

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

BEFORE THE PUBLIC SERVICE COMMISSION
STATE OF MISSOURI

TRANSCRIPT OF PROCEEDINGS

PROCEDURAL CONFERENCE

In the Matter of Union Electric)
Company d/b/a Ameren Missouri's)
Tariffs to Adjust its Revenues) File No. ER-2024-0319
for Electric Service)

TUESDAY, JULY 23, 2024
1:00 P.M.

Jefferson City, MO 65101
via WebEx

VOLUME 1

JOHN CLARK, Presiding
SENIOR REGULATORY LAW JUDGE

(Due to the quality of the recorded media, portions were unable to be transcribed and include inaudible portions. The transcript may also include misinterpreted words and/or unidentified speakers. The transcriber was not present at the time of the recording; therefore, this transcript should not be considered verbatim.)

TRANSCRIBED BY: MELISSA EICKEN

1 LAW JUDGE CLARK: Let's go on the record.
2 We don't have a court reporter present today. What
3 we've been doing with these procedural conferences is
4 recording them, and then sending them out to be
5 transcribed, and then that transcript will be posted
6 in EFIS. I appreciate everybody letting me move the
7 procedural conference today. Apparently, there was a
8 conference the other day in Room 305, and it's my
9 understanding that it may not yield a very good
10 transcript due to audio problems.

11 Now, the commission has set aside this time
12 for a procedural conference -- procedural conference
13 in the case captioned as in the matter of Union
14 Electric Company, doing business as Ameren Missouri's
15 tariffs to adjust its revenues for electric service,
16 and that is file number ER-2024-0319. If I didn't say
17 so already, today's date is July 23rd, 2024. And the
18 current time is 1:01 p.m., and this procedural
19 conference is being conducted via Webex. At this time
20 I'm going to ask for appearances for parties that are
21 already entered in, starting with Ameren Missouri.

22 MR. LOWERY: Good afternoon, Judge. This
23 is Jim Lowery appearing on behalf of Ameren Missouri.

24 LAW JUDGE CLARK: Thank you, Mr. Lowery.

25 MS. TATRO: Good afternoon, Judge. This is

1 Wendy Tatro on behalf of Ameren Missouri.

2 LAW JUDGE CLARK: Thank you, Ms. Tatro. On
3 behalf of commission staff, is there anyone here on
4 behalf of commission staff? Okay. That presents a
5 small problem for me. I'm going to mute for just a
6 second while I e-mail them. Okay. I have -- I have
7 e-mailed staff to see if they can get an attorney here
8 to participate in this conference since I think
9 they're crucial since I'm going to be discussing a
10 procedural schedule. And Emily, would you mind giving
11 staff a call and also letting them know that they
12 (inaudible).

13 EMILY WALTHERS: Yes, sir. I'll give them
14 a shout.

15 LAW JUDGE CLARK: Thank you. We'll go off
16 the record for a moment.

17 MR. JOHNSON: On behalf of commission
18 staff, Mark Johnson.

19 LAW JUDGE CLARK: Thank you.

20 MR. JOHNSON: Sorry. Address is 200
21 Madison Street.

22 LAW JUDGE CLARK: Thank you very much. On
23 behalf of the Office of Public Counsel.

24 MR. WILLIAMS: Nathan Williams, chief
25 deputy, public counsel.

1 LAW JUDGE CLARK: Thank you, Mr. Williams.
2 Have I missed anybody who's already a party to this
3 case? I don't believe so.

4 DIANA: Diana (inaudible) from MIEC.

5 LAW JUDGE CLARK: Have I granted
6 intervention as of yet?

7 DIANA: I believe so.

8 LAW JUDGE CLARK: I may have.

9 MR. LOWERY: Judge, this is Jim Lowery. I
10 don't believe you have granted intervention in any of
11 the intervenors yet.

12 LAW JUDGE CLARK: I don't think so as of
13 yet. But thank you. Why don't I go through the
14 intervenors that are the parties that have filed
15 applications to intervene just to see who's present.
16 I heard Missouri Industrial Energy Consumers. Anyone
17 here on behalf of Sierra Club?

18 MR. MORRISON: Bruce Morrison on behalf of
19 Sierra Club and also on behalf of Metropolitan
20 Congregations United, and with apologies, I've also
21 got one ear on a different Public Service Commission
22 via proceeding covering for Sarah Rubenstein
23 (phonetic). She'll -- she'll be joining that in about
24 30 minutes, and then my attention won't be a little
25 bit divided as it is right now.

1 LAW JUDGE CLARK: I understand. Well,
2 thank you, Mr. Morrison, on behalf of Sierra Club and
3 Metropolitan Congregations United. I don't anticipate
4 this conference taking that long. Anyone here on
5 behalf of Consumers Council of Missouri?

6 MR. KOFFMAN: Yes, Your Honor. This is
7 John Koffman (phonetic). I don't know if you can hear
8 me. I'm on the phone. But I -- again, John Koffman
9 appearing on behalf of the Consumers Council of
10 Missouri. And also, appearing on behalf of AARP.

11 LAW JUDGE CLARK: Okay. Thank you on --
12 thank you, Mr. Koffman, on behalf of Consumers Council
13 of Missouri and AARP. Anyone here from Renew
14 Missouri?

15 MS. MERS: Nicole Mers (phonetic) from
16 Renew Missouri.

17 LAW JUDGE CLARK: Thank you, Ms. Mers. And
18 from Midwest Energy Consumers Group or MECG.

19 MR. OPITZ: Thank you, Your Honor. Tim
20 Opitz on behalf of MECG.

21 LAW JUDGE CLARK: Okay. Thank you,
22 Mr. Opitz. And Mr. Felber (phonetic), I've noticed
23 that you are on as well. You filed an application to
24 intervene today; is that correct?

25 MR. FELBER: Yes, Your Honor, I did. I do

1 run a consumer energy assistance nonprofit that has
2 not taken a stance or anything, so I haven't had my
3 counsel on that take a filing yet, but I just wanted
4 to go ahead and file something for now.

5 LAW JUDGE CLARK: Now, the commission's
6 July 1st order set the 22nd as the deadline for
7 applications to intervene, so. Technically, your
8 application to intervene is out of time. And, so I'll
9 allow you to be here today. I'm not going to allow
10 you to participate.

11 MR. FELBER: Okay.

12 LAW JUDGE CLARK: The commission is going
13 to have to take up granting your application to
14 intervene as -- look at it and examine it as a late
15 filed; okay?

16 MR. FELBER: All right. Thank you, Your
17 Honor.

18 LAW JUDGE CLARK: All right. I think -- is
19 there anybody that I have missed? I don't believe so.
20 I set this procedural conference. It's -- it's -- I
21 want the parties to understand that with these rate
22 cases, the commission is endeavoring to move them as
23 quickly as possible. And, so to that end, we wanted
24 to give -- and I believe staff has asked for more
25 control, rather, than having the commission set a

1 hearing date up front allowing the parties to work
2 together to set a hearing date, and I want the parties
3 be able to do that, but I want them to do that with
4 some perimeters, so. I want you to take into account
5 the following assumptions. If we're looking at an
6 operation of law date, which I believe is June the 1st
7 of 2025, then if you go back, the next agenda before
8 that would be either Wednesday, May 28th or Thursday,
9 May 29th. I want the parties to take into
10 consideration that it would need 10 days for any
11 commission order to be effective from the point it's
12 issued. It usually takes me, with these larger cases,
13 about a month of drafting, so. Try and build that
14 into the procedural schedule. The way things have
15 been going with these larger cases, you can expect
16 probably two agenda discussions, so would be my
17 thought on that, so. If there's going to be a number
18 of issues factor in two -- two discussions for the
19 commissions to make decisions prior to the drafting of
20 their order. And we have not had any luck recently
21 due to the shortage of court reporters expediting
22 transcripts beyond five days, so. Assuming that the
23 commission agrees to expedite transcripts, figure at
24 least five days to get transcripts back from the time
25 of the hearing. And finally, the last assumption I

1 would like the parties to consider is to allow a week
2 or two between final briefs, and the first commission
3 agenda discussions for me to write my memo and
4 properly provide the commission with an overview of
5 the case from which they will make their decisions.
6 Does anybody have any questions regarding those?

7 MR. LOWERY: Not from the company, Your
8 Honor.

9 LAW JUDGE CLARK: Okay. I hear none. That
10 is all I wanted to say in regarding -- regarding a
11 procedural schedule, maybe set a deadline for one.
12 Did I already set one? I don't believe I did.

13 MR. LOWERY: No, you did not, Judge.

14 LAW JUDGE CLARK: Okay. How long staff,
15 Ameren, how long do you believe is a reasonable amount
16 of time to put together a procedural schedule with
17 those perimeters in mind?

18 MR. LOWERY: Judge, I would -- this is Jim
19 Lowery. I would -- I guess ask -- give us -- I mean,
20 I don't think it'll take until August 2nd, but that's
21 just a little over a week. I'm hoping we'll get it
22 done before then, but if we have until then, that
23 would probably be helpful just in case.

24 LAW JUDGE CLARK: Okay. Staff and public
25 counsel?

1 MR. JOHNSON: I -- I agree with Mr. Lowery.
2 I don't think it should take very long. Two weeks
3 would be ample time, but I would -- I would think the
4 parties can probably get something filed before then.
5 Say two weeks would be August 6th.

6 LAW JUDGE CLARK: Okay. Mr. Williams.

7 MR. WILLIAMS: I think for the parties you
8 mentioned that's probably sufficient. I don't know
9 about the potential for intervenors who have not been
10 granted intervention yet.

11 LAW JUDGE CLARK: Well, I was going to
12 address that a little bit later. I think since you
13 brought it up, it may be germane to go ahead and
14 address that now. With the exception of Mr. Felber
15 whose late filed application will still have to be
16 addressed by the commission, I've received
17 applications to intervene from MIEC, Sierra Club,
18 Consumers Council of Missouri, Renew, AARP,
19 Metropolitan Congregation United, MECG. Is there any
20 reason -- do any parties need additional time to vet
21 any of those applications? Or does anybody have an
22 objection to me asking if there are objections to
23 granting intervention to those parties now?

24 MR. LOWERY: Judge, this is Jim Lowery on
25 behalf of the company. We don't have any objection to

1 the intervention request of those parties. I'll just
2 state for the record that we will have an objection to
3 Mr. Felber's intervention on -- on probably multiple
4 grounds, but we don't have an objection to those other
5 parties.

6 LAW JUDGE CLARK: Okay. Well, I'll give
7 the -- I'll give the 10 days for responses to
8 Mr. Felber's application. On behalf of staff, is
9 there any objection from staff to any of those parties
10 I mentioned?

11 MR. JOHNSON: No objection from staff.

12 LAW JUDGE CLARK: And to the Office of
13 Public Counsel?

14 MR. WILLIAMS: No objections.

15 LAW JUDGE CLARK: Okay. With that, I will
16 grant intervention to MIEC, Sierra Club, Consumers
17 Council of Missouri, Renew Missouri, AARP,
18 Metropolitan Congregation United, MECG. And I will --
19 I'm not in the office at the moment, so I will
20 memorialize that in an order granting those
21 applications tomorrow.

22 Now, with that in mind, do -- OPC, you said
23 you were fine. Do any of the -- if I were to set an
24 outside date of August 7th for submission of a
25 proposed procedural schedule, are there any

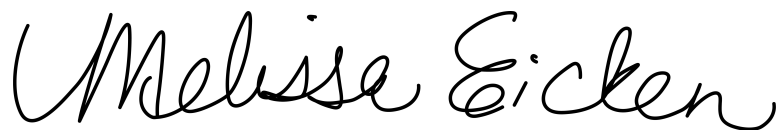
1 intervenors that would object to that? I hear none.
2 Okay. And I will memorialize this in an order
3 tomorrow morning as well. I will set August the 7th
4 for a proposed procedural schedule for a status report
5 informing the commission when they can expect a
6 procedural schedule. That is all I wanted to address
7 at this procedural conference. Is there anything else
8 that any other parties wanted to address at this time?
9 I hear none. Again, thank you for accommodating the
10 two changes in the -- in this procedural schedule I
11 made. I will now adjourn this procedural schedule and
12 will go off the record. Adjourn this procedural
13 conference and go off the record.

14 (Audio ended.)
15
16
17
18
19
20
21
22
23
24
25

CERTIFICATE OF REPORTER

1
2
3 I, Melissa J. Eicken, Certified Court
4 Reporter of Missouri, Certified Shorthand Reporter of
5 Illinois and Registered Professional Reporter, do
6 hereby certify that I was asked to prepare a
7 transcript of proceedings had in the above-mentioned
8 case, which proceedings were held with no court
9 reporter present utilizing an open microphone system
10 of preserving the record.

11 I further certify that the foregoing pages
12 constitute a true and accurate reproduction of the
13 proceedings as transcribed by me to the best of my
14 ability and may include inaudible sections or
15 misidentified speakers of said open microphone
16 recording.

17 

18
19 Melissa J. Eicken, CCR, CSR, RPR

20
21
22
23
24 Date:
25

1	14 11:6,8 addressed 9:16 adjourn 11:11,12 adjust 2:15 afternoon 2:22,25 agenda 7:7,16 8:3	B	9:25 conducted 2:19 conference 2:7,8, 12,19 3:8 5:4 6:20 11:7,13 conferences 2:3 Congregation 9:19 10:18 Congregations 4:20 5:3 consideration 7:10 consumer 6:1 Consumers 4:16 5:5,9,12,18 9:18 10:16 control 6:25 correct 5:24 Council 5:5,9,12 9:18 10:17 counsel 3:23,25 6:3 8:25 10:13 court 2:2 7:21 covering 4:22 crucial 3:9 current 2:18
2	agree 9:1 agrees 7:23 ahead 6:4 9:13 allowing 7:1 Ameren 2:14,21, 23 3:1 8:15 amount 8:15 ample 9:3 anticipate 5:3 apologies 4:20 Apparently 2:7 appearances 2:20 appearing 2:23 5:9,10 application 5:23 6:8,13 9:15 10:8 applications 4:15 6:7 9:17,21 10:21 assistance 6:1 Assuming 7:22 assumption 7:25 assumptions 7:5 attention 4:24 attorney 3:7 audio 2:10 11:14 August 8:20 9:5 10:24 11:3	C	back 7:7,24 behalf 2:23 3:1,3, 4,17,23 4:17,18, 19 5:2,5,9,10,12, 20 9:25 10:8 bit 4:25 9:12 briefs 8:2 brought 9:13 Bruce 4:18 build 7:13 business 2:14
3	amount 8:15 ample 9:3 anticipate 5:3 apologies 4:20 Apparently 2:7 appearances 2:20 appearing 2:23 5:9,10 application 5:23 6:8,13 9:15 10:8 applications 4:15 6:7 9:17,21 10:21 assistance 6:1 Assuming 7:22 assumption 7:25 assumptions 7:5 attention 4:24 attorney 3:7 audio 2:10 11:14 August 8:20 9:5 10:24 11:3	D	call 3:11 captioned 2:13 case 2:13 4:3 8:5, 23 cases 6:22 7:12, 15 chief 3:24 CLARK 2:1,24 3:2, 15,19,22 4:1,5,8, 12 5:1,11,17,21 6:5,12,18 8:9,14, 24 9:6,11 10:6,12, 15 Club 4:17,19 5:2 9:17 10:16 commission 2:11 3:3,4,17 4:21 6:12,22,25 7:11, 23 8:2,4 9:16 11:5 commission's 6:5 commissions 7:19 company 2:14 8:7
6	amount 8:15 ample 9:3 anticipate 5:3 apologies 4:20 Apparently 2:7 appearances 2:20 appearing 2:23 5:9,10 application 5:23 6:8,13 9:15 10:8 applications 4:15 6:7 9:17,21 10:21 assistance 6:1 Assuming 7:22 assumption 7:25 assumptions 7:5 attention 4:24 attorney 3:7 audio 2:10 11:14 August 8:20 9:5 10:24 11:3		date 2:17 7:1,2,6 10:24 day 2:8 days 7:10,22,24 10:7 deadline 6:6 8:11 decisions 7:19 8:5 deputy 3:25
7	amount 8:15 ample 9:3 anticipate 5:3 apologies 4:20 Apparently 2:7 appearances 2:20 appearing 2:23 5:9,10 application 5:23 6:8,13 9:15 10:8 applications 4:15 6:7 9:17,21 10:21 assistance 6:1 Assuming 7:22 assumption 7:25 assumptions 7:5 attention 4:24 attorney 3:7 audio 2:10 11:14 August 8:20 9:5 10:24 11:3		
A	amount 8:15 ample 9:3 anticipate 5:3 apologies 4:20 Apparently 2:7 appearances 2:20 appearing 2:23 5:9,10 application 5:23 6:8,13 9:15 10:8 applications 4:15 6:7 9:17,21 10:21 assistance 6:1 Assuming 7:22 assumption 7:25 assumptions 7:5 attention 4:24 attorney 3:7 audio 2:10 11:14 August 8:20 9:5 10:24 11:3		
AARP 5:10,13 9:18 10:17 accommodating 11:9 account 7:4 additional 9:20 address 3:20 9:12,			

<p>Diana 4:4,7 discussing 3:9 discussions 7:16, 18 8:3 divided 4:25 drafting 7:13,19 due 2:10 7:21</p>	<p>Felber's 10:3,8 figure 7:23 file 2:16 6:4 filed 4:14 5:23 6:15 9:4,15 filing 6:3 final 8:2 finally 7:25 fine 10:23 front 7:1</p>	<p style="text-align: center;">I</p> <hr/> <p>inaudible 3:12 4:4 Industrial 4:16 informing 11:5 intervene 4:15 5:24 6:7,8,14 9:17 intervenor 4:11, 14 9:9 11:1 intervention 4:6, 10 9:10,23 10:1,3, 16 issued 7:12 issues 7:18</p>	<p style="text-align: center;">L</p> <hr/> <p>larger 7:12,15 late 6:14 9:15 law 2:1,24 3:2,15, 19,22 4:1,5,8,12 5:1,11,17,21 6:5, 12,18 7:6 8:9,14, 24 9:6,11 10:6,12, 15 letting 2:6 3:11 long 5:4 8:14,15 9:2 Lowery 2:22,23,24 4:9 8:7,13,18,19 9:1,24 luck 7:20</p>
<p style="text-align: center;">E</p> <hr/> <p>e-mail 3:6 e-mailed 3:7 ear 4:21 effective 7:11 EFIS 2:6 electric 2:14,15 Emily 3:10,13 end 6:23 endeavoring 6:22 ended 11:14 energy 4:16 5:18 6:1 entered 2:21 ER-2024-0319 2:16 examine 6:14 exception 9:14 expect 7:15 11:5 expedite 7:23 expediting 7:21</p>	<p style="text-align: center;">G</p> <hr/> <p>germane 9:13 give 3:13 6:24 8:19 10:6,7 giving 3:10 good 2:9,22,25 grant 10:16 granted 4:5,10 9:10 granting 6:13 9:23 10:20 grounds 10:4 Group 5:18 guess 8:19</p>	<p style="text-align: center;">J</p> <hr/> <p>Jim 2:23 4:9 8:18 9:24 John 5:7,8 Johnson 3:17,18, 20 9:1 10:11 joining 4:23 Judge 2:1,22,24, 25 3:2,15,19,22 4:1,5,8,9,12 5:1, 11,17,21 6:5,12, 18 8:9,13,14,18, 24 9:6,11,24 10:6, 12,15 July 2:17 6:6 June 7:6</p>	<p style="text-align: center;">M</p> <hr/> <p>made 11:11 Madison 3:21 make 7:19 8:5 Mark 3:18 matter 2:13 MECG 5:18,20 9:19 10:18 memo 8:3 memorialize 10:20 11:2 mentioned 9:8 10:10 Mers 5:15,17 Metropolitan 4:19 5:3 9:19 10:18 Midwest 5:18 MIEC 4:4 9:17 10:16</p>
<p style="text-align: center;">F</p> <hr/> <p>factor 7:18 Felber 5:22,25 6:11,16 9:14</p>	<p style="text-align: center;">H</p> <hr/> <p>hear 5:7 8:9 11:1,9 heard 4:16 hearing 7:1,2,25 helpful 8:23 Honor 5:6,19,25 6:17 8:8 hoping 8:21</p>	<p style="text-align: center;">K</p> <hr/> <p>Koffman 5:6,7,8, 12</p>	

<p>mind 3:10 8:17 10:22</p> <p>minutes 4:24</p> <p>missed 4:2 6:19</p> <p>Missouri 2:21,23 3:1 4:16 5:5,10, 13,14,16 9:18 10:17</p> <p>Missouri's 2:14</p> <p>moment 3:16 10:19</p> <p>month 7:13</p> <p>morning 11:3</p> <p>Morrison 4:18 5:2</p> <p>move 2:6 6:22</p> <p>multiple 10:3</p> <p>mute 3:5</p> <hr/> <p style="text-align: center;">N</p> <hr/> <p>Nathan 3:24</p> <p>Nicole 5:15</p> <p>nonprofit 6:1</p> <p>noticed 5:22</p> <p>number 2:16 7:17</p> <hr/> <p style="text-align: center;">O</p> <hr/> <p>object 11:1</p> <p>objection 9:22,25 10:2,4,9,11</p> <p>objections 9:22 10:14</p> <p>office 3:23 10:12, 19</p> <p>OPC 10:22</p> <p>operation 7:6</p>	<p>Opitz 5:19,20,22</p> <p>order 6:6 7:11,20 10:20 11:2</p> <p>overview 8:4</p> <hr/> <p style="text-align: center;">P</p> <hr/> <p>p.m. 2:18</p> <p>participate 3:8 6:10</p> <p>parties 2:20 4:14 6:21 7:1,2,9 8:1 9:4,7,20,23 10:1, 5,9 11:8</p> <p>party 4:2</p> <p>perimeters 7:4 8:17</p> <p>phone 5:8</p> <p>phonetic 4:23 5:7, 15,22</p> <p>point 7:11</p> <p>posted 2:5</p> <p>potential 9:9</p> <p>present 2:2 4:15</p> <p>presents 3:4</p> <p>prior 7:19</p> <p>problem 3:5</p> <p>problems 2:10</p> <p>procedural 2:3,7, 12,18 3:10 6:20 7:14 8:11,16 10:25 11:4,6,7,10, 11,12</p> <p>proceeding 4:22</p> <p>properly 8:4</p> <p>proposed 10:25 11:4</p> <p>provide 8:4</p>	<p>public 3:23,25 4:21 8:24 10:13</p> <p>put 8:16</p> <hr/> <p style="text-align: center;">Q</p> <hr/> <p>questions 8:6</p> <p>quickly 6:23</p> <hr/> <p style="text-align: center;">R</p> <hr/> <p>rate 6:21</p> <p>reason 9:20</p> <p>reasonable 8:15</p> <p>received 9:16</p> <p>recently 7:20</p> <p>record 2:1 3:16 10:2 11:12,13</p> <p>recording 2:4</p> <p>Renew 5:13,16 9:18 10:17</p> <p>report 11:4</p> <p>reporter 2:2</p> <p>reporters 7:21</p> <p>request 10:1</p> <p>responses 10:7</p> <p>revenues 2:15</p> <p>Room 2:8</p> <p>Rubenstein 4:22</p> <p>run 6:1</p> <hr/> <p style="text-align: center;">S</p> <hr/> <p>Sarah 4:22</p> <p>schedule 3:10 7:14 8:11,16 10:25 11:4,6,10, 11</p>	<p>sending 2:4</p> <p>service 2:15 4:21</p> <p>set 2:11 6:6,20,25 7:2 8:11,12 10:23 11:3</p> <p>she'll 4:23</p> <p>shortage 7:21</p> <p>shout 3:14</p> <p>Sierra 4:17,19 5:2 9:17 10:16</p> <p>sir 3:13</p> <p>small 3:5</p> <p>staff 3:3,4,7,11,18 6:24 8:14,24 10:8, 9,11</p> <p>stance 6:2</p> <p>starting 2:21</p> <p>state 10:2</p> <p>status 11:4</p> <p>Street 3:21</p> <p>submission 10:24</p> <p>sufficient 9:8</p> <hr/> <p style="text-align: center;">T</p> <hr/> <p>takes 7:12</p> <p>taking 5:4</p> <p>tariffs 2:15</p> <p>Tatro 2:25 3:1,2</p> <p>Technically 6:7</p> <p>things 7:14</p> <p>thought 7:17</p> <p>Thursday 7:8</p> <p>Tim 5:19</p> <p>time 2:11,18,19 6:8 7:24 8:16 9:3, 20 11:8</p>
--	--	--	---

today 2:2,7 5:24
6:9

Y

today's 2:17

yield 2:9

tomorrow 10:21
11:3

transcribed 2:5

transcript 2:5,10

transcripts 7:22,
23,24

U

understand 5:1
6:21

understanding
2:9

Union 2:13

United 4:20 5:3
9:19 10:18

V

vet 9:20

W

WALTHERS 3:13

wanted 6:3,23
8:10 11:6,8

Webex 2:19

Wednesday 7:8

week 8:1,21

weeks 9:2,5

Wendy 3:1

Williams 3:24 4:1
9:6,7 10:14

work 7:1

write 8:3