

Exhibit No.: _____
Issue(s): Challenges Before the Commission/
Demand Side Response Programs/Business Programs/
Residential Programs/Pilot Programs/Low-Income
Programs/Urban Heat Island/Hard-to-Reach Education
Programs/Throughput Disincentive/Earnings
Opportunity/EM&V/Alternative Path Forward
Witness/Type of Exhibit: Marke/Rebuttal
Sponsoring Party: Public Counsel
Case No.: EO-2023-0369 & EO-2023-0370

REBUTTAL TESTIMONY

OF

GEOFF MARKE

Submitted on Behalf of the Office of the Public Counsel

**EVERGY METRO, INC. D/B/A
EVERGY MISSOURI METRO
AND
EVERGY MISSOURI WEST, INC. D/B/A
EVERGY MISSOURI WEST**

CASE NOS. EO-2023-0369 & EO-2023-0370

July 9, 2024

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EVERGY MISSOURI METRO AND
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I. INTRODUCTION

Q. Please state your name, title and business address.

A. Geoff Marke, PhD, Chief Economist, Office of the Public Counsel (OPC or Public Counsel), P.O. Box 2230, Jefferson City, Missouri 65102.

Q. Are you the same Dr. Marke that filed direct testimony in these cases?

A. I am.

Q. What is the purpose of your rebuttal testimony?

A. My purpose is three-fold with three different sets of recommendations. First, I will provide an overall summary of the various obstacles, challenges and changes that currently impact the likelihood that Evergy Missouri Metro (“Metro”) and Evergy Missouri West’s (“West” and collectively as “Evergy,” “Evergy Missouri” or “the Company”) MEEIA portfolio will accomplish what it claims it will accomplish. Within this section, I make the argument that the Commission should not approve Evergy’s proposed application(s) full stop.

Second, I will be responding to the various programs and mechanisms within Evergy’s application. Within this section, I provide recommended adjustments under the premise that the Commission will approve an application despite the reasons I articulated in section I. The recommendations in section II provide for a better program design and an application that is more aligned with the public interest.

In the third and final section, I discuss an alternative path forward that meets the statutory requirements set out by the MEEIA statute, § 393.1075 RSMo. This recommendation provides for a reasonable earnings opportunity for Evergy Missouri and outlines a path forward that can be applied to the rest of our investor-owned electric utilities. This

1 recommendation is an attempt to evolve MEEIA to be more cost-effective and aligned with
2 the goal of supporting only cost-effective measures for all customers regardless of
3 participation.¹

4 My silence in regard to any issue should not be construed as an endorsement of Evergy's
5 position.

6 **II. Challenges and Obstacles to MEEIA Cycle IV**

7 **Q. Can you please summarize the many challenges and obstacles that currently plague**
8 **Evergy Missouri's MEEIA Cycle IV portfolio?**

9 A. Yes. I will briefly restate both the challenges I raised in my direct testimony as well as those
10 I encountered while reviewing both Staff's direct testimony and Evergy Missouri's
11 application. The challenges I will focus on are as follows:

12 **Challenge 1: Diminishing Returns** (market adoption, codes, and standards)

13 Naturally occurring energy efficiency adoption has rapidly increased due to decades
14 of marketing, increased federal appliance standards, and municipal building code
15 requirements. See Figure 1 for a graphical representation of the diminishing returns
16 in Evergy's "achievable" energy savings.

¹ § 393.1075.4 RSMo.

1 Figure 1: Diminishing Returns Associated with Evergy's Savings Targets²



2

² See GM-1: AEG (2022) DSM Potential Study Stakeholder Workshop 1. September 26, 2022. p. 10.

1 **Challenge 2: Time-of-Use Pricing** (*the* least cost resource)

2 Pricing electricity with automated meter infrastructure (“AMI”) technology to more
3 align with the true cost of service will produce energy and demand savings that
4 dwarf any energy and demand savings achieved from a portfolio of MEEIA
5 programs.

6 **Challenge 3: Free Market Alternative(s)** (aggregator of retail customers or “ARCs”)

7 Free market alternatives exist for business demand response programs that do not
8 require ratepayer subsidies. The failure to acknowledge this results in blatant market
9 failure and wasted money.

10 **Challenge 4: Operational Inefficiencies** (overstated savings)

11 Ex post evaluations of energy efficiency programs do not account for operational
12 failures or obstructions (e.g., changing out filters); thus overstating “deemed” energy
13 savings.

14 **Challenge 5: Rebound Effect** (overstated savings)

15 Ex post evaluations of energy efficiency programs do not account for any “rebound
16 effect” that occurs following the installation of energy efficiency measures; thus
17 overstating the savings achieved and leading to higher bills for customers.

18 **Challenge 6: Principle-Agent Problem(s)** (overstated savings)

19 The principal-agent problem inherent with energy efficiency contractors leads to
20 overstated energy and demand savings assumptions and thus higher bills for
21 customers.

22 **Challenge 7: Can Evergy claim any attribution?** (overstated savings)

23 Federal funding from the Inflation Reduction Act in both direct rebates and tax
24 breaks dwarf the amount available to ratepayers through MEEIA. This will
25 necessarily reduce the Company’s net-to-gross ratio and its ability for the MEEIA
26 application to have any material impact.

1 **Challenge 8: Risk-Reward Mismatch** (ratepayers bear risk, company pockets reward)

2 Unlike traditional supply-side investment, shareholders put up zero capital yet stand
3 to gain a 18.75% return on other people’s money (ratepayers). Ratepayers, however,
4 put up all of the capital and cannot reasonably be assured the financial savings
5 actually materialize for all customers regardless of participation nor can the
6 Company point to any tangible supply-side deferrals.

7 **Challenge 9: Excessive Administrative Overhead** (represents >43% of MEEIA)³

8 Non-profit and government alternatives for utility-sponsored demand-side
9 management programs have overhead administrative costs capped at 20% or lower.
10 This stands in stark contrast with the historical performance of Evergy Missouri’s
11 programs⁴ and its proposed application.

12 **Challenge 10: Undue Regulatory Complexity** (easy to “game” compensation)

13 Evergy Missouri’s proposed throughput disincentive mechanism is overly
14 complicated and made inaccurate due to the introduction of time-of-use rates.
15 Additionally, the Company’s technical resource manual needs to be modified to
16 account for challenges 4, 5, 6, and 7 stated above, as well as useful life assumptions.⁵
17 Furthermore, the Company’s proposed program-specific net-to-gross (“NTG”)

³ The 43% of administrative overhead referenced here is understated. Evergy’s application in these cases includes several education programs (\$10,569,628) budgeted as 100% incentives with no administrative overhead. This is incorrect as there are no tangible incentives associated with most of the education programs. If those costs are correctly reallocated to administrative overhead then the all-in administrative overhead costs proposed by Evergy Missouri is closer to 62% of the overall budget.

⁴ See rebuttal and surrebuttal testimony of Geoff Marke in Case No. EO-2020-0227.

⁵ Wolfe, R. (2024) The Lifespan of Large Appliances is Shrinking. *The Wall Street Journal*.
<https://www.wsj.com/personal-finance/the-lifespan-of-large-appliances-is-shrinking-e5fb205b>

1 factors are wildly inappropriate for the bulk of its proposed budget and do not reflect
2 any reality, least of all the one that Evergy operates in today.⁶

3 **Challenge 11: What is being deferred?**

4 Evergy Missouri cannot identify any deferred investment directly tied to its MEEIA
5 spend. Additionally, enabling statutory language (*i.e.* plant in service accounting
6 (“PISA”)) incentivizes Evergy Missouri to build which has played out in real time
7 given the Company’s PISA investments and at least its stated aspirational build-out
8 of generation in its most recent integrated resource plan (“IRP”).

9 **Challenge 12: Missouri Division of Energy will function as a more cost-effective**
10 **alternative.**

11 If Evergy’s MEEIA application is approved, both Evergy Missouri and the Missouri
12 Division of Energy will be simultaneously rolling out subsidized energy efficiency
13 programs (supported by ratepayer funding for Evergy Missouri and taxpayer funding
14 for the Division of Energy). Both entities will effectively cut checks from other
15 people’s money to hire third-party contractors and evaluators to implement their
16 programs. The difference is that Evergy Missouri demands: (1) an “opportunity” to
17 earn a 18.75% return on investment made on using other people’s money (*i.e.*,
18 ratepayers’ capital) for targets they deem reasonable; (2) lost revenues associated
19 with energy and demand savings we assume would not naturally occur; and (3) not
20 be held to any managerial and/or fiscal discipline as it pertains to administrative

⁶ Evergy’s proposed NTG factors by program are as follows:

Program	NTG	Program	NTG
Whole Home Efficiency Program	0.80	Business Education	N/A
Home Energy Education Program	N/A	Res Demand Response	1.0
Income Eligible Programs	0.98	Bus Demand Response	1.0
Hard-to-Reach EE Education	N/A	DR Education	N/A
Whole Business	0.88	UHI Mitigation	1.0
Hard-to-Reach Business	0.83	Pilots	1.0

1 overhead (in contrast, the Missouri Division of Energy cannot allocate more than
2 20% of its federally subsidized energy efficiency budget to administrative
3 overhead).

4 **Q. Is this an exhaustive list of the challenges associated with Evergy Missouri’s MEEIA**
5 **Cycle IV Application?**

6 A. No. More challenges are articulated at the program level in this rebuttal testimony.
7 Additionally, Staff has raised issues in its direct testimony that I have not covered. I also
8 recommend the Commission read OPC witness Lena Mantle’s rebuttal testimony.

9 **III. Demand Response**

10 Business DR Problem: Market alternative(s) exists that does not require ratepayer subsidies.

11 Residential DR Problem: Full deployment of AMI make continued rebates for new thermostats
12 redundant.

13 **Q. What are Demand Response (“DR”) programs?**

14 A. Demand response programs come in two types. The business demand response program
15 pays large commercial and industrial customers to curtail their power usage during select
16 peak (or high energy usage) periods.

17 The residential demand response program utilizes “smart” thermostats to temporarily
18 control and decrease residential customers’ HVAC units during select peak (or high energy
19 usage) periods.

20 Paying customers to curtail load during peak hours may result in overall savings to all
21 customers in the form of lower fuel prices and, theoretically, deferred peaker power plant
22 investments in the future.⁷

⁷ Please see the Rebuttal Testimony of Ms. Lena Mantle, witness for the OPC, for a discussion of how Evergy’s FACs complicate the analysis of whether benefits exist as a result of Evergy’s MEEIA programs.

1 **Q. What is Evergy Missouri proposing for Demand Response programs?**

2 A. Evergy Missouri proposes a budget of \$38 million over a four-year period for the business
3 DR program, with a goal of obtaining 526 MW of savings. This will be accomplished
4 through “called events” in which participants will be paid to curtail their load for a
5 predetermined period. Notably, the Company will incur many of these savings from
6 customers who have historically “opted-out” of paying for MEEIA. That is, commercial and
7 industrial customers who do not pay a MEEIA subsidy due to their unique size.

8 Evergy Missouri proposes a budget of \$26 million over a four-year period for the residential
9 DR program, with a goal of obtaining 94.5 MW of savings. The program intends to rely on
10 historically rebated thermostats, new rebated thermostats, and potential other devices as
11 appropriate (e.g., water heaters and EV chargers). Notably, the Company plans to spend an
12 additional \$800K on demand response education over the next four years.

13 **Q. Are there other variables at play with demand response that need to be addressed?**

14 A. Yes. After a lengthy prohibition on the participation of third-party aggregators of retail
15 choice (“ARCs”) in demand response in Missouri, the Commission voted to partially
16 affirmatively lift the ban on ARC participation in Missouri, effective January 1st of 2024.
17 This MEEIA docket represents the first opportunity in which a free-market alternative
18 should supersede a proposed MEEIA program (business demand response) that has
19 historically been controlled by a natural monopoly.

20 **Q. What do you see as the role of utility regulation when a free-market option is
21 available?**

22 A. In describing my job to elected officials or the public at large I often begin by stating that I
23 am paid to be skeptical. For example, much of my MEEIA testimony expounds on my
24 skepticism of this application being in the best interest of all ratepayers. Less often am I
25 tasked with emphasizing why the Missouri Public Service Commission, the Office of the
26 Public Counsel, and all the attendant activities associated with our jobs are necessary.

1 Economic regulation of natural utility monopolies is necessary because of the inherent
2 market imperfections that result from their existence. Economic regulation serves as a proxy
3 for the free market and is necessary when there is no or very limited competition. Absent
4 regulatory oversight, utilities would exploit their monopolistic position and the public at
5 large would be worse off.

6 But natural monopolies' positions are not necessarily an inevitable, absolute outcome that
7 cannot be modified or even absolved under emerging technological and market conditions.

8 In fact, history is full of examples of former natural monopolies that have either fell victim
9 to creative destruction or were deregulated. As a result, consumer welfare has been infinitely
10 better off (e.g., airline industry, telecom, railroads, large trucking, etc.).

11 To quote the father of deregulation, economist Alfred Kahn:

12 "Whenever competition is feasible it is, for all its imperfections, superior to
13 regulation as a means of serving the public interest."

14 Simply put, ARCs provide options that allow for customer choice. This competitive
15 environment results in increased consumer welfare that comes with the attendant discipline
16 necessary for a firm to survive in a competitive market.

17 Basic economic theory demonstrates that when firms have to compete for customers, it leads
18 to lower prices, higher quality goods and services, greater variety, and more innovation. The
19 Missouri Public Service Commission has historically recognized this fact, so much so that
20 competition is cited in the Commission's motto, as shown in Figure 2.

1 Figure 2: Snippet of Missouri Public Service Commission’s “Mission Statement”⁸

Mission Statement

We will:

- ensure that Missourians receive safe and reliable utility services at just, reasonable and affordable rates;
- support economic development through either traditional rate of return regulation or competition, as required by law;
- establish standards so that competition will maintain or improve the quality of services provided to Missourians;
- provide the public the information they need to make educated utility choices;
- provide an efficient regulatory process that is responsive to all parties, and perform our duties ethically and professionally.

2
3 **Q. How would competition in demand response benefit the Missouri public?**

4 A. Competitive ARC’s operate in most U.S. states today at no direct cost to ratepayers. Voltus,
5 CPower, or some other ARC do not require ratepayer funds to operate. In this MEEIA
6 proposal though, Evergy Missouri requests that the Commission allow it to continue to fill
7 that free market role through direct subsidies from captive ratepayers.

8 **Q. Given the current market make-up in SPP, can you guarantee that Voltus, CPower,
9 or some other entity would step up and fill the void that would exist if Evergy Missouri
10 no longer provided demand response programs?**

11 A. I can’t. No ARC opted to intervene in these Evergy MEEIA dockets. I’m concerned that
12 they elected not to intervene here because they were denied intervention in the current
13 Ameren MEEIA docket.

14 **Q. What was the Commission’s Staff’s position on demand response programs in direct
15 testimony?**

16 A. Staff witness Jordan Hull filed testimony on the topic but did not take a formal position. He
17 did acknowledge that some business demand response customers may elect to work with a
18 private aggregator as opposed to Evergy Missouri.

⁸ Missouri Public Service Commission (2024) About the PSC. https://psc.mo.gov/General/About_The_PSC

1 **Q. Do you agree with Mr. Hull?**

2 A. Not in total. I disagree that Evergy Missouri may lose customers to competing ARCs.

3 Put bluntly, if the Commission supports a ratepayer-subsidized business demand response
4 program there is no incentive for ARCs to participate in Missouri. It's extremely tough to
5 make money against a subsidized competitor—and frankly not worth it when other
6 neighboring states allow for even playing fields.

7 SPP will be required to implement FERC Order 2222⁹ in the near future, which will
8 necessarily allow for more market alternative options. I struggle to see how Evergy
9 Missouri's ratepayer-subsidized demand response program can operate under the FERC
10 Order 2222 format. I also struggle to see why having ratepayers subsidize this business
11 demand response program is in their best interest when free market alternatives exist.

12 **Q. You have spoken at length on the business demand response side, do you have any**
13 **opinion as it pertains to the residential demand response program?**

14 A. I do. I believe the residential demand response program has been successful but that the
15 investment is largely redundant now that ratepayers have invested over one billion dollars
16 in AMI hardware, the attendant software, and an Evergy-specific private 4G network. The

⁹ Issued in 2020 by the Federal Energy Regulatory Commission (FERC), Order 2222 aims to improve how distributed energy resources (DERs) participate in the electricity market. DERs include, but are not limited to: rooftop solar panels, battery storage systems, and demand response aggregators.

FERC Order 2222 works by:

- Opening wholesale markets to DER aggregations: Traditionally, wholesale electricity markets only allowed participation from large power plants. Order 2222 lets aggregators, which pool power from many DERs, compete in these markets alongside traditional sources.
- Removing barriers for DER participation: By setting standards for areas like minimum size and location requirements, the order makes it easier for DERs to contribute to the grid.

Overall, Order 2222 is supposed to:

- Increase competition: More players in the market could drive down electricity costs for consumers.
- Boost grid flexibility and resilience: DERs can provide power during peak times or emergencies, making the grid more stable.
- Encourage innovation: Easier participation in the market could incentivize further development in DER technologies.

1 residential demand response program pays customers to allow Evergy Missouri to take
2 control of their appliances and lower their electric usage during peak hours. However,
3 customers are already paying the cost and the attendant profit for AMI meters, which allow
4 for time-of-use rates, where customers can participate in rate plans that allow them to save
5 money by adjusting their energy usage to curb peak demand.

6 We now have two nearly identical investments that accomplish the same thing. Why pay
7 for both? And why reward the utility for what effectively amounts to double-dipping? At a
8 minimum the evaluation, measurement, and verification (“EM&V”) associated with
9 determining attribution associated with this program will likely be very contentious, if the
10 Commission agrees to support the residential DR program.

11 **Q. What are your specific recommendations?**

12 A. Business Demand Response: I can’t definitively state today what Voltus, CPower, or any
13 other ARC would do given the current SPP market if Evergy Missouri’s demand response
14 program was not approved. As such, I reluctantly support the Evergy Missouri Business
15 Demand Response program as it is the most cost-effective program in the proposed
16 portfolio. Stated differently, if the choice is between no demand response or subsidized
17 demand response, I will choose the latter. The real tragedy here is the lost (or at least
18 delayed) opportunity to encourage competition and as a result the public interest is worse
19 off.

20 Residential Demand Response: My primary recommendation for the residential demand
21 response program is to cease it and focus on pricing electricity more accurately to reflect
22 cost causation. My secondary recommendation is to continue supporting the existing
23 investments (already rebated thermostats) and encourage a “bring your own thermostat”
24 approach into the program for interested customers. *But*, I do **not** recommend continuing to
25 rebate thermostats because we already have redundant investment in place—namely AMI
26 meters. In this manner, my secondary recommendation serves as a complement to the very
27 large but underutilized AMI investment.

1 **IV. Business Programs**

2 Business Programs Problems: Programs’ designs negate progress made during extensions.

3 Contractor quality control issues are a concern.

4 Tax rebates and KC Building Performance Standards negate
5 attribution.

6 **Q. What is Evergy Missouri proposing in regards to its business programs?**

7 A. Evergy Missouri is proposing three business programs at a cost of approximately \$75
8 million over a four-year period.

9 **Q. Can you briefly describe those programs?**

10 A. I will attempt to. Table 1 attempts to break down each program with a brief description, the
11 budgeted amount, and targeted demand and energy savings associated with each program.

12 Table 1: Breakdown of Evergy Missouri’s Proposed Business Programs and sub-programs

Program	Budget	Energy Goal	Demand Goal	Focus
Whole Business	\$56 M	248,552 MWh	54.7 MW	Lighting, HVAC, Insulation, thermostats ¹⁰
Hard-to-Reach	\$13 M	43,183 MWh	6.3 MW	Focus on business social service sector
Business Education	\$6 M	N/A	N/A	Building Operator Certification, Building Codes, Benchmarking

¹⁰ Per the Company’s description “Incentives will be modified as needed to respond to market prices, with the goal of the incentive being approximately 50% of the incremental cost.” See Appendix 8.1 page 21 of 38 (emphasis added).

1 **Q. Are these programs consistent with previous applications?**

2 A. In part. One unique aspect is the increased emphasis on education by Evergy throughout its
3 portfolio.

4 **Q. Above and beyond your objections to the filed portfolio, what specific concerns do you
5 have regarding the suite of Business Programs?**

6 A. I have several.

7 For instance, the current draft does not cap the amount of incentives that can be allocated
8 for lighting. The previous one-year extensions to Evergy's MEEIA Cycle III went to great
9 lengths to minimize free ridership with the absence of a full EM&V. One of those critical
10 components was a cap on lighting expenditures for Evergy Missouri to reach its target. For
11 example, in the current one-year extension at least 40% of the business programs
12 expenditures need to be devoted to non-lighting measures or the Company will incur a
13 financial penalty.

14 **Q. Why has lighting been limited in the extensions?**

15 A. For two primary reasons, first, the federal Energy Independence and Security Act ("EISA")
16 lighting standards have increased the efficiency of lighting to such an extent as to inundate
17 the market with efficient lighting. In short, rebates are not necessary to move the market
18 because the market has been mandated to move.

19 The second reason is to encourage building shell and heating/cooling measures that
20 represent larger energy and demand savings.

21 Moving forward, to the extent that any subsidized business programs are approved, the
22 Commission would be well served by continuing the negotiated trend set out during the
23 previous one-year extensions. Absent a cap on business lighting expenditures Evergy's
24 Business Programs will likely be entirely driven by lighting sales because they are
25 considered "low hanging" energy efficiency measures.

1 **Q. Won't EM&V solve for that concern?**

2 A. The issue of lighting has historically been heavily litigated and will certainly be again if the
3 Commission is silent on this issue in this case. The original MEEIA 1 cycle was driven
4 entirely on CFL lighting—an inferior lightbulb that became technologically obsolete within
5 a couple of years of its release and left a hazardous legacy to one's health (it contains
6 mercury) if not properly disposed of. Evergy Missouri claimed windfall profits from CFL
7 lighting measures that are now effectively banned in the United States.¹¹ To the extent that
8 the Commission approves any business demand-side management programs, I implore the
9 Commission to limit any lighting measure expenditures to 25% of the business budget in
10 year 1; 20% in year 2; 10% in year 3; and, finally, none in year 4. Any subsequent MEEIA
11 filings should omit business lighting in its entirety.

12 Let me stress that this is a very generous outcome for Evergy Missouri as a strong case can
13 be made that lighting should be omitted in its entirety from this portfolio. Ratepayers should
14 not be subsidizing measures that would naturally occur. Otherwise we are just heavily
15 subsidizing lighting contractors.

16 **Q. Are the concerns you raised in your direct testimony about the principal-agent**
17 **problem with contractors, the generous tax incentives for energy efficiency upgrades,**
18 **and select city and county building code standards applicable to Evergy Missouri's**
19 **suite of business programs?**

20 A. Yes. Although not as pronounced, the principal-agent problem surrounding contractors
21 applies to commercial and industrial buildings, just as it does to residential homes.

22 Federal tax breaks available to businesses also far exceed the rebates Evergy Missouri is
23 making available to commercial and industrial customers, calling into question proper

¹¹ The phasing out of fluorescent bulbs is linked to the RoHS initiative. RoHS stands for “Restriction of the use of Hazardous Substances”, and it aims to limit the amount of hazardous chemicals in electronics — mercury is one of them. Until now, there was an exemption for CFL and other fluorescent lamps. Compact fluorescent lamps (“CFLs”) as well as T5 and T8 tube (commercial CFL lighting) production halted in the United States on February 1, 2024. The Biden Administration has proposed to ban the sale of any CFL's by 2028. <https://natlawreview.com/article/biden-administration-sets-2028-date-unplug-sale-most-cfls-under-energy-efficiency>

1 attribution. Finally, as stated in my direct testimony, the City of Kansas City has the power
2 to levy financial fines on buildings of a certain size that do not meet strong energy efficiency
3 levels or meet energy benchmarking standards. All three of these factors should have an
4 impact on the attribution that Evergy Missouri can claim and will likely result in a
5 contentious EM&V process.

6 **Q. Do you have any additional concerns?**

7 A. It is unclear to me what ratepayers are getting out of the proposed \$6 million in business
8 education and why the estimated budget is allocated entirely to incentives when no measures
9 are being provided. As such, I reserve the right to amend my testimony based on discovery
10 that I will issue before surrebuttal.

11 **Q. Please restate your recommendations for the Commission on Evergy's Business**
12 **Programs if they elect to approve some manner of MEEIA business programs.**

13 A. My primary recommendation is to cap the expenditures on lighting at 25% in year 1, 20%
14 in year 2, 10% in year 3, and no lighting measures in year 4. The market has moved. We
15 would be better served by attempting to control for heating and cooling measures that will
16 have more of a pronounced impact on minimizing fuel costs from likely volatile market
17 prices.

18 Further recommendations center around net-to-gross ratios, which I will discuss in the
19 EM&V section of my testimony. Whether the EM&V process is prospective or
20 retrospective—it will almost certainly be contentious. In a sense, it already is with Evergy's
21 proposed NTGs so out-of-line with the reality of the world it operates in. I have also
22 articulated my concerns about redundancy, attribution, and opportunity costs in this
23 testimony and in my direct testimony. Given these concerns (and others) I believe it is
24 appropriate to hit the pause button as it pertains to business programs until a more cost-
25 effective statewide program can be introduced in the future. Finally, at present, I find no
26 compelling argument for ratepayers to allocate \$6M for business education without further
27 detail.

1 **V. Residential Programs**

2 Residential Program Problems:

- 3 Single Family New Construction should be removed
- 4 Multi-family New Construction should be removed
- 5 Appliance Recycling should be removed
- 6 Education Programs should be removed
- 7 PAYS should be included and updated w/ FASTPASS & Stacking Option
- 8 Increased Marketing on Filter Removal & Real Estate

9 **Q. What is Evergy Missouri proposing in regards to its residential programs?**

10 A. Evergy Missouri is proposing one large program with many possible subsets totaling \$37
11 million over a four-year period. I interpret the application as allowing Evergy to have the
12 fungible ability to allocate funds across the subsets as no specific sub-category of budgets
13 were proposed.

14 **Q. Can you briefly describe those programs?**

15 A. I will attempt to. Table 2 attempts to break down each program with a brief description, the
16 budgeted amount, and targeted demand and energy savings.

1 **Table 2: Breakdown of Evergy Missouri’s Proposed Residential**

Program	Budget	Energy Goal	Demand Goal	Focus
Whole Home Program(s) 1. Home Products 2. Appliance Recycling 3. Home Comfort 4. Single Family New Construction 5. Multi-Family New Construction	\$37M	66,382 MWh	27.9 MW	Varies considerably and budget is fungible across subsets 1. Point of sale and online 2. Freezers and refrigerators 3. Insulation/HVAC 4. New home build 5. New multi-family build
Home Energy Education	\$2.5M	N/A	N/A	Codes/Standards Market Influencer Education

2 **Q. What is your position regarding the Whole Home Program(s)?**

3 A. The Whole Home Program appears to be a catch-all for at least five separate programs. With
 4 the caveat that I maintain that the Commission reject Evergy’s application in its entirety, if
 5 the Commission does elect to approve something, I would recommend that the single family
 6 and multi-family new construction, and the appliance recycling sub-programs be removed
 7 due to their historically high free-ridership levels (e.g., new construction) and historically
 8 poor cost-effective ratios (e.g., appliance recycling).

9 Energy Star (or Energy Star-like) new construction builds, whether single or multi-family is
 10 undertaken almost entirely by niche developers who would build to high standard levels

1 regardless of rebates. The finite funding available could be better utilized in programs that
2 can be linked to positive attribution associated with Evergy's rebates.

3 Appliance recycling has proven to be largely cost ineffective in my decade of experience
4 with these programs. The act of picking up and transporting old refrigerators to recycling
5 locations far away (often many states away), has historically proven to be a poor program.
6 Evergy's customers would be better served by either reallocating the funding attributed to
7 this program to other programs or by cutting the funding entirely.

8 **Q. Did the Evergy application include a cost-benefit ratio for the subset programs?**

9 A. No. The Company's cost-benefit ratio was put forward with all residential programs as one.

10 **Q. Is that problematic?**

11 A. Yes. Presenting the ratios in this manner has the effect of promoting measures/programs that
12 would otherwise not be cost-effective. Of course, this is predicated on the assumption that
13 the cost-effective calculations are correct to begin with, which I have argued and continue to
14 argue is not correct.

15 **Q. What is your position regarding the residential education program?**

16 A. It should be removed and the money allocated to it should be reallocated towards the
17 Company's existing PAYS program which Evergy is no longer recommending continue
18 (more on this later in testimony). The idea that some products are more efficient than others
19 is no longer a new and novel idea to the public at large. There is also an abundant amount of
20 information available to the public on this issue. There are also no energy or demand savings
21 associated with this program. To the extent the Commission approves any residential
22 program the funds associated with this residential education program should be redirected
23 either to another residential program (I recommend PAYS) or should be removed from the
24 budget entirely.

1 **Q. To the extent the Commission approves an education element for residential customers,**
2 **what would you recommend?**

3 A. I would focus on the real estate market and new home buyers. I strongly believe the most
4 likely opportunity (outside of failure of said appliance) that someone will consider a large
5 capital energy efficiency investment is when they are considering buying a new home.
6 Evergy Missouri would do well to target home inspectors and make energy audits as common
7 as checking for radon in the State. I have been saying this for years but have failed to see
8 any movement on this untapped potential.

9 **Q Are there any other educational activities that are worth emphasizing?**

10 A. Yes. Stressing to customers that they need to change their air filters. The U.S. Department
11 of Energy estimates that dirty filters raise an air conditioner's energy consumption by 5% to
12 15%.¹² I should note that to date, EM&V has not taken that adjustment into account which
13 means, again, that MEEIA estimated savings are likely overstated. I do believe this education
14 can be done via bill inserts and other traditional outreach mediums and does not require the
15 amount of money that is currently allocated for the education program.

16 **Q. Do you have any concerns around the Home Comfort sub-program listed?**

17 A. I have grave concerns surrounding the principal-agent challenge articulated in my direct
18 testimony as it pertains to this program.

19 To the extent the Commission approves the Home Comfort sub-program, I strongly
20 recommend that Evergy Missouri tie the program to its existing PAYS program along with
21 the modifications I recommend to PAYS. This would allow customers to "stack" PAYS's
22 on-tariff financing options with any rebate they receive from the heating and cooling
23 program. Strategic and purposeful layering of a properly designed PAYS tariff option
24 alongside the rebate offering will enable greater efficiency gain opportunities for customers,
25 who may otherwise not be able to afford a more efficient option. Simply put, better

¹² US Department of Energy (2024) Maintaining Your Air Conditioner.
<https://www.energy.gov/energysaver/maintaining-your-air-conditioner>

1 coordination between programs should minimize free ridership and ensure greater savings
2 for customers. Especially in the case of stacking PAYS and the Home Comfort program, the
3 customer protections in place with PAYS also ensure that a heating and cooling unit is right-
4 sized and the whole home is audited to ensure building shell measures are installed, where
5 applicable. Absent that, customers could have a new EnergyStar HVAC unit functioning at
6 less than efficient levels due to improperly sealed air ducts and/or poor insulation. The
7 complexity involved in ensuring energy and demand savings actually materialize for such
8 large capital investments necessitates a holistic approach to heating and cooling that is absent
9 in the standalone heating and cooling program today. As a result, I am confident that energy
10 and demand savings have been overstated in the past. Consequently, this has resulted in
11 ratepayers overpaying for MEEIA. I will address PAYS and its omission more later in my
12 testimony.

13 **VI. Income Eligible Programs (both low and moderate)**

14 Single-Family Low Income Eligible Problem:

15 No concerns

16 Multi-Family Low Income Eligible Problem:

17 Concerns surrounding administrative costs and consumer protections.

18 Single-Family Moderate Income On-Bill Financing Problem:

19 Represents an inferior program offering to the state-wide agreed to PAYS
20 program.

21 New Construction, Home Products and Energy Efficiency Kits:

22 Should be rejected due to lack of detail, and free-ridership concerns

23 **Q. Why are you calling low income programs “income eligible” programs?**

24 A. Because it is less stigmatizing and more accurate. Many more customers are eligible for
25 these programs than people realize. For example, the average Missouri state employee

1 salary in 2024 according to ZipRecruiter is \$49,886.¹³ If that employee was the sole
2 breadwinner in a family of three they would be eligible for the low-income weatherization
3 assistance program because they make under 200% of the federal poverty line (\$51,640).
4 Calling a program low-income is open to interpretation (is low income 100% of the federal
5 poverty level? 50%? 150%? 200%?) and the various program parameters administered by
6 the State can attest to that. Framing these programs as income-eligible should minimize the
7 stigma and hopefully allow these programs to be fully utilized.

8 **Q. What are income eligible programs in the context of Evergy's proposed MEEIA?**

9 A. The current manifestation is the most inclusive and includes social service and various non-
10 profit entities beyond single and multi-family dwellings.

11 Low income eligible programs do not need to be cost effective per the MEEIA statute.¹⁴
12 This results in a bit of a mixed blessing for this cohort. On the one hand, it guarantees (or at
13 least historically has guaranteed) that there is at least some amount of money being allocated
14 to customers that are largely priced out of deeper energy efficiency opportunities. However,
15 this has historically been a very small percentage of an overall budget due in part to the fact
16 that Evergy Missouri does not readily gain deep energy and demand savings from
17 supporting these income-eligible programs like it would likely find in programs targeted
18 toward more affluent and/or larger energy intensive customers. As such, low income eligible
19 programs within a MEEIA portfolio attempt to solve for the problem of inclusivity, but
20 often this comes at the expense of a larger budget overall and fewer energy and demand
21 savings.

¹³ ZipRecruiter (2024) Government Employee Salary in Missouri <https://www.ziprecruiter.com/Salaries/Government-Employee-Salary--in-Missouri#:~:text=While%20ZipRecruiter%20is%20seeing%20salaries,making%20%2487%2C958%20annually%20in%20Missouri.>

¹⁴ § 393.1075.4 RSMo.

1 Evergy has created a new income eligible program titled “moderate” income single family.
 2 This program is designed to replace the aforementioned PAYS program with on-bill
 3 financing for households between the 201% to 300% federal poverty level.

4 **Q. What is Evergy Missouri proposing in regards to its income eligible programs?**

5 A. Evergy Missouri is proposing one large program with many aforementioned subsets totaling
 6 \$27 million over a four-year period. I interpret the application as allowing Evergy to have
 7 the fungible ability to allocate funds across the subsets as no specific sub-category of
 8 budgets were proposed.

9 **Q. Can you briefly describe those programs?**

10 A. I will attempt to. Table 3 attempts to breaks down each program with a brief description,
 11 the budgeted amount, and targeted demand and energy savings.

12 Table 3: Breakdown of Evergy Missouri’s Proposed Income-Eligible

Program	Budget	Energy Goal	Demand Goal	Focus
Income Eligible Program(s)	\$27M	37,998 MWh	6.8 MW	Budget is fungible across subsets
1. Single-Family				1. 200% FPL or <80% AMI
2. Multi-Family				2. 200% FPL or <80% AMI
3. Moderate Single Family				3. 201% to 300% FPL
4. Kits & Assessments				4. Free direct install measures
5. Home Products				5. Free products online
6. New Single-Family				6. Low-Income builders
7. New Multi-Family				7. Low-Income builders

13 **Q. Before we speak to the individually proposed programs are there any variables at play**
 14 **with income-eligible MEEIA programs that need to be addressed?**

15 A. Yes. Chief among them is the large amount of federal funding being allocated to the State
 16 of Missouri for the low-income weatherization assistance program (“LIWAP”) and

1 additional funding earmarked for low- and moderate-income households through the
2 Inflation Reduction Act (“IRA”). This large infusion of capital, which puts no additional
3 burden on ratepayer’s bills, is accomplishing the very same objective as Evergy Missouri’s
4 income-eligible MEEIA programs.

5 Importantly, the \$150 million in IRA funding that has been allocated to the State of Missouri
6 comes with several important parameters. First, a minimum of 40% of the funding must be
7 set aside to go to low and/or moderate-income households and **administrative overhead is**
8 **capped at 20%**. That means \$120 million of the \$150 million must be spent on actual
9 energy efficiency measures. This can be seen in Figure 3 which was taken from the Missouri
10 Division of Energy’s Inflation Reduction Act Home Energy Rebates Public Meeting held
11 on April 16, 2024.

12 Figure 3: Missouri IRA Funding Parameters (emphasis added)¹⁵

Overview of Programs

Both programs:

- Requires separate funding applications from the state
- Allows state to use up to 20% of funds for administrative activities ←
- Allows state to use part of remaining 80% of funds for certain non-administrative, non-rebate activities (e.g., energy audits)
- Funding will be released to the state in increments
- Includes provisions for categorical eligibility
- Requires minimum set-asides of non-administrative funds for low-income (~40%) and low-income multifamily (~10%) households ←
- Includes limitations on combining rebates with certain federal funding sources

MISSOURI DEPARTMENT OF NATURAL RESOURCES 50 YEARS

13 ¹⁵ Hyman, M. (2024) Inflation Reduction Act Home Energy Rebates Public Meeting. Missouri Division of Energy.
<https://dnr.mo.gov/document/2024-04-16-presentation-ira-home-energy-rebates-public-meetingpdf>

1 If the State of Missouri (and every other state that accepts federal funding) has to conform
2 to these parameters, I find no compelling reason why Evergy Missouri can't conform to
3 them as well.

4 **Q. Do you have any concerns surrounding Evergy's proposed low income single family**
5 **program?**

6 A. I do not. Assuming administrative overhead is tempered.

7 **Q. Are there any specific concerns surrounding the multi-family income-eligible**
8 **program?**

9 A. Yes. There is a concern that income-eligible renters could be displaced (and/or priced-out)
10 of their rental units as a result of the retrofits. At least that is the federal government's
11 concern. I direct the Commission to the IRA funding parameters surrounding consumer
12 protections for income eligible multi-family domiciles. The Home Energy Rebates
13 (Inflation Reduction Act Sections 50121 & 50122): Required Elements of a Consumer
14 Protection Plan spells out specific consumer protections as it pertains to renters and
15 landlords. They are as follows:

16 **Additional Requirements for Owners of Low-Income Rental Housing**

17 Certain elements of the Consumer Protection Plan will require different processes
18 for renter occupied low-income dwelling units compared with owner-occupied
19 single-family homes and non-low-income rental buildings. States must distinguish
20 in their plans which additional requirements will apply to owners of low-income
21 rental housing.

22 States must describe how they will comply with the following requirements for
23 dwelling units occupied by low-income renters for at least two (2) years following
24 the receipt of a rebate:

- 1 • The owner agrees to rent the dwelling unit to a low-income tenant. This is a
2 minimum requirement and affordability requirements should be commensurate with
3 total rebate amount awarded.
- 4 • The owner agrees not to evict a tenant to obtain higher rent tenants based upon the
5 improvements.
- 6 • The owner agrees not to increase the rent of any tenant of the building as a result of
7 the energy improvements with the exception of increases to recover actual increases
8 in property taxes and/or specified operating expenses and maintenance costs.
- 9 • The owner agrees that if the property is sold within two years of receipt of the
10 rebates, the aforementioned conditions apply to the new owner and must be part of
11 the purchase agreement.
- 12 • In the event the owner does not comply, the owner must refund the rebate.
- 13 • A specific and verifiable mechanism (e.g., addendum to the lease) is in place for
14 providing tenants with written notice of their rights and their building owner's
15 obligations.
- 16 • Enforcement and penalties are clear and sufficient to act as a deterrent for owner
17 violations and provide for damages and attorney's fees recoverable by tenants.¹⁶

18 **Q. Why are those protections in place?**

19 A. To ensure that the investments made by the federal government for low-income renters
20 continue to apply to low-income renters. Restated, a landlord could receive federal subsidies
21 to retrofit their low-income building and then repurpose it for higher income tenants.

22 **Q. Will those protections slow the deployment of energy efficiency upgrades in income-**
23 **eligible multi-family buildings?**

24 A. They likely will. They will also be difficult to enforce.

¹⁶ U.S. Department of Energy. (2024) Home Energy Rebates (Inflation Reduction Act Sections 50121 & 50122):
Required Elements of a Consumer Protection Plan. State & Community Energy Programs.
file:///C:/Users/markeg/Desktop/cpp-required-elements_040524.pdf

1 **Q. Do you support the same protections for Evergy Missouri’s income-eligible multi-**
2 **family program?**

3 A. I do; however, I am open to feedback and adjustments to recognize the inherent trade-offs
4 in attaching additional strings to subsidies and the necessary checks-and-balances to ensure
5 after-the-fact income-eligible renters are not displaced. I realize this is easier said than done,
6 and plan to engage the DOE between now and when I file surrebuttal testimony to determine
7 how exactly they intend to enforce these consumer protections.

8 **Q. Has Evergy proposed low-income new build single and multi-family construction in**
9 **the past?**

10 A. No.

11 **Q. Do you support Evergy’s proposed low-income new build single and multi-family**
12 **construction subprogram proposal?**

13 A. No. The application is largely void of details on this subset of programs other than the
14 Company’s plans on not tying subsidies to a Home Energy Rating System (“HERS”). Which
15 raises the question whether any standard would be put in place. Not tying these programs
16 to a HERS standard, negates the ability to hold these new constructions to the energy
17 efficiency standards the program presumably wants to achieve. I believe this program
18 would be too easy to exploit by contractors and not accomplish the goals it aspires to
19 achieve.

20 **Q. Evergy is proposing to replace PAYS with their own on-bill financing option (i.e.**
21 **Single Family Moderate Income Financing Program). Do you agree with this**
22 **proposal?**

23 A. No. If approved, this would be a serious set-back for progress made to date with PAYS and
24 would put other utilities in jeopardy regarding program continuity and shared cost savings
25 from economies of scale.

1 **Q. What is problematic with Evergy’s single-family moderate income financing program?**

2 A. It is a considerably inferior option to Evergy’s existing PAYS program. Evergy’s proposed
3 program eliminates hard-fought consumer protections tying PAYS performance to actual
4 realized bill savings. There is very little detail about this program in Evergy’s application
5 and the little detail that is provided gives me great concern.

6 **Q. Can you speak to some of PAYS’ challenges to date?**

7 A. I can. PAYS has admittedly struggled since its inception due to a variety of factors including
8 but not limited to:

- 9
- 10 • The program was launching during the COVID outbreak;
 - 11 • The increased cost of supplies within the greater KC metropolitan area; and
 - 12 • Customer interest exceeding the amount of auditors available, resulting in prolonged
delays.

13 However, the program has shown improvements and modifications have been made based
14 on lessons learned and Evergy Missouri’s persistence. Still, more can and must be done.
15 Simply put, if demand-side management is going to work in Missouri now that lighting
16 standards have phased out, PAYS is the path forward. If not, I struggle to see how MEEIA
17 programs (on the residential side) can be justified.

18 Above and beyond the stacking of heating and cooling rebates with the PAYS tariffed option
19 at the point of sale, I recommend the program be modified to include a FastTrack HVAC
20 PAYS option, which is described in detail in Schedule GM-R-1.

21 **Q. What is the FastTrack HVAC PAYS option?**

22 A. The overwhelming majority of HVAC systems are replaced when those units fail. Although
23 there should be many factors that go into selecting the right replacement, most customers
24 find themselves in a stressful situation where a replacement unit needs to be installed
25 immediately. Getting multiple quotes or shopping around is not a luxury available for most
26 customers, especially if they have to stay at a friend or relative’s home or a nearby hotel

1 because they cannot stay in their homes due to not have cooling at a time when the
2 temperature has reached one hundred degrees.

3 Speaking from experience, this very same circumstance happened to my family and me this
4 summer. I had to make suboptimal financial decisions because the health of my family was
5 at stake.

6 The FastTrack concept is designed to help customers in that very situation—the point of
7 failure moment—by easing the financial impact and ensuring energy efficient options are
8 prioritized for long-lasting energy and demand savings. I encourage stakeholders and the
9 Commission to review Schedule GM-R-1, which is a document drafted by EEtility, the
10 Missouri State PAYS implementor, who I challenged with finding a solution to the “replace
11 on failure” option that plagues our heating and cooling programs.

12 **Q. Are there other adjustments that can be made to PAYS?**

13 A. Sure. Targeting energy intensive users would be a start. Bulk buying of HVAC units would
14 also be a big cost savings option. Considerable economies of scale in purchasing power
15 could be obtained across utilities.

16 **Q. What if the utility doesn’t rebate all of the HVACs it buys in bulk?**

17 A. They could simply sell them to the various Missouri Community Action Agencies who are
18 charged with weatherizing homes across the state and are currently paying marked-up retail
19 costs for units today. There are some practical concerns to address (e.g., storage), but
20 nothing that appears insurmountable at first blush.

21 **Q. Would any entity be harmed if the utility sells the HVACs it bought in bulk to various
22 Community Action Agencies as you suggest?**

23 A. Presumably the vendor/brand that was not selected. However all vendors/brands would
24 have an opportunity to offer the best deal.

1 **Q. How would such a program achieve economies of scale and bring the overall costs of**
2 **the HVAC measures down?**

3 A. Ideally, it would be through a joint agreement with all of the utilities. Strength in numbers
4 produces the economies of scale realized through bulk buying. Not an easy task, but not
5 impossible either.

6 **Q. What is your recommendation for the income-eligible programs?**

7 A. I have several.

8 All things being equal, unless Evergy Missouri agrees to cap administrative overhead for its
9 low-income-eligible programs below 20% of the allocated budget, I cannot support them.
10 The Commissioners should not support an income-eligible program where the majority of
11 the expenditures are not going to income-eligible customers. The fact that current programs
12 are so out-of-sync with federal parameters set in the IRA for similar programs underscores
13 that these programs have historically been an inefficient use of ratepayer funds.

14 To the extent the Commission approves an income-eligible multi-family program, I also
15 recommend that it have certain consumer protections in place that minimize the
16 displacement of low-income renters. On that provision, I am open to feedback and will work
17 to provide suggestions in surrebuttal if necessary for consideration.

18 I also suggest the Commission reject funding for the energy efficiency kits, home products,
19 and new (single and multi-) family construction programs. All of these programs fall victim
20 to one or more of the following problems: excess free-ridership, redundancy with federal
21 funding, and are goodwill programs whose savings do not come close to justifying the costs.

22 I also recommend that Evergy's moderate income on-bill financing option be rejected in
23 favor of the far superior PAYS offering. Moreover, I have made several suggestions
24 regarding modification of the PAYS program (e.g., FastTrack option, bulk buying, targeting
25 energy intense users) that I believe would support a more robust program moving forward.

1 Finally, I am opposed to the Commission allowing Evergy to treat funding for income
2 eligible programs as a fungible option at the Company’s discretion. Otherwise, I fear a
3 whole lot of money is going to be spent on expensive energy efficiency kits that no one
4 utilizes.

5 **VII. Pilot Programs**

6 *Pilot Program Problems:* No concerns

7 **Q. What is Evergy Missouri proposing in regards to pilot programs?**

8 A. Evergy Missouri is requesting \$1.6 million in funding over four-years for potential pilot
9 program funding. The application provides five potential pilot programs for consideration,
10 but none of the programs have been confirmed.¹⁷ In effect, Evergy Missouri is proposing
11 to adopt a process similar to previous MEEIA iterations where stakeholders convene and
12 select specific pilot programs for consideration.

13 To the extent that a MEEIA portfolio is approved, I am not opposed to the pilot program
14 process that Evergy Missouri has articulated.

15 **Q. Do you have any recommendations regarding the pilot programs?**

16 A. I continue to maintain that Evergy Missouri should move forward with an abridged demand-
17 side management offering until market parameters and program design changes occur. To
18 the extent that the Commission approves Evergy Missouri’s MEEIA application as
19 proposed, or select parts of it, I take no issue with what Evergy Missouri has drafted for its

¹⁷ Those programs include the following:

- 1.) 3D Printed Homes
- 2.) Swimming Pools as Heat Sinks for AC/HP
- 3.) Smart Panels
- 4.) Real Time Energy Management System (“RTEM”) for Commercial and Industrial Customers
- 5.) Hard-to-Reach Business On-Bill Financing

1 pilot program format and will likely have additional suggestions as to the specific programs
2 moving forward.

3 **VIII. Urban Heat Island**

4 *UHI Problems:* Small concern around funding amount

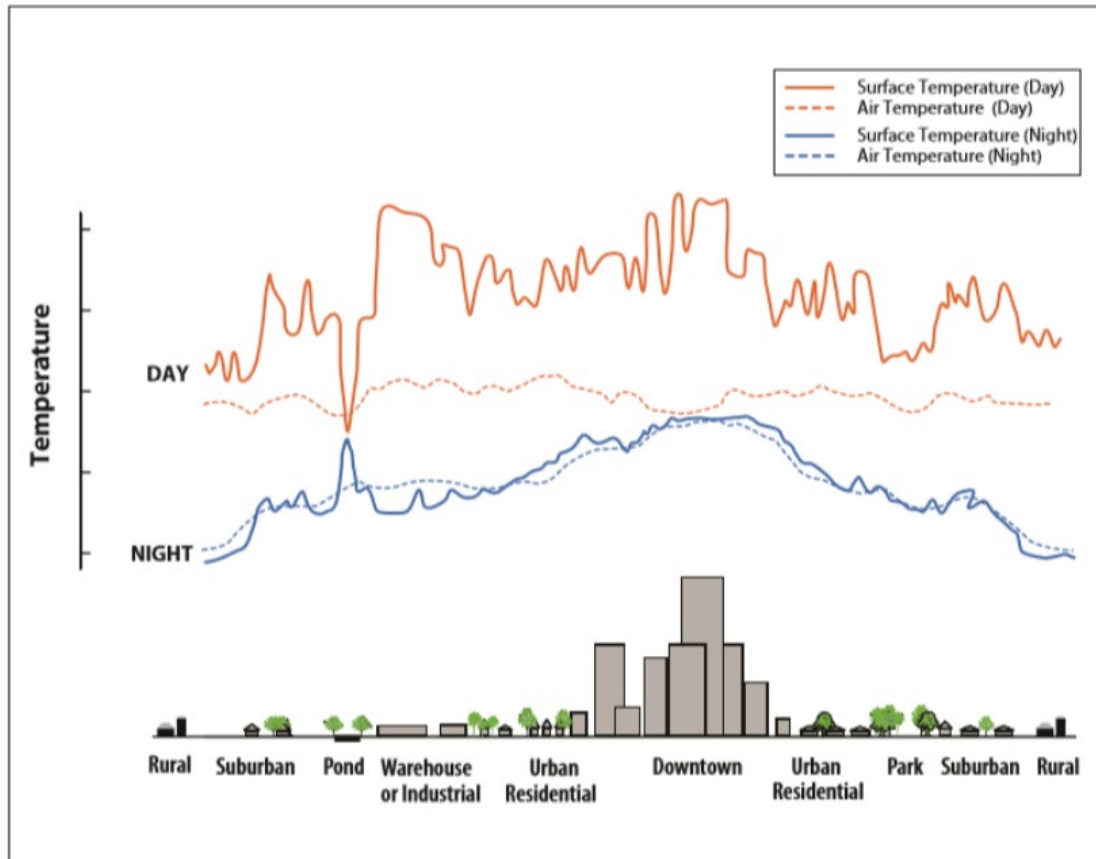
5 **Q. What are urban heat islands?**

6 A. Many urban and suburban areas experience elevated temperatures compared to their
7 outlying rural surroundings; this difference in temperature is what constitutes an urban heat
8 island.

9 On a hot, sunny summer day, the sun can heat dry, exposed urban surfaces, like roofs and
10 pavement, to temperatures 50 to 90°F (27 to 50°C) hotter than the air,¹⁸ while shaded or
11 moist surfaces—often in more rural surroundings—remain close to air temperatures.
12 Surface urban heat islands are typically present day and night, but tend to be strongest during
13 the day when the sun is shining. Think about a parking lot in the hot sun—most of us know
14 that if we’re walking barefoot, we should stick to the white lines and avoid the black
15 pavement. Now scale that up across a city. The darker the surface, the less vegetation there
16 is, and the more developed the area (e.g., conventional black roofs, sidewalks, roads and
17 parking lots) will result in higher surface and consequently increases the air temperature.
18 Surface temperatures have an indirect, but significant, influence on air temperatures. For
19 example, parks and vegetated areas, which typically have cooler surface temperatures,
20 contribute to cooler air temperatures. Dense, built-up areas, on the other hand, typically lead
21 to warmer air temperatures. Because air mixes within the atmosphere, though, the
22 relationship between surface and air temperatures is not constant, and air temperatures
23 typically vary less than surface temperatures across an area as seen in Figure 4.

¹⁸ Berdahl P. and S. Brez. (1997) Preliminary survey of the solar reflectance of cool roofing materials. *Energy and Buildings* 25:149-158.

1 **Figure 4: Variations of surface and atmospheric temperatures**



2

3 **Q. Does the city of Kansas City’s urban profile produce an urban heat island?**

4 A. Yes. Kansas City has one of the worst heat islands in the United States and is forecasted to
5 produce more pronounced results into the future if left alone.¹⁹

6 **Q. Could you provide some basis for the Urban Heat Island problem in regards to Kansas
7 City?**

8 A. Yes. In late 2014, the Kansas City region was named a Climate Action Champion by the
9 White House and the Department of Energy. Area partners, including 119 local
10 governments in the bi-state (Missouri and Kansas) area over 4,423 square miles committed

¹⁹ The Weather Channel’s “climate disruption index” projects Kansas City to be the fifth most impacted city in the future with only New York, Las Vegas, Minneapolis and New Orleans exceeding it.

<http://stories.weather.com/disruptionindex>

1 to developing a regional climate resilience strategy that would assess climate change trends
2 for the Kansas City region, identify potential risks and vulnerabilities, and include
3 alternative mitigation, adaptation and resilience options. A Climate Resilience Workshop
4 series was created that was designed to help decision makers and community partners more
5 intentionally link cross-cutting strategies across multiple sectors, including air quality,
6 ecosystem management, energy, hazard mitigation and emergency planning, environmental
7 justice, land use, public health, transportation and water. Championed and coordinated by
8 the Mid-American Regional Council (“MARC”) two separate independent research studies
9 were conducted on the urban heat island phenomenon for the Kansas City area. The first
10 study was conducted by a third-party research firm, Leidos, and completed in September of
11 2015. Titled, “Energy Savings of Heat-Island Reduction Strategies for the Kansas City
12 Area,” the study focused solely on the city of Kansas City. A second study was undertaken
13 by Lawrence Berkeley National Laboratory for the greater Kansas City Region (both
14 Missouri and Kansas). I have included the Leidos study in GM-2 and the Berkeley
15 PowerPoint in GM-3. The Berkeley Study is expected to be released publicly this fall.
16 Additional work on this topic that was conducted independently from MARC includes
17 research from the University of Missouri, Kansas City (“UMKC”) graduate student Kyle
18 Reed and Climatologist Dr. Sun Fengpeng.²⁰

19 **Q. How is this issue relevant to MEEIA?**

20 A. Mitigating Kansas City’s UHI should be strongly correlated with reduced energy usage.
21 Simply put, the hotter an area is the more likely the residents in that area will be running
22 their HVACs at full force.

23 An analogous situation could be made with a home energy audit. In a full home energy
24 audit, a blow-door test is involved that identifies leakage and areas within a home that are
25 wasting energy. This is important because it identifies the specific areas that need action for

²⁰ I have included a copy of Kyle Reed and Dr. Sun Fengpeng’s findings in a presentation given to KCPL and other stakeholders in GM-4. GM-5 contains the presentation given by the Executive Director of the Global Cool Cities Alliance, Kurt Shickman also given on June 25, 2019 at KCPL’s headquarters.

1 the entire home to benefit. Similarly, the studies and work around the UHI in Kansas City
2 to date were effectively one super larger audit, but instead of a home it was over the entire
3 city.

4 As a result of that work, certain areas of the greater Kansas City area have been identified
5 and are now targeted for collective mitigation action by public, private, and non-profit
6 entities. Ratepayer funding to date, has effectively functioned as seed money to both
7 substantiate the problem and as a means to capture federal funding to help address the
8 problem.²¹

9 **Q. Did you raise this issue in Evergy’s last MEEIA application?**

10 A. I did. I also advocated for the issue in the subsequent extensions where parties agreed to
11 funding for UHI mitigation planning through 2027.

12 **Q. Can you provide a list of stakeholders currently involved in this project?**

13 A. Yes. The following are active participants in the Independence Ave. UHI Reduction Project:

- 14 • City of Kansas City Missouri
- 15 • Evergy Missouri
- 16 • Mid America Regional Council (“MARC”)
- 17 • Missouri Office of Public Council
- 18 • University of Kansas
- 19 • University of Missouri, Kansas City
- 20 • ICF
- 21 • Bridging the Gap
- 22 • Missouri Department of Natural Resources,
- 23 • Midwest Energy Efficiency Alliance
- 24 • Applied Energy Group, Climate and Energy
- 25 • Metropolitan Energy Center,
- 26 • Johnson County, City of Overland Park
- 27 • Unified Government,
- 28 • Hoxie Collective
- 29 • BikeWalk KC

²¹ See GM-6. for my PowerPoint presentation at the 2021 Advancing Renewables in the Midwest Conference on this topic.

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- USGS

Additionally, the following represent participants in the Johnson County Heat Mapping Campaign

- City of Olathe,
- Unified Government of Wyandotte County,
- CAPA Strategies,
- Groundwork Northeast Revitalization Group,
- Johnson County Museum,
- K-State Research and Extension,
- National Oceanic and Atmospheric Administration
- National Weather Service,
- Clean Air Now KC,
- University of Kansas,
- Armourdale Neighborhood Association,
- Heart to Heart,
- Johnson County,
- City of Overland Park,
- City of Mission

Finally, here is list of neighborhood associations and non-governmental entities that are also contributing input:

- Indian Mound North,
- Indian Mound South,
- Scarritt Point,
- Pendleton Heights,
- Independence Plaza – Lykins, Sheffield, Paseo West Parkview,
- Independence Plaza - Forgotten Homes.
- Independence Ave. Community Improvement District,
- NE Kansas City Chamber of Commerce,
- Jerusalem Farm,
- Independence Boulevard Community Church,
- Kansas City Public Library,
- Bridging the Gap.

1 **Q. Can you provide a list of current and potential funding?**

2 A. Yes. There has been roughly \$15M in funding awarded for mitigation strategies and UHI
3 mapping to date. Specifically:

- 4 • MEEIA via the Missouri PSC – roughly \$3M (to date) awarded to Evergy for the
5 Independence Ave.
- 6 • Urban USDA Urban and Community Forestry Grant - \$12M awarded to the Kansas
7 City; and
- 8 • NOAA Urban Heat Island Mapping Campaign JOCO/Unified Government –
9 roughly \$20k to support continued work on heat island analysis.

10 Additionally, the collaborative has applied for the following federal grants:

- 11 • EPA Carbon Pollution Reduction Grant - \$198.5M application submitted by MARC
12 on April 1st. Heat mitigation through green infrastructure is earmarked within the
13 application.
- 14 • EPA Environmental and Climate Justice Community Change Grant – application to
15 be submitted by the city to address residential energy efficiency (funding amount
16 unknown).
- 17 • EPA Thriving Community Regranting Program – application to be submitted by
18 MARC. Up to \$5M possibly available to the overall region.

19 **Q. Can you speak to any specific actions undertaken on Independence Ave. UHI
20 Reduction Project to date?**

21 A. Yes, above and beyond what was discussed earlier, the Mid-American Regional Council
22 (“MARC”) has entered into agreements with the University of Kansas (“KU”) and
23 University of Missouri Kansas City (“UMKC”) to examine pre and post implementation
24 impact of mitigation measures. Contractual agreements are also in place with the Hoxie
25 Collective, a community outreach consultant team who has facilitated community meetings
26 with neighborhood associations and general outreach. The new contracts extend those

1 partnerships through December 2027. Additionally, Evergy’s Green Team has been tasked
2 with tree planting.

3 The Midwest Energy Efficiency Alliance Staff has also worked with stakeholders on
4 mitigation and community outreach strategies based on best practices which has included
5 regularly scheduled neighborhood association and community meetings. In 2024, planned
6 activities include the following:

7 Energy Saving Trees – site identification and species selection for energy saving
8 trees. Evergy’s green team is providing support for maintenance and technical
9 assistance to avoid conflicts with utilities.

10 Energy Savings Kits for Residents – provide residents within the study corridor with
11 an energy assessment and free direct install of energy efficient items.

12 Energy Assessments for businesses – Similar to savings kits for residents, the Green
13 Team will provide assessments for businesses and support identifying opportunities
14 to increase energy savings at businesses.

15 **Q. What is Evergy Missouri proposing in these applications as it pertains to the UHI?**

16 **A.** It is not entirely clear to me.

17 What Evergy is proposing in this case is an effectively what has already been approved.
18 Albeit with some slight modification in terms of budgeted dollars from that extension. Table
19 4 provides that breakdown.

1 Table 4: Stipulated UHI budget compared to Company proposed UHI budget

Case Number	2024	2025	2026	2027	2028
EO-2019-0132 (approved)	\$216,000	\$990,330	\$857,580	\$717,080	N/A
EO-2023- 0369/70 (proposed)		\$500,580	\$990,330	\$857,580	\$717,080

2
3 It appears as though they would like to continue providing seed funding, continue being
4 engaged as a relevant stakeholder, and possibly leveraging their experience with DSM
5 programs where applicable as further funding comes in.

6 **Q. Do you object to this approach?**

7 A. I do. All things being equal, I would prefer to adhere to the agreement that has already been
8 approved.

9 Moreover, a rejection of Evergy's filed MEEIA application does not cease funding for UHI
10 related activities as parties are still bound by the stipulated one-year extension. With that in
11 mind, and I would prefer to adhere to the agreement that has already been approved and
12 continue to recommend that the Commission reject this application in its entirety.

13 **Q. What was your goal behind the initial seed and continued low levels of funding?**

14 A. The goal was and continues to be the need to secure large amounts of federal funding to
15 have a material impact on the various initiatives. I am cautiously optimistic that we will
16 accomplish that.

17 **Q. Is there an opportunity for further support through MEEIA?**

18 A. Absolutely. I believe this initiative has the ability to have a material impact on energy and
19 demand savings which justifies ratepayer funding, but I believe the benefits extend far
20 beyond energy and demand savings which should align with Evergy's public role (above

1 and beyond MEEIA). At this point, it may be a bit premature to opine on what role that will
2 be until further announcements are made regarding federal funding.

3 **Q. What would you recommend to the Commission if they approve a MEEIA with**
4 **modifications as it pertains to the UHI?**

5 A. I would recommend a \$1M in annual funding with an opportunity to provide requests for
6 further funding/initiatives to the stakeholders in this case as appropriate within the cycle
7 itself. This could be accomplished by holding annual check-ups where further funding
8 could be redirected from poor performing programs or increased if warranted.

9 **IX. Hard-to-Reach Energy Education Programs**

10 **Q. What is Evergy’s “Hard-to-Reach Energy Education Program”?**

11 A. It is the Company’s four-year \$1.23M marketing campaign specifically designed to
12 educate customers about the merits of energy efficiency through three primary channels:

- 13 1.) KC-LILAC (Kansas City—Low Income Leadership Assistance Collaborative)
- 14 2.) Market Influencer Training & Outreach
- 15 3.) Customer Education (focus on low-income demographic)

16 **Q. Do you have any comments on this initiative?**

17 A. I support the KC-LILAC collaborative and believe that the initiative has the ability to make
18 a meaningful impact at the grassroots level within the community. My experience in
19 working in that collaborative has been extremely positive and I believe it should exist
20 regardless of MEEIA funding.

21 I have no strong feelings on the other two elements but would strongly recommend that any
22 marketing/education be void of mass giveaways as I believe such actions are largely an
23 imprudent use of ratepayer funding.

1 **X. Throughput Disincentive Mechanism**

2 Throughput Disincentive (“TD”) Mechanism Problem:

3 Overstates benefits and over collects revenues.

4 **Q. What is throughput disincentive?**

5 A. Utilities have an incentive to increase sales as a means of increasing revenue and profit.
6 Energy efficiency is designed to minimize energy usage. Hence, all things being equal, there
7 is a “disincentive” for the utilities to promote energy efficiency because it impacts their
8 bottom line. To incentivize utilities to promote energy efficiency measures, utilities are
9 allowed to collect an amount to compensate them for the energy they did not sell due to the
10 implementation of their MEEIA programs. The Commission's MEEIA rule defines
11 throughput disincentive as "the electric utility's lost margin revenues that result from
12 decreased retail sales volumes due to its demand-side programs." 20 CSR 4240-
13 20.092(1)(TT).

14 **Q. What is the throughput disincentive mechanism?**

15 A. The MEEIA statute explicitly allows for the recovery of the throughput disincentive (aka
16 “lost revenues”) to make utilities “neutral” on the issue of energy efficiency.²² As such,
17 MEEIA allows for periodic true-ups based on engineered savings estimates (that are also
18 periodically updated) in the Company's Technical Resource Manual (“TRM”). After the
19 amount of lost revenues is determined they are then collected from ratepayers as part of the
20 MEEIA surcharge. Determining what exactly was “lost” has been a subject of much debate
21 and complexity (e.g., measure usage patterns, end-use categories, rate class allocations and
22 rate class margin rate, timing of rate cases, and other interactions) over the history of MEEIA,
23 and, as a result the mechanism has been adjusted over time.

²² § 393.1075.3(2) RSMo.

1 **Q. What is the Company proposing in this case in regards to its throughput disincentive**
2 **mechanism?**

3 A. Effectively the same mechanism that was in place during the period of 2019-2021 with self-
4 imposed net-to-gross (“NTG”) ratios that are considerably higher than what was agreed to in
5 the Company’s most recent MEEIA one-year extension.

6 **Q. What is a NTG ratio?**

7 A. The NTG applies both to the throughput disincentive (“TD”) and to the earnings opportunity
8 (“EO”). It is my understanding that the Company has proposed a prospective NTG for
9 measures as it relates to the TD and a retrospective NTG for the EO. The historical use of
10 the NTG ratio is as follows:

11
$$\text{NTG Ratio} = 1.0 - \text{Free Ridership} + \text{Spillover}$$

12 Stated differently, if a program has a NTG ratio of .50 that would mean that Evergy was
13 responsible for 50% of measures adopted by participants. The other 50% would be
14 considered free riders and would have adopted the measure/action regardless of the Evergy
15 specific rebate.

16 Spillover, functions as an “adder” to the NTG ratio and is premised on the idea that the rebate
17 that Evergy gave for a measure made the customer “aware” of the potential for energy
18 efficiency savings in other measures *and* said customer took tangible actions to reduce
19 energy consumption as a result of that. An example would be a customer buying an
20 EnergyStar HVAC because of Evergy’s rebate and then purchasing a non-rebated energy
21 efficient measure like an Energy Star Window.

22 The mental gymnastics involved in this ratio assumes that if Evergy didn’t have an approved
23 MEEIA then the customer would have bought an inefficient HVAC and would never have
24 even considered buying the Energy Star windows.

1 **Q. Do you believe spillover is a reasonable input into the NTG calculation?**

2 A. Not really. In the example I gave above the utility is getting extra credit in the form of larger
3 NTG ratio for actions that are not cost effective to begin with (e.g., the Energy Star Window
4 is not a measure that is rebated in Evergy’s MEEIA portfolio because it is not cost effective).
5 At face value, this makes little sense to me, and that presupposes that I believe Evergy’s
6 rebates for individual items induce further energy efficient actions—which I find
7 considerably debatable.

8 **Q. What are Evergy’s proposed NTG ratios as it pertains to its throughput disincentive
9 mechanism?**

10 A. The Company recommends the following breakdown as seen in Table 5.

11 Table 5: Evergy’s proposed NTG ratio as it applies prospectively to the throughput disincentive

Program	NTG	Program	NTG
Whole Home Efficiency Program	0.80	Business Education	N/A
Home Energy Education Program	N/A	Res Demand Response	1.0
Income Eligible Programs	0.98	Bus Demand Response	1.0
Hard-to-Reach EE Education	N/A	DR Education	N/A
Whole Business	0.88	UHI Mitigation	1.0
Hard-to-Reach Business	0.83	Pilots	1.0

12
13 **Q. What is Evergy’s current agreed-to NTG ratios?**

14 A. Per the unanimous stipulation and agreement entered into in Case No. EO-2019-0132 for PY
15 2024:

16 **Throughput Disincentive.** The Signatories agree that for the purposes of
17 Throughput Disincentive calculations only, for PY5 will utilize a 50% net-to-gross
18 factor for all residential (including income-eligible) and business heating, ventilating
19 and air conditioning (“HVAC”)²³ measures in consideration of potential deployment
20 of federal rebates and tax credits. An 80% net-to-gross factor will be utilized for all

²³ Air Source Heat Pump (“ASHP”), Central Air Conditioner (“CAC”), Ground Source Heat Pump (“GSHP”), Air Conditioner (“AC”) Mini-split, Room AC, Air Sealing, Insulation

1 other measures. There will be no net-to-gross true-up. The throughput disincentive
2 for the PY5 will utilize ex ante gross savings with no true-up.²⁴

3 **Q. What rationale has Evergy given for the increased NTG ratios?**

4 A. They haven't given any.

5 **Q. Why would they change it?**

6 A. To make more money.

7 **Q. Is there any compelling reason to believe the NTG ratios would increase in the past**
8 **year?**

9 A. I cannot think of any.

10 **Q. What is Staff's concern regarding the throughput disincentive mechanism as raised in**
11 **its direct testimony?**

12 A. It is difficult to know where even to begin. In short, Staff opposes the mechanism and stresses
13 that the complexity of the mechanism has increased four-fold due to the introduction of time-
14 of-use rates and other confounding variables. I would direct the Commission to the direct
15 testimony of Sarah L.K. Lange and Hari K. Poudel, PhD for more detail on Staff's position
16 on this issue.

17 **Q. Do you agree with Staff's proposed throughput disincentive mechanism?**

18 A. Not presently. I recognize and agree with the issues Staff raised, and to be clear, I am not in
19 favor of Evergy Missouri's proposed throughput disincentive methodology. However, I am
20 not convinced which of the two proposals is the lesser evil for ratepayers at the moment. As
21 such, I will update my position in surrebuttal after I have reviewed the Company's (and
22 others if applicable) response to Ms. Lange's proposal.

²⁴ Case No. EO-2019-0132 Unanimous Stipulation and Agreement P.5 item #8

1 **Q. Are there any other issues the Commission should take notice of as it pertains to the**
2 **TD?**

3 A. First, the Commission should be cognizant that this issue amounts to many millions of dollars
4 representing “lost revenue” that the Company is claiming it needs to recover because they
5 induced market changes. For the many reasons articulated in this and previous testimony, the
6 Commission would be well served to have a healthy degree of skepticism about this claim.

7 Second, Evergy’s proposed NTG ratios are only one element of the TD. The other element
8 is the ex ante savings (or the “perfect world” engineered assumed savings) that apply to each
9 measure. Stated differently, each measure has a certain amount of assumed savings tied to
10 it based on the assumed useful operating life of the measure. These savings represent an
11 “ideal” engineering scenario which hardly reflects real life. The collective categorization of
12 those “ideal” savings are included in the Company’s Technical Resource Manual (“TRM”).

13 I firmly believe the TRM is overstated in its saving assumptions due to the many issues I
14 articulated in my direct and rebuttal testimony on operational inefficiencies, the rebound
15 effect, and principal-agent challenges. For all of those reasons (and more) I recommend the
16 Commission reject Evergy’s filed application. To ignore these operational realities would be
17 to give undue credit and money to Evergy shareholders at the expense of captive ratepayers.

18 **XI. Evaluation, Measurement, and Verification (“EM&V”)**

19 *EM&V Problem:*

20 *Estimating counterfactuals is a “challenging” exercise made more*
21 *complicated by all the issues plaguing this application.*

22 **Q. What is EM&V?**

23 A. Per the U.S. Department of Energy:

24 Evaluation, Measurement and Verification (EM&V) is the collection of methods and
25 processes used to assess the performance of energy efficiency activities so that

1 planned results can be achieved with greater certainty and future activities can be
2 more effective.

3 **Objective of EM&V**

4 The main objective of an EM&V process is to assess the performance of an energy
5 efficiency program or project and to measure the energy or demand savings and
6 verify if the program is generating the expected level of savings. EM&V data can
7 inform recommendations for improvements in program performance. Having a clear
8 understanding and description of how the program is expected to deliver results is
9 critical to an effective EM&V process. The distinct components of EM&V provide
10 the framework to ensure a successful program implementation The EM&V
11 process is analogous to the evaluation of business or employee performance. For
12 example, did the company meet its profit or growth objective? What can be done to
13 improve performance? In the energy efficiency market, the EM&V process answers
14 the question of whether the investments in energy efficiency achieved the objectives
15 expected or required.

16 **Q. How much money is Evergy Missouri suggesting to allocate for EM&V?**

17 A. Evergy Missouri states that it has set the budget for EM&V at no more than 5% of the
18 program costs (\$ 213 million), or \$ 10.7 million in total, if fully approved.

19 **Q. How was EM&V handled during the one-year extensions?**

20 A. Parties agreed to have limited EM&V. EM&V was performed but it had very little financial
21 repercussions. This was because the earnings opportunity was based on program spend
22 amounts and not on energy and demand savings achieved.

23 **Q. Why would OPC agree to something like that?**

24 A. The one-year extension portfolios were designed in such a manner as to effectively “trim
25 the fat” from MEEIA programs. That is removing programs that were more aspirational in
26 nature (e.g., educational activities, kits, etc.) and measures in which the market had already

1 moved (e.g., lighting). The parties also placed parameters to incentivize the utility to move
2 toward deep energy and demand savings.

3 **Q. What is Evergy Missouri's request for EM&V in this case?**

4 A. Evergy Missouri is effectively requesting the same functions (impact and process)
5 implemented prior to the extensions but from a prospective perspective as opposed to a
6 retrospective review.

7 **Q. What is your position on EM&V moving forward?**

8 A. It is difficult to take a position on what exactly EM&V should be given all of the challenges
9 with this application. If the Commission moves forward any form of an approved MEEIA,
10 I am making the following EM&V recommendations:

- 11 1.) It should be conducted on a retrospective basis;
- 12 2.) All baseline shifts to energy efficiency measures should be applied immediately
13 upon federal adoption;²⁵
- 14 3.) To minimize costs, only one EM&V contractor should be utilized, and the
15 management of that contract should fall on the Missouri Public Service Commission
16 Staff to ensure the creditability of the results;
- 17 4.) A random controlled trial evaluation/audit of randomly selected participants should
18 occur to determine the impact of the principal-agent problem. The results of these
19 evaluations/audits should be generalized across the program and applied to the NTG
20 ratio and TRM saving assumptions;
- 21 5.) Incentive payments to free riders should be calculated in the TRC as an incentive
22 payment;²⁶

²⁵ For example, if the baseline conditions for an HVAC change in PY2, then upon adoption of that change the Company would adjust the gross and net kWh and kW savings accordingly. Thus the Company would get credit for larger savings in PY1 but would be tempered to reflect real-world conditions in PY2 and each subsequent year thereafter. This is the opposite of what the Company is proposing.

²⁶ This is based on modifications adopted by the California Public Service Commission's cost effective test in 2007. (importantly, all ratepayer-funded programs in the United States utilize the California Cost-Effective Tests, including

- 1 6.) The technical resource manual should be adjusted both for operational inefficiencies
2 and shorter useful life of measures; and
3 7.) AMI data should be utilized to determine appropriate rebound effect impact.

4 **XII. Earnings Opportunity**

5 Earnings Opportunity (“EO”) Problem:

6 Windfall profits

7 **Q. How much profit is the Company proposing to be rewarded if they meet their self-**
8 **imposed targets?**

9 A. Evergy Missouri suggests \$39,982,690 over four years as an earnings opportunity. This
10 amounts to a 18.75% return on a \$213 million investment in which shareholders put up
11 ZERO capital.

12 As to throughput disincentive earnings, if you conservatively assume the throughput
13 disincentive earnings from Cycle II and III as a rough proxy for this Cycle IV, then add
14 another \$57 million to the \$39,982,690. If the throughput disincentive earnings are added to
15 Evergy Missouri’s proposed earnings opportunity, the return for Evergy Missouri now
16 approaches 45% of the \$213 million investment. Again, this is with Evergy’s shareholders
17 putting up ZERO capital.

18 **Q. Is it a concern that Evergy selects the energy and demand savings targets it is then**
19 **rewarded for achieving?**

20 A. Yes. This is a huge concern. There is of course a perverse incentive for the utility to set as
21 low of a target as possible with the highest possible return. This application accomplishes
22 that feat. What is more telling to me, is how little testimony has been written on that topic to
23 date. In a regulatory world where MEEIA made sense stakeholders would be placing their

Missouri). It has recently come to my attention that Missouri has not applied this modification to its EM&V review to date. Thus, Missouri is overstating the benefits of its MEEIA programs.

1 resources on the energy and demand savings targets and trying to extract the most benefit for
2 customers. That's not the case here because there are so many changes to the market,
3 competing subsidies, operational and verification challenges and overall convoluted
4 problems in recovery mechanisms that there is very little reason to argue for larger targets if
5 stakeholders have little confidence in how MEEIA operates to begin with.

6 **Q. Evergy claims that its earnings opportunity is reasonable and in line with other utilities.
7 What is your response?**

8 A. In 2025 the Missouri Division of Energy ("DE") will roll-out an energy efficiency rebate
9 program across the State of Missouri. Its funding totals approximately \$150 million.
10 Importantly, no more than 20% of that funding can be used on administrative overhead (e.g.,
11 marketing, third-party contractors, consumer safeguards, EM&V, etc.). Now this money is
12 not DE's. It comes from taxpayers. Taxpayers, however, will not pay any throughput
13 disincentive (or "lost revenues") and will not be forced to reward DE with a 18.75% profit
14 for its work (i.e., managing contracts of third-party implementers), but the programs will
15 have to be cost-effective and adhere to consumer protections.

16 Evergy Missouri's MEEIA program, on the other hand, if approved as drafted, will spend
17 \$213 million. There are no caps on administrative overhead, and based on historical
18 precedent, some programs will allocate more funding to administrative overhead than actual
19 measures. Importantly, the \$213 million is not capital that Evergy Missouri had to acquire
20 from investors. It comes entirely from ratepayers through the MEEIA surcharge. There are
21 no repercussions to Evergy Missouri if it fails to meet the targets it set. Evergy Missouri will
22 also receive approximately \$57M in throughput disincentive assuming this cycle would
23 operate in line with previous ones.

24 Notably, when analyzing whether its programs are cost-effective Evergy Missouri does not
25 include costs from an assumed earnings opportunity or throughput disincentive, even though
26 those are costs that are recovered through the MEEIA surcharge. Table 5 provides an
27 illustrative breakdown of these differences.

1 **Table 5: Tale of Two Energy Efficiency Programs**

	Missouri Division of Energy IRA	Evergy Missouri MEEIA Cycle 4
Total Budget	\$150 M	\$213 M
Earnings Opportunity	None	\$39,982,690 M ²⁷
Throughput Disincentive	None	Yes Estimated at greater than <u>\$57M</u> based on Cycle 2 & 3 payout
Cap on Administrative Overhead?	Yes, 20%	No
Does the cost-effective ratio include the costs associated with an earnings opportunity and throughput disincentive?	There is no EO or TD cost	No

2 **Q. Table 5 poses the question “Does the cost-effective ratio include the costs associated**
 3 **with an earnings opportunity and throughput disincentive?” Can you expound on that?**

4 **A.** Yes. Evergy Missouri’s application is full of examples of various California demand-side
 5 management tests that break down both costs and assumed benefits. These ratios are
 6 misleading because they omit two large cost categories—the earnings opportunity and the
 7 throughput disincentive.

²⁷ Does not include added carrying costs which would need to be added to this total.

1 **Q. What is the impact of that omission?**

2 A. The results of these tests overstate the benefits that actually occur. Evergy Missouri is asking
3 the Commission to collect a profit (earnings opportunity) and lost revenues (throughput
4 disincentive) from customers. By definition those are costs included in the overall surcharge
5 recovery. It only seems appropriate to include *all costs* when determining whether or not a
6 MEEIA program is cost-effective.

7 **Q. What is your recommendation for an earnings opportunity for Evergy Missouri?**

8 A. I don't think Evergy Missouri's portfolio makes sense for the reasons articulated in my direct
9 testimony and this testimony. Later in this testimony I articulate a reasonable path forward
10 which will include an earnings opportunity component. As an alternative option, to the extent
11 the Commission approves any of this filed package I recommend they set the earnings
12 opportunity on a percentage of Evergy Missouri's overall budget, calculated using half of its
13 authorized return on equity at the time, assuming their self-imposed goals have been met.

14 It should be noted that this is an extremely generous concession considering that Evergy
15 Missouri is not putting up their own capital and is effectively functioning in the exact same
16 manner as the Division of Energy will be—managing third-party contractors. There is no
17 downside to the utility for moving forward with a MEEIA plan regardless of its formation—
18 only an upside.

1 **XII. Alternative Path Forward**

2 Alternative Path Forward includes approving the following for a two-year abridged cycle:

- 3 • Core programs
- 4 • Standard, Non-Lighting, Business Program;
- 5 • No EM&V, TD mechanism remains as is, EO mirrors 50% of approved ROE
- 6 percentage relative to expended budget and called events (similar to one-year
- 7 extensions); and
- 8 • Work towards a 3rd-party state-wide administered program across utilities for
- 9 increased efficiencies for future MEEIA programs.

10 **Q. Can you articulate your position on Evergy Missouri’s filed MEEIA Cycle IV**
11 **application?**

12 A. Given the challenges outlined in my direct testimony and above in this rebuttal testimony,
13 those in the testimony of OPC witness Mantle, and those identified by the MO PSC Staff
14 the proposed Evergy MEEIA Cycle IV portfolio makes little sense and is clearly not in the
15 public interest.

16 We can do better than this MEEIA portfolio which largely amounts to a convoluted wealth
17 transfer to shareholders, contractors, evaluators, and Evergy Missouri management. The
18 successive one-year extensions negotiated by the PSC Staff, OPC, and Evergy Missouri
19 were admirable attempts at “making things better.” This application erases that progress. It
20 doesn’t regress things back to the gamesmanship that took total advantage of ratepayers in
21 Cycle I but it is a regression nonetheless.

22 We owe the Missouri citizens a better and more economically efficient outcome than this,
23 especially given the current manifestation of high interest rates, a looming recession,
24 political uncertainty, and the seemingly endless rate and surcharge increases with no end in
25 sight. We are also dangerously close to entering into willful ignorance if we fail to recognize
26 all of the available more certain, efficient, and more cost-effective alternatives that exist

1 before us today including utilizing the existing investments we have made (time-of-use
2 rates); the certainty that Evergy Missouri must make plant investments (renewables and
3 fossil fuels); free market alternatives (demand response); the taxpayer-funded subsidies (tax
4 breaks and IRA rebates); and the naturally occurring energy efficiency adoption as a result
5 of market and federal codes and standard changes that are occurring concurrently during the
6 proposed period.

7 My position is not to approve the application as drafted.

8 If the Commission elects to dismiss the more cost-effective alternatives and approve some
9 modified version of what Evergy Missouri requests, I have also made recommendations
10 throughout this testimony. Finally, I offer up an entirely different two-year alternative
11 option for the Commission's consideration. I believe this alternative achieves the intent of
12 the MEEIA statute, § 393.1075 RSMo.

13 **Q. What does your alternative plan consist of?**

14 A. My recommendation for a two-year MEEIA-light portfolio are broken down in Table 6.

1 **Table 6: Two-year \$60M Alternative MEEIA-Light Portfolio**

Program	Annual Budget	Rationale/Description	Earnings Opportunity
Income-Eligible Single, Multi-family & KC-LILAC	\$5 M	The underserved and overlooked demographic	Half of currently approved ROE % basis based on spend
Modified Residential PAYS	\$5 M	The only residential program that provides a closed-loop opportunity to verify the most efficient savings	Half of currently approved ROE % basis based on spend
Business Demand Response	\$9 M	The most cost-effective program	Based on number and size of events called
Residential Demand Response	\$5 M	The second most cost-effective program assuming no further rebated investment	Based on number and size of events called
Business Standard, Non-Lighting	\$5 M	A straightforward obligatory business program that only rebates building shell and heating/cooling measures	Half of currently approved ROE % basis based on spend
Urban Heat Island	\$1 M	Help secure long-term funding	Half of currently approved ROE % of basis based on spend

2
 3 **Q. What other details do you believe are pertinent to this proposal?**

4 A. I recommend that administrative overhead not exceed 20% for all programs minus PAYS,
 5 which I would cap at 35% given the complexity and long-term design. My default option is
 6 to leave the throughput mechanism as it is presently, but I reserve the right to amend that in

1 surrebuttal based on parties' rebuttal testimony. I also recommend that no EM&V be
2 conducted, and that Evergy Missouri agree to work with stakeholders over the next two
3 years to formulate a state-wide MEEIA program similar to the State of Massachusetts or
4 Wisconsin with the goal of aligning all of our investor-owned utilities and potentially even
5 the co-operatives and municipals to the extent they want to participate.

6 **Q. Can you briefly describe why a statewide MEEIA program is in the long-term best**
7 **interest of Evergy Missouri and the rest of the State?**

8 A. The easiest answer is efficiency gains from economies of scale in purchase power,
9 marketing, and reduced duplicative services. There are much easier ways to accomplish the
10 promotion of demand-side management than what is currently employed. The MEEIA
11 statute and individual utility-sponsored programs may have made sense in 2009, but they
12 do not today. I have a lot to say on this topic, but that is largely beyond the purview of the
13 immediate topic at hand.

14 **Q. Does this conclude your testimony?**

15 A. Yes.

