

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 1
Replacing 2nd Revised Sheet 1

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.1 RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

The regulations specified herein are in addition to the regulations contained in other sections of this General Exchange Tariff and other tariffs. Failure on the part of customers to observe these rules and regulations of the Company automatically gives the Company the right to cancel the contract and discontinue the furnishing of service.

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in other sections of this Tariff.

17.2 APPLICATION FOR SERVICE

Applications for service, or requests from customers for additional service, and changes in the grade or class of service become contracts when received by the Company and are subject to the minimum contract term. The Telephone Company reserves the right to require application for service to be made in writing on forms supplied by it.

The terms and conditions of all contracts are subject to the rules and regulations in this General Exchange Tariff and other Tariffs for the particular exchange for which service is to be furnished. Any general change in rates, rules or regulations shall act as a modification of the contract to that extent without further notice except that in case rates are increased, the customer may cancel his contract upon reasonable written notice and upon payment for all service, equipment and any contractual liability.

Unless otherwise specified, the minimum term for which service will be furnished is one month.

The Telephone Company reserves the right to refuse service to any applicant or former customer who is found to be indebted to the Telephone Company for prior service. The Telephone Company will not establish any new service until satisfactory arrangements have been made for the payment of all such indebtedness.

(AT)
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(AT)

Pursuant to paragraph 394 of the FCC's Final Report and Order in Case No. CC 96-45, a qualifying customer's request for LifeLine Service may not be denied for previous non-payment of toll charges.

Issued: Dec. 24, 1997

Effective: Jan. 24, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.11-2014-0380

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 1
Replacing 1st Revised Sheet 1

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MAR 14 1997

17.1 RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MISSOURI

Public Service Commission

The regulations specified herein are in addition to the regulations contained in other sections of this General Exchange Tariff and other tariffs. Failure on the part of customers to observe these rules and regulations of the Company automatically gives the Company the right to cancel the contract and discontinue the furnishing of service.

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Unless otherwise specified, the minimum term for which service will be furnished is one month.

(AT)

The Telephone Company reserves the right to refuse service to any applicant or former customer who is found to be indebted to the Telephone Company for prior service. The Telephone Company will not establish any new service until satisfactory arrangements have been made for the payment of all such indebtedness.

(AT)

CANCELLED

JAN 24 1998

By 3rd RS#1
Public Service Commission
MISSOURI

Issued: **MAR 14 1997**

Effective: ~~MAR 14 1997~~
APR 21 1997

By **KAREN JENNINGS**, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED

APR 21 1997
97-420
MO. PUBLIC SERVICE COMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 1
Replacing Original Sheet 1

RECEIVED
MAR 9 1992

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MISSOURI
Public Service Commission

17.1 RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

The regulations specified herein are in addition to the regulations contained in other sections of this General Exchange Tariff and other tariffs. Failure on the part of customers to observe these rules and regulations of the Company automatically gives the Company the right to cancel the contract and discontinue the furnishing of service.

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(MT)

The terms and conditions of all contracts are subject to the rules and regulations in this General Exchange Tariff and other Tariffs for the particular exchange for which service is to be furnished.

Any general change in rates, rules or regulations shall act as a modification of the contract to that extent without further notice except that in case rates are increased, the customer may cancel his contract upon reasonable written notice and upon payment for all service, equipment and any contractual liability.

(MT)

Unless otherwise specified, the minimum term for which service will be furnished is one month.

CANCELLED

APR 21 1997
BY 2nd R.S. #1
Public Service Commission
MISSOURI

FILED

APR 17 1992

Issued: MAR 1 1 1992

Effective: APR 17 1992. PUBLIC SERVICE COMM.
~~APR 1 1 1992~~

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

~~General Exchange Tariff~~
RECEIVED Section 17
Original Sheet 1

DEC 29 1983

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.1 RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MISSOURI

Public Service Commission

The regulations specified herein are in addition to the regulations contained in other sections of this General Exchange Tariff and other tariffs. Failure on the part of customers to observe these rules and regulations of the Company automatically gives the Company the right to cancel the contract and discontinue the furnishing of service.

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in other sections of this Tariff.

17.2 APPLICATION FOR SERVICE

Applications for service, or requests from customers for additional service, and changes in the grade or class of service become contracts when received by the Company and are subject to the minimum contract term. The Telephone Company reserves the right to require application for service to be made in writing on forms supplied by it.

CANCELLED

APR 17 1992

BY L. R. S. #

Public Service Commission
MISSOURI

FILED

JAN - 1 1984

83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
4th Revised Sheet 2
Replacing 3rd Revised Sheet 2

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.3 APPLICATION OF BUSINESS AND RESIDENCE RATES

17.3.1 Business Rates Apply at the Following Locations⁽¹⁾:

(AT) In offices, stores, factories and all other places of a strictly business nature.⁽²⁾

In offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions, except in churches and boarding houses as specified below.

At residence locations when use of the service either by the customer, members of his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion picture screens or other advertising matter such as on vehicles, etc., or when such business use is not such as commonly arises and passes over residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

(1) An electronic Bulletin Board System (BBS) is a data calculating and storage device(s) utilized as a vehicle to facilitate the exchange of information through the use of Southwestern Bell Telephone Company services.

BBSs located at a residence location that do not solicit or require any remuneration, directly or indirectly, in exchange for access, and that use four or fewer local exchange access lines shall be permitted to subscribe to a flat rate residential offering. Residential measured or message rate service may not be used as the local exchange access service for the operation of BBSs. BBSs eligible for residential rates may not use paid-for advertising to promote or advertise their BBS. Those BBSs that do not meet these conditions will be considered businesses, and shall subscribe to the appropriate business rate service for all exchange lines used to operate the BBS.

(AT) (2) Service to members of Amateur Radio Clubs including those located at business locations may be provided residential service pursuant to Federal Communications Commission Rule 47 C.F.R. §§97.113(2) and (3).

Issued: August 28, 2000

Effective: September 27, 2000

By JAN NEWTON, President Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 2
Replacing 2nd Revised Sheet 2

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.3 APPLICATION OF BUSINESS AND RESIDENCE RATES

NOV 15 1993

17.3.1 Business Rates Apply at the Following Locations⁽¹⁾:

**MISSOURI
Public Service Commission**

In offices, stores, factories and all other places of a strictly business nature.

In offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions, except in churches and boarding houses as specified below.

At residence locations when use of the service either by the customer, members of his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion picture screens or other advertising matter such as on vehicles, etc., or when such business use is not such as commonly arises and passes over residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

CANCELLED

SEP 27 2000

By

47RS2

**Public Service Commission
MISSOURI**

- (1) An electronic Bulletin Board System (BBS) is a data calculating and storage device(s) utilized as a vehicle to facilitate the exchange of information through the use of Southwestern Bell Telephone Company services.

BBSs located at a residence location that do not solicit or require any remuneration, directly or indirectly, in exchange for access, and that use four or fewer local exchange access lines shall be permitted to subscribe to a flat rate residential offering. Residential measured or message rate service may not be used as the local exchange access service for the operation of BBSs. BBSs eligible for residential rates may not use paid-for advertising to promote or advertise their BBS. Those BBSs that do not meet these conditions will be considered businesses, and shall subscribe to the appropriate business rate service for all exchange lines used to operate the BBS.

FILED

Issued: **NOV 17 1993**

Effective: **DEC 17 1993**

DEC 17 1993

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

**MISSOURI
Public Service Commission**

(RT)(AT)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.3 APPLICATION OF BUSINESS AND RESIDENCE RATES

RECEIVED

17.3.1 Business Rates Apply at the Following Locations⁽¹⁾:

JUL 21 1992

In offices, stores, factories and all other places of a ~~state~~ MISSOURI business nature.

Public Service Commission

In offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions, except in churches and boarding houses as specified below.

At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion picture screens or other advertising matter such as on vehicles, etc., or when such business use is not such as commonly arises and passes over residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

CANCELLED

DEC 17 1993
BY 314 B.S. # 2
Public Service Commission
MISSOURI

(1) An electronic Bulletin Board System (BBS) is a data calculating and storage device(s) utilized as a vehicle to facilitate the exchange of information through the use of Southwestern Bell Telephone Company services.

(AT)

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Issued: JUL 22 1992

Effective: AUG 22 1992

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

ENG 22 1992
MO. PUBLIC SERVICE COM.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 2
Replacing Original Sheet 2

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MAR 9 1992

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.3 APPLICATION OF BUSINESS AND RESIDENCE RATES

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(AT)

17.3.1 Business Rates Apply at the Following Locations⁽¹⁾

MISSOURI
Public Service Commission

In offices, stores, factories and all other places of a strictly business nature.

In offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions, except in churches and boarding houses as specified below.

At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion picture screens or other advertising matter such as on vehicles, etc., or when such business use is not such as commonly arises and passes over residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

CANCELLED

AUG 22 1992

BY J. R. S. # 2

Public Service Commission
MISSOURI

(AT) (1) An electronic Bulletin Board System (BBS) is a data calculating and storage device(s) utilized as a vehicle to facilitate the exchange of information through the use of Southwestern Bell Telephone Company services.

BBSs located at a residence location that do not solicit or require any remuneration, directly or indirectly, in exchange for access, and that use four or fewer local exchange access lines shall be permitted to subscribe to a flat rate residential offering. Measured or message rate service may not be used as the local exchange access service for the operation of BBSs. BBSs eligible for residential rates may not use paid-for advertising to promote or advertise their BBS. Those BBSs that do not meet these conditions will be considered businesses, and shall subscribe to the appropriate business rate service for all exchange lines used to operate the BBS.

(AT)

FILED

Issued: MAR 11 1992

Effective: APR 17 1992

APR 17 1992

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

MO. PUBLIC SERVICE COMM.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
RECEIVED
Section 17
Original Sheet 2
DEC 29 1983
MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.2 APPLICATION FOR SERVICE-(Continued)

The terms and conditions of all contracts are subject to the rules and regulations in this General Exchange Tariff and other Tariffs for the particular exchange for which service is to be furnished.

Any general change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice except that in case rates are increased, the customer may cancel his contract upon reasonable written notice and upon payment for all service, equipment, and any contractual liability.

Unless otherwise specified, the minimum term for which service will be furnished is one month.

CANCELLED

17.3 APPLICATION OF BUSINESS AND RESIDENCE RATES

17.3.1 Business Rates Apply at the Following Locations:

APR 17 1992
BY Jat R.S. #2

Public Service Commission
MISSOURI

In offices, stores, factories and all other places of business nature.

In offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions, except in churches and boarding houses as specified below.

At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion picture screens or other advertising matter such as on vehicles, etc., or when such business use is not such as commonly arises and passes over residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 3
Replacing Original Sheet 3

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.3 APPLICATION OF BUSINESS AND RESIDENCE RATES-(Continued)

17.3.1 Business Rates Apply at the Following Locations-(Continued)

At residence locations, where the service or an extension line is located in a shop, office or other place of business. (Except as specified in Section 21 of this Tariff.)

In college fraternity houses where the members lodge within the house.

At any location where the listing of service at that location indicates a business, trade or profession, except as specified below.

(AT) 17.3.2 Residence Rates Apply at the Following Locations ⁽¹⁾:

In private residences where business listings are not provided.

In private apartments of hotels, rooming houses, boarding houses or other places where people obtain lodging or boarding on a continuous basis, where service is confined to the customer's use and elsewhere in rooming and boarding establishments where all of the following apply:

- Business listings are not provided,
- Place of lodging or boarding is not advertised as a business,
- Where there are less than five rooms for roomers,
- Where meals are furnished to less than ten boarders.

In the place of residence of a clergyman, physician, dentist, veterinary surgeon, other medical practitioner, Christian Science practitioner, nurse or midwife or in their office, provided the office is located in their residence and is not a part of an office building. In any of such cases, the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

In a private stable or garage when strictly a part of a domestic establishment.

In churches where the service is not accessible for public patronage, as in pastors' studies.

(AT) (1) Service to members of Amateur Radio Clubs including those located at business locations may be provided residential service pursuant to Federal Communications Commission Rule 47

(AT) C.F.R. §§97.113(2) and (3).

Issued: August 28, 2000

Effective: September 27, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.11-2014-0380

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Section 17
Original Sheet 3
DEC 29 1983
MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.3 APPLICATION OF BUSINESS AND RESIDENCE RATES-(Continued)

17.3.1 Business Rates Apply at the Following Locations-(Continued)

At residence locations, where the service or an extension line is located in a shop, office or other place of business. (Except as specified in Section 21 of this Tariff.)

In college fraternity houses where the members lodge within the house.

At any location where the listing of service at that location indicates a business, trade or profession, except as specified below.

17.3.2 Residence Rates Apply at the Following Locations:

In private residences where business listings are not provided.

In private apartments of hotels, rooming houses, boarding houses or other places where people obtain lodging or boarding on a continuous basis, where service is confined to the customer's use and elsewhere in rooming and boarding establishments where all of the following apply:

- Business listings are not provided,
- Place of lodging or boarding is not advertised as a business,
- Where there are less than five rooms for roomers,
- Where meals are furnished to less than ten boarders.

In the place of residence of a clergyman, physician, dentist, veterinary surgeon, other medical practitioner, Christian Science practitioner, nurse or midwife or in their office, provided the office is located in their residence and is not a part of an office building. In any of such cases, the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

In a private stable or garage when strictly a part of a domestic establishment.

In churches where the service is not accessible for public patronage, as in pastors' studies.

CANCELLED

SEP 27 2000
1ST R53

Public Service Commission
MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 4
Replacing 2nd Revised Sheet 4

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS

(AT) The Telephone Company, may require a deposit or guarantee as a condition of new service. The deposit may be required prior to or no more than 30 calendar days after the Company actually provides service. An advance payment may be request as stated below in 17.4.1. The Telephone company reserves the right to make the determination as to the type of security requested of the applicant and applied as specified in this tariff.

17.4.1 Advance Payments

When making application for service, an applicant for service may be required to pay at the time the application is accepted, service connection charges, if applicable, and the first month's charges for exchange service, excluding charges for local messages in excess of the monthly guarantee. In all cases, the regular monthly charges for service are payable as specified in the Local Exchange Tariff. In most cases, the provisions of this paragraph affect the initial payment and not the subsequent billing and collection practices as elsewhere provided in this Tariff.

The amount of the advance payment is credited to the customer's account and may be applied against any indebtedness under contract with the Telephone Company. In such cases, an additional payment may be required to satisfy the security obligation for the new application for service.

Issued: September 29, 2000

Effective: December 1, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 4
Replacing 1st Revised Sheet

RECEIVED

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MAR 14 1997

17.4 ADVANCE PAYMENTS AND DEPOSITS

**MISSOURI
Public Service Commission**

(AT) In instances where an applicant's credit worthiness presents a potential risk to the Telephone Company, the applicant may be required to provide a form of security. The security requirement may be satisfied by either making an advance payment or posting a deposit prior to obtaining new service. The Telephone company reserves the right to make the determination as to the type of security requested of the applicant and applied as specified in this tariff.

(RT) **17.4.1 Advance Payments**

(RT) When making application for service, an applicant for service may be required to pay at the time the application is accepted, service connection charges, if applicable, and the first month's charges for exchange service, excluding charges for local messages in excess of the monthly guarantee. In all cases, the regular monthly charges for service are payable as specified in the Local Exchange Tariff. In most cases, the provisions of this paragraph affect the initial payment and not the subsequent billing and collection practices as elsewhere provided in this Tariff.

(RT) The amount of the advance payment is credited to the customer's account and applied against any indebtedness under the contract.

(RT)

CANCELLED

DEC 01 2000

BY 3rd RS4

**Public Service Commission
MISSOURI**

(RT)

Issued: **MAR 14 1997**

Effective: ~~MAR 14 1997~~ **FILED**

APR 21 1997

By KAREN JENNINGS, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

APR 21 1997

**97-420
MO. PUBLIC SERVICE COM.**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 4
Replacing Original Sheet 4

RECEIVED

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MAR 13 1989

17.4 ADVANCE PAYMENTS AND DEPOSITS

MISSOURI

Public Service Commission

(AT) 17.4.1 Advance Payments - Business

When making application for service, an applicant for business service may be required to pay at the time the application is accepted, service connection charges, if applicable, and the first month's charges for exchange service, excluding charges for local messages in excess of the monthly guarantee. In all cases, the regular monthly charges for service are payable as specified in the Local Exchange Tariff. The provisions of this paragraph affect the initial payment only and not the subsequent billing and collection practices as elsewhere provided in this Tariff.

The amount of the advance payment (not including the charges for service connection charges) is credited to the customer's account and applied against any indebtedness under the contract.

(AT)

Advance Payments - Residence

When making application for service, an applicant for residence service may be required to pay at the time the application is accepted, service connection charges, if applicable, when there is reason to believe this service is being provided for the benefit of an individual who has a previous unpaid debt with the telephone company. In all cases, the regular monthly charges for service are payable as specified in the Local Exchange Tariff. The provisions of this paragraph affect the initial payment only and not the subsequent billing and collection practices as elsewhere provided in this Tariff.

(AT)

CANCELLED

APR 21 1987
BY 2nd R.S. #4
Public Service Commission
MISSOURI

FILED

JUN 5 1989

Public Service Commission

Issued: MAR 15 1989

Effective: JUN 5 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 17
Original Sheet 4
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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS
DEC 29 1983

17.4 ADVANCE PAYMENTS AND DEPOSITS

MISSOURI
Public Service Commission

17.4.1 Advance Payments

When making application for service, an applicant for business service may be required to pay at the time the application is accepted, service connection charges, if applicable, and the first month's charges for exchange service, excluding charges for local messages in excess of the monthly guarantee. In all cases, the regular monthly charges for service are payable as specified in the Local Exchange Tariff. The provisions of this paragraph affect the initial payment only and not the subsequent billing and collection practices as elsewhere provided in this Tariff.

The amount of the advance payment (not including the charges for service connection charges) is credited to the customer's account and applied against any indebtedness under the contract.

CANCELLED

JUN 5 1989
BY ph R.S. #4
Public Service Commission
MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 5
Replacing Original Sheet 5

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

(CT) 17.4.1 Advance Payments-(Continued)

A. Residence Service

(RT)(CT) The Telephone Company may require an applicant for service to make an advance payment if:

1. Applicants With Previous Telephone Service of Twelve Months or More

The applicant is unable to establish that he had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid.

2. Applicants With No Previous Telephone Service or With Previous Telephone Service of Less Than Twelve Months

(CT) The applicant's credit record will be accessed and evaluated by means of a mechanized retrieval system between the Telephone Company and nationally recognized credit bureaus. This process is known as Application Scoring and involves the use of empirical data and a statistical credit model in determining the applicant's credit worthiness. No security payment will be required of those applicants who meet the Telephone Company's established credit criteria, as evaluated by the scoring model. The criteria used in assessing a score is as follows:

- Collection judgments
- Written-off accounts
- Outstanding collection accounts
- various degrees of delinquency history from 30-180 days, and not paid in full or current at the time of scoring
- Bankruptcies
- Liens
- Other public records

(CT)

Issued: March 14, 1997

Effective: April 21, 1997

By KAREN JENNINGS, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

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Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 17
Original Sheet 5
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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS DEC 20 1983

17.4 ADVANCE PAYMENTS AND DEPOSITS--(Continued)

MISSOURI
Public Service Commission

17.4.2 , Deposits

A. Residence Service

The Telephone Company may require an applicant for service to post a deposit if:

1. Applicants With Previous Telephone Service of Twelve Months or More

The applicant is unable to establish that he had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid.

2. Applicants With No Previous Telephone Service or With Previous Telephone Service of Less Than Twelve Months

The applicant does not meet either a. or b. below:

a. The applicant does not meet one of the following criteria:

- Has a valid major national charge card
- Has a valid major national oil company charge card

b. The applicant does not meet at least two (2) of the following criteria:

- Home ownership, excluding mobile homes
- Vehicle ownership - car or truck
- Has a local charge card
- Has a savings account
- Has a checking account
- Is fifty (50) or more years of age
- Currently employed two years or more with the same employer
- Has an existing loan from a financial institution not considered delinquent by the creditor

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APR 21 1987
BY *Let R.S. #5*
Public Service Commission
MISSOURI

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83 - 253
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Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 6
Replacing 2nd Revised Sheet 6

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits

A. Residence Service-(Continued)

A deposit will be required of an applicant when the applicant has an outstanding prior debt with the Telephone Company.¹ The amount of deposit for a new applicant will be twice the average monthly bill for subscribers within a customer class.

(RT)(CT)
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(RT)

A present customer may be required to post a deposit as a condition of continued service if undisputed charges in two (2) out of the last twelve (12) billing periods have become delinquent or the customer has had service discontinued at any time during the preceding twelve (12) billing periods.

The amount of deposit for a present customer will be twice that customer's average monthly billing for exchange and long distance charges. The average monthly billing will be based on the actual billing for the immediate months preceding the request for the deposit, not to exceed twelve (12) months.

(CP)
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(CP)

Deposits held thirty (30) days or more, shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the Wall Street Journal on the last business day of September of each year, plus 1%. The interest shall be credited annually to the account of the customer or paid upon the return of the deposit, which ever occurs first.

The Telephone Company shall permit an applicant for service to pay the deposit in two equal monthly installments.

An applicant for service or a present customer may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not to exceed the requested deposit from a present customer with the Telephone Company with at least two years of established service whose service has not been suspended for nonpayment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from whom a deposit or a Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service pursuant to Paragraph 17.6.1,A. of this Tariff. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

- (1) The deposit may be waived for qualifying Lifeline customers voluntarily electing to receive toll blocking at no charge, pursuant to paragraph 398 of the FCC's Final Report and Order in Case No. CC 96-45.

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Effective: December 1, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 17 2nd Revised Sheet 6 Replacing 1st Revised Sheet 6

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS RECEIVED

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

DEC 24 1997

17.4.2 Deposits

MO. PUBLIC SERVICE COMMISSION

A. Residence Service-(Continued)

(AT)

A deposit will be required of an applicant when the applicant has an outstanding prior debt with the Telephone Company.¹ The amount of deposit for a new applicant will be twice the average monthly bill for all residence subscribers. If, within the first six(6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400 percent of the amount of the deposit previously required, an additional deposit may be required.

A present customer may be required to post a deposit as a condition of continued service if undisputed charges in two (2) out of the last twelve (12) billing periods have become delinquent or the customer has had service discontinued at any time during the preceding twelve (12) billing periods.

The amount of deposit for a present customer will be twice that customer's average monthly billing for exchange and long distance charges. The average monthly billing will be based on the actual billing for the immediate months preceding the request for the deposit, not to exceed twelve (12) months.

On deposits held thirty (30) days or more, simple interest at the rate of nine (9) percent per annum shall be credited annually to the account of the customer or paid upon the return of the deposit, which ever occurs first.

The Telephone Company shall permit an applicant for service to pay the deposit in two equal monthly installments.

An applicant for service or a present customer may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not to exceed the requested deposit from a present customer with the Telephone Company with at least two years of established service whose service has not been suspended for nonpayment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from whom a deposit or a Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service pursuant to Paragraph 17.6.1,A. of this Tariff. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

- (AT) (1) The deposit may be waived for qualifying Lifeline customers voluntarily electing to receive toll blocking at no charge, pursuant to paragraph 398 of the FCC's Final Report and Order in Case No. CC 96-45.

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Effective: JAN 24 1998

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED JAN 24 1998

MO. PUBLIC SERVICE COMMISSION

CANCELLED

DEC 01 2000 BY 34 RSL Public Service Commission MISSOURI

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 6
Replacing Original Sheet 6

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

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(CT) 17.4.2 Deposits

MAR 14 1997

A. Residence Service-(Continued)

**MISSOURI
Public Service Commission**

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(AT)(MT)
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(MT)

A deposit will be required of an applicant when the applicant has an outstanding prior debt with the Telephone Company. The amount of deposit for a new applicant will be twice the average monthly bill for all residence subscribers. If, within the first six(6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400 percent of the amount of the deposit previously required, an additional deposit may be required.

A present customer may be required to post a deposit as a condition of continued service if undisputed charges in two (2) out of the last twelve (12) billing periods have become delinquent or the customer has had service discontinued at any time during the preceding twelve (12) billing periods.

The amount of deposit for a present customer will be twice that customer's average monthly billing for exchange and long distance charges. The average monthly billing will be based on the actual billing for the immediate months preceding the request for the deposit, not to exceed twelve (12) months.

On deposits held thirty (30) days or more, simple interest at the rate of nine (9) percent per annum shall be credited annually to the account of the customer or paid upon the return of the deposit, which ever occurs first.

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The Telephone Company shall permit an applicant for service to pay the deposit in two equal monthly installments.

JAN 24 1998
By Jed RS #6
Public Service Commission
MISSOURI

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(MT)

An applicant for service or a present customer may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not to exceed the requested deposit from a present customer with the Telephone Company with at least two years of established service whose service has not been suspended for nonpayment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from whom a deposit or a Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service pursuant to Paragraph 17.6.1.A. of this Tariff. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

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Effective: ~~APR 1 1997~~
APR 21 1997

By KAREN JENNINGS, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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97-420
MO. PUBLIC SERVICE COMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 17

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS DEC 29 1983

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

MISSOURI
Public Service Commission

17.4.2 Deposits-(Continued)

A. Residence Service-(Continued)

A present customer may be required to post a deposit as a condition of continued service if undisputed charges in two (2) out of the last twelve (12) billing periods have become delinquent or the customer has had service discontinued at any time during the preceding twelve (12) billing periods.

The amount of deposit for a new applicant will be twice the average monthly bill for all residence subscribers. If, within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400 percent of the amount of the deposit previously required, an additional deposit may be required.

The amount of deposit for a present customer will be twice that customer's average monthly billing for exchange and long distance charges. The average monthly billing will be based on the actual billing for the immediate months preceding the request for the deposit, not to exceed twelve (12) months.

On deposits held thirty (30) days or more, simple interest at a rate of nine (9) percent per annum shall be credited annually to the account of the customer or paid upon the return of the deposit, whichever ever occurs first.

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APR 21 1987
By *Jay R.S. #6*
Public Service Commission
MISSOURI

The Telephone Company shall permit an applicant for service to pay the deposit in two equal monthly installments.

An applicant for service or a present customer may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not to exceed the requested deposit from a present customer with any telephone company with at least two years of established service whose service has not been suspended for nonpayment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from whom a deposit or a Contract of Guaranty was required, to the guarantor's account or accounts and the further

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JAN - 1 1984
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 7
Replacing 1st Revised Sheet 7

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits-(Continued)

A. Residence Service-(Continued)

The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the customer from his responsibility to pay undisputed charges prior to their becoming delinquent nor constitute a waiver or modification of the provisions set forth in this Tariff providing for the temporary suspension of service or the termination of the service for nonpayment of undisputed, delinquent charges.

(CT)

Service may be discontinued for failure to post a required deposit or guaranty after the Telephone Company has furnished ten (10) days' written notice to the customer requiring the customer to furnish such deposit or guaranty. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

Upon termination of the service, the amount of the deposit with accrued interest shall be applied in payment of any unpaid charges for exchange or long distance service and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill.

The amount of the deposit, with accrued interest, will be promptly returned or credited to the customer's account upon payment of all undisputed charges, provided these charges were not delinquent during the last twelve (12) billing periods.

B. Business Service

If it is deemed necessary by the Telephone Company in safeguarding its interests, applicants for service or present customers may be required to make a deposit of an amount not to exceed two (2) months' exchange service charges plus two months' estimated long distance service

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By JAN NEWTON, President-Missouri
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St. Louis, Missouri

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Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
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Replacing Original Sheet 7

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits-(Continued)

A. Residence Service-(Continued)

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DEC 01 2000

**BY *[Signature]* R57
Public Service Commission
MISSOURI**

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The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the customer from his responsibility to pay undisputed charges prior to their becoming delinquent nor constitute a waiver or modification of the provisions set forth in this Tariff providing for the temporary suspension of service or the termination of the service for nonpayment of undisputed, delinquent charges.

Service may be discontinued for failure to post a required deposit or guaranty after the Telephone Company has furnished five (5) days' written notice to the customer requiring the customer to furnish such deposit or guaranty. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

Upon termination of the service, the amount of the deposit with accrued interest shall be applied in payment of any unpaid charges for exchange or long distance service and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill.

The amount of the deposit, with accrued interest, will be promptly returned or credited to the customer's account upon payment of all undisputed charges, provided these charges were not delinquent during the last twelve (12) billing periods.

B. Business Service

If it is deemed necessary by the Telephone Company in safeguarding its interests, applicants for service or present customers may be required to make a deposit of an amount not to exceed two (2) months' exchange service charges plus two months' estimated long distance service

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By KAREN JENNINGS, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO. PUBLIC SERVICE**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits-(Continued)

A. Residence Service-(Continued)

right to suspend the guarantor's service pursuant to Paragraph 17.6.1, A. of this Tariff. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the customer from his responsibility to pay undisputed charges prior to their becoming delinquent nor constitute a waiver or modification of the provisions set forth in this Tariff providing for the temporary suspension of service or the termination of the service for nonpayment of undisputed, delinquent charges.

Service may be discontinued for failure to post a required deposit or guaranty after the Telephone Company has furnished five (5) days' written notice to the customer requiring the customer to furnish such deposit or guaranty. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

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APR 21 1997
R.S. #7
Public Service Commission
MISSOURI

Upon termination of the service, the amount of the deposit with accrued interest shall be applied in payment of any unpaid charges for exchange or long distance service and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill.

The amount of the deposit, with accrued interest, will be promptly returned or credited to the customer's account upon payment of all undisputed charges, provided these charges were not delinquent during the last twelve (12) billing periods.

B. Business Service

If it is deemed necessary by the Telephone Company in safeguarding its interests, applicants for service or present customers may be required to make a deposit of an amount not to exceed two (2) months' exchange service charges plus two months' estimated long distance service charges.

APR 15 1984
88-253
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Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 17
1st Revised Sheet 8
Replacing Original Sheet 8

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits-(Continued)

B. Business Service-(Continued)

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(AT)

charges to be applied in payment of any unpaid charges for exchange or long distance service which may be rendered. Deposits held thirty (30) days or more will bear interest at a rate which is equal to one percent (1%) above the prime lending as published in the Wall Street Journal. The rate shall be adjusted annually on December 1 using the prime lending rate as published in the Wall Street Journal on the last business day of September of each year.

An applicant for service or a present customer may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not less than the requested deposit from a present customer acceptable to the Telephone Company. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from whom a deposit or a Contract of Guaranty was required to the guarantor's account or accounts and the further right to suspend the guarantor's service pursuant to Paragraph 17.6.1, B. of this Tariff.

The fact that a deposit has been made or a guaranty provided shall in no way relieve the customer from complying with the Telephone Company's regulations as to the prompt payment of bills, nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the temporary suspension of service or the termination of the service contract for non-payment of bills.

Service may be discontinued for failure to furnish a suitable deposit, when conditions appear to require the Telephone Company to have such credit protection, after the Telephone Company has furnished five (5)days' written notice to the customer requiring the customer to furnish such deposit. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after forty-eight (48) hours' written notice has been furnished to the customer.

Any balance of the amount deposited and credited to the customer's account is returned to the customer at the termination of the contract, or it may be returned at any time previous thereto at the option of the Telephone Company when it is deemed that the customer has established satisfactory credit.

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By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17

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Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits-(Continued)

B. Business Service-(Continued)

charges to be applied in payment of any unpaid charges for exchange or long distance service which may be rendered. Simple interest at the rate of nine (9) percent per annum will be paid on deposits held thirty (30) days or more.

An applicant for service or a present customer may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not less than the requested deposit from a present customer acceptable to the Telephone Company. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from whom a deposit or a Contract of Guaranty was required to the guarantor's account or accounts and the further right to suspend the guarantor's service pursuant to Paragraph 17.6.1, B. of this Tariff.

The fact that a deposit has been made or a guaranty provided shall in no way relieve the customer from complying with the Telephone Company's regulations as to the prompt payment of bills, nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the temporary suspension of service or the termination of the service contract for non-payment of bills.

Service may be discontinued for failure to furnish a suitable deposit, when conditions appear to require the Telephone Company to have such credit protection, after the Telephone Company has furnished five (5) days' written notice to the customer requiring the customer to furnish such deposit. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after forty-eight (48) hours' written notice has been furnished to the customer.

Any balance of the amount deposited and credited to the customer's account is returned to the customer at the termination of the contract, or it may be returned at any time previous thereto at the option of the Telephone Company when it is deemed that the customer has established satisfactory credit.

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BY 157 RS 8

Public Service Commission

FILED

JAN - 1 1984

83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 17
7th Revised Sheet 9
Replacing 6th Revised Sheet 9

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits-(Continued)

C. Record of Previous Accounts

The Telephone Company maintains a record of previous accounts by name and address in its offices.

17.5 USE OF SERVICE AND FACILITIES

17.5.1 Use of Customer Service

(CT) Local Exchange Service is furnished only for use by the customer, his family, employees or business associates, persons residing in the customer's household or authorized users, except as the use of the customer's local exchange service may be extended to end users of Payphone Exchange Access Service, guests of a Hotel-Motel, patients of a hospital, patrons of Enhanced Services Interconnection, or as defined in Section 37, Shared Tenant Service Arrangements, of this Tariff. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi public character, except for Payphone Exchange Access Service, when the service is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the service is so located that it is not accessible for public use.

The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his authorized users. The Telephone Company will render billing to the customer of record, and that customer shall be responsible for all charges including any charges transferred to the customer's account from terminated accounts billed to the same customer. The Telephone Company will not prorate nor divide billing between the customer and any of his authorized users.

Local Exchange Service may be used for providing access to resold or shared customer premises key equipment. Where Local Exchange Service is used for this purpose, no payment either direct or by means of a coin-collective device, or consideration for the Local Exchange Service is to be paid any party other than the Telephone Company, except as provided in this Tariff.

Local Exchange Service may not be utilized in the provision of interexchange telecommunications service (MTS and WATS).

Issued: December 31, 1998

Effective: February 1, 1999

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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May 1, 2014
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Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
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Replacing 5th Revised Sheet 9

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

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17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

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17.4.2 Deposits-(Continued)

C. Record of Previous Accounts

MO. PUBLIC SERVICE COM.

The Telephone Company maintains a record of previous accounts by name and address in its offices.

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17.5 USE OF SERVICE AND FACILITIES

FEB 01 1999

17.5.1 Use of Customer Service

By *WHS #9*
Public Service Commission
MISSOURI

(KT)

Local Exchange Service is furnished only for use by the customer, his family, employees or business associates, persons residing in the customer's household or authorized users, except as the use of the customer's local exchange service may be extended to Customer-Owned Pay Telephone Service, guests of a Hotel-Motel, patients of a hospital, patrons of Enhanced Services Interconnection, or as defined in Section 37, Shared Tenant Service Arrangements, of this Tariff. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi public character, except for Customer-Owned Pay Telephone Service, when the service is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the service is so located that it is not accessible for public use.

The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his authorized users. The Telephone Company will render billing to the customer of record, and that customer shall be responsible for all charges including any charges transferred to the customer's account from terminated accounts billed to the same customer. The Telephone Company will not prorate nor divide billing between the customer and any of his authorized users.

Local Exchange Service may be used for providing access to resold or shared customer premises key equipment. Where Local Exchange Service is used for this purpose, no payment either direct or by means of a coin-collective device, or consideration for the Local Exchange Service is to be paid any party other than the Telephone Company, except as provided in this Tariff.

Local Exchange Service may not be utilized in the provision of interexchange telecommunications service (MTS and WATS).

DEC 24 1997

MISSOURI
Public Service Commission

Issued: NOV 24 1997

Effective: DEC 24 1997

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Section 17
5th Revised Sheet 9
Replacing 4th Revised Sheet 9

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

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17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

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17.4.2 Deposits-(Continued)

C. Record of Previous Accounts

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MISSOURI
Public Service Commission

The Telephone Company maintains a record of previous accounts by name and address in its offices.

DEC 21 1997

By 6th RS.#9
Public Service Commission
MISSOURI

17.5 USE OF SERVICE AND FACILITIES

17.5.1 Use of Customer Service

Local Exchange Service, as distinguished from Public and Semi-Public Telephone Service, is furnished only for use by the customer, his family, employees or business associates, persons residing in the customer's household or authorized users, except as the use of the customer's local exchange service may be extended to Customer-Owned Pay Telephone Service, guests of a Hotel-Motel, patients of a hospital, patrons of Enhanced Services Interconnection, or as defined in Section 37, Shared Tenant Service Arrangements, of this Tariff. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi-public character, except for Customer-Owned Pay Telephone Service, when the service is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the service is so located that it is not accessible for public use.

(AT)
(C)

(CT)

The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his authorized users. The Telephone Company will render billing to the customer of record, and that customer shall be responsible for all charges including any charges transferred to the customer's account from terminated accounts billed to the same customer. The Telephone Company will not prorate nor divide billing between the customer and any of his authorized users.

(AT)
(AT)

Local Exchange Service may be used for providing access to resold or shared customer premises key equipment. Where Local Exchange Service is used for this purpose, no payment either direct or by means of a coin-collective device, or consideration for the Local Exchange Service is to be paid any party other than the Telephone Company, except as provided in this Tariff.

Local Exchange Service may not be utilized in the provision of interexchange telecommunications service (MTS and WATS).

Issued: SEP 09 1991

Effective: OCT 09 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED

OCT 8 1991

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
4th Revised Sheet 9
Replacing 3rd Revised Sheet 9

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

RECEIVED

17.4.2 Deposits-(Continued)

JUN 14 1991

C. Record of Previous Accounts

MISSOURI

The Telephone Company maintains a record of previous accounts by name and address in its offices.

Public Service Commission

17.5 USE OF SERVICE AND FACILITIES

17.5.1 Use of Customer Service

Local Exchange Service, as distinguished from Public and Semi-Public Telephone Service, is furnished only for use by the customer, his family, employees or business associates, persons residing in the customer's household or authorized users, except as the use of the customer service may be extended to Customer Owned Pay Telephone Service guests of a Hotel-Motel, patients of a hospital, patrons of Enhanced Services Interconnection, or as defined in Section 37, Shared Tenant Service Arrangements, of this Tariff. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi-public character, except for Private Coin Service, when the service is so located that the public in general or patrons of the customer may not use the service. At such locations, however, customer service may be installed, provided the service is so located that it is not accessible for public use.

CANCELLED
BY 5th R.S.#9

The customer is responsible for payment of all charges regardless of whether such charges are associated with his use or that of any of his authorized users. The Telephone Company will render billing to the customer of record, and that customer shall be responsible for all charges. The Telephone Company will not prorate nor divide billing between the customer and any of his authorized users.

Public Service Commission
MISSOURI

Local Exchange Service may be used for providing access to resold or shared customer premises key equipment. Where Local Exchange Service is used for this purpose, no payment either direct or by means of a coin-collective device, or consideration for the Local Exchange Service is to be paid any party other than the Telephone Company, except as provided in this Tariff.

FILED

Local Exchange Service may not be utilized in the provision of interexchange telecommunications service (MTS and WATS).

Public Service Commission

JUL 22 1991

Issued: JUN 14 1991

Effective: ~~JUN 14 1991~~

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

(CT)
|
(CT)

(RT)

(AT)
(AT)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 9
Replacing 2nd Revised Sheet 9

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

17.4 ADVANCE PAYMENTS AND DEPOSITS--(Continued)

NOV 21 1989

17.4.2 Deposits--(Continued)

C. Record of Previous Accounts

MISSOURI
Public Service Commission

The Telephone Company maintains a record of previous accounts by name and address in its offices.

CANCELLED

17.5 USE OF SERVICE AND FACILITIES

JUL 19 1991

17.5.1 Use of Customer Service

BY 4th R.S. #9

Public Service Commission
MISSOURI

Local Exchange Service, as distinguished from Public and Semi-Public Telephone Service, is furnished only for use by the customer, his family, employees or business associates, persons residing in the customer's household or authorized users, except as the use of the customer service may be extended for switched data (non-voice) communications relating directly to the business of Composite Data Service Vendor's patrons, or as defined in Section 37, Shared Tenant Service Arrangements, of this Tariff. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi-public character, except for Private Coin Service, when the service is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the service is so located that it is not accessible for public use.

The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his authorized users. The telephone Company will render billing to the customer of record, and that customer shall be responsible for all charges. The Telephone Company will not prorate nor divide billing between the customer and any of his authorized users.

Local Exchange Service may be used for providing access to resold or shared customer premises key equipment. Where Local Exchange Service is used for this purpose, no payment either direct or by means of a coin-collective device, or consideration for the Local Exchange Service is to be paid any party other than the Telephone Company, except as provided in this Tariff. This prohibition shall not apply to a Composite Data Service Vendor in the provision of composite data service to its patrons or to international record carriers in the provision of data message service.

FILED

JAN 12 1990

Public Service Commission

Issued: DEC 12 1989

Effective: JAN 12 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

(RT)
(RT)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 9
Replacing 1st Revised Sheet 9

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED
DEC 27 1985
MISSOURI
Public Service Commission

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits-(Continued)

C. Record of Previous Accounts

The Telephone Company maintains a record of previous accounts by name and address in its offices.

CANCELLED

17.5 USE OF SERVICE AND FACILITIES

17.5.1 Use of Customer Service

JAN 12 1990
BY 308 R.S.#9
Public Service Commission
MISSOURI

Local Exchange Service, as distinguished from Public and Semi-Public Telephone Service, is furnished only for use by the customer, his family, employees or business associates, persons residing in the customer's household or authorized users, except as the use of the customer service may be extended for switched data (non-voice) communications relating directly to the business of Composite Data Service Vendor's patrons, or as defined in Section 37, Shared Tenant Service Arrangements, of this Tariff. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi-public character, except for Private Coin Service, when the service is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the service is so located that it is not accessible for public use.

(CP)

The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his authorized users. The telephone Company will render billing to the customer of record, and that customer shall be responsible for all charges. The Telephone Company will not prorate nor divide billing between the customer and any of his authorized users.

Local Residence Exchange Service may be used for providing access to resold or shared customer premises key equipment. Local Business Exchange Service may be used for providing access to resold or shared customer premises key or switching equipment, IntraLATA Long Distance Message Telecommunications Service and IntraLATA Wide Area Telecommunications Service. Where Local Exchange Service is used for this purpose, no payment either direct or by means of a coin-collective device, or consideration for the Local Exchange Service is to be paid any party other than the Telephone Company, except as provided in this Tariff. This prohibition shall not apply to a Composite Data Service Vendor in the provision of composite data service to its patrons or to international record carriers in the provision of data message service.

FILED
JAN 10 1986
84-233
Public Service Commission

Issued: DEC 27 1985

Effective: JAN 10 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 9
Replacing Original Sheet 9

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits-(Continued)

C. Record of Previous Accounts

The Telephone Company maintains a record of previous accounts by name and address in its offices.

RECEIVED
NOV 7 1984
Public Service Commission

17.5 USE OF SERVICE AND FACILITIES

17.5.I Use of Customer Service

Local Exchange Service, as distinguished from Public and Semi-Public Telephone Service, is furnished only for use by the customer, his family, employees or business associates, persons residing in the customer's household or authorized users, except as the use of the customer service may be extended for switched data (non-voice) communications relating directly to the business of Composite Data Service Vendor's patrons. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi-public character, except for Private Coin Service, when the service is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the service is so located that it is not accessible for public use.

(AT)

The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his authorized users. The Telephone Company will render billing to the customer of record, and that customer shall be responsible for all charges. The Telephone Company will not prorate nor divide billing between the customer and any of his authorized users.

CANCELLED
JAN 6 1986

Local Residence Exchange Service may be used for resold or shared customer premises key equipment. Local Business Exchange Service may be used for providing access to resold or shared customer premises key or switching equipment, IntraLATA Long Distance Message Telecommunications Service and IntraLATA Wide Area Telecommunications Service. Where Local Exchange Service is used for this purpose, no payment either direct or by means of a coin-collective device, or consideration for the Local Exchange Service is to be paid any party other than the Telephone Company, except as provided in this Tariff. This prohibition shall not apply to a Composite Data Service Vendor in the provision of composite data service to its patrons or to international record carriers in the provision of data message service.

BY 2nd R.S. #9
PUBLIC SERVICE COMMISSION

Issued: NOV 7 1984

Effective: NOV 21 1984

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

RECEIVED
NOV 21 1984
84 - 233
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

RECEIVED
Section 9
Original Sheet

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

DEC 29 1983

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

MISSOURI
Public Service Commission

17.4.2 Deposits-(Continued)

C. Record of Previous Accounts

The Telephone Company maintains a record of previous accounts by name and address in its offices.

CANCELLED

17.5 USE OF SERVICE AND FACILITIES

NOV 21 1984

17.5.1 Use of Customer Service

BY lot RS 9
PUBLIC SERVICE COMMISSION

Local Exchange Service, as distinguished from Public and Semi-Public Telephone Service, is furnished only for use by the customer, his family, employees or business associates, persons residing in the customer's household or authorized users, except as the use of the customer service may be extended for switched data (non-voice) communications relating directly to the business of Composite Data Service Vendor's patrons. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi-public character when the public in general or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided it is not accessible for general public use.

The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his authorized users. The Telephone Company will render billing to the customer of record, and that customer shall be responsible for all charges. The Telephone Company will not prorate nor divide billing between the customer and any of his authorized users.

Local Residence Exchange Service may be used for providing access to resold or shared customer premises key equipment. Local Business Exchange Service may be used for providing access to resold or shared customer premises key or switching equipment, IntraLATA Long Distance Message Telecommunications Service and IntraLATA Wide Area Telecommunications Service. Where Local Exchange Service is used for this purpose, no payment either direct or by means of a coin-collective device, or consideration for the Local Exchange Service is to be paid any party other than the Telephone Company, except as provided in this Tariff. This prohibition shall not apply to a Composite Data Service Vendor in the provision of composite data service to its patrons or to international record carriers in the provision of data message service.

RECEIVED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
6th Revised Sheet 10
Replacing 5th Revised Sheet 10

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.5 USE OF SERVICE AND FACILITIES (cont'd)

17.5.1 Use of Customer Service (cont'd)

Business Local Exchange Service may be used in the provision of interstate enhanced service consistent with the FCC-mandated enhanced services exemption. Such interstate enhanced services use is limited to the period for which the FCC enhanced services exemption is in force.

(CT) Except as specifically provided for in this or other Company tariffs, Local Exchange Service may not be used to extend the local calling scope of the subscribing customer.

(CT) In the event, a customer's service is discovered to be in violation of the aforementioned provisions, the Company shall backbill to recover the undercharge. To determine the amount of undercharge, the Company shall first review its service records to determine the period of undercharge. Should the customer dispute the period determined by the Company, the customer has the burden of demonstrating a shorter period of undercharge. In cases where the (CT) Company service records do not indicate a probable period of undercharge, a period of 12 (CT) months shall be used and the burden of demonstrating a shorter period shall be upon the customer. The undercharge shall be assessed based upon Switched Access Service charges.

(CT) The Company, upon failure of the customer to pay the amount backbilled, shall suspend service to the customer until such time as the backbilled amount plus late payment penalty, if any, are paid in full.

17.5.2 Paralleling Service

(RT) When flat, measured or message rates are quoted in an exchange for business main station or commercial Private Branch Exchange Service, an applicant may, at his option, select service (CT) under one method of rate treatment, but the entire service furnished at the same premises (AT) including additional and auxiliary service must be uniformly on the same rate basis and not on (AT) a combination of the two.

Issued: October 10, 2003

Effective: November 9, 2003

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.11-2014-0380

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
5th Revised Sheet 10
Replacing 4th Revised Sheet 10

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.5 USE OF SERVICE AND FACILITIES-(Continued)

NOV 21 1997

17.5.1 Use of Customer Service-(Continued)

MISSOURI PUBLIC SERVICE COMMISSION

Business Local Exchange Service may be used in the provision of interstate enhanced service consistent with the FCC-mandated enhanced services exemption. Such interstate enhanced services use is limited to the period for which the FCC enhanced services exemption is in force.

Except as specifically provided for in this or other Telephone Company tariffs, Local Exchange Service may not be used to extend the local calling scope of the subscribing customer.

In the event, a customer's service is discovered to be in violation of the aforementioned provisions, the Telephone Company shall backbill to recover the undercharge. To determine the amount of undercharge, the Telephone Company shall first review its service records to determine the period of undercharge. Should the customer dispute the period determined by the Telephone Company, the customer has the burden of demonstrating a shorter period of undercharge. In cases where the Telephone Company service records do not indicate a probable period of undercharge, a period of 12 months shall be used and the burden of demonstrating a shorter period shall be upon the customer. The undercharge shall be assessed based upon Switched Access Service charges.

The Telephone Company, upon failure of the customer to pay the amount backbilled, shall suspend service to the customer until such time as the backbilled amount plus late payment penalty, if any, are paid in full.

17.5.2 Paralleling Service

(RT) When flat, measured or message rates are quoted in an exchange for business or residence main station or commercial Private Branch Exchange Service, an applicant may, at his option, select service under one method of rate treatment, but the entire service furnished at the same premises including additional and

CANCELLED

NOV 09 2003
By WHRS/LO
Public Service Commission
MISSOURI

FILED

DEC 24 1997

MISSOURI
Public Service Commission

Issued: NOV 24 1997

Effective: DEC 24 1997

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
4th Revised Sheet 10
Replacing 3rd Revised Sheet 10

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

17.5 USE OF SERVICE AND FACILITIES-(Continued)

AUG 10 1995

17.5.1 Use of Customer Service-(Continued)

MISSOURI

Public Service Commission

Business Local Exchange Service may be used in the provision of interstate enhanced service consistent with the FCC-mandated enhanced services exemption. Such interstate enhanced services use is limited to the period for which the FCC enhanced services exemption is in force.

Except as specifically provided for in this or other Telephone Company tariffs, Local Exchange Service may not be used to extend the local calling scope of the subscribing customer.

CANCELLED

(RT)

(RT)

DEC 24 1997

By 5th R.S. #10

Public Service Commission
MISSOURI

In the event, a customer's service is discovered to be in violation of the aforementioned provisions, the Telephone Company shall backbill to recover the undercharge. To determine the amount of undercharge, the Telephone Company shall first review its service records to determine the period of undercharge. Should the customer dispute the period determined by the Telephone Company, the customer has the burden of demonstrating a shorter period of undercharge. In cases where the Telephone Company service records do not indicate a probable period of undercharge, a period of 12 months shall be used and the burden of demonstrating a shorter period shall be upon the customer. The undercharge shall be assessed based upon Switched Access Service charges.

The Telephone Company, upon failure of the customer to pay the amount backbilled, shall suspend service to the customer until such time as the backbilled amount plus late payment penalty, if any, are paid in full.

17.5.2 Paralleling Service

When flat, measured or message rates (including semi-public) are quoted in an exchange for business or residence main station or commercial Private Branch Exchange Service, an applicant may, at his option, select service under one method of rate treatment, but the entire service furnished at the same premises including additional and

Issued: **AUG 10 1995**

Effective: ~~SEP 10 1995~~

AUG 25 1995

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED

AUG 25 1995
96-43

MO. PUBLIC SERVICE COMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 10
Replacing 2nd Revised Sheet 10

RECEIVED

MAR 9 1992

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.5 USE OF SERVICE AND FACILITIES--(Continued)

MISSOURI
Public Service Commission

17.5.1 Use of Customer Service--(Continued)

Business Local Exchange Service may be used in the provision of interstate enhanced service consistent with the FCC-mandated enhanced services exemption. Such interstate enhanced services use is limited to the period for which the FCC enhanced services exemption is in force.

Except as specifically provided for in this or other Telephone Company tariffs, Local Exchange Service may not be used to extend the local calling scope of the subscribing customer.

When a customer utilizes both Local Exchange Service for intraexchange purposes or FCC-exempted interstate enhanced services purposes and Access Services for interexchange telecommunications purposes, these services must be provided over separate facilities, i.e., the services may not be intermixed.

In the event, a customer's service is discovered to be in violation of the aforementioned provisions, the Telephone Company shall backbill to recover the undercharge. To determine the amount of undercharge, the Telephone Company shall first review its service records to determine the period of undercharge. Should the customer dispute the period determined by the Telephone Company, the customer has the burden of demonstrating a shorter period of undercharge. In cases where the Telephone Company service records do not indicate a probable period of undercharge, a period of 12 months shall be used and the burden of demonstrating a shorter period shall be upon the customer. The undercharge shall be assessed based upon Switched Access Service charges.

The Telephone Company, upon failure of the customer to pay the amount backbilled, shall suspend service to the customer until the amount as the backbilled amount plus late payment penalty, if any, are paid in full.

17.5.2 Paralleling Service

When flat, measured or message rates (including service charges) are quoted in an exchange for business or residence main service, an applicant may, at his option, select service under one method of rate treatment, but the entire service furnished at the same premises including additional and

AUG 25 1995 #10

BY *H. B. R.S.* *10*
Public Service Commission
Missouri

FILED

APR 17 1992

APR 17 1992

Issued: MAR 11 1992

Effective: APR 1 1992 MO. PUBLIC SERVICE COMM.

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 10
Replacing 1st Revised Sheet 10

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

17.5 USE OF SERVICE AND FACILITIES--(Continued)

JUN 14 1991

17.5.1 Use of Customer Service--(Continued)

(AT)

Business Local Exchange Service may be used in the provision of interstate enhanced service consistent with the FCC-mandated enhanced services exemption. Such interstate enhanced services use is limited to the period for which the FCC enhanced services exemption is in force.

MISSOURI
Public Service Commission

Except as specifically provided for in this or other Telephone Company tariffs, Local Exchange Service may not be used to extend the local calling scope of the subscribing customer.

When a customer utilizes both Local Exchange Service for intraexchange purposes or FCC-exempted interstate enhanced services purposes and Access Services for interexchange telecommunications purposes, these services must be provided over separate facilities, i.e., the services may not be intermixed.

In the event, a customer's service is discovered to be in violation of the aforementioned provisions, the Telephone Company shall backbill to recover the undercharge. To determine the amount of undercharge, the Telephone Company shall first review its service records to determine the period of undercharge. Should the customer dispute the period determined by the Telephone Company, the customer has the burden of demonstrating a shorter period of undercharge. In cases where the Telephone Company service records do not indicate a probable period of undercharge, a period of 12 months shall be used and the burden of demonstrating a shorter period shall be upon the customer. The undercharge shall be assessed based upon Switched Access Service charges.

The Telephone Company, upon failure of the customer to pay, shall backbill, shall suspend service to the customer until such time as the backbilled amount plus late payment penalty, if any, is paid in full.

CANCELLED
APR 17 1992
BY 3rd RS. #10

(AT)

17.5.2 Paralleling Service

Public Service Commission

When flat, standard measured, low-use measured and message rates (including semi-public) are quoted in an exchange for business or residence main station or commercial Private Branch Exchange Service, an applicant may, at his option, select service under one method of rate treatment, but the entire service furnished at the same premises including additional and auxiliary service must be uniformly on the

MISSOURI

(AT)

Issued: JUN 14 1991

Effective: ~~JUL 15 1991~~ JUL 22 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED

JUL 22 1991

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 10
Replacing Original Sheet 10

RECEIVED

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS JUN 10 1991

17.5 USE OF SERVICE AND FACILITIES--(Continued)

MISSOURI

17.5.2 Paralleling Service

Public Service Commission

When flat, standard measured, low-use measured and message rates (including semi-public) are quoted in an exchange for business or residence main station or commercial Private Branch Exchange Service, an applicant may, at his option, select service under one method of rate treatment, but the entire service furnished at the same premises including additional and auxiliary service must be uniformly on the same rate basis and not on a combination of rate methods. The foregoing does not apply to:

(FC)

1. A Composite Data Service Vendor's premises where one type of service may be provided for the exclusive use of the Composite Data Service Vendor's management or employees and another type of service may be provided for the use of the patrons of the Composite Data Service Vendor;

(FC)

2. Furnishing message or measured rate business service with Semi-Public Service;

(CP)

3. Customer-Owned Pay Telephone Service.

Where there is sufficient public and customer need to warrant furnishing combinations of these services, semi-public telephone service may be furnished as paralleling service to any other business service and at locations chosen by the customer and agreed to by the Telephone Company.

CANCELLED

JUL 22 1991

BY 2nd P.S. #10

Public Service Commission
MISSOURI

Issued: JUN 10 1991

Effective: JUL 11 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED

JUL 11 1991

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
Original Sheet 10

DEC 29 1983

MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.5 USE OF SERVICE AND FACILITIES-(Continued)

17.5.2 Paralleling Service

When flat, standard measured, low-use measured and message rates (including semi-public) are quoted in an exchange for business or residence main station or commercial Private Branch Exchange Service, an applicant may, at his option, select service under one method of rate treatment, but the entire service furnished at the same premises including additional and auxiliary service must be uniformly on the same rate basis and not on a combination of rate methods. The foregoing does not apply to a Composite Data Service Vendor's premises where one type of service may be provided for the exclusive use of the Composite Data Service Vendor's management or employees and another type of service may be provided for the use of the patrons of the Composite Data Service Vendor. Neither does this apply to furnishing message or measured rate business service with semi-public service.

Where there is sufficient public and customer need to warrant furnishing combinations of these services, semi-public telephone service may be furnished as paralleling service to any other business service and at locations chosen by the customer and agreed to by the Telephone Company.

CANCELLED

JUL 11 1991

BY *1st R.S.#10*

Public Service Commission
MISSOURI

FILED

JAN - 1 1984

83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
8th Revised Sheet 11
Replacing 7th Revised Sheet 11

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCED PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits-(Continued)

17.5 USE OF SERVICE AND FACILITIES-(Continued)

17.5.2 Paralleling Service-(Continued)

The foregoing does not apply to:

(MT)

1. The premises of a provider of Enhanced Service where the measured service is being used to provide one service to its patrons (Voice Messaging) and flat rate for another (Telephone Answering Service);
2. Payphone Exchange Access Service;
3. Residence customers subscribing to flat rate residence offerings for purposes of operating Bulletin Board Systems and message or measured rate service is the customer's primary service.
4. Reserve Line Service

17.5.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between its customers.

Issued: October 10, 2003

Effective: November 9, 2003

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.11-2014-0380

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
7th Revised Sheet 11
Replacing 6th Revised Sheet 11

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

Missouri Public Service Commission

17.4.2 Deposits-(Continued)

REC'D DEC 29 1998

17.5 USE OF SERVICE AND FACILITIES-(Continued)

17.5.2 Paralleling Service-(Continued)

auxiliary service must be uniformly on the same rate basis and not on a combination of rate methods. The foregoing does not apply to:

1. The premises of a provider of Enhanced Service where the measured service is being used to provide one service to its patrons (Voice Messaging) and flat rate for another (Telephone Answering Service);
- (CT) 2. Payphone Exchange Access Service;
3. Residence customers subscribing to flat rate residence offerings for purposes of operating Bulletin Board Systems and message or measured rate service is the customer's primary service.
4. Reserve Line Service

17.5.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between its customers.

CANCELLED

NOV 09 2003
847RS11
Public Service Commission
MISSOURI

Issued: DEC 31 1998

Effective:

FEB 01 1999
Missouri Public Service Commission

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED FEB 01 1999

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
6th Revised Sheet 11
Replacing 5th Revised Sheet 11

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS-(Continued)

17.4.2 Deposits-(Continued)

17.5 USE OF SERVICE AND FACILITIES-(Continued)

17.5.2 Paralleling Service-(Continued)

auxiliary service must be uniformly on the same rate basis and not on a combination of rate methods. The foregoing does not apply to:

1. The premises of a provider of Enhanced Service where the measured service is being used to provide one service to its patrons (Voice Messaging) and flat rate for another (Telephone Answering Service);

(RT)

2. Customer-Owned Pay Telephone Service;

(FC)

3. Residence customers subscribing to flat rate residence offerings for purposes of operating Bulletin Board Systems and message or measured rate service is the customer's primary service.

(FC)

4. Reserve Line Service

(FC)

(RT)

(RT)

17.5.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between its customers.

CANCELLED

FEB 01 1999

By *UHS #11*
Public Service Commission
MISSOURI

FILED

DEC 24 1997

MISSOURI
Public Service Commission

Issued: NOV 24 1997

Effective: DEC 24 1997

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
5th Revised Sheet 11
Replacing 4th Revised Sheet 11

RECEIVED

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

FEB - 7 1997

17.5 USE OF SERVICE AND FACILITIES-(Continued)

17.5.2 Paralleling Service-(Continued)

**MISSOURI
Public Service Commission**

auxiliary service must be uniformly on the same rate basis and not on a combination of rate methods. The foregoing does not apply to:

1. The premises of a provider of Enhanced Service where the measured service is being used to provide one service to its patrons (Voice Messaging) and flat rate for another (Telephone Answering Service);
2. Furnishing message or measured rate business service with Semi-Public Service;
3. Customer-Owned Pay Telephone Service;
4. Residence customers subscribing to flat rate residence offerings for purposes of operating Bulletin Board Systems and message or measured rate service is the customer's primary service.
5. Reserve Line Service

Where there is sufficient public and customer need to warrant furnishing combinations of these services, Semi-Public Telephone Service may be furnished as paralleling service to any other business service and at locations chosen by the customer and agreed to by the Telephone Company.

(RT)

CANCELLED

DEC 24 1997

By 6th R.S.#11

Public Service Commission
MISSOURI

(RT)

17.5.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between its customers

FILED

MAR 17 1997

MAR 17 1997

Issued: FEB 07 1997

Effective:

~~MAR 10 1997~~

MO.PUBLICSERVICECOMM

By KAREN JENNINGS, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
4th Revised Sheet 11
Replacing 3rd Revised Sheet 11

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS **RECEIVED**

17.5 USE OF SERVICE AND FACILITIES-(Continued)

FEB - 7 1997

17.5.2 Paralleling Service-(Continued)

MISSOURI
Public Service Commission

auxiliary service must be uniformly on the same rate basis and not on a combination of rate methods. The foregoing does not apply to:

1. The premises of a provider of Enhanced Service where the measured service is being used to provide one service to its patrons (Voice Messaging) and flat rate for another (Telephone Answering Service);
2. Furnishing message or measured rate business service with Semi-Public Service;
3. Customer-Owned Pay Telephone Service;
4. Residence customers subscribing to flat rate residence offerings for purposes of operating Bulletin Board Systems and message or measured rate service is the customer's primary service.
5. Reserve Line Service

MAR 17 1997 # 11
5th P.S.

Where there is sufficient public and customer need to warrant furnishing combinations of these services, Semi-Public Telephone Service may be furnished as paralleling service to any other business service and at locations chosen by the customer and agreed to by the Telephone Company.

17.5.3 Party Line Service

Customers with party line service will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of local messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Telephone Company shall have the right to require the customer to contract for a higher grade of service or to discontinue the service of the customer in question. The Telephone Company reserves the right to limit the continuous use of a party line for local messages.

17.5.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between its customers.

FILED

Issued: FEB 07 1997

Effective: MAR 10 1997

MAR 10 1997

By KAREN JENNINGS, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

MO.PUBLICSERVICECOMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 11
Replacing 2nd Revised Sheet 11

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

17.5 USE OF SERVICE AND FACILITIES--(Continued)

JUL 21 1992

17.5.2 Paralleling Service--(Continued)

MISSOURI
Public Service Commission

auxiliary service must be uniformly on the same rate basis and not on a combination of rate methods. The foregoing does not apply to:

1. The premises of a provider of Enhanced Service where the measured service is being used to provide one service to its patrons (Voice Messaging) and flat rate for another (Telephone Answering Service);
2. Furnishing message or measured rate business service with Semi-Public Service;
3. Customer-Owned Pay Telephone Service;

CANCELLED

(RT)

(FC)

4. Residence customers subscribing to flat rate residence offerings for purposes of operating Bulletin Board Systems and Message or measured rate service is the customer's primary service.

MAR 10 1997
th R S #11
MISSOURI

Where there is sufficient public and customer need to warrant furnishing combinations of these services, Semi-Public Telephone Service may be furnished as paralleling service to any other business service and at locations chosen by the customer and agreed to by the Telephone Company.

17.5.3 Party Line Service

Customers with party line service will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of local messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Telephone Company shall have the right to require the customer to contract for a higher grade of service or to discontinue the service of the customer in question. The Telephone Company reserves the right to limit the continuous use of a party line for local messages.

17.5.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between its customers.

Issued: JUL 22 1992

Effective: AUG 22 1992

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

AUG 22 1992

MO. PUBLIC SERVICE COMMISSION

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 11
Replacing 1st Revised Sheet 11

RECEIVED

MAR 9 1992

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.5 USE OF SERVICE AND FACILITIES-(Continued)

MISSOURI
Public Service Commission

17.5.2 Paralleling Service-(Continued)

(MT) auxiliary service must be uniformly on the same rate basis and not on a combination of rate methods. The foregoing does not apply to:

1. The premises of a provider of Enhanced Service where the measured service is being used to provide one service to its patrons (Voice Messaging) and flat rate for another (Telephone Answering Service);
2. Furnishing message or measured rate business service with Semi-Public Service;
3. Customer-Owned Pay Telephone Service;
4. Business customers subscribing to flat rate business offerings for use with data transmitting and receiving equipment and message or measured rate service is the customer's primary service.
5. Residence customers subscribing to flat rate residence offerings for purposes of operating Bulletin Board Systems and message or measured rate service is the customer's primary service.

CANCELLED
AUG 22 1992
BY 3MR.S. #11

Public Service Commission

(AT)

(AT)

Where there is sufficient public and customer need to warrant furnishing combinations of these services, Semi-Public Telephone Service may be furnished as paralleling service to any other business service and at locations chosen by the customer and agreed to by the Telephone Company.

17.5.3 Party Line Service

(RT) Customers with party line service will so use the service as not to
(RT) interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of local messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Telephone Company shall have the right to require the customer to contract for a higher grade of service or to discontinue the service of the customer in question. The Telephone Company reserves the right to limit the continuous use of a party line for local messages.

FILED

17.5.4 Transmitting Messages

APR 17 1992

The Telephone Company does not transmit messages but offers the use of its facilities for communications between its customers.

MO. PUBLIC SERVICE COMM.

Issued: MAR 11 1992

Effective: APR 10 1992

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 11
Replacing Original Sheet 11

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

17.5 USE OF SERVICE AND FACILITIES--(Continued)

JUN 14 1991

17.5.2 Paralleling Service--(Continued)

MISSOURI

same rate basis and not on a combination of rate methods. The foregoing does not apply to:

Public Service Commission

(CT)

1. An Enhanced Service Provider's premises where the measured service is being used to provide one service to its patrons (Voice Messaging) and flat rate for another (Telephone Answering Service).

(CT)

2. Furnishing message or measured rate business service with Semi-Public Service;

3. Customer-Owned Pay Telephone Service.

(C)

Where there is sufficient public and customer need to warrant furnishing combinations of these services, Semi-Public Telephone Service may be furnished as paralleling service to any other business service and at locations chosen by the customer and agreed to by the Telephone Company.

CANCELLED

APR 17 1992

BY 2nd R.S. # 11

Public Service Commission

17.5.3 Party Line Service

MISSOURI

Applications for party line service are accepted by the Telephone Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of local messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Telephone Company shall have the right to require the customer to contract for a higher grade of service or to discontinue the service of the customer in question. The Telephone Company reserves the right to limit the continuous use of a party line for local messages.

17.5.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between its customers.

(MT)

JUL 22 1991

Issued: JUN 14 1991

Effective: [REDACTED]

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED

JUL 22 1991

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 17

CANCELLED

Original Sheet 11
RECEIVED
JUL 19 1991
BY R.S. #11
MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.5 USE OF SERVICE AND FACILITIES- (Continued)
Public Service Commission

17.5.3 Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of local messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Telephone Company shall have the right to require the customer to contract for a higher grade of service or to discontinue the service of the customer in question. The Telephone Company reserves the right to limit the continuous use of a party line for local messages.

17.5.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between its customers.

17.5.5 Use of Lines of Other Companies

When suitable arrangements can be made, lines of other telephone companies may be used in establishing connections to points not reached by the Telephone Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

17.5.6 Unauthorized Attachments or Connections

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the facilities furnished by the Telephone Company, whether mechanically, electrically, inductively, acoustically or otherwise, except as provided in this Tariff and as authorized by the Federal Communications Commission. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 12
Replacing 1st Revised Sheet 12

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.5 USE OF SERVICE AND FACILITIES-(Continued)

(MT)

17.5.5 Use of Lines of Other Companies

When suitable arrangements can be made, lines of other telephone companies may be used in establishing connections to points not reached by the Telephone Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

17.5.6 Unauthorized Attachments or Connections

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the facilities furnished by the Telephone Company, whether mechanically, electrically, inductively, acoustically or otherwise, except as provided in this Tariff and as authorized by the Federal Communications Commission. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

(MT)

17.5.7 Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Company or of any other person.

17.5.8 Temporary Dual Service

Any application of Dual Local Exchange Service is limited to instances involving the relocation of nonparty line service within a serving office area (and within the same switching entity) where the telephone number assignment and grade of service remain unchanged. It is intended, where the capability exists, to facilitate an occasional customer short-term need for continuing service at the old location beyond its re-establishment date at the new location. Temporary Dual Service is a simple, nondesigned, "bridged" arrangement that can result in certain functional, operational and/or transmission reductions. Provided these limitations are understood by the customer and found acceptable by both customer and Company, dual service provisioning will not extend beyond a 30 consecutive calendar day period. Under such arrangements, full rates and charges for each service location is applicable.

Service needs beyond the scope of Temporary Dual Service must be provided under standard tariff provisions.

Issued: June 14, 1991

Effective: July 22, 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 12
Replacing Original Sheet 12

RECEIVED
AUG 20 1984
MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.5 USE OF SERVICE AND FACILITIES-(Continued)

17.5.7 Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a device to interconnect any line or channel of the Telephone Company with any other communication service or channel of the Company or of any other person.

(AT) 17.5.8 Temporary Dual Service

Any application of Dual Local Exchange Service is limited to instances involving the relocation of nonparty line service within a serving office area (and within the same switching entity) where the telephone number assignment and grade of service remain unchanged. It is intended, where the capability exists, to facilitate an occasional customer short-term need for continuing service at the old location beyond its reestablishment date at the new location.

Temporary Dual Service is a simple, nondesigned, "bridged" arrangement that can result in certain functional, operational and/or transmission reductions. Provided these limitations are understood by the customer and found acceptable by both customer and company, dual service provisioning will not extend beyond a 30 consecutive calendar day period. Under such arrangements, full rates and charges for each service location is applicable.

Service needs beyond the scope of Temporary Dual Service must be provided under standard tariff provisions.

(MT)

CANCELLED

JUL 19 1991
BY *Jak R. S # 12*
Public Service Commission
MISSOURI

FILED
SEP 27 1984
Public Service Commission

Issued: **AUG 27 1984**

Effective: **SEP 27 1984**

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 12
Original Sheet 12
RECEIVED

DEC 29 1983

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MISSOURI
Public Service Commission

17.5 USE OF SERVICE AND FACILITIES--(Continued)

17.5.7 Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Company or of any other person.

17.6 PAYMENTS FOR SERVICE

CANCELLED

17.6.1 Payment for Service

SEP 27 1984

A. Residence Service

BY 1st RS 12
PUBLIC SERVICE COMMISSION
OF MISSOURI

The customer is responsible for payment of all charges furnished the customer, including charges for services originated or charges accepted at the customer's station and including any charges transferred to the customer's account pursuant to Paragraph 17.4.2, A, where the customer has executed a Contract of Guaranty for an applicant or present customer. A customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated except when the customer has had service discontinued by the Company within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges by a telephone call to the customer followed by written notification of such demand.

Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service. This written notice shall be sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

At least 24 hours preceding a discontinuance, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

FILED
JAN - 1 1984
83 - 253
Public Service Commission

When the customer incurs charges not covered by a deposit or guaranty and evidences an intent not to pay such charges when due, service may be discontinued at any time after written notice has been sent certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided. The written

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

A. Residence Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4, preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated.

Effective October 4, 2013, residential customers will have a Late Payment Charge of \$5.50 plus (CT)
1% of the unpaid balance applied to accounts which have any charges carried over to the next (CT)
monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be
applied and adjusted later, if appropriate, based on the resolution of the claim.

If the customer notifies the Company before the next bill is generated, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

Residential customers may have a Convenience Fee apply in each instance when the subscriber requests a Company Representative's assistance in processing a payment. The subscriber will be informed by the Company Representative of the charge prior to processing the subscriber's payment. The charge will not apply to payments made via the automated payment option of the Company's interactive voice response (IVR) systems, payments made online via the Company's website, or payments made by mail./1/.

Convenience Fee (per payment request) \$5.00

/1/ The fee will not apply when automated payment systems are unavailable due to system problems.

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 17
13th Revised Sheet 12.1
Replacing 12th Revised Sheet 12.1

12th Revised Sheet 12.1 was previously 12th Revised Sheet 12.01 (AT)

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

A. Residence Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4, preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated.

(RT)
(RT)
(RT)

Effective February 1, 2009, residential customers will have a Late Payment Charge of \$5.50 plus 1% of the unpaid balance applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim. (CT)(RT)

If the customer notifies the Company before the next bill is generated, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

Residential customers may have a Convenience Fee apply in each instance when the subscriber requests a Company Representative's assistance in processing a payment. The subscriber will be informed by the Company Representative of the charge prior to processing the subscriber's payment. The charge will not apply to payments made via the automated payment option of the Company's interactive voice response (IVR) systems, payments made online via the Company's website, or payments made by mail./1/. (RT)

Convenience Fee (per payment request) \$5.00

/1/ The fee will not apply when automated payment systems are unavailable due to system problems.

Issued: January 22, 2009

Effective: February 1, 2009

CANCELLED
October 4, 2013
Missouri Public
Service Commission
JI-2014-0111

By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

FILED
Missouri Public
Service Commission
JI-2009-0536

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 17
12th Revised Sheet 12.01
Replacing 11th Revised Sheet 12.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

A. Residence Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4, preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated.

A Late Payment Charge of \$1.80 will be applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim.

Effective October 17, 2007, residential customers in exchanges classified as competitive as detailed in Section 32 of this tariff, will have a Late Payment Charge of \$5.50 plus 1% of the unpaid balance applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim.

If the customer notifies the Company before the next bill is generated, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

Residential customers in exchanges classified as competitive as detailed in Section 32 of this tariff, may have a Convenience Fee apply in each instance when the subscriber requests a Company Representative's assistance in processing a payment. The subscriber will be informed by the Company Representative of the charge prior to processing the subscriber's payment. The charge will not apply to payments made via the automated payment option of the Company's interactive voice response (IVR) systems, payments made online via the Company's website, or payments made by mail./1/.

(AT)

(AT)

Convenience Fee (per payment request) \$5.00

(NR)

/1/ The fee will not apply when automated payment systems are unavailable due to system problems. (AT)

Issued: November 16, 2007

Effective: December 17, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
February 1, 2009
Missouri Public
Service Commission
JI-2009-0536

FILED
Missouri Public
Service Commission

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 17
11th Revised Sheet 12.01
Replacing 10th Revised Sheet 12.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

A. Residence Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4, preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated.

A Late Payment Charge of \$1.80 will be applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim.

Effective October 17, 2007, residential customers in exchanges classified as competitive as detailed in Section 32 of this tariff, will have a Late Payment Charge of \$5.50 plus 1% of the unpaid balance applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim.

(CT)
(CT)(CR)
(CT)

If the customer notifies the Company before the next bill is generated, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

Issued: October 5, 2007

Effective: October 17, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
December 17, 2007
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 17
10th Revised Sheet 12.01
Replacing 9th Revised Sheet 12.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

A. Residence Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4, preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated.

A Late Payment Charge of \$1.80 will be applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim. (CR)

Effective October 25, 2004, residential customers in the Harvester and St. Charles exchanges will have a Late Payment Charge of \$5.00 applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim.

If the customer notifies the Company before the next bill is generated, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

Issued: June 25, 2007

Effective: July 25, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
Oct. 17, 2007
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
9th Revised Sheet 12.01
Replacing 8th Revised Sheet 12.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

A. Residence Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4, preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated.

(C) A Late Payment Charge of \$1.72(CR) will be applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim.

Effective October 25, 2004, residential customers in the Harvester and St. Charles exchanges will have a Late Payment Charge of \$5.00 applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim.

If the customer notifies the Company before the next bill is generated, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

Issued: July 22, 2005

Effective: August 24, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
8th Revised Sheet 12.01
Replacing 7th Revised Sheet 12.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

A. Residence Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4, preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated.

A Late Payment Charge of \$1.60 will be applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim.

(AT)
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(AT)

Effective October 25, 2004, residential customers in the Harvester and St. Charles exchanges will have a Late Payment Charge of \$5.00 applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim.

If the customer notifies the Company before the next bill is generated, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

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(MT)

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 17 7th Revised Sheet 12.01 Replacing 6th Revised Sheet 12.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE

CANCELLED

17.6.1 Payment for Service

A. Residence Service

SEP 12 2004
By *JHR* 12.01
Public Service Commission
MISSOURI

The customer is responsible for payment of all charges for services furnished to the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated.

(CT) A Late Payment Charge of \$1.60 will be applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge may be applied and adjusted later, if appropriate, based on the resolution of the claim.

(AT) If the customer notifies the Company before the next bill is generated, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.
(AT)

(MT) Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.¹ This written notice shall be sent or delivered to the customer at least ten (10) days prior to the date of the proposed discontinuance. Basic local telecommunications service may not be discontinued for customer non-payment of a delinquent charge for other than basic local telecommunications services. Basic local telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.
(MT)

(1) Pursuant to paragraph 390 of the FCC's Final Report and Order in Case No. CC 96-45, a Lifeline customer's local service shall not be disconnected for non-payment of toll charges.

Issued: February 7, 2003

Effective: March 9, 2003

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
6th Revised Sheet 12.01
Replacing 5th Revised Sheet 12.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE

Missouri Public Service Commission

17.6.1 Payment for Service

REC'D SEP 29 2000

A. Residence Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated.

(RT)

CANCELLED

(RT)

MAR 09 2003
THRS 12.01
Missouri Public Service Commission
MISSOURI

A Late Payment Charge of \$1.60 will be applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge will be applied and adjusted later, if appropriate, based on the resolution of the claim.

(CT)

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(AT)

Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.¹ This written notice shall be sent or delivered to the customer at least ten (10) days prior to the date of the proposed discontinuance. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications services. Basic local telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

(AT)

(AT)

The Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.

Missouri Public Service Commission

FILED DEC 01 2000

(I) Pursuant to paragraph 390 of the FCC's Final Report and Order in Case No. CC 96-45, a Lifeline customer's local service shall not be disconnected for non-payment of toll charges.

Issued: September 29, 2000

Effective: ~~October 30, 2000~~

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

DEC 01 2000

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
5th Revised Sheet 12.01
Replacing 4th Revised Sheet 12.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

17.6 PAYMENTS FOR SERVICE

DEC 24 1997

17.6.1 Payment for Service

MO. PUBLIC SERVICE COMMISSION

A. Residence Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated, except when the customer has had service discontinued by the Company within the last 12 months or the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges by a telephone call to the customer followed by written notification of such demand.

A Late Payment Charge of \$1.60 will be applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge will be applied and adjusted later, if appropriate, based on the resolution of the claim.

(AT)

Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.¹ This written notice shall be sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

CANCELLED

DEC 01 2000
BY 64 RS 12.01
Public Service Commission
MISSOURI

(AT) (1) Pursuant to paragraph 390 of the FCC's Final Report and Order in Case No. CC 96-45, a Lifeline customer's local service shall not be disconnected for non-payment of toll charges.

Issued: DEC 24 1997

Effective: JAN 24 1998

FILED

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

JAN 24 1998

MO. PUBLIC SERVICE COMMISSION

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 17 4th Revised Sheet 12.01 Replacing 3rd Revised Sheet 12.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

FEB 14 1996

A. Residence Service

MISSOURI Public Service Commission

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated, except when the customer has had service discontinued by the Company within the last 12 months or the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges by a telephone call to the customer followed by written notification of such demand.

(AT)

A Late Payment Charge of \$1.60 will be applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge will be applied and adjusted later, if appropriate, based on the resolution of the claim.

Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service. This written notice shall be sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

CANCELLED

JAN 24 1998
By 5th RS #12.01
Public Service Commission
MISSOURI

Issued: FEB 14 1996

Effective:

MAR 15 1996

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

FILED

MAR 15 1996

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 12.01
Replacing 2nd Revised Sheet 12.01

RECEIVED

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

APR 21 1995

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

MO. PUBLIC SERVICE COMM.

A. Residence Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated, except when the customer has had service discontinued by the Company within the last 12 months or the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges by a telephone call to the customer followed by written notification of such demand.

A Late Payment Charge of \$1.60 will be applied to accounts which have charges carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge will be applied and adjusted later, if appropriate, based on the resolution of the claim.

Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service. This written notice shall be sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service on a day immediately preceding such day.

CANCELLED

MAR 15 1996
BY 4th R.S. # 12.01
Public Service Commission
MISSOURI

(MT)

(MT)

Issued: **APR 21 1995**

Effective: **MAY 21 1995**

FILED

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

MAY 21 1995

MISSOURI
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 17 2nd Revised Sheet 12.01 Replacing 1st Revised Sheet 12.01

RULES AND REGULATIONS APPLYING TO CUSTOMERS' CONTRACTS

CANCELLED RECEIVED

17.6 PAYMENTS FOR SERVICE

DEC - 9 1994

17.6.1 Payment for Service

A. Residence Service

MAY 21 1995 BY 3 R.S. # 12.01 Public Service Commission MISSOURI MO. PUBLIC SERVICE COMM.

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated, except when the customer has had service discontinued by the Company within the last 12 months or the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges by a telephone call to the customer followed by written notification of such demand.

(AT) (AT)

A Late Payment Charge of \$1.60 will be applied to accounts which have charges carried over to the next monthly bill. When the balance carried over is in dispute, the Late Payment Charge will be applied and adjusted later, if appropriate, based on the resolution of the claim.

Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service. This written notice shall be sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

At least 24 hours preceding a discontinuance, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

When the customer incurs charges not covered by a deposit or guaranty and evidences an intent not to pay such charges when due, service may be discontinued at any time after written notice has been sent by certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided. The written

FILED FEB - 1 1995

Issued: DEC 0 8 1994

Effective: FEB 0 1 1995

By HORACE WILKINS, JR., President-Missouri Public Service Commission Southwestern Bell Telephone St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 17 1st Revised Sheet 12.01 Replacing Original Sheet 12.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

17.6 PAYMENTS FOR SERVICE

SEP 6 1991

17.6.1 Payment for Service

MISSOURI Public Service Commission

A. Residence Service

(CT)

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated, except when the customer has had service discontinued by the Company within the last 12 months or the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges by a telephone call to the customer followed by written notification of such demand.

(CT)

(C)

(C)

Upon nonpayment of any undisputed, delinquent charges due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of service. This written notice shall be sent or delivered to the customer at least five days prior to the date of the proposed discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

(C)

At least 24 hours preceding a discontinuance, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

When the customer incurs charges not covered by a deposit or guaranty and evidences an intent not to pay such charges when due, service may be discontinued at any time after written notice has been sent certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided. The written

CANCELLED

FEB - 11995

BY 2nd R.S # 12.01

Issued: SEP 0 9 1991

Effective: OCT 0 9 1991

Public Service Commission MISSOURI

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

FILED

OCT 8 1991

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED
AUG 28 1984
MISSOURI
Public Service Commission

(MT) 17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

A. Residence Service

The customer is responsible for payment of all charges furnished the customer, including charges for services originated or charges accepted at the customer's station and including any charges transferred to the customer's account pursuant to Paragraph 17.4.2, A. where the customer has executed a Contract of Guaranty for an applicant or present customer. A customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated, except when the customer has had service discontinued by the Company within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges by a telephone call to the customer followed by written notification of such demand.

Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service. This written notice shall be sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

CANCELLED
OCT - 5 1984
BY 1st R.S. 12.01
Public Service Commission
MISSOURI

At least 24 hours preceding a discontinuance, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

When the customer incurs charges not covered by a deposit or guaranty and evidences an intent not to pay such charges when due, service may be discontinued at any time after written notice has been sent certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided. The written

FILED
SEP 27 1984
Public Service Commission

Issued: **AUG 27 1984**

Effective: **SEP 27 1984**

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 17
5th Revised Sheet 12.2
Replacing 4th Revised Sheet 12.2

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE (cont'd)

17.6.1 Payment for Service (cont'd)

A. Residence Service (cont'd)

Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.(1) This written notice shall be sent or delivered to the customer at least ten (10) days prior to the date of the proposed discontinuance. Basic local telecommunications service may not be discontinued for customer non-payment of a delinquent charge for other than basic local telecommunications services. Basic local telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

The Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.

At least 24 hours preceding a discontinuance, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

The Telephone Company shall postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity. Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

(RT)

(RT)

(1) Pursuant to Paragraph 390 of the FCC's Final Report and Order in Case No. CC 96-45, a Lifeline customer's local service shall not be disconnected for non-payment of toll charges.

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 17
4th Revised Sheet 12.2
Replacing 3rd Revised Sheet 12.2

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE (cont'd)

17.6.1 Payment for Service (cont'd)

A. Residence Service (cont'd)

Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.(1) This written notice shall be sent or delivered to the customer at least ten (10) days prior to the date of the proposed discontinuance. Basic local telecommunications service may not be discontinued for customer non-payment of a delinquent charge for other than basic local telecommunications services. Basic local telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

The Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.

At least 24 hours preceding a discontinuance, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

The Telephone Company shall postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity. Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

When some or all of a Customer's services have been discontinued in accordance with this tariff, and have been terminated through the completion of a Company service order, the Customer may be held responsible for fees associated with collection efforts, including attorneys' fees.

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(AT)

(1) Pursuant to Paragraph 390 of the FCC's Final Report and Order in Case No. CC 96-45, a Lifeline customer's local service shall not be disconnected for non-payment of toll charges.

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 12.02
Replacing 2nd Revised Sheet 12.02

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE (cont'd)

17.6.1 Payment for Service (cont'd)

A. Residence Service (cont'd)

(MT)
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(CT)
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(MT)

Upon nonpayment of any undisputed, delinquent charge due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.(1) This written notice shall be sent or delivered to the customer at least ten (10) days prior to the date of the proposed discontinuance. Basic local telecommunications service may not be discontinued for customer non-payment of a delinquent charge for other than basic local telecommunications services. Basic local telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

The Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.

At least 24 hours preceding a discontinuance, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

The Telephone Company shall postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity. Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

(MT) (1) Pursuant to Paragraph 390 of the FCC's Final Report and Order in Case No. CC 96-45, a Lifeline
(MT) customer's local service shall not be disconnected for non-payment of toll charges.

Issued: September 2, 2004

Effective: September 12, 2004

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

CANCELLED
Sept. 19, 2009
Missouri Public
Service Commission
JI-2010-0095

Filed
Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 12.02
Replacing 1st Revised Sheet 12.02

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

(AT) 17.6 PAYMENTS FOR SERVICE (cont'd)

(AT) 17.6.1 Payment for Service (cont'd)

(CT) A. Residence Service (cont'd)

(MT) The Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
(MT)

At least 24 hours preceding a discontinuance, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

The Telephone Company shall postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity. Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

CANCELLED

SEP 12 2004

By *3rd RS 12.02*
Public Service Commission
MISSOURI

Issued: February 7, 2003

Effective: March 9, 2003

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 12.02
Replacing Original Sheet 12.02

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

A. Residence Service-(Continued)

Missouri Public Service Commission

REC'D SEP 29 2000

At least 24 hours preceding a discontinuance, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

(RT)

(RT)

The Telephone Company shall postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity. Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding (and unpaid for such service before any additional service will be furnished.

CANCELLED

MAR 09 2003

2nd RS 12.02
Missouri Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED DEC 01 2000

Issued: September 29, 2000

Effective: ~~September 29, 2000~~

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

DEC 01 2000

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
Original Sheet 12.02

RECEIVED

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

APR 21 1995

17.6 PAYMENTS FOR SERVICE

17.6.1 Payment for Service

MO. PUBLIC SERVICE COMM.

A. Residence Service-(Continued)

(MT)

At least 24 hours preceding a discontinuance, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

When the customer incurs charges not covered by a deposit or guaranty and evidences an intent not to pay such charges when due, service may be discontinued at any time after written notice has been sent certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided. The written notice shall state how a customer has evidenced an intent not to pay charges when due.

The Telephone Company shall postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity. Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

(MT)

CANCELLED

DEC 01 2000
BY 1ST RS 12.02
Public Service Commission
MISSOURI

Issued: **APR 21 1995**

Effective:

MAY 21 1995

FILED

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

MAY 21 1995

MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE(cont'd)

17.6.1 Payment for Service(cont'd)

B. Business Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 10 days from the rendition of a bill to pay the charges.

Effective November 1, 2011 business customers will have a Late Payment Charge equal to the greater of \$15.00 or 2.5% of the unpaid balance applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill. (CT)
(CT)

Where possible, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

The State of Missouri and its State agencies are exempted from the late payment charge unless or until §34.055 RSMo (1994) is revised to authorize telecommunications utilities to impose late penalties if the State does not pay for goods or services within 30 days.

Upon non-payment of any sum due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of service. This written notice shall be sent or delivered to the customer at least five days prior to the date of the discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been furnished to the customer.

Business customers may have a Convenience Fee apply in each instance when the subscriber requests a Company Representative's assistance in processing a payment. The subscriber will be informed by the Company Representative of the charge prior to processing the subscriber's payment. The charge will not apply to payments made via the automated payment option of the Company's interactive voice response (IVR) systems, payments made online via the Company's website, or payments made by mail./1/.

Convenience Fee (per payment request) \$5.00

/1/ The fee will not apply when automated payment systems are unavailable due to system problems.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE(cont'd)

17.6.1 Payment for Service(cont'd)

B. Business Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 10 days from the rendition of a bill to pay the charges.

(RT)
(RT)
(RT)

Effective February 1, 2009 business customers will have a Late Payment Charge equal to the greater of \$8.00 or 1.5% of the unpaid balance applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill.

(CT)
(CT)

Where possible, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

The State of Missouri and its State agencies are exempted from the late payment charge unless or until §34.055 RSMo (1994) is revised to authorize telecommunications utilities to impose late penalties if the State does not pay for goods or services within 30 days.

Upon non-payment of any sum due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of service. This written notice shall be sent or delivered to the customer at least five days prior to the date of the discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been furnished to the customer.

Business customers may have a Convenience Fee apply in each instance when the subscriber requests a Company Representative's assistance in processing a payment. The subscriber will be informed by the Company Representative of the charge prior to processing the subscriber's payment. The charge will not apply to payments made via the automated payment option of the Company's interactive voice response (IVR) systems, payments made online via the Company's website, or payments made by mail./1/.

(RT)

Convenience Fee (per payment request) \$5.00

/1/ The fee will not apply when automated payment systems are unavailable due to system problems.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE(cont'd)

17.6.1 Payment for Service(cont'd)

B. Business Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 10 days from the rendition of a bill to pay the charges.

A Late Payment Charge of one point five seven five percent (1.575%) will be applied to all charges carried over to the next monthly bill. The Late Payment Charge may be applied to any disputed amount and will be adjusted if the claim is settled in the customer's favor.

Effective October 22, 2007, business customers in exchanges classified as competitive as detailed in Section 32 of this tariff, will have a Late Payment Charge equal to the greater of \$8.00 or 1.5% of the unpaid balance applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill.

Where possible, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

The State of Missouri and its State agencies are exempted from the late payment charge unless or until §34.055 RSMo (1994) is revised to authorize telecommunications utilities to impose late penalties if the State does not pay for goods or services within 30 days.

Upon non-payment of any sum due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of service. This written notice shall be sent or delivered to the customer at least five days prior to the date of the discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been furnished to the customer.

Business customers in exchanges classified as competitive as detailed in Section 32 of this tariff, (AT) may have a Convenience Fee apply in each instance when the subscriber requests a Company Representative's assistance in processing a payment. The subscriber will be informed by the Company Representative of the charge prior to processing the subscriber's payment. The charge will not apply to payments made via the automated payment option of the Company's interactive voice response (IVR) systems, payments made online via the Company's website, or payments made by mail./1/. (AT)

Convenience Fee (per payment request) \$5.00 (NR)

/1/ The fee will not apply when automated payment systems are unavailable due to system problems. (AT)

ISSUED: May 23, 2008

EFFECTIVE: June 23, 2008

CANCELLED
February 1, 2009
Missouri Public
Service Commission
JI-2009-0536

By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

FILED
TT-2008-0370 Missouri Public
Service Commission

**P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 17
6th Revised Sheet 13
Replacing 5th Revised Sheet 13

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE(cont'd)

17.6.1 Payment for Service(cont'd)

B. Business Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 10 days from the rendition of a bill to pay the charges.

A Late Payment Charge of one point five seven five percent (1.575%) will be applied to all charges carried over to the next monthly bill. The Late Payment Charge may be applied to any disputed amount and will be adjusted if the claim is settled in the customer's favor.

Effective October 22, 2007, business customers in exchanges classified as competitive as detailed in Section 32 of this tariff, will have a Late Payment Charge equal to the greater of \$8.00 or 1.5% of the unpaid balance applied to accounts which have charges greater than \$5.00 carried over to the next monthly bill.

(AT)
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(AT)

Where possible, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

The State of Missouri and its State agencies are exempted from the late payment charge unless or until §34.055 RSMo (1994) is revised to authorize telecommunications utilities to impose late penalties if the State does not pay for goods or services within 30 days.

Upon non-payment of any sum due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of service. This written notice shall be sent or delivered to the customer at least five days prior to the date of the discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been furnished to the customer.

Issued: October 12, 2007

Effective: October 22, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
June 23, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 17
5th Revised Sheet 13
Replacing 4th Revised Sheet 13

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE (cont'd)

17.6.1 Payment for Service (cont'd)

B. Business Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 10 days from the rendition of a bill to pay the charges.

A Late Payment Charge of one point five seven five percent (1.575%) will be applied to all charges carried over to the next monthly bill. The Late Payment Charge may be applied to any disputed amount and will be adjusted if the claim is settled in the customer's favor. (CR)

Where possible, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company, the Late Payment Charge will be applied if appropriate.

The State of Missouri and its State agencies are exempted from the late payment charge unless or until §34.055 RSMo (1994) is revised to authorize telecommunications utilities to impose late penalties if the State does not pay for goods or services within 30 days.

Upon non-payment of any sum due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of service. This written notice shall be sent or delivered to the customer at least five days prior to the date of the discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been furnished to the customer.

Issued: May 2, 2007

Effective: June 1, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
Oct. 22, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
4th Revised Sheet 13
Replacing 3rd Revised Sheet 13

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

(AT) 17.6 PAYMENTS FOR SERVICE (cont'd)

(AT) 17.6.1 Payment for Service (cont'd)

B. Business Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 10 days from the rendition of a bill to pay the charges.

(CT) A Late Payment Charge of one and one half percent (1.5%) will be applied to all charges carried over to the next monthly bill. The Late Payment Charge may be applied to any disputed amount and will be adjusted if the claim is settled in the customer's favor.

(AT) Where possible, the Company will exempt the disputed portion of the bill from the Late Payment Charge until the claim is resolved. If the claim is resolved in favor of the Company,
(AT) the Late Payment Charge will be applied if appropriate.

The State of Missouri and its State agencies are exempted from the late payment charge unless or until §34.055 RSMo (1994) is revised to authorize telecommunications utilities to impose late penalties if the State does not pay for goods or services within 30 days.

Upon non-payment of any sum due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of service. This written notice shall be sent or delivered to the customer at least five days prior to the date of the discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been furnished to the customer.

Issued: February 7, 2003

Effective: March 9, 2003

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 13
Replacing 2nd Revised Sheet 13

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE- (Continued)

17.6.1 Payment for Service- (Continued)

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APR 21 1995

MO. PUBLIC SERVICE COMM.

CANCELLED

MAR 09 2003
By 4HRS 13
Public Service Commission
MISSOURI

(MT)

(MT)

B. Business Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 10 days from the rendition of a bill to pay the charges.

A Late Payment Charge of one and one half percent (1.5%) will be applied to all charges carried over to the next monthly bill. The Late Payment Charge will be applied to any disputed amount and will be adjusted if the claim is settled in the customer's favor.

(AT)

(AT)

The State of Missouri and its State agencies are exempted from the late payment charge unless or until §34.055 RSMo (1994) is revised to authorize telecommunications utilities to impose late payment penalties if the State does not pay for goods or services within 30 days.

Upon non-payment of any sum due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of service. This written notice shall be sent or delivered to the customer at least five days prior to the date of the discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been furnished to the customer.

Issued: APR 21 1995

Effective: MAY 21 1995

FILED

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

MAY 21 1995

MISSOURI
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 13
Replacing 1st Revised Sheet 13

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

CANCELLED **RECEIVED**

17.6 PAYMENTS FOR SERVICE-(Continued)

17.6.1 Payment for Service-(Continued)

DEC - 9 1994

A. Residence Service-(Continued)

notice shall state how a customer has evidenced an intent not to pay charges when due.

MAY 21 1995
BY 3rd R.S. # 13
Public Service Commission MISSOURI
PUBLIC SERVICE COMM.

The Telephone Company shall postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity. Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

B. Business Service

The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 10 days from the rendition of a bill to pay the charges.

(AT)
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(AT)

A Late Payment Charge of one and one half percent (1.5%) will be applied to all charges carried over to the next monthly bill. The Late Payment Charge will be applied to any disputed amount and will be adjusted if the claim is settled in the customer's favor.

Upon non-payment of any sum due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of service. This written notice shall be sent or delivered to the customer at least five days prior to the date of the discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been furnished to the customer.

FILED

FEB - 1 1995

Issued:

DEC 0 8 1994

Effective:

FEB 0 1 1995

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

MISSOURI
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 13
Replacing Original Sheet 13

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

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17.6 PAYMENTS FOR SERVICE--(Continued)

SEP 6 1991

17.6.1 Payment for Service--(Continued)

MISSOURI
Public Service Commission

A. Residence Service--(Continued)

notice shall state how a customer has evidenced an intent not to pay charges when due.

(C) The Telephone Company shall postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.

Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished..

B. Business Service

(CT) The customer is responsible for payment of all charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Paragraph 17.4., preceding, where the customer has executed a Contract of Guaranty. A customer shall have at least 10 days from the rendition of a bill to pay the charges.

(C) Upon non-payment of any sum due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of service. This written notice shall be sent or delivered to the customer at least five days prior to the date of the discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, (C) service may be suspended after 48 hours' written notice has been furnished to the customer.

(MT)

CANCELLED

Issued: SEP 09 1991

Effective: OCT 09 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FEB - 11 1995
BY 2nd R.S. #13
Public Service Commission
MISSOURI
FILED

OCT 8 1991

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17

Original Sheet 13

RECEIVED

DEC 29 1983

MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE-(Continued)

17.6.1 Payment for Service-(Continued)

A. Residence Service-(Continued)

notice shall state how a customer has evidenced an intent not to pay charges when due.

The Telephone Company shall postpone a discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.

Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

CANCELLED

801-1991

BY 1st R.S. 13

Public Service Commission

MISSOURI

B. Business Service

The customer is responsible for payment of all charges for services furnished the customer, including charges for services originated or charges accepted at the customer's station and including any charges transferred to the customer's account pursuant to Paragraph 17.4.2, B. where the customer has executed a Contract of Guaranty for an applicant or present customer. A customer shall have at least ten (10) days from the rendition of a bill to pay the charges.

Upon non-payment of any sum due the Telephone Company, the Telephone Company may, after a written notice has been furnished to the customer, without incurring any liability, forthwith discontinue the furnishing of said service. This written notice shall be sent or delivered to the customer at least five (5) days prior to the date of the discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after forty-eight (48) hours' written notice has been furnished to the customer.

Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

FILED

JAN - 1 1984

83-253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
4th Revised Sheet 14
Replacing 3rd Revised Sheet 14

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE-(Continued)

17.6.1 Payment for Service-(Continued)

B. Business Service

Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

(AT) C. Resold Residence or Business Service

Customers of a Local Service Provider (LSP) will be transferred to the Telephone Company's local service if the LSP resells the Telephone Company's services and is delinquent by failing to render payment to SWBT within 75 days of the bill date or as defined in the LSP Resale Agreement. Within 5 days of the transfer the Telephone Company shall inform in writing all affected customers that because of their LSP's failure to pay, their service is now being provided by the Telephone Company. The customer shall also be informed that they have 30 days to select a new LSP.

The Telephone Company may discontinue service to the LSP upon failure to pay undisputed charges as provided for in their Resale Agreement, and shall have no liability to the LSP or the LSP customers in the event of such disconnection.

If any customer fails to select a LSP within 30 days of the change of providers, the Telephone Company shall terminate the customer's service. The Telephone Company shall notify the Commission and the customer's IXC of record of the names of all customers whose service has been terminated. The customer shall be responsible for any and all charges incurred during the selection period.

(AT)

17.6.2 Rates for Fractional Periods

If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the facilities are furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

When rates are on a "per-day" basis, the minimum charge for each day or fraction thereof will be the charge for one day.

The customer is required to pay his pro-rata share of special license and other taxes as specified under Paragraph 17.11 of this Section of the Tariff.

(MT)

Issued: April 1, 1998

Effective: May 8, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.11-2014-0380

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
3rd Revised Sheet 14
Replacing 2nd Revised Sheet 14

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

17.6 PAYMENTS FOR SERVICE--(Continued)

JUN 18 1993

17.6.1 Payment for Service--(Continued)

MO. PUBLIC SERVICE COMM.

B. Business Service

Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

17.6.2 Rates for Fractional Periods

If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the facilities are furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

When rates are on a "per-day" basis, the minimum charge for each day or fraction thereof will be the charge for one day.

The customer is required to pay his pro-rata share of special license and other taxes as specified under Paragraph 17.11 of this Section of the Tariff.

17.6.3 Some items of equipment, as determined by the Telephone Company, may be shipped to the customer at the customer's request via the United States Postal Service or other common carrier. If the customer elects this option, all shipping and handling charges imposed by the carrier will apply in addition to the rates and charges specified for the equipment.

All customers will receive one copy of their monthly telephone bill in a paper format unless the customer chooses another method offered by the company. For an additional charge, the customer may choose to receive up to 99 paper copies of their monthly bill either as a one-time occurrence or on a recurring monthly basis.

(AT) **CANCELLED**
(AT)

MAY 08 1993
By 4/18/93
Public Service Commission
MISSOURI
A customer may request a duplicate paper copy or copies of their bill. A charge of \$3.00 will apply for each complete bill copy not in excess of 15 pages; an additional charge of \$.05 per page per bill will apply in excess of 15 pages.

These charges will apply to each copy of the bill, including both one-time and recurring monthly requests.

If the customer's bill is lost, for reasons other than negligence by the customer, and the customer notifies the Company within 60 days of the billing date, one copy of the bill will be provided at no charge.

Issued: **JUN 23 1993**

Effective: **JUL 23 1993**

FILED

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

MO. PUBLIC SERVICE COMM.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 17 2nd Revised Sheet 14 Replacing 1st Revised Sheet 14

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

17.6 PAYMENTS FOR SERVICE-(Continued)

JUL 23 1992

17.6.1 Payment for Service-(Continued)

MISSOURI

B. Business Service

Public Service Commission

Any applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

17.6.2 Rates for Fractional Periods

If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the facilities are furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

When rates are on a "per-day" basis, the minimum charge for each day or fraction thereof will be the charge for one day.

The customer is required to pay his pro-rata share of special license and other taxes as specified under Paragraph 17.11 of this Section of the Tariff.

17.6.3 Some items of equipment, as determined by the Telephone Company, may be shipped to the customer at the customer's request via the United States Postal Service or other common carrier. If the customer elects this option, all shipping and handling charges imposed by the carrier will apply in addition to the rates and charges specified for the equipment.

(AT) 17.6.4 All customers will receive one copy of their monthly telephone bill in a paper format. For an additional charge, the customer may choose to receive up to 99 copies of their monthly bill either as a one-time occurrence or on a recurring monthly basis.

A customer may request a duplicate paper copy or copies of their bill. A charge of \$3.00 will apply for each complete bill copy not in excess of 15 pages; an additional charge of \$.05 per page per bill will apply in excess of 15 pages.

These charges will apply to each copy of the bill, including both one-time and recurring monthly requests.

If the customer's bill is lost, for reasons other than negligence by the customer, and the customer notifies the Company within 60 days of the billing date, one copy of the bill will be provided at no charge.

FILED

Issued: JUL 22 1992

Effective:

~~AUG 2 9 1992~~

AUG 29 1992

AUG 29 1992

By A. D. ROBERTSON, Assistant Vice President-External Affairs PUBLIC SERVICE COMM. Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 14
Replacing Original Sheet 14

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

RECEIVED

SEP 6 1991

MISSOURI
Public Service Commission

17.6 PAYMENTS FOR SERVICE-(Continued)

(MT) 17.6.1 Payment for Service-(Continued)

B. Business Service-(Continued)

An applicant or one for whom an application is made, owing the Telephone Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service before any additional service will be furnished.

(MT)

17.6.2 Rates for Fractional Periods

If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the facilities are furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

(C)

When rates are on a "per-day" basis, the minimum charge for each day or fraction thereof will be the charge for one day.

The customer is required to pay his pro-rate share of special license and other taxes as specified under Paragraph 17.11 of this Section of the Tariff.

17.6.3 Some items of equipment, as determined by the Telephone Company, may be shipped to the customer at the customer's request via the United States Postal Service or other common carrier. If the customer elects this option, all shipping and handling charges imposed by the carrier will apply in addition to the rates and charges specified for the equipment.

CANCELLED

AUG 29 1992
BY John R. J. #14
Public Service Commission
MISSOURI

Issued: SEP 09 1991

Effective:

FILED

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

OCT 8 1991

MO. PUBLIC SERVICE COMM.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
Original Sheet 14
DEC 29 1983
MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE-(Continued)

17.6.2 Rates for Fractional Periods

If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the facilities are furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty (30) days.

When rates are on a "per-day" basis, the minimum charge for each day or fraction thereof will be the charge for one day.

The customer is required to pay his pro-rata share of special license and other taxes as specified under Paragraph 17.11 of this section of the Tariff.

17.6.3 Some items of equipment, as determined by the Telephone Company, may be shipped to the customer at the customer's request via the United States Postal Service or other common carrier. If the customer elects this option, all shipping and handling charges imposed by the carrier will apply in addition to the rates and charges specified for the equipment.

CANCELLED
OCT - 8 1991 #
BY J or R.S. # 14
Public Service Commission
MISSOURI

FILED
JAN - 1 1934
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 17
7th Revised Sheet 15
Replacing 6th Revised Sheet 15

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE-Continued

17.6.3 Some items of equipment, as determined by the Telephone Company, may be shipped to the customer at the customer's request via the United States Postal Service or other common carrier. If the customer elects this option, all shipping and handling charges imposed by the carrier will apply in addition to the rates and charges specified for the equipment.

All customers will receive one copy of their monthly telephone bill in a paper format unless the customer chooses another method offered by the Company. For an additional charge, the customer may choose to receive up to 99 paper copies of their monthly bill either as a one-time occurrence or on a recurring monthly basis.

A customer may request a duplicate paper copy or copies of their bill. A charge of \$3.00 will apply for each complete bill copy not in excess of 15 pages; an additional charge of \$.05 per page per bill will apply in excess of 15 pages. When Business Local Calling Assurance is included in a bundle or package, the duplicate paper bill charge will be \$7.95.

(AT)
(AT)

These charges will apply to each copy of the bill, including both one-time and recurring monthly requests. If the customer's bill is lost, for reasons other than negligence by the customer, and the customer notifies the Company within 60 days of the billing date, one copy of the bill will be provided no charge.

17.6.4 Annuity Factors

Unless specified elsewhere in the tariff, the following table of annuity factors should be used to calculate the appropriate monthly payment for those services offering an optional payment plan:

ANNUITY FACTORS BASED ON DISCOUNT RATE OF 9.50%

<u>Installment Term</u>	<u>Factor</u>	<u>Installment Term</u>	<u>Factor</u>
12 Months	.0875	72 Months	.0181
24 Months	.0457	84 Months	.0161
36 Months	.0319	96 Months	.0147
48 Months	.0249	108 Months	.0136
60 Months	.0208	120 Months	.0127

Issued: February 18, 2010

Effective: February 28, 2010

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

FILED
Missouri Public
Service Commission
JL-2010-0506

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 17 6th Revised Sheet 15 Replacing 5th Revised Sheet 15

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE-Continued

(MT) 17.6.3 Some items of equipment, as determined by the Telephone Company, may be shipped to the customer at the customer's request via the United States Postal Service or other common carrier. If the customer elects this option, all shipping and handling charges imposed by the carrier will apply in addition to the rates and charges specified for the equipment.

All customers will receive one copy of their monthly telephone bill in a paper format unless the customer chooses another method offered by the Company. For an additional charge, the customer may choose to receive up to 99 paper copies of their monthly bill either as a one-time occurrence or on a recurring monthly basis.

A customer may request a duplicate paper copy or copies of their bill. A charge of \$3.00 will apply for each complete bill copy not in excess of 15 pages; an additional charge of \$.05 per page per bill will apply in excess of 15 pages.

These charges will apply to each copy of the bill, including both one-time and recurring monthly requests. If the customer's bill is lost, for reasons other than negligence by the customer, and the customer notifies the Company within 60 days of the billing date, one copy of the bill will be provided at no charge.

(MT)

(FC) 17.6.4 Annuity Factors

Unless specified elsewhere in the tariff, the following table of annuity factors should be used to calculate the appropriate monthly payment for those services offering an optional payment plan:

ANNUITY FACTORS BASED ON DISCOUNT RATE OF 9.50%

Table with 4 columns: Installment Term, Factor, Installment Term, Factor. Rows include 12, 24, 36, 48, 60, 72, 84, 96, 108, 120 Months.

(MT)

(MT)

Issued: April 1, 1998

Effective: May 8, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED February 28, 2010 Missouri Public Service Commission JI-2010-0506

Filed Missouri Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
5th Revised Sheet 15
Replacing 4rd Revised Sheet 15

RECEIVED

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

AUG 20 1996

17.6 PAYMENTS FOR SERVICE-Continued

17.6.5 Annuity Factors

**MISSOURI
Public Service Commission**

Unless specified elsewhere in the tariff, the following table of annuity factors should be used to calculate the appropriate monthly payment for those services offering an optional payment plan:

ANNUITY FACTORS BASED ON DISCOUNT RATE OF 9.50%

<u>Installment Term</u>	<u>Factor</u>	<u>Installment Term</u>	<u>Factor</u>
12 Months	(CR) .0875	72 Months	(CR) .0181
24 Months	.0457	84 Months	.0161
36 Months	.0319	96 Months	.0147
48 Months	.0249	108 Months	.0136
60 Months	(CR) .0208	120 Months	(CR) .0127

CANCELLED

MAY 08 1998

By LARS #15
**Public Service Commission
MISSOURI**

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY

17.7.1 Obligations of Customers

- A. Alterations--The customer agrees to notify the Company promptly, in writing, whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's network wiring or equipment, and the customer agrees to pay the Company's current charges for such changes.
- B. Maintenance and Repairs--All ordinary expense of maintenance and repair associated with network facilities and equipment, unless otherwise specified in this Tariff, is borne by the Telephone Company. The customer agrees to take good care of the network equipment and facilities provided. In case of damage to or destruction of any of the Company's network equipment or facilities not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the Company's network equipment destroyed or for the cost of restoring the Company's network equipment to its original condition, except where such damage is not occasioned by the negligence of the customer.
- C. Rearrangements and Installation of Equipment and Facilities--Customers may not install, rearrange, disconnect or remove or permit others to install, rearrange, disconnect or remove any network wiring or equipment associated with the Telephone Company facilities, except upon the written consent of the Telephone Company or as provided for by this Tariff.

FILED

SEP 19 1996

Issued: **AUG 20 1996**

Effective: **SEP 19 1996**

By KAREN E. JENNINGS, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri.

MO.PUBLICSERVICECOMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
4th Revised Sheet 15
Replacing 3rd Revised Sheet 15

RECEIVED

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE-Continued

JAN 26 1996

17.6.5 Annuity Factors

Unless specified elsewhere in the tariff, the following table factors should be used to calculate the appropriate monthly payment for those services offering an optional payment plan:

MISSOURI
Public Service Commission

(CR) ANNUITY FACTORS BASED ON DISCOUNT RATE OF 9.74%

<u>Installment Term</u>	<u>Factor</u>	<u>Installment Term</u>	<u>Factor</u>
12 Months	(CR) .0876	72 Months	(CR) .0182
24 Months	.0458	84 Months	.0163
36 Months	.0320	96 Months	.0148
48 Months	.0250	108 Months	.0132
60 Months	(CR) .0209	120 Months	(CR) .0118

CANCELLED

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY

17.7.1 Obligations of Customers

- A. Alterations--The customer agrees to notify the Company promptly in writing, whenever alterations or new construction on premises leased by him will necessitate changes in the Company's network wiring or equipment, and the customer agrees to pay the Company's current charges for such changes.
- B. Maintenance and Repairs--All ordinary expense of maintenance and repair associated with network facilities and equipment, unless otherwise specified in this Tariff, is borne by the Telephone Company. The customer agrees to take good care of the network equipment and facilities provided. In case of damage to or destruction of any of the Company's network equipment or facilities not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the Company's network equipment destroyed or for the cost of restoring the Company's network equipment to its original condition, except where such damage is not occasioned by the negligence of the customer.
- C. Rearrangements and Installation of Equipment and Facilities--Customers may not install, rearrange, disconnect or remove or permit others to install, rearrange, disconnect or remove any network wiring or equipment associated with the Telephone Company facilities, except upon the written consent of the Telephone Company or as provided for by this Tariff.

SEP 19 1995
R.S. # 15
MISSOURI
Public Service Commission

Issued:

JAN 26 1996

Effective:

FEB 26 1996

FILED

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

FEB 26 1996

MO. PUBLIC SERVICE COMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 17 3rd Revised Sheet 15 Replacing 2nd Revised Sheet 15

RECEIVED

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.6 PAYMENTS FOR SERVICE-Continued

DEC 23 1994

17.6.5 Annuity Factors

MO. PUBLIC SERVICE COMM.

Unless specified elsewhere in the tariff, the following table of annuity factors should be used to calculate the appropriate monthly payment for those services offering an optional payment plan:

(CR)

ANNUITY FACTORS BASED ON DISCOUNT RATE OF 9.38%

<u>Installment Term</u>	<u>Factor</u>	<u>Installment Term</u>	<u>Factor</u>
12 Months	.0875	72 Months	(CR) .0180
24 Months	.0457	84 Months	.0161
36 Months	(CR) .0318	(AT) 96 Months	(NR) .014
48 Months	.0249	108 Months	.0135
60 Months	.0208	(AT) 120 Months	(NR) .0127

CANCELLED

FEB 26 1996 BY *KIR R.S.F.* Public Service Commission MISSOURI

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY

17.7.1 Obligations of Customers

- A. Alterations--The customer agrees to notify the Company promptly, in writing, whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's network wiring or equipment, and the customer agrees to pay the Company's current charges for such changes.
- B. Maintenance and Repairs--All ordinary expense of maintenance and repair associated with network facilities and equipment, unless otherwise specified in this Tariff, is borne by the Telephone Company. The customer agrees to take good care of the network equipment and facilities provided. In case of damage to or destruction of any of the Company's network equipment or facilities not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the Company's network equipment destroyed or for the cost of restoring the Company's network equipment to its original condition, except where such damage is not occasioned by the negligence of the customer.
- C. Rearrangements and Installation of Equipment and Facilities--Customers may not install, rearrange, disconnect or remove or permit others to install, rearrange, disconnect or remove any network wiring or equipment associated with the Telephone Company facilities, except upon the written consent of the Telephone Company or as provided for by this Tariff.

FILED

Issued: DEC 23 1994

Effective: JAN 30 1995

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

MISSOURI Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 15
Replacing 1st Revised Sheet 15

RECEIVED

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MAR 30 1994

(AT) 17.6 PAYMENTS FOR SERVICE-Continued

17.6.5 Annuity Factors

**MISSOURI
Public Service Commission**

Unless specified elsewhere in the tariff, the following table of annuity factors should be used to calculate the appropriate monthly payment for those services offering an optional payment plan:

ANNUITY FACTORS BASED ON DISCOUNT RATE OF 9.49%

<u>Installment Term</u>	<u>Factor</u>
12 Months	.0875
24 Months	.0457
36 Months	.0319
48 Months	.0249
60 Months	.0208
72 Months	.0181
84 Months	.0161

CANCELLED

JAN 30 1995
BY 3rd R.S. #15
**Public Service Commission
MISSOURI**

(AT)

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY

17.7.1 Obligations of Customers

- A. Alterations--The customer agrees to notify the Company promptly, in writing, whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's network wiring or equipment, and the customer agrees to pay the Company's current charges for such changes.
- B. Maintenance and Repairs--All ordinary expense of maintenance and repair associated with network facilities and equipment, unless otherwise specified in this Tariff, is borne by the Telephone Company. The customer agrees to take good care of the network equipment and facilities provided. In case of damage to or destruction of any of the Company's network equipment or facilities not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the Company's network equipment destroyed or for the cost of restoring the Company's network equipment to its original condition, except where such damage is not occasioned by the negligence of the customer.
- C. Rearrangements and Installation of Equipment and Facilities--Customers may not install, rearrange, disconnect or remove or permit others to install, rearrange, disconnect or remove any network wiring or equipment associated with the Telephone Company facilities, except upon the written consent of the Telephone Company or as provided for by this Tariff.

FILED

MAY 19 1994

Issued:

MAR 31 1994

Effective:

MAY 19 1994

**MISSOURI
Public Service Commission**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 15
Replacing Original Sheet 15

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY

RECEIVED

17.7.1 Obligations of Customers

NOV 26 1986

- (CT) A. Alterations--The customer agrees to notify the Company promptly, in writing, whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment, and the customer agrees to pay the Company's current charges for such changes.
- (CT) B. Maintenance and Repairs--All ordinary expense of maintenance and repair associated with network facilities and equipment, unless otherwise specified in this Tariff, is borne by the Telephone Company. The customer agrees to take good care of the network equipment and facilities provided. In case of damage to or destruction of any of the Company's network equipment or facilities not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the Company's network equipment destroyed or for the cost of restoring the Company's network equipment to its original condition, except where such damage is not occasioned by the negligence of the customer.
- (CT) C. Rearrangements and Installation of Equipment and Facilities--Customers may not install, rearrange, disconnect or remove or permit others to install, rearrange, disconnect or remove any network wiring or equipment associated with the Telephone Company facilities, except upon the written consent of the Telephone Company or as provided for by this Tariff.

CANCELLED

MAY 19 1994
BY 2nd R.S. #15
Public Service Commission
MISSOURI

FILED
JAN - 1 1987
Public Service Commission

Issued: DEC 01 1986

Effective: JAN 01 1987

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 10
Original Sheet 15

DEC 29 1983

MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY

17.7.1 Obligations of Customers

- A. Alterations--The customer agrees to notify the Company promptly, in writing, whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment, and the customer agrees to pay the Company's current charges for such changes.
- B. Maintenance and Repairs--All ordinary expense of maintenance and repair, unless otherwise specified in this Tariff, is borne by the Telephone Company. The customer agrees to take good care of the equipment and facilities provided. In case of damage to or destruction of any of the Company's equipment or facilities not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the Company's equipment destroyed or for the cost of restoring the Company's equipment to its original condition, except where such damage is not occasioned by the negligence of the customer.
- C. Rearrangements and Installation of Equipment and Facilities--Customers may not install, rearrange, disconnect or remove or permit others to install, rearrange, disconnect or remove any wiring or equipment associated with the Telephone Company facilities, except upon the written consent of the Telephone Company or as provided for by this Tariff.

CANCELLED

JAN 1 1987

BY ISA R.S. #15
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
JAN - 1 1987
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 16
Replacing 1st Revised Sheet 16

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

(MT) 17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY

17.7.1 Obligations of Customers

- A. Alterations--The customer agrees to notify the Company promptly, in writing, whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's network wiring or equipment, and the customer agrees to pay the Company's current charges for such changes.
- B. Maintenance and Repairs--All ordinary expense of maintenance and repair associated with network facilities and equipment, unless otherwise specified in this Tariff, is borne by the Telephone Company. The customer agrees to take good care of the network equipment and facilities provided. In case of damage to or destruction of any of the Company's network equipment or facilities not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the Company's network equipment destroyed or for the cost of restoring the Company's network equipment to its original condition, except where such damage is not occasioned by the negligence of the customer.
- C. Rearrangements and Installation of Equipment and Facilities--Customers may not install, rearrange, disconnect or remove or permit others to install, rearrange, disconnect or remove any network wiring or equipment associated with the Telephone Company facilities, except upon the written consent of the Telephone Company or as provided for by this Tariff.
- D. Use of Commercial Power for Operation of Equipment or Facilities--Unless specifically provided otherwise in this Tariff, when commercial power is used for the operation of Telephone Company equipment or facilities, the customer will provide the necessary power wiring, power outlets and commercial power. The customer assumes all responsibility for the safe condition of the power wiring, power outlets and commercial power.
- E. Electrical Grounding/Bonding - The customer is responsible for grounding and/or bonding the premises, any structure in which service is to be provided or used, as well as any equipment and associated wiring. The Telephone Company shall in no way be liable for any harm or any damages arising in connection with any failure to properly ground or bond the service, the premises, any structure in which the service is to be provided or used, any equipment or any associated wiring.

(MT)

(MT)

(MT)

Issued: April 1, 1998

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By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY--(Continued)

MISSOURI
Public Service Commission

17.7.1 Obligations of Customers--(Continued)

D. Use of Commercial Power for Operation of Equipment or Facilities--Unless specifically provided otherwise in this Tariff, when commercial power is used for the operation of Telephone Company equipment or facilities, the customer will provide the necessary power wiring, power outlets and commercial power. The customer assumes all responsibility for the safe condition of the power wiring, power outlets and commercial power.

(AT) E. Electrical Grounding/Bonding - The customer is responsible for grounding and/or bonding the premises, any structure in which service is to be provided or used, as well as any equipment and associated wiring. The Telephone Company shall in no way be liable for any harm or any damages arising in connection with any failure to properly ground or bond the service, the premises, any structure in which the service is to be provided or used, any equipment or any associated wiring.
(AT)

17.7.2 Rights of the Telephone Company

A. Work Performed on an Overtime Basis--The charges specified in this Tariff do not contemplate work being performed by the Telephone Company employees involved at a time when overtime wages apply, due to the request of the customer. If the customer requests that overtime labor be performed, an additional charge based on the additional costs involved applies.

B. Work Interruption--The charges specified in this Tariff do not contemplate work once begun being interrupted by the customer. If the customer interrupts work once begun, an additional charge based on the additional costs involved applies.

C. Ownership--Equipment and lines on customers' premises furnished by the Telephone Company shall be and remain the property of the Telephone Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment and lines for the purpose of making collections from coin boxes and, upon termination of the service, for the purpose of removing such equipment and lines.

CANCELLED

FILED

MAY 08 1998

MAY - 9 1992

By *2nd RS #16*
Public Service Commission
MISSOURI

MO. PUBLIC SERVICE COMM.

Issued: DEC 10 1991

Effective: ~~MAY 09 1992~~

MAY 09 1992

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff

Section 17

Original Sheet 16

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DEC 29 1983

MISSOURI Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS.

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY-(Continued)

17.7.1 Obligations of Customers-(Continued)

D. Use of Commercial Power for Operation of Equipment or Facilities--Unless specifically provided otherwise in this Tariff, when commercial power is used for the operation of Telephone Company equipment or facilities, the customer will provide the necessary power wiring, power outlets and commercial power. The customer assumes all responsibility for the safe condition of the power wiring, power outlets and commercial power.

17.7.2 Rights of the Telephone Company

A. Work Performed on an Overtime Basis--The charges specified in this Tariff do not contemplate work being performed by the Telephone Company employees involved at a time when overtime wages apply, due to the request of the customer. If the customer requests that overtime labor be performed, an additional charge based on the additional costs involved applies.

B. Work Interruption--The charges specified in this Tariff do not contemplate work once begun being interrupted by the customer. If the customer interrupts work once begun, an additional charge based on the additional costs involved applies.

C. Ownership--Equipment and lines on customers' premises furnished by the Telephone Company shall be and remain the property of the Telephone Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment and lines for the purpose of making collections from coin boxes and, upon termination of the service, for the purpose of removing such equipment and lines.

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BY 1st R.S. #16

Public Service Commission
MISSOURI

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 17
Original Sheet 16.01

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY-(Continued)

(MT) 17.7.2 Rights of the Telephone Company

- A. Work Performed on an Overtime Basis--The charges specified in this Tariff do not contemplate work being performed by the Telephone Company employees involved at a time when overtime wages apply, due to the request of the customer. If the customer requests that overtime labor be performed, an additional charge based on the additional costs involved applies.
- B. Work Interruption--The charges specified in this Tariff do not contemplate work once begun being interrupted by the customer. If the customer interrupts work once begun, an additional charge based on the additional costs involved applies.
- C. Ownership--Equipment and lines on customers' premises furnished by the Telephone Company shall be and remain the property of the Telephone Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment and lines for the purpose of making collections from coin boxes and, upon termination of the service, for the purpose of removing such equipment and lines.

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By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY-
(Continued)

17.7.2 Rights of the Telephone Company-(Continued)

- D. Customers' Use of Equipment for Display Purposes-The Telephone Company reserves all rights with respect to use of items furnished or owned by it for display of advertising, and the customer shall not so display advertising or permit such display except upon the approval of the Telephone Company.
- E. Impairment of Telephone Service-When the general telephone service to the public is impaired by a customer's use of telephone service or service directly incident thereto, the Telephone Company shall have the right to require the customer to contract with the Telephone Company for such additional equipment or facilities and/or to require the customer to attend properly the equipment or facilities, as may be necessary in the judgment of the Telephone Company, to remove the cause of said impairment, or if the requirement is refused or will not remedy the situation, to discontinue service completely.
- F. Abandonment of Telephone Service-The Telephone Company may discontinue service which has been abandoned.
- G. Abuse of Telephone Service-The Telephone Company may discontinue service which is used:
 1. In such a way that interferes with the service of other telephone users;
 2. For any purpose other than a means of communication;
 3. To communicate profane or obscene language;
 4. For a call or calls, anonymous or otherwise, if made in a manner which reasonably could be expected to frighten, abuse, torment or harass another;
 - (RT) 5. In any fraudulent or unlawful manner;
 - (AT) 6. To disseminate without authorization confidential, proprietary information of the Telephone Company or information that would enable other persons to gain unauthorized access to the Telephone Company's network or facilities; or
 - (FC) 7. In a manner which violates any of the lawful regulations of the Telephone Company.

Issued: December 27, 1985

Effective: January 27, 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY

(Continued)

17.7.2 Rights of the Telephone Company-(Continued)

- D. Customers' Use of Equipment for Display Purposes-The Telephone Company reserves all rights with respect to use of items furnished or owned by it for display of advertising, and the customer shall not so display advertising or permit such display except upon the approval of the Telephone Company.
- E. Impairment of Telephone Service-When the general telephone service to the public is impaired by a customer's use of telephone service or service directly incident thereto, the Telephone Company shall have the right to require the customer to contract with the Telephone Company for such additional equipment or facilities and/or to require the customer to attend properly the equipment or facilities, as may be necessary in the judgment of the Telephone Company, to remove the cause of said impairment, or if the requirement is refused or will not remedy the situation, to discontinue service completely.
- F. Abandonment of Telephone Service-The Telephone Company may discontinue service which has been abandoned.
- G. Abuse of Telephone Service-The Telephone Company may discontinue service which is used:
 1. In such a way that interferes with the service of other telephone users;
 2. For any purpose other than a means of communication;
 3. To communicate profane or obscene language;
 4. For a call or calls, anonymous or otherwise, if made in a manner which reasonably could be expected to frighten, abuse, torment or harass another;
 5. In any fraudulent or unlawful manner; or
 6. In a manner which violates any of the lawful regulations of the Telephone Company.

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JAN 27 1986

BY 1st R.S.#17
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Public Service Commission

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 17
Original Sheet 18

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY-
(Continued)

17.7.2 Rights of the Telephone Company-(Continued)

- H. Telephone Directory Distribution-The Telephone Company distributes to its customers without charge such directory information as in its opinion is generally necessary for the efficient use of the service. Any additional directories or information requested by a customer will be furnished without additional charge where, in the opinion of the Company, such provisions will lend to a more efficient use of the service by that particular customer. Other directories will be furnished at the discretion of the Company at a reasonable rate.
- I. Telephone Directory Ownership-Directories regularly furnished to customers are the property of the Telephone Company, are loaned to customers only as an aid to the use of the telephone service and are to be returned to the Telephone Company upon request. Customers must not deface or mutilate such directories or attach or permit attachment of covers of any sort or description without the written consent of the Telephone Company. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced or mutilated while in possession of customers.
- J. Telephone Numbers-The Telephone Company reserves the right to change the telephone number or numbers assigned to a customer or the central office designation associated with such telephone number or numbers, or both, as reasonably appropriate in the conduct of its business. The customer has no property right in any number or central office designation assigned by the Telephone Company in the furnishing of telephone service.

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY-
(Continued)

17.7.2 Rights of the Telephone Company-(Continued)

K. Unauthorized Attachments or Connections-Where the customer uses unauthorized equipment, accessories, apparatus, circuit or device, he will be held responsible for the cost of correcting any impairment of service caused by the use of such attachment or connection and will be billed the amount specified in Section 16 of this Tariff for each service call made to his premises or the premises of any other customer by reason of the use of such attachment or connection with facilities of the Telephone Company.

L. Protective Equipment

1. When a hazardous electrical environment is present at a customer's premises, protective equipment is required sufficient to protect all facilities affected when the estimated rise in ground potential is sufficient to cause damage to Telephone Company facilities or to endanger the safety of its employees or customers or impair other customer's service. The customer may elect to provide his own protective equipment, subject to Telephone Company specifications, or such protective equipment can be provided by the Telephone Company and special charges will apply.
2. Neutralizing transformers, isolating transformers, drainage coils and other special protective equipment for use in providing service to customer's premises where there are high ground potentials, even though not required by the preceding paragraph, may be provided by the customer, subject to Telephone Company specifications, or such protective equipment can be provided by the Telephone Company and special charges will apply.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
2nd Revised Sheet 20
Replacing 1st Revised Sheet 20

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.8 LIABILITY OF THE TELEPHONE COMPANY

17.8.1 Defacement of Premises-No liability shall attach to the Telephone Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's equipment, facilities and associated wiring on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Telephone Company or its employees.

17.8.2 Errors-The Telephone Company's liability for damages arising from errors or omissions in the making up or printing of its directories or in accepting listings as presented by customers or prospective customers shall be limited to the amount of actual impairment of the customer's service, and in no event shall it exceed the amount paid for the service during the period covered by the directory in which the error or omission occurs.

17.8.3 Interruptions of Service-The customer assumes all risk for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, failures or defects in equipment and facilities furnished by the Telephone Company occurring in the course of furnishing service, in the telephone service or other communication services furnished him by the Telephone Company, or of the Telephone Company failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, except as follows: If service is interrupted other than by negligence or willful act of the customer, an allowance at the rate for that portion of the customer's service affected by the interruption shall be made for the time such interruption continues after the fact is reported by the customer or after detected by the Telephone Company and the interruption is for more than 24 hours. No other liability shall in any case attach to the Company in consideration of such interruptions. The Telephone Company will not be responsible for any loss or damage nor for any impairment or failure of the service arising from or in connection with the use of customer-owned facilities or equipment and not caused solely by the negligence of the Telephone Company.

(RT)

Issued: March 24, 1997

Effective: April 30, 1997

By KAREN JENNINGS, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 20
Replacing Original Sheet 20
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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MAR 10 1995

17.8 LIABILITY OF THE TELEPHONE COMPANY

MISSOURI
Public Service Commission

17.8.1 Defacement of Premises-No liability shall attach to the Telephone Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's equipment, facilities and associated wiring on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Telephone Company or its employees.

17.8.2 Errors-The Telephone Company's liability for damages arising from errors or omissions in the making up or printing of its directories or in accepting listings as presented by customers or prospective customers shall be limited to the amount of actual impairment of the customer's service, and in no event shall it exceed the amount paid for the service during the period covered by the directory in which the error or omission occurs.

17.8.3 Interruptions of Service-The customer assumes all risk for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, failures or defects in equipment and facilities furnished by the Telephone Company occurring in the course of furnishing service, in the telephone service or other communication services furnished him by the Telephone Company, or of the Telephone Company failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, except as follows: If service is interrupted other than by negligence or willful act of the customer, an allowance at the rate for that portion of the customer's service affected by the interruption shall be made for the time such interruption continues after the fact is reported by the customer or after detected by the Telephone Company and the interruption is for more than 24 hours. Except as specifically authorized in Paragraph 17.8.6, no other liability shall in any case attach to the Company in consideration of such interruptions. The Telephone Company will not be responsible for any loss or damage nor for any impairment or failure of the service arising from or in connection with the use of customer-owned facilities or equipment and not caused solely by the negligence of the Telephone Company.

(AT)
(AT)

CANCELLED

APR 30 1997
BY 2nd R.S. 20
Public Service Commission
MISSOURI

Issued: MAR 10 1995

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By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO. PUBLIC SERVICE COMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 17D
Original Sheet 20

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS DEC 29 1983

17.8 LIABILITY OF THE TELEPHONE COMPANY

MISSOURI
Public Service Commission

- 17.8.1 Defacement of Premises-No liability shall attach to the Telephone Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's equipment, facilities and associated wiring on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Telephone Company or its employees.
- 17.8.2 Errors-The Telephone Company's liability for damages arising from errors or omissions in the making up or printing of its directories or in accepting listings as presented by customers or prospective customers shall be limited to the amount of actual impairment of the customer's service, and in no event shall it exceed the amount paid for the service during the period covered by the directory in which the error or omission occurs.
- 17.8.3 Interruptions of Service-The customer assumes all risk for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, failures or defects in equipment and facilities furnished by the Telephone Company occurring in the course of furnishing service, in the telephone service or other communication services furnished him by the Telephone Company, or of the Telephone Company failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, except as follows: If service is interrupted other than by negligence or willful act of the customer, an allowance at the rate for that portion of the customer's service affected by the interruption shall be made for the time such interruption continues after the fact is reported by the customer or after detected by the Telephone Company and the interruption is for more than 24 hours. No other liability shall in any case attach to the Company in consideration of such interruptions. The Telephone Company will not be responsible for any loss or damage nor for any impairment or failure of the service arising from or in connection with the use of customer-owned facilities or equipment and not caused solely by the negligence of the Telephone Company.

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BY *1st P.S. # 28*
Public Service Commission
MISSOURI

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Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
Original Sheet 21

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.8 LIABILITY OF THE TELEPHONE COMPANY-(Continued)

17.8.4 Indemnification-The customer indemnifies and saves harmless the Telephone Company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence of the Telephone Company's equipment, facilities and associated wiring on the customer's premises and, further, the customer indemnifies and saves harmless the Telephone Company against claims for libel, slander or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the Telephone Company or the use thereof by the customer; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Telephone Company and apparatus, equipment and systems provided by the customer; and against all other claims arising out of any act or omission of the customer in connection with the services or facilities provided by the Telephone Company.

17.8.5 The services furnished by the Telephone Company, in addition to the limitations set forth preceding, also are subject to the following limitation: the Telephone Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury including, but not limited to, injuries to persons or property from voltages or currents transmitted over the service of the Telephone Company, (1) caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a Telephone Company-provided connecting arrangement, in which event the liability of the Telephone Company shall not exceed an amount equal to a proportional amount of the Telephone Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (2) not prevented by customer-provided equipment.

Issued: December 29, 1983

Effective: January 1, 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Service Commission
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Service Commission

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

(RT)

(RT)

Issued: March 24, 1997

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Southwestern Bell Telephone Company
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Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MAR 10 1995

17.8 LIABILITY OF THE TELEPHONE COMPANY--(Continued)

MISSOURI
Public Service Commission

17.8.6 Service Guarantee

A. If a customer requests installation or repair of facilities used to provide service and the installation or repair is not performed in accordance with the Company's commitment to the customer, the customer is eligible to receive a \$25.00 credit on their bill. One credit per order or trouble report may be applied for the affected Service Categories.

1. Service Categories

In addition to the General Exchange Tariff (1)(2), the following Telephone Company service tariffs are included in the Service Guarantee:

- Integrated Services Tariff
- Local Exchange Tariff
- Long Distance Message Telecommunications Service Tariff
- Wide Area Telecommunications Service Tariff
- Digital Link Services Tariff
- Private Line Services Tariff
- Customer Specific Plan Tariff

2. Conditions

Each credit shall be limited to the amount described above for all of the lines associated with the service to be installed or repaired and for all services associated with such lines in any given service order.

Credit will be provided in accordance with the above conditions at the request of the customer.

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APR 30 1997
BY *lat R.S. # 21.01*
Public Service Commission
MISSOURI

- (1) The Service Guarantee applies to all services in the General Exchange Tariff except Public and Semi-Public Telephone Service.
- (2) The Service Guarantee will not be available in the 314 area code until June 15, 1995.

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Effective: APR 10 1995

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO. PUBLIC SERVICE COMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

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By KAREN JENNINGS, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Service Commission

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General Exchange Tariff
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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.8 LIABILITY OF THE TELEPHONE COMPANY-(Continued)

17.8.6 Service Guarantee-(Continued)

A. -(Continued)

2. Conditions-(Continued)

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For purposes of this tariff, service order means all service requests made for a particular billing account in any 24 hour period.

The Company reserves the right to refuse a credit when it appears that the request for a credit may be based upon fraud or dishonesty.

The Company's failure to install or repair service under this tariff shall be excused by customer negligence or willful destruction, failures in customer provided equipment or wire, labor difficulties, governmental orders, civil commotions, natural disasters and other circumstances beyond the Company's reasonable control. Except as may be additionally provided under Paragraph 17.8.3, there is no compensation for consequential damages.

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Public Service Commission
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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.9 TRANSFER OF CONTRACTS

17.9.1 A customer may transfer his contract(s) having a term length of greater than one month, to another party at the same location when there is no reason to question the responsibility of the other party and when the new party willingly assumes all the obligations of the former customer and pays any additional charges that are applicable. A Transfer of Service Agreement signed by the new customer may be required and bills are rendered the new party without any adjustments. Such contract is terminable under the same conditions as was the original contract. (AT)

17.9.2 The telephone number of a telephone service affected by a transferred contract covering a change of party may be changed unless it is clearly shown that the new party is, in fact, the successor of and is entitled to receive and will properly care for the incoming messages for the listed number. In order to retain the listed telephone number, the new customer must assume any outstanding indebtedness under the transferred contract.

17.10 TERMINATION OF CONTRACTS

17.10.1 Cancellation of Application for Services

- A. Where the applicant cancels an application for service prior to the start of installation or special construction of facilities, no charge applies.
- B. Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the charge specified below, whichever is lower, applies.

A charge equal to the estimated costs incurred in such installation, less estimated net salvage.

The charge for the minimum period of the service ordered by the customer as provided in this Tariff plus the full amount of any termination charges applicable.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 22
Replacing Original Sheet 22

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.9 TRANSFER OF CONTRACTS

- (RT) 17.9.1 A customer may transfer his contract(s) to another party at the same location when there is no reason to question the responsibility of the other party and when the new party willingly assumes all the obligations of the former customer and pays any additional charges that are applicable. A Transfer of Service Agreement signed by the new customer may be required and bills are rendered the new party without any adjustments. Such contract is terminable under the same conditions as was the original contract.
- (CT) 17.9.2 The telephone number of a telephone service affected by a transferred contract covering a change of party may be changed unless it is clearly shown that the new party is, in fact, the successor of and is entitled to receive and will properly care for the incoming messages for the listed number. In order to retain the listed telephone number, the new customer must assume any outstanding indebtedness under the transferred contract.

17.10 TERMINATION OF CONTRACTS

17.10.1 Cancellation of Application for Services

- A. Where the applicant cancels an application for service prior to the start of installation or special construction of facilities, no charge applies.
- B. Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the charge specified below, whichever is lower, applies.

A charge equal to the estimated costs incurred in such installation, less estimated net salvage.

The charge for the minimum period of the service ordered by the customer as provided in this Tariff plus the full amount of any termination charges applicable.

Issued: December 17, 1999

Effective: January 17, 2000

CANCELLED
March 7, 2009
Missouri Public
Service Commission
JI-2009-0569

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

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DEC 29 1983

MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.9 TRANSFER OF CONTRACTS

17.9.1 A customer may, upon written request, transfer his contract(s) to another party at the same location when there is no reason to question the responsibility of the other party and when the new party willingly assumes all the obligations of the former customer and pays any additional charges that are applicable. A new contract endorsed "Transfer" is signed by him and bills are rendered the new party without any adjustments. Such contract is terminable under the same conditions as was the original contract.

17.9.2 The telephone number of a telephone service affected by a transferred contract covering a change of party shall be changed in all cases, unless it is clearly shown that the new party is, in fact, the successor of and is entitled to receive and will properly care for the incoming messages for the listed number. In order to retain the listed telephone number, the new customer must assume any outstanding indebtedness under the transferred contract.

17.10 TERMINATION OF CONTRACTS

17.10.1 Cancellation of Application for Services

- A. Where the applicant cancels an application for service prior to the start of installation or special construction of facilities, no charge applies.
- B. Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the charge specified below, whichever is lower, applies.

A charge equal to the estimated costs incurred in such installation, less estimated net salvage.

The charge for the minimum period of the service ordered by the customer as provided in this Tariff plus the full amount of any termination charges applicable.

CANCELLED

JAN-15 2000

By *RS 22*
Public Service Commission
MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
Original Sheet 23

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.10 TERMINATION OF CONTRACTS-(Continued)

17.10.1 Cancellation of Application for Services-(Continued)

- C. Where special construction of facilities has been started prior to the cancellation and there is another requirement for the specially constructed facilities in place, no charge applies.
- D. Where special construction of facilities has been started prior to the cancellation and there is no other requirement for the specially constructed facilities, a charge equal to the costs incurred in the special construction, less net salvage, applies except that where one or more, but not all, of the services involved in the special construction are canceled, a charge equal to the cost, less net salvage, incurred for the discontinued services applies instead. Net salvage is determined based on the value of reusable material, less cost of removal. In determining the charge, each canceled service is treated as discontinued as of the date on which it was to have been placed in service.
- E. Installation or special construction of facilities for a customer is considered to have started when the Telephone Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred, provided the customer had advised the Telephone Company to proceed with the installation or special construction.

Issued: December 29, 1983

Effective: January 1, 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

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Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.10 TERMINATION OF CONTRACTS-(Continued)

17.10.2 Termination of Contracts During Minimum Terms

- A. Service and Equipment Contracts may be terminated before expiration of the minimum term, under the following conditions:(l)
1. On payment of all charges for service rendered-In case of abandonment of the premises because of condemnation or, if in the opinion of the Telephone Company, the premises has been substantially destroyed from causes beyond the control of the customer, the customer has up to two months from date of destruction to decide to:
 - Terminate contract. The customer will not be required to pay the charges applicable for the unexpired portion of the termination agreement.
 - Continue same service subject to the availability of equipment. The same service is installed without Complex Installation/Move Charges or Service Charges. Upon completion of installation of the same type of service, the period of time the customer was out-of-service is added to the expiration date of the existing contract term.
 - Change service. If the service is changed, the customer's existing contract is terminated and the customer will not be required to pay the charges applicable for the unexpired portion of the termination agreement and a new contract is issued. The Service Charges will be based on the difference between the Service Charges applicable to re-establish the existing service and the Service Charges to establish the new service. If the Service Charges to establish the new service are less than the Service Charges to re-establish the existing service, no charges are applicable. The customer is required to pay all other nonrecurring charges for the new equipment.
 2. On payment of all charges for services for the minimum contractual period.

(l) Includes Directory Listings contracts where the minimum term is one month.

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Effective: January 1, 1984

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 25
Replacing Original Sheet 25

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.10 TERMINATION OF CONTRACTS-(Continued)

17.10.2 Termination of Contracts During Minimum Terms-(Continued)

B. Directory Listings-Contracts may be terminated before expiration of the minimum term, under the following conditions:(l)

1. On payment of all charges for service rendered-
 - In case the contract for main service is terminated, or
 - In case the listed party becomes a customer to some other class of exchange service similar in classification, i.e., business or residence, to that under which the listed party is listed, or
 - In case the listed party moves to a new location or quits business, or
 - In case of death of the listed party.
2. On payment of all charges for service for the minimum contractual period.

17.10.3 Termination of Contracts After Expiration of Minimum Term

Contracts, unless otherwise specified, may be terminated by either the customer or the Company, after the expiration of the minimum term, upon reasonable written notice from either party to the other.

17.10.4 Contractual Agreements

The basic termination charge and the minimum contract period referred to in this Tariff are to be applied to the same customer at the same location. An assumption of an existing contract by a new customer as provided for in this section of the Tariff is to be considered as a continuation of the same contract.

17.10.5 General Provisions

- A. A failure to make payments in accordance with the rules and regulations prescribed by the Telephone Company is regarded by the Company as a voluntary termination of the contract by the customer.
- (AT) B. After termination and upon nonpayment of any undisputed, delinquent charges due the Telephone Company, the Telephone Company may transfer such charges to any in-service account billed to the same customer.

(l) Includes Directory Listings contracts where the minimum term is the directory period.

Issued: September 9, 1991

Effective: October 8, 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
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.11-2014-0380

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Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
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Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.10 TERMINATION OF CONTRACTS--(Continued)

17.10.2 Termination of Contracts During Minimum Terms (Continued)

B. Directory Listings--Contracts may be terminated before expiration of the minimum term, under the following conditions:(1)

1. On payment of all charges for service rendered-
 - In case the contract for main service is terminated, or
 - In case the listed party becomes a customer to some other class of exchange service similar in classification, i.e., business or residence, to that under which the listed party is listed, or
 - In case the listed party moves to a new location or quits business, or
 - In case of death of the listed party.

CANCELLED
OCT - 8 1991
BY let. R.S. # 25
Public Service Commission
MISSOURI

2. On payment of all charges for service for the minimum contract period.

17.10.3 Termination of Contracts After Expiration of Minimum Term

Contracts, unless otherwise specified, may be terminated by either the customer or the Company, after the expiration of the minimum term, upon reasonable written notice from either party to the other.

17.10.4 Contractual Agreements

The basic termination charge and the minimum contract period referred to in this Tariff are to be applied to the same customer at the same location. An assumption of an existing contract by a new customer as provided for in this section of the Tariff is to be considered as a continuation of the same contract.

17.10.5 General Provisions

A. A failure to make payments in accordance with the rules and regulations prescribed by the Telephone Company is regarded by the Company as a voluntary termination of the contract by the customer.

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83 - 253

(1) Includes Directory Listings contracts where the minimum term is the directory period.

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 26
Replacing Original Sheet 26

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.10 TERMINATION OF CONTRACTS-(Continued)

17.10.5 General Provisions-(Continued)

- (FC) C. The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law or if the Telephone Company receives other evidence convincing to it that such service is being or will be so used.
- (FC) D. Abandonment of equipment or service by a customer is regarded by the Telephone Company as a voluntary termination of the contract.
- (FC) E. If it is deemed necessary by the Telephone Company, in compliance with Paragraphs 17.4.2, A. and/or B., customers may be required to provide security satisfactory to the Telephone Company in the amount sufficient to guarantee payment of the termination charge. If a cash deposit is made, simple interest at the rate of 9 percent per annum will be paid on deposits held 30 days or more.
- (C)
- (C)

17.11 SPECIAL TAXES, FEES AND CHARGES

There shall be added to the customer's bill or charge, as a part of the rate for service, a surcharge equal to the pro rata share of any franchise, occupation, business, license, excise, privilege or other similar tax, fee or charge (hereafter called "tax") now or hereafter imposed upon the Telephone Company by any taxing body or authority, whether by statute, ordinance, law or otherwise and whether presently due or to hereafter become due.

On and after the effective date thereof, any subsequent increase, decrease, imposition or determination of liability for such taxes, fees or charges as described above shall be applied, in the manner provided below, to the customer's bill or charge on each individual billing date.

When such tax or taxes are imposed in terms of a flat sum payment of money, the surcharge applicable to each customer's bill or charge, as the pro rata share of such taxes described above, shall be determined by relating the flat sum payment to the total local exchange revenues within the jurisdiction of the taxing body; the fraction so described

Issued: September 9, 1991

Effective: October 8, 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Missouri Public
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Section 17

Original Sheet 26

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

MISSOURI Public Service Commission

17.10 TERMINATION OF CONTRACTS--(Continued)

17.10.5 General Provisions--(Continued)

- B. The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law or if the Telephone Company receives other evidence convincing to it that such service is being or will be so used.
- C. Abandonment of equipment or service by a customer is regarded by the Telephone Company as a voluntary termination of the contract.
- D. If it is deemed necessary by the Telephone Company, in compliance with Paragraphs 17.4.2, A. and/or B., customers may be required to provide security satisfactory to the Telephone Company in the amount sufficient to guarantee payment of the termination charge. **CANCELLED** deposit is made, simple interest at the rate of nine (9) percent per annum will be paid on deposits held thirty (30) days or more. OCT - 8 1991

17.11 SPECIAL TAXES, FEES AND CHARGES

BY Int.R.S. #26

Public Service Commission

There shall be added to the customer's bill or charge, as a part of the rate for service, a surcharge equal to the pro rata share of any franchise, occupation, business, license, excise, privilege or other similar tax, fee or charge (hereafter called "tax") now or hereafter imposed upon the Telephone Company by any taxing body or authority, whether by statute, ordinance, law or otherwise and whether presently due or to hereafter become due.

On and after the effective date thereof, any subsequent increase, decrease, imposition or determination of liability for such taxes, fees or charges as described above shall be applied, in the manner provided below, to the customer's bill or charge on each individual billing date.

When such tax or taxes are imposed in terms of a flat sum payment of money, the surcharge applicable to each customer's bill or charge, as the pro rata share of such taxes described above, shall be determined by relating the flat sum payment to the total local exchange revenues within the jurisdiction of the taxing body; the fraction so described

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Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
1st Revised Sheet 27
Replacing Original Sheet 27

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

(CT) 17.11 SPECIAL TAXES, FEES AND CHARGES (cont'd)

shall be converted to a percentage; the local exchange rate shall be increased by that percentage and applied to the customer's bill or charge, so that the amount added, when accumulated from all customers residing in the geographic jurisdiction of the body, will equal the amount of the flat sum payment.

When such tax or taxes are imposed in terms of a percentage of revenues or gross receipts, the surcharge applicable to each customer's bill or charge as the pro rata share of such taxes described above shall be determined by dividing the tax expressed as a percentage by 100 percent minus the tax expressed as a percentage and multiplying the decimal thus obtained by the customer's charges to which such tax applies.

$$\left(\frac{\text{Tax}\%}{100\% - \text{Tax}\%} \right) \times \text{Taxable Charges}$$

The tariff charge constituting the amount of the surcharge provided for herein shall be stated separately on each customer's bill.

Where more than one tax, fee or charge is imposed by a taxing body or authority, the total of such surcharge applicable to a customer may be billed to the customer as a single amount.

(AT) 17.11.1 MISSOURI UNIVERSAL SERVICE FUND

The Company will place on each customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment as ordered by the Commission in Case TO-98-329. The surcharge will appear as a separate line item and will be calculated by applying the percentage ordered by the Commission to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(AT)

Issued: April 1, 2005

Effective: May 1, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
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Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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MISSOURI
Public Service Commission

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.11 SPECIAL TAXES, FEES AND CHARGES-(Continued)

shall be converted to a percentage; the local exchange rate shall be increased by that percentage and applied to the customer's bill or charge, so that the amount added, when accumulated from all customers residing in the geographic jurisdiction of the body, will equal the amount of the flat sum payment.

When such tax or taxes are imposed in terms of a percentage of revenues or gross receipts, the surcharge applicable to each customer's bill or charge as the pro rata share of such taxes described above shall be determined by dividing the tax expressed as a percentage by 100 percent minus the tax expressed as a percentage and multiplying the decimal thus obtained by the customer's charges to which such tax applies.

$$\left(\frac{\text{Tax}\%}{100\% - \text{Tax}\%} \right) \times \text{Taxable Charges}$$

The tariff charge constituting the amount of the surcharge provided for herein shall be stated separately on each customer's bill.

Where more than one tax, fee or charge is imposed by a taxing body or authority, the total of such surcharge applicable to a customer may be billed to the customer as a single amount.

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MAY 01 2005
By *LSRS 27*
Public Service Commission
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Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.12 SPECIAL SERVICE ARRANGEMENTS

17.12.1 General

Special Service Arrangements consist of modifications of standard equipment or services offered under this Tariff. They will be furnished, when practicable, by the Telephone Company at charges equivalent to the cost of providing such arrangements if in connection with and not detrimental to any of the services furnished under the Company's tariffs.

17.12.2 Rates

A. Computation

1. Rates for special service arrangements are equivalent to the costs of furnishing the special arrangement or service.
2. The costs consist of an estimate of the total cost to the Telephone Company in providing the special modification including:
 - a. Cost of maintenance
 - b. Cost of operation
 - c. Depreciation on the estimated cost installed of any facilities used to provide the special modification based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
 - d. Administrative expenses, including taxes on the basis of average charges for these items.
 - e. Any other item of expense associated with the particular arrangement or service.
 - f. An amount, computed on the estimated cost installed of the facilities used to provide the special modification, for return on investment.
3. Estimated cost installed mentioned above includes cost of equipment and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.

Issued: December 29, 1983

Effective: January 1, 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.12 SPECIAL SERVICE ARRANGEMENTS-(Continued)

17.12.2 Rates-(Continued)

A. Computation-(Continued)

- 4. In computing the rates for special service arrangements, the Telephone Company will, at its option, use one of the following three rate treatments: (1) a recurring monthly rate and termination contract with or without an installation charge; (2) a recurring monthly rate with an installation charge; (3) an installation charge only.

17.12.3 Termination Contract

A Termination Contract may apply in those cases where non-recoverable costs are substantial. Non-recoverable cost is equivalent to the estimated installed cost, plus removal cost less immediate salvage value..

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JAN 29 1990
BY R.S.#29
Public Service Commission
MISSOURI

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Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 17
1st Revised Sheet 29
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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.12 SPECIAL SERVICE ARRANGEMENTS-(Continued)

17.12.2 Rates-(Continued)

A. Computation-(Continued)

- 4. In computing the rates for special service arrangements, the Telephone Company will, at its option, use one of the following three rate treatments: (1) a recurring monthly rate and termination contract with or without an installation charge; (2) a recurring monthly rate with an installation charge; (3) an installation charge only.

17.12.3 Termination Contract

A Termination Contract may apply in those cases where non-recoverable costs are substantial. Non-recoverable cost is equivalent to the estimated installed cost, plus removal cost less immediate salvage value.

(AT) 17.13 PROMOTIONAL RATES

17.13.1 Purpose

The Telephone Company may, upon Commission approval, offer promotional rates for a particular service during certain specified periods with the goal of encouraging customer interest and evaluation as well as enhancing the Company's financial performance.

17.13.2 Definition

A promotional rate is defined to be a temporary reduction or waiver of the monthly recurring rate and/or nonrecurring charge of a tariffed service.

17.13.3 Notification

The Telephone Company will notify the Commission, in advance, by letter specifying the service(s) involved, the terms and location of the promotion, and the dates of the promotional period.

17.13.4 Application

Promotional rates shall be applied only to new or additional units of service ordered during the promotional rate period

(AT)

Issued: December 29, 1989

Effective: January 29, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.13 PROMOTIONAL RATES (cont'd)

17.13.5 Operational Readiness Testing

The Telephone Company reserves the right to periodically provide certain services without charge for the limited purpose of operational readiness testing of the billing system and associated systems (such as service ordering, customer records, etc). The Telephone Company may at times request Business or Residential customers to subscribe to certain products or services prior to the product introduction for the purpose of determining billing systems readiness. During this testing period, the product or service will be provided to the customer at no charge.

Each billing system tests will be limited to no more than five customers. Customer involvement in these tests will not exceed eight weeks. At or before the end of the eight week testing period, the Telephone Company will either make a tariff filing to add the product or service to its tariff or discontinue the test.

Issued: March 3, 2003

Effective: ~~April 2, 2003~~
April 9, 2003

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri`

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.11-2014-0380

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Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
Original Sheet 30

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.14 TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

The priority provisioning and restoration of services offered under this tariff relative to the National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System shall be pursuant to the regulations and rates as delineated in P.S.C. Mo.-No. 38, Digital Link Services Tariff, Section 7.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

Issued: July 3, 1991

Effective: August 2, 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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May 1, 2014
Missouri Public
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P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 17
1st Revised Sheet 31
Replacing Original Sheet 31

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.15 DISASTER PLAN

When a business or residence customer's premises is destroyed or partially destroyed by means beyond the control of the customer, e.g., natural disaster or fire, the following emergency plan will go into effect, except as provided pursuant to the Major Disaster Relief Plan as shown on Sheet 32 of this Section of this Tariff:

(CP)
(CP)

The service connection charge to re-establish the local exchange access line after the disaster will be waived as specified in Section 19 of this tariff.

The Service Connection Charge and, for the first thirty days, the monthly recurring charge for residence customers will be waived for the following services:

(CT)
(CT)

- Call Forwarding
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Busy Line/Don't Answer
- Remote Access to Call Forwarding
- Customer Alerting Enablement
- Preferred Number Service

The Service Connection Charge and, for the first thirty days, the monthly recurring charge for business customers will be waived for the following services:

(CT)
(CT)

- Call Forwarding
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Busy Line/Don't Answer
- Remote Access to Call Forwarding
- Customer Alerting Enablement
- Telebranch[®]

The Customer will be billed the monthly recurring rate for these services at the end of the discounted period unless the customer specifically requests to discontinue the services.

(CT)
(CT)

Issued: December 1, 2006

Effective: December 31, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
May 1, 2014
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Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
Original Sheet 31

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.15 DISASTER PLAN

When a business or residence customer's premises is destroyed or partially destroyed by means beyond the control of the customer, e.g., natural disaster or fire, the following emergency plan will go into effect:

The service connection charge to re-establish the local exchange access line after the disaster will be waived as specified in Section 19 of this tariff.

The monthly rate and associated Service Connection Charge for residence customers will be waived for thirty days for the following services:

- Call Forwarding
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Busy Line/Don't Answer
- Remote Access to Call Forwarding
- Customer Alerting Enablement
- Preferred Number Service

The monthly rate and associated Service Connection Charge for business customers will be waived for thirty days for the following services:

- Call Forwarding
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Busy Line/Don't Answer
- Remote Access to Call Forwarding
- Customer Alerting Enablement
- Telebranch[®]

The Customer will be billed the tariff rate for these services at the end of the discounted period unless a positive confirmation from the customer is obtained to discontinue the services.

Issued: July 22, 2003

Effective: August 21, 2003

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Cancelled

**P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 17
1st Revised Sheet 32
Replacing Original Sheet 32

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.16 MAJOR DISASTER RELIEF PLAN

(CT)

To assist in cases of state and/or federally recognized disasters, The Company may provide special offerings of its products and services to residence and business customers. Such disasters include, but are not limited to, acts of God, natural disasters, terrorism, military action or war.

(AT)

The disaster aid offering(s) will be at the discretion of the Company and the Missouri PUC will be notified of the terms and conditions of the offering(s).

The offering(s) will be limited in duration.

(AT)

(MT)

Issued: December 1, 2006

Effective: December 31, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

Filed
Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 17
Original Sheet 32

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.16 CUSTOMER SPECIFIC PRICING PLAN SERVICES

Customer Specific Pricing Plan Services are for the provision of dedicated, non-switched, private line and special access services and for central office-based switching systems which substitute for customer premise, private branch exchange (PBX) services. Customer Specific Pricing Plan Services are also for any business service offered in an exchange in which basic local telecommunications service offered to business customers by the Company has been declared competitive.

Unless otherwise provided in the customer contract, the rules and regulations applying to all customers' contracts found in Section 17 of this tariff apply to all Customer Specific Pricing Plan Services.

Customer Specific Pricing Plan Services arrangements will be provided to the Commission on a proprietary basis upon request.

Issued: July 28, 2005

Effective: August 28, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Cancelled

December 31, 2006
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Service Commission

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Service Commission

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 17
1st Revised Sheet 33
Replacing Original Sheet 33

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.17 CUSTOMER SPECIFIC PRICING PLAN SERVICES

- Customer Specific Pricing Plan Services are available for the provision of: (CT)
- (1) Dedicated, non-switched, private line and special access services;
 - (2) Central office-based switching systems which substitute for customer premise, private branch exchange (PBX) services; and
 - (3) Any business service offered in an exchange in which basic local telecommunications service offered by the incumbent local exchange telecommunications company has been declared competitive under Section 392.245 RSMo., and any retail business service offered to an end-user in a noncompetitive exchange. (CT)
(CT)
(AT)
(CT)

Unless otherwise provided in the customer contract, the rules and regulations applying to all customers' contracts found in Section 17 of this tariff apply to all Customer Specific Pricing Plan Services.

Customer Specific Pricing Plan Services arrangements will be provided to the Commission on a proprietary basis upon request.

Issued: August 28, 2008

Effective: September 27, 2008

CANCELLED
May 1, 2014
Missouri Public
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By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

FILED
Missouri Public
Service Commission

**P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 17
Original Sheet 33

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.17 CUSTOMER SPECIFIC PRICING PLAN SERVICES

(MT)(FC)

Customer Specific Pricing Plan Services are for the provision of dedicated, non-switched, private line and special access services and for central office-based switching systems which substitute for customer premise, private branch exchange (PBX) services. Customer Specific Pricing Plan Services are also for any business service offered in an exchange in which basic local telecommunications service offered to business customers by the Company has been declared competitive.

Unless otherwise provided in the customer contract, the rules and regulations applying to all customers' contracts found in Section 17 of this tariff apply to all Customer Specific Pricing Plan Services.

Customer Specific Pricing Plan Services arrangements will be provided to the Commission on a proprietary basis upon request.

(MT)

Issued: December 1, 2006

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By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

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P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.18 Waiver of Missouri Revised Statutes and State Regulations

Pursuant to Section 392.420 RSMo., AT&T Missouri has opted into waivers of the following statutes and rules.

Statutory Provisions	Commission Rules
392.210.2	240-3.550(4)
392.240.1	240-3.550(5)(A)
392.270	240-32.060
392.280	240-32.070
392.290	240-32.080
392.300	240-33.040(1)
392.310	240-33.040(2)
392.320	240-33.040(3)
392.330	240-33.040(5)
392.340	240-33.040(6)
	240-33.040(7)
	240-33.040(8)
	240-33.040(9)
	240-33.040(10)
	240-33.045
	240-33.080(1)
	240-33.130(1)
	240-33.130(4)
	240-33.130(5)

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