



July 1, 2024

**VIA ELECTRONIC FILING**

Chief RLJ Nancy Dippell, Secretary  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, 65102

Re: Missouri-American Water Company  
Case Nos. WR-2024-0320 and SR-2024-0321

Dear Judge Dippell,

On behalf of Missouri-American Water Company (“MAWC” or “Company”), I am providing herewith to the Missouri Public Service Commission (“Commission”) for filing certain tariff sheets in electronic form consisting of revised water and sewer tariff sheets. The proposed tariff sheets are listed on Appendix A, bear a date of issue of July 1, 2024, and an effective date of July 31, 2024.

The purpose of this filing is to implement a general rate increase for water and sewer service provided by MAWC. The revised rates are designed to produce \$166.6 million in additional annual water and sewer revenues (excluding gross receipts and sales taxes) or a 34.4% increase over revenues authorized in MAWC’s last general rate case (WR-2022-0303) and subsequent WSIRA cases (WO-2023-0427 and WO-2024-0195).

The water rates have been designed to implement the Company’s proposal to move to consolidated tariff pricing. Provided herewith as Appendix B is a description of the impact MAWC’s proposal would have on residential customers in each district utilizing 3,000, 5,000, and, 7,000 gallons monthly usage levels.

Provided in electronic form are the direct testimony and schedules of the following MAWC witnesses:

Richard Svindland  
Jody Carlson  
Brian LaGrand  
Matt Lueders

Derek Linam  
Charles Rea  
Max McClellan  
Jennifer Grisham

Manuel Cifuentes  
Nicholas Furia  
Ann Bulkley  
Patrick Baryenbruch

Robert Mustich  
Harold Walker

Also, MAWC's Minimum Filing Requirements, as required by Commission Rule 20 CSR 4240-3.030(3)(B), are contained in Schedule BWL-2, attached to the Direct Testimony of Brian LaGrand.

Please see that this filing is brought to the attention of the appropriate Commission personnel, and please let me know if you have any questions or concerns regarding this tariff filing.

MISSOURI-AMERICAN WATER COMPANY

A handwritten signature in blue ink, appearing to read 'B LaGrand', is positioned above the printed name.

Brian LaGrand  
Director of Rates  
Missouri American Water

**APPENDIX A**  
**LIST OF TARIFF SHEETS BEING FILED**

**WATER**

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**P.S.C. Mo. No. 13**

10th Revised Sheet No. TOC , Cancelling P.S.C. Mo. No. 13, 9th Revised Sheet No. TOC  
7th Revised Sheet No. RT 1.1 , Cancelling P.S.C. Mo. No. 13, 6th Revised Sheet No. RT 1.1  
6th Revised Sheet No. RT 1.2 , Cancelling P.S.C. Mo. No. 13, 5th Revised Sheet No. RT 1.2  
5th Revised Sheet No. RT 2.1 , Cancelling P.S.C. Mo. No. 13, 4th Revised Sheet No. RT 2.1  
7th Revised Sheet No. RT 3.1 , Cancelling P.S.C. Mo. No. 13, 6th Revised Sheet No. RT 3.1  
6th Revised Sheet No. RT 3.2 , Cancelling P.S.C. Mo. No. 13, 5th Revised Sheet No. RT 3.2  
7th Revised Sheet No. RT 5.1 , Cancelling P.S.C. Mo. No. 13, 6th Revised Sheet No. RT 5.1  
4th Revised Sheet No. RT 5.2 , Cancelling P.S.C. Mo. No. 13, 3rd Revised Sheet No. RT 5.2  
4th Revised Sheet No. RT 5.3 , Cancelling P.S.C. Mo. No. 13, 3rd Revised Sheet No. RT 5.3  
2nd Revised Sheet No. RT 5.4 , Cancelling P.S.C. Mo. No. 13, 1st Revised Sheet No. RT 5.4  
5th Revised Sheet No. RT 9.1 , Cancelling P.S.C. Mo. No. 13, 4th Revised Sheet No. RT 9.1  
2nd Revised Sheet No. RT 9.3 , Cancelling P.S.C. Mo. No. 13, 1st Revised Sheet No. RT 9.3  
1st Revised Sheet No. RT 28 , Cancelling P.S.C. Mo. No. 13, Original Sheet No. RT 28  
5th Revised Sheet No. RT 29 , Cancelling P.S.C. Mo. No. 13, 4th Revised Sheet No. RT 29  
1st Revised Sheet No. RT 30 , Cancelling P.S.C. Mo. No. 13, Original Sheet No. RT 30  
Original Sheet No. RT 31.1  
Original Sheet No. RT 31.2  
2nd Revised Sheet No. R 21 , Cancelling P.S.C. Mo. No. 13, 1st Revised Sheet No. R 21  
2nd Revised Sheet No. R 22 , Cancelling P.S.C. Mo. No. 13, 1st Revised Sheet No. R 22

**SEWER**

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**P.S.C. Mo. No. 26**

23rd Revised Sheet No. IN 1.5 , Cancelling P.S.C. Mo. No. 13, 22nd Revised Sheet No. IN 1.5  
4th Revised Sheet No. RT 1.1 , Cancelling P.S.C. Mo. No. 26, 3rd Revised Sheet No. RT 1.1  
11th Revised Sheet No. RT 2.1 , Cancelling P.S.C. Mo. No. 26, 10th Revised Sheet No. RT 2.1  
13th Revised Sheet No. RT 3.1 , Cancelling P.S.C. Mo. No. 26, 12th Revised Sheet No. RT 3.1  
4th Revised Sheet No. RT 4.1 , Cancelling P.S.C. Mo. No. 26, 3rd Revised Sheet No. RT 4.1  
3rd Revised Sheet No. SC 1.1 , Cancelling P.S.C. Mo. No. 26, 2nd Revised Sheet No. SC 1.1  
1st Revised Sheet No. R 10.1 , Cancelling P.S.C. Mo. No. 26, Original Sheet No. R 10.1  
1st Revised Sheet No. R 10.2 , Cancelling P.S.C. Mo. No. 26, Original Sheet No. R 10.2  
1st Revised Sheet No. R 10.3 , Cancelling P.S.C. Mo. No. 26, Original Sheet No. R 10.3  
1st Revised Sheet No. R 10.4 , Cancelling P.S.C. Mo. No. 26, Original Sheet No. R 10.4

**PROPOSED RESIDENTIAL WATER RATES**

	Usage (g)	Present Rates	Proposed Rates	Dollar Change	Percent Change
<b>St. Louis County</b>					
<b>Metered Monthly Customers</b>					
<i>St. Louis County, Eureka, Pevely Farms - Monthly</i>	3,000	\$36.91	\$52.10	\$15.20	41.2%
	5,000	\$54.85	\$72.61	\$17.77	32.4%
	7,000	\$72.78	\$93.12	\$20.34	27.9%
<b>All Other Missouri</b>					
<b>Metered Monthly Customers</b>					
<i>All Service Areas Outside of St. Louis County</i>	3,000	\$37.19	\$52.10	\$14.91	40.1%
	5,000	\$55.32	\$72.61	\$17.29	31.3%
	7,000	\$73.44	\$93.12	\$19.68	26.8%
<b>Flat Rate Monthly Customers</b>					
<i>White Branch, Rankin Acres</i>	Flat	\$43.50	\$62.00	\$18.50	42.5%
<i>Table Rock Estates</i>	Flat	\$32.00	\$62.00	\$30.00	93.8%

**PROPOSED RESIDENTIAL WASTEWATER RATES**

	Usage (g)	Present Rates	Proposed Rates	Dollar Change	Percent Change
<b>Arnold Sewer</b>					
<b>Metered Monthly Customers</b>					
<i>Arnold and Rock Creek</i>	Flat Rate	\$39.20	\$41.09	\$1.89	4.8%
<b>All Other Missouri</b>					
<b>Flat Rate Monthly Customers</b>					
<i>Cedar Hill, Jefferson City, Cole, Callaway and Benton Counties, Emerald Pointe, Branson Canyon, Incline Village, Ozark Meadows, Platte County, Stonebridge Village, Saddlebrooke Village, Wardsville, Pevely Farms, Homestead Estates, Radcliffe Estates, Rogue Creek, Hiller's Creek, Taos, Purcell, Monsees Lake Estates, and Ironton</i>	Low Usage Flat Rate	\$67.55	\$66.12	(\$1.43)	(2.1%)
	Regular Flat Rate	\$67.55	\$82.65	\$15.10	22.4%
<i>Pettis County (Maplewood, Quail Run, Brooking Park, Westlake Village), Fenton, Hickory Hills, Temple Terrace, Anna Meadows, Jaxson Estates, Timber Springs, Clinton Estates, Trimble, Centennial Acres, Lawson, Garden City, Hallsville, Orrick, Eureka, Stewartsville, Smithton, and Wood Heights</i>	Low Usage Flat Rate	\$55.63	\$66.12	\$10.49	18.8%
	Regular Flat Rate	\$55.63	\$82.65	\$27.02	48.6%

**Notes:**

- For residential customers with a 5/8 inch water meter, the proposed rates include a fixed charge of \$21.34.
- For all residential water customers, the proposed rates includes a volumetric rate of \$10.2544 per 1,000 gallons of water, in addition to the meter charge.
- Current water rates include WSIRA of \$1.2086 per 1,000 gallons for St. Louis County customers and \$0.6853 per 1,000 gallons for other water customers.
- Current sewer rates include WSIRA of 0.290% of the total bill for Arnold customers, and 3.351% of the total bill for other wastewater customers.
- For all Arnold sewer customers, the proposed fixed charge of \$41.09 includes all customer usage.
- For all Other Missouri sewer residential customers that are both Missouri-American water customers and average no more than 2,000 gallons per month in the winter, the company is proposing a 'low-usage' flat rate of \$66.12.
- For all Other Missouri sewer residential customers not qualifying for the low usage rate, the company is proposing a flat rate of \$82.65.

Missouri-American Water Company  
Name of Issuing Corporation

For

**Rules Governing Rendering of  
Sewer Service**

**INDEX**

**Sheet No.**

RT 1.1	Schedule of Rates – City of Arnold	
RT 2.1	Schedule of Rates – All Missouri Service Areas Outside of Arnold	+
RT 3.1	Held for Future Use	+
RT 3.2	Held for Future Use	
RT 4.1	Low-Income Tariff	*
RT 5.1	Held for Future Use	
RT 6.1	Held for Future Use	
RT 7.1	Held for Future Use	
RT 8.1	Held for Future Use	
RT 9.1	Held for Future Use	
RT 10.1	Held for Future Use	
RT 11.1 – RT 11.2	Water and Sewer Infrastructure Replacement Surcharge (WSIRA)	
RT 12.1	Held for Future Use	
RT 13.1	Held for Future Use	
RT 14.1	Held for Future Use	

\* *Indicates new rate or text*

+ *Indicates change*

Date of Issue: July 1, 2024

Effective Date: July 31, 2024

Issued By: Rich C. Svindland, President  
727 Craig Road, St. Louis, MO 63141

Missouri-American Water Company  
Name of Issuing Corporation

For

<b>Sewer Service Schedule of Rates</b>			
<b>AVAILABILITY</b> – This rate is available to any sewer customer within the Company’s service area and adjacent to the Company’s collecting sewers suitable for supplying the service requested.			
<b>MONTHLY RATE:</b>			
<b><u>RESIDENTIAL CUSTOMERS</u></b>			
Monthly Customer Charge	\$41.09	per month	*
Rock Creek and Northeast Sewer (per unit or customer)	\$41.09	per month	+
Note: Rock Creek and Northeast Sewer are billed directly for all customers discharging into Arnold Collection System			
<b><u>NON-RESIDENTIAL CUSTOMERS</u></b>			
Monthly Customer Charge	\$41.09	per month	*
Monthly Usage Charge (for all water usage > 5,000 gal/month)	\$7.8837	per 1,000 gallons	+
<b><u>PAYMENT TERMS</u></b> - All bills for service under this schedule will be rendered in arrears on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after it is mailed, sent electronically, or hand delivered. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.			
<b><u>TAXES</u></b> - These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.			

\* *Indicates new rate or text*

+ *Indicates change*

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Effective Date: July 31, 2024

Issued By: Rich C. Svindland, President  
727 Craig Road, St. Louis, MO 63141

Missouri-American Water Company  
Name of Issuing Corporation

For

All Missouri Service Areas Outside of Arnold  
Community, Town or City

<b>Sewer Service Schedule of Rates</b>		
<b>AVAILABILITY</b> – This rate is available to any sewer customer within the Company’s service area and adjacent to the Company’s collecting sewers suitable for supplying the service requested.		
<b>MONTHLY RATE:</b>		
<b>RESIDENTIAL CUSTOMERS</b>		
Low-use residential customers <sup>1</sup>	\$66.12	*
All other residential customers	\$82.65	+
<sup>1</sup> Low-use residential customers must also be the Company’s water customer, and average less than 2,000 gallons per month in the preceding winter months of December, January, and February.		
<b>COMMERCIAL CUSTOMERS</b>		
Commercial Minimum	\$82.65	+
<b>Meter Charge</b>		
5/8"	\$82.65	+
3/4"	\$117.27	+
1"	\$171.41	+
1-1/2"	\$306.81	+
2"	\$469.31	+
3"	\$826.85	+
4"	\$1,354.72	+
6"	\$2,253.74	+
8"	\$3,005.00	*
All Usage over 6,000 gallons (per 1,000 gallons)	\$11.7264	+
<b>PAYMENT TERMS</b> - All bills for service under this schedule will be rendered in arrears on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after it is mailed, sent electronically, or hand delivered. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.		
<b>TAXES</b> - These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.		

\* Indicates new rate or text

+ Indicates change

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Issued By: Rich C. Svindland, President  
727 Craig Road, St. Louis, MO 63141

Missouri-American Water Company  
Name of Issuing Corporation

For \_\_\_\_\_

\_\_\_\_\_  
Community, Town or City

<p><b>HELD FOR FUTURE USE</b></p>	
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+ *Indicates change*

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Missouri-American Water Company  
Name of Issuing Corporation

For

\_\_\_\_\_  
Community, Town or City

**Low-Income Tariff**

**AVAILABILITY** - This rate is available to all residential (“domestic”) metered customers that meet the low-income criteria of 150% based on the Federal Poverty Level.

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\*

**RATE** – The discount off the customer charge or minimum bill under this tariff will be as follows:

\*

Tier 1 (0%-50% of FPL):	75%
Tier 2 (51%-100% of FPL):	55%
Tier 3 (101%-150% of FPL):	25%

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Missouri-American Water Company  
Name of Issuing Corporation

For

Missouri Service Area  
Community, Town or City

<b>Miscellaneous Charges Sewer Service</b>				
	<u>Normal Business Hours</u>	<u>After Normal Business Hours</u>		
<b><u>Begin or Activate Service:</u></b>				
New Service Activation Fee <sup>1</sup>	\$40.00	\$210.50	per Incident	*
Re-Activation After Company Discontinuance	\$40.00	\$210.50	per Incident	*
Service Reconnection After Disconnection in accordance with Rule 7, part E	Actual Cost	Actual Cost		
<b><u>End or Discontinue Service:</u></b>				
Company Discontinuance Fee	\$40.00	\$210.50	per Incident	*
Company Discontinuance (by contracted water provider or requiring additional excavation and/or Installation of New Hardware)	Actual Cost	Actual Cost		*
<b><u>Other Charges:</u></b>				
New Sewer Service Connection Fee <sup>2</sup>		Actual Cost	per Incident	
Inspection / Re-Inspection Fee – New or Existing Service & Connection		\$46.00	per Incident	+
Inspection Fee – New Collecting Sewer Inspection (see Rule 12)		Actual Cost	per Incident	
Service Calls – Normal Business Hours		\$40.00	per Incident	*
Service Calls – After Normal Business Hours		\$210.50	per Incident	*
Returned Deposit Item <sup>3</sup>		\$20.00	per Item	+
<sup>1</sup> Customers that are also the Company’s water customers will be exempt from the sewer activation fee.				+
<sup>2</sup> New service connection to collecting sewer, if installed by the Company, will be the actual cost to the Company, unless a connection cost is otherwise specified for a service area.				+
<sup>3</sup> The Company may serve a Customer on a cash-only basis if more than one check or Returned Deposit Item of the Customer is returned NSF or any other valid return reason in a 12-month period. “Cash” shall be deemed to Mean U.S. currency, money order, or certified check.				+

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Missouri-American Water Company  
Name of Issuing Corporation

For

Missouri Service Area  
Community, Town or City

**Rules & Regulations Governing Rendering of  
Sewer Service**

**Rule 10 – Bills for Service**

- A. Neither the Company nor the Customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error. Customers will be held responsible for charges based on service provided.
- B. The landlord or property lessor shall be considered the Customer receiving sewer service for all rented or leased multi-family dwelling units, or units of commercial properties, that do not have an individual service sewer for each unit. The sewer service billing for each unit within the multi-family dwelling will be sent to the landlord or lessor who is then responsible for payment.
- C. All notices of delinquent bills, or discontinuance of service, or disconnection shall also be sent to the owner of the property.
- D. In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed twelve (12) monthly billing periods. The Company shall offer the customer the option to pay the adjusted bill over a period at least double the period covered by the adjusted bill. When there is evidence of tampering or diversion found, the Company will calculate the billing adjustment for the entire period during which the condition existed.
- E. For Customers whose sewer bills are based on water usage, and where it is not feasible to obtain regular meter readings or when conditions beyond the control of the Company, such as weather conditions, emergencies, work stoppages, and the inability to gain access to the meter prevent obtaining an actual meter reading, an estimated reading will be used to compute an estimated bill for Customer’s sewer service.
- F. Estimated bills shall not be rendered as a Customer’s initial or final bill for service unless conditions beyond the control of the Company prevent an actual reading.
- G. The charges for sewer service shall be at the rates specified in the Schedule of Rates in these Rules and Regulations. Service charges for connection or disconnection are set forth in the Schedule of Service Charges.

\* *Indicates new rate or text*

+ *Indicates change*

Date of Issue: July 1, 2024

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Issued By: Rich C. Svindland, President  
727 Craig Road, St. Louis, MO 63141

Missouri-American Water Company  
Name of Issuing Corporation

For

Missouri Service Area  
Community, Town or City

**Rules & Regulations Governing Rendering of  
Sewer Service**

- H. Bills for sewer service will be mailed or delivered to the Customer's last address as shown by the records of the Company or transmitted via the Internet or electronic mail for customers enrolled in paperless billing, but failure to receive the bill will not relieve the Customer from the obligation to pay the same. \*
- I. Payments shall be made at a convenient location designated by the Company, by ordinary mail, or by electronic methods employed by the Company. Payment must be received by the close of business on the date due, unless the date due falls on a non-business day in which case payment must be received by the next business day.
- J. Separate bills shall be rendered for each location at which sewer service is provided, even though one entity may be the Customer at such separate locations. Bills may be combined for such locations at the request of the Customer.
- K. The Company shall have the right to render bills monthly in advance, or on a monthly basis in arrears when the sewer charges are based on water usage or sewer billing is combined with water billing. Bills shall have the due date indicated on the bill. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is a minimum of 21 days after rendition of the bill . Bills unpaid after the stated due date will be delinquent and the Company shall have the right to discontinue service in accordance with Rule 7. Delinquent bills may be subject to a late charge as provided in the Schedule of Service Charges. The Company shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.
- L. When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or where water usage is the basis for the charge, at the appropriate rate for water used.
- M. Customers terminating after taking service for less than one month shall pay not less than the monthly minimum.

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Community, Town or City

**Rules & Regulations Governing Rendering of  
Sewer Service**

- N. Unless sewer charges are billed in advance, the Company may require a security deposit or other guarantee as a condition of new service, continued service, or re-establishing service if the Customer:
  - 1. Has a past-due bill which accrued within the last five (5) years and, at the time of the request for service, remains unpaid and not in dispute with a utility for the provision of the same type of service; or,
  - 2. Has, in an unauthorized manner, within the last five (5) years prior to applying for service, interfered with or diverted the service of a utility in the provision of the same type of service; or,
  - 3. Is unable to establish a credit rating with the Company. Adequate credit rating for a residential Customer shall be established if the Customer:
    - a. Owns or is purchasing a home; or,
    - b. Is and has been regularly employed full time for at least one (1) year; or,
    - c. Has an adequate and regular source of income; or
    - d. Can provide credit references from a commercial credit source.
  - 4. The sewer service of the Customer has been discontinued for non-payment of a delinquent account not in dispute; or,
  - 5. The Customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a Customer to post a deposit under this subsection, the utility shall send the Customer a written notice explaining the utility's right to require a deposit or guarantee, or include such explanation with each written discontinuance notice.

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Name of Issuing Corporation

For

**Rules & Regulations Governing Rendering of  
Sewer Service**

- O. The amount of a security deposit shall not exceed two (2) times the highest bill or four (4) times the average bill, whichever is stated in the utility’s tariff for utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12)- month period at the service location or, in the case of a new customer, who is assessed a deposit, one-sixth (1/6) of the estimated annual bill for monthly billed customers or one-third (1/3) of the estimated annual bill for quarterly billed customers for utility charges at the requested service location.
- P. Interest shall be payable annually on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest will be paid at a per annum rate equal to the prime bank lending rate, as published in the Wall Street Journal for the last business day of the preceding calendar year, plus one percentage point. Interest may be credited to the Customer's account.
- Q. After a Customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one (1) year, credit shall be established or re- established, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.
- R. The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including Customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.
- S. All billing matters shall be handled in accordance with the Missouri Public Service Commission's Rules and regulations regarding Utility Billing Practices, 20 CSR 4240-13.
- T. Paperless Billing. The Company will deliver to active participants in the Company’s electronic platform, currently called My Water, an electronic image of their bills through the use of the Internet. Customers actively using the platform have the opportunity to convert their account to receive their bills exclusively through this platform, instead of mailing or hand delivery of a bill. In addition, all new customers who sign up for the platform will be notified at the time of enrollment that they will receive paperless bills unless they opt out when setting up their account on the platform. Customers on paperless billing receive notices through electronic mail when their bills are available, approaching due dates, or past due. Customers may pay the bill using any payment option available. Customers may terminate paperless billing at any time.

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