FILED
May 25, 2023
Data Center
Missouri Public
Service Commission

## Exhibit No. 16



Customer service or gas emergencies: 800-582-1234

Final Collection Notice Detail Balance as of October 24 Amount Due

Amount \$7638.48 \$7638.48

## ՍիլիեվըվիաիլերըՍրհինգելՍԱրիրվիրիՍիկերեսիվա

>000032 2137197 0001 092049 10Z STRUCTURAL GLASS SYSTEMS INC 10203 E US HIGHWAY 24 INDEPENDENCE, MO 64053-1533

## FINAL NOTICE

## HI STRUCTURAL GLASS SYSTEMS INC,

Thanks for letting us serve you. To close your account, the full amount due should be paid in the next 10 days. Otherwise, we may have to place your account with a collections agency, and your payment history with a credit reporting agency - and we'd always like to help you avoid that.

That's why we offer a number of easy ways to pay including:

- By phone at 800-582-1234
- Online at www.SpireEnergy.com
- In person at any authorized payment agent (such as Hyvee or Consentino's)
- By mail, using the payment coupon below

If you've already paid your account balance in full, thank you! You can disregard this notice.

Thanks for working with us. Feel free to reach out with any questions. We're available from 7 a.m. to 7 p.m. Monday through Friday.

Customer Service Team

Spire

Please retain this portion for your records. See back of bill for other convenient ways to pay.

Please return this portion with your payment. We ask that you please don't fold, staple or paper clip payment to your bill.

Save a stamp. Go paperless.

Account Number: 7417660509

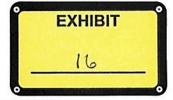


bills. Share the warmth by checking the

Together, we can make a difference.

red box here or signing up at DollarHelp.org.

Amount Due



\$7638.48

Make Check Payable to:

00000 0407407 000000 000000 00040000

Amount Enclosed:

Please do not write below.

Spire Drawer 2 St. Louis, MO 63171



Check the box to the left.

DollarHelp is an easy way

to help your neighbors who struggle to pay their heating

