

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Reapplication of the)
United Way of Greater St. Louis, Inc. for)
An Order of the Commission Granting it)
Authority as an Information and Referral)
Provider for Purposes of Obtaining 2-1-1)
Service.)

File No. AO-2017-0190

ORDER DIRECTING FILING

Issue Date: March 23, 2017

Effective Date: March 23, 2017

At its March 22, 2017 agenda meeting, the Commission issued its *Order Granting Authority to Continue Serving as a 2-1-1 Information and Referral Service Provider* (the "Order"). As requested by the Commission's Staff, the Order requires all certificated or registered telecommunications companies and IVoIP providers reconfigure their switches so that local callers may reach the United Way of Greater St. Louis by dialing 211. The Order is set to go into effect on April 17, 2017.

On March 23, Staff filed an *Amended Staff Recommendation*, requesting the Commission "order deletion of the final sentence of the prayer in its *Recommendation* filed on January 27, 2017." Since the Order was issued based on Staff's initial *Recommendation*, the Commission will direct Staff to submit a statement clarifying if the only request before the Commission is to revise the language in Staff's *Recommendation* or if Staff is instead requesting the Commission amend the Order to remove the requirements of Ordered Paragraph 2.

THE COMMISSION ORDERS THAT:

1. No later than March 24, 2017, Staff shall submit a filing as described in the body of this order.
2. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kim S. Burton, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 23rd day of March, 2017.

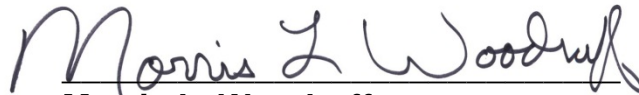
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 23rd day of March 2017.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 23, 2017

File/Case No. AO-2017-0190

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Hampton Williams
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@psc.mo.gov

**United Way of Greater St. Louis,
Inc.**

Mark W Comley
601 Monroe Street., Suite 301
Jefferson City, MO 65102-0537
comley@ncrpc.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.