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ATTORNEY AT LAW

FILED

FEB - 3 1999

February 2, 1999

Missouri Public
Service Commission

Missouri Public Service Commission
Truman State Office Building, Room 530
P. O. Box 360
Jefferson City, Missouri 65102-0360

EC-99-327

RE: Complaint - AmerenUE

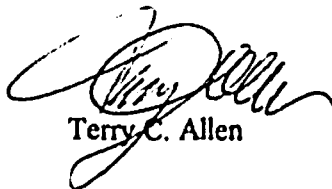
Dear Missouri Public Service Commission:

Accompanying this cover letter for filing is an original and 14 copies of a Complaint of the Missouri Coalition for Fair Competition relating to alleged violations of the new affiliated transaction law, Sections 386.754 through 386.764, RSMo Cum. Supp. 1998, as recited in the Complaint itself. A copy has been served on the Public Counsel and AmerenUE.

Thank you for your assistance in this matter.

Very truly yours,

ALLEN & HOLDEN LAW OFFICES, L.L.C.



Terry C. Allen

TCA:bjs

Enclosures

BEFORE THE PUBLIC SERVICE COMMISSION Missouri Public Service Commission
STATE OF MISSOURI

In the Matter of the)
Complaint of the)
Missouri Coalition for)
Fair Competition)

Case No EC-99-327

COMPLAINT

COMES NOW the Missouri Coalition for Fair Competition and makes the following formal Complaint against AmerenUE:

1. The Missouri Coalition for Fair Competition is an Association represented by the undersigned attorney, and the address for the Association is 10954 Prairie Lane, Dexter, MO 63841. A list of all of its members is attached hereto as an Appendix to the Complaint. The name and address of the attorney on behalf of the Complainant is indicated at the bottom.

2. The Complaint is against AmerenUE, P. O. Box 66149, St. Louis, MO 63166-6149. The Complaint involves a violation of Sections 386.754 through 386.764, RSMo Cum. Supp. 1998, as a result of a Customer Service Bulletin appearing on a customer's bill for an "On-Call Appliance Plan". A copy of the bill is marked as Exhibit 1, is attached hereto and made a part hereof for all purposes.

3. The nature of the Complaint is that AmerenUE under Exhibit 1 purports to offer repair of furnaces, air conditioners and water heaters without indicating whether such repair is provided by an affiliate or by a utility contractor and further, without indicating as required by law (in bold type, on the same page and in plain audible language during the solicitation of such service), a disclaimer stating that such service provided is not regulated by the Missouri Public Service Commission. In addition, the utility is engaging in Heating, Ventilation and Air Conditioning ("HVAC") services in

this State, as indicated by Exhibit 1, which is contrary to Section 386.756, RSMo Cum. Supp. 1998, and the utility, AmerenUE, in engaging in such services while not exempt or excepted from the provisions of law in that such services are not emergency services or not services being provided under a program pursuant to an existing statute, rule or order of the Missouri Public Service Commission. And further, they are not services that have been provided five years prior to August 28, 1998. Section 386.756.1, .7 and .8, RSMo Cum. Supp. 1998. The Complainant alleges that in the respects as stated above that AmerenUE has violated the provisions of Section 386.756, RSMo Cum. Supp. 1998, and is guilty of a civil offense and is subject to a penalty up to \$12,500.00 for each violation. In the legislative process, AmerenUE participated and agreed with the provisions of Section 386.756, RSMo Cum. Supp. 1998, and now purports to violate the same under its Customer Service Bulletin being submitted to its customers throughout this State, Exhibit 1.

4. The Missouri Public Service Commission has jurisdiction pursuant to Sections 386.754 through 386.764, RSMo Cum. Supp. 1998, inclusive.

5. Complainant, through its attorney, has attempted to directly contact AmerenUE at its 1-800-552-7583 number, and the whole host of menu options given by the automated operator at that number does not provide for anyone to discuss violations of the above-cited statute. Further, nor does the number 1-888-ONCALL3 provide for anyone from AmerenUE to discuss any violations of the above-cited affiliated transaction law. Moreover, there is no requirement in this case mandating the Complainant to try to discuss and cure the Complaint with the utility. Nor is there a requirement to cure the Complaint directly with the utility under Sections 386.754 through 386.764, RSMo Cum. Supp. 1998.

WHEREFORE, the Missouri Coalition for Fair Competition submits its Complaint as above stated and requests the Commission to provide the relief as set out in the statutes for the violations

alleged, including a penalty up to \$12,500.00 for each violation, and for such further relief as appropriate in the premises.

Respectfully submitted,



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ATTORNEY FOR COMPLAINANT

CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing was mailed, first-class postage prepaid, this 2 day of February, 1999, to the following:

Ms. Martha S. Hogerty
Public Counsel
Office of the Public Counsel
Truman State Office Building, Room 250
P. O. Box 7800
Jefferson City, Missouri 65102-7800

AmerenUE
1901 Chouteau Avenue
P. O. Box 66149
St. Louis, Missouri 63166



UNITED REFRIGERATION
11401 ROOSEVELT BLVD
PHILADELPHIA PA 19154

MEULLER STREAMLINE CO
PO BOX 849
FULTON MS 38843

RAYTHEON APPLIANCES
PO BOX 8901
AMANA IA 52204

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1-618-692-1313

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PO BOX 8141
GRANITE CITY IL 62040
1-618-877-5130

SCHMIDT, TOM
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257 S 27TH STREET
BELLEVILLE IL 62223
1-618-233-0780

BENOIST, JACK
BENOIST BROS SUPPLY COMPANY
PO BOX 587
MT VERNON IL 62684
1-618-242-0344

CREYOTT, WARREN
CAPITOL GROUP
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SPRINGFIELD IL 62703
1-417-753-6900

AMERICAN METALS SUPPLY
PO BOX 1325
SPRINGFIELD IL 62705

SEEGER, TRAVIS
CHESTERFIELD SERVICE
243 CHESTERFIELD INDUSTRIAL
BLVD
CHESTERFIELD MO 63005

FRESH AIR HTG & CLG
626 GODDARD
CHESTERFIELD MO 63005
5630-0070

HUBER, CHUCK
CRESCENT PARTS & EQUIPMENT
36 SHIRLEE CT
ARNOLD MO 63010
282-1740

TOCZYLOSKI, MIKE
CRESCENT PARTS & EQUIPMENT
1952 ST JOHN'S CROSSING
ARNOLD MO 63010
464-5792

WARD, CARROLL
CUSTOM SERVICES INC
1083 FOX CHASE INDUSTRIAL DR
ARNOLD MO 63010
296-7887

BALSMAN, LARRY
AIR-TEC SERVICE
330 SOVEREIGN
MANCHESTER MO 63011
391-9300

MORRIS, SCOTT
DICK MORRIS SERVICE COMPANY
132 LOCK DR
BALLWIN MO 63011
227-1527

MAHER, LARRY
MAHER HEATING & COOLING
16137 CLAYTON ROAD
WILDWOOD MO 63011
394-9111

KELLEY, GENE
ACCA ST LOUIS CHAPTER
1277 ROUGE RIVER CT
CHESTERFIELD MO 63017
537-1322

STOJEB, RAY
CRESCENT PARTS & EQUIPMENT
2039 KENTMORE LANE
CHESTERFIELD MO 63017
391-9174

MOORE, LAUREL
CRYSTAL HEATING & COOLING
PO BOX 378
CRYSTAL CITY MO 63019
937-2927

SHEET METAL CONTRACTORS
3255 LONG ROAD
DESOTO MO 63020
337-2150

FISHER, WILLIAM
CRESCENT PARTS & EQUIPMENT
300 DIETRICH
ST LOUIS MO 63021
227-4792

MEREDITH, JAN
CRESCENT PARTS & EQUIPMENT
1436 WHISPERING CREEK DR
BALLWIN MO 63021
861-2455

REILLY, JAMES
JIM REILLY SERVICE CO INC
16219 WESTWOODS BUSINESS PARK
ELLISVILLE MO 63021
227-7631

AMERICAN BURGLARY & FIRE
507 RUDDER RD
FENTON MO 63026
349-1090

PLIZZI, JOE
AMERICAN BURGLARY & FIRE
507 RUDDER RD
FENTON MO 63026
349-1090

MORTON, JIM
AMERICAN METALS SUPPLY
COMPANY
1195 HORAN DRIVE
FENTON MO 63026

BROWN, MIKE
CORNERSTONE AIR & ELECTRIC
SER
PO BOX 494
FENTON MO 63026

GREGG, MIKE
CRESCENT PARTS & EQUIPMENT
1116 TIMBERLINE LANE
FENTON MO 63026
349-7561

SCIUTO, RANDY
CRESCENT PARTS & EQUIPMENT
520 DEER POINTE COURT
FENTON MO 63026
349-7984

SMITH, RUSTY
CRESCENT PARTS & EQUIPMENT
1116 TIMBERLINE
FENTON MO 63026
349-7561

LEE, SCOTT
SCOTT-LEE HEATING CO
1565 FENPARK
FENTON MO 63026
343-1444

BONE HTG & CLG
2731 LUCAS
FESTUS MO 63028
937-6942

BRANTS, GREGORY
ARCO REFRIGERATION CO INC
#4 GARNIER CT
FLORISSANT MO 63031
381-2871

KOINEN, STEVE
KAY BEE ELECTRIC
890 N LAFAYETTE ST
FLORISSANT MO 63031
837-3308

KEEVEN APPLIANCE
3350 PARKER RD
FLORISSANT MO 63033

JONES, GARY
AIR COMFORT SERVICE INC
11920 MISSOURI BOTTOM RD
HAZELWOOD MO 63042
751-4133

SCOTT, GARY
INTER-CITY PRODUCTS CORP
730 FEE FEE RD
MARYLAND HEIGHTS MO 63043
991-1033

POLLARD, CARL
NORTHWEST REFRIGERATION INC
376 FEE FEE RD
MARYLAND HEIGHTS MO 63043
770-9939

EILERMAN, JOHN
C & R HEATING & SERVICE CO
12825 PENNRIDGE DRIVE
BRIDGETON MO 63044
739-1800

OUNT, SCOTT
CRESCENT PARTS & EQUIPMENT
2665 NOTTINGHAM LANE
FENTON MO 63026
343-0381

EMPLOYEES
SOUTH COUNTY HTG & AC
1097 GRAVOIS RD
FENTON MO 63026

BODENDIECK, LEE
MECHANICAL SUPPLY CO
919 HORAN DRIVE
FENTON MO 63029
343-9404

BECKER, MICHAEL
B & B HEATING & COOLING INC
1255 DUNN RD
FLORISSANT MO 63031
838-9800

CURRAN, MICHAEL
THE CURRAN COMPANY
1575 NORTH HWY 67
FLORISSANT MO 63031
921-9885

PAYNE, DANNY
MID-WAY HEATING & COOLING INC
1890 N HIGHWAY 67
FLORISSANT MO 63033
831-3595

SCHULTE, RAY
AIR MANAGEMENT SUPPLY
2445 NORTHLINE INDUSTRIAL BLVD
MARYLAND HEIGHTS MO 63043
567-5731

RICHMAN, JB & VERLA
JB RICHMAN
2931 SPRUCEWOOD DRIVE
MARYLAND HEIGHTS MO 63043
739-0988

PAMECO CORPORATION
PAMECO
730 FEE FEE RD
MARYLAND HEIGHTS MO 63043
991-1033

KUTHE, THOMAS
C & R HEATING & SERVICE CO
12825 PENNRIDGE DRIVE
BRIDGETON MO 63044
739-1800

MARTIN, JIM
MARTIN SERVICE CO
2010 CHARIOT
FENTON MO 63026
225-5854

BACHMANN, ED
SOUTH COUNTY HTG & AC INC
1097 GRAVOIS RD
FENTON MO 63026
343-9388

ALBERS, WILLIAM
ALBERS REFRIGERATION
8477 N LINDBERGH
FLORISSANT MO 63031
839-0090

HARSOCK, LONNIE
JERRY KELLY HEATING & AC
12 FLOWERIDGE
FLORISSANT MO 63031
946-4313

HAGEMAN, BRIAN
CRESCENT PARTS & EQUIPMENT
1205 CHEYENNE
FLORISSANT MO 63033
921-3137

PERRY, TERRY
CRESCENT PARTS & EQUIPMENT
6555 SILVER FOX DRIVE
FLORISSANT MO 63034
355-5165

RHEINECKER, MIKE
INTER-CITY PRODUCTS CORP
730 FEE FEE RD
MARYLAND HEIGHTS MO 63043
991-1033

BAUMER, CARL
MECHANICAL SERVICES INC
2340 VERNA AVE
MARYLAND HEIGHTS MO 63043
993-2211

MATSEN, BILL
YORK HTG & AC ST LOUIS BRANCH
11645 NORTHLINE INDUSTRIAL
BLVD
MARYLAND HEIGHTS MO 63043

IND. ELEC. CONTR., ASSOC. ST L
3159 FEE FEE RD SUITE 202
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739-4650

STOGSDILL, RON
JOHNSTONE SUPPLY
3425 FRIDGELAND DR
BRIDGETON MO 63044
291-8788

HOPEN, MIKE
MISSOURI FURNACE CO
4200 BONFILS
BRIDGETON MO 63044
261-6000,

KOCH, JOHN
KOCH MECHANICAL SERVICES
PO BOX 587
HILLSBORO MO 63050
789-4563

COURTOIS, JUDY
CRESCENT PARTS & EQUIPMENT
1595 MORGAN
IMPERIAL MO 63052
464-9506

GILDENHAUSE, NORBERT
SUMMITT HEATING & COOLING
412 SOUTH FIRST
PACIFIC MO 63069
257-2665

WILLIAMS, MELVIN SR
KEEVEN HTG & CLG
611 CRAWFORD CIRCLE
SULLIVAN MO 63080
1-573-468-6415

KEEVEN, MIKE
KEEVEN HEATING & COOLING
30 CC CAMP RD
UNION MO 63084
573-459-2135

CRAWFORD, LES
JIMS HTG & SHEET METAL INC
316 LAFAYETTE
WASHINGTON MO 63090
239-3581

KORTE, DAN
KEEVEN HTG & CLG
215 A ELM ST
WASHINGTON MO 63090

SHEET METAL WORKER'S LOCAL 36
301 S EWING AVE
ST LOUIS MO 63103

HAGGENHOFF, DAN
LENNOX INDUSTRIES
251 CORPORATE WOODS PLACE
BRIDGETON MO 63044
298-2626

QUEEN, JEFF
PROTECH
1140 GRAVOIS
HIGH RIDGE MO 63049

RICOTTA, ALLAN
RICOTTA HEATING & AC
6131 NORTH LAKESHORE
HILLSBORO MO 63050
274-5900

ROTTY, GEORGE
CRESCENT PARTS & EQUIPMENT
3922 VALLEY DRIVE
IMPERIAL MO 63052
296-4426

BAUMANN, TERRY
C H S HEATING & COOLING
460 ST CLAIR ST
ST CLAIR MO 63077
629-7800

BUEHRLE, SKIP & PAT
B & S HEATING & COOLING INC
219 OAK
UNION MO 63084
583-8404

BERRON, LEN
TRANE CO
255 EAST DENMARK RD
UNION MO 63084
301-3180

LICKLIDER, ROBERT
KEEVEN HEATING & COOLING
804 EDITH
WASHINGTON MO 63090

ROETTERING, MARVIN
ROETTERING INC
1650 EAST 5TH ST
WASHINGTON MO 63090
239-0102

LAMMERT, MARK
CRESCENT PARTS & EQUIPMENT
1823 KENNETT PLACE
ST LOUIS MO 63104
771-0599

MILLER, BRUCE & DICK
MILLER'S REFRIGERATION
11332 HAMMACH DRIVE
BRIDGETON MO 63044
731-1177

SCHMIDT, RONALD
SCHMIDT HEATING & COOLING
SERV
1822 EAST SQUARE DR
HIGH RIDGE MO 63049

CORDIA HTG & AC
3963 CAROL PARK
HOUSE SPRINGS MO 63051
671-4377

DORTON, KEVIN
ALLENTON A/C
989 WESTRIDGE DR
PACIFIC MO 63069
451-4317

HEADY, JACK
JACK'S REFRIGERATION
2376 SPITJ SERVICE RD
SULLIVAN MO 63080
1-573-927-5557

BAGGETT, CHUCK & MARILYN
FRUEH SERVICES
300 W MAIN
UNION MO 63084
583-3780

MANTIA, MIKE
TARGET ELECTRIC CO
116 BRACADALE AVE
VALLEY PARK MO 63088

WILDT, JOHN
KEEVEN HEATING & COOLING
610 CEDAR ST
WASHINGTON MO 63090
239-4073

COLLINS, GENE
HAMMOND DISTRIBUTING
119 CASS AVE
ST LOUIS MO 63102
241-2661

TRUESDELL, JAMES
BRAUER SUPPLY COMPANY
4260 FOREST PARK BLVD
ST LOUIS MO 63108
534-7150

MARTIN, DOUGLAS
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ST LOUIS MO 63109
644-3030

GIUDICI, JOSEPH
CRESCENT PARTS & EQUIPMENT
5525 WILSON
ST LOUIS MO 63110
664-1806

MARCO SALES INC
1100 MACKLIND AVE
ST LOUIS MO 63110
768-4200

CONROY, MICHAEL
ALL AIR SYSTEMS INC
8850 ST CHARLES ROCK RD
ST LOUIS MO 63114
428-8606

BECKMANN, DAN
BECKMANN BROS HTG & CLG
9322 ST CHARLES ROCK RD
ST LOUIS MO 63114
426-5993

JONES, BRYAN
JERRY KELLY HEATING & AC
3033 CALVERT ST
ST LOUIS MO 63114
946-4313

JENNEWAIN, CLETUS
ST LOUIS AIR MECHANICAL
CONTRS
8499 LACKLAND RD
ST LOUIS MO 63114

HOGG, BILL
CRESCENT PARTS & EQUIPMENT
7128 LEONA
ST LOUIS MO 63116
353-1517

RYAN, JACK
RYAN HEATING COMPANY INC
5822 GRAVOIS
ST LOUIS MO 63116
352-1111

MERTENS, RALPH
MERTENS HTG & A/C
3124 CALIFORNIA
ST LOUIS MO 63118
771-6665

WILLIAMS, RICHARD
BRENTWOOD HTG & AC INC & ELEC
4216 MANCHESTER
ST LOUIS MO 63110
726-6565

HOFFMAN, DAVID
GAINES HVAC INC
5120 NORTHRUP
ST LOUIS MO 63110
772-5550

DEGENHARDT, TONY
DEGENHARDT HTG & CLG
7624 S BROADWAY
ST LOUIS MO 63111
631-1554

ROSENTRAUCH, TERRY
ALRO HTG & CLG
9550 ST CHARLES ROCK RD
ST LOUIS MO 63114
427-9932

WEBER, SANDRA
CRESCENT PARTS & EQUIPMENT
3420 EMINENCE
ST JOHN MO 63114
423-6084

RELIABLE HEATING & COOLING
8463 DELPORT DR
ST LOUIS MO 63114
423-3535

SAMUEL, CHARLIE
AIR SERVICE CO
4070 JUNIATA
ST LOUIS MO 63116
773-5300

PEAT, RICHARD
CRESCENT PARTS & EQUIPMENT
3660 JUNIATA ST
ST LOUIS MO 63116
664-6715

SELIGA, STEVE
SELIGA HEATING & AC
6211 GRAVOIS
ST LOUIS MO 63116
481-7333

VOGEL, BILL
VOGEL SHEET METAL & HEATING
3431 MERAMEC ST
ST LOUIS MO 63118
351-2533

DI RAIMONDO, PAUL
CRESCENT PARTS & EQUIPMENT
2101 SUBLETTE
ST LOUIS MO 63110
647-3831

HOFFMANN, ROBERT
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1641 TOWER GROVE
ST LOUIS MO 63110
631-5892

STEINERT, FRED
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351-9699

GODFREY, MICHAEL
ASPEN REFRIGERATION
2113 N WARSON RD
ST LOUIS MO 63114
428-1148

HINTON, STEPHANIE
JERRY KELLY HEATING & AC
8944 ARGYLE
OVERLAND MO 63114
946-4313

HAGUEWOOD, JIMMY
ST LOUIS AIR MECHANICAL
CONTRS
8499 LACKLAND RD
ST LOUIS MO 63114

AINSWORTH, JOSEPH
CRESCENT PARTS & EQUIPMENT
5417 DRESDEN
ST LOUIS MO 63116
752-9020

INTAGLIATA HEATING & COOLING
4160 MERAMEC
ST LOUIS MO 63116

VITT, VICTOR JR
VITT HTG & AC CO INC
4719 MORGANFORD RD
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351-5580

GOTTLIEB, AUGUST (GUS)
C & G HTG, AC & REFRIGERATION
7720 BIG BEND BLVD
ST LOUIS MO 63119
645-0535

RICHARDS, JIM
CRESCENT PARTS & EQUIPMENT
11 CLARA AVE
WEBSTER GROVES MO 63119
968-8079

CALDWELL, CHUCK
CRESCENT PARTS & EQUIPMENT
8030 NATURAL BRIDGE
BEL NOR MO 63121
383-5317

WARD, DAVID
WARD HEATING & COOLING
3631 KIENLEN
ST LOUIS MO 63121
382-2888

ZIPF, JOHN
ZIPF AIR INC
336 LEFFINGWELL SUITE 106
ST LOUIS MO 63122
821-1200

BOURISAW, DAVE
CRESCENT PARTS & EQUIPMENT
8510 VASEL AVE
ST LOUIS MO 63123
353-8037

HARSTER, DAVE
HARSTER HEATING & AC
9900 GRAVOIS
ST LOUIS MO 63123
634-5300

STIEHL, TED
STIEHL SERVICE INC
9627 TOCAN
ST LOUIS MO 63123
638-8725

FAULSTICH, DON
CONTROLLED HTG & AC INC
2060 HAPPY LANE
ST LOUIS MO 63125
638-1535

HAHN, RICH
TOTAL CONTROL
770 LEMAY FERRY
ST LOUIS MO 63125
638-5136

CRANE, SCOTT
ARCO REFRIGERATION CO INC
11030 TORIGNEY
ST LOUIS MO 63126
843-8185

ELROD, CRAIG
KEEVEN HTG & CLG
514 ATLANTA
WEBSTER GROVES MO 63119

INDELICATO, JOE
GALMICHE & SONES
6269 ST LOUIS AVE
ST LOUIS MO 63121
382-0007

MAILLE, BOB
EVANS, MAILLE & ASSOC
10726 MANCHESTER RD
ST LOUIS MO 63122
822-1023

ANTON, GUS
ANTON'S AC & HTG
8826 NEW HAMPSHIRE
ST LOUIS MO 63123
638-4711

LURKINS, JOHN
CRESCENT PARTS & EQUIPMENT
5719 WELMERING
AFFTON MO 63123
353-3621

MILES, KAREN LOUISE
JERRY KELLY HEATING & AC
9515 ANTIGO DR
ST LOUIS MO 63123
946-4313

MILLER, FRANK
THE REGISTER WORKS
8443 VALCOUR AVE
ST LOUIS MO 63123
631-1444

OSHIA, BARB
CRESCENT PARTS & EQUIPMENT
10011 LUNA COURT
ST LOUIS MO 63125
544-0439

KUNST, CHRISTOPHER
WEST PORT HTG & CLG SERVICE
1405 WACHTEL
ST LOUIS MO 63125
638-1692

SWEET, MALCOM JR
CONDAIRE INC
1141 RECO DR
ST LOUIS MO 63126
821-8388

MORGNER, STEPHEN
MORGNER AC & HEATING
282 E KIRKHAM
WEBSTER GROVES MO 63119
961-0875

J WILLIAMS HTG
3901 SHIRLEY DR
ST LOUIS MO 63121
426-8989

MENOS, MARK
KIRKWOOD HTG & AC CO INC
335 LEFFINGWELL, SUITE 122
KIRKWOOD MO 63122
821-3454

ROBERTS, TERRY
ARCH HTG & AC
9925 AFFTON PLACE
ST LOUIS MO 63123
631-2090

YOUNG, MIKE
CRESTSIDE HEATIN
8130 VALCOUR
ST LOUIS MO 63123
351-8300

SCHRAUT, BOB
R F SCHRAUT HTG & CLG
11139E SOUTHTOWNE SQUARE
ST LOUIS MO 63123
892-3048

BEHRMANN, DONALD
BEHRMANN COMPANY
4173 HOFFMEISTER AVE
ST LOUIS MO 63125
631-4400

SCHMITT, ROBERT
RJ SCHMITT SERVICE CO
4018 BIRDWOOD PLACE
ST LOUIS MO 63125
631-4154

MCGANN, JACK
AJ HEATING & COOLING
1512 FOURNIER
ST LOUIS MO 63126
962-0306

METCALF, JOE
CRESCENT PARTS & EQUIPMENT
553 JOSHUA
ST LOUIS MO 63126
984-8583

CURT MEYER
CURT MEYER PLUMBING
10120 GLENFIELD TERRACE
ST LOUIS MO 63126
842-5550

BEFFA, BARB
CRESCENT PARTS & EQUIPMENT
5161 IVONDALE LANE
ST LOUIS MO 63129
894-2630

RADAKE, WALLY
CRESCENT PARTS & EQUIPMENT
3644 WHISPERING RIDGE
ST LOUIS MO 63129
894-3270

STOVERINK, G
COUNTY HEATING & COOLING
6921 OLIVE BLVD
ST LOUIS MO 63130
725-1900

SCHNEIDER, MILTON
SCHNEIDER SERVICE CO INC
7587 OLIVE STREET RD
ST LOUIS MO 63130
994-7875

HAYES, GEORGE
GEORGE HAYES HTG & CLG
753 CORDELL CT
ST LOUIS MO 63132
993-5195

VAN DYKE, DAVID
CRESCENT PARTS & EQUIPMENT
9317 HAROLD
ST LOUIS MO 63134
428-2409

MOHLER, MERRICK
THOMPSON SUPPLY CO
4514 MC DONNELL BLVD
ST LOUIS MO 63134
423-3700

TREIBER, JUDY
ACTION HTG & CLG INC
9301 DUENKE DR
ST LOUIS MO 63137
388-2665

WITT, THOMAS
AMERICAN HOME HTG & AC
COMPANY
2021 REDMAN
ST LOUIS MO 63138

KOENIG, MARK
CRESCENT PARTS & EQUIPMENT
10602 HACKBERRY DR APT 3
ST LOUIS MO 63128
849-3262

BEFFA, CHRIS
CRESCENT PARTS & EQUIPMENT
5161 IVONDALE
ST LOUIS MO 63129
894-2630

WANSTREET, PAUL
CRESCENT PARTS & EQUIPMENT
5463 MILD
ST LOUIS MO 63129
892-4179

DONAHUE, TOM
DONAHUE HEATING & AC INC
8109 OLIVE
ST LOUIS MO 63130
991-1137

STOUGH, LARRY
CRESCENT PARTS & EQUIPMENT
1201 PALOMA DR
ST LOUIS MO 63131
434-5867

OLIVER, RON
MASTERS EQUIPMENT SERVICE INC
10641 LIBERTY AVE
ST LOUIS MO 63132
428-1500

EDWARD GEVERS HTG & AC
5834 N HANLEY RD
ST LOUIS MO 63134
524-6950

MC CUNE, JAMES
NATIONAL HEATIN & AC
7500 WEST FLORISSANT
ST LOUIS MO 63136
429-5232

THOMAS, JIM
CRESCENT PARTS & EQUIPMENT
241 GLEN GARRY RD
ST LOUIS MO 63137
867-2109

SISSIL, JOHN
MECH CONTRS ASSN OF ESTRN MO
4402 ST VINCENT AVE
ST LOUIS MO 63138
644-3900

SAGEHORN, STEVE
CRESCENT PARTS & EQUIPMENT
4971 AMBS ROAD
ST LOUIS MO 63128
487-8035

GAEBLER, CRAIG
CRESCENT PARTS & EQUIPMENT
5636 BRIARWOOD ESTATES DR
ST LOUIS MO 63129
846-7513

DICKERSON, JOE
DICKERSON REFRIGERATION
PO BOX 510322
ST LOUIS MO 63129
487-3192

SCHNEIDER, BILL
SCHNEIDER SERVICE CO INC
7587 OLIVE STREET RD
ST LOUIS MO 63130
994-7875

AVERILL, MARK
AVERILL HTG & AC COMPANY
10645 LIBERTY AVE
ST LOUIS MO 63132
427-3825

SCOTT SHUBERT
THREE STATES SUPPLY CO
1952 KIENLEN AVE
ST LOUIS MO 63133
385-5900

GEVERS, EDWARD
GEVERS HEATING & AC
5834 N HANLEY
ST LOUIS MO 63134
524-6950

ROCHE, TOM
ACTION HTG & CLG INC
9301 DUENKE DR
ST LOUIS MO 63137
388-2665

ROSSEN, MICHAEL
JERRY KELLY HEATING & AC
10189 CABOT
ST LOUIS MO 63137
946-4313

DAVIS, BILLY
CERTIFIED HEATING
6238 COLUMBIA
ST LOUIS MO 63139
647-1570

GOBEL, GLEN
CONTROL CONSULTANTS
2330 HAMPTON AVE
ST LOUIS MO 63139
647-6680

PEROTTA, ED
CRESCENT PARTS & EQUIPMENT
5641 COLUMBIA
ST LOUIS MO 63139
645-3270

COUNTY HTG
AL-DON SERVICES INC
PO BOX 410235
CREVE COEUR MO 63141
567-5585

ST LOUIS METALWORKING
12101 WOODCREST EXECUTIVE
DRIVE
ST LOUIS MO 63141

POLIC, GEORGE
ARCO REFRIGERATION CO INC
1367 WHITE ORCHARD
ST LOUIS MO 63146
997-4354

BUSCH, BILL
BUSCH HTG & CLG INC
PO BOX 510228
ST LOUIS MO 63151
845-3125

RAUCH, THOMAS
ARCO REFRIGERATION CO INC
2932 CONCORDIA
ST CHARLES MO 63301
946-3829

BORGMAYER, MARY
JERRY KELLY HEATING & AC
908 HARTFORD PLACE
ST CHARLES MO 63301
946-4313

WILMES, GARY
JERRY KELLY HEATING & AC
2816 OLDE CHELSEA
ST CHARLES MO 63301
946-4313

CISSELL, EARL
809 PRALLE LN
ST CHARLES MO 63303
723-3209

GIUDICI, GUY
CRESCENT PARTS & EQUIPMENT
5327 MAGNOLIA AVE
ST LOUIS MO 63139
664-1805

ORTH, DENISE
NOW PUBLICATIONS/ HVAC NOW
2632 SOUTH KINGSHIGHWAY
ST LOUIS MO 63139
664-8712

KILL, MIKE
CRESCENT PARTS & EQUIPMENT
1155 RUE LA CHELLE
ST LOUIS MO 63141
434-1499

BENOIST BROTHERS
2609 ROCK HILL IND COURT
ST LOUIS MO 63144

LAGRAND, DAVID
NORDYNE
1801 PARK 270 DRIVE 6TH FLOOR
ST LOUIS MO 63146
878-6200

WALKER, LARRY
SACHS ELECTRIC COMPANY
PO BOX 96
ST LOUIS MO 63166
532-2000

CISSELL, ROBERT
CISCO HEATING & AC
2200 W CLAY
ST CHARLES MO 63301
925-2100

FORSHEE, SHANE
JERRY KELLY HEATING & AC
2201 N BENTON
ST CHARLES MO 63301
946-4313

WITTE, JOHN
JERRY KELLY HEATING & AC
810 NORTH BENTON
ST CHARLES MO 63301
946-4313

EKSTROM, SHAWN
ARCO REFRIGERATION CO INC
1805 SHERMAN SQUARE
ST CHARLES MO 63303
724-4285

NELSON, FRANK
CRESCENT PARTS & EQUIPMENT
6444 SOUTHWEST AVE
ST LOUIS MO 63139
781-6163

TGB, INC
TGB, INC
PO BOX 6030
ST LOUIS MO 63139
664-4444

HERRINGTON, DAVID
SMACNA OF ST LOUIS
12101 WOODCREST EXEC DRIVE,
SUITE
ST LOUIS MO 63141

MARTCHINK, STEVE
UNITED REFRIGERATION
2001 SOUTH HANLEY RD
ST LOUIS MO 63144
645-5163

WELSCH, GEORGE (BUTCH)
WELSCH HEATING & COOLING CO
2175 WELSCH INDUSTRIAL CT
ST LOUIS MO 63146
872-8070

BIZELLI, JACK
1106 NORTH 2ND
ST CHARLES MO 63301
724-9554

LEWIS, GARY
CRESCENT PARTS & EQUIPMENT
3206 CATESBY LANE
ST CHARLES MO 63301
949-5255

RANDOLPH, STEVEN
JERRY KELLY HEATING & AC
1159 LANCASTER
ST CHARLES MO 63301
946-4313

POTTER, DALE
RELIABLE HEATING SERVICE
820 MADISON
ST CHARLES MO 63301
724-2147

MILES, WILLIAM
ARCO REFRIGERATION CO INC
1854 SANTA PAULA
ST CHARLES MO 63303
278-5288

SMITH, HAROLD
ARCO REFRIGERATION CO INC
506 PARC FOREST TR
ST CHARLES MO 63303
946-0545

KELLY, JANET
JERRY KELLY HEATING & AC
2302 MUEGGE RD
ST CHARLES MO 63303
946-4313

MILES, STEVEN
JERRY KELLY HEATING & AC
1125 MEDFORD
ST CHARLES MO 63303
946-4313

PALLARDY, DENISE
PALLARDY HEATING & AC CO
3624 FAIRVIEW DR
ST CHARLES MO 63303
928-0651

GOFF, JOHN
GOFF HEATING & COOLING
3942 SUMMER FOREST DR
ST CHARLES MO 63304
441-4052

TURGEON, CHRISTOPHER
JERRY KELLY HEATING & AC
5230 HIGHWAY N
ST CHARLES MO 63304
946-4313

MUEHLING, WILLIAM
THERMAL REFRIGERATION INC
4531 TOWNE CT
ST CHARLES MO 63304
928-6608

HAWKINS, HARRY
PO BOX 645
O'FALLON MO 63366
639-6970

WILLIAMS, MICHAEL
ARCO REFRIGERATION CO INC
1102 BELLEAU LAKE DR
O'FALLON MO 63366
240-5583

HENRY HOFF
HOFF HEATING
1520 KEMMAR CT
O'FALLON MO 63366
240-4633

TEGETHOFF, JOHN
ARCO REFRIGERATION CO INC
17 GREEN NO. THREE DR
ST CHARLES MO 63303
724-5120

KELLY, JERRY
JERRY KELLY HEATING & AC
2302 MUEGGE RD
ST CHARLES MO 63303
946-4313

STILLMAN, GEORGE
JERRY KELLY HEATING & AC
639 BLANCHE DR
ST CHARLES MO 63303
946-4313

PALLARDY, RICK
PALLARDY HEATING & AC
3624 FAIRVIEW DRIVE
ST CHARLES MO 63303
928-0651

REYNOLDS, JACK
GRAND OAKS HTG & AC
4442 PARKTOWNE
ST CHARLES MO 63304
926-2007

TURGEON, KELLY
JERRY KELLY HEATING & AC
5230 HIGHWAY N
ST CHARLES MO 63304
946-4313

STONE, CLIFF
LINTON HEATING & COOLING
2476 JARVIS RD
FORISTELL MO 63348
673-2025

BANGLE, LELA
ARCO REFRIGERATION CO INC
16 SQUIRE LANE
O'FALLON MO 63366
240-3496

BARSTOW, RITA
BARSTOW TV & APPLIANCE SALES
215 SOUTH MAIN
O'FALLON MO 63366
978-7956

EHMKE, TODD
JERRY KELLY HEATING & AC
512 BRISCOE AVE
O'FALLON MO 63366
946-4313

VAN GENNIP, EMMA
ARCO REFRIGERATION CO INC
18 GREEN NO. THREE DR
ST CHARLES MO 63303
946-1504

MILES, JILL
JERRY KELLY HEATING & AC
1125 MEDFORD
ST CHARLES MO 63303
946-4313

WESTMANN, DON
NU-WAY HEATING & AC
2 SAW MILL WAY
ST CHARLES MO 63303
939-2131

NICKEUS JR., HAROLD
ARCO REFRIGERATION CO INC
5916 SADDLEHORN CT.
ST CHARLES MO 63304
926-9888

HAYES, ROBERT
JERRY KELLY HEATING & AC
3811 OPAL DR
ST CHARLES MO 63304
946-4313

PINKLEY, KENNETH
SCOTT-LEE HEATING
920 HAVERSHAM DR
ST CHARLES MO 63304
926-3243

KORTE, ROBERT
KEEVEN HEATING & COOLING
300 EAST MAIN ST
MARTHASVILLE MO 63357
433-2111

SCHWENDEMAN, MICHAEL
ARCO REFRIGERATION CO INC
806 BALLEAU DR
O'FALLON MO 63366
281-5547

SCHAFFER, BRIAN
CRESCENT PARTS & EQUIPMENT
1430 BELLEAU LAKE DR
O'FALLON MO 63366
978-1651

RHODES, JERRY
JERRY KELLY HEATING & AC
1204 PINNACLE POINT
O'FALLON MO 63366
946-4313

NATIONAL SALES COMPANY
401 SOUTH COOL SPRINGS RD
O'FALLON MO 63366
448-9466

CROWN APPLIANCE
PO BOX 176
OLD MONROE MO 63369
665-5131

OTTE, SUSAN
ARCO REFRIGERATION CO INC
27 DEBORAH DR
ST PETERS MO 63376
978-1458

VAN GENNIP, SHEILA
ARCO REFRIGERATION CO INC
256 GIBRALTOR
ST PETERS MO 63376
939-4083

BOENNIGHAUSEN, KEN
COMFORT EXPERTS
4170 MEXICO RD
ST PETERS MO 63376
928-3132

STEGER, MARC
CRESCENT PARTS & EQUIPMENT
PO BOX 964
ST PETERS MO 63376
949-8817

MCKAY, JEAN
JERRY KELLY HEATING & AC
209 BARKWOOD TRAILS DR
ST PETERS MO 63376
946-4313

DAVIS, LARRY
ARCO REFRIGERATION CO INC
1219 JUDY LANE
TROY MO 63379
528-8168

SCOTT-WOOLF
734 EAST HWY M
WARRENTON MO 63383

RUF, KEITH
JERRY KELLY HEATING & AC
513 MICHAEL
WENTZVILLE MO 63385
946-4313

ROGERS, W
ROGERS COMFORT SYSTEMS
127 S MAIN
O'FALLON MO 63366
978-3314

LUESSE, LAWRENCE JR
JERRY KELLY HEATING & AC
7157 WEBER LAKE ROAD
PORTAGE DES SOUX MO 63373
946-4313

QUINN, TIMOTHY
ARCO REFRIGERATION CO INC
26 STAFFORD DR
ST PETERS MO 63376
278-1553

BECKMANN, STEVE
BECKMANN REFRIGERATION
39 PATMOS COURT
ST PETERS MO 63376
928-1186

GORLA, STEVE
CRESCENT PARTS & EQUIPMENT
6 CRAIGWOOD
ST PETERS MO 63376
928-2984

BITTNER, DANIEL
JERRY KELLY HEATING & AC
223 SUTTERS MILL ROAD
ST PETERS MO 63376
946-4313

SCHEPKER PARTS SUPPLY
1 NORTH SERVICE ROAD
ST PETERS MO 63376
397-4600

PIEPER, DAVID LEONARD
JERRY KELLY HEATING & AC
3310 DUSTY'S TRAIL
TROY MO 63379
946-4313

SWETNAM, CLOYD
C & S HEATING & COOLING INC
206 W PEARCE BLVD
WENTZVILLE MO 63385
327-4238

GROJEAN, KEITH
JERRY KELLY HEATING & AC
RT 1 BOX 394 A
WINFIELD MO 63389
946-4313

WOOD, CARROL
ARCO REFRIGERATION CO INC
661 LAKEWOOD DR
LAKE ST LOUIS MO 63367
561-1146

DECLUE, MICHAEL
ARCO REFRIGERATION CO INC
1321 PEGASUS TRAIL
ST PETERS MO 63376
970-6896

VAN GENNIP, RALPH
ARCO REFRIGERATION CO INC
4490 NORTH SERVICE ROAD
ST PETERS MO 63376
928-1175

BROKAW, D
BROKAW HEATING
145 CULWOOD
ST PETERS MO 63376
397-8250

MERTZ, SAMUEL
CRESCENT PARTS & EQUIPMENT
1303 BRANDYWINE
ST PETERS MO 63376
441-4934

CARLISLE, CHRISTIAN
JERRY KELLY HEATING & AC
5 WOODMONT CT
ST PETERS MO 63376
946-4313

SCHEPKER, CONSTANT
SCHEPKER PARTS SUPPLY
1 NORTH SERVICE ROAD
ST PETERS MO 63376
397-4600

SCOTT, GARY
SCHRAER-AIR EXPERTS
734 EAST HWY M
WARRENTON MO 63383
456-5041

FELDMAN, MICHAEL
JERRY KELLY HEATING & AC
3283 HIGHWAY P
WENTZVILLE MO 63385
946-4313

TWELLMANN, GEORGE JR
THERMATIC HEATING & COOLING
CO
1491 REDBIRD LANE
WRIGHT CITY MO 63390

MEYERS, VANCE
AIRCO HTG & CLG
913 NORTH ELSON
KIRKSVILLE MO 63501
1-816-665-5597

HEAD, RICHARD
HEAD'S HEATING & COOLING
121 ST MARY'S ST
MILAN MO 63556
1-816-265-4388

CROUCH, MICHAEL
ANW REFRIGERATION SERVICES
754 COUNTY ROAD #364
JACKSON MO 63701
1-573-651-4416

UHRHAN, VERNON
ANW REFRIGERATION SERVICES
925 MELODY LANE
CAPE GIRARDEAU MO 63701
1-573-651-4416

CRANE, LANA
CARLOS WARREN & SON HTG & A/C
923 B CAMBRIDGE
SIKESTON MO 63701
1-573-471-1860

HAYDEN, NORMAN
HAYDEN SERVICES
3107 LAUREL
CAPE GIRARDEAU MO 63701
1-573-334-3345

ANW REFRIGERATION SERV
801 ENTERPRISE
CAPE GIRARDEAU MO 63703
651-4416

HACKER, BRUCE
HACKER PHC INC
414 COMMERCIAL ST
CAPE GIRARDEAU MO 63703
1-573-334-8925

LAWRENCE, DANIEL JR
507 COUNTY RD 345
JACKSON MO 63755
1-573-243-4892

OBERMAN, RON SR
OBERMANN & SON PLB & HEATING
PO BOX 410
JACKSON MO 63755
1-573-243-3295

ANDERSON, LARRY & MARILYN
ANDERSON ELECTRIC & APPLIANCE
708 POTTER AVE.
KIRKSVILLE MO 63501
1-816-665-7131

REEVES, THEODORE
WS CONTRACTORS INC
103 FLAT RIVER DRIVE PO BOX 567
PARK HILLS MO 63601
1-573-431-3697

POPP, GARY
ANW REFRIGERATION SERVICES
1104 THEMIS
CAPE GIRARDEAU MO 63701
5-573-651-4416

BENOIST BROTHERS
1733 R N KINGSHIGHWAY
CAPE GIRARDEAU MO 63701

RICE, LARRY
CARLOS WARREN & SON HTG & A/C
210 S MAIN
SIKESTON MO 63701
1-573-471-1860

BARGMAN, FRITZ
OBERMAN & SON INC
2550 LYNNWOOD DR
CAPE GIRARDEAU MO 63701
1-573-335-4098

DRENNAN, GENE
CRESCENT PARTS & EQUIPMENT
304 EDGEWOOD
CAPE GIRARDEAU MO 63703
1-573-335-0766

OWENS, BEVERLY
ANW REFRIGERATION SERVICES
PO BOX 86
BENTON MO 63736
1-573-651-4416

NEUMEYER, GLENN
ANW REFRIGERATION SERVICES
5545 STATE HIGHWAY OO
JACKSON MO 63755
1-573-651-4416

PETERS, BILL & GREG
PETERS SUPPLY CO
RT 2 BOX 1
MARBLE HILL MO 63764
1-573-238-2837

CRABTREE, FRANK
FRANK'S APPLIANCE HTG & AC
LAFAYETTE ST
EDINA MO 63537
1-816-397-2241

SHUH & SONS
SHUH & SONS
741 CENTER DRIVE
ST GENEVIEVE MO 63670
573-883-5639

SIMMONS, ARNOLD
ANW REFRIGERATION SERVICES
3427 HOPPER RD
CAPE GIRARDEAU MO 63701
1-573-651-4416

SMITH, MIKE
CAPE WINAIR
500 COMMERCIAL ST
CAPE GIRARDEAU MO 63701
1-800-777-4797

COOMER'S PLUMBING & HTG
140 GREENBRIAR DR
CAPE GIRARDEAU MO 63701
1-573-334-5422

SANDERS, RAY
SANDERS HEATING & AC
409 COUNTY ROAD 618
CAPE GIRARDEAU MO 63701
1-573-334-8955

SEYER, MICHAEL
FLORI SALES AND ASSOCIATES
101 WILLIAM ST
CAPE GIRARDEAU MO 63703
1-573-334-3285

COOK, VINCENT
ENVIRONMENTAL CONTROL
PO BOX 471
BENTON MO 63736
1-573-545-4108

LANGFORD, ROBERT
LANGFORD SERVICE CO
1116 LENCO AVE, PO BOX 405
JACKSON MO 63755
573-243-3238

DAVIS, DANNY
DAVID SERVICE CO
2713 STATE HIGHWAY B
OAK RIDGE MO 63769
1-573-243-3165

SCHUMER, GARY
SCHUMER BROS INC
17 SOUTH JACKSON STREET
PERRYVILLE MO 63775
1-573-547-6517

PRESLEY, MARTY
PRESLEY SALES & SERVICE
320 GREER
SIKESTON MO 63801
1-573-471-4196

MAYS, EDDIE
ALAN'S COMFORT CONTROL
PO BOX 36
BERNIE MO 63822

VENTERS, BELINDA
ALAN'S COMFORT CONTROL
PO BOX 36
BERNIE MO 63822

COPELAND, RANDY
CARLOS WARREN & SON HTG & A/C
19 B S CATALPA
DEXTER MO 63841
1-573-624-3384

WARREN, CARLOS
CARLOS WARREN & SON HTG & A/C
515 N CATALPA
DEXTER MO 63841
1-573-624-3384

HUNTER, JOE
DEXTER SALES & SERVICE
124 BUSINESS HWY 60 WEST
DEXTER MO 63841
1-573-624-2694

KELLER, DAVID
KELLER HEATING & COOLING
8617 COUNTY RD 627
DEXTER MO 63841
573-624-4503

STEARNS, RICKY
STEARNS HEATING & AIR
11824 COUNTY RD 657
DEXTER MO 63841
1-573-624-3861

FUNKE, TIM
APPLIANCE PARTS SPECIALISTS
PO BOX 1358
POPLAR BLUFF MO 63901
1-573-785-1500

WENDEL, ROBERT
ANW REFRIGERATION SERVICES
5209 STATE HIGHWAY F
WHITEWATER MO 63785
1-573-243-4539

TANNER, BILL
TANNER HEATING & AC
107 BOHANNON
SIKESTON MO 63801
1-573-471-8431

SMITH, SARENA
ALAN'S COMFORT CONTROL
PO BOX 36
BERNIE MO 63822

EASON, TONY
CARLOS WARREN & SON HTG & A/C
808 FLEMING
BERNIE MO 63822
1-573-624-3384

COPELAND, SHAWN
CARLOS WARREN & SON HTG & A/C
515 N CATALPA
DEXTER MO 63841
1-573-624-3384

WARREN, SUE
CARLOS WARREN & SON HTG & A/C
515 N CATALPA
DEXTER MO 63841
1-573-624-3384

FRIELDS, ALBERT
FRIELDS B & H
PO BOX 263
DEXTER MO 63841
1-573-624-4131

GOESSLING, DAVE
POWELL SUPPLY INC
PO BOX 296
DEXTER MO 63841
1-573-624-7441

DUNCAN, JERRY
DUNCAN ELECTRIC
PO BOX 558
LILBOURN MO 63862
1-573-688-5150

HOPPER, ANCY
APPLIANCE PARTS SPECIALISTS
641 LINDSAY
POPLAR BLUFF MO 63901
1-573-785-1979

PRESLEY, FLOYD & MARY
PRESLEY SALES & SERVICE
320 GREER PO BOX 128
SIKESTON MO 63801
1-573-471-4196

MAYS, ALAN
ALAN'S COMFORT CONTROL
PO BOX 36
BERNIE MO 63822
1-573-624-0076

STANLEY, BOB
ALAN'S COMFORT CONTROL
PO BOX 36
BERNIE MO 63822

MC CLURE, DAN
DAN MC CLURE & SON
18795 STATE HIGHWAY F
BLOOMFIELD MO 63825
1-573-568-2948

KELLER, SAM
CARLOS WARREN & SON HTG & A/C
515 N CATALPA
DEXTER MO 63841
1-573-624-3384

WARREN, TIM
CARLOS WARREN & SON HTG & A/C
PO BOX 785
DEXTER MO 63841
1-573-624-3384

BROWN, JERRY
JERRY BROWN HEATING & AC
15433 COUNTY ROAD 624
DEXTER MO 63841
1-573-624-4755

KELLER, DAVID TREASURER
RSES OF DEXTER
8617 COUNTY RD 627
DEXTER MO 63841
1-573-624-4503

BROWN, GREG
APPLIANCE PARTS SPECIALISTS
1024 HICKORY
POPLAR BLUFF MO 63901
1-573-686-2608

JOHNSON, MIKE
BLUFF HTG & CLG AND REFRIG
7104 WOODLAND MEADOW DR
POPLAR BLUFF MO 63901
1-573-785-4571

STUBBLEFIELD, DAVID
COMFORT MASTER INC
RT 7 BOX 305
POPLAR BLUFF MO 63901
1-573-785-9019

MOORE, MIKE
CRESCENT PARTS & EQUIPMENT
10954 PRAIRIE LANE
POPLAR BLUFF MO 63901
1-573-624-7512

KINGERY, BILL
KINGERY SALES & SERVICE
ROUTE 7 BOX 468
POPLAR BLUFF MO 63901
573-785-7870

115 STATE ST
DONIPHAN MO 63935
1-573-993-4133

YOUNG, MATT
APPLIANCE PARTS SPECIALISTS
ROUTE 4 BOS 4484
PIEDMONT MO 63957
1-573-223-4714

CHAMP, ALBERT
ALCO ELECTRIC CO INC
PO BOX 980
BELTON MO 64012
1-816-331-6853

CAMPFIELD, DAVID
CLIMATIC HTG & CLG INC
8740 WILSON RD
INDEPENDENCE MO 64050

RIMEL, BOB
ALLIANCE OF PRO SPECIALTY CONT
4013 WASHINGTON
KANSAS CITY MO 64111
1-816-753-7444

BURBRIDGE, STEVE
NEAL HARRIS HEATING & AC
300 W 80TH ST
KANSAS CITY MO 64114
1-816-361-1950

EDWARDS, LARRY
SERVICE SPECIALIST
9620 E STREET, RT 350 105A
RAYTOWN MO 64133
1-816-356-8544

HARWELL, BOB
CRESCENT PARTS & EQUIPMENT
1507 S 10TH ST
POPLAR BLUFF MO 63901
1-573-686-1210

MOORE, PERRY
CRESCENT PARTS & EQUIPMENT
202 NORTH G STREET
POPLAR BLUFF MO 63901
1-800-392-7706

PIGG, MICHAEL
PIGG'S HEATING & AC
RT 10 BOX 689
POPLAR BLUFF MO 63901
1-573-785-7905

BECKWITH, CARL
APPLIANCE PARTS SPECIALISTS
ROUTE 1 BOX 200
FAIRDEALING MO 63939
1-573-857-2763

OAKES, LISA
CARLOS WARREN & SON HTG & A/C
PO BOX 268
QULIN MO 63961
1-573-624-3384

ZEYSING, CINDY MYERS
MYERS FURNACE COMPANY
534 NORTH SCOTT ST
BELTON MO 64012
1-816-331-8282

COUZENS, NORMAN
C'S UNITED ELECTRICAL SERVICE
2200 S NORTON AVE
INDEPENDENCE MO 64052
1-816-254-6688

BRADY, PHIL
CHARLES D JONES COMPANY
114 W LINWOOD
KANSAS CITY MO 64111
1-816-561-3761

PAMECO CORP.
820 ATLANTIC AVE
NORTH KANSAS CITY MO 64116

CLAUSSEN, TANA/JANA ODELL
O'DELL SERVICE CO
2605 NE INDUSTRIAL DR
NORTH KANSAS CITY MO 64151
1-816-746-5736

JOHNSON, CHARLES
CRESCENT PARTS & EQUIPMENT
937 REAR VINE ST
POPLAR BLUFF MO 63901
1-573-686-9387

PETTET, MARK
CRESCENT PARTS & EQUIPMENT
1017 THEMIS ST
CAPE GIRARDEAU MO 63901
1-573-334-8661

BLADOCK, STEPHEN
APPLIANCE PARTS SPECIALISTS
PO BOX 1535
POPLAR BLUFF MO 63902
1-573-785-9369

PULLIAM, BOB
APPLIANCE PARTS SPECIALISTS
ROUTE 2 BOX 4043
PIEDMONT MO 63957
1-573-223-4252

ALLEN, BENTON
APPLIANCE PARTS SPECIALISTS
ROUTE 1 BOX 322A
SILVA MO 63964
1-573-224-3636

SIMPSON, WM. J.
SIMPSON PLUMBING
408 S. 9TH AVE
BLUE SPRINGS MO 64015
816-228-9912

JOHNSON, EUGENE
GENE'S ELECTRIC
415 EAST 23RD ST
INDEPENDENCE MO 64055
1-816-461-3949

MEMBERSHIP FOR #510
MECH. CONTRS ASSOC OF GRTR KC
9229 WARD PARKWAY, SUITE 270
KANSAS CITY MO 64114
1-816-523-3341

MILLER, BOB
SUPERIOR SUPPLY COMPANY
1118 CLAY ST
NORTH KANSAS CITY MO 64116
1-816-221-1919

MEEK, DONNIE
MEEK & SON
413 MAIN STREET
TARKIO MO 64491
1-816-736-5511

NELSON, DENNIS
NELSON HEATING & ELECTRIC INC
480 WASHINGTON
CAINSVILLE MO 64632
1-816-893-5631

ADAMSON, MISTY
ROSS INDUSTRIAL INC
3839 WISCONSIN
JOPLIN MO 64804
1-417-623-0069

BORMAN, MARK
BORMAN'S HEATING & COOLING
5404 VICTORIA DR
HARTSBURG MO 65039
1-573-634-2457

MACIEJEWSKI
MACIEJEWSKI PLUMBING
501 W HIGHWAY 28, PO BOX 559
OWENSVILLE MO 65066
1-573-437-3214

RACKERS, NICK
RACKERS HEATING & COOLING
2521 EAST MC CARTY ST
JEFFERSON CITY MO 65101
1-573-636-4490

SCHANZMEYER, MARK & SANDY
SCHANZMEYER INC
813 JEFFERSON
JEFFERSON CITY MO 65101
1-573-635-0520

BIRDSONG, GRAY
JEFF CITY APPLIANCE SERVICE
3116 FROG HOLLOW RD
JEFFERSON CITY MO 65109
1-573-635-5678

KOCK, JAMES
JIM'S HTG & AC INC
720 RT T
JEFFERSON CITY MO 65109
1-573-584-9222

GEORGE, PAUL
RIBACK SUPPLY CO
1001 FAY ST
COLUMBIA MO 65201
1-573-874-5661

GERRY
GRANT HTG. & A/C INC
3901 GIBBS RD
COLUMBIA MO 65202
573-445-2095

EMS BARGER, BRENT
EMS BARGER HTG & CLG INC
PO BOX 581
NEVADA MO 64772
1-417-667-9454

PACE, WILLIAM
TWIN CITY CO
HWY 50 WEST
CALIFORNIA MO 65018
1-573-796-2311

NOYER, JACK
OZARK HEATING & COOLING INC
PO BOX 57
KAISER MO 65047
1-573-348-5455

HAAF, JIM
HERB HAAF HEATING & COOLING
601 MULBERRY
JEFFERSON CITY MO 65101
659-8377

FOUK, MAURICE
RADEMAN HEATING & AC
1804 BALD HILL ROAD
JEFFERSON CITY MO 65101
1-573-635-2988

MATHEWS, GARY
SERVICE TECHNICIAN INC
4934 SHEPHERD HILLS RD
JEFFERSON CITY MO 65101
1-573-636-3720

RAHN, DEAN
JEFFERSON CITY WINAIR CO
2706 INDUSTRIAL DR
JEFFERSON CITY MO 65109
1-573-635-0196

STIEFERMAN, CLARENCE
STIEFERMAN HEATING CO INC
3526 ROCK RIDGE RD
JEFFERSON CITY MO 65109
1-573-635-3547

HENGEL, ROBERT
ROBERS HEATING & AC
720 GRACE LANE SUITE A
COLUMBIA MO 65201
1-573-474-4044

REED, JERRY
REED HEATING & AC
1806 BUS 70 WEST
COLUMBIA MO 65202
1-573-445-4112

ERNSBARGERS HTG & CLG
PO BOX 581
NEVADA MO 64772
417-667-9454

JUNGMEYER, GLEN
JUNGMEYER HTG & AC
PO BOX 6
ELDON MO 65023
1-573-392-6380

FAULSTICH, HERB
CONTROLLED HTG & AC INC
498 C EAST HIGHWAY 42
LAKE OZARK MO 65049
1-573-348-1535

HAAF, HERB
HERB HAAF HTG & CLG INC
601 MULBERRY
JEFFERSON CITY MO 65101
573-659-8377

RADEMAN, RAY & JOHN
RADEMAN HEATING & AC INC
1804 BALD HILL ROAD
JEFFERSON CITY MO 65101
1-573-635-2988

KNIPP, DALE
HAROLD G. BUTZER INC
721 & 730 WICKER LANE
JEFFERSON CITY MO 65109
1-573-636-4115

CHILTON, JAMES
JIM'S HTG & AC INC
720 RT T
JEFFERSON CITY MO 65109
1-573-584-9222

PRITCHETT, TERRY SR
TERRY'S HEATING & AC & REFRIG
2814 DWAYBE DR
JEFFERSON CITY MO 65109
1-573-893-2988

FAGOT, JOHN
ALWAYS BE COMFORTABLE HTG &
CL
2403 HWY 763 NORTH
COLUMBIA MO 65202

THOMPSON, LEE
STAR HEATING & AIR COND
1702 COMMERCE COURT
COLUMBIA MO 65202
1-573-449-3784

BRUNNER, WILLIAM
BRUNNER HEATING & AC
722 SEXTON RD
COLUMBIA MO 65203
1-573-443-3660

LOEFFER, BRENDA
GARRETT & CAMPBELL, INC
523 NICHOLS
FULTON MO 65251
1-573-642-3264

BRENDLINGER, CARL
SMITH REFRIGERATION
819 NORTH MORLEY
MOBERLY MO 65270
1-816-263-5944

LINK, EARL
ACTION MECHANICAL
CONTRACTORS
603 W LIONS CLUB DR
ROLLA MO 65401

MAXWELL, WAYNE
MAXWELL HEATING & AC
515 E 19TH ST
ROLLA MO 65401
1-573-364-8121

KOWIESKI, CHARLES
CHARLES PRESTON
REFRIGERATION
HCR 62 BOX 411
DIXON MO 65459

MIEDERHOFF, ROD
23675 RICHLAND ROAD
WAYNESVILLE MO 65583
1-573-774-5733

LARSON, FRANK
LARSON MECHANICAL SERVICES
1237 N KELLY AVE
NIXA MO 65714
417-725-8020

FIELDER, JERRY
SPRINGFIELD ENGINEERING CO
1528 E TRAFFICWAY
SPRINGFIELD MO 65802
1-417-869-1539

OZARK YORK AC & HEAT
1131 S GRANT
SPRINGFIELD MO 65807

GLASS, WILLIAM "MIKE"
CIRCLE "G" SERVICE COMPANY
128 N CEDAR LAKE DRIVE WEST
COLUMBIA MO 65203
1-573-442-2582

RUTTER, KEN
RUTTER APPLIANCE INC
324 WEST PROMENADE
MEXICO MO 65265
1-573-581-1666

OTTEN, JOHN
TALLMAN CO OF SEDALIA INC
PO BOX 1405
SEDALIA MO 65302
1-816-826-6001

GARNER, MELVIN
GARNER & SON REFRIGERATION,
HT
12765 COUNTY RD 5090
ROLLA MO 65401

STEVENSON'S EQUIPMENT CO
12445 STATE RT CC
ROLLA MO 65401
1-573-364-4625

MUSGRAVES, ROGER
VICTOR FURNACE CO INC
PO BOX 350/301 E 4TH
SALEM MO 65560
1-573-729-4332

CARROLL, JAMES
CARLOS WARREN & SON HTG & A/C
1728 HIGHWAY 32
BOLIVAR MO 65613
1-417-326-7383

RIMMER, STEVE
REPUBLIC HIGH VOLTAGE
650 NORTH HWY 60 SUITE 1038
REPUBLIC MO 65738
1-417-732-7858

ROSS, ARNIE
ARNIE'S PLUMBING SERVICE INC
421 W CHASE
SPRINGFIELD MO 65803
865-8847

LENNOX INDUSTRIES
PO BOX 799900
DALLAS TX 75379

AUTREY, STEVE
REFRIGERATION EQUIPMENT CO
618 JACKSON
COLUMBIA MO 65203
1-573-449-3493

HEDDINGHAUS, MAURICE
HEDDINGHAUS SHEET METAL
RR4 BOX 42
MOBERLY MO 65270
1-816-263-7766

SLATES, JERRY
15525 COUNTY RD 4070
ROLLA MO 65401
364-0598

HOFFMAN SUPPLY CO INC
2343 N HIGHWAY 63
ROLLA MO 65401
364-4627

VERNON WHITE HTG & CLG
14731 HWY 72
ROLLA MO 65401
1-573-364-1005

TODD, JACK
VICTOR FURNACE CO INC
PO BOX 350/302 E 4TH
SALEM MO 65560
1-573-729-4332

KOPECKY, RANDY
O V V SERVICES
RR 1 BOX 225
GALENA MO 65656
357-6060

LANE, JOHN
JOHN'S HEATING & AC CO INC
2559 W GRAND
SPRINGFIELD MO 65802
1-417-866-1054

MC SHANE, JACK
MC SHANE HEATING & COOLING
3974 N BANNISTER
SPRINGFIELD MO 65803
1-473-833-0900

(800) 552-7583

CUSTOMER SERVICE BULLETIN



PHONE NUMBER To serve you better, we need your phone number so you can automatically report your lights are out, and we can get a crew out faster and give you an estimated restoration time. You can give us your phone number by calling our toll-free number 1-800-926-3730. Please have your account number -- 4987181253505 -- available. Many thanks.

A LATE PAYMENT CHARGE of 1.5% will be added for any unpaid balance on all accounts after the delinquent date.

NATURAL GAS SAFETY We put an odor in natural gas for your safety. If you ever smell gas, call AmerenUE to investigate the problem.

ON-CALL APPLIANCE PLAN - a low monthly payment covers the cost of repairing your furnace, air conditioner, and water heater. Optional coverages are also available for other home appliances. Call 1-888-ONCALL3 for more information about AmerenUE's On-Call Appliance Plan - offering fast, quality repairs and avoiding financial surprises when you can least afford them.

RETURN THIS STUB TO: AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

You're in control with Budget Billing. Your energy payments will be predictable. Avoid surprises, and gain peace of mind. Enroll in Budget Billing by sending only \$136.00.

Check here to receive a brochure on AmerenUE Payment Options, including Direct Billing, Pay-By-Phone and Pay-By-Web. You'll save time and money.

AMOUNT DUE \$178.42
DUE BY 02/03
DELINQUENT AFTER 02/12

MOORE PERRY
10954 PRAIRIE LN
Acct. No. 4987 181 2535 05

Amount Enclosed \$ _____

0017864 4987181253505 00000000 00178420 00178420

INVS NOG	ENRY NOG	USE	READING	RATE	AMOUNT
2272	2083	189.0	ACTUAL	GAS 85	129.36
83682	81060	722	ACTUAL	RES 01	49.06
AMOUNT DUE ON 02/03					178.42

99B-38055 H
AUTO 5-DIGIT

FIRST CLASS MAIL
U.S. POSTAGE
PAID 10954
ST. LOUIS, MO
PERMIT NO. 2929

Service at 10954 PRAIRIE LN
Service from 12/17 to 01/20/99 Days 34
Your Last Payment 12/31/98 \$108.33 PGA 46.59
Acct No. 4987 181 2535 05 Bill Date 01/22/1999

Actual meter reading corrects previous estimate.

RETURN THIS STUB WITH PAYMENT TO:

AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166 6529

Acct. No. 4987 181 2535 05

Amount Due \$178.42
Due By 02/03
Delinquent After 02/12



AUTO 5-DIGIT 63841
MOORE PERRY
10954 PRAIRIE LANE
DEXTER MO 63841-8933

Welcome to the
neighborhood
from...



**Ameren
UE**



P.O. Box 299 • Devon, PA 19333

BLK RATE
U.S. POSTAGE PAID
INSIGHTS UNLIMITED, INC.
19333

**IMPORTANT
NEW CUSTOMER
BILLING VERIFICATION
INFORMATION ENCLOSED!**

AMEREN-UE 20204208752105
ORTH DENISE E
2632 S KINGSHIGHWAY BLVD
SAINT LOUIS MO 63139-1004





WE'RE ALWAYS THERE

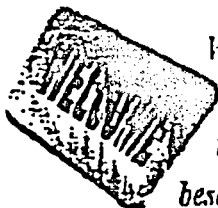


Hello, Neighbor

Count on AmerenUE for
all your energy needs

If you would like to know more about AmerenUE bill payment options, just ask for our "You're in Charge" brochure. Call 1.800.952.7583 or in St. Louis, 362.1177 and we'll send you the brochure and registration form. Visit our web site at www.ameren.com Here. Always. There.

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Welcome to your new home, your new neighborhood, your opportunity for new beginnings! One of the best ways to feel comfortable in new surroundings is to know you have access to all the goods and services you need. At AmerenUE, we want to get you and your family off to a great start. As your energy provider, we're committed to supplying you with safe, reliable power and the best services possible at the greatest convenience to you.

Customers are our number one priority. As you become involved in your new community, you will probably notice AmerenUE's active interest in its service areas. Through a variety of community service programs which address the special needs of individual customers, and through education and youth programs, environmental programs, sponsorships, and grants, AmerenUE demonstrates its loyalty and commitment to its customers and communities.

PAY THE EASY WAY

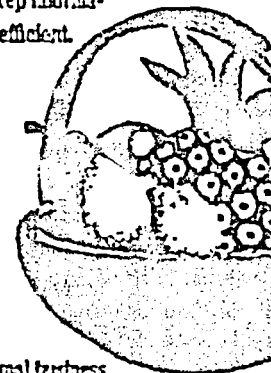
AmerenUE is dedicated to making your life a little easier. We understand the importance of convenience and of having control over how you spend your money. Therefore, we offer a selection of payment options on your energy bill including:

- Budget Billing
- Direct Payment
- Pay-By-Phone
- Pay-By-Web (visit our web site at www.ameren.com)

Choose the payment option you like best. It's just that easy. In the St. Louis area, call 342.1111. Outside the St. Louis area, call toll-free 1.800.552.7533 for more information.

Ask anyone who's lived here awhile, and they'll agree that Missouri weather can change drastically from one day, week or month to the next. These weather changes can bring some unexpected changes in your energy bills, too. If you're interested in ways to manage your energy costs, AmerenUE offers a series of helpful energy guides that provide useful, step-by-step information on how you can make your home more energy efficient. The Energy Tip series includes instructions on:

- Reading your meter
- Calculating your energy costs
- Using your appliances and lighting efficiently
- Insulating your home
- Selecting a heating and cooling system
- Using energy safely



WE'RE HERE 24 HOURS A DAY

Customer service needs often occur outside of normal business hours. With AmerenUE's System 24, we're always available to serve you, 24 hours a day, seven days a week. In the St. Louis area, call 342.1111. Or, call us toll-free at 1.800.552.7533 and have your AmerenUE account number handy. With System 24 you can check your billing or account information, check your current balance, date of last payment, or report a power outage, gas leak, or any other emergency. Our 24-hour accessibility means security and peace of mind for you, our customer.

We ask that you take just a moment to review the survey in this package. Please provide your phone number as requested. This will assist us in identifying your service area so that we may respond promptly to your energy service needs.

We're glad to have you as our neighbor and our customer.





Complete this Important Billing Verification and you could win \$100 worth of free groceries!

Please peel off self-adhesive address label from the front of your envelope and affix here.

Important Billing Record Verification: To confirm that our records are correct, please fill in the phone number for your new address here:

(_ _ _) _ _ _ - _ _ _

Please help us improve service by answering these questions. Then drop this card in the mail and be entered to win \$100 worth of free groceries.

1. How satisfied were you with the process you went through to establish electric service?
 Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied
2. Including your initial call, how many calls did it take to get the electric service connected satisfactorily?
 One Two Three Four or more
3. Would you like information on the AmerenUE On-Call Appliance Warranty plan that protects you from unexpected repair bills for your furnace, air conditioner, and other appliances?
 Yes No
4. Do you own or rent your home?
 Own Rent
5. Based on your experience with AmerenUE, have we earned your loyalty?
 (Circle One) Definitely have not 1 2 3 4 5 6 7 Definitely have Don't know DK
6. Would you be interested in a payment plan that eliminates seasonal fluctuations in your energy bill by billing you an average amount each month?
 Yes No
7. Do you have any suggestions for AmerenUE to improve service to customers moving into new residences?

I see no disclaimer in any of the literature.

Rules for free drawings. No purchase necessary to enter. One entry per household. One winner will be chosen at random each month. Winner will be notified by telephone. Odds for winning will be determined by total number of entries. Complete rules available by mailing a self-addressed, stamped envelope to: Inquiries Unlimited, 227 W. Lancaster Ave., Suite 203, Dorney, PA 19333.

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