

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 1

MISCELLANEOUS SERVICE OFFERINGS

13.1 GENERAL REGULATIONS

- 13.1.1 The following rates and charges with their associated regulations will apply for the equipment and facilities which are not regularly furnished under the various classes of exchange service. They apply in addition to the established charges for the service with which the equipment is associated.
- 13.1.2 Unless specifically excepted, Installation/Move Charges quoted in this Section do not apply to reconnections of in-place miscellaneous equipment.
- 13.1.3 For the purpose of applying private line charges, the regulations and charges specified in Section 2 of the Private Line Service Tariff will apply.
- 13.1.4 When the customer's requirements cannot be met with regularly offered equipment, services and arrangements, modifications of standard equipment, specially designed equipment or special services and arrangements will be furnished. They will be provided under the Special Service Arrangements procedure. These will not be furnished if detrimental to the general service.
- 13.1.5 The rates and charges shown herein apply in addition to other applicable nonrecurring charges as described in the Service Connection Charges Section, Section 19, of this Tariff.
- 13.1.6 The Service and Equipment Charges listed in this Section will apply for each item of equipment installed in addition to any applicable Installation/Move or Nonrecurring Charges. The Service and Equipment Charges do not apply to inside moves of equipment.

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Issued: December 29, 1983

Effective: January 01, 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 2  
Replacing Original Sheet 2

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)

A. General

1. Automatic Call Distributing Systems provided by Electronic Switching Systems (ACD-ESS) is a range of ACD services. Service provision utilizes No. 1 Electronic Switching System central office equipment. ACD-ESS service automatically distributes calls from groups of incoming facilities to one or several groups of answering positions. If all positions are busy, incoming calls are held in queue, in their order of arrival, until positions become available.
2. The following terms as used in this Section are defined below:

(FC)

Network Access Registers - provide access between the local exchange network and the ACD-ESS. It performs a service comparable to a Private Branch Exchange (PBX) trunk.(2)

Primary Location - refers to the customer's principal premises used for answering calls. There is only one primary location per ACD-ESS System.

Secondary Location - refers to any premises, other than the customer's primary location, served by one or more answering positions of an ACD-ESS System.

B. Rules and Regulations

1. The following rules and regulations are in addition to other rules and regulations as stated in this tariff.
2. Provision of this service, or a portion thereof, is available only where facilities and operational conditions permit.
3. The rates and charges for the ACD-ESS System are in addition to the established monthly and nonrecurring charges applicable to other services terminated in the ACD-ESS System.

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Directory Assistance Service General Regulations, Allowances, Exemptions and Rates found in Directory Services Section of this tariff as they apply to Private Branch Exchange Service trunks are applicable.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 2  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)

A. General

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2. The following terms as used in this Section are defined below:

Network Access Registers - provide access between the local exchange network and the ACD-ESS. It performs a service comparable to a Private Branch Exchange (PBX) trunk.(1)

Primary Location - refers to the customer's principal premises used for answering calls. There is only one primary location per ACD-ESS System.

Secondary Location - refers to any premises, other than the customer's primary location, served by one or more answering positions of the ACD-ESS System.

B. Rules and Regulations

1. The following rules and regulations are in addition to other rules and regulations as stated in this Tariff.
2. Provision of this service, or a portion thereof, is available only where facilities and operational conditions permit.
3. The rates and charges for the ACD-ESS System are in addition to the established monthly and nonrecurring charges applicable to other services terminated in the ACD-ESS System.

CANCELLED  
MAR 30 1990  
R.S.#2  
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FILED  
JAN 1 1984  
83 - 253  
Public Service Commission

(1) Directory Assistance Service General Regulations, Allowances, Exemptions and Rates found in Directory Services Section of this Tariff as they apply to Private Branch Exchange Service trunks are applicable.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 3  
Replacing Original Sheet 3

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

4. Facilities

- a. Facilities are contracted for out of this and other tariffs to support not only all simultaneous calls being answered, but also those calls being held in queue. The customer must contract for a sufficient number of facilities, including network access registers, so as to prevent impairment of general telephone service as discussed in Section 17 of this tariff.
- b. Facilities connecting more than one ACD-ESS or an ACD-ESS with a Centrex System served by a No. 1 Electronic Switching System are considered tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
- c. PBX and Centrex stations may be terminated on the ACD-ESS central office queuing equipment. This is considered a trunk-to-station tie line and applicable charges for universal tie line terminals or charges for comparable service should be applied. Centrex stations terminated in ACD-ESS are considered "trunk-to-stations" tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
- d. Charges for facilities connecting agent or supervisory premises consoles to ACD-ESS central office queuing equipment are included in facility charges. If the total number of consoles arranged to receive incoming calls exceeds the total number of Foreign Exchange, Foreign Serving Office, WATS, Tie Lines, CCSA and Network Access Registers, channel charges as found in Section 2 of the Private Line Service Tariff apply from the ACD-ESS serving office to the customer's premises for the channel associated with each such excess console.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1980

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

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~~General Exchange Tariff~~  
Section 13  
Original Sheet 3  
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DEC 29 1983  
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

4. Facilities

- a. Facilities are contracted for out of this and other Tariffs to support not only all simultaneous calls being answered, but also those calls being held in queue. The customer must contract for a sufficient number of facilities, including network access registers, so as to prevent impairment of general telephone service as discussed in Section 17 of this Tariff.
- b. Facilities connecting more than one ACD-ESS or an ACD-ESS with a Centrex System served by a No. 1 Electronic Switching System are considered tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
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CANCELLED  
MAR 20 1990  
BY AKS #3  
Public Service Commission  
MISSOURI

FILED  
JAN - 1 1984  
83 - 253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 4  
Replacing Original Sheet 4

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

4. Facilities-(Continued)

- e. Appropriate Private Line Service Tariff charges will apply for channels required to provide supplemental ACD functions, supervisory signaling and Management Information System.
- f. The ACD-ESS offering contemplates a system to be located within a single premises. When portions of a system are located at one or more secondary premises requiring connecting facilities between the premises, private line mileage charges and/or construction charges may be applicable for provision of the facilities.
- g. When ACD-ESS secondary locations are to be served directly from the ACD-ESS serving office but the premises is physically located in another central office serving area, additional Private Line Service Tariff mileage charges should be applied as described in Paragraph 13.2.1, B.4.h.
- h. The ACD-ESS offering contemplates the customer's location being located within the same serving office area as the central office equipment providing the ACD-ESS service. However, at the discretion of the Telephone Company and subject to operating limits and facility availability, ACD-ESS service may be extended to a customer's location in a different serving office area than that served by the central office equipped to provide ACD-ESS service. When ACD-ESS service is extended in this manner, additional charges are applicable. In addition to those charges discussed in Paragraph 13.2.1, B.4.d. of this tariff, Private Line Service Tariff channel charges for the distance from the ACD-ESS serving office to the normal serving office of the customer's location will be applied for each console.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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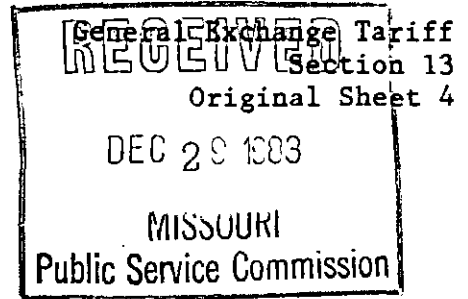
Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

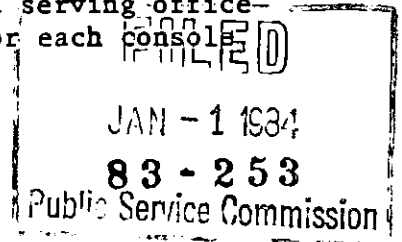
13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

4. Facilities-(Continued)

- e. Appropriate Private Line Service Tariff charges will apply for channels required to provide supplemental ACD functions, supervisory signaling and Management Information System.
- f. The ACD-ESS offering contemplates a system to be located within a single premises. When portions of a system are located at one or more secondary premises requiring connecting facilities between the premises, private line mileage charges and/or construction charges may be applicable for provision of the facilities.
- g. When ACD-ESS secondary locations are to be served directly from the ACD-ESS serving office but the premises is physically located in another central office serving area, additional Private Line Service Tariff mileage charges should be applied as described in Paragraph 13.2.1, B.4.h.
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CANCELLED  
MAR 30 1990  
BY JAR R.S.#4  
Public Service Commission  
MISSOURI



Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 5  
Replacing Original Sheet 5

### MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
- B. Rules and Regulations-(Continued)
4. Facilities-(Continued)
- i. If ACD-ESS consoles are extended off premises, extension line mileage charges are applicable for each channel extension. If special construction and/or equipment assembly are required to provide the service, supplemental charges, based on cost, will be applicable via Special Service Arrangement Requests.
- j. The operating range of ACD-ESS agent and supervisor consoles will allow provision of service to most customer locations. It may be found in some cases, however, that the combination of distance from the ACD-ESS central office and the mix of normal distribution and trunking facilities available between the locations will limit the capabilities of the consoles. The Telephone Company is under no obligation to provide ACD-ESS service to such locations. Special Service Arrangements and/or special distribution or trunking facilities may be required to restore some or all of the capabilities specified for the consoles. If the customer agrees to pay the supplemental charges based on costs of such Special Service Arrangements and/or facilities and to accept the service with any limitations which may remain, the Telephone Company may agree to provide the ACD-ESS service.
5. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to equipment provided under this offering.
6. Responsibilities of the Customer
- a. Chairs, desks or tables required for mounting equipment and operating the service are furnished and maintained by the customer.
- b. Operation of console and display unit equipment will be performed at the expense of the customer.
- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380



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General Exchange Tariff  
Section 13  
Original Sheet 5  
DEC 20 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

4. Facilities-(Continued)

i. If ACD-ESS consoles are extended off premises, extension line mileage charges are applicable for each channel extension. If special construction and/or equipment assembly are required to provide the service, supplemental charges, based on cost, will be applicable via Special Service Arrangement Requests.

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5. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to equipment provided under this offering.

6. Responsibilities of the Customer

a. Chairs, desks or tables required for mounting equipment and operating the service are furnished and maintained by the customer.

b. Operation of console and display unit equipment will be performed at the expense of the customer.

FILED  
JAN 1 1984  
83 - 253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 6  
Replacing Original Sheet 6

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems  
(ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

6. Responsibilities of the Customer-(Continued)

Suitable power outlets and the necessary commercial power to operate the system will be provided by the customer. The customer assumes all responsibility for safe conditions of wiring outlets and power.

7. Service Features

a. Type A Service

(1) Standard Features

Uniform call distribution with queuing  
Dial intercommunication between ACD stations  
Call Transfer, Consultation Hold and Add-On Conference  
One Directory Listing for the system

(2) Optional Features

Make Busy Arrangements  
Calls Waiting Indication  
Delay Announcements  
Agent Information Announcement Access  
Direct Outward Dialing

b. Type B Service

(1) Standard Features

Call Distribution  
Dial intercommunication between ACD terminals  
Call Transfer, Consultation Hold and Add-On Conference  
One Directory Listing for the system  
Uniform distribution of incoming calls to answering positions on a per split basis (Maximum of 30 splits per system)

(MT)

(MT)

(AT) (1) Obsolete - to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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General Exchange Tariff  
**RECEIVED** Section 13  
Original Sheet 6  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

6. Responsibilities of the Customer-(Continued)

Suitable power outlets and the necessary commercial power to operate the system will be provided by the customer. The customer assumes all responsibility for safe conditions of wiring outlets and power.

7. Service Features

a. Type A Service

(1) Standard Features

Uniform call distribution with queuing  
Dial intercommunication between ACD stations  
Call Transfer, Consultation Hold and Add-On Conference  
One Directory Listing for the system

(2) Optional Features

Make Busy Arrangements  
Calls Waiting Indication  
Delay Announcements  
Agent Information Announcement Access  
Direct Outward Dialing

b. Type B Service

(1) Standard Features

Call Distribution  
Dial intercommunication between ACD-terminals  
Call Transfer, Consultation Hold and Add-On Conference  
One Directory Listing for the system  
Uniform distribution of incoming calls to answering positions on a per split basis (Maximum of 130 splits per system)  
Queuing of incoming calls to a split  
Priority queuing of specific calls to a split, when required by the customer

**CANCELLED**  
MAR 30 1990  
BY 1st B.S. #6  
Public Service Commission  
MISSOURI

**RECEIVED**  
JAN 01 1984  
MISSOURI  
Public Service Commission  
83-253

Issued: **DEC 29 1983**

Effective: **JAN 01 1984**

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 7  
Replacing Original Sheet 7

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

7. Service Features-(Continued)

b. Type B Service-(Continued)

(1) Standard Features-(Continued)

Queuing of incoming calls to a split  
Priority queuing of specific calls to a split, when required by the customer  
Zip tone to indicate incoming ACD calls  
Key activated console features for emergency alert, trouble reporting and direct calling  
Special agent (Maximum of 1000 per system)

(2) Optional Features

Night Service  
Call Origin Announcement  
Delay Announcement  
Flexible First Delay Announcement  
Agent Emergency Alert Arrangement  
Calls Waiting Indication  
System Display and Control Equipment  
Dynamic Traffic Display  
Teletypewriter Management Information System  
Service Supervising  
Agent Information Announcement Access  
Alternate Traffic Routing  
Direct Outward Dialing  
Touch-Tone Calling Service on Intercommunication Service  
Agent Status Display Console  
Key Control and Alarm Console  
Optional Reserve Power

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

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General Exchange Tariff  
Section 13

Original Sheet 7  
**RECEIVED**  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

7. Service Features-(Continued)

b. Type B Service-(Continued)

(1) Standard Features-(Continued)

Zip tone to indicate incoming ACD calls  
Key activated console features for emergency alert, trouble reporting and direct calling  
Special agent (Maximum of 1000 per system)

(2) Optional Features

- Night Service
- Call Origin Announcement
- Delay Announcement
- Flexible First Delay Announcement
- Agent Emergency Alert Arrangement
- Calls Waiting Indication
- System Display and Control Equipment
- Dynamic Traffic Display
- Teletypewriter Management Information System
- Service Supervising
- Agent Information Announcement Access
- Alternate Traffic Routing
- Direct Outward Dialing
- Touch-Tone Calling Service on Inter-communication Service
- Agent Status Display Console
- Key Control and Alarm Console
- Optional Reserve Power

**CANCELLED**  
MAR 30 1990  
BY JRS#7  
Public Service Commission  
MISSOURI

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 8  
Replacing Original Sheet 8

### MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

7. Service Features-(Continued)

c. Type C Service

(1) Standard Features

Uniform Call distribution with queuing  
Dial intercommunication between ACD stations  
Direct outward dialing, when required by the customer  
Call Transfer, Consultation Hold and Add-On Conference  
One directory listing for the system  
Uniform distribution of incoming calls to answering positions on a per split basis (maximum of 30 splits per system)  
Queuing of incoming calls to a split  
Priority queuing of specific calls to a split, when required by the customer  
Zip tone to indicate incoming ACD calls  
Key activated console features for emergency alert, trouble reporting and direct calling  
TOUCH-TONE Calling Service on Intercommunication Service  
Special agent/supervisor consoles (Maximum of 1,000 per system)

(2) Optional Features

ACD-ESS Management Information System (AEMIS)  
Incoming Call Identification  
Night Service  
Delay Announcements  
Flexible First Delay Announcement  
Agent Emergency Alert Arrangement  
Calls Waiting Indication  
System Display and Control Equipment  
Agent Status Display Console  
Key Control and Alarm Console  
Service Supervising  
Reserve Power  
Agent Information Announcement Access  
Alternate Traffic Routing

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

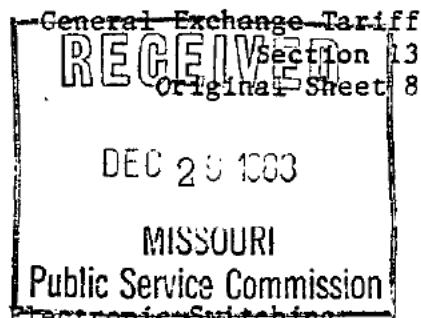
Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

7. Service Features-(Continued)

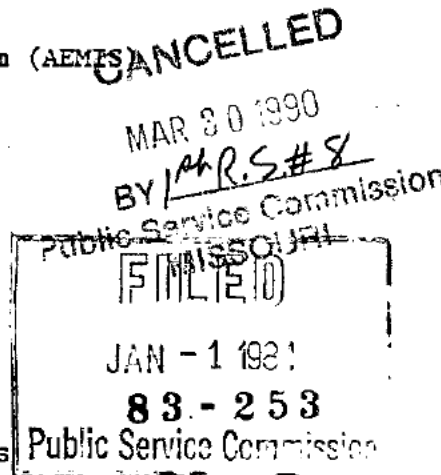
c. Type C Service

(1) Standard Features

- Uniform Call distribution with queuing
- Dial intercommunication between ACD stations
- Direct outward dialing, when required by the customer
- Call Transfer, Consultation Hold and Add-On Conference
- One directory listing for the system
- Uniform distribution of incoming calls to answering positions on a per split basis (maximum of 30 splits per system)
- Queuing of incoming calls to a split
- Priority queuing of specific calls to a split, when required by the customer
- Zip tone to indicate incoming ACD calls
- Key activated console features for emergency alert, trouble reporting and direct calling
- TOUCH-TONE Calling Service on Intercommunication Service
- Special agent/supervisor consoles (Maximum of 1,000 per system)

(2) Optional Features

- ACD-ESS Management Information System (AEMIS)
- Incoming Call Identification
- Night Service
- Delay Announcements
- Flexible First Delay Announcement
- Agent Emergency Alert Arrangement
- Calls Waiting Indication
- System Display and Control Equipment
- Agent Status Display Console
- Key Control and Alarm Console
- Service Supervising
- Reserve Power
- Agent Information Announcement Access
- Alternate Traffic Routing



Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 9  
Replacing Original Sheet 9

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

8. Additional Directory Listings (including those needed for 2 through 30 splits) will be obtained under Tariff rates for Business Extra Listings as covered in Section 6 of this Tariff.

9. Complex Inside Moves and Changes

Changing the Type A or Type B system parameters or announcement messages programmed in the central office and/or on premises moves or rearrangements of ACD-ESS premises components will be provided based on costs, including engineering, labor and material, except as otherwise noted.

10. Type B service is restricted to existing locations except that customers can outside move the service within the serving office area on an out-of-service basis.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

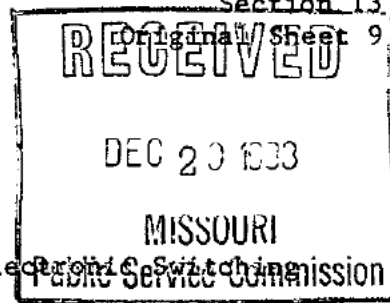


No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13

Original Sheet 9



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

8. Additional Directory Listings (including those needed for 2 through 30 splits) will be obtained under Tariff rates for Business Extra Listings as covered in Section 6 of this Tariff.

9. Complex Inside Moves and Changes

Changing the Type A or Type B system parameters or announcement messages programmed in the central office and/or on premises moves or rearrangements of ACD-ESS premises components will be provided based on costs, including engineering, labor and material, except as otherwise noted.

10. Type B service is restricted to existing locations except that customers can outside move the service within the serving office area on an out-of-service basis.

CANCELLED

MAR 30 1990

BY Mr R.S.#9

Public Service Commission  
MISSOURI

FILED

JAN - 1 1984

83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 10  
Replacing Original Sheet 10

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

11. Plan I and Plan II Service

Where items of equipment offered under this Tariff for ACD-ESS are available under Plan I and Plan II (Paragraphs 13.2.1, D.3. and D.4.) the following additional rules and regulations apply:

- a. As a condition to providing service under Plan I and Plan II, a written Service Application will be required from the customer for the equipment provided.
- b. The monthly rates under Plan I will consist of the sum of the Fixed and Variable Rates and will apply from the date the equipment is placed in service. The Fixed Rate will apply only for the selected payment period and will not be subject to change by the Telephone Company during the Fixed Rate Term, but will remain subject to the regulations of the Missouri Public Service Commission. The Variable Rate will apply for the time the equipment to which it applies is in service. Variable Rates are subject to change.
- c. In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the Fixed Rate Term, the customer will be billed the sum of the present-worth amount of the Fixed Monthly Rates for the unexpired portion of the Fixed Rate Term.
- d. Monthly charges for Plan II apply from the date the equipment is placed in service and are subject to change.
- e. Subject to prior written consent of the Telephone Company, service provided under Plan I may be transferred to others upon payment of a transfer charge of \$250, provided that the assignment does not require the Telephone Company to remove any of the equipment provided under Plan I from the premises where located. In addition, the assignee shall establish financial responsibility to the Telephone Company's satisfaction.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

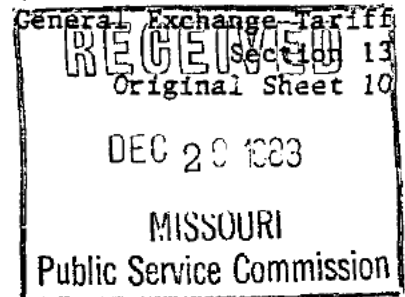
Issued: February 28, 1990

Effective: March 30, 1990

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.11-2014-0380

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

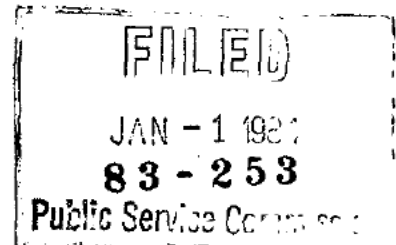
11. Plan I and Plan II Service

Where items of equipment offered under this Tariff for ACD-ESS are available under Plan I and Plan II (Paragraphs 13.2.1, D.3. and D.4.) the following additional rules and regulations apply:

- a. As a condition to providing service under Plan I and Plan II, a written Service Application will be required from the customer for the equipment provided.
- b. The monthly rates under Plan I will consist of the sum of the Fixed and Variable Rates and will apply from the date the equipment is placed in service. The Fixed Rate will apply only for the selected payment period and will not be subject to change by the Telephone Company during the Fixed Rate Term, but will remain subject to the regulations of the Missouri Public Service Commission. The Variable Rate will apply for the time the equipment to which it applies is in service. Variable Rates are subject to change.
- c. In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the Fixed Rate Term, the customer will be billed the sum of the present-worth amount of the Fixed Monthly Rates for the unexpired portion of the Fixed Rate Term.
- d. Monthly charges for Plan II apply from the date the equipment is placed in service and are subject to change.

CANCELLED

MAR 8 0 1990  
BY 124 R.S.#10  
Public Service Commission  
MISSOURI



Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 11  
Replacing Original Sheet 11

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

11. Plan I and Plan II Service-(Continued)

(MT)  
|  
|  
(MT)

- f. Additional equipment provided under Plan I and Plan II may be added, subsequent to the initial installation of the service upon payment of applicable Complex Installation/Move Charges and subject to conditions and rates then in effect in the Telephone Company's tariffs. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected, the customer will be given a choice of a separate or coterminous Fixed Rate Term. A coterminous Fixed Rate Term will expire within the same billing period as that of the Fixed Rate Term of the initial Service Application. For the equipment added under a coterminous agreement, Fixed Rates will be adjusted on a present-worth basis.
- g. All equipment provided on a single customer order and offered under this section of the tariff under Plan I must be provided under the terms of the same Plan I Fixed Rate Term.
- h. Plan I customers may elect to prepay all of the unexpired portion of the Fixed Rates during the Fixed Rate Term. The amount billed to the customer will be the present-worth amount of the sum of the remaining monthly payments.
- i. Plan II customers may elect to change to any Plan I payment period. In this event, initial Plan I Complex Installation/Move Charges will not apply and the Fixed Rate Term will commence as of the date the customer elects to make the change.
- j. Where present-worth amount or basis is referred to in regulations stated for this offering, the percentage to be used will be nine percent per annum.

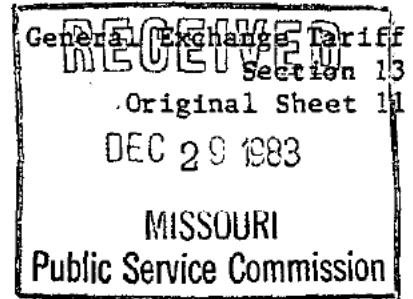
(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

February 28, 1990      Effective: March 30, 1990      Issued:

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

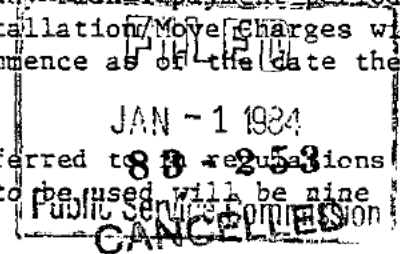
13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

11. Plan I and Plan II Service-(Continued)

- e. Subject to prior written consent of the Telephone Company, service provided under Plan I may be transferred to others upon payment of a transfer charge of \$250, provided that the assignment does not require the Telephone Company to remove any of the equipment provided under Plan I from the premises where located. In addition, the assignee shall establish financial responsibility to the Telephone Company's satisfaction.
- f. Additional equipment provided under Plan I and Plan II may be added, subsequent to the initial installation of the service upon payment of applicable Complex Installation/Move Charges and subject to conditions and rates then in effect in the Telephone Company's Tariffs. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected, the customer will be given a choice of a separate or coterminous Fixed Rate Term. A coterminous Fixed Rate Term will expire within the same billing period as that of the Fixed Rate Term of the initial Service Application. For the equipment added under a coterminous agreement, Fixed Rates will be adjusted on a present-worth basis.
- g. All equipment provided on a single customer order and offered under this Section of the Tariff under Plan I must be provided under the terms of the same Plan I Fixed Rate Term.
- h. Plan I customers may elect to prepay all of the unexpired portion of the Fixed Rates during the Fixed Rate Term. The amount billed to the customer will be the present-worth amount of the sum of the remaining monthly payments.
- i. Plan II customers may elect to change to any Plan I payment period. In this event, initial Plan I Complex Installation/Move Charges will not apply and the Fixed Rate Term will commence as of the date the customer elects to make the change.
- j. Where present-worth amount or basis is referred to ~~88~~ <sup>83</sup> ~~253~~ <sup>253</sup> ~~percent~~ <sup>percent</sup> stated for this offering, the percentage to be used will be nine percent per annum.



Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

MAR 30 1990 BY R.S.#11 Public Service Commission MISSOURI

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 12  
Replacing Original Sheet 12

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

12. Nonrecurring Charges

a. Type A & B Service

The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this tariff. For those items designated as being available under the Plan I, Paragraph 13.2.1, D.3., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment period to coterminate with the Plan I payment period selected for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the Complex Installation/Move Charges to the amount to be billed:

<u>24 Months</u>	<u>48 Months</u>	<u>72 Months</u>	<u>96 Months</u>
.0474	.0257	.0186	.0151

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

b. Type C Service

The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this tariff. For those items designated as being available under Plan I, Paragraph 13.2.1, D.4., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment periods to coterminate with the Plan I payment period selected

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(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued:

February 28, 1990      Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED** Section 13  
 Original Sheet 12  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission  
 Electronic Switching

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)

**CANCELLED**

B. Rules and Regulations-(Continued)

12. Nonrecurring Charges

MAR 30 1990

BY W.R.S.#12  
 Public Service Commission  
 MISSOURI

a. Type A & B Service

The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this Tariff. For those items designated as being available under the Plan I, Paragraph 13.2.1, D.3., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment period to coterminate with the Plan I payment period selected for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the Complex Installation/Move Charges to the amount to be billed:

<u>24 Months</u>	<u>48 Months</u>	<u>72 Months</u>	<u>96 Months</u>
.0474	.0257	.0186	.0151

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

b. Type C Service

The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this Tariff. For those items designated as being available under Plan I, Paragraph 13.2.1, D.4., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment periods to coterminate with the Plan I payment period selected for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the installation charges to the amount to be billed.

<u>36 Months</u>	<u>60 Months</u>	<u>84 Months</u>
.0329	.0214	.0166

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 JAN - 1 1984  
 120 Months  
 83 - 253  
 Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 13  
Replacing Original Sheet 13

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

12. Nonrecurring Charges-(Continued)

b. Type C Service-(Continued)

for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the installation charges to the amount to be billed.

<u>36 Months</u>	<u>60 Months</u>	<u>84 Months</u>	<u>120 Months</u>
.0329	.0214	.0166	.0130

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

C. Feature Descriptions

1. Type A & B Service

ACD-ESS Terminal - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

Add-On Conference and Consultation Hold - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

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(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.11-2014-0380



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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

B. Rules and Regulations-(Continued)

12. Nonrecurring Charges-(Continued)

b. Type C Service-(Continued)

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

**CANCELLED**

C. Feature Descriptions

1. Type A & B Service

MAR 30 1990  
BY 124 R.S.#13  
Public Service Commission  
MISSOURI

ACD-ESS Terminal - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

Add-On Conference and Consultation Hold - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

Alternate Traffic Routing - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent-initiated calls for assistance terminate here.

Agent Call: A supervisor initiates calls to an agent on this line. If an agent is busy, the ACD-ESS automatically route the agent's call back to this line.

**FILED**  
83 2513  
Public Service Commission

Agent Emergency Alert - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 13.1  
Replacing Original Sheet 13.1

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Original Sheet 13.1 was previously Original Sheet 13.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems  
(ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

1. Type A & B Service-(Continued)

Alternate Traffic Routing - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent-initiated calls for assistance terminate here.

Agent Call: A supervisor initiates calls to an agent on this line. If an agent is busy, the ACD-ESS will automatically route the agent's call back to this line.

Agent Emergency Alert - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

(1) Obsolete - applicable to existing installations at existing locations for existing customers.

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Issued: December 2, 2009

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: January 1, 2010

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 13.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

1. Type A & B Service-(Continued)

Alternate Traffic Routing - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent-initiated calls for assistance terminate here.

Agent Call: A supervisor initiates calls to an agent on this line. If an agent is busy, the ACD-ESS will automatically route the agent's call back to this line.

Agent Emergency Alert - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this  
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except for the purpose  
of canceling this tariff

General Exchange Tariff  
Section 13  
1st Revised Sheet 14  
Replacing Original Sheet 14

### MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems  
(ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

1. Type A & B Service-(Continued)

Agent Information Announcement Access - provides dial access to a premises-located announcement source.

Agent Status Display Consoles - contains lamps capable of showing present work status of up to 20 agents.

Call Origin Announcements - automatically identifies the geographic area served by the trunk group on which the call is received. The agent hears this information immediately after the zip tone.

Call Transfer - allows incoming calls to an agent position to be transferred to another position.

Calls Waiting Indication - is a visual indication of the length of time calls are being held before answered. Up to three indications are available per split.

Delay Announcements - can be provided to calls held in queue for a customer's specified period of time. The same or unique announcement may be used for a second, third or fourth announcement interruption. There can be a maximum of four unique announcements per split or four interruptions for the same announcement.

Dynamic Traffic Display - offers a display of five traffic conditions for a split and Calls Waiting Indication if equipped. Traffic information is updated every 100 seconds.

Flexible First Delay Announcement - gives the customer the option of using one of two available first announcements dependent upon time in queue of the longest delayed call.

Make Busy Arrangements - are activated and deactivated on the customer's premises by removal of the headset from its jack or, if provided, separately mounted keys or keys in key telephones. This arrangement makes terminals or stations appear busy to incoming calls.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

1. Type A & B Service-(Continued)

**CANCELLED**  
MAR 30 1990  
BY 14 R S #14  
Public Service Commission  
MISSOURI

Agent Information Announcement Access - provides dial access to a premises-located announcement source.

Agent Status Display Consoles - contains lamps capable of showing present work status of up to 20 agents.

Call Origin Announcements - automatically identifies the geographic area served by the trunk group on which the call is received. The agent hears this information immediately after the zip tone.

Call Transfer - allows incoming calls to an agent position to be transferred to another position.

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Delay Announcements - can be provided to calls held in queue for a customer's specified period of time. The same or unique announcement may be used for a second, third or fourth announcement interruption. There can be a maximum of four unique announcements per split or four interruptions for the same announcement.

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JAN 1 1984  
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Public Service Commission

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Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 15  
Replacing Original Sheet 15

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

1. Type A & B Service-(Continued)

Night Transfer - provides the capability to forward calls from a split to another customer specified answering point.

Queuing - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

Service Supervising - provides for the use of special access codes for customer designated Agent Assist and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

Split - is a customer designated grouping of answering positions that perform a particular function. Each split has its own trunk group(s).

System Display and Control Unit - provides a display of agent assignment of splits or groups and also displays the incoming call peg count register readings. It also permits reconfiguration of agents to splits or report groups, either individually or by affecting the predetermined pattern. There may be no more than 31 report groups per system.

Teletypewriter Management Information System - provides administrative data printed on a teletypewriter located on the customer's premises. Printing schedules can be defined in half-hour increments and printed on days of the week designated by the customer. Additionally, data on agent-reported emergency alert and trouble conditions and unused trunk reports are printed on this teletypewriter.

Uniform Call Distribution - provides an even distribution of incoming calls to available answering positions.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 15  
**RECEIVED**  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

1. Type A & B Service-(Continued)

Night Transfer - provides the capability to forward calls from a split to another customer specified answering point.

Queuing - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

Service Supervising - provides for the use of special access codes for customer designated Agent Assist and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

Split - is a customer designated grouping of answering positions that perform a particular function. Each split has its own trunk group(s).

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Teletypewriter Management Information System - provides administrative data printed on a teletypewriter located on the customer's premises. Printing schedules can be defined in half-hour increments and printed on days of the week designated by the customer. Additionally, data on agent-reported emergency alert and trouble conditions and unused trunk reports are printed on this teletypewriter.

Uniform Call Distribution - provides an even distribution of incoming calls to available answering positions.

**CANCELLED**

MAR 30 1990  
BY W.R.S.#15  
Public Service Commission  
MISSOURI

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
(St. Louis, Missouri)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 16  
Replacing Original Sheet 16

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

2. Type C Service

ACD-ESS Terminal - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

Add-On Conference and Consultation Hold - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

Alternate Traffic Routing - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent initiated calls for assistance terminate here.

Agent Call: A supervisor initiates calls to an agent on this line. If an agent is busy, the ACD-ESS will automatically route the agent's call back to this line.

Agent Emergency Alert - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

Agent Information Announcement Access - provides dial access to a premises located announcement source.

Agent Status Display Consoles - can display the status of up to 20 agents. Five status lamps are associated with each agent.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued:

February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
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Section 3  
Original Sheet 16  
DEC 29 1983  
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

2. Type C Service

ACD-ESS Terminal - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

Add-On Conference and Consultation Hold - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

Alternate Traffic Routing - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent initiated calls for assistance terminate here.

Agent Call: A supervisor initiates calls to an agent on this line. If an agent is busy, the ACD-ESS will automatically route the agent's call back to this line.

Agent Emergency Alert - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

Agent Information Announcement Access - provides dial access to a premises located announcement source.

Agent Status Display Consoles - can display the status of up to 20 agents. Five status lamps are associated with each agent.

FILED  
JAN 1 1984  
83-253  
Public Service Commission

**CANCELLED**  
MAR 30 1990  
BY *per R.S.#16*  
Public Service Commission  
MISSOURI

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 17  
Replacing Original Sheet 17

### MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) (1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

2. Type C Service-(Continued)

ACD-ESS Management Information System-AEMIS - provides a communications evaluation system of sophisticated management information with regard to the customer's communications service. It collects data sent from the No. 1 ESS central office over its own data link(s) on every change of state of trunks, splits, agents and calls. The equipment then generates reports for administrators to provide for increased efficiency in managing their ACD-ESS system. This adjunct AEMIS equipment does no call processing.

Call Origin Announcements - automatically identifies the geographic area served by the trunk group on which the call is received. The agent hears this information immediately after the zip tone.

Call Transfer - allows incoming calls to an agent position to be transferred to another position.

Calls Waiting Indication - is a visual indication of the length of time calls are being held before answered. Up to three indications are available per split.

Cathode Ray Tube - CRT - provided for system reconfiguration and control functions, and to format, schedule and route AEMIS reports.

Delay Announcements - can be provided to calls held in queue for a customer's specified period of time. The same or unique announcement may be used for a second, third or fourth announcement interruption. There can be a maximum of four unique announcements per split, or four interruptions for the same announcement.

Dynamic Traffic Display - offers a display of five traffic conditions for a split and Calls Waiting Indication if equipped. Traffic information is updated every 100 seconds.

(MT)

(MT)

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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Issued: February 28, 1990

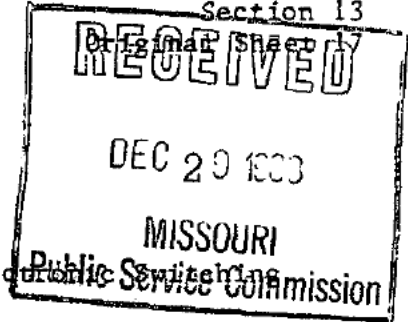
Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

2. Type C Service-(Continued)

ACD-ESS Management Information System-AEMIS - provides a communications evaluation system of sophisticated management information with regard to the customer's communications service. It collects data sent from the No. 1 ESS central office over its own data link(s) on every change of state of trunks, splits, agents and calls. The equipment then generates reports for administrators to provide for increased efficiency in managing their ACD-ESS system. This adjunct AEMIS equipment does no call processing.

Call Origin Announcements - automatically identifies the geographic area served by the trunk group on which the call is received. The agent hears this information immediately after the zip tone.

Call Transfer - allows incoming calls to an agent position to be transferred to another position.

Calls Waiting Indication - is a visual indication of the length of time calls are being held before answered. Up to three indications are available per split.

Cathode Ray Tube - CRT - provided for system reconfiguration and control functions, and to format, schedule and route AEMIS reports.

Delay Announcements - can be provided to calls held in queue for a customer's specified period of time. The same or unique announcement may be used for a second, third or fourth announcement interruption. There can be a maximum of four unique announcements per split, or four interruptions for the same announcement.

Dyanmic Traffic Display - offers a display of five traffic conditions for a split and Calls Waiting Indication if equipped. Traffic information is updated every 100 seconds.

Flexible First Delay Announcement - gives the customer the option of using one of two available first announcements dependent upon time in queue of the longest delayed call.

Issued: DEC 29 1983

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
MAR 30 1990  
BY PARS #17  
Public Service Commission  
MISSOURI

FILED  
JAN - 1 1984  
83 - 253  
Public Service Commission

JAN 0 1 1984

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 18  
Replacing Original Sheet 18

### MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

2. Type C Service-(Continued)

Flexible First Delay Announcement - gives the customer the option of using one of two available first announcements dependent upon time in queue of the longest delayed call.

Incoming Call Identification - will provide incoming ACD call identification information to the agent on all calls appearing at the console (including transfers) in the manner described for the following options:

Audible Call Origin - is one unique audible announcement providing for local and/or Inward-WATS calls, or both, and other unique announcements can be provided per incoming FX or tie trunk group. These announcements are barge-in and are a maximum of 1.3 seconds in length.

Visual Identification:

Fixed Lamp Display - provides incoming ACD call identification via illumination of customer labeled lamps. The label strip will allow a three character code to be designated by the customer.

Alphanumeric Display - provides visual alphanumeric identification of the source and original split destination of calls terminating at the agents position. Split identification will also be provided on agent calls to another split.

Key Control & Alarm Console - has 30 illuminated keys. The keys can be used to activate/deactivate threshold conditions, for alternate routing of traffic, initiate night transfer arrangements, restrict outgoing calls on 2-way trunks, etc. This console also provides fuse alarm indications.

Make Busy Arrangements - are activated and deactivated on the customer's premises by removal of the headset from its jack, or, if provided, separately mounted keys or keys in key telephones. This arrangement makes terminals or stations appear busy to incoming calls.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

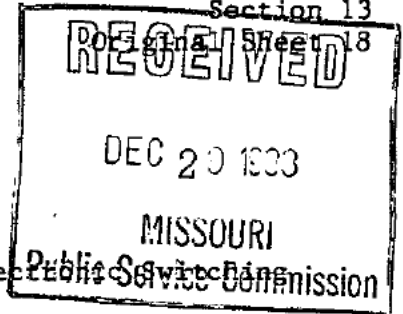
Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13



MISCELLANFOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

2. Type C Service-(Continued)

Incoming Call Identification - will provide incoming ACD call identification information to the agent on all calls appearing at the console (including transfers) in the manner described for the following options:

Audible Call Origin - is one unique audible announcement providing for local and/or Inward-WATS calls, or both, and other unique announcements can be provided per incoming FX or tie trunk group. These announcements are barge-in and are a maximum of 1.3 seconds in length.

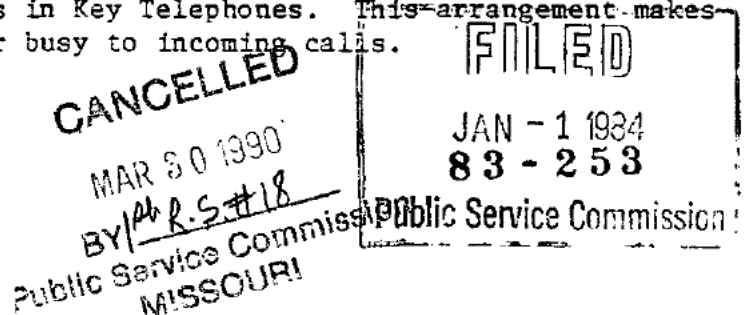
Visual Identification:

Fixed Lamp Display - provides incoming ACD call identification via illumination of customer labeled lamps. The label strip will allow a three character code to be designated by the customer.

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Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 19  
Replacing Original Sheet 19

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

2. Type C Service-(Continued)

Night Transfer - provides the capability to forward calls from a split to another customer specified answering point.

Optional Emergency Power - will provide for the illumination and control functions in the event of commercial power failure at the customer's premises.

Queuing - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

Service Supervising - provides for the use of special access codes for customer designated Agent Assist and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

Split - is a customer designated grouping of answering positions that perform a particular function. Each split has its own trunk group(s).

System Display and Control Unit - provides a display of agent assignment of splits or groups and also displays the incoming call peg count register readings. It also permits reconfiguration of agents to splits or report groups, either individually or by affecting the predetermined pattern. There may be no more than 31 report groups per system.

Uniform Call Distribution - provides an even distribution of incoming calls to available answering positions.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Original Sheet 19  
**RECEIVED**  
DEC 20 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

C. Feature Descriptions-(Continued)

2. Type C Service-(Continued)

Night Transfer - provides the capability to forward calls from a split to another customer specified answering point.

Optional Emergency Power - will provide for the illumination and control functions in the event of commercial power failure at the customer's premises.

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Uniform Call Distribution - provides an even distribution of incoming calls to available answering positions.

**CANCELLED**  
MAR 30 1990  
BY *[Signature]*  
Public Service Commission  
MISSOURI

**FILED**  
JAN - 1 1984  
**83 - 253**  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 20  
Replacing 2nd Revised Sheet 20

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates

1. Type A & B Service

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
	Type A ACD-ESS Common Equipment, (A8A). . . . . A	\$13.70	\$586.00	\$ 6.75
	Station line - includes central office termination, one-half queue slot, intercommunication within the same ACD-ESS system, inward and outward access to the telecommunications network, each			
(FC)	(A69)(2). . . . . A	33.35	11.80	28.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) If a higher ratio of queue slots to stations is requested by the customer, and if the central office has the capability to provide it, the additional queue slots may be provided at rates equal to the per queue slot charge, Paragraph 13.2.1, D. of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 20  
Replacing 1st Revised Sheet 20  
**FILED**

MISCELLANEOUS SERVICE OFFERINGS

SEP 25 1989

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI  
Public Service Commission

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates

1. Type A & B Service

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
Type A ACD-ESS Common Equipment, (ABA) . . . .	A	\$13.70	\$586.00	(CR)\$ 6.75
Station line - includes central office termination, one-half queue slot, intercommunication within the same ACD-ESS system, inward and outward access to the telecommunications network, each (A69)(1) . . . . .	A	33.35	11.80	(CR) 28.50

**CANCELLED**  
MAR 30 1990  
BY *302 R.S.#20*  
Public Service Commission  
MISSOURI

(1) If a higher ratio of queue slots to stations is requested by the customer, and if the central office has the capability to provide it, the additional queue slots may be provided at rates equal to the per queue slot charge, Paragraph 13.2.1, D. of this Tariff.

**FILED**

Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989  
89 - 14

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 20  
Replacing Original Sheet 20

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

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JUN 27 1986  
MISSOURI  
Public Service Commission

D. Rates

1. Type A & B Service

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Type A ACD-ESS Common Equipment, (A8A) . . . . .	A	\$13.70	\$586.00	(CR)\$8.50
(RT) Station line - includes central office termination, one-half queue slot, intercommunication within the same ACD-ESS system, inward and outward access to the telecommunications network, each (A69)(1) . . . . .	A	33.35	11.80	(CR) 6.00

**CANCELLED**  
OCT 1 1989  
BY *22nd R.S.#20*  
Public Service Commission  
MISSOURI

(1) If a higher ratio of queue slots to stations is requested by the customer, and if the central office has the capability to provide it, the additional queue slots may be provided at rates equal to the per queue slot charge, Paragraph 13.2.1, D. of this Tariff.

**RECEIVED**  
JUL 1 1986  
86-84  
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
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 Section 13  
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 DEC 29 1983  
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates

1. Type A & B Service

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Type A ACD-ESS Common Equipment, (A8A) . . . . .	A	\$13.70	\$586.00	\$ 5.25
Station line - includes central office termination, one-half queue slot, intercommunication within the same ACD-ESS system, inward and outward access to the telecommunications network, each (A69)(1)(2) . . .	A	33.35	11.80	26.90

**CANCELLED**

JUL 1 1986

BY 1st R.S. 20  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 JAN - 1 1984  
 83 - 253  
 Public Service Commission

- (1) If a higher ratio of queue slots to stations is requested by the customer, and if the central office has the capability to provide it, the additional queue slots may be provided at rates equal to the per queue slot charge, Paragraph 13.2.1, D. of this Tariff.
- (2) Also, apply service charges for installations, moves and changes as specified in Section 19 of this Tariff.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 21  
Replacing 2nd Revised Sheet 21

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
(FC)	Make Busy Arrangements:(2)				
	-Per station (A6G). . .	A	\$ 2.00	\$ 44.00	\$6.75
	-Per group of stations (A9A). . . . .	A	2.00	44.00	6.75
(FC)	Calls Waiting Indication, central office equipment: -Per unique timing state to be indicated in a split, each (A66CE)(3) .	A, B	3.75	118.00	6.75
(FC)	Premises common equipment, one required for 72 consoles or fraction thereof, each (A8JCE). .	B	(5)	(5)	(5)
(FC)	Delay Announcements: -Per announcement (A8GCE)	A, B	48.25	99.00	6.75
	-Per announcement access trunk, each (A8GAT)(4)	A, B	9.70	100.00	6.75
	-Per station, each (A8GST)	A	.85	---	6.75
	-Per ACD-ESS terminal, each (A8GTT) . . . . .	B	1.70	---	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customer.
- (FC) (2) Also apply tariff rates for the appropriate control channel between the customer's premises and the ACD-ESS serving office for each key required.
- (3) Also apply private line charges as specified in Section 2 of the Private Line Service Tariff for control channel for each different indication arrangement and charges as specified in this tariff for premises-located station auxiliary signal and relay equipment.
- (4) Number of trunks is specifiable by customer.
- (FC) (5) Rates and charges are found in Paragraph 13.2.1, D.3., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 21  
Replacing 1st Revised Sheet 21

MISCELLANEOUS SERVICE OFFERINGS

RECEIVED

13.2 ACD-ESS CENTRAL OFFICE SERVICE--(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)--(Continued)

MISSOURI  
Public Service Commission

D. Rates--(Continued)

1. Type A & B Service--(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip-ment Charge
<b>Make Busy Arrangements:(1)</b>				
-Per station (A6G). . .	A	\$ 2.00	\$ 44.00	(CR)\$6.75
-Per group of stations (A9A). . . . .	A	2.00	44.00	6.75
<b>Calls Waiting Indication, central office equipment:</b>				
-Per unique timing state to be indicated in a split, each (A66CE)(2) .	A, B		118.00	(CR) 6.75
<b>Premises common equipment, one required for 72 consoles or fraction thereof, each (ABJCE). . .</b>				
	B			(4)
<b>Delay Announcements:</b>				
-Per announcement (ABGCE)	A, B	48.25	99.00	(CR) 6.75
-Per announcement access trunk, each (ABGAT)(3)	A, B	9.70	100.00	6.75
-Per station, each (ABGST)	A	.85	---	6.75
-Per ACD-ESS terminal, each (ABGTT) . . . . .	B	1.70	---	(CR) 5.50

**CANCELLED**  
MAR 30 1990  
BY 308 RS #21  
Public Service Commission  
MISSOURI(4)

- (1) Also apply Tariff rates for the appropriate control channel between the customer's premises and the ACD-ESS serving office for each key required.
- (2) Also apply private line charges as specified in Section 2 of the Private Line Service Tariff for control channel for each different indication arrangement and charges as specified in this Tariff for premises-located station auxiliary signal and relay equipment.
- (3) Number of trunks is specifiabile by customer.
- (4) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.

Issued:

Effective: OCT 01 1989

FILED

SEP 25 1989

By R. D. BARRON, President--Missouri Division

OCT 1 1989  
89-14

Southwestern Bell Telephone Company Public Service Commission  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 21  
Replacing Original Sheet 21

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Make Busy Arrangements:(1)				
-Per station (A6G) . . . . .	A	\$ 2.00	\$ 44.00	(CR)\$8.50
-Per group of stations (A9A) . . . . .	A	2.00	44.00	8.50
Calls Waiting Indication, central office equipment:				
-Per unique timing state to be indicated in a split, each (A66CE)(2) . . .	A, B	3.75	118.00	(CR) 8.50
Premises common equipment, one required for 72 consoles or fraction thereof, each (A8JCE) . . .	B			(4)
Delay Announcements:				
-Per announcement (A8GCE) . . .	A, B	48.25	99.00	(CR) 8.50
-Per announcement access trunk, each (A8GAT)(3) . . .	A, B	9.70	100.00	8.50
-Per station, each (A8GST) . . .	A	.85		8.50
-Per ACD-ESS terminal, each (A8GTT) . . . . .	B	1.70		(CR) 8.50

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

**CANCELLED**  
OCT 1 1989  
BY *[Signature]* R.S. 712  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

- (1) Also apply Tariff rates for the appropriate control channel charges for each key required.
- (2) Also apply private line charges as specified in Section 2 of the Private Line Service Tariff for control channel for each different indication arrangement and charges as specified in this Tariff for premises-located station auxiliary signal and relay equipment.
- (3) Number of trunks is specifiabile by customer.
- (4) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13  
Original Sheet 21  
**RECEIVED**  
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MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Make Busy Arrangements:(1)				
-Per station (A6G)	A	\$ 2.00	\$ 44.00	\$5.25
-Per group of stations (A9A)	A	2.00	44.00	5.25
Calls Waiting Indication, central office equipment:				
-Per unique timing state to be indicated in a split, each (A66CE)(2)	A, B	3.75	118.00	5.25
Premises common equipment, one required for 72 consoles or fraction thereof, each (A8JCE)				
	B	(4)	(4)	(4)
Delay Announcements:				
-Per announcement (A8GCE)	A, B	48.25	99.00	5.25
-Per announcement access trunk, each (A8GAT)(3)		9.70	100.00	5.25
-Per station, each (A8GST)	A	.85		5.25
-Per ACD-ESS terminal, each (A8GTT)	B	1.70		5.25

**CANCELLED**  
JUL 1 1986  
BY J.R.S. 21  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

- (1) Also apply Tariff rates for the appropriate control channel between the customer's premises and the ACD-ESS serving office for each key required.
- (2) Also apply private line charges as specified in Section 2 of the Private Line Service Tariff for control channel for each different indication arrangement and charges as specified in this Tariff for premises-located station auxiliary signal and relay equipment.
- (3) Number of trunks is specifiabile by customer.
- (4) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.

Issued: DEC 29 1983                      Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 22  
Replacing 2nd Revised Sheet 22

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/Move Charge</u>	<u>Service and Equipment Charge</u>
(FC)	Network Access Register, each(2)(3)(4). . . . .	A, B	PBX Trunk Rate	---	(7)
(FC)	Foreign Exchange and Foreign Central Office Service Termination on ACD-ESS queuing equipment ,each (A8EFX) . . .	A, B	\$49.40(6)	\$123.00(6)	\$5.50
(FC)	Tie Line(5) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equipment, each (A8ETL) . . .	A, B	48.85(6)	123.00(6)	5.50
(FC)	Tie Line Termination(5) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equipment, each (A3L). . .	A, B	56.30(6)	123.00(6)	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this tariff on each Network Access Register equipped for exchange Touch-Tone calling.
- (3) If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.
- (4) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.
- (5) Also includes "trunk-to-station" tie line terminations.
- (6) These rates are in addition to charges for the actual facilities which are covered in this and other tariffs.
- (FC) (7) Refer to the Local Exchange Tariff for appropriate Service and Equipment Charge.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
.11-2014-0380



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 22  
Replacing 1st Revised Sheet 22

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

Public Service Commission

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Network Access Register, each(1)(2)(3). . . . .	A, B	PBX Trunk Rate	---	(6)
Foreign Exchange and Foreign Central Office Service Termination on ACD-ESS queuing equipment, each (ABEFX) . . .	A, B	\$49.40(5)	\$123.00(5)	(CR)\$5.50
Tie Line(4) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equipment, each (ABETL) . . .	A, B	48.85(5)	123.00(5)	5.50
Tie Line Termination(4) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equipment, each (A3L). . .	A, B	56.30(5)	123.00(5)	(CR) 5.50

**CANCELLED**  
MAR 30 1990  
BY *3ms* R.S.#122  
Public Service Commission  
MISSOURI

- (1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling.
- (2) If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.
- (3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.
- (4) Also includes "trunk-to-station" tie line terminations.
- (5) These rates are in addition to charges for the actual facilities which are covered in this and other Tariffs.
- (6) Refer to the Local Exchange Tariff for appropriate Service and Equipment Charge.

FILED

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 22  
~~Replacing-Original Sheet 22~~

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

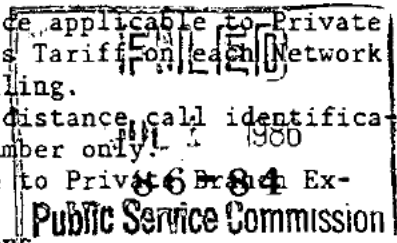
D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Network Access Register, each(1)(2)(3). . . . .	A, B	PBX Trunk Rate		(6)
Foreign Exchange and Foreign Central Office Service Termination on ACD-ESS queuing equipment, each (A8EFX) . . . .	A, B	\$49.40(5)	\$13.00(5)	(CR)\$8.50
Tie Line(4) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equipment, each (A8ETL) . . . .	A, B	48.85(5)	123.00(5)	(CR) 8.50
Tie Line Termination(4) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equipment, each (A3L) . . . .	A, B	56.30(5)	123.00(5)	(CR) 8.50

**CANCELLED**  
OCT 1 1989  
BY *gms* R.S.#22  
Public Service Commission  
MISSOURI

- (1) Apply rates and charges for Touch-Tone Calling Service, applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling.
- (2) If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.
- (3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.
- (4) Also includes "trunk-to-station" tie line terminations.
- (5) These rates are in addition to charges for the actual facilities which are covered in this and other Tariffs.
- (6) Refer to the Local Exchange Tariff for appropriate Service and Equipment Charge.



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
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 Original Sheet 22  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/Move Charge	Service and Equipment Charge
Network Access Register, each(1)(2)(3) . . . . .	A, B	PBX Trunk Rate	---	(6)
Foreign Exchange and Foreign Central Office Service Termination on ACD-ESS queuing equipment, each (A8EFX) . . . . .	A, B	\$49.40(5)	\$123.00(5)	\$5.25
Tie Line(4) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equipment, each (A8ETL) . . . . .	A, B	56.30(5)	123.00(5)	5.25
Tie Line Termination(4) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equipment, each (A3L) . . . . .	A, B	56.30(5)	123.00(5)	5.25

**CANCELLED**

JUL 1 1986

BY *let R.S. 22*  
 PUBLIC SERVICE COMMISSION

**FILED**  
 JAN - 1 1984  
 83-233  
 Public Service Commission

- (1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling.
- (2) If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.
- (3) Charge rate equivalent to service charges applicable to Private Branch Exchange change trunks.
- (4) Also includes "trunk-to-station" tie line terminations.
- (5) These rates are in addition to charges for the actual facilities which are covered in this and other Tariffs.
- (6) Refer to the Local Exchange Tariff for appropriate Service and Equipment Charge.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 23  
Replacing 2nd Revised Sheet 23

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-Continued

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
	Type B ACD-ESS Common Equipment, per system: -Central Office Components (A3D) . . . .	B	\$1,350.60	\$9,200.00	---
(FC)	-Premises Components (A3P) . . . . .	B	(2)	(2)	6.00
(FC)	Per 120 consoles or fraction thereof, (A3Z)(3). . . . .	B	167.65	351.00	5.50
(FC)	Per 72 consoles or fraction thereof, (A8B) . . . . .	B	(2)	(2)	6.00
	Per split arranged for queuing, -First on requested order (A3S) . . . . .	B	7.60	438.00	5.50
	-Each additional on the same order (A3S). . . .	B	7.60	341.00	5.50
(FC)	Queue slot, each (A83RA)(4). . . . .	A, B	1.60	10.10	6.75

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.
- | (3) A basic termination charge of \$4,450.00 applies, reduced by 1/60 for each month this service is retained in service.
- |
- (FC) (4) The number of queue slots is specifiable by the customer where the serving central office is so equipped.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 23  
Replacing 1st Revised Sheet 23

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) MISSOURI Public Service Commission

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
Type B ACD-ESS Common Equipment, per system:				
-Central Office Components (A3D) . . . . .	B	\$1,350.60	\$9,200.00	---
-Premises Components (A3P) . . . . .	B	(1)	(1)	\$6.00
Per 120 consoles or fraction thereof, (A3Z)(2). . . . .	B	167.65	351.00	(CR) 5.50
Per 72 consoles or fraction thereof, (A8B) . . . . .	B			6.00
Per split arranged for queuing,				
-First on requested order (A3S) . . . . .	B	7.60	438.00	5.50
-Each additional on the same order (A3S). . . . .	B	7.60	341.00	5.50
Queue slot, each (A83RA)(3). . . . .	A,B	1.60	10.10	(CR) 6.75

CANCELLED  
MAY 30 1990  
BY 309 R.S.#23  
Public Service Commission  
MISSOURI

- (1) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.
- (2) A basic termination charge of \$4,450.00 applies, reduced by 1/60 for each month this service is retained in service.
- (3) The number of queue slots is specifiabile by the customer where the serving central office is so equipped.

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 23  
Replacing Original Sheet 23

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Type B ACD-ESS Common Equipment, per system:				
-Central office Components (A3D) . . . . .	B	\$1,350.60	\$9,200.00	---
-Premises Components (A3P) . . . . .	B	(1)	(1)	(CR)\$6.00
Per 120 consoles or fraction thereof, (A3Z)(2) . . . . .	B	7.65	351.00	8.50
Per 72 consoles or fraction thereof, (A8B) . . . . .	B		(1)	8.50
Per split arranged for queuing,				
-First on requested order (A3S) . . . . .	B	7.60	438.00	8.50
-Each additional on the same order (A3S) . . . . .	B	7.60	341.00	8.50
Queue slot, each (A83RA)(3) . . . . .	A,B	1.60	10 10	(CR) 8.50

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

**CANCELLED**  
OCT 1 1989  
BY *[Signature]* R.S. #23(1)  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

- (1) Rates and charges are found in Paragraph 13.2.1, D.3.
- (2) A basic termination charge of \$4,450.00 applies, reduced by 1/60 for each month this service is retained in service.
- (3) The number of queue slots is specifiabile by the customer where the serving central office is so equipped.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
 Section 19  
 Original Sheet 23  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Type B ACD-ESS Common Equipment, per system:				
-Central office Components (A3D) . . . . .	B	\$1,350.60	\$9,200.00	---
-Premises Components (A3P) . . . . .	B	(1)	(1)	\$5.25
Per 120 consoles or fraction thereof, (A3Z) (2) . . . . .	B	167.65	351.00	5.25
Per 72 consoles or fraction thereof, (A8B) . . . . .	B	(1)	(1)	4.75
Per split arranged for queuing,				
-First on requested order (A3S) . . . . .	B	7.60	438.00	5.25
-Each additional on the same order (A3S) . . . . .	B	7.60	341.00	5.25
Queue slot, each (A83RA) (3) . . . . .	B		10.10	5.25

**CANCELLED**

JUL 1 1986  
 BY *R.S. 23*  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI  
 FILED  
 JAN - 1 1984  
 83 - 253  
 Public Service Commission

- (1) Rates and charges are found in Paragraph 13.2.1, D.3., of this tariff.
- (2) A basic termination charge of \$4,450.00 applies, reduced by 1/60 for each month this service is retained in service.
- (3) The number of queue slots is specifiabie by the customer where the serving central office is so equipped.

Issued: DEC 29 1983 Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 24  
Replacing 2nd Revised Sheet 24

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
	Attendant Positions:				
	-Per agent or super-visor multibutton (FC) console, each (A8C) . . .	B	(2)	(2)	(2)
	-Per supervisor single-(FC) line set, each (A9B)(3) Rotary dial . . . . .	B	\$ 1.80	---	\$6.00
	Touch-Tone. . . . .		2.55	---	6.00
(FC)	ACD-ESS Terminal, each (A3E)(4)(5)(6) . . .	B	26.30	\$25.00	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are found in Paragraph 13.2.1, D.3., of this tariff.
- (3) Applies in addition to rates for Agent Call and Assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.
- (4) In addition, apply rates found in Section 2 of the Private Line Service Tariff for a channel between the ACD-ESS serving office and the customer's premises for each six terminals or fraction thereof.
- (5) When used as supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (FC) (6) One voice grade channel is provided according to the regulations found preceding.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 24  
Replacing 1st Revised Sheet 24

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI  
Public Service Commission

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
Attendant Positions:				
-Per agent or supervisory multibutton console, each (A8C) . . .	B	(1)	(1)	(1)
-Per supervisor single-line set, each (A9B)(2)	B			
Rotary dial . . . . .		\$ 1.80	---	\$6.00
Touch-Tone. . . . .		2.55	---	6.00
ACD-ESS Terminal, each (A3E)(3)(4)(5) . . .	B	26.30	\$25.00	(CR)5.50

**CANCELLED**  
MAR 30 1990  
BY 3rd RS#24  
Public Service Commission  
MISSOURI

- (1) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.
- (2) Applies in addition to rates for Agent Call and Assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.
- (3) In addition, apply rates found in Section 2 of the Private Line Service Tariff for a channel between the ACD-ESS serving office and the customer's premises for each six terminals or fraction thereof.
- (4) When used as supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (5) One voice grade channel is provided according to the regulations found preceding.

Issued: SEP 25 1989

Effective: OCT 01 1989

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

OCT 1 1989  
89-14

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 24  
Replacing Original Sheet 24

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/Move Charge	Service and Equipment Charge
	Attendant Positions:			
(RT)	-Per agent or supervisory multibutton console, each (A8C) . . . . .	B (1)	(1)	(1)
	-Per supervisor single-line set, each (A9B)(2)	B		
	Rotary dial . . . . .	\$ 1.80	---	(CR)\$6.00
	Touch-Tone. . . . .	2.55	---	(CR) 6.00
(RT)	ACD-ESS Terminal, each (A3E)(3)(4)(5). . . . .	B 26.30	\$25.00	(CR) 8.50

**CANCELLED**

OCT 1 1989  
BY *2 (ms)* R.S.#24  
Public Service Commission  
MISSOURI

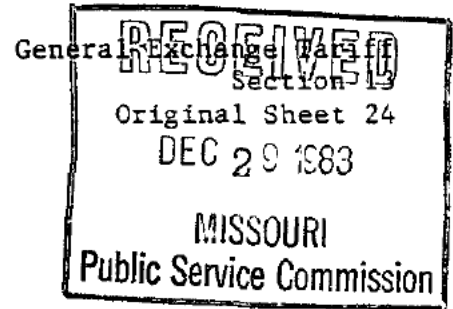
- (1) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.
- (2) Applies in addition to rates for Agent Call and Assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.
- (FC) (3) In addition, apply rates found in Section 2 of the Private Line Service Tariff for a channel between the ACD-ESS serving office and the customer premises for each six terminals or fraction thereof.
- (FC) (4) When used as supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (FC) (5) One voice grade channel is provided according to the regulations and preceding.

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JUL 1 1986  
86ms 84  
Public Service Commission

Issued: JUN 27 1986 Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

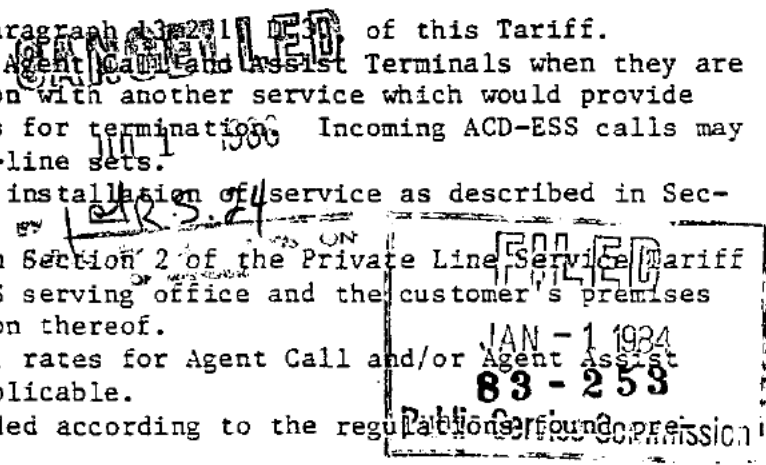
	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Attendant Positions:				
-Per agent or supervisory multibutton console, each (A8C) . . .	B	(1)	(1)	(1)
-Per supervisor single-line set, each (A9B)(2)(3)	B			
Rotary dial . . . . .		\$ 1.80	---	\$4.75
Touch-Tone. . . . .		2.55	---	4.75
ACD-ESS Terminal, each (A3E) (4) (5) (6) (7) . .	B	26.30	\$25.00	5.25

- (1) Rates and charges are found in Paragraph 13.2.1 of this Tariff.
- (2) Applies in addition to rates for Agent Call and Assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.
- (3) Also apply service charge(s) for installation of service as described in Section 19 of this Tariff.
- (4) In addition, apply rates found in Section 2 of the Private Line Service Tariff for a channel between the ACD-ESS serving office and the customer's premises for each six terminals or fraction thereof.
- (5) When used as supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (6) One voice grade channel is provided according to the regulations governing ceding.
- (7) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 25  
Replacing 2nd Revised Sheet 25

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
(FC)	Agent Assist Terminal - one required for each serving office termination used for channels over which agents obtain assistance from a supervisor console, each (A3G)(2)(3)(4)(5). . . .	B	\$5.60	\$158.50	\$5.50
(FC)	Agent Call Terminal - one required for each channel used by supervisors to call special access numbers necessary for completing "assistance call backs" or for service supervising of consoles, each (A3J)(2)(4)(5). . . .	B	5.35	158.50	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) In addition, rates found in Section 2 of the Private Line Service Tariff are applicable for a channel between the ACD-ESS serving office and the customer's premises.
- | (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- | (4) If terminal lines are installed in telephone instruments other than Agent or Supervisory Consoles, the customer will furnish this equipment.
- (FC) (5) When a single-line instrument is required for termination, also apply rates for Supervisors Single-Line Console.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 25  
Replacing 1st Revised Sheet 25

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

Public Service Commission

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
Agent Assist Terminal - one required for each serving office termination used for channels over which agents obtain assistance from a supervisor console, each (A3G)(1)(2)(3)(4). . . .	B	\$5.60	\$158.50	(CR)\$5.50
Agent Call Terminal - one required for each channel used by supervisors to call special access numbers necessary for completing "assistance call backs" or for service supervising of consoles, each (A3J)(1)(3)(4). . . .	B	5.35	158.50	(CR) 5.50

**CANCELLED**  
MAR 30 1990  
BY 308 R.S.#25  
Public Service Commission  
MISSOURI

- (1) In addition, rates found in Section 2 of the Private Line Service Tariff are applicable for a channel between the ACD-ESS serving office and the customer's premises.
- (2) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (3) If terminal lines are installed in telephone instruments other than Agent or Supervisory Consoles, the customer will furnish this equipment.
- (4) When a single-line instrument is required for termination, also apply rates for Supervisors Single-Line Console.

Issued: SEP 25 1989

Effective: OCT 01 1989

FILED

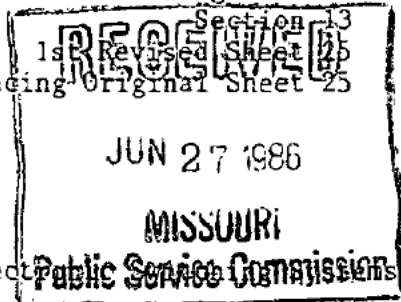
By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

OCT 1 1989  
89-14

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
 Replacing Original Sheet 25  
 Section 13  
 Revised Sheet 25



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Elect (ACD-ESS)-(Continued)

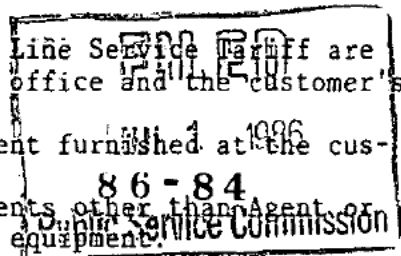
D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
(RT)	Agent Assist Terminal - one required for each serving office termination used for channels over which agents obtain assistance from a supervisor console, each (A3G)(1)(2)(3)(4) . . . . . B	\$5.60	\$158.50	(CR)\$8.50
(RT)	Agent Call Terminal - one required for each channel used by supervisors to call special access numbers necessary for completing "assistance call backs" or for service supervising of consoles, each (A3J)(1)(3)(4) . . . . . B	5.35	158.50	(CR) 8.50

**CANCELLED**  
 OCT 1 1989  
 BY *Jmd* R.S.#25  
 Public Service Commission  
 MISSOURI

- (1) In addition, rates found in Section 2 of the Private Line Service Tariff are applicable for a channel between the ACD-ESS serving office and the customer's premises.
- (2) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (3) If terminal lines are installed in telephone instruments other than Agent or Supervisory Consoles, the customer will furnish this equipment.
- (4) When a single-line instrument is required for termination, also apply rates for Supervisors Single-Line Console.



(RT)

Issued: JUN 27 1986 Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 25

**RECEIVED**  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Agent Assist Terminal - one required for each serving office termination used for channels over which agents obtain assistance from a supervisor console, each (A3G) (1) (2) (3) (4) (5) . . .	B	\$5.60	\$158.50	\$5.25
Agent Call Terminal - one required for each channel used by supervisors to call special access numbers necessary for completing "assistance call backs" or for service supervising of consoles, each (A3J) (1) (3) (4) (5) . . .			158.50	5.25

**CANCELLED**

BY ARS.25  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN - 1 1984  
83-253  
Public Service Commission

- (1) In addition, rates found in Section 2 of the Private Line Service Tariff are applicable for a channel between the ACD-ESS serving office and the customer's premises.
- (2) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (3) If terminal lines are installed in telephone instruments other than Agent or Supervisory Consoles, the customer will furnish this equipment.
- (4) When a single-line instrument is required for termination, also apply rates for Supervisors Single-Line Console.
- (5) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By F. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 26  
Replacing 1st Revised Sheet 26

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
(FC)	Night Transfer - per split equipped (A3T)(2)(3) . . .	B	\$ 1.85	\$37.60	\$6.00
	Call Origin Announcements: -Per announcement (A8FTG).	B	48.25	89.00	6.00
	-Additional equipment required for Foreign Exchange or Foreign Serving Office lines to reach Call Origin Announcements, each line (A8FTE). . . . .	B	2.55	69.75	6.00
	-Per ACD-ESS Terminal (A8FTR)	B	1.25	---	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Also apply private line charges for a Type 101 channel as specified in Section 2 of the Private Line Service Tariff for control channel per night transfer key.
- (FC) (3) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided at the customer's expense.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 26  
Replacing Original Sheet 26

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JUN 27 1986  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

I. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Night Transfer - per split equipped (A3T)(1)(2) . . .	B	\$ 1.85	\$37.60	(CR)\$6.00
Call Origin Announcements: -Per announcement (A8FTG).	B	48.25	89.00	6.00
-Additional equipment required for Foreign Exchange or Foreign Serving Office lines to reach Call Origin Announcements, each line (A8FTE) . . . . .	B	2.55	69.75	6.00
-Per ACD-ESS Terminal (A8FTR)	B	1.25	---	(CR) 6.00

**CANCELLED**  
MAR 5 0 1990  
BY *2nd R.S.#26*  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

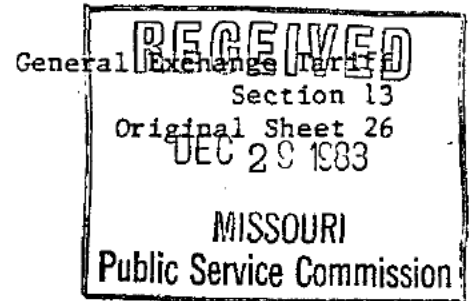
- (1) Also apply private line charges for a Type 101 channel, as specified in Section 2 of the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided at the customer's expense.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

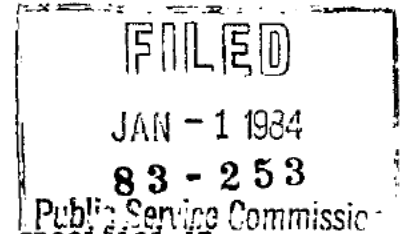
D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Night Transfer - per split equipped (A3T)(1)(2) . . .	B	\$ 1.85	\$37.60	\$5.25
Call Origin Announcements:				
-Per announcement (A8FTG).	B	48.25	89.00	5.25
-Additional equipment required for Foreign Exchange or Foreign Serving Office lines to reach Call Origin Announcements, each line (A8FTE) . . . . .	B	2.55	69.75	5.25
-Per ACD-ESS Terminal (A8FTR)	B	1.25	---	5.25

**CANCELLED**

JUL 1 1986  
 BY J. R. S. 26  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI



- (1) Also apply private line charges for a Type 101 channel as specified in Section 2 of the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided at the customer's expense.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 27  
Replacing 2nd Revised Sheet 27

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
(FC)	Flexible First Delay Announcement:(2) -Announcement, each (A30CE). . . . .	B	\$ 48.20	\$115.00	\$5.50
	-Trunk to access the flexible delay announcement, each (A30AT). . . . .	B	9.70	100.00	5.50
(FC)	Agent Emergency Alert Arrangement - one required per 24 consoles or fraction thereof with the service supervising provided, each (A85AM) . . . . .	B	(3)	(3)	(3)

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) This tariff element is supplemental to Tariff Delay Announcement items.
- (FC) (3) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 27  
Replacing 1st Revised Sheet 27

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

Public Service Commission

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
Flexible First Delay Announcement:(1) -Announcement, each (A30CE) . . . . .	B	\$ 48.20	\$115.00	(CR)\$5.50
-Trunk to access the flexible delay announcement, each (A30AT) . . . . .	B	9.70	100.00	(CR) 5.50
Agent Emergency Alert Arrangement - one required per 24 consoles or fraction thereof with the service supervising provided, each (A85AM) . . . . .	B	(2)	(2)	(2)

CANCELLED  
MAR 30 1990  
BY *3/29 R.S.#27*  
Public Service Commission  
MISSOURI

(1) This Tariff element is supplemental to Tariff Delay Announcement items.  
(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

Issued: SEP 25 1989

Effective: OCT 01 1989

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company Public Service Commission  
St. Louis, Missouri

OCT 1 1989  
89-14

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 27  
Replacing Original Sheet 27

MISCELLANEOUS SERVICE OFFERINGS

13.2 . ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)

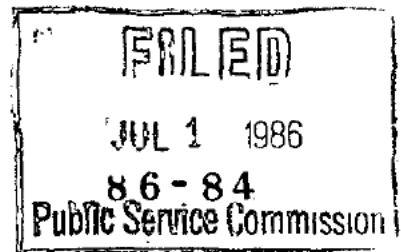
D. Rates-(Continued)

1. Type A & B Service-(Continued)



	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Flexible First Delay Announcement:(1) -Announcement, each (A30CE) . . . . .	B	\$ 48.20	\$115.00	(CR)\$8.50
-Trunk to access the flexible delay announcement, each (A30AT) . . . . .	B	9.70	100.00	(CR) 8.50
Agent Emergency Alert Arrangement - one required per 24 consoles or fraction thereof with the service supervising provided, each (A85AM) . . . . .	B	(2)	(2)	(2)

**CANCELLED**  
OCT 1 1989  
BY *Jad* R.S.#27  
Public Service Commission  
MISSOURI



(1) This Tariff element is supplemental to Tariff Delay Announcement items.  
(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General-Exchange-Tariff

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 Section 133  
 Original Sheet  
 DEC 20 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Flexible First Delay Announcement:(1)				
-Announcement, each (A30CE) . . . . .	B	\$ 48.20	\$115.00	\$5.25
-Trunk to access the flexible delay announcement, each (A30AT) . . . . .	B	9.70	100.00	5.25
Agent Emergency Alert Arrangement - one required per 24 consoles or fraction thereof with the service supervising provided, each (A85AM) . . . . .	B	(2)	(2)	(2)

CANCELLED

JUL 1 1986  
 BY 127 R.S. 27  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

FILED  
 JAN - 1 1984  
 83 - 253  
 Public Service Commission

(1) This Tariff element is supplemental to Tariff Delay Announcement Items.  
 (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 28  
Replacing 1st Revised Sheet 28

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge</u>
	System Display and Control Equipment:			
(FC)	-Display and Control Unit, central office components, each (A4C) . . . . .	B	\$20.85	\$233.00
	-Premises components, each (A8K). . . . .	B	(2)	(2)
(FC)	-Optional printer associated with a Display and Control Unit, each (A8P) . . . . .	B	(2)	(2)
	-Agent to split patterns, each (A9GAS) . . . . .	B	5.40	233.00
	-Agent to reporting group patterns, each (A9GAR) . .	B	5.40	208.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.

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Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 28  
Replacing Original Sheet 28

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

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JUN 27 1986  
MISSOURI  
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	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
System Display and Control Equipment:				
-Display and Control Unit, central office components, each (A4C) . . . . .	B	\$20.85	\$233.00	(CR)\$6.00
-Premises components, each (A8K). . . . .	B	(1)	(1)	(1)
-Optional printer associated with a Display and Control Unit, each (A8P) . . . . .	B	(1)	(1)	(1)
-Agent to split patterns, each (A9GAS) . . . . .	B	5.40	233.00	(CR) 6.00
-Agent to reporting group patterns, each (A9GAR) . . . . .	B	5.40	208.00	(CR) 6.00

**CANCELLED**

MAR 30 1990  
BY *gms* *RS# 28*  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
46-84  
Public Service Commission

(1) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

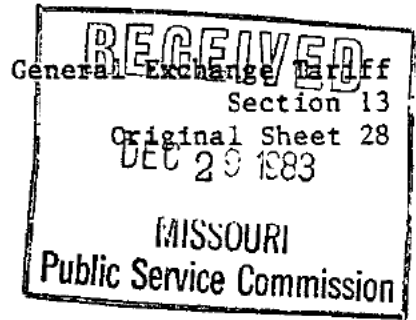
Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

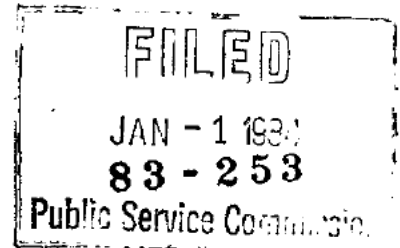
1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
System Display and Control Equipment:				
-Display and Control Unit, central office components, each (A4C) . . . . .	B	\$20.85	\$233.00	\$5.25
-Premises components, each (A8K) . . . . .	B	(1)	(1)	(1)
-Optional printer associated with a Display and Control Unit, each (A8P) . . . . .	B	(1)	(1)	(1)
-Agent to split patterns, each (A9GAS) . . . . .	B	5.40	233.00	5.25
-Agent to reporting group patterns, each (A9GAR) . .	B	5.40	208.00	5.25

**CANCELLED**

JUL 1 1986

BY J.R.S. 28  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



(1) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 29  
Replacing 1st Revised Sheet 29

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/Move Charge</u>	<u>Service and Equipment Charge</u>
	Dynamic Traffic Display -Common equipment for up to 20 display units, for a maximum of 12 splits, with a split displayed no more than five times, each (A8LCE)(2) . . . . .	B	\$19.10	\$1,100.00	\$6.00
(FC)	-Per split (A8LSP). . . . .	B	9.20	---	6.00
	-Dynamic traffic display units displaying information on, one split each (A8M) . . . . .	B	(3)	(3)	(3)
(FC)	-Display controller, one required one split units, each (A8LUC). . . . .	B	(3)	(3)	(3)
	-Common equipment, one required per 30 Dynamic Display Units, each (A8LMF) . . . . .	B	56.85	---	6.00
(FC)	Agent Status Display Console, each (A9C). . . . .	B	(3)	(3)	(3)

(MT)

(MT)

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) In addition, apply Private Line Service Tariff charges for one channel for each common equipment.
- (FC) (3) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 29  
Replacing Original Sheet 29

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Installation/ Move Charge	Equipment Charge
Dynamic Traffic Display -Common equipment for up to 20 display units, for a maximum of 12 splits, with a split displayed no more than five times, each (A8LCE)(1) . . . . .	B	\$19.10	\$1,100.00	(CR)\$6.00
-Per split (A8LSP). . . . .	B	9.20	---	(CR) 6.00
-Dynamic traffic display units displaying information on one split, each (A8M) . . . . .	B	(2)	(2)	(2)
-Display controller, one required per 20 display units, each (A8LUC). . . . .	B	(2)	(2)	(2)
-Common equipment, one required per 30 Dynamic Display Units, each (A8LMF) . . . . .	B		---	(CR) 6.00
Agent Status Display Console, each (A9C). . . . .	B		(2)	(2)
Key Control and Alarm Console, -Console with up to ten keys equipped for alarm conditions, each (A8Q). . . . .	B		(2)	(2)
-Keys equipped for activation/deactivation of control functions at the central office, each key (A4K)(3) . . . . .	B	1.75		



CANCELLED

MAR 20 1990  
BY *gms* RS#29  
Public Service Commission  
MISSOURI



(1) In addition, apply Private Line Service Tariff charges for one channel for each common equipment.  
(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.  
(3) In addition, apply a Series 101 Channel as specified in Section 2 of the Private Line Service Tariff. One channel required for each function controlled by key.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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DEC 29 1983

MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Dynamic Traffic Display				
-Common equipment for up to 20 display units, for a maximum of 12 splits, with a split displayed no more than five times, each (A8LCE) (1)	B	\$19.10	\$1,100.00	\$4.75
-Per split (A8LSP)	B	9.20	---	4.75
-Dynamic traffic display units displaying information on one split, each (ASM)	B	(2)	(2)	(2)
-Display controller, one required per 20 display units, each (A8LUC)	B	(2)	(2)	(2)
-Common equipment, one required per 30 Dyanmic Display Units, each (A8LMF)	B	56.85	---	4.75
Agent Status Display Console, each (A9C)	B	(2)	(2)	(2)
Key Control and Alarm Console,				
-Console with up to ten keys equipped for alarm conditions, each (A8Q)	B	(2)	(2)	(2)
-Keys equipped for activation/deactivation of control functions at the central office, each key (A4K) (3)	B	(2)	(2)	(2)

**CANCELLED**

JUL 1 1986  
R.S. 29  
P. BELLSERVICE COMPANY OF MISSOURI

FILED  
JAN - 1 1984  
84.283 - 25.875  
Public Service Commission

- (1) In addition, apply Private Line Service Tariff charges for one channel for each common equipment.
- (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.
- (3) In addition, apply a Series 101 Channel as specified in Section 2 of the Private Line Service Tariff. One channel required for each function controlled by key.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 29.1  
Replacing Original Sheet 29.1

Original Sheet 29.1 was previously Original Sheet 29.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge</u>
Key Control and Alarm Console, -Console with up to ten keys equipped for alarm conditions, each (A8Q). . . . .	B	(2)	(2)	(2)
-Keys equipped for activation/ deactivation of control functions at the central office, each key (A4K)(3) . . . . .	B	\$1.75	\$84.25	\$6.00

- (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.
- (3) In addition, apply a Series 101 Channel as specified in Section 2 of the Private Line Service Tariff. One channel required for each function controlled by key.

Issued: December 2, 2009

Effective: January 1, 2010

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 29.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Key Control and Alarm Console, -Console with up to ten keys equipped for alarm conditions, each (A8Q). . . . .	B	(2)	(2)	(2)
-Keys equipped for activation/ deactivation of control functions at the central office, each key (A4K)(3) . . . . .	B	\$1.75	\$84.25	\$6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.
- (3) In addition, apply a Series 101 Channel as specified in Section 2 of the Private Line Service Tariff. One channel required for each function controlled by key.

Issued: February 28, 1990

Effective: March 30, 1990

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 30  
Replacing Original Sheet 30

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)



	Service Type(s)	Monthly Rate	Complex Installation/Move Charge	Service and Equipment Charge
Teletypewriter Management Information System (MIS)				
Common equipment for teletypewriter - one required for ACD-ESS system, each (A8T)(1) . . . . .				
	B	572.00	\$572.00	(CR)\$6.00
Split Counts:				
-Common equipment, one required for each five splits or fraction thereof:				
Half hourly and daily counts, each (A8SHH) . . . . .				
	B	124.95	50.50	6.00
Hourly and daily counts, each (A8SHC) . . . . .				
	B	62.45	50.50	6.00
-Counts per split, up to 19 counts, each (A8SSC) . . . . .				
	B	13.70	302.00	(CR) 6.00

**CANCELLED**  
MAR 30 1990  
BY *gms* R.S.#30  
Public Service Commission  
MISSOURI



(1) In addition, the customer will be required to provide the following service or a comparable service:  
(a) a Model 35 receive-only teletypewriter, (b) one data set for 110 baud service or greater and (c) one 150 baud teletypewriter channel.

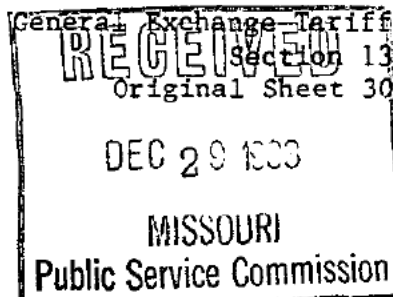
Issued: JUN 2 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Teletypewriter Management Information System (MIS)				
Common equipment for teletypewriter - one required for ACD-ESS system, each (A8T)(1) . . .	B	\$151.35	\$572.00	\$5.25
Split Counts:				
-Common equipment, one required for each five splits or fraction thereof:				
Half hourly and daily counts, each (A8SHR) . . .	B	124.95	50.50	5.25
Hourly and daily counts, each (A8SHC) . . .	B	62.45	50.50	5.25
-Counts per split, up to 19 counts, each (A8SSC) . . . . .	B	13.70	302.00	5.25

**CANCELLED**

JUL 1 1986  
BY 1st R.S. 30  
PUBLIC SERVICE COMMISSION

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

(1) In addition, the customer will be required to provide the following service or a comparable service:  
(a) a Model 35 receive-only teletypewriter, (b) one data set for 110 baud service or greater and (c) one 150 baud teletypewriter channel.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff

General Exchange Tariff  
Section 13  
2nd Revised Sheet 31  
Replacing 1st Revised Sheet 31

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Teletypewriter Management Information System (MIS)- (Continued)				
Report Group Counts:				
-Report Groups, each (A8VCE) . . . . .	B	\$ 4.40	\$269.00	\$ 6.00
-Report Group Counts				
-Common equipment, one required for each five report groups or fraction thereof:				
-Half hourly and daily counts, each (A8VHH).	B	79.05	50.50	6.00
-Hourly and daily counts, each (A8VHC).	B	39.55	50.50	6.00
-Counts per report groups, up to nine counts, half hourly, hourly or daily, each (A8VRC) . .	B	6.45	302.00	6.00
Trunk Group Counts:				
-Common equipment, one required for each five trunk groups or fraction thereof:				
-Half hourly and daily counts, each (A8WHH).	B	26.30	50.50	6.00
-Hourly and daily counts, each (A8WHC).	B	13.20	50.50	6.00
-Counts per trunk group, up to six counts (A8WTC)	B	4.30	24.00	6.00
-Nonusage Trunk Reports common equipment (A8XCE)	B	5.10	176.00	6.00
per trunk (A8XTE) . . .	B	.20	---	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

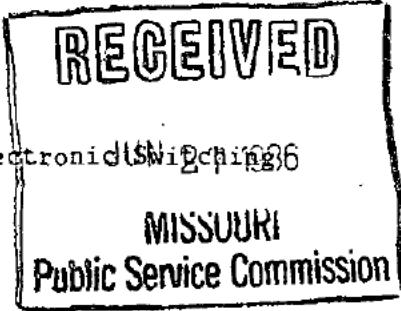
By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.11-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff

General Exchange Tariff  
Section 13  
1st Revised Sheet 31  
Replacing Original Sheet 31

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Teletypewriter Management Information System (MIS)-(Continued)				
Report Group Counts:				
-Report Groups, each (A8VCE)	B	\$ 4.40	\$269.00	(CR)\$6.00
-Report Group Counts				
-Common equipment, one required for each five report groups or fraction thereof:				
-Half hourly and daily counts, each (A8VHH)	B	39.05	50.50	6.00
-Hourly and daily counts, each (A8VHC)	B	39.55	50.50	6.00
-Counts per report groups, up to nine counts, half hourly, hourly or daily, each (A8VRC)				
	B	6.45	302.00	6.00
Trunk Group Counts:				
-Common equipment, one required for each five trunk groups or fraction thereof:				
-Half hourly and daily counts, each (A8WHH)	B	26.30	50.50	6.00
-Hourly and daily counts, each (A8WHC)	B	13.20	50.50	6.00
-Counts per trunk group, up to six counts (A8WTC)	B	4.30	224.00	6.00
-Nonusage Trunk Reports common equipment (A8XCE)	B	5.10	176.00	6.00
per trunk (A8XTE)	B	.20	---	(CR) 6.00

**CANCELLED**  
MAR 30 1990  
BY *[Signature]* R.S.#31  
Public Service Commission  
MISSOURI

**FILED**  
50.50  
50.50  
JUN 27 1986  
6-84  
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff

General Exchange Tariff  
**RECEIVED** Section 13  
 Original Sheet 31  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

I. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Teletypewriter Management Information System (MIS)- (Continued)				
Report Group Counts:				
-Report Groups, each (A8VCE) . . . . .	B	\$ 4.40	\$269.00	\$5.25
-Report Group Counts				
-Common equipment, one required for each five report groups or fraction thereof:				
-Half hourly and daily counts, each (A8VHH).	B	79.05	50.50	5.25
-Hourly and daily counts, each (A8VEC).	B	39.55	50.50	5.25
-Counts per report groups, up to nine counts, half hourly, hourly or daily, each (A8VRC).	B	6.45	302.00	5.25
Trunk Group Counts:				
-Common equipment, one required for each five trunk groups or fraction thereof:				
-Half hourly and daily counts, each (A8WHH).	B	26.30	50.50	5.25
-Hourly and daily counts, each (A8WHC).	B	13.20	50.50	5.25
-Counts per trunk group, up to six counts (A8WTC)	B	4.30	224.00	5.25
-Nonusage Trunk Reports common equipment (A8XCE)	B	5.10	76.00	5.25
per trunk (A8XTE) . . .	B	.20		5.25

**CANCELLED**

JUL 1 1980  
 R.S. 31

50.50 5.25  
**FILED** 5.25  
 JAN - 1 1984  
**83 - 253**  
 Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 32  
Replacing 2nd Revised Sheet 32

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
(FC)	Equipment for Service Supervising of Agent Console Position-Circuits:(2)  -Agent Assist and/or Agent Call Terminal equipped for service supervising, each (A8HAT). . . . .	B	\$ 6.60	---	\$5.50
(FC)	-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE). . .	B	(3)	(3)	(3)
(FC)	-Auxiliary Equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE). . .	B	(3)	(3)	(3)
(FC)	-Service Supervising Trunk to access agent position circuits, a maximum of six trunks may be provided for group of 72 consoles or fraction thereof, each (A8HMT)(4). . . . .	B	12.40	\$595.00	5.50
(FC)	Optional Emergency Reserve Power . . . . .	B	(5)	(5)	(5)

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Service Supervising arrangements are subject to additional equipment requirements for service observing.
- | (3) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.
- | (4) Apply Private Line Charges for a Series Type 311 channel as specified in Section 2 of the Private Line Service Tariff for each service supervisory trunk.
- (FC) (5) Rates will be provided via a Special Service Arrangement Request.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
.11-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 32  
Replacing 1st Revised Sheet 32

MISCELLANEOUS SERVICE OFFERINGS

RECEIVED

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

Public Service Commission

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
Equipment for Service Super- vising of Agent Console Posi- tion Circuits:(1)				
-Agent Assist and/or Agent Call Terminal equipped for service supervising, each (ASHAT). . . . .	B	\$ 6.60	---	(CR)\$5.50
-Common equipment, one re- quired for a group of 72 consoles or fraction thereof, each (ASHCE). . .	B	(2)	(2)	(2)
-Auxiliary Equipment, one required for a group of 24 consoles or fraction thereof, each (ASHAE). . .	B	(2)	(2)	(2)
-Service Supervising Trunk to access agent position circuits, a maximum of six trunks may be provided for group of 72 consoles or fraction thereof, each (ASHMT)(3). . . . .	B	12.40	\$595.00	(CR) 5.50
Optional Emergency Reserve Power . . . . .	B	(4)	(4)	(4)

**CANCELLED**  
MAR 30 1990  
BY *3ms* P.S.#32  
Public Service Commission  
MISSOURI

- (1) Service Supervising arrangements are subject to additional equipment require-ments for service observing.
- (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.
- (3) Apply Private Line Charges for a Series Type 311 channel as specified in Section 2 of the Private Line Service Tariff for each service supervisory trunk.
- (4) Rates will be provided via a Special Service Arrangement Request.

Issued: **SEP 25 1989** Effective: **OCT 01 1989** **FILED**  
By R. D. BARRON, President-Missouri Division **OCT 1 1989**  
Southwestern Bell Telephone Company **89-14**  
St. Louis, Missouri Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 32  
Replacing Original Sheet 32

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Equipment for Service Supervising of Agent Console Position Circuits:(1)				
-Agent Assist and/or Agent Call Terminal equipped for service supervising, each (A8HAT) . . . . .	B	\$ 6.60	---	(CR)\$8.50
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE) . . .	B	(2)	(2)	(2)
-Auxiliary Equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE) . . .	B	(2)	(2)	(2)
-Service Supervising Trunk to access agent position circuits, a maximum of six trunks may be provided for group of 72 consoles or fraction thereof, each (A8HMT)(3) . . . . .	B	12.40		
Optional Emergency Reserve Power . . . . .	B	(4)		

**CANCELLED**  
OCT 1 1989  
BY *Jul RS #32*  
Public Service Commission  
MISSOURI

**FILED**  
\$595.00 (CR) 8.50  
JUL 1 1986  
86-84 (4)  
Public Service Commission

- (1) Service Supervising arrangements are subject to additional equipment requirements for service observing.
- (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.
- (3) Apply Private Line Charges for a Series Type 311 channel as specified in Section 2 of the Private Line Service Tariff for each service supervisory trunk.
- (4) Rates will be provided via a Special Service Arrangement Request.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED** Section 13  
 Original Sheet 32  
 DEC 20 1963  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/Move Charge</u>	<u>Service and Equipment Charge</u>
Equipment for Service Supervising of Agent Console Position Circuits:(1)				
-Agent Assist and/or Agent Call Terminal equipped for service supervising, each (A8HAT) . . . . .	B	\$ 6.60	—	\$5.25
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE) . . .	B	(2)	(2)	(2)
-Auxiliary Equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE) . . .	B	(2)	(2)	(2)
-Service Supervising Trunk to access agent position circuits, a maximum of six trunks may be provided for group of 72 consoles or fraction thereof, each (A8HMT) (3) . . . . .	B	12.40	\$595.00	5.25

**CANCELLED**

JUL 1 1960

Optional Emergency Reserve Power . . . . .

BY BLS (4) 32

**FILED**  
 JAN - 1 1964  
 82-253  
 Public Service Commission

- (1) Service Supervising arrangements are subject to additional equipment requirements for service observing.
- (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.
- (3) Apply Private Line Charges for a Series Type 311 channel as specified in Section 2 of the Private Line Service Tariff for each service supervising arrangement.
- (4) Rates will be provided via a Special Service Arrangement Request.

Issued: DEC 29 1963.

Effective: JAN 0 1 1964

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri.



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 33  
Replacing 1st Revised Sheet 33

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
(FC)	Agent Information Announcement Access, each(2) . . .	A, B	(3)	(3)	(2)
	Alternate Traffic Routing: -Common equipment in central office, one required per system (A4RCE) . . . . .	B	\$ .95	---	\$6.00
	-Per split (A4RSE). . . . .	B	8.25	\$101.00	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) In addition, apply charges from Section 2 of the Private Line Service Tariff for channels between the ACD-ESS serving office and the location of the announcement source. Announcement equipment may be subject to tariff charges for an appropriate connecting arrangement as found in Section 4 of this tariff.
- (FC) (3) Rates will be provided via a Special Service Arrangement Request.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 33  
Replacing Original Sheet 33

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

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Public Service Commission

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Agent Information Announcement Access, each(1) . . .	A, B	(2)	(2)	(2)
Alternate Traffic Routing:				
-Common equipment in central office, one required per system (A4RCE) . . . . .	B	\$ .95	---	(CR)\$6.00
-Per split (A4RSE) . . . . .	B	8.25	\$101.00	(CR) 6.00

**CANCELLED**  
MAR 30 1990  
BY *2nd* R.S.#33  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

- (1) In addition, apply charges from Section 2 of the Private Line Service Tariff for channels between the ACD-ESS serving office and the location of the announcement source. Announcement equipment may be subject to tariff charges for an appropriate connecting arrangement as found in Section 4 of this Tariff.
- (2) Rates will be provided via a Special Service Arrangement Request.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED** Section 13  
 Original Sheet 33  
 DEC 20 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	<u>Service Type(s)</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Agent Information Announcement Access, each(1) . . .	A, B	(2)	(2)	(2)
Alternate Traffic Routing:				
-Common equipment in central office, one required per system (A4RCE) . . . . .	B	\$ .95	---	\$5.25
-Per split (A4RSE) . . . . .	B	8.25	\$101.00	5.25

**CANCELLED**

JUL 1 1986

12 R S. 33

**FILED**  
 JAN - 1 1984  
 83 - 253  
 Public Service Commission

- (1) In addition, apply charges from Section 2 of the Private Line Service Tariff for channels between the ACD-ESS serving office and the location of the announcement source. Announcement equipment may be subject to tariff charges for an appropriate connecting arrangement as found in Section 4 of this Tariff.
- (2) Rates will be provided via a Special Service Arrangement Request.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 34  
Replacing Original Sheet 34

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

Non-recurring Charges

Equipment or Feature Addition Charges

These charges apply only to central office rate elements added to an existing installation and are in addition to the tariffed installation charges for the rate elements. There are two additional classifications--Major and Minor. Major is defined as equipment or feature additions. They require cabling and/or equipment mounting. A Minor addition requires no cabling and/or equipment mounting. When an addition involves both Major and Minor services, only the Major addition charges applies.

Major Addition . . . . .	\$300.00
Minor Addition . . . . .	75.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED**  
Section 13  
Original Sheet 34  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

Non-recurring Charges

Equipment or Feature Addition Charges

These charges apply only to central office rate elements added to an existing installation and are in addition to the tariffed installation charges for the rate elements. There are two additional classifications--Major and Minor. Major is defined as equipment or feature additions. They require cabling and/or equipment mounting. A Minor addition requires no cabling and/or equipment mounting. When an addition involves both Major and Minor services, only the Major addition charges applies.

Major Addition . . . . .	\$300.00
Minor Addition . . . . .	75.00

**CANCELLED**

MAR 30 1990

BY et R.S.#34

Public Service Commission  
MISSOURI

**FILED**  
JAN - 1 1984  
**83 - 253**  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 35  
Replacing 2nd Revised Sheet 35

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service

a. Central Office System Components

(FC)		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment Charge (6)</u>
	System Common Equipment (A2B).....	\$1,448.60	\$10,600.00	---
	Attendant Line Frame, per 120 consoles or fraction thereof (A3Z).....	138.50	740.00	\$5.50
(FC)	ACD-ESS Terminal, each (A2T) (2)(3)(4).....	18.60	9.50	5.50
	Queuing Service, per split arrange			
	-First on requested order (A3S).....	6.25	268.50	5.50
	-Each additional on the same order (A3S)	6.25	68.75	5.50
(FC)	Queue slot, each (A83RA) (5).....	.70	---	6.75

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) When used with supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (3) One voice grade channel is provided according to the regulations found in this tariff.
- (4) Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (5) The number of queue slots is specifiable by the customer where the central office is so equipped.
- (FC) (6) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 35  
Replacing 1st Revised Sheet 35

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MISCELLANEOUS SERVICE OFFERINGS

SEP 25 1989

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI  
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Public Service Commission

D. Rates-(Continued)

2. Type C Service

a. Central Office System Components

MAR 30 1990  
BY 308 R.S.#35  
Public Service Commission  
MISSOURI

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge(5)</u>
System Common Equip-ment (A2B) . . . . .	\$1,448.60	\$10,600.00	---
Attendant Line Frame, per 120 consoles or fraction thereof (A3Z) . .	138.50	740.00	(CR)\$5.50
ACD-ESS Terminal, each (A2T)(1)(2)(3). . . .	18.60	9.50	5.50
Queuing Service, per split arranged			
-First on requested order (A3S) . . . . .	6.25	268.50	5.50
-Each additional on the same order (A3S). . . . .	6.25	68.75	5.50
Queue slot, each (A83RA) . (4)	.70	---	(CR) 6.75

- (1) When used with supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (2) One voice grade channel is provided according to the regulations found in this Tariff.
- (3) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (4) The number of queue slots is specifiabale by the customer where the central office is so equipped.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED

Issued:

SEP 25 1989

Effective:

OCT 01 1989

OCT 1 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

89 - 14  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 35  
Replacing Original Sheet 35

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service

a. Central Office System Components

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(5)
System Common Equipment (A2B) . . . . .	\$1,448.60	\$10,600.00	---
Attendant Line Frame, per 120 consoles or fraction thereof (A3Z) . . . . .	138.50	740.00	(CR)\$8.50
ACD-ESS Terminal, each (A2T)(1)(2)(3). . . . .	18.60	9.50	8.50
Queuing Service, per split arranged			
-First on requested order (A3S) . . . . .		268.50	8.50
-Each additional on the same order (A3S). . . . .	6.25	68.75	8.50
Queue slot, each (A83RA)(4)	.70		(CR) 8.50

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JUN 27 1986  
MISSOURI  
Public Service Commission

**CANCELLED**  
OCT 1 1989  
BY 200 R.S.#35  
Public Service Commission  
MISSOURI

**FILED**  
JUN 1 1986  
86-84  
Public Service Commission

- (1) When used with supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (2) One voice grade channel is provided according to the regulations found in this Tariff.
- (3) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (4) The number of queue slots is specifiabale by the customer where the central office is so equipped.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
 RECEIVED  
 Section 13  
 Original Sheet 35  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service

a. Central Office System Components

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(5)
System Common Equipment (A2B) . . . . .	\$1,448.60	\$10,600.00	---
Attendant Line Frame, per 120 consoles or fraction thereof (A3Z) . . . . .	138.50	740.00	\$5.25
ACD-ESS Terminal, each (A2T) (1) (2) (3) . . . . .	18.60	9.50	5.25
Queuing Service, per split arranged			
-First on requested order (A3S) . . . . .	6.25	268.50	5.25
-Each additional on the same order (A3S) . . . . .	JUL 1 1986 6.25	68.75	5.25
Queue slot, each (A83R) (4) . . . . .	R.S. 350	---	5.25

PUBLIC SERVICE COMMISSION OF MISSOURI

- (1) When used with supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (2) One voice grade channel is provided according to the regulations found in this Tariff.
- (3) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (4) The number of queue slots is specifiabie by the customer where the central office is so equipped.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED  
 JAN 1 1984  
 83-258  
 Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 36  
Replacing 2nd Revised Sheet 36

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

a. Central Office System Components-(Continued)

(FC)	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge (6)</u>
------	-------------------------	--	---

(FC)	Network Access Register, each (2)(3)(4).....	PBX Trunk Rate	----	(7)
------	--	-------------------	------	-----

(FC)	Foreign Exchange and Foreign Serving Office Service Termination on ACD-ESS queuing equipment, each (A8EFX).....	\$45.55	(6)	\$5.50
------	---	---------	-----	--------

(FC)	Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS Queuing equipment, each (A8ETL) (5).....	45.65	(6)	5.50
------	---	-------	-----	------

(FC)	Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equipment each (A3L) (5)	37.65	(6)	5.50
------	--	-------	-----	------

- |      |     |   |
|------|-----|---|
| (AT) | (1) | Obsolete - applicable to existing installations at existing locations for existing customers.   |
| (FC) | (2) | Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this tariff on each Network Access Register equipped for exchange Touch-Tone calling. |
|      | (3) | If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.  |
|      | (4) | Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.   |
|      | (5) | Also includes "trunk-to-station" tie line terminations.   |
|      | (6) | These rates are in addition to charges for the actual facilities which are covered in this and other tariffs.   |
|      | (7) | Refer to Local Exchange Tariff for appropriate Service and Equipment Charge.  |
| (FC) | (8) | The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.  |

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.11-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 36  
Replacing 1st Revised Sheet 36

MISCELLANEOUS SERVICE OFFERINGS

RECEIVED

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

MISSOURI  
Public Service Commission

2. Type C Service-(Continued)

a. Central Office System Components-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(7)
Network Access Register, PBX each(1)(2)(3) . . . . . Trunk Rate		---	(6)
Foreign Exchange and Foreign Serving Office Service Termination on ACD-ESS queuing equipment, each (A8EPX) . . . . .	\$45.55		(CR)\$5.50
Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equipment, each (A8ETL)(4) . . . . .	45.65	(5)	5.50
Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equipment, each (A3L)(4) . . . . .	37.65	(5)	(CR) 5.50

CANCELLED  
MAR 20 1990  
BY 328 R.S.#36  
Public Service Commission  
MISSOURI

- (1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling.
- (2) If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.
- (3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.
- (4) Also includes "trunk-to-station" tie line terminations.
- (5) These rates are in addition to charges for the actual facilities which are covered in this and other tariffs.
- (6) Refer to Local Exchange Tariff for appropriate Service and Equipment Charge.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED

Issued:

SEP 25 1989

Effective:

OCT 01 1989

OCT 1 1989

By R. D. BARRON, President-Missouri Division

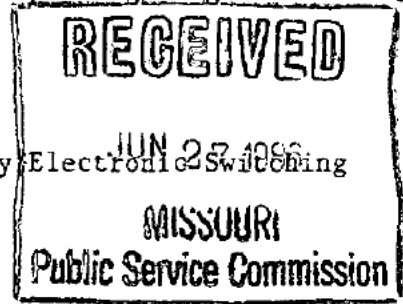
89 - 14

Southwestern Bell Telephone Company Public Service Commission  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 36  
Replacing Original Sheet 36

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

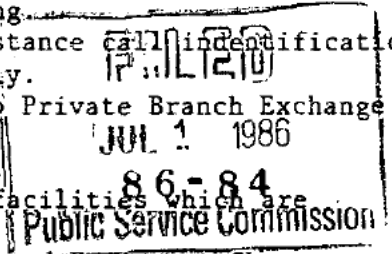
2. Type C Service-(Continued)

a. Central Office System Components-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(7)
Network Access Register, PBX each(1)(2)(3) . . . . . Trunk Rate		---	(6)
Foreign Exchange and Foreign Serving Office Service Termination on ACD-ESS queuing equipment, each (A8EFX). . . . .	\$45.55		(CR)\$8.50
Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equipment, each (A8ETL)(4). . . . .	45.65		8.50
Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equipment, each (A3L)(4) . . . . .	37.65	(5)	(CR) 8.50

**CANCELLED**  
OCT 1 1989  
BY *gms* *RS #136*  
Public Service Commission  
MISSOURI (5)

- (1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling.
- (2) If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.
- (3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.
- (4) Also includes "trunk-to-station" tie line terminations.
- (5) These rates are in addition to charges for the actual facilities which are covered in this and other tariffs.
- (6) Refer to Local Exchange Tariff for appropriate Service and Equipment Charge.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED**  
 Section 3  
 Original Sheet 36  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

a. Central Office System Components-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge (7)
Network Access Register, PBX each(1)(2)(3) . . . . . Trunk Rate . . . . .		---	(6)
Foreign Exchange and Foreign Serving Office Service Termination on ACD-ESS queuing equipment, each (A8EFX). . . . .	\$45.55	(5)	\$5.25
Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equipment, each (A8ETL)(4). . . . .	45.65	(5)	5.25
Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equipment, each (A3L)(4) . . . . .	37.85	(5)	5.25

**CANCELLED**

JUL 1 1986

BY R.S. 36  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

- (1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling.
- (2) If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.
- (3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.
- (4) Also includes "trunk-to-station" tie line terminations.
- (5) These rates are in addition to charges for the actual facilities which are covered in this and other tariffs.
- (6) Refer to Local Exchange Tariff for appropriate Service and Equipment Charge.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

IDENTIFICATION  
 JAN - 1 1984  
**83 - 253**  
 PUBLIC SERVICE COMMISSION

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 37  
Replacing 2nd Revised Sheet 37

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

a. Central Office System Components-(Continued)

(FC)		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(6)</u>
	Data Link			
(FC)	-Per 100 consoles or frac- tion thereof (A2C)(2) . . .	\$110.25	\$260.00	\$5.50
(FC)	-AEMIS Interface (A2E)(2). . . . .	110.25	260.00	5.50

b. Premises System Components

(FC)	Cabinet A assembly, capacity 50 consoles(3) -First Cabinet A (A21) . . .	(4)	(4)	5.50
(FC)	-Each additional Cabinet A (A22) . . . . .	(4)	(4)	5.50
(FC)	Cabinet B assembly, capacity 50 consoles, each (A2F)(3). . . . .	(4)	(4)	5.50
(FC)	Additional Line Circuit Carriers, each (A2L)(5). . .	(4)	(4)	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Also apply rates found in the Private Line Service Tariff for one channel for each Data Link.
- | (3) Includes power supply and line circuit carrier for the first 10 consoles.
- | (4) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.
- | (5) One required for each additional 20 consoles in Cabinet A or B.
- (FC) (6) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 37  
Replacing 1st Revised Sheet 37

MISCELLANEOUS SERVICE OFFERINGS RECEIVED

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI  
Public Service Commission

D. Rates-(Continued)

2. Type C Service-(Continued)

a. Central Office System Components-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(5)
Data Link			
-Per 100 consoles or fraction thereof (A2C)(1) . . .	\$110.25	\$260.00	(CR)\$5.50
-AEMIS Interface (A2E)(1). . . . .	110.25	260.00	5.50
b. Premises System Components			
Cabinet A assembly, capacity 50 consoles(2)			
-First Cabinet A (A21) . . .			5.50
-Each additional Cabinet A (A22) . . . .			5.50
Cabinet B assembly, capacity 50 consoles, each (A2F)(2). . . . .	(3)	(3)	5.50
Additional Line Circuit Carriers, each (A2L)(4). . .	(3)	(3)	(CR) 5.50

**CANCELLED**  
MAR 20 1990  
BY 3248 S#37  
Public Service Commission  
MISSOURI

- (1) Also apply rates found in the Private Line Service Tariff for one channel for each Data Link.
- (2) Includes power supply and line circuit carrier for the first 10 consoles.
- (3) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.
- (4) One required for each additional 20 consoles in Cabinet A or B.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED

Issued: SEP 25 1989

Effective: OCT 01 1989 OCT 1 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company Public Service Commission  
St. Louis, Missouri

89-14

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 37  
Replacing Original Sheet 37

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

a. Central Office System Components-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(5)
Data Link			
-Per 100 consoles or fraction thereof (A2C)(1) . . .	\$110.25	\$260.00	(CR)\$8.50
-AEMIS Interface (A2E)(1) . . . . .		260.00	8.50
b. Premises System Components			
Cabinet A assembly, capacity 50 consoles(2)			
-First Cabinet A (A21) . . .			8.50
-Each additional Cabinet A (A22) . . . . .	(3)	(3)	8.50
Cabinet B assembly, capacity 50 consoles, each (A2F)(2) . . . . .	(3)	(3)	8.50
Additional Line Circuit Carriers, each (A2L)(4) . . .	(3)	(3)	(CR) 8.50

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

**CANCELLED**  
OCT 1 1989  
BY *gms* R.S.#37  
Public Service Commission  
MISSOURI(3)

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

- (1) Also apply rates found in the Private Line Service Tariff for one channel for each Data Link.
- (2) Includes power supply and line circuit carrier for the first 100 consoles.
- (3) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.
- (4) One required for each additional 20 consoles in Cabinet A or B.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 3  
Original Sheet 37  
**RECEIVED**  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

a. Central Office System Components-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(5)
Data Link			
-Per 100 consoles or fraction thereof (A2C)(1) . . .	\$110.25	\$260.00	\$5.25
-AEMIS Interface (A2E)(1) . . . . .	110.25	260.00	5.25

b. Premises System Components

Cabinet A assembly, capacity 50 consoles(2)			
-First Cabinet A (A21) . . . . .	(3)	(3)	5.25
-Each additional Cabinet A (A22) . . . . .	(3)	(3)	5.25
Cabinet B assembly, capacity 50 consoles, each (A2F)(2) . . . . .		(3)	5.25
Additional Line Circuit Carriers, each (A2L)(4)		(3)	5.25

**CANCELLED**

JUL 1 (3) 1986

BY 1st R.S. 37  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN 1 1984  
83-258  
Public Service Commission

- (1) Also apply rates found in the Private Line Service Tariff for one channel for each Data Link.
- (2) Includes power supply and line circuit carrier for the first 10 consoles.
- (3) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.
- (4) One required for each additional 20 consoles in Cabinet A or B.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 38  
Replacing 1st Revised Sheet 38

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

b. Premises System Components-(Continued)

(FC)		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- <u>ment Charge(5)</u>
(FC)	Consoles:(2)			
	-10-button			
	-Agent, each (A2G) . . . . .	(3)	(3)	\$6.00
	-Supervisor, each (A2M). . .	(3)	(3)	6.00
	-20-button			
	-Agent, each (A2H) . . . . .	(3)	(3)	6.00
	-Supervisor, each (A2N). . .	(3)	(3)	6.00
	-With Fixed Lamp Field,			
	Agent, each (A2J) . . . . .	(3)	(3)	6.00
	Supervisor, each (A2P). . .	(3)	(3)	6.00
	-With Alphanumeric Field,			
	Agent, each (A2K) . . . . .	(3)	(3)	6.00
	Supervisor, each (A2V). . .	(3)	(3)	6.00
(FC)	-Supervisor single-line set, each (A9B+T)(4). . .	2.55	---	6.00

(MT)

(MT)

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes external dual headset jacks. Headsets must be provided by the customer.
- | (3) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.
- | (4) Also apply service charges for installation of service as described in Section 19 of this tariff.
- (FC) (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-EDD Type C System.

Issued: February, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 38  
Replacing Original Sheet 38

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

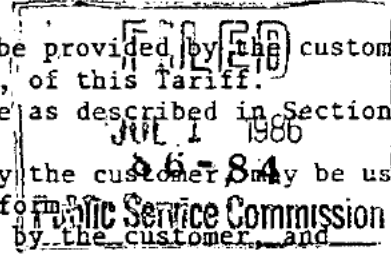
b. Premises System Components-(Continued)



	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(6)
Consoles:(1)			
-10-button			
-Agent, each (A2G) . . . . .	(2)	(2)	(CR)\$6.00
-Supervisor, each (A2M) . . . . .	(2)	(2)	6.00
-20-button			
-Agent, each (A2H) . . . . .	(2)	(2)	6.00
-Supervisor, each (A2N) . . . . .	(2)	(2)	6.00
-With Fixed Lamp Field,			
Agent, each (A2J) . . . . .	(2)	(2)	6.00
Supervisor, each (A2P) . . . . .	(2)	(2)	6.00
-With Alphanumeric Field,			
Agent, each (A2K) . . . . .	(2)	(2)	6.00
Supervisor, each (A2V) . . . . .	(2)	(2)	6.00
-Supervisor single-line set, each (A9B+T)(3) . . . . .	\$2.55		(CR) 6.00
Management Information System (AEMIS)			
-Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (ASCCE)(4)(5) . . . . .			(2) (CR) 6.00
-Additional equipment for systems with more than 200 consoles (A5CAC) . . . . .	(2)	(2)	(CR) 6.00

CANCELLED  
MAR 30 1990  
BY *2ms* RS #38  
Public Service Commission  
MISSOURI

- (1) Includes external dual headset jacks. Headsets must be provided by the customer.
- (2) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.
- (3) Also apply service charges for installation of service as described in Section 19 of this Tariff.
- (4) The appropriate Dataspeed 40 Type service, provided by the customer may be used with the AEMIS when reports are required in hardcopy form.
- (5) In addition, a 212A Dataphone type data set, provided by the customer and associated business line at tariff rates are required.
- (6) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Section 10  
Original Sheet 38

DEC 23 1983

MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

b. Premises System Components-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(6)</u>
Consoles:(1)			
-10-button			
-Agent, each (A2G) . . . . .	(2)	(2)	(2)
-Supervisor, each (A2M). . . . .	(2)	(2)	(2)
-20-button			
-Agent, each (A2H) . . . . .	(2)	(2)	(2)
-Supervisor, each (A2N). . . . .	(2)	(2)	(2)
-With Fixed Lamp Field,			
Agent, each (A2J) . . . . .	(2)	(2)	(2)
Supervisor, each (A2P). . . . .	(2)	(2)	(2)
-With Alphanumeric Field,			
Agent, each (A2K) . . . . .	(2)	(2)	(2)
Supervisor, each (A2V). . . . .	(2)	(2)	(2)
-Supervisor single-line set, each (A9R+T)(3). . . . .	\$2.55	---	\$4.75

Management Information System (AEMIS)

-Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (ASCCE)(4)(5) . . . . .	(2)	(2)	(2)
-Additional equipment for systems with more than 200 consoles (A5CAC). . . . .	(2)	(2)	(2)

CANCELLED

JUL 1 1986

R.S. 38

PUBLIC SERVICE COMMISSION

MISSOURI

- (1) Includes external dual headset jacks. Headsets must be provided by the customer.
- (2) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.
- (3) Also apply service charges for installation of service as described in Section 19 of this Tariff.
- (4) The appropriate Dataspeed 40 Type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
- (5) In addition, a 212A Dataphone type data set, provided by the customer, and associated business line at tariff rates are required.
- (6) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

PAID  
JAN - 1 1984  
83 - 253

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 38.1  
Replacing Original Sheet 38.1

Original Sheet 38.1 was previously Original Sheet 38.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

b. Premises System Components-(Continued)

<u>Rate</u>	<u>Monthly Move Charge</u>	<u>Complex Installation/ ment Charge(5)</u>	<u>Service and Equip-</u>
Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (A5CCE)(3)(4) . . . . .	(2)	(2)	6.00
-Additional equipment for systems with more than 200 consoles (A5CAC). . . . .	(2)	(2)	6.00

- (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.
- (3) The appropriate Dataspeed 40 Type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
- (4) In addition, a 212A Dataphone type data set, provided by the customer, and associated business line at tariff rates are required.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: December 2, 2009

Effective: January 1, 2010

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 38.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

b. Premises System Components-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(5)</u>
Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (A5CCE)(3)(4) . . . . .	(2)	(2)	6.00
-Additional equipment for systems with more than 200 consoles (A5CAC). . . . .	(2)	(2)	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.
- (3) The appropriate Dataspeed 40 Type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
- (4) In addition, a 212A Dataphone type data set, provided by the customer, and associated business line at tariff rates are required.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 39  
Replacing 1st Revised Sheet 39

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

b. Premises System Components-(Continued)

(FC)	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(5)</u>
	Management Information System (AEMIS)-(Continued)		
	Cathode Ray Tubes:		
(FC)	-Black and White, each (A5H) . (2)	(2)	\$6.00
(FC)	-Color, each (A5J) . . . . . (2)	(2)	6.00
(FC)	-Equipment to remote CRT, in the same building, beyond 50 feet from AEMIS Control Equipment, each 100 feet (A5FR5)(3). . . . . \$2.60	\$116.00	.00
(FC)	-Equipment to remote CRT in different building and/or beyond 1,000 feet from AEMIS Control Equipment, each (A5FRT)(4) . . . . 1.95	172.00	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.
- | (3) Each CRT that is located greater than 50 feet but less than 1,000 feet from the AEMIS Control Equipment requires this feature.
- | (4) In addition, a voice grade private line channel and two customer-provided data sets are required.
- (FC) (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 39  
Replacing Original Sheet 39

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

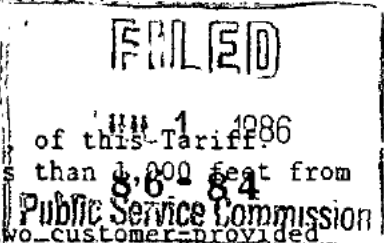
2. Type C Service-(Continued)

b. Premises System Components-(Continued)



	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(4)</u>
Management Information System (AEMIS)-(Continued)			
Cathode Ray Tubes:			
-Black and White, each (A5H) . . . . .	(1)	(1)	(CR)\$6.00
-Color, each (A5J) . . . . .	(1)	(1)	6.00
-Equipment to remote CRT, in the same building, beyond 50 feet from AEMIS Control Equipment, each 100 feet (A5FR5)(2) . . . . .	\$2.60	\$116.00	6.00
-Equipment to remote CRT in different building and/or beyond 1,000 feet from AEMIS Control Equipment, each (A5FRT)(3) . . . . .		172.00	(CR) 6.00

**CANCELLED**  
MAR 30 1990  
B.D. R.S.#39  
Public Service Commission  
MISSOURI



- (1) Rates and charges are found in Paragraph 13.2.1, D.4. of this Tariff.
- (2) Each CRT that is located greater than 50 feet but less than 1,000 feet from the AEMIS Control Equipment requires this feature.
- (3) In addition, a voice grade private line channel and two customer-provided data sets are required.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13

Original Sheet 39  
**RECEIVED**

DEC 29 1983

MISSOURI

Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

b. Premises System Components-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(4)
Management Information System (AFMIS)-(Continued)			
Cathode Ray Tubes:			
-Black and White, each (A5H) . . . . .	(1)	(1)	(1)
-Color, each (A5J) . . . . .	(1)	(1)	(1)
-Equipment to remote CRT, in the same building, beyond 50 feet from AEMIS Control Equipment, each 100 feet (A5FR5) (2) . . . . .	\$2.60	\$116.00	\$5.25
-Equipment to remote CRT in different building and/or beyond 1,000 feet from AEMIS Control Equipment, each (A5FRT) (3)		172.00	5.25

**CANCELLED**

JUL 1 1986

BY 1st R.S. 39  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN - 1 1984  
83-258  
Public Service Commission

- (1) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.
- (2) Each CRT that is located greater than 50 feet but less than 1,000 feet from the AEMIS Control Equipment requires this feature.
- (3) In addition, a voice grade private line channel and two customer provided data sets are required.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 40  
Replacing 2nd Revised Sheet 40

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 CD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

c. Incoming Call Identification

(FC)		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(2)</u>
	Audible Option:			
	-Per Announcement (A8FTG) .	\$52.15	\$ 81.25	\$6.00
	Equipment to allow each Foreign Exchange, Foreign Serving Office or Tie Line to reach the Announcement, each line (A8FTE) . .	4.20	57.00	6.00
	-Per ACD-ESS Terminal (A8FTR) . . . . .	.10	---	6.00
	Visual Option:			
	-Per System (A5VSY) . . . .	2.45	274.50	6.00
	-Per Visual Console (A5VCN)	1.20	---	6.00
	d. Delay Announcements			
	Standard Recorded Announcement Frame:			
	-Per 11-second announcement A8GCE) . . . . .	52.15	55.25	6.75
	-Per trunk to access announcement (A8GAT) . . .	9.15	56.00	6.75
	-Per ACD-ESS Terminal (A8GTT) . . . . .	1.25	---	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.  
 (FC) (2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 40  
Replacing 1st Revised Sheet 40

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Service Commission

D. Rates-(Continued)

2. Type C Service-(Continued)

c. Incoming Call Identification

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(1)
<b>Audible Option:</b>			
-Per Announcement (A8FTG)	\$52.15	\$ 81.25	\$6.00
-Equipment to allow each Foreign Exchange, Foreign Serving Office or Tie Line to reach the Announcement, each line (A8FTE)	4.20	57.00	6.00
-Per ACD-ESS Terminal (A8FTR)	.10	---	6.00
<b>Visual Option:</b>			
-Per System (A5VSY)	2.45	274.50	6.00
-Per Visual Console (A5VCN)	1.20	---	---

d. Delay Announcements

<b>Standard Recorded Announcement Frame:</b>			
-Per 11-second announcement (A8GCE)	52.15	55.25	---
-Per trunk to access announcement (A8GAT)	9.15	56.00	6.75
-Per ACD-ESS Terminal (A8GTT)	1.25	---	(CR)5.50

**CANCELLED**  
MAR 30 1990  
BY 308 B.S.#40  
Public Service Commission  
ACR 96 175

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED

Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

89-14  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 40  
Replacing Original Sheet 40

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

c. Incoming Call Identification

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(1)
<b>Audible Option:</b>			
-Per Announcement (A8FTG) . . .	\$52.15	\$ 81.25	(CR)\$6.00
-Equipment to allow each Foreign Exchange, Foreign Serving Office or Tie Line to reach the Announcement, each line (A8FTE) . . .	4.20	57.00	6.00
-Per ACD-ESS Terminal (A8FTR) . . . . .	.10	---	6.00
<b>Visual Option:</b>			
-Per System (A5VSY) . . . . .	2.45	274.50	6.00
-Per Visual Console (A5VCN) . . .	1.20	---	6.00

d. Delay Announcements

<b>Standard Recorded Announcement Frame:</b>			
-Per 11-second announcement (A8GCE) . . . . .	52.15	55.25	8.50
-Per trunk to access announcement (A8GAT) . . . . .	9.15	56.00	8.50
-Per ACD-ESS Terminal (A8GTT) . . . . .	1.25		(CR) 8.50

**RECEIVED**  
 JUN 27 1986  
 MISSOURI  
 Public Service Commission

**CANCELLED**  
 OCT 1 1989  
 BY *gms* S#40  
 Public Service Commission  
 MISSOURI

**FILED**  
 JUL 1 1986  
 86-84  
 Public Service Commission

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Original Sheet 40  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

c. Incoming Call Identification

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(1)
<b>Audible Option:</b>			
-Per Announcement (A8FTG) . . .	\$52.15	\$ 81.25	\$4.75
-Equipment to allow each Foreign Exchange, Foreign Serving Office or Tie Line to reach the Announcement, each line (A8FTE) . . .	4.20	57.00	4.75
-Per ACD-ESS Terminal (A8FTR) . . . . .	.10	---	4.75
<b>Visual Option:</b>			
-Per System (A5VSY) . . . . .	2.45	274.50	4.75
-Per Visual Console (A5VCN) . . .	1.20	---	4.75

d. Delay Announcements

<b>Standard Recorded Announcement Frame:</b>			
-Per 11-second announcement (A8GCE) . . . . .	52.15	55.25	5.25
-Per trunk to access announcement (A8GAT) . . . . .	9.15	56.00	5.25
-Per ACD-ESS Terminal (A8GTT) . . . . .	1.25	---	5.25

**CANCELLED**  
JUL 1 1986  
BY 1st R.S. 40  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. PARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 41  
Replacing 2nd Revised Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

(FC)		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(2)</u>
	Standard Recorded Announcement Frame:-(Continued)			
	-Load Dependent First Delay Announcement:			
	-Per 11-second announcement (A30CE). . . . .	\$ 52.15	\$55.25	\$5.50
	-Per trunk to access announcement (A30AT) . . . .	9.15	56.00	5.50
	Common Systems Recorded Announcement Frame (CSRAF):			
	-Common equipment (A4GCE). . .	204.40	---	5.50
	-Per 16-second announcement (A4G16). . . . .	155.60	41.00	5.50
	-Per 32-second announcement (A4G32). . . . .	190.10	41.00	5.50
	-Per 48-second announcement (A4G48). . . . .	224.70	41.00	5.50
	-Per trunk to access announcement (A30AT). . . . .	.15	56.00	5.50
	-Per ACD-ESS Terminal (A8GTT). . . . .	1.25	---	5.50
	-Remote recording capability (A4F). . . . .	24.55	---	5.50

(MT)  
|  
|  
|

(MT)

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 41  
Replacing 1st Revised Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

RECEIVED

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

SEP 25 1989  
MISSOURI  
Public Service Commission

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(1)
<b>Standard Recorded Announcement Frame:-(Continued)</b>			
-Load Dependent First Delay Announcement:			
-Per 11-second announcement (A30CE) . . . . .	\$ 52.15	\$55.25	(CR) \$5.50
-Per trunk to access announcement (A30AT) . . . . .	9.15	56.00	5.50
<b>Common Systems Recorded Announcement Frame (CSRAF):</b>			
-Common equipment (A4GCE) . . . . .	204.40		5.50
-Per 16-second announcement (A4G16) . . . . .	155.60	41.00	5.50
-Per 32-second announcement (A4G32) . . . . .	190.10	41.00	5.50
-Per 48-second announcement (A4G48) . . . . .	224.70	41.00	5.50
-Per trunk to access announcement (A30AT) . . . . .	9.15	56.00	5.50
-Per ACD-ESS Terminal (A8GTT) . . . . .	1.25	---	5.50
-Remote recording capability (A4F) . . . . .	24.55	---	5.50
-Load Dependent First Delay Announcement:			
-Per 16-second announcement (A4H16) . . . . .	155.60	41.00	5.50
-Per 32-second announcement (A4H32) . . . . .	190.10	41.00	5.50
-Per 48-second announcement (A4H48) . . . . .	224.70	41.00	5.50
-Per trunk to access announcement (A30AT) . . . . .	9.15	56.00	(CR) 5.50

CANCELLED  
MAR 30 1990  
BY 308 R.S. #41  
Public Service Commission  
MISSOURI

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED

Issued: SEP 25 1989 Effective: OCT 01 1989 OCT 1 1989  
By R. D. BARRON, President-Missouri Division Public Service Commission  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 41  
Replacing Original Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

	Monthly Rate	Installation/Move Charge	Equipment Charge(1)
Standard Recorded Announcement Frame:-(Continued)			
-Load Dependent First Delay Announcement:			
-Per 11-second announcement (A3OCE) . . . . .	\$ 52.15	\$55.25	(CR)\$8.50
-Per trunk to access announcement (A3OAT) . . . . .	9.15	56.00	8.50
Common Systems Recorded Announcement Frame (CSRAF):			
-Common equipment (A4GCE) . . . . .	204.40	---	8.50
-Per 16-second announcement (A4G16) . . . . .	155.60	41.00	8.50
-Per 32-second announcement (A4G32) . . . . .	190.10	41.00	8.50
-Per 48-second announcement (A4G48) . . . . .	224.70	41.00	8.50
-Per trunk to access announcement (A3OAT) . . . . .	9.15	56.00	8.50
-Per ACD-ESS Terminal (A8GTT) . . . . .	1.25	---	8.50
-Remote recording capability (A4F) . . . . .	24.55	---	8.50
-Load Dependent First Delay Announcement			
-Per 16-second announcement (A4H16) . . . . .	155.60	41.00	8.50
-Per 32-second announcement (A4H32) . . . . .	190.10	41.00	8.50
-Per 48-second announcement (A4H48) . . . . .	224.70	41.00	8.50
-Per trunk to access announcement (A3OAT) . . . . .	9.15	56.00	(CR) 8.50

**CANCELLED**  
OCT 1 1989  
BY *2nd* *RS #41*  
Public Service Commission  
MISSOURI

**FILED**  
JUN 1 1986  
86-184  
Public Service Commission

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

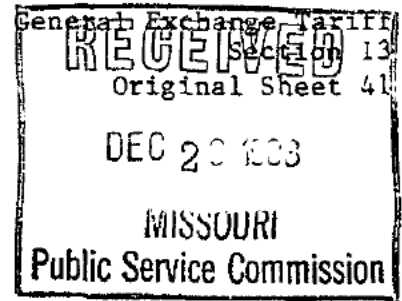
Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

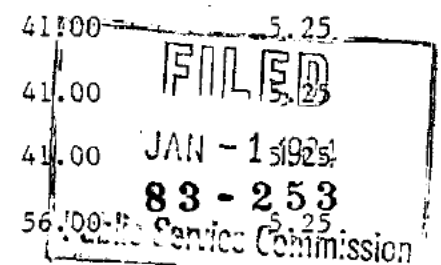
D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(1)</u>
<b>Standard Recorded Announcement Frame:-(Continued)</b>			
<b>-Load Dependent First Delay Announcement:</b>			
-Per 11-second announcement (A30CE) . . . . .	\$ 52.15	\$55.25	\$5.25
-Per trunk to access announcement (A30AT) . . . . .	9.15	56.00	5.25
<b>Common Systems Recorded Announcement Frame (CSRAF):</b>			
-Common equipment (A4GCE) . . . . .	204.40	---	5.25
-Per 16-second announcement (A4G16) . . . . .	155.60	41.00	5.25
-Per 32-second announcement (A4G32) . . . . .	190.10	41.00	5.25
-Per 48-second announcement (A4G48) . . . . .	224.70	41.00	5.25
-Per trunk to access announcement (A30AT) . . . . .		56.00	5.25
-Per ACD-ESS Terminal (A30TT) . . . . .		---	5.25
-Remote recording capability (A4F) . . . . .		---	5.25
<b>-Load Dependent First Delay Announcement</b>			
-Per 16-second announcement (A4H16) . . . . .	55.60	41.00	5.25
-Per 32-second announcement (A4H32) . . . . .	190.10	41.00	5.25
-Per 48-second announcement (A4H48) . . . . .	224.70	41.00	5.25
-Per trunk to access announcement (A30AT) . . . . .	9.15	56.00	5.25

**CANCELLED**  
 BY 1st R.S. 41  
 PUBLIC SERVICE COMMISSION



(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS, Type C System.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 41.1  
Replacing Original Sheet 41.1

Original Sheet 41.1 was previously Original Sheet 41.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-Continued

D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(2)</u>
-Load Dependent First Delay Announcement:			
-Per 16-second announce- ment (A4H16) . . . . .	\$155.60	41.00	\$ 5.50
-Per 32-second announce- ment (A4H32) . . . . .	190.10	41.00	5.50
-Per 48-second announce- ment (A4H48) . . . . .	224.70	41.00	5.50
-Per trunk to access announcement (A30AT) . . . .	9.15	56.00	5.50

(1) Obsolete - applicable to existing installations at existing locations for existing customers.

(2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: December 2, 2009

Effective: January 1, 2010

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 41.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(2)</u>
-Load Dependent First Delay Announcement:			
-Per 16-second announce- ment (A4H16) . . . . .	\$155.60	41.00	\$ 5.50
-Per 32-second announce- ment (A4H32) . . . . .	190.10	41.00	5.50
-Per 48-second announce- ment (A4H48) . . . . .	224.70	41.00	5.50
-Per trunk to access announcement (A30AT) . . . .	9.15	56.00	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.  
(2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 42  
Replacing 2nd Revised Sheet 42

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

(FC)		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(8)</u>
	e. Emergency Alert Arrangement			
(FC)	-Per 25 consoles equipped for Alert (A85AA) . . . .	(2)	(2)	\$5.50
(FC)	Per 25 consoles equipped for Alert only/or also Service Supervising (A85AS) . . . . .	(2)	(2)	5.50
(FC)	f. Agent Assist(3)(4)(5)(6)(7)			
	-Per Terminal (A3G) . . . .	\$2.85	\$38.50	5.50
	-Calling/Called line identification, per Agent Assist Terminal (A3H) . .	.30	42.75	6.00

(MT)

(MT)

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.
- | (3) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- | (4) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- | (5) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.
- | (6) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- | (7) Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (FC) (8) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 42  
Replacing 1st Revised Sheet 42

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

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SEP 25 1989

	Monthly Rate	Complex Installation/Move Charge	Service and Equip-ment Charge(s) or
<b>e. Emergency Alert Arrangement</b>			
-Per 25 consoles equipped for Alert (A85AA) . . . . . (1)			(1) \$5.50
-Per 25 consoles equipped for Alert only/or also Service Supervising (A85AS) . . . . . (1)			(1) 5.50
<b>f. Agent Assist(2)(3)(4)(5)(6)</b>			
-Per Terminal (A3G) . . . . . \$2.85		\$38.50	(CR) 5.50
-Calling/Called line identification, per Agent Assist Terminal (A3H) . . . . . .30		42.75	6.00
<b>g. Agent Call(2)(3)(4)(5)(6)</b>			
-Per Terminal (A3J) . . . . . 2.80		38.50	(CR) 5.50
-Calling/Called line identification, per Agent Call Terminal (A3W) . . . . . .30		42.75	6.00

CANCELLED (1)  
MAR 30 1990  
BY 328 R.S.#42  
Public Service Commission  
MISSOURI

- (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.
- (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.
- (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- (6) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED

Issued: SEP 25 1989

Effective: OCT 1 1989

OCT 1 1989

By R. D. BARRON, President-Missouri Division, Southwestern Bell Telephone Company, St. Louis, Missouri  
Public Service Commission  
89-14

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 42  
Replacing Original Sheet 42

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	Monthly Rate	Installation/Move Charge	Equipment Charge(7)
<b>e. Emergency Alert Arrangement</b>			
-Per 25 consoles equipped for Alert (A85AA) . . . . .	(1)	(1)	(CR)\$8.50
-Per 25 consoles equipped for Alert only/or also Service Supervising (A85AS) . . . . .	(1)	(1)	8.50
<b>f. Agent Assist(2)(3)(4)(5)(6)</b>			
-Per Terminal (A3G) . . . . .	38.50	\$38.50	8.50
-Calling/Called line identification, per Agent Assist Terminal (A3H) . . . . .		2.75	6.00
<b>g. Agent Call(2)(3)(4)(5)(6)</b>			
-Per Terminal (A3J) . . . . .	2.80	38.50	8.50
-Calling/Called line identification, per Agent Call Terminal (A3W) . . . . .	.30	42.75	(CR) 6.00

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

**CANCELLED**  
OCT 1 1989  
BY *[Signature]* P.S.#42  
Public Service Commission  
MISSOURI

- (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.
- (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.
- (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- (6) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

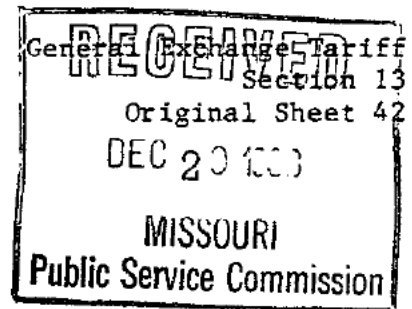
**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

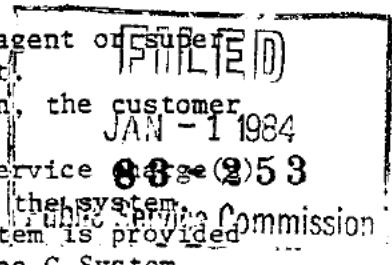
2. Type C Service-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(7)
<b>e. Emergency Alert Arrangement</b>			
-Per 25 consoles equipped for Alert (A85AA) . . . . .	(1)	(1)	\$5.25
-Per 25 consoles equipped for Alert only/or also Service Supervising (A85AS) . . . . .	(1)	(1)	5.25
<b>f. Agent Assist(2)(3)(4)(5)(6)</b>			
-Per Terminal (A3G) . . . . .	\$2.85	\$38.50	5.25
-Calling/Called line identification, per Agent Assist Terminal (A3H) . . . . .	.30	42.75	4.75
<b>g. Agent Call(2)(3)(4)(5)(6)</b>			
-Per Terminal (A3J) . . . . .	38.50		5.25
-Calling/Called line identification, per Agent Call Terminal (A3W) . . . . .	.30	42.75	4.75

**CANCELLED**

JUL 1 1986

- (1) Rates and charges are defined in Paragraph 3.2.1.1 of this Tariff.
- (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (4) If terminal lines are installed in equipment other than agent supervisory consoles, the customer will furnish this equipment.
- (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- (6) Refer to Section 19 of this Tariff for the appropriate service charge when installed subsequent to the initial installation of the system.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.



Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 42.1  
Replacing Original Sheet 42.1

Original Sheet 42.1 was previously Original Sheet 42.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(7)</u>
g. Agent Call(2)(3)(4)(5)(6)			
-Per Terminal (A3J). . . .	\$2.80	\$38.50	\$5.50
-Calling/Called line identi- fication, per Agent Call Terminal (A3W). . . . .	.30	42.75	6.00

- (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.
- (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- (6) Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: December 2, 2009

Effective: January 1, 2010

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2010-0371



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 42.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(7)</u>
g. Agent Call(2)(3)(4)(5)(6)			
-Per Terminal (A3J). . . .	\$2.80	\$38.50	\$5.50
-Calling/Called line identi- fication, per Agent Call Terminal (A3W). . . . .	.30	42.75	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.
- (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- (6) Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 43  
Replacing 2nd Revised Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(5)</u>
(FC)	h. Service Supervising of Agent Console:(2)			
	-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT). . .	\$8.25	---	\$5.50
(FC)	-Per Service Supervising Trunk:(3)(4)			
	-Central Office Components (A8HCO). . . . .	8.95	\$24.00	5.50
(FC)	-Per 25 consoles equipped for Service Supervising (A8HSS)(3)(6). . . . .	(7)	(7)	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- | (3) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- | (4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- | (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- | (6) Not applicable when system has Emergency Alert Arrangement.
- (FC) (7) Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 43  
Replacing 1st Revised Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

MISSOURI  
Public Service Commission

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge(4)</u>
h. Service Supervising of Agent Console:(1)			
-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (ABHAT). . .	\$8.25	---	(CR)\$5.50
-Per Service Supervising Trunk:(2)(3)			
-Central Office Components (ABHCO). . . . .	8.95	\$24.00	5.50
-Per 25 consoles equipped for Service Supervising (ABHSS)(2)(5). . . . .		(6)	(CR) 5.50

**CANCELLED**  
MAR 30 1990  
BY 300 R S #43  
Public Service Commission  
MISSOURI

- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Not applicable when system has Emergency Alert Arrangement.
- (6) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

Issued: SEP 25 1989

Effective: OCT 01 1989

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

OCT 1 1989  
89-14  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 43  
Replacing Original Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

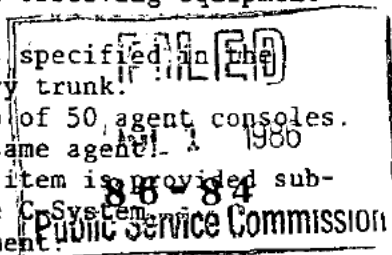
2. Type C Service-(Continued)



	Monthly Rate	Installation/ Move Charge	Equipment Charge(4)
h. Service Supervising of Agent Console:(1)			
-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT) . . . . .	\$8.25	---	(CR)\$8.50
-Per Service Supervising Trunk:(2)(3)			
-Central office components (A8HCO) . . . . .	8.95	\$24.00	8.50
-Per 25 consoles equipped for Service Supervising (A8HSS)(2)(5) . . . . .	(6)	(6)	(CR) 8.50

**CANCELLED**  
OCT 1 1989  
BY *[Signature]* R.S.#43  
Public Service Commission  
MISSOURI

- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent console.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Not applicable when system has Emergency Alert Arrangement.
- (6) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.



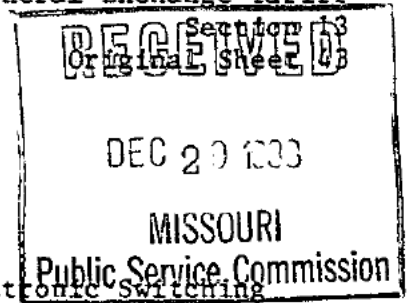
Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(4)</u>
h. Service Supervising of Agent Console:(1)			
-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT) . . . . .	\$8.25	---	\$5.25
-Per Service Supervising Trunk:(2)(3)			
-Central office components (A8HCO) . . . . .	8.95	\$24.00	5.25
-Per 25 consoles equipped for Service Supervising (A8HSS)(2)(5) . . . . .	(6)	(6)	5.25

**CANCELLED**

JUL 1 1986

BY R.S.43  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent console.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Not applicable when system has Emergency Alert Arrangement.
- (6) Rates and charges are defined in Paragraph 13.2.1, D.4. of this Tariff.



Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 44  
Replacing 2nd Revised Sheet 44

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

(FC)		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(4)</u>
	i. Agent Status Display Console			
	-First three consoles, each (A3X) . . . . .	(2)	(2)	\$5.50
(FC)	-Each additional console, (A3Y). . . . .	(2)	(2)	5.50
	j. System Display and Control Features			
	-Per system (A9H) . . . . .	\$16.05	\$353.00	6.00
	-Per agent-to-split pattern (A9GAS). . . . .	5.40	78.00	6.00
	-Key control and alarm console:			
(FC)	-Per console (A4N). . . . .	(2)	(2)	6.00
(FC)	-Per key equipped for activation/deactivation (A4K)(3). . . . .	1.90	66.50	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.
- | (3) In addition, apply a charge for signal grade channel as specified in the Private Line Service  
| Tariff. One channel required for each function controlled by key.
- (FC) (4) The Service and Equipment Charge applies only when the item is provided subsequent to the  
initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 44  
Replacing 1st Revised Sheet 44

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(3)</u>
i. Agent Status Display Console			
-First three consoles, each (A3X) . . . . .	(1)	(1)	(CR)\$5.50
-Each additional console, (A3Y). . . . .	(1)	(1)	(CR) 5.50
j. System Display and Control Features			
-Per system (A9H) . . . . .	\$16.05	\$353.00	6.00
-Per agent-to-split pattern (A9GAS). . . . .	5.40	78.00	6.00
-Key control and alarm console:			
-Per console (A4N). . . . .	(1)	(1)	6.00
-Per key equipped for activation/deactivation (A4K)(2). . . . .	1.90	66.50	6.00

**CANCELLED**  
MAR 30 1990  
BY *3W* B.S.#44  
Public Service Commission  
MISSOURI

- (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.
- (2) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.
- (3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED

Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989  
89-14

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 44  
Replacing Original Sheet 44

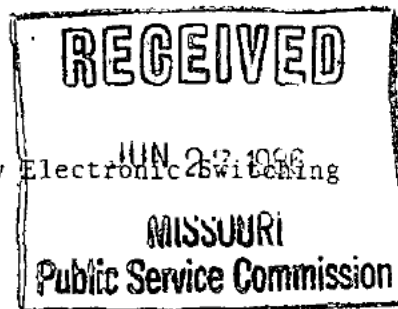
MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

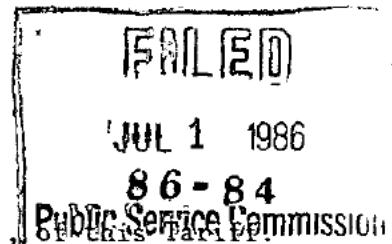
2. Type C Service-(Continued)



	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(3)
i. Agent Status Display Console			
-First three consoles, each (A3X) . . . . .	(1)	(1)	(CR) \$8.50
-Each additional console, (A3Y). . . . .	(1)	(1)	8.50
j. System Display and Control Features			
-Per system (A9H) . . . . .	\$16.05	\$353.00	6.00
-Per agent-to-split pattern (A9GAS). . . . .	5.40	78.00	6.00
-Key control and alarm console			
-Per console (A4N) . . . . .	(1)	(1)	6.00
-Per key equipped for activation/deactivation (A4K)(2). . . . .	1.90	66.50	(CR) 6.00

**CANCELLED**

OCT 1 1989  
BY *Jmd* R.S. #44  
Public Service Commission  
MISSOURI



- (1) Rates and charges are defined in Paragraph 13.2.1, D.4.
- (2) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.
- (3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General-Exchange-Tariff  
**RECEIVED**  
 Section 13  
 Original Sheet 45  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(3)</u>
<b>i. Agent Status Display Console</b>			
-First three consoles, each (A3X) . . . . .	(1)	(1)	\$5.25
-Each additional console, (A3Y). . . . .	(1)	(1)	5.25
<b>j. System Display and Control Features</b>			
-Per system (A9H) . . . . .	\$16.05	\$353.00	4.75
-Per agent-to-split pattern (A9GAS). . . . .	5.40	78.00	4.75
-Key control and alarm console			
-Per console (A4N) . . . . .	(1)	(1)	(1)
-Per key equipped for activation/deactivation (A4K) (2). . . . .	1.90	66.50	4.75

**CANCELLED**

JUL 1 1986

BY J. R. S. 44  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 DEC 29 1983  
 Public Service Commission

- (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.
- (2) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.
- (3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 45  
Replacing 2nd Revised Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

(FC)		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge(5)</u>
	k. Alternate Traffic Routing per split equipped (A4RSE) .	\$ 9.10	\$74.75	\$6.00
(FC)	l. Night Transfer, per split equipped (A3T)(2)(3) . . . .	2.00	43.25	6.00
	m. Calls Waiting Indication			
(FC)	-Remote calls waiting(4) -Per timing state, per split (A4PTS) . . . . .	.25	52.25	5.50
(FC)	-Common equipment per 24 timing states (A4PCE). .	(6)	(6)	5.50
	-Console calls waiting, per 100 consoles (A4X). . . . .	13.30	51.50	6.00
	-Assistance calls waiting, per assistance group (A4Y).	10.10	94.00	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.
- (3) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.
- (4) Visual signals are also required.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (FC) (6) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45  
Replacing 1st Revised Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

RECEIVED

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

MISSOURI  
Public Service Commission

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge(4)</u>
k. Alternate Traffic Routing per split equipped (A4RSE) . . . . .	\$ 9.10	74.75	\$6.00
l. Night Transfer, per split equipped (A3T)(1)(2) . . . . .	2.00	43.25	6.00
m. Calls Waiting Indication			
-Remote calls waiting(3)			
-Per timing state, per split (A4PTS) . . . . .	.25	52.25	(CR)5.50
-Common equipment per 24 timing states (A4PCE). . . . .	(5)	(5)	(CR)5.50
-Console calls waiting, per 100 consoles (A4X). . . . .	13.30	51.50	6.00
-Assistance calls waiting, per assistance group (A4Y). . . . .	10.10	94.00	6.00

CANCELLED  
MAR 30 1990  
BY 308 R.S.#45  
Public Service Commission  
MISSOURI

- (1) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.
- (3) Visual signals are also required.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.

Issued: SEP 25 1989

Effective: OCT 01 1989

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri  
OCT 1 1989  
89-14  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45  
Replacing Original Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(4)
k. Alternate Traffic Routing per split equipped (A4RSE) . . .	\$ 9.10	\$74.75	(CR)\$6.00
l. Night Transfer, per split equipped (A3T)(1)(2) . . . . .	2.00	43.25	6.00
m. Calls Waiting Indication			
-Remote calls waiting(3)			
-Per timing state, per split (A4PTS) . . . . .	.25	52.25	8.50
-Common equipment per 24 timing states (A4PCE) . . . . .	(5)	(5)	8.50
-Console calls waiting, per 100 consoles (A4X) . . . . .	13.30	51.50	6.00
-Assistance calls waiting, per assistance group (A4Y) . . . . .	10.10	94.00	(CR) 6.00

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

**CANCELLED**

OCT 1 1989  
BY *gms* R.S.#45  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

- (1) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.
- (3) Visual signals are also required.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Rates and Charges are found in Paragraph 13.2.1, D.4., of this Tariff.

Issued: JUN 27 1986                      Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section  
**RECEIVED**  
 Original Sheet 45  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(4)
k. Alternate Traffic Routing per split equipped (A4RSE) . . .	\$ 9.10	\$74.75	\$4.75
l. Night Transfer, per split equipped (A3T)(1)(2) . . . . .	2.00	43.25	4.75
m. Calls Waiting Indication			
-Remote calls waiting(3)			
-Per timing state, per split (A4PTS) . . . . .	.25	52.25	5.25
-Common equipment per 24 timing states (A4PCE) . . . . .	(5)	(5)	(5)
-Console calls waiting, per 100 consoles (A4X) . . . . .	13.30	51.50	4.75
-Assistance calls waiting, per assistance group (A4Y) . . . . .	10.10	94.00	4.75

**CANCELLED**

JUL 1 1986  
 BY 1st R.S.45  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 JAN - 1 1984  
 83 - 253  
 Public Service Commission

- (1) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.
- (3) Visual signals are also required.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Rates and Charges are found in Paragraph 13.2.1, D.4., of this Tariff.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
2nd Revised Sheet 45.1  
Replacing 1st Revised Sheet 45.1

1<sup>st</sup> Revised Sheet 45.1 was previously 1<sup>st</sup> Revised Sheet 45.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

n. Nonrecurring Charges

1. Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

Addition . . . . . \$ 200.00

2. Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, each system. . . . . 38,500.00

Service Establishment Charge, AEMIS. . . . . 31,650.00

Service Establishment Charge, CSRAF. . . . . 28,450.00

(1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: December 2, 2009

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: January 1, 2010

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.01  
Replacing Original Sheet 45.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

n. Nonrecurring Charges

1. Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

Addition . . . . . \$ 200.00

2. Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, each system. . . . . 38,500.00

Service Establishment Charge, AEMIS. . . . . 31,650.00

Service Establishment Charge, CSRAF. . . . . 28,450.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED** Section 13  
Original Sheet 45.01  
DEC 29 1983  
MISSOURI  
Public Service Commission  
~~Electronic Switching~~

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

n. Nonrecurring Charges

1. Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

Addition . . . . . \$ 200.00

2. Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, each system. . . . . 38,500.00  
Service Establishment Charge, AEMIS. . . . . 31,650.00  
Service Establishment Charge, CSRAF. . . . . 28,450.00

**CANCELLED**  
MAR 30 1984  
BY *MR S.* #45.01  
Public Service Commission  
MISSOURI

**FILED**  
JAN - 1 1984  
**83 - 253**  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 45.2  
Replacing 2nd Revised Sheet 45.2

2<sup>nd</sup> Revised Sheet 45.2 was previously 2<sup>nd</sup> Revised Sheet 45.02 (AT)

**MISCELLANEOUS SERVICE OFFERINGS**

**13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)**

**13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)**

**D. Rates-(Continued)**

**3. Plan I and Plan II Rates - Type B Service**

a. Plan I rates	Complex Installation/ Move Charge	1 Month	<u>Fixed Monthly Rates</u>			
			24 Months	48/ Months	72 Months	96 Months
Type B ACD-ESS Common Equipment:						
-Premises compo- nents, per system (A3P) (4)						
-Fixed Rate.....	\$2,300.00	\$1,470.00	\$69.50	\$37.80	\$27.30	\$22.15
-Variable Rate.....		24.25	24.25	24.25	24.25	24.25
-Components, per 72 Consoles or fraction there- of, each (A*B) (4)						
-Fixed Rate.....	5,900.00	8,8695.00	412.00	224.00	162.00	131.00
-Variable Rate.....		71.30	71.30	71.30	71.30	71.30
Attendant Positions, per agent of super- visory multibutton console, each (A8C0 (2)(3)(4)						
-Fixed Rate.....	400.00	432.00	25.40	13.30	9.60	7.80
-Variable Rate.....		7.20	7.20	7.20	7.20	7.20

- (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (3) Also apply Service Charges for installations as described in Section 19 of this tariff.
- (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: December 2, 2009

Effective: January 1, 2010

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.02  
Replacing 1st Revised Sheet 45.02

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service

		Complex Installation/ <u>Move Charge</u>	<u>Fixed Monthly Rates</u>				
			<u>1 Month</u>	<u>24 Months</u>	<u>48/ Months</u>	<u>72 Months</u>	<u>96 Months</u>
	a. Plan I rates						
	Type B ACD-ESS Common Equipment:						
	-Premises compo- nents, per system (A3P) (4)						
(FC)	-Fixed Rate.....	\$2,300.00	\$1,470.00	\$69.50	\$37.80	\$27.30	\$22.15
	-Variable Rate.....		24.25	24.25	24.25	24.25	24.25
	-Components, per 72 Consoles or fraction there- of, each (A*B) (4)						
(FC)	-Fixed Rate.....	5,900.00	8,8695.00	412.00	224.00	162.00	131.00
	-Variable Rate.....		71.30	71.30	71.30	71.30	71.30
	Attendant Positions, per agent of super- visory multibutton console, each (A8C0 (2)(3)(4)						
(FC)	-Fixed Rate.....	400.00	432.00	25.40	13.30	9.60	7.80
	-Variable Rate.....		7.20	7.20	7.20	7.20	7.20

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (FC) (3) Also apply Service Charges for installations as described in Section 19 of this tariff.
- (FC) (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.02  
Replacing Original Sheet 45.02

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service

a. Plan I Rates

Complex Installation/ Move Charge	Fixed Monthly Rates				
	1 Month	24 Months	48 Months	72 Months	96 Months

Type B ACD-ESS

Common Equipment:

-Premises components, per system (A3P)(3)

(CP)

-Fixed Rate . . .	\$2,300.00	\$1,470.00	\$ 69.50	\$ 37.80	\$ 27.30	\$ 22.15
-Variable Rate. . .		24.25	24.25	24.25	24.25	24.25

-Components, per 72 Consoles or fraction thereof, each (A8B)(3)

(CP)

-Fixed Rate . . .	5,900.00	8,695.00	412.00	224.00	162.00	131.00
-Variable Rate. . .		71.30	71.30	71.30	71.30	71.30

Attendant Positions, per agent or supervisory multibutton console, each (A8C) (1)(2)(3)

(RT)

-Fixed Rate . . .	400.00	432.00	25.40	13.30	9.60	7.80
-Variable Rate. . .		7.20	7.20	7.20	7.20	7.20

CANCELLED  
MAR 30 1990  
BY *gms* R.S. 4502  
Public Service Commission  
MISSOURI



- (1) Includes a specially designed 20-button telephone set equipped with touch-tone and external dual headset jacks. Headsets must be provided by the customer.
- (2) Also apply Service Charges for installations as described in Section 19 of this Tariff.
- (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

(RT)

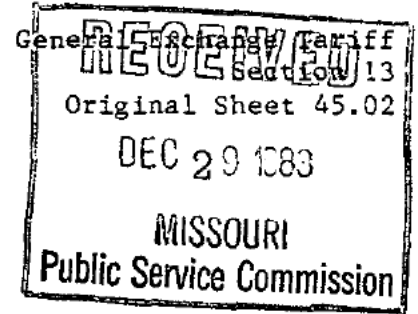
(CR)

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service

a. Plan I Rates

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Type B ACD-ESS Common Equipment:						
-Premises components, per system (A3P)						
-Fixed Rate . . .	\$2,300.00	\$1,470.00	\$ 69.50	\$ 37.80	\$ 27.30	\$ 22.15
-Variable Rate. .		24.25	24.25	24.25	24.25	24.25
-Components, per 72 Consoles or fraction thereof, each (A8B)						
-Fixed Rate . . .	5,900.00	8,695.00	412.00	224.00	162.00	131.00
-Variable Rate. .		71.30	71.30	71.30	71.30	71.30

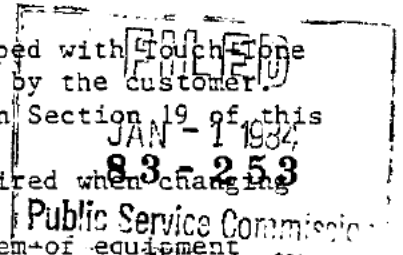
Attendant Positions, per agent or supervisory multibutton console, each (A8C) (1) (2) (3) (4)

**CANCELLED**

-Fixed Rate . . .	400.00	1300	432.00	25.40	13.30	9.60	7.80
-Variable Rate. .				7.20	7.20	7.20	7.20

BY R. D. BARRON  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

- (1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (2) Also apply Service Charges for installations as described in Section 19 of this Tariff.
- (3) Refer to Section 19 of this Tariff for Service Charges required when changing faceplates.
- (4) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.



Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 45.3  
Replacing 2nd Revised Sheet 45.3

2<sup>nd</sup> Revised Sheet 45.3 was previously 2<sup>nd</sup> Revised Sheet 45.03 (AT)

**MISCELLANEOUS SERVICE OFFERINGS**

**13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)**

**13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)**

**D. Rates-(Continued)**

**3. Plan I and Plan II Rates - Type B Service-(Continued)**

Installation/	a. Plan I Rates-(Continued)	Complex 1	Fixed Monthly Rates				
			24	48	72	96	
		<u>Move Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Agency Emergency							
Alert Arrangement, one required per 24 consoles or fraction there of with service supervising provided, each (A85AM)(2)(3)(4)		\$530.0	\$115.00	\$5.45	\$2.95	\$2.15	\$1.75
-Fixed Rate. . .			2.50	2.50	2.50	2.50	
Variable Rate .	2.50						
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction there- (FC)of, each (A8JCE)(4)		440.00	93.25	4.40	2.40	1.75	1.40
-Fixed Rate. . .			2.25	2.25	2.25	2.25	2.25
-Variable Rate .							

- (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) Audible and/or visual signals and relay control equipment may be required.
- (3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.
- (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: December 2, 2009

Effective: January 1, 2010

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.03  
Replacing 1st Revised Sheet 45.03

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued) Complex \_\_\_\_\_ Fixed Monthly Rates \_\_\_\_\_

<u>Months</u>	<u>Installation/</u>	<u>1</u>	<u>24</u>	<u>48</u>	<u>72</u>	<u>96</u>
	<u>Move Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>

Agency Emergency

Alert Arrangement, one required per 24 consoles or fraction there of with service supervising provided, each

(FC) (A85AM)(2)(3)(4)

-Fixed Rate . . .		\$530.0	\$115.00	\$5.45	\$2.95	\$2.15	\$1.75
Variable Rate . . .	2.50		2.50	2.50	2.50	2.50	

Calls Waiting Indication, one premises common equipment required for 72

consoles or fraction there-

(FC)of, each (A8JCE)(4)

-Fixed Rate . . .		440.00	93.25	4.40	2.40	1.75	1.40
-Variable Rate . . .			2.25	2.25	2.25	2.25	2.25

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Audible and/or visual signals and relay control equipment may be required.
- (3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.
- (FC) (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
 Section 13  
 1st Revised Sheet 45.03  
 Replacing Original Sheet 45.03

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Agency Emergency Alert Arrangement, one required per 24 consoles or fraction thereof with service supervising provided, each (A85AM)(1)(2)(3) -Fixed Rate . . . -Variable Rate . . .	\$530.00	\$115.00	\$5.45 2.50	\$2.95 2.50	\$2.15 2.50	\$1.75 2.50
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE)(3) -Fixed Rate . . . -Variable Rate . . .	440.00	93.25	4.40 2.25	2.40 2.25	1.75 2.25	1.40 2.25

**RECEIVED**  
 JUN 27 1986  
 MISSOURI  
 Public Service Commission

**CANCELLED**  
 MAR 30 1990  
 BY 2nd RS #45.03  
 Public Service Commission  
 MISSOURI

JUL 1 1986  
 86-84  
 MISSOURI  
 Public Service Commission

- (1) Audible and/or visual signals and relay control equipment may be required.
- (2) If service supervising is not required, see Paragraph 3.2.1, ACD-ESS, Part 1.
- (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

(CR)

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED**  
 Section 13  
 Original Sheet 45.03  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Agency Emergency Alert Arrangement, one required per 24 consoles or fraction thereof with service supervising provided, each (A85AM) (1) (2) (3)	\$530.00	\$115.00	\$5.45	\$2.95	\$2.15	\$1.75
-Fixed Rate . . .		2.50	2.50	2.50	2.50	2.50
-Variable Rate . . .						
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE) (3)						
-Fixed Rate . . .		3.25	4.40	2.40	1.75	1.40
-Variable Rate . . .		2.25	2.25	2.25	2.25	2.25

**CANCELLED**

JUL 1 1986

BY 122 R.S. 45.03  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**

- (1) Audible and/or visual signals and relay control equipment may be required.
- (2) If service supervising is not required, see Paragraph 13.2.1, D.I., Auxiliary Equipment, for additional charges.
- (3) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 45.4  
Replacing 2nd Revised Sheet 45.4

2<sup>nd</sup> Revised Sheet 45.4 was previously 2<sup>nd</sup> Revised Sheet 45.04 (AT)

**MISCELLANEOUS SERVICE OFFERINGS**

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)- (Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
System Display and Control Equipment:						
-Premises Components, each (A8K)(2)(3)						
-Fixed Rate. . . .	\$1,100.00	\$2,100.00	\$99.50	\$54.00	\$38.70	\$31.60
-Variable Rate . .		16.60	16.60	16.60	16.60	16.60
-Optional printer associated with a Display and Control unit, each printer (A8P)(3)						
-Fixed Rate. . . .	270.00	740.00	35.00	19.05	13.75	11.15
-Variable Rate . .		17.10	17.10	17.10	17.10	17.10

- (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.
- (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: December 2, 2009

Effective: January 1, 2010

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.04  
Replacing 1st Revised Sheet 45.04

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ <u>Move Charge</u>	<u>Fixed Monthly Rates</u>				
		<u>1 Month</u>	<u>24 Months</u>	<u>48 Months</u>	<u>72 Months</u>	<u>96 Months</u>
(FC) System Display and Control Equipment: -Premises Components, each (A8K)(2)(3) -Fixed Rate. . . . .	\$1,100.00	\$2,100.00	\$99.50	\$54.00	\$38.70	\$31.60
-Variable Rate . . . . .		16.60	16.60	16.60	16.60	16.60
(FC) -Optional printer associated with a Display and Control unit, each printer (A8P)(3) -Fixed Rate. . . . .	270.00	740.00	35.00	19.05	13.75	11.15
-Variable Rate . . . . .		17.10	17.10	17.10	17.10	17.10

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.
- (FC) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.04  
Replacing Original Sheet 45.04

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
System Display and Control Equipment:						
-Premises Components, each (A8K)(1)(2)						
-Fixed Rate . . .	\$1,100.00	\$2,100.00	\$99.50	\$54.00	\$38.70	\$31.60
-Variable Rate . . .		16.60	16.60	16.60	16.60	16.60
-Optional printer associated with a Display and Control unit, each printer (A8P)(2)						
-Fixed Rate . . .	270.00	740.00	35.00	19.05	13.75	11.15
-Variable Rate . . .		17.10	17.10	17.10	17.10	17.10

CANCELLED  
MAR 30 1990  
BY *2ms* RS #4504  
Public Service Commission  
MISSOURI



- (1) Also apply rates found in Section 2 of the Private Line channels for each system display and control unit.
- (CR) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General-Exchange-Tariff  
**RECEIVED**  
 Section 13  
 Original Sheet 45-04  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
System Display and Control Equipment:						
-Premises Components, each (A8K) (1) (2)						
-Fixed Rate . . . .	\$1,100.00	\$2,100.00	\$99.50	\$54.00	\$38.70	\$31.60
-Variable Rate . . . .		16.60	16.60	16.60	16.60	16.60
-Optional printer associated with a Display and Control unit, each printer (A8P) (2)						
-Fixed Rate . . . .	270.00	740.00	35.00	19.05	13.75	11.15
-Variable Rate . . . .		17.10	17.10	17.10	17.10	17.10

**CANCELLED**

JUL 1 1986

BY 12345.45.04  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 JAN - 1 1984  
 82-259  
 Public Service Commission

- (1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.
- (2) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 45.5  
Replacing 2nd Revised Sheet 45.5

2<sup>nd</sup> Revised Sheet 45.5 was previously 2<sup>nd</sup> Revised Sheet 45.05 (AT)

**MISCELLANEOUS SERVICE OFFERINGS**

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ <u>Move Charge</u>	<u>Fixed Monthly Rates</u>				
		<u>1 Month</u>	<u>24 Months</u>	<u>48 Months</u>	<u>72 Months</u>	<u>96 Months</u>
Dynamic Traffic Display: -Display units, displays information on one split, each (A8M)(2)						
-Fixed Rate. . .	\$520.00	\$865.00	\$41.00	\$22.00	\$16.00	\$13.00
-Variable Rate .		9.30	9.30	9.30	9.30	9.30
-Display controller, one required per 20 display units or fraction there- of, each (A8LUC)(2)						
-Fixed Rate. . .	790.00	1,675.00	79.50	43.10	31.20	25.25
-Variable Rate .		12.35	12.35	12.35	12.35	12.35
Agent Status Display Console, each (A9C)						
-Fixed Rate. . .	800.00	351.00	16.65	9.05	5.50	5.30
-Variable Rate .		18.25	18.25	18.25	18.25	18.25

(1) Obsolete - applicable to existing installations at existing locations for existing customers.  
(2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: December 2, 2009

Effective: January 1, 2010

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.05  
Replacing 1st Revised Sheet 45.05

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-  
(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

		Complex	Fixed Monthly Rates				
		Installation/ Move Charge	1 Month	24 Months	48 Months	72 Months	96 Months
	Dynamic Traffic Display: -Display units, displays information on one split, each (A8M)(2)						
(FC)	-Fixed Rate . . .	\$520.00	\$865.00	\$41.00	\$22.00	\$16.00	\$13.00
	-Variable Rate . . .		9.30	9.30	9.30	9.30	9.30
	-Display controller, one required per 20 display units or fraction thereof, each (A8LUC)(2)						
(FC)	-Fixed Rate . . .	790.00	1,675.00	79.50	43.10	31.20	25.25
	-Variable Rate . . .		12.35	12.35	12.35	12.35	12.35
	Agent Status Display Console, each (A9C)						
	-Fixed Rate . . .	800.00	351.00	16.65	9.05	5.50	5.30
	-Variable Rate . . .		18.25	18.25	18.25	18.25	18.25

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13

Replacing Original Sheet 49.05  
1st Revised Sheet 45.05

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Dynamic Traffic Display:						
-Display units, display information on one split, each (A8M)(1)						
-Fixed Rate . . .	\$520.00	\$ 865.00	\$41.00	\$22.00	\$16.00	\$13.00
-Variable Rate . . .		9.30	9.30	9.30	9.30	9.30
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC)(1)						
-Fixed Rate . . .	790.00	1,675.00	79.50	43.10	31.20	25.25
-Variable Rate . . .		12.35	12.35	12.35	12.35	12.35
Agent Status Display Console, each (A9C)						
-Fixed Rate . . .	800.00	351.00	16.65	9.05	5.50	5.30
-Variable Rate . . .		18.25	18.25	18.25	18.25	18.25

**CANCELLED**  
MAR 30 1990  
BY *gms* R.S. #4525  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

(CR) (1) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

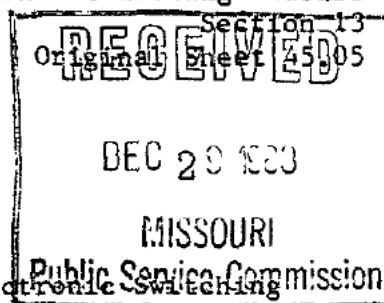
Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

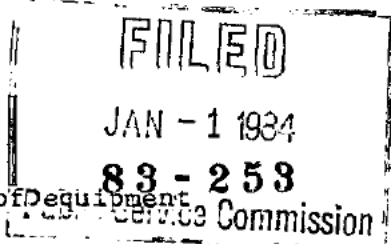
a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Dynamic Traffic Display:						
-Display units, displays information on one split, each (A8M) (1)						
-Fixed Rate . . .	\$520.00	\$ 865.00	\$41.00	\$22.00	\$16.00	\$13.00
-Variable Rate . . .		9.30	9.30	9.30	9.30	9.30
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC) (1)						
-Fixed Rate . . .	790.00	1,675.00	79.50	43.10	31.20	25.25
-Variable Rate . . .		12.35	12.35	12.35	12.35	12.35
Agent Status Display Console, each (A9C)						
-Fixed Rate . . .	800.00	551.00	16.65	9.05	5.50	5.30
-Variable Rate . . .		18.25	18.25	18.25	18.25	18.25

**CANCELLED**

JUL 1 1986

BY RS. 45.05  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



(1) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 45.6  
Replacing 2nd Revised Sheet 45.6

2<sup>nd</sup> Revised Sheet 45.6 was previously 2<sup>nd</sup> Revised Sheet 45.06 (AT)

**MISCELLANEOUS SERVICE OFFERINGS**

**13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)**

**13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)**

**D. Rates-(Continued)**

**3. Plan I and Plan II Rates - Type B Service-(Continued)**

**a. Plan I Rates-(Continued)**

	Complex	Fixed Monthly Rates					
	Installation/ Move Charge	1 Month	24 Months	48 Months	72 Months	96 Months	
Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A8Q)(3)							
-Fixed Rate . .	\$560.00	\$369.00	\$17.50	\$9.50	\$6.	\$5.55	
-Variable Rate.		6.55	6.55	6.55	6.55	6.55	6.55
Equipment for Service Supervising of Agent Console Position Circuits:(2) -Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE)							
-Fixed Rate . .	480.00	100.00	4.75	2.60	1.90	1.50	
-Variable Rate.		1.80	1.80	1.80	1.80	1.80	1.80
-Auxiliary equip ment, one required for a group of 24 con soles or fraction thereof, each (A8HAE)							
-Fixed Rate . .	420.00	82.50	3.95	2.10	1.55	1.25	
-Variable Rate.		1.60	1.60	1.60	1.60	1.60	1.60

- (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: December 2, 2009

Effective: January 1, 2010

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.06  
Replacing 1st Revised Sheet 45.06

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

		Complex	Fixed Monthly Rates				
		Installation/ Move Charge	1 Month	24 Months	48 Months	72 Months	96 Months
	Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A8Q)(3)						
(FC)	-Fixed Rate . . .	\$560.00	\$369.00	\$17.50	\$9.50	\$6.	\$5.55
	-Variable Rate.		6.55	6.55	6.55	6.55	6.55
	Equipment for Service Supervising of Agent Console Position Circuits:(2)						
(FC)	-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE)						
	-Fixed Rate . . .	480.00	100.00	4.75	2.60	1.90	1.50
	-Variable Rate.		1.80	1.80	1.80	1.80	1.80
	-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE)						
	-Fixed Rate . . .	420.00	82.50	3.95	2.10	1.55	1.25
	-Variable Rate.		1.60	1.60	1.60	1.60	1.60

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (FC) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13

1st- Revised Sheet 45-06  
Replacing Original Sheet 45-06

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A8Q)(2)						
-Fixed Rate . . .	\$560.00	\$369.00	\$17.50	\$9.50	\$6.90	\$5.55
-Variable Rate.		6.55	6.55	6.55	6.55	6.55
Equipment for Service Supervising of Agent Console Position Circuits:(1)						
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE)						
-Fixed Rate . . .	480.00	100.00	4.75	2.60	1.90	1.50
-Variable Rate.		1.80	1.80	1.80	1.80	1.80
-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE)						
-Fixed Rate . . .	420.00	82.50	3.95	2.10	1.55	1.25
-Variable Rate.		1.60	1.60	1.60	1.60	1.60

**CANCELLED**  
MAR 30 1990  
BY *2nd* R.S.#45.06  
Public Service Commission  
MISSOURI

**RECEIVED**  
JUL 1 1986  
86-84  
Public Service Commission

(1) Service supervising arrangements are subject to service observing equipment furnished by the customer.

(CR) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED**  
 Section 3  
 Original Sheet 45.06  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A80)(2)						
-Fixed Rate . . .	\$560.00	\$369.00	\$17.50	\$9.50	\$6.90	\$5.55
-Variable Rate.		6.55	6.55	6.55	6.55	6.55
Equipment for Service Supervising of Agent Console Position Circuits:(1)						
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE)			4.75	2.60	1.90	1.50
-Fixed Rate . . .			1.80	1.80	1.80	1.80
-Variable Rate.						
-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE)						
-Fixed Rate . . .	420.00	82.50	3.95	2.10	1.55	1.25
-Variable Rate.		1.60	1.60	1.60	1.60	1.60

**CANCELLED**

JUL 1 1986

BY 1272.9.45.06  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 83-259  
 JAN - 1 1984  
 Public Service Commission

- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 45.7  
Replacing 2nd Revised Sheet 45.7

2<sup>nd</sup> Revised Sheet 45.7 was previously 2<sup>nd</sup> Revised Sheet 45.07 (AT)

**MISCELLANEOUS SERVICE OFFERINGS**

**13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)**

**13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)**

**D. Rates-(Continued)**

**3. Plan I and Plan II Rates - Type B Service-(Continued)**

**b. Plan II Rates**

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge</u>
Type B ACD-ESS Common Equipment:			
-Premises components, per system (A3P). . . . .	\$ 69.50	\$2300.00	\$6.00
-Components, per 72 consoles or fraction thereof, each (A8B) . . . . .	316.90	5900.00	6.00
Attendant Positions, per agent or supervisory multi button console, each (A8C)(2) . . . . .	22.05	400.00	6.00
Agent Emergency Alert Arrangement, one required for 24 con-soles or fraction thereof with service supervising provided, each (A85AM)(3)(4) . . . .	5.25	530.00	6.00
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE). . . . .	4.65	440.00	6.00

- (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (3) Audible and/or visual signals and relay control equipment may also be required.
- (4) If service supervising is not required, see Paragraph I3.2.1, D.I., Auxiliary Equipment, for additional charges.

Issued: December 2, 2009

Effective: January 1, 2010

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.07  
Replacing 1st Revised Sheet 45.07

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge</u>
Type B ACD-ESS Common Equipment:			
-Premises components, per system (A3P). . . . .	\$ 69.50	\$2300.00	\$6.00
-Components, per 72 consoles or fraction thereof, each (A8B) . . . . .	316.90	5900.00	6.00
Attendant Positions, per agent or supervisory multi button console, each (A8C)(2) . . . . .	22.05	400.00	6.00
(FC)			
Agent Emergency Alert Arrangement, one required for 24 con-soles or fraction thereof with service supervising provided, each (A85AM)(3)(4) . . . .	5.25	530.00	6.00
(FC)			
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE). . . . .	4.65	440.00	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (3) Audible and/or visual signals and relay control equipment may also be required.
- (FC) (4) If service supervising is not required, see Paragraph 13.2.1, D.I., Auxiliary Equipment, for additional charges.

Issued: February 28, 1990

Effective: March 30, 1990

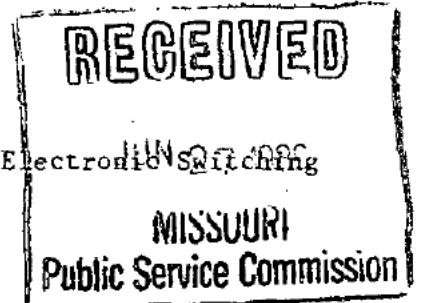
CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.07  
Replacing Original Sheet 45.07

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

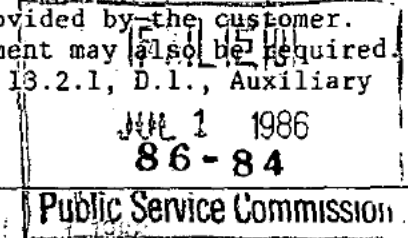
3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Type B ACD-ESS Common Equipment:			
-Premises components, per system (A3P) . . . . .	\$ 69.50	\$2300.00	(NR)\$6.00
-Components, per 72 consoles or fraction thereof, each (A8B). . . . .	316.90	5900.00	(NR) 6.00
Attendant Positions, per agent or supervisory multi-button console, each (A8C)(1) . . . . .		400.00	(CR) 6.00
Agent Emergency Alert Arrangement, one required for 24 consoles or fraction thereof with service supervising provided, each (A85AM)(2)(3). . . . .		530.00	(CR) 6.00
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE) . . . . .	4.65	440.00	(CR) 6.00

22 05  
CANCELLED  
MAR 30 1990  
BY 22 R S #4507  
MISSOURI Public Service Commission

- (1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (2) Audible and/or visual signals and relay control equipment may also be required.
- (3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Section 3  
Original Sheet 45-07  
**RECEIVED**  
DEC 29 1985  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Type B ACD-ESS Common Equipment:			
-Premises components, per system (A3P) . . . . .	\$ 69.50	\$2300.00	---
-Components, per 72 consoles or fraction thereof, each (A8B) . . . . .	316.90	5900.00	--
Attendant Positions, per agent or supervisory multi-button console, each (A8C)(1)(4)(5) . . . . .	22.05	400.00	\$4.75
Agent Emergency Alert Arrangement, one required for 24 consoles or fraction thereof with service supervising provided each (A85AM)(2)(3) . . . . .		530.00	4.75
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE) . . . . .		440.00	4.75

**CANCELLED**  
JUL 1 1986  
BY RS. 45.07  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

- (1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (2) Audible and/or visual signals and relay control equipment may also be required.
- (3) If service supervising is not required, see Paragraph 13.2.1, D. Auxiliary Equipment, for additional charges.
- (4) Also apply service charges for installations as described in Section 19 of this Tariff.
- (5) Refer to Section 19 of this Tariff for service charges required when changing faceplates.

Auxiliary  
**FILED**  
JAN - 1 1986  
**83 - 253**  
Public Service Commission

Issued: DEC 29 1985

Effective: JAN 01 1986

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
4th Revised Sheet 45.8  
Replacing 3rd Revised Sheet 45.8

3<sup>rd</sup> Revised Sheet 45.8 was previously 3<sup>rd</sup> Revised Sheet 45.08 (AT)

**MISCELLANEOUS SERVICE OFFERINGS**

**13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)**

**13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)**

**D. Rates-(Continued)**

**3. Plan I and Plan II Rates - Type B Service-(Continued)**

**b. Plan II Rates-(Continued)**

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge</u>
System Display and Control Equipment:			
-Premises components, each (A8K)(2) . . . . .	\$74.85	\$1,100.00	\$6.00
-Optional printer associated with a Display and Control unit, each printer (A8P). . . . .	37.25	270.00	6.00
Dynamic Traffic Display:			
-Display units, display information on one split, each (A8M). . . . .	33.55	520.00	6.00
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC). . . . .	58.55	790.00	6.00
Agent Status Display Console, each (A9C) . . . .	30.00	800.00	5.50
Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q). . .	17.90	560.00	6.00

(1) Obsolete - applicable to existing installations at existing locations for existing customers.  
(2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

Issued: December 2, 2009

Effective: January 1, 2010

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 45.08  
Replacing 2nd Revised Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge</u>
<b>System Display and Control Equipment:</b>			
(FC) -Premises components, each (A8K)(2) . . . . .	\$74.85	\$1,100.00	\$6.00
-Optional printer associated with a Display and Control unit, each printer (A8P). . . . .	37.25	270.00	6.00
<b>Dynamic Traffic Display:</b>			
-Display units, display information on one split, each (A8M). . . . .	33.55	520.00	6.00
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC). . . . .	58.55	790.00	6.00
Agent Status Display Console, each (A9C) . . . .	30.00	800.00	5.50
Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q). . .	17.90	560.00	6.00

(MT)

(MT)

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

Issued: February 28, 1990

Effective: March 30, 1990

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.08  
Replacing 1st Revised Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

MISSOURI

Public Service Commission

b. Plan II Rates-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
<b>System Display and Control Equipment:</b>			
-Premises components, each (A8K)(1) . . . . .	\$74.85	\$1,100.00	\$6.00
-Optional printer associated with a Display and Control unit, each printer (A8P). . . . .	37.25	270.00	6.00
<b>Dynamic Traffic Display:</b>			
-Display units, display information on one split, each (A8M). . . . .	33.55	520.00	6.00
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC). . . . .	58.55	790.00	6.00
Agent Status Display Console, each (A9C) . . . .	30.00	800.00	(CR)5.50
Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q). . .	17.90	60.00	6.00
<b>Equipment for Service Supervising of Agents Console Position Circuits:(2)</b>			
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE). . .	4.30	480.00	6.00
-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE). . .	3.45	420.00	6.00

CANCELLED  
MAR 30 1990  
BY 300 R.S.#45.08  
Public Service Commission  
MISSOURI

(1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

(2) Service supervising arrangements are subject to service observing equipment provided by the customer.

89-14

Issued:

SEP 25 1989

Effective:

OCT 01 1989

Public Service Commission

R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.08

Replacing Original Sheet 45.08



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

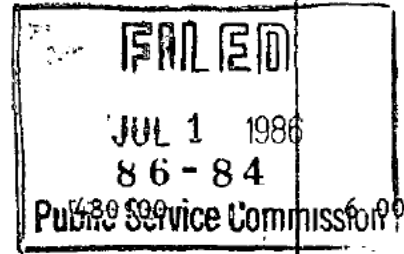
D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
System Display and Control Equipment:			
-Premises components, each (A8K)(1) . . . . .	\$74.85	\$1100.00	(CR)\$6.00
-Optional printer associated with a Display and Control unit, each printer (A8P) . .	37.25	270.00	6.00
Dynamic Traffic Display:			
-Display units, display information on one split, each (A8M) . . . . .	33.55	520.00	6.00
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC) . . . . .	58.55	790.00	6.00
Agent Status Display Console, each (A9C) . . . .	30.00	800.00	6.00
Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q) . . .	37.00	560.00	6.00
Equipment for Service Supervising of Agents Console Position Circuits:(2)			
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE) . . .	4.30		
-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE) . . .	3.45	420.00	(CR) 6.00

**CANCELLED**  
OCT 1 1989  
BY *[Signature]* R.S.#4508  
Public Service Commission  
MISSOURI



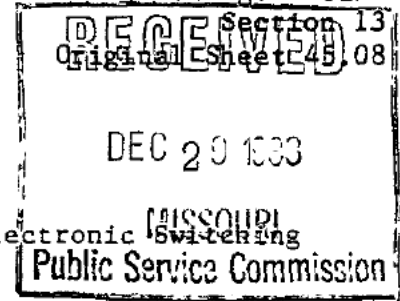
- (1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.
- (2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: JUN 27 1989

Effective: JUL 1 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

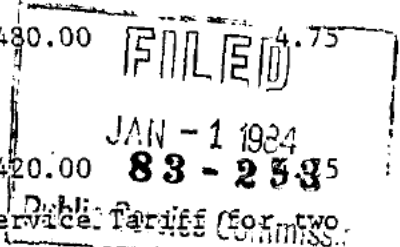
b. Plan II Rates-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
<b>System Display and Control Equipment:</b>			
-Premises components, each (A8K) (1) . . . . .	\$74.85	\$1100.00	\$4.75
-Optional printer associated with a Display and Control unit, each printer (A8P) . .	37.25	270.00	4.75
<b>Dynamic Traffic Display:</b>			
-Display units, displays information on one split, each (A8M) . . . . .	33.55	520.00	4.75
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC) . . . . .	58.55	790.00	4.75
<b>Agent Status Display Console, each (A9C) . . . . .</b>	30.00	800.00	4.75
<b>Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q) . .</b>	560.00		4.75
<b>Equipment for Service Supervising of Agents Console Position Circuits:(2)</b>			
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE) . . .	4.30	480.00	4.75
-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE) . . .	3.45	420.00	4.75

**CANCELLED**

JUL 1 1986

BY 12 R.S. 45.08  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



- (1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.
- (2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: DEC 29 1983

Effective: JAN 01 1984

R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 45.8.1  
Replacing Original Sheet 45.8.1

Original Sheet 45.8.1 was previously Original Sheet 45.08.1 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge</u>
Equipment for Service Supervising of Agents Console Position Circuits:(2) -Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE). . .	4.30	480.00	6.00
Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE). . .	3.45	420.00	6.00

(1) Obsolete - applicable to existing installations at existing locations for existing customers.

(2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: December 2, 2009

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: January 1, 2010

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge</u>
Equipment for Service Supervising of Agents Console Position Circuits:(2) -Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE). . .	4.30	480.00	6.00
Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE). . .	3.45	420.00	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.  
(2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
4th Revised Sheet 45.9  
Replacing 3rd Revised Sheet 45.9

3<sup>rd</sup> Revised Sheet 45.9 was previously 3<sup>rd</sup> Revised Sheet 45.09 (AT)

**MISCELLANEOUS SERVICE OFFERINGS**

**13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)**

**13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)**

**D. Rates-(Continued)**

**4. Plan I and Plan II Rates - Type C Service**

	Complex Installation/ Move Charge Rate	Plan I Monthly Rates					Plan II Monthly Months
		1 Month	36 Months	60 Months	84 Months	120 Months	
Cabinet A assembly, capacity 50 consoles(2) -First Cabinet A USOC: A21(4)	\$6,100.00						\$921.55
Fixed Rate . .		\$22,299.00	\$734.10	\$477.75	\$369.20	\$289.55	
Variable Rate.		165.35	165.35	165.35	165.35	165.35	
-Each additional Cabinet A USOC: A22(4)	920.00						849.70
Fixed Rate . .		21,329.05	702.20	456.95	353.15	276.95	
Variable Rate.		136.80	136.80	136.80	136.80	136.80	
 Cabinet B assembly, capacity 50 consoles, each(2) (FC) (FC) USOC: A2F(4)	1,200.00						577.15
Fixed Rate . .		14,527.25	478.25	311.25	240.55	188.65	
Variable Rate.		70.75	70.75	70.75	70.75	70.75	
 Additional Line Circuit Carriers, each(3) USOC: A2L(4)	86.75						97.80
Fixed Rate . .		2,502.25	82.40	53.60	41.45	32.50	
Variable Rate.		10.10	10.10	10.10	10.10	10.10	

- (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) Includes power supply and common line circuit carrier for the first ten consoles.
- (3) One required for each additional 20 consoles in Cabinet A or B.
- (4) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: December 2, 2009

Effective: January 1, 2010

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0371



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 45.09  
Replacing 2nd Revised Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Cabinet A assembly, capacity 50 consoles(2)							
(FC) -First Cabinet A							
(FC) USOC: A21(4)	\$6,100.00						\$921.55
Fixed Rate . .		\$22,299.00	\$734.10	\$477.75	\$369.20	\$289.55	
Variable Rate.		165.35	165.35	165.35	165.35	165.35	
-Each additional Cabinet A							
(FC) USOC: A22(4)	920.00						849.70
Fixed Rate . .		21,329.05	702.20	456.95	353.15	276.95	
Variable Rate.		136.80	136.80	136.80	136.80	136.80	
Cabinet B assembly, capacity 50 consoles, each(2)							
(FC) USOC: A2F(4)	1,200.00						577.15
Fixed Rate . .		14,527.25	478.25	311.25	240.55	188.65	
Variable Rate.		70.75	70.75	70.75	70.75	70.75	
Additional Line Circuit Carriers, each(3)							
(FC) USOC: A2L(4)	86.75						97.80
Fixed Rate . .		2,502.25	82.40	53.60	41.45	32.50	
Variable Rate.		10.10	10.10	10.10	10.10	10.10	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes power supply and common line circuit carrier for the first ten consoles.
- (FC) (3) One required for each additional 20 consoles in Cabinet A or B.
- (FC) (4) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.09  
Replacing 1st Revised Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

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D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

MISSOURI  
Public Service Commission

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Cabinet A assembly, capacity 50 consoles(1) -First Cabinet A USOC: A21(3)	\$6,100.00						\$921.55
Fixed Rate . .		\$22,299.00	\$734.10	\$477.75	\$369.20	\$289.55	
Variable Rate.		165.35	165.35	165.35	165.35	165.35	
-Each additional Cabinet A USOC: A22(3)	920.00						849.70
Fixed Rate . .		21,329.05	702.20	456.95	353.15	276.95	
Variable Rate.		136.80	136.80	136.80	136.80	136.80	
Cabinet B assembly, capacity 50 consoles, each(1) USOC: A2F(3)	1,200.00						577.15
Fixed Rate . .		14,527.25	478.25	311.25	240.55	188.65	
Variable Rate.		70.75	70.75	70.75	70.75	70.75	
Additional Line Circuit Carriers, each(2) USOC: A2L(3)	86.75						97.80
Fixed Rate . .		2,502.25	82.40	53.60	41.45	32.50	
Variable Rate.		10.10	10.10	10.10	10.10	10.10	

CANCELLED  
MAR 30 1990  
BY 3rd R.S.#45.09  
Public Service Commission  
MISSOURI

- (1) Includes power supply and common line circuit carrier for the first ten consoles.
- (2) One required for each additional 20 consoles in Cabinet A or B.
- (CR) (3) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.09  
Replacing Original Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Cabinet A assembly, capacity 50 consoles(1)						
-First Cabinet A						
USOC: A21(3) \$6,100.00						\$921.55
Fixed Rate . .	\$22,299.00	\$734.10	\$477.75	\$369.20	\$289.55	
Variable Rate.	165.35	165.35	165.35	165.35	165.35	
-Each additional Cabinet A						
USOC: A22(3) 920.00						849.70
Fixed Rate . .	21,329.05	702.20	456.95	353.15	276.95	
Variable Rate.	136.80	136.80	136.80	136.80	136.80	
Cabinet B assembly, capacity 50 consoles, each(1)						
USOC: A2F(3) 1200.00						577.15
Fixed Rate . .	14,527.25	478.25	311.25	240.55	188.65	
Variable Rate.	70.75	70.75	70.75	70.75	70.75	
Additional Line Circuit Carriers, each(2)						
USOC: A2L(3) 86.75						97.80
Fixed Rate . .	2,502.25	82.40	58.60	44.40	34.50	
Variable Rate.	10.10	10.10	10.10	10.10	10.10	

OCT 1 1989  
BY *JMB* R.S.#45.09  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

- (1) Includes power supply and common line circuit carrier for the first ten consoles.
- (2) One required for each additional 20 consoles in Cabinet A or B.
- (CR) (3) A Service and Equipment Charge of \$8.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED**  
 Section 13  
 Original Sheet 45.09  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Cabinet A assembly, capacity 50 consoles(1) -First Cabinet A USOC: A21(3) \$6,100.00						\$921.55
Fixed Rate . .	\$22,299.00	\$734.10	\$477.75	\$369.20	\$289.55	
Variable Rate.	165.35	165.35	165.35	165.35	165.35	
-Each additional Cabinet A USOC: A22(3) 920.00						849.70
Fixed Rate . .	21,329.05	702.20	456.95	353.15	276.95	
Variable Rate.	136.80	136.80	136.80	136.80	136.80	
Cabinet B assembly, capacity 50 consoles, each(1) USOC: A2F(3) 1200.00						577.15
Fixed Rate . .	14,527.25	70.75	70.75	70.75	70.75	
Variable Rate.	70.75	70.75	70.75	70.75	70.75	
Additional Line Circuit Carriers, each(2) USOC: A2L(3) 86.75						97.80
Fixed Rate . .	2,502.25	82.40	53.60	41.45	32.50	
Variable Rate.	10.10	10.10	10.10	10.10	10.10	

**CANCELLED**  
 JUL 1 1986  
 BY J.R.S. 45.09  
 PUBLIC SERVICE COMMISSION

**FILED** 97.80  
 JAN - 1 1984  
 83-238  
 Public Service Commission

- (1) Includes power supply and common line circuit carrier for the first ten consoles.
- (2) One required for each additional 20 consoles in Cabinet A or B.
- (3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.10  
Replacing 1st Revised Sheet 45.10

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
(FC) Consoles(2) -(Continued) -20-button with Fixed Lamp Field -Agent, each							
(FC) USOC: A2J(3) . .	\$229.00	\$1138.40	\$37.50	\$24.40	\$18.85	\$14.80	\$53.90
Fixed Rate . . .		13.95	13.95	13.95	13.95	13.95	
Variable Rate . .							
-Supervisor, each							
(FC) USOC: A2P(3) . .	229.00	1138.40	37.50	24.40	18.95	14.80	53.90
Fixed Rate . . .		13.95	13.95	13.95	13.95	13.95	
Variable Rate . .							
-20-button with Alphanumeric Field -Agent, each							
(FC) USOC: A2K(3) .	229.00	1858.25	61.15	39.80	30.75	24.15	88.10
Fixed Rate . . .		23.10	23.10	23.10	23.10	23.10	
Variable Rate . .							
-Supervisor, each							
(FC) USOC: A2V(3) .	229.00	1858.25	61.15	39.80	30.75	24.15	88.10
Fixed Rate . . .		23.10	23.10	23.10	23.10	23.10	
Variable Rate . .							

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes external dual headset jacks. Headsets must be provided by the customer.
- (FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.10  
Replacing Original Sheet 45.10

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Consoles(1) -(Continued)						
-20-button with Fixed Lamp Field						
-Agent, each						
USOC: A2J(2) . . \$229.00						\$53.90
Fixed Rate . . .	\$1138.40	\$37.50	\$24.40	\$18.85	\$14.80	
Variable Rate . .	13.95	13.95	13.95	13.95	13.95	
-Supervisor, each						
USOC: A2P(2) . . 229.00						53.90
Fixed Rate . . .	1138.40	37.50	24.40	18.85	14.80	
Variable Rate . .	13.95	13.95	13.95	13.95	13.95	
-20-button with Alphanumeric Field						
-Agent, each						
USOC: A2K(2) . . 229.00						88.10
Fixed Rate . . .	1858.25	61.15	39.80	30.75	24.15	
Variable Rate . .	23.10	23.10	23.10	23.10	23.10	
-Supervisor, each						
USOC: A2V(2) . . 229.00						88.10
Fixed Rate . . .	1858.25	61.15	39.80	30.75	24.15	
Variable Rate . .	23.10	23.10	23.10	23.10	23.10	

CANCELLED

MAR 30 1990  
BY 2nd R.S.# 45.10  
Public Service Commission  
MISSOURI

FILED  
JUL 1 1986  
86-84  
Public Service Commission

- (1) Includes external dual headset jacks. Headsets must be provided by customer.
- (CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

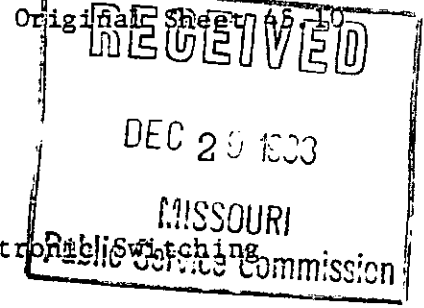
Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE--(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)--(Continued)

D. Rates--(Continued)

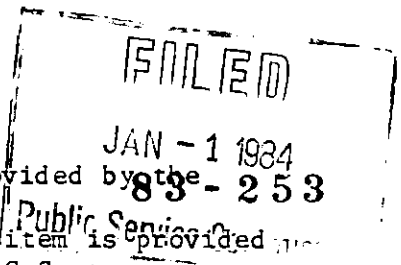
4. Plan I and Plan II Rates - Type C Service--(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Consoles(1) --(Continued)						
-20-button with Fixed Lamp Field						
-Agent, each						
USOC: A2J(2) . . .	\$229.00					\$53.90
Fixed Rate . . .	\$1138.40	\$37.50	\$24.40	\$18.85	\$14.80	
Variable Rate . . .	13.95	13.95	13.95	13.95	13.95	
-Supervisor, each						
USOC: A2P(2) . . .	229.00					53.90
Fixed Rate . . .	1138.40	37.50	24.40	18.85	14.80	
Variable Rate . . .	13.95	13.95	13.95	13.95	13.95	
-20-button with Alphanumeric Field						
-Agent, each						
USOC: A2K(2) . . .	229.00					88.10
Fixed Rate . . .	1858.25	61.15	39.80	30.75	24.15	
Variable Rate . . .	23.10	23.10	23.10	23.10	23.10	
-Supervisor, each						
USOC: A2V(2) . . .	229.00					88.10
Fixed Rate . . .	1858.25	61.15	39.80	30.75	24.15	
Variable Rate . . .	23.10	23.10	23.10	23.10	23.10	

**CANCELLED**

JUL 1 1986

BY R.S. 45.10  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



- (1) Includes external dual headset jacks. Headsets must be provided by customer.
- (2) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.11  
Replacing 1st Revised Sheet 45.11

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
(FC) Consoles(2) -ten-button agent, each							
(FC) USOC: A2G(3) . .	\$229.00						\$34.60
Fixed Rate . . .		\$721.55	\$24.35	\$15.45	\$11.95	\$9.35	
Variable Rate. .		9.05	9.05	9.05	9.05	9.05	
-ten-button super visor, each							
(FC) USOC: A2M(3) . .	229.00						34.60
Fixed Rate . . .		721.55	24.35	15.45	11.95	9.35	
Variable Rate. .		9.05	9.05	9.05	9.05	9.05	
-20-button agent, each							
(FC) USOC: A2H(3) . .	229.00						49.80
Fixed Rate . . .		1049.20	34.55	22.50	17.35	13.65	
Variable Rate.		12.90	12.90	12.90	12.90	12.90	
-20-button super visor, each							
(FC) USOC: A2N(3) . .	229.00						49.80
Fixed Rate . . .		1049.20	34.55	22.50	17.35	13.65	
Variable Rate. .		12.90	12.90	12.90	12.90	12.90	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes external dual headset jacks. Headsets must be provided by customer.
- (FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.11  
Replacing Original Sheet 45.11

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JUN 27 1986  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Consoles(1)						
-ten-button agent, each						
USOC: A2G(2) . . . \$229.00						\$34.60
Fixed Rate . . .	\$721.55	\$24.35	\$15.45	\$11.95	\$9.35	
Variable Rate. . .	9.05	9.05	9.05	9.05	9.05	
-ten-button super-visor, each						
USOC: A2M(2) . . . 229.00						34.60
Fixed Rate . . .	721.55	24.35	15.45	11.95	9.35	
Variable Rate. . .	9.05	9.05	9.05	9.05	9.05	
-20-button agent, each						
USOC: A2H(2) . . . 229.00						49.80
Fixed Rate . . .	1049.20	34.55	22.50	17.35	13.65	
Variable Rate. . .	12.90	12.90	12.90	12.90	12.90	
-20-button super-visor, each						
USOC: A2N(2) . . . 229.00						49.80
Fixed Rate . . .	1049.20	34.55	22.50	17.35	13.65	
Variable Rate. . .	12.90	12.90	12.90	12.90	12.90	

**CANCELLED**

MAR 30 1990  
BY *gms* P.S.# 45.11  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

- (1) Includes external dual headset jacks. Headsets must be provided by customer.
- (CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13  
Original Sheet 45.11

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Public Service Commission  
Electronic Switching

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Consoles(1)						
-ten-button agent, each						
USOC: A2G(2) . . . \$229.00						\$34.60
Fixed Rate . . .	\$721.55	\$24.35	\$15.45	\$11.95	\$9.35	
Variable Rate. . .	9.05	9.05	9.05	9.05	9.05	
-ten-button supervisor, each						
USOC: A2M(2) . . . 229.00						34.60
Fixed Rate . . .	721.55	24.35	15.45	11.95	9.35	
Variable Rate. . .	9.05	9.05	9.05	9.05	9.05	
-20-button agent, each						
USOC: A2H(2) . . . 229.00						49.80
Fixed Rate . . .	1049.20	34.55	22.50	17.35	13.65	
Variable Rate. . .	12.90	12.90	12.90	12.90	12.90	
-20-button supervisor, each						
USOC: A2N(2) . . . 229.00						49.80
Fixed Rate . . .	1049.20	34.55	22.50	17.35	13.65	
Variable Rate. . .	12.90	12.90	12.90	12.90	12.90	

CANCELLED

JUL 1 1986

BY Mr. S. 45.11  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

JAN 1 1984

83-253

Public Service Commission

- (1) Includes external dual headset jacks. Headsets must be provided by customer.
- (2) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.12  
Replacing 1st Revised Sheet 45.12

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
(FC) Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (CRT's)(2)(3)							
(FC) USOC: A5CCE(4).	\$5300.00						\$4030.40
Fixed Rate . . .		\$88,087.65	\$2899.95	\$1887.20	\$1458.50	\$1143.80	
Variable Rate. .		956.65	956.65	956.65	956.65	956.65	
-Additional equipment for systems with more than 200 consoles							
(FC) USOC: A5CAC(4)	90.75						863.40
Fixed Rate. . .		18,000.60	592.60	385.65	298.05	233.75	
Variable Rate .		238.00	238.00	238.00	238.00	238.00	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required.
- (FC) (3) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
- (FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.11-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet-45-12  
Replacing Original Sheet 45-12

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JUN 27 1986  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (CRT's)(1)(2) USOC: A5CCE(3). \$5300.00						\$4030.40
Fixed Rate . . .	\$88,087.65	\$2899.95	\$1887.20	\$1458.50	\$1143.80	
Variable Rate. . .	956.65	956.65	956.65	956.65	956.65	
-Additional equipment for systems with more than 200 consoles USOC: A5CAC(3) 90.75						863.40
Fixed Rate. . .	18,000.60	592.60	385.65	298.05	233.75	
Variable Rate . . .	238.00	238.00	238.00	238.00	238.00	

**CANCELLED**

MAR 30 1990  
BY *RS #45.12*  
Public Service Commission  
MISSOURI

**PAID**  
JUL 1 1986  
86-84  
Public Service Commission

- (1) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required.
- (2) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
- (CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General-Exchange Tariff

Section 13  
Original Sheet 45.12  
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DEC 29 1983

MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE--(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)--(Continued)

D. Rates--(Continued)

4. Plan I and Plan II Rates - Type C Service--(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (CRT's) (1) (2) USOC: A5CCE(3). \$5300.00						\$4030.40
Fixed Rate . . .	\$88,087.65	\$2899.95	\$1887.20	\$1458.50	\$1143.80	
Variable Rate. .	956.65	956.65	956.65	956.65	956.65	
-Additional equipment for systems with more than 200 consoles USOC: A5CAC(3) 90.75						863.40
Fixed Rate. . .	18,000.60	592.60	385.65	298.05	233.75	
Variable Rate .	238.00	238.00	238.00	238.00	238.00	

**CANCELLED**  
JUL 1 1986  
BY R.S. 45.12  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

- (1) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required.
- (2) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
- (3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.13  
Replacing 1st Revised Sheet 45.13

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ <u>Move Charge</u>	<u>Plan I Monthly Rates</u>					<u>Plan II Monthly Rate</u>
		<u>1 Month</u>	<u>36 Months</u>	<u>60 Months</u>	<u>84 Months</u>	<u>120 Months</u>	
Management In-formation System (AEMIS)-(Continued)							
-Disk equipment for systems with up to 350 consoles,							
(FC)	USOC: A5CAA(4). \$124.50						\$1791.35
	Fixed Rate . . .	\$32,504.25	\$1070.05	\$ 696.40	\$ 538.20	\$ 422.05	
	Variable Rate. .	663.00	663.00	663.00	663.00	663.00	
-Disk equipment for systems with more than 350 consoles,							
(FC)	USOC: A5CAD(4). 45.50						3601.95
	Fixed Rate . . .	80,953.75	2665.10	1734.40	1340.40	10511.20	
	Variable Rate. .	793.80	793.80	93.80	793.80	793.80	
-Cabinet C Assembly, per six Data Links, each(2)(3)							
(FC)	USOC: A5EAS(4). 415.50						180.05
(FC)	Fixed Rate . . .	4,478.60	147.45	95.95	74.15	58.15	
	Variable Rate. .	22.30	22.30	22.30	22.30	22.30	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Data Links are engineerable, however, the customer may order spare data links if desired.
- (FC) (3) Applies in addition to rate for the Data Link(s) associated with the AEMIS Interface.
- (FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.13  
Replacing Original Sheet 45.13

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

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Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS)-(Continued)						
-Disk equipment for systems with up to 350 consoles, USOC: A5CAA(3). \$124.50						\$1791.35
Fixed Rate . . .	\$32,504.25	\$1070.05	\$ 696.40	\$ 538.20	\$ 422.05	
Variable Rate. . .	663.00	663.00	663.00	663.00	663.00	
-Disk equipment for systems with more than 350 consoles, USOC: A5CAD(3). 45.50						3601.95
Fixed Rate . . .	80,953.75	2665.10	1734.40	1340.40	1051.20	
Variable Rate. . .	793.80	793.80	793.80	793.80	793.80	
-Cabinet C Assembly, per six Data Links, each(1)(2) USOC: A5EAS(3). 415.50						180.05
Fixed Rate . . .	4,478.60	147.45	95.95	74.15	58.15	
Variable Rate. . .	22.30	22.30	22.30	22.30	22.30	

**CANCELLED**  
MAR 30 1990  
BY *Jad* # *RS.45.13*  
Public Service Commission  
MISSOURI

**FILED**  
JUN 1 1986  
86-84  
Public Service Commission

- (1) Data Links are engineerable, however, the customer may order spare data links if desired.
- (2) Applies in addition to rate for the Data Link(s) associated with the AEMIS Interface.
- (CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986 Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED** Section 13  
 Original Sheet 45.13  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS)-(Continued)						
-Disk equipment for systems with up to 350 consoles, USOC: A5CAA(3). \$124.50						\$1791.35
Fixed Rate . . .	\$32,504.25	\$1070.05	\$ 696.40	\$ 538.20	\$ 422.05	
Variable Rate. . .	663.00	663.00	663.00	663.00	663.00	
-Disk equipment for systems with more than 350 consoles, USOC: A5CAD(3). 45.50						3601.95
Fixed Rate . . .	80,953.75	2665.10	1937.40	1340.40	1051.20	
Variable Rate. . .	793.80	793.80	793.80	793.80	793.80	
-Cabinet C Assembly, per. six Data Links, each(1)(2) USOC: A5EAS(3). 415.50						180.05
Fixed Rate . . .	4,478.60	147.45	105.95	74.15	58.15	
Variable Rate. . .	22.30	22.30	22.30	22.30	22.30	

JUL 1 1986  
 BY R.S. 45.13  
 PUBLIC SERVICE COMMISSION  
 MISSOURI

**FILED**  
 JAN - 1 1984  
 83 - 253  
 Public Service Commission

- (1) Data Links are engineerable, however, the customer may order spare data links if desired.
- (2) Applies in addition to rate for the Data Link(s) associated with the AEMIS Interface.
- (3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.14  
Replacing 1st Revised Sheet 45.14

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Management In-formation System (AEMIS)-(Continued) -Data Link Termination per AEMIS Data Link, (FC) USOC: A5ETE(4).	\$ 74.00						\$34.60
Fixed Rate . . .		\$ 804.10	\$ 26.45	\$ 17.25	\$ 13.30	\$ 10.45	
Variable Rate . .		9.90	9.90	9.90	9.90	9.90	
-Common Equipment for CRT, (FC) USOC: A5DCE(4).	379.00						36.75
Fixed Rate . . .		841.60	27.70	18.05	13.95	10.95	
Variable Rate . .		8.05	8.05	8.05	8.05	8.05	
-First Black and White CRT,(2) (FC) USOC: A5DBW(4)	71.00						182.75
Fixed Rate . . .		4726.70	55.60	101.25	78.25	61.40	
Variable Rate .		18.10	18.10	18.10	18.10	18.10	
-First Color CRT, (FC) (3) (FC) USOC: A5DCL(4)	71.00						323.85
Fixed Rate . . .		8399.20	276.50	179.95	139.05	109.05	
Variable Rate .		31.85	31.85	31.85	31.85	31.85	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) One required when Black and White CRT(s) are used in the System.
- (FC) (3) One required when Color CRT(s) are used in the System.
- (FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.14  
Replacing Original Sheet 45.14

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

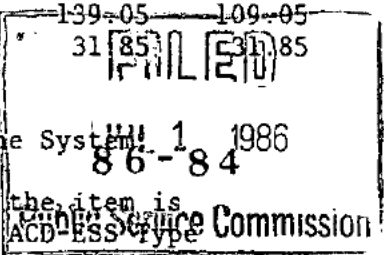
D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)



Complex Installation/Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	120 Months	120 Months	
Management Information System (AEMIS)-(Continued)						
-Data Link Termination per AEMIS Data Link, USOC: A5ETE(3). \$ 74.00						\$ 34.60
Fixed Rate . . .	\$ 804.10	\$ 26.45	\$ 17.25	\$ 13.30	\$ 10.45	
Variable Rate. . .	9.90	9.90	9.90	9.90	9.90	
-Common Equipment for CRT, USOC: A5DCE(3). 379.00						36.75
Fixed Rate . . .	841.60	27.70	18.05	13.95	10.95	
Variable Rate. . .	8.05	8.05	8.05	8.05	8.05	
-First Black and White CRT,(1) USOC: A5DBW(3) 71.00						182.75
Fixed Rate. . .	4726.70	155.60	101.25	78.25	61.40	
Variable Rate . . .	18.10	18.10	18.10	18.10	18.10	
-First Color CRT, (2) USOC: A5DCL(3) 71.00						323.85
Fixed Rate. . .	8399.20	276.50	179.95	139.05	109.05	
Variable Rate . . .	31.85	31.85	31.85	31.85	31.85	

**CANCELLED**  
MAR 30 1990  
BY *200* *RS #4514*  
Public Service Commission  
MISSOURI



- (1) One required when Black and White CRT(s) are used in the System.
- (2) One required when Color CRT(s) are used in the System.
- (CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13

Original Sheet 45-14  
**RECEIVED**  
DEC 20 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS)-(Continued)						
-Data Link Termination per AEMIS Data Link, USOC: A5ETE(3). \$ 74.00						\$ 34.60
Fixed Rate . . .	\$ 804.10	\$ 26.45	\$ 17.25	\$ 13.30	\$ 10.45	
Variable Rate . . .	9.90	9.90	9.90	9.90	9.90	
-Common Equipment for CRT, USOC: A5DCE(3). 379.00						36.75
Fixed Rate . . .	841.60	27.70	18.05	13.95	10.95	
Variable Rate . . .	8.05	8.05	8.05	8.05	8.05	
-First Black and White CRT,(1) USOC: A5DBW(3) 71.00						182.75
Fixed Rate . . .	4726.70	153.80	101.25	78.25	61.40	
Variable Rate . . .	18.10	18.10	18.10	18.10	18.10	
-First Color CRT, (2) USOC: A5DCL(3) 71.00						323.85
Fixed Rate . . .	8399.20	179.95	119.95	139.05	109.05	
Variable Rate . . .	31.85	31.85	31.85	31.85	31.85	

**CANCELLED**  
JUL 1 1986  
BY 127 R.S. 45.14  
PUBLIC SERVICE COMMISSION

- (1) One required when Black and White CRT(s) are used in the System.
- (2) One required when Color CRT(s) are used in the System.
- (3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

Issued: **DEC 29 1983** Effective: **JAN 0 1 1984**

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 45.15  
Replacing 2nd Revised Sheet 45.15

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Management In-formation System (AEMIS)-(Continued)							
-Cathode Ray Tubes (CRT's):							
-Black and White, each							
(FC)	USOC: A5H(2) . . . \$343.50						\$230.20
	Fixed Rate . . .	\$4,772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
	Variable Rate . . .	62.80	62.80	62.80	62.80	62.80	
-Color, each							
(FC)	USOC: A5J(2) . . . 343.50						380.85
	Fixed Rate . . .	8,767.35	288.65	187.85	145.15	113.85	
	Variable Rate . . .	74.85	74.85	74.85	74.85	74.85	
Emergency Alert Arrangement							
-Per 25 consoles equipped for Alert,							
(FC)	USOC: A85AA(3) . . . 74.00						21.35
	Fixed Rate . . .	483.55	15.90	10.35	8.00	6.30	
	Variable Rate . . .	5.80	5.80	5.80	5.80	5.80	
-Per 25 consoles equipped for Alert only/or also Service Supervising,							
(FC)	USOC: A85AS(3) . . . 74.00						15.25
	Fixed Rate . . .	244.85	8.05	5.25	4.05	3.20	
	Variable Rate . . .	5.85	5.85	5.85	5.85	5.85	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (FC) (3) A Service and Equipment Charge of \$5.50 applies.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.11-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.15  
Replacing 1st Revised Sheet 45.15

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

MISSOURI

Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management In-formation System (AEMIS)-(Continued)						
-Cathode Ray Tubes (CRT's):						
-Black and White, each						
USOC: A5H(1) .						\$230.20
Fixed Rate. . .	\$4,772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
Variable Rate .	62.80	62.80	62.80	62.80	62.80	
-Color, each						
USOC: A5J(1) .	343.50					380.85
Fixed Rate. . .	8,767.35	288.65	187.85	145.15	113.85	
Variable Rate .	74.85	74.85	74.85	74.85	74.85	
Emergency Alert Arrangement						
-Per 25 consoles equipped for Alert,						
USOC: A85AA(2). .74.00						21.35
Fixed Rate. . .	483.55	15.90	10.35	8.00	6.30	
Variable Rate .	5.80	5.80	5.80	5.80	5.80	
-Per 25 consoles equipped for Alert only/or also Service Supervising,						
USOC: A85AS(2). .74.00						15.25
Fixed Rate. . .	244.85	8.05	5.25	4.05	3.20	
Variable Rate .	5.85	5.85	5.85	5.85	5.85	

CANCELLED  
MAR 20 1990  
BY 300 R.S.#45.15  
Public Service Commission  
MISSOURI

(1) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(CR) (2) A Service and Equipment Charge of \$5.50 applies.

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Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

89-14  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.15  
Replacing Original Sheet 45.15

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

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Public Service Commission

	Complex Installation/Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
<b>CANCELLED</b>							
OCT 1 1989							
BY <i>2nd</i> <u>RS#45.15</u>							
Public Service Commission							
MISSOURI							
Management Information System (AEMIS)-(Continued)							
-Cathode Ray Tubes (CRT's):							
-Black and White, each							
USOC: A5H(1) . . .	\$343.50						\$230.20
Fixed Rate . . . .		\$4772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
Variable Rate . . .		62.80	62.80	62.80	62.80	62.80	
-Color, each							
USOC: A5J(1) . . .	343.50						380.85
Fixed Rate . . . .		8767.35	288.65	187.85	145.15	113.85	
Variable Rate . . .		74.85	74.85	74.85	74.85	74.85	
Emergency Alert Arrangement							
-Per 25 consoles equipped for Alert,							
(CP) USOC: A85AA(2) . . .	74.00						21.35
Fixed Rate . . . .		483.55	15.90	10.35	8.00	6.30	
Variable Rate . . .		5.80	5.80	5.80	5.80	5.80	
-Per 25 consoles equipped for Alert only/or also Service Supervising,							
(CP) USOC: A85AS(2) . . .	74.00						15.25
Fixed Rate . . . .		244.85	8.05	5.25	4.05	3.20	
Variable Rate . . .		5.85	5.85	5.85	5.85	5.85	

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

- (CR) (1) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (NR) (2) A Service and Equipment Charge of \$8.50 applies.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13

Original Sheet 45-15  
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 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management In-formation System (AEMIS)-(Continued)						
-Cathode Ray Tubes (CRT's):						
-Black and White, each						
USOC: A5H(1) . . .	\$343.50					\$230.20
Fixed Rate . . . .	\$4772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
Variable Rate . . .	62.80	62.80	62.80	62.80	62.80	
-Color, each						
USOC: A5J(1) . . .	343.50					380.85
Fixed Rate . . . .	8767.35	288.65	187.85	145.15	113.85	
Variable Rate . . .	74.85	74.85	74.85	74.85	74.85	
- Emergency Alert Arrangement						
-Per 25 consoles equipped for Alert,						
USOC: A85AA . . .	74.00					21.35
Fixed Rate . . . .	483.55	15.90	10.35	8.00	6.30	
Variable Rate . . .	5.80	5.80	5.80	5.80	5.80	
-Per 25 consoles equipped for Alert only/or also Service Supervising,						
USOC: A85AS . . .	74.00					
Fixed Rate . . . .	244.85	8.05	5.25	4.05	3.20	
Variable Rate . . .	5.85	5.85	5.85	5.85	5.85	

**CANCELLED**  
 JUL 1 1986  
 BY L.R.S. 45.15  
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 3.20  
 JAN 1 1984  
 83-253  
 Public Service Commission

(1) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983 Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 45.16  
Replacing 2nd Revised Sheet 45.16

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
(FC) Service Super- vising of Agent Console(2) -Per 25 consoles equipped for Service Super- vising,(3)							
(FC) USOC: A8HSS(6).	\$74.00 \$						15.25
Fixed Rate . . .		\$244.85	\$8.05	\$5.25	\$4.05	\$3.20	
Variable Rate. .		5.85	5.85	5.85	5.85	5.85	
(FC) -Per Service Supervising Trunk,(4)(5)							
(FC) USOC: A8HCU(6).	74.00						12.45
Fixed Rate . . .		270.65	8.90	5.80	4.50	3.50	
Variable Rate. .		3.85	3.85	3.85	3.85	3.85	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Service Supervising arrangements are subject to service observing equipment provided by the customer.
- (3) Not applicable when system has Emergency Alert Arrangement.
- (4) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.
- (5) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (FC) (6) A Service and Equipment Charge of \$6.00 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.16  
Replacing 1st Revised Sheet 45.16

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Service Supervising of Agent Console(1) -Per 25 consoles equipped for Service Supervising,(2) USOC: A8HSS(5). \$74.00						\$15.25
Fixed Rate . . .	\$244.85	\$8.05	\$5.25	\$4.05	\$3.20	
Variable Rate. . .	5.85	5.85	5.85	5.85	5.85	
-Per Service Supervising Trunk,(3)(4) USOC: A8HCU(5). 74.00						12.45
Fixed Rate . . .	270.65	8.90	5.80	4.50	3.50	
Variable Rate. . .	3.85	3.85	3.85	3.85	3.85	

CANCELLED  
MAR 30 1990  
BY <sup>3</sup>R.S.# 45.16  
Public Service Commission  
MISSOURI

- (1) Service Supervising arrangements are subject to service observing equipment provided by the customer.
- (2) Not applicable when system has Emergency Alert Arrangement.
- (3) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.
- (4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (CR) (5) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: SEP 25 1989

Effective: OCT 01 1989

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

OCT 1 1989  
89-14  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.16  
Replacing Original Sheet 45.16

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

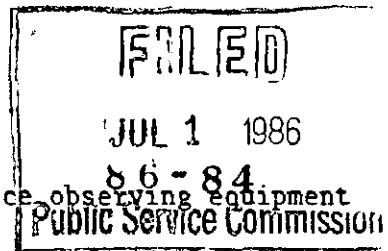
D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Service Super- vising of Agent Console(1) -Per 25 consoles equipped for Service Super- vising,(2) USOC: A8HSS(5). \$74.00						\$15.25
Fixed Rate . . .	\$244.85	\$8.05	\$5.25	\$4.05	\$3.20	
Variable Rate. . .	5.85	5.85	5.85	5.85	5.85	
-Per Service Supervising Trunk,(3)(4) USOC: A8HCU(5). 74.00						12.45
Fixed Rate . . .	270.65	8.90	5.80	4.50	3.50	
Variable Rate. . .	3.85	3.85	3.85	3.85	3.85	

CANCELLED

OCT 1 1989  
BY *gms* R.S.#45.16  
Public Service Commission  
MISSOURI



- (1) Service Supervising arrangements are subject to service observing equipment provided by the customer.
- (2) Not applicable when system has Emergency Alert Arrangement.
- (3) Apply private line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.
- (4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (CR) (5) A Service and Equipment Charge of \$8.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13  
Original Sheet 45.16

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DEC 29 1983

MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Service Supervising of Agent Console(1) -Per 25 consoles equipped for Service Supervising,(2) USOC: A8HSS(5). \$74.00						\$15.25
Fixed Rate . . . . .	\$244.85	\$8.05	\$5.25	\$4.05	\$3.20	
Variable Rate. . . . .	5.85	5.85	5.85	5.85	5.85	
-Per Service Supervising Trunk,(3)(4) USOC: A8HCU(5). 74.00						12.45
Fixed Rate . . . . .	270.65	8.90	5.80	4.50	3.50	
Variable Rate. . . . .	3.85	3.85	3.85	3.85	3.85	

CANCELLED

JUL 1 1986

BY *at* 25 45.16  
PUBLIC SERVICE COMMISSION

- (1) Service Supervising arrangements are subject to service observing equipment provided by the customer.
- (2) Not applicable when system has Emergency Alert Arrangement.
- (3) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.
- (4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent consoles.
- (5) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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JAN - 1 1984

83 - 253

MISSOURI PUBLIC SERVICE COMMISSION

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 45.17  
Replacing 2nd Revised Sheet 45.17

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Agent Status Display Console							
-First three consoles, each							
(FC) USOC: A3X(2) . .	\$300.00						\$40.60
Fixed Rate . . .		\$906.90	\$29.85	\$19.45	\$15.00	\$11.75	
Variable Rate . .		6.85	6.85	6.85	6.85	6.85	
-Each Additional Console,							
(FC) USOC: A3Y(2) . .	300.00						40.60
Fixed Rate . . .		906.90	29.85	19.45	15.00	11.75	
Variable Rate . .		6.85	6.85	6.85	6.85	6.85	
System Display and Control Features							
-Key control and alarm console, each							
(FC) USOC: A4N(3) . .	392.50						29.95
Fixed Rate . . .		568.45	18.70	12.20	9.40	7.40	
Variable Rate . .		6.95	6.95	6.95	6.95	6.95	
Calls Waiting Indication Common equipment, per 24 timing states USOC:							
(FC) A4PCE(2) . . . .	175.00						5.30
Fixed Rate . . .		553.60	18.25	11.85	9.15	7.20	
Variable Rate . .		6.65	6.65	6.65	6.65	6.65	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) A Service and Equipment Charge of \$5.50 applies.
- (FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 45.17  
Replacing 1st Revised Sheet 45.17

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

MISSOURI  
Public Service Commission

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Agent Status							
Display Console							
-First three consoles, each							
USOC: A3X(1) . . .	\$300.00						\$40.60
Fixed Rate . . .		\$906.90	\$29.85	\$19.45	\$15.00	\$11.75	
Variable Rate. . .		6.85	6.85	6.85	6.85	6.85	
-Each Additional Console,							
USOC: A3Y(1) . . .	300.00						40.60
Fixed Rate . . .		906.90	29.85	19.45	15.00	11.75	
Variable Rate. . .		6.85	6.85	6.85	6.85	6.85	
System Display and Control Features							
-Key control and alarm console, each							
USOC: A4N(2) . . .	392.50						29.95
Fixed Rate . . .		568.45	18.70	12.20	9.40	7.40	
Variable Rate. . .		6.95	6.95	6.95	6.95	6.95	
Calls Waiting Indication Common equipment, per 24 timing states USOC:							
(CP) A4PCE(1) . . . . .	175.00						25.30
Fixed Rate . . .		553.60	18.25	11.85	9.15	7.20	
Variable Rate. . .		6.65	6.65	6.65	6.65	6.65	

CANCELLED

MAR 30 1990  
BY 308 R.S.#45.17  
Public Service Commission  
MISSOURI

- (CR) (1) A Service and Equipment Charge of \$5.50 applies.
- (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System

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Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989  
89 - 14

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 45.17  
Replacing Original Sheet 45.17

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Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		I Month	36 Months	60 Months	84 Months	120 Months	
Agent Status							
Display Console							
-First three consoles, each							
(CP) USOC: A3X(1) . . .	\$300.00						\$40.60
Fixed Rate . . .		\$906.90	\$295.85	\$19.45	\$15.00	\$11.75	
Variable Rate. . .		6.85	6.85	6.85	6.85	6.85	
-Each Additional Console,							
(CP) USOC: A3Y(1) . . .	300.00						40.60
Fixed Rate . . .		906.90	29.85	19.45	15.00	11.75	
Variable Rate. . .		6.85	6.85	6.85	6.85	6.85	
System Display and Control Features							
-Key control and alarm console, each							
(FC) USOC: A4N(2) . . .	392.50						29.95
Fixed Rate . . .		568.45	18.70	12.20	9.40	7.40	
Variable Rate. . .		6.95	6.95	6.95	6.95	6.95	
Calls Waiting Indication Common equipment, per 24 timing states USOC:							
(FC) A4PCE(2) . . . . .	175.00						25.30
Fixed Rate . . .		553.60	18.25	11.85	9.15	7.20	
Variable Rate. . .		6.65	6.65	6.65	6.65	6.65	

**CANCELLED**  
OCT 1 1989  
BY *ms* RS # 45.17  
Public Service Commission

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

- (NR) (1) A Service and Equipment Charge of \$8.50 applies.
- (CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13

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Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Agent Status						
Display Console						
-First three consoles, each						
USOC: A3X . . . \$300.00						\$40.60
Fixed Rate . . .	\$906.90	\$29.85	\$19.45	\$15.00	\$11.75	
Variable Rate. .	6.85	6.85	6.85	6.85	6.85	
-Each Additional Console,						
USOC: A3Y . . . 300.00						40.60
Fixed Rate . . .	906.90	29.85	19.45	15.00	11.75	
Variable Rate. .	6.85	6.85	6.85	6.85	6.85	
System Display and Control Features						
-Key control and alarm console, each						
USOC: A4N(1). . 392.50						29.95
Fixed Rate . . .	568.45	18.70	12.20	9.40	7.40	
Variable Rate. .	6.95	6.95	6.95	6.95	6.95	
Calls Waiting Indication Common equipment, per 24 timing states USOC:						
A4PCE(1). . . . 175.00						25.30
Fixed Rate . . .	553.60	18.25	11.85	9.15	6.65	
Variable Rate. .	6.65	6.65	6.65	6.65	6.65	

**CANCELLED**

JUL 1 6 95 1986

BY 127 R. S. 45.17  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**

JAN - 1 1984

83 - 253

Public Service Commission

(1) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 46

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE (1)

13.3.1 General

Apartment Door Answering Service is a lobby-to-apartment communication system which permits tenants in an apartment house to receive calls from a telephone located in the lobby and release the door latch in the lobby to admit visitors. The service does not permit tenants to originate calls to the lobby telephone or to other apartments.

13.2.2 Regulations

- A. Apartment Door Answering Service is furnished only where facilities permit. The service can be provided under the following conditions when served from the same common equipment:
  - 1. A maximum of four entrances and 400 apartment terminations in the same apartment house building.
  - 2. A maximum of four entrances and 400 apartment terminations in different apartment house buildings. All buildings must be located in the same central office building area as the serving common equipment.
- B. The building owner or management is the customer for Apartment Door Answering Service. All Charges for the service are billed to the customer and are in addition to all charges for the class-of-exchange service, extensions and types of instrumentalities furnished and billed to the tenants with which the service is associated.
- C. The customer is responsible for (1) providing, installing and maintaining the door latch equipment, furnishing the power to activate the door latch equipment and connecting the door latch equipment to the Telephone Company terminal or terminals, (2) installing the metal box provided by the Telephone Company for each lobby telephone, (3) providing and installing the conduit required for Telephone Company channel facilities within the building and (4) providing an up-to-date directory for each lobby telephone showing the code to be dialed for each apartment.
- D. The Service is available only if furnished in all apartments in the apartment house occupied or vacant.

(1) Obsolete-applicable to existing locations only.

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Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 47

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

- E. The service is available only with individual or two-party service.
- F. It may be used with a tenant's rotary or Touch-Tone residence or business service.
- G. Where an occupant has more than one exchange line in an individual apartment in the apartment house, Apartment Door Answering Service will be furnished on only one of the exchange lines.
- H. A separate telephone for Apartment Door Answering Service only will not be provided in an apartment where Exchange Service is furnished.
- I. No access to bridged lines or stations outside an occupant's apartment will be permitted from the lobby telephone.
- J. Liability of the Telephone Company

The offering of Apartment Door Answering Service does not create any relationship or obligation, direct or indirect, to any person other than the customer for this service. The obligation of the Telephone Company is limited to the extent of providing facilities suitable for ordinary telephone service and maintaining and operating those facilities in a manner proper for telephone service.

The Telephone Company has no responsibility with respect to (1) the suitability of any equipment not furnished by the Telephone Company, (2) the use of such equipment in connection with the Telephone Company's facilities and (3) any other obligation of the customer as set forth, preceding. The use of the customer's door latch equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the Telephone Company shall not be responsible to the customer or any other person for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the Telephone equipment furnished for Apartment Door Answering Service, except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

(1) Obsolete-applicable to existing locations only.

Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 48  
Replacing 1st Revised Sheet 48

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

	<u>Monthly Rate</u>	<u>Instal- lation/Move Charge</u>	<u>Service and Equip- ment Charge</u>
Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central office (PYLVL) (PVSL). . . .	\$192.10	\$200.00	(CR)\$5.50

(1) Obsolete-applicable to existing locations only.

Issued: September 25, 1989

Effective: October 01, 1989

BY R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 48  
Replacing Original Sheet 48

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

J. (Continued)

except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

	<u>Monthly Rate</u>	<u>Installation/Move Charge</u>	<u>Service and Equipment Charge</u>
Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central office (PYLVL) (PVLSL) . . . .	\$192.10	\$200.00	(CR)\$8.50

**CANCELLED**

OCT 1 1989  
BY *[Signature]* R.S. #48  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

(1) Obsolete-applicable to existing locations only.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13

Original Sheet 48  
**RECEIVED**  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

J. (Continued)

except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

Monthly Rate	Installation/Move Charge	Service and Equipment Charge
<b>CANCELLED</b>		

Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central office (PYLVL) (PVLSL).

JUL 1 1986  
BY 1275.48  
PUBLIC SERVICE COMMISSION OF MISSOURI

192.10 \$200.00 \$4.75

**CANCELLED**  
JUL 1 1986

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

(1) Obsolete-applicable to existing locations only.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 49  
Replacing 1st Revised Sheet 49

MISCELLANEOUS SERVICE OFFERINGS

13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

	<u>Monthly Rate</u>	<u>Instal- lation/Move Charge</u>	<u>Service and Equip- ment Charge</u>
Control equipment at the central office (P89). . . . .	\$21.50(2)	\$5.00	(CR)\$5.50
Signaling channel. . . . .		As specified in the Private Line Service Tariff.	
Change in point of break in rotary number group. . . . .	---	5.00	(CR) 5.50

- (1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: September 25, 1989

Effective: October 01, 1989

BY R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

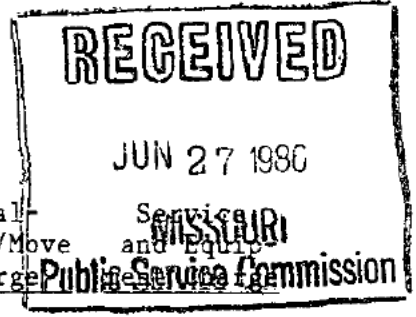
No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 49  
Replacing Original Sheet 49

MISCELLANEOUS SERVICE OFFERINGS

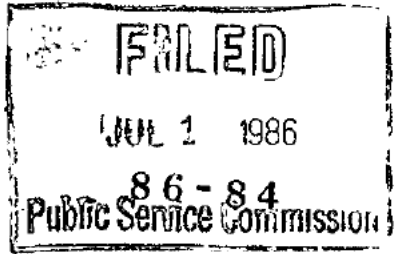
13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)



	Monthly Rate	Installation/Move Charge	Service and Equipment Charge
Control equipment at the central office (P89) . . . . .	\$21.50(2)	\$5.00	(CR)\$8.50
Signaling channel. . . . .	As specified in the Private Line Service Tariff.		
Change in point of break in rotary number group. . . . .	---	5.00	(CR) 8.50

**CANCELLED**  
OCT 1 1989  
BY *2nd AS #49*  
Public Service Commission  
MISSOURI



- (1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 49

**RECEIVED**  
DEC 29 1983  
MISSOURI  
Public Service Commission  
Installation Service

MISCELLANEOUS SERVICE OFFERINGS

13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

	Monthly Rate	Installation/Move Charge	and Equipment Charge
Control equipment at the central office (P89) . . . . .	\$21.50(2)	\$5.00	\$5.25
Signaling channel . . . . .	As specified in the Private Line Service Tariff.		
Change in point of break in rotary number group . . . . .	---	5.00	5.25

**CANCELLED**

JUL 1 1986  
BY L.R.S.49  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

- (1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
4th Revised Sheet 50  
Replacing 3rd Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

(RT)

(RT)

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Issued: December 19, 1986

Effective: January 30, 1987

BY R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 50  
Replacing 2nd Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

	Monthly Rate	Instal- lation/Move Charge	Service and Equip- ment Charge
<b>Booths</b>			
<b>Aluminum,</b>			
Indoor or Outdoor, each (CTY) . . . . .	\$ 41.65		
-Light Control Unit, each (K15)(1) . . . . .	1.70		
-Ventilating System, each (CL9)(1) . . . . .	2.45		
<b>Wooden</b>			
Indoor, each (KS-19340)(C92) . . . . .	55.10	87.25	17.50
Deluxe Glass, each (C96) . . . . .	122.70	87.25	17.50
Modular Coin Telephone Unit, each (C26) . . . . .	65.60	87.25	17.50
Shelf, each (KS-19267)(C86) . . . . .	25.55	79.50	17.50
Panel Coin Telephone-Single Slot, each (191)			
-Rotary Dial . . . . .	33.25	19.00	17.50
-Touch-Tone Dial . . . . .	38.40	19.00	17.50
<b>Booths</b>			
<b>Wooden</b>			
Indoor, each (CTB) . . . . .	8.35	10.00	17.50
Outdoor, each (CTW) . . . . .	9.70	10.00	17.50
Semi-booth, each (CT7) . . . . .	6.10	10.00	17.50
Walk-up or Drive-up Mounting, each (CT8) . . . . .	11.40	10.00	17.50
19-A Shelf, each (CUB) . . . . .	4.10	10.00	17.50
Chrome Stand, each (C71) . . . . .	2.20	10.00	17.50

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NOV 26 1986

\$99.25 \$17.50  
7.50 MISSOURI  
Public Service Commission

(RT)

Volume Control Handset  
with 2'8" cord, each (C87+1) . . . . . 25

**CANCELLED**

(RT)

Volume Control Handset  
with 4'6" cord, each (C87+2) . . . . . 3.30

--- JAN 1 1987 ---

PUBLIC SERVICE COMMISSION

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

BY 4KRS 50  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

(RT)

Issued: DEC 01 1986

Effective: JAN 01 1987

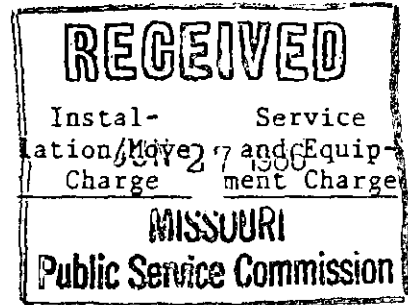
BY R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 50  
Replacing 1st Revised Sheet 50

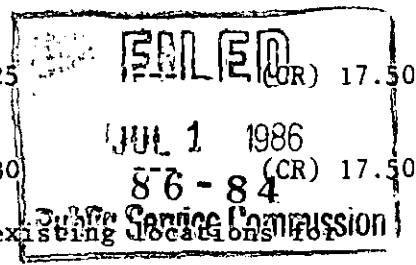
MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)



	Monthly Rate	Installation/Move Charge	Service and Equipment Charge
<b>Booths</b>			
<b>Aluminum,</b>			
Indoor or Outdoor, each (CTY)	\$ 41.65	\$99.25	(CR) \$17.50
-Light Control Unit, each (K15)(1)	1.70	7.50	---
-Ventilating System, each (CL9)(1)	2.45	7.50	---
<b>Wooden</b>			
Indoor, each (KS-19340)(C92)	55.10	87.25	(CR) 17.50
Deluxe Glass, each (C96)	122.70	87.25	17.50
Modular Coin Telephone Unit, each (C26)	65.60	87.25	17.50
Shelf, each (KS-19267)(C86)	25.55	79.50	17.50
Panel Coin Telephone-Single Slot, each (191)			
-Rotary Dial	33.25	19.00	17.50
-Touch-Tone Dial	38.40	19.00	(CR) 17.50
<b>CANCELLED</b>			
JAN 1 1987			
<b>Booths</b>			
<b>Wooden</b>			
Indoor, each (CTB)	10.00	10.00	(NR) 17.50
Outdoor, each (CTW)	10.00	10.00	17.50
Semi-booth, each (CT7)	6.10	10.00	17.50
Walk-up or Drive-up Mounting, each (CT8)	11.40	10.00	17.50
19-A Shelf, each (CUB)	4.10	10.00	17.50
Chrome Stand, each (C71)	2.20	10.00	(NR) 17.50
Volume Control Handset with 2'8" cord, each (C87+1)(2)	3.25	10.00	(CR) 17.50
Volume Control Handset with 4'6" cord, each (C87+2)(2)	3.30	10.00	(CR) 17.50

BY 3rd Rs. #50  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



- (1) Obsolete-applicable to existing installations at existing locations for existing customers.
- (2) The Premises Work Charge is applicable, as found in Section 19 of this Tariff.

Issued: JUN 27 1986

Effective: JUL 1 1986

BY R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 50  
Replacing Original Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

**RECEIVED**  
MAR - 8 1985  
Instal- Service  
lution and Equip-  
Charge ment Charge  
**MISSOURI**  
**Public Service Commission**

Booths

Aluminum,

	Monthly Rate	Instal- lution Charge	Service and Equip- ment Charge
Indoor or Outdoor, each (CTY) . . . . .	\$ 41.65	\$99.25	\$9.00
-Light Control Unit, each (K15)(1) . . . . .	1.70	7.50	---
-Ventilating System, each (CL9)(1) . . . . .	2.45	7.50	---

Wooden

Indoor, each (KS-19340)(C92) . . . . .	55.10	87.25	9.00
Deluxe Glass, each (C96) . . . . .	122.70	87.25	9.00
Modular Coin Telephone Unit, each (C26) . . . . .	65.60	87.25	9.00
Shelf, each (KS-19267)(C86) . . . . .	25.55	79.50	9.00
Panel Coin Telephone-Single Slot, each (191)			
-Rotary Dial . . . . .	33.25	19.00	9.00
-Touch-Tone Dial . . . . .	38.40	19.00	9.00

Booths

Wooden

Indoor, each (CTB) . . . . .	8.35	10.00	---
Outdoor, each (CTW) . . . . .	9.70	10.00	---
Semi-booth, each (CT7) . . . . .	6.10	10.00	---
Walk-up or Drive-up Mounting, each (CT8) . . . . .	11.40	10.00	---
19-A Shelf, each (CUB) . . . . .	4.10	10.00	---
Chrome Stand, each (C71) . . . . .	2.20	10.00	---

**CANCELLED**  
JUL 1 1986

(NR)	Volume Control Handset with 2'8" cord, each (C87) . . . . .	3.25	---	9.00
(NR)	Volume Control Handset with 4'6" cord, each (C87+2)(2) . . . . .	3.30	---	9.00

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

(AT) (2) The Premises Work Charge is applicable, as found in Section 19 of this Tariff.

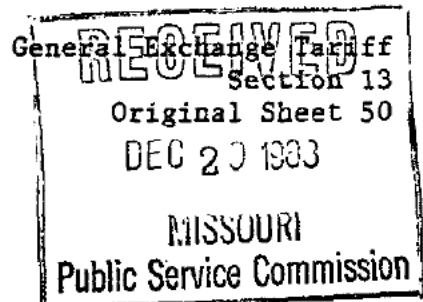
Issued: MAR 08 1985

Effective: APR 08 1985

BY R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FILED**  
APR 08 1985  
**Public Service Commission**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

	Monthly Rate	Installation/Move Charge	Service and Equipment Charge
<b>Booths</b>			
<b>Aluminum,</b>			
Indoor or Outdoor, each (CTY)	\$ 41.65	\$99.25	\$9.00
-Light Control Unit, each (K15)(1)	1.70	7.50	---
-Ventilating System, each (CL9)(1)	2.45	7.50	---
<b>Wooden</b>			
Indoor, each (KS-19340) (C92)	55.10	87.25	9.00
Deluxe Glass, each (C96)	122.70	87.25	9.00
Modular Coin Telephone Unit, each (C26)	65.60	87.25	9.00
Shelf, each (KS-19267) (C86)	25.55	79.50	9.00
Panel Coin Telephone-Single Slot, each (191)			
-Rotary Dial	33.25	19.00	9.00
-Touch-Tone Dial	38.40	19.00	9.00
<b>Booths</b>			
<b>Wooden</b>			
Indoor, each (CTB)	8.35	10.00	---
Outdoor, each (CTW)	9.70	10.00	---
Semi-booth, each (CT7)	6.10	10.00	---
Walk-up or Drive-up Mounting, each (CT8)	11.40	10.00	---
19-A Shelf, each (CUB)	4.10	10.00	---
Chrome Stand, each (C71)	2.20	10.00	---

CANCELLED

APR - 8 1985  
 BY 104 RS 50  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

FILED  
 JAN - 1 1984  
 83 - 253  
 Public Service Commission

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 51  
Replacing Original Sheet 51

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)-(Continued)

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(RT)

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Issued: December 19, 1986

Effective: January 30, 1987

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

RECEIVED  
General Exchange Tariff  
Section 13  
Original Sheet 51  
DEC 23 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)-(Continued)

The customer on whose premises a telephone booth or booths is/are to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth or booths is/are to be installed, and to provide the electric current required to properly light and ventilate the booth or booths and shall be responsible for the safe condition of the booth or booths in respect to such wiring, outlets and current.

CANCELLED

JAN 30 1987

BY J.R.S. 51  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
JAN - 1 1984  
83 - 253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this  
tariff will be issued  
except for the purpose  
of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 52  
Replacing Original Sheet 52

MISCELLANEOUS SERVICE OFFERINGS

(CT) 13.6 RESERVED

(RT)

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Issued: December 01, 1986

Effective: January 01, 1987

BY R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED** Section 13  
Original Sheet 52  
DEC 20 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.6 CONVERTERS

13.6.1 42A Modular Converter

A. Regulations

It is designed for use by customers in conjunction with individual and party line standard residence and business exchange services.

It may be provided by either the Telephone Company or by the customer.

B. Rates

	<u>Purchase Price</u>
42A Modular Converter (MJC), each. . . . .	\$ 4.10

**CANCELLED**

JAN 1 1987

BY LS R.S.#52  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN - 1 1984  
**83 - 253**  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (1)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

A. Additional General Regulations

1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for Direct Inward Dialing from the exchange and Long Distance Message Telecommunications network directly to stations and attendant positions associated with customer premises-located switching systems.
3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

(RT)  
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(RT)

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 53  
Replacing 1st Revised Sheet 53

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.7 DID/AIOD SERVICE (1)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

A. Additional General Regulations

1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for Direct Inward Dialing from the exchange and Long Distance Message Telecommunications network directly to stations and attendant positions associated with customer premises-located switching systems.
3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

(AT)  
|  
(AT)

- (1) This service is competitively classified in the following exchanges:  
Business:  
St. Louis  
Kansas City

Issued: February 20, 2002

Effective: March 29, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

Cancelled  
April 19, 2009  
Missouri Public  
Service Commission  
JI-2009-0675

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 53  
Replacing Original Sheet 53

**CANCELLED**

MAR 20 2002  
MISCELLANEOUS SERVICE OFFERINGS

**RECEIVED**

13.7 DID/AIOD SERVICE

By 2nd RS 53  
Public Service Commission  
MISSOURI

JUN 21 1995

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

MISSOURI  
Public Service Commission

A. Additional General Regulations

1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for Direct Inward Dialing from the exchange and Long Distance Message Telecommunications network directly to stations and attendant positions associated with customer premises-located switching systems.
3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

(RT)  
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(RT)

Issued: JUN 21 1995

Effective:

JUL 21 1995

FILED

BY HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

JUL 21 1995

MO. PUBLIC SERVICE COMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13  
Original Sheet 53

**RECEIVED**

DEC 29 1983

MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE

13.7.1 Direct Inward Dialing Service to Customer Premises-located Switching Systems

A. Additional General Regulations

1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for Direct Inward Dialing from the exchange and long distance telecommunications network directly to stations and other switching positions associated with customer premises-located switching systems.
3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service. Routing of calls to selected numbers within the Direct Inward Dialing number group over a separate trunk or Network Access Line group is not contemplated.
4. The charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

**CANCELLED**

JUL 21 1995

MS #53

Public Service Commission

MISSOURI

JAN - 1 1984

83 - 253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

Public Service Commission

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Section 13

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

4th Revised Sheet 54  
Replacing 3rd Revised Sheet 54

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MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

A. Additional General Regulations (cont'd)

8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
9. The customer premises-located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
11. a. The removal of a number(s) from a DID number block, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. (RT)  
b. The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers. (RT)
12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

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Issued: December 31, 2009

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: February 1, 2010

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2010-0434

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 54  
Replacing 2nd Revised Sheet 54

MISCELLANEOUS SERVICE OFFERINGS

Missouri Public

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

REC'D JUL 12 2002

A. Additional General Regulations (cont'd)

Service Commission

- 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- 9. The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

(AT)

- 11. a. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.

(AT)

- b. The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers.

(AT)

- 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
- 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

(MT)

Issued: July 12, 2002

Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

Missouri Public

FILED AUG 11 2002

Service Commission

CANCELLED  
February 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0434

**CANCELLED** .C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 54  
Replacing 1st Revised Sheet 54

AUG 11 2002  
By *304RS 54*  
Public Service Commissioner  
MISSOURI

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13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-*SEP 29 1995*  
Located Switching Systems-(Continued)

**MO. PUBLIC SERVICE COMM.**

A. Additional General Regulations-(Continued)

- 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- 9. The customer premises-located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
- 11. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
- 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
- 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).
- 14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

(AT)  
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(AT)

**FILED**

Issued: **SEP 29 1995**

Effective: ~~OCT 20 1995~~

**NOV 10 1995**

**NOV 10 1995**

BY HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri  
MISSOURI  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 54  
Replacing Original Sheet 54

**RECEIVED**

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

JUN 21 1995

13.7.1 Direct Inward Dialing Service to Customer Premises-Located in MISSOURI  
Systems-(Continued)

MISSOURI  
Public Service Commission

A. Additional General Regulations-(Continued)

- 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- 9. The customer premises-located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
- 11. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
- 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
- 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

(AT)

(AT)

**CANCELLED**

NOV 10 1995

BY *2nd R.S.#54*  
Public Service Commission  
MISSOURI

Issued: JUN 21 1995

Effective: JUL 21 1995

**FILED**

BY HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

JUL 21 1995

MO. PUBLIC SERVICE COMM



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 54  
RECEIVED  
DEC 29 1983  
MISSOURI  
Public Service Commission  
~~Located Switching~~

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-  
Systems-(Continued)

A. Additional General Regulations-(Continued)

- 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- 9. The customer premises-located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

CANCELLED  
JUL 21 1995  
BY *let R. S. 54*  
Public Service Commission  
MISSOURI

FILED  
JAN - 1 1984  
83 - 253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
12th Revised Sheet 55  
Replacing 11th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

A. Additional General Regulations (cont'd)

14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

	Monthly Rate	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$45.00(CR)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	45.00(CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	9.00 (CR)	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	9.00 (CR)	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)	-----	10.00	5.50

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.  
(2) Offered subject to the availability of facilities.

Issued: November 21, 2013

Effective: December 1, 2013

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2014-0227

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Section 13

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

11th Revised Sheet 55  
Replacing 10th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

A. Additional General Regulations (cont'd)

14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

	Monthly Rate	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$40.00(CR)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	40.00(CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	8.00 (CR)	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	8.00 (CR)	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)	-----	10.00	5.50

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.  
 (2) Offered subject to the availability of facilities.

Issued: June 25, 2013

Effective: July 5, 2013

**CANCELLED**  
December 1, 2013  
Missouri Public  
Service Commission  
JI-2014-0227

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2013-0607

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Section 13

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

10th Revised Sheet 55  
Replacing 9th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

A. Additional General Regulations (cont'd)

14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$36.00(CR)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	36.00(CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	7.00 (CR)	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	7.00 (CR)	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)	-----	10.00	5.50

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.  
(2) Offered subject to the availability of facilities.

Issued: December 24, 2012

Effective: January 3, 2013

**CANCELED**  
July 5, 2013  
Missouri Public  
Service Commission  
JI-2013-0607

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2013-0290

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
9th Revised Sheet 55  
Replacing 8th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

A. Additional General Regulations (cont'd)

14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

	Monthly Rate	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$30.00(CR)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	30.00(CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	5.50 (CR)	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.50 (CR)	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)	-----	10.00	5.50

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.  
 (2) Offered subject to the availability of facilities.

Issued: June 25, 2012

Effective: July 5, 2012

CANCELLED  
January 3, 2013  
Missouri Public  
Service Commission  
JI-2013-0290

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Filed  
Missouri Public  
Service Commission  
JI-2012-0836

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
8th Revised Sheet 55  
Replacing 7th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

A. Additional General Regulations (cont'd)

- 14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$27.00(CR)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	27.00(CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.00	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)	-----	10.00	5.50

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (2) Offered subject to the availability of facilities.

Issued: April 21, 2003

Effective: May 21, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
7th Revised Sheet 55  
Replacing 6th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

Missouri Public

13.7 DID/AIOD SERVICE (cont'd)

REC'D JUL 12 2002

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

Service Commission

A. Additional General Regulations (cont'd)

(MT)  
|  
(MT)

14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

(AT)  
(AT)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$25.00	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	25.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.00	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)	---	10.00	5.50

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.  
(2) Offered subject to the availability of facilities.

Issued: July 12, 2002

Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

Missouri Public

FILED AUG 11 2002

Service Commission

**CANCELLED**  
MAY 21 2003  
By Public Service Commission MISSOURI

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
6th Revised Sheet 55  
Replacing 5th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS **Missouri Public Service Commission**

13.7 DID/AIOD SERVICE-(Continued)

REC'D JUL 28 2000

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

B. Rates

**CANCELLED**  
AUG 11 2002  
By *THRS 55*  
Public Service Commission  
MISSOURI

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equip-ment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:			
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$25.00 (CR)	\$165.00(1)	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	25.00 (CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.00	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(2)	---	10.00	5.50

**Missouri Public Service Commission**

FILED AUG 30 2000

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (2) Offered subject to the availability of facilities.

Issued: July 31, 2000

Effective: August 30, 2000

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
5th Revised Sheet 55  
Replacing 4th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

**RECEIVED**

13.7 DID/AIOD SERVICE--(Continued)

JUN 21 1995

13.7.1 Direct Inward Dialing Service to Customer Premises--Located Switching Systems--(Continued)

MISSOURI  
Public Service Commission

B. Rates

(CT)		<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equip-ment Charge</u>
	Direct Inward Dialing Service to Customer Premises--Located Switching Systems:			
(CT)	First 100 Direct Inward Dialing numbers assigned, (NEB)	\$23.50	\$165.00(1)	\$5.50
(CT)	Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	23.50	165.00(1)	5.50
(AT)	First 10 Direct Inward Dialing numbers assigned (NDZ)	5.00(NR)	165.00(NR)	5.50(NR)
(AT)	Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.00(NR)	10.00(1)(NR)	5.50
(AT)	Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(2)		10.00(NR)	5.50(NR)

**CANCELLED**

AUG 30 2000  
By *John RS 55*  
Public Service Commission  
MISSOURI

- (AT) (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (AT) (2) Offered subject to the availability of facilities.

Issued: **JUN 21 1995**

Effective: **JUL 21 1995**

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FILED**

**JUL 21 1995**

**MO. PUBLIC SERVICE COM.**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
4th Revised Sheet 55  
Replacing 3rd Revised Sheet 55

**RECEIVED**

**APR 28 1992**

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE--(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises--Located Switching Systems--(Continued)

**MISSOURI  
Public Service Commission**

B. Rates

Monthly Rate	Complex Installation/ Move Charge	Service and Equip-ment Charge
--------------	-----------------------------------	-------------------------------

Direct Inward Dialing Service to Customer Premises--Located Switching Systems:

First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB). . . .

\$23.50

Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC) . . . .

23.50

165.00

5.50

Direct Inward Dialing Trunk Termination:(2) -With Dial Pulse (DP) Signaling per trunk (NDT).

47.10

15.75

5.50

-With Multi-frequency (MF) Signaling per trunk (NTP).

47.10

15.75

5.50

-With Dual Tone Multi-frequency (DTMF) . . . . . Signaling per trunk (NMD)(1)

47.10

138.00

5.50

**CANCELLED**

**JUL 21 1995  
BY S<sup>th</sup> R.S #55  
Public Service Commission  
MISSOURI \$5.50**

(CP)

(1) One Service Establishment Charge of \$555.00 (USOC DY8) applies to the initial installation of DID Trunk Termination(s) with Dual Tone Multi-frequency signaling or when changing from another type of trunk termination to the DID trunk termination with Dual Tone Multi-frequency signaling at a premises on the same customer account.

(AT) (2) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>SM</sup> Service.

**FILED**

**JUN 13 1992**

<sup>SM</sup>Service Mark of Southwestern Bell Telephone Company.

MO. PUBLIC SERVICE COMM.

Issued: **MAY 01 1992**

Effective: **JUN 13 1992**

By A. D. ROBERTSON, Assistant Vice President-External Affairs  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 55  
Replacing 2nd Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

RECEIVED

13.7 DID/AIOD SERVICE--(Continued)

SEP 25 1989

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems--(Continued)

Public Service Commission

B. Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:			
First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB) . . . .	(CR) \$23.50	PS 165.00	(CR) \$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC) . . . .	23.50	165.00	5.50
Direct Inward Dialing Trunk Termination:			
-With Dial Pulse (DP) Signaling per trunk (NDT).	47.10	15.75	5.50
-With Multi-frequency (MF) Signaling per trunk (NTP).	47.10	15.75	5.50
-With Dual Tone Multi-frequency (DTMF) . . . . . Signaling per trunk (NMD)(1)	(CR) 47.10	138.00	(CR) 5.50

CANCELLED

JUN 13 1992

BY 4th R S #55

Public Service Commission MISSOURI

(1) One Service Establishment Charge of \$555 (USOC DY8) applies to the initial installation of DID Trunk Termination(s) with Dual Tone Multi-frequency signaling or when changing from another type of trunk termination to the DID trunk termination with Dual Tone Multi-frequency signaling at a premises on the same customer account.

FILED

Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989

89 - 14

Public Service Commission

BY R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 55  
Replacing 1st Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-located Switching Systems-(Continued)

B. Rates

**RECEIVED**  
OCT 9 1986  
MISSOURI  
Public Service Commission

Monthly Rate      Complex Installation/Move Charge      Service and Equipment Charge

Direct Inward Dialing Service to Customer Premises-located Switching Systems:

First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB). . . . \$29.35      \$165.00      \$8.50

Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC) . . . . 29.35      165.00      8.50

Direct Inward Dialing Trunk Termination:

-With Dial Pulse (DP) Signaling per trunk (NDT) 58.90      15.75      8.50

-With Multi-frequency (MF) Signaling per trunk (NTP) 58.90      15.75      8.50

-With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)(1) 58.90      138.00      8.50

**CANCELLED**  
OCT 1 1989  
BY 308 P.S.#55  
Public Service Commission  
MISSOURI

**FILED**  
NOV 14 1986  
Public Service Commission

(AT)

(AT)  
NR)

(AT) (1) One Service Establishment Charge of \$555 (USOC DY8) applies to the initial installation of DID Trunk Termination(s) with Dual Tone Multi-frequency signaling or when changing from another type of trunk termination to DID trunk termination with Dual Tone Multi-frequency signaling at a premises on the same customer account.

Issued: OCT 10 1986

Effective: NOV 14 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 55  
Replacing Original Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

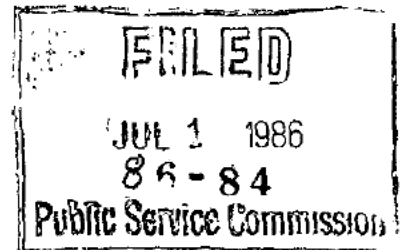
B. Rates



	Monthly Rate	Installation/Move Charge	Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:			
First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB). . . .	\$29.35	\$165.00	(CR)\$8.50
Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC) . . . .	29.35	165.00	8.50
Direct Inward Dialing Trunk Termination-per DID trunk, each (NDT). . .	58.90	(NR) 15.75	(CR) 8.50

**CANCELLED**

NOV 14 1986  
BY 2nd B.S.# 55  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED** Section 13  
 Original Sheet 55  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

B. Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:			
First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB) . . . .	\$29.35	\$ 165.00	\$5.25
Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC) . . . .	29.35	165.00	5.25
Direct Inward Dialing Trunk Termination-per DID trunk, each (NDT) .	58.90	---	5.25

**CANCELLED**

JUL 1 1986

BY 121 R.S. 55  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 JAN - 1 1984  
 83 - 253  
 Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
7th Revised Sheet 55.1  
Replacing 6th Revised Sheet 55.1

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)			
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2)			
- 1st DID Number	----	\$200.00	
- Each Additional DID Number	----	20.00	
Direct Inward Dialing Trunk Termination:(1)			
- With Dial Pulse (DP) signaling per trunk (NDT)	\$65.00(CR)	15.75	\$5.50
- With Multi-frequency (MF) Signaling per trunk (NTP)	65.00(CR)	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	65.00(CR)	138.00	5.50

(1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>sm</sup> or SuperTrunk Service.

(2) Offered subject to the availability of facilities.

<sup>sm</sup> Service Mark of Southwestern Bell Telephone Company.

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
6th Revised Sheet 55.1  
Replacing 5th Revised Sheet 55.1

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)			
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2)			
- 1st DID Number	----	\$200.00	
- Each Additional DID Number	----	20.00	
Direct Inward Dialing Trunk Termination:(1)			
- With Dial Pulse (DP) signaling per trunk (NDT)	\$60.00(CR)	15.75	\$5.50
- With Multi-frequency (MF) Signaling per trunk (NTP)	60.00(CR)	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	60.00(CR)	138.00	5.50

(1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>sm</sup> or SuperTrunk Service.

(2) Offered subject to the availability of facilities.

<sup>sm</sup> Service Mark of Southwestern Bell Telephone Company.

Issued: June 25, 2013

Effective: July 5, 2013

CANCELLED  
December 1, 2013  
Missouri Public  
Service Commission  
JI-2014-0227

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2013-0607



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
5th Revised Sheet 55.1  
Replacing 4th Revised Sheet 55.1

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)			
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2)			
- 1st DID Number	----	\$200.00	
- Each Additional DID Number	----	20.00	
Direct Inward Dialing Trunk Termination:(1)			
- With Dial Pulse (DP) signaling per trunk (NDT)	\$52.00(CR)	15.75	\$5.50
- With Multi-frequency (MF) Signaling per trunk (NTP)	52.00(CR)	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	52.00(CR)	138.00	5.50

(1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>sm</sup> or SuperTrunk Service.

(2) Offered subject to the availability of facilities.

<sup>sm</sup> Service Mark of Southwestern Bell Telephone Company.

Issued: June 25, 2012

Effective: July 5, 2012

**CANCELED**  
July 5, 2013  
Missouri Public  
Service Commission  
JI-2013-0607

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

**Filed**  
Missouri Public  
Service Commission  
JI-2012-0836

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
4th Revised Sheet 55.1  
Replacing 3rd Revised Sheet 55.1

3<sup>rd</sup> Revised Sheet 55.1 was previously 3<sup>rd</sup> Revised Sheet 55.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)			
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2)			
- 1st DID Number	----	\$200.00(NR)	
- Each Additional DID Number	----	20.00(NR)	
Direct Inward Dialing Trunk Termination:(1)			
- With Dial Pulse (DP) signaling per trunk (NDT)	\$50.00	15.75	\$5.50
- With Multi-frequency (MF) Signaling per trunk (NTP)	50.00	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	50.00	138.00	5.50

(1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>sm</sup> or SuperTrunk Service.

(2) Offered subject to the availability of facilities.

<sup>sm</sup> Service Mark of Southwestern Bell Telephone Company.

Issued: December 2, 2009

Effective: January 1, 2010

**CANCELLED**  
July 5, 2012  
Missouri Public  
Service Commission  
JI-2012-0836

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0371

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 55.01  
Replacing 2nd Revised Sheet 55.01  
**Missouri Public**

MISCELLANEOUS SERVICE OFFERINGS

REC'D JUL 12 2002

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd) **Service Commission**

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
(AT) (AT) Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)			
(AT) Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2)			
- 1st DID Number	----	\$200.00(NR)	
- Each Additional DID Number	----	20.00(NR)	
Direct Inward Dialing Trunk Termination:(1)			
- With Dial Pulse (DP) signaling per trunk (NDT)	\$50.00	15.75	\$5.50
- With Multi-frequency (MF) Signaling per trunk (NTP)	50.00	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	50.00	138.00	5.50

(1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>sm</sup> or SuperTrunk Service.

(2) Offered subject to the availability of facilities.

<sup>sm</sup> Service Mark of Southwestern Bell Telephone Company.

Issued: July 12, 2002

Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public**

FILED AUG 11 2002

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

**Service Commission**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 55.01  
Replacing 1<sup>st</sup> Revised Sheet 55.01

MISCELLANEOUS SERVICE OFFERINGS

**Missouri Public Service Commission**

13.7 DID/AIOD SERVICE-(Continued)

REC'D JUL 28 2000

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

B. Rates-(Continued)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:-(Continued)			
Direct Inward Dialing Trunk Termination:(1)			
- With Dial Pulse (DP) signaling per trunk (NDT)	\$50.00 (CR)	\$15.75	\$5.50
- With Multi-frequency (MF) Signaling per trunk (NTP)	50.00 (CR)	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	50.00 (CR)	138.00	5.50

**CANCELLED**

AUG 11 2002  
3rd RS 55.01  
Public Service Commission  
MISSOURI

**Missouri Public Service Commission**

FILED AUG 30 2000

(1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>sm</sup> or SuperTrunk Service.

<sup>sm</sup> Service Mark of Southwestern Bell Telephone Company.

Issued: July 31, 2000

Effective: August 30, 2000

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 55.01  
Replacing Original Sheet 55.01

Missouri Public  
Service Commission

MISCELLANEOUS SERVICE OFFERINGS

REC'D SEP 04 1998

13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

B. Rates-(Continued)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:-(Continued)			
Direct Inward Dialing Trunk Termination:(1)			
- With Dial Pulse (DP) signaling per trunk (NDT)	\$47.10	\$15.75	\$5.50
- With Multi-frequency (MF) Signaling per trunk (NTP)	47.10	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	47.10	138.00	5.50

CANCELLED

AUG 30 2000  
By *2nd RS 55.01*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED OCT 07 1998

(AT) (1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>sm</sup> or SuperTrunk Service.

<sup>sm</sup> Service Mark of Southwestern Bell Telephone Company.

SEP 07 1998

Issued:

Effective: OCT 07 1998

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 55.01

MISCELLANEOUS SERVICE OFFERINGS

**RECEIVED**

13.7 DID/AIOD SERVICE--(Continued)

JUN 21 1995

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems--(Continued)

MISSOURI  
Public Service Commission

B. Rates--(Continued)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:--(Continued)			

(MT)  
(FC)

Direct Inward Dialing Trunk Termination: (1)  
-With Dial Pulse (DP) signaling per trunk (NDT) \$47.10 \$15.75 \$5.50

-With Multi-frequency (MF) Signaling per trunk (NTP). 47.10 15.75 5.50

(RT)

-With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD) 47.10 138.00 5.50

**CANCELLED**

OCT 07 1998  
By *1st RS #55.01*  
Public Service Commission  
MISSOURI

(RT)

(RT)

(FC) (1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk<sup>SM</sup> Service.

<sup>SM</sup> Service Mark of Southwestern Bell Telephone Company.

(MT)

Issued: **JUN 21 1995**

Effective:

**JUL 21 1995**

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FILED**

**JUL 21 1995**

**MO. PUBLIC SERVICE COMM**

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
6th Revised Sheet 55.2  
Replacing 5th Revised Sheet 55.2

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 45.00 (CR)	\$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	45.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	9.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	9.00	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	2.50	10.50(2)	---
Each Additional Direct Inward Dialing number assigned (ZTN)	2.50 (CR)	10.50(3)	---

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (2) Applies to the first number ordered per request, per customer premises, per installation date.
- (3) Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

Issued: November 21, 2013

Effective: December 1, 2013

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

By JOHN SONDRAG, President - Missouri  
St. Louis, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2014-0227

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
5th Revised Sheet 55.2  
Replacing 4th Revised Sheet 55.2

**MISCELLANEOUS SERVICE OFFERINGS**

**13.7 DID/AIOD SERVICE (cont'd)**

**13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)**

**B. Rates (cont'd)**

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 40.00 (CR)	\$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	40.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	8.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	8.00	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	2.30	10.50(2)	---
Each Additional Direct Inward Dialing number assigned (ZTN)	2.30 (CR)	10.50(3)	---

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (2) Applies to the first number ordered per request, per customer premises, per installation date.
- (3) Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

Issued: June 25, 2013

Effective: July 5, 2013

**CANCELLED**  
December 1, 2013  
Missouri Public  
Service Commission  
JI-2014-0227

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2013-0607



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
4th Revised Sheet 55.2  
Replacing 3rd Revised Sheet 55.2

**MISCELLANEOUS SERVICE OFFERINGS**

**13.7 DID/AIOD SERVICE (cont'd)**

**13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)**

**B. Rates (cont'd)**

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 36.00 (CR)	\$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	36.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	7.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	7.00	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	2.00	10.50(2)	---
Each Additional Direct Inward Dialing number assigned (ZTN)	2.00 (CR)	10.50(3)	---

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (2) Applies to the first number ordered per request, per customer premises, per installation date.
- (3) Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

Issued: December 24, 2012

Effective: January 3, 2013

**CANCELED**  
July 5, 2013  
Missouri Public  
Service Commission  
JI-2013-0607

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2013-0290

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 55.2  
Replacing 2nd Revised Sheet 55.2

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 30.00 (CR)	\$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	30.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	5.50	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	5.50	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	1.50	10.50(2)	---
Each Additional Direct Inward Dialing number assigned (ZTN)	1.50 (CR)	10.50(3)	---

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (2) Applies to the first number ordered per request, per customer premises, per installation date.
- (3) Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

Issued: June 25, 2012

Effective: July 5, 2012

CANCELLED  
January 3, 2013  
Missouri Public  
Service Commission  
JI-2013-0290

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Filed  
Missouri Public  
Service Commission  
JI-2012-0836

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
2nd Revised Sheet 55.2  
Replacing 1st Revised Sheet 55.2

1<sup>st</sup> Revised Sheet 55.2 was previously 1<sup>st</sup> Revised Sheet 55.02 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 25.00	\$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	25.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	5.00	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	1.00	10.50(2)	---
Each Additional Direct Inward Dialing number assigned (ZTN)	1.00	10.50(3)	---

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (2) Applies to the first number ordered per request, per customer premises, per installation date.
- (3) Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

Issued: December 2, 2009

Effective: January 1, 2010

**CANCELLED**  
July 5, 2012  
Missouri Public  
Service Commission  
JI-2012-0836

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0371

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
First Revised Sheet 55.02  
Replacing Original Sheet 55.02

**Missouri Public**

REC'D AUG 12 2002

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

**Service Commission**

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
			\$ 5.50
	\$ 25.00	\$ 165.00(1)	
			5.50
	25.00	165.00(1)	
(CT)	5.00	165.00	5.50
(CT)	5.00	10.00(1)	5.50
(AT)	1.00	10.50(2)	---
(AT)	1.00	10.50(3)	---
(MT)			

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (CT) (2) Applies to the first number ordered per request, per customer premises, per installation date.
- (AT) (3) Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.
- (AT)

Issued: August 12, 2002

Effective: September 11, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public**

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

FILED SEP 11 2002  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 55.02  
**Missouri Public**

MISCELLANEOUS SERVICE OFFERINGS

REC'D JUL 12 2002

13.7 DID/AIOD SERVICE (cont'd)

Service Commission

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 25.00	\$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	25.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZTZ)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZTA)	5.00	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(2)	---	10.00	5.50
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9)(2)			
- 1st DID Number	---	200.00(NR)	---
- Each Additional DID Number	---	20.00(NR)	---

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (2) Offered subject to the availability of facilities.

Issued: July 12, 2002

Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public**

FILED AUG 11 2002

Service Commission

**CANCELLED**  
SEP 11 2002  
By *LSRS* 55.02  
Public Service Commission  
MISSOURI

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 55.3  
Replacing Original Sheet 55.3

3<sup>rd</sup> Revised Sheet 55.3 was previously 3<sup>rd</sup> Revised Sheet 55.03 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(1)	---	\$ 10.00	\$ 5.50
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9)(1)			
- 1st DID Number	---	200.00	---
- Each Additional DID Number	---	20.00	---

(1) Offered subject to the availability of facilities.

Issued: December 2, 2009

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: January 1, 2010

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2010-0371

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

**Missouri Public**

REC'D AUG 12 2002

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

**Service Commission**

13.7.I Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
(MT) Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(1)	--	10.00	5.50
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9)(1)			
- 1st DID Number	--	200.00	--
- Each Additional DID Number	--	20.00	--

(MT) (1) Offered subject to the availability of facilities.

Issued: August 12, 2002

Effective: September 11, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company,  
St. Louis, Missouri

**Missouri Public**

FILED SEP 11 2002

**Service Commission**

CANCELLED  
January 1, 2010  
Missouri Public  
Service Commission  
JI-2010-0371

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 56  
Replacing Original Sheet 56

### MISCELLANEOUS SERVICE OFFERINGS

#### 13.7 DID/AIOD SERVICE-(Continued)

##### 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises- Located Switching Systems-(Continued)

##### A. Additional General Regulations

1. Automatic Identified Outward Dialing (AIOD) Service from customer premises-located switching systems is furnished subject to equipment and facility limitations and the availability of telephone numbers.

(CP)

2. The service includes the central office equipment necessary for the identification of outgoing Long Distance Message Telecommunications Service messages by station number. The billing of messages by station number is the responsibility of the interexchange carrier providing the Long Distance service connection. The billing of messages by station is limited to the cases where the interexchange carrier subscribes to Southwestern Bell Telephone Company's Billing and Recording service as provided in Section 8 of the Access Services Tariff.

The service provides for the identification of outgoing Long Distance Message Telecommunications Service messages and the billing of these messages by station number where the Long Distance Message Telecommunications Service is provided by Southwestern Bell Telephone Company.

3. The service will be provided on calls placed over PBX trunks or Network Access Lines from the local serving central office only. Where AIOD is not available in the customer's local serving central office, it may be provided from a distant serving central office subject to the availability of facilities. In such a case, the PBX trunks or Network Access Lines over which outward calling takes place must be served from the AIOD serving office. In addition, Type 322 interoffice channels, interoffice channel terminals and/or interexchange channels and interexchange channel terminals, as provided in Section 2 of the Private Line Service Tariff, are applicable for the required Data Link.
4. The service must be provided on all lines in a trunk or Network Access Line group. Where the service is requested and provided on more than one trunk or Network Access Line group, each such group will be considered a separate service in determining charges.

(MT)

Issued: April 12, 1985

Effective: May 20, 1995

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 56  
Original Sheet 56  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-  
Located Switching Systems

A. Additional General Regulations

1. Automatic Identified Outward Dialing (AIOD) Service from customer premises-located switching systems is furnished subject to equipment and facility limitations and the availability of telephone numbers.
2. The service includes the central office equipment necessary for identification of outgoing Long Distance Message Telecommunications Service messages and the billing of these messages by station number.
3. The service will be provided on calls placed over PBX trunks or Network Access Lines from the local serving central office only. Where AIOD is not available in the customer's local serving central office, it may be provided from a distant serving central office subject to the availability of facilities. In such a case, the PBX trunks or Network Access Lines over which outward calling takes place must be served from the AIOD serving office. In addition, Type 322 interoffice channels, interoffice channel terminals and/or interexchange channels and interexchange channel terminals, as provided in Section 2 of the Private Line Service Tariff, are applicable for the required Data Link.
4. The service must be provided on all lines in a trunk or Network Access Line group. Where the service is requested and provided on more than one trunk or Network Access Line group, each group will be considered a separate service in determining charges.
5. The charges for the service as provided in B., following, are in addition to all applicable charges for the Network Access Lines and connecting arrangement charges as provided in Section 4 of this Tariff.
6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.

**CANCELLED**  
JAN 20 1985  
BY RS 56  
PUBLIC SERVICE COMMISSION  
MISSOURI

JAN - 1 1984  
83-259  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 57  
Replacing 2nd Revised Sheet 57

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises Located Switching Systems-(Continued)

A. Additional General Regulations-(Continued)

5. The charges for the service as provided in B., following, are in addition to all applicable charges for the Network Access Lines and connecting arrangement charges as provided in Section 4 of this Tariff.
6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer provided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
8. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

B. Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:			
Automatic Identified Outward Dialing Service for the first 10 trunks or Network Access Lines in a group, minimum charge (NDK)(1). . . . .	\$345.75	\$262.50	(CR)\$5.50

(1) Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

Issued: September 25, 1989

Effective: October 01, 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 57  
Replacing 1st Revised Sheet 57

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-  
Located Switching Systems-(Continued)

A. Additional General Regulations-(Continued)

5. The charges for the service as provided in B, following, are in addition to all applicable charges for the Network Access Lines and connecting arrangement charges as provided in Section 4 of this Tariff.
6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
8. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

B. Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:			
Automatic Identified Outward Dialing Service for the first 10 trunks or Network Access Lines in a group, minimum charge (NDK)(1) . . . . .	\$345.75	(CR)\$262.50	(CR)\$8.50

**CANCELLED**

OCT 1 1989  
BY 308 R.S.#57  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

(1) Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

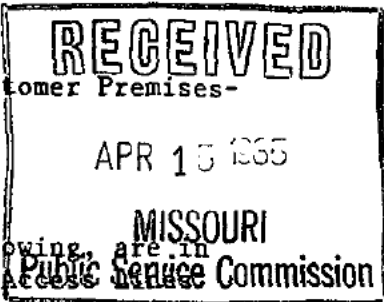
No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 57  
Replacing Original Sheet 57

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-  
Located Switching Systems-(Continued)



A. Additional General Regulations-(Continued)

(MT)

- 5. The charges for the service as provided in B., following, are in addition to all applicable charges for the Network Access Lines and connecting arrangement charges as provided in Section 4 of this Tariff.
- 6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- 7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- 8. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

B. Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:			
Automatic Identified Outward Dialing Service for the first 10 trunks or Network Access Lines in a group, minimum charge (NDK)(1).	\$345.75	\$159.00	\$5.25

CANCELLED

JUL 1 1986

BY J. R. S. 57  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

(1) Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

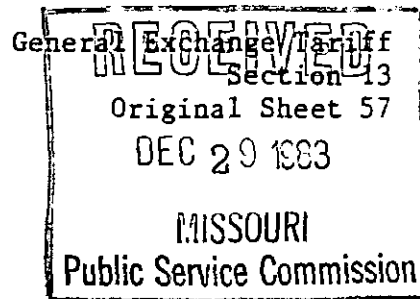
Issued: APR 12 1985

Effective: ~~APR 15 1985~~



By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises- Located Switching Systems-(Continued)

A. Additional General Regulations-(Continued)

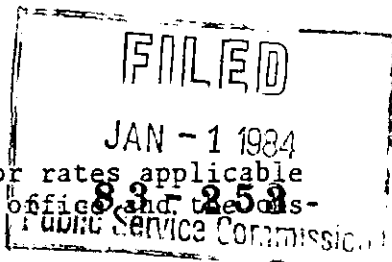
- 7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- 8. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

B. Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:			
Automatic Identified Outward Dialing Service for the first 10 trunks or Network Access Lines in a group, minimum charge (NDK) (1). . . . .	\$345.75	\$159.00	\$5.25

**CANCELLED**

MAY 20 1985  
BY lat RS 57  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



(1) Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 58  
Replacing 1st Revised Sheet 58

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-  
Located Switching Systems-(Continued)

B. Rates-(Continued)

(AT)

	<u>Monthly Rate</u>	<u>Complex Installation Move Charge</u>	<u>Service and Equipment Charge</u>
Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:-(Continued)			
Automatic Identified Outward Dialing Service for the 11th through the 50th trunk or Network Access Line in a group, per trunk or Network Access Line (NDK). . . . .	\$27.15	26.25	(CR)\$5.50
Automatic Identified Outward Dialing Service for the 51st trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or Network Access Line (NDM)	27.15	26.25	(CR) 5.50

Issued: September 25, 1989

Effective: October 01, 1989

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 58  
Replacing Original Sheet 58

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-  
Located Switching Systems-(Continued)

B. Rates-(Continued)

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

	Monthly Rate	(AT) Complex Installation/ Move Charge	Service and Equipment Charge
Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:-(Continued)			
Automatic Identified Outward Dialing Service for the 11th through the 50th trunk or Network Access Line in a group, per trunk or Network Access Line (NDL). . . . .	\$27.15	(NR)\$26.25	(CR)\$8.50
Automatic Identified Outward Dialing Service for the 51st trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or Network Access Line (NDM)	27.15	(NR) 26.25	(CR) 8.50

**CANCELLED**  
OCT 1 1989  
BY *J. R. S. #58*  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED** Section 13  
 Original Sheet 58  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission  
 Customer Premises

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Located Switching Systems-(Continued)

B. Rates-(Continued)

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:-(Continued)		
Automatic Identified Outward Dialing Service for the 11th through the 50th trunk or Network Access Line in a group, per trunk or Network Access Line (NDL) . . . . .	\$27.15	\$5.25
Automatic Identified Outward Dialing Service for the 51st trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or Network Access Line (NDM)	27.15	5.25

**CANCELLED**

JUL 1, 1986  
 BY RS. 58  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 JAN - 1 1984  
 83 - 258  
 Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 59

MISCELLANEOUS SERVICE OFFERINGS

13.8 DIRECT SALE PLAN

13.8.1 General

The Telephone Company will offer for sale to subscribers or persons entitled to be subscribers of telecommunications services of the Telephone Company items of telephone equipment and associated services as listed in this Section of the Tariff. A copy of any applicable warranties is available for inspection at all Telephone Company locations where equipment is sold and will be given to customers with each purchase. Pursuant to Telephone Authority No. 763, Southwestern Bell Telephone Company will establish and maintain separately identifiable accounts for direct sale items in accordance with the Uniform System of Accounts.

The Company will periodically review its service offerings to determine whether additional items should be added as salable offerings.

13.8.2 Equipment for Sale

A. Customer Convenience Products

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Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this  
tariff will be issued  
except for the purpose  
of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 60

MISCELLANEOUS SERVICE OFFERINGS

(RESERVED FOR FUTURE USE)

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Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this  
tariff will be issued  
except for the purpose  
of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 61

MISCELLANEOUS SERVICE OFFERINGS

(RESERVED FOR FUTURE USE)

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Issued: December 29, 1983

Effective: January 01, 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 62

MISCELLANEOUS SERVICE OFFERINGS

13.9 HEAVY RADAR INTERNAL COMMUNICATIONS SYSTEMS(1)(2)

	<u>Monthly Rates</u>	<u>Service and Equip-ment Charge</u>
Intercom Line Unit (1Z1). . . . .	\$1.95	---
Two-Wire Private Line Circuit, Ringdown		
Signaling (RDL) . . . . .	3.95	---
PBX Station Line Termination (UYY). . . . .	1.90	---

(1) One hundred twenty-month termination agreement is applicable to each item in this system.

(2) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 63  
Replacing 2nd Revised Sheet 63

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(RT)

(RT)

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Issued: June 1, 2012

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Effective: July 1, 2012

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2012-0774

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
2nd Revised Sheet 63  
Replacing 1st Revised Sheet 63

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1)**

13.10.1 Regulations-General

The quoted rates are based upon such limitations as appear below and in other applicable Tariffs of the Telephone Company and would be higher if the liability were extended or unlimited. Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting and Conference/Alerting Telephone Systems are furnished only subject to the following conditions and regulations:

- A. The Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching and Conference/Alerting Telephone Systems are supplied only for the benefit of the customer, and no other person shall derive any rights from the furnishing of these systems by the Telephone Company. When the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency or Dispatching and Conference/Alerting Telephone System is furnished to a corporation, city, town or municipality, as no person other than the corporation, city, town or municipality, as a legal entity or governmental body, shall be deemed to be a customer, and service furnished to any legal entity or governmental body shall not be interpreted, construed or regarded as being for the benefit of, or creating any contractual rights in or duty toward any individual connected with such corporation, or any individual resident of any city, town or municipality. Any benefit derived from the use of the Group Alerting and Dispatching or the Group Alerting and Public Emergency Reporting and Conference/Alerting Telephone Systems by persons other than the customer is to be considered as incidental. These offerings are subject to the availability and limitations of facilities.
- B. The rates charged for the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems do not con template constant monitoring by the Telephone Company to discover operating defects and malfunctions. The customer shall have the responsibility of discovering such operating defects and malfunctions, and assumes the duty of, and will make such tests as are in the judgment of the customer, required to determine whether the system is functioning properly. The customer shall forthwith notify the Telephone Company whenever the system is not functioning properly.

- (1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (CT)

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Issued: March 3, 2008

Effective: April 2, 2008

By DAVID NICHOLS, President – Missouri  
St. Louis, Missouri

CANCELLED  
July 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0774

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 63  
Replacing Original Sheet 63

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1)**

(AT)

13.10.1 Regulations-General

The quoted rates are based upon such limitations as appear below and in other applicable Tariffs of the Telephone Company and would be higher if the liability were extended or unlimited. Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting and Conference/Alerting Telephone Systems are furnished only subject to the following conditions and regulations:

- A. The Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching and Conference/Alerting Telephone Systems are supplied only for the benefit of the customer, and no other person shall derive any rights from the furnishing of these systems by the Telephone Company. When the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency or Dispatching and Conference/Alerting Telephone System is furnished to a corporation, city, town or municipality, as no person other than the corporation, city, town or municipality, as a legal entity or governmental body, shall be deemed to be a customer, and service furnished to any legal entity or governmental body shall not be interpreted, construed or regarded as being for the benefit of, or creating any contractual rights in or duty toward any individual connected with such corporation, or any individual resident of any city, town or municipality. Any benefit derived from the use of the Group Alerting and Dispatching or the Group Alerting and Public Emergency Reporting and Conference/Alerting Telephone Systems by persons other than the customer is to be considered as incidental. These offerings are subject to the availability and limitations of facilities.
- B. The rates charged for the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems do not con template constant monitoring by the Telephone Company to discover operating defects and malfunctions. The customer shall have the responsibility of discovering such operating defects and malfunctions, and assumes the duty of, and will make such tests as are in the judgment of the customer, required to determine whether the system is functioning properly. The customer shall forthwith notify the Telephone Company whenever the system is not functioning properly.

- (1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

(AT)  
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(AT)

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Issued: July 20, 2007

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
April 2, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 63

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS

13.10.1 Regulations-General

The quoted rates are based upon such limitations as appear below and in other applicable Tariffs of the Telephone Company and would be higher if the liability were extended or unlimited. Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting and Conference/ Alerting Telephone Systems are furnished only subject to the following conditions and regulations:

- A. The Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching and Conference/Alerting Telephone Systems are supplied only for the benefit of the customer, and no other person shall derive any rights from the furnishing of these systems by the Telephone Company. When the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency or Dispatching and Conference/Alerting Telephone System is furnished to a corporation, city, town or municipality, as no person other than the corporation, city, town or municipality, as a legal entity or governmental body, shall be deemed to be a customer, and service furnished to any legal entity or governmental body shall not be interpreted, construed or regarded as being for the benefit of, or creating any contractual rights in or duty toward any individual connected with such corporation, or any individual resident of any city, town or municipality. Any benefit derived from the use of the Group Alerting and Dispatching or the Group Alerting and Public Emergency Reporting and Conference/Alerting Telephone Systems by persons other than the customer is to be considered as incidental. These offerings are subject to the availability and limitations of facilities.
- B. The rates charged for the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems do not con template constant monitoring by the Telephone Company to discover operating defects and malfunctions. The customer shall have the responsibility of discovering such operating defects and malfunctions, and assumes the duty of, and will make such tests as are in the judgment of the customer, required to determine whether the system is functioning properly. The customer shall forthwith notify the Telephone Company whenever the system is not functioning properly.

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Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
August 21, 2007  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 64  
Replacing 2nd Revised Sheet 64

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(RT)

(RT)

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Issued: June 1, 2012

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Effective: July 1, 2012

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

**FILED**  
Missouri Public  
Service Commission  
JI-2012-0774

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
2nd Revised Sheet 64  
Replacing 1st Revised Sheet 64

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)**

13.10.1 Regulations-General (cont'd)

- C. The Telephone Company shall not be liable for any loss or damages arising out of interruptions, defects, failure or malfunctions of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems which occur during the operation of the system until after it has been duly notified by the customer that the system is not functioning properly, and the Telephone Company has had a reasonable time there after to correct such defect or malfunction. Damages arising out of interruptions, defects, failures or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time to correct the same shall in no event exceed an amount equivalent to the charges made for the system for the period following notice from the customer until service is restored. The customer indemnifies the Telephone Company against all loss or damage to persons or property occurring from the use, attempted use or failure of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or Conference/Alerting Telephone System before the Telephone Company has been notified as provided herein and before it has had a reasonable time to restore service.

13.10.2 Large System

- A. The Large Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment. Stations in different central offices within the same exchange area boundary may be connected to the system.

- (1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (CT)

---

Issued: March 3, 2008

Effective: April 2, 2008

By DAVID NICHOLS, President – Missouri  
St. Louis, Missouri

CANCELLED  
July 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0774

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 64  
Replacing Original Sheet 64

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)**

(AT)

13.10.1 Regulations-General (cont'd)

- C. The Telephone Company shall not be liable for any loss or damages arising out of interruptions, defects, failure or malfunctions of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems which occur during the operation of the system until after it has been duly notified by the customer that the system is not functioning properly, and the Telephone Company has had a reasonable time there after to correct such defect or malfunction. Damages arising out of interruptions, defects, failures or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time to correct the same shall in no event exceed an amount equivalent to the charges made for the system for the period following notice from the customer until service is restored. The customer indemnifies the Telephone Company against all loss or damage to persons or property occurring from the use, attempted use or failure of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or Conference/Alerting Telephone System before the Telephone Company has been notified as provided herein and before it has had a reasonable time to restore service.

13.10.2 Large System

- A. The Large Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment. Stations in different central offices within the same exchange area boundary may be connected to the system.

- (1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

(AT)  
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(AT)

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Issued: July 20, 2007

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
April 2, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 64

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.1 Regulations-General-(Continued)

- C. The Telephone Company shall not be liable for any loss or damages arising out of interruptions, defects, failure or malfunctions of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems which occur during the operation of the system until after it has been duly notified by the customer that the system is not functioning properly, and the Telephone Company has had a reasonable time there after to correct such defect or malfunction. Damages arising out of interruptions, defects, failures or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time to correct the same shall in no event exceed an amount equivalent to the charges made for the system for the period following notice from the customer until service is restored. The customer indemnifies the Telephone Company against all loss or damage to persons or property occurring from the use, attempted use or failure of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or Conference/Alerting Telephone System before the Telephone Company has been notified as provided herein and before it has had a reasonable time to restore service.

13.10.2 Large System

- A. The Large Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment. Stations in different central offices within the same exchange area boundary may be connected to the system.

---

Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
August 21, 2007  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
4th Revised Sheet 65  
Replacing 3rd Revised Sheet 65

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(RT)

(RT)

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Issued: June 1, 2012

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Effective: July 1, 2012

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2012-0774

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 65  
Replacing 2nd Revised Sheet 65

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)**

13.10.2 Large System (cont'd)

- B. Large Group Alerting and Dispatching Service will be furnished for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed as the unexpired portion of the initial contract period bears to the full initial contract period.

- C. The total stations connected with the system may be divided into as many as seven groups which can be individually or collectively connected to the dispatcher's station by dialing different digits for each group selected.
- D. A maximum of four groups may be located at an additional central office.
- E. Message transmission is one way only from the dispatcher's station.

- (1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (CT)

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Issued: March 3, 2008

Effective: April 2, 2008

By DAVID NICHOLS, President – Missouri  
St. Louis, Missouri

CANCELLED  
July 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0774

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
2nd Revised Sheet 65  
Replacing 1st Revised Sheet 65

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)**

(AT)

13.10.2 Large System (cont'd)

- B. Large Group Alerting and Dispatching Service will be furnished for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed as the unexpired portion of the initial contract period bears to the full initial contract period.

- C. The total stations connected with the system may be divided into as many as seven groups which can be individually or collectively connected to the dispatcher's station by dialing different digits for each group selected.
- D. A maximum of four groups may be located at an additional central office.
- E. Message transmission is one way only from the dispatcher's station.

- (1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

(AT)  
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(AT)

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Issued: July 20, 2007

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
April 2, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 65  
Replacing Original Sheet 65

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.2 Large System-(Continued)

B. Large Group Alerting and Dispatching Service will be furnished for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed as the unexpired portion of the initial contract period bears to the full initial contract period.

(RT)

(FC) C. The total stations connected with the system may be divided into as many as seven groups which can be individually or collectively connected to the dispatcher's station by dialing different digits for each group selected.

(FC) D. A maximum of four groups may be located at an additional central office.

(FC) E. Message transmission is one way only from the dispatcher's station.

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Issued: Feb. 7, 1997

Effective: Mar. 17, 1997

CANCELLED  
August 21, 2007  
Missouri Public  
Service Commission

BY KAREN JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

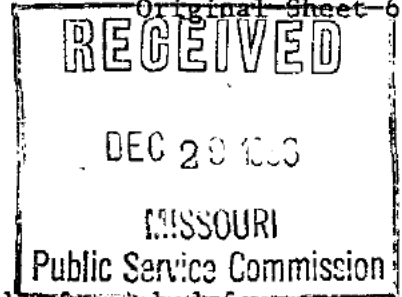
FILED  
Missouri Public  
Service Commission



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13

Original Sheet 65



MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.2 Large System-(Continued)

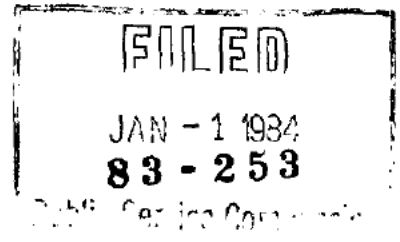
B. Large Group Alerting and Dispatching Service will be furnished for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the termination charges given below:

The termination charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed as the unexpired portion of the initial contract period bears to the full initial contract period.

- C. Only one party on a party line may be connected to the system.
D. The total stations connected with the system may be divided into as many as seven groups which can be individually or collectively connected to the dispatcher's station by dialing different digits for each group selected.
E. A maximum of four groups may be located at an additional central office.
F. Message transmission is one-way only from the dispatcher's station.

CANCELLED

MAR 17 1987
1st P.S. #65
Public Service Commission
MISSOURI



Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
6th Revised Sheet 66  
Replacing 5th Revised Sheet 66

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(RT)

(RT)

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Issued: June 1, 2012

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Effective: July 1, 2012

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2012-0774

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
5th Revised Sheet 66  
Replacing 4th Revised Sheet 66

**MISCELLANEOUS SERVICE OFFERINGS**

**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (3) (cont'd)**

13.10.2 Large System (cont'd)

F. Rates

	Monthly Rate	Installation/ Move Charge	Service and Equipment Charge
Common Equipment: (To serve up to 480 stations) Initial (one) central office serving dispatcher station			
Single-group system (56V) .....	\$151.65(2)	\$100.00	\$6.25
Multigroup system (6EF).....	202.05(2)	200.00	6.25
Additional serving offices(1)			
Single- or multigroup system, each serving office (56W) .....	131.80(2)	100.00	6.25
Supplementary Equipment Items:			
Line equipment, each station (56Y) .....	3.45	---	6.25
Additional grouping equipment, each (6#G) .....	4.35	10.00	6.25
Alternate line control equipment, each (6EH)....	36.75	25.00	6.25
Monitoring line equipment, each (RGA) .....	5.60	---	5.50
	Nonrecurring Charge		Service and Equipment Charge
Line Connection and Rewire Charges			
Connection or substitution of subscriber lines subsequent to installation of central office line units			
First Line .....	\$10.00		\$5.50
Each additional line at same time .....	1.00		5.50

- (1) In addition, private line charges, as specified in the Private Line Service Tariff, apply between each dispatcher's station and its serving office and between the serving office with the dispatcher's station additional serving offices on the same system.
- (2) Minimum contract term of 60 months.
- (3) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (CT)

Issued: March 3, 2008

Effective: April 2, 2008

By DAVID NICHOLS, President – Missouri  
St. Louis, Missouri

CANCELLED  
July 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0774

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
4th Revised Sheet 66  
Replacing 3rd Revised Sheet 66

**MISCELLANEOUS SERVICE OFFERINGS**

**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (3) (cont'd)**

(AT)

13.10.2 Large System (cont'd)

F. Rates

	Monthly Rate	Installation/ Move Charge	Service and Equipment Charge
Common Equipment: (To serve up to 480 stations) Initial (one) central office serving dispatcher station			
Single-group system (56V) .....	\$151.65(2)	\$100.00	\$6.25
Multigroup system (6EF).....	202.05(2)	200.00	6.25
Additional serving offices(1)			
Single- or multigroup system, each serving office (56W) .....	131.80(2)	100.00	6.25
Supplementary Equipment Items:			
Line equipment, each station (56Y) .....	3.45	---	6.25
Additional grouping equipment, each (6#G) .....	4.35	10.00	6.25
Alternate line control equipment, each (6EH)....	36.75	25.00	6.25
Monitoring line equipment, each (RGA) .....	5.60	---	5.50
	Nonrecurring Charge		Service and Equipment Charge
Line Connection and Rewire Charges			
Connection or substitution of subscriber lines subsequent to installation of central office line units			
First Line .....	\$10.00		\$5.50
Each additional line at same time .....	1.00		5.50

- (1) In addition, private line charges, as specified in the Private Line Service Tariff, apply between each dispatcher's station and its serving office and between the serving office with the dispatcher's station additional serving offices on the same system.
- (2) Minimum contract term of 60 months.
- (3) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

(AT)  
|  
(AT)

Issued: July 20, 2007

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
April 2, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 66  
Replacing 2nd Revised Sheet 66

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.2 Large System-(Continued)

(FC) F. Rates

	<u>Monthly Rate</u>	<u>Instal- lation/Move Charge</u>	<u>Service and Equipment Charge</u>
Common Equipment: (To serve up to 480 stations) Initial (one) central office serving dispatcher station			
Single-group system(56V). . . . .	\$151.65(2)	\$100.00	\$6.25
Multigroup system(6EF). . . . .	202.05(2)	200.00	6.25
Additional serving offices(1)			
Single- or multigroup system, each serving office (56W). . . . .	131.80(2)	100.00	6.25
Supplementary Equipment Items:			
Line equipment, each station (56Y). . . . .	3.45	---	6.25
Additional grouping equipment, each (6#G). . . . .	4.35	10.00	6.25
Alternate line control equipment, each (6EH). . . . .	36.75	25.00	6.25
Monitoring line equipment, each (RGA). . . . .	5.60	---	5.50

	<u>Nonrecurring Charge</u>	<u>Equipment Charge</u>	<u>Service and Charge</u>
Line Connection and Rewire Charges			
Connection or substitution of subscriber lines subsequent to installation of central office line units			
First Line . . . . .	\$10.00	\$5.50	
Each additional line at same time	1.00	5.50	

- (1) In addition, private line charges, as specified in the Private Line Service Tariff, apply between each dispatcher's station and its serving office and between the serving office with the dispatcher's station and additional serving offices on the same system.
- (2) Minimum contract term of 60 months.

Issued: Feb. 7, 1997

Effective: Mar. 17, 1997

BY KAREN JENNINGS, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
August 21, 2007  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 66  
Replacing 1st Revised Sheet 66

MISCELLANEOUS SERVICE OFFERINGS **RECEIVED**

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS--(Continued)

SEP 25 1989

13.10.2 Large System--(Continued)

MISSOURI  
Public Service Commission

G. Rates

	<u>Monthly Rate</u>	<u>Installation/Move Charge</u>	<u>Service and Equipment Charge</u>
Common Equipment: (To serve up to 480 stations) Initial (one) central office serving dispatcher station			
Single-group system(56V) . . . . .	\$151.65(2)	\$100.00	(CR)\$6.25
Multigroup system(6EF) . . . . .	202.05(2)	200.00	6.25
Additional serving offices(1)			
Single- or multigroup system, each serving office (56W) . . . . .	131.80(2)	100.00	6.25
Supplementary Equipment Items:			
Line equipment, each station (56Y) . . . . .	3.45		6.25
Additional grouping equipment, each (6EG) . . . . .	4.35		6.25
Alternate line control equipment, each (6EH) . . . . .	36.75		6.25
Monitoring line equipment, each (RQA) . . . . .	5.60		(CR) 5.50
		<u>Nonrecurring Charge</u>	<u>Service and Equipment Charge</u>

**CANCELLED**  
MAR 17 1997  
BY 3 *[Signature]* #66  
Public Service Commission  
1250001A

Line Connection and Rewire Charges  
Connection or substitution of subscriber lines subsequent to installation of central office line units  
First Line . . . . . \$10.00 (CR)\$5.50  
Each additional line at same time 1.00 (CR) 5.50

- (1) In addition, private line charges, as specified in the Private Line Service Tariff, apply between each dispatcher's station and its serving office and between the serving office with the dispatcher's station and additional serving offices on the same system.
- (2) Minimum contract term of 60 months.

**FILED**

Issued: SEP 25 1989

Effective:

**OCT 01 1989**

OCT 1 1989  
89-14

BY R. D. BARRON, President-Missouri Division, Public Service Commission  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 66  
~~Replacing Original Sheet 66~~

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.2 Large System-(Continued)

G. Rates

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

	Monthly Rate	Installation/Move Charge	Equipment Service and Charge
Common Equipment: (To serve up to 480 stations) Initial (one) central office serving dispatcher station			
Single-group system(56V) . . . . .	\$151.65(2)	\$100.00	(CR)\$8.50
Multigroup system(6EF) . . . . .	202.05(2)	200.00	8.50
Additional serving offices(1)			
Single- or multigroup system, each serving office (56W) . . . . .	131.80(2)	100.00	8.50
Supplementary Equipment Items:			
Line equipment, each station (56Y) . . . . .	3.45	---	8.50
Additional grouping equipment, each (6EG) . . . . .	4.35	10.00	8.50
Alternate line control equipment, each (6EH) . . . . .	36.75	25.00	8.50
Monitoring line equipment, each (RQA) . . . . .	5.60	---	(CR) 8.50
Line Connection and Rewire Charges			
Connection or substitution of subscriber lines subsequent to installation of central office line units			Service and Equipment Charge
First Line . . . . .		\$10.00	(CR)\$8.50
Each additional line at same time		1.00	(CR) 8.50

**CANCELLED**

OCT 1 1989  
BY *[Signature]* R S #66  
Nonrecurring Charge  
Public Service Commission

**PAID**  
JUL 1 1986  
86-84  
Public Service Commission

- (1) In addition, private line charges, as specified in the Private Line Service Tariff, apply between each dispatcher's station and its serving office and between the serving office with the dispatcher's station and additional serving offices on the same system.
- (2) Minimum contract term of 60 months.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13  
Original Sheet 66

RECEIVED

DEC 29 1983

MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.2 Large System-(Continued)

G. Rates

	Monthly Rate	Instal- lation/Move Charge	Service and Equipment Charge
Common Equipment: (To serve up to 480 stations) Initial (one) central office serving dispatcher station			
Single-group system (56V) . . . . .	\$151.65(2)	\$100.00	\$4.75
Multigroup system (6EF) . . . . .	202.05(2)	200.00	4.75
Additional serving offices(1)			
Single- or multigroup system, each serving office (56W) . . . . .	131.80(2)	100.00	4.75
Supplementary Equipment Items:			
Line equipment, each station (56Y) . . . . .	3.45	---	4.75
Additional grouping equipment, each (6EG) . . . . .	4.35	10.00	4.75
Alternate line control equipment, each (6EH) . . . . .	36.75	25.00	4.75
Monitoring line equipment, each (RQA) . . . . .	5.60	---	4.75
		Nonrecurring Charge	Service and Equipment Charge
Line Connection and Rewire Charges			
Connection or substitution of subscriber lines subsequent to installation of central office line units			
First Line . . . . .		1.00	\$4.75
Each additional line at same time		1.00	4.75

CANCELLED

BY R.S. 66  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

JAN - 1 1984

83-253

Public Service Commission

- (1) In addition, private line charges, as specified in the Private Line Service Tariff, apply between each dispatcher's station and its serving office and between the serving office with the dispatcher's station and additional serving offices on the same system.
- (2) Minimum contract term of 60 months.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
5th Revised Sheet 67  
Replacing 4th Revised Sheet 67

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(RT)

(RT)

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Issued: June 1, 2012

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Effective: July 1, 2012

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2012-0774

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
4th Revised Sheet 67  
Replacing 3rd Revised Sheet 67

**MISCELLANEOUS SERVICE OFFERINGS**

**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (2) (cont'd)**

13.10.3 Small System

- A. The small Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.
- B. Only individual line customers may be connected to the system.
- C. Rates

	Monthly Rate	Installation/ Move Charge	Service and Equipment Charge
Small system (to serve up to 40 stations) (1) Dispatcher's Station and First 20 Answering Stations or Fraction Thereof (699) (1) .....	\$70.55	\$50.00	\$6.25
Each Additional Five Answering Stations or Fraction Thereof (59J) .....	21.15	10.00	6.25
	Nonrecurring Charge	Service and Equipment Charge	
Line Connection and Rewire Charges Connection or substitution of sub scriber lines subsequent to installation of central office line units			
First Line .....	\$10.00		\$5.50
Each additional line at same time .....	1.00		5.50

- (1) Private line charges, as specified in Section 2 of the Private Line Service Tariff, apply between the serving office and the dispatcher's station. Two additional dispatcher's stations allowed per system.
- (2) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (CT)

Issued: March 3, 2008

Effective: April 2, 2008

By DAVID NICHOLS, President – Missouri  
St. Louis, Missouri

CANCELLED  
July 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0774

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 67  
Replacing 2nd Revised Sheet 67

**MISCELLANEOUS SERVICE OFFERINGS**

**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (2) (cont'd)**

(AT)

13.10.3 Small System

- A. The small Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.
- B. Only individual line customers may be connected to the system.
- C. Rates

	Monthly Rate	Installation/ Move Charge	Service and Equipment Charge
Small system (to serve up to 40 stations) (1) Dispatcher's Station and First 20 Answering Stations or Fraction Thereof (699) (1) .....	\$70.55	\$50.00	\$6.25
Each Additional Five Answering Stations or Fraction Thereof (59J) .....	21.15	10.00	6.25
	Nonrecurring Charge	Service and Equipment Charge	
Line Connection and Rewire Charges Connection or substitution of sub scriber lines subsequent to installation of central office line units			
First Line .....	\$10.00		\$5.50
Each additional line at same time .....	1.00		5.50

- (1) Private line charges, as specified in Section 2 of the Private Line Service Tariff, apply between the serving office and the dispatcher's station. Two additional dispatcher's stations allowed per system.
- (2) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

(AT)  
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(AT)

Issued: July 20, 2007

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
April 2, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 67  
Replacing 1st Revised Sheet 67

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.3 Small System

- A. The small Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dialcentral office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.
- B. Only individual line customers may be connected to the system.
- C. Rates

	<u>Monthly Rate</u>	<u>Instal- lation/Move Charge</u>	<u>Service and Equipment Charge</u>
Small system (to serve up to 40 stations) (1)			
Dispatcher's Station and First 20 Answering Stations or Fraction Thereof (699) (1) . . . . .	\$70.55	\$50.00	(CR)\$6.25
Each Additional Five Answering Stations or Fraction Thereof (59J) . . . . .	21.15	10.00	CR) 6.25
		<u>Nonrecurring Charge</u>	<u>Service and Equipment Charge</u>
Line Connection and Rewire Charges Connection or substitution of sub scribe r lines subsequent to installation of central office line units			
First Line . . . . .		\$10.00	(CR)\$5.50
Each additional line at same time		1.00	(CR) 5.50

(1) Private line charges, as specified in Section 2 of the Private Line Service Tariff, apply between the serving office and the dispatcher's station. Two additional dispatcher's stations allowed per system.

Issued: September 25, 1989

Effective: October 01, 1989

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
August 21, 2007  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 67  
Replacing Original Sheet 67

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

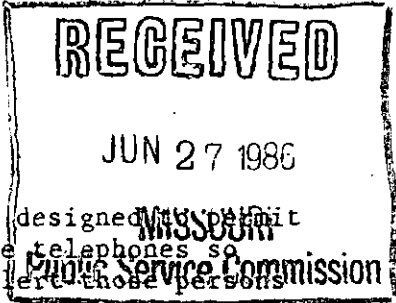
13.10.3 Small System

A. The small Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.

B. Only individual line customers may be connected to the system.

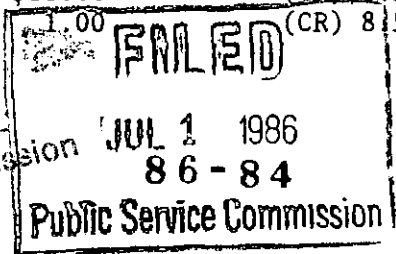
C. Rates

	Monthly Rate	Installation/Move Charge	Service and Equipment Charge
Small system (to serve up to 40 stations)(1)			
Dispatcher's Station and First 20 Answering Stations or fraction thereof (699)(1) . . . . .	\$70.55	\$50.00	(CR)\$8.50
Each Additional Five Answering Stations or fraction thereof (59J) . . . . .	21.15	10.00	(CR) 8.50
		Nonrecurring Charge	Service and Equipment Charge
Line Connection and Rewire Charges			
Connection or substitution of subscriber lines subsequent to installation of central office line units			
First Line . . . . .		\$10.00	(CR)\$8.50
Each additional line at same time		1.00	(CR) 8.50



CANCELLED

OCT 1 1989  
BY *gwr* R.S.#67  
Public Service Commission  
MISSOURI



(1) Private line charges, as specified in Section 2 of the Private Line Service Tariff, apply between the serving office and the dispatcher's station. Two additional dispatcher's stations allowed per system.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13

Original Sheet 67  
**RECEIVED**  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.3 Small System

- A. The small Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.
- B. Only individual line customers may be connected to the system.
- C. Rates

	<u>Monthly Rate</u>	<u>Installation/Move Charge</u>	<u>Service and Equipment Charge</u>
Small system (to serve up to 40 stations)(1)			
Dispatcher's Station and First 20 Answering Stations or Fraction Thereof (699)(1) . . . . .	\$70.55	\$50.00	\$4.75
Each Additional Five Answering Stations or Fraction Thereof (59J). . . . .	21.15	10.00	4.75
		<u>Nonrecurring Charge</u>	<u>Service and Equipment Charge</u>

Line Connection and Rewire Charges  
 Connection or substitution of subscriber lines subsequent to installation of central office line units

First line . . . . .	\$10.00	\$4.75
Each additional line at same time . . . . .	1.00	4.75

**CANCELLED**  
 JUN 1 1986  
 BY J.R.S.67  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 JAN - 1 1984  
 83 - 253

(1) Private line charges as specified in Section 2 of the Private Line Service Tariff, apply between the serving office and the dispatcher's station. Two additional dispatcher's stations allowed per system.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
6th Revised Sheet 68  
Replacing 5th Revised Sheet 68

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(RT)

(RT)

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Issued: June 1, 2012

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Effective: July 1, 2012

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2012-0774

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
5th Revised Sheet 68  
Replacing 4th Revised Sheet 68

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (3) (cont'd)**

13.10.4 Group Alerting and Public Emergency Reporting System

- A. The Group Alerting and Public Emergency Reporting System is designed to connect an incoming call simultaneously to a number of stations for incoming service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
- B. Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

C. Rates

	Monthly Rate	Service and Equipment Charge
Common Equipment (Including three busy override features) (PN8)(1)(2) .....	\$20.75	\$5.50

- (1) In addition, the regular one-party business rate will apply.
- (2) Channel Charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.
- (3) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (CT)

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Issued: March 3, 2008

Effective: April 2, 2008

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
July 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0774

FILED  
Missouri Public  
Service Commission



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
4th Revised Sheet 68  
Replacing 3rd Revised Sheet 68

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (3) (cont'd)**

(AT)

13.10.4 Group Alerting and Public Emergency Reporting System

- A. The Group Alerting and Public Emergency Reporting System is designed to connect an incoming call simultaneously to a number of stations for incoming service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
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The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

C. Rates

	Monthly Rate	Service and Equipment Charge
Common Equipment (Including three busy override features) (PN8)(1)(2) .....	\$20.75	\$5.50

- (1) In addition, the regular one-party business rate will apply.
- (2) Channel Charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.
- (3) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

(AT)  
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(AT)

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Issued: July 20, 2007

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
April 2, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
3rd Revised Sheet 68  
Replacing 2nd Revised Sheet 68

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.4 Group Alerting and Public Emergency Reporting System

- A. The Group Alerting and Public Emergency Reporting System is designed to connect an incoming call simultaneously to a number of stations for incoming service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
- B. Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

C. Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Common Equipment (Including three busy override features) (PN8)(1)(2). .	\$20.75	(CR)\$5.50

- (1) In addition, the regular one-party business rate will apply.
- (2) Channel Charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.

Issued: September 25, 1989

Effective: October 01, 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

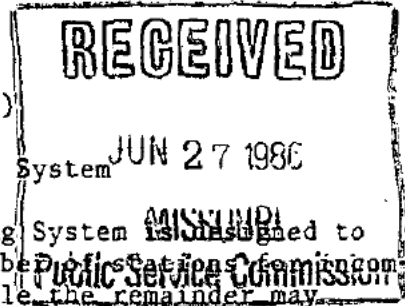
No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
2nd Revised Sheet 68  
Replacing 1st Revised Sheet 68

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.4 Group Alerting and Public Emergency Reporting System



- A. The Group Alerting and Public Emergency Reporting System is designed to connect an incoming call simultaneously to a number of stations for incoming service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
- B. Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

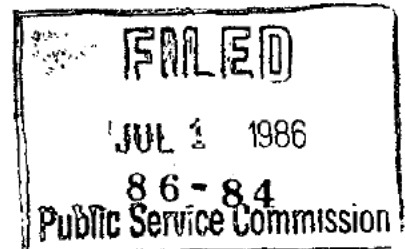
The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

C. Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Common Equipment (Including three busy override features) (PN8)(1)(2)	\$20.75	(CR)\$8.50

**CANCELLED**

OCT 1 1989  
BY 320 S #68  
Public Service Commission  
MISSOURI



- (1) In addition, the regular one-party business rate will apply.
- (2) Channel charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 68  
~~Replacing Original Sheet 68~~

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.4 Group Alerting and Public Emergency Reporting System

- A. The Group Alerting and Public Emergency Reporting System is designed to connect an incoming call simultaneously to a number of stations for incoming service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
- B. Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

C. Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Common Equipment (Including three busy override features) (PN8)(1)(2). . .	\$20.75	\$4.75

(RT)

**CANCELLED**

JUL 1 1986

BY R.S. 68  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

- (1) In addition, the regular one-party business rate will apply.
- (2) Channel Charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.

Issued: NOV 30 1984

Effective: DEC 31 1984

DEC 31 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**RECEIVED**

NOV 30 1984

MISSOURI  
Public Service Commission

**EMM FM**

DEC 31 1984

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 68  
DEC 29 1983  
MISSOURI  
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.4 Group Alerting and Public Emergency Reporting System

- A. The Group Alerting and Public Emergency Reporting System is designed to connect an incoming call simultaneously to a number of stations for incoming service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
- B. Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the termination charges given below:

The termination charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

**CANCELLED**

C. Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Common Equipment (Including three busy override features) (PN8)(1)(2) . . . . .	\$20.75	\$4.75
Additional Busy Override Feature, per group of three (PNA) . . . . .	7.25	4.75

DEC 31 1984  
BY *RS 68*  
PUBLIC SERVICE COMMISSION  
MISSOURI

**FILED**  
JAN - 1 1984  
83 - 253

- (1) In addition, the regular one-party business rate will apply.
- (2) Channel Charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 69  
Replacing 2nd Revised Sheet 69

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(RT)

(RT)

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Issued: June 1, 2012

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Effective: July 1, 2012

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2012-0774

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
2nd Revised Sheet 69  
Replacing 1st Revised Sheet 69

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)**

13.10.5 Emergency Reporting System

- A. Where contract rates have been agreed upon with a municipality as permitted by Missouri law for this service prior to the effective date of the Tariff, the service is furnished in accordance with the provisions, conditions and regulations of this Tariff, except only that the agreed contract rates shall apply in lieu of these Tariff rates.

- (1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (CT)

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Issued: March 3, 2008

Effective: April 2, 2008

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
July 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0774

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 69  
Replacing Original Sheet 69

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)**

(AT)

13.10.5 Emergency Reporting System

- A. Where contract rates have been agreed upon with a municipality as permitted by Missouri law for this service prior to the effective date of the Tariff, the service is furnished in accordance with the provisions, conditions and regulations of this Tariff, except only that the agreed contract rates shall apply in lieu of these Tariff rates.

- (1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

(AT)  
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(AT)

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Issued: July 20, 2007

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
April 2, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 69

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.5 Emergency Reporting System

- A. Where contract rates have been agreed upon with a municipality as permitted by Missouri law for this service prior to the effective date of the Tariff, the service is furnished in accordance with the provisions, conditions and regulations of this Tariff, except only that the agreed contract rates shall apply in lieu of these Tariff rates.

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Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
August 21, 2007  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
3rd Revised Sheet 70  
Replacing 2nd Revised Sheet 70

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(RT)

(RT)

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Issued: June 1, 2012

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Effective: July 1, 2012

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

**FILED**  
Missouri Public  
Service Commission  
JI-2012-0774

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
2nd Revised Sheet 70  
Replacing 1st Revised Sheet 70

**MISCELLANEOUS SERVICE OFFERINGS**

---

**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)**

13.10.5 Emergency Reporting System (cont'd)

- B. The items of equipment so designated will be furnished at the same location for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the termination charges given below:

The termination charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

- (1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (CT)

---

Issued: March 3, 2008

Effective: April 2, 2008

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
July 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0774

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 70  
Replacing Original Sheet 70

**MISCELLANEOUS SERVICE OFFERINGS**

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**13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)**

(AT)

13.10.5 Emergency Reporting System (cont'd)

- B. The items of equipment so designated will be furnished at the same location for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the termination charges given below:

The termination charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

- (1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

(AT)  
|  
(AT)

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Issued: July 20, 2007

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
April 2, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
Original Sheet 70

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.5 Emergency Reporting System-(Continued)

- B. The items of equipment so designated will be furnished at the same location for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the termination charges given below:

The termination charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

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Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri