

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 27  
2nd Revised Sheet 1  
Replacing 1st Revised Sheet 1

PUBLIC RESPONSE CALLING SERVICE

27.1 GENERAL

27.1.1 In addition to the applicable regulations in other sections of this Tariff, the following regulations apply specifically of Public Response Calling Service:

- A. Public Response Calling Service is a service which provides facilities for call-in programs such as opinion surveys, question and answer programs, contests, etc., which are publicly advertised with the objective of getting the public to respond by calling the advertised telephone number.
- B. A central office prefix specified by the Telephone Company will be used to provide Public Response Calling Service. Customers who subscribe to this service will be required to change from the telephone number formerly used for their call-in program to a number with the specified central office prefix.

(AT)

C. This service is competitively classified in the following exchanges:

Business:  
St. Louis  
Kansas City

(AT)

Issued: February 20, 2002

Effective: March 29, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

Cancelled  
April 19, 2009  
Missouri Public  
Service Commission  
JI-2009-0675

**Filed**  
**MO PSC**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 27  
1st Revised Sheet 1  
Replacing Original Sheet 1

**PUBLIC RESPONSE CALLING SERVICE**

**27.1 GENERAL**

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NOV 30 1994

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Public Service Commission

**CANCELLED**

MAR 29 2002

By *DRS*  
Public Service Commission  
MISSOURI

(RT)

(RT)

(FC)

- B. A central office prefix specified by the Telephone Company will be used to provide Public Response Calling Service. Customers who subscribe to this service will be required to change from the telephone number formerly used for their call-in program to a number with the specified central office prefix.

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Effective: DEC 30 1994

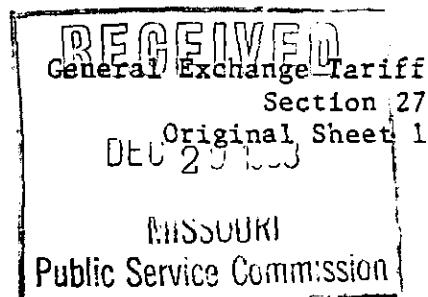
By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone  
St. Louis, Missouri

**FILED**

DEC 30 1995

MO PUBLIC SERVICE COMMISSION

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



PUBLIC RESPONSE CALLING SERVICE

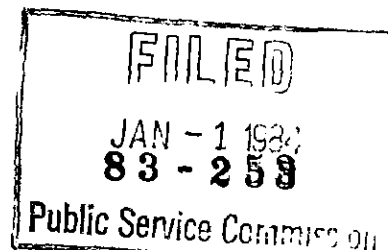
27.1 GENERAL

27.1.1 In addition to the applicable regulations in other sections of this Tariff, the following regulations apply specifically of Public Response Calling Service:

- A. Public Response Calling Service is a service which provides facilities for call-in programs such as opinion surveys, question and answer programs, contests, etc., which are publicly advertised with the objective of getting the public to respond by calling the advertised telephone number.
- B. This service is offered to customers in the St. Louis Metropolitan Exchange at the rate stated in Paragraph 27.2.1 following. Customers in the following exchanges, Antonia, Chesterfield, Eureka, Fenton, High Ridge, Imperial, Manchester, Maxville, Pond, Portage Des Sioux, St. Charles, Valley Park and Harvester, whose primary service area includes the St. Louis Metropolitan Exchange, subscribing to the Public Response Calling Service will pay the rate stated in Paragraph 27.2.1 following plus applicable charges as found in Section 2 of the Private Line Service Tariff.
- C. This service is also offered to customers in the Kansas City Metropolitan Exchange at the rate stated in Paragraph 27.2.1 following. Customers in the following exchanges, Greenwood, Grain Valley, and Smithville, whose Primary Service Area includes the Kansas City Metropolitan Exchange, subscribing to the Public Response Calling service will pay the rate stated in Paragraph 27.2.1 following plus applicable charges as found in Section 2 of the Private Line Service Tariff.
- D. A central office prefix specified by the Telephone Company will be used to provide Public Response Calling Service. Customers who subscribe to this service will be required to change from the telephone number formerly used for their call-in program to a number with the specified central office prefix.

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DEC 30 1983  
BY *let R.S. #1*  
Public Service Commission  
MISSOURI

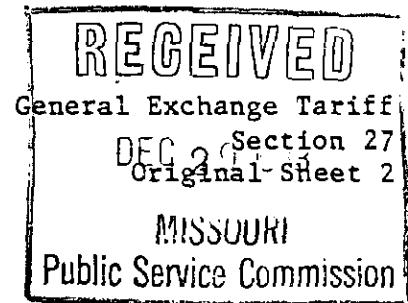


Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



PUBLIC RESPONSE CALLING SERVICE

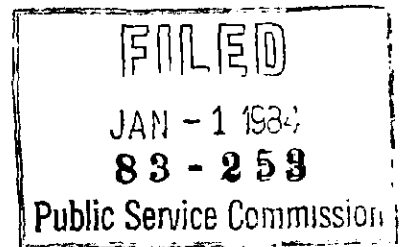
27.1 GENERAL-(Continued)

27.1.1 (Continued)

- E. For the customers specified in 27.1.1, B the service is provided only from the St. Louis Principal Zone of the St. Louis Metropolitan Exchange.
- F. For the customers specified in 27.1.1, C the service is provided only from the Kansas City Principal Zone of the Kansas City Metropolitan Exchange.
- G. Public Response Calling Service shall not be used for the transmission of prerecorded announcements; such service will be provided as specified in the Announcement Systems Section of this Tariff.
- H. Public Response Calling Service is provided only for receiving calls. Outward calling is not provided as a feature of this service.
- I. In order to provide satisfactory service to the general public, customers with service other than Public Response Calling Service, who publicly advertise call-in programs which, in any given hour, have more than 15 percent of the calls to the call-in program reach a busy signal, and who intend to continue to publicly advertise call-in programs, must subscribe to Public Response Calling Service, and may not have any other form of telephone service where the telephone number is publicly advertised in connection with a call-in program.

CANCELLED

DEC 30 1983  
BY 1st RS #1  
Public Service Commission  
MISSOURI



Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 27  
2nd Revised Sheet 3  
Replacing 1st Revised Sheet 3

PUBLIC RESPONSE CALLING SERVICE

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Monthly  
Rate

SEP 1989  
Installation  
Charge

MISSOURI  
Public Service Commission

27.2 RATES

27.2.1 St. Louis and Kansas City  
Metropolitan Exchange

Public Response Calling Service  
Lines, each (LMN)

Apply the  
Business  
Flat Rate  
1-Party  
Rate for  
Group D  
(Principal  
Zone) (See  
the Local  
Exchange  
Tariff)

(1)

CANCELLED

DEC 30 1989  
BY 3<sup>rd</sup> R.S.#3  
Public Service Commission  
MISSOURI

(CR)(1) A Service and Equipment Charge of \$52.25 will apply for each line provided.

FILED

Issued: SEP 25 1989

Effective: OCT 01 1989 OCT 1 1989

By R.D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri  
Public Service Commission  
89-14

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 27  
1st Revised Sheet 3  
Replacing Original Sheet 3

PUBLIC RESPONSE CALLING SERVICE

Monthly Installation  
Rate Charge

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JUN 27 1986  
MISSOURI  
Public Service Commission

27.2 RATES

27.2.1 St. Louis and Kansas City  
Metropolitan Exchange

Public Response Calling Service  
Lines, each (1MN)

Apply the (1)  
Business  
Flat Rate  
1-Party  
Rate for  
Group D  
(Principal  
Zone) (See  
the Local  
Exchange  
Tariff)

CANCELLED

OCT 1 1989  
BY *200 R.S.#3*  
Public Service Commission  
MISSOURI

FILED  
JUL 1 1986  
86-84  
Public Service Commission

(CR)(1) A Service and Equipment Charge of \$84.25 will apply for each line provided.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

RECEIVED  
General Exchange Tariff  
Section 27  
Original Sheet 3  
MISSOURI  
Public Service Commission

PUBLIC RESPONSE CALLING SERVICE

Monthly Installation  
Rate Charge

27.2 RATES

27.2.1 St. Louis and Kansas City  
Metropolitan Exchange

Public Response Calling Service  
Lines, each (IMN)

Apply the (1)  
Business  
Flat Rate  
1-Party  
Rate for  
Group D  
(Principal  
Zone) (See  
the Local  
Exchange  
Tariff)

CANCELLED

JUL 1 1986

BY at R.S. 3  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

(1) This charge is the equivalent to the appropriate charge for Service Connection Charges as found in the Service Connection Charges Section of this tariff. In addition, a \$62.50 Service and Equipment Charge will apply for each line provided.

FILED  
83-253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 1  
Replacing 1st Revised Sheet 1

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UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

MAR 30 1994

28.1 GENERAL

28.1.1 Universal Emergency Number Service, also referred to as 9-1-1 Service, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing the telephone number 9-1-1. It includes the service provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1.

28.1.2 9-1-1 Services are offered subject to availability of facilities.

28.1.3 The customer for Universal Emergency Number Service may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, which is legally authorized to subscribe to the service and which has public safety responsibility by law to respond to telephone calls from the public for emergency police and fire fighting service within the telephone central office areas arranged for 9-1-1 calling. An Independent Exchange Company (IEC) may also be a customer for Universal Emergency Number Service in order to provide that service or elements of that service to legally authorized agencies within the IEC's serving area.

(AT)

(AT)

(CT)  
(CT)

28.1.4 Two types of 9-1-1 Service are offered: B9-1-1 and E9-1-1. C9-1-1 and D9-1-1 are obsolete service offerings.

(AT)  
(AT)

28.1.5 The service may be provided by Southwestern Bell Telephone or jointly by Southwestern Bell Telephone and an IEC.

28.2 RULES AND REGULATIONS

28.2.1 This service is limited to the use of central office telephone number 9-1-1 as the universal emergency telephone number. B9-1-1 Service will be provided to only one primary PSAP for calling from any telephone number within any central office serving area. E9-1-1 Service may be provided to more than one primary PSAP within a central office serving area by using the Selective Routing feature. When E9-1-1 Service is furnished to a customer for a part of a central office serving area, if a request is received from a governmental unit with police and fire public safety responsibility for other parts of the central office serving area, service will be offered under the terms and at the rates specified in this Tariff.

(RT)  
(RT)

28.2.2 Only one 9-1-1 service will be provided within any governmental agency's locality.

(MT)

CANCELLED

NOV 10 1995

MAR 19 1994

Issued:

MAR 31 1994

BY 308 A.S.#1

Public Service Commission MISSOURI

MAY 19 1994

MISSOURI Public Service Commission

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Replacing Original Sheet  
**RECEIVED**  
AUG - 5 1984  
MISSOURI  
Public Service Commission

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.1 GENERAL

(RT) 28.1.1 Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing number 911. The service provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 911.

(CT) 28.1.2 911 Services are offered subject to availability of facilities.

(RT) 28.1.3 The customer for Universal Emergency Number Service may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, which is legally authorized to subscribe to the service and which has public safety responsibility by law to respond to telephone calls from the public for emergency police and fire fighting service within the telephone central office areas arranged for 911 calling.

(AT) 28.1.4 Four types of 911 Service are offered: B911, C911, D911 and E911.

28.2 RULES AND REGULATIONS

(RT) 28.2.1 This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. 911 Service will be provided to only one PSAP for calling from any telephone number within any central office serving area, except that E911 Service may be provided to more than one PSAP within a central office serving area if the Selective Routing feature is furnished. When E911 Service is furnished to a customer with the Selective Routing feature for a part of a central office serving area, if a request is received from a governmental unit with police and fire public safety responsibility for other parts of the central office serving area, service will be offered under the terms and at the rates specified in this Tariff.

28.2.2 This service is limited to the use of central office telephone number 911 as the universal emergency telephone number and only one 911 service will be provided within any government agency's locality.

28.2.3 The 911 emergency telephone number is not intended to be a total replacement of the telephone service of the various public safety agencies which may participate in the use of this number and the public safety agencies will subscribe to other telephone service as provided in Section 28.2.7, E.

28.2.4 The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

MAY 19 1994  
BY 2nd R.S.#  
Public Service Commission  
MISSOURI

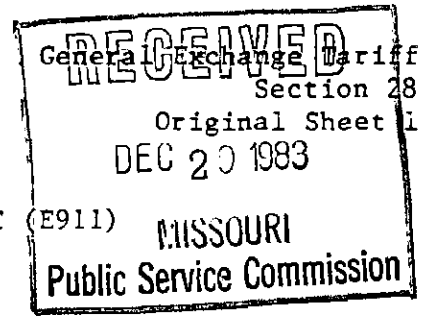
Issued: AUG 3 1984

Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FILED**  
SEP - 4 1984  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.1 GENERAL

- 28.1.1 Expanded Universal Emergency Number Service, also referred to as Expanded 911 Service or E911 Service, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing number 911 and includes the service provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 911.
- 28.1.2 Expanded 911 Service is offered subject to availability of facilities.
- 28.1.3 The customer for Expanded Universal Emergency Number Service may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, which is legally authorized to subscribe to the service and which has public safety responsibility by law to respond to telephone calls from the public for emergency police and fire fighting service within the telephone central office areas arranged for 911 calling.

CANCELLED  
SEP 1984  
BY 10/RS1  
PUBLIC SERVICE COMMISSION

28.2 RULES AND REGULATIONS

- 28.2.1 This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. E911 Service will be provided to only one PSAP for calling from any telephone number within any central office serving area, except that E911 Service may be provided to more than one PSAP within a central office serving area if the Selective Routing feature is furnished. When E911 Service is furnished to a customer with the Selective Routing feature for a part of a central office serving area, if a request is received from a governmental unit with police and fire public safety responsibility for other parts of the central office serving area, service will be offered under the terms and at the rates specified in this Tariff.
- 28.2.2 This service is limited to the use of central office telephone number 911 as the universal emergency telephone number and only one 911 service will be provided within any government agency's locality.
- 28.2.3 The 911 emergency telephone number is not intended to be a total replacement of the telephone service of the various public safety agencies which may participate in the use of this number and the public safety agencies will subscribe to other telephone services provided in Section 28.2.7, E.
- 28.2.4 The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

CANCELLED  
JAN 01 1984  
8:32 PM  
PUBLIC SERVICE COMMISSION

Issued: DEC 29 1983 Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 2  
Replacing 1st Revised Sheet 2

UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

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28.2 RULES AND REGULATIONS--(Continued)

MAR 30 1994

- (MT) 28.2.3 The 9-1-1 emergency telephone number is not intended to be a total replacement of the telephone service of the various public safety agencies which may participate in the use of this number and the public safety agencies will subscribe to other telephone service as provided in Paragraph 28.2.7,E.
- (MT) 28.2.4 The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- (CT) 28.2.5 The customer can only use 9-1-1 facilities for outgoing calls on a call transfer basis. Central Office transfer is a standard feature of E9-1-1 systems.
- (CT) 28.2.6 Application for 9-1-1 Service must be completed in writing by each customer. If an agent submits the application for service, the Telephone Company must be provided with satisfactory written proof of appointment of the agent by the customer.
- 28.2.7 In addition to all other terms and conditions, the following applies:
  - (CT) A. 9-1-1 calls will be answered on a 24-hour, seven-day-per-week basis.
  - (CT) B. The customer has responsibility for dispatching public safety police, fire and ambulance emergency service within the 9-1-1 service area, or will undertake to transfer all 9-1-1 calls received to the governmental agency with responsibility for dispatching such public safety emergency services, to the extent that such services are reasonably available.
  - (CT) C. The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 9-1-1 PSAP by calling parties.
  - (CT) D. At least two 9-1-1 facilities or lines are required from each end office in the 9-1-1 network and at least two ALI circuits are required from each PSAP with ALI capability.

The above rule has two exceptions:

- (CT) a. 9-1-1 exchange lines to a secondary answering location used for central office transfer purposes only;

CANCELLED

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NOV 10 1995

MAY 19 1994

MAY 19 1994

Issued:

MAR 31 1994

BY 328 A.S.#2  
Public Service Commission  
MISSOURI

MAY 18 1994

MISSOURI

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28

Replacing Original Sheet 2  
1st Revised Sheet  
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AUG - 5 1984  
MISSOURI  
Public Service Commission

(CT) UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.2 RULES AND REGULATIONS-(Continued)

(AT) 28.2.5 911 exchange lines are classified as Business Exchange Service and are arranged for one-way incoming service to the appropriate PSAP. Public Safety Outgoing calls can only be made on a transfer basis. Central office transfer is not provided on B911, C911 or D911.

(RT) 28.2.6 Application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the customer.

28.2.7 In addition to all other terms and conditions, the following applies:

A. That all 911 calls will be answered on a 24-hour, seven-day-per-week basis.

**CANCELLED**

(RT) B. That the customer has responsibility for dispatching public safety police, fire and ambulance emergency service within the 911 service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such public safety emergency services, to the extent that such services are reasonably available.

MAY 19 1994  
BY J. M. R. S.  
Public Service Commission  
MISSOURI

C. The customer will also develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.

D. That the customer will subscribe to a sufficient number of interoffice facilities and 911 exchange lines, as determined by the Telephone Company to adequately handle incoming calls but in all cases subject to a minimum of two facilities or lines required at any point in the 911 network including the 911 exchange lines terminated at the PSAP. For 911 exchange line groups from an E911 control office to a secondary answering location used for central office transfer purposes only, the line quantity may be determined by the customer and could result in only one line being provided.

E. That the customer will subscribe for additional local exchange service at the PSAP location for administrative purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Telephone Company operators.

Issued: AUG 3 1984

Effective: SEP 4 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FILED**  
SEP - 4 1984  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Original Sheet 2  
DEC 20 1983  
MISSOURI  
Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.2 RULES AND REGULATIONS-(Continued)

- 28.2.5 911 exchange lines are classified as Business Exchange Service and are arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- 28.2.6 Application for E911 Service must be executed in writing by each customer. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the customer.
- 28.2.7 In addition to all other terms and conditions, the following applies:
  - A. That all 911 calls will be answered on a 24-hour, seven-day-per-week basis.
  - B. That the customer has responsibility for dispatching public safety police, fire and ambulance emergency service within the E911 service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such public safety emergency services, to the extent that such services are reasonably available.
  - C. The customer will also develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.
  - D. That the customer will subscribe to a sufficient number of interoffice facilities and 911 exchange lines, as determined by the Telephone Company to adequately handle incoming calls but in all cases subject to a minimum of two facilities or lines required at any point in the 911 network including the 911 exchange lines terminated at the PSAP. For 911 exchange line groups from an E911 control office to a secondary answering location used for central office transfer purposes only, the line quantity may be determined by the customer and could result in only one line being provided.
  - E. That the customer will subscribe for additional local exchange service at the PSAP location for administrative purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Telephone Company operators.

**CANCELLED**

FILED  
JAN - 1 1984  
83 - 253  
Public Service Commission

SEP - 4 1984

BY 104 PS 2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Issued: DEC 29 1983 Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

28.2 RULES AND REGULATIONS-(Continued)

28.2.7 In addition to all other terms and conditions, the following applies:  
(Continued)

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MAR 30 1994

(CT) b. Lines connecting a remote central office from which dedicated facilities are not available. In order to handle 9-1-1 calls from a remote central office, at least two dedicated Commission facilities are required from the associated host central office to the 9-1-1 network. 9-1-1 traffic originating from one or more remotes and/or 9-1-1 traffic from the host can share these same facilities.

(CT) E. The customer will subscribe to additional local exchange service at the PSAP location for receipt of incoming non-emergency calls, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Telephone Company operators.

(CT) F. E9-1-1 Service customers will furnish designation of the primary and default PSAP for receipt of police, fire, and ambulance calls by street address as provided in Paragraph 28.2.15.

(CT) 28.2.8 In E9-1-1 installations, Telephone Company-provided PSAP equipment may be used or compatible customer-provided E9-1-1 PSAP equipment may be used, in accordance with the provisions of "Connections of Terminal Equipment and Communications System" section of this tariff.  
(AT) A list of the available Telephone Company-provided equipment, with the associated rates and charges, will be provided upon request.

(FC) 28.2.9 Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to any part of 9-1-1 Service.

(FC) 28.2.10 Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its 9-1-1 service lines that originate from all telephones served by central offices to be answered by the customer, whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

(FC)(CT) 28.2.11 The Telephone Company's entire liability to any person including Independent Exchange Companies who participate in joint provisioning of 9-1-1 Service and any person served by such IEC, for interruption or failure of any Universal Emergency Number Services shall be limited to the terms set forth in this section and other sections of this tariff. 9-1-1 Services are furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the telephone exchange system.

MAY 19 1994

Issued: MAR 31 1994

Effective: MAY 19 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MISSOURI  
Public Service Commission

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BY 412 BS#3  
Public Service Commission  
MISSOURI

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 3  
Replacing 1st Revised Sheet 3

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UNIVERSAL EMERGENCY NUMBER SERVICES (911)

DEC 15 1989

28.2 RULES AND REGULATIONS--(Continued)

28.2.7 In addition to all other terms and conditions, the following applies:  
(Continued) MISSOURI Public Service Commission

F. That when the Selective Routing feature is furnished, the customer subscribing to E911 Service will furnish designation of the primary and secondary PSAP for receipt of police, fire and ambulance by street address as provided in 28.2.20.

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(RT)  
(RT)

MAY 19 1994

(FC)

28.2.8 Compatible Customer-provided equipment may be used with 911 Service in accordance with the provisions of Section 4 of this tariff.

BY 2  
rd R.S. #3  
Public Service Commission  
MISSOURI

28.2.9 Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to any part of 911 Service.

28.2.10 The Telephone Company's entire liability to any person for interruption or failure of any Universal Emergency Number Services shall be limited to the terms set forth in this section and other sections of this Tariff.

28.2.11 Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its 911 service lines that originate from all telephones served by central offices to be answered by the customer, whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

(FC)

28.2.12 911 Services are furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. 911 Services are furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the Data Management System associated with the E911 Service arrangement. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other Tariffs. The Telephone Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that 911 is offered.

Issued: DEC 18 1989

Effective: JAN 18 1990 FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

JAN 18 1990

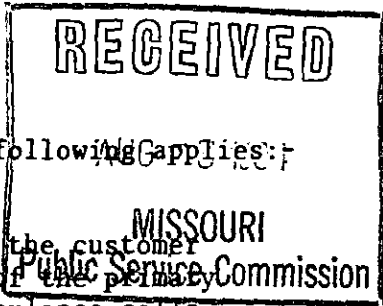
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 3  
Replacing Original Sheet 3

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.2 RULES AND REGULATIONS-(Continued)



(AT) 28.2.7 In addition to all other terms and conditions, the following applies:  
(Continued)

F. That when the Selective Routing feature is furnished, the customer subscribing to E911 Service will furnish designation of the primary and secondary PSAP for receipt of police, fire and ambulance calls by street address as provided in 28.2.20.

(CT) 28.2.8 Only Telephone Company-provided PSAP equipment as offered in the appropriate sections of this Tariff may be used with E911 Service.

(CT) 28.2.9 Compatible Customer-provided equipment may be used with 911 Service in accordance with the provisions of Section 4 of this Tariff.

(RT) 28.2.10 Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to any part of 911 Service.

(CT) 28.2.11 The Telephone Company's entire liability to any person for interruption or failure of any Universal Emergency Number Services shall be limited to the terms set forth in this Section and other sections of this Tariff.

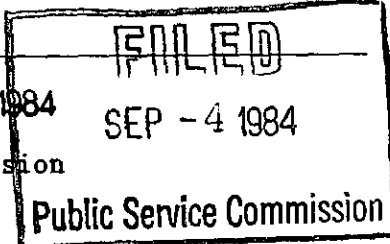
(RT) 28.2.12 Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its 911 service lines that originate from all telephones served by central offices to be answered by the customer, whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

(CT) 28.2.13 911 Services are furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. 911 Services are furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the Data Management System associated with the E911 Service arrangement. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other Tariffs. The Telephone Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that 911 is provided.

JAN 18 1990  
BY *[Signature]* #3  
Effective Commission SEP 4 1984  
MISSOURI

Issued: AUG 3 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri





No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Original Sheet 3  
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EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.2 RULES AND REGULATIONS-(Continued)

28.2.7 (Continued)

F. That when the Selective Routing feature is furnished, the customer subscribing to E911 Service will furnish designation of the primary and secondary PSAP for receipt of police, fire and ambulance calls by street address as provided in 28.2.20.

28.2.8 Telephone Company-provided terminal equipment as offered in the appropriate sections of this Tariff may be used with this service.

28.2.9 Customer-provided equipment may be used with the service in accordance with the provisions of Section 4 of this Tariff.

28.2.10 Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to any part of the E911 Service.

28.2.11 The Telephone Company's entire liability to any person for interruption or failure of Expanded Universal Emergency Number Service shall be limited to the terms set forth in this Section and other sections of this Tariff.

28.2.12 Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, by the customer must make arrangements to handle all calls received on E911 service lines that originate from all telephones served by central offices to be answered by the customer, whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction. When the Selective Routing feature is furnished, the customer may limit its handling of calls to those calls originating within the geographical boundaries of its public safety jurisdiction, except as provided in 28.2.1.

28.2.13 E911 Service is furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. E911 Service is furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the Data Management System associated with the E911 Service arrangement. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other Tariffs. The Telephone Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that E911 is offered.

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83-258  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
3rd Revised Sheet 4  
Replacing 2nd Revised Sheet 4

UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

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28.2 RULES AND REGULATIONS--(Continued)

MAR 30 1994

28.2.11 (Continued)

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Public Service Commission

(MT)(FC)

9-1-1 Services are furnished subject to any additional terms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in input and processing of data used by the E9-1-1 Database associated with the E9-1-1 Service arrangement. The Telephone Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange where 9-1-1 is offered.

(FC)(CT)

(MT)

(CT)  
(CT)

A. 9-1-1 Service is provided solely for the benefit of the 9-1-1 customer; and the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Telephone Company obligation toward or any right of action on behalf of, any third person or other legal entity.

B. The Telephone Company does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the customer to respond to such calls with the customer's personnel on the customer's premises.

C. The rates charged for 9-1-1 Service do not contemplate, and the Telephone Company does not undertake inspection or constant monitoring to discover errors, defects and malfunctions in the service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.

D. The Telephone Company shall not be liable for any losses or damages arising out of errors, interruptions, defects, failures or malfunctions of 9-1-1 Service provided by the Telephone Company, including any and all equipment and data processing systems associated therewith, until such time as the Telephone Company has received notice of such errors, interruptions, defects, failures or malfunctions and has had a reasonable time for correction thereof. Damages arising out of such errors, interruptions, defects, failures or malfunctions after the Telephone Company has been so notified and has had a reasonable time for correction hereof, shall in no event exceed an amount equivalent to the charges paid for the 9-1-1 Service affected for the period following notice from the customer until service is restored.

(FC)

(CT)

(MT)

CANCELLED  
NOV 10 1995  
BY 408 B.S.#4  
Public Service Commission  
MISSOURI

Issued: MAR 31 1994

Effective: MAY 19 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MAY 18 1994  
MISSOURI  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 4  
Replacing 1st Revised Sheet 4  
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UNIVERSAL EMERGENCY NUMBER SERVICES(911)

DEC 15 1989

28.2 RULES AND REGULATIONS--(Continued)

MISSOURI  
Public Service Commission

(FC) 28.2.12 (Continued)

- A. 911 Service is provided solely for the benefit of the municipal subscriber; and the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Telephone Company obligation toward or any right of action on behalf of, any third person or other legal entity.
- B. The Telephone Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer to respond to such calls with the customer's personnel on the customer's premises.
- C. The rates charged for 911 Service do not contemplate, and the Telephone Company does not undertake inspection or constant monitoring to discover errors, defects and malfunctions in the service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- D. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of 911 Service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time for repair shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- E. Adjustment for outages of persons calling the PSAP is governed by Section 17 of this Tariff.

**CANCELLED**

MAY 19 1994  
BY 3rd R.S.#4  
Public Service Commission  
MISSOURI

**FILED**

JAN 18 1990

Public Service Commission

Issued: DEC 18 1989

Effective: JAN 18 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 4  
Replacing Original Sheet 4

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.2 RULES AND REGULATIONS-(Continued)

28.2.13 (Continued)

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Public Service Commission

- (RT) A. 911 Service is provided solely for the benefit of the municipal subscriber; and the provision of such service shall not be interpreted, construed or regarded as being for the benefit of creating any Telephone Company obligation toward or any right of action on behalf of, any third person or other legal entity.
- B. The Telephone Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer to respond to such calls with the customer's personnel on the customer's premises.
- (RT) C. The rates charged for 911 Service do not contemplate, and the Telephone Company does not undertake inspection or constant monitoring to discover errors, defects and malfunctions in the service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- (RT) D. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of 911 Service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time for repair shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- E. Adjustment for outages of persons calling the PSAP is governed by Section 17 of this Tariff.

(MT)

CANCELLED  
JAN 18 1990  
BY *2nd R.S.#4*  
Public Service Commission  
MISSOURI

Issued: AUG 3 1984

Effective: SEP 4 1984

FILED  
SEP - 4 1984  
Public Service Commission

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED**  
Section 28  
Original Sheet 4  
DEC 29 1983  
MISSOURI  
Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.2 RULES AND REGULATIONS-(Continued)

28.2.13 (Continued)

- A. Expanded 911 Service is provided solely for the benefit of the municipal subscriber; and the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Telephone Company obligation toward or any right of action on behalf of, any third person or other legal entity.
- B. The Telephone Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer to respond to such calls with the customer's personnel on the customer's premises.
- C. The rates charged for the E911 Service do not contemplate, and the Telephone Company does not undertake inspection or constant monitoring to discover errors, defects and malfunctions in the service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- D. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of the E911 Service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time for repair shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- E. Adjustment for outages of persons calling the PSAP is governed by Section 17 of this Tariff.
- F. E911 is provided with the following standard features: Forced Disconnect; Idle Tone Application; Manual Transfer; Alternate Routing (Night Service); Speed Calling; dedicated facilities within the message network between end offices and an E911 Control Office and PSAP locations; a secondary network of lines to transfer calls from a primary PSAP to the proper agency or to a secondary PSAP.

**CANCELLED**  
SEP - 4 1984  
MISSOURI  
PUBLIC SERVICE COMMISSION

**RECEIVED**  
E911 Control Office  
DEC 29 1983  
MISSOURI  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
4th Revised Sheet 5  
Replacing 3rd Revised Sheet 5

UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

28.2 RULES AND REGULATIONS-(Continued)

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28.2.11 (Continued)

MAR 30 1994

(MT)(FC)(AT)

E. In those situations where a customer and/or any Independent Exchange Company (IEC) participates in the joint provisioning of 9-1-1 Service with the Telephone Company, each such customer and/or Independent Exchange Company agrees to release, indemnify, defend and hold harmless the Telephone Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or IEC or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the intentional or negligent acts or omissions of the customer and/or the IEC, or their employees, agents, or representatives and/or occurring as a result of errors, interruptions, defects, failures or malfunctions, including any and all equipment and data processing systems associated therewith, which are provided by the customer and/or IEC. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of the 9-1-1 Service to the extent such losses or damages are attributable to goods or services provided by the Telephone Company until such time as the Telephone Company has been notified of such errors, interruptions, defects, failures or malfunctions of the goods or services provided by it and has had a reasonable time to make corrections thereto. In no event shall the Telephone Company's liability for loss or damages attributable to goods or services provided by it exceed an amount equivalent to the revenues received by the Telephone Company for the 9-1-1 Service derived from the joint provisioning of such service for the period following notice of such errors, interruptions, defects, failures or malfunctions until service is restored.

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Public Service Commission

CANCELLED

DEC 15 2000

BY 547 R 55

Public Service Commission  
MISSOURI

(MT) (AT)

(FC) F. Adjustment for outages of persons calling the PSAP is governed by Section 17 of this tariff.

(FC) 28.2.12 E9-1-1 data information respecting the name, address and telephone number of nonpublished telephone customers is confidential and the customer agrees to use such information only for the purpose of responding to emergency 9-1-1 calls.

(FC) 28.2.13 The calling party dialing 9-1-1 forfeits the privacy afforded by nonpublished service to the extent that the calling party's number, address and name are furnished to the public safety answering point.

(RT)  
(RT)  
(MT)

MAR 19 1994

MAY 19 1994

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
3rd Revised Sheet 5  
Replacing 1st Revised Sheet 5

UNIVERSAL EMERGENCY NUMBER SERVICES(911) **RECEIVED**

28.2 RULES AND REGULATIONS-(Continued)

DEC 15 1989

(FC) 28.2.13 E911 data information respecting the name, address and telephone number of nonpublished telephone customers is confidential and the customer agrees to use such information only for the purpose of responding to emergency 911 calls. **Public Service Commission**

28.2.14 The calling party dialing 911 forfeits the privacy afforded by nonpublished service to the extent that the calling party's number, address and name are furnished to the public safety answering point.

28.2.15 Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for 911 Services. When the Selective Routing feature is provided, in such circumstances, Default Routing and central office identification will be provided in lieu of Selective Routing and/or ANI Display.

28.2.16 ANI and/or ALI will not be displayed on calls placed from four party lines. Central office identification is provided in lieu of ANI and/or ALI.

28.2.17 A minimum of two E911 Interoffice Facilities between the end office and the E911 Control Office and two E911 Exchange Lines to each primary PSAP must be provided. On B911, C911 and D911, a minimum of two 911 exchange lines to each PSAP is required.

(FC) 28.2.18 When the Selective Routing feature is provided (E911), the customer is responsible for identifying the unique combinations of police, fire and ambulance or any other appropriate agencies jurisdiction in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with street address ranges in the E911 serving area. These ESN's will be carried in the Data Management System (DMS) to route E911 calls to the primary and secondary PSAP's with responsibility to handle the emergency telephone calls originating telephone in the E911 serving area. **CANCELLED**

The customer's responsibility for providing this information is as follows: **MAY 19 1994**

A. The customer will provide street address and PSAP routing information for each central office area included in the E911 service area to establishment of service. **BY 4<sup>TH</sup> RS #5**  
**Public Service Commission**  
**MISSOURI**

B. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria, shall be furnished by the customer to the Telephone Company on forms supplied by the Telephone Company for that purpose at a mutually agreed upon time prior to the effective date of the service.

**FILED**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28

2nd Revised Sheet 5  
Dist Revised Sheet 5  
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UNIVERSAL EMERGENCY NUMBER SERVICES (911)

AUG 30 1985

MISSOURI

Public Service Commission

28.2 RULES AND REGULATIONS-(Continued)

- (FC) 28.2.14 E911 data information respecting the name, address and telephone number of nonpublished telephone customers is confidential and the customer agrees to use such information only for the purpose of responding to emergency 911 calls.
- (FC) 28.2.15 The calling party dialing 911 forfeits the privacy afforded by nonpublished service to the extent that the calling party's number, address and name are furnished to the public safety answering point.
- (FC) 28.2.16 Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for 911 Services. When the Selective Routing feature is provided, in such circumstances, Default Routing and central office identification will be provided in lieu of Selective Routing and/or ANI Display.
- (FC)(AT) 28.2.17 ANI and/or ALI will not be displayed on calls placed from four party lines. Central office identification is provided in lieu of ANI and/or ALI.
- (FC) 28.2.18 A minimum of two E911 Interoffice Facilities between the end office and the E911 Control Office and two E911 Exchange Lines to each primary PSAP must be provided. On B911, C911 and D911, a minimum of two 911 exchange lines to each PSAP is required.
- (FC) 28.2.19 When the Selective Routing feature is provided (E911), the customer is responsible for identifying the unique combinations of police, fire and ambulance or any other appropriate agencies jurisdiction in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with street address ranges in the E911 serving area. These ESN's will be carried in the Data Management System (DMS) to route E911 calls to the primary and secondary PSAP's with responsibility to handle the emergency telephone calls originating for each telephone in the E911 serving area.

The customer's responsibility for providing this information follows:

- A. The customer will provide street addresses and routing information for each central office area included in the E911 service area prior to establishment of service.
- B. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria, shall be furnished by the customer to the Telephone Company on forms supplied by the Telephone Company for that purpose at a mutually agreed upon time prior to the effective date of the service.

CANCELLED  
JAN 18 1990  
BY 3288 S #5  
Public Service Commission

FILED

MISSOURI  
OCT 3 1985  
Public Service Commission

Issued:

AUG 30 1985

Effective:

OCT 3 1985

~~SEP 30 1985~~

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 5  
Replacing Original Sheet 5

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AUG 10 1984  
MISSOURI  
Public Service Commission

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.2 RULES AND REGULATIONS-(Continued)

- (MT) 28.2.14 E911 Service is offered for use in exchange areas greater than EAA's. (exchange Area Arrangements)
- (CT) 28.2.15 E911 data information respecting the name, address and telephone number of nonpublished telephone customers is confidential and the customer is to use such information only for the purpose of responding to emergency 911 calls.
- (CT) 28.2.16 The calling party dialing 911 forfeits the privacy afforded by nonpublished service to the extent that the calling party's number, address and name are furnished to the public safety answering point.
- (AT) 28.2.17 Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for 911 Services. When the Selective Routing feature is provided, in such circumstances, Default Routing and central office identification will be provided in lieu of Selective Routing and/or ANI Display.
- (AT) 28.2.18 ANI will not be displayed on calls placed from four party lines. Central office identification is provided in lieu of ANI.
- (AT) 28.2.19 A minimum of two E911 Interoffice Facilities between the end office and the E911 Control Office and two E911 Exchange Lines to each primary PSAP must be provided. On B911, C911 and D911, a minimum of two 911 exchange lines to each PSAP is required.
- (AT) 28.2.20 When the Selective Routing feature is provided (E911), the customer is responsible for identifying the unique combinations of police, fire and ambulance or any other appropriate agencies jurisdiction in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with street address ranges in the E911 serving area. These ESN's will be carried in the Data Management System (DMS) to route E911 calls to the primary and secondary PSAP's. It is the responsibility to handle the emergency telephone calls originating for each telephone in the E911 serving area.

CANCELLED  
OCT 3 1985  
BY gms R.S. #5  
PUBLIC SERVICE COMMISSION

(AT) The customer's responsibility for providing this information is as follows:

- A. The customer will provide street address and PSAP routing information for each central office area included in the E911 service area prior to establishment of service.
- (AT) B. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria, shall be furnished by the customer to the Telephone Company on forms supplied by the Telephone Company for that purpose at a mutually agreed upon time prior to the effective date of the service.

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

FILED  
SEP -4 1984  
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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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General Exchange Tariff  
Section 28  
Original Sheet 5  
DEC 20 1983  
MISSOURI  
Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.2 RULES AND REGULATIONS--(Continued)

- 28.2.14 E911 is provided with the following optional features: Automatic Number Identification (ANI); Selective Routing (SR); Fixed Transfer; Selective Transfer. Default Routing is a feature of Selective Routing.
- 28.2.15 E911 data information respecting the name, address and telephone number of nonpublished telephone customers is confidential and the customer agrees to use such information only for the purpose of responding to emergency 911 calls.
- 28.2.16 The calling party dialing 911 forfeits the privacy afforded by nonpublished service to the extent that the calling party's number, address and name are furnished to the public safety answering point.
- 28.2.17 Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for E911 Service when the Selective Routing feature is provided. In such circumstances, Default Routing and central office identification will be provided in lieu of Selective Routing and ANI Display.
- 28.2.18 ANI will not be displayed on calls placed from four party lines.
- 28.2.19 A minimum of two E911 central office facilities between the end office and the E911 Control Office and two E911 Exchange Lines to each primary PSAP must be provided.
- 28.2.20 When the Selective Routing feature is provided, the customer is responsible for identifying the unique combinations of police, fire and ambulance or any other appropriate agencies jurisdiction in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with street address ranges in the E911 serving area. These ESN's will be carried in the Data Management System (DMS) to route E911 calls to the primary and secondary PSAP's with responsibility to handle the emergency telephone calls originating for each telephone in the E911 serving area.

- A. The customer will provide street address and PSAP routing information for each central office area included in the E911 service area prior to establishment of service.
- B. Initial and subsequent ESN assignments by street name, address range and area shall be furnished by the customer to the Telephone Company on forms supplied by the Telephone Company for that purpose.

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JAN - 1 1984  
83-253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28 3rd Revised Sheet 6 Replacing 2nd Revised Sheet 6

UNIVERSAL EMERGENCY NUMBER SERVICES (E-9-1-1) RECEIVED

28.2 RULES AND REGULATIONS (Continued)

MAR 30 1994

(FC)(CT) 28.2.14 There are some instances where ANI and/or ALI will not be displayed, or if displayed, may not be representative of the originating line. For example, MISSOURI Public Service Commission

(FC) A. ANI and/or ALI will not be displayed on calls placed from four-party lines. Central Office identification is provided in lieu of ANI and/or ALI.

(AT) B. ANI/ALI for a second party on a two-party line will be improperly displayed on calls placed from the second party's telephone unless the telephone has been modified or a party-line instrument adapter has been installed as required in the Local Exchange Tariff. If the second party's telephone is not modified or a party-line instrument adapter is not installed, the ANI/ALI of the first party on the two-party line will be displayed. It is the party-line customer's responsibility to insure that one of the two options is implemented. (AT)

(FC)(CT) 28.2.15 The E9-1-1 customer is responsible for identifying the unique combinations of police, fire and ambulance, or any other appropriate agencies' jurisdiction in the E9-1-1 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with street address ranges in the E9-1-1 serving area. These ESN's will be carried in the E9-1-1 Database to route E9-1-1 calls to the primary and secondary PSAP's with responsibility to handle the emergency telephone calls originating for each telephone in the E9-1-1 serving area.

The customer's responsibility for providing this information is as follows:

The customer will provide street address and PSAP routing information for each central office area included in the E9-1-1 service area prior to establishment of service.

B. Initial and subsequent ESN assignments by street name, address range and area, or other mutually agreed upon routing criteria shall be furnished by the customer to the Telephone Company on forms supplied by the Telephone Company for that purpose, at a mutually agreed upon time prior to the effective date of the implementation of initial service, or if initial service has already been established, at a mutually agreed upon time prior to implementation of subsequent ESN assignments.

C. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Telephone Company of any changes that need to be made in the routing information.

CANCELLED NOV 10 1995 BY 428 B.S.#6 Public Service Commission MISSOURI

FILED MAY 19 1994 MISSOURI PUBLIC SERVICE COMMISSION

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 6  
Replacing 1st Revised Sheet 6

**RECEIVED**

UNIVERSAL EMERGENCY NUMBER SERVICES(911)

DEC 15 1989

28.2 RULES AND REGULATIONS--(Continued)

MISSOURI  
Public Service Commission

(FC) 28.2.18 (Continued)

C. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Telephone Company of any changes that need to be made in the routing information by reason of changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities and any other matter that will affect the routing of E911 calls to the proper PSAP.

1. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
2. The Telephone Company will furnish a written copy to the customer for verification showing each change, deletion and addition to master address file.

D. The Telephone Company will provide at the request of the customer a complete written copy of the master address file for the purpose of the customer verifying the accuracy of the police, fire and ambulance PSAP routing designations.

(FC) 28.2.19 Cancellation of the service in whole or in part by the customer prior to establishment thereof will require payment of an amount equal to the cost of engineering, manufactures' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up to the time of cancellation resulting from the customer's order for service, but not to exceed the total nonrecurring charges.

**CANCELLED**

MAY 19 1994  
BY 3rd R.S. # 6  
Public Service Commission  
MISSOURI

**FILED**

JAN 18 1990

Public Service Commission

Issued: DEC 18 1989

Effective: JAN 18 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 6  
Replacing Original Sheet 6

(CT)

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

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AUG - 3 1984  
MISSOURI  
Public Service Commission

28.2 RULES AND REGULATIONS-(Continued)

28.2.20 (Continued)

- C. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Telephone Company of any changes that need to be made in the routing information by reason of changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities and any other matter that will affect the routing of E911 calls to the proper PSAP.
  - 1. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
  - 2. The Telephone Company will furnish a written copy to the customer for verification showing each change, deletion and addition to master address file.
- D. The Telephone Company will provide at the request of the customer a complete written copy of the master address file for the purpose of the customer verifying the accuracy of the police, fire and ambulance PSAP routing designations.

- (AT) 28.2.21 Cancellation of the service in whole or in part by the customer prior to establishment thereof will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up to the time of cancellation resulting from the customer's order for service, but not to exceed the total nonrecurring charges.

CANCELLED  
JAN 18 1990  
BY *gms* R.S.#16  
Public Service Commission  
MISSOURI

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Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

FILED  
SEP - 4 1984  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

RECEIVED  
General Exchange Tariff  
Section 28  
Original Sheet 6  
DEC 29 1983  
MISSOURI  
Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.2 RULES AND REGULATIONS--(Continued)

28.2.20 (Continued)

C. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Telephone Company of any changes that need to be made in the routing information by reason of changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities and any other matter that will affect the routing of E911 calls to the proper PSAP.

1. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
2. The Telephone Company will furnish a written copy to the customer for verification showing each change, deletion and addition to master address file.

D. The Telephone Company will provide at the request of the customer a complete written copy of the master address file for the purpose of the customer verifying the accuracy of the police, fire and ambulance PSAP routing designations.

CANCELLED

SEP - 4 1984  
BY JRS  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
JAN - 1 1984  
83 - 253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
4th Revised Sheet 6.01  
Replacing 3rd Revised Sheet 6.01  
Replacing 2nd Revised Sheet 6.02

UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

RECEIVED

28.2 RULES AND REGULATIONS (Continued)

28.2.15 (Continued)

C. (Continued)

MAR 30 1994

information by reason of changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities and any other matter that will affect the routing of E9-1-1 calls to the proper PSAP.

CANCELLED

NOV 10 1995  
BY 5th B.S. #601  
Public Service Commission  
MISSOURI

- 1. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
- 2. The Telephone Company will furnish a written copy to the customer for verification showing each change, deletion and addition to master address file.
- D. The Telephone Company will provide, at the request of the customer, a complete written copy of the master address file for the purpose of the customer verifying the accuracy of the police, fire and ambulance PSAP routing designations. Information concerning nonpublished telephone customer numbers shall be treated as confidential (pursuant to Paragraph 28.2.12). Information pertaining to the name, address and telephone number of nonpublished telephone customers shall be treated as confidential, pursuant to Paragraph 28.2.12.

(AT)

(AT)

(FC)

(C)

28.2.16 Cancellation of the service in whole or in part by the customer prior to establishment thereof will require payment of an amount equal to the cost of engineering, manufacturer's billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up to the time of cancellation resulting from the customer's order for service, but not to exceed the total nonrecurring charges.

(RT)

(FC)(CT)

28.2.17 Some E9-1-1 systems may provide the customer with the ability to add, update or delete supplemental data associated with individual ALI data records. The customer may extract information from the E9-1-1 Database for the sole purpose of handling, answering, or responding to emergency situations. Any permanent record associating a telephone number with a name or address shall be secured by the 9-1-1 customer and disposed of in a manner that will retain security.

(CT)

(RT)(FC)

(FC)

(CT)

28.2.18 The use of Automatic Location Identification (ALI) on anything less than a Telephone Company central office serving area basis is not permitted.

MAY 1994

MAR 19 1994

Issued: MAR 31 1994

Effective: MAR 31 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28  
3rd Revised Sheet 6.01  
Replacing 2nd Revised Sheet 6.01

UNIVERSAL EMERGENCY NUMBER SERVICES (911) DEC 15 1989

28.2 RULES AND REGULATIONS-(Continued)

MISSOURI

(FC)

- 28.2.20 Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- 28.2.21 The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name as well as location information where available, associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
- 28.2.22 Any terminal equipment used in connection with E911 Service, whether such equipment is provided by the Telephone Company or the customer, shall be configured so that it is unable to extract any information from the Data Management System (DMS) other than information relating to a number identified through the Automatic Number Identification (ANI) Service Feature as the source of an in-progress E911 service call.
- 28.2.23 In E911 installations, Telephone Company-provided PSAP equipment may be used or compatible customer-provided E911 PSAP equipment may be used, in accordance with the provisions of "Connections of Terminal Equipment and Communications System" section of this tariff.
- 28.2.24 The use of Automatic Location Identification (ALI) on anything less than a Telephone Company exchange basis is not permitted.

(FC)

CANCELLED

FILED

JAN 18 1990

MAY 19 1994  
BY 4th R.S. #6.01  
Public Service Commission  
MISSOURI

Public Service Commission

Issued: DEC 18 1989

Effective: JAN 18 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 6.01  
Replacing 1st Revised Sheet 6.01

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

RECEIVED

28.2 RULES AND REGULATIONS--(Continued)

DEC 11 1987

- (FC) 28.2.22 Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, damages, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- (FC) 28.2.23 The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name as well as location information where available, associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
- (AT) 28.2.24 Any terminal equipment used in connection with E911 Service, whether such equipment is provided by the Telephone Company or the customer, shall be configured so that it is unable to extract any information from the Data Management System (DMS) other than information relating to a number identified through the Automatic Number Identification (ANI) Service Feature as the source of an in-progress E911 service call.
- (FC) 28.2.25 In E911 installations, when the customer subscribes to any combination of E911 service features that includes the use of Automatic Location Identification (ALI), only Telephone Company-provided PSAP equipment, as specified in paragraph 28.6.6 may be used. In instances where ALI is not required, compatible customer-provided E911 PSAP equipment may be used in accordance with the provisions of "Connections of Terminal Equipment and Communications System" section of this tariff.

CANCELLED

FILED

JAN 18 1990

FEB 5 1988

BY 3<sup>rd</sup> RS #6.01  
Public Service Commission  
MISSOURI  
Public Service Commission

FEB 5 1988

Issued: DEC 11 1987

Effective: ~~JAN 15 1988~~

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28

Replacing 1st Revised Sheet 6.01 Original Sheet 6.01

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.2 RULES AND REGULATIONS-(Continued)

AUG 30 1985 MISSOURI Public Service Commission

- (FC) 28.2.21 Each customer agrees to release, idemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- (FC) 28.2.22 The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
- (FC)(AT) 28.2.23 Any terminal equipment used in connection with E911 Service, whether such equipment is provided by the Telephone Company or the customer, shall be configured so that it is unable to extract any information from the Data Management System (DMS) other than information relating to a number identified through the Automatic Number Identification (ANI) Service Feature as the source of an in-progress E911 service call.
- (FC)(AT) 28.2.24 In E911 installations, when the customer subscribes to any combination of E911 service features that includes the use of Automatic Location Identification (ALI), only Telephone Company-provided PSAP equipment, as specified in paragraph 28.6.6 may be used. In instances where ALI is not required, compatible customer-provided E911 PSAP equipment may be used in accordance with the provisions of "Connections of Terminal Equipment and Communications System" section of this tariff.

CANCELLED FEB 5 1988 BY 2nd R.S. 6.01 Public Service Commission MISSOURI

MAILED OCT 3 1985 Public Service Commission

Issued: AUG 30 1985

Effective: OCT 3 1985

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Original Sheet 6.01

**RECEIVED**  
AUG - 3 1984  
MISSOURI  
Public Service Commission

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.2 RULES AND REGULATIONS-(Continued)

(MT) 28.2.22 Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

(MT) 28.2.23 The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.

**CANCELLED**

OCT 3 1985

BY 1st R.S. # 6.01  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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SEP - 4 1984  
Public Service Commission

Issued: AUG 3 1984

Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 6.02  
Replacing 1st Revised Sheet 6.02

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

**RECEIVED**

28.2 RULES AND REGULATIONS-(Continued)

DEC 15 1989

(RT)

MISSOURI  
Public Service Commission

*Cancelled  
May 19, '94  
By 4<sup>th</sup> B.S. # 621*

**FILED**

JAN 18 1990

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Effective: JAN 18 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 6.02  
Replacing Original Sheet 6.02

**RECEIVED**

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

DEC 11 1987

28.2 RULES AND REGULATIONS-(Continued)

(CP) 28.2.26 The use of Automatic Location Identification (ALI) on anything less than a Telephone Company exchange basis is not permitted. **MISSOURI Public Service Commission**

**CANCELLED**

JAN 18 1990

BY *zms* R.S.#6.02

Public Service Commission  
MISSOURI

**FILED**

FEB 5 1988

**Public Service Commission**

Issued: DEC 11 1987

Effective: FEB 5 1988  
~~JAN 15 1988~~

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 28  
Original Sheet 6.02  
**RECEIVED**  
AUG 30 1985  
MISSOURI  
Public Service Commission

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.2 RULES AND REGULATIONS-(Continued)

(FC)(AT) 28.2.25 The use of Automatic Location Identification (ALI) less than a total E911 system basis is not permitted.

**CANCELLED**

FEB 5 1988  
BY *RS #6.02*  
Public Service Commission  
MISSOURI

**FILED**  
OCT 3 1985  
Public Service Commission

Issued: **AUG 30 1985**

Effective: **OCT 3 1985**

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
4th Revised Sheet 7  
Replacing 3rd Revised Sheet 7

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UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

MAR 30 1994

28.3 EXPLANATION OF TERMS

MISSOURI  
Public Service Commission

(RT) Additional E9-1-1 Service Exchange Line: An additional service terminating at a PSAP that may be ordered by the customer as an option.

(CT) Alternate Routing (AR): This feature is provided to allow 9-1-1 calls to be routed to a designated alternate location if the dedicated trunks to the primary PSAP are busy, or if the primary PSAP closes down for a period (night service). This is a standard feature of a routed E9-1-1 system.

(CT) Automatic Location Identification (ALI): An optional E9-1-1 feature by which the address and name associated with the calling party's telephone number are forwarded to the PSAP for display.

(CT)(AT) Automatic Number Identification (ANI): This feature forwards the calling party's telephone number to the E9-1-1 Control Office and on to the PSAP for display. This is a standard feature of D9-1-1 and E9-1-1 Services.

B9-1-1: A service that provides for routing all 9-1-1 calls originated from telephones with given central office prefix codes to a single PSAP.

(AT) Called Party Hold (CPH): A feature of C9-1-1 (1) Service that enables a PSAP attendant to retain control of an incoming 9-1-1 call connection, even if the calling party hangs up.

(AT) Central Office: A Local Exchange Company (LEC) switching system where telephone exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

(AT) Central Office Transfer: A feature that permits the primary PSAP attendant to transfer an established E9-1-1 call to either a secondary PSAP or some other location. The three types of transfer features are Fixed, Manual, and Selective.

(AT) C9-1-1: A service that provides the B9-1-1 feature as well as Called Party Hold, Switchhook Status, Forced Disconnect, and Emergency Ringback.(1)

(AT) Control Office: See E9-1-1 Control Office.

(RT) (MT) (AT) (1) Obsolete, applicable only to existing systems in service effective date of this tariff.

CANCELLED  
NOV 10 1995  
BY 5th B.S.# 7  
Public Service Commission 1995  
MISSOURI  
MISSOURI  
Public Service Commission

Issued: MAR 31 1994

Effective: MAY 19 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
3rd Revised Sheet 7  
Replacing 2nd Revised Sheet 7

**RECEIVED**

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

DEC 11 1987

28.3 EXPLANATION OF TERMS

**MISSOURI  
Public Service Commission**

Additional E911 Service Exchange Line: An additional line terminating at a PSAP that may be ordered by the customer as an optional feature.

Alternate Routing (AR): This feature is provided to allow 911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 Service.

(RT)  
(AT)  
(AT) Automatic Location Identification (ALI): An E911 feature by which the address and name associated with the calling party's telephone number (identified by ANI) as well as location information, where available, is forwarded to a primary or secondary PSAP for display on customer owned and maintained Cathode Ray Tubes (CRT's). In multi-location environments, only the service address associated with the main service will be displayed as well as location information, where available.

(AT) Automatic Number Identification (ANI): This feature forwards the calling party's telephone number to the E911 Control Office and on to the PSAP for display on the ANI Display and Transfer Unit. This is an optional feature of E911 Service.

B911: A service that provides for routing all 911 calls originated from telephones with given central office prefix codes to a single PSAP.

Called Party Hold (CPH): A feature of C911 Service that enables attendant to retain control of an incoming 911 call connection, even if the calling party hangs up.

C911: A service that provides the B911 feature as well as Called Party Hold, Switchhook Status, Forced Disconnect, Idle Tone Application and Emergency Ringback.

Data Management System (DMS): The DMS is a system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) feature.

Default Routing (DR): This feature is activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes which may prevent selective routing. Such incoming calls to the E911 Control Office are routed to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP.

**CANCELLED**

**MAY 19 1994**  
**BY R.S. #7**  
**Public Service Commission**  
**MISSOURI**

**FILED**

FEB 5 1988

FEB 5 1988

Issued: DEC 11 1987

Effective: FEB 5 1988  
**Public Service Commission**

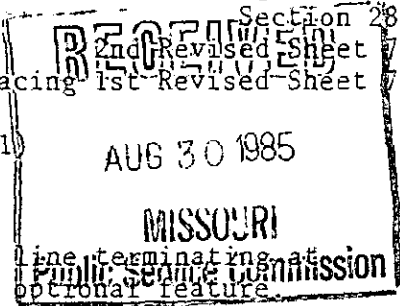
By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Revised Sheet 7  
Replacing 1st Revised Sheet 7

UNIVERSAL EMERGENCY NUMBER SERVICES (911)



28.3 EXPLANATION OF TERMS

Additional E911 Service Exchange Line: An additional line terminating at a PSAP that may be ordered by the customer as an optional feature.

Alternate Routing (AR): This feature is provided to allow 911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 Service.

Automatic Location Identification (ALI): An E911 feature by which the address (and name of business accounts only) associated with the calling party's telephone number (identified by ANI) is forwarded to a primary or secondary PSAP for display on customer owned and maintained Cathode Ray Tubes (CRT's). In multi-location environments, only the service address associated with the main service will be displayed. ALI is an optional feature of E911 service.

Automatic Number Identification (ANI): This feature forwards the calling party's telephone number to the E911 Control Office and on to the PSAP for display on the ANI Display and Transfer Unit. This is an optional feature of E911 Service.

B911: A service that provides for routing all 911 calls originated from telephones with given central office prefix codes to a single PSAP.

Called Party Hold (CPH): A feature of C911 Service that enables a PSAP attendant to retain control of an incoming 911 call connection, even if the calling party hangs up.

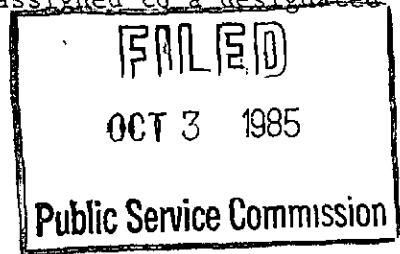
C911: A service that provides the B911 feature as well as Called Party Hold, Switchhook Status, Forced Disconnect, Idle Tone Application and Emergency Ringback.

Data Management System (DMS): The DMS is a system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) feature.

Default Routing (DR): This feature is activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes which may prevent selective routing. Such incoming calls to the E911 Control Office are routed to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP.

(MT)

CANCELLED  
FEB 5 1988  
BY *RS #7*  
Public Service Commission  
MISSOURI



Issued: AUG 30 1985

Effective: OCT 3 1985  
~~FEB 30 1985~~

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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AUG - 3 1984

MISSOURI Public Service Commission

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

(AT) 28.3 EXPLANATION OF TERMS-(Continued)

(AT) Additional E911 Service Exchange Line: An additional line terminating at a PSAP that may be ordered by the customer as an optional feature.  
Alternate Routing (AR): This feature is provided to allow E911 exchange lines routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 Service.

Automatic Number Identification (ANI): This feature forwards the calling party's telephone number to the E911 Control Office and on to the PSAP for display on the ANI Display and Transfer Unit. This is an optional feature of E911 Service.

(AT) B911: A service that provides for routing all 911 calls originated from telephones with given central office prefix codes to a single PSAP.

(AT) Called Party Hold (CPH): A feature of C911 Service that enables a PSAP attendant to retain control of an incoming 911 call connection, even if the calling party hangs up.

(AT) C911: A service that provides the B911 feature as well as Called Party Hold, Switchhook Status, Forced Disconnect, Idle Tone Application and Emergency Ringback.

Data Management System (DMS): The DMS is a system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) feature.

Default Routing (DR): This feature is activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes which may prevent selective routing. Such incoming calls to the E911 Control Office are routed to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP.

Display and Transfer Unit: A selector console and associated common equipment that displays ANI numbers at the PSAP attendant position and is used by the attendant to activate Fixed and/or Selective Transfer functions.

(AT) D911: A service which provides the B911 feature plus Automatic Number Identification (ANI) and is primarily for use in single wire center exchanges.

(RT) End Office: This is the Central Office(s) in the 911 System from where the 911 calls originate.

(AT) E911: An expanded service that provides features such as Selective Routing of 911 calls to a specific PSAP selected from among those within the 911 Service Area. E911 has other standard and optional features which may or may not be available with B911, C911 or D911.

CANCELLED

BY gnd R.S.# 7  
PUBLIC SERVICE COMMISSION

FILED

SEP - 4 1984

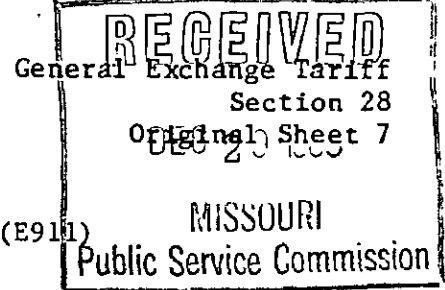
Public Service Commission

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.3 EXPLANATION OF TERMS

Alternate Routing (AR): This feature is provided to allow 911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 Service.

Automatic Number Identification (ANI): This feature forwards the calling party's telephone number to the E911 Control Office and on to the PSAP for display on the ANI Display and Transfer Unit. This is an optional feature of E911 Service.

Data Management System (DMS): The DMS is a system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) feature.

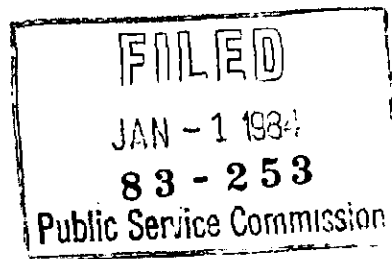
Default Routing (DR): This feature is activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes which may prevent selective routing. Such incoming calls to the E911 Control Office are routed to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP.

Display and Transfer Unit: A selector console and associated common equipment that displays ANI numbers at the PSAP attendant position and is used by the attendant to activate Fixed and/or Selective Transfer functions.

End Office: This is the Central Office(s) in the E911 System from where the 911 calls originate.

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BY 10t RS 7  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

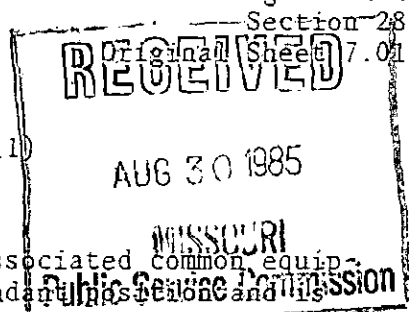


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By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.3 EXPLANATION OF TERMS-(Continued)

(MT)

Display and Transfer Unit: A selector console and associated common equipment that displays ANI numbers at the PSAP attendant position and is used by the attendant to activate Fixed and/or Selective Transfer functions.

D911: A service which provides the B911 feature plus Automatic Number Identification (ANI) and is primarily for use in single wire center exchanges.

End Office: This is the Central Office(s) in the 911 System from where the 911 calls originate.

(MT)

E911: An expanded service that provides features such as Selective Routing of 911 calls to a specific PSAP selected from among those within the 911 Service Area. E911 has other standard and optional features which may or may not be available with B911, C911 or D911.

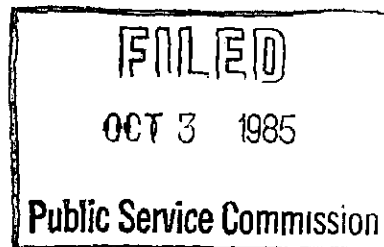
(AT)

Exchange Access Arrangement (EAA): A telephone facility between a subscriber's premises and the telephone exchange network. The number of exchange access arrangements served by an end office is equal to the total number of residence main access lines, business main access lines (excluding toll terminals, WATS access lines and dispatching terminals), Centrex main station lines, selected Direct Inward Dialing station lines, coin station lines, and other applicable main access lines as are included in official Telephone Company reports for the service area of such end office.

(AT)

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MAY 19 1994 BY let R.S. #7.01 Public Service Commission MISSOURI



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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff  
**REVISED**  
Section 28  
2nd Revised Sheet 8  
Replacing 1st Revised Sheet 8  
AUG 30 1985  
MISSOURI  
Public Service Commission

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.3 EXPLANATION OF TERMS--(Continued)

Expanded 911 (E911) Control Office: The Control Office provides tandem switching capability for E911 calls. It controls switching of ANI and SR information to the PSAP and also provides standard ESS Speed Calling features, call transfer capability and certain maintenance functions for each PSAP.

(AT) Fixed Transfer: This feature enables a PSAP attendant to transfer incoming 911 calls to secondary PSAP's by use of a single button on the Display and Transfer Unit. The PSAP equipment automatically flashes and sends out the Speed Calling code associated with the desired agency. ANI/ALI will also be transferred with the call to a secondary PSAP that is equipped to receive and display ANI/ALI data. This is done by using the Central Office Call Transfer feature of the E911 Control Office. This feature is associated with the E911 trunk unit. This is an optional feature of E911 Service.

Forced Disconnect: This feature, a function of the E911 Central Office trunk circuit, enables the PSAP attendant to release a 911 connection even though the 911 calling party has not hung up. This feature prevents the jamming of the E911 exchange lines. This is a standard feature of C911 and E911 Service.

Idle Tone Application: This feature allows the PSAP attendant to distinguish between calls that have been abandoned before they are answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard. This feature is available with C911 and E911 Service.

Manual Transfer: This feature enables the PSAP attendant to transfer an incoming call by depressing a flash button on the Display and Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit. This is a standard feature of E911 Service.

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OCT 3 1985  
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~~SEP 30 1985~~

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
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MISSOURI  
Public Service Commission

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.3 EXPLANATION OF TERMS-(Continued)

**Expanded 911 (E911) Control Office:** The Control Office provides switching capability for E911 calls. It controls switching of ANI and SR information to the PSAP and also provides standard ESS Speed Calling features, call transfer capability and certain maintenance functions for each PSAP.

**Fixed Transfer:** This feature enables a PSAP attendant to transfer incoming 911 calls to secondary PSAP's by use of a single button on the Display and Transfer Unit. The PSAP equipment automatically flashes and sends out the Speed Calling code associated with the desired agency. ANI will also be transferred with the call to a secondary PSAP that is equipped to receive and display ANI data. This is done by using the Central Office Call Transfer feature of the E911 Control Office. This feature is associated with the E911 trunk unit. This is an optional feature of E911 Service.

**Forced Disconnect:** This feature, a function of the E911 Central Office trunk circuit, enables the PSAP attendant to release a 911 connection even though the 911 calling party has not hung up. This feature prevents the jamming of the E911 exchange lines. This is a standard feature of C911 and E911 Service.

(AT) **Idle Tone Application:** This feature allows the PSAP attendant to distinguish between calls that have been abandoned before they are answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard. This feature is available with C911 and E911 Service.

**Manual Transfer:** This feature enables the PSAP attendant to transfer an incoming call by depressing a flash button on the Display and Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit. This is a standard feature of E911 Service.

**CANCELLED**

OCT 3 1985  
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St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
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Section 28  
Original Sheet 8  
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MISSOURI  
Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.3 EXPLANATION OF TERMS-(Continued)

**Expanded 911 (E911) Control Office:** The Control Office provides tandem switching capability for E911 calls. It controls switching of ANI and SR information to the PSAP and also provides standard ESS Speed Calling features, call transfer capability and certain maintenance functions for each PSAP.

**Fixed Transfer:** This feature enables a PSAP attendant to transfer incoming 911 calls to secondary PSAP's by use of a single button on the Display and Transfer Unit. The PSAP equipment automatically flashes and sends out the Speed Calling code associated with the desired agency. ANI will also be transferred with the call to a secondary PSAP that is equipped to receive and display ANI data. This is done by using the Central Office Call Transfer feature of the E911 Control Office. This feature is associated with the E911 trunk unit. This is an optional feature of E911 Service.

**Forced Disconnect:** This feature, a function of the E911 Central Office trunk circuit, enables the PSAP attendant to release a 911 connection even though the 911 calling party has not hung up. This feature prevents the jamming of the E911 exchange lines. This is a standard feature of E911 Service.

**Idle Tone Application:** This feature allows the PSAP attendant to distinguish between calls that have been abandoned before they are answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard. This is a standard feature of E911 Service.

**Manual Transfer:** This feature enables the PSAP attendant to transfer an incoming call by depressing a flash button on the Display and Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit. This is a standard feature of E911 Service.

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BY *RS 8*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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83 - 253  
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By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28 3rd Revised Sheet 9 Replacing 2nd Revised Sheet 9

UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

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28.3 EXPLANATION OF TERMS (Continued)

Public Safety Answering Point (PSAP): A PSAP is an answering location for 9-1-1 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's respond first, Secondary PSAP's receive calls on a transfer basis only. PSAP's are public service agencies such as police, fire, emergency medical, etc., or a common bureau serving a group of such entities.

MAR 30 1994

MISSOURI PUBLIC SERVICE COMMISSION

(AT)

Remote Central Office: A remotely-controlled electronic end office switching system which obtains call-processing capabilities from a host central office switching system.

(AT)

Routed System: An E9-1-1 system in which trunking facilities are routed through a control office.

(RT) (CT)

Selective Routing (SR): This feature routes a 9-1-1 call from a central office to the designated primary PSAP. SR is provided by the E9-1-1 Control Office which routes the ANI information of the calling party and the call to the designated PSAP. This is a standard feature of E9-1-1 Service.

(CT)

Selective Transfer: This feature enables the PSAP attendant to transfer an incoming call to another agency by depressing a single button associated with that particular type of agency. An E9-1-1 System with Selective Routing will use ANI information to automatically route the call to the appropriate agency. This is a standard feature of E9-1-1 Service.

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NOV 30 1995

BY G. B. S. # 9 Public Service Commission MISSOURI

Service Area: The geographical area in which the customer will respond to all 9-1-1 calls and dispatch appropriate emergency assistance.

Serving Central Office: This is the Central Office(s) in which a PSAP, either primary or secondary, is located.

(CT)(RT)

Switchhook Status: A feature that provides the PSAP attendant with visual and/or audible indication of the calling party's switchhook status.

(C)

Universal Emergency Number Service: This is a telephone exchange communication service for telephone calls placed by dialing 9-1-1, to be answered by a PSAP established and operated by the customer, and includes the service provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls.

(MT)

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 28  
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1st Revised Sheet 9  
Replacing

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.3 EXPLANATION OF TERMS-(Continued)

AUG 30 1985  
MISSOURI  
Public Service Commission

Public Safety Answering Point (PSAP): A PSAP is an answering point for emergency calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's respond first, Secondary PSAP's receive calls on a transfer basis only. PSAP's are public service agencies such as police, fire, emergency medical, etc., or a common bureau serving a group of such entities.

(AT)

Selective Routing (SR): This feature routes a 911 call from a central office to the designated primary PSAP. SR is provided by the E911 Control Office which routes the ANI/ALI information of the calling party and the call to the designated PSAP. This is an optional feature of the E911 Service.

Selective Transfer: This feature transfers an incoming call to another agency by depressing a single button, e.g., "Fire" on the Display and Transfer Unit. This type of transfer is only available when the SR feature is provided. This is an optional feature of E911 Service.

Service Area: The geographical area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

Serving Central Office: This is the Central Office(s) in which primary or secondary, is located.

Switchhook Status: A feature that provides the PSAP attendant with visual indication of the calling party's switchhook status (on or off hook).

Universal Emergency Number Service: This is a telephone exchange communication service for telephone calls placed by dialing number 911, to be answered by a PSAP established and operated by the customer, and includes the service provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls.

Universal Emergency Number Service Customer: The customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, to whom authority has been lawfully delegated to respond to public emergency telephone calls at the minimum for emergency police and fire service through the use of one telephone number 911.

MAY 19 1994  
BY 3rd R.S. #9  
Public Service Commission  
MISSOURI

OCT 3 1985  
Public Service Commission

28.4 METHOD OF APPLYING RATES

The method of applying rates for interexchange and intratelephone office services are determined as follows:

Issued: AUG 30 1985

Effective: OCT 3 1985  
~~SEP 30 1985~~

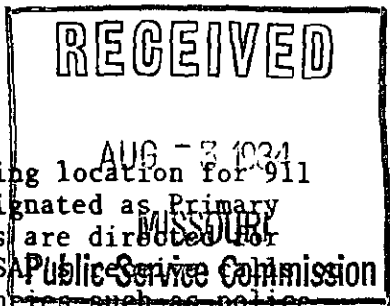
By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 9  
Replacing Original Sheet 9

(CT)

UNIVERSAL EMERGENCY NUMBER SERVICES (911)



28.3 EXPLANATION OF TERMS-(Continued)

Public Safety Answering Point (PSAP): A PSAP is an answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's respond first, Secondary PSAP's respond on a transfer basis only. PSAP's are public service agencies such as police, fire, emergency medical, etc., or a common bureau serving a group of such entities.

Selective Routing (SR): This feature routes a 911 call from a central office to the designated primary PSAP. SR is provided by the E911 Control Office which routes the ANI number of the calling party and the call to the designated PSAP. This is an optional feature of the E911 Service.

Selective Transfer: This feature transfers an incoming call to another agency by depressing a single button, e.g., "Fire" on the Display and Transfer Unit. This type of transfer is only available when the SR feature is provided. This is an optional feature of E911 Service.

(AT) Service Area: The geographical area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

Serving Central Office: This is the Central Office(s) in which a PSAP, either primary or secondary, is located.

(AT) Switchhook Status: A feature that provides the PSAP attendant with visual indication of the calling party's switchhook status (on or off hook).

Universal Emergency Number Service: This is a telephone exchange communication service for telephone calls placed by dialing number 911, to be answered by a PSAP established and operated by the customer, and includes the service provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls.

Universal Emergency Number Service Customer: The customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, to whom authority has been lawfully delegated to respond to public emergency telephone calls at the minimum for emergency police and fire service through the use of one telephone number 911.

CANCELLED  
OCT 3 1985  
BY *2nd R.S.#9*  
PUBLIC SERVICE COMMISSION  
of Missouri

28.4 METHOD OF APPLYING RATES

The method of applying rates for interexchange and intratelephone office services are determined as follows:

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Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 28  
Original Sheet 9

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

DEC 29 1983

MISSOURI

Public Service Commission

28.3 EXPLANATION OF TERMS-(Continued)

Public Safety Answering Point (PSAP): A PSAP is an answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's respond first, Secondary PSAP's receive calls on a transfer basis only. PSAP's are public service agencies such as police, fire, emergency medical, etc., or a common bureau serving a group of such entities.

Selective Routing (SR): This feature routes a 911 call from a central office to the designated primary PSAP. SR is provided by the E911 Control Office which routes the ANI number of the calling party and the call to the designated PSAP. This is an optional feature of the E911 Service.

Selective Transfer: This feature transfers an incoming call to another agency by depressing a single button, e.g., "Fire" on the Display and Transfer Unit. This type of transfer is only available when the SR feature is provided. This is an optional feature of E911 Service.

Serving Central Office: This is the Central Office(s) in which a PSAP, either primary or secondary, is located.

Universal Emergency Number Service: This is a telephone exchange communication service for telephone calls placed by dialing number 911, to be answered by a PSAP established and operated by the customer, and includes the service provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls.

Universal Emergency Number Service Customer: The customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, to whom authority has been lawfully delegated to respond to public emergency telephone calls at the minimum for emergency police and fire service through the use of one telephone number 911.

28.4 METHOD OF APPLYING RATES

The method of applying rates for interexchange and intraexchange long distance office services are determined as follows:

**CANCELLED**  
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BY 1st RS 9  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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JAN - 1 1984  
83 - 253  
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Issued: DEC 29 1983

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By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 10  
Replacing 1st Revised Sheet 10

UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

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28.3 EXPLANATION OF TERMS (Continued)

MAR 30 1994

Universal Emergency Number Service Customer: The customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local government units, to whom authority has been lawfully delegated to respond to public emergency telephone calls at the minimum for emergency police and fire service through the use of the telephone number 9-1-1. An IEC also be a customer in order to provide service to legally authorized agencies within the serving area of the IEC.

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CANCELLED

NOV 10 1995  
BY 3rd R.S.#10  
Public Service Commission  
MISSOURI

(MT)

Issued: MAR 31 1994

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By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MAY 19 1994

MISSOURI  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
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Replacing Original Sheet 10

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

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AUG - 3 1984  
MISSOURI  
Public Service Commission

28.4 METHOD OF APPLYING RATES-(Continued)

A. Interoffice Channel

Intraexchange - When control office and/or end office locations of an intraexchange E911 service are located in different serving offices, interoffice mileage charges apply. Charges are based on the V & H distance between the serving offices. (1)

Interexchange - When control office and/or end office locations of an interexchange E911 service is located in an area served by a serving office that is not also the primary serving office, interoffice mileage charges apply. Charges are based on the V & H distance between the primary serving office and the serving office. (1)

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B. Channel Terminals

Channel Terminal charges apply at (1) each termination of an interexchange channel and (2) each termination of an interoffice channel.

MAY 19 1994  
BY *[Signature]* #10  
Public Service Commission  
MISSOURI

C. Interexchange Channel

When control office and/or end office locations of an E911 service are located in different exchanges or metropolitan exchanges, interexchange mileage charges apply.

Each exchange and each zone of a Metropolitan Exchange has one primary serving office. Charges are based on the V & H distance between primary serving offices. (1)

Interexchange mileage between a Telephone Company primary serving office and a point of connection with the facilities of another telephone company shall be the V & H distance between the Telephone Company primary serving office and the point of connection with the facility provided by the other telephone company.

D. Foreign Exchange

1. This service is furnished to one exchange (in addition to the exchange in which the exchange service is furnished). The exchange service connection is provided from one exchange only.

(1) Fractional V-H miles are to be considered whole V-H miles.

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Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 28  
Original Sheet  
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DEC 29 1983  
MISSOURI  
Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) DEC 29 1983

28.4 METHOD OF APPLYING RATES-(Continued)

A. Interoffice Channel

Intraexchange - When control office and/or end office locations of an intraexchange E911 service are located in different serving office areas, interoffice mileage charges apply. Charges are based on the V & H distance between the serving offices.(1)

Interexchange - When control office and/or end office locations of an interexchange E911 service is located in an area served by a serving office that is not also the primary serving office, interoffice mileage charges apply. Charges are based on the V & H distance between the primary serving office and the serving office.(1)

B. Channel Terminals

Channel Terminal charges apply at (1) each termination of an interexchange channel and (2) each termination of an interoffice channel.

C. Interexchange Channel

When control office and/or end office locations of an E911 service are located in different exchanges or metropolitan exchanges, interexchange mileage charges apply.

Each exchange and each zone of a Metropolitan Exchange has one primary serving office. Charges are based on the V & H distance between primary serving offices.(1)

Interexchange mileage between a Telephone Company primary serving office and a point of connection with the facilities of another telephone company shall be the V & H distance between the Telephone Company primary serving office and the point of connection with the facility provided by the other telephone company.

D. Foreign Exchange

1. This service is furnished by the Public Service Commission (in addition to the exchange in which the exchange service is furnished). The exchange service connection is provided from one exchange only.

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SEP - 4 1984  
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PUBLIC SERVICE COMMISSION  
OF MISSOURI

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JAN - 1 1984  
83 - 258  
Public Service Commission

(1) Fractional V-H miles are to be considered whole V-H miles.

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Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 11  
Replacing 1st Revised Sheet 11

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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28.4 METHOD OF APPLYING RATES--(Continued)

DEC 11 1987

D. Foreign Exchange--(Continued)

**MISSOURI**

- 2. Service is furnished on the condition that additional charges may be necessary to provide a type of signaling suitable for operation with the exchange from which service is furnished or to provide, at the customer's request, a type of signaling other than the type the Telephone Company would elect to furnish. In such cases, additional charges shall apply.
- 3. Customers for the exchange portion of the service are subject to exchange charges, rules and regulations, and for the channel facilities of the service, and are subject to the E911 charges, rules and regulations in this Tariff.

E. Foreign Serving Office

- 1. This service is furnished to one serving office (in addition to the serving office in which the exchange service is furnished) within the exchange or metropolitan exchange in which the exchange service is furnished.
- 2. Service is furnished on the condition that additional costs to the Telephone Company may be necessary to provide a type of signaling suitable for operation with the serving office from which service is furnished or to provide, at the customer's request, a type of signaling other than the type the Telephone Company would elect to furnish. In such cases, additional charges will apply.
- 3. Customers for the exchange portion of the service are subject to exchange charges, rules and regulations and for the channel facility portion of the service, and are subject to the E911 charges, rules and regulations in this Tariff.

F. Exceptions

In those cases where an intraexchange E911 service has control and/or end offices in Missouri and another state, the method of applying rates, B. and C., preceding, are modified to apply the charges for that portion of the E911 service located in the other state and shall be pursuant to that state's tariff.

MAY 19 1994  
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MISSOURI  
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(AT)

In those cases where an interstate-interexchange E911 Service has control

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**Public Service Commission**

Issued: DEC 11 1987

Effective: FEB 5 1988  
~~JAN 15 1988~~

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 11  
~~Replacing Original Sheet 11~~

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

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MISSOURI  
Public Service Commission

28.4 METHOD OF APPLYING RATES-(Continued)

D. Foreign Exchange-(Continued)

- 2. Service is furnished on the condition that additional costs to the Telephone Company may be necessary to provide a type of signaling suitable for operation with the exchange from which service is furnished or to provide, at the customer's request, a type of signaling other than the type the Telephone Company would elect to furnish. In such cases, additional charges shall apply.
- 3. Customers for the exchange portion of the service are subject to exchange charges, rules and regulations, and for the channel facilities of the service, are subject to the E911 charges, rules and regulations in this Tariff.

E. Foreign Serving Office

- 1. This service is furnished to one serving office (in addition to the serving office in which the exchange service is furnished) within the exchange or metropolitan exchange in which the exchange service is furnished.
- 2. Service is furnished on the condition that additional costs to the Telephone Company may be necessary to provide a type of signaling suitable for operation with the serving office from which service is furnished or to provide, at the customer's request, a type of signaling other than the type the Telephone Company would elect to furnish. In such cases, additional charges will apply.
- 3. Customers for the exchange portion of the service are subject to exchange charges, rules and regulations and for the channel facility portion of the service, are subject to the E911 charges, rules and regulations in this Tariff.

F. Exceptions

In those cases where an intraexchange E911 service has control and/or end offices in Missouri and another state, the method of applying rates in A., B. and C., preceding, are modified to apply the charges for that portion of the E911 service located in the other state and shall be pursuant to that state's tariff.

G. Nonrecurring Charges

(CT) Nonrecurring charges apply as stated in 28.6, following.

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SEP - 4 1984  
Public Service Commission

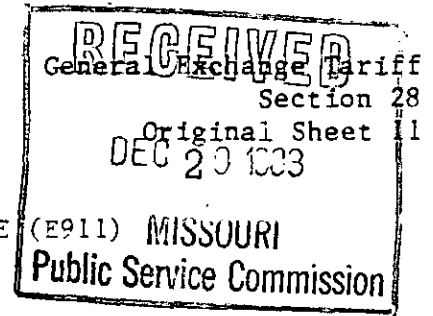
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Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.



EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE

28.4 METHOD OF APPLYING RATES--(Continued)

D. Foreign Exchange--(Continued)

- 2. Service is furnished on the condition that additional costs to the Telephone Company may be necessary to provide a type of signaling suitable for operation with the exchange from which service is furnished or to provide, at the customer's request, a type of signaling other than the type the Telephone Company would elect to furnish. In such cases, additional charges shall apply.
- 3. Customers for the exchange portion of the service are subject to exchange charges, rules and regulations and for the channel facilities of the service, are subject to the E911 charges, rules and regulations in this Tariff.

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SEP - 4 1984

E. Foreign Serving Office

- 1. This service is furnished to one serving office (in addition to the serving office in which the exchange service is furnished) within the exchange or metropolitan exchange in which the exchange service is furnished.
- 2. Service is furnished on the condition that additional costs to the Telephone Company may be necessary to provide a type of signaling suitable for operation with the serving office from which service is furnished or to provide, at the customer's request, a type of signaling other than the type the Telephone Company would elect to furnish. In such cases, additional charges will apply.
- 3. Customers for the exchange portion of the service are subject to exchange charges, rules and regulations and for the channel facility portion of the service, are subject to the E911 charges, rules and regulations in this Tariff.

BY JST RS 11  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

F. Exceptions

In those cases where an intraexchange E911 service has control and/or end offices in Missouri and another state, the method of applying rates in A., B. and C., preceding, are modified to apply the charges for that portion of the E911 service located in the other state and shall be pursuant to that state's tariff.

FILED  
JAN - 1 1984  
83-253  
Public Service Commission

G. Nonrecurring Charges

Nonrecurring charges apply as stated in 28.5, following.

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By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 12  
Replacing 1st Revised Sheet 12

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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28.4 METHOD OF APPLYING RATES-(Continued)

DEC 11 1987

F. Exceptions-(Continued)

**MISSOURI  
Public Service Commission**

and/or end offices in Missouri and another state, the method of applying rates for the interoffice portion will be determined via ICB (individual case basis) procedures using FCC No. 68 Rules and Regulations.

(RT)

G. Nonrecurring Charges

(MT) Nonrecurring charges apply as stated in 28.6, following.

(MT) H. Determination of V-H Mileages

1. Obtain the "V" and "H" coordinates for each primary serving office or serving office.
  2. Obtain the difference between the "V" coordinates of the two primary serving offices or serving offices. Obtain the difference between the "H" coordinates.
- NOTE: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.
3. Square each difference obtained in 2., above.
  4. Add the square of the "V" difference and the "H" difference obtained in 3., above.
  5. Divide the sum of the squares obtained in 4., above, by 10.
  6. Obtain the square root of the result obtained in 5., above. This is the rate distance in miles. (Fractional miles being considered as full miles.)

**CANCELLED**

MAY 19 1994  
BY 3rd R.S #12  
Public Service Commission  
MISSOURI

**FILED**

FEB 5 1988

**Public Service Commission**

Issued: DEC 11 1987

Effective: FEB 5 1988  
~~JAN 16 1988~~

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 12

Replacing Original Sheet 12

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.4 METHOD OF APPLYING RATES-(Continued)

H. Determination of V-H Mileages

1. Obtain the "V" and "H" coordinates for each primary or serving office.
2. Obtain the difference between the "V" coordinates of the two primary serving offices or serving offices. Obtain the difference between the "H" coordinates.

NOTE: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

3. Square each difference obtained in 2., above.
4. Add the square of the "V" difference and the "H" difference obtained in 3., above.
5. Divide the sum of the squares obtained in 4., above, by 10.
6. Obtain the square root of the result obtained in 5., above. This is the rate distance in miles. (Fractional miles being considered as full miles.)

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BY *[Signature]* R.S.#12

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Effective: SEP 4 1984

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General-Exchange Tariff

Section 28  
Original Sheet  
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DEC 27 1983  
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Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.4 METHOD OF APPLYING RATES--(Continued)

H. Determination of V-H Mileages

1. Obtain the "V" and "H" coordinates for each primary serving office or serving office.
2. Obtain the difference between the "V" coordinates of the two primary serving offices or serving offices. Obtain the difference between the "H" coordinates.

NOTE: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

3. Square each difference obtained in 2., above.
4. Add the square of the "V" difference and the "H" difference obtained in 3., above.
5. Divide the sum of the squares obtained in 4., above, by 10.
6. Obtain the square root of the result obtained in 5., above. This is the rate distance in miles. (Fractional miles being considered as full miles.)

**CANCELLED**

SEP - 4 1984  
BY *RS 12*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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JAN - 1 1984  
83 - 253  
Public Service Commission

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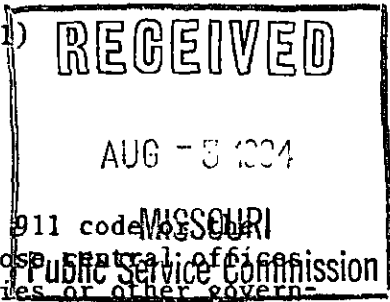
Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Original Sheet 12.01

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)



28.5 911 SERVICE FEATURES

(AT) 28.5.1 B911 Service

- A. B911 Service includes the Company provision of the 911 code and the opening of this code to the exchange network in those central offices that fall within the boundaries of the municipalities or other governmental bodies (township, county, etc.) that subscribe for 911 Service.
- B. B911 Service provides for routing all 911 calls originated by telephone with given central office prefix codes to a single PSAP via business exchange lines. B911 presents a call to the PSAP via a business access line in a manner similar to a normal exchange telephone call. No other features are provided with this offering. The customer must subscribe to a minimum of two lines at the PSAP to receive 911 calls.

(AT) 28.5.2 C911 Service

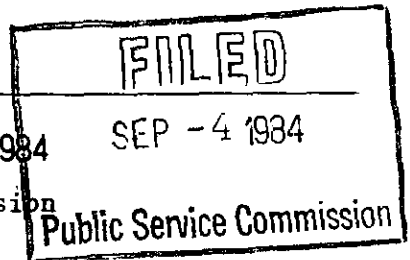
C911 Service provides B911 Service plus Forced Disconnect, Idle Tone Application, Called Party Hold, Emergency Ringback and Switchhook Status features. Activation of the Switchhook Status and Emergency Ringback features requires use of the appropriate COAM Key telephone equipment at the PSAP.

(AT) 28.5.3 D911 Service

Provides B911 Service plus display of the calling party's ANI telephone number at the PSAP. Requires the use of Telephone Company-provided ANI PSAP equipment for display of ANI information. Appropriate Key telephone or Automatic Call Distributor (ACD) equipment is required to terminate 911 calls. The ANI PSAP equipment contains interfaces for teleprinter and voice recording devices. Central office transfer of 911 calls is not provided with D911 Service.

CANCELLED

MAY 19 1994  
BY 1st R.S #12.01  
Public Service Commission  
MISSOURI



Issued: AUG 3 1984

Effective: SEP 4 1984

SEP - 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28

Replacing Original Sheet 12.02  
1st Revised Sheet 12.02

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

AUG 30 1985  
MISSOURI  
Public Service Commission

28.5 911 SERVICE FEATURES-(Continued)

28.5.4 Expanded 911 Service (E911)

- A. E911 is provided with the following standard features: Forced Disconnect; Idle Tone Application; Manual Transfer; Alternate Routing (Night Service); Speed Calling; Touch-Tone service lines; dedicated facilities within the message network between end offices and an E911 Control Office and PSAP locations; a secondary network of lines to transfer calls from a primary PSAP to the proper agency or to a secondary PSAP.
- B. E911 is provided with the following optional features: Automatic Number Identification (ANI); Automatic Location Identification (ALI); Selective Routing (SR); Fixed Transfer; Selective Transfer. Default Routing is a feature of Selective Routing.

(AT)

**CANCELLED**

MAY 19 1994  
12.01-1st RS  
Public Service Commission  
MISSOURI

FILED  
OCT 3 1985  
Public Service Commission

Issued: AUG 30 1985

Effective: OCT 3 1985  
~~OCT 30 1985~~

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Original Sheet 12.02

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.5 911 SERVICE FEATURES-(Continued)

28.5.4 Expanded 911 Service (E911)

- (MT) A. E911 is provided with the following standard features: Forced Disconnect; Idle Tone Application; Manual Transfer; Alternate Routing (Night Service); Speed Calling; Touch-Tone service line facilities within the message network between end offices and an E911 Control Office and PSAP locations; a secondary network of lines to transfer calls from a primary PSAP to the proper agency or to a secondary PSAP.
- (MT) B. E911 is provided with the following optional features: Automatic Number Identification (ANI); Selective Routing (SR); Fixed Transfer; Selective Transfer. Default Routing is a feature of Selective Routing.

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 AUG - 5 1984  
  
 MISSOURI  
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**CANCELLED**

OCT 3 1985

BY 12 R.S. # 12.02  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Issued: AUG 5 1984

Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FILED**  
  
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 Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 13  
Replacing 1st Revised Sheet 13

UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

28.6 9-1-1 SERVICE RATES AND CHARGES

28.6.1 Messages

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MAR 30 1994

- (FC) A. No charge applies to the calling party for calls placed to the 9-1-1 number.
- (FC) B. Message transfers are billed according to the rates applicable from (CT)(AT) the serving area of the E9-1-1 system. Calls transferred from a (AT) PSAP to another location within the 9-1-1 service area will not be charged intraLATA toll.

28.6.2 B9-1-1 Service

- (FC)(AT) A. B9-1-1 Facility Rates (per facility)
  - (CP) 1. 9-1-1 Exchange Lines are provided between the PSAP serving office and the PSAP in order to provide 9-1-1 service for end users served by the PSAP serving Office. In a single wire center B9-1-1 application, exchange lines represent the only B9-1-1 facility rates and charges. Established rates found elsewhere in the tariff for PBX trunks, flat or measured rate business lines apply for 9-1-1 Exchange Lines that terminate at PSAPs. The monthly rate for the Exchange Line is the rate applicable for the exchange or zone in which the PSAP is located (per Mo. PSC Local Exchange Tariff 24). (AT) (CT) a minimum of two lines from the PSAP serving office are required.

CANCELLED

NOV 10 1993  
BY 3rd P.S.#13  
Public Service Commission  
MISSOURI

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
--	-------------	---------------------	----------------------------

(NR)	End office to PSAP trunk. Applies for end offices other than the PSAP serving office..	9BV1X	\$35.00	\$360.00
(NR)	3. Point of interconnection with another telephone company, facility from SWBT PSAP to IEC .....	9BV2X	\$34.00	\$340.00
(CP)(NR)	4. Point of interconnection with another telephone company, facility from SWBT end office to IEC .....		\$18.00	\$170.00

B. Tie Lines, Private Lines and Extension Lines

Tie lines, private lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at established tariff rates for such channels and facilities specified in this and other appropriate tariffs.

Issued: MAR 31 1994 Effective: MAY 19 1994



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 13  
Replacing Original Sheet 13

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

RECEIVED  
AUG - 3 1984  
Monthly Installation  
Rate Public Service Commission

(CT) 28.6 911 SERVICE RATES AND CHARGES

(CT) 28.6.1 Messages

(CT) A. No charge applies to the calling party for calls placed to the 911 number . . . . .

(CT) B. Message transfers are billed according to the rates applicable from the control central office of the E911 System . . . . .

CANCELLED

(AT) 28.6.2 B911 Service

MAY 19 1994  
BY 2 and R.S. #13  
Public Service Commission  
MISSOURI

A. 911 Exchange Lines

Established rates found elsewhere in this Tariff, for PBX trunks, flat or measured rate business lines apply for 911 Exchange Lines that terminate at PSAPs. The monthly rate for the Exchange Line is the rate applicable for the exchange or zone in which the PSAP is located. A minimum of two lines from the PSAP's serving Central Office are required.

B. Foreign Zone or Foreign Exchange Service

When facilities are provided from exchanges or zones that do not have local calling to the exchange or zone in which the PSAP is located, charges for Foreign Exchange or Foreign Zone Service are applicable.

C. Tie Lines, Private Lines and Extension Lines

Tie lines, private lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at established tariff rates for such channels and facilities specified in this and other appropriate tariffs.

Issued: AUG 3 1984

Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

FILED  
SEP - 4 1984  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

**RECEIVED**  
 General Exchange Tariff  
 Section 28  
 Original Sheet 13  
 DEC 29 1983  
 (E911) MISSOURI  
 Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE

28.5 EXPANDED 911 SERVICE RATES AND CHARGES

Monthly Rate                      Installation Charge

A. Messages

- 1. No charge applies to the calling party for calls placed to the 911 number . . . . .
- 2. Message transfers are billed according to the rates applicable from the control central office of the E911 System . . . . .

B. End Office Locations

Outgoing trunk unit, each (E90) . . . . . \$ 13.75                      \$ 35.00

C. E911 Control Office

- 1. Incoming trunk unit, each (E9N) . . . . . 22.45                      25.00
- 2. Common Equipment, each (one per Control Office) (E9C) . . . . . 188.25                      320.00
- 3. Outgoing trunk unit, each (E9T/E9V) . . . . . 23.05                      35.00
- 4. Automatic Number Identification Feature . . . . . No charge

**CANCELLED**  
 BY: *late RS 13*  
 SEP - 4 1984  
 PUBLIC SERVICE COMMISSION OF MISSOURI

**FILED**  
 JAN - 1 1984  
 83 - 253  
 Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 13.01  
Replacing Original Sheet 13.01  
UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

28.6 9-1-1 SERVICE RATES AND CHARGES (Continued)

(AT) 28.6.3 C9-1-1 Service(1)

(FC) USOC  
Per Central Office  
(FC) Line . . . . . B92

Monthly Rate Nonrecurring Charge  
MAR 30 1994  
MISSOURI  
Public Service Commission  
\$89.20 \$263.50

(AT) 28.6.4 D9-1-1 Service(1)

(FC) Per Central Office  
(FC) Line . . . . . B9A

91.80 250.50

**CANCELLED**

(CT) 28.6.5 Enhanced 9-1-1 (E9-1-1) Service

(CT) A. FACILITIES RATES (Per Facility)

JAN 11 1999  
By *2nd RB #13.01*  
Public Service Commission  
MISSOURI  
Monthly Rate Nonrecurring Charge

(CP)(NR)			Monthly Rate	Nonrecurring Charge
(CP)(NR)	1. End Office to control office trunk.....	E5T	\$41.00	\$170.00
	2. Control Office to PSAP trunk.....	E5K	\$78.00	\$360.00
	3. Point of interconnection with another telephone company, trunk between a SWBT Control Office (or End Office) and an IEC (2)		\$58.00	\$170.00
(CP)(NR)	4. Point of interconnection with another telephone company, trunk between a SWBT PSAP and an IEC (3)		\$77.00	\$340.00

(AT) (1) Obsolete, applicable only to existing systems in service prior to the effective date of this tariff.

(AT) (2) In those situations where Southwestern Bell is an intermediary provider of transport on a 9-1-1 facility where each end of the circuit terminates at an IEC location, rates and charges should be based on Private Line Interexchange mileage rates and charges as found in Mo. PSC Tariff 29, Section 2.

(AT) (3) Also applicable in situations where an ALI data circuit is provided between a SWBT PSAP and an IEC's ALI database.

Issued: MAR 8 1 1994 Effective: MAY 19 1994  
By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri  
MISSOURI  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Original Sheet 13.01

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

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 AUG - 5 1984  
 Nonrecurring Charge      Monthly Rate  
 MISSOURI  
 Public Service Commission

28.6 911 SERVICE RATES AND CHARGES-(Continued)

		<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
(NR)	28.6.3 C911 Service				
	Per Central Office				
	Line . . . . .	B92	\$263.50	\$89.20	
(NR)	28.6.4 D911 Service(1)				
	Per Central Office				
	Line . . . . .	B9A	\$250.50	\$91.80	
			<u>Monthly Rate</u>	<u>Installation Charge</u>	
(MT)	28.6.5 Expanded 911 (E911) Service				
	A. End Office Locations				
	Outgoing trunk unit, each (E90) . . . . .		\$ 13.75	\$ 35.00	
	B. E911 Control Office				
	1. Incoming trunk unit, each (E9N) . . . . .		22.45	25.00	
	2. Common Equipment, each (one per Control Office) (E9C) . . . . .		188.25	320.00	
	3. Outgoing trunk unit, each (E9T/E9V) . . . . .		23.05	35.00	
	4. Automatic Number Identification Feature . . . . .		No charge		

CANCELLED

MAY 19 1994

BY 1st R.S. 13.01

Public Service Commission

MISSOURI

(1) Requires the use of Telephone Company-provided ANI PSAP equipment. Rates and charges are specified in 28.6.6, following.

Issued: AUG 3 1984

Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FILED**  
  
 SEP - 4 1984  
  
 Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
3rd Revised Sheet 14  
2nd Revised Sheet 14

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

28.6 9-1-1 SERVICE RATES AND CHARGES (Continued)

MAR 30 1994

(CT) 28.6.5 Enhanced 9-1-1 (E9-1-1) Service (Continued)

MISSOURI  
Public Service Commission

(CP)(NR) A. FACILITIES RATES (Per Facility) (Continued)

	USOC	Monthly Rate	Nonrecurring Charge
5. ALI data circuit, from PSAP to SWBT's Database . . . . .	EDW5X	\$115.00	\$190.00
6. Point of interconnection with another telephone company, ALI data circuit to SWBT's Database . . . . .	EPY2X	105.00	170.00
(FC)(CP)(NR) B. E9-1-1 Service Basic Feature Package (per 1000 EAAs)(1)(2)	UUS	51.60	170.00
C. Other Options for E9-1-1 Service (per 1000 EAAs)(1)			
1. ALI Feature: storage and maintenance for records in SWBT's and/or IEC ALI Database. (Assumes customer records are already loaded in E9-1-1 Database for Selective Routing as part of Basic Feature Package.) . . . . .	ELJ	32.00	0.00
2. IEC Selective Routing - this feature is provided for E9-1-1 Systems located outside SWBT's service area.(3) (Requires jointly provided facilities, item A3 above.) . . . . .	9RZ	69.00	245.00

**CANCELLED**

JAN 11 1999  
By *HRS#14*  
Public Service Commission  
MISSOURI

(1) Rounded to nearest 1000 exchange access arrangements served based on the maximum number of exchange access arrangements in service during the most recent month at the time service is established and adjusted annually from the service establishment date. In instances where the count of exchange access arrangements is adjusted upward, nonrecurring charges apply for each additional 1000 exchange access arrangements.

(CT) (2) Note that these rates and charges do not apply to grandfathered direct-trunked E9-1-1 systems. Direct-Trunked E9-1-1 systems are obsolete and applicable only to those systems existing or with completed service applications as of the effective date of this tariff.

(RT) (3) These rates and charges do not apply when a customer requests non-participating traffic to be routed other than intercept (Facility rates apply per Sec. 28.6.5A).

Issued: MAR 31 1994

Effective: MAY 19 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MISSOURI  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28

Replacing 2nd Revised Sheet #14  
1st Revised Sheet #14  
**RECEIVED**  
AUG 30 1985  
MISSOURI  
Public Service Commission

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.5 Expanded 911 (E911) Service-(Continued)

Monthly Rate      Installation Charge

B. E911 Control Office-(Continued)

5. Selective Routing Feature

a. Common Equipment including first 125, thousands number group (QBG) . . . . .	\$ 9,788.00	\$11,400.00
b. Per each additional 300, thousands number group (QBH) . . . . .	1,269.50	---

6. Selective Transfer Feature

Per thousands number group (QBJ) . . . . .

**CANCELLED**  
MAY 19 1994  
BY 3rd R.S. #14  
Public Service Commission  
MISSOURI

C. Data Management System I (Required With Selective Routing)(1)(2)

1. Common Equipment up to 550, thousands number group (QBD). . .	25,165.20	17,500.00
2. Additional Storage Discs, each additional 550, thousands number group (QBE) . . . . .	2,235.60	600.00

**FILED**  
OCT 3 1985  
Public Service Commission

(1) The Telephone Company will be reimbursed the additional costs of changing or supplementing Data Management System call routing information necessitated by a municipality or state or local governmental unit subscribing to Expanded 911 Service after installation of Expanded 911 Service and for realignment of municipality or state or local governmental unit boundaries necessitating a change in the Data Management System call routing data.

(AT) (2) Applicable only to customers in service as of the effective date of this tariff.

Issued:

AUG 30 1985

Effective:

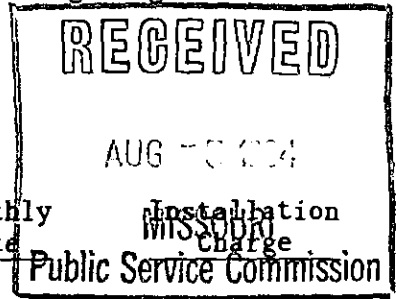
OCT 3 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 14  
Replacing Original Sheet 14

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)



(CT) 28.6 911 SERVICE RATES AND CHARGES-(Continued)

(AT) 28.6.5 Expanded 911 (E911) Service-(Continued)

(MT) B. E911 Control Office-(Continued)

5. Selective Routing Feature

a. Common Equipment including first 125, thousands number group (QBG) . . . . .	\$ 9,788.00	\$11,400.00
b. Per each additional 300, thousands number group (QBH) . . . . .	1,269.50	---

6. Selective Transfer Feature

Per thousands number group (QBJ) . . . . .	1.40	---
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(MT) C. Data Management System (Required With Selective Routing)(1)

1. Common Equipment up to 550, thousands number group (QBD). . .	25,165.20	17,500.00
2. Additional Storage Discs, each additional 550, thousands number group (QBE) . . . . .	2,235.60	600.00

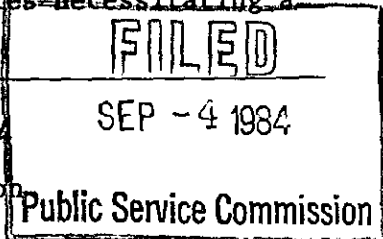
(MT) D. Facilities (End Office to E911 Control Office and E911 Control Office to serving central office of PSAP)

1. Intraexchange Facilities

a. Interoffice Channel, each V & H mile, per mile or fraction thereof, per channel (1LXQS)(1). . . . .	3.80	---
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**CANCELLED**  
OCT 3 1985  
BY *2nd* R.S.#14  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

(MT) (1) The Telephone Company will be reimbursed the additional costs of changing or supplementing Data Management System call routing information necessitated by a municipality or state or local governmental unit subscribing to Expanded 911 Service after installation of Expanded 911 Service and for realignment of municipality or state or local governmental unit boundaries necessitating a change in the Data Management System call routing data.



Issued: AUG 3 1984

Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 28  
Original Sheet 14

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DEC 29 1983

MISSOURI  
Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.5 EXPANDED 911 SERVICE RATES AND CHARGES--(Continued)

Monthly Rate	Installation Charge
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C. E911 Control Office--(Continued)

5. Selective Routing Feature

a. Common Equipment including first 125, thousands number group (QBG) . . . . .	\$ 9,788.00	\$11,400.00
b. Per each additional 300, thousands number group (QBH) . . . . .	1,269.50	---

6. Selective Transfer Feature

Per thousands number group (QBJ) . . . . .	1.40	---
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CANCELLED

D. PSAP Locations - Option I

Display and Transfer System

1. Common Equipment including equipment and wiring for 4 trunks and 4 attendant positions (E9S) . . . . .	\$ 74.05	\$15,175.00
2. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E). . . . .	11.90	2,700.00

SEP - 4 1984  
BY *LR RS 14*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

<u>Monthly Rate</u>	<u>One Time Payment</u>
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FILED

JAN - 1 1984  
83 - 258  
Public Service Commission

Issued: **DEC 29 1983**

Effective: **JAN 0 1 1984**

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 14.01  
Replacing 1st Revised Sheet 14.01

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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28.6 911 SERVICE RATES AND CHARGES--(Continued)

SEP 25 1989

28.6.5 Expanded 911 (E911) Service--(Continued)

Monthly Rate <sup>Missouri</sup> Installation Charge <sub>Public Service Commission</sub>

D. Data Management System II-required with either selective routing or Automatic Location Identification, per 1000 exchange access arrangements served (E1W)(1)(4) . . . . .	\$28.35	\$129.00(2)
1. Automatic Location Identification, per 1000 exchange access arrangements served (E15)(1)(4) . . . . .	30.50	113.00(3)
2. Selective Routing per 1000 exchange access arrangements served(E16)(1)(4)	.35	328.00(2)
E. Facilities (End Office to E911 Control Office and E911 Control Office to serving central office of PSAP)		
1. Intraexchange Facilities		
a. Interoffice Channel, each V & H mile, per mile or fraction thereof, per channel (1LXQS). . . . .	\$ 3.80	

CANCELLED

MAY 19 1994  
BY 3<sup>rd</sup> B.S. #14-01  
Public Service Commission  
MISSOURI

- (1) Rounded to nearest 1000 exchange access arrangements served based on the maximum number of exchange access arrangements in service during the most recent month at the time service is established and adjusted annually from the service establishment date. In instances where the count of exchange access arrangements is adjusted upward, installation charges apply for each additional 1000 exchange access arrangements.
- (2) This installation charge is applicable only to customers electing Selective Routing after the effective date of this tariff.
- (3) If Selective Routing is not installed on the customer's E911 system, an additional \$168.50 non-recurring charge per 1000 EAAs will apply.
- (CR) (4) A maximum \$5.50 Service and Equipment Charge applies per occasion when added or changed subsequent to the initial installation of the E911 System.

FILED

Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989

By R. D. BARRON, President-Missouri Division Public Service Commission  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28

1st Revised Sheet 14.01  
Replacing Original Sheet 14.01

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

AUG 30 1985

MISSOURI

Public Service Commission

Monthly Installation  
Rate Charge

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.5 Expanded 911 (E911) Service-(Continued)

(NR)	D.	Data Management System II-required with either selective routing or Automatic Location Identification, per 1000 exchange access arrangements served (E1W)(1)(4) . . . . .	\$28.35	\$129.00(2)
	1.	Automatic Location Identification, per 1000 exchange access arrangements served (E15)(1)(4) . . . . .	30.50	113.00(3)
(NR)	2.	Selective Routing per 1000 exchange access arrangements served(E16)(1)(4)	.35	328.00(2)
(FC)(MT)	E.	Facilities (End Office to E911 Control Office and E911 Control Office to serving central office of PSAP)		
	1.	Intraexchange Facilities		
(MT)	a.	Interoffice Channel, each V & H mile, per mile or fraction thereof, per channel (1LXQS) . . . . .	\$ 3.80	

feature  
optional

CANCELLED  
OCT 1 1989  
BY *Jmb* R.S. #1401  
Public Service Commission  
MISSOURI

FILED  
OCT 3 1985  
Public Service Commission

- (1) Rounded to nearest 1000 exchange access arrangements served based on the maximum number of exchange access arrangements in service during the most recent month at the time service is established and adjusted annually from the service establishment date. In instances where the count of exchange access arrangements is adjusted upward, installation charges apply for each additional 1000 exchange access arrangements.
- (2) This installation charge is applicable only to customers electing Selective Routing after the effective date of this tariff.
- (3) If Selective Routing is not installed on the customer's E911 system, an additional \$168.50 non-recurring charge per 1000 EAAs will apply.
- (4) A maximum \$8.50 Service and Equipment Charge applies per occasion when added or changed subsequent to the initial installation of the E911 System.

Issued: AUG 30 1985

Effective: OCT 1 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Original Sheet 14.01

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

**RECEIVED**  
AUG - 5 1984  
Monthly Rate MISSOURI Installation Charge  
Public Service Commission

(CT) 28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.5 Enhanced 911 (E911) Service-(Continued)

(MT) D. Facilities (End Office to E911 Control Office and E911 Control Office to serving central office of PSAP)-(Continued)

1. Intraexchange Facilities-(Continued)

b. Interoffice Channel Terminal, each (two required per inter-office channel) (E96) . . . . .	\$ 12.45	---
c. Point of Termination in one foreign serving office (E1B). . .	None	\$ 90.00

2. Interexchange Facilities

a. Interexchange Channel each V & H mile, per mile or fraction thereof, (1LXQ4). . .	3.65	---
b. Interexchange Channel Terminal, each (two required per inter-exchange channel) (E1C) . . . . .	24.65	---
c. Interoffice Channel each V & H mile, per mile or fraction thereof per channel (1LXRS) . . . . .	6.70	---
d. Interoffice Channel Terminal, each (two required per inter-office channel) (E1D) . . . . .	3.80	---

**CANCELLED**  
OCT 3 1985  
BY 1st R.S. #14.01  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

3. Interoffice Facility, same building (between the control office and the serving office of the PSAP)

Interoffice Channel . . . . .	None	28.60
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Issued: AUG 3 1984

Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FILED**  
SEP - 4 1984  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28 2nd Revised Sheet 14.02 Replacing 1st Revised Sheet 14.02

UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

28.6 9-1-1 SERVICE RATES AND CHARGES (Continued)

RECEIVED

(CT) 28.6.5 Enhanced 9-1-1 (E9-1-1) Service (Continued)

MAR 30 1994

(MT)

MISSOURI Public Service Commission

(AT)(FC) D. Grandfathered Enhanced 9-1-1 (E9-1-1) Service(1) (Continued)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
--	-------------	---------------------	----------------------------

d. Interoffice Channel Terminal, each (two required per inter-office channel)....

E1D

\$ 3.80

---

(FC) 4. Interoffice Facility, same building (between the control office and the serving office of the PSAP)

Interoffice Channel....

None

\$ 28.60

CANCELLED

NOV 10 1995  
BY *3AD* h.s.#14.02  
Public Service Commission  
MISSOURI

FILED

(AT) (1) Obsolete, applicable only to Direct-Trunked E9-1-1 customers in service <sup>1 of 1994</sup> with completed service applications prior to the effective date of this tariff.

(AT)

MISSOURI

Issued:

MAR 31 1994

Effective:

MAY 1 9 1994

~~MAY 1 8 1994~~

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28

1st Revised Sheet 14.02  
Replacing Original Sheet 14.02

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.5 Expanded 911 (E911 Service)-(Continued)

AUG 30 1985

**MISSOURI**  
Public Service Commission

Monthly Rate      Charge

(MT)(FC) D. Facilities (End Office to E911 Control Office and E911 Control Office to serving central office of PSAP)-(Continued)

1. Intraexchange Facilities-(Continued)

b. Interoffice Channel Terminal, each (two required per inter-office channel) (E96) . . . . .	\$ 12.45	---
c. Point of Termination in one foreign serving office (E1B) . . .	None	\$ 90.00

2. Interexchange Facilities

a. Interexchange Channel each V & H mile, per mile or fraction thereof, (1LXQ4) . . .	3.65	---
b. Interexchange Channel Terminal, each (two required per inter-exchange channel) (E1C) . . . .	24.65	---
c. Interoffice Channel each V & H mile, per mile or fraction thereof per channel (1LXRS) . . . . .	6.70	---
d. Interoffice Channel Terminal, each (two required per inter-office channel) (E1D) . . . . .	3.60	---

3. Interoffice Facility, same building (between the control office and the serving office of the PSAP)

Interoffice Channel . . . . .	None	28.60
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**CANCELLED**

MAY 19 1994  
BY 2 MAR 5 # 14.02  
Public Service Commission  
MISSOURI

**FILED**

OCT 3 1985

Public Service Commission

Issued: AUG 30 1985

Effective: ~~OCT 3 1985~~  
OCT 3 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Original Sheet 14.02

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

(CT) 28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment

(MT) A. PSAP Equipment - Option I

Display and Transfer System

1. Common Equipment including equipment and wiring for 4 trunks and 4 attendant positions (E9S) . . . . .	\$ 74.05	\$15,175.00
2. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E). . . . .	11.90	2,700.00

Monthly  
Rate

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 AUG - 3 1984  
  
 MISSOURI  
 Payment  
 Public Service Commission

**CANCELLED**

OCT 3 1985

BY 1st B.S. #14.02  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Issued: AUG 3 1984

Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FILED**  
  
 SEP - 4 1984  
  
 Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28  
2nd Revised Sheet 14.03  
Replacing 1st Revised Sheet 14.03

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

RECEIVED

28.6 911 SERVICE RATES AND CHARGES--(Continued)

SEP 25 1989

28.6.6 PSAP Equipment

Monthly  
Rate      One-Time  
Public Service Payment Missour

A. PSAP Equipment - Option I

Display and Transfer System

1. Common Equipment including equipment and wiring for 4 trunks and 4 attendant positions (E9S)(1) . . . . .	\$ 74.05	\$15,175.00
2. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E)(1) . . . . .	11.90	2,700.00

CANCELLED

MAY 19 1994  
BY 3rd R.S. #14.03  
Public Service Commission  
MISSOURI

(CR) (1) A Service & Equipment charge of \$6.25 applies only when the item is provided subsequent to the initial installation of the E911 system.

FILED

OCT 1 1989

OCT 01 1989 89-14

Issued: **SEP 25 1989**

Effective: **Public Service Commission**

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 14.03  
Replacing Original Sheet 14.03

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment

A. PSAP Equipment - Option I

Display and Transfer System

(CP)	1. Common Equipment including equipment and wiring for 4 trunks and 4 attendant positions (E9S)(1) . . . . .	\$ 74.05	\$15,175.00
(CP)	2. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E)(1). . . . .	11.90	2,700.00

**RECEIVED**

JUN 27 1986

Monthly Rate      One-Time Payment

~~MISSOURI~~

**Public Service Commission**

**CANCELLED**

OCT 1 1989

BY *JMB* R.S.#14.03

Public Service Commission  
MISSOURI

**FILED**

JUL 1 1986

86-84

Public Service Commission

(1) A Service & Equipment charge of \$4.75 applies only when the item is provided subsequent to the initial installation of the E911 system.

Issued: JUN 27 1986

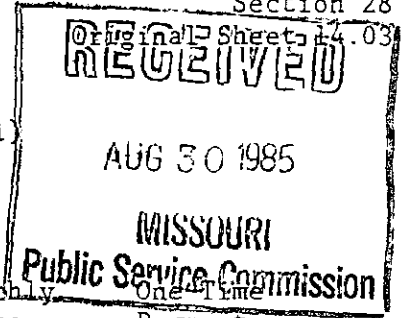
Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28



UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment

Monthly Rate      One Time Payment

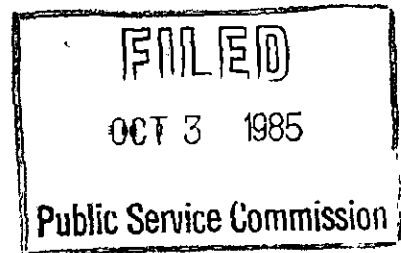
(MT) A. PSAP Equipment - Option I

Display and Transfer System

1. Common Equipment including equipment and wiring for 4 trunks and 4 attendant positions (E9S) . . . . .	\$ 74.05	\$15,175.00
2. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E). . . . .	11.90	2,700.00

CANCELLED

JUL 1 1986  
BY 1st R.S. 14.03  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



Issued: AUG 30 1985

Effective: ~~SEP 30 1985~~ OCT 3 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
3rd Revised Sheet 15  
Replacing 2nd Revised Sheet 15

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

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28.6 911 SERVICE RATES AND CHARGES--(Continued)

SEP 25 1989

28.6.6 PSAP Equipment--(Continued)

Monthly  
Rate Public Service Commission  
MISSOURI  
One-Time  
Payment

A. PSAP Equipment - Option I--(Continued)

Display and Transfer System--  
(Continued)

3. Trunk terminating equipment (one for each two trunks), each (E9K)(1) . . . . .	\$ 2.80	\$ 562.00
4. Trunk switch (one for each four trunks), each (E9Q)(1) . . . . .	2.05	342.00
5. Additional MF receiver (maxi- mum of two per cabinet), each (E9M)(1) . . . . .	6.05	1,187.00
6. Attendant circuit, one per attendant telephone set or console (E9H)(1) . . . . .	3.50	662.00
7. Display and Transfer Unit (maximum of 15 per system), each E9U)(1) . . . . .	6.40	940.00
8. Commercial Power Conversion Unit (optional), one per system(E9P)(1) . . . . .	26.90	2,045.00

CANCELLED

MAY 19 1994  
BY 4 R.S. # 15  
Public Service Commission  
MISSOURI

(CR) (1) A Service & Equipment charge of \$6.25 applies only when the item is provided subsequent to the initial installation of the E911 system.

FILED

Issued: SEP 25 1989

Effective: OCT 01 1989 89-14

Public Service Commission

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 15  
Replacing ~~1st Revised Sheet 15~~

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

Monthly  
Rate

One Time  
Payment

A. PSAP Equipment - Option I-(Continued)

Display and Transfer System-  
(Continued)

(CP)	3. Trunk terminating equipment (one for each two trunks), each (E9K)(1) . . . . .	\$ 2.80	\$ 562.00
(CP)	4. Trunk switch (one for each four trunks), each (E9Q)(1) . . . . .	2.05	342.00
(CP)	5. Additional MF receiver (maxi- mum of two per cabinet), each (E9M)(1) . . . . .	6.05	1,187.00
(CP)	6. Attendant circuit, one per attendant telephone set or console (E9H)(1) . . . . .	3.50	662.00
(CP)	7. Display and Transfer Unit (maximum of 15 per system), each (E9U)(1) . . . . .	6.40	940.00
(CP)	8. Commercial Power Conversion Unit (optional), one per system (E9P)(1) . . . . .	26.90	2,045.00

**CANCELLED**

OCT 1 1989  
BY 3<sup>rd</sup> R.S.#15  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

(1) A Service & Equipment charge of \$4.75 applies only when the item is provided subsequent to the initial installation of the E911 system.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 15  
Replacing Original Sheet 15

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

RECEIVED  
AUG - 3 1984  
MISSOURI  
Monthly Public Service Commission  
One-Time Payment

(CT) 28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

(MT) A. PSAP Equipment - Option I-(Continued)

Display and Transfer System-(Continued)

3. Trunk terminating equipment (one for each two trunks), each (E9K) . . . . .	\$ 2.80	\$ 562.00
4. Trunk switch (one for each four trunks), each (E9Q). . .	2.05	342.00
5. Additional MF receiver (maximum of two per cabinet), each (E9M) . . . . .	6.05	1,187.00
6. Attendant circuit, one per attendant telephone set or console (E9H) . . . . .	3.50	662.00
7. Display and Transfer Unit (maximum of 15 per system), each (E9U). . . . .	6.40	940.00
8. Commercial Power Conversion Unit (optional), one per system (E9P). . . . .	26.90	2,045.00

(RT)

CANCELLED

JUL 1 1986  
BY gmd R.S. 15  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Issued: AUG 3 1984

Effective: SEP 4 1984

FILED  
SEP - 4 1984  
Public Service Commission

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
 Section 28  
 Original Sheet 15

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DEC 29 1983

MISSOURI  
 Public Service Commission

Monthly Rate      One-time Payment

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E9I)

28.5 EXPANDED 911 SERVICE RATES AND CHARGES--(Continued)

D. PSAP Locations - Option I--(Continued)

Display and Transfer System--  
 (Continued)

3. Trunk terminating equipment (one for each two trunks), each (E9K) . . . . .	\$ 2.80	\$ 562.00
4. Trunk switch (one for each four trunks), each (E9Q) . . . . .	2.05	342.00
5. Additional MF receiver (maximum of two per cabinet), each (E9M) . . . . .	6.05	1,187.00
6. Attendant circuit, one per attendant telephone set or console (E9H) . . . . .	3.50	662.00
7. Display and Transfer Unit (maximum of 15 per system), each (E9U) . . . . .	6.40	940.00
8. Commercial Power Conversion Unit (optional), one per system (E9P) . . . . .	26.90	2,045.00
9. Teletypewriter equipment Recorder Connectors, Message Registers . . . . .	Available at existing Tariff rates as found in this Tariff.	

**CANCELLED**

SEP - 4 1984

BY RS 15

PUBLIC SERVICE COMMISSION OF MISSOURI

**FILED**

JAN - 1 1984

**83 - 253**

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 15.01  
Replacing Original Sheet 15.01

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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28.6 911 SERVICE RATES AND CHARGES--(Continued)

SEP 25 1989

28.6.6 PSAP Equipment--(Continued)

Monthly Public Service Rate      MISSOURI One-Time Payment Commission

A. PSAP Equipment - Option I--(Continued)

Automatic Location Identification (ALI)

1. ALI Master Controller - 1st 15 attendant positions (includes equipment to drive 5 customer-pro- vided CRTs)(E8L1X)(1)(2). . . . .	\$200.55	\$30,400.00
2. ALI Auxiliary controller - required for attendant positions 16 through 45 (includes equipment to drive 5 customer-provided CRTs)(E8N1X)(2)	47.35	13,800.00
3. CRT interface - one required for each 5 customer-provided CRTs, each (E1Z)(2) . . . . .	25.40	3,100.00
4. Computer-Aided Dispatch (CAD) Interface, each (E1S)(2). . . . .	9.40	1,150.00

CANCELLED

MAY 19 1994  
BY 22 R.S. #15.01  
Public Service Commission  
MISSOURI

- (1) In addition, apply rates and charges for two (2) 1200 baud data channels as specified in the Private Line service Tariff. Mileage should be measured from the PSAP to the Telephone Company Toll building.
- (CR) (2) A \$6.25 Service & Equipment Charge applies when provided subsequent to the initial installation of the E911 system.

FILED

Issued: **SEP 25 1989**      Effective: **OCT 01 1989**      **OCT 1 1989**

By R. D. BARRON, President-Missouri Division Public Service Commission  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 28

Original Sheet 15.01  
**RECEIVED**  
AUG 30 1985  
MISSOURI  
Public Service Commission  
Monthly Rate      One-Time Payment

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

A. PSAP Equipment - Option I-(Continued)

(AT)

Automatic Location Identification (ALI)

(NR)

1. ALI Master Controller - 1st 15 attendant positions (includes equipment to drive 5 customer-pro- vided CRTs)(E8L1X)(1)(2) . . . . .	\$200.55	\$30,400.00 ← Not incl
2. ALI Auxillary controller - required for attendant positions 16 through 45 (includes equipment to drive 5 customer-provided CRTs)(E8N1X)(2)	47.35	13,800.00
3. CRT interface - one required for each 5 customer-provided CRTs, each (E1Z)(2) . . . . .	25.40	3,100.00
4. Computer-Aided Dispatch (CAD) Interface, each (E1S)(2) . . . . .	9.40	1,150.00

(NR)

**CANCELLED**

OCT 1 1989  
BY 1st R.S. FIS.01  
Public Service Commission  
MISSOURI

**FILED**  
OCT 3 1985  
Public Service Commission

- (1) In addition, apply rates and charges for two (2) 1200 baud data channels as specified in the Private Line Service tariff. Mileage should be measured from the PSAP to the Telephone Company Toll building.
- (2) A \$4.75 Service & Equipment charge applies when provided subsequent to the initial installation of the E911 system.

Issued: **AUG 30 1985**

Effective: **OCT 3 1985**  
~~SEP 30 1985~~

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
3rd Revised Sheet 16  
Replacing 2nd Revised Sheet 16

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UNIVERSAL EMERGENCY NUMBER SERVICES (911)

SEP 25 1989

28.6 911 SERVICE RATES AND CHARGES--(Continued)

28.6.6 PSAP Equipment--(Continued)

MISSOURI  
Public Service Commission  
Installation Charge

	<u>Monthly Rate</u>	<u>Installation Charge</u>
B. PSAP Equipment - Option II		
Display and Transfer System		
1. Common Equipment including equipment and wiring for 4 trunks and 4 attendant positions (E9S)(1) . . . . .	\$ 294.65	\$ 2,975.00
2. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E)(1) . . . . .	36.90	1,300.00
3. Trunk terminating equipment (one for each two trunks), each (E9K)(1) . . . . .	12.55	12.00
4. Trunk switch (one for each four trunks), each (E9Q)(1) . . . . .	7.90	12.00
5. Additional MF receiver (maximum of two per cabinet), each (E9M)(1) . . . . .	27.15	12.00
6. Attendant circuit, one per attendant telephone set or console (E9H)(1) . . . . .	15.15	12.00

CANCELLED

MAY 19 1994  
BY 4<sup>TH</sup> R.S.#16  
Public Service Commission  
MISSOURI

(CR) (1) A Service & Equipment charge of \$6.25 applies only when the item is provided subsequent to the initial installation of the E911 system.

OCT 1 1989

Issued: SEP 25 1989

Effective: OCT 01 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

89-14  
Public Service Commission



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 16  
Replacing 1st Revised Sheet 16

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission  
Monthly Rate Installation Charge

B. PSAP Equipment - Option II

**CANCELLED**

Display and Transfer System

OCT 1 1989

1. Common Equipment including cabinet equipment and wiring for 4 trunks and four attendant positions (E9S)(1)

BY 3rd R.S. #16  
Public Service Commission  
MISSOURI

(CP) \$294.65 \$2,975.00

2. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E)(1)

(CP) 36.90 1,300.00

3. Trunk terminating equipment (one for each two trunks), each (E9K)(1)

(CP) 12.55 12.00

4. Trunk switch (one for each four trunks), each (E9Q)(1)

(CP) 7.90 12.00

5. Additional MF receiver (maximum of two per cabinet), each (E9M)(1)

(CP) 27.15 12.00

6. Attendant circuit, one per attendant telephone set or console (E9H)(1)

(CP) 15.15 12.00

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

(1) A Service & Equipment charge of \$4.75 applies only when the Public Service Commission provided subsequent to the initial installation of the E911-system.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 16  
Replacing Original Sheet 16

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

(CT) 28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

(MT) B. PSAP Equipment - Option II

Display and Transfer System

1. Common Equipment including cabinet equipment and wiring for 4 trunks and four attendant positions (E9S) . . . . .	\$294.65	\$2,975.00
2. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E). . . . .	36.90	1,300.00
3. Trunk terminating equipment (one for each two trunks), each (E9K) . . . . .	12.55	12.00
4. Trunk switch (one for each four trunks), each (E9Q) . . . . .	7.90	12.00
5. Additional MF receiver (maximum of two per cabinet), each (E9M) . . . . .	27.15	12.00
6. Attendant circuit, one per attendant telephone set or console (E9H) . . . . .	15.15	12.00

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 AUG - 5 1984  
 Monthly Rate      Installation Charge  
 MISSOURI  
 Public Service Commission

CANCELLED

JUL 1 1986

BY *gmd R.S.16*  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

Issued: AUG 3 1984

Effective: SEP 4 1984 SEP - 4 1984

By R. D. BARRON, President-Missouri Division  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

**FILED**  
 SEP - 4 1984  
 Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED**  
 Section 28  
 Original Sheet 16  
 DEC 20 1983  
 MISSOURI  
 Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.5 EXPANDED 911 SERVICE RATES AND CHARGES-(Continued)

Monthly Rate      Installation Charge

E. PSAP Location - Option II

Display and Transfer System

1. Common Equipment including cabinet equipment and wiring for 4 trunks and four attendant positions (E9S) . . . . .	\$294.65	\$ 2,975.00
2. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E) . . . . .	36.90	1,300.00
3. Trunk terminating equipment (one for each two trunks), each (E9K) . . . . .	12.55	12.00
4. Trunk switch (one for each four trunks), each (E9Q) . . . . .	7.90	12.00
5. Additional MF receiver (maximum of two per cabinet), each (E9M) . . . . .	27.15	12.00
6. Attendant circuit, one per attendant telephone set or console (E9H) . . . . .	15.15	12.00

**CANCELLED**  
 SEP - 4 1984  
 BY *1st RS 16*  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 JAN - 1 1984  
**83 - 258**  
 Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
4th Revised Sheet 17  
Replacing 3rd Revised Sheet 17

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

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28.6 911 SERVICE RATES AND CHARGES--(Continued)

SEP 25 1989

28.6.6 PSAP Equipment--(Continued)

Monthly  
Rate Public Service  
Installation  
Charge

B. PSAP Equipment - Option II (Continued)

Display and Transfer System--(Continued)

7. Display and Transfer Unit (maximum of 15 per system), each (E9U)(2) . . . . .	\$ 19.85	\$ 190.00
8. Commercial Power Conversion Unit (optional), one per system (E9P)(2) . . . . .	62.90	420.00

Automatic Location Identification (ALI)

1. ALI Master Controller - supports 1st 15 attendant positions (includes equipment to drive 5 customer-provided CRTs)(E8LIX)(1)(2) . . . . .	801.95	6,100.00
2. Auxillary ALI controller required for attendant positions 31 through 45 (includes equipment to drive 5 customer-provided (CRTs), each (E8NIX)(2)	189.05	8,050.00
3. CRT Interface - one required for each 5 customer-provided attendant CRTs, each (E1Z)(2) . . . . .	101.15	
4. Computer-Aided Dispatch (CAD) interface, each (E1S)(2) . . . . .	37.25	

CANCELLED

MAY 19 1994  
BY 5th R.S. #17  
Public Service Commission  
MISSOURI

- (1) In addition, apply rates and charges for two (2) 1200 baud data channels as specified in the Private Line Service tariff. Mileage should be measured from the PSAP to the Telephone Company Toll building.
- (CR) (2) A Service & Equipment charge of \$6.25 applies only when the item is provided subsequent to the initial installation of the E911 system.

FILED

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
3rd Revised Sheet 17  
Replacing 2nd Revised Sheet 17

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

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28.6 911 SERVICE RATES AND CHARGES-(Continued)

JUN 27 1986

28.6.6 PSAP Equipment-(Continued)

Monthly Rate      Installation Charge

B. PSAP Equipment - Option II-(Continued)

CANCELLED MISSOURI Public Service Commission

Display and Transfer System-(Continued)

OCT 1 1989

7. Display and Transfer Unit (maximum of 15 per system), each (E9U)(2) . . . . .

BY 4#25 #17 MISSOURI Public Service Commission

(CP)

\$19.85      \$190.00

8. Commercial Power Conversion Unit (optional), one per system (E9P)(2) . . . . .

(CP)

62.90      420.00

Automatic Location Identification (ALI)

1. ALI Master Controller - supports 1st 15 attendant positions (includes equipment to drive 5 customer-provided CRTs)(E8L1X)(1)(2) . . . . .

801.95      6,100.00

2. Auxillary ALI controller required for attendant positions 31 through 45 (includes equipment to drive 5 customer-provided CRTs), each (E8N1X)(2)

189.05      8,050.00

3. CRT Interface - one required for each 5 customer-provided attendant CRTs, each (E1Z)(2) . . . . .

101.15      ---

4. Computer-Aided Dispatch (CAD) interface, each (E1S)(2) . . . . .

37.25      ---

- (1) In addition, apply rates and charges for two (2) 1200 baud data channels as specified in the Private Line Service tariff. Mileage should be measured from the PSAP to the Telephone Company Toll building.
- (2) A \$4.75 Service & Equipment charge applies when provided subsequent to the initial installation of the E911 system.

FILED 86-84 MISSOURI Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28

Replacing 1st Revised Sheet 17  
2nd Revised Sheet 17

AUG 30 1985

MISSOURI  
Public Service Commission

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

Monthly Rate	Installation Charge
--------------	---------------------

B. PSAP Equipment - Option II-(Continued)

Display and Transfer System-(Continued)

7. Display and Transfer Unit (maximum of 15 per system), each (E9U) . . . . .	\$19.85	\$190.00
8. Commercial Power Conversion Unit (optional), one per system (E9P). . . . .	62.90	420.00

(AT) Automatic Location Identification (ALI)

(NR) 1. ALI Master Controller - supports 1st 15 attendant positions (includes equipment to drive 5 customer-provided CRTs)(E8L1X)(1)(2). . . . .	801.95	6,100.00
2. Auxillary ALI controller required for attendant positions 31 through 45 (includes equipment to drive 5 customer-provided CRTs), each (E8N1X)(2)	189.05	8,050.00
3. CRT Interface - one required for each 5 customer-provided attendant CRTs, each (E1Z)(2). . . . .	101.15	---
4. Computer-Aided Dispatch (CAD) interface, each (E1S)(2) . . . . .		

**CANCELLED**

JUL 1 1986

BY 322 R.S. 17  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

37:25 FILED  
OCT 3 1985  
Public Service Commission

- (1) In addition, apply rates and charges for two (2) 1200 baud data channels as specified in the Private Line Service tariff. Mileage should be measured from the PSAP to the Telephone Company Toll building.
- (2) A \$4.75 Service & Equipment charge applies when provided subsequent to the initial installation of the E911 system.

Issued: AUG 30 1985      Effective: OCT 3 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 17  
Replacing Original Sheet 17

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

**RECEIVED**  
AUG - 3 1984  
Monthly Rate      Installation Charge  
**MISSOURI**  
Public Service Commission

(CT) 28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

(MT) B. PSAP Equipment - Option II-(Continued)

Display and Transfer System-(Continued)

7. Display and Transfer Unit (maximum of 15 per system), each (E9U). . . . .	\$19.85	\$190.00
8. Commercial Power Conversion Unit (optional), one per system (E9P). . . . .	62.90	420.00

(RT)

(MT)

**CANCELLED**

OCT 3 1985  
BY 2nd R.S.#17  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

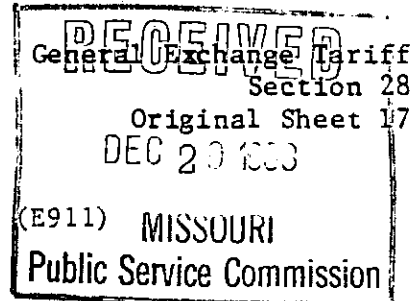
**FILED**  
SEP - 4 1984  
Public Service Commission

Issued: AUG 3 1984

Effective: SEP 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

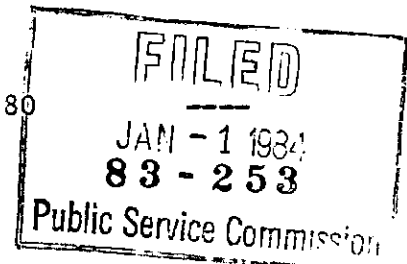


EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.5 EXPANDED 911 SERVICE RATES AND CHARGES--(Continued)

	<u>Monthly Rate</u>	<u>Installation Charge</u>
E. PSAP Locations - Option II--(Continued)		
Display and Transfer System--(Continued)		
7. Display and Transfer Unit (maximum of 15 per system), each (E9U) . . . . .	\$ 19.85	\$ 190.00
8. Commercial Power Conversion Unit (optional), one per system (E9P) . . . . .	62.90	420.00
9. Teletypewriter equipment Recorder Connectors, Message Registers . . . . .	Available at existing Tariff rates as found in this Tariff.	
F. Data Management System (Required With Selective Routing)		
1. Common Equipment up to 550, thousands number group (QBD) . . .	\$25,165.20	\$17,500.00
2. Additional Storage Discs, each additional 550, thousands number group (QBE) . . . . .	2,235.60	600.00
G. Facilities (End Office to E911 Control Office and E911 Control Office to serving central office of PSAP)		
1. Intraexchange Facilities		
a. Interoffice Channel each V & H mile, per mile or fraction thereof, per channel (1LXQS)(1) . . . . .	3.80	

**CANCELLED**  
BY *102 RS* SEP - 4 1984  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



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Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
3rd Revised Sheet 18  
Replacing 2nd Revised Sheet 18

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

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28.6 911 SERVICE RATES AND CHARGES--(Continued)

SEP 25 1989

28.6.6 PSAP Equipment--(Continued)

MISSOURI

C. Subsequent Installation

Public Service Commission

Additional PSAP equipment may be added subsequent to the initial installation of the service upon payment of the following nonrecurring charges in addition to applicable Installation or One-Time Payment Charges.

	<u>Nonrecurring Charge</u>
Display and Transfer System	
1. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E)(1) . .	\$120.00
2. Trunk terminating equipment (one for each two trunks), each (E9K)(1) . . . . .	650.00
3. Trunk switch (one for each four trunks), each (E9Q)(1).	150.00
4. Additional MF receiver (maximum of two per cabinet), each (E9M)(1) . . . . .	550.00

CANCELLED

MAY 19 1994  
BY 4<sup>th</sup> R.S. # 18  
Public Service Commission  
MISSOURI

(CR) (1) A Service & Equipment charge of \$6.25 applies only when the item is provided subsequent to the initial installation of the E911 system.

Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989

89 - 14

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
2nd Revised Sheet 18  
Replacing 1st Revised Sheet 18

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

C. Subsequent Installation

Additional PSAP equipment may be added subsequent to the initial installation of the service upon payment of the following charges in addition to applicable Installation or ~~One-Time Payment~~ Charges.

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JUN 27 1986  
MISSOURI  
Public Service Commission

**CANCELLED**  
OCT 1 1989  
BY 3rd RS #18  
Public Service Commission  
MISSOURI

Display and Transfer System

		Nonrecurring Charge
(CP)	1. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E)(1) . . .	\$120.00
(CP)	2. Trunk terminating equipment (one for each two trunks), each (E9K)(1). . . . .	650.00
(CP)	3. Trunk switch (one for each four trunks), each (E9Q)(1).	150.00
(CP)	4. Additional MF receiver (maximum of two per cabinet), each (E9M)(1) . . . . .	550.00

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

(NR) (1) A Service & Equipment charge of \$4.75 applies only when ~~the item is~~ provided subsequent to the initial installation of the E911 system.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
1st Revised Sheet 18

Replacing Original Sheet 18

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MISSOURI  
Public Service Commission

(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

(CT) 28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

(RT)

(MT) C. Subsequent Installation

Additional PSAP equipment may be added subsequent to the initial installation of the service upon payment of the following nonrecurring charges in addition to applicable Installation or One-Time Payment Charges.

Nonrecurring Charge

Display and Transfer System

- |   |          |
|---|----------|
| 1. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E) . . . . . | \$120.00 |
| 2. Trunk terminating equipment (one for each two trunks), each (E9K). . . . .   | 650.00   |
| 3. Trunk switch (one for each four trunks), each (E9Q). . . . .   | 150.00   |
| 4. Additional MF receiver (maximum of two per cabinet), each (E9M). . . . .   | 550.00   |

**CANCELLED**

JUL 1 1986

BY *gms R.S.18*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
SEP - 4 1984  
Public Service Commission

Issued: AUG 3 1984

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Original Sheet 18

**RECEIVED**  
DEC 29 1983  
Monthly Rate      Installation Charge  
**MISSOURI**  
Public Service Commission

EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.5 EXPANDED 911 SERVICE RATES AND CHARGES--(Continued)

G. Facilities (End Office to E911 Control Office and E911 Control Office to serving central office of PSAP)--(Continued)

1. Intraexchange Facilities--(Continued)

- b. Interoffice Channel Terminal, each (two required per inter-office channel) (E96)      \$ 12.45      ---
- c. Point of Termination in one foreign serving office (E1B)      None      \$ 90.00

**CANCELLED**  
BY 1st RS 18 SEP.-4 1984  
PUBLIC SERVICE COMMISSION OF MISSOURI

2. Interexchange Facilities

- a. Interexchange Channel each V & H mile, per mile or fraction thereof, (1LX04) . . .      3.65      ---
- b. Interexchange Channel Terminal, each (two required per inter-exchange channel) (E1C) . . . . .      24.65      ---
- c. Interoffice Channel each V & H mile, per mile or fraction thereof per channel (1LXRS) . . . . .      6.70      ---
- d. Interoffice Channel Terminal, each (two required per inter-office channel) (E1D) . . . . .      3.80      ---

3. Interoffice Facility, same building (between the control office and the serving office of the PSAP)

Interoffice Channel . . . . . None      28.60

**FILED**  
JAN - 1 1984  
**83 - 259**  
Public Service Commission

Issued: **DEC 29 1983**

Effective: **JAN 0 1 1984**

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
4th Revised Sheet 19  
Replacing 3rd Revised Sheet 19

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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

SEP 25 1989

28.6 911 SERVICE RATES AND CHARGES--(Continued)

28.6.6 PSAP Equipment--(Continued)

MISSOURI  
Public Service Commission

C. Subsequent Installation--(Continued)

Nonrecurring  
Charge

Display and Transfer System--(Continued)

- 5. Attendant circuit, one per attendant telephone set or console (E9H)(1) . . . . . \$550.00
- 6. Display and Transfer Unit (maximum of 15 per system), each (E9U)(1) . . . . . 525.00

CANCELLED

Automatic Location Identification

- 1. ALI Auxiliary Controller 113.00
- 2. Display driver 113.00
- 3. Computer-Aided Dispatch interface 75.75

MAY 19 1994  
BY Sth R.S. #19  
Public Service Commission  
MISSOURI

D. Moves and Changes

Moves or changes involving equipment at Telephone Company locations or PSAP locations will be based on costs not to exceed installation charges as specified in this Tariff.

28.6.7 Service Establishment Charges

These nonrecurring charges are in addition to all other charges and apply as follows:

- 1. E911 Control Office Common Equipment (NRCE9) . . . . . \$ 19,000.00
- 2. Selective Routing Common Equipment (NRCSR) . . . . . 134,700.00

(CR) (1) A Service & Equipment charge of \$6.25 applies only when the item is provided subsequent to the initial installation of the E911 system.

FILED

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OCT 01 1989

OCT 1 1989  
89 - 14

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
3rd Revised Sheet 19  
Replacing 2nd Revised Sheet 19

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

C. Subsequent Installation-(Continued)

Display and Transfer System-(Continued)

(CP)	5. Attendant circuit, one per attendant telephone set or console (E9H)(1) . . . . .		\$550.00
(CP)	6. Display and Transfer Unit (maximum of 15 per system), each (E9U)(1) . . . . .		525.00
	Automatic Location Identification		
	1. ALI Auxillary Controller		113.00
	2. Display driver		113.00
	3. Computer-Aided Dispatch interface		75.75

**CANCELLED**  
OCT 1 1989  
BY 44 RS #19  
Public Service Commission  
MISSOURI

D. Moves and Changes

Moves or changes involving equipment at Telephone Company locations or PSAP locations will be based on costs not to exceed installation charges as specified in this Tariff.

28.6.7 Service Establishment Charges

These nonrecurring charges are in addition to all other charges and apply as follows:

	Nonrecurring Charge
1. E911 Control Office Common Equipment (NRCE9) . . . . .	\$19,000.00
2. Selective Routing Common Equipment (NRCSR) . . . . .	134,700.00

(NR) (1) A Service & Equipment charge of \$4.75 applies only when the item is provided subsequent to the initial installation of the E911 system.

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JUL 1 1986  
86-84  
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By R. D. BARRON, President-Missouri Division  
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St. Louis, Missouri

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General Exchange Tariff Section 28

Replacing 1st Revised Sheet 19  
2nd Revised Sheet 19  
3rd Revised Sheet 19

UNIVERSAL EMERGENCY NUMBER SERVICES (911)

28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

C. Subsequent Installation-(Continued)

Nonrecurring Charge

Display and Transfer System-(Continued)

- 5. Attendant circuit, one per attendant telephone set or console (E9H) . . . . . \$550.00
- 6. Display and Transfer Unit (maximum of 15 per system), each (E9U). . . . . 525.00

(AT) Automatic Location Identification

- (NR) 1. ALI Auxillary Controller . . . . . 113.00
- 2. Display driver . . . . . 113.00
- (NR) 3. Computer-Aided Dispatch interface . . . . . 75.75

D. Moves and Changes

Moves or changes involving equipment at Telephone Company locations or PSAP locations will be based on costs not to exceed installation charges as specified in this Tariff.

28.6.7 Service Establishment Charges

**CANCELLED**

These nonrecurring charges are in addition to all other charges and apply as follows:

- 1. E911 Control Office Equipment . . . . . \$ 9,000.00
- 2. Selective Routing Common Equipment . . . . . 134,700.00

JUL 1 1986

BY *3/12/85*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**CANCELLED**  
OCT 3 1985  
Public Service Commission

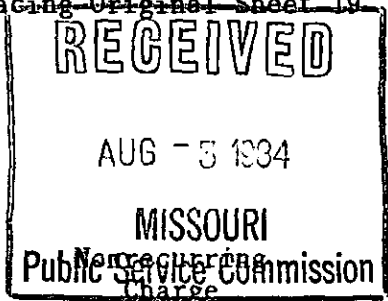
~~OCT 3 1985~~

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By R. D. BARRON, President-Missouri Division  
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(CT) UNIVERSAL EMERGENCY NUMBER SERVICES (911)

(CT) 28.6 911 SERVICE RATES AND CHARGES-(Continued)

28.6.6 PSAP Equipment-(Continued)

(MT) C. Subsequent Installation-(Continued)

Display and Transfer System-(Continued)

- 5. Attendant circuit, one per attendant telephone set or console (E9H) . . . . . \$550.00
- 6. Display and Transfer Unit (maximum of 15 per system), each (E9U). . . . . 525.00

D. Moves and Changes

Moves or changes involving equipment at Telephone Company locations or PSAP locations will be based on costs not to exceed installation charges as specified in this Tariff.

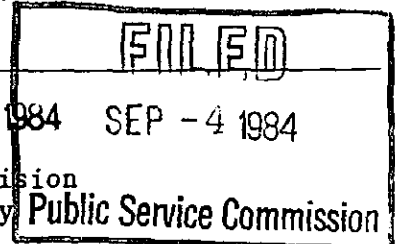
(MT) 28.6.7 Service Establishment Charges

These nonrecurring charges are in addition to all other charges and apply as follows:

	<u>Nonrecurring Charge</u>
1. E911 Control Office Common Equipment . . . . .	\$ 19,000.00
2. Selective Routing Common Equipment . . . . .	134,700.00
3. Data Management System. . . . .	43,800.00
4. Record Development/Conversion	Cost Basis
- St. Louis . . . . .	295,700.00

**CANCELLED**

OCT 3 1985  
BY *2nd R.S. #19*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



Issued: AUG 3 1984

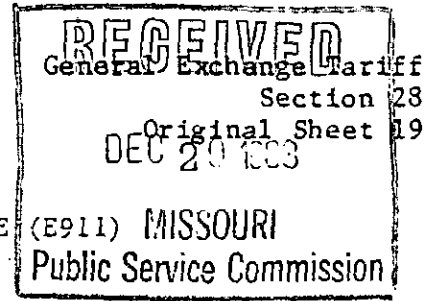
Effective: SEP 4 1984 SEP - 4 1984

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

Public Service Commission



No supplement to this tariff will be issued except for the purpose of canceling this tariff.



EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) MISSOURI

28.5 EXPANDED 911 SERVICE RATES AND CHARGES--(Continued)

Monthly Rate      Installation Charge

H. 911 Exchange Lines

Serving central office to PSAP location . . . . .

Monthly rates and installation charges for PBX trunks or business lines as appropriate apply (rate applicable for the exchange or zone in which the Control Office is located).

I. Subsequent Installation

Additional PSAP equipment may be added subsequent to the initial installation of the service upon payment of the following nonrecurring charges in addition to applicable Installation or One-Time Payment Charges.

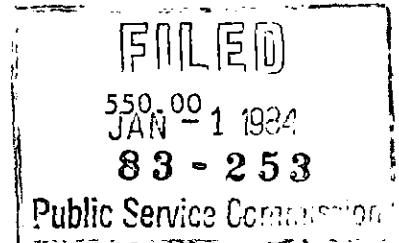
CANCELLED

Nonrecurring Charge

Display and Transfer System

- 1. Additional Common Equipment including equipment and wiring for next 11 trunks and 11 attendant positions, each (E9E) . . . . . \$ 120.00
- 2. Trunk terminating equipment (one for each two trunks), each (E9K) . . . . . 650.00
- 3. Trunk switch (one for each four trunks), each (E9Q) . . . . . 150.00
- 4. Additional MF receiver (maximum of two per cabinet), each (E9M) . . . . .

SEP - 4 1984 BY [Signature] PUBLIC SERVICE COMMISSION OF MISSOURI

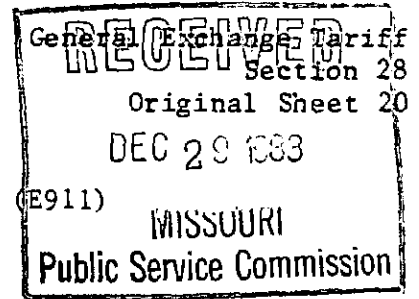


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By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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EXPANDED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

28.5 EXPANDED 911 SERVICE RATES AND CHARGES--(Continued)

I. Subsequent Installation--(Continued)

Display and Transfer System--(Continued)

	<u>Nonrecurring Charge</u>
5. Attendant circuit, one per attendant telephone set or console (E9H) . . . . .	\$ 550.00
6. Display and Transfer Unit (maximum of 15 per system), each (E9U) . . . . .	525.00
7. Moves and Changes	

Moves or changes involving equipment at Telephone Company locations or PSAP locations will be based on costs not to exceed installation charges as specified in this Tariff.

K. Service Establishment Charges

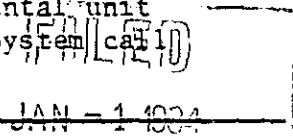
These nonrecurring charges are in addition to all other charges and apply as follows:

	<u>Nonrecurring Charge</u>
1. E911 Control Office Common Equipment . . . . .	\$ 19,000.00
2. Selective Routing Common Equipment . . . . .	134,700.00
3. Data Management System . . . . .	43,800.00
4. Record Development/Conversion	Cost Basis
- St. Louis . . . . .	295,700.00

CANCELLED

MAY 19 1994  
BY let R.S. #20  
Public Service Commission  
MISSOURI

L. The Telephone Company will be reimbursed the additional costs of changing or supplementing Data Management System call routing information necessitated by a municipality or state or local governmental unit subscribing to Expanded 911 Service after installation of Expanded 911 Service and for realignment of municipality or state or local governmental unit boundaries necessitating a change in the Data Management System call routing data.



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By R. D. BARRON, Vice President-Missouri  
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St. Louis, Missouri

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General Exchange Tariff Section 28 Original Sheet 21

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UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

SEP 29 1995

28.7 PRIVATE SWITCH 9-1-1 SERVICE

28.7.1 Description of Service

MO. PUBLIC SERVICE COMM.

- A. Private Switch 9-1-1 Service (PS 9-1-1) is a service offering which allows a Public Safety Answering Point (PSAP) to receive either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information on 9-1-1 calls originating from Direct Inward Dialing (DID) stations served by a private switch.
- B. The ANI-only option is available if the 9-1-1 customer's system is equipped with the ANI feature and if the private switch is equipped to send properly formatted ANI information to the Local Exchange Carrier (LEC) on 9-1-1 calls.
- C. The option which provides ANI and ALI is available if (1) the Private Switch Provider (PSP) arranges to provide and update number, name, and location information for each DID station served by the private switch in the format required for the Telephone Company's database; (2) the private switch sends ANI to the Telephone Company on 9-1-1 calls; and (3) the PSAP is equipped to provide 9-1-1 service with the ALI feature.
- D. Service availability is dependent upon the type and configuration of the 9-1-1 system in place for the service area. If the 9-1-1 system design uses a Control Office, then facilities are required between the private switch and the Control Office. If the 9-1-1 system design does not include a Control Office, then facilities are required between the private switch and the PSAP. In either case, at least two dedicated PS 9-1-1 facilities are required from each private switch. Rates and charges for facilities are provided in Paragraph 28.7.5 of this tariff.
- E. The PS 9-1-1 customer must be either:
  - 1. An E9-1-1 customer as described in Section 28.1.3 of this tariff.
  - 2. A Private Switch Provider authorized by the E9-1-1 customer to subscribe to PS 9-1-1 Service within the E9-1-1 customer's serving area.
- F. The Private Switch Providers referred to in this tariff might include such organizations as: businesses, schools, nursing homes, hospitals, planned communities, and shared tenant service (STS) providers.

CANCELLED

AUG 28 2003  
Missouri Public Service Commission

FILED

Issued: SEP 29 1995

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MISSOURI

By HORACE WILKINS, JR., President-Missouri Public Service Commission  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 28  
Original Sheet 22

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UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

28.7 PRIVATE SWITCH 9-1-1 SERVICE

**SEP 29 1995**

28.7.2 Rules and Regulations (Also see Paragraph 28.2 since all rules applicable to E9-1-1 Service also apply to the PS 9-1-1 Service.)

**MO. PUBLIC SERVICE COMM.**

A. Application for Service

Requests for this service: (1) can only be initiated by a 9-1-1 customer or a PSP; (2) must be provided to the Telephone Company in writing; and (3) must identify service locations and arrangements.

Applications received from PSPs must include written authorization from the 9-1-1 provider responsible for the service area where the private switch is located.

B. Customer Obligations(1)

1. The PS 9-1-1 customer is responsible for coordinating with the PSP so that the private switch provides full seven-digit Automatic Number Identification (ANI) according to the technical specifications established by the Telephone Company. The private switch number information must be approved by the Telephone Company prior to implementation to ensure that the service will function properly. PS 9-1-1 Service will not function properly if ANI is not in the proper format, if duplicate telephone numbers exist at the private switch, or if any telephone numbers assigned by the PSP are inconsistent with the Telephone Company's numbering plan.

The PS 9-1-1 customer is responsible for coordinating with the PSP so that the PSP creates, maintains, and forwards to the Telephone Company current telephone number and address data according to the format and procedures specified by the Telephone Company.

3. The PS 9-1-1 customer is responsible for coordinating with the PSP so that the PSP develops and implements procedures to prevent the unauthorized or illegal use of PS 9-1-1 Service facilities. These dedicated facilities may not be used for any purpose other than for 9-1-1 service.

4. The PS 9-1-1 customer is responsible for coordinating with the PSP so that the PSP uses computer hardware and software for ongoing Private Switch End User (PSEU) record update programs and processes that conform to the specifications outlined in the PS 9-1-1 Technical Interface Standards.

(1) Customer obligations described for situations where the E9-1-1 customer is also the PS 9-1-1 customer. In situations where a Private Switch Provider is the PS 9-1-1 customer, the PS 9-1-1 customer obligations described in this section are the direct responsibility of the Private Switch Provider.

**CANCELLED**  
AUG 28 2003  
By ISMRS  
Public Service Commission  
MISSOURI

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MISSOURI  
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General Exchange Tariff  
Section 28  
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UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

28.7 PRIVATE SWITCH 9-1-1 SERVICE-(Continued)

SEP 29 1995

28.7.2 Rules and Regulations-(Continued)

**MO. PUBLIC SERVICE COMM.**

C. Liabilities-(Continued)

- 3. Paragraph 28.2.19 of this tariff governs the treatment of any PSEU information in the E9-1-1 Database.
- 4. The PS 9-1-1 customer also agrees to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of PS 9-1-1 service features and the equipment associated therewith, or by any services furnished by the Telephone Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 service hereunder, and which arise out of the negligence or other wrongful act of the Telephone Company, the PS 9-1-1 customer, its user, agencies or municipalities or the employees or agents of any one of them.
- 5. PS 9-1-1 Service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 systems are equipped with the features required to provide PS 9-1-1 Service.
- 6. Adjustments for service interruptions experienced by the PS 9-1-1 customer are discussed in Paragraph 28.2.12,D of this Tariff.

28.7.3 Technical Specifications

Network interface requirements for PS 9-1-1 customer access are described in detail in the PS 9-1-1 Technical Interface Standards.

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**FILED**

AUG 28 2003

NOV 10 1995

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Public Service Commission  
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Public Service Commission

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General Exchange Tariff  
Section 28  
Original Sheet 25

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UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

SEP 29 1995

28.7 PRIVATE SWITCH 9-1-1 SERVICE-(Continued)

28.7.4 Private Switch 9-1-1 Service Rates and Charges

MO. PUBLIC SERVICE COMM.

A. Rates and Charges for Facilities

If the Private Switch is served by a 9-1-1 system which uses a Control Office, Private Switch to Control Office facilities should be ordered. The rates listed below assume a 2-wire arrangement. Additional charges may be applicable if a 4-wire arrangement is required.

If the Private Switch is served by a direct-trunked 9-1-1 system, Private Switch to PSAP facilities should be ordered. This option is only available for 2-wire arrangements.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. From Private Switch to Control Office (per facility) (9PS)	\$ 70.00	\$300.00
2. From Private Switch to PSAP (per facility) (9PT)	78.00	520.00

B. Database Management System

The rates and charges in this section relate to the administration and storage of PS 9-1-1 Service data records. The nonrecurring charge per 10 records per PSP applies at the time the records are initially created in the Telephone Company's database. The recurring rate is applied on a monthly basis for each month until the records are deleted. There is no charge to update the information associated with an individual record.

The nonrecurring charge listed as item 2 (below) applies at the time an administrative site is first established. This charge applies when procedures are established enabling the administrative site to create and update records.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Charge per 10 records per PSP per 9-1-1 customer (ED2PG)	\$0.77	\$ 4.10
2. Nonrecurring Charge to Establish an Administrative Site (NR99P)		155.00

CANCELLED

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Missouri Public Service Commission

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NOV MISSOURI Public Service Commission

By HORACE WILKINS, JR., President-Missouri  
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St. Louis, Missouri