

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Reapplication of The )  
United Way of Greater Kansas City, Inc. f/k/a )  
The Heart of America United Way, Inc. for an )  
Order of the Commission Granting it )  
Continuing Authority as an Information and )  
Referral Provider for Purposes of 211 service )

**File No. AO-2017-0059**

**ORDER DIRECTING NOTICE AND DIRECTING FILING**

Issue Date: September 13, 2016

Effective Date: September 13, 2016

On August 29, 2016, the Commission received the above-referenced application. The Commission ordered its Staff to file a list of entities that it believes the Commission should notify of the application. Staff did so on September 12, 2016.

The Commission will issue notice to the persons and entities recommended by Staff. The Commission will also set a deadline for filing any interventions and for a Staff recommendation.

**THE COMMISSION ORDERS THAT:**

1. The Data Center of the Commission shall provide notice to the entities listed in Attachment A of Staff's September 12, 2016 pleading.
2. The Public Information Office of the Commission shall provide notice of the application to the members of the General Assembly representing residents of the counties and to news media serving residents of the counties listed in Schedule 1 of the application.
3. Any entity wishing to intervene in this matter shall do so, no later than October 3, 2016.

4. The Staff of the Missouri Public Service Commission shall file a recommendation in this case no later than October 17, 2016.

5. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Nancy Dippell, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 13<sup>th</sup> day of September, 2016.

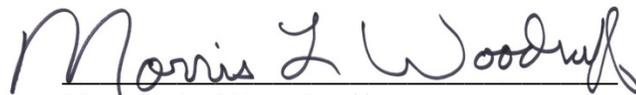
**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS** my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 13<sup>th</sup> day of September 2016.



  
Morris L. Woodruff  
Secretary

**MISSOURI PUBLIC SERVICE COMMISSION**

**September 13, 2016**

**File/Case No. AO-2017-0059**

**Missouri Public Service  
Commission**

Staff Counsel Department  
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**Missouri Public Service  
Commission**

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**United Way of Greater Kansas  
City, Inc.**

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Jefferson City, MO 65102-0537  
comleym@ncrpc.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Morris L. Woodruff  
Secretary**

**Distributed to the entities listed in Attachment A to Staff's September 12, 2016 pleading.**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.