FILED July 15, 2024 Data Center Missouri Public Service Commission

# Exhibit No. 3

Staff – Exhibit 3 Misty Water Works Letters to Grube File No. WC-2023-0353 Ex. 3

## **Travis Blevins Misty Waters**

**Notice Of Change** 

Water Services have been transferred to Travis Blevins DBA MISTY WATERS.

All future payments effective, September 1, 2019 are to be mailed to the following address:

**Travis Blevins** 

P.O. Box 882

St Robert, Mo. 65584

Make water payments payable to Travis Blevins, & mail to the above address. To report any concerns or problems with the water, call Travis Blevins @ 573-855-2769.

MISTY WATERS, TRAVIS BLEVINS in the near future will be contacting you considering the current status of your water account for up-to date water Agreements & Management Practices.

Thank You in advance for your prompt attention. Feel free to contact me 573-855-2769

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MISTY WATERS 2010

#### MISTY WATER WORKS

### 24410 Tigger Lane

#### St. Roberts, Mo. 65584

Dear Water Customer;

lip-Vatak June 29, 2021

Misty Water Works has been your water service provider since September 1, 2016 and also August 1, 2018. The water wells were acquired from Mr. Jim Parsons, and Van Facken

Water usage and expenses have increased over the years, therefore the water usage monthly fee will increase beginning January 1, 2019. You are requested to look over the provided agreement attached.

It is our intentions to provide an improved water service maintenance and upkeep of operating equipment and overall policy and management equality for all users

The following changes will be made effective as of  $f_{\mu\mu}\mu_{\tau} + 1 - \omega_{\tau}$  for all users on the Misty Water Works wells and water lines.

1.) The regular monthly water fee will be \$45.00 per month.

2.) If the monthly payment is 10 days late there will be an additional charge of  $\frac{5}{5} = \frac{5}{5} = \frac{5}{5}$  per month late fee.

3.) 3 to 6 months pre-payments may be made at 543 so per month.

4.) 9 months pre-payments may be made at \$ 42,00 Alt Multh for \$378,00

5.) 12 months pre-payments may be made at \$ 41.00 pe- mouth fac \$ 492.00

6.) All fees shall be rounded to the nearest whole number.

7.) Swimming pools will be charged an extra \$15.00 per month or pre-paid for 12 months at 10% discount or \$ 162.90

It is important and essential for the water system to be managed and maintained to ensure continual availability of good water for all parties, therefore it is equally important and essential for charges and faes to be paid on a timely and appropriate basis, to ensure regular expenses and charges are paid accordingly.

Each year at a minimum, Misty Water Works intends to provide updates and concerns for any changes or adjustments necessary to be made for each upcoming new year. If you should have questions or concerns about these matters, please call Travis Blevins at 573-855-2769 to address your concerns.

Thank-you in advance for your continued understanding, concerns, patience and cooperation in these matters.

Secretary:

Misty Water Works Travis Blevins PO Box 882 Saint Robert, MO 65584

The Outlaw's Corral

15405 Teras Rd St Robert MO 65584 Phone: (573) 855-2769 Madiug Hadress: PO Box 882 St Robert MO 65584

From: Travis Blevins Public Water System (Charity) (Rolling Hills) (Misty Mountain)

As of September of this year (2022) the water wells that supply water to your residence have been activated by Department of Natural Resources (DNR) as a Public Water System. Because of this activation there are additional requirements that have been mandated which has caused additional expenses to operate manage and control under the DNR (state level) guideline's and requirements as a Public Water System. In the near future you will receive a new agreement to furnish water for your acceptance and signature as a Public Water System user.

The following are some of the additional requirements and expenses;

- 1. An approved certified licensed operator
- 2. Sample testing of the water from residence locations as directed by DNR.
- 3. "Redo" water sampling subject to monthly water sample testing laboratory reports.
- Additional chemical water treatment as required and or required by DNR.
- Increased monthly water sampling to determine and ensure good drinking water quality.
- 6. Increased reporting to state (DNR).

At present our approved certified license operator is Lori Jean. You may be requested from time to time to allow the operator to take water samples from your residence & is hereby requested as a normal monthly operation. Also at present the estimated annual increase of the expenses has been determined to be an approximate \$12.000. per year or \$1.000 per month overall for the Public Water System to operate under and by the guideline requirements of DNR. Effective December 1, 2022 the monthly water fee will increase from \$45.00 to \$55.00 per month. All previous prepaid accounts will be honored as paid until the renewal month, at which time will then be currently calculated. During the remainder of the month of November 2022 you may take advantage of the current prepaid payment schedule. The late fee of \$15.00 will remain the same for payments received after the 10th of the months. The expenses and water fee for swimming pools will remain at \$180.00 per year or \$15.00 per month. All current or past due accounts set aside for separate payment must be brought up to date and current by January 1, 2023 to take advantage of any pre- pay discount options. In the event you are currently paying your water fee on an automatic pay service and you do not wish to change the amount currently paying give me a call to discuss an alternative amount to pay in addition to your automatic payment amount. Prepaid account pricing beginning 12/1/2022 will be as follows

12 months pre-pay= \$612.00 (save \$48.00) (\$51.00 per mon)

6 months pre-pay=\$312 ( save\$36.00) (\$52.00 per mon)

3 months pre-pay= \$159.00 ( save\$24.00) (\$53.00 per mon)

Auto pay can be set up at \$53.00 per month

The overall pricing changes under the requirements of (state) Department of Natural Resources (DNR) will be subject to change on a quarterly basis, also subject to a more extended experience of operating as a public water system.

Thank you in advance for your attention and cooperation.

**Travis Blevins** 

Ps. Feel free to call me and discuss the above changes in more details and a possible alternative to the Public Water System requirements.

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TRAVIS BLEVINS DBA MISTY WATER WORKS

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TO 40.6554

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REFERENCE: NOTICE

DATE: 6-12-2023

At present your water usage account is past due. However, you can refinite your account to a current discount status by making payment up to date on or before the 17-6 ay of 3023, as outlined below in this notice.

water permon lane. Current Status Outline, Maur

This notice is intended to help resolve the status of your water usage account respectfully rather than create more of a problem for all users concerned.

Current Solution to Reinstate, Day the amount of avoid additional late SNI.

The current solution to resolve is hereby offered oily once and will not be offered again for this current status without good reason to do so in consideration for all concerned that use the same water source.

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Feel free to contact me personally at 573-855-2769 to discuss and or make arrangements to further resolve the status of the past due account to a discount basis, rather than "late pay charges" against the account. If you have questions or disagree with the current status outline, then please provide any additional information or documents for further consideration.

Thank you in advance for you prompt attention to this matter, and again, this notice is intended to help resolve the current past due status, and take advantage of discounts available on a monthly basis to include prepay discounts.

Sincerely,

TRAVIS BLEVINS DBA MISTY WATER WORKS

TO MO. 65584

2023 DATE:

REFERENCE: NOTICE

At present your water usage account is past due. However, you can reinstate your account to a current discount status by making payment up to date on or before the \_\_\_\_\_ day of \_\_\_\_\_\_, as outlined below in this notice.

Current Status Outline. your water account is auchently Moventier 2023 three the month of

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3 month pre-pay = \$16500 6 months pre-pay = \$330.00 12 months pre-pay = \$ 660.00