Matt Kohly

From: Carson Coffman [ccoffman@sockettelecom.com]

Sent: Monday, July 12, 2004 11:08 AM

To: Carl Lumley

Cc: mkohly@sockettelecom.com

Subject: Fwd: KETCNTNLOC-2W01; KETPLMYLOC-2W01; KETMNCYLOC-2W01

Carl - appears that are going to continue rejecting our orders based on forecast - 1 will get back with you soon on the letter.

Carson

> X-Mailer: Novell GroupWise Internet Agent 6.0.1
> Date: Mon, 12 Jul 2004 10:47:00 -0500
> From: "Linda Lloyd" <Linda.Lloyd@chrsolutions.com>
> To: <jdupuy@sockettelecom.com>, <sstratman@sockettelecom.com>
> Cc: <ccoffman@sockettelecom.com>
> Subject: Fwd: KETCNTNLOC-2W01; KETPLMYLOC-2W01; KETMNCYLOC-2W01

> Gentlemen: Century has rejected our orders, I believe due to confusion over the forecasts.

> Attached are both of the items I have in my possession. One says 1 Way (the original one from February, 2004) and the other (updated in June, 2004) indicates 2 way.

> It seems that Century may also have both forecasts and that the orders group is looking at the 1 way forecast, not the newer one with the offices and directionality correct, and also as the orders are currently placed.

> Please let me know what you would like to do to resolve this situation. If I have to redesign the orders for Canton, Palmyra and Monroe City as 1-Way, let me know as soon as possible.

> Thanks!

> Linda

> Linda A. Lloyd
> Senior Manager, Provisioning Services
> CHR Solutions
> 3721 Executive Center Drive
> Austin, TX 78731

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> e-mail: linda.lloyd@chrsolutions.com

> CHR Solutions...Success. Simplified.

> Please visit our website: http://www.chrsolutions.com
> Received: from psmtp.com
>   (exprod7mx50.postini.com [12.158.38.100])
>   by smtp2.chrsolutions.com; Mon, 12 Jul 2004 10:19:46 -0500

11/10/2004

Received: from source ([63.172.100.11]) by exprod7mx50.postini.com ([12.158.38.251])
with SMTP;
    Mon, 12 Jul 2004 10:19:46 CDT
Received: from lamonchqex04.Centurytel.com ([10.0.21.150]) by
lamonchqcs01.centurytel.com with Microsoft SMTPSVC(5.0.2195.6713);
    Mon, 12 Jul 2004 10:20:38 -0500
X-MimeOLE: Produced By Microsoft Exchange V6.0.6487.1
content-class: urn:content-classes:message
Return-Receipt-To: "Maxine Moore" <MAXINE.MOORE@CenturyTel.com>
MIME-Version: 1.0
Subject: KETCNTNLOC-2W01; KETPLMYLOC-2W01; KETMNCYLOC-2W01
Disposition-Notification-To: "Maxine Moore" <MAXINE.MOORE@CenturyTel.com>
Date: Mon, 12 Jul 2004 10:20:38 -0500
Message-ID:
<F7ED1E22CA089148B8C1F77CD151E458012175EC@lamonchqex04.centurytel.com>
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
Thread-Topic: KETCNTNLOC-2W01; KETPLMYLOC-2W01; KETMNCYLOC-2W01
Thread-Index: AcRoI4bU8RyE+P+GT1mA0tNCTNzAQg==
From: "Maxine Moore" <MAXINE.MOORE@CenturyTel.com>
To: <LINDA.LLOYD@CHRSOLUTIONS.COM>
Return-Path: MAXINE.MOORE@centurytel.com
X-OriginalArrivalTime: 12 Jul 2004 15:20:38.0732 (UTC) FILETIME=
[C98558C0:01C46823]
X-pstn-levels: (S:13.49236/99.57999 R:95.9108 P:95.9108 M:100.0000 C:78.1961)
X-pstn-settings: 5 (2.0000:8.0000) s gt3 gt2 gt1 r p m C
X-pstn-addresses: from <MAXINE.MOORE@CenturyTel.com> [219/10]
Content-Type: multipart/alternative; boundary="----
_=_NextPart_001_01C46823.C973D3E3"; x-avg-checked=avg-ok-72234248

Linda,

Per my supervisor, Olga, your orders cannot be worked as written. You can only do 1 way
traffic per forecast.

Maxine Moore
Centurytel/Access Svc Rep
1151 Centurytel Dr., Bldg. A
Wentzville, Mo 63385
(636)332-3509 - Phone
(636)332-3515 - Fax

11/10/2004

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