, Paragraph 13.2.1, D.3., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment period to coterminate with the Plan I payment period selected for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the Complex Installation/Move Charges to the amount to be billed:

24 Months	48 Months	72 Months	96 Months
.0474	.0257	.0186	.0151

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

b. Type C Service

The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this tariff. For those items designated as being available under Plan I, Paragraph 13.2.1, D.4., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment periods to coterminate with the Plan I payment period selected

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- (MT)
- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



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P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange\_Tariff DECENV Section 13 Original Sheet 12

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BY 10-R.S. #12=

Public Service Commission

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

Nonrecurring Charges

Type A & B Service а.

> The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this Tariff. For those items designated as being available under the Plan I, Paragraph 13.2.1, D.3., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment period to coterminate with the Plan I payment period selected for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the Complex Installation/Move Charges to the amount to be billed:

24 Months	48 Months	72 Months	96 Months
.0474	.0257	.0186	.0151

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

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36 Months	60 Months	84 Months	120 Months
.0329	.0214	.0166 <sup>5</sup>	83-253 Mar. 0130

#### Issued: DEC 2 9 1983

JAN 0 1 1984 Effective:

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - B. Rules and Regulations-(Continued)
    - 12. Nonrecurring Charges-(Continued)
      - b. Type C Service-(Continued)

for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the installation charges to the amount to be billed.

36 Months	60 Months	84 Months	120 Months
.0329	.0214	.0166	.0130

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

- C. Feature Descriptions
  - 1. Type A & B Service

<u>ACD-ESS Terminal</u> - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

<u>Add-On Conference and Consultation Hold</u> - allows an agent to establish a threeparty conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

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(MT)(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Filed MO PSC

#### P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

MISCELLANECUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
  - **EAISSOURI** 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
    - B. Rules and Regulations-(Continued)
      - 12. Nonrecurring Charges-(Continued)
        - b. Type C Service-(Continued)

The Service Establishment Charge may not be deferred of the fixed payment period in this manner but is due and payable at the time service begins. MAR S 0 1990

General Exchange Tariff

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- C. Feature Descriptions
  - 1. Type A & B Service

ACD-ESS Terminal - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

Add-On Conference and Consultation Hold - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

Alternate Traffic Routing - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent-initiated calls for assistance terminate 1211111210 here. Agent Call: A supervisor initiates calls to an agent [On] this line. If an agent is busy, the ASDESS will g automatically route the agent's call back to this line. this line.

Agent Emergency Alert - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.



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General Exchange Tariff Section 13 Original Sheet 13.01

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - C. Feature Descriptions-(Continued)
    - 1. Type A & B Service-(Continued)

<u>Alternate Traffic Routing</u> - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

<u>Agent Assist and Agent Call Terminals</u> - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

- Agent Assist:
   Agent-initiated calls for assistance terminate here.

   Agent Call:
   A supervisor initiates calls to an agent on this line. If
- Agent Call: A supervisor initiates calls to an agent on this line. If an agent is busy, the ACD-ESS will automatically route the agent's call back to this line.

<u>Agent Emergency Alert</u> - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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#### MISCELLANEOUS SERVICE OFFERINGS

# (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - C. Feature Descriptions-(Continued)
    - 1. Type A & B Service-(Continued)

<u>Agent Information Announcement Access</u> - provides dial access to a premises-located announcement source.

<u>Agent Status Display Consoles</u> - contains lamps capable of showing present work status of up to 20 agents.

<u>Call Origin Announcements</u> - automatically identifies the geographic area served by the trunk group on which the call is received. The agent hears this information immediately after the zip tone.

 $\underline{Call \ Transfer}$  - allows incoming calls to an agent position to be transferred to another position.

<u>Calls Waiting Indication</u> - is a visual indication of the length of time calls are being held before answered. Up to three indications are available per split.

<u>Delay Announcements</u> - can be provided to calls held in queue for a customer's specified period of time. The same or unique announcement may be used for a second, third or fourth announcement interruption. There can be a maximum of four unique announcements per split or four interruptions for the same announcement.

<u>Dynamic Traffic Display</u> - offers a display of five traffic conditions for a split and Calls Waiting Indication if equipped. Traffic information is updated every 100 seconds.

<u>Flexible First Delay Announcement</u> - gives the customer the option of using one of two available first announcements dependent upon time in queue of the longest delayed call.

<u>Make Busy Arrangements</u> - are activated and deactivated on the customer's premises by removal of the headset from its jack or, if provided, separately mounted keys or keys in key telephones. This arrangement makes terminals or stations appear busy to incoming calls.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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P.S.C. Mo.-No. 35

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MISCELLANEOUS SERVICE OFFERINGS	MISSOURI
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	Public Service Commissio
13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)	Electropic Stitching
C. Feature Descriptions-(Continued)	MAR S 0 1990
<pre>1. Type A &amp; B Service-(Continued)</pre>	MAR 50 1990 BY <u>Pr.R.S.#14</u> Public Sector Commission Public Sector Commission
Agent Information Announcement Access - provid premises-located announcement source.	des dial access to a
Agent Status Display Consoles - contains lamps present work status of up to 20 agents.	s capable of showing
Call Origin Announcements - automatically iden area served by the trunk group on which the ca agent hears this information immediately after	all is received. The
<u>Call Transfer</u> - allows incoming calls to an appendix ferred to another position.	gent position to be trans-
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Issued: DEC 29 1983 Effective: JAN O	1 1984

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By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 13 1st Revised Sheet 15 Replacing Original Sheet 15

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - C. Feature Descriptions-(Continued)
    - 1. Type A & B Service-(Continued)

<u>Night Transfer</u> - provides the capability to forward calls from a split to another customer specified answering point.

<u>Queuing</u> - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

<u>Service Supervising</u> - provides for the use of special access codes for customer designated Agent Assist and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

<u>Split</u> - is a customer designated grouping of answering positions that perform a particular function. Each split has its own trunk group(s).

<u>System Display and Control Unit</u> - provides a display of agent assignment of splits or groups and also displays the incoming call peg count register readings. It also permits reconfiguration of agents to splits or report groups, either individually or by affecting the predetermined pattern. There may be no more than 31 report groups per system.

<u>Teletypewriter Management Information System</u> - provides administrative data printed on a teletypewriter located on the customer's premises. Printing schedules can be defined in half-hour increments and printed on days of the week designated by the customer. Additionally, data on agent-reported emergency alert and trouble conditions and unused trunk reports are printed on this teletypewriter.

<u>Uniform Call Distribution</u> - provides an even distribution of incoming calls to available answering positions.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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#### MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - C. Feature Descriptions-(Continued)
    - 1. Type A & B Service-(Continued)

<u>Night Transfer</u> - provides the capability to forward calls from a split to another customer specified answering point.

<u>Queuing</u> - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

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<u>Service Supervising</u> - provides for the use of special access codes for customer designated Agent Assist and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

<u>Split</u> - is a customer designated grouping of answering positions that perform a particular function. Each split has its own trunk group(s).

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Uniform Call Distribution - provides an even distribution of incoming calls to available answering positions. FILED MAR 50:390 JAN - 1 1921 Public convice Conscilisation 83-253 JAN 0 1 1931 Effective: DEC 2 9 1983

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - C. Feature Descriptions-(Continued)
    - 2. Type C Service

<u>ACD-ESS Terminal</u> - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

<u>Add-On Conference and Consultation Hold</u> - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

<u>Alternate Traffic Routing</u> - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

<u>Agent Assist and Agent Call Terminals</u> - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent initiated calls for assistance terminate here.

Agent Call: A supervisor initiates calls to an agent on this line. If an agent is busy, the ACD-ESS will automatically route the agent's call back to this line.

<u>Agent Emergency Alert</u> - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

<u>Agent Information Announcement Access</u> - provides dial access to a premises located announcement source.

<u>Agent Status Display Consoles</u> - can display the status of up to 20 agents. Five status lamps are associated with each agent.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued:

Filed

MO PSC

P.S.C. Mo.-No. 35 No supplement to this tariff will be issued except for the purpose of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) C. Feature Descriptions-(Continued) 2. Type C Service ACD-ESS Terminal - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available. Add-On Conference and Consultation Hold - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other. Alternate Traffic Routing - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow). Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available. CANCELLED MAR JU Agent Call: BY AR Struce Commission Call: By Louice Commission Public Service CollEl Agent Assist: Agent initiated calls for assistance terminate here. A supervisor initiates calls to an agent on this line. If an agent is busy, the ACD-ESS will automatically route the agent's call back to this line. Agent Emergency Alert - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or  $\gamma$  trunk number. Agent Information Announcement Access - provides dial access to (a) premises located announcement source. Agent Status Display Consoles - can display the status of up to 20 agents. Five status lamps are associated with each agent. Issued: DEC 2 9 1983 Effective: JAN 0 1 1984

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General Exchange Tariff Section 13 1st Revised Sheet 17 Replacing Original Sheet 17

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) (1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - C. Feature Descriptions-(Continued)
    - 2. Type C Service-(Continued)

<u>ACD-ESS Management Information System-AEMIS</u> - provides a communications evaluation system of sophisticated management information with regard to the customer's communications service. It collects data sent from the No. 1 ESS central office over its own data link(s) on every change of state of trunks, splits, agents and calls. The equipment then generates reports for administrators to provide for increased efficiency in managing their ACD-ESS system. This adjunct AEMIS equipment does no call processing.

<u>Call Origin Announcements</u> - automatically identifies the geographic area served by the trunk group on which the call is received. The agent hears this information immediately after the zip tone.

<u>Call Transfer</u> - allows incoming calls to an agent position to be transferred to another position.

<u>Calls Waiting Indication</u> - is a visual indication of the length of time calls are being held before answered. Up to three indications are available per split.

<u>Cathode Ray Tube - CRT</u> - provided for system reconfiguration and control functions, and to format, schedule and route AEMIS reports.

<u>Delay Announcements</u> - can be provided to calls held in queue for a customer's specified period of time. The same or unique announcement may be used for a second, third or fourth announcement interruption. There can be a maximum of four unique announcements per split, or four interruptions for the same announcement.

<u>Dynamic Traffic Display</u> - offers a display of five traffic conditions for a split and Calls Waiting Indication if equipped. Traffic information is updated every 100 seconds.

(MT) (MT) (AT)

(1) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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Effective: March 30, 1990

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# General Exchange Tariff Section 13 Of te mat Sheet MISCELLANEOUS SERVICE OFFERINGS DEC 20 1000 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) **MISSOURI** 13.2.1 Automatic Call Distributing Systems Provided by Electronic Sswitching Mission

C. Feature Descriptions-(Continued)

Systems (ACD-ESS)-(Continued)

Type C Service-(Continued)

ACD-ESS Management Information System-AEMIS - provides a communications evaluation system of sophisticated management information with regard to the customer's communications service. It collects data sent from the No. 1 ESS central office over its own data link(s) on every change of state of trunks, splits, agents and calls. The equipment then generates reports for administrators to provide for increased efficiency in managing their ACD-ESS system. This adjunct AEMIS equipment does no call processing.

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Cathode Ray Tube - CRT - provided for system reconfiguration and control functions, and to format, schedule and route AEMIS reports.

Delay Announcements - can be provided to calls held in queue for a customer's specified period of time. The same or unique announcement may be used for a second, third or fourth announcement interruption. There can be a maximum of four unique announcements per split, or four interruptions for the same announcement.

Dyanmic Traffic Display - offers a display of five traffic conditions for a split and Calls Waiting Indication if equipped. Traffic information is updated every 100 seconds.

Flexible First Delay Announcement - gives the customer the option of using one of two available first announcements dependent upon time in queue of the longest delayed poals' MARS 0 390 FILED

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Effective:

General Exchange Tariff Section 13 1st Revised Sheet 18 Replacing Original Sheet 18

#### MISCELLANEOUS SERVICE OFFERINGS

### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - C. Feature Descriptions-(Continued)
    - 2. Type C Service-(Continued)

<u>Flexible First Delay Announcement - gives the customer the option of using one of</u> two available first announcements dependent upon time in queue of the longest delayed call.

<u>Incoming Call Identification</u> - will provide incoming ACD call identification information to the agent on all calls appearing at the console (including transfers) in the manner described for the following options:

<u>Audible Call Origin</u> - is one unique audible announcement providing for local and/or Inward-WATS calls, or both, and other unique announcements can be provided per incoming FX or tie trunk group. These announcements are barge-in and are a maximum of 1.3 seconds in length.

# Visual Identification:

<u>Fixed Lamp Display</u> - provides incoming ACD call identification via illumination of customer labeled lamps. The label strip will allow a three character code to be designated by the customer.

<u>Alphanumeric Display</u> - provides visual alphanumeric identification of the source and original split destination of calls terminating at the agents position. Split identification will also be provided on agent calls to another split.

<u>Key Control & Alarm Console</u> - has 30 illuminated keys. The keys can be used to activate/deactivate threshold conditions, for alternate routing of traffic, initiate night transfer arrangements, restrict outgoing calls on 2-way trunks, etc. This console also provides fuse alarm indications.

<u>Make Busy Arrangements</u> - are activated and deactivated on the customer's premises by removal of the headset from its jack, or, if provided, separately mounted keys or keys in key telephones. This arrangement makes terminals or stations appear busy to incoming calls.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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#### MISCELLANFOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
  - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Systeminission Systems (ACD-ESS)-(Continued)
    - С. Feature Descriptions-(Continued)
      - 2. Type C Service-(Continued)

Incoming Call Identification - will provide incoming ACD call identification information to the agent on all calls appearing at the console (including transfers) in the manner described for the following options:

Audible Call Origin - is one unique audible announcement providing for local and/or Inward-WATS calls, or both, and other unique announcements can be provided per incoming FX or tie trunk group. These announcements are barge-in and are a maximum of 1.3 seconds in length.

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Visual Identification:

Fixed Lamp Display - provides incoming ACD call identification via illumination of customer labeled lamps. The label strip will allow a three character code to be designated by the customer.

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Make Busy Arrangements - are activated and deactivated on the customer's premises by removal of the headset from its jack, or, if provided, separately mounted keys or keys in Key Telephones. This arrangement makesterminals or stations appear busy to incoming calls. 1510

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Issued:

DEC 29 1983

Effective: JAN 0 1 1984
General Exchange Tariff Section 13 1st Revised Sheet 19 Replacing Original Sheet 19

## MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - C. Feature Descriptions-(Continued)
    - 2. Type C Service-(Continued)

<u>Night Transfer</u> - provides the capability to forward calls from a split to another customer specified answering point.

<u>Optional Emergency Power - will provide for the illumination and control</u> functions in the event of commercial power failure at the customer's premises.

<u>Queuing</u> - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

<u>Service Supervising</u> - provides for the use of special access codes for customer designated Agent Assist and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

<u>Split</u> - is a customer designated grouping of answering positions that perform a particular function. Each split has its own trunk group(s).

<u>System Display and Control Unit</u> - provides a display of agent assignment of splits or groups and also displays the incoming call peg count register readings. It also permits reconfiguration of agents to splits or report groups, either individually or by affecting the predetermined pattern. There may be no more than 31 report groups per system.

<u>Uniform Call Distribution</u> - provides an even distribution of incoming calls to available answering positions.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

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#### MISCELLANEOUS SERVICE OFFERINGS

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General Exchange Tariff

Section 13

iginal Sheet 19

13.2 ACD-FSS CENTRAL OFFICE SFRVICE-(Continued)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching FUDIC Service Commission
  - C. Feature Descriptions-(Continued)
    - 2. Type C Service-(Continued)

Night Transfer - provides the capability to forward calls from a split to another customer specified answering point.

Optional Emergency Power - will provide for the illumination and control functions in the event of commercial power failure at the customer's premises.

Oueuing - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

Service Supervising - provides for the use of special access codes for customer designated Agent Assit and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

Split - is a customer designated grouping of answering positions that perform a particular function. Fach split has its own trunk group(s).

System Display and Control Unit - provides a display of agent assignment of splits or groups and also displays the incoming call peg count register readings. It also permits reconfiguration of agents to splits or report groups, either individually or by affecting the predetermined pattern. There may be no more than 31 report groups per system.

Uniform Call Distribution - provides an even distribution of incoming calls to available answering positions.

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Issued: DEC 2 9 1983 Effective: JAN 0 1 1984

General Exchange Tariff Section 13 3rd Revised Sheet 20 Replacing 2nd Revised Sheet 20

## MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates
    - 1. Type A & B Service

		Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equipment <u>Charge</u>
	Type A ACD-ESS C Equipment, (A8A)		\$13.70	\$586.00	\$ 6.75
	Station line - include central office termina one-half queue slot, i munication within th ACD-ESS system, in outward access to the munications network	ation, intercom- e same ward and e telecom-			
(FC)	(A69)(2)	А	33.35	11.80	28.50

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(2) If a higher ratio of queue slots to stations is requested by the customer, and if the central office has the capability to provide it, the additional queue slots may be provided at rates equal to the per queue slot charge, Paragraph 13.2.1, D. of this tariff.

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Effective: March 30, 1990

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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 2nd Revised Sheet 20 Replacing 1st Revised Sheet 20

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#### MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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- 13.2.1 Automatic Call Distributing Systems Provided by Electronic (Switching) mulission Systems (ACD-ESS)-(Continued)
  - D. Rates
    - 1. Type A & B Service

	Servic Type(s)		Installation/ Move Charge	and Equip- ment Charge
Type A ACD-ESS Common				
Equipment, (A8A)	. A	\$13.70	\$586.00	(CR)\$ 6.75
Station line - includ central office termin tion, one-half queue slot, intercommunica- tion within the same ACD-ESS system, inwar and outward access to the telecommunication network, each	d s	22.25	11.00	(CD) 10 50
(A69)(1)	. A	33.35	11.80	(CR) 28.50



(1) If a higher ratio of queue slots to stations is requested by the customer, and if the central office has the capability to provide it, the additional queue slots may be provided at rates equal to the per queue slot charge, Paragraph 13.2.1, D. of this Tariff.

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Issued: SEP 2 5 1989

5 1989 Effective: OCT 01 1980 89 - 14 By R. D. BARRON, President-Missouri Division/blic Service Commission Southwestern Bell Telephone Company St. Louis, Missouri

	No supplement to this			General Exch	÷
	tariff will be issued except for the purpose			1-+ D	Section 13
	of canceling this tariff.		R	eplacing Origin	ed Sheet 20 al Sheet 20
	• MISCELLANEOUS	SERVICE OF		REG	SIMED
	13.2 ACD-ESS CENTRAL OFFICE SERVICE-	(Continued)	)		
	13.2.1 Automatic Call Distributing Systems (ACD-ESS)-(Continued	Systems Pr 1)	rovided by	Electronic Swi	27 1980 tching
	D. Rates			Cuello Servi	ice Commission
	1. Type A & B Service				
		Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	Type A ACD-ESS Common Equipment, (A8A)	. А	\$13.70	\$586.00	(CR)\$8.50
(RT)	Station line - includes central office termina- tion, one-half queue slot intercommunication with- in the same ACD-ESS system inward and outward access the telecommunications net work, each (A69)(1)	n, to t-	33.35	11.80	(CR) 6.00
)		BYO	CELLED 1 1989 NVICE COMP AISSOURI	2d mission	
(RT)	<ol> <li>If a higher ratio of queue slots a if the central office has the capa slots may be provided at rates equ 13.2.1, D. of this Tariff.</li> </ol>	ability to	provide i	t, the addition slot charge, Pa 301-1 1986 <b>86-84</b>	al quebe aragraph
)	Issued: JUN 27 1986	Effect		utite Service Comr	nission (
		LIICU	J J	UL 1 1986	
	By R. D. BARRON, Presid Southwestern Bell St. Louis	Telephone		on	

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General Exchange Tariff-

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

#### D. Rates

1. Type A & B Service

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Type A ACD-ESS Common Equipment, (A8A)	. A	\$13.70	\$586.00	\$ 5.25
Station line - includes central office termina- tion, one-half queue slot intercommunication with- in the same ACD-ESS syste inward and outward access the telecommunications ne	m, to			
work, each (A69)(1)(2)	. A .	33.35	11.80	26.90

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JUL 1 1986

BY PUBLIC SERVICE COMMISSION OF MISSOURI



- (1) If a higher ratio of queue slots to stations is requested by the customer, and if the central office has the capability to provide it, the additional queue slots may be provided at rates equal to the per queue slot charge, Paragraph 13.2.1, D. of this Tariff.
- (2) Also, apply service charges for installations, moves and changes as specified in Section 19 of this Tariff.

Issued: DEC

DEC 2 9 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 3rd Revised Sheet 21 Replacing 2nd Revised Sheet 21

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

#### D. Rates-(Continued)

1. Type A & B Service-(Continued)

	1. Type I've D betwee (continued)	Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equipment <u>Charge</u>
(FC)	Make Busy Arrangements:(2)				
	-Per station (A6G) -Per group of stations	А	\$ 2.00	\$ 44.00	\$6.75
	(A9A)	А	2.00	44.00	6.75
(FC)	Calls Waiting Indication, central office equipment: -Per unique timing state to be indicated in a split, each (A66CE)(3).	A, B	3.75	118.00	6.75
(10)	Premises common equipment, one required for 72 consoles or fraction		0.10	noioo	0.75
(FC)	thereof, each (A8JCE).	В	(5)	(5)	(5)
	Delay Announcements: -Per announcement (A8GCE)	A, B	48.25	99.00	6.75
(FC)	-Per announcement access trunk, each (A8GAT)(4) -Per station, each (A8GST) -Per ACD-ESS terminal,	A, B A	9.70 .85	100.00	6.75 6.75
	each (A8GTT)	В	1.70		5.50

(1) Obsolete - applicable to existing installations at existing locations for existing customer.

(2) Also apply tariff rates for the appropriate control channel between the customer's premises and the ACD-ESS serving office for each key required.

(3) Also apply private line charges as specified in Section 2 of the Private Line Service Tariff for control channel for each different indication arrangement and charges as specified in this tariff for premises-located station auxiliary signal and relay equipment.

(4) Number of trunks is specifiable by customer.

(5) Rates and charges are found in Paragraph 13.2.1, D.3., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.		Rej		change Tariff Section 13 ised Sheet 21 ised Sheet 21
MISCELLANEO	US SER	VICE OFFEI	RINGS	
13.2 ACD-ESS CENTRAL OFFICE SERVICE	-(Cont	inu <b>e</b> d)		SEP 25 1990
13.2.1 Automatic Call Distributing Systems (ACD-ESS)-(Continue		ems Provid	ded by Electroni	c Switching
D. Rates-(Continued)			Public	o Service Cornini
1. Type A & B Service-(Cont	inued)		<b>A N</b>	
	ervice ype(s)	•		· · · · · · · · · · · · · · · · · · ·
Make Busy Arrangements:(	1)			
-Per station (A6G) -Per group of stations	A	\$ 2.0	0 \$ 44.00	(CR)\$6.75
$(A9A). \dots \dots \dots$	A	2.0	0 44.00	6.75
Calls Waiting Indication central office equipment -Per unique timing state to be indicated in a split, each (A66CE)(2)	:	B CARIE	SELLED 118.00	(CR) 6.75
Premises common equipmen one required for 72 consoles or fraction thereof, each (A8JCE).			SO 1990 SRS#21 Arice Commission Arice Commission Arice Commission Arisson JFI(4)	n (4)
Delay Announcements:		sublic 93	UNSSOUM"	(4)
-Per announcement (A8GCE	) A,			(CR) 6.75
-Per announcement access trunk, each (A8GAT)(3) -Per station, each (A8GS	A,	B 9.7 .8		6.75 6.75
-Per ACD-ESS terminal, each (A8GTT)	. В	1.7	0	(CR) 5.50
<ol> <li>Also apply Tariff rates for the tomer's premises and the ACD-ESS</li> <li>Also apply private line charges Service Tariff for control chann and charges as specified in this auxiliary signal and relay equip</li> <li>Number of trunks is specifiable</li> <li>Rates and charges are found in P</li> </ol>	servi as spe el for Tarif ment. by cus	ng office cified in each dif f for pre tomer.	for each key r Section 2 of t ferent indicati mises-located s	equired. he Private Line on arrangement tation
				EILED
Issued: SEP 2 5 1989 By R. D. BARRON, P Southwestern	Effe	ective:	OCT 01 1989	06 <u>5</u> <u>1</u> <u>1989</u>

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MISCELLANEOUS S MISCELLANEOUS S Automatic Call Distributing S Systems (ACD-ESS)-(Continued) tes-(Continued) Type A & B Service-(Continued) Make Busy Arrangements:(1) -Per station (A6G)	Continued Systems P	FFERINGS )	Ň	Service
CSS CENTRAL OFFICE SERVICE-( Automatic Call Distributing S Systems (ACD-ESS)-(Continued) tes-(Continued) Type A & B Service-(Continu Make Busy Arrangements:(1) -Per station (A6G)	Continued Systems P Hed) Service	) rovided by Monthly	Electronic Swit	ching <sup>1986</sup> ISSUURI IVICE COMEN Service
Automatic Call Distributing S Systems (ACD-ESS)-(Continued) tes-(Continued) Type A & B Service-(Continu Make Busy Arrangements:(1) -Per station (A6G)	Systems P ) led) Service	rovided by Monthly	Complex	NSSUURI Nice Comm Service
Systems (ACD-ESS)-(Continued) tes-(Continued) Type A & B Service-(Continu Make Busy Arrangements:(1) -Per station (A6G)	) ned) Service	Monthly	Complex	NSSUURI Nice Comm Service
Type A & B Service-(Continu Make Busy Arrangements:(1) -Per station (A6G) -Per group of stations	Service		Complex	Service
Make Busy Arrangements:(1) -Per station (A6G) -Per group of stations	Service			
-Per station (A6G) -Per group of stations				
-Per station (A6G) -Per group of stations			Move Charge	Equipm Charg
	. А	\$ 2.00	\$ 44.00	(CR)\$8.50
(A9A)	. A	2.00	44.00	8.50
<ul> <li>Per unique timing state to be indicated in a split, each (A66CE)(2).</li> <li>Premises common equipment, one required for 72 consoles or fraction thereof, each (A8JCE).</li> </ul>		ANCELLE OCT 1 198 STOR S. Service Co MISSOU	ED 9 118.00 121 minission Fi (4)	(CR) 8.50 (4)
<ul> <li>Delay Announcements:</li> <li>-Per announcement (A8GCE)</li> <li>-Per announcement access trunk, each (A8GAT)(3)</li> <li>-Per station, each (A8GST)</li> <li>-Per ACD-ESS terminal, each (A8GTT)</li> </ul>	. А, В . А, В	48.25 9.70 .85 1.70	99.00 100.00 序肌上尾口 JUL 1 198	
s premises and the ACD-ESS see oply private line charges as a Tariff for control channel arges as specified in this Ta and relay equipment. of trunks is specifiable by	erving of specifie for each ariff for customer	fice for ea d in Sectio different premises-l	annel between0t ch key required n 2 of the Priv indication arra ocated station	helleus ate Line ngement auxiliary
1 1 2 7 1989 I	Effective	:	1 (986	•
	each (A8GTT)	each (A8GTT)	each (A8GTT)	each (A8GTT)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff DCSection 13 Original/Sheet/21
MISCELLANEOUS SERVICE OFFERINGS	DEC 20 1003
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by	I.AISSOURI Public, Service Commission

ems Provide -OMITCHINE ъ Systems (ACD-ESS)-(Continued)

# D. Rates-(Continued)

1. Type A & P Service-(Continued)

. . . . . .

1	. Type A & F Service-(Contin	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	Make Busy Arrangements:(1) -Per station (A6G) -Per group of stations		\$ 2.00	\$ 44.00	\$5.25
	$(A9A) \dots \dots$	. A	2.00	44.00	5.25
	Calls Waiting Indication, central office equipment: -Per unique timing state to be indicated in a split, each (A66CE)(2).	. A, B	3.75	118.00	5.25
	Premises common equipment one required for 72 consoles or fraction thereof, each (A8JCE)		(4)	(4)	(4)
	Delay Announcements: -Per announcement (A8GCE) -Per announcement access	. A, B	48.25	99.00	5.25
	trunk, each (A8GAT)(3) . -Per station, each (A8GST)	GUNDE	85 .85	100.00	5.25 5.25
	-Per ACD-ESS terminal, each (A8GTT)	. WL1	1986		5.25
(1) <sup>.</sup> Also	apply Tariff rates for the a	ppropriate	COMMISSION SSOURI Control ch	annel, between, t	<b>253</b> he_cus-
tomer (2) Also Servi and c	's premises and the ACD-ESS apply private line charges a ce Tariff for control channe harges as specified in this 1 and relay equipment.	serving of s specifie l for each	fice for ea d in Sectio different	nch key required on 2 of the Priv indication arra	ate Line ngement
	r of trunks is specifiable b and charges are found in Pa			, of this Tariff	•
Issued:	DEC 2 9 1983	Effective	: JAN O	1 1984	
	By R. D. BARRON,	Vice Pres	ident-Misso	ouri	

Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 3rd Revised Sheet 22 Replacing 2nd Revised Sheet 22

## MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

#### D. Rates-(Continued)

#### 1. Type A & B Service-(Continued)

	Service <u>Type(s)</u>	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment_Charge</u>
Network Access Register, each(2)(3)(4)	Α, Β	PBX		(7)
Foreign Exchange and Foreign Central Office Service Termination on ACD-ESS queuing equip- ment ,each (A8EFX)	A, B	Trunk Rate \$49.40(6)	\$123.00(6)	\$5.50
Tie Line(5) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equip- ment, each (A8ETL)	A, B	48.85(6)	123.00(6)	5.50
Tie Line Termination(5) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equipment, each (A3L)	A, B	56.30(6)	123.00(6)	5.50

(AT)	(1)	Obsolete - applicable to existing installations at existing locations for existing customers.
(FC)	(2)	Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as
		found in Section 24 of this tariff on each Network Access Register equipped for exchange Touch-Tone calling.
	(3)	If the facilities are used for outgoing calls, long distance call identification will be provided by Primary
		Listed Directory Number only.
	(4)	Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.
	(5)	Also includes "trunk-to-station" tie line terminations.
	(6)	These rates are in addition to charges for the actual facilities which are covered in this and other tariffs.
(FC	(7)	Refer to the Local Exchange Tariff for appropriate Service and Equipment Charge.

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Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Filed MO PSC

No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose 2nd Revised Sheet 22 of canceling this tariff. Replacing 1st Revised Sheet 22 MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) SEP 25 1989 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) NIECCLE Public Service Commission D. Rates-(Continued) 1. Type A & B Service-(Continued) Complex Service Service Monthly Installation/ and Equip-Move Charge Type(s) Rate ment Charge Network Access Register, PBX (6) each(1)(2)(3). . . . . A. B Trunk Rate Foreign Exchange and Foreign Central Office Service Termination on ACD-ESS queuing equip-\$49.40(5) ment, each (A8EFX) . . . A, B \$123.00(5) (CR)\$5.50 Tie Line(4) or Private Switched Service (CCSA) Access Line Termination 48.85(\$)CEL123.00(5) on ACD-ESS queuing equipment, each (A8ETL) . . . A, B 5.50 MAR & 0 1990 Tie Line Termination(4) or Stiblic Service Commission Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not 56.30(5)MISSOURI terminated on queuing 123.00(5) (CR) 5.50 equipment, each (A3L). . . A, B (1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling. (2) If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only. (3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks. (4) Also includes "trunk-to-station" tie line terminations. (5) These rates are in addition to charges for the actual facilities which are covered in this and other Tariffs. (6) Refer to the Local Exchange Tariff for appropriate Service and Equipment Charge. FILED Effective: OCT 01 199 Issued: SEP 2 5 1989 By R. D. BARRON, President-Missouri Divisionblic Service Commission Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.		nono.		General Excha Ist Revise eplacing-Origina	Section d Sheet
MI	SCELLANEOUS S	ERVICE O	FFERINGS	REGEN	個
13.2 ACD-ESS CENTRAL OFFI	CE SERVICE-(C	Continued	)		
13.2.1 Automatic Call D Systems (ACD-ESS			rovided by	JUN 271 Electronic Swit	ching
D. Rates-(Continued)				Public Service O	ommission
1. Type A & B Ser	vice-(Continu	ued)			
		Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Servic Equip Char
Network Access each(1)(2)(3).		A, B	PBX Trunk Rat	CELLED	(6
Foreign Exchan Foreign Centra Service Termin ACD-ESS queuin ment, each (A8	l Office ation on g equip-	A, B	00-	1989 1998 1998	n (CR)\$8.
Tie Line(4) or Switched Servi Access Line Te on ACD-ESS que ment, each (A8	ce (CCSA) rmination uing equip-	А, В	48.85(5	) 123.00(5)	(CR) 8.
Tie Line Termi Private Switch (CCSA) Access nation on ACD- terminated on equipment, eac	Line Termi- ESS, not queuing	A, B	56.30(5	) 123.00(5)	(CR) 8.
<ol> <li>Apply rates and charge Branch Exchange trunks Access Register equipp</li> <li>If the facilities are tion will be provided</li> <li>Charge rate equivalent</li> </ol>	as found in bed for exchan used for out; by Primary L	Section nge Touch going cal isted Dir	24 of this Tone call Is, long d Tectory Num	Tariff.on each ing. listance call ide ber only- to Priv <b>&amp; 6 Br&amp;</b>	Network Intifica OD A Ex-
<ul> <li>change trunks.</li> <li>(4) Also includes "trunk-t</li> <li>(5) These rates are in add covered in this and ot</li> </ul>	lition to cha				
(6) Refer to the Local Exc Charge.		for appr	copriate Se	ervice and Equips	nent
Issued: JUN 27 1986		Effecti	ive: JUL	. 1 1986	<u></u> <u>.</u>
	BARRON, Pres thwestern Bel St. Loui	l Telepho	one Company		

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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## MISCELLANEOUS SERVICE OFFERINGS

Original Sheet 22 DEC 2.9 (SC3 MISSOURI

General Exchange Fariff

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Public Service Commission

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
  - 1. Type A & B Service-(Continued)

		Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	Network Access Register, each(1)(2)(3)	A, B	PBX Trunk Rate		(6)
	Foreign Exchange and Foreign Central Office Service Termination on ACD-ESS queuing equip- ment, each (A8EFX)	A, B	\$49.40(5)	\$123.00(5)	\$5.25
•	Tie Line(4) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equip-			·	•
	ment, each (A8ETL) Tie Line Termination(4) or Private Switched Service	^ <b>'</b> Ĝ <u>A</u>		ED <sup>123.00(5)</sup>	5.25
	(CCSA) Access Line Termi- nation on ACD-ESS, not terminated on queuing equipment, each (A3L)	BY A, PB <sup>Eit</sup>	at R.S. 2	2 AISSION 23.00(5)	5.25
Branch 1 Access 1	ates and charges for Touch- Exchange trunks as found in Register equipped for excha	n Section ange Touch	24 of this 7 -Tone callin	fariff on each'i	
tion wi	facilities are used for out 11 be provided by Primary I rate equivalent to service trunks.	listed Dir	ectory Numbe	er only. 83	ice & mmissic
(5) These r. covered	cludes "trunk-to-station" t ates are in addition to cha in this and other Tariffs.	arges for	the actual :	facilities which	
(6) Refer to Charge.	o the Local Exchange Tariff	for appr	opriate Ser	vice and Equipm	ent
Issued: D	EC 29 1983	Effecti	ve: JAN O	1 1984	

General Exchange Tariff Section 13 3rd Revised Sheet 23 Replacing 2nd Revised Sheet 23

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-Continued)

#### D. Rates-(Continued)

## 1. Type A & B Service-(Continued)

		Service <u>Type(s)</u>	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
	Type B ACD-ESS Common Equipment, per system: -Central Office				
	Components (A3D) -Premises Components	В	\$1,350.60	\$9,200.00	
	(A3P)	В	(2)	(2)	6.00
	Per 120 consoles or fraction thereof, (A3Z)(3)	В	167.65	351.00	5.50
	Per 72 consoles or fraction thereof, (A8B)	В	(2)	(2)	6.00
	Per split arranged for queuing -First on requested	,,			
	order (A3S) -Each additional on the	В	7.60	438.00	5.50
	same order (A3S)	В	7.60	341.00	5.50
	Queue slot, each (A83RA)(4)	A, B	1.60	10.10	6.75
(1) (2) (3)	Obsolete - applicable to existing installa Rates and charges are found in Paragrap A basic termination charge of \$4,450,000	oh 13.2.1, D	.3., of this Tarif	ïf.	

(3) A basic termination charge of \$4,450.00 applies, reduced by 1/60 for each month this service is retained in service.

(FC) (4) The number of queue slots is specifiable by the customer where the serving central office is so equipped.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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(AT) (FC)

No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose 2nd Revised Sheet 23 Replacing 1st Revised Sheet 23. of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS SEP 2 5 1989 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) NORT OUR 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) Public Dervice Commission Systems (ACD-ESS)-(Continued) D. Rates-(Continued) 1. Type A & B Service-(Continued) Complex Service Service Monthly Installation/ and Equip-Move Charge Type(s) Rate ment Charge Type B ACD-ESS Common Equipment, per system: -Central Office Com-\$1,350.60 \$9,200.00 ponents (A3D) . . . . B -Premises Components (A3P) . . . . . . . . В (1)(1)\$6.00 167.65 ED 351.00 Per 120 consoles or fraction thereof, (A3Z)(2). . . . . . . . В (CR) 5.50 Per 72 consoles or fraction thereof. (13sion aubilic Service Cornin 6.00 (A8B) . . . . . . . . В Per split arranged for queuing, -First on requested order (A3S) . . . . . . В 438.00 5.50 -Each additional on the same order (A3S). . . . В 7.60 341.00 5.50 Queue slot, each 1.60 10.10 (A83RA)(3). . . . . . . A,B (CR) 6.75 (1) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff. (2) A basic termination charge of \$4,450.00 applies, reduced by 1/60 for each month this service is retained in service. (3) The number of queue slots is specifiable by the customer where the serving central office is so equipped. FILED OCT 011989 Effective: Issued: SEP 2 5 1989 By R. D. BARRON, President-Missouri DivisionDervice Commission Southwestern Bell Telephone Company

St. Louis, Missouri

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		C. MoNo	22		
No suppleme tariff will				General Excha	nge Tariff Section 13
except for	the purpose		~	1st Revise	d Sheet 23
or cancelir	ng this tariff.		Ke	placing Origina	
	MISCELLANEOU	S SERVICE O	FFERINGS	In Line	BUVED
13.2 ACD-E	ESS CENTRAL OFFICE SERVICE	-(Continued)	)	HIN	2,7, 1986
	Automatic Call Distributin Systems (ACD-ESS)-(Continu		rovided by	Electronic Swit	ching SSUURI
D, Rat	tes-(Continued)				ice Commiss
1.	Type A & B Service-(Cont	inued)			
				Complex	Service
		Service Type(s)	Monthly <u>Rate</u>	Installation/ Move Charge	Equipme Charge
	Type B ACD-ESS Common Equipment, per system: -Central office Com-				
	ponents (A3D) -Premises Components	. В	\$1,350.60	\$9,200.00	
	(A3P)	. В	(1)	(1)	(CR)\$6.00
	Per 120 consoles or fraction thereof, (A3Z)(2)	. B1	<b>1 ∈1</b> 7.65	351.00	8.50
		CANCE			
	Per 72 consoles or fraction thereof, (A8B)	OCT 1	1989	(1)	8.50
	Per split arranged for queuing, Pu -First on requested	BY Dervice MISS	Commissio		
	order (A3S)	. В	7.60	438.00	8.50
	-Each additional on the same order (A3S)	. В	7.60	341.00	8.50
	Queue slot, each (A83RA)(3)	. A,B	1.60	10,10 [月]][[][][][][][][][][][][][][][][][][]	(CR) 8.50
			<b>6</b> .:	'JUL 1 198	6
<ul><li>(2) A basic month t</li><li>(3) The num</li></ul>	and charges are found in P c termination charge of \$4 this service is retained i mber of queue slots is spe l office is so equipped.	,450.00 app n service.	lies, reduc	ed by 1/60-for	MISSION   each

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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General Exchange liar Original Sheet 23 DEC 2 8 1883 MISSOURI Public Service Commission

#### MISCFLLAMEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type A & B Service-(Continued) 1.

			Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
,	Type B ACD-ESS Common Equipment, per system: -Central office Com-		-			
	ponents (A3D) -Premises Components (A3P)	••	B	\$1,350.60	\$9,200.00	\$5.25
	Per 120 consoles or	••	d	(1)	(1)	ر ۲ . رې
	fraction thereof, (A3Z)(2)		В	167.65	351.00	5.25
	Per 72 consoles or fraction thereof, (A8B)	•••	В	(1)	(1)	4.75
	Per split arranged for queuing,	•				
,	-First on requested order (A3S)		В	7,60	438.00	5.25
	-Each additional on the same order (A3S)	••	В	7.60	341.00	5.25
	Queue slot, each (A83RA)(3)	•••	CAN	Gelle	10.10	5.25
			JUL	. 1 1986	FILED	
				CE COMMISSIC	JAN − 1 198	ż
(2) A bas	s and charges are found in sic termination charge of \$	4,4	agraph 13 50.00 app		OfpithisrTariff:	missic
(3) The r	n this service is retained number of queue slots is sp cal office is so equipped.			the custom	er where the ser	ving
Issued:	DEC 2 9 1983		Effective	: JAN 0 1	1984	
	BY R. D. BARRON.	Vie	e Preside	nt-Missouri		

**C** . . . . 1 . . .

## MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment_Charge</u>
Attendant Positions:				
-Per agent or super-				
visory multibutton				
(FC) console, each (A8C)	В	(2)	(2)	(2)
-Per supervisor single-				
(FC) line set, each (A9B)(3)	В			
Rotary dial		\$ 1.80		\$6.00
Touch-Tone		2.55		6.00
ACD-ESS Terminal,				
each $(A3E)(4)(5)(6) \dots$	В	26.30	\$25.00	5.50

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

- (FC) (2) Rates and charges are found in Paragraph 13.2.1, D.3., of this tariff.
  - (3) Applies in addition to rates for Agent Call and Assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.
  - (4) In addition, apply rates found in Section 2 of the Private Line Service Tariff for a channel between the ACD-ESS serving office and the customer's premises for each six terminals or fraction thereof.
  - (5) When used as supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (FC) (6) One voice grade channel is provided according to the regulations found preceding.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 2nd Revised Sheet 24

Replacing 1st Revised Sheet 24

#### MISCELLANEOUS SERVICE OFFERINGS

#### 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

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D. Rates-(Continued)

1. Type A & B Service-(Continued)

Public Service Commissi-

	Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
Attendant Positions:				
-Per agent or super-				
visory multibutton				
console, each (A8C)	. В	(1)	(1)	(1)
-Per supervisor single-				
line set, each (A9B)(2)	В			
Rotary dial	•	\$ 1.80		\$6.00
Touch-Tone	•	2.55		6.00
ACD-ESS Terminal,				
each (A3E)(3)(4)(5)	. В	26.30	\$25.00	(CR)5.50



- (1) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff. (2) Applies in addition to rates for Agent Call and Assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.
- (3) In addition, apply rates found in Section 2 of the Private Line Service Tariff for a channel between the ACD-ESS serving office and the customer's premises for each six terminals or fraction thereof.
- (4) When used as supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (5) One voice grade channel is provided according to the regulations found preceding.

Issued: SEP 2 5 1989

Effective: OCT () 1 1989

FILED

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone CompanyPublic Service Commission St. Louis, Missouri

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	No supplement to this tariff will be issued except for the purpose of canceling this tariff.		Re		Section 13 d Sheet 24
	MISCELLANEOUS S	SERVICE OF	FFERINGS	្រុត្រខេប	ngiveø
	13.2 ACD-ESS CENTRAL OFFICE SERVICE-(C	Continued)	)	JUL	V 2 7 1980
	13.2.1 Automatic Call Distributing Systems (ACD-ESS)-(Continued)	Systems Pr )	rovided by	Electronic Swip	stizeun mice Commission
	D. Rates-(Continued)				
	1. Type A & B Service-(Continu	ied)			
		Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	Attendant Positions: -Per agent or super- visory multibutton console, each (ASC) -Per supervisor single-	В	(1)	(1)	(1)
(RT)	line set, each (A9B)(2) Rotary dial Touch-Tone	В	\$ 1.80 2.55		(CR)\$6.00 (CR) 6.00
(RT)	ACD-ESS Terminal, each (A3E)(3)(4)(5)	CANCI	ELLEDO	\$25.00	(CR) 8.50
		OCT 1 BY 2 m	1989 South South South	Bion	
	<ol> <li>Rates and charges are found in Para</li> <li>Applies in addition to rates for Applies to be installed in association vacant multibutton telephone keys in not be processed to these single-1:</li> </ol>	gent Call with ano for terminine sets.	and Assist ther servic nation. In	t Terminals when te which would p ncoming ACD-ESS	n they are provide calls may
	(3) In addition, apply rates found in a for a channel between the ACD-ESS a for each six terminals or fraction	LHEFEOF.			¥
	(4) When used as supervisor consoles, in Line Terminations may also be appl:				
(FC) (RT)	(5) One voice grade channel is provided ceding.	d accordi		reguladions doan Public Service Col	
	Issued: JUN 27 1000	Effectiv	e: JUL 1	1980	
	By R. D. BARRON, President Southwestern Bell Tele St. Louis, Mis	phone Com			

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## MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
  - 1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Attendant Positions:				
-Per agent or super-				
visory multibutton				
console, each (A8C)	В	(1)	(1)	(1)
-Per supervisor single-				
line set, each (A9B)(2)(3	) В			
Rotary dial		\$ 1.80		\$4.75
Touch-Tone		2.55		4.75
ACD-ESS Terminal,				
each (A3E)(4)(5)(6)(7)	В	26.30	\$25.00	5.25
		•		

- Rates and charges are found in Paragraph (39271) 17 10, of this Tariff.
   Applies in addition to rates for Agent Call Land Assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.
- (3) Also apply service charge(s) for installation of service as described in Sec-tion 19 of this Tariff. UN
- (4) In addition, apply rates found in Section 2 of the Private Line Service Fariff for a channel between the ACD-ESS serving office and the customer's premises for each six terminals or fraction thereof.
- (5) When used as supervisor consoles, rates for Agent Call and/or A Line Terminations may also be applicable.
- (6) One voice grade channel is provided according to the regulations round opression . ceding.
- (7) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.

DEC 2 9 1983 Issued:

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 3rd Revised Sheet 25 Replacing 2nd Revised Sheet 25

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

## D. Rates-(Continued)

## 1. Type A & B Service-(Continued)

		Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- ment_Charge
)	Agent Assist Terminal - one required for each serving office termination used for channels over which agents obtain assistance from a supervisor console, each (A3G)(2)(3)(4)(5)	В	\$5.60	\$158.50	\$5.50
)	Agent Call Terminal - one required for each channel used by supervisors to call special access numbers necessary for completing "assistance call backs" or for service supervising of consoles, each (A3J)(2)(4)(5)	В	5.35	158.50	5.50

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 (FC) (2) In addition, rates found in Section 2 of the Private Line Service Tariff are applicable for a channel between the ACD-ESS serving office and the customer's premises.

(3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.

(4) If terminal lines are installed in telephone instruments other than Agent or Supervisory Consoles, the customer will furnish this equipment.

(FC) (5) When a single-line instrument is required for termination, also apply rates for Supervisors Single-Line Console.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

(FC)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13 2nd Revised Sheet 25 Replacing 1st Revised Sheet 25

#### MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 2 5 1989

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems MISSOURI (ACD-ESS)-(Continued) **Public Service Commission** 
  - D. Rates-(Continued)
    - 1. Type A & B Service-(Continued)

	ervice ype(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
Agent Assist Terminal - one required for each serving office termi- nation used for channels over which agents obtain assistance from a super- visor console, each				
<pre>(A3G)(1)(2)(3)(4) Agent Call Terminal - one required for each channel used by super- visors to call special access numbers necessary for completing "assistance call backs" or for service supervising of consoles,</pre>	B	\$5.60 CANCE MAR & BY 3 ublic Service MIS	\$158.50 <b>LLED</b> 1990 <u>R.S.# 25</u> commission SOUFI	(CR)\$5.50
each (A3J)(1)(3)(4)	В	5.35	158.50	(CR) 5.50

- (1) In addition, rates found in Section 2 of the Private Line Service Tariff are applicable for a channel between the ACD-ESS serving office and the customer's premises.
- (2) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (3) If terminal lines are installed in telephone instruments other than Agent or Supervisory Consoles, the customer will furnish this equipment.
- (4) When a single-line instrument is required for termination, also apply rates for Supervisors Single-Line Console.

SEP 2 5 1999 Issued:

Effective: OCT 011989

OCT 1 1989 By R. D. BARRON, President-Missouri Division 89 - 14 Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

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ta ex	ariff wil xcept for	nent to this ll be issued r the purpose ing this tariff.			Re	General Exch	Section 13 ed Sheet 25
		MIS	SCELLANEOUS	SERVICE O	FFERINGS	JUN	27 1986
13	3.2 ACD-	-ESS CENTRAL OFFICE	E SERVICE-(	Continued)	1	<u>P</u>	SSUURI
	13.2.1	Automatic Call Dis (ACD-ESS)-(Continu		Systems Pi	covided by		
	D. Ra	ates-(Continued)					
	1	. Type A & B Servi	ice-(Contin	ued)			
				Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
(RT) (RT)		Agent Assist Ter one required for serving office t nation used for over which agent assistance from visor console, e (A3G)(1)(2)(3)(4 Agent Call Termi one required for channel used by visors to call s access numbers r for completing ' call backs" or f supervising of c each (A3J)(1)(3)	r each termi- channels ts obtain a super- each 4) inal - r each super- special necessary "assistance for service consoles,	nr.T	1 1989 Noice Common AISSOURI 5.35	5	(CR)\$8.50 (CR) 8.50
(;	appli premi 2) If vi tomer 3) If te Super 4) When	dition, rates found cable for a channel ses. sual supervision is 's expense will be rminal lines are in visory Consoles, th a single-line instr visors Single-Line	l between t s required, required. nstalled in he customer rument is r	he ACD-ESS additiona telephone will furn	S serving of al equipment ish this e	it furnished at 86-84 ts other than quipment with	customer's 1986 cus- 1986 cus-

St. Louis, Missouri

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General Exchange Utar IF ED Section 13 Original Sheet 25 DEC 2 0 1583 MISSOURI Public Service Commission

## MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	Agent Assist Terminal - one required for each serving office termi- nation used for channels	i			
۰.	over which agents obtain assistance from a super- visor console, each (A3G)(1)(2)(3)(4)(5)	В	-\$5.60	\$158.50	\$5.25
	Agent Call Terminal - · one required for each channel used by super- visors to call special				
	access numbers necessary for completing "assistanc call backs" or for servic supervising of consoles,	GANO	_		
	each (A3J)(1)(3)(4)(5).	BJUL 1	1 <u>3</u> 1 <u>8</u> 55	158,50	5.25
			5,25 CE COMMISSION		
<pre>(1) In add applic premis</pre>	ition, rates found in Secti able for a channel between	lon 2 of th the ACD-ES	e Private I S serving o	$\frac{1}{2}$	Stomers
(2) If vis	ual supervision is required		al equipmen	nt-furnished-at	the cus-
(3) If ter	s expense will be required. minal lines are installed i isory Consoles, the custome	in telephon			gent or
(4) When a	single-line instrument is isors Single-Line Console.				rates for
(5) Refer	to Section 19 of this Tarif led subsequent to the initi				(s) when
Issued: [	DEC 29 1983	Effective	: JAN O	1 1284	
	By F. D. BARRON, Vi Southwestern Bel			i	

St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 26 Replacing 1st Revised Sheet 26

## MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)

## 1. Type A & B Service-(Continued)

	Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment_Charge</u>
Night Transfer - per split equipped (A3T)(2)(3)	В	\$ 1.85	\$37.60	\$6.00
Call Origin Announcements: -Per announcement (A8FTG). -Additional equipment required for Foreign Exchange or Foreign Serving Office lines to reach Call Origin Announcements, each line		48.25	89.00	6.00
(A8FTE) -Per ACD-ESS Terminal	В	2.55	69.75	6.00
(A8FTR)	В	1.25		6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

- (FC) (2) Also apply private line charges for a Type 10l channel as specified in Section 2 of the Private Line Service Tariff for control channel per night transfer key.
- (FC) (3) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided at the customer's expense.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 1st<u>Revised Sheet 26</u>

JUN 27 1986

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Replacing Original Sheetn26

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic SwitchingSUUR Systems (ACD-ESS)-(Continued) Public Service Commissio

- D. Rates-(Continued)
  - 1. Type A & B Service-(Continued)

	vice (s)	Monthly Rate	Installation/ Move Charge	Equipment Charge
Night Transfer - per split equipped (A3T)(1)(2) Call Origin Announcements:	В	\$ 1.85	\$37.60	(CR)\$6.00
-Per announcement (A8FTG). -Additional equipment re- quired for Foreign Ex- change or Foreign Serving Office lines to reach Call Origin Announcements, each	В	48.25	89.00	6.00
line (A8FTE)	B B	2.55 1.25	69.75 	6.00 (CR) 6.00

CANCELLED MAR 0 1990 BY 2 State By 2 Commission Public Service Commission MISSOURI

> 1986 8.6 - 8.4 Public Service Commission

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- Also apply private line charges for a Type 101 channel" as specified in Section 2 of the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided at the customer's expense.

Issued: JUN 27 1986

Effective: JUL 1 1986

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General DERE MED Section 13 Original Sheet 26 UEC 20 1983 MISSOURI Public Service Commission

#### MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
  - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
    - D. Rates-(Continued)
      - 1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move_Charge	Service and Equipment Charge	
Night Transfer - per split equipped (A3T)(1)(2)	В	\$ 1.85	\$37.60	\$5.25	
Call Origin Announcements: -Per announcement (A8FTG). -Additional equipment re- quired for Foreign Ex- change or Foreign Serving	В	48.25	89.00	5.25	
Office lines to reach Call Origin Announcements, each line (A8FTE)	ı B	2.55 1.25	69.75	5.25 5.25	

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JUL 1 1986 SERVICE COMMISSION PUBLYC OF MISSOURI



- Also apply private line charges for a Type 101 channel as specified in Section 2 of the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided at the customer's expense.

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General Exchange Tariff Section 13 3rd Revised Sheet 27 Replacing 2nd Revised Sheet 27

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 1. Type A & B Service-(Continued)

	Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment_Charge</u>
Flexible First Delay Announcement:(2) -Announcement, each (A30CE)	В	\$ 48.20	\$115.00	\$5.50
-Trunk to access the flexible delay announcement, each (A30AT)	В	9.70	100.00	5.50
Agent Emergency Alert Arrangement - one required per 24 consoles or fraction thereof with the service supervising provided, each (A85AM)	В	(3)	(3)	(3)

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) This tariff element is supplemental to Tariff Delay Announcement items.

(FC) (3) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

(FC)

No supplement to thisGeneral Exchange Tarifftariff will be issuedSection 13except for the purpose2nd Revised Sheet 27of canceling this tariff.Replacing 1st Revised Sheet 27

## MISCELLANEOUS SERVICE OFFERINGS

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- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
  - SEP 25 1989 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
    - D. Rates-(Continued)

Public Service Commission

1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
Flexible First Delay Announcement:(1) -Announcement, each (A30CE)	. В	\$ 48.20	\$115.00	(CR)\$5.50
-Trunk to access the flexible delay an- nouncement, each (A30AT)	. В	9.70	100.00	(CR) 5.50
Agent Emergency Alert Arrangement - one re- quired per 24 consoles or fraction thereof with the service super- vising provided, each				
(A85AM)	. В	(2)	(2)	(2)



(1) This Tariff element is supplemental to Tariff Delay Announcement items.(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

Issued: SEP 2 5 1989 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

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No supplement to this tariff will be issued				Section 13
except for the purpose of canceling this tariff.		Re	placing Origina	ed Sheet 27 al Sheet 27
MISCELLANEOUS	SERVICE OF	FFERINGS	0000	
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(	Continued)		KEGEUU	
13.2.1 Automatic Call Distributing Systems (ACD-ESS)-(Continued		rovided by	Electronic Swit	sching 986
D. Rates-(Continued)			RAISSUN	Riggimmer
1. Type A & B Service-(Continu	ed)		Public Service C	OWWIN921011
	Service <u>Type(s)</u>	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equipment Charge
Flexible First Delay Announcement:(1) -Announcement, each (A30CE) -Trunk to access the flexible delay an- nouncement, each	. В	\$ 48.20	\$115.00	(CR)\$8.50
(A30AT)	. В	9.70	100.00	(CR) 8.50
(A85AM)	. В	(2)	(2)	(2)
OCT 1 BYZES		<b>5</b> 0	FILE 'JUL 1 198 <b>8 6 - 8 4</b> Public Service Com	36
<ol> <li>This Tariff element is supplementa</li> <li>Rates and charges are defined in H</li> </ol>		-		
Issued: JUN 27 1986	Eff	ective:	JUL + 1982	•
By R. D. BARRON, Pres Southwestern Bell St. Louis		souri Divi e Company		

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 1. Type A & B Service-(Continued)

-	Service Type(s)	Monthly Rate	Complex Installation/ _Move_Charge_	Service and Equipment Charge
Flexible First Delay Announcement:(1) -Announcement, each (A30CE)		\$ 48.20 9.70	\$115.00	\$5.25 5.25
Agent Fmergency Alert Arrangement - one re- quired per 24 consoles or fraction thereof with the service super- vising provided, each (A85AM)	• B	(2)	(2)	(2)

GANGELLED JUL 1 1986

SERVICE COMMISLION PUBLIC OF MESSOURI

This Tariff element is supplemental to Tariff Delay Announcement Items.
 Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

Issued: DEC 2 9 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 2nd Revised Sheet 28 Replacing 1st Revised Sheet 28

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

## D. Rates-(Continued)

1. Type A & B Service-(Continued)

	Service <u>Type(s)</u>	Monthly <u>Rate</u>	Complex Installation/ _Move Charge	Service and Equip- ment_Charge
System Display and Control				
Equipment:				
-Display and Control Unit, central office components,				
each (A4C)	В	\$20.85	\$233.00	\$6.00
(A8K) -Optional printer associated with a Display and Control	В	(2)	(2)	(2)
Unit, each (A8P) -Agent to split patterns,	В	(2)	(2)	(2)
each (A9GAS)	В	5.40	233.00	6.00
patterns, each (A9GAR)	В	5.40	208.00	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 (FC) (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

(FC)

No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose 1st Revised Sheet 28 of canceling this tariff. Replacing Original Sheet 28 MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) JUN 27 1986 D. Rates-(Continued) MISSOURI Public Service Commission 1. Type A & B Service-(Continued) Service and Complex Service Monthly Installation/ Equipment Type(s) Move Charge Rate Charge System Display and Control Equipment: -Display and Control Unit, central office components, each (A4C) . . . . . . . . В \$20.85 \$233.00 (CR)\$6.00 -Premises components, each (A8K).... В (1)(1)(1)-Optional printer associated with a Display and Control Unit, each (A8P) . . . . В (1)(1)(1)-Agent to split patterns, each (A9GAS) . . . . . . В 5.40 233.00 (CR) 6.00 -Agent to reporting group patterns, each (A9GAR) . . 5.40 208.00 (CR) 6.00 B CANCELLED MAR 30 1990 Public Service Cornr:119810 MISSOURI FNLED JUL 1 1986 86-84 Public Service Commission (1) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff. Issued: JUN 27 1986 Effective: JUL 1 1985 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



#### MISCELLANFOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
  - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
    - D. Rates-(Continued)
      - 1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
System Display and Control				
Equipment:				
-Display and Control Unit,				
central office components,				
each (A4C)	В	\$20.85	\$233.00	\$5.25
-Premises components, each				
(A8K)	В	(1)	(1)	(1)
-Optional printer associate	d			
with a Display and Control				
Unit, each (A8P)	В	(1)	(1)	(1)
-Agent to split patterns,				-
each (A9GAS)	В	5.40	233.00	5.25
-Agent to reporting group				
patterns, each (A9GAR)	B	5.40	208.00	5.25
F,,,,,,,,,,,,,,,,	-			

GANGELLED - 1986 JUL 1 BY SERVICE COMMISLION PUBLIC OF MISSUURI



(1) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

Issued:

a: DEC 2.9 1983

Effective: JAN 0 1 1984
General Exchange Tariff Section 13 2nd Revised Sheet 29 Replacing 1st Revised Sheet 29

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

#### D. Rates-(Continued)

### 1. Type A & B Service-(Continued)

		Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment_Charge</u>
	Dynamic Traffic Display -Common equipment for up to 20 display units, for a maximum of 12 splits, with a split displayed no more than five times, each				
	(A8LCE)(2)	В	\$19.10	\$1,100.00	\$6.00
	<ul><li>-Per split (A8LSP)</li><li>-Dynamic traffic display units displaying information on, one</li></ul>	B	9.20		6.00
	split each (A8M) -Display controller, one require one split units, each	В	(3)	(3)	(3)
	(A8LUC) -Common equipment, one required per 30 Dynamic Dis-	В	(3)	(3)	(3)
	play Units, each (A8LMF).	В	56.85		6.00
	Agent Status Display Console, each (A9C)	В	(3)	(3)	(3)
)					
)					

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 (FC) (2) In addition, apply Private Line Service Tariff charges for one channel for each common equipment.

(FC) (3) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to this		·	General Exch	
tariff will be issued except for the purpose			1at Devria	Section 13
of canceling this tariff.		Re	eplacing Origin	ed Sheet 29 al Sheet 29
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MISCELLANEOUS	SERVICE O	FFERINGS		ລາທາຂອ
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(	Continued	)	KEU	EIVED
13.2.1 Automatic Call Distributing S Systems (ACD-ESS)-(Continued)		rovided by		tching 271986
D. Rates-(Continued)			17	-
1. Type A & B Service-(Continu	ued)			SSOURI ice <u>Commissi</u>
	Service Type(s)	Monthly Rate	Installation/ Move Charge	Equipmen Charge
Dynamic Traffic Display -Common equipment for up to 20 display units, for a maximum of 12 splits, with a split displayed no		Nate	nove charge	
more than five times, each (A8LCE)(1) -Per split (A8LSP)	. B	\$19.10 9.20	\$1,100.00	(CR)\$6.00 (CR) 6.00
-Dynamic traffic display units displaying infor- mation on one split,				
each (A8M) -Display controller, one	. В	(2)	(2)	(2)
required per 20 display units, each (A8LUC) -Common equipment, one re-		(2)	(2)	(2)
quired per 30 Dynamic Dis- play Units, each (A8LMF)	. В	ANCELL	_ED	(CR) 6.00
Agent Status Display Conso each (A9C)	. B	MARGID	390	(2)
Key Control and Alarm Conso -Console with up to ten key equipped for alarm condi-	ole, ys Subl	BY 2000 R IC Service ( MISSO (2)	Commission URI	
tions, each (A8Q) -Keys equipped for activa- tion/deactivation of con-	. в	(2)		<b>ED</b> <sup>(2)</sup>
trol functions at the central office, each key (A4K)(3)		1.75		<b>8 (</b> ER) 6.00
<ol> <li>In addition, apply Private Line Se common equipment.</li> </ol>	rvice Tar	iff charge:	Public Service s for-one-chann	
<ul> <li>(2) Rates and charges are defined in P.</li> <li>(3) In addition, apply a Series 101 Ch. Line Service Tariff. One channel</li> </ul>	annel as	specified :	in Section 2 of	the Private
Issued: JUN 27 1986	Eff	ال: ective:	L 1 1986	
By R. D. BARRON, Pres	ident-Mis	souri Divi:	sion	

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Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.			General_Exchar DE Original	nge_Tariff Bection/H3D Usheet/BD
MISCELLANEOU	S SERVICE O	FFERINGS	DE	C <u>2</u> 9 1983
13.2 ACD-ESS CENTRAL OFFICE SERVICE-	-(Continued)	)		MISSOURI
13.2.1 Automatic Call Distributing Systems (ACD-ESS)-(Continu		rovided by 1	FUDIC 28 Electronic-Swite	ervice Commission
D. Rates-(Continued)				
l. Type A & B Service-(Cont	inued) Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Dynamic Traffic Display -Common equipment for up to 20 display units, fo a maximum of 12 splits, with a split displayed more than five times, e	r		,	
<pre>(A8LCE)(1) -Per split (A8LSP) -Dynamic traffic display units displaying infor- mation on one split,</pre>	. В	\$19.10 9.20	\$1,100.00	\$4.75 4.75
each (A8M)	<u>!</u>	(2)	(2)	(2)
units, each (A8LUC) -Common equipment, one r quired per 30 Dyanmic D	:e <del>-</del> )is-	(2)	(2)	(2)
play Units, each (A8LMF	r). B	56.85		4.75
Agent Status Display Con each (A9C)		(2)	(2)	(2)
<pre>Key Control and Alarm Co -Console with up to ten equipped for alarm cond tions, each (A8Q) -Keys equipped for activ tion/deactivation of co trol functions at the central office, each ke (A4K)(3)</pre>	keys li GANO on- JUL 1 ey av F. B. L. BIERVY	1986 2.529	(2) 	1934 - 2 54375
<ol> <li>In addition, apply Private Line common equipment.</li> <li>Rates and charges are defined in</li> </ol>		_	for one channe	l for each
<ul> <li>(2) Mates and charges are defined in</li> <li>(3) In addition, apply a Series 101 Line Service Tariff. One channe</li> </ul>	Channel as	specified i	n Section 2 of	the Private
Issued: DEC 29 1983	Effective	: JAN 0 1	1034	

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By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 13 Original Sheet 29.01

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 1. Type A & B Service-(Continued)

	Service <u>Type(s)</u>	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment_Charge</u>
Key Control and Alarm Console, -Console with up to ten keys equipped for alarm conditions, each (A8Q) -Keys equipped for activation/ deactivation of control functions at the central office, each key	В	(2)	(2)	(2)
(A4K)(3)	В	\$1.75	\$84.25	\$6.00

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
  - (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.
  - (3) In addition, apply a Series 101 Channel as specified in Section 2 of the Private Line Service Tariff. One channel required for each function controlled by key.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 30 Replacing 1st Revised Sheet 30

### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

### D. Rates-(Continued)

1. Type A & B Service-(Continued)

	Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment_Charge</u>
Teletypewriter Management Information System (MIS)				
Common equipment for teletypewriter - one required for ACD-ESS system, each (A8T)(2)	В	\$151.35	\$572.00	\$6.00
Split Counts: -Common equipment, one required for each five splits or fraction thereof: Half hourly and daily				
counts, each (A8SHH) Hourly and daily counts,	В	124.95	50.50	6.00
each (A8SHC) -Counts per split, up to 19 counts, each	В	62.45	50.50	6.00
(A8SSC)	В	13.70	302.00	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 (FC) (2) In addition, the customer will be required to provide the following service or a comparable service:

 (a) a Model 35 receive-only teletypewriter, (b) one data set for 110 baud service or greater and (c) one 150 baud teletypewriter channel.

Issued: February 28, 1990

Effective: arch 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.			Re		Section 13 d Sheet 30
MISCELLANEOUS				REGEN	VED
13.2.1 Automatic Call Distributing Systems (ACD-ESS)-(Continued	System			 Electrofild Swit	<del>çhjip</del> g
D. Rates-(Continued)	* /			MISSU Public Service C	. 8
<ol> <li>Type A &amp; B Service-(Contin</li> </ol>	nued)				
	Servi Type(		Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equipment Charge
Teletypewriter Management Information System (MIS)					
Common equipment for teletypewriter - one required for ACD-ESS system, each (A8T)(1).	I	}		LED \$572.00	(CR)\$6.00
Split Counts: -Common equipment, one required for each five splits or fraction thereof: Half hourly and daily		su	MAR 0 BY BY R blic Service MISS	S. <u>#30</u> Commission OURI	
counts, each (A8SHH). Hourly and daily		3	124.95	50.50	6.00
counts, each (A8SHC). -Counts per split, up to 19 counts, each	I	3	62.45	50.50	6.00
(A8SSC)	]	3	13.70	302.00	(CR) 6.00
<ol> <li>In addition, the customer will be or a comparable service:</li> </ol>	requi	red	to províde	Fill Jul 1 86- the following s	1986 <b>8 4</b>
(a) a Model 35 receive-only telety ice or greater and (c) one 150 bas					baud serv-
Issued:		Eff	ective: J	IL 1 1986	_
By R. D. BARRON, Pres Southwestern Bell St. Louis	l Tele	-Mis phon	souri Divis e Company		

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VICE OFFERINGS Linued) Ceneral Exchange Tariff DEC 2 9 1003 MISSOURI Public Service Commission

- MISCELLANEOUS SERVICE OFFERINGS
- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
  - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
    - D. Rates-(Continued)
      - 1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Teletypewriter Management Information System (MIS)				
Common equipment for teletypewriter - one required for ACD-ESS system, each (A8T)(1)	. В	\$151.35	\$572.00	\$5.25
Split Counts: -Common equipment, one required for each five splits or fraction thereof: Half hourly and daily		,		<b>.</b>
counts, each (A8SHH). Hourly and daily	<b>.</b> B	124.95	50.50	5.25
counts, each (A8SHC). -Counts per split, up to 19 counts, each	. В	62.45	. 50,50	5.25
(A8SSC)	. В	13.70	302.00	5.25

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JUL 1 1986 AR.5, 2 ₿¥



(1) In addition, the customer will be required to provide the following service or a comparable service:

 (a) a Model 35 receive-only teletypewriter,
 (b) one data set for 110 baud-serv 

ice or greater and (c) one 150 baud teletypewriter channel.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 31 Replacing 1st Revised Sheet 31

### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

#### 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

#### D. Rates-(Continued)

1. Type A & B Service-(Continued)

Type A & B Service-(Continued)			Complex	Service and
	Service Type(s)	Monthly <u>Rate</u>	Installation/ <u>Move Charge</u>	Equipment <u>Charge</u>
Teletypewriter Management Information System (MIS)- (Continued)				
Report Group Counts:				
-Report Groups, each	-		<b>*•</b> • • • • •	<b>*</b> - 00
(A8VCE)	В	\$ 4.40	\$269.00	\$ 6.00
-Report Group Counts				
-Common equipment, one				
required for each five report				
groups or fraction thereof: -Half hourly and daily				
counts, each (A8VHH).	В	79.05	50.50	6.00
-Hourly and daily counts,	D	79.03	50.50	0.00
each (A8VHC).	В	39.55	50.50	6.00
-Counts per report groups,	D	59.55	50.50	0.00
up to nine counts, half hourly,				
hourly or				
daily, each (A8VRC).	В	6.45	302.00	6.00
Trunk Group Counts:	D	0.15	502.00	0.00
-Common equipment,				
one required for each five				
trunk groups or fraction thereout	of:			
-Half hourly and daily				
counts, each (A8WHH).	В	26.30	50.50	6.00
-Hourly and daily				
counts, each (A8WHC).	В	13.20	50.50	6.00
-Counts per trunk group,				
up to six counts (A8WTC)	В	4.30	24.00	6.00
-Nonusage Trunk Reports				
common equipment				
(A8XCE)	В	5.10	176.00	6.00
per trunk (A8XTE)	В	.20		6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

tariff will be issued . except for the purpose			1st Revis	Section 13 ed Sheet 31
of canceling this tariff		F	Replacing Origina	
MISCELLANEOUS SERVIO	CE OF		State of the owner owner owner owner owner own	
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Cont	tinue	d)	REG	5001519
13.2.1 Automatic Call Distributing Syst Systems (ACD-ESS)-(Continued)	tems [	Provided by	Electroniciswi	Pcping6
D. Rates-(Continued)			11	SSUURI ice Commissi
<ol> <li>Type A &amp; B Service-(Continued)</li> </ol>	)			
	rvice pe(s)	Monthly Rate	Complex Installation/ Move Charge	Service a Equipmen Charge
Teletypewriter Management Information System (MIS)- (Continued)				
Report Group Counts: -Report Groups, each (A8VCE) -Report Group Counts -Common equipment, one	В	S 4.40 CANCE	in he he we	(CR)\$6.00
required for each five report groups or frac- tion thereof: -Half hourly and daily		MAR S BYO	CONTROLOGICAL	
counts, each (A8VHH). -Hourly and daily	B	11679.05 415	SOUS0.50	6.00
counts, each (A8VHC). -Counts per report	2	39.55	50.50	6.00
groups, up to nine counts, half hourly, hourly or daily, each (A8VRC) Trunk Group Counts: -Common equipment, one	, В	6.45	302.00	6.00
required for each five trunk groups or frac- tion thereof: -Half hourly and daily		یکی) ۱	ចា ៤៣	
counts, each (A8WHH). -Hourly and daily	В	26.30	50.50LICIU	6.00
counts, each (Á8WHC). -Counts per trunk group,	B	13.20	501501 198 6 - 84	
up to six counts (A8WTC) -Nonusage Trunk Reports	В	4.30	Fublic Service Con	
common equipment (A8XCE) per trunk (A8XTE)	B B	5.10 .20	176.00	6.00 (CR) 6.00

Issued: JUN 27 1986

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Effective: JUL 1 1900

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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13.2.1 Auto Syst D. Rates- 1. Ty Te Ir	MISCELLANEOUS SER CENTRAL OFFICE SERVICE-(Continued) (	Continue Systems Med) Service Type(s) B	d) Provided by Monthly	DEC 29 MISSO Electristan Complex Installation/ Move Charge \$269.00	URI
13.2.1 Auto Syst D. Rates- 1. Ty Te Ir	<pre>omatic Call Distributing S tems (ACD-ESS)-(Continued) -(Continued) ype A &amp; B Service-(Continued) eletypewriter Management nformation System (MIS)- Continued) Report Group Counts:    -Report Groups, each    (A8VCE)</pre>	ystems ed) Service Type(s) B	Provided by Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service an Equipment Charge
Syst D. Rates- l. Ty Te Ir	tems (ACD-ESS)-(Continued) -(Continued) ype A & B Service-(Continued) eletypewriter Management nformation System (MIS)- Continued) Report Group Counts: -Report Groups, each (A8VCE)	ed) Service Type(s) B	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service an Equipment Charge
l. Ty Te Ir	<pre>zpe A &amp; B Service-(Continue eletypewriter Management nformation System (MIS)- Continued) Report Group Counts: -Report Groups, each (A8VCE)</pre>	Service Type(s) B	<u>Rate</u>	Installation/ Move Charge	Equipment Charge
Te Ir	eletypewriter Management nformation System (MIS)- Continued) Report Group Counts: -Report Groups, each (A8VCE)	Service Type(s) B	<u>Rate</u>	Installation/ Move Charge	Equipment Charge
Ir	nformation System (MIS)- Continued) Report Group Counts: -Report Groups, each (A8VCE)	<u>Type(s)</u> B	<u>Rate</u>	Installation/ Move Charge	Equipment Charge
Ir	nformation System (MIS)- Continued) Report Group Counts: -Report Groups, each (A8VCE)	2	\$ 4.40	\$269.00	\$5 <b>.</b> 25
	<ul> <li>-Report Groups, each (A8VCE)</li> <li>-Report Group Counts</li> <li>-Common equipment, one required for each five report groups or frac- tion thereof:</li> </ul>	2	\$ 4.40	\$269.00	\$5.25
	tion thereof:			-	
	-Half hourly and daily counts, each (A8VHH) -Hourly and daily		79.05	50.50	5.25
	counts, each (A8VHC). -Counts per report	B	39.55	50.50	5.25
	groups, up to nine coun half hourly, hourly or daily, each (A8VRC). Trunk Group Counts:		6.45	302.00	5.25
	-Common equipment, one required for each five trunk groups or frac- tion thereof: -Half hourly and daily	BANG	ELLE	)	
	counts, each (A8WHH) -Hourly and daily counts, each (A8WHC) -Counts per trunk group up to six counts (A8WTC)		1 29:30 2.<	50-50 50.50	
		C) B	4.30	224.00JAN -	
	-Nonusage Trunk Reports common equipment (A8XC per trunk (A8XTE)		5.10 .20	176, 00 <b>83</b> 176, 00 <b>83</b>	- 2 5 3 25 Comsti 25 ion

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 3rd Revised Sheet 32 Replacing 2nd Revised Sheet 32

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

#### 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

#### D. Rates-(Continued)

1. Type A & B Service-(Continued)

		Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment Charge</u>
(FC)	Equipment for Service Super- vising of Agent Console Position- Circuits:(2)				
	-Agent Assist and/or Agent Call Terminal equipped for service supervising, each (A8HAT)	В	\$ 6.60		\$5.50
	-Common equipment, one required for a group of 72 consoles or fraction				
(FC)	thereof, each (A8HCE) -Auxiliary Equipment, one required for a group of 24 consoles or fraction	В	(3)	(3)	(3)
(FC)	thereof, each (A8HAE)	В	(3)	(3)	(3)
(FC)	-Service Supervising Trunk to access agent position circuits, a maximum of six trunks may be provided for group of 72 consoles or fraction thereof, each (A8HMT)(4)	В	12.40	\$595.00	5.50
	Optional Emergency Reserve				
(FC)	Power	В	(5)	(5)	(5)

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
(FC) (2) Service Supervising arrangements are subject to additional equipment requirements for service observing.
(3) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.
(4) Apply Private Line Charges for a Series Type 311 channel as specified in Section 2 of the Private Line Service Tariff for each service supervisory trunk.
(FC) (5) Rates will be provided via a Special Service Arrangement Request.

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company

St. Louis, Missouri

Issued: February 28, 1990

No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose 2nd Revised Sheet 32 of canceling this tariff. Replacing 1st Revised Sheet 32 MISCELLANEOUS SERVICE OFFERINGS RECEIVED 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) SEP 2 5 1989 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) Systems (ACD-ESS)-(Continued) Public Service Commission Rates-(Continued) D. 1. Type A & B Service-(Continued) Complex Service Service Monthly Installation/ and Equip-Type(s) Rate Move Charge ment Charge Equipment for Service Supervising of Agent Console Position Circuits:(1) -Agent Assist and/or Agent Call Terminal equipped for service supervising, each (A8HAT). . . . . . . . . . . . B \$ 6.60 (CR)\$5.50 -Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE). . . В (2) (2) (2) -Auxiliary Equipment, one BY200 Commit required for a group of 24 consoles or fraction thereof, each (A8HAE). . . (2) (2) -Service Supervising Trunk Public Sarvice Commission to access agent position circuits, a maximum of six trunks may be provided for group of 72 consoles or fraction thereof, each (A8HMT)(3). . . . . В 12.40 \$595.00 (CR) 5.50 Optional Emergency Reserve Power . . . . . . . . . . . . . В (4) (4)(4) (1) Service Supervising arrangements are subject to additional equipment requirements for service observing. (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff. (3) Apply Private Line Charges for a Series Type 311 channel as specified in Section 2 of the Private Line Service Tariff for each service supervisory trunk. (4) Rates will be provided via a Special Service Arrangement Request. Issued: Effective: SEP 2 5 1989 OCT 01 1989 OCT 1 1989 By R. D. BARRON, President-Missouri Division 89 - 14 Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

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No supplement to this tariff will be issued			General Excha	nge Tariff Section 13
except for the purpose of canceling this tariff.		F	lst Revise Replacing Origina	d Sheet 32 1 Sheet 32
MISCELLANEOUS	SERVICE OF	FERINGS		<sub>*</sub>
13.2 ACD-ESS CENTRAL OFFICE SERVIC	E-(Continue	d)	REGEIV	
13.2.1 Automatic Call Distributi Systems (ACD-ESS)-(Contin		Provided by	JUN 2'7 198	
D. Rates-(Continued)			MISSUURI	
<ol> <li>Type A &amp; B Service-(Con</li> </ol>	tinued)		Public Service Com	mission
	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service an Equipment Charge
Equipment for Service S	uper-	CANCI	ELLED	
vising of Agent Console tion Circuits:(1)	Posi-	OCT 1	1989	
-Agent Assist and/or Ag Call Terminal equipped service supervising, e	ent for ach	BY Mis	ce Commission SSOURI	
(A8HAT)	B re-	\$ 6.60		(CR)\$8.50
thereof, each (A8HCE). -Auxiliary Equipment, o required for a group o 24 consoles or fractio	ne f	(2)	(2)	(2)
thereof, each (A8HAE). -Service Supervising Tr to access agent positi circuits, a maximum of	3. B uńk on	(2)	(2)	(2)
six trunks may be prov for group of 72 consol or fraction thereof, each (A8HMT)(3)	es	12.40	<u>المارية</u> \$595.00	ED (CR) 8.50
Optional Emergency Rese Power	rve B	(4)	(4)	1986 <b>B 4</b> . (4)
(1) Service Supervising arrangement	s are subje	ct to addit	Public Service	require-
<ul> <li>ments for service observing.</li> <li>(2) Rates and charges are defined i</li> <li>(3) Apply Private Line Charges for Section 2 of the Private Line S</li> <li>(4) Rates will be provided via a Sp</li> </ul>	a Series Ty ervice Tari	pe 311 chan ff for each	nel as specified service supervi	in
Issued: JUN 2 7 1986	Ef	fective: J	JL 1 1986	
By R. D. BARRON, P Southwestern B	resident-Mi	ssouri Divi ne Company		

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No supplement to this
tariff will be issued
except for the purpose
of canceling this tariff

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#### MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
  - 13.2.1 Automatic Call Distributing Systems Provided by Electronic-Switching Systems (ACD-ESS)-(Continued)

General-Exchange Tariff DFF554ction 13 Doriginal Sheet 32

DEC 2 9 1003

MISSOURI

- D. Rates-(Continued)
  - 1. Type A & B Service-(Continued)

-		Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	Equipment for Service vising of Agent Conso tion Circuits:(1)				
	-Agent Assist and/or Call Terminal equipp service supervising,	ed for			
	(A8HAT) -Common equipment, on quíred for a group o	B ne re- of 72	\$ 6.60	<b></b>	\$5.25
	consoles or fraction thereof, each (A8HCE -Auxiliary Equipment, required for a group	D)B one of	(2)	(2)	(2)
	24 consoles or fract thereof, each (A8HAE -Service Supervising to access agent posi circuits, a maximum	C)B Trunk tion	(2)	(2)	(2)
	six trunks may be pr for group of 72 cons or fraction thereof, each (A8HMT)(3)	ovided GAN	9ELLE 1 <sup>1</sup> 6:69	\$595.00	5.25
	Optional Emergency Re Power		B \$4) 3	<b>д</b> Г	<b>写</b>
ments (2) Rates (3) Apply	ce Supervising arrangeme s for service observing. s and charges are defined v Private Line Charges fo ion 2 of the Private Line s will be provided via a	l in Paragraph or a Series Typ	13.2.1, D.3 e 311 chann	3., of this Tari nel as specified	M = Z J J V
Issued:	DEC 2 9 1983		: JAN 0 1		
		, vice rreside 1 Bell Telephon Louis, Missour	e Company	L	

General Exchange Tariff Section 13 2nd Revised Sheet 33 Replacing 1st Revised Sheet 33

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

#### D. Rates-(Continued)

#### 1. Type A & B Service-(Continued)

	Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment Charge</u>
Agent Information Announce- ment Access, each(2)	A, B	(3)	(3)	(2)
Alternate Traffic Routing: -Common equipment in central office, one required per system (A4RCE)	В	\$ .95		\$6.00
-Per split (A4RSE)	В	8.25	\$101.00	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) In addition, apply charges from Section 2 of the Private Line Service Tariff for channels between the ACD-ESS serving office and the location of the announcement source. Announcement
 equipment may be subject to tariff charges for an appropriate connecting arrangement as found in Section 4 of this tariff.

(FC) (3) Rates will be provided via a Special Service Arrangement Request.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



(FC)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff Section 13 Ist Revised Sheet 33 Replacing Original Sheet 33
MISCELLANEOUS SERVICE OFFERING 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	REGEIVED
13.2.1 Automatic Call Distributing Systems Provided Systems (ACD-ESS)-(Continued)	BAISSUNKI
<pre>D. Rates-(Continued) 1. Type A &amp; B Service-(Continued)</pre>	Public Service Commission
Service Month Type(s) Rat	
Agent Information Announce- ment Access, each(1) A, B (2)	(2) (2)
Alternate Traffic Routing: -Common equipment in central office, one required per system (A4RCE)	95 (CR)\$6.00

В

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8.25

\$101.00

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(CR) 6.00

- (1) In addition, apply charges from Section 2 of the Private Line Service Tariff for channels between the ACD-ESS serving office and the location of the announcement source. Announcement equipment may be subject to tariff charges for an appropriate connecting arrangement as found in Section 4 of this Tariff.
- (2) Rates will be provided via a Special Service Arrangement Request.

-Per split (A4RSE) . . . .

Issued: 12127 full

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Effective: 1 1986 JUL

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic-Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
  - 1. Type A & B Service-(Continued)

	rvice pe(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Agent Information Announce- ment Access, each(1)	A, B	(2)	(2)	(2)
Alternate Traffic Routing: -Common equipment in central office, one required per system (A4RCE) -Per split (A4RSE)	B B	\$ .95 8.25	\$101.00	\$5.25

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 In addition, apply charges from Section 2 of the Private Line Service Tariff for channels between the ACD-ESS serving office and the location of the announcement source. Announcement equipment may be subject to tariff charges for an appropriate connecting arrangement as found in Section 4 of this Tariff.

(2) Rates will be provided via a Special Service Arrangement Request.

Issued: DEC 2.9 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 34 Replacing Original Sheet 34

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 1. Type A & B Service-(Continued)

Non-recurring Charges

Equipment or Feature Addition Charges

These charges apply only to central office rate elements added to an existing installation and are in addition to the tariffed installation charges for the rate elements. There are two additional classi- fications--Major and Minor. Major is defined as equipment or feature additions. They require cabling and/or equipment mounting. A Minor addition requires no cabling and/or equipment mounting. When an addition involves both Major and Minor services, only the Major addition charges applies.

Major Addition	\$300.00
Minor Addition	75.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

#### MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 1. Type A & B Service-(Continued)

Non-recurring Charges

Equipment or Feature Addition Charges

These charges apply only to central office rate elements added to an existing installation and are in addition to the tariffed installation charges for the rate elements. There are two additional classifications--Major and Minor. Major is defined as equipment or feature additions. They require cabling and/or equipment mounting. A Minor addition requires no cabling and/or equipment mounting. When an addition involves both Major and Minor services, only the Major addition charges applies.

Major	Addition		•		\$300.00
Minor	Addition			•	75.00

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MAR 8 0 1990 BY <u>AR S. #34</u> Public Service Commission MISSOUR)

FILED JAN - 1 1934 83-253 Service Commission

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DEC 29 (083)

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Public Service Commission

Original Sheet 34

Issued:

±: DEC 2.9 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 3rd Revised Sheet 35 Replacing 2nd Revised Sheet 35

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

#### 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- Rates-(Continued) D.
  - 2. Type C Service
    - a. Central Office System Components

(FC)		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment Charge (6)</u>
	System Common Equipment (A2B)	\$1,448.60	\$10,600.00	
	Attendant Line Frame, per 120 consoles or fraction thereof (A3Z)	138.50	740.00	\$5.50
(FC)	ACD-ESS Terminal, each (A2T) (2)(3)(4)	18.60	9.50	5.50
	Queuing Service, per split arramge -First on requested			
	order (A3S)	6.25	268.50	5.50
	-Each additional on the same order (A3S)	6.25	68.75	5.50
	Queue slot, each			
(FC)	(A83RA) (5)	.70		6.75

(AT)	(1)	Obsolete - applicable to existing installations at existing locations for existing customers.		
(FC)	(2)	When used with supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also		
		be applicable.		
	(3)	One voice grade channel is provided according to the regulations found in this tariff.		
	(4)	Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the		
		initial installation of the system.		
	(5)	The number of queue slots is specifiable by the customer where the central office is so equipped.		
(FC)	(6)	The Service and Equipment Charge applies only when the item is provided subsequent to the initial		
		installation of the ACD-ESS Type C System.		
	Issued:	February 28, 1990 Effective: March 30, 1990		

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.		Re	2nd H placing 1st H	Exchange Tariff Section 13 Nevised Sheet 35 Nevised Sheet 35	
MISCELL	ANEOUS S	ERVICE O	FFERINGS	ECEIVED	
13.2 ACD-ESS CENTRAL OFFICE SERVICE	-(Contin	ued)	S	EP 25 1989	
13.2.1 Automatic Call Distributin Systems (ACD-ESS)-(Continu	g System ed)	IS Provid	Led by Electro CANCEIGH	Dice Commission	
D. Rates-(Continued)				0	
2. Type C Service			2000 ST	32	
a. Central Office Syste	m Compon	ientspubl	lic Service Col MISSOUF	1403	
		ionthly Rate	Complex Installation Move Charge		
System Common Equip- ment (A2B)		1,448.60	\$10,600.00		
Attendant Line Frame per 120 consoles or fraction thereof (A3		138.50	740.00	(CR)\$5.50	
ACD-ESS Terminal, each (A2T)(1)(2)(3).		18.60	9,50	5.50	
Queuing Service, per arranged -First on requested	·			<b>6</b> 50	
order (A3S) -Each additional on	the	6.25	268.50		
same order (A3S)	• • •	6.25	68.75	5.50	
Queue slot, each (A8 (4)	3RA) .	.70		(CR) 6.75	
<ol> <li>When used with supervisor consol Line Terminations may also be ap</li> <li>One voice grade channel is provi this Tariff.</li> </ol>	oplicable	2.	-	-	
<ul> <li>(3) Refer to Section 19 of this Tari when installed subsequent to the</li> <li>(4) The number of queue slots is spe office is so equipped.</li> </ul>	e initial	i instal	lation of the	system.	
(5) The Service and Equipment Charge sequent to the initial installat					
Issued: SEP 2 5 1989	Effective	e: OCT	011989	OCT 1 1989	
By R. D. BARRON, Southwestern		lephone	uri Division Company Pu	89 - 14 blic Service Commi	ssior

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.		I	lst Rev	change Tariff Section 13 Vised Sheet 35 Vinal Sheet 35
MISCEL 13.2 ACD-ESS CENTRAL OFFICE S	LANEOUS SERVICE OF	FERINGS	RE	GEIVED
13.2.1 Automatic Call Distr Systems (ACD-ESS)-(C	ibuting Systems Pr	ovided by	7 Electronic S	uhr Sutu 1980
D. Rates-(Continued)			Public	MISSUURI Service Commissio
2. Type C Service				
a. Central Office	System Components			
		onthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(5)
System Common ment (A2B)		448.60	\$10,600.00	
Attendant Line per 120 consol fraction there ACD-ESS Termin each (A2T)(1)( Queuing Servic arranged	es or of (A3Z) al, CAN 2)(3)	138.50 JCELLE 18.60,98 T 1 Smile Co	щ25	(CR)\$8.50 8.50
-First on requ order (A3S) . -Each addition same order (A	al on the	6.25	268.50 68.75	8.50 8.50
Queue slot, ea	ch (A83RA)(4)	.70	FIL	( <u>c</u> <u>R) 8.50</u> [5]]]
<ol> <li>When used with supervisor Line Terminations may also</li> <li>One voice grade channel is this Tariff.</li> </ol>	be applicable.	-	86-	84
<ul><li>(3) Refer to Section 19 of thi when installed subsequent</li><li>(4) The number of queue slots</li></ul>	to the initial ins	tallation	n of the syste	em.
office is so equipped. (5) The Service and Equipment sequent to the initial ins	Charge applies onl	y when th	he item is pro	
Issued: JUN 27 1986	Effective:		ු ලිප්ප	
	, President-Missou rn Bell Telephone		ion	

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St. Louis, Missouri

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DEC 2 9 1983 MISSOURI Public Service Commission		G	eneral Exchange Tariff MEUEsection[]13 Original Sheet 35
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 2. Type C Service

- - - -

a. Central Office System Components

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment _Charge(5)
System Common Equip- ment (A2B)	\$1,448.60	\$10,600.00	
Attendant Line Frame, per 120 consoles or fraction thereof (A3Z)	138.50	740.00	\$5.25
ACD-ESS Terminal, each (A2T)(1)(2)(3)	18.60	9.50	5.25
Queuing Service, per split arranged -First on requested	N@@110	2 M	
order (A3S)	NOCLE	<b>ビリ</b> 268.50	5.25
-Each additional on the same order (A3S)	UL 1 6925	68.75	5.25
Queue slot, each $(A83R_{A})$ (4)	ERVICE COMMIS		5.25
	OF MISSOURI		
(1) When used with supervisor consoles, rat	es for Agent	Call and/or Ag	gent Assist
Line Terminations may also be applicable			<u>л с р</u>
(2) One voice grade channel is provided acc this Tariff.	ording to th	e regulations i	नम्मस् सम
(3) Refer to Section 19 of this Tariff for	the appropri	ate service cha	r.ge(s)34
when installed subsequent to the initia (4) The number of queue slots is specifiable	l installati	on of the syst	-253
office is so equipped.	e by the cus	Public Ser	vice Commissic
(5) The Service and Equipment Charge applie sequent to the initial installation of		the item is pro	
Issued: DEC 29 1983 Effec	tive: JAN	0 1 1994	
By R. D. BARRON, Vice Pre	sident-Misso	uri	

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

#### D. Rates-(Continued)

2. Type C Service-(Continued)

#### a. Central Office System Components-(Continued)

		Monthly	Complex Installation/	Service and Equip-
(FC)		Rate	Move Charge	ment Charge (6)
	Network Access Register,	PBX		
(FC)	each (2)(3)(4)	Trunk Rate		(7)
(FC)	Foreign Exchange and			
	Foreign Serving Office			
	Service Termination on ACD-ESS queuing equip-			
	ment, each (A8EFX)	\$45.55	(6)	\$5.50
	Tie Line or Private Switched			
	Service (CCSA) Access Line			
	Termination on ACD-ESS			
	Queuing equipment, each			
(FC)	(A8ETL) (5)	45.65	(6)	5.50
	Tie Line or Private Switched			
	Service (CCSA) Access Line			
	Termination on ACD-ESS, not			
	terminated on queuing equip-	27.67		
(FC)	ment each $(A3L)$ (5)	37.65	(6)	5.50
(AT) (FC)			sting locations for existing cu prvice applicable to Private Br	
(FC)			Access Register equipped for	
	calling.		recess register equipped for	exchange rouen rone
	e	outgoing calls, long dist	ance call identification will l	be provided by Primary
İ	Listed Directory Number of			
			e to Private Branch Exchange	trunks.
	(5) Also includes "trunk-to-stat			
			facilities which are covered i	n this and other tariffs.
			vice and Equipment Charge.	
 (FC)			nen the item is provided subse	equent to the initial
(FC)	installation of the ACD-ES	s Type C System.		
	Issued: February 28, 1000		Effective: March	30, 1000

Issued: February 28, 1990

Effective: March 30, 1990

Filed

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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 36

Replacing 1st Revised Sheet 36

# 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

# RECEIVED

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISCELLANEOUS SERVICE OFFERINGS

D. Rates-(Continued)

No supplement to this

tariff will be issued

except for the purpose

of canceling this tariff.

MISSOURI Public Sarvice Commission

2. Type C Service-(Continued)

a. Central Office System Components-(Continued)

	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge(7)
Network Access Register, each(1)(2)(3)	PBX Trunk Rat	e	(6)
Foreign Exchange and Foreign Serving Office Service Termination on ACD-ESS queuing equip- ment, each (A8EFX) Tie Line or Private Switched	\$45.55C	ANCELLED	(CR)\$5.50
Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equipment, each (A8ETL)(4)	əyibli 45.65	MAR © 0 1920 BV3R S#36 C Sarvice Comm MISSOURI (5)	ission 5.50
Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equip- ment, each (A3L)(4)	37.65	(5)	(CR) 5.50

- Access Register equipped for exchange Touch-Tone calling.
- (2) If the facilities are used for outgoing calls, long distance call indentification will be provided by Primary Listed Directory Number only.
- (3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.
- (4) Also includes "trunk-to-station" tie line terminations.
- (5) These rates are in addition to charges for the actual facilities which are covered in this and other tariffs.
- (6) Refer to Local Exchange Tariff for appropriate Service and Equipment Charge.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System. FILED

Issued: SEP 2 5 1989 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

No supplement to this General Exchange Tariff tariff will be issued Section 13 1st Revised Sheet 36 except for the purpose of canceling this tariff. Replacing Original Sheet 36 regen MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic 25willShing Systems (ACD-ESS)-(Continued) MISSUURI D. Rates-(Continued) Public Service Commission 2. Type C Service-(Continued) a. Central Office System Components-(Continued) Complex Service and Monthly Installation/ Equipment Rate Move Charge Charge(7) Network Access Register, PBX (6) Foreign Exchange and Foreign Serving Office \$45. GANCELLED Service Termination on ACD-ESS queuing equip-OCT 1 1989 (CR)\$8.50 ment, each (A8EFX). . . BY2 RS #36 Tie Line or Private Switched Public Service Commission Service (CCSA) Access Line Termination on ACD-ESS MISSOUR queuing equipment, each 45.65 (A8ETL)(4). . . . . . . . . 8.50 Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equip-(5)ment, each (A3L)(4) . . . . . 37.65 (CR) 8.50 (1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling (2) If the facilities are used for outgoing calls, long distance call indentification ドミトにリ will be provided by Primary Listed Directory Number only. (3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks. LAN 1 1986 (4) Also includes "trunk-to-station" tie line terminations. (5) These rates are in addition to charges for the actual facilities which a Public Service Commission covered in this and other tariffs. (6) Refer to Local Exchange Tariff for appropriate Service and Equipment Charge. (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System. JUN 27 1985 Issued: Effective: JUL 1 1986 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company

St. Louis, Missouri

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P.S.C. MoNo. 35	
tariff will be issued except for the purpose	eneral Exchange Tariff DECEEdition[]3 Original Sheet 36
of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS	DEC 29 1883
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	MISSOURI Public Service Commission
13.2.1 Automatic Call Distributing Systems Provided by Ele Systems (ACD-ESS)-(Continued)	ctronic Switching
D. Rates-(Continued)	
2. Type C Service-(Continued)	

a. Central Office System Components-(Continued)

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		Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equipment Charge(7)
	Network Access Register, each(1)(2)(3)	PBX . Trunk Ray	te	(6)
	Foreign Exchange and Foreign Serving Office Service Termination on ACD-ESS queuing equip- ment, each (A8EFX)	. \$45.55	(5)	\$5.25
	Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equipment, each	BANCE	LLED	-
	(A8ETL)(4)	SUBLIC SERVIC	(5) 1986 .36 E COMMISSION	5.25
	ment, each (A3L)(4)	. 37.65	ssoutu (5)	5.25
Bra Acc (2) If wil (3) Cha tru (4) Als (5) The	oly rates and charges for Touch-Tone Ca anch Exchange trunks as found in Section cess Register equipped for exchange Tou the facilities are used for outgoing of all be provided by Primary Listed Direct arge rate equivalent to service charges inks. so includes "trunk-to-station" tie line ese rates are in addition to charges for vered in this and other tariffs.	on 24 of the ach-Tone ca calls, long tory Number s applicab	his Tariff on ea alling. g distance call r only. le to Private B JA	ach Network
(6) Ref (7) The	fer to Local Exchange Tariff for approp Service and Equipment Charge applies quent to the initial installation of th	only when	the item is pro	
Issued:	Effecti	ive: JAN	0 1 1984	
	By R. D. BARRON, Vice Press Southwestern Bell Teleph			

St. Louis, Missouri

General Exchange Tariff Section 13 3rd Revised Sheet 37 Replacing 2nd Revised Sheet 37

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### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 2. Type C Service-(Continued)
      - Central Office System Components-(Continued) a.

(FC)			Data Link	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- <u>ment Charge(6)</u>
(FC)			-Per 100 consoles or frac- tion thereof (A2C)(2) -AEMIS Interface	\$110.25	\$260.00	\$5.50
(FC)			(A2E)(2)	110.25	260.00	5.50
		b.	Premises System Components			
(FC)			Cabinet A assembly, capacity 50 consoles(3)			
			-First Cabinet A (A21) -Each additional	(4)	(4)	5.50
(FC)			Cabinet A (A22)	(4)	(4)	5.50
			Cabinet B assembly, capacity 50 consoles,			
(FC)			each (A2F)(3)	(4)	(4)	5.50
			Additional Line Circuit			
(FC)			Carriers, each (A2L)(5)	(4)	(4)	5.50
(AT) (FC)	(1) (2)		applicable to existing installations rates found in the Private Line Se			
	(3)	· · ·	wer supply and line circuit carrier			
	(4)		harges are found in Paragraph 13.			
(FC)	(5) (6)		ed for each additional 20 consoles e and Equipment Charge applies of			sequent to the
(= 2)	(-)		tallation of the ACD-ESS Type C	•		1
	Issued:	February 2	8, 1990	Effe	ective: March 30, 1	1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company

St. Louis, Missouri

No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose 2nd Revised Sheet 37 of canceling this tariff. Replacing 1st Revised Sheet 37 RECEIVED MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) SEP 2 5 1989 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) Public Service Commission D. Rates-(Continued) Type C Service-(Continued) a. Central Office System Components-(Continued) Complex Service Monthly Installation/ and Equip-Rate Move Charge ment Charge(5) Data Link -Per 100 consoles or fraction thereof (A2C)(1) . . . \$110.25 \$260.00 (CR)\$5.50 -AEMIS Interface b. Premises System Components CANCELLED Cabinet A assembly 260.00 5.50 MAR 20 1990 capacity 50 consoles(2) -First Cabinet A (A21) . . 5.50 -Each additional 5.50 capacity 50 consoles, each (A2F)(2). . . . . . . . 5.50 (3) (3) Additional Line Circuit Carriers, each (A2L)(4). . . (3) (3) (CR) 5.50 (1) Also apply rates found in the Private Line Service Tariff for one channel for each Data Link. (2) Includes power supply and line circuit carrier for the first 10 consoles. (3) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff. (4) One required for each additional 20 consoles in Cabinet A or B. (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: SEP 2 5 1989

Effective: OCT 01 1989 0CT 1 1989

FLED

By R. D. BARRON, President-Missouri Division 89-14 Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

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No supplement t tariff will be except for the of canceling th	issued purpose			change Tariff Section 13 Section 37 Sed Sheet 37 Sinal Sheet 37
13.2 ACD-ESS (	MISCELLANEOUS SERVI ENTRAL OFFICE SERVICE-(Contin		REG	EIVED
13.2.1 Autom	atic Call Distributing System ms (ACD-ESS)-(Continued)		ll l	1
	Continued)			ISSUURI vice Commission
2. Typ a.	e C Service-(Continued) Central Office System Compos	nents-(Conti	nued)	
		Monthly Rate	Complex Installation/ Move Charge	Service and Equipment _Charge(5)
	Data Link -Per 100 consoles or frac- tion thereof (A2C)(1) -AEMIS Interface (A2E)(1)		\$260.00 ELLED.00	(CR)\$8.50 8.50
b.	Premises System Components Cabinet A assembly, capacity 50 consoles(2) -First Cabinet A (A21) -Each additional Cabinet A (A22)	OCT BY2 Public (39rvi Mil . (3)		8.50 8.50
	Cabinet B assembly, capacity 50 consoles, each (A2F)(2)	. (3)	(3)	8.50
	Additional Line Circuit Carriers, each (A2L)(4)	. (3)		( <u>CR)_8-50</u> _[Ē[])
for each Da (2) Includes po (3) Rates and o (4) One require (5) The Service	rates found in the Private L ta Link. ower supply and line circuit charges are found in Paragrap ed for each additional 20 con and Equipment Charge applie the initial installation of	carrier for h 13.2.1, D. soles in Cab s only when	the first 10066 4., of this Tar inet A or B. the item is pro	channel 84 BSOTEENISSION
Issued: JUN 2	2 7 1986	Effective:	JUL 1 1985	
	Ry R D BARRON President	-Miccouri Di	vicion	

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.	Ceneral <u>Exchange</u> Tariff D C Section 13 Original Sheet B7
MISCELLANEOUS SERVICE OFFERINGS	DEC 29 1883
13.2 ACD-FSS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-FSS)-(Continued)	MISSOURI Public Service Commission
Systems (ACD-ESS)-(Continued)	······································

D. Rates-(Continued)

2. Type C Service-(Continued)

# a. Central Office System Components-(Continued)

		Monthly Rate	Complex Installation/ Move Charge	Service and Equipment _Charge(5)
	Data Link -Per 100 consoles or frac- tion thereof (A2C)(1) -AEMIS Interface	. \$110.25	\$260.00	\$5.25
	(A2E) (1)	. 110.25	260.00	5.25
	b. Premises System Components			
	Cabinet A assembly, capacity 50 consoles(2)		-	
	-First Cabinet A (A21) -Each additional	. (3)	(3)	5.25
· 、	Cabinet A (A22)	. (3)	(3)	5.25
	capacity 50 consoles,	INCELL	ED	·
	each (A2F)(2)	·JUL 1 (3)98	6 (3)	5.25
	Additional Line Circuit Carriers, each (A2L)(4) BY PUBL	IC SERVICE COM	AISSION (3)	5.25
		OF MISSOURI		FILED
for each	bly rates found in the Private L Data Link. S power supply and line circuit			83-253
(3) Rates an	nd charges are found in Paragrap	h 13.2.1, D.	4., of this Tak	AFE: Commission
(5) The Serv	vired for each additional 20 con vice and Equipment Charge applie to the initial installation of	es only when	the item is pro	ovided sub-
Issued: DE	EC 2 9 1983 Effec	ctive: JAN	0 1 1984	
	By P. D. BARRON, Vice Pre	esident-Misso	ouri	

Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 38 Replacing 1st Revised Sheet 38

### MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 2. Type C Service-(Continued)

## b. Premises System Components-(Continued)

		Monthly <u>Rate</u>	Complex Installation/ _Move Charge_	Service and Equip- <u>ment Charge(5)</u>
	Consoles:(2) -10-button			
	-Agent, each (A2G)	(3)	(3)	\$6.00
	-Supervisor, each (A2M) -20-button	(3)	(3)	6.00
	-Agent, each (A2H)	(3)	(3)	6.00
	-Supervisor, each (A2N) -With Fixed Lamp Field,	(3)	(3)	6.00
	Agent, each (A2J)	(3)	(3)	6.00
	Supervisor, each (A2P) -With Alphanumeric Field,	(3)	(3)	6.00
	Agent, each (A2K)	(3)	(3)	6.00
	Supervisor, each (A2V) -Supervisor single-line	(3)	(3)	6.00
	set, each $(A9B+T)(4)$	2.55		6.00
)				
)				
<ol> <li>(1)</li> <li>(2)</li> <li>(3)</li> </ol>	Obsolete - applicable to existing installations a Includes external dual headset jacks. Headsets Rates and charges are found in Paragraph 13.2	must be prov	vided by the custor	

- (4) Also apply service charges for installation of service as described in Section 19 of this tariff.
- (FC) (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-EDD Type C System.

Issued: February, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC) (FC)

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(AT) (FC)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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General Exchange Tariff Section 13 1st Revised Sheet 38 Replacing Original Sheet 38

MISCELLANEOUS SERVICE	OFFERING		
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continue	d)	REGEIV	RM
13.2.1 Automatic Call Distributing Systems Systems (ACD-ESS)-(Continued)	Provided	by Electronic S JUN 2719	7
D. Rates-(Continued)			_ K
2. Type C Service-(Continued)		MISSUU	RI
b. Premises System Components-(Co	ntinued)	Public Service Co	Immission (
		Complex	Service and
	Monthly Rate	Installation/ Move Charge	Equipment Charge(6)
Consoles:(1) -10-button			
-Agent, each (A2G)	(2)	(2)	(CR)\$6.00
-Supervisor, each (A2M) -20-button	(2)	(2)	6.00
-Agent, each (A2H)	(2)	(2)	6.00
-Supervisor, each (A2N)	(2)	(2)	6.00
-With Fixed Lamp Field,	$\langle \mathbf{a} \rangle$		6.00
Agent, each (A2J) Supervisor, each (A2P)	(2) (2)	(2) (2)	6.00 6.00
-With Alphanumeric Field,	(4)	(2)	0.00
Agent, each (A2K)	(2)	(2)	6.00
Supervisor, each (A2V)	(2)	(2)	6.00
-Supervisor single-line	60 55	TIED	(CR) 6.00
set, each (A9B+T)(3)	\$2.55	NCELLED	(CK) 0.00
Management Information		~ 1.4MU	
System (AEMIS)	N	V 200 S #38	_
-Basic Common Equipment, for the first 200 consoles and	- *	2 marsh Stismis	sion
14 Cathode Ray Tubes	B	Convice Collins	
(A5CCE)(4)(5)	<sup>ر) (</sup> (2) <sup>د</sup>	V 2015 St38 Service Commis MISSO(2)	(CR) 6.00
-Additional equipment for		101	
systems with more than 200	(0)		
consoles (A5CAC)		(2)	(CR) 6.00
(1) Includes external dual headset jacks. Hea	idsets mu	st be provided	by the custome
(2) Rates and charges are found in Paragraph 1	13.2.1, D	).4., of this Ta	riff. <sup>2</sup>
(3) Also apply service charges for installation	on of ser	vice as describ	ed in Section
of this Tariff. (4) The appropriate Dataspeed 40 Type service,			1
with the AEMIS when reports are required in	n hardco	DV form Sin Corn	co Pommiccion
(5) In addition, a 212A Dataphone type data se	et, provi	ded by the cust	omer, and
associated business line at tariff rates a	-		
(6) The Service and Equipment Charge applies of sequent to the initial installation of the			ovided sub-
Issued: JUN 27 1986			
	Effective	002 (100	D
By R. D. BARRON, President-M:	issouri I	livision	

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange, Tarf UN LE US Section 10 Original Sheet 38 DEC 20 1983 MISSOURI

# MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)

- 2. Type C Service-(Continued)
  - b. Premises System Components-(Continued)

		Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(6)
	Consoles:(1)		Old Charge	_ charge(0)
	-10-button			
	-Agent, each (A2C)	(2)	(2)	(2)
	-Supervisor, each (A2M)	(2)	(2)	(2)
	-20-button			
	-Agent, each (A2H)	(2)	(2)	(2)
	-Supervisor, each (A2N)	(2)	(2)	(2)
	-With Fixed Lamp Field,	(0)	(0)	(0)
	Agent, each (A2J)	(2)	(2)	(2)
	Supervisor, each (A2P) -With Alphanumeric Field,	(2)	(2)	(2)
	Agent, each (A2K)	(2)	(2)	(2)
	Supervisor, each (A2V)	(2)	(2)	(2)
	-Supervisor single-line		~->	(-)
	set, each (A9B+T)(3)	\$2.55		\$4.75
	Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes		. <b>LED</b> 986	
	(A5CCE)(4)(5)	Att R.S	.38 (2)	(2)
	systems with more than 20091	C SERVICE CO	MMISSION	
	consoles (A5CAC)	or 20)issou	RJ (2)	(2)
(2) (3) (4) (5)	Includes external dual headset jacks. Hea Rates and charges are found in Paragraph I Also apply service charges for installation of this Tariff. The appropriate Dataspeed 40 Type service, with the AEMIS when reports are required i In addition, a 212A Dataphone type data se associated business line at tariff rates a The Service and Equipment Charge applies of sequent to the initial installation of the	3.2.1, D. n of serve provided n hardcopy t, provide re require only when	4., of this Tar ice as describe by the custome y form 8 ed by the custo ed. the item is pro	Hff. a in Section 1 r, may 36 used 3 - 253 mer. cand mer. cand mer. cand
Issu	ed: DEC 29 1983 Effectiv	re: JAN	0 1 1984	

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 Original Sheet 38.01

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - Rates-(Continued) D.
    - Type C Service-(Continued) 2.
      - b. Premises System Components-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge(5)
Management Information	11000		<u>mene chaige(c)</u>
System (AEMIS)			
-Basic Common Equipment,			
for the first 200 consoles ar	nd		
14 Cathode Ray Tubes			
$(A5CCE)(3)(4) \dots$	(2)	(2)	6.00
-Additional equipment for			
systems with more than 200			
consoles (A5CAC)	(2)	(2)	6.00

(AT) Obsolete - applicable to existing installations at existing locations for existing customers. (1)

- Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff. (2)
- The appropriate Dataspeed 40 Type service, provided by the customer, may be used with the (3) AEMIS when reports are required in hardcopy form.
- In addition, a 212A Dataphone type data set, provided by the customer, and associated business (4) line at tariff rates are required.
- The Service and Equipment Charge applies only when the item is provided subsequent to the (5) initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

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MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 2. Type C Service-(Continued)
      - b. Premises System Components-(Continued)

(FC)		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment Charge(5</u> )
	Management Information System (AEMIS)-(Continued	1)		
(FC) (FC)	Cathode Ray Tubes: -Black and White, each (A5F -Color, each (A5J) -Equipment to remote CRT, in the same building, beyond 50 feet from AEMIS Control	(2)	(2) (2)	\$6.00 6.00
(FC)	Equipment, each 100 feet (A5FR5)(3) -Equipment to remote CRT in different building and/or	\$2.60	\$116.00	.00
(FC)	beyond 1,000 feet from AEMIS Control Equip- ment, each (A5FRT)(4)	1.95	172.00	6.00
(AT)	(1) Obsolete - applicable to existing installatio	ns at existing	locations for existi	ng customers.

(FC) (2)Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.

(3) Each CRT that is located greater than 50 feet but less than 1,000 feet from the AEMIS Control Equipment requires this feature.

(4) In addition, a voice grade private line channel and two customer-provided data sets are required.

The Service and Equipment Charge applies only when the item is provided subsequent to the (FC) (5) initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Filed MO PSC

Replacing 1st Revised Sheet 39

General Exchange Tariff

2nd Revised Sheet 39

Section 13
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	No supplement to this tariff will be issued except for the purpose of canceling this tariff.		lst R	Exchange Sect evised St iginal St	ion 13 Neet 39
	MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)		RE	GEIVI	ED
	13.2.1 Automatic Call Distributing Systems Provided Systems (ACD-ESS)-(Continued)	by Elec	tronjje	<b>NSwitchig</b>	5
	D. Rates-(Continued)	l (	Public S	AISSUUR Service Cot	<sup>13</sup>
	<ol><li>Type C Service-(Continued)</li></ol>	ų			
	b. Premises System Components-(Continued) Monthly Rate Management Information System (AEMIS)-(Continued)	Instal	plex lation Charge		
	Cathode Ray Tubes: -Black and White, each (A5H) . (1) -Color, each (A5J) (1) -Equipment to remote CRT, in the same building, beyond 50		(1) (1)	(CR)\$6.	.00 .00
-	feet from AEMIS Control Equipment, each 100 feet (A5FR5)(2)\$2.60 -Equipment to remote CRT in different building and/or beyond 1,000 feet	Ş11	6.00	6.	. 00
	ment, each (A5FRT)(3) 1.95	17	2.00	(CR) 6	.00 -
	MARNOR S. 13 B.O. COMM PUBLIC Service COMM AISSOURI	lission	F		
	(2) Each CRT that is located greater than 50 feet but I the AEMIS Control Equipment requires this feature.	less tha	in <b>3,6</b> ic Servi	ice Commu	
	<ul> <li>(3) In addition, a voice grade private line channel and data sets are required.</li> <li>(4) The Service and Equipment Charge applies only when sequent to the initial installation of the ACD-ESS</li> </ul>	the ite	m is p	provided :	
	Issued: JUN 27 1986 Effective:	JUL	; 1985		

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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	No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff Section 13 DOFIGINAL SHEET 39 NGUE VEU39
	MISCELLANEOUS SERVICE OFFERINCS	DEC 2 0 (003
	13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	[//ISSOURI
r	13.2.1 Automatic Call Distributing Systems Provided by E. Systems (ACD-ESS)-(Continued)	leefrichtesswitzefitnanission

D. Rates-(Continued)

ł

2. Type C Service-(Continued)

		Ъ.	Premises Sys	tem Components-(Co		Complex	Service and
					Monthly Rate	Installation/ Move Charge	Equipment Charge(4)
			Management I System (AFMI	nformation S)-(Continued)			
			Cathode Ray -Black and W -Color, each -Equipment t CRT, in the	hite, each (A5H) (A5J) o remote	. (1) . (1)	(1) (1)	(1) (1)
			Equipment, (A5FR5)(2). -Equipment t in differen	EMIS Control each 100 feet o remote CRT t building	. \$2.60	\$116.00	\$5.25
			from AEMIS	nd 1,000 feet Control Equip- (A5FRT)(3)	OELL	ED 172.00	5.25
				BY L	L 1 1986 <u>R. S. 3</u> RVICE COMM DF MISSOURI	9	
(2) (3)	Each the A In ad data The S	CRT th EMIS ( dition sets a ervice	at is located Control Equipm 1, a voice gra are required. 2 and Equipmen	und in Paragraph greater than 50 ent requires this de private line c at Charge applies installation of th	feet but feature. hannel an only when	less than 1,000 JAN d two customerg Public Servi	vrovi de 19
Issu	ied:	DEC	2 9 1983	Effecti	ve: JAN	1011034	
			BV R. D. B	ARRON. Vice Presi	dent-Miss	ouri	

General Exchange Tariff Section 13 3rd Revised Sheet 40 Replacing 2nd Revised Sheet 40

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 CD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 2. Type C Service-(Continued)
      - c. Incoming Call Identification

(FC)			Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- ment_Charge(2)
		Audible Option: -Per Announcement (A8FTG). Equipment to allow each	\$52.15	\$ 81.25	\$6.00
		Foreign Exchange, Foreign Serving Office or Tie Line to			
		reach the Announcement, each line (A8FTE) -Per ACD-ESS Terminal	4.20	57.00	6.00
		(A8FTR)	.10		6.00
		Visual Option:			
		-Per System (A5VSY)	2.45	274.50	6.00
		-Per Visual Console (A5VCN)	1.20		6.00
	d.	Delay Announcements			
		Standard Recorded Announceme Frame:	ent		
		-Per 11-second announcement A8GCE) -Per trunk to access	52.15	55.25	6.75
		announcement (A8GAT) -Per ACD-ESS Terminal	9.15	56.00	6.75
		(A8GTT)	1.25		5.50

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 (FC) (2) The Service and Equipment Charge applies only when the item is provided subsequent to the

initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

No supplement to this General Exchange Tariff tariff will be issued Section 13 2nd Revised Sheet 40 except for the purpose of canceling this tariff. Replacing 1st Revised Sheet 40 RECEIVED MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) SEP 2 5 1989 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) Public Salvice Commission D. Rates-(Continued) Type C Service-(Continued) c. Incoming Call Identification Complex Service Monthly Installation/ and Equip-Rate <u>Move Charge</u> ment Charge(1) Audible Option: -Per Announcement (A8FTG) . \$52.15 \$ 81.25 \$6.00 -Equipment to allow each Foreign Exchange, Foreign ñ Serving Office or Tie Line to reach the Announce-57.00 ment, each line (A8FTE). 4.20 6.00 -Per ACD-ESS Terminal (A8FTR). . . . . . . . . . . . . . .10 6.00 Visual Option: -Per System (A5VSY) . . . 2.45 274.50 6.00 CANCELIED -Per Visual Console (A5VCN) 1.20 d. Delay Announcements MAR 3 0 1990 35925 MORE LID Standard Recorded Announcement Frame: -Per 11-second announcement (A8GCE). . . . . . . . . . . . 52.15 -Per trunk to access 56.00 announcement (A8GAT) . . . 9.15 6.75 -Per ACD-ESS Terminal (CR)5.50 (1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System. Effective: OCT 01 1989 Issued: SEP 2 5 1989 OCT 1 1989 By R. D. BARRON, President-Missouri Division Dublic Service Commission Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to tariff will be except for the y of canceling th	issued purpose			change Tari Section vised Sheet ginal Sheet
	MISCELLANEOUS SERVICE	OFFERINGS	5	
13.2 ACD-ESS C	ENTRAL OFFICE SERVICE-(Continue	ed)	REC	EOVED
	atic Call Distributing Systems ms (ACD-ESS)-(Continued)	Provided	·	Switching 27 1986
D. Rates-(	Continued)		M	IISSUURI
2. Typ	e C Service-(Continued)		11	vice Commiss
с.	Incoming Call Identification			<u> </u>
		Monthly <u>Rate</u>		* *
	Audible Option: -Per Announcement (A8FTG) -Equipment to allow each Foreign Exchange, Foreign Serving Office or Tie	\$52.15	\$ 81.25	(CR)\$6.00
	Line to reach the Announce- ment, each line (A8FTE)	4.20	57.00	6.00
	-Per ACD-ESS Terminal (A8FTR)	.10		6.00
	Visual Option: -Per System (A5VSY) -Per Visual Console (A5VCN) .	2.45 1.20	274.50	6.00 6.00
d.	Delay Announcements			
	Standard Recorded Announce- ment Frame:			
	-Per 11-second announcement (A8GCE)	52.15	55.25	8.50
	-Per trunk to access announcement (A8GAT)	9.15	56.00	8.50
	(ABGTT) CANCELLE	1.25	Fille	(CR) 8.50
	OCT 1500 BY 2 Missour Missour	40 nmission	JUL 1 86-1 Public Service (	1986 8 4 Commission

Issued: JUN 2 7 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 13 ---Original Sheet 49 MISCELLANEOUS SERVICE OFFERINGS DEC 29 1283

#### 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI

83-253

Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switchingmmission Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 2. Type C Service-(Continued)
      - c. Incoming Call Identification

•	Incoming our recertication	Monthly		Service and Equipment Charge(1)
	Audible Ostissi	Rate	Move Charge	Charge(1)
	Audible Option: -Per Announcement (A8FTG)	\$52.15	\$ 81.25	\$4.75
	-Equipment to allow each Foreign Exchange, Foreign			
	Serving Office or Tie			-
	Line to reach the Announce- ment, each line (A8FTE)	4.20	57.00	4.75
	-Per ACD-ESS Terminal			
	(A8FTR)	.10		• 4.75
	Visual Option:			
	-Per System (A5VSY)	2.45	274.50	4.75
	-Per Visual Console (A5VCN) .	1.20	***	4.75
2				

d. Delay Announcements

Standard Recorded Announce- ment Frame:		
-Per 11-second announcement (A8GCE)	55.25	5.25
-Per trunk to access announcement (A8GAT) - Per ACD-ESS Termined NUMER 1511	56.00	5.25
-Per ACD-ESS Termine ANOGLLED (ASGTT)		5.25
JUL 1. 1986	r FALE	D
BY 1 2 R.S. 40	JAN - 1 1	984

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

PUBLIC SERVICE COMMISSION

OF MISSOURI

Issued: DEC 2 9 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 3rd Revised Sheet 41 Replacing 2nd Revised Sheet 41

## MISCELLANEOUS SERVICE OFFERINGS

#### ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1) (AT) 13.2

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

## D. Rates-(Continued)

- 2. Type C Service-(Continued)
  - Delay Announcements-(Continued) d.

	Monthly	Complex Installation/	<b>1 1</b>
	<u>_Rate</u>	_Move Charge	ment_Charge(2)
Standard Recorded			
Announcement Frame:-(Continued)			
-Load Dependent First Delay			
Announcement:			
-Per 11-second announcement			
(A30CE)	\$ 52.15	\$55.25	\$5.50
-Per trunk to access			
announcement (A30AT)	9.15	56.00	5.50
Common Systems Recorded			
Announcement Frame (CSRAF):			
-Common equipment (A4GCE)	204.40		5.50
-Per 16-second announcement (A4G16).	155.60	41.00	5.50
-Per 32-second announcement (A4G32).	190.10	41.00	5.50
-Per 48-second announcement (A4G48).	224.70	41.00	5.50
-Per trunk to access announcement (A30)	AT)15	56.00	5.50
-Per ACD-ESS Terminal (A8GTT).	1.25		5.50
-Remote recording capability (A4F)	24.55		5.50

CANCELLED - Missouri Public Service Commission - 02/16/2003 - IN-2003-0247 (MT) (MT)

(FC)

- (AT) (1)Obsolete - applicable to existing installations at existing locations for existing customers.
- The Service and Equipment Charge applies only when the item is provided subsequent to the (FC)(2)initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990



General Exchange Tariff No supplement to this tariff will be issued Section 13 except for the purpose 2nd Revised Sheet 41 of canceling this tariff. Replacing 1st Revised Sheet 41 MISCELLANEOUS SERVICE OFFERINGS RECEIVED 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) MISCOURT D. Rates-(Continued) Public Sarvice Commission Type C Service-(Continued) d. Delay Announcements-(Continued) Complex Service Monthly Installation/ and Equip-Move Charge ment Charge(1) Rate Standard Recorded Announcement Frame:-(Continued) -Load Dependent First Delay Announcement: GANCELLEPDS5.50 -Per 11-second announcement (A30CE). . . . . . . . . . . \$ 52.15 -Per trunk to access announcement (A30AT) . . . 9.15 MAR 3 0 1990 #11 Common Systems Recorded Public Service Commission Announcement Frame (CSRAF): -Common equipment (A4GCE). . . 204.40 41.0015SOUT -Per 16-second announcement (A4G16). . . . . . . . . . . . 155.60 5.50 -Per 32-second announce-41.00 5.50 -Per 48-second announce-41.00 5.50 -Per trunk to access announcement (A30AT). . . . 9.15 56.00 5.50 -Per ACD-ESS Terminal (A8GTT). 1.25 5.50 \_ \_ \_ -Remote recording capa-24.55 5.50 bility (A4F). . . . . . . -Load Dependent First Delay Announcement: -Per 16-second announcement (A4H16) . . . . . . . . 155.60 41.00 5.50 -Per 32-second announcement (A4H32) . . . . . . . . . . 190.10 41.00 5.50 -Per 48-second announce-41.00 5.50 -Per trunk to access 56.00 announcement (A30AT) . . . . 9.15 (CR) 5.50 (1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System. 001 1 1989 Issued: Effective: OCT 01 1989 SEP 2 5 1989 By R. D. BARRON, President-Missouri Divisionublic Service Commission Southwestern Bell Telephone Company St. Louis, Missouri

P.S.C. Mo.-No. 35 No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose 1st Revised Sheet 41 of canceling this tariff. Replacing Original Sheet 41 MISCELLANEOUS SERVICE OFFERINGS REGEIVED 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching D. Rates-(Continued) Type C Service-(Continued) MISSUURI 2. d. Delay Announcements-(Continued) Comp Public Service Commission CANCELLEDge Monthly Installation/ Equipment Charge(1)Rate Standard Recorded 1989 Announcement Frame:-(Continued) OCT -Load Dependent First Delay Announcement: Commission -Per 11-second announcement BYO 15 ervice (A30CE).... (CR)\$8.50 MISSOUR -Per trunk to access 9.15 announcement (A30AT) . . 56.00 8.50 Common Systems Recorded Announcement Frame (CSRAF): -Common equipment (A4GCE). . . 8.50 204.40 -Per 16-second announcement (A4G16). . . . . . . . . 41.00 8.50 155.60 -Per 32-second announcement (A4G32). . . . . . . . . 41.00 8.50 190.10 -Per 48-second announcement (A4G48). . . . . . . . . 224.70 41.00 8.50 -Per trunk to access announcement (A30AT). . . . 56.00 8.50 9.15 -Per ACD-ESS Terminal (A8GTT). 1.25 8.50 ----Remote recording capability (A4F). . . . . . 8.50 24.55 -Load Dependent First Delay Announcement -Per 16-second announcement (A4H16) . . . . . . . . 41.00 8.50 155.60 -Per 32-second announcement (A4H32) . . . . . . . . 190.10 41.00 8.50 -Per 48-second announcement (A4H48) . . . . . . . . *4*1.00 8=-50 224.70 -Per trunk to access 56.00 announcement (A30AT) . . . . 9.15 **- 8 4** 986 (1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type CSS Type COSS COMMISSION

Issued: JUN 27 1986

Effective: JER + 193-



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISCELLANEOUS SERVICE OFFERINGS

#### D. Rates-(Continued)

(1) The Servic

Issued:

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

- 2. Type C Service-(Continued)
  - d. Delay Announcements-(Continued)

		Monthly <u>Rate</u>	Complex Installation/ Move Charge	• •	
	Standard Recorded Announcement Frame:-(Continued -Load Dependent First Delay Announcement:	1)			
	-Per ll-second announcement (A30CE)	. \$ 52.15	\$55.25	\$5.25	
	-Per trunk to access announcement (A30AT)	. 9.15	56.00	5.25	
	Common Systems Recorded Announcement Frame (CSRAF):				
	-Common equipment (A4GCE).	. 204.40		5.25	
	ment (A4G16)	. 155.60	41.00	5.25	
	ment (A4G32)	. 190.10	41.00	5.25	
	ment (A4G48)	. 224.70	41.00	5.25	
	announcement (A30AT)	·尼山·马	56.00	5.25 5.25	
	-Remote recording capa- bility (A4F)	1 22865		5.25	
	-Load Dependent First Delay Announcement -Per 16-second announce PUBLIC SERV	<u>S.41</u>			
	ment (A4H16)	ICE COMMISS	41:00	5.25 200 Pp	
	ment (A4H32)	. 190.10	41.00	PIIL BU	
	ment (A4H48)	. 224.70	9	$1 - 1_{51925}$ <b>3 - 2</b> 53	
	announcement (A30AT)	. 9.15	56.'00-!!	envice Commission	
	rvice and Equipment Charge applies t to the initial installation of th			ovided sub-	
led:	DEC 29 1985 Effecti	ve: JAN	0 1 1094		
	By R. D. BARRON Vice Presi	dent-Misso	mri		

General Exchange Tariff Section 13 Original Sheet 41.01

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 2. Type C Service-(Continued)
      - d. Delay Announcements-(Continued)

· · · · ·	Monthly _Rate	Complex Installation/ _Move Charge_	Service and Equip- ment_Charge(2)
-Load Dependent First			
Delay Announcement:			
-Per 16-second announce-			
ment (A4H16)	\$155.60	41.00	\$ 5.50
-Per 32-second announce-			
ment (A4H32)	190.10	41.00	5.50
-Per 48-second announce-			
ment (A4H48)	224.70	41.00	5.50
-Per trunk to access			
announcement (A30AT)	9.15	56.00	5.50

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Effective: March 30, 1990

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MO PSC

General Exchange Tariff Section 13 3rd Revised Sheet 42 Replacing 2nd Revised Sheet 42

## MISCELLANEOUS SERVICE OFFERINGS

# (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

# 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

# D. Rates-(Continued)

# 2. Type C Service-(Continued)

(FC)		2. Typ		Monthly <u>Rate</u>	Complex Installation/ _Move Charge_	Service and Equip- <u>ment_Charge(8)</u>
		e.	Emergency Alert Arrangement			
(FC)			-Per 25 consoles equipped for Alert (A85AA) Per 25 consoles equipped for Alert only/or also Service Supervising	(2)	(2)	\$5.50
(FC)			(A85AS)	(2)	(2)	5.50
(FC)		f.	Agent Assist(3)(4)(5)(6)(7)			
			-Per Terminal (A3G) -Calling/Called line identification, per Agent	\$2.85	\$38.50	5.50
			Assist Terminal (A3H)	.30	42.75	6.00
(MT)						
(MT)						
(AT) (FC)             (FC)	<ol> <li>(1)</li> <li>(2)</li> <li>(3)</li> <li>(4)</li> <li>(5)</li> <li>(6)</li> <li>(7)</li> <li>(8)</li> </ol>	Rates a In addi channe If visua require If termi custom When a furnish Refer to to the i The Se	te - applicable to existing installations at exi and charges are defined in Paragraph 13.2.1, tion, rates found in the Private Line Service l between the ACD-ESS serving office and to al supervision is required, additional equipm d. inal lines are installed in equipment other th er will furnish this equipment. a single-line instrument is required for termi this equipment. o Section 19 of this tariff for the appropriate nitial installation of the system. rvice and Equipment Charge applies only w nstallation of the ACD-ESS Type C System	D.4., of this Tariff are ap the customer ent furnished an agent or s nation, the cu e service chan hen the item	tariff. oplicable for a voice 's premises. d at the customer's o upervisory console ustomer will bear t rge(s) when installe	e grade expense will be es, the the expense to ed subsequent

Issued: February 28, 1990

Effective: March 30, 1990

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MO PSC

No supplement to		.S.C. MoNo. 3		Exchange Tariff
tariff will be i	ssued			Section 13
except for the p of canceling thi				Revised Sheet 42 Revised Sheet 42
	MISCE	LLANEOUS SERVIO	E OFFERINGS	
13.2 ACD-ESS CE	NTRAL OFFICE SERVI	CE-(Continued)		
13.2.1 Automa	tic Call Distribut	ing Systems Pro	vided by Electi	RECEIVED
System	ns (ACD-ESS)-(Conti			SEP 2 5 1989
D. Rates-(C 2. Type	Continued) 2 C Service-(Contin	ued)	Complex	
		Month. Rate	y Installation	A Service and Equip-
e.	Emergency Alert A	rrangement		
	-Per 25 consoles	equipped		
	for Alert (A85AA	.) (1)	CANCELLE	C(CR)\$5.50
	-Per 25 consoles		CANCEL	
	for Alert only/c Service Supervis		111 C	
	(A85AS)		MAR 30 1990 BY 30 S # COT	5.50
£.	Agent Assist(2)(3	(4)(5)(6)	BUCKERVICE CON iolic Service CON \$38,50	<i>\$</i> 1
	-Per Terminal (A3		iplic Service OJF \$38.50	(CR) 5.50
	-Calling/Called 1 identification,			
	Assist Terminal		42.75	6.00
٤٠	Agent Call(2)(3)(	(4)(5)(6)		
	-Per Terminal (A3		38.50	(CR) 5.50
	-Calling/Called I fication, per Ag			
	Terminal (A3W).		0 42.75	6.00
(1) Pater and al		in Devegraph 1	321 D 4 of	this Tariff
(2) In addition,	narges are defined rates found in th	ne Private Line	Service Tariff	are applicable
for a voice	grade channel betw			
tomer's prem (3) If visual su	<pre>nises. ipervision is requi</pre>	ired, additiona	l equipment fur	nished at the
customer's e	expense will be rea	quired.		
	lines are installe bles, the customer			ent or super-
(5) When a sing]	le-line instrument	is required fo	r termination,	the customer
	ne expense to furn:			tion observato)
	ction 19 of this Ta led subsequent to			
(7) The Service	and Equipment Char	rge applies onl	y when the item	ı is provided
	to the initial ins			
				FILED
Issued: SEP 2	5 1989	Effective:		OCT 1 1989
	BV R. D. BARRON	. President-Mis	souri Division.	89-14 ublic Service Comm
	-,	,	ne Company	ublic Service Com

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P.S.C. Mo.-No. 35 No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose 1st Revised Sheet 42 of canceling this tariff. Replacing Original Sheet 42 MISCELLANEOUS SERVICE OFFERINGS REGEIVED 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) JUN 27 1980 D. Rates-(Continued) MISSUURI 2. Type C Service-(Continued) coll Public Service Coremission Monthly Installation/ Equipment Move Charge Rate Charge(7)e. Emergency Alert Arrangement -Per 25 consoles equipped for Alert (A85AA) . . . . . (1)(1)(CR)\$8.50 -Per 25 consoles equipped for Alert only/or also Service Supervising (A85AS) . . . . . . . . . . . (1)(1)8.50 f. Agent Assist(2)(3)(4)(5)(6)-Per Terminal (A3G). . . . . CABLCELLED -Calling/Called line \$38.50 8.50 Assist Terminal (A3H) . . . OCT 1 1989 BY 2000 S # 422.75 6.00 Public Service Commission g. Agent Call(2)(3)(4)(5)(6)MISSOURI -Per Terminal (A3J). . . . . 38.50 8.50 -Calling/Called line identification, per Agent Call Terminal (A3W). . . . . . . .30 42.75 (CR) 6.00 (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff. (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises. (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required. customer's expense will be required. (4) If terminal lines are installed in equipment other than agent or super: visory consoles, the customer will furnish this equipment. 1986 (5) When a single-line instrument is required for termination, the Gustemer will bear the expense to furnish this equipment. (6) Refer to Section 19 of this Tariff for the appropriate Service charge (s) ISSION when installed subsequent to the initial installation of the system. (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System. Issued: JUN 27 1986 Effective: 1 1986 JUL By R. D. BARRON, President-Missouri Division

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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## MISCELLANEOUS SERVICE OFFERINGS

General Exchanges Tariff Section 13 Original Sheet 42 DEC 20 1000 MISSOURI Public Service Commission

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

#### D. Rates-(Continued)

2. Type C Service-(Continued)

			_	A.7			•	Complex Installation/ Move Charge	
		e.	Emerge	ncy Alert A	Arrangemei	12			
			for A -Per 2	5 consoles lert (A85A 5 consoles lert only/0	A) equipped	•••	(1)	(1)	\$5.25
			Servi	ce Supervis S)	sing		(1)	(1)	5.25
		f.	Agent	Assist(2)(	3)(4)(5)(	5)			
			-Calli	erminal (A ng/Called	line		\$2.85 <sub>.</sub>	\$38.50	5.25
				ification, t Terminal			.30	42.75	4.75
		g.		Call(2)(3)					
				<b>Q</b> .				ED 38.50	5.25
				ion, per A nal (A3W).		1			4.75
(1) (2)	ln a for	ddition	i, rates grade	found in	the Priva	Hec Bef	ĭë⊂5 <i>€</i> <del>?</del> ∕¶`č	Difference of this in the second seco	plicable
	If v	isual s	supervis	will be m	agent wad			oment furnished	
(4)	If t	erminal	lines	are instal	led in eq	uipmen rnish	nt other	than agent or	TIPETED
(5)	When	a sing	le-line	instrumen nse to fur	t is requ	ired	for termi	ination, the cu	stomer N - 1 1984
(6)	Refe	r to Se	ection 1	9 of this	Tariff fo	r the	appropr	iate service 🏟	<b>8≈</b> (2)53
(7)	The subs	Service sequent	and Eq to the	uipment Ch initial in	arge appl stallatio	ies ou n of	ily when the ACD-I	Lon of the syste the item is pro ESS Type C Syste	Widedommission
Issu			9 1983			ective		V O 1 1984	
				. D. BARRO outhwester					

St. Louis, Missouri

General Exchange Tariff Section 13 Original Sheet 42.01

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)

g.

## 2. Type C Service-(Continued)

		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment_Charge(7)</u>
•	Agent Call(2)(3)(4)(5)(6)			
	<ul><li>-Per Terminal (A3J)</li><li>-Calling/Called line identi- fication, per Agent Call</li></ul>	\$2.80	\$38.50	\$5.50
	Terminal (A3W)	.30	42.75	6.00

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
  - (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
  - (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
  - (4) If terminal lines are installed in equipment other than agent or super visory consoles, the customer will furnish this equipment.
  - (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
  - (6) Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
  - (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

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General Exchange Tariff Section 13 3rd Revised Sheet 43 Replacing 2nd Revised Sheet 43

Filed

MO PSC

## MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)

## 2. Type C Service-(Continued)

(FC)			Monthly Rate	Complex Installation/ _Move Charge_	Service and Equip- ment_Charge(5)
(10)			_ <u>Katc</u>	_wove charge_	<u>ment_Charge(3)</u>
(FC)		h. Service Supervising of Agent Console:(2)			
(FC)		-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT) -Per Service Supervising Trunk:(3)(4)	\$8.25		\$5.50
		-Central Office Components (A8HCO) -Per 25 consoles equipped for Service Supervising	8.95	\$24.00	5.50
(FC)		(A8HSS)(3)(6)	(7)	(7)	5.50
(AT)	(1)	Obsolete - applicable to existing installations at existing	isting location	ons for existing cus	stomers.
(FC)	(2)	Service supervising arrangements are subject to ser customer.			
	(3)	Apply Private Line Charges for a voice grade chan Tariff for each service supervisory trunk.	nel as specif	ied in the Private L	ine Service
	(4)	A maximum of four trunks may be provided for each supervisors may simultaneously observe the same a	<b>v</b>	50 agent consoles.	Up to four
	(5)	The Service and Equipment Charge applies only w initial installation of the ACD-ESS Type C System	hen the item	is provided subseq	uent to the
	(6)	Not applicable when system has Emergency Alert	•		
(FC)	(7)	Rates and charges are defined in Paragraph 13.2.1,			
	Issued:	February 28, 1990	Effect	ive: March 30, 199	0
		By R. D. BARRON, President	-Missouri Di	vision	

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13 2nd Revised Sheet 43 Replacing 1st Revised Sheet 43

#### MISCELLANEOUS SERVICE OFFERINGS

# 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)

MISSOURI

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Public Service Commission

2. Type C Service-(Continued)

		Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge(4)
h.	Service Supervising of Agent Console:(1)			
	<ul> <li>-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT).</li> <li>-Per Service Supervising Trunk:(2)(3)</li> <li>-Central Office Components (A8HCO).</li> <li>-Per 25 consoles equipped for Service Supervising (A8HSS)(2)(5).</li> </ul>	MAR 3	524,00 ELLED <sup>00</sup> 0 19906) 2 5.443 ce Commission 550URI	(CR)\$5.50 5.50 (CR) 5.50

- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Not applicable when system has Emergency Alert Arrangement.
- (6) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

Issued: SEP 2 5 1989

Effective: OCT 011999

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By R. D. BARRON, President-Missouri Division 001 1 1989 Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

OCT 1 1989

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No supplement t tariff will be except for the of canceling th	issued purpose			lst R	Exchange Tarif Section 1 evised Sheet 4 iginal Sheet 4
or concerns on		EOUS SERVICE	OFFERINGS	•	
13.2 ACD-ESS C	ENTRAL OFFICE SERV				GINGM
	atic Call Distribu ms (ACD-ESS)-(Cont		Provided		
-	Continued)			11	2 7 1986
2. Тур	e C Service-(Conti	nued)		Cumic Ser	ISSUURI vice_Commission
h.	Service Supervisi Agent Console:(1)		Monthly Rate	Installation Move Charge	
	-Per Agent Assist Agent Call Termi equipped for Ser Supervising (A8H -Per Service Supe Trunk:(2)(3) -Central office (A8HCO) -Per 25 console for Service Su (A8HSS)(2)(5)	nal vice AT) rvising components  s equipped pervising	\$8.25 8.95 (6)	 \$24.00 (6)	(CR)\$8.50 8.50 (CR) 8.50
		Cl	ANCELL OCT 1 19 AVA Service C MISSO	ED 389 20inmission DURI	
furnished b (2) Apply Priva Private Lin (3) A maximum o Up to four (4) The Service sequent to (5) Not applica	pervising arrangeme by the customer. Ite Line Charges for the Service Tariff for supervisors may si and Equipment Cha the initial instal the when system has charges are defined	ents are subj or a voice gr for each serv be provided multaneously orge applies lation of th s Emergency	ect to ser ade channe ice super for each r observe only when e ACD-ESS Alert Arra	rvice observin el as specifié visory trunk. group of 50 ag the same agent the item isp Type C-System angement uvil o	eife Ehen ent consoles. Boviser sub- envice Commissi
(6) Rates and c					

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff
MISCELLANEOUS SERVICE OFFERINGS	DEC 29 1233
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	MISSOURI Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Elect<u>tonic Switching</u> Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 2. Type C Service-(Continued)

		Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(4)
h.	Service Supervising of Agent Console:(1)			
	-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT) -Per Service Supervising Trunk:(2)(3) -Central office components	\$8.25		\$5.25
٠	(A8HCO) -Per 25 consoles equipped for Service Supervising	8.95	\$24.00	5.25
	(A8HSS)(2)(5)	(6)	(6)	5.25

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- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (3) A maximum of four trunks may be provided for each group of 50 [agent [consoles. Up to four supervisors may simultaneously observe the same agent!!!,
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System. - 1 1934
- (5) Not applicable when system has Emergency Alert Arrangement. 83 253
- (6) Rates and charges are defined in Paragraph 13.2.1, D.4., pof. this Tariff.

Issued: DEC 2 9 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 3rd Revised Sheet 44 Replacing 2nd Revised Sheet 44

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)

#### 2. Type C Service-(Continued)

(FC)		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment_Charge(4)</u>
	i. Agent Status Display Console			
	-First three consoles,			
(FC)	each (A3X)	(2)	(2)	\$5.50
	-Each additional console,			5 50
(FC)	(A3Y)	(2)	(2)	5.50
	j. System Display and Control Features			
	-Per system (A9H) -Per agent-to-split	\$16.05	\$353.00	6.00
	pattern (A9GAS) -Key control and alarm	5.40	78.00	6.00
(FC)	console: -Per console (A4N) -Per key equipped for activation/deactivation	(2)	(2)	6.00
(FC)	(A4K)(3)	1.90	66.50	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.

(3) In addition, apply a charge for signal grade channel as specified in the Private Line Service
 Tariff. One channel required for each function controlled by key.

(FC) (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

General Exchange Tariff Section 13 2nd Revised Sheet 44

Replacing 1st Revised Sheet 44

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

#### MISCELLANEOUS SERVICE OFFERINGS

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- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
  - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
    - D. Rates-(Continued)

Issued:

MISSOURI Public Service Commission

Type C Service-(Continued)

		Monthly <u>Rate</u>	Complex Installation/ Move Charge	
i.	Agent Status Display Consol	e		
	-First three consoles, each (A3X) -Each additional console, (A3Y)		(1) (1)	(CR)\$5.50 (CR) 5.50
j.	System Display and Control Features			
	-Per system (A9H)	.\$16.05	\$353.00	6.00
	-Per agent-to-split pattern (A9GAS) -Key control and alarm console:	. 5.40	78.00	6.00
	-Per console (A4N) Per key equipped for	•	(1)	6.00
	activation/deactivation (A4K)(2)	. 1.90 CANC	ELLER.50	6.00
		MAR BV3 Public Sei	SELLEGE. 50 CO 1990 WB.S.#444 Nice Commissio MISSOUFI	n
nd c	harges are defined in Paragr	anh 13.2.	1. D.4 of th	is Tariff.

- (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.
- (2) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.
- (3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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SEP	2	5	1989	Effe	ctive:	OCT	011	929	ļ
			By R.	BARRON,					

OCT 1 1989

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	No supplement t tariff will be except for the of canceling th	issued purpose				cchange Tariff Section 13 vised Sheet 44 ginal Sheet 44
		MISCELLANEO			REGE	IVED
-	13.2 ACD-ESS C	ENTRAL OFFICE SERVIC	E-(Continue	ed)		
	13.2.1 Autom Syste	atic Call Distributi ms (ACD-ESS)-(Contin	ng Systems ued)	Provided 1	11	
!	D. Rates-(	Continued)			12	SUURI e Commission
	2. Typ	e C Service-(Continu	ed)		V	
•	i.	Agent Status Displa	V Console	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(3)
			-			
		-First three consol each (A3X) -Each additional co		(1)	(1)	(CR)\$8.50
		(A3Y)		(1)	(1)	8.50
E	j.	System Display and Features	Control			
		-Per system (A9H) . -Per agent-to-split		\$16.05	\$353.00	6.00
1		pattern (A9GAS) -Key control and al console		5.40	78.00	6.00
		-Per console (A4N) -Per key equipped		(1)	(1)	6.00
·		activation/deacti (A4K)(2)		1.90	66.50	 (CR) 6.00
			CANCEL	LED		
			OCT 1 1 BY AMER MISSO	989 5. <b># 44</b> Commissio	on FI	NLED 1 1986
			1414-		86	5-84
	(2) In addition Private Lin controlled		ne channel	ide channe required	for each function	in the ion
		e and Equipment Charg to the initial insta				
	Issued: JUN 2	7 1986	Effectiv	ze: JUL	. 1 1986	
		By R. D. BARRON, Pre Southwestern Be				

St. Louis, Missouri

General-Exchange-Tariff No supplement to this Or iginal Sheet 45 tariff will be issued except for the purpose of canceling this tariff. DEU 20 1003 MISCELLANEOUS SERVICE OFFERINGS MISSOURI 13.2 ACD-ESS CENTRAL OFFICF SERVICE-(Continued) Public Service Commission 13.2.1 Automatic Call Distributing Systems Provided by Electronic-Switching-Systems (ACD-ESS)-(Continued) D. Rates-(Continued) 2. Type C Service-(Continued) Service and Complex Monthly Installation/ Equipment Rate Move Charge Charge(3)Agent Status Display Console i. -First three consoles, each (A3X) . . . . . . . . . (1)\$5.25 (1)-Each additional console, (A3Y). . . . . . . (1)(1)5.25 j. System Display and Control Features -Per system (A9H) . . . . . \$16.05 \$353.00 4.75 -Per agent-to-split 78.00 4.75 pattern (A9GAS).... 5.40 -Key control and alarm console (1)-Per console (A4N) . . . . (1)(1)-Per key equipped for activation/deactivation (A4K)(2).... 1.90 66.50 4.75 GANGELLED 1986 .1111 1 PUBLIC SERVICE COMMISSION OF MISSOURI 1511L (510) (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff. (2) In addition, apply a charge for signal grade channel as specified lifethe Private Line Service Tariff. One channel required for each function controlled by key. (3) The Service and Equipment Charge applies only when the item is provided SSIC subsequent to the initial installation of the ACD-ESS Type C System. DEC 2 9 1983 Effective: Issued: JAN 0 1 1981 By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company

St. Louis, Missouri

General Exchange Tariff Section 13 3rd Revised Sheet 45 Replacing 2nd Revised Sheet 45

## MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 2. Type C Service-(Continued)

(FC)		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment Charge(5)</u>
k.	Alternate Traffic Routing per split equipped (A4RSE).	\$ 9.10	\$74.75	\$6.00
l.	Night Transfer, per split equipped (A3T)(2)(3)	2.00	43.25	6.00
m.	Calls Waiting Indication			
(FC)	-Remote calls waiting(4) -Per timing state, per			
	split (A4PTS) -Common equipment per	.25	52.25	5.50
(FC)	24 timing states (A4PCE) -Console calls waiting, per	(6)	(6)	5.50
	100 consoles (A4X) -Assistance calls waiting,	13.30	51.50	6.00
	per assistance group (A4Y).	10.10	94.00	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(2) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.

(3) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.

(4) Visual signals are also required.

(5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(FC) (6) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13 2nd Revised Sheet 45 Replacing 1st Revised Sheet 45

#### MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type C Service-(Continued)

		Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge(4)
k.	Alternate Traffic Routing per split equipped (A4RSE) .	\$ 9.10	EØ <sup>74.75</sup>	\$6.00
1.	equipped (A3T)(1)(2)	· υμο μο γ	390 43.25	6.00
m.	Calls Waiting Indication	BY 200 B C	commission	
	-Remote calls waiting(3) -Per timing state, per Public	c Service MISS	DUHI	
	split (A4PTS)	.25	52.25	(CR)5.50
	24 timing states (A4PCE) -Console calls waiting, per	(5)	(5)	(CR)5.50
	100 consoles (A4X)	13.30	51.50	6.00
	-Assistance calls waiting, per assistance group (A4Y).	10.10	94.00	6.00

- (1) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.
- (3) Visual signals are also required.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.

8EP 2 5 1989 Issued:

Effective: OCT 011989

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OCT 1 1989 89-14 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone CompanyPublic Service Commission St. Louis, Missouri

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No supplement t tariff will be except for the of canceling th	issued purpose		lst Re	xchange Tariff Section 13 vised Sheet 45 ginal Sheet 45
13.2 ACD-ESS C	MISCELLANEOUS SERV ENTRAL OFFICE SERVICE-(Cont		ss RE	GEIVED
13.2.1 Autom	matic Call Distributing Syst	-	i by Electronic	Ni2chilg6
D. Rates+(	Continued)			MISSUURI ervice Commission
2. Тур	e C Service-(Continued)	Monthly	Complex 7 Installation/	Service and Equipment
k.	Alternate Traffic Routing per split equipped (A4RSE)	Rate	Move Charge	<u>Charge(4)</u> (CR)\$6.00
1.	Night Transfer, per split equipped (A3T)(1)(2)	2.00	) 43.25	6.00
Π.	Calls Waiting Indication -Remote calls waiting(3)			
	<ul> <li>-Per timing state, per split (A4PTS)</li> <li>-Common equipment per 24 timing states (A4PCE)</li> </ul>		552.25	8.50 8.50
	-Console calls waiting, pe 100 consoles (A4X). -Assistance calls waiting,	13.30	51.50	6.00
	per assistance group (A4Y CANCELLED	) 10.10	94.00	(CR) 6.00
	OCT 1 1985 BY BY BY SHILL SHILL SOUTH	45 mission	FAL JUL 1 Public Service	1986 8 4
<ul> <li>Private Lin</li> <li>(2) Activation Control and</li> <li>(3) Visual sign</li> <li>(4) The Service sequent to</li> </ul>	Private Line Charges for a service Tariff for contro requires a premises-located Alarm Console or be a sepa als are also required. and Equipment Charge appli- the initial installation of harges are found in Paragram	l channel pe key which m rately mount es only when the ACD-ESS	e channel—as—spec er night transfer hay be included i hed key provided the item is pro Type C System.	rified in the key. In the Key by the customer. ovided sub-
Issued: JUN 27	7 1986 Effe	tive:	. : 198c	

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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No supplem tariff wil except for of canceli	l be issu the purp	ed ose ariff.			Orig	Change Martif Subsection 19 Sinal Sheet 45 EC 20 1033
		MISCELLANEOU	S SERVICE (	FFERINGS		MISSOURI
13.2 ACD-	ESS CENTR	AL OFFICE SERVICE	-(Continued	.)	Public	Service Commiss
		Call Distributin ACD-ESS)-(Continu		rovided	by Electronic S	Switching
D. Ra	tes-(Cont	inued)				
2.	Туре С	Service-(Continue	ed)	Monthly Rate		Service and Equipment Charge(4)
		ernate Traffic Ro split equipped (	-		Move Charge \$74.75	\$4.75
		ght Transfer, per iipped (A3T)(1)(2)	-	2.00	43.25	4.75
	m. Cal	ls Waiting Indica	ation			
	-1 -0 -0 -0 -0 -0 -0 -0 -0 -0 -0 -0 -0 -0	emote calls waitin Per timing state, split (A4PTS) Common equipment p 24 timing states onsole calls wait: 00 consoles (A4X) ssistance calls wa er assistance grou	per (A4PCE) ing, per  aiting, up (A4Y)	.25 (5) 13.30 10.10	52.25 (5) 51.50 94.00	5.25 · (5) · 4.75 4.75
			GAN	BELL	ed	
		·	BY 121 PUBLIC SE	1 1986 R.S.4.	5	FNLED JAN - 1 1934 8 3 - 2 5 3
Priva (2) Activa Contro (3) Visua (4) The So seque	te Line S ation req ol and Al l signals ervice an nt to the	vate Line Charges ervice Tariff for uires a premises- arm Console or be are also required d Equipment Charg initial installa ges are found in	control ch located key a separate d. e applies o tion of the	annel per which ma ly mounte nly when ACD-ESS	night transfe by be included d key provided the item is pr Type C System.	r key. in the Key by the custor ovided sub-
	DEC 29	:007			0 1 1984	

St. Louis, Missouri

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General Exchange Tariff Section 13 1st Revised Sheet 45.01 Replacing Original Sheet 45.01

# MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 2. Type C Service-(Continued)
      - n. Nonrecurring Charges
        - 1. Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

Addition	\$ 200.00
----------	-----------

2. Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, each system	38,500.00
Service Establishment Charge, AEMIS	31,650.00
Service Establishment Charge, CSRAF	28,450.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED - Missouri Public Service Commission - 02/16/2003 - IN-2003-0247

Filed MO PSC 

No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General-Exchange Tariff DECENVSection 13 Noriginal Sheet 45.01
MISCELLANEOUS SERVICE OFFERINGS	DEC 2 0 1003
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	Alissouri Bublic Comission
13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)	Public Service Commission
D. Rates-(Continued)	
2. Type C Service-(Continued)	
n. Nonrecurring Charges	
1. Equipment or Feature Addition Charges	
This charge applies when rate element to an existing installation and is in the tariffed Complex Installation/Mov the rate elements being added.	addition to
Addition	\$ 200.00
2. Service Establishment Charge	
This charge applies to the initial in Type C ACD-ESS system, to AEMIS and to in addition to all other recurring an charges.	o CSRAF and is
Service Establishment Charge, each sy	stem 38,500.00
Service Establishment Charge, AEMIS.	31,650.00
Service Establishment Charge, CSRAF.	



FILED Ħ JAN - 1 1924 83-253 Public Service Commissio ŀ

Issued: DEC 2 9 1983

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Effective: JAN 0 1 1984

General Exchange Tariff Section 13 2nd Revised Sheet 45.02 Replacing 1st Revised Sheet 45.02

#### MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3.	Plan I and Plan II Rates - Type B Service         a. Plan I rates       Complex         Fixed Monthly Rates							
		Installation/	1	24	48/	72	96	
	Type B ACD-ESS Common Equipment: -Premises compo- nents, per system	Move Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
	(A3P) (4)							
	-Fixed Rate	\$2,300.00	\$1,470.00	\$69.50	\$37.80	\$27.30	\$22.15	
	-Variable Rate		24.25	24.25	24.25	24.25	24.25	
	-Components, per 72 Consoles or fraction there- of, each (A*B) (4) -Fixed Rate	5 000 00	۹ <u>۹</u> ۵۵5 ۵۵	412.00	224.00	162.00	131.00	
		5,900.00	8,8695.00		224.00			
	-Variable Rate Attendant Positions, per agent of super- visory multibutton console, each (A8C0 (2)(3)(4) -Fixed Rate	400.00	71.30	71.30 25.40	71.30	9.60	71.30 7.80	
	-Variable Rate		7.20	7.20	7.20	7.20	7.20	

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 (FC) (2) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset

jacks. Headsets must be provided by the customer.

(3) Also apply Service Charges for installations as described in Section 19 of this tariff.

(4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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	No supplement to this tariff will be issued except for the purpose of canceling this tariff.		General Exchange Tariff Section 13 1st Revised Sheet 45.02 Replacing Oríginal Sheet 45.02
	IM	SCELLANEOUS SERVICE OFFERIN	s RECEIVED
	13.2 ACD-ESS CENTRAL OFFI	CE SERVICE-(Continued)	
	13.2.1 Automatic Call I Systems (ACD-ESS	<pre>istributing Systems Provide )-(Continued)</pre>	d by Electronic SW22Ch1986
	D. Rates-(Continued)		Public Service Commission
	3. Plan I and Pla	n II Rates - Type B Service	
	a. Plan I Rat	es Complex Installation/ 1 Move Charge Month	Fixed Monthly Rates 24 48 72 96 Months Months Months
(CP)	Type B ACD-ESS Common Equipme -Premises comp nents, per sy (A3P)(3)	nt: 0-	Hontens Hontens Hontens
	-Fixed Rate -Variable Rat -Components, p 72 Consoles of fraction the	e	0 \$ 69.50 \$ 37.80 \$ 27.30 \$ 22.15 5 24.25 24.25 24.25 24.25
(CP)	of, each (A8H -Fixed Rate . -Variable Rat	5,900.00 8,6950	
(RT)	Attendant Posi per agent or s visory multibu console, each (1)(2)(3)	tions, $c \cap \mathcal{I}^{\mathcal{I}}$	•
	-Fixed Rate . -Variable Rat	•	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
			JUL 1 1986
		esigned 20-button telephone set jacks. Headsets must b	86-84 Public Service Commission set equipped with Touch-Tone
	(2) Also apply Service Cha Tariff.		escribed in Section 19 of this
(RT) (CR)		uipment Charge will apply f	or each item of equipment
	Issued: JUN 27 1986	Effective: JL	IL 1 1986
		RRON, President-Missouri Di Vestern Bell Telephone Compa St. Louis, Missouri	vision

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	F.S.C. MONO. 55	
No supplement to this tariff will be issued except for the purpose of canceling this tariff.		General Section 13 Original Sheet 45.02
-		DEC 2 9 1083
MISCELLA	NEOUS SERVICE OFFERINGS	MISSOURI
13.2 ACD-ESS CENTRAL OFFICE SERV	VICE-(Continued)	Public Service Commission
13.2.1 Automatic Call Distribu Systems (ACD-ESS)-(Con-		by Electronic Switching
D. Rates-(Continued)		
3. Plan I and Plan II Ra	ates - Type B Service	
a. Plan I Rates	Complex Installation/ 1 Move Charge Month	Fixed Monthly Rates 24 48 72 96 Months Months Months Months
Type B ACD-ESS Common Equipment: -Premises compo- nents, per system (A3P)	<u></u>	
-Fixed Rate -Variable Rate -Components, per 72 Consoles or fraction there- of, each (A8B)	\$2,300.00 \$1,470.00 24.25	\$ 69.50 \$ 37.80 \$ 27.30 \$ 22.1 24.25 24.25 24.25 24.2
-Fixed Rate -Variable Rate	5,900.00 8,695.00 71.30	412.00224.00162.00131.071.3071.3071.3071.30
Attendant Positions, per agent or super- visory multibutton console, each (A8C) (1)(2)(3)(4)	CANCELEED	
-Fixed Rate -Variable Rate	HILLO 1900 400,00 432,00 BY CLA SHARE COMMISSION PUBLIC SERVICE COMMISSION PUBLIC SERVICE COMMISSION PUBLIC SERVICE COMMISSION PUBLIC SERVICE COMMISSION PUBLIC SERVICE COMMISSION PUBLIC SERVICE COMMISSION	25.40 13.30 9.60 7.8 7.20 7.20 7.20 7.2
(1)(2)(3)(4) -Fixed Rate	d 20-button telephone se	7.20 7.20 7.20 7 et equipped with Touch Tone

- Tariff. (3) Refer to Section 19 of this Tariff for Service Charges required when charging faceplates.
- faceplates.
   (4) A \$4.75 Service and Equipment Charge will apply for each item-of equipment provided.

Issued: DEC 29 1985

Effective: JAN 0 1 1934

No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff Section 13 2nd Revised Sheet 45.03 Replacing 1st Revised Sheet 45.03
MISCELLANEOUS SERVICE OFFE	RINGS
(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)	
13.2.1 Automatic Call Distributing Systems Provided by Electror Systems (ACD-ESS)-(Continued)	nic Switching
D. Rates-(Continued)	
3. Plan I and Plan II Rates - Type B Service-(Conti	nued)
a. Plan I Rates-(Continued) Complex <u>Rates</u> Installation/ 1	<u>Fixed Monthly</u> 24 48 72 96
	<u>Months</u> Months Months
Agency Emergency	
Alert Arrangement, one required per 24 consoles or fraction there of with service supervising provided, each (FC) (A85AM)(2)(3)(4) -Fixed Rate \$530.0 \$115.00 Variable Rate. 2.50 2.50	\$5.45 \$2.95 \$2.15 \$1.75 2.50 2.50 2.50
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction there- (FC)of, each (A8JCE)(4) -Fixed Rate 440.00 93.25 -Variable Rate . 2.25	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
<ul> <li>(AT) (1) Obsolete - applicable to existing installations at existing loca</li> <li>(FC) (2) Audible and/or visual signals and relay control equipment m</li> <li>(2) If correction of a particular control equipment is not required according to the particular control equipment is not required.</li> </ul>	ay be required.

(2) Audible and/or visual signals and relay control equipment may be required.
(3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.

(FC) (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Filed MO PSC

General Exchange Tariff No supplement to this tariff will be issued Section 13 except for the purpose 1st Revised Sheet 45.03 of canceling this tariff. Replacing Original Sheet 45.03 MISCELLANEOUS SERVICE OFFERINGS REGENCED 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic State Ring980 Systems (ACD-ESS)-(Continued) MISSUURI D. Rates-(Continued) Public Service Commission 3. Plan I and Plan II Rates - Type B Service-(Continued) Plan I Rates-(Continued) а. Fixed Monthly Rates Complex 24 96 Installation/ 1 48 72 Move Charge Months Month Months Months Months Agency Emergency Alert Arrangement, one required per 24 consoles or fraction thereof with service supervising provided, each (A85AM)(1)(2)(3)-Fixed Rate. . . \$530.00 \$115.00 \$5.45 \$2.95 \$2.15 \$1.75 -Variable Rate . 2.50 2.50 2.50 2.50 2.50 CANCELLED Calls Waiting Indication, one MAR 80 1990 BY 2 M R S.#45.03 premises common equipment re-Public Service Commission quired for 72 consoles or MISSOURI fraction thereof, each (A8JCE)(3) -Fixed Rate. . . 440.00 93.25 41-40-.40 -Variable Rate . 2.25  $2^{l}$ 2.25 25 JUL 1 1986 86-84 (1) Audible and/or visual signals and relay control equipment may be (2) If service supervising is not required, see Paragraph 13.1914, Spille Equipment, for additional charges. (CR) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided. Issued: JUN 27 1986 **Effective:** 1 386 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Martiff MGU Section 43 Original Sheet 45.03 DEC 29 1283 MISSOURI Public Service Commission

#### MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

		Complex		Fixed	Monthly	7 Rates	
		Installation/		24	48	72	96
		Move Charge	Month	Months	Months	Months	Months
	Agency Emergency Alert Arrange- ment, one re- quired per 24 consoles or fraction there- of with service						
	supervising pro- vided, each (A85AM)(1)(2)(3) -Fixed Rate -Variable Rate .	\$530.00	\$115.00 2.50	\$5.45 2.50	\$ <b>2.9</b> 5 2 <b>.</b> 50	\$2.15 2.50	\$1.75 2.50
	Calls Waiting Indication, one premises common equipment re- quired for 72 consoles or	GANCE Jul 1					,
	fraction there- of, each (A&JCE)(3) -Fixed Rate -Variable Rate .	BY INTRS	45.03 COMMISSIC SSOUND 3.25 2.25	4.40 2.25	2.40 2.25	1.75 2.25	1.40 2.25
				-	F		
(2) If Equ (3) A S	lible and/or visual signal service supervising is no ipment, for additional ch \$4.75 Service and Equipment ovided.	ot required, se	e Paragra	ph 13.2.	1, D.1.	, Auxilia	ary
Issued:	DEC 2 9 1983	Effectiv	e: JAN	0 1 1884	1	<u> </u>	
General Exchange Tariff Section 13 2nd Revised Sheet 45.04 Replacing 1st Revised Sheet 45.04

## MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)

## 3. Plan I and Plan II Rates - Type B Service-(Continued)

## a. Plan I Rates-(Continued)

	Complex		Fixe	d Monthly I	Rates	
	Installation/	1	24	48	72	96
	<u>Move Charge</u>	Month	Months	Months	Months	Months
System Display and						
Control Equipment:						
-Premises Components,						
each $(A8K)(2)(3)$						
-Fixed Rate	\$1,100.00	\$2,100.00	\$99.50	\$54.00	\$38.70	\$31.60
-Variable Rate		16.60	16.60	16.60	16.60	16.60
-Optional printer						
associated with a						
Display and Control unit,						
each						
printer (A8P)(3)						
-Fixed Rate	270.00	740.00	35.00	19.05	13.75	11.15
-Variable Rate		17.10	17.10	17.10	17.10	17.10

(AT)	(1)	Obsolete - applicable to existing installations at existing locations for existing customers.
(FC)	(2)	Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each
		system display and control unit.

(FC) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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	Rer	lst	Revised	Sectio Sheet 4	n 13 5.04
EOUS SERVICE	-	R	EGE	VED	
/ICE-(Continue	d)				K
ting Systems tinued)	Provided t	oy €lect: ∥	conic Sw	vitching NR	
		Publi	c Service	: Commiss	sion
ites - Type B	Service-((	Continue	1)		
ntinued)					
Complex					
Installation/ Move Charge	1 Month	24 Months	-		96 Months
, \$1,100.00					\$31.60 16.60
270.00				13.75 17.10	11.15 17.10
MAR SO 1990 MAR SO 1990 BY O Nice Co blic Service CO MISSOU	HS.04 Inmission Al		FM JUL 1	ED 1986	
	<pre>/ICE-(Continued) ates - Type B atinued) Complex Installation/ Move Charge , \$1,100.00 270.00</pre>	YEOUS SERVICE OFFERINGS (ICE-(Continued) ating Systems Provided be inued) ates - Type B Service-(Continued) Complex Installation/ 1 Move Charge Month (\$1,100.00 \$2,100.00 16.60 270.00 740.00 17.10	Ist         Replacing (         Replacing (         Recous SERVICE OFFERINGS         PICE-(Continued)         ating Systems Provided by Electricinued)         ates - Type B Service-(Continued)         Complex       Fixed I         Installation/       1       24         Move Charge       Month       Months         \$1,100.00       \$2,100.00       \$99.50         16.60       16.60         270.00       740.00       35.00         17.10       17.10	Ist Revised Replacing Original         REOUS SERVICE OFFERINGS       REGE         /ICE-(Continued)       JUN 27         ating Systems Provided by Electronic Swinued)       JUN 27         ates - Type B Service-(Continued)       MINSS         atinued)       Complex       Fixed Monthly         Installation/       1       24       48         Move Charge       Month       Months       Months         \$1,100.00       \$2,100.00       \$99.50       \$54.00         16.60       16.60       16.60       16.60         270.00       740.00       35.00       19.05         17.10       17.10       17.10       17.10	Ist Revised Sheet 4 Replacing Original_Sheet_4 REOUS SERVICE OFFERINGS PICE-(Continued) Ating Systems Provided by Electronic Switching MINSUURI Public Service Commission Antinued) Complex Fixed Monthly Rates Installation/ Move Charge Month Months Months Months \$1,100.00 \$2,100.00 \$99.50 \$54.00 \$38.70 16.60 16.60 16.60 16.60 270.00 740.00 35.00 19.05 13.75 17.10 17.10 17.10 17.10 ANCELLED ANCELLED MAR 0 1390 MAR 0 139

channels for each system display and control unit.
(CR) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: JUN 27 1996

Effective: JUL 1 1986

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

#### 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex		Fixed N	fonthly	Rates	
	Installation/	1	24	48	72	96
-	Move Charge	Month	Months	Months	<u>Months</u>	Months
System Display and Control Equipment: -Premises Components each (A8K)(1)(2) -Fixed Rate -Variable Rate -Optional printer associated with a Display and Con- trol unit, each	, \$1,100.00	\$2,100.00 16.60	•	\$54.00 16.60	\$38.70 16.60	\$31.60 16.60
printer (A8P)(2) -Fixed Rate -Variable Rate	270.00	740.00 17.10		19.05 17.10	13.75 17.10	11.15 17.10

GANGELLED

JUL 1 1986 45.0 BY PUBLIC SERVICE COMMISSION FILED OF MISSOURI JAN - 1 1934 (1) Also apply rates found in Section 2 of the Private Line Servi Fublic Service Commission channels for each system display and control unit. (2) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

Issued: DEC 2 9 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 2nd Revised Sheet 45.05 Replacing 1st Revised Sheet 45.05

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 3. Plan I and Plan II Rates Type B Service-(Continued)
      - a. Plan I Rates-(Continued)

	Complex		Fixed	Monthly I	Rates	
	Installation/	1	24	48	72	96
	Move Charge	Month	Months	Months	Months	Months
Dynamic Traffic Display: -Display units, displays information on one split, each (A8M)(2)						
-Fixed Rate -Variable Rate . -Display controller, one required per 20 display units or fraction there- of, each (A8LUC)(2) -Fixed Rate	\$520.00 790.00	\$865.00 9.30 1,675.00	\$41.00 9.30 79.50	\$22.00 9.30 43.10	\$16.00 9.30 31.20	\$13.00 9.30 25.25
-Variable Rate . Agent Status Display Console, each (A9C) -Fixed Rate -Variable Rate .	800.00	12.35 351.00 18.25	12.35 16.65 18.25	9.05 18.25	12.35 5.50 18.25	12.35 5.30 18.25

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 (FC) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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(FC)

	No supplement to this tariff will be issued except for the purpose of canceling this tariff.		Re	Gen -Ist placing	eral Exc Revised	Sectio Sheetof	<u>n 13</u>
	MISCELI	ANEOUS SERVICE C	FFERINGS				
	13.2 ACD-ESS CENTRAL OFFICE SE	RVICE-(Continued	1)		JON 5	27 1986	
	13.2.1 Automatic Call Distri Systems (ACD-ESS)-(Co	buting Systems F entinued)	rovided	by Elect	ronic MU Mic Servi	ivillila ce comm	ission
	D. Rates-(Continued)						
	3. Plan I and Plan II	Rates - Type B S	Gervice-(	Continue	d)		
•	a. Plan I Rates-(C	Continued)					
		Complex			Monthly		
		Installation/ Move Charge	1 Month	24 <u>Months</u>	48 <u>Months</u>	72 Months	96 <u>Months</u>
	Dynamic Traffic Display: -Display units, display infor- mation on one split, each (A8M)(1) -Fixed Rate -Variable Rate -Display controller one required per 20 display units or fraction there- of, each (A8LUC)(1)	-	865.00 9.30	\$41.00 9.30	\$22.00 9.30	\$16.00 9.30	\$13.00 9.30
	-Fixed Rate -Variable Rate .		1,675.00 12.35	79.50 12.35	43.10 12.35	31.20 12.35	25.25 12.35
(CR)	Agent Status Dis- play Console, each (A9C) -Fixed Rate -Variable Rate . CANC MAR BY (1) A \$6.00 Service and Equipment provided.	ELLE <sup>800.00</sup> SI SI 45.05 Si SOURI SSOURI ANSSOURI Charge will a	351.00 18.25	16.65 18.25 each liit	f er 11 4	5.50 18.25 ED 1986 84	5.30 18.25
	Issued: JUN 27 1986			-3.1(			
	By R. D. BARRON Southweste	Effe , President-Miss rn Bell Telephon Louís, Missouri		sion	1988		

	No supplement to this Get tariff will be issued except for the purpose of canceling this tariff.	neral Exchange Tariff Section 13 Original Enert 45105
	MISCELLANEOUS SERVICE OFFERINGS	DEC 2 9 1923
	13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	MISSOURI
,	13.2.1 Automatic Call Distributing Systems Provided by Elec Systems (ACD-ESS)-(Continued)	Public Service Gorgmission

D. Rates-(Continued)

··· ,

- 3. Plan I and Plan II Rates Type B Service-(Continued)
  - a. Plan I Rates-(Continued)

	Complex Installation/	1	24	Monthly 48	72	96
-	Move Charge	Month	<u>Months</u>	<u>Months</u>	Months	Months
Dynamic Traffic Display: -Display units, displays infor- mation on one split, each (A8M)(1) -Fixed Rate	\$520.00 \$	865.00	\$41.00	\$22.00	\$16.00	\$13.00
-Variable Rate . -Display controller, one required per 20 display units or fraction there- of, each (A8LUC)(1)		9.30	9,30	9.30	9.30	9.30
-Fixed Rate -Variable Rate .	<b>790.00</b>	12.35 l,675.00	79.50 12.35	43.10 12.35	31.20 12.35	25.25 12.35
Agent Status Dis- play Console, each (A9C) -Fixed Rate -Variable Rate .	BANG JUL 1	18.25 1986	0 16.65 18.25	9.05 18.25	5.50 18.25	5.30 18.25
	BY STR	5. 45.0_	5 ION	<b>  </b>	FIL	ED
	OF N	USSOURI			JAN -	1 1924 2 <b>5 3</b>
) A \$4.75 Service and Equipment provided.	t Charge will a	apply for	each it	en ofDeg	uipment Civ.63	Commiss

Issued: DEC 2 9 1983

Effective: JAN 0 1 1234

MISCELLANEOUS SERVICE OFFERINGS

# (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

# D. Rates-(Continued)

# 3. Plan I and Plan II Rates - Type B Service-(Continued)

	a. Plan I Rates-(Continued)		
	Complex	Fixed Monthly Rates	
	Installation/	1 24 48 72 96	
	Move Charge	Month Months Months Months Months	
	Key Control and Alarm		
	Console with up to		
	10 keys equipped		
	for alarm conditions, each		
(FC)	(A8Q)(3)		
	-Fixed Rate \$560.00	\$369.00 \$17.50 \$9.50 \$6. \$5.55	
	-Variable Rate.	6.55 6.55 6.55 6.55	6.55
	Equipment for Service		
	Supervising of Agent		
	Console Position		
(FC)	Circuits:(2)		
. ,	-Common equipment,		
	one required for a group		
	of 72 consoles or		
	fraction thereof,		
	each (A8HCE)		
	-Fixed Rate 480.00	100.00 4.75 2.60 1.90 1.50	
	-Variable Rate.	1.80 1.80 1.80 1.80	1.80
	-Auxiliary equip ment,		
	one required for a group		
	of 24 con soles or		
	fraction thereof, each		
	(A8HAE)		
	-Fixed Rate 420.00	82.50 3.95 2.10 1.55 1.25	
	-Variable Rate.	1.60 1.60 1.60 1.60	1.60
(AT) (1)	Obsolete - applicable to existing installation	ons at existing locations for existing customers.	

(FC) (2) Service supervising arrangements are subject to service observing equipment furnished by the customer.

# (FC) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

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P.S.C. Mo.-No. 35 No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose 1st-Revised-Sheet-45-06 Replacing Official Sheev of canceling this tariff. MIS MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic SWi2chingSO Systems (ACD-ESS)-(Continued) MISSUURI D. Rates-(Continued) 3. Plan I and Plan II Rates - Type B Service-(Continued) Dic Service Commission a. Plan I Rates-(Continued) Fixed Monthly Rates Complex Installation/ 1 24 48 72 96 Move Charge Month Months Months Months Months Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A80)(2)-Fixed Rate . . \$369.00 \$560.00 \$17.50 \$9.50 \$6.90 \$5.55 -Variable Rate. 6.55 6.55 6.55 6.55 6.55 CANCELLED Equipment for Service Supervising of Agent MAR & 0 1990 Console Position R.S.#45.06 Circuits:(1) Public Service Commission -Common equipment, one re-MISSOURI quired for a group of 72 consoles or fraction thereof, each (A8HCE) -Fixed Rate . . 480.00 100.00 4.75 2.60 1.90 1.50 -Variable Rate. 1.80 1.80 1.80 1.80 1.80 -Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE) -Fixed Rate . . 3.95-2.10-420.00 82.50 \_1..55\_ \_\_\_1.25 1.60 -Variable Rate. 1.60 17601 1 60 12 ML IZ IV (1) Service supervising arrangements are subject to service observing equipment furnished by the customer. JUL 1 1986 (CR) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided. Public Service Commission Issued: Effective: JUL 1 1986 JUN 27 1986 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company

St. Louis, Missouri

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	Key Control and Alarm Console with up to 10 keys equipped for alarm con- ditions, each (A80)(2) -Fixed Rate -Variable Rate.	\$560.00	\$369.00 6.55	\$17.50	\$9.50 6.55	\$6.90 6.55	\$5
•	Equipment for Service Super- vising of Agent Console Position Circuits:(1) -Common equip- ment, one re- quired for a group of 72 consoles or						
	fraction thereof, each (A8HCE) -Fixed Rate -Variable Rate. -Auxiliary equip- ment, one re- quired for a group of 24 con- soles or fraction thereof, each		1986 45.06 USSOURU	4.75 1.80	2.60 1.80	1.90 1.80	1
	(A8HAE) -Fixed Rate -Variable Rate.	420.00	82.50 1.60	3.95	2.10F 1.60		1 1
	Service supervising arrangeme furnished by the customer. A \$4.75 Service and Equipment provided.			ų	erving (	N - 1 1984 393 1 2m2 1 1911 - 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	

DEC 29 1983 Issued:

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General Exchange Tariff Section 13 2nd Revised Sheet 45.07 Replacing 1st Revised Sheet 45.07

## MISCELLANEOUS SERVICE OFFERINGS

## (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

## 3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates

		Monthly _Rate	Complex Installation/ _Move Charge	Service and Equip- ment Charge
	Type B ACD-ESS Common	<u>_1(ute</u>		<u>ment charge</u>
	Equipment:			
	-Premises components, per system (A3P)	\$ 69.50	\$2300.00	\$6.00
	-Components, per 72 consoles		\$2500.00	φ0.00
	or fraction thereof, each			
	(A8B)	316.90	5900.00	6.00
	Attendant Positions, per			
	agent or supervisory multi			
	button console, each			
	$(A8C)(2) \dots \dots$	22.05	400.00	6.00
	Agent Emergency Alert			
	Arrangement, one required for	or		
	24 con-soles or fraction there			
	with service supervising prov		<b>50</b> 0.00	< 0.0
	each $(A85AM)(3)(4) \dots$	5.25	530.00	6.00
	Calls Waiting Indication, one	e premises		
	common equipment required			
	consoles or fraction thereof,			
	(A8JCE)	4.65	440.00	6.00
	Obsolete - applicable to existing installation	ons at existing lo	ocations for existing cu	stomers.
)	Includes a specially designed 20-button tel	•	0	
	dual headset jacks. Headsets must be prov			
	Audible and/or visual signals and relay co			
	If convice supervising is not required see I	Jorggrouph 12 71	DI Auviliary Fauing	aant for

(FC) (4) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.

Issued: February 28, 1990

Effective: March 30, 1990 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13 1st Revised Sheet 45.07 Replacing Original Sheet 45.07

	Funit Science Johnson
D. Rates-(Continued)	MISSUURI Public Service Commission
Systems (ACD-ESS)-(Continued)	
13.2.1 Automatic Call Distributing Systems Provided by E	lectron WSWitching
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	
MISCELLANEOUS SERVICE OFFERINGS	REGEIVED

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates

	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equipment Charge
Type B ACD-ESS Common Equipment: -Premises components, per system (A3P) -Components, per 72 consoles or fraction thereof, each (A8B)	\$ 69.50 316.90	\$2300.00 5900.00	(NR)\$6.00 (NR) 6.00
Attendant Positions, per agent or supervisory multi- button console, each (A8C)(1)  Agent Emergency Alert Arrange- ment, one required for 24 con- soles or fraction thereof with service supervising provided, each (A85AM)(2)(3)	-	DELLED 400.00 30 1990 A S#4307 A S#4307 A S#4307 A S90 A S A SHORE	(CR) 6.00 (CR) 6.00
Calls Waiting Indication, one premises common equipment re- quired for 72 consoles or fraction thereof, each (A8JCE)	4.65	440.00	(CR) 6.00

(1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer. (2) Audible and/or visual signals and relay control equipment may also be required.

(3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges. JUL 1 1986

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Issued: JUN 27 1986

Effective:

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Public Service Commission

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	P.S.C. MoNo. 35 No supplement to this	General_Exchange_Tariff
	tariff will be issued except for the purpose of canceling this tariff.	Original Sheet 45-01
	MISCELLANEOUS SERVICE OFFERINGS	DEC 20 CCO
	13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	MISSOURI
)	13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)	y Elect BublicsSarvice Commission

D. Rates-(Continued)

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3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates

		Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	Type B ACD-ESS Common Equipment: -Premises components, per system (A3P)	\$ 69.50	\$2300.00	
. •	-Components, per 72 consoles or fraction thereof, each (A8B)	316.90	5900.00	
	Attendant Positions, per agent or supervisory multi- button console, each (A8C)(1) (4)(5)	22.05	400.00	\$4.75
	Agent Emergency Alert Arrange ment, one required for 24 con soles or fraction thereof with service supervising provided each (A85AM)(2)(3)	n- th	ED 530.00	4.75
	Calls Waiting Indication, on premises common equipment re quired for 72 consoles or fraction thereof, each BY (A8JCE)		and the second second second second second second second second second second second second second second second	4.75
and externa (2) Audible and (3) If service Equipment, (4) Also apply	specially designed 20-button I dual headset jacks. Headse /or visual signals and relay supervising is not required, for additional charges. service charges for installat: ection 19 of this Tariff for se	ts must be p control equi see Paragrpa ions as desc	provided by the o pment may_also b ah 13.2.1, D.日 「」」 「」」 「」」 」 」 」 」 」 」 」 」 」 」 」 」 」	Auxiliary L [2]] 19 of this charging
		ective / Ja	Public Servi	COmmission
	By R. D. BARRON, Vice P	resident-Hi:	ssouri	

General Exchange Tariff Section 13 3rd Revised Sheet 45.08 Replacing 2nd Revised Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

#### 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1) (AT)

Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-13.2.1 (Continued)

#### D. Rates-(Continued)

# 3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

		Monthly <u>Rate</u>	Complex Installation/ _Move Charge_	Service and Equip- <u>ment_Charge</u>
	System Display and Control Equipment: -Premises components, each (A8K)(2) -Optional printer associated	<u></u> \$74.85	\$1,100.00	\$6.00
	with a Display and Control unit, each printer (A8P)	37.25	270.00	6.00
	Dynamic Traffic Display: -Display units, display information on one split, each (A8M) -Display controller, one required per 20 display	33.55	520.00	6.00
	units or fraction thereof, each (A8LUC)	58.55	790.00	6.00
	Agent Status Display Console, each (A9C)	30.00	800.00	5.50
	Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q)	17.90	560.00	6.00
(1)	Obsolete - applicable to existing installation	ons at existing l	ocations for existing cu	stomers.

(AT) (1 Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each (FC) (2) system display and control unit.

#### Issued: February 28, 1990 Effective: March 30, 1990 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13 2nd Revised Sheet 45.08 Replacing 1st Revised Sheet 45.08

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## MISCELLANEOUS SERVICE OFFERINGS

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## 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)
    - 3. Plan I and Plan II Rates Type B Service-(Continued) ANSSOURI

b. Plan II Rates-(Continued)		Public Se Complex	vice Commissior Service
· · · · · · · · · · · · · · · · · · ·	Monthly Rate	Installation/ Move Charge	and Equip-
System Display and Control Equipment:			- <u></u> X
-Premises components, each (A8K)(1)	\$74.85	\$1,100.00	\$6.00
-Optional printer associ- ated with a Display and Control unit, each printer	·	<i>4-,</i>	
(A8P)	37.25	270.00	6.00
Dynamic Traffic Display:			
-Display units, display information on one split,			
each (A8M)	33.55	520.00	6.00
required per 20 display			
units or fraction thereof, each (A8LUC)	58.55	790.00	6.00
Agent Status Display Console, each (A9C)	30.00	800.00	(CR)5.50
Key Control and Alarm			
Console with up to ten keys equipped for alarm		-	
conditions, each (A8Q)	<sup>17.90</sup> C	ANCELS65.00	6.00
Equipment for Service Super-			
vising of Agents Console Position Circuits:(2)		MAR. 3 0 1990 MAR. 3 0 1990 Stan R. S. # 45.08	nc
-Common equipment, one	Ē	Service Commissin MISSOLIFI	-
required for a group of 72 consoles or fraction	Sright	MISSOURI	
thereof, each (ASHCE)	4.30	480.00	6.00
-Auxiliary equipment, one	-		
required for a group of			
24 consoles or fraction	<b>.</b>	(	( ) )
thereof, each (A8HAE)	3.45	420.00	6.00 m
<ul><li>(1) Also apply rates found in Section 2 o two channels for each system display</li></ul>			1 a 141 f 1, 51 0.F
(2) Service supervising arrangements are			ig leau i pménit 9
provided by the customer.			89 - 14
Issued: SEP 2 5 1999R. D. BARRON, Presid	ective:	CT 0.1.1929 Public	Service Commission
Southwestern Bell			
St. Louis,	•		

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No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose 1st Revised Sheet 45.08 Replacing Original Sheet 45,08 IGS of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronychevitching Systems (ACD-ESS)-(Continued) WIZZUNKI D. Rates-(Continued) 3. Plan I and Plan II Rates - Type B Service-(Continuentic Service Commission Plan II Rates-(Continued) ь. Complex Service and Installation/ Monthly Equipment Rate Move Charge Charge System Display and Control Equipment: -Premises components, each (A8K)(1). . . . . . . . . . . \$74.85 \$1100.00 (CR)\$6.00 -Optional printer associated with a Display and Control unit, each printer (A8P). . 37.25 270.00 6.00 Dynamic Traffic Display: -Display units, display information on one split, each (A8M). . . . . . . . . 33.55 520.00 6.00 -Display controller, one required per 20 display units or fraction thereof. each (A8LUC). . . . . 58.55 790.00 6.00 CANCELLED Agent Status Display Console, each (A9C). . . 800.00 6.00 1989 OCT Key Control and Alarm 2#45.08 Console with up to ten Public Stangos Commission keys equipped for alarm conditions, each (A8Q) . 560.00 6.00 MISSOURI Equipment for Service Supervising of Agents FNLED Console Position Circuits:(2) -Common equipment, one JUL 1 1986 required for a group of 86-84 72 consoles or fraction thereof, each (A8HCE) . . . Publice Service Commission? 4.30 -Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE) . . . 3.45 420.00 (CR) 6.00 (1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit. (2) Service supervising arrangements are subject to service observing equipment provided by the customer. Issued: .JUN 27 1986 Effective: JUL 1 1985 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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No supplement to tariff will be except for the of canceling the	to this issued purpose		General_Exch	Section 13
	MISCELLANEOUS SERVI	CE OFFERINGS	DEC 2	9 1883
	CENTRAL OFFICE SERVICE-(Conti			
13.2.1 Autor Syste	natic Call Distributing Syste ems (ACD-ESS)-(Continued)	ms Provided 1	by Electronic Swi Public Servic	section section
D. Rates-	(Continued)			<u>, , , , , , , , , , , , , , , , , , , </u>
3. Pla	an I and Plan II Rates - Type	B Service-(	Continued)	
b.	Plan II Rates-(Continued)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
,	System Display and Control Equipment: -Premises components, each (A8K)(1) -Optional printer associate with a Display and Control unit, each printer (A8P).	d	\$1100.00 270.00	\$4.75 4.75
•	Dynamic Traffic Display: -Display units, displays information on one split, each (A8M) -Display controller, one required per 20 display units or fraction thereof, each (A8LUC)		520.00 790.00	4.75
	Agent Status Display Console, each (A9C)	. 30.00	800.00	4.75
	Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q) Equipment for Service Supervising of Agents Console Position Circuits:(2)		<b>ЦЕЮ°.00</b> 1986 ИСЛУ	4.75
	-Common equipment, one required for a group of 72 consoles or fraction thereof, each (ASHCE) -Auxiliary equipment, one	PUBLIC SERVICE CC OF dissure . 4.30		11. 匡航·75
	required for a group of 24 consoles or fraction thereof, each (A8HAE)	. 3.45	JAN 420.00 <b>8</b>	-1 1934 3 - 2 5 3 5
channels t (2) Service su	rates found in Section 2 of or each system display and co pervising arrangements are su by the customer.	ontrol unit.		
Issued: DEC	29 1985 Ef	ffective: J	AN 0 1 1984	

R. D. BARRON, Vice Presidnet-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 Original Sheet 45.08.1

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# MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

#### 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

#### D. Rates-(Continued)

## 3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	and Equip- ment_Charge
Equipment for Service			
Supervising of Agents Console			
Position Circuits:(2)			
-Common equipment, one			
required for a group of 72 consoles or fraction			
	4.20	480.00	C 00
thereof, each (A8HCE)	4.30	480.00	6.00
Auxiliary equipment, one			
required for a group of			
24 consoles or fraction		1.0.0.0	
thereof, each (A8HAE)	3.45	420.00	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: February 28, 1990

Effective: March 30, 1990

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## MISCELLANEOUS SERVICE OFFERINGS

# (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

# 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

# D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

		Complex		<u>Plan I</u>	Monthly	Rates		Plan II
		Installation/ _Move Charge_	1 Month	36 Months	60 Months	84 Month	120 Is Months	Monthly Rate_
(FC)	Cabinet A assembly, capacity 50 consoles(2) -First Cabinet A							
(FC)	USOC: A21(4) Fixed Rate Variable Rate.	\$6,100.00	\$22,299.00 165.35	\$734.103 165.35		\$369.20 165.35	\$289.55 165.35	\$921.55
(FC)	-Each additional Cabin USOC: A22(4) Fixed Rate Variable Rate.	920.00	21,329.05 136.80	702.20 136.80	456.95 136.80	353.15 136.80	276.95 136.80	849.70
(FC) (FC)	Cabinet B assembly, capacity 50 consoles, each(2) USOC: A2F(4) Fixed Rate Variable Rate.	1,200.00	14,527.25 70.75	478.25 70.75	311.25 70.75	240.55 70.75	188.65 70.75	577.15
(FC) (FC)	Additional Line Circu Carriers, each(3) USOC: A2L(4) Fixed Rate Variable Rate.	iit 86.75	2,502.25 10.10	82.40 10.10	53.60 10.10	41.45 10.10	32.50 10.10	97.80

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Includes power supply and common line circuit carrier for the first ten consoles.

(3) One required for each additional 20 consoles in Cabinet A or B.

(FC) (4) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990



No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 2nd Revised Sheet 45.09 Replacing 1st Revised Sheet 45.09

#### MISCELLANEOUS SERVICE OFFERINGS

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## 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Svitching-D Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)

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Public Service Commission

4. Plan I and Plan II Rates - Type C Service

	Complex			I Monthly			Plan I
	Installati Move Char		36 Months	60 Months	84 Months	120 Months	Monthly Rate
Cabinet A	······································	<u> </u>				<u> </u>	
assembly, capacity 50							
consoles(1)							
-First Cabinet A							
USOC: A21(3)	\$6,100.00		479/ 30	*/ 77 75	<u> </u>	****	\$921.55
Fixed Rate Variable Rate.		\$22,299.00 165.35	\$734.10 165.35	\$477.75 165.35	\$369.20 165.35	\$289.55 165.35	
-Each additional		10.22	101.11	101.11	107.77	10	
Cabinet A	•						
USOC: A22(3)	920.00						849.70
Fixed Rate		21,329.05	702.20	456.95	353,15	276.95	
Variable Rate.		136.80	136.80	130.80	EL 138180	136.80	
Cabinet B				CANC			
assembly,				MAR 3	0 1990 <u>R 5#45,0</u> ce Commi	<b>P</b> G	
capacity 50				ublic Sarvi	25#42		
consoles,				BYDE	Commi	391017	
each(1)	1 400 00		-	whic Sarv	eoural .		
USOC: A2F(3) Fixed Rate	1,200.00	14,527.25	478.25	311 25	240.55	188.65	577.15
Variable Rate.		70.75	70.75	70.75	ce Contra SSO <sup>[J]R]</sup> 240.55 70.75	70.75	
Additional Line Circuit Carrier							
each(2)	3,						
	07 75						97.80
USOC: A2L(3)	86.75						
USOC: A2L(3) Fixed Rate Variable Rate.	80./3	2,502.25 10.10	82.40 10.10	53.60 10.10	41.45 10.10	32.50 10.10	

Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this	General Exchange Tariff
tariff will be issued	. Section 13
except for the purpose	lst Revised Sheet 45.09
of canceling this tariff.	Replacing Original Sheet 45.09
MISCELLANEOUS SERVICE	e offerings RECEIVED
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continu	ued) JUN 2 '7 1985
13.2.1 Automatic Call Distributing Systems Systems (ACD-ESS)-(Continued)	MISSUUKI
D. Rates-(Continued)	Public Service Commission

4. Plan I and Plan II Rates - Type C Service

· · · · · -- · ·

	Complex Installation/ Move Charge	1 Month	Plan 36 Months	I Monthly 60 Months	Rates 84 Months	120 Months	Plan II Monthly Rate
Cabinet A assembly, capacity 50 consoles(1) -First Cabinet USOC: A21(3) Fixed Rate . Variable Rate -Each addition Cabinet A	) \$6,100.00 . \$ ≥.	22,299.00 165.35	\$734.10 165.35		\$369.20 165.35	\$289.55 165.35	\$921.55
USOC: A22(3) Fixed Rate . Variable Rate	•	21,329.05 136.80	702.20 (36.86C	H36.95	353.15 136.80	276.95 136.80	849.70
Cabinet B assembly, capacity 50 consoles, each(1) USOC: A2F(3) Fixed Rate . Variable Rate		Publ 14,527.25 70.75	By By By By By By By By By By By By By B	1989 (.s. <i># 45.0</i> e Commis OUR 311.25 70.75	•	188.65 70.75	577.15
Additional Lin Circuit Carrid each(2) USOC: A2L(3) Fixed Rate . Variable Rate	ers, 86.75	2,502.25	82.40 10.10	5876011 10110	5 6 - 8 4 Seitic 50	mm133050	97.80
<ul> <li>(1) Includes power</li> <li>(2) One required</li> <li>(CR) (3) A Service and subsequent to</li> </ul>	for each addit	ional 20 orge of \$8	consoles .50 appli	in Cabinet es only wh	: A or B. Nen the it	em is prov	
Issued: JUN 27	986	*****	Effectiv	'e: <u>111</u>	• 10 <sub>(1)</sub>		

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louís, Missouri

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

	Complex			I Monthl			Plan II
	Installation/ Move Charge	1 Month	36 Months	60 Months	84 Months	120 Months	Monthly <u>Rate</u>
Cabinet A assembly, capacity 50 consoles(1)							
-First Cabine USOC: A21(3 Fixed Rate. Variable Rat -Each additio	) \$6,100.00 . \$ e.	22,299.00 165.35	\$734.10 165.35	\$477.75 165.35	\$369.20 165.35	\$289.55 165.35	\$921.55
Cabinet A USOC: A22(3 Fixed Rate . Variable Rat	) 920.00	21,329.05 136.80		456.95 136.80	353.15 136.80	276.95 136.80	849.70
Cabinet B assembly, capacity 50 consoles, each(1) USOC: A2F(3) Fixed Rate . Variable Rate		14,527.25 · 70.75	CA.N.	661.25 70.75	240.55 70.75	188.65 70.75	577.15
Additional Li Circuit Carri each(2) USOC: A2L(3) Fixed Rate . Variable Rate	ers, 86.75	2,502.25 10.10	82.40 <sup>0</sup> 10.10	VICE COMMIS MISSOURI 53.60 10.10	41.45 10.10	F32[56 10.10 J/.N - 1 1	D <sup>97.80</sup>
<ol> <li>Includes powe</li> <li>One required</li> <li>A \$4.75 Servi subsequent to</li> </ol>	for each addit	tional 20 ent Charge	consoles applies	only when	t A or paint the item	rst <b>8t9n_</b> cg	235es.
Issued: DEC 29	1983		Effectiv	ve: JAN	0 1 1984		
	By R. D. H Southwes	BARRON, Vi stern Bell					

St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 45.10 Replacing 1st Revised Sheet 45.10

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

## 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
  - 4. Plan I and Plan II Rates Type C Service-(Continued)

		Complex	Plan I Monthly Rates					Plan II
		Installation/	1	36	60	84	120	Monthly
		Move Charge	Month	Months	Months	Months	Months	Rate
(FC)	Consoles(2) -(Continued) -20-button with Fixed Lamp Field -Agent, each							
(FC)	USOC: A2J(3).	\$229.00						\$53.90
(10)	Fixed Rate Variable Rate	<i><b>4</b>227.00</i>	\$1138.40 13.95			\$18.85 13.95	\$14.80 13.95	<i>400.0</i> 0
(EC)	-Supervisor, each USOC: A2P(3).	229.00						53.90
(FC)	Fixed Rate Variable Rate -20-button with Alphanumeric Field	229.00	1138.40 13.95			18.95 13.95	14.80 13.95	55.70
	-Agent, each							
(FC)	USOC: A2K(3). Fixed Rate Variable Rate. -Supervisor, each	229.00	1858.25 23.10			30.75 23.10	24.15 23.10	88.10
(FC)	USOC: A2V(3). Fixed Rate Variable Rate.	229.00	1858.25 23.10			30.75 23.10	24.15 23.10	88.10

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(2) Includes external dual headset jacks. Headsets must be provided by the customer.

(3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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•	ta ex	supplement to riff will be is cept for the pu canceling this	sued rpose			Repla		sed Sheet	ion 13 45.10
			MISCE	LLANEOUS SE	RVICE OF	FERINGS		JUBUV	RU
	13	.2 ACD-ESS CEN	TRAL OFFICE	SERVICE-(Co	ontinued)			JUN 2 7 19	85
Ι	,	Systems	ic Call Dist (ACD-ESS)-(		stems Pro	ovided by		Switchin MISSUU Service Co	11 1
		D. Rates-(Co	ntinued)						
		4. Plan	I and Plan I	I Rates - 1	Type C Se:	rvice-(Con	tinued)		
			Complex	, <del></del>		n I Monthl		120	Plan II Maathlan
			Installatio Move Charg	-	36 Months	60 <u>Months</u>	84 <u>Months</u>	120 Months	Monthly <u>Rate</u>
		Consoles(l) -(Continued) -20-button wi Fixed Lamp F	ield						
		-Agent, each USOC: A2J(	2) \$229.0	0					\$53.90
		Fixed Rate Variable Ra	 te	\$1138.40 13.95	\$37.50 13.95	\$24.40 13.95	\$18.85 13.95	\$14.80 13.95	
		-Supervisor, USOC: A2P(		0					53.90
I		Fixed Rate Variable Ra		1138.40 13.95	37.50 13.95	24.40 13.95	18.85 13.95	14.80 13.95	
!		-20-button w Alphanumeri -Agent, eac	vith .c Field	19.95	13.75	13.75	13.95	13.70	
		USOC: A2K	(2). 229.0		61.15	20.00	30.75	0/ 15	88.10
		Fixed Rate Variable R		1858.25 23.10	23.10	39.80 23.10	23.10	$24.15 \\ 23.10$	
	(C)	-Supervisor USOC: A2V	(2) . 229.0			<b>^</b>			88.10
		Fixed Rate Variable R		1858.25 23.10		D 39.80 23.10	30.75 <u>23.10</u>	24.15 	
				CAN	R 30 1991		一行加上	同日	
				ON	L'ACT	orninise.	JUL 1 86-	1986 • <b>8 4</b>	
	(1	1) Includes exte	ernal dual he	adset jack	s N. Heads	ets must	eloicovide	e Commissi	ion
	(CR) (2	customer. 2) A \$6.00 Servi subsequent to							ed
	 Is	ssued: JUN 27	1936		Effecti	ve: JUL	1 1986		
		B3	y R. D. BARRO Southwest	)N, Preside tern Bell T		-	no		

St. Louis, Missouri

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ũ	No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff Section 13 Original Sheet 45 10 USUE VED
	MISCELLANEOUS SERVICE OFFERINGS	DEC 2 9 1883
	13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	
,	13.2.1 Automatic Call Distributing Systems Provided by E Systems (ACD-ESS)-(Continued)	llectrofight Steht Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation, Move Charge		Plar 36 <u>Months</u>	n I Monthl 60 Months	y Rates 84 <u>Months</u>	120 Months	Plan II Monthly Rate
	Consoles(1) -(Continued) -20-button with Fixed Lamp Field					·	
	-Agent, each USOC: A2J(2)\$229.00						\$53.90
	Fixed Rate Variable Rate	\$1138.40 13.95	\$37.50 13.95	\$24.40 13.95	\$18.85 13.95	\$14.80 13.95	,
	-Supervisor, each USOC: A2P(2) 229.00				•		53.90
	Fixed Rate Variable Rate -20-button with	1138.40 13.95	37.50 13.95	24.40 13.95	18.85 13.95	14.80 13.95	
	Alphanumeric Field						
	-Agent, each USOC: A2K(2). 229.00		<i></i>			<u> </u>	88.10
	Fixed Rate Variable Rate . -Supervsior, each	1858.25 23.10	61.15 23.10	39.80 23.10	30.75 23.10	24.15 23.10	
	USOC: A2V(2) . 229.00 Fixed Rate Variable Rate .	1858.25 23.10	GAN0	E19.60E	30.75 23.10	24.15 23.10	88.10
			JUL	1 1986	~		
			• • • • • • •	S, 45,11 CE COMMISS	i I		
	Includes external dual hea customer. A \$4.75 Service and Equipm	-			- 11		<b>253</b>
(2)	A \$4.75 Service and Equipm subsequent to the initial	installat	ion of the	e ACD-ESS	Type C Sys	tem.	44 m
Iss	ued: DEC 29 1983		Effecti	ve; JAN	0 1 1934		

General Exchange Tariff Section 13 2nd Revised Sheet 45.11 Replacing 1st Revised Sheet 45.11

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		<u>Plan I</u>	Monthly	Rates		Plan II
		Installation/	1	36	60	84	120	Monthly
		Move Charge	Month	Months	Months 1997	Months 1997	Months	<u>Rate</u>
(FC)	Consoles(2)							
	-ten-button agent, each	<b>***</b>						<b>*2 / / /</b>
(FC)	USOC: A2G(3)	\$229.00						\$34.60
	Fixed Rate			5 \$24.35		\$11.95	\$9.35	
	Variable Rate		9.05	9.05	9.05	9.05	9.05	
	-ten-button super visor,							
	each	220.00						24.60
(FC)	USOC: A2M(3)	229.00	701.5		15 45	11.05	0.25	34.60
	Fixed Rate		721.55			11.95	9.35	
	Variable Rate		9.05	9.05	9.05	9.05	9.05	
	-20-button agent,							
	each	<b>22</b> 0.00						10.00
(FC)	USOC: A2H(3)	229.00						49.80
	Fixed Rate		1049.20				13.65	
	Variable Rate.		12.90	12.90	12.90	12.90	12.90	
	-20-button super visor,							
	each							
(FC)	USOC: A2N(3)	229.00						49.80
	Fixed Rate		1049.20			17.35	13.65	
	Variable Rate		12.90	12.90	12.90	12.90	12.90	

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(2) Includes external dual headset jacks. Headsets must be provided by customer.

(3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

(FC)

No supplement to this tariff will be issued except for the purpose	General Exchange Tariff Section 13 1st Revised Sheet 45,11 Replación Original Portage (15) 11 /
of canceling this tariff. MISCELLANEOUS SERVI	Replacing Original Shear 25 11
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Conti	inued) JUN 2 7 1986
13.2.1 Automatic Call Distributing Syste Systems (ACD-ESS)-(Continued)	ems Provided by Electronic Spitching Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/		Pla: 36	n I Month 60	ly Rates 84	120	Plan II Monthly
	Move Charge		Months	Months	Months	Months	Rate
Consoles(1)							
-ten-button agent, each							
	) \$229.00						\$34.60
Fixed Rate .	· •	\$721.55		\$15.45	\$11.95	\$9.35	<b>+-</b> · · <b>-</b> ·
Variable Rat		9.05	9.05	9.05	9.05	9.05	
-ten-button s visor, each	uper-						
	) 229.00						34.60
Fixed Rate .		721.55			11.95	9.35	
Variable Rat -20-button ag		9.05	9.05	9.05	9.05	9.05	
each	,enc,						
	.) 229.00						49.80
Fixed Rate . Variable Rat		1049.20			17.35	13.65	
+20-button su		12.90	12.90	12.90	12.90	12.90	
visor, each	-						
USOC: A2N(2		10/0 00		~~ ~~	1	10 (5	49.80
Fixed Rate . Variable Rat	P	1049.20 12.90¢	34-05	22.50 12 90=	17.35 	13.65	
		CANCE		12.50	. <u>1991</u>	RM	
		<u>,</u> 0	n 1990	-11	15,111		
		CANCE MAR & BY 20	5.#4	noiesion	JUL 1	1986	
		BYC	Comin	110-	-		
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	4	nn bli	~	Į.,			

(1) Includes external dual headset jacks. Headsets must be provided by customer.
 (CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1985

Effective: JUL (1986)

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	No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff DEDE Section 13 Original Sheet 45.11
	MISCELLANEOUS SERVICE OFFERINGS	DEC 2 5 1983
	13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	MISSOURI
•	13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)	Electron Service Campission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex		Pla	n I Monthl	y Rates		Plan II
	Installation/ Move Charge	l Month	36 Months	60 Months	84 Months	120 Months	Monthly Rate
				<u></u>			
Consoles(1)							
-ten-button							
agent, each							62/ 6
Fixed Rate	(2) \$229.00	\$721.55	\$24.35	\$15.45	\$11.95	\$9.35	\$34.6
Variable Ra		9.05	9 <b>.</b> 05	9.05	9.05	9.05	
-ten-button		2.05	2.05		2.02		
visor, each	•						
-	(2). 229.00					•	34.6
Fixed Rate		721.55	24.35	15.45	11.95	9.35	
Variable R		9.05	9.05	9.05	9.05	9.05	
-20-button	agent,						
each							
USOC: A2H		10/0 00	a				49.8
Fixed Rate		1049.20		22.50	17.35	13.65	
Variable R		12.90	12.90	12.90	12.90	12.90	
-20-button							
visor, each USOC: A2N		በ	AMQR				49.8
Fixed Rate		1049.20	品版但是	正历宫间	17.35	13.65	47.0
Variable R		12.90	12.90	12.90	12.90	12.90	
			JUL 1	1986			
		ву Н	ato s l	45 /1			
		10.00	IC SERVICE	COMMISSION			
1			OF MISS				
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					ļi —	12111L18	310
1) Includes ex	ternal dual head	set jacks	s. Heads	ets must b	e provided	by custo	mer.
	vice and Equipme						1434
	to the initial i				Type C Sys	item 83 -	253
					Pub	ic Servico C	ommissie
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ssued: DEC 2	29 1983		Effecti	ve: JAN	0 1 1934		
	By R. D. B	ARRON. Vi	ice Presi	dent-Misso	ouri		
	-			ne Company			
			is. Misso				

St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 45.12 Replacing 1st Revised Sheet 45.12

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

#### 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
  - 4. Plan I and Plan II Rates Type C Service-(Continued)

		Complex	Plan I Monthly Rates					Plan II
		Installation/ <u>Move Charge</u>	l Month	36 Months	60 Months	84 Months	120 Months	Monthly Rate_
		Move <u>Charge</u>	Monu	<u>WOIIIIS</u>	wonuis	<u>wonuns</u>	wontins	<u>Nate</u>
	Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes							
(FC)	(CRT's)(2)(3)	¢5200.00						¢4020-40
(FC)	USOC: A5CCE(4). Fixed Rate Variable Rate -Additional equip -ment for systems with more than	\$5300.00	\$88,087.65 956.65			0 \$1458.50 55 956.65		\$4030.40
(EC)	200 consoles $USOC: ASCAC(4)$	00.75						962 10
(FC)	USOC: A5CAC(4) Fixed Rate	90.75	18,000.60	) 592.60	) 385.65	298.05	233.75	863.40
	Variable Rate .			0 238.00			238.00	
(AT)		plicable to existing instal						
(FC)	(2) In addition, a rates are required	212A DATAPHONE typ	e data set, pro	ovided by	the custor	mer, and a	ssociated 1	ine at Tariff
	(3) The appropria when reports	ate DATASPEED 40 type are required in hardcopy	form.			•		
(FC)	(4) A \$6.00 Servi	ice and Equipment Charg	e applies only	when the	e item is p	rovided su	ibsequent	to the initial

installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose 1st Revised Sheet-45-12of canceling this tariff. Replacing Original Sheet MIGUEIN MISCELLANEOUS SERVICE OFFERINGS JUN 2 7 1986 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems Systems (ACD-ESS)-(Continued) Public Service Commission D. Rates-(Continued) 4. Plan I and Plan II Rates - Type C Service-(Continued) Complex Plan I Monthly Rates Plan II Installation/ 1 36 60 84 120 Monthly Move Charge Months Month Months Months Months Rate Management In-CANCELLED formation System (AEMIS) MAR 2 0 1990 -Basic Common Equipment, for RS.#45.12 the first 200 Public Service Commission consoles and 14 Cathode Ray Tubes MISSOURI (CRT's)(1)(2)USOC: A5CCE(3). \$5300.00 \$4030.40 Fixed Rate . . . \$88,087.65 \$2899.95 \$1887.20 \$1458.50 \$1143.80 Variable Rate. . 956.65 956.65 956.65 956.65 956.65 -Additional equipment for systems with more than 200 consoles USOC: A5CAC(3) 90.75 863.40 Fixed Rate. . . 18,000.60 592.60 385.65 298.05 233.75 Variable Rate . 238.00 238.00 238.00× .00 JUL 1 1986 86-84 Public Service Commission (1) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required. (2) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form. (CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System. 1 1986 JUL Issued: JUN 27 1986 Effective: By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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MISCELLANEOUS SERVICE OFFERINGS	DEC 2 9 1983	
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	AllSSOURI	
13.2.1 Automatic Call Distributing Systems Provided by Electr Systems (ACD-ESS)-(Continued)	onic Suitenting Ommission	

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex			I Monthly			Plan II
	Installation		36	60	84	120	Monthly
	Move Charge	Month	Months	Months	Months	Months	<u> </u>
Manager	ment In-				,		
_	ion System						
(AEMIS)	-						
-Basic	Common						
	ment, for						
	irst 200						
-	les and 14						
	de Ray Tubes s) (1) (2)			•			
	A5CCÈ(3). \$5300.00	)					\$4030.4
	Rate		5 \$2899.95	\$1887.20	\$1458.50	\$1143.80	•
Varia	ble Rate	956.6	5 956.65	956.65	956.65	956.65	5
	tional equip-						
	for systems						
	more than consoles				-		
	: A5CAC(3) 90.75	i	പെ സമ	29 N C M	3		863.4
	d Rate	18,000.6	切合的空电	لإ ي ا د ا د	298.05	233.7	
Vari	able Rate .	238.0			238.00	238.00	C
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	ition, a 212A DATAPH		•				~ ~
	ated line at Tariff						
	propriate DATASPEED		•			: Service Co	
	ith the AEMIS when a					uer, may i	
	5 Service and Equipa	-	-		• •	is provide	ed
subseq	uent to the initial	installat	ion of the	ACD-ESS	Type C Syst	tem.	
		<u>_</u>		- <u></u>		<del></del>	
sued :	DEC 29 1983		Effectiv	re: JA	N O 1 1984		
				ient-Misso			
	Southwe			ne Company	•		
		St. Loui	s, Missou:	[]			

General Exchange Tariff Section 13 2nd Revised Sheet 45.13 Replacing 1st Revised Sheet 45.13

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

#### 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
  - 4. Plan I and Plan II Rates Type C Service-(Continued)

		Complex		Plan I Monthly Rates				
		Installation/	1	36	60	84	120	Monthly
	Management In-	<u>Move Charge</u>	Month	<u>Months</u>	Months	Months	Months	<u>Rate_</u>
	formation System							
	(AEMIS)-(Continued)							
	-Disk equipment for sys							
	with up to 350 consoles							¢1701.25
(FC)	USOC: A5CAA(4). Fixed Rate	\$124.50	\$32,504.25	\$1070.05	\$ 696.40	\$ 538.20	\$ 422.05	\$1791.35
	Variable Rate		663.00	663.00	\$ 090.40 663.00	¢ 558.20 663.00	¢ 422.03 663.00	
	-Disk equipment for sy							
	with more than 350 con	,						0.001.05
(FC)	USOC: A5CAD(4). Fixed Rate	45.50	80,953.75	2665.10	1734.40	1340.40	10511.20	3601.95
	Variable Rate.		793.80	793.80	93.80	793.80	793.80	
	variable Rate		775.00	775.00	25.00	775.00	775.00	
	-Cabinet C Assembly,	per						
	six Data Links,							
(FC)	each(2)(3)	415.50						180.05
(FC)	USOC: A5EAS(4). Fixed Rate	415.50	4,478.60	147.45	95.95	74.15	58.15	180.05
	Variable Rate		22.30	22.30	22.30	22.30	22.30	

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Data Links are engineerable, however, the customer may order spare data links if desired.

(3) Applies in addition to rate for the Data Link(s) associated with the AEMIS Interface.

(FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

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ta: exc	supplement to thisGeneral Exchange Tariffriff will be issuedSection 13cept for the purpose1st Revised Sheet 45.13canceling this tariff.Replacing Original Sheet 45.13
	MISCELLANEOUS SERVICE OFFERINGS
13	.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) JUN 2 7 1986
	13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) Public Service Commission
	D. Rates-(Continued)
	4. Plan I and Plan II Rates - Type C Service-(Continued)
	Complex Plan I Monthly Rates Plan II
	Installation/ 1 36 60 84 120 Monthly Move Charge Month Months Months Months Months Rate
	Management In-       MAR 30,390         (AEMIS)-(Continued)       MAR 30,390         -Disk equipment for       BY2,545,13         systems with up to       BY2,545,13         350 consoles,       Public Service Commission.         USOC:       ASCAA(3). \$124.50         Fixed Rate       \$32,504.25 \$1070.05 \$ 696.40 \$ 538.20 \$ 422.05         Variable Rate       663.00 663.00 663.00 663.00 663.00
	-Disk equipment for systems with more than 350 consoles, USOC: A5CAD(3). 45.50 3601.9 Fixed Rate 80,953.75 2665.10 1734.40 1340.40 1051.20 Variable Rate. 793.80 793.80 793.80 793.80
	-Cabinet C Assembly, per six Data Links, each(1)(2) USOC: A5EAS(3). 415.50 Fixed Rate 4,478.60 147.45 95 95 54.15 Variable Rate 22.30 22.30 22 30 22.30 8 6 8 4 Public Service Commission
	) Data Links are engineerable, however, the customer may order spare data links if desired. ) Applies in addition to rate for the Data Link(s) associated with the AEMIS
:) (3	Interface. ) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 2 7 1986

Effective: CUL + 1988

No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff MEUE Section 13 Original Sheet 45.13 DEC 20 1003
MISCELLANEOUS SERVICE OFFERINGS	DEO SICIEDS
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	MISSOURI Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
  - D. Rates-(Continued)

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4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	1 Month	Plan 36 Months	I Monthl 60 Months	y Rates 84 <u>Months</u>	120 Months	Plan II Monthly <u>Rate</u>
350 conso	System ontinued) pment for ith up to						\$1791.35
Fixed Rat Variable	e \$	32,504.25 663.00		\$ 696.40 663.00		\$ 422.05 663.00	41,71.00
-Disk equi for syste more than consoles, USOC: A5 Fixed Rat Variable	ms with 350 CAD(3). 45.50 e	80,953.75 793.80	626613017 61/3981/87	阳灯37.40 15795-80	D1340.40 793.80	1051.20 793.80	3601.95
	EAS(3). 415.50	4,478.60 22.30		S. 45,12 CE COMMISSI MISSOURS . 95	<b>3</b> 74-15= 1 22.305		180.05
if desired (2) Applies in Interface.	addition to rate	for the	Data Link	x(s) assoc	ia tedilwifn	3 - 25 WheCoeman	nks B SSICE
	rvice and Equipme to the initial is						:d
Issued: DEC	29 1983	×	Effectiv	re: JAN	0 1 1984		
	By R. D. B. Southwes	tern Bell		ne Company			

General Exchange Tariff Section 13 2nd Revised Sheet 45.14 Replacing 1st Revised Sheet 45.14

## MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

### 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

No supplement to this

except for the purpose

of canceling this tariff.

tariff will be issued

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex Installation/ Move Charge	1 Month	<u>36</u> <u>Months</u>	Plan I Mor 60 <u>Months</u>	nthly Rates 84 <u>Months</u>	120 Months	Plan II Monthly _Rate
	Management In -formation System (AEMIS)-(Continued) -Data Link Termi nation per AEMIS Data Link,	<u>Hove Charge</u>	monut	Monus	WORRS	Wonths	<u>inonuis</u>	_nate
(FC)	USOC: A5ETE(4). Fixed Rate Variable Rate	\$ 74.00	\$ 804.10 9.90	\$ 26.45 9.90	\$ 17.25 9.90	\$ 13.30 9.90	\$ 10.45 9.90	\$34.60
	-Common Equipment for CRT,							
(FC)	USOC: A5DCE(4). Fixed Rate Variable Rate -First Black and	379.00	841.60 8.05	27.70 8.05	18.05 8.05	13.95 8.05	10.95 8.05	36.75
(FC) (FC)	White CRT,(2) USOC: A5DBW(4) Fixed Rate Variable Rate . -First Color CRT,	71.00	4726.70 18.10	1 55.60 18.10	101.25 18.10	78.25 18.10	61.40 18.10	182.75
(FC) (FC)	(3) USOC: A5DCL(4) Fixed Rate Variable Rate.	71.00	8399.20 31.85	276.50 31.85	179.95 31.85	139.05 31.85	109.05 31.85	323.85

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) One required when Black and White CRT(s) are used in the System.

(3) One required when Color CRT(s) are used in the System.

(FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff No supplement to this tariff will be issued Section 13 except for the purpose 1st Revised Sheet 45.14 of canceling this tariff. Replacing Original Sheet 45.14 MISCELLANEOUS SERVICE OFFERINGS REGE 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronig Swipphing Systems (ACD-ESS)-(Continued) MISSUURI D. Rates-(Continued) Public Service Commission! 4. Plan I and Plan II Rates - Type C Service-(Continued) Complex Plan I Monthly Rates Plan II MonthsCELL84 Installation/ 1 36 120 Monthly Move Charge Months Months Month Months Rate 201990 MAR. Management Inic Service Commission formation System (AEMIS)-(Continued) MISSOURI -Data Link Termination per AEMIS Data Link, USOC: A5ETE(3). \$ 74.00 \$ 34.60 Fixed Rate . . . \$ 804.10 \$ 26.45 \$ 17.25 \$ 13.30 \$ 10.45 Variable Rate. . 9.90 9.90 9.90 9.90 9.90 -Common Equipment for CRT, USOC: A5DCE(3). 379.00 36.75 Fixed Rate . . . 841.60 27.70 18.05 13.95 10.95 Variable Rate. . 8.05 8.05 8.05 8.05 8.05 -First Black and White CRT,(1) USOC: A5DBW(3) 71.00 182.75 Fixed Rate. . . 4726.70 155.60 101.25 78.25 61.40 Variable Rate . 18.10 18.10 18.10 18.10 18.10 -First Color CRT. (2)USOC: A5DCL(3) 71.00 323.85 Fixed Rate. . . 8399.20 276.50 179.95 = -139.05 = -109.0531.85 Variable Rate . 31.85 31.85 31 85 31).185 (1) One required when Black and White CRT(s) are used in the Syste (2) One required when Color CRT(s) are used in the System. (CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD<sup>D</sup>ESSCRYPE CommISSION C System. Issued: JUN 27 1986 1 1936 **Effective:** JUL By R. D. BARRON, President-Missouri Division

Southwestern Bell Telephone Company

👘 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff Section 13 Original Sheet 45.14 MIS GEUVEU
MISCELLANEOUS SERVICE OFFERINGS	DEC 20 1803
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by	CISSOURI
Systems (ACD-ESS)-(Continued)	the commission

D. Rates-(Continued)

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4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex		Plar	I Monthl	y Rates		Plan II
	Installation		36 X	60 Maatha	84	120	Monthly Rate
	Move Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	Months	<u>Months</u>	<u></u>
Managem							
	on System -(Continued)						
	ink Termi-						
	per AEMIS						
Data L	ink, A5ETE(3). \$ 74.00						\$ 34.60
	Rate	\$ 804.10	\$ 26.45	\$ 17.25	\$ 13.30	\$ 10.45	* 27***
	le Rate	9.90	9.90	9,90	9.90	. 9.90	
-0	Equipment						
for CR	T,						
	A5DCE(3). 379.00				10.05	10.05	36.75
	Rate le Rate	841.60 8.05	-	18.05 8.05	13.95 8.05	10.95 8.05	
	Black and	0.05	0.05	0102	0.05		
	CRT, (1)			តា ខេត	l m		100 75
	A5DBW(3) 71.00	4726.70	UAN	회복유 노들	لال) 78.25	61.40	182.75
	ble Rate .	18.10	18.10	18.10	18.10	18.10	
	: Color CRT,		JŨĽ	1 1986			
(2) US OC :	A5DCL(3) 71.00		BY 12th	5.45,14	1_		323.85
Fixed	Rate	8399.20	PU3210-520	VICE 039.95	ON 139.05	109.05	
Varia	able Rate .	31.85	31.89	MISSOUGE 85	31.85	31.85	
						FILED	1
	quired when Black a						í
	quired when Color C 5 Service and Equip		· ·			AN - 1 192	
provide	o Service and Equip ed subsequent to th	e initial i	.nstallat	ion of the	ACD-ESS T	<sub>yp</sub> g3-4	53
C Syste	2.				Public	Service Com	
		<u></u>					
Issued:	DEC 29 1983		Effecti	ve: JA	N 0 1 1934		
	By R. D.	BARRON, Vi	.ce Presi	dent-Misso	uri		
	-	western Bel	1 Teleph	one Compar			
		St. Loui	s, Misso.	uri			
#### MISCELLANEOUS SERVICE OFFERINGS

# (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

## 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

## D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Plan	I Monthly R	lates		Plan II
		Installation/	1	36	60	84	120	Monthly
	-	Move Charge	Month	Months	Months	Months	Months	Rate
	Management In- formation System (AEMIS)-(Continued) -Cathode Ray Tubes (CRT's):							
	-Black and White, each							
(FC)	USOC: A5H(2). Fixed Rate Variable Rate. -Color, each	\$343.50	\$4,772.20 62.80	\$157.10 62.80	\$102.25 62.80	\$ 79.00 62.80	\$ 61.95 62.80	\$230.20
(FC)	USOC: $A5J(2)$ .	343.50						380.85
	Fixed Rate		8,767.35	288.65	187.85	145.15	113.85	
	Variable Rate .		74.85	74.85	74.85	74.85	74.85	
(FC)	Emergency Alert Arrangement -Per 25 consoles equipped for Alert, USOC: A85AA(3).	74.00						21.35
(10)	Fixed Rate	/ 1.00	483.55	15.90	10.35	8.00	6.30	21.55
	Variable Rate . -Per 25 consoles equipped for Alert only/or also Service		5.80	5.80	5.80	5.80	5.80	
$(\mathbf{EC})$	Supervising,	74.00						15 25
(FC)	USOC: A85AS(3) Fixed Rate	74.00	244.85	8.05	5.25	4.05	3.20	15.25
	Variable Rate .		5.85	5.85	5.85	5.85	5.85	
(AT)	(1) Obsolete - app	licable to existin	g installations	at existing	locations for	existing cus	tomers.	

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 (FC) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent

(2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(FC) (3) A Service and Equipment Charge of \$5.50 applies.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff

2nd Revised Sheet 45.15

Replacing 1st Revised Sheet 45.15

Section 13

No supplement to this

tariff will be issued

except for the purpose

of canceling this tariff.

MISCELLANEOUS SERVICE OFFERINGS RECEIVED 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) SEP 2 5 1989 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) MISSOURI Public Service Commission D. Rates-(Continued) 4. Plan I and Plan II Rates - Type C Service-(Continued) Complex Plan I Monthly Rates Plan II Installation/ 1 36 60 84 120 Monthly Move Charge Months Months Month Months Months Rate CANCELIT Management In-MAR 2 0 1990 EV200R.STU5.15 formation System (AEMIS)-(Continued) Public Service Commission -Cathode Ray Tubes (CRT's): MISSOURI -Black and White, each USOC: A5H(1) . \$343.50 \$230.20 Fixed Rate. . . \$4,772.20 \$157.10 \$102.25 \$ 79.00 \$ 61.95 Variable Rate . 62.80 62.80 62.80 62.80 62.80 -Color, each USOC: A5J(1) . 343.50 380.85 Fixed Rate. . . 8,767.35 288.65 187.85 145.15 113.85 Variable Rate . 74.85 74.85 74.85 74.85 74.85 Emergency Alert Arrangement -Per 25 consoles equipped for Alert, USOC: A85AA(2). .74.00 21.35 Fixed Rate. . . 483.55 15.90 10.35 8.00 6.30 Variable Rate . 5.80 5.80 5.80 5.80 5.80 -Per 25 consoles equipped for Alert only/or also Service Supervising, USOC: A85AS(2). .74.00 15.25 Fixed Rate. . . 244.85 8.05 5.25 4.05 3.20 Variable Rate . 5.85 5.85 5.85 5.85 5.85 (1) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System. (CR) (2) A Service and Equipment Charge of \$5.50 applies. FILED Issued: SEP 2 5 1989 Effective: OCT 01 1989 OCT 1 1989 By R. D. BARRON, President-Missouri Division Dic Service Commission Southwestern Bell Telephone Company St. Louis, Missouri



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	No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff Section 13 Original Sheet 45-15
	MISCELLANEOUS SERVICE OFFERINGS	DEC 2 9 1983
	13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by	MISSONDI
•	<pre>13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)</pre>	Electronate: Serveen Wenmission

D. Rates-(Continued)

•

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex			I Monthl			Plan II
Installation/		36 Martha	60 Maatha	84 Maatha	120	Monthly Rate
Move Charge	Month	Months	Months	Months	Months	Rate
Management In-						
formation System						
(AEMIS)-(Continued)						
-Cathode Ray Tubes (CRT's):						
-Black and White, each						
USOC: A5H(1) \$343.50						\$230.20
	\$4772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
Variable Rate	62.80	62.80	62.80	62.80	62.80	
-Color, each	•					
USOC: A5J(1) 343.50						380.85
Fixed Rate	8767.35	288.65	187.85	145.15	113.85	
Variable Rate	74.85	74.85	74.85	74.85	74.85	
- Emergency Alert						
Arrangement						
-Per 25 consoles						
equipped for Alert,				•		
USOC: A85AA 74.00						-21.35
Fixed Rate	483.55		1@227		6.30	
Variable Rate	5.80	UAN	106880F	5.80	5.80	
-Per 25 consoles				0		
equipped for Alert only/or also Ser-		J	ULI 198	6		
vice Supervising,				- <u>مرا</u> ر	Contraction of the Contraction	
USOC: A85AS 74.00		BY	<u> (R.S. 4</u> =	>15	1500	弓 [15.25
Fixed Rate	244.85	P8-05	- · · · · · · · · · · · · · · · · · · ·	4.05	15.26	民町
Variable Rate	5.85	5.85	21	5.85	1.5-85	1000
					JAN -	L 1984;
				-	83 - 2	253
(1) A \$4.75 Service and Equipme	ent Charge	e applies	only when	the item	is provid	ed minission
subsequent to the initial i	nstallati	Lon of the	ACD-ESS	Type C`Sys	stem. —	
Issued: DEC 29 1983		Effectiv		0 4 400 4		
			C. JAN	011984		
By R. D. H	BARRON, Vi	ice Presid	lent-Misso	ouri		
Southwe		•	one Compan	ıy		
	St. Loui	is, Missou	ıri			

General Exchange Tariff Section 13 3rd Revised Sheet 45.16 Replacing 2nd Revised Sheet 45.16

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

#### 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Plan	I Monthly 1	Rates		Plan II
		Installation/	1	36	60	84	120	Monthly
		Move Charge	Month	Months 1997	Months	Months	Months	Rate
(FC)	Service Super- vising of Agent Console(2) -Per 25 consoles equipped for Service Super-							
(FC) (FC)	vising,(3) USOC: A8HSS(6). Fixed Rate Variable Rate -Per Service Supervising	\$74.00 \$	\$244.85 5.85	\$8.05 5.85	\$5.25 5.85	\$4.05 5.85	\$3.20 5.85	15.25
(FC) (FC)	Trunk,(4)(5) USOC: A8HCU(6). Fixed Rate Variable Rate	74.00	270.65 3.85	8.90 3.85	5.80 3.85	4.50 3.85	3.50 3.85	12.45

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

- (2) Service Supervising arrangements are subject to service observing equipment provided by the customer.
   (3) Not applicable when system has Emergency Alert Arrangement.
  - (4) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each
    - Service Supervisory trunk.
- (5) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.

(FC) (6) A Service and Equipment Charge of \$6.00 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

General Exchange Tariff Section 13 2nd Revised Sheet 45.16 Replacing 1st Revised Sheet 45.16

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SEP 2 5 1989

**Public Service Commission** 

#### MISCELLANEOUS SERVICE OFFERINGS

#### 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) MISSOURI
  - D. Rates-(Continued)

No supplement to this

tariff will be issued

except for the purpose

of canceling this tariff.

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex			n I Monthl			Plan II
	Installation Move Charge		36 Months	60 Months	84 <u>Months</u>	120 Months	Monthly <u>Rate</u>
Service Super- vising of Agent Console(1) -Per 25 consoles equipped for Service Super- vising,(2)							
USOC: A8HSS(5). Fixed Rate Variable Rate -Per Service Supervising Trunk,(3)(4)		\$244.85 5.85	\$8.05 5.85	\$5.25 5.85	\$4.05 5.85	\$3.20 5.85	\$15.25
USOC: A8HCU(5) Fixed Rate Variable Rate .	,	270.65 3.85	8.90 3.85	5.80 3.85	NCE-85 E	D 3.50 3.85	12.45
				M B) Public	AR 3 0 1390 AR 3 0 1390 Barvice Con MISSOU	45.16 minission	

- Service Supervising arrangements are subject to service observing equipment provided by the customer.
- (2) Not applicable when system has Emergency Alert Arrangement.
- (3) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.
- (4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (CR) (5) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: SEP 2 5 1989

# Effective: OCT 011989

FILED

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri Pu

Public Service Commist-

No supplement to this	General Exchange Tariff Section 13
tariff will be issued except for the purpose	lst Revised Sheet 45.16
of canceling this tariff. Repla	cing Original Sheet 45-16
MISCELLANEOUS SERVICE OFFERINGS	RECEIVED
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	JUN 27 1986
13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)	Electronic Switching
D. Rates-(Continued)	Public Service Commission
4 Plan I and Plan II Rates - Type C Service-(Con	tinued)

Move Charge Month Months Months Months Months R	thly ate
	ate_
Service Super- vising of Agent CANCELLED	
$Console(1) \qquad \qquad OCT 1 1989$	
-Per 25 consoles $BY \frac{2m}{R} R.5. \frac{145.16}{100}$	
Service Super- Public Service Commission	
vising,(2) MISSOURI USOC: A8HSS(5). \$74.00 \$1	5.25
Fixed Rate \$244.85 \$8.05 \$5.25 \$4.05 \$3.20	
Variable Rate 5.85 5.85 5.85 5.85 5.85 -Per Service	
Supervising Trunk,(3)(4)	
	2.45
Fixed Rate 270.65 8.90 5.80 4.50 3.50	
Variable Rate 3.85 3.85 3.85 3.85 3.85	
	1

(1) Service Supervising arrangements are subject to service observing equipment provided by the customer.

'JUL 1

1986

- (2) Not applicable when system has Emergency Alert Arrangement.
- (3) Apply private line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.
- (4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (CR) (5) A Service and Equipment Charge of \$8.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

No	supp	1eme	nt t	o t	hís	
tar	iff	will	be	iss	ued	
exc	ept	for	the	pur	pose	
of	canc	elin	g th	is	tari	ff

General-Exchange Tariff REPREN £. DEC 2 9 1983 MISCELLANEOUS SERVICE OFFERINGS MISSOURI Public Service Corgmission

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

Đ. Rates-(Continued)

Plan I and Plan II Rates - Type C Service-(Continued)

Complex	. <u> </u>		an I Monthl			Plan II
Installation Move Charge	-	36 Months	60 Months	- 84 Months	120 Months	Monthly Rate
Hove charge	<u> Honth</u>	HOHEIIS	Honcus	noncus	nonens	<u> </u>
Service Super-						
vising of Agent						
Console(1)						
-Per 25 consoles						
equipped for						
Service Super-						
vising,(2)		•				
USOC: A8HSS(5). \$74.00						\$15.25
Fixed Rate	\$244.85	•	\$5.25	\$4.05	\$3.20	
Variable Rate	5.85	5.85	5.85	5.85	5.85	
-Per Service						
Supervising				•		
Trunk, (3) (4)						10 / 5
USOC: A8HCU(5). 74.00		0.00	F 20	/ 50	2 50	12.45
Fixed Rate	270.65	8.90	5.80	4.50	3.50	
Variable Rate	3.85	3.85	ດ ມ <mark>3.85</mark>	1 1 <sup>3</sup> .85	3.85	
		Į	UANDE	LLCU		

JUL 1 1986 PLISHC SERVICE COM WISLON

(1) Service Supervising arrangements are subject to service observing equipment provided by the customer.

- (2) Not applicable when system has Emergency Alert Arrangement.
- (3) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk AN - 1 1984
- (4) A maximum of four trunks may be provided for each group of 50 agent consoles.
   Up to four supervisors may simultaneously observe the same agent 83 253
- (5) A \$4.75 Service and Equipment Charge applies only when the item is provided [0] subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 2 9 1983

JAN C 1 1884 Effective:

By R. D. BARRON, Vice Presidnet-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 3rd Revised Sheet 45.16 Replacing 2nd Revised Sheet 45.16

#### MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

#### 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Plan	I Monthly 1	Rates		Plan II
		Installation/	1	36	60	84	120	Monthly
		Move Charge	Month	Months 1997	Months	Months	Months	Rate
(FC)	Service Super- vising of Agent Console(2) -Per 25 consoles equipped for Service Super-							
(FC) (FC)	vising,(3) USOC: A8HSS(6). Fixed Rate Variable Rate -Per Service Supervising	\$74.00 \$	\$244.85 5.85	\$8.05 5.85	\$5.25 5.85	\$4.05 5.85	\$3.20 5.85	15.25
(FC) (FC)	Trunk,(4)(5) USOC: A8HCU(6). Fixed Rate Variable Rate	74.00	270.65 3.85	8.90 3.85	5.80 3.85	4.50 3.85	3.50 3.85	12.45

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

- (2) Service Supervising arrangements are subject to service observing equipment provided by the customer.
   (3) Not applicable when system has Emergency Alert Arrangement.
  - (4) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each
    - Service Supervisory trunk.
- (5) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.

(FC) (6) A Service and Equipment Charge of \$6.00 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

#### MISCELLANEOUS SERVICE OFFERINGS

# (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

# 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
  - 4. Plan I and Plan II Rates Type C Service-(Continued)

		Complex		Pla	an I Monthl	y Rates		Plan II
		Installation/	1	36	60	84	120	Monthly
		_Move Charge_	Month	Months	Months	Months	Months 199	<u>Rate</u>
	Agent Status Display Console -First three							
	consoles, each (FC) USOC: A3X(2).	\$300.00						\$40.60
	Fixed Rate Variable Rate -Each Additional	φ300.00	\$906.90 6.85	\$29.85 6.85	\$19.45 6.85	\$15.00 6.85	\$11.75 6.85	φ+0.00
	Console, (FC) USOC: A3Y(2).	300.00	006.00	20.95	10.45	15.00	11 75	40.60
	Variable Rate		906.90 6.85	29.85 6.85	19.45 6.85	15.00 6.85	11.75 6.85	
)	System Display and Control Features -Key control and alarm console, each USOC: A4N(3) 392 Fixed Rate Variable Rate	2.50	568.45 6.95	18.70 6.95	12.20 6.95	9.40 6.95	7.40 6.95	29.95
)	Calls Waiting Indication Common equipment, per 24 timing states USOC: A4PCE(2) Fixed Rate Variable Rate	175.00	553.60 6.65	18.25 6.65	11.85 6.65	9.15 6.65	7.20 6.65	5.30

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) A Service and Equipment Charge of \$5.50 applies.

(FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

Filed

MO PSC

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(FC)

(FC)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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General Exchange Tariff Section 13 2nd Revised Sheet 45.17 Replacing 1st Revised Sheet 45.17

MISCELLANEOUS SERVICE OFFERINGS

RECEIVED

# 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex		Pla	n I Monthl	ly Rates		Plan II
	Installation Move Charge		36 Months	60 Months	84 Months	120 Months	Monthly <u>Rate</u>
Agent Status Display Console -First three							
consoles, each USOC: A3X(1)		400/ 00	630.05	610 / F	<b>*</b> ]5 00	A11 7F	\$40.60
Fixed Rate Variable Rate -Each Additional		\$906.90 6.85	\$29.85 6.85	\$19.45 6.85	\$15.00 6.85	\$11.75 6.85	
Console, USOC: A3Y(1)		001 00	20.05		1.00		40.60
Fixed Rate Variable Rate		906.90 6.85	29.85 6.85	CA6,85,2		11,75 6.85	
System Display an Control Features -Key control and alarm console, e	each		DI	MAR SO BY 300 blic Sarvice	257 Tommise	1 <b>7</b> sion	
USOC: A4N(2) Fixed Rate Variable Rate		568.45 6.95	18.70 6.95	blic Sarvice MISS 12.20 6.95	9.40 6.95	7.40 6.95	29.95
Calls Waiting Ind cation Common equ ment, per 24 timi states USOC:	iip- .ng						
CP) A4PCE(1) Fixed Rate		553.60	18.25	11.85	9.15	7.20	25.30
Variable Rate		6.65	6.65	6.65	6.65	6.65	
CR) (1) A Service and (2) A \$6.00 Servi subsequent to		ent Charge	e applies	only when	n the item Type C Sy	is provi vstemile	ded <b>)</b>
Issued: SEP 2	5 1980	Effe	ctive nr.	T 01 1985		OCT 1 1 89-1	989

89 Effective OCT 01 1989 By Public Service Commission
 By R. D. BARRON, President-Missouri Division
 Southwestern Bell Telephone Company
 St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) 13.2.1 Automatic Call Distributing Systems Provided by Electronic SwitchingRi Systems (ACD-ESS)-(Continued) D. Rates-(Continued) General Exchange Tariff Section 13 1st <u>Revised Sheet 45.17</u> Replacing D. Rates-(Continued) General Exchange Tariff Section 13 1st <u>Revised Sheet 45.17</u> NISCELLANEOUS SERVICE OFFERINGS JUN 2 7 1980 Public Service Commission

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	1 Month	Plan 36 MonthsEL	I Month 60 Months	ly <u>Rates</u> 84 <u>Months</u>	120 Months	Plan II Monthly Rate
(CP)	Agent Status Display Console -First three consoles, each USOC: A3X(1) \$300.00 Fixed Rate Variable Rate -Each Additional		Multi Com	989 <b>H US.I</b> Commiss 1\$79.45 6.85	<b>7</b> ion \$15.00 6.85	\$11.75 6.85	\$40.60
(CP)	Console, USOC: A3Y(1) 300.00 Fixed Rate Variable Rate	906.90 6.85	29.85 6.85	19.45 6.85	15.00 6.85	11.75 6.85	40.60
(FC)	System Display and Control Features -Key control and alarm console, each USOC: A4N(2) 392.50 Fixed Rate Variable Rate	568.45 6.95	18.70 6.95	12.20 6.95	9.40 6.95	7.40 6.95	29.95
(FC)	Calls Waiting Indi- cation Common equip- ment, per 24 timing states USOC: A4PCE(2) 175.00 Fixed Rate Variable Rate	553.60 6.65	18.25 6.65	11.85 6.65	9456.	<b>84</b> <sup>7.20</sup>	25.30
	<ol> <li>A Service and Equipment Char</li> <li>A \$6.00 Service and Equipment subsequent to the initial in</li> </ol>	rge of \$8. it Charge	50 appli applies	es. only when	the item		SION :
Is	ssued: JUN 27 1985		Effecti	ve: الز	L 1 1936		
	By R. D. BARRON, Southwestern St. 1		ephone C		מס		

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff Section 13 Orfginal Sheet 45-17
MISCELLANEOUS SERVICE OFFERING	DEC <u>2 8 1983</u>
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	L'ISSOURI
13.2.1 Automatic Call Distributing Systems Provided Systems (ACD-ESS)-(Continued)	by Electrobia Servits with manission

D. Rates-(Continued)

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4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex			I Monthl		100	Plan II
		Installation/ Move Charge	l <u>Month</u>	36 Months	60 <u>Months</u>	. 84 Months	120 Months	Monthly <u>Rate</u>
	Agent St Dísplay -First t	Console three						
	USOC:	es, each A3X \$300.00 Rate	\$906.90	\$29.85	\$19.45	\$15.00	\$11.75	\$40.60
	Variabl	le Rate Iditional	6.85	6.85	6.85	6.85	6.85	
	USOC: Fixed H	Á3Y 300.00 Rate Le Rate	906.90 6.85		19.45 6.85	15.00 6.85	11.75 6.85	40.60
	Control -Key con	Display and Features ntrol and						
	USOC: Fixed I	console, each A4N(1) 392,50 Rate le Rate	568.45 6.95	NGE 18.70 JUL <sup>6</sup> 195	上臣世 12.20 1986 <sup>6.95</sup>	9.40 6.95	7.40 6.95	29.95
	cation (	aiting Indi- Common equip- er 24 timing USOC:	BY PUBL	C SERVICE C	COMMISSION			
	A4PCE(1) Fixed 1	) 175.00 Rate le Rate	553.60 6.65		11.85 6.65	9.15  6.65	同個語	25.30
I		Service and Equipmer nt to the initial ir				Type, G. Sys		
	Issued: DE	C 2 9 1983		Effectiv	re: JAN (	4091 t C		
		By R. D. BA Southwes	stern Bel		one Compan			

#### MISCELLANEOUS SERVICE OFFERINGS

#### 13.3 APARTMENT DOOR ANSWERING SERVICE (1)

#### 13.3.1 General

Apartment Door Answering Service is a lobby-to-apartment communication system which permits tenants in an apartment house to receive calls from a telephone located in the lobby and release the door latch in the lobby to admit visitors. The service does not permit tenants to originate calls to the lobby telephone or to other apartments.

#### 13.2.2 Regulations

- A. Apartment Door Answering Service is furnished only where facilities permit. The service can be provided under the following conditions when served from the same common equipment:
  - 1. A maximum of four entrances and 400 apartment terminations in the same apartment house building.
  - 2. A maximum of four entrances and 400 apartment terminations in different apartment house buildings. All buildings must be located in the same central office building area as the serving common equipment.
- B. The building owner or management is the customer for Apartment Door Answering Service. All Charges for the service are billed to the customer and are in addition to all charges for the class-of-exchange service, extensions and types of instrumentalities furnished and billed to the tenants with which the service is associated.
- C. The customer is responsible for (1) providing, installing and maintaining the door latch equipment, furnishing the power to activate the door latch equipment and connecting the door latch equipment to the Telephone Company terminal or terminals, (2) installing the metal box provided by the Telephone Company for each lobby telephone, (3) providing and installing the conduit required for Telephone Company channel facilities within the building and (4) providing an up-to-date directory for each lobby telephone showing the code to be dialed for each apartment.
- D. The Service is available only if furnished in all apartments in the apartment house occupied or vacant.

(1) Obsolete-applicable to existing locations only.

Issued: December 29, 1983

Effective: January 01, 1984

Filed

MO PSC

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

#### MISCELLANEOUS SERVICE OFFERINGS

#### 13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

- 13.3.2 Regulations-(Continued)
  - E. The service is available only with individual or two-party service.
  - F. It may be used with a tenant's rotary or Touch-Tone residence or business service.
  - G. Where an occupant has more than one exchange line in an individual apartment in the apartment house, Apartment Door Answering Service will be furnished on only one of the exchange lines.
  - H. A separate telephone for Apartment Door Answering Service only will not be provided in an apartment where Exchange Service is furnished.
  - I. No access to bridged lines or stations outside an occupant's apartment will be permitted from the lobby telephone.
  - J. Liability of the Telephone Company

The offering of Apartment Door Answering Service does not create any relationship or obligation, direct or indirect, to any person other than the customer for this service. The obligation of the Telephone Company is limited to the extent of providing facilities suitable for ordinary telephone service and maintaining and operating those facilities in a manner proper for telephone service.

The Telephone Company has no responsibility with respect to (1) the suitability of any equipment not furnished by the Telephone Company, (2) the use of such equipment in connection with the Telephone Company's facilities and (3) any other obligation of the customer as set forth, preceding. The use of the customer's door latch equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the Telephone Company shall not be responsible to the customer or any other person for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the Telephone equipment furnished for Apartment Door Answering Service, except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

(1) Obsolete-applicable to existing locations only.

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Effective: January 01, 1984

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MO PSC

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 48 Replacing 1st Revised Sheet 48

# MISCELLANEOUS SERVICE OFFERINGS

#### 13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

#### K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

#### 13.3.3 Rates and Charges

	Monthly <u>Rate</u>	Instal- lation/Move <u>Charge</u>	Service and Equip- <u>Ment Charge</u>
Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central office (PYLVL) (PVSL)	\$192.10	\$200.00	(CR)\$5.50

(1) Obsolete-applicable to existing locations only.

Issued: September 25, 1989

Effective: October 01, 1989

Filed

MO PSC

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

J. (Continued)

except as provided for above. The liability of the **Public Service Commission** pany for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

#### 13.3.3 Rates and Charges

	Monthly Rate	Instal- lation/Move Charge	Service and Equip- ment Charge
Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central office (PYLVL) (PVLSL)	\$192.10	\$200.00	(CR)\$8.50
(1) Obsolete-applicable to existing locat	minission		FNLED JUL 1 1986 86-84 Service Commission
Issued: JUN 27 1986	Effective:	JUL 1 198	
By R. D. BARRON, President Southwestern Bell Tel			

St. Louis, Missouri



General Exchange Tariff

Replacing Original Sheet 48

1st Revised Sheet 48

Section 13

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

#### MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

Baban and Channes

J. (Continued)

except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

	Rates and charges	GANELL	Instal- Lation/Move EMCharge	Service and Equip- ment Charge
	Common equipment ( a maximum capacity apartment terminat four entrances, in the facilities bet lobby and the cent	of 400 JULI 1986 ions in Atr 5,48	510N	
	office (PYLVL) (PV	ween the UBLIC SERVICE COMMISS OF MISSOURI RADISSIWWOJ.JJIAUJS 192.10 LSD.	\$200.00	\$4.75
		9861 × 1986	Į Ę	NLED
,		IST IST IST IST IST IST IST IST IST IST	8	N – 1 1934 <b>3 – 2 5 3</b> ervice Commission
	lete-applicable to e	xisting locations only.		
Issued:	DEC 2 9 1983	Effective:	JAN 0 1 1984	
		. BARRON, Vice President western Bell Telephone C		
		St. Louis, Missouri		

General Exchange Tar:	iff
Section	
REUEINEU	-48 
DEC 29 1583	
MISSOURI Public Service Commission	

General Exchange Tariff Section 13 2nd Revised Sheet 49 Replacing 1st Revised Sheet 49

# MISCELLANEOUS SERVICE OFFERINGS

#### 13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

	Monthly <u>Rate</u>	Instal- lation/Move <u>Charge</u>	Service and Equip- <u>Ment Charge</u>
Control equipment at the central office (P89)	\$21.50(2)	\$5.00	(CR)\$5.50
Signaling channel	As specified in the Private Line Service Tariff.		
Change in point of break in rotary number group		5.00	(CR) 5.50

- (1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: September 25, 1989

Effective: October 01, 1989

Filed

MO PSC

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED - Missouri Public Service Commission - 02/16/2003 - IN-2003-0247

No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General Exchange Tariff Section 13 1st Revised Sheet 49 Replacing Original Sheet 49
MISCELLANEOUS SERV	ICE OFFERINGS
13.4 BUSY-OUT ARRANGEMENT	REGEIVED
Rotary Number Group(1)	JUN 2 7 1986
	Install- ServiseIBI Monthly lation/Move and Equip RateChargePubliceStructsformission
Control equipment at the central office (P89)	\$21.50(2) \$5.00 (CR)\$8.50
Signaling channel	As specified in the Private Line Service Tariff.
Change in point of break in rotary number group	5.00 (CR) 8.50



FILED JUL 1 1986 Public Service Commission

- (1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: JUN 27 1998

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

tarif excep	pplement to this f will be issued t for the purpose nceling this tariff.				Ori	kchange Tar: Section ginal Sheet	13
	M	ISCELLANEOUS SERVICE	OFFERINGS				1
13.4	BUSY-OUT ARRANGEMENT				DEC	<b>2</b> 9 <i>1</i> 933	
	Rotary Number Group(	1)	Monthly _Rate		Public Serv	SSOURI ico <u>Service</u> sia and Equip ment_Charg	
	Control equipment at office (P89)	the central	\$21.50(2)	)	\$5.00	\$5.25	
	Signaling channel .		As specia Private l Tariff.				
	Change in point of b number group	-			5.00	5.25	



- (1) The Telephone Company reserves the right to limit the number of trunks or line that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: DEC 2 9 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 4th Revised Sheet 50 Replacing 3rd Revised Sheet 50

# MISCELLANEOUS SERVICE OFFERINGS

## 13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

CANCELLED - Missouri Public Service Commission - 02/16/2003 - IN-2003-0247

(RT)

(RT)

Issued: December 19, 1986

Effective: January 30, 1987

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

> Filed MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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General Exchange Tariff Section 13 3rd Revised Sheet 50 Replacing 2nd Revised Sheet 50

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#### MISCELLANEOUS SERVICE OFFERINGS

#### 13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

Booths	Monthly <u>Rate</u>	Instal- lation/Move Charge DEFUE	
Aluminum, Indoor or Outdoor, each (CTY)	\$ 41.65 1.70 2.45	NOV 26 \$99.25 7.50 <b>MISSI</b> Huoz <b>C59ervice</b>	XIX
Wooden Indoor, each (KS-19340)(C92) Deluxe Glass, each (C96)	55.10 122.70	87.25 87.25	17.50 17.50
Modular Coin Telephone Unit, each (C26)	65.60	87.25	17.50
Shelf, each (KS-19267)(C86)	25.55	79.50	17.50
Panel Coin Telephone-Single Slot, each (191) -Rotary Dial	33.25 38.40	19.00 19.00	17.50 17.50
Booths Wooden Indoor, each (CTB)	8.35 9.70 6.10 11.40 4.10 2.20	10.00 10.00 10.00 10.00 10.00 10.00	17.50 17.50 17.50 17.50 17.50 17.50 17.50
Volumé Control Handset with 2'8" cord, each (C87+1) Volume Control Handset With 4'6" cord, each (C87+2) (1) Obsolete-applicable to existing installation existing customers.	OMMISSION		- 1 1997.50 2. f. f. f. f. f. f. f. f. f. f. f. f. f.

Issued: DEC 01 1986

Effective: JAN 01 1987

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 2nd Revised Sheet 50

Replacing 1st Revised Sheet 50

#### MISCELLANEOUS SERVICE OFFERINGS

REGEIVED 13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY) Instal-Service lation/Move 7 and Equip-Charge ment Charge Monthly Rate RUSSONRI Booths Public Sentice Commission Aluminum, Indoor or Outdoor, \$99.25 (CR)\$17.50 \$ 41.65 -Light Control Unit, each (K15)(1) . 7.50 1.70 -Ventilating System, each (CL9)(1) . 2.45 7.50 Wooden Indoor, each (KS-19340)(C92) . . . . 55.10 87.25 (CR) 17.50 Deluxe Glass, each (C96) . . . . . 122.70 87.25 17.50 Modular Coin Telephone Unit, 65.60 17.50 87.25 Shelf, each (KS-19267)(C86). . . . 25.55 79.50 17.50 Panel Coin Telephone-Single Slot, CAR B each (191) -Rotary Dial . . 19.00 17.50 38.40 -Touch-Tone Dial . . . 19.00 (CR) 17.50 1 1987 JAN Booths Indoor, each (CTB) . . . By 3ed R.S.# 50 Wooden Outdoor, each (CTW). PUBLIC SERVICE COMMISSION Semi-booth, each (CT7). 10.00 (NR) 17.50 10.00 17.50 Semi-booth, each (CT7) . . . . . . 10.00 17.50 Walk-up or Drive-up Mounting, 11.40 each (CT8) . . . . . . . . . . . . 10.00 17.50 19-A Shelf, each (CUB) . . . . . . 4.10 10.00 17.50 Chrome Stand, each (C71) . . . . . 2.20 10.00 (NR) 17.50 Volume Control Handset E (0R) 17.50 3.25 with 2'8'' cord, each (C87+1)(2). . . JUL 1 1986 Volume Control Handset 86-84<sup>(CR) 17.50</sup> with 4'6" cord, each (C87+2)(2). . . 3.30 ung Series Compussion (1) Obsolete-applicable to existing installations at exis existing customers. (2) The Premises Work Charge is applicable, as found in Section 19 of this Tariff. Issued: JUN 27 1986 Effective: 1 1986 JUL

> BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

	P.S.C. MoNo. 35	
	No supplement to this	General Exchange Tariff
	tariff will be issued	Section 13
	except for the purpose	1st Revised Sheet 50
X	of canceling this tariff.	Replacing Original Sheet 50
	MISCELLANEOUS SERVICE OFFERINGS	
	13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONL	
	13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONL	1005
		- MAR - 8 1985
	Manthla	Instal- Service
	Monthly	lation ASSOUR and Equip- Charge Ment Charge
	Rate	Public Service Commission
	Booths	and Celaice Commission
	200 CH3	
	Aluminum,	
	Indoor or Outdoor,	
	each (CTY)	\$99.25 \$9.00
	-Light Control Unit, each (K15)(1) . 1.70	· ·
	-Ventilating System, each (CL9)(1) . 2.45	7.50
	Wooden	
	Indoor, each $(KS-19340)(C92)$ 55.10	
	Deluxe Glass, each (C96) 122.70	87.25 9.00
	Modular Coin Talanhana Unit	
	Modular Coin Telephone Unit,	07.05
	each (C26) 65.60	87.25 9.00
	Shelf, each (KS-19267)(C86) 25.55	79.50 9.00
	Panel Coin Telephone-Single Slot, each (191)	
	-Rotary Dial	19.00 9.00
	-Touch-Tone Dial	
	Booths	
	Wooden	
	Indoor, each (CTB) 8.35	10.00
	Outdoor, each (CTW) $\dots \dots	
	Semi-booth, each (CT7) 6.10	
	Walk-up or Drive-up Mounting #11 CM	10.00
		10.00
	each (CT8) (近点)以近にににしい11.40 19-A Shelf, each (CUB)	
7	Chrome Stand each (C71)	
	Chrome Stand, each (C71) JUL 1 · 1986 2.20	10.00
(NR)		
(nr)	Volume Control Handset	0.00
	with 2'8" cord, each B(C87+F)(2) 3.25 PUBLIC SERVICE COMMISSION	9.00
(NR)		
(111)	volume concros nandset	0.00
	with 4'6" cord, each (C87+2)(2) 3.30	9.00
	(1) Obsoleto-applicable to eviction installations it	victing locations for
<b>.</b>	(1) Obsolete-applicable to existing installations at ex	using locations for
(ለጥኑ	existing customers.	
	(2) The Premises Work Charge is applicable, as found in	i Section 19 of this Tariff.
		<b></b>
	Issued: MAR.0.8 1985 Effective: API	R 0.81985
	Issued: MARIN 8 1985 Effective: APP	
		APR 08 1985
	BY R. D. BARRON, President-Missouri Di	
	Southwestern Bell Telephone Compar	
	St. Louis, Missouri	Public Service Commission
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General Sexchange Tariff Section 13

Original Sheet 50

DEC 2 0 1983

MISSOURI Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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#### MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

Booths		Monthly Rate	Instal- lation/Move Charge	Service and Equip- ment Charge
Aluminum, Indoor or Outdoor, each (CTY) -Light Control Unit, e -Ventilating System, e	each (K15)(1) .	\$ 41.65 1.70 2.45	\$99.25 7.50 7.50	\$9.00  
Wooden Indoor, each (KS-19340 Deluxe Glass, each (C9		55.10 122.70	87.25 87.25	9.00 9.00
Modular Coin Telephone each (C26)		65.60	87.25	9.00
Shelf, each (KS-19267)	) (C86)	25.55	79.50	9.00
Panel Coin Telephone-S each (191) -Rotary Dial -Touch-Tone Dial		33.25 38.40	19.00 19.00	9.00 9.00
Booths Wooden Indoor, each (CTB) Outdoor, each (CTV Semi-booth, each (CT7) Walk-up or Drive-up Mo each (CT8) 19-A Shelf, each (CUB) Chrome Stand, each (CC	<pre> V)</pre>	8.35 9.70 6.10 11.40 4.10 2.20	10.00 10.00 10.00 10.00 10.00 10.00	
	Chrome Stand, each (C71) Chrome Stand, each (C71) CAN BELLED 2.20 APR - 8 1985 BY APR -		FILED JAN - 1 1984 <b>8 3 - 2 5 3</b> Public Service Commission	
Obsolete-applicable to exist existing customers.	ting installations	s at exist:	ing locations	for
	Effective:	JAN 0 1	108.4	

Issued: DEC 2 9 1983

(1)

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 51 Replacing Original Sheet 51

# MISCELLANEOUS SERVICE OFFERINGS

#### 13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)-(Continued)

(RT)

(RT)

Issued: December 19, 1986

Effective: January 30, 1987

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

> Filed MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Séction 13 Original Sheet 51 DEC 20 1083 MISSOURI oRthin Service Commission

#### MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)-(Content of the service commission

The customer on whose premises a telephone booth or booths is/are to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth or booths is/are to be installed, and to provide the electric current required to properly light and ventilate the booth or booths and shall be responsible for the safe condition of the booth or booths in respect to such wiring, outlets and current.

GANBELLED JAN 30 1987



Issued: DEC 2 9 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 Ist Revised Sheet 52 Replacing Original Sheet 52

# MISCELLANEOUS SERVICE OFFERINGS

# (CT) 13.6 RESERVED

(RT)

Issued: December 01, 1986

Effective: January 01, 1987

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

> Filed MO PSC

#### MISCELLANEOUS SERVICE OFFERINGS



DEC 2 9 1033

MISSOURI Public Service Commission

#### 13.6 CONVERTERS

13.6.1 42A Modular Converter

A. Regulations

It is designed for use by customers in conjunction with individual and party line standard residence and business exchange services.

It may be provided by either the Telephone Company or by the customer.

B. Rates

	Purchase Price
42A Modular Converter (MJC), each	\$ 4.10

CARBELLED

JAN 1 1987

BY ARS.#52 PUBLIC SERVICE COMMISSION OF MISSOURI





Issued: DEC 2 9 1983

Effective: JAN 0 1 1994

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

# MISCELLANEOUS SERVICE OFFERINGS

#### (AT) 13.7 DID/AIOD SERVICE (1)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

#### A. Additional General Regulations

- 1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
- 2. The service includes the central office switching equipment necessary for Direct Inward Dialing from the exchange and Long Distance Message Telecommunications network directly to stations and attendant positions associated with customer premises-located switching systems.
- 3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
- 4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
- 5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
- 6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- 7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.
  - (1) This service is competitively classified in the following exchanges:
     <u>Business:</u>
     St. Louis
     Kansas City

Issued: February 20, 2002

Effective: March 29, 2002

Filed

MO PSC

By JAN NEWTON, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

(AT)

(AT)

CANCELLED

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

(RT)

(RT)

General Exchange Tariff Section 13 1st Revised Sheet 53 Replacing Original Sheet 53

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13.7 DID/AIOD SERVICE Dy 2nd RS 53 Fublic Service Commission

- 13.7.1 Direct Inward Dialing Service to Customer Premises-Located JSWitching95 Systems
  - A. Additional General Regulations

MISSOURI Public Service Commission

- 1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
- The service includes the central office switching equipment necessary for Direct Inward Dialing from the exchange and Long Distance Message Telecommunications network directly to stations and attendant positions associated with customer premises-located switching systems.
- 3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
- 4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
- 5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
- 6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- 7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.



P.S.C. Mo.-No. 35 No supplement to this General Exchange Tariff tariff will be issued Section-13 **बिद्धिनिंधिन्द्रिं** except for the purpose of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS DEC 20 (023 13.7 DID/AIOD SERVICE MISSOURI 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switchinem:SSION Systems A. Additional General Regulations 1. Direct Inward Dialing Service to customer premises-locate FD systems is furnished subject to the availability of facilities and the availability of telephone numbers 211995#53 2. The service includes the central office switching equipment, necessar for Direct Inward Dialing from the exchange and long distance house telecommunications network directly to stations and entergance portitions associated with customer premises-located switching officer and stations and stations and stations and stations and stations and stations are stations as a station of the station 3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service. Routing of calls to selected numbers within the Direct Inward Dialing number group over a separate trunk or Network Access Line group is not contemplated. 4. The charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff. 5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service. 6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. 7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described [in\_Section 17, 1711161610 of this Tariff. JAN O IPLOTA Service Commission Effective:

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

Issued: DEC 2.9 1983

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13 3rd Revised Sheet 54 Replacing 2nd Revised Sheet 54

# MISCELLANEOUS SERVICE OFFERINGS

# Missouri Public

# 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont a) 2002

Additional General Regulations (cont'd) Α.

13.7 DID/AIOD SERVICE (cont'd)

# Service Commission

- 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- 9. The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
- 11. a. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
  - b. The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers.
- 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
- 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

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Issued: July 12, 2002

Effective: August 11, 2002

Missouri Public By CINDY BRINKLEY, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

FILED AUG 11 2002

Service Commission

# CANCELLED.C. MO.-NO. 35

No supplement to this tariff will be issued except for the purpose AUG 1 1 2002 of canceling this tariff By Supplementssien

General Exchange Tariff Section 13 2nd Revised Sheet 54 Replacing 1st Revised Sheet 54

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- 13.7 DID/AIOD SERVICE-(Continued)
  - 13.7.1 Direct Inward Dialing Service to Customer Premises-Long Berg Study hing

Systems-(Continued)

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- A. Additional General Regulations-(Continued)
  - Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
  - 9. The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
  - 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
  - 11. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
  - 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
  - 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).
- 14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

Effective:

NOV 1 0 1995

Issued: SEP 2 9 1995

(AT)

BY HORACE WILKINS, JR., President-Missouri MISSOURI Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 1st Revised Sheet 54 Replacing Original Sheet 54 RECEIVE

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

## JUN 21 1995

- 13.7.1 Direct Inward Dialing Service to Customer Premises-Located SwM99001R Public Service Commission Systems-(Continued)
  - A. Additional General Regulations-(Continued)
    - Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
    - The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
    - 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
    - 11. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.

12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.

13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

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NOV 10 1995 Public Service Commission MISSOURI

Issued:

(AT)

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JUN 2 1 1995

Effective: JUL 21 1995

FILED

BY HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

JUL 2 1 1995

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.	General_Exchange_Tariff
MISCELLANEOUS SERVICE OFFERINGS	DEC 2 0 1933
13.7 DID/AIOD SERVICE-(Continued)	MISSOURI
13.7.1 Direct Inward Dialing Service to Customer Premise	Public Service Commission

- Systems-(Continued)
- A. Additional General Regulations-(Continued)
  - 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
  - 9. The customer premises-located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
  - 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

CANCELLED

JUL 211995 ission BY\_let Public Service MISSOURI





Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 7th Revised Sheet 55 Replacing 6th Revised Sheet 55

#### CANCELLED - Missouri Public Service Commission - 02/16/2003 - IN-2003-0247 MISCELLANEOUS SERVICE OFFERINGS Missouri Publie 13.7 DID/AIOD SERVICE (cont'd) 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont<sup>2</sup>d) 2 2002 Service Commissio A. Additional General Regulations (cont'd) (MT)14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the (MT) General Exchange Tariff. Β. Rates Service and Monthly Installation **Equipment Charge** Rate Charge **Direct Inward Dialing Service to Customer** (AT) Premises-Located Switching Systems for all (AT) trunk types except Primary Rate ISDN: First 100 Direct Inward Dialing numbers assigned, (NEB) \$25.00 \$165.00 \$5.50 Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC) 25.00 165.00(1)5.50 First 10 Direct Inward Dialing numbers assigned (NDZ) 5.00 165.00 5.50 Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA) 5.00 5.50 10.00(1)Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2) 10.00 5.50 Installation Charge does not apply when customer moves service within the same central office (1)and there is no telephone number change. Offered subject to the availability of facilities. (2)

Issued: July 12, 2002

Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri Miccouri Public Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company

St. Louis, Missouri

FILED AUG 1 1 2002

Service Commission

General Exchange Tariff Section 13 6th Revised Sheet 55 Replacing 5th Revised Sheet 55

## Missouri Fublic MISCELLANEOUS SERVICE OFFERINGS Service Commission

## 13.7 DID/AIOD SERVICE-(Continued)

# REC'D JUL 28 2000

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

CANCELLEN B.	Rates	Monthly	Installation	Service and Equip-
<b>UM</b> <sup>2-2</sup>		Rate	Charge	ment Charge
AUG 1 1 2002 THARS 55 THARS 55 THARSON	Direct Inward Dialing Service to Customer Premises-Located Switching Systems:			
-	First 100 Direct Inward Dialing numbers assigned, (NEB)	\$25.00 (CR)	\$165.00(1)	\$5.50
_	Each additional 100 Direct Inward Dialing	sor	<b>Alssouri  </b> vice Corr	Public micsiop
	numbers assigned over the initial block of 100 numbers (NEC)	<b>FIL</b> 25.00 (CR)	ED AUG 3 165.00(1)	<b>0</b> 2000 5.50
	First 10 Direct Inward Dialing numbers assigned (NDZ)	5.00	165.00	5.50
	Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.00	10.00(1)	5.50
	Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(2)		10.00	5,50
(1) Installat	ion Charge door not enply when outcomer m			

(1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

(2) Offered subject to the availability of facilities.

Issued: July 31, 2000

Effective: August 30, 2000

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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		b]	emoval of a number f irect Inward Dialing	NDA) rom	5.00(NR	() 10.00(1)	)(NR) 5.50
		Ea Ir	ssigned (NDZ) ach additional 10 Di ward Dialing number ssigned over the ini	S	5.00(NR	.) 165.00(NI	R) 5.50(NR)
(AT) 		Di	irst 10 Direct Inward aling numbers	d			
(CT) (CT)		Di nu tł	ach additional 100 irect Inward Dialing imbers assigned over ne initial block of 00 numbers (NEC)	2	3.50	165.00(1)	) 5.50
(CT)		Fi Di	ching Systems: Irst 100 Direct Inwa Laling numbers assign IEB)	ned,	3.50	\$165.00(1)	\$5.50
		to C	ect Inward Dialing So Sustomer Premises-Loo	ervice			<u>_</u>
(CT)		D. Kate			nthly ate	Installation Charge	Service and Equip- ment Charge
	13.7.1	Direct I Systems- B. Rate	nward Dialing Servic (Continued)	ce to Cust	omer Pr		ic Service Commi
			VICE-(Continued)	_	_		JUN 21 1995
		ling this		NEOUS SERV	-	cing 4th Revi ERINGS	RECEIVED

No supplement to this General Exchange Tariff Section 13 tariff will be issued 4th Revised Sheet 55 except for the purpose Replacing 3rd Revised Sheet 55 RECEIVED of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS APR 28 1992 13.7 DID/AIOD SERVICE-(Continued) 13.7.1 Direct Inward Dialing Service to Customer Premises-Encared Switching Systems-(Continued) В. Rates Service Complex and Equip-Monthly Installation/ ment Charge Rate Move Charge CANCELLED Direct Inward Dialing Service to Customer Premises-Located Switching Systems: JUL 211995 First 100 Direct Inward Sellvice Commission Dialing numbers assigned. \$23.50 minimum charge (NEB). . . . MISSOURI Each additional 100 Direct Inward Dialing numbers assigned over 23.50 5.50 the first 100 (NEC) . . . . 165.00 Direct Inward Dialing Trunk Termination: (2) (CP) -With Dial Pulse (DP) Signaling per trunk (NDT). 47.10 15.75 5.50 -With Multi-frequency (MF) 15.75 5.50 Signaling per trunk (NTP). 47.10 -With Dual Tone Multifrequency (DTMF) . . . . 47.10 5.50 Signaling per trunk (NMD)(1) 138.00 One Service Establishment Charge of \$555.00 (USOC DY8) applies to the (1) initial installation of DID Trunk Termination(s) with Dual Tone Multi-frequency signaling or when changing from another type of trunk termination to the DID trunk termination with Dual Tone Multi-frequency signaling at a premises on the same customer account. Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>Sm</sup> Service. (AT) (2) JUN 131992 (AT) <sup>SM</sup>Service Mark of Southwestern Bell Telephone Company. MO. PUBLIC SERVICE COMM. Effective: JUN 1 3 1992 Issued: MAY 0 1 1992 By A. D. ROBERTSON, Assistant Vice President-External Affairs Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13 3rd Revised Sheet 55 Replacing 2nd Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

#### DID/AIOD SERVICE-(Continued) 13.7

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Syntching Systems-(Continued) **Public Service Commission** 

Β. Rates

	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:		CAN	CELLED
First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB)	(CR)\$23.5	BY <u>4</u> 7 60 P <b>SHAR</b> Gervic	(CR)\$5.50 Commission
Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC)	23.5		5.50
Direct Inward Dialing Trunk Termination: -With Dial Pulse (DP)			
Signaling per trunk (NDT). -With Multi-frequency (MF)	47.1		5.50
Signaling per trunk (NTP). -With Dual Tone Multi- frequency (DTMF)	47.1	10 15.75	5.50
Signaling per trunk (NMD)(1)	(CR) 47.1	138.00	(CR) 5.50

(1) One Service Establishment Charge of \$555 (USOC DY8) applies to the initial installation of DID Trunk Termination(s) with Dual Tone Multi-frequency signaling or when changing from another type of trunk termination to the DID trunk termination with Dual Tone Multi-frequency signaling at a premises on the same customer account.

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Issued: SEP 2 5 1989

Public Service Commission BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Effective: OGT 01 100

SEP 25 1989

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t	ariff wi	ment to this ll be issued				Exchange Tariff Section 13
		r the purpose ing this tariff.		F		Revised Sheet 55 Revised Sheet 55
		MISC	ELLANEOUS SER	VICE OFFERING	GS	
	3.7 DID	/AIOD SERVICE-(Co	ntinued)			REGEIVED
	13.7.1	Direct Inward Di Systems-(Continu		to Customer	Premises-Doca	ted Switching OCT 9 1986
	B. R	ates			Complex <b>P</b> u	MISSOURI blic Se <del>rvice Commis</del> sion
				Monthly Rate CANC	Installat <del>ion/</del> ENCEPharge	Charge
	t	irect Inward Dial o Customer Premis witching Systems:	es-Located	OCT 1	1989 RS:#55	
		First 100 Direct Dialing numbers minimum charge (	assigned,	Public Servic \$29.35 MIS	Commission SOURI \$165.00	\$8.50
		Each additional Direct Inward Di numbers assigned the first 100 (N	aling 1 over	29.35	165.00	8.50
(AT)		Direct Inward Di Trunk Terminatic -With Dial Pulse Signaling per t	on: e (DP)	58.90	15.75	8.50
		-With Multi-free Signaling per t	quency (MF)	58.90	15.75	8.50
(AT)		-With Dual Tone (DTMF)	Multi-frequen	.су		
NR)		Signaling per t	runk (NMD)(1)	58.90	138.00	8.50
						FILED
(AT)	inst sign DID	Service Establis Callation of DID 1 Naling or when cha trunk termination mises on the same	frunk Terminat anging from an a with Dual To	ion(s) with other type o ne Multi-fre	Dual Tone Mult f trunk <b>Leng</b>	is frequency
· - J	Issued:	OCT 10 1986	Ef	fective:	NOV 141	986

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose			Exchange Tarifi Section 13 evised Sheet 55
of canceling this tariff.		Replacing Or	iginal Sheet 55
MISCELLANEOU	JS SERVICE OFFER	INGS	
13.7 DID/AIOD SERVICE-(Continued)		REG	EIVED
13.7.1 Direct Inward Dialing Serv Systems-(Continued)	vice to Customer	Premises-Located	Switching 271986
B. Rates		U .	SSUURI ice Commission
	Monthly Rate	Installation/ Move Charge	Equipment Charge
Direct Inward Dialing Servic to Customer Premises-Located Switching Systems:			
First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB)	. \$29.35	\$165.00	(CR)\$8.50
Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC)	. 29.35	165.00	8.50
Direct Inward Dialing Trunk Termination- per DID trunk, each (NDT).	58.90	(NR) 15.75	(CR) 8.50
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NOV 1 4 19	986		

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FILED • 'JUL 1 1986 86 - 84 Public Service Commission

Issued: JUN 27 1986

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Effective: 301 ; 1986

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose	General Exchange Tariff MEUEUVSection 13 Original Sheet 55
of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS	DEC 2 0 1983
13.7 DID/AIOD SERVICE-(Continued)	AISSOURI Public Service Commission

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

## B. Rates

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:			
First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB)	\$29.35	\$ 165.00	\$5.25
Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC)	29.35	165.00	5.25
Direct Inward Dialing Trunk Termination- per DID trunk, each (NDT) .	58.90		5.25

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JUL 1 1986 BY

FILED  $3^{\text{IAN}} = 12^{102}$ Public Service Commission

PUBLIC SERVICE COMMISSION OF MISSOURI



DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 3rd Revised Sheet 55.01 Replacing 2nd Revised Sheet 55.01 Missouri Public

## MISCELLANEOUS SERVICE OFFERINGS

## 13.7 DID/AIOD SERVICE (cont'd)

REC'D JUL 1 2 2002

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Vision Continuission

B. Rates (cont'd)

	Monthly Rate	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer			
Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)			
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2)			
- 1st DID Number		\$200.00(NR)	
<ul> <li>Each Additional DID Number</li> </ul>		20.00(NR)	
Direct Inward Dialing Trunk Termination:(1) - With Dial Pulse (DP) signaling			
per trunk (NDT)	\$50.00	15.75	\$5.50
- With Multi-frequency (MF) Signaling per trunk (NTP)	50.00	15.75	5.50
<ul> <li>With Dual Tone Multi-frequency (DTMF)</li> </ul>			
Signaling per trunk (NMD)	50.00	138.00	5.50

(1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>sm</sup> or SuperTrunk Service.

(2) Offered subject to the availability of facilities.

<sup>m</sup> Service Mark of Southwestern Bell Telephone Company.

Issued: July 12, 2002

Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri Miccouri Public Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

FILED AUG 1 1 2002

Service Commission

(AT) (AT)

(AT)

(AT)

General Exchange Tariff Section 13 2nd Revised Sheet 55.01 Replacing 1<sup>st</sup> Revised Sheet 55.01

MISCELLANEOUS SERVICE OFFERINGS

## 13.7 DID/AIOD SERVICE-(Continued)

No supplement to this

except for the purpose of canceling this tariff.

tariff will be issued

## RECD JUL 28 2000

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Missouri Public Sorvica Commission

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

## B. Rates-(Continued)

	Monthly Rate	Installation Charge	Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:-(Continued)			
Direct Inward Dialing Trunk Termination:(1) - With Dial Pulse (DP) signaling per trunk (NDT)	\$50.00 (CF	R) \$15.75	\$5.50
- With Multi-frequency (MF) Signaling per trunk (NTP)	50.00 (CF	R) 15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	50.00 (CF	R) 138.00	5.50

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FILED AUG 3 0 2000

(1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>sm</sup> or SuperTrunk Service.

<sup>sm</sup> Service Mark of Southwestern Bell Telephone Company.

Issued: July 31, 2000

Effective: August 30, 2000

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 55.01 Replacing Original Sheet 55.01 Missouri Public Sorvigo Commission

Service and

## MISCELLANEOUS SERVICE OFFERINGS

## 13.7 DID/AIOD SERVICE-(Continued)

No supplement to this

of canceling this tariff.

tariff will be issued except for the purpose

# REC'D SEP 0 4 1998

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

B. Rates-(Continued)

Ŷ	Monthly . Rate .	Installation . Charge .	Equipment . Charge .
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:-(Continued)	<u>. Tuto .</u>	<u>. omugo .</u>	<u>. Onarge .</u>
Direct Inward Dialing Trunk Termination:(1) - With Dial Pulse (DP) signaling per trunk (NDT)	\$47.10	\$15.75	\$5.50
- With Multi-frequency (MF) Signaling per trunk (NTP)	47.10	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	47.10	138.00	5.50

# CANCELLED

AUG 3 0 2000 By A R S 55.01 Public Service Commission MISSOURI Solvice Commission

FILED OCT 0 7 1998

(AT) (1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>sm</sup> or SuperTrunk Service.

<sup>stn</sup> Service Mark of Southwestern Bell Telephone Company.

SEP 0 7 1998

Issued:

Effective: OCT 0 7 1998

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri P.S.C. Mo.-No. 35 No supplement to this General Exchange Tariff tariff will be issued Section 13 except for the purpose Original Sheet 55.01 of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS RECEIVED 13.7 DID/AIOD SERVICE-(Continued) JUN 21 1995 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued) Public Service Commiss

B. Rates-(Continued)

_			Monthly <u>Rate</u>	Installation Charge	Service and Equip- ment Charge
		Direct Inward Dialing Service to Customer Premises-Located Switching Systems:-(Continued)			
(M	T) (FC)	Direct Inward Dialing Trunk Termination: (1) -With Dial Pulse (DP) signaling per trunk (NDT)	\$47.10	\$15.75	\$5.50
		-With Multi-frequency (MF) Signaling per trunk (NTP).	47.10	15.75	5.50
	(RT)	-With Dual Tone Multi- frequency (DTMF) Signaling per trunk (NMD)	47.10	138.00	5.50

CANCELLED

## OCT 071998 By IST RS#55.01 Public Service Commission MISSOURI

(RT) (RT) (FC)

(MT)

) (1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk Service.

<sup>Sm</sup> Service Mark of Southwestern Bell Telephone Company.

Issued: JUN 2 1 1995 By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri MO. PUBLIC SERVICE COM

No Supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 Missouri Publicst Revised Sheet 55.02

Replacing Original Sheet 55.02

# MISCELLANEOUS SERVICE OFFERING 2002

## 13.7 DID/AIOD SERVICE (cont'd)

## Service Commission

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	Monthly <u>Rate</u>	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 25.00	\$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	25.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	5.00	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	1.00	10.50(2)	
Each Additional Direct Inward Dialing number assigned (ZTN)	1.00	10.50(3)	

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CANCELLED - Missouri Public Service Commission - 02/16/2003 - IN-2003-0247

(1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

(CT) (2) Applies to the first number ordered per request, per customer premises, per installation date.

(AT) (3) Applies to all other numbers ordered in addition to the initial number, per request, per premises,
 (AT) per installation date.

Issued: August 12, 2002

Effective: September 11, 2002

By CINDY BRINKLEY, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

FILED SEP 1 1 2002

## General Exchange Tariff Section 13 Miginal Sheep 55010

## MISCELLANEOUS SERVICE OFFERINGS

#### DID/AIOD SERVICE (cont'd) 13.7

## Service Commission

REC'D JUL 1 2 2002

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

#### Β. Rates (cont'd)

		Monthly <u>Rate</u>	Installation <u>Charge</u>	Service and Equipment Charge
Cu	rect Inward Dialing Service to stomer Premises-Located Switching stems for Primary Rate ISDN:			
	First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 25.00	\$ 165.00(1)	\$ 5.50
	Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	25.00	165.00(1)	5.50
	First 10 Direct Inward Dialing numbers assigned (ZTZ)	5.00	165.00	5.50
	Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZTA)	5.00	10.00(1)	5.50
	Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(2)		10.00	5.50
minss	DID number (REAHZ)(2) Re-instatement of a number to Direct Inward Dialing Number Block (REAL9)(2)			
<i></i>	<ul><li> 1st DID Number</li><li>Each Additional DID Number</li></ul>		200.00(NR) 20.00(NR)	

- (1)Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (2)Offered subject to the availability of facilities.

Issued: July 12, 2002

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A Contraction of the

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Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri

Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company

St. Louis, Missouri

FILED AUG 1 1 2002

Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 Missouri Public Sheet 55.03

# MISCELLANEOUS SERVICE OFFERINGS 1 2 2002

## 13.7 DID/AIOD SERVICE (cont'd)

## Service Commission

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

(MT)

(MT)

		Monthly Rate	Installation Charge	Service and Equipment Charge
)	Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(1)		10.00	5.50
	Re-instatement of a number to Direct Inward Dialing Number Block (REAL9)(1)			
	- 1st DID Number		200.00	
)	- Each Additional DID Number		20.00	

(MT) (1) Offered subject to the availability of facilities.

Issued: August 12, 2002

Effective: September 11, 2002

By CINDY BRINKLEY, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

FILED SEP 1 1 2002

Service Commission

General Exchange Tariff Section 13 1st Revised Sheet 56 Replacing Original Sheet 56

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## MISCELLANEOUS SERVICE OFFERINGS

### 13.7 DID/AIOD SERVICE-(Continued)

- 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems-(Continued)
  - A. Additional General Regulations
    - 1. Automatic Identified Outward Dialing (AIOD) Service from customer premises-located switching systems is furnished subject to equipment and facility limitations and the availability of telephone numbers.
    - 2. The service includes the central office equipment necessary for the identification of outgoing Long Distance Message Telecommunications Service messages by station number. The billing of messages by station number is the responsibility of the interexchange carrier providing the Long Distance service connection. The billing of messages by station is limited to the cases where the interexchange carrier subscribes to Southwestern Bell Telephone Company's Billing and Recording service as provided in Section 8 of the Access Services Tariff.

The service provides for the identification of outgoing Long Distance Message Telecommunications Service messages and the billing of these messages by station number where the Long Distance Message Telecommunications Service is provided by Southwestern Bell Telephone Company.

- 3. The service will be provided on calls placed over PBX trunks or Network Access Lines from the local serving central office only. Where AIOD is not available in the customer's local serving central office, it may be provided from a distant serving central office subject to the availability of facilities. In such a case, the PBX trunks or Network Access Lines over which outward calling takes place must be served from the AIOD serving office. In addition, Type 322 interoffice channels, interoffice channel terminals and/or interexchange channels and interexchange channel terminals, as provided in Section 2 of the Private Line Service Tariff, are applicable for the required Data Link.
- 4. The service must be provided on all lines in a trunk or Network Access Line group. Where the service is requested and provided or more than one trunk or Network Access Line group, each such group will be considered a separate service in determining charges.

(MT)

Issued: April 12, 1985

Effective: May 20, 1995 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(CP)

General Exchange Tariff Lie Usection [13] Original Sheet 56 DEC 20 1983 MISSOURI Public Service Commission

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## MISCELLANEOUS SERVICE OFFERINGS

- 13.7 DID/AIOD SERVICE-(Continued)
  - 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems
    - A. Additional General Regulations
      - Automatic Identified Outward Dialing (AIOD) Service from customer premises-located switching systems is furnished subject to equipment and facility limitations and the availability of telephone numbers.
      - 2. The service includes the central office equipment necessary for identification of outgoing Long Distance Message Telecommunications Service messages and the billing of these messages by station number.
      - 3. The service will be provided on calls placed over PBX trunks or Network Access Lines from the local serving central office only. Where AIOD is not available in the customer's local serving central office, it may be provided from a distant serving central office subject to the availability of facilities. In such a case, the PBX trunks or Network Access Lines over which outward calling takes place must be served from the AIOD serving office. In addition, Type 322 interoffice channels, interoffice channel terminals and/or interexchange channels and interexchange channel terminals, as provided in Section 2 of the Private Line Service Tariff, are applicable for the required Data Link.
      - 4. The service must be provided on all lines in a trunk or Network ELLED Access Line group. Where the service is requested and provided on more than one trunk or Network Access Line group, each SARY 201985 group will be considered a separate service in determining of PS 56 charges.
      - 5. The charges for the service as provided in B., following, are cinussour addition to all applicable charges for the Network Access Lines and connecting arrangement charges as provided in Section 4 of this Tariff.
      - 6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customerprovided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers mechanism sary to maintain proper standards of service.

Effective:

Issued: DEC 2.9 1983.

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 3rd Revised Sheet 57 Replacing 2nd Revised Sheet 57

Filed

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## MISCELLANEOUS SERVICE OFFERINGS

## 13.7 DID/AIOD SERVICE-(Continued)

- 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises Located Switching Systems-(Continued)
  - A. Additional General Regulations-(Continued)
    - 5. The charges for the service as provided in B., following, are in addition to all applicable charges for the Network Access Lines and connecting arrangement charges as provided in Section 4 of this Tariff.
    - 6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer provided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
    - 7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
    - 8. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
  - B. Rates

	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equipment <u>Charge</u>
Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:			
Automatic Identified Outward Dialing Service for the first 10 trunks or Network Access Lines in a group, minimum charge (NDK)(1)	\$345.75	\$262.50	(CR)\$5,50
$(\mathbf{NDK})(1)$	ф <b>343.</b> 73	\$202.50	(CK)\$5.50

(1) Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

Issued: September 25, 1989 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff No supplement to this Section 13 tariff will be issued 2nd Revised Sheet 57 except for the purpose of canceling this tariff. Replacing 1st Revised Sheet 57 MISCELLANEOUS SERVICE OFFERINGS 13.7 DID/AIOD SERVICE-(Continued) 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems-(Continued) JUN 27 1986 A. Additional General Regulations-(Continued) MISSUNRI The charges for the service as provided in B Pufollowing (Atomission 5. addition to all applicable charges for the Netw and connecting arrangement charges as provided in Section 4 of this Tariff. 6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customerprovided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service. 7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. 8. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements. В. Rates Complex Service and Installation/ Equipment Monthly Move Charge Charge Rate ward Dialing Service from CANCELLED 1989 FALED Switching Systems: OCT\_1 ,03 R 5.#57 the first 10 trunks or Public Service Commission Network Access Lines in Public Service OURI JUH 1 1986 86-84 Public Service Commission | a group, minimum charge (CR)\$8.50 (CR)\$262.50 (NDK)(1).... \$345.75 (1) Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

Issued: JUN 27 1986

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(MT)

General Exchange Tariff Section 13 1st Revised Sheet 57 Replacing Original Sheet 57

APR 1 5 1805

## MISCELLANEOUS SERVICE OFFERINGS

- 13.7 DID/AIOD SERVICE-(Continued)
  - 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems-(Continued)
    - A. Additional General Regulations-(Continued)
      - 5. The charges for the service as provided in B., following, are in addition to all applicable charges for the Network Access Denice Commission and connecting arrangement charges as provided in Section 4 of this Tariff.
        - 6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customerprovided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
        - 7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
        - 8. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
    - B. Rates

Complex Service and Monthly Installation/ Equipment Rate Move Charge Charge Automatic Identified Outward Dialing Service from GANGELL Customer Premises-Located Switching Systems: JUL 1 1986 Automatic Identified Outward Dialing Service for the first 10 trunks or PUBLIC SERVICE COMMISSION Network Access Lines in OF MISSOURI a group, minimum charge \$345.75 \$159.00 \$5.25 (NDK)(1).....

 Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

Issued: APR 1 2 1985 Effective: HHH 7 5 1905	FAML 2 BB5
By R. D. BARRON, President-Missouri Divisi Southwestern Bell Telephone Company	on MAY 2.0 1985
St. Louis, Missouri	Public Service Commission

# General ExchangeV/Tarilff Original Sheet 57 DEC 2 9 1983 MISSOURI Public Service Commission

## MISCELLANEOUS SERVICE OFFERINGS

- 13.7 DID/AIOD SERVICE-(Continued)
  - 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems-(Continued)
    - A. Additional General Regulations-(Continued)
      - 7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
      - 8. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
    - B. Rates

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Automatic Identified ward Dialing Service Customer Premises-Lo Switching Systems: Automatic Identified ward Dialing Service the first 10 trunks Network Access Lines a group, minimum cha (NDK)(1)	from cated Out- for or in	GANCE MAY 20 BY <u>At RS</u> PUBLIC SERVICE OF MISS \$159.00	1985 <u>57</u> Commission
<ol> <li>Refer to Section 2 of the to the data channel (Type tomer's premises.</li> </ol>	ne Private Line Serv De 322) between the .	ice Tariff for rate	FILED JAN - 1 1984 s applicable Sac tae 500s- Vervice Commission

Issued: DEC 2 9 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 58 Replacing 1st Revised Sheet 58

## MISCELLANEOUS SERVICE OFFERINGS

### 13.7 DID/AIOD SERVICE-(Continued)

## 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems-(Continued)

## B. Rates-(Continued)

	Monthly <u>Rate</u>	Complex Installation <u>Move Charge</u>	Service and Equipment <u>Charge</u>
Automatic Identified Out- ward Dialing Service from Customer Premises- Located Switching Systems:-(Continued)			
Automatic Identified Out- ward Dialing Service for the 11th through the 50th trunk or Network Access Line in a group, per trunk or Network Access Line (NDK)	\$27.15	26.25	(CR)\$5.50
Automatic Identified Out- ward Dialing Service for the 51st trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or			
Network Access Line (NDM)	27.15	26.25	(CR) 5.50

Issued: September 25. 1989

Effective: October 01, 1989

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

# Filed MO PSC

General Exchange Tariff No supplement to this tariff will be issued Section 13 1st Revised Sheet 58 except for the purpose Replacing Original Sheet 58 of canceling this tariff. MISCELLANEOUS SERVICE OFFERINGS REGEIVED 13.7 DID/AIOD SERVICE-(Continued) 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-JUN 2 7 1986 Located Switching Systems-(Continued) B. Rates-(Continued) MISSOMRI (AT) Comple Sublic Service Commission Installation/ Monthly Equipment Charge Rate Move Charge Automatic Identified Out-CANCELLED ward Dialing Service from Customer Premises-OCT 1 1989 Located Switching Systems:-(Continued) BY Public Service Commission Automatic Identified Outward Dialing Service for MISSOURI the 11th through the 50th trunk or Network Access Line in a group, per trunk or Network Access Line (NDL)..... (NR)\$26.25 \$27.15 (CR)\$8.50 Automatic Identified Outward Dialing Service for the 51st trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or Network Access Line (NDM) 27.15 (NR) 26.25 (CR) 8.50 FILED JUL 1 1986 86-84 Public Service Commission Issued: JUN 27 1986 Effective: JUL 1 1900

> By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

## MISCELLANEOUS SERVICE OFFERINGS

## 13.7 DID/AIOD SERVICE-(Continued)

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DEC 2 9 1983

General\_Exchange\_Tariff

REGENSION 13 Regenal Sheet 58

- 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems (Contraction) Located Switching Systems-(Continued)
  - B. Rates-(Continued)

	Monthly Rate	Service and Equipment Charge
Automatic Identified Out- ward Dialing Service from Customer Premises- Located Switching Systems:-(Continued)		
Automatic Identified Out- ward Dialing Service for the 11th through the 50th trunk or Network Access Line in a group, per trunk or Network Access Line (NDL)	\$27.15	\$5.25
Automatic Identified Out- ward Dialing Service for the 51st trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or		
Network Access Line (NDM)	27.15	5.25

GANBELLED JUL 1 1986 同儿民间 PUBLIC SERVICE COMMISSION JAN - 1 1934 83 - 258 OF MISSOURI Public Service Commission

Issued: DEC 2 9 1985 Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

## MISCELLANEOUS SERVICE OFFERINGS

## 13.8 DIRECT SALE PLAN

#### 13.8.1 General

The Telephone Company will offer for sale to subscribers or persons entitled to be subscribers of telecommunications services of the Telephone Company items of telephone equipment and associated services as listed in this Section of the Tariff. A copy of any applicable warranties is available for inspection at all Telephone Company locations where equipment is sold and will be given to customers with each purchase. Pursuant to Telephone Authority No. 763, Southwestern Bell Telephone Company will establish and maintain separately identifiable accounts for direct sale items in accordance with the Uniform System of Accounts.

The Company will periodically review its service offerings to determine whether additional items should be added as salable offerings.

## 13.8.2 Equipment for Sale

A. Customer Convenience Products

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BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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## MISCELLANEOUS SERVICE OFFERINGS

## (RESERVED FOR FUTURE USE)

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