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**DIRECTORY SERVICES**

**6.13 NONLISTED SERVICE (NLT)**

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

<u>Description</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>
Nonlisted Service, each Primary (NLT)	\$3.50(CR)	\$6.00
Additional (NLA)	3.50	6.00

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

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**DIRECTORY SERVICES**

**6.13 NONLISTED SERVICE (NLT)**

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

<u>Description</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>
Nonlisted Service, each		
Primary (NLT)	\$2.87(CR)	\$6.00
Additional (NLA)	2.87(CR)	6.00

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

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**DIRECTORY SERVICES**

**6.13 NONLISTED SERVICE (NLT)**

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

<u>Description</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>
Nonlisted Service, each Primary (NLT)	\$2.37(CR)	\$6.00
Additional (NLA)	2.37(CR)	6.00

- (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

**DIRECTORY SERVICES**

**6.13 NONLISTED SERVICE (NLT)**

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

<u>Description</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>
Nonlisted Service, each Primary (NLT)	\$2.15(CR)	\$6.00
Additional (NLA)	2.15(CR)	6.00

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: September 23, 2008

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: October 3, 2008

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 6  
19th Revised Sheet 12  
Replacing 18th Revised Sheet 12

**DIRECTORY SERVICES**

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**6.13 NONLISTED SERVICE (NLT)**

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

<u>Description</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>
Nonlisted Service, each		
Primary (NLT)	\$2.05(CR)	\$6.00
Additional (NLA)	2.05(CR)	6.00

- (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

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Issued: September 4, 2007

Effective: October 4, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
October 3, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 6  
18th Revised Sheet 12  
Replacing 17th Revised Sheet 12

**DIRECTORY SERVICES**

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**6.13 Nonlisted Service (NLT)**

**6.13.1 General**

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

**6.13.2 Rates**

<u>Description</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>	(AT)
Nonlisted Service, each			
Primary (NLT)	\$1.96(CR)	\$6.00	
Additional (NLA)	1.96(CR)	6.00	

- (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

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Issued: September 1, 2006

Effective: October 1, 2006

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
Oct. 4, 2007  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
17th Revised Sheet 12  
Replacing 16th Revised Sheet 12

DIRECTORY SERVICES

6.13 NONLISTED SERVICE (NLT)

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

	Monthly Rate	Service and Equipment Charge (1)
Nonlisted Service, each		
Primary (NLT)	\$1.87(CR)	\$6.00
Additional (NLA)	1.87(CR)	6.00

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: June 10, 2005

July 10, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Cancelled**

October 1, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
16th Revised Sheet 12  
Replacing 15th Revised Sheet 12  
Missouri Public  
Service Commission

DIRECTORY SERVICES

6.13 NONLISTED SERVICE (NLT)

REC'D JUN 10 2004

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

	Monthly Rate	Service and Equipment Charge (I)
(AT) Nonlisted Service, each		
(AT) Primary (NLT)	\$1.74(CR)	\$6.00
(AT) Additional (NLA)	1.74(CR)	6.00

**CANCELLED**  
JUL 10 2005  
By 17 HRS/12  
Public Service Commission  
MISSOURI

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: June 10, 2004

Effective: July 10, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public  
Service Commission

FILED JUL 10 2004



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
15th Revised Sheet 12  
Replacing 14th Revised Sheet 12  
**Missouri Public Service Commission**

DIRECTORY SERVICES

6.13 NONLISTED SERVICE (NLT)

REC'D JUN 10 2003

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

	Monthly Rate	Service and Equipment Charge (1)
Nonlisted Service, each		
Primary	\$1.62 (CR)	\$6.00
Additional	1.62 (CR)	6.00

**CANCELLED**  
 JUL 10 2004  
 KethRS12  
 Public Service Commission  
 MISSOURI

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: June 10, 2003

Effective: July 10, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Missouri Public Service Commission**

FILED JUL 10 2003

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
14th Revised Sheet 12  
Replacing 13th Revised Sheet 12

DIRECTORY SERVICES

Missouri Public

6.13 NONLISTED SERVICE (NLT)

REC'D JUN 10 2002

6.13.1 General

Service Commission

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge (1)</u>
Non-listed Service, each		
Primary	\$1.50 (CR)	\$6.00
Additional	\$1.50 (CR)	\$6.00

(MT)

(MT)

**CANCELLED**  
 JUL 10 2003  
 154RS12  
 Public Service Commission  
 MISSOURI

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: June 10, 2002

Effective: July 10, 2002

By JAN NEWTON, President-Missouri  
 Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
 St. Louis, Missouri

Missouri Public

FILED JUL 10 2002

Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
13h Revised Sheet 12  
Replacing 12th Revised Sheet 12

**CANCELLED**

DIRECTORY SERVICES

Missouri Public

6.13 NONLISTED SERVICE (NLT) JUL 10 2002

REC'D JUN 05 2001

6.13.1 General

By 4/4/RS 12  
Public Service Commission  
MISSOURI

Service Commission

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
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- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>
Nonlisted Service, each		
Primary .....(NLT)	\$1.39(CR)	\$6.00
Additional.....(NLA)	1.39(CR)	6.00

6.14 DIRECTORY ASSISTANCE SERVICE

6.14.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit, Zip Code information also will be provided by the Directory Assistance attendant. Information for nonpublished customers will not be provided.

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: June 5, 2001

By Jan Newton, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

Effective: July 5, 2001

Missouri Public

FILED JUL 05 2001

Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
12h Revised Sheet 12  
Replacing 11th Revised Sheet 12

**Missouri Public Service Commission**

DIRECTORY SERVICES

6.13 NONLISTED SERVICE (NLT)

REC'D MAY 31 2000

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>
Nonlisted Service, each		
Primary . . . . . (NLT)	\$1.29(CR)	\$6.00
Additional . . . . . (NLA)	1.29(CR)	6.00

6.14 DIRECTORY ASSISTANCE SERVICE

6.14.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit, Zip Code information also will be provided by the Directory Assistance attendant. Information for nonpublished customers will not be provided.

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

**CANCELLED**

Issued: June 1, 2000

Effective: July 1, 2000

JUL 05 2001  
by 13th RS12  
Public Service Commission  
MISSOURI

By Jan Newton, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public Service Commission**

FILED JUL 01 2000

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6 11th Revised Sheet 12 Replacing 10th Revised Sheet 12

DIRECTORY SERVICES

RECEIVED

JUL 31 1995

MO. PUBLIC SERVICE COMM.

(FC) 6.13 NONLISTED SERVICE (NLT)

(FC) 6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
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- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

(FC) 6.13.2 Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge (1)</u>
Nonlisted Service, each		
Primary . . . . . (NLT)	\$1.20	\$6.00
Additional. . . . . (NLA)	1.20	6.00

(FC) 6.14 DIRECTORY ASSISTANCE SERVICE

(FC) 6.14.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.

The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit, Zip Code information also will be provided by the Directory Assistance attendant. Information for nonpublished customers will not be provided.

FILED

- (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

SEP - 1 1995

MISSOURI

Public Service Commission

Issued: AUG 01 1995

Effective: SEP 01 1995

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED

JUL 01 2000 By J2+RS12 Public Service Commission MISSOURI

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
10th Revised Sheet 12

Replacing 9th Revised Sheet 12  
**RECEIVED**  
**FEB 6 1992**

**DIRECTORY SERVICES**

**6.11 NONLISTED SERVICE (NLT)**

**MO. PUBLIC SERVICE COMM.**

**6.11.1 General**

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

**6.11.2 Rates**

	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>
Nonlisted Service, each		
Primary . . . . .(NLT)	\$1.20	\$6.00
Additional. . . . .(NLA)	1.20	6.00

**CANCELLED**

**SEP 01 1995**

**BY 11th R.S.#12**  
**Public Service Commission**  
**MISSOURI**

**6.12 DIRECTORY ASSISTANCE SERVICE**

**6.12.1 General**

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit Zip Code information also will be provided by the Directory Assistance attendant. Information for nonpublished customers will not be provided.

(AT)

(AT)(RT)

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: **FEB 06 1992**

Effective: **APR 15 1992**

~~MAR 07 1992~~

**FILED**

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**APR 15 1992**

**Public Service Commission**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6 9th Revised Sheet 12 Replacing 8th Revised Sheet 12

DIRECTORY SERVICES

RECEIVED

SEP 17 1990

(FC) 6.11 NONLISTED SERVICE (NLT)

(FC) 6.11.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

MISSOURI Public Service Commission

(FC) 6.11.2 Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>
Nonlisted Service, each		
Primary . . . . .(NLT)	\$1.20	\$6.00
Additional. . . . .(NLA)	1.20	6.00

CANCELLED

(FC) 6.12 DIRECTORY ASSISTANCE SERVICE

(FC) 6.12.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Zip Code information and information for nonpublished customers will not be provided.

APR 15 1992 BY 10th A.S. #12 Public Service Commission

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued:

Effective:

SEP 24 1990

OCT 24 1990

FILED

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

OCT 24 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6 8th Revised Sheet 12 Replacing 7th Revised Sheet 12

DIRECTORY SERVICES

6.10 NONLISTED SERVICE (NLT)

RECEIVED

6.10.1 General

AUG 14 1990

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.10.2 Rates

	Monthly Rate	Service and Equipment Charge(1)
Nonlisted Service, each		
Primary . . . . .(NLT)	\$1.20	\$6.00
Additional. . . . .(NLA)	1.20	6.00

6.11 DIRECTORY ASSISTANCE SERVICE

6.11.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Zip Code information and information for nonpublished customers will not be provided.

(CP)

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

CANCELLED  
OCT 24 1990  
BY 9#R S#12  
Missouri Service Commission

Issued: SEP 01 1990

Effective: OCT 01 1990

FILED

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

OCT 1 1990

Public Service Commission



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6 7th Revised Sheet 12 Replacing 6th Revised Sheet 12

DIRECTORY SERVICES

6.10 NONLISTED SERVICE (NLT)

JAN 23 1990

6.10.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.10.2 Rates

	Monthly Rate	Service and Equipment Charge(1)
Nonlisted Service, each		
Primary . . . . .(NLT)	\$1.20	\$6.00
Additional. . . . .(NLA)	1.20	6.00

6.11 DIRECTORY ASSISTANCE SERVICE

6.11.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Zip Code information and information for nonpublished customers will not be provided.

(AT)

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

MISSOURI  
Public Service Commission  
CANCELLED  
OCT 1 1990  
BY *[Signature]* #12  
Public Service Commission  
MISSOURI

Issued: JAN 23 1990

Effective: FEB 20 1990

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MAR 0 1 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
6th Revised Sheet 12  
Replacing 5th Revised Sheet 12

DIRECTORY SERVICES

RECEIVED

SEP 25 1989

6.10 NONLISTED SERVICE (NLT)

6.10.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.10.2 Rates

	<u>Monthly Rate</u>	<u>Service and Equip- ment Charge(1)</u>
Nonlisted Service, each		
Primary . . . . .(NLT)	\$1.20	(CR) \$6.00
Additional . . . . .(NLA)	1.20	(CR) 6.00

6.11 DIRECTORY ASSISTANCE SERVICE

6.11.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Information for nonpublished customers will not be provided.

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

MISSOURI  
Public Service Commission

**CANCELLED**  
MAR 1 1990  
BY R.S.#12  
Public Service Commission  
MISSOURI

Issued:

SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989  
89-14

By R. D. BARRON, President-Missouri Division, Public Service Commission  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
5th Revised Sheet 12  
Replacing 4th Revised Sheet 12

DIRECTORY SERVICES

JUL 13 1989

(FC) 6.10 NONLISTED SERVICE (NLT)

(FC) 6.10.1 General

MISSOURI

- A. At the request of the customer, any one or all of the following listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

(FC) 6.10.2 Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge(1)</u>
Nonlisted Service, each		
Primary . . . . .(NLT)	\$1.20	\$9.00
Additional. . . . .(NLA)	1.20	9.00

(FC) 6.11 DIRECTORY ASSISTANCE SERVICE

(FC) 6.11.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Information for nonpublished customers will not be provided.

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

**CANCELLED**  
 OCT 1 1989  
 BY 64 R.S. #12  
 Public Service Commission  
 MISSOURI

Issued: JUL 17 1989

Effective: AUG 17 1989

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

AUG 17 1989

Public Service Commissioner

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 6

4th Revised Sheet 12

Replacing 3rd Revised Sheet 12

DIRECTORY SERVICES

RECEIVED

MAY 2 1988

6.9 NONLISTED SERVICE (NLT)

6.9.1 General

- A. At the request of the customer, any one or all of the customer's Primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.9.2 Rates

	Monthly Rate	Service and Equipment Charge(1)
Nonlisted Service, each		
Primary . . . . . (NLT)	(CR) \$1.20	\$9.00
Additional. . . . . (NLA)	(CR) 1.00	9.00

6.10 DIRECTORY ASSISTANCE SERVICE

6.10.1 General

- A. The Telephone Company furnishes Directory Assistance service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
  - B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Information for nonpublished customers will not be provided.
- (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

CANCELLED

AUG 17 1989

BY 5-RS-#12

Public Service Commission

MISSOURI

Issued: MAY 2 1988

Effective: JUL 1 1988

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

JUL 1 1988

84-222 et al.

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 12  
Replacing 2nd Revised Sheet 12

DIRECTORY SERVICES

RECEIVED

AUG 07 1987

6.9 NONLISTED SERVICE (NLT)

6.9.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.9.2 Rates

	Monthly Rate	Service and Equipment Charge(1)
Nonlisted Service, each		
Primary . . . . .(NLT)	\$1.00	\$9.00
Additional. . . . .(NLA)	1.00	9.00

**CANCELLED**  
JUL 1 1988  
BY 44 R.S.#12  
Public Service Commission  
MISSOURI

6.10 DIRECTORY ASSISTANCE SERVICE

6.10.1 General

- (AT) A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- (AT) B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Information for nonpublished customers will not be provided.

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

FILED

Issued: AUG 10 1987

Effective: SEP 10 1987

SEP 10 1987

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6

2nd Revised Sheet 12

Replacing 1st Revised Sheet 12

RECEIVED

JUN 27 1986

MISSOURI

Public Service Commission

DIRECTORY SERVICES

(NR) 6.9 NONLISTED SERVICE (NLT)

6.9.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.9.2 Rates

	Monthly Rate	Service and Equipment Charge (1)
Nonlisted Service, each		
Primary . . . . . (NLT)	\$1.00	\$9.00
Additional . . . . . (NLT)	1.00	9.00

(MT)

(FC) 6.10 DIRECTORY ASSISTANCE SERVICE

6.10.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address shown in the Directory Assistance attendant's records will be given out for other than nonpublished customers.

(AT)

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

CANCELLED  
SEP 10 1987  
BY 32 R.S. #12  
Public Service Commission  
MISSOURI

FILED  
JUN 27 1986  
86-84

Issued: JUN 27 1986

Effective: JUL 1986 Service Commission

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 12  
Replacing Original Sheet 12

DIRECTORY SERVICES

RECEIVED

APR 7 1986

6.9 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.9.1 General:-(Continued)

B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address shown in the Directory Assistance attendant's records will be given out for other than nonpublished customers.

6.9.2 Allowances:

A. A customer is allowed direct dialed Directory Assistance calls at no charge in accordance with the following schedule:

	<u>Type of Service</u>	<u>Allowance</u>
(AT)	Flat and measured rate residence and business Exchange Access Lines. (Includes ESSX and Centrex Services other than Centrex II.)	five direct-dialed Directory Assistance Service calls per line/trunk, per month.
(CT)	Centrex II service served by switching equipment located on Telephone Company premises.	five direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.
	Private Branch Exchange Dormitory Service.	five direct-dialed Directory Assistance Service calls per dormitory station, per month.

CANCELLED

JUL 1 1986

BY 2nd R.S. 12  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
MAY 9 1986  
PUBLIC SERVICE COMMISSION

Issued: APR 07 1986

Effective: MAY 09 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
Original Sheet 12  
**RECEIVED**  
DEC 29 1983  
MISSOURI  
Public Service Commission

DIRECTORY SERVICES

6.9 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.9.1 General:-(Continued)

B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address shown in the Directory Assistance attendant's records will be given out for other than nonpublished customers.

6.9.2 Allowances:

A. A customer is allowed direct dialed Directory Assistance calls at no charge in accordance with the following schedule:

<u>Type of Service</u>	<u>Allowance</u>
Flat and measured rate residence and business Exchange Access Lines.	five direct-dialed Directory Assistance Service calls per line/trunk, per month.
Centrex service served by switching equipment located on Telephone Company premises.	five direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.
Private Branch Exchange Dormitory Service.	five direct-dialed Directory Assistance Service calls per dormitory station, per month.

**CANCELLED**

MAY 12 1986

BY \_\_\_\_\_  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 6  
5th Revised Sheet 12.1  
Replacing 4th Revised Sheet 12.1

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4th Revised Sheet 12.1 was formerly 4th Revised Sheet 12.01 (AT)

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE

6.14.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit, Zip Code information also will be provided by the Directory Assistance attendant. Information for nonpublished customers will not be provided.
- C. Each request for subscriber listing information is considered one listing request.
- D. The customer will be billed for each listing request when the requested information is:
  - 1. for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
  - 2. available in a currently published Telephone Company white page directory.
- E. Calls placed from Payphone Exchange Access Service will be allowed a maximum of two listing requests per call.

(RT)  
|  
(RT)

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Issued: March 20, 2009

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: April 19, 2009

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

Filed  
Missouri Public  
Service Commission  
JI-2009-0675

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
4th Revised Sheet 12.01  
Replacing 3rd Revised Sheet 12.01

DIRECTORY SERVICES

(MT) 6.14 DIRECTORY ASSISTANCE SERVICE

6.14.1 General

A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.

B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit, Zip Code information also will be provided by the Directory Assistance attendant. Information for nonpublished customers will not be provided.

C. Each request for subscriber listing information is considered one listing request.

D. The customer will be billed for each listing request when the requested information is:

1. for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
2. available in a currently published Telephone Company white page directory.

E. Calls placed from Payphone Exchange Access Service will be allowed a maximum of two listing requests per call.

F. Directory Assistance Service is competitively classified in the following exchanges:

<u>Business</u>	<u>Residential</u>
St. Louis	Harvester
Kansas City	St. Charles

Issued: June 10, 2002

Effective: July 10, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

Cancelled  
April 19, 2009  
Missouri Public  
Service Commission  
JI-2009-0675

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 12.01  
Replacing 2nd Revised Sheet 12.01

DIRECTORY SERVICES

Missouri Public

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

REC'D FEB 20 2002

6.14.1 General-(Continued)

Service Commission

- C. Each request for subscriber listing information is considered one listing request.
- D. The customer will be billed for each listing request when the requested information is:
  - 1. for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
  - 2. available in a currently published Telephone Company white page directory.
- E. Calls placed from Payphone Exchange Access Service will be allowed a maximum of two listing requests per call.
- F. Directory Assistance Service is competitively classified in the following exchanges:

(AT)  
|  
(AT)

Business:  
St. Louis  
Kansas City

Residential:  
Harvester  
St. Charles

CANCELLED

JUL 10 2002  
44RS12.01  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAR 29 2002

Issued: February 20, 2002

Service Commission  
Effective: March 22, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri  
MAR 29 2002

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 12.01  
Replacing 1st Revised Sheet 12.01  
Missouri Public Service Commission

DIRECTORY SERVICES

REC'D DEC 29 1998

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.14.1 General-(Continued)

- C. Each request for subscriber listing information is considered one listing request.
- D. The customer will be billed for each listing request when the requested information is:
  - 1. for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
  - 2. available in a currently published Telephone Company white page directory.
- (CT) E. Calls placed from Payphone Exchange Access Service will be allowed a maximum of two listing requests per call.

**CANCELLED**

MAR 29 2002  
By 3rd RS 12.01  
Public Service Commission  
MISSOURI

Issued: **DEC 31 1998**

Effective:

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FEB 01 1999**  
Missouri Public Service Commission

**FILED FEB 01 1999**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 12.01  
Replacing Original Sheet 12.01

DIRECTORY SERVICES

**RECEIVED**

**JUL 31 1995**

(FC) 6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

(FC) 6.14.1 General-(Continued)

- C. Each request for subscriber listing information is considered a listing request.
- D. The customer will be billed for each listing request when the requested information is:
  1. for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
  2. available in a currently published Telephone Company white page directory.
- E. Calls placed from Public, Semi-Public, and Customer-Owned Pay Telephone Service Telephone Sets will be allowed a maximum of two listing requests per call.

**MO. PUBLIC SERVICE COMM.**

**CANCELLED**

**FEB 01 1999**

By *2nd RS # 12.01*  
**Public Service Commission  
MISSOURI**

**FILED**

**SEP 1 1995**

Issued: **AUG 01 1995**

Effective: **SEP 01 1995**

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**MISSOURI  
Public Service Commission**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
Original Sheet 12.01

RECEIVED

DIRECTORY SERVICES

DEC - 9 1994

6.12 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.12.1 General-(Continued)

MO. PUBLIC SERVICE COMM.

- C. Each request for subscriber listing information is considered one listing request.
- D. The customer will be billed for each listing request when the requested information is:
  - 1. for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
  - 2. available in a currently published Telephone Company white page directory.
- E. Calls placed from Public, Semi-Public, and Customer-Owned Pay Telephone Service Telephone Sets will be allowed a maximum of two listing requests per call.

CANCELLED

SEP 01 1995  
BY 1st R.S. #12.01  
Public Service Commission  
MISSOURI

FILED

FEB - 1 1995

Issued: **DEC 0 8 1994**

Effective: **FEB 0 1 1995**

MISSOURI  
Public Service Commission  
By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 6  
7th Revised Sheet 13  
Replacing 6th Revised Sheet 13

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE-(Cont'd)

(CT)

6.14.2 Allowances:

A. Allowances for listing requests apply only:

- 1) to sent-paid direct dialed calls to Directory Assistance, and;
- 2) when the listing is:
  - a. for a new listing which is not printed in the most recent Telephone Company white page directory, or;
  - b. for nonpublished listing, or;
  - c. for nonlisted listing, or;
  - d. not found by the directory assistance operator.

B. Listing request allowances do not apply for requests of listing information when the requested information is available in a current Telephone Company white page directory, or for calls to intraLATA Directory Assistance, 1-NPA-555-1212 (where NPA is the same as the NPA from where the call originated).

C. If the listing request qualifies for an allowance, the listing request will be at no charge for a specified number of requests per month, in accordance with the following schedule:

<u>Type of Service</u>	<u>Allowance</u>	
Flat and measured rate residence Exchange Access Lines.	Ten listing requests per line/trunk, per month.	(CT)
Flat and measured rate business Exchange Access Lines. (Includes Plexar and Centrex Services other than Centrex II.)	Five listing requests per line/trunk, per month.	(CT)
Centrex II service served by switching equipment located on Telephone Company premises.	Five listing requests per month for each seven main stations per system, or fraction thereof.	(CT)
Private Branch Exchange Dormitory Service	Five listing requests per dormitory station, per month.	(CT)

Issued: June 3, 2011

Effective: July 3, 2011

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

By JOHN SONDRAG, President - Missouri  
St. Louis, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2011-0613

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
6th Revised Sheet 13  
Replacing 5th Revised Sheet 13

DIRECTORY SERVICES

(FC) 6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

(FC) 6.14.2 Allowances:

A. Allowances for listing requests apply only:

- 1) to sent-paid direct dialed calls to Directory Assistance, and;
- 2) when the listing is:
  - a. for a new listing which is not printed in the most recent Telephone Company white page directory, or;
  - b. for nonpublished listing, or;
  - c. for nonlisted listing, or;
  - d. not found by the directory assistance operator.

B. Listing request allowances do not apply for requests of listing information when the requested information is available in a current Telephone Company white page directory, or for calls to intraLATA Directory Assistance, 1-NPA-555-1212 (where NPA is the same as the NPA from where the call originated).

C. If the listing request qualifies for an allowance, the listing request will be at no charge for a specified number of requests per month, in accordance with the following schedule:

<u>Type of Service</u>	<u>Allowance</u>
Flat and measured rate residence Exchange Access Lines.	Thirty listing requests per line/trunk, per month.
Flat and measured rate business Exchange Access Lines. (Includes Plexar and Centrex Services other than Centrex II.)	Ten listing requests per line/trunk, per month.
Centrex II service served by switching equipment located on Telephone Company premises.	Ten listing requests per month for each seven main stations per system, or fraction thereof.
Private Branch Exchange Dormitory Service	Ten listing requests per dormitory station, per month.

Issued: August 1, 1995

Effective: September 1, 1995

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
July 3, 2011  
Missouri Public  
Service Commission  
JI-2011-0613



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
5th Revised Sheet 13  
Replacing 4th Revised Sheet 13

DIRECTORY SERVICES

RECEIVED

6.12 DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC - 9 1994

6.12.2 Allowances:

(CP) A. Allowances for listing requests apply only:

MO. PUBLIC SERVICE COMM.

- 1) to sent-paid direct dialed calls to Directory Assistance, and;
- 2) when the listing is:
  - a. for a new listing which is not printed in the most recent Telephone Company white page directory, or;
  - b. for nonpublished listing, or;
  - c. for nonlisted listing, or;
  - d. not found by the directory assistance operator.

CANCELLED

SEP 01 1995

BY 6<sup>TH</sup> R.S. # 13  
Public Service Commission  
MISSOURI

B. Listing request allowances do not apply for requests of listing information when the requested information is available in a current Telephone Company white page directory, or for calls to intralATA Directory Assistance, 1-NPA-555-1212 (where NPA is the same as the NPA from where he call originated).

(FC) C. If the listing request qualifies for an allowance, the listing request will be at no charge for a specified number of requests per month, in accordance with the following schedule:

<u>Type of Service</u>	<u>Allowance</u>
Flat and measured rate residence Exchange Access Lines.	Thirty listing requests per line/trunk, per month.
Flat and measured rate business Exchange Access Lines. (Includes Plexar and Centrex Services other than Centrex II.)	Ten listing requests per line/trunk, per month.
Centrex II service served by switching equipment located on Telephone Company premises.	Ten listing requests per month for each seven main stations per system, or fraction thereof.
Private Branch Exchange (CP) Dormitory Service	Ten listing requests per dormitory station, per month.

FILED

FEB - 1 1995

Issued: DEC 0 8 1994

Effective: FEB 0 1 1995

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
4th Revised Sheet 13  
Replacing 3rd Revised Sheet 13

RECEIVED

DIRECTORY SERVICES

SEP 17 1990

(FC) 6.12 DIRECTORY ASSISTANCE SERVICE-(Continued)

(FC) 6.12.2 Allowances:

MISSOURI  
Public Service Commission

A. A customer is allowed direct dialed Directory Assistance calls at no charge in accordance with the following schedule:

<u>Type of Service</u>	<u>Allowance</u>
Flat and measured rate residence and business Exchange Access Lines. (Includes Plexar and Centrex Services other than Centrex II.)	Three direct-dialed Directory Assistance Service calls per line/trunk, per month.
Centrex II service served by switching equipment located on Telephone Company premises.	Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.
Private Branch Exchange Dormitory Service.	Three direct-dialed Directory Assistance Service calls per dormitory station, per month.
Convention Center Service:	
Administrative stations	Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system or fraction thereof.
Exhibitor stations	Three direct-dialed Directory Assistance Service calls per station, per month.

CANCELLED

FEB - 1 1995

BY 5th R.S. # 13  
Public Service Commission  
MISSOURI

(CT) B. Each customer shall, in addition to the schedule of allowances, set forth in Paragraph 6.12.2, A., be allowed one direct-dialed long distance Directory Assistance call within the calling customers Home Numbering Plan Area for each sent-paid home area code long distance call appearing on the customer's bill.

Issued: SEP 24 1990

Effective: OCT 24 1990

FILED

OCT 24 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 13  
Replacing 2nd Revised Sheet 13

DIRECTORY SERVICES

RECEIVED

6.11 DIRECTORY ASSISTANCE SERVICE--(Continued)

AUG 14 1990

6.11.2 Allowances:

A. A customer is allowed direct dialed Directory Assistance calls at no charge in accordance with the following schedule:

<u>Type of Service</u>	<u>Allowance</u>
Flat and measured rate residence and business Exchange Access Lines. (Includes Plexar and Centrex Services other than Centrex II.)	Three direct-dialed Directory Assistance Service calls per line/trunk, per month.
Centrex II service served by switching equipment located on Telephone Company premises.	Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.
Private Branch Exchange Dormitory Service.	Three direct-dialed Directory Assistance Service calls per dormitory station, per month.

Convention Center Service:

Administrative station	Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system or fraction thereof.
Exhibitor station	Three direct-dialed Directory Assistance Service calls per station, per month.

CANCELLED  
OCT 24 1990  
BY 48 R.S.#13  
Public Service Commission  
MISSOURI

B. Each customer shall, in addition to the schedule of allowances, set forth in Paragraph 6.11.2, A., be allowed one direct-dialed long distance Directory Assistance call within the calling customers Home Numbering Plan Area for each sent-paid home area code long distance call appearing on the customer's bill.

Issued: SEP 01 1990

Effective: OCT 01 1990

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

OCT 1 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 13  
Replacing 1st Revised Sheet 13

DIRECTORY SERVICES

RECEIVED

(FC) 6.11 DIRECTORY ASSISTANCE SERVICE--(Continued)

JUL 13 1989

6.11.2 Allowances:

MISSOURI

(FC) A. A customer is allowed direct-dialed Directory Assistance calls at no charge in accordance with the following schedule:

Public Service Commission

<u>Type of Service</u>	<u>Allowance</u>
Flat and measured rate residence and business Exchange Access Lines. (Includes ESSX and Centrex Services other than Centrex II.)	Three direct-dialed Directory Assistance Service calls per line/trunk, per month.
Centrex II service served by switching equipment located on Telephone Company premises.	Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.
Private Branch Exchange Dormitory Service.	Three direct-dialed Directory Assistance Service calls per dormitory station, per month.
Convention Center Service:	
Administrative station	Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system or fraction thereof.
Exhibitor station	Three direct-dialed Directory Assistance Service calls per station, per month.

CANCELLED

OCT 1 1990

Public Service Commission  
MISSOURI

B. Each customer shall, in addition to the schedule of allowances, set forth in Paragraph 6.10.2, A., be allowed one direct-dialed, long distance Directory Assistance call (within the home area code) for each sent-paid, home area code, long distance call appearing on the customer's bill.

FILED

AUG 17 1989

Public Service Commission

Issued: JUL 17 1989

Effective: AUG 17 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 13  
Replacing Original Sheet 13

DIRECTORY SERVICES

RECEIVED

JUN 27 1986

MISSOURI  
Public Service Commission

(FC) 6.10 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.10.2 Allowances:

(CP) A. A customer is allowed direct dialed Directory Assistance calls at no charge in accordance with the following schedule:

Type of Service	Allowance
Flat and measured rate residence and business Exchange Access Lines. (Includes ESSX and Centrex Services other than Centrex II.)	Three direct-dialed Directory Assistance Service calls per line/trunk, per month.
Centrex II service served by switching equipment located on Telephone Company premises.	Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.
Private Branch Exchange Dormitory Service.	Three direct-dialed Directory Assistance Service calls per dormitory station, per month.

Convention Center Service:

Administrative station	Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system or fraction thereof.
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Exhibitor station	Three direct-dialed Directory Assistance Service calls per station, per month.
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CANCELLED

AUG 17 1989

BY *gnd* R.S.#13  
Public Service Commission  
MISSOURI

(CT) B. Each customer shall, in addition to the schedule of allowances, set forth in Paragraph 6.10.2, A., be allowed one direct dialed long distance Directory Assistance call (within the home area code) for each sent paid home area code long distance call appearing on the customer's bill.

FILED

JUL 1 1986

86-84

Public Service Commission

Issued: JUN 27 1986

Effective: JUL

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

DIRECTORY SERVICES

RECEIVED  
DEC 29 1983  
MISSOURI  
Public Service Commission

6.9 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.9.2 Allowances:-(Continued)

A. (Continued)

Class of Service

Allowance

Convention Center Service:

Administrative station

five direct-dialed Directory Assistance Service calls per month for each seven main stations per system or fraction thereof.

Exhibitor station

five direct-dialed Directory Assistance Service calls per station, per month.

- B. Each customer shall, in addition to the schedule of allowances, set forth in Paragraph 6.9.2, A., be allowed one direct dialed long distance Directory Assistance call (within the home area code) for each sent paid home area code long distance call appearing on the customer's bill.
- C. Calls placed to the Directory Assistance attendant via an operator are not included in the allowances set forth in Paragraph 6.9.2, A. and are always billed except to those customers exempted by this Tariff.
- D. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.9.2, A. and are always billed, except to those customers exempted by this Tariff.
- E. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls and included in the allowances set forth in Paragraph 6.9.2, A.
- F. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are non-published. No credit will be given for requested telephone numbers that are not found in the directory.
- G. Call allowances are not transferable between separate accounts of the same customer.

CANCELLED

JUL 1 1986

BY J.R.S.13  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

JAN - 1 1984  
83-253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.14.2 Allowances:-(Continued)

C. (Continued)

Type of Service

Allowance

Convention Center Service:

Administrative station

Five listing requests per month for each seven main stations per system, or fraction thereof.

Exhibitor station

Five listing requests per station, per month.

- D. For direct-dialed calls to intraLATA directory assistance, the customer will receive a credit, referred to as a Home NPA offset, for a Directory Assistance listing request when a sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call that appears on the customer's bill, not to exceed the number of direct-dialed calls to intraLATA Directory Assistance.
- E. Calls placed to Directory Assistance by dialing O- are included in the allowances set forth in Paragraph 6.14.2, A.
- F. Third number, special billing number or calling card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.14.2, A., and are always billed, except to those customers exempted by this Tariff. (RT)
- G. No credit will be given for any unused portion of the customer's allowance.
- H. Call allowances are not transferable between separate accounts of the same customer.

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.14.2 Allowances:-(Continued)

C. (Continued)

Type of Service

Allowance

Convention Center Service:

Administrative station

Five listing requests per month for each (CT)  
seven main stations per system, or  
fraction thereof.

Exhibitor station

Five listing requests per station, per (CT)  
month.

- D. For direct-dialed calls to intraLATA directory assistance, the customer will receive a credit, referred to as a Home NPA offset, for a Directory Assistance listing request when a sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call that appears on the customer's bill, not to exceed the number of direct-dialed calls to intraLATA Directory Assistance.
- E. Calls placed to Directory Assistance by dialing O- are included in the allowances set forth in Paragraph 6.14.2, A.
- F. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.14.2, A., and are always billed, except to those customers exempted by this Tariff.
- G. No credit will be given for any unused portion of the customer's allowance.
- H. Call allowances are not transferable between separate accounts of the same customer.



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
9th Revised Sheet 14  
Replacing 8th Revised Sheet 14

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.14.2 Allowances:-(Continued)

C. (Continued)

Type of Service

Allowance

Convention Center Service:

Administrative station

Ten listing requests per month for each seven main stations per system, or fraction thereof.

Exhibitor station

Ten listing requests per station, per month.

(AT)(RT)  
(RT)

D. For direct-dialed calls to intraLATA directory assistance, the customer will receive a credit, referred to as a Home NPA offset, for a Directory Assistance listing request when a sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call that appears on the customer's bill, not to exceed the number of direct-dialed calls to intraLATA Directory Assistance.

(CT)

E. Calls placed to Directory Assistance by dialing O- are included in the allowances set forth in Paragraph 6.14.2, A.

(CT)

F. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.14.2, A., and are always billed, except to those customers exempted by this Tariff.

G. No credit will be given for any unused portion of the customer's allowance.

H. Call allowances are not transferable between separate accounts of the same customer.

Issued: November 24, 1997

Effective: December 24, 1997

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
July 3, 2011  
Missouri Public  
Service Commission  
JI-2011-0613

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
8th Revised Sheet 14  
Replacing 7th Revised Sheet 14

DIRECTORY SERVICES

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JUL 31 1995

MO. PUBLIC SERVICE COMM.

(FC) 6.14 DIRECTORY ASSISTANCE SERVICE- (Continued)

(FC) 6.14.2 Allowances:- (Continued)

C. (Continued)

Type of Service

Allowance

Convention Center Service:

Administrative station

Ten listing requests per month for each seven main stations per system, or fraction thereof.

Exhibitor station

Ten listing requests per station, per month.

D. For direct-dialed calls to intraLATA directory assistance, the customer will receive a credit, referred to as a Home NPA offset, for a Directory Assistance listing request when a sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call, not to exceed the number of direct-dialed calls to intraLATA Directory Assistance.

E. Calls placed to Directory Assistance by dialing 0- are included in the allowances set forth in Paragraph 6.12.2, A.

F. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.12.2, A., and are always billed, except to those customers exempted by this Tariff.

G. No credit will be given for any unused portion of the customer's allowance.

H. Call allowances are not transferable between separate accounts of the same customer.

(FC) 6.14.3 Exemptions:

A. Charges for Directory Assistance Service are not applicable to calls placed from Public, Semi-Public and Customer-Owned Pay Telephone Service Telephone Sets to the Directory Assistance attendant.

FILED

CANCELLED

SEP 1 1995

DEC 24 1997  
By R.S. #H  
Public Service Commission  
MISSOURI

Issued: **AUG 01 1995**

Effective: **SEP 01 1995**

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
7th Revised Sheet 14  
Replacing 6th Revised Sheet 14

DIRECTORY SERVICES

RECEIVED

DEC - 9 1994

6.12 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.12.2 Allowances:-(Continued)

C. (Continued)

MO. PUBLIC SERVICE COMM.

Type of Service

Allowance

(CP)

Convention Center Service:

Administrative station

Ten listing requests per month for each seven main stations per system, or fraction thereof.

(CP)

Exhibitor station

Ten listing requests per station, per month.

(FC) (CT)

D. For direct-dialed calls to intraLATA directory assistance, the customer will receive a credit, referred to as a Home NPA offset, for a Directory Assistance listing request when a sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call, not to exceed the number of direct-dialed calls to intraLATA Directory Assistance.

(CT)

(FC)

E. Calls placed to Directory Assistance by dialing 0- are included in the allowances set forth in Paragraph 6.12.2, A.

(FC)

F. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.12.2, A., and are always billed, except to those customers exempted by this Tariff.

(FC)

(RT)

(RT)

G. No credit will be given for any unused portion of the customer's allowance.

(FC)

H. Call allowances are not transferable between separate accounts of the same customer.

CANCELLED

SEP 01 1995  
BY *[Signature]* of the P.S.C. #14  
Public Service Commission  
MISSOURI

6.12.3 Exemptions:

A. Charges for Directory Assistance Service are not applicable to calls placed from Public, Semi-Public and Customer-Owned Pay Telephone Service Telephone Sets to the Directory Assistance attendant.

FILED

FEB - 1 1995

(MT)

(MT)

Issued:

Effective:

DEC 0 8 1994 By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MISSOURI  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
6th Revised Sheet 14  
Replacing 5th Revised Sheet 14

DIRECTORY SERVICES

RECEIVED

SEP 17 1990

(FC) 6.12 DIRECTORY ASSISTANCE SERVICE--(Continued)

(FC) 6.12.2 Allowances:--(Continued)

MISSOURI

Public Service Commission

- (CT) C. Calls placed to Directory Assistance by dialing 0- are included in the allowances set forth in Paragraph 6.12.2, A.
- (CT) D. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.12.2, A., and are always billed, except to those customers exempted by this Tariff.
- E. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- F. Call allowances are not transferable between separate accounts of the same customer.

CANCELLED

FEB - 1 1995

BY 7th R.S. #14  
Public Service Commission  
MISSOURI

(FC) 6.12.3 Exemptions:

- A. Charges for Directory Assistance Service are not applicable to calls placed from Public, Semi-Public and Customer-Owned Pay Telephone Service Telephone Sets to the Directory Assistance attendant.
- B. Those customers<sup>1</sup> whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: SEP 24 1990

Effective: OCT 24 1990

FILED

OCT 24 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
5th Revised Sheet 14  
Replacing 4th Revised Sheet 14

DIRECTORY SERVICES

RECEIVED

6.11 DIRECTORY ASSISTANCE SERVICE--(Continued)

AUG 14 1990

6.11.2 Allowances:--(Continued)

- (CP) C. Calls placed to Directory Assistance by dialing 0- are included in the allowances set forth in Paragraph 6.11.2, A.
- (CT) D. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.11.2, A., and are always billed, except to those customers exempted by this Tariff.
- (RT)
- (FC) E. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- (FC) F. Call allowances are not transferable between separate accounts of the same customer.

6.11.3 Exemptions:

- A. Charges for Directory Assistance Service are not applicable to calls placed from Public, Semi-Public and Customer-Owned Pay Telephone Service Telephone Sets to the Directory Assistance attendant.
- B. Those customers<sup>1</sup> whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

(1) Customer includes residence customers and business customers intended that the exemption in a business environment be extended to non-handicapped individuals.

CANCELLED  
OCT 24 1990  
By 6-2-90 S. #14  
Public Service Commission  
MISSOURI  
FILED

Issued: SEP 01 1990

Effective: OCT 01 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

OCT 1 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
4th Revised Sheet 14  
Replacing 3rd Revised Sheet 14

RECEIVED

DIRECTORY SERVICES

OCT 12 1989

6.11 DIRECTORY ASSISTANCE SERVICE--(Continued)

6.11.2 Allowances:--(Continued)

MISSOURI  
Public Service Commission

- C. Calls placed to the Directory Assistance attendant via an operator are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed except to those customers exempted by this Tariff.
- D. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed, except to those customers exempted by this Tariff.
- E. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct-dialed calls and included in the allowances set forth in Paragraph 6.10.2, A.
- F. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- G. Call allowances are not transferable between separate accounts of the same customer.

6.11.3 Exemptions:

- A. Charges for Directory Assistance Service are not applicable to calls placed from Public, Semi-Public and Customer-Owned Pay Telephone Service Telephone Sets to the Directory Assistance attendant.
  - (AT) B. Those customers<sup>1</sup> whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.
1. Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

CANCELLED

OCT 1 1989  
BY R.S.#14

Public Service Commission  
MISSOURI

Issued: OCT 17 1989

Effective: DEC 01 1989

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

DEC 1 1989

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 14  
Replacing 2nd Revised Sheet 14

RECEIVED

DIRECTORY SERVICES

SEP 25 1989

6.11 DIRECTORY ASSISTANCE SERVICE--(Continued)

6.11.2 Allowances:--(Continued)

MISSOURI

Public Service Commission

- C. Calls placed to the Directory Assistance attendant via an operator are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed except to those customers exempted by this Tariff.
- D. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed, except to those customers exempted by this Tariff.
- E. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct-dialed calls and included in the allowances set forth in Paragraph 6.10.2, A.
- F. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- G. Call allowances are not transferable between separate accounts of the same customer.

6.11.3 Exemptions:

- (CP) A. Charges for Directory Assistance Service are not applicable to calls placed from Public, Semi-Public and Customer-Owned Pay Telephone Service Telephone Sets to the Directory Assistance attendant.
- B. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

CANCELLED

FILED

DEC 1 1988

OCT 1 1989  
89 - 14

BY *4th R.S. #14*

Public Service Commission

Public Service Commission  
MISSOURI

Issued: SEP 25 1989

Effective: OCT 01 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 14  
Replacing 1st Revised Sheet 14  
**RECEIVED**

**DIRECTORY SERVICES**

JUL 13 1989

(FC) 6.11 DIRECTORY ASSISTANCE SERVICE--(Continued)

(FC) 6.11.2 Allowances:--(Continued)

MISSOURI  
Public Service Commission

- C. Calls placed to the Directory Assistance attendant via an operator are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed except to those customers exempted by this Tariff.
- D. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed, except to those customers exempted by this Tariff.
- E. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct-dialed calls and included in the allowances set forth in Paragraph 6.10.2, A.
- F. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- G. Call allowances are not transferable between separate accounts of the same customer.

(FC) 6.11.3 Exemptions:

- A. Charges for Directory Assistance Service are not applicable to calls placed from Public and Semi-Public Telephones to the Directory Assistance attendant.
- B. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

**CANCELLED**

**FILED**

OCT 1 1989  
BY *3* *ms* *R.S.#14*  
Public Service Commission  
MISSOURI

AUG 17 1989

Public Service Commission

Issued: JUL 17 1989

Effective: AUG 17 1989

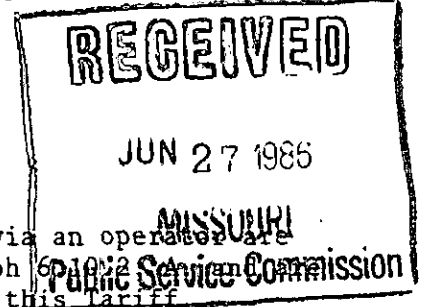
By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 14  
Replacing Original Sheet 14

DIRECTORY SERVICES



(FC) 6.10 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.10.2 Allowances:-(Continued)

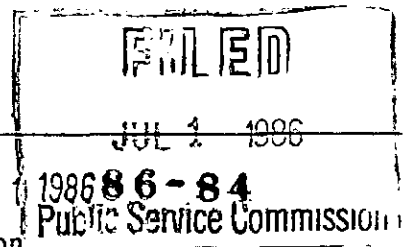
- (CT) C. Calls placed to the Directory Assistance attendant via an operator are not included in the allowances set forth in Paragraph 6.10.2, A. and are always billed except to those customers exempted by this tariff.
- (CT) D. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.10.2, A. and are always billed, except to those customers exempted by this Tariff.
- (CT) E. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls and included in the allowances set forth in Paragraph 6.10.2, A.
- F. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- G. Call allowances are not transferable between separate accounts of the same customer.

6.10.3 Exemptions:

- A. Charges for Directory Assistance Service are not applicable to calls placed from Public and Semi-Public Telephones to the Directory Assistance attendant.
- B. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

**CANCELLED**

AUG 17 1989  
BY *2nd R.S.#14*  
Public Service Commission  
MISSOURI



Issued: JUN 27 1986

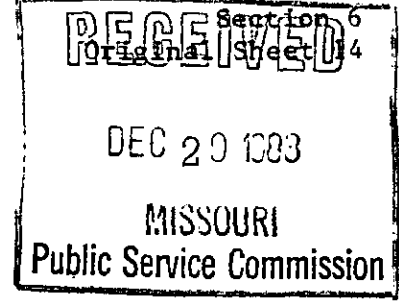
Effective: JUL 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

1986 86-84  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff



DIRECTORY SERVICES

6.9 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.9.3 Exemptions:

- A. Charges for Directory Assistance Service are not applicable to calls placed from Public and Semi-Public Telephones to the Directory Assistance attendant.
- B. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

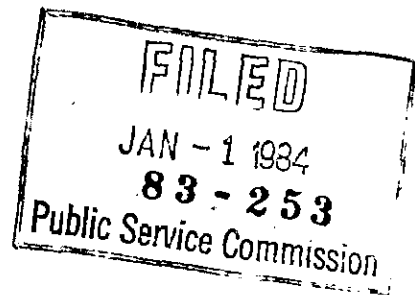
6.9.4 Rates

- A. Where the customer direct dials the Directory Assistance number, the charge for each call over the five-call allowance (maximum of two requested telephone numbers per call) is \$.30.
- B. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator, the charge for each call (maximum of two requested telephone numbers per call) is \$.50.
- C. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.50 rate.

CANCELLED

JUL 1 1986

BY 1st R.S.14  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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**DIRECTORY SERVICES**

**6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)**

6.14.3 Exemptions: (cont'd)

- B. Those customers (1) whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a calling card. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. Instructions for convenient use of this service will be included in the exemption form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$1.99 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a calling card, will be billed \$1.72 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.35 for each listing request, subsequent to the initial request, on the same call. (CR)

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

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**DIRECTORY SERVICES**

**6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)**

6.14.3 Exemptions: (cont'd)

- B. Those customers (1) whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a calling card. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. Instructions for convenient use of this service will be included in the exemption form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$1.99 per listing request. (CR)  
This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a calling card, will be billed \$1.72 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.99 for each listing request, (CR)  
subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

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**DIRECTORY SERVICES**

**6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)**

6.14.3 Exemptions: (cont'd)

- B. Those customers (1) whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a calling card. (RT)  
The method of exempting those physically, visually, mentally or reading disabled customers shall (RT)  
be via the completion of an exemption form supplied by the Company and the Company's (RT)  
acceptance of that form. Instructions for convenient use of this service will be included in the  
exemption form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$1.35 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a calling card, will be billed \$1.72 for the initial listing request. Additional listing requests, which are (RT)  
billed in the same manner as the initial request, will be billed at \$1.35 for each listing request,  
subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

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**DIRECTORY SERVICES**

**6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)**

6.14.3 Exemptions: (cont'd)

- B. Those customers (1) whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form. Instructions for convenient use of this service will be included in the exemption form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$1.35 per listing request. (CR)  
This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.72 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.35 (CR)  
for each listing request, subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

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**DIRECTORY SERVICES**

**6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)**

6.14.3 Exemptions: (cont'd)

- B. Those customers (1) whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form. Instructions for convenient use of this service will be included in the exemption form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$1.25 per listing request. (CR)  
This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.72 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.25 for each listing request, subsequent to the initial request, on the same call. (CR)

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

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**DIRECTORY SERVICES**

**6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)**

6.14.3 Exemptions: (cont'd)

- B. Those customers (1) whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form. Instructions for convenient use of this service will be included in the exemption form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.90 per listing request. (CR)  
This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.72 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.90 for (CR)  
each listing request, subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.



**DIRECTORY SERVICES**

**6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)**

6.14.3 Exemptions: (cont'd)

- B. Those customers (1) whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form. Instructions for convenient use of this service will be included in the exemption form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.82 per listing request. (CR)  
This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.72 for the initial listing request. Additional (CR)  
listing requests, which are billed in the same manner as the initial request, will be billed at \$.82 for (CR)  
each listing request, subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: September 23, 2008

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: October 3, 2008

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 6  
16th Revised Sheet 15  
Replacing 15th Revised Sheet 15

**DIRECTORY SERVICES**

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**6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)**

6.14.3 Exemptions: (cont'd)

- B. Those customers (1) whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form. Instructions for convenient use of this service will be included in the exemption form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.79 per listing request. (CR)  
This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.64 for the initial listing request. Additional (CR)  
listing requests, which are billed in the same manner as the initial request, will be billed at \$.79 for (CR)  
each listing request, subsequent to the initial request, on the same call.

- (1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

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Issued: September 4, 2007

Effective: October 4, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
October 3, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 6  
15th Revised Sheet 15  
Replacing 14th Revised Sheet 15

**DIRECTORY SERVICES**

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**6.14 DIRECTORY ASSISTANCE SERVICE (CONT'D)**

**6.14.3 Exemptions:- (cont'd)**

- B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form. Instructions for convenient use of this service will be included in the exemption form. (CR)  
(AT)  
(AT)

**6.14.4 Rates**

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.76 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.57 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.76 for each listing request, subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

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Issued: February 28, 2007

Effective: March 30, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
Oct. 4, 2007  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 6  
14th Revised Sheet 15  
Replacing 13th Revised Sheet 15

**DIRECTORY SERVICES**

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**6.14 Directory Assistance Service (cont'd)**

**6.14.3 Exemptions:- (cont'd)**

- B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

**6.14.4 Rates**

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.76 per listing request. (CR)  
This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.57 for the initial listing request. Additional (CR)  
listing requests, which are billed in the same manner as the initial request, will be billed at \$.76 (CR)  
for each listing request, subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

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Issued: September 1, 2006

Effective: October 1, 2006

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
13th Revised Sheet 15  
Replacing 12th Revised Sheet 15

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)

6.14.3 Exemptions:- (cont'd)

B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

- (CR) A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.73 per listing request. This charge is applicable for each listing requested on the call.
- (CR) B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.50 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.73
- (CR) for each listing request, subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: June 10, 2005

July 10, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Cancelled**

October 1, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
12th Revised Sheet 15  
Replacing 11th Revised Sheet 15  
Missouri Public  
Service Commission

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)

REC'D JUN 10 2004

6.14.3 Exemptions:- (cont'd)

B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

- (CR) A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.68 per listing request. This charge is applicable for each listing requested on the call.
- (CR) B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.39 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.68 for each listing request, subsequent to the initial request, on the same call.
- (CR)

**CANCELLED**  
JUL 10 2005  
By Bhrs15  
Public Service Commission  
MISSOURI

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: June 10, 2004

Effective: July 10, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public  
Service Commission

FILED JUL 10 2004

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
11th Revised Sheet 15  
Replacing 10th Revised Sheet 15  
Missouri Public Service Commission

DIRECTORY SERVICES

REC'D JUN 10 2003

6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)

6.14.3 Exemptions:- (cont'd)

B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

- (CR) A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.63 per listing request. This charge is applicable for each listing requested on the call.
- (CR) B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.29 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.63 for each listing request, subsequent to the initial request, on the same call.

**CANCELLED**

JUL 10 2004  
D. H. R. S. I. S.  
Public Service Commission  
MISSOURI

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: June 10, 2003

Effective: July 10, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public Service Commission

FILED JUL 10 2003

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
10th Revised Sheet 15  
Replacing 9th Revised Sheet 15  
**Missouri Public**

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE-(cont'd)

REC'D JUN 10 2002

6.14.3 Exemptions:-(cont'd)

Service Commission

B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

- (CR) A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.59 per listing request. This charge is applicable for each listing requested on the call.
- (CR) B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.59 for each listing request, subsequent to the initial request, on the same call.

**CANCELLED**

Missouri Public

JUL 10 2003

FILED JUL 10 2002

114RS15  
Public Service Commission  
MISSOURI

Service Commission

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: June 10, 2002

Effective: July 10, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
9th Revised Sheet 15  
Replacing 8th Revised Sheet 15

DIRECTORY SERVICES

Missouri Public

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

REC'D JUN 05 2001

6.14.3 Exemptions:-(Continued)

B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

Service Commission

6.14.4 Rates

(CR)

A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.55 per listing request. This charge is applicable for each listing requested on the call.

(CR)

B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.12 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.55 for each listing request, subsequent to the initial request, on the same call.

CANCELLED

JUL 10 2002  
E/16hrs 15  
Public Service Commission  
MISSOURI

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: June 5, 2001

Effective: July 5, 2001 Missouri Public

By Jan Newton, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

FILED JUL 05 2001

Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
8th Revised Sheet 15  
Replacing 7th Revised Sheet 15

DIRECTORY SERVICES

RECEIVED

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

MAY 30 2000

6.14.3 Exemptions:-(Continued)

MO. PUBLIC SERVICE COMM

B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intra-LATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

(CR)

A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.51 per listing request. This charge is applicable for each listing requested on the call.

(CR)

B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.04 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.51 for each listing request, subsequent to the initial request, on the same call.

CANCELLED

FILED

JUL 05 2001

JUL 01 2000

by *qth RS 15*  
Public Service Commission  
MISSOURI

MISSOURI  
Public Service Commission

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
7th Revised Sheet 15  
Replacing 6th Revised Sheet 15

DIRECTORY SERVICES

**Missouri Public  
Service Commission**

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

REC'D MAY 25 1999

6.14.3 Exemptions:-(Continued)

B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

(CR)

A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.48 per listing request. This charge is applicable for each listing requested on the call.

(CR)

(CR)

B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$.97 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.48 for each listing request, subsequent to the initial request, on the same call.

**CANCELLED**

JUL 01 2000  
By 8th RS 15  
**Public Service Commission  
MISSOURI**

**Missouri Public  
Service Commission**

FILED JUN 26 1999

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: **MAY 26 1999**

Effective: **JUN 26 1999**

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
6th Revised Sheet 15  
Replacing 5th Revised Sheet 15

**RECEIVED**

DIRECTORY SERVICES

**JUL 31 1995**

(FC) 6.14 DIRECTORY ASSISTANCE SERVICE- (Continued)

(FC) 6.14.3 Exemptions:- (Continued)

**NO PUBLIC SERVICE COMM.**

B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

(FC) 6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory (CP) Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.45 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$.90 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.45 for each listing request, subsequent to the initial request, on the same call.

**CANCELLED**

**JUN 26 1999**  
By *HR* #15  
**Public Service Commission**  
**MISSOURI**

**FILED**

(1) Customer includes residence customers and business customers. ~~It is not~~ intended that the exemption in a business environment be extended to non-handicapped individuals.

**SEP 1 1995**  
**MISSOURI**  
**Public Service Commission**

Issued: **AUG 01 1995**

Effective: **SEP 01 1995**

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
5th Revised Sheet 15  
Replacing 4th Revised Sheet 15

DIRECTORY SERVICES

DEC - 9 1994

6.12 DIRECTORY ASSISTANCE SERVICE- (Continued)

MO. PUBLIC SERVICE COMMISSION

6.12.3 Exemptions:- (Continued)

(MT) (CT) B. Those customers<sup>1</sup> whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intralATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.12.4 Rates

(AT) A. Where the customer places a sent-paid direct dialed call to Directory  
(CP) Assistance, the charge for each listing request, subject to any allowance  
(CP) described in this tariff, is \$.45 per listing request. This charge is applicable for each listing requested on the call.

B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$.90 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.45 for each listing request, subsequent to the initial request, on the same call.

CANCELLED

SEP 01 1995  
BY 6<sup>TH</sup> R.S. # 15  
Public Service Commission  
MISSOURI

(MT) (1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

FILED

Issued: DEC 0 8 1994

Effective:

FEB 0 1 1995 FEB - 1 1995

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MISSOURI  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
4th Revised Sheet 15  
Replacing 3rd Revised Sheet 15

RECEIVED

SEP 17 1990

DIRECTORY SERVICES

(FC) 6.12 DIRECTORY ASSISTANCE SERVICE--(Continued)

(FC) 6.12.4 Rates

MISSOURI  
Public Service Commission

- A. Where the customer places a call to Directory Assistance, the charge for each call over the three-call allowance is \$.45. This charge is applicable for two requested telephone numbers per call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.90 rate.

CANCELLED

FEB - 1 1995  
BY 52 R-S #15  
Public Service Commission  
MISSOURI

Issued: SEP 24 1990

Effective: OCT 24 1990

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

OCT 24 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 15  
Replacing 2nd Revised Sheet 15

DIRECTORY SERVICES

RECEIVED

6.11 DIRECTORY ASSISTANCE SERVICE--(Continued)

AUG 14 1990

6.11.4 Rates

Public Service Commission

(CP) A. Where the customer places a call to Directory Assistance, the charge for each call over the three-call allowance is \$.45. This charge is applicable for two requested telephone numbers per call.

(DR)

(FC) B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.90 rate.

CANCELLED  
OCT 24 1990  
BY 400 R.S.T.S.  
Public Service Commission  
MISSOURI

Issued:

SEP 01 1990

Effective:

OCT 01 1990

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

FILED

OCT 1 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 15  
Replacing 1st Revised Sheet 15

RECEIVED

DIRECTORY SERVICES

JUL 13 1989

(FC) 6.11 DIRECTORY ASSISTANCE SERVICE-(Continued)

(FC) 6.11.4 Rates

MISSOURI

Public Service Commission

- A. Where the customer direct dials the Directory Assistance number, the charge for each call over the three-call allowance (maximum of two requested telephone numbers per call) is \$.45.
- B. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator the charge for each call (maximum of two requested telephone numbers per call) is \$.90.
- C. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.90 rate.

CANCELLED

OCT 16 1990  
BY *[Signature]*  
Public Service Commission  
MISSOURI

FILED

AUG 17 1989

Public Service Commission

Issued: JUL 17 1989

Effective: AUG 17 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 15  
Replacing Original Sheet 15

DIRECTORY SERVICES

RECEIVED

(FC) 6.10 DIRECTORY ASSISTANCE SERVICE-(Continued)

MAY 2 1988

6.10.4 Rates

MISSOURI

- (CR) A. Where the customer direct dials the Directory Assistance number, the charge for each call over the three-call allowance (maximum of two requested telephone numbers per call) is \$.45
- (CR) B. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator the charge for each call (maximum of two requested telephone numbers per call) is \$.90.
- (CR) C. Directory Assistance Service charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.90 rate.

Public Service Commission

CANCELLED

AUG 17 1989

BY 2nd R.S.#15

Public Service Commission  
MISSOURI

Issued: MAY 2 1988

Effective: JUL 1 1988

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

JUL 1 1988  
84-222 et al.

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
Original Sheet 15

**RECEIVED**  
JUN 27 1986  
MISSOURI  
Public Service Commission

DIRECTORY SERVICES

(FC) 6.10 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.10.4 Rates

- (CP)  
(CR) A. Where the customer direct dials the Directory Assistance number, the charge for each call over the three-call allowance (maximum of two requested telephone numbers per call) is \$.35.
- (CR) B. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator, the charge for each call (maximum of two requested telephone numbers per call) is \$.70.
- (CR) C. Directory Assistance Service charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.70 rate.

**CANCELLED**  
JUL 1 1988  
BY *K.R.S.#15*  
Public Service Commission  
MISSOURI

**FILED**  
JUL 1 1986  
86-84  
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 6  
5th Revised Sheet 15.1  
Replacing 4th Revised Sheet 15.1

(RT)

DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION

6.15.1 General

- A. The Telephone Company furnishes, where facilities permit, Directory Assistance Call Completion (DACC) whereby customers may request the completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number.
- B. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Calling Card, billed to a third number or collect. (RT)
- C. Business customers may obtain DACC screening at no additional charge. DACC screening gives business customers the option of allowing DACC only on an alternately billed basis from the customer's lines. Where facilities permit, the customer may choose to apply this option to all DACC calls or to intraLATA long distance DACC calls only.
- D. The three types of DACC offered are as follows:

Fully-Automated DACC

The customer receives the requested directory number from the automated Interactive Voice System (IVS). The customer accepts DACC from the IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement and the call completes without operator intervention for completion or billing assistance.

Semi-Automated DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report.

Issued: August 31, 2012

By JOHN SONDAG, President - Missouri  
St. Louis, Missouri

Effective: October 1, 2012

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2013-0103

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 6  
4th Revised Sheet 15.1  
Replacing 3rd Revised Sheet 15.1

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3rd Revised Sheet 15.1 was formerly 3rd Revised Sheet 15.01 (AT)

DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION

6.15.1 General

A. The Telephone Company furnishes, where facilities permit, Directory Assistance Call Completion (DACC) whereby customers may request the completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number. (RT)

B. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telecommunications Company Calling Card, billed to a third number or collect.

C. Business customers may obtain DACC screening at no additional charge. DACC screening gives business customers the option of allowing DACC only on an alternately billed basis from the customer's lines. Where facilities permit, the customer may choose to apply this option to all DACC calls or to intraLATA long distance DACC calls only.

D. The three types of DACC offered are as follows:

Fully-Automated DACC

The customer receives the requested directory number from the automated Interactive Voice System (IVS). The customer accepts DACC from the IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement and the call completes without operator intervention for completion or billing assistance.

Semi-Automated DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report.

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Issued: March 20, 2009

CANCELLED  
October 1, 2012  
Missouri Public  
Service Commission  
JI-2013-0103

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: April 19, 2009

Filed  
Missouri Public  
Service Commission  
JI-2009-0675

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 15.01  
Replacing 2nd Revised Sheet 15.01

## DIRECTORY SERVICES

### (FC) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION

#### (FC) 6.15.1 General

- A. The Telephone Company furnishes, where facilities permit, Directory Assistance Call Completion (DACC) whereby customers may request the completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number. DACC is classified as a noncompetitive service.
- B. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telecommunications Company Calling Card, billed to a third number or collect.
- C. Business customers may obtain DACC screening at no additional charge. DACC screening gives business customers the option of allowing DACC only on an alternately billed basis from the customer's lines. Where facilities permit, the customer may choose to apply this option to all DACC calls or to intraLATA long distance DACC calls only.
- D. The three types of DACC offered are as follows:

#### Fully-Automated DACC

The customer receives the requested directory number from the automated Interactive Voice System (IVS). The customer accepts DACC from the IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement and the call completes without operator intervention for completion or billing assistance.

#### Semi-Automated DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report.

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Issued: August 1, 1995

Effective: September 1, 1995

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 15.01  
Replacing 1st Revised Sheet 15.01

DIRECTORY SERVICES

RECEIVED

6.13 DIRECTORY ASSISTANCE CALL COMPLETION

DEC - 9 1994

6.13.1 General

MO. PUBLIC SERVICE COMM.

- (AT) A. The Telephone Company furnishes, where facilities permit, Directory Assistance Call Completion (DACC) whereby customers may request the completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number. DACC is classified as a noncompetitive service.
- (FC) (AT) B. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telecommunications Company Calling Card, billed to a third number or collect.
- (FC) (AT) C. Business customers may obtain DACC screening at no additional charge. DACC screening gives business customers the option of allowing DACC only on an alternately billed basis from the customer's lines. Where facilities permit, the customer may choose to apply this option to all DACC calls or to intraLATA long distance DACC calls only.
- (FC) (CT) D. The three types of DACC offered are as follows:

Fully-Automated DACC

(AT) (RT) The customer receives the requested directory number from the automated Interactive Voice System (IVS). The customer accepts DACC from the IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement and the call completes without operator intervention for completion or billing assistance.

(AT) (RT)

Semi-Automated DACC

(RT) The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report.

(RT)

CANCELLED

SEP 01 1995  
BY 3M R.S. #1501  
Public Service Commission  
MISSOURI

FILED

FEB - 1 1995

Issued: DEC 0 8 1994

Effective: FEB 0 1 1995

MISSOURI  
Public Service Commission

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 15.01  
Replacing Original Sheet 15.01

DIRECTORY SERVICES

RECEIVED

(FC) 6.13 DIRECTORY ASSISTANCE CALL COMPLETION

SEP 17 1990

(FC) 6.13.1 General

MISSOURI

A. The Telephone Company furnishes, where facilities permit, Directory Assistance Call Completion (DACC) whereby customers may request the completion of local or intraLATA calls to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number. DACC is classified as a noncompetitive service.

Public Service Commission

CANCELLED

B. The four types of DACC offered are as follows:

FEB - 1 1995

- Fully-Automated DACC

BY 2nd R.S. 15.01

The customer receives the requested directory number Interactive Voice System (IVS). The customer accepts DACC IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telephone Company calling card or billed to a third number.

Public Service Commission

MISSOURI

- Semi-Automated DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. Billing for DACC remains the same as the billing used for the DA portion of the call; i.e., billed to the originating telephone or alternately billed via a Telephone Company calling card or to a third number.

- Operator-Handled DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then keys a different billing number for the DACC portion of the call and may perform other operator functions with DACC such as notify, time and charges or collect.

Issued: SEP 24 1990

Effective: OCT 24 1990

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

OCT 24 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
Original Sheet 15.01

RECEIVED

DIRECTORY SERVICES

NOV 2 1989

6.12 DIRECTORY ASSISTANCE CALL COMPLETION

6.12.1 General

MISSOURI  
Public Service Commission

A. The Telephone Company furnishes, where facilities permit, Directory Assistance Call Completion (DACC) whereby customers may request the completion of local or intraLATA calls to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number. DACC is classified as a noncompetitive service.

B. The four types of DACC offered are as follows:

- Fully-Automated DACC

The customer receives the requested directory number from the automated Interactive Voice System (IVS). The customer accepts DACC from the IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telephone Company calling card or billed to a third number.

- Semi-Automated DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. Billing for DACC remains the same as the billing used for the DA portion of the call; i.e., billed to the originating telephone or alternately billed via a Telephone Company calling card or to a third number.

- Operator-Handled DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then keys a different billing number for the DACC portion of the call and may perform other operator functions with DACC such as notify, time and charges or collect.

CANCELLED  
OCT 24 1990  
BY PHAS/1501  
Public Service Commission  
MISSOURI

FILED

DEC 4 1989  
TA0936

Public Service Commission

Issued: NOV 03 1989

Effective:

DEC 04 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



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DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

6.15.1 General-(Continued)

B. (Continued)

Person-to-Person DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the customer.

6.15.2 Allowances

There are no allowances for DACC, however, the Directory Assistance portion of the call is governed by the appropriate call allowance as stated in Paragraph 6.14.2, A.

6.15.3 Exemptions

- A. For customers with physical, visual, mental or reading disabilities as described in Paragraph 6.14.3, the charges for DACC will apply on local and intraLATA toll calls as described in paragraph B., following.
- B. Calls sent-paid from the exempted line will not be charged for DACC. Calls sent-paid from Pay Telephones will be billed at the appropriate Sent-Paid rate as specified in 6.15.4. DACC charges billed to the customer's Calling Card will be billed at the Fully-Automated Calling Card rate (RT) as specified in 6.15.4. DACC charges billed as collect to the customer's exempted line will be billed (RT) at the Fully-Automated Collect or Bill to Third Number rate as specified in 6.15.4. For person-to-person calls, the Person-to-Person rate as specified in paragraph 6.15.4 will apply.

6.15.4 Rates

- A. The rates set forth below apply to completed DACC calls and are in addition to those rates associated with local measured service or long distance, if applicable.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
4th Revised Sheet 15.02  
Replacing 3rd Revised Sheet 15.02

DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

6.15.1 General-(Continued)

B. (Continued)

Person-to-Person DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the customer.

6.15.2 Allowances

(CT) There are no allowances for DACC, however, the Directory Assistance portion of the call is governed by the appropriate call allowance as stated in Paragraph 6.14.2, A.

6.15.3 Exemptions

(CT) A. For customers with physical, visual, mental or reading disabilities as described in Paragraph 6.14.3, the charges for DACC will apply on local and intraLATA toll calls as described in paragraph B., following.

(CT) B. Calls sent-paid from the exempted line will not be charged for DACC. Calls sent-paid from Pay Telephones will be billed at the appropriate Sent-Paid rate as specified in 6.15.4. DACC charges billed to the customer's Telecommunications Company Calling Card will be billed at the Fully-Automated Telecommunications Company Calling Card rate as specified in 6.15.4. DACC charges billed as collect to the customer's exempted line will be billed at the Fully-Automated Collect or Bill to Third Number rate as specified in 6.15.4. For person-to-person calls, the Person-to-Person rate as specified in paragraph 6.15.4 will apply.

6.15.4 Rates

A. The rates set forth below apply to completed DACC calls and are in addition to those rates associated with local measured service or long distance, if applicable.

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Issued: November 24, 1997

Effective: December 24, 1997

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED  
October 1, 2012  
Missouri Public  
Service Commission  
JI-2013-0103

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 15.02  
Replacing 2nd Revised Sheet 15.02

DIRECTORY SERVICES

RECEIVED

JUL 31 1995

MO. PUBLIC SERVICE COMM.

(FC) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

(FC) 6.15.1 General-(Continued)

B. (Continued)

Person-to-Person DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the customer.

(FC) 6.15.2 Allowances

There are no allowances for DACC, however, the Directory Assistance portion of the call is governed by the appropriate call allowance as stated in Paragraph 6.12.2, A.

(FC) 6.15.3 Exemptions

- A. For customers with physical, visual, mental or reading disabilities as described in Paragraph 6.12.3, B., the charges for DACC will apply on local and intraLATA toll calls as described in paragraph B., following.
- B. Calls sent-paid from the exempted line will not be charged for DACC. Calls sent-paid from Public or Semi-Public Telephones will be billed at the appropriate Sent-Paid rate as specified in 6.13.4. DACC charges billed to the customer's Telecommunications Company Calling Card will be billed at the Fully-Automated Telecommunications Company Calling Card rate as specified in 6.13.4. DACC charges billed as collect to the customer's exempted line will be billed at the Fully-Automated Collect or Bill to Third Number rate as specified in 6.13.4. For person-to-person calls, the Person-to-Person rate as specified in paragraph 6.13.4 will apply.

(FC) 6.15.4 Rates

- A. The rates set forth below apply to completed DACC calls and are in addition to those rates associated with local residential service or long distance, if applicable.

CANCELLED

FILED

DEC 24 1997

SEP - 1 1995

By 4th R.S. # 15.02

Public Service Commission  
MISSOURI

MISSOURI  
Public Service Commission

Issued: AUG 01 1995

Effective: SEP 01 1995

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 15.02  
Replacing 1st Revised Sheet 15.02

DIRECTORY SERVICES

RECEIVED

6.13 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

DEC - 9 1994

6.13.1 General-(Continued)

B. (Continued)

MO. PUBLIC SERVICE COMM.

Person-to-Person DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the customer.

CANCELLED

6.13.2 Allowances

(RT) There are no allowances for DACC, however, the Directory Assistance portion of the call is governed by the appropriate call allowance as stated in Paragraph 6.12.2, A.

SEP 01 1995  
BY 3rd R. G. # 15.02  
Public Service Commission  
MISSOURI

(FC) 6.13.3 Exemptions

(CT) A. For customers with physical, visual, mental or reading disabilities as described in Paragraph 6.12.3, B., the charges for DACC will apply on local and intraLATA toll calls as described in paragraph B., following.

(CP) B. Calls sent-paid from the exempted line will not be charged for DACC. Calls sent-paid from Public or Semi-Public Telephones will be billed at the appropriate Sent-Paid rate as specified in 6.13.4. DACC charges billed to the customer's Telecommunications Company Calling Card will be billed at the Fully-Automated Telecommunications Company Calling Card rate as specified in 6.13.4. DACC charges billed as collect to the customer's exempted line will be billed at the Fully-Automated Collect or Bill to Third Number rate as specified in 6.13.4. For person-to-person calls, the Person-to-Person rate as specified in paragraph 6.13.4 will apply.

6.13.4 Rates

(AT) A. The rates set forth below apply to completed DACC calls and are in addition (RT) to those rates associated with local measured service or long distance, if applicable.

(MT)

FILED

Issued: DEC 08 1994

Effective: FEB 01 1995 FEB - 1 1995

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MISSOURI  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 15.02  
Replacing Original Sheet 15.02

DIRECTORY SERVICES

- (FC) 6.13 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)
- (FC) 6.13.1 General-(Continued)
- B. (Continued)
- Person-to-Person DACC

RECEIVED

SEP 17 1990

MISSOURI  
Public Service Commission

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following a verbal report. The operator then completes the call to the individual specified by the customer.

- (FC) 6.13.2 Allowances

There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance.

- (CT) Paragraph 6.12.2, A.

- (FC) 6.13.3 Exemptions

- A. For local calls, charges for DACC are not applicable to calls placed by those customers with physical, visual, mental or reading handicaps as described in Paragraph 6.12.3, B; however, local measured service rates may apply.
- B. For intraLATA calls, the rate for Fully-Automated DACC and appropriate long distance message charges will apply to calls placed by customers described in Paragraph 6.12.3, B.

- (FC) 6.13.4 Rates

- A. The rates set forth below for DACC are in addition to the Directory Assistance rate, as well as those rates associated with Long Distance Service, if applicable.
- B. Calls placed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate as follows:

<u>Directory Assistance Call Completion</u>	<u>Rate</u>
Fully-Automated	\$.30
Semi-Automated	.45

Issued:

SEP 24 1990

Effective:

OCT 24 1990

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

OCT 24 1990

Public Service Commission

CANCELLED  
FEB - 11 1995  
R.S. 15.02  
Public Service Commission of Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
Original Sheet 15.02

DIRECTORY SERVICES

6.12 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

RECEIVED

6.12.1 General (Continued)

NOV 2 1989

B. (Continued)

MISSOURI

- Person-to-Person DACC

Public Service Commission

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the customer.

6.12.2 Allowances

There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in Paragraph 6.11.2, A.

6.12.3 Exemptions

- A. For local calls, charges for DACC are not applicable to calls placed by those customers with physical, visual, mental or reading handicaps as described in Paragraph 6.11.3, B; however, local measured service rates may apply.
- B. For intraLATA calls, the rate for Fully-Automated DACC and appropriate long distance message charges will apply to calls placed by customers described in Paragraph 6.11.3, B.

6.12.4 Rates

- A. The rates set forth below for DACC are in addition to the Directory Assistance rate, as well as those rates associated with Long Distance Service, if applicable.
- B. Calls placed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate as follows:

Directory Assistance Call Completion	Rate
Fully-Automated	30
Semi-Automated	

FILED

DEC 4 1989

TA0936

Public Service Commission

CANCELLED  
OCT 24 1990  
BY [Signature]  
Public Service Commission  
MISSOURI

Issued: NOV 03 1989

DEC 04 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 6  
10th Revised Sheet 15.3  
Replacing 9th Revised Sheet 15.3

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DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION (cont'd)

6.15.4 Rates (cont'd)

- B. Calls completed from Pay telephones will be charged the applicable long distance message rate, plus the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in Paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

<u>Directory Assistance Call Completion</u>	<u>Rate</u>	
<u>Fully-Automated DACC</u>		
- Sent-Paid Pay Telephones	\$.25(1)	
- Sent-Paid Non-Pay Telephones	.00(2)	
- Calling Card	(3)	(RT)
<u>Semi-Automated DACC</u>		
- Sent-Paid	(6)	
- Calling Card	(3)	(RT)
- Collect	(4)	
- Bill to Third Number	(5)	
<u>Person-to-Person</u>	(7)	

(1)(2)(3)(4)(5)(6)(7) See Sheet 15.0401 for footnotes.

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Issued: August 31, 2012

By JOHN SONDRAG, President - Missouri  
St. Louis, Missouri

Effective: October 1, 2012

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

FILED  
Missouri Public  
Service Commission  
JI-2013-0103

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 6  
9th Revised Sheet 15.03  
Replacing 8th Revised Sheet 15.03

**DIRECTORY SERVICES**

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**6.15 DIRECTORY ASSISTANCE CALL COMPLETION (cont'd)**

6.15.4 Rates (cont'd)

- B. Calls completed from Pay telephones will be charged the applicable long distance message rate, plus the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in Paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

<u>Directory Assistance Call Completion</u>	<u>Rate</u>
<u>Fully-Automated DACC</u>	
- Sent-Paid Pay Telephones	\$.25(1)
- Sent-Paid Non-Pay Telephones	.00(2) (CR)
- Telecommunications Company Calling Card	(3)
<u>Semi-Automated DACC</u>	
- Sent-Paid	(6)
- Telecommunications Company Calling Card	(3)
- Collect	(4)
- Bill to Third Number	(5)
<u>Person-to-Person</u>	(7)

(1)(2)(3)(4)(5)(6)(7) See Sheet 15.0401 for footnotes.

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Issued: September 4, 2007

Effective: October 4, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
October 1, 2012  
Missouri Public  
Service Commission  
JI-2013-0103

FILED  
Missouri Public  
Service Commission



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
8th Revised Sheet 15.03  
Replacing 7th Revised Sheet 15.03

DIRECTORY SERVICES

(C) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION (cont'd)

(C) 6.15.4 Rates (cont'd)

B. Calls completed from Pay telephones will be charged the applicable long distance message rate, plus the appropriate DACC rate.

(C) C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in Paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion Rate

Fully-Automated DACC

- Sent-Paid Pay Telephones \$ .25(1)
- Sent-Paid Non-Pay Telephones .30(2)
- Telecommunications Company Calling Card (3)

(RT)  
(RT)

Semi-Automated DACC

- Sent-Paid (6)
- Telecommunications Company Calling Card (3)
- Collect (4)
- Bill to Third Number (5)

Person-to-Person (7)

(MT)  
|  
(MT)

(RT) (1)(2)(3)(4)(5)(6)(7) See Sheet 15.0401 for footnotes.

Issued: June 28, 2005

Effective: July 28, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6 7th Revised Sheet 15.03 Replacing 6th Revised Sheet 15.03

DIRECTORY SERVICES

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6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

SEP - 5 1997

6.15.4 Rates-(Continued)

- (CT)(RT) B. Calls completed from Pay telephones will be charged the applicable long distance message rate, plus the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion

Rate

Fully-Automated DACC

- (CT) - Sent-Paid Pay Telephones \$ .25(1)
- (CT) - Sent-Paid Non-Pay Telephones .30(2)
- Telecommunications Company Calling Card (3)
- Collect (4)
- Bill to Third Number (5)

CANCELLED

Semi-Automated DACC

- Sent-Paid (6)
- Telecommunications Company Calling Card (3)
- Collect (4)
- Bill to Third Number (5)

JUL 28 2005  
By 8th RS 15.03  
Public Service Commission  
MISSOURI

Person-to-Person

- D. Optional Monthly Rate Plan (8)

As an option to the per call rates in 6.15.4,C. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found in 6.15.4,C.

FILED

(1)(2)(3)(4)(5)(6)(7)(8) See Sheet 15.0401 for footnotes.

OCT - 5 1997

Issued: SEP 05 1997

Effective: OCT 05 1997 MISSOURI Public Service Commission

By KAREN JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6 6th Revised Sheet 15.03 Replacing 5th Revised Sheet 15.03

RECEIVED

DIRECTORY SERVICES

MAR 28 1997

6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

6.15.4 Rates-(Continued)

MISSOURI Public Service Commission

- B. Calls completed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion Rate

Fully-Automated DACC

- Sent-Paid Public or Semi-Public Telephones \$ .25 (1)
- Sent-Paid Non-Coin .30 (2)
- Telecommunications Company Calling Card (3)
- Collect (4)
- Bill to Third Number (5)

Semi-Automated DACC

- Sent-Paid (6)
- Telecommunications Company Calling Card (3)
- Collect (4)
- Bill to Third Number (5)

CANCELLED

Person-to-Person

- (CP) D. Optional Monthly Rate Plan (7) (8)

OCT 0 5  
By 7th RS 15.03  
Public Service Commission  
MISSOURI

As an option to the per call rates in 6.15.4.C. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found in 6.15.4.C.

MAY 02 1997

(AT) (1) (2) (3) (4) (5) (6) (7) (8) See Sheet 15.0401 for footnotes

MO. PUBLIC SERVICE COMMISSION

Issued:

Effective:

MAR 28 1997

By KAREN JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

MAY 2 1997

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6 5th Revised Sheet 15.03 Replacing 4th Revised Sheet 15.03

RECEIVED

DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

SEP 30 1996

6.15.4 Rates-(Continued)

MISSOURI Public Service Commission

- B. Calls completed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion Rate

Fully-Automated DACC

- Sent-Paid Public or Semi-Public Telephones \$ .25 (1)
- Sent-Paid Non-Coin .30 (2)
- Telecommunications Company Calling Card (3)
- (RT) (MT) - Collect (4)
- (MT) (AT) - Bill to Third Number (5)

Semi-Automated DACC

- (CT) - Sent-Paid (6)
- Telecommunications Company Calling Card (3)
- (RT) (MT) - Collect
- (MT) (AT) - Bill to Third Number (5)

- (CT) Person-to-Person (7)

D. Optional Monthly Rate Plan

As an option to the per call rates in 6.15.4,C. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found in 6.15.4,C.

CANCELLED

MAY 2-1997 BY 6th R.S. # 15.03 Public Service Commission MISSOURI

FILED

(1) (2) (3) (4) (5) (6) (7) See Sheet 15.0401 for footnotes

DEC 7 1996

Issued: SEP 30 1996

Effective: SEP 30 1996

By KAREN JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

MO. PUBLIC SERVICE COMMISSION DEC 7 1996

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6  
4th Revised Sheet 15.03  
Replacing 3rd Revised Sheet 15.03

**RECEIVED**

DIRECTORY SERVICES

MAR 21 1996

6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

**MISSOURI  
Public Service Commission**

6.15.4 Rates-(Continued)

- B. Calls completed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion Rate

Fully-Automated DACC

- Sent-Paid Public or Semi-Public Telephones \$.25 (1)
- Sent-Paid Non-Coin .30 (2)
- Telecommunications Company Calling Card (3)
- Collect or Bill to Third Number (4)

Semi-Automated DACC

- Sent-Paid (4)
- Telecommunications Company Calling Card (3)
- Collect or Bill Third Number (4)

Person-to-Person

(5)

**CANCELLED**

DEC 7 1996  
BY 5th R.S. #15.03  
Public Service Commission  
MISSOURI

(RT)

(AT) (FC) D. Optional Monthly Rate Plan

As an option to the per call rates in 6.15.4,C. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found in 6.15.4,C.

**FILED**

(AT)

(AT)

(AT)

(1) (2) (3) (4) (5) See Sheet 15.04 for footnotes

APR 22 1996

Issued: **MAR 22 1996**

Effective:

**APR 22 1996**

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**MO. PUBLIC SERVICE COMM**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 15.03  
Replacing 2nd Revised Sheet 15.03  
**RECEIVED**

DIRECTORY SERVICES

**JUL 31 1995**

(FC) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION- (Continued)

(FC) 6.15.4 Rates- (Continued)

**MO. PUBLIC SERVICE COMM.**

- B. Calls completed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion Rate

Fully-Automated DACC

- Sent-Paid Public or Semi-Public Telephones \$.25 (1)
- Sent-Paid Non-Coin .30 (2)
- Telecommunications Company Calling Card (3)
- Collect or Bill to Third Number (4)

Semi-Automated DACC

- Sent-Paid (4)
- Telecommunications Company Calling Card (3)
- Collect or Bill Third Number (4)

Person-to-Person

For footnotes see sheet 15.04

- D. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

**CANCELLED**

**APR 22 1996**  
**BY 4<sup>th</sup> R.S.H/15.03**  
**Public Service Commission**  
**MISSOURI**

**FILED**

**SEP 1 1995**

**MISSOURI**  
**Public Service Commission**

Issued: **AUG 01 1995**

Effective: **SEP 01 1995**

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 15.03  
Replacing 1st Revised Sheet 15.03

RECEIVED

DIRECTORY SERVICES

DEC - 9 1994

6.13 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

6.13.4 Rates-(Continued)

MO. PUBLIC SERVICE COMM.

(MT) (CT) B. Calls completed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate.  
(MT) (RT)

(FC) (AT) C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion Rate

(AT)

Fully-Automated DACC

- Sent-Paid Public or Semi-Public Telephones (CR) \$.25 (1)
- Sent-Paid Non-Coin .30 (2)
- Telecommunications Company Calling Card (CR) (3)
- Collect or Bill to Third Number (CR) (4)

Semi-Automated DACC

- Sent-Paid (CR) (4)
- Telecommunications Company Calling Card (CR) (3)
- Collect or Bill Third Number (CR) (4)

(AT)

(RT)

(RT)

(AT)

Person-to-Person

(AT)

For footnotes see sheet 15.04

(FC) (CT) D. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

CANCELLED

SEP 01 1995  
BY 3rd R.S. # 15.03  
Public Service Commission  
MISSOURI

FILED

FEB - 1 1995

Issued: DEC 0 8 1994

Effective: FEB 0 1 1995 MISSOURI  
Public Service Commission

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 15.03  
Replacing Original Sheet 15.03

DIRECTORY SERVICES

RECEIVED

(FC) 6.13 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

SEP 17 1990

(FC) 6.13.4 Rates-(Continued)

MISSOURI  
Public Service Commission

B. (Continued)

Operator-Handled

Refer to the Local  
or Toll Operator  
Assistance Tariff

Person-to-Person

Refer to the Local  
or Toll Operator  
Assistance Tariff

C. The Telephone Company may, during certain promotional periods, waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

CANCELLED

FEB - 1995  
BY 2nd R.S. 15.03  
Public Service Commission  
MISSOURI

Issued: **SEP 24 1990**

Effective: **OCT 24 1990**

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

FILED

OCT 24 1990

Public Service Commission



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
Original Sheet 15.03

DIRECTORY SERVICES

RECEIVED

6.12 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

NOV 2 1989

6.12.4 Rates (Continued)

MISSOURI

B. (Continued)

Public Service Commission

Operator-Handled

Refer to the Local  
or Toll Operator  
Assistance Tariff

Person-to-Person

Refer to the Local  
or Toll Operator  
Assistance Tariff

- C. The Telephone Company may, during certain promotional periods, waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

CANCELLED  
OCT 21 1990  
BY 1/4 R SA #15.03  
Public Service Commission  
MISSOURI

FILED

DEC 4 1989  
TAO 936  
Public Service Commission

Issued: NOV 03 1989

Effective: DEC 04 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 6  
8th Revised Sheet 15.04  
Replacing 7th Revised Sheet 15.04

**DIRECTORY SERVICES**

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**6.15 DIRECTORY ASSISTANCE CALL COMPLETION (cont'd)**

6.15.4 Rates (cont'd)

D. Optional Monthly Rate Plan (8)

As an option to the per call rates in 6.15.4.C. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found in 6.15.4.C.

Subscribers with more than one local exchange line at their premises must subscribe to the DACC monthly rate plan on each local exchange line for which they want this option. On local exchange lines not set up for this option, DACC will be billed at the per call rates found in 6.15.4.C.

The DACC Monthly Rate Plan does not cover the charges for Directory Assistance, or local or long distance message charges that may apply to calls completed using DACC.

The minimum subscription period is one month.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Establishment</u>
DACC Monthly Rate Plan	DCSUU	\$0.00(CR)	No Charge

E. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

(8) See Sheet 15.0401 for footnote

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Issued: September 4, 2007

Effective: October 4, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

FILED  
Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
7th Revised Sheet 15.04  
Replacing 6th Revised Sheet 15.04

DIRECTORY SERVICES

(CT) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION (cont'd)

(CT) 6.15.4 Rates (cont'd)

(MT) D. Optional Monthly Rate Plan (8)

(C) As an option to the per call rates in 6.15.4.C. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found in 6.15.4.C.

(MT)(C)

Subscribers with more than one local exchange line at their premises must subscribe to the DACC monthly rate plan on each local exchange line for which they want this option. On local exchange lines not set up for this option, DACC will be billed at the per call rates found in 6.15.4.C.

(C)

The DACC Monthly Rate Plan does not cover the charges for Directory Assistance, or local or long distance message charges that may apply to calls completed using DACC.

The minimum subscription period is one month.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Establishment</u>
DACC Monthly Rate Plan	DCSUU	\$1.25	No Charge

E. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

(8) See Sheet 15.0401 for footnote

Issued: June 28, 2005

Effective: July 28, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
6th Revision 15.04  
Replacing 5th Revision 15.04

**RECEIVED**

DIRECTORY SERVICES

MAR 28 1997

6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

6.15.4 Rates-(Continued)

**MISSOURI  
Public Service Commission**

(CP) D. Optional Monthly Rate Plan-(Continued) (8)

Subscribers with more than one local exchange line at their premises must subscribe to the DACC monthly rate plan on each local exchange line for which they want this option. On local exchange lines not set up for this option, DACC will be billed at the per call rates found in 6.15.4,C.

The DACC Monthly Rate Plan does not cover the charges for Directory Assistance, or local or long distance message charges that may apply to calls completed using DACC.

The minimum subscription period is one month.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Establishment</u>
DACC Monthly Rate Plan	DCSUU	\$1.25	No Charge

E. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

**CANCELLED**

JUL 28 2005

By *7/14/05 RS 15.04*  
**Public Service Commission  
MISSOURI**

MAY 02 1997

(AT) (8) See Sheet 15.0401 for footnote

NO. 15.0401

Issued: MAR 28 1997

Effective: ~~MAY 28 1997~~

MAY 2 1997

By KAREN JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
5th Revised Sheet 15.04  
Replacing 4th Revised Sheet 15.04

RECEIVED

DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION- (Continued)

SEP 30 1996

6.15.4 Rates- (Continued)

MISSOURI  
Public Service Commission

D. Optional Monthly Rate Plan- (Continued)

Subscribers with more than one local exchange line at their premises must subscribe to the DACC monthly rate plan on each local exchange line for which they want this option. On local exchange lines not set up for this option, DACC will be billed at the per call rates found in 6.15.4,C.

The DACC Monthly Rate Plan does not cover the charges for Directory Assistance, or local or long distance message charges that may apply to calls completed using DACC.

The minimum subscription period is one month.

	USOC	Monthly Rate	Service Establishment
(RT) DACC Monthly Rate Plan	DCSUU	\$1.25	No Charge

E. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

(MT)

CANCELLED

MAY 2-1997  
BY 6 R.S. # 15.04  
Public Service Commission  
MISSOURI

(MT)

Issued: SEP 30 1996

Effective: ~~OCT 1 1996~~

FILED

By KAREN JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

DEC 7 1996

MO.PUBLICSERVICECOMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6 4th Revised Sheet 15.04 Replacing 3rd Revised Sheet 15.04

DIRECTORY SERVICES

RECEIVED

6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

MAR 21 1996

6.15.4 Rates-(Continued)

MISSOURI

Public Service Commission

(FC) D. Optional Monthly Rate Plan-(Continued)

(AT)

Subscribers with more than one local exchange line at their premises must subscribe to the DACC monthly rate plan on each local exchange line for which they want this option. On local exchange lines not set up for this option, DACC will be billed at the per call rates found in 6.15.4,C.

The DACC Monthly Rate Plan does not cover the charges for Directory Assistance, or local or long distance message charges that may apply to calls completed using DACC.

The minimum subscription period is one month.

CANCELLED

DEC 7 1996  
BY SA R.S. #15.04  
Public Service Commission  
MISSOURI

(AT)

	USOC	Monthly Rate	Service Establishment	Charge
DACC Monthly Rate Plan	DCSUU	\$1.25 (NR)	No Charge	

(FC) E.

During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

(MT)

FOOTNOTES:

- (1) This rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Public or Semi-Public telephones, the Semi-Automated sent-paid DACC rate applies.
- (2) For Hotel/Motel class of service, this rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Hotel/Motel class of service, the Semi-Automated sent-paid DACC rate applies.
- (3) Apply the appropriate Calling Card Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- (4) Apply the appropriate Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- (5) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange tariff.

FILED

Issued: MAR 22 1996

Effective: APR 22 1996

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

MO. PUBLIC SERVICE COMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 15.04  
Replacing 2nd Revised Sheet 15.04

**RECEIVED**

DIRECTORY SERVICES

**JUL 31 1995**

(FC) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

(FC) 6.15.4 Rates-(Continued)

**MO. PUBLIC SERVICE COMM.**

FOOTNOTES:

- (1) This rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Public or Semi-Public telephones, the Semi-Automated sent-paid DACC rate applies.
- (2) For Hotel/Motel class of service, this rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Hotel/Motel class of service, the Semi-Automated sent-paid DACC rate applies.
- (3) Apply the appropriate Calling Card Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- (4) Apply the appropriate Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- (5) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange tariff.

**CANCELLED**

**APR 22 1996**  
**BY 4<sup>th</sup> R.S.#1504**  
**Public Service Commission**  
**MISSOURI**

**FILED**

**SEP 1 1995**

**MISSOURI**  
**Public Service Commission**

Issued: **AUG 01 1995**

Effective: **SEP 01 1995**

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 15.04  
Replacing 1st Revised Sheet 15.04

DEC - 9 1994

DIRECTORY SERVICES

6.13 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

MO. PUBLIC SERVICE COMM.

6.13.4 Rates-(Continued)

FOOTNOTES:

- (AT) (1) This rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Public or Semi-Public telephones, the Semi-Automated sent-paid DACC rate applies.
- (2) For Hotel/Motel class of service, this rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Hotel/Motel class of service, the Semi-Automated sent-paid DACC rate applies.
- (3) Apply the appropriate Calling Card Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- (4) Apply the appropriate Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- (5) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange tariff.

(AT)

(RT)

(RT)

CANCELLED

SEP 01 1995  
BY 3rd R.S. # 15.04  
Public Service Commission  
MISSOURI

FILED

FEB - 1 1995

Issued: DEC 0 8 1994

Effective: FEB 0 1 1995

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MISSOURI  
Public Service Commission



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 15.04  
Replacing Original Sheet 15.04

RECEIVED

DIRECTORY SERVICES

SEP 17 1990

(FC) 6.14 MULTIPLE LISTING DIRECTORY ASSISTANCE

(FC) 6.14.1 General

MISSOURI  
Public Service Commission

A. The Telephone Company furnishes, where facilities permit, Multiple Listing Directory Assistance (MLDA) whereby customers may secure and be billed for a designated number of listings on a single call to Directory Assistance. This service will be provided by Demand or by Appointment.

- Those customers wishing Demand MLDA may dial Directory Assistance and request no more than ten listings per call.

- Those customers wishing Appointment MLDA may dial Directory Assistance and request to speak to a Service Assistant or Manager. An appointment will be arranged with the customer for an operator to call at an appointed time thereby providing the customer the availability of a dedicated Directory Assistance operator to obtain an unlimited number of listings.

B. MLDA will not be provided from Public, Semi-Public or Customer-Owned Pay Telephones.

(FC) 6.14.2 Allowances

Those calls made to Directory Assistance for Demand MLDA will be considered part of the customer's call allowance.

(FC) 6.14.3 Exemptions

(CT) A. Those customers with physical, visual, mental or leading handicaps as specified in Paragraph 6.12.3, B will be exempt from Demand MLDA and those rates associated with this offering.

(CT) B. For Appointment MLDA, those customers specified in Paragraph 6.12.3, B will not be exempt from these charges.

(FC) 6.14.4 Rates

A. Demand MLDA will be charged at the rate of \$.45 per listing requested.

B. Appointment MLDA will be charged on minutes of use at the rate of \$1.00 per minute.

C. There will be a 15-minute minimum charge of \$15.00 for Appointment MLDA.

CANCELLED

FEB 10 1995  
BY 2nd R.S. 15.04  
Public Service Commission  
MISSOURI

Issued: SEP 24 1990

Effective: OCT 24 1990

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

OCT 24 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
Original Sheet 15.04

DIRECTORY SERVICES

RECEIVED

6.13 MULTIPLE LISTING DIRECTORY ASSISTANCE

NOV 2 1989

6.13.1 General

MISSOURI

Public Service Commission

A. The Telephone Company furnishes, where facilities permit, Multiple Listing Directory Assistance (MLDA) whereby customers may secure and be billed for a designated number of listings on a single call to Directory Assistance. This service will be provided by Demand or by Appointment.

- Those customers wishing Demand MLDA may dial Directory Assistance and request no more than ten listings per call.

- Those customers wishing Appointment MLDA may dial Directory Assistance and request to speak to a Service Assistant or Manager. An appointment will be arranged with the customer for an operator to call at an appointed time thereby providing the customer the availability of a dedicated Directory Assistance operator to obtain an unlimited number of listings.

B. MLDA will not be provided from Public, Semi-Public or Customer-Owned Pay Telephones.

6.13.2 Allowances

Those calls made to Directory Assistance for Demand MLDA will be considered part of the customer's call allowance.

6.13.3 Exemptions

A. Those customers with physical, visual, mental or reading handicaps as specified in Paragraph 6.11.3, B will be exempt from Demand MLDA and those rates associated with this offering.

B. For Appointment MLDA, those customers specified in Paragraph 6.11.3, B will not be exempt from these charges.

6.13.4 Rates

A. Demand MLDA will be charged at the rate of \$.45 per listing requested.

B. Appointment MLDA will be charged on minutes of use at the rate of \$1.00 per minute.

C. There will be a 15-minute minimum charge of \$15.00 for Appointment MLDA.

CANCELLED  
OCT 24 1990  
BY *ph R. 11504*  
Public Service Commission  
MISSOURI

Issued: NOV 03 1989

Effective: DEC 04 1989

FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

DEC 4 1989

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 15.0401  
Replacing 1st Revised Sheet 15.0401

DIRECTORY SERVICES

FOOTNOTES:

- (CT) (1) This rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Pay Telephones, the Semi-Automated sent-paid DACC rate applies.
- (2) For Hotel/Motel class of service, this rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Hotel/Motel class of service, the Semi-Automated sent-paid DACC rate applies.
- (3) Apply the appropriate Station-to-Station Calling Card Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariffs.
- (4) Apply the appropriate Station-to-Station Collect Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariffs.
- (5) Apply the appropriate State-to-Station Bill to Third Number Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariffs.
- (6) Apply the appropriate Station-to-Station Sent-Paid Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariffs.
- (7) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange tariff.
- (CT) (8) Obsolete - applicable to existing installations at existing locations for existing customers. This service will be discontinued to all customers effective May 2, 1998.

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Issued: November 24, 1997

Effective: December 24, 1997

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
1st Revised Sheet 15.0401  
Replacing Original Sheet 15.0401

**RECEIVED**

MAR 28 1997

DIRECTORY SERVICES

FOOTNOTES:

**MISSOURI  
Public Service Commission**

- (1) This rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Public or Semi-Public telephones, the Semi-Automated sent-paid DACC rate applies.
- (2) For Hotel/Motel class of service, this rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Hotel/Motel class of service, the Semi-Automated sent-paid DACC rate applies.
- (3) Apply the appropriate Station-to-Station Calling Card Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariffs.
- (4) Apply the appropriate Station-to-Station Collect Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariffs.
- (5) Apply the appropriate State-to-Station Bill to Third Number Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariffs.
- (6) Apply the appropriate Station-to-Station Sent-Paid Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariffs.
- (7) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange tariff.
- (AT) (8) Obsolete - applicable to existing installations at existing locations for existing customers. This service will be discontinued to all customers effective one year from the approval date of this tariff.

**CANCELLED**

DEC 24 1997

By 214 R.S. #15.0401  
Public Service Commission  
MISSOURI

**FILED**

MAY 02 1997

MO. PUBLIC SERVICE COMMISSION

Issued: MAR 28 1997

Effective: ~~APR 1 1997~~  
MAY 2 1997

By KAREN JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6 Original Sheet 15 0401

RECEIVED

DIRECTORY SERVICES

SEP 3 0 1996

(MT) FOOTNOTES:

(1) This rate applies only to local sent-paid calls. For long distance calls from Public or Semi-Public telephones, the Semi-Automated sent-paid DACC rate applies.

(2) For Hotel/Motel class of service, this rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Hotel/Motel class of service, the Semi-Automated sent-paid DACC rate applies.

(CT) (3) Apply the appropriate Station-to-Station Calling Card Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariffs.

(AT) (4) Apply the appropriate Station-to-Station Collect Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariffs.

(AT) (FC) (5) Apply the appropriate Station-to-Station Bill to Third Number Operator Assistance service charge located in the Long Distance Message Telecommunications Service or the Local Exchange Tariff.

(FC) (6) Apply the appropriate Station-to-Station Sent-Paid Operator Assistance service charge located in the Long Distance Message Telecommunications Service or the Local Exchange Tariff.

(AT) (FC) (7) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange tariff.

CANCELLED

MAY 2-1997 BY J.A.R.S. # 15.0401 Public Service Commission MISSOURI

Issued: SEP 3 0 1996

Effective: ~~SEP 20 1996~~

FILED

By KAREN JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

DEC 7 1996 DEC 7 1996

MO.PUBLICSERVICECOMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 15.05  
Replacing 2nd Revised Sheet 15.05

## DIRECTORY SERVICES

### 6.16 APPOINTMENT MULTIPLE LISTING DIRECTORY ASSISTANCE

#### 6.16.1 General

A. The Telephone Company furnishes, where facilities permit, Appointment Multiple Listing Directory Assistance (MLDA) whereby customers may secure and be billed for an unlimited number of listings on a single call to Directory Assistance. This service will be provided on an appointment basis only.

- Those customers wishing Appointment MLDA may dial Directory Assistance and request to speak to a Service Assistant or Manager. An appointment will be arranged with the customer for an operator to call at an appointed time thereby providing the customer the availability of a dedicated Directory Assistance operator to obtain an unlimited number of listings.

(CT) B. Appointment MLDA will not be provided from Payphone Exchange Access Service.

#### 6.16.2 Allowances

There are no allowances for Appointment MLDA.

#### 6.16.3 Exemptions

A. For Appointment MLDA, those customers specified in Paragraph 6.12.3, B will not be exempt from these charges.

#### 6.16.4 Rates

A. Appointment MLDA will be charged on minutes of use at the rate of \$1.00 per minute.

B. There will be a 15-minute minimum charge of \$15.00 for Appointment MLDA.

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Issued: December 31, 1998

Effective: February 1, 1999

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 15.05  
Replacing 1st Revised Sheet 15.05

DIRECTORY SERVICES

RECEIVED

6.16 APPOINTMENT MULTIPLE LISTING DIRECTORY ASSISTANCE

NOV 21 1997

6.16.1 General

A. The Telephone Company furnishes, where facilities permit, Appointment Multiple Listing Directory Assistance (MLDA) whereby customers may secure and be billed for an unlimited number of listings on a single call to Directory Assistance. This service will be provided on an appointment basis only.

MO. PUBLIC SERVICE COM.

- Those customers wishing Appointment MLDA may dial Directory Assistance and request to speak to a Service Assistant or Manager. An appointment will be arranged with the customer for an operator to call at an appointed time thereby providing the customer the availability of a dedicated Directory Assistance operator to obtain an unlimited number of listings.

(CT) B. Appointment MLDA will not be provided from Customer-Owned Pay Telephone Service.

6.16.2 Allowances

There are no allowances for Appointment MLDA.

6.16.3 Exemptions

A. For Appointment MLDA, those customers specified in Paragraph 6.12.3, B will not be exempt from these charges.

6.16.4 Rates

A. Appointment MLDA will be charged on minutes of use at the rate of \$1.00 per minute.

B. There will be a 15-minute minimum charge of \$15.00 for Appointment MLDA.

CANCELLED

FEB 01 1999  
By 3rd RS #15.05  
Public Service Commission  
MISSOURI

FILED

DEC 24 1997

MISSOURI  
Public Service Commission

Issued: NOV 24 1997

Effective: DEC 24 1997

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 15.05  
Replacing Original Sheet 15.05

**RECEIVED**

DIRECTORY SERVICES

**JUL 31 1995**

(FC) 6.16 APPOINTMENT MULTIPLE LISTING DIRECTORY ASSISTANCE

(FC) 6.16.1 General

**MO. PUBLIC SERVICE COMM.**

A. The Telephone Company furnishes, where facilities permit, Appointment Multiple Listing Directory Assistance (MLDA) whereby customers may secure and be billed for an unlimited number of listings on a single call to Directory Assistance. This service will be provided on an appointment basis only.

- Those customers wishing Appointment MLDA may dial Directory Assistance and request to speak to a Service Assistant or Manager. An appointment will be arranged with the customer for an operator to call at an appointed time thereby providing the customer the availability of a dedicated Directory Assistance operator to obtain an unlimited number of listings.

B. Appointment MLDA will not be provided from Public, Semi-Public or Customer-Owned Pay Telephones.

(FC) 6.16.2 Allowances

There are no allowances for Appointment MLDA.

(FC) 6.16.3 Exemptions

A. For Appointment MLDA, those customers specified in Paragraph 6.12.3, B will not be exempt from these charges.

(FC) 6.16.4 Rates

A. Appointment MLDA will be charged on minutes of use at the rate of \$1.00 per minute.

B. There will be a 15-minute minimum charge of \$15.00 for Appointment MLDA.

**CANCELLED**

**FILED**

DEC 24 1997  
By Jed R.S. #15.05  
Public Service Commission  
MISSOURI

**SEP 1 1995**

**MISSOURI  
Public Service Commission**

Issued: **AUG 01 1995**

Effective: **SEP 01 1995**

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
Original Sheet 15.05

RECEIVED

DIRECTORY SERVICES

DEC - 9 1994

(MT) (CT) 6.14 APPOINTMENT MULTIPLE LISTING DIRECTORY ASSISTANCE

6.14.1 General

MO. PUBLIC SERVICE COMM.

(CP) A. The Telephone Company furnishes, where facilities permit, Appointment Multiple Listing Directory Assistance (MLDA) whereby customers may secure and be billed for an unlimited number of listings on a single call to Directory Assistance. This service will be provided on an appointment basis only.

(RT)  
(RT)

- Those customers wishing Appointment MLDA may dial Directory Assistance and request to speak to a Service Assistant or Manager. An appointment will be arranged with the customer for an operator to call at an appointed time thereby providing the customer the availability of a dedicated Directory Assistance operator to obtain an unlimited number of listings.

(AT) B. Appointment MLDA will not be provided from Public, Semi-Public or Customer-Owned Pay Telephones.

6.14.2 Allowances

(CP) There are no allowances for Appointment MLDA.

6.14.3 Exemptions

(RT)  
(RT)

(FC) A. For Appointment MLDA, those customers specified in Paragraph 6.12.3, B will not be exempt from these charges.

6.14.4 Rates

(RT)

(FC) A. Appointment MLDA will be charged on minutes of use at the rate of \$1.00 per minute.

(MT) (FC) B. There will be a 15-minute minimum charge of \$15.00 for Appointment MLDA.

CANCELLED

SEP 01 1995  
BY Let R.S. #15.05  
Public Service Commission  
MISSOURI

FILED

FEB 1 1995

Issued: DEC 0 8 1994

Effective: FEB 0 1 1995

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MISSOURI  
Public Service Commission

No Supplement to this  
tariff will be issued  
except for the purpose  
of canceling this tariff.

General Exchange Tariff  
Section 6  
3rd Revised Sheet 16  
Replacing 2nd Revised Sheet 16

DIRECTORY SERVICES

(RT)

(RT)

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Issued: September 25, 2003

Effective: October 25, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 16  
Replacing 1st Revised Sheet 16

DIRECTORY SERVICES

Missouri Public Service Commission

6.17 AUTOCONNECT<sup>sm</sup>

REC'D DEC 29 1998

6.17.1 General

- A. AutoConnect<sup>sm</sup> is a call completion service for persons receiving telephone number information from Directory Assistance (DA). If the DA caller requests the telephone number of a customer subscribing to AutoConnect, the caller will be advised that the call can be completed at no additional call completion charge to the caller. The call completion charges will be paid by the customer that is being called. Customers may subscribe to AutoConnect by contacting their local business office.
- B. AutoConnect is a variation of the currently available Directory Assistance Call Completion (DACC) service, in which the DA customers complete calls resulting from a query to Directory Assistance. With DACC, the DA customer chooses to incur an additional charge to complete the call.
- C. If call completion is paid for under the terms of the AutoConnect service, Directory Assistance Call Completion (DACC) charges found in this tariff will not apply.
- D. Any business customer listed in the DA database may subscribe to AutoConnect.
- E. AutoConnect is available only as fully-automated call completion.
- F. AutoConnect is only available in connection with requests for local telephone numbers.
- G. AutoConnect charges cover only the call completion service. The caller will be responsible for any local message charges and/or DA charges.
- H. AutoConnect customers can subscribe to AutoConnect for select lines and/or listings, as specified by the customer.

**CANCELLED**

OCT 25 2003

by 3rd RS 16

Public Service Commission  
MISSOURI

6.17.2 Exclusions

- (CT) A. AutoConnect may not be purchased by residence, Payphone Exchange Access Service customers or Non-Published customers, or Cellular Carriers, nor may it be purchased for use on 800/900 service.
- (CT) B. Users will be restricted from Payphone Exchange Access Service, Cellular, hotels and any lines that do not permit sent-paid, fully-automated DACC.

<sup>sm</sup>Service Mark of Southwestern Bell Telephone Company

Issued: **DEC 31 1998**

Effective: **FEB 01 1999**

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

Missouri Public Service Commission

FILED FEB 03 1999

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1st Revised Sheet 16  
Replacing Original Sheet 16

DIRECTORY SERVICES

RECEIVED

6.17 AUTOCONNECT<sup>SM</sup>

NOV 21 1997

6.17.1 General

- A. AutoConnect<sup>SM</sup> is a call completion service for persons receiving telephone number information from Directory Assistance (DA). If the DA caller requests the telephone number of a customer subscribing to AutoConnect, the caller will be advised that the call can be completed at no additional call completion charge to the caller. The call completion charges will be paid by the customer that is being called. Customers may subscribe to AutoConnect by contacting their local business office.
- B. AutoConnect is a variation of the currently available Directory Assistance Call Completion (DACC) service, in which the DA customers complete calls resulting from a query to Directory Assistance. With DACC, the DA customer chooses to incur an additional charge to complete the call.
- C. If call completion is paid for under the terms of the AutoConnect service, Directory Assistance Call Completion (DACC) charges found in this tariff will not apply.
- D. Any business customer listed in the DA database may subscribe to AutoConnect.
- E. AutoConnect is available only as fully-automated call completion.
- F. AutoConnect is only available in connection with requests for local telephone service.
- G. AutoConnect charges cover only the call completion service. The caller will be responsible for any local message charges and/or DA charges.
- H. AutoConnect customers can subscribe to AutoConnect for select lines and/or listings, as specified by the customer.

NO PUBLIC SERVICE COMMISSION

**CANCELLED**  
FEB 01 1999  
By 2nd RS #16  
Public Service Commission  
MISSOURI

6.17.2 Exclusions

- (CT) A. AutoConnect may not be purchased by residence, Customer-Owned Pay Telephone Service customers or Non-Published customers, or Cellular Carriers, nor may it be purchased for use on 800/900 service.
- (CT) B. Users will be restricted from Customer-Owned Pay Telephone Service, Cellular, hotels and any lines that do not permit sent-paid, fully-automated DACC.

FILED

DEC 24 1997

<sup>SM</sup>Service Mark of Southwestern Bell Telephone Company

MISSOURI  
Public Service Commission

Issued: NOV 24 1997

Effective: DEC 24 1997

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
Original Sheet 16

DIRECTORY SERVICES

RECEIVED

6.17 AutoConnect<sup>SM</sup>

OCT 30 1995

6.17.1 General

- A. AutoConnect<sup>SM</sup> is a call completion service for persons receiving telephone number information from Directory Assistance (DA). If the DA caller requests the telephone number of a customer subscribing to AutoConnect, the caller will be advised that the call can be completed at no additional call completion charge to the caller. The call completion charges will be paid by the customer that is being called. Customers may subscribe to AutoConnect by contacting their local business office.
- B. AutoConnect is a variation of the currently available Directory Assistance Call Completion (DACC) service, in which the DA customers complete calls resulting from a query to Directory Assistance. With DACC, the DA customer chooses to incur an additional charge to complete the call.
- C. If call completion is paid for under the terms of the AutoConnect service, Directory Assistance Call Completion (DACC) charges found in this tariff will not apply.
- D. Any business customer listed in the DA database may subscribe to AutoConnect.
- E. AutoConnect is available only as fully-automated call completion.
- F. AutoConnect is only available in connection with requests for local telephone numbers.
- G. AutoConnect charges cover only the call completion service. The caller will be responsible for any local message charges and/or DA charges.
- H. AutoConnect customers can subscribe to AutoConnect for select lines and/or listings, as specified by the customer.

MO PUBLIC SERVICE COMM.

CANCELLED

DEC 24 1997

By 1st R.S. # 16

6.17.2 Exclusions

- A. AutoConnect may not be purchased by residence, Public, Semi-Public and Private Coin or Non-Published customers, or Cellular Carriers, nor may it be purchased for use on 800/900 service.
- B. Users will be restricted from Public, Semi-Public and Private Coin, Cellular, hotels and any lines that do not permit sent-paid, fully-automated DACC.

FILED

<sup>SM</sup>Service Mark of Southwestern Bell Telephone Company

Issued: OCT 30 1995

Effective: NOV 30 1995

NOV 30 1995

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone  
St. Louis, Missouri

MISSOURI  
Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
2nd Revised Sheet 17  
Replacing 1st Revised Sheet 17

DIRECTORY SERVICES

(RT)

(RT)

(RT)

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Issued: September 25, 2003

Effective: October 25, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
1<sup>st</sup> Revised Sheet 17  
Replacing Original Sheet 17

DIRECTORY SERVICES

**RECEIVED**

**JUL 1 8 1997**

6.17 AutoConnect<sup>sm</sup>

6.17.3 Rates

**MO. PUBLIC SERVICE COMM**

- A. AutoConnect is available as Option A or Option B. Each plan has a monthly rate in addition to a charge per call. The monthly rate applies for each billing account. There are no service establishment charges or service change fees associated with this service offering.
- B. The per call charges for AutoConnect apply only to completed calls. The monthly rate will apply whether or not calls are completed.

<u>Description</u>	<u>Monthly Rate</u>	<u>Per Call Charge</u>	<u>USOC</u>
Option A	\$50.00	\$0.05	DC5RC
Option B	10.00	0.30	DC5R2

- (AT) C. Beginning on August 18, 1997, and continuing through September 19, 1997, new customers
- (AT) subscribing to AutoConnect will not be billed the monthly rate for the first month of service.

**CANCELLED**

OCT 25 2003  
by 2nd RS 17  
Public Service Commission  
MISSOURI

**FILED**

**AUG 1 8 1997**

<sup>sm</sup>Service Mark of Southwestern Bell Telephone Company

**MISSOURI  
Public Service Commission**

Issued: **JUL 1 8 1997**

Effective: **AUG 1 8 1997**

By KAREN JENNINGS, President-Missouri  
Southwestern Bell Telephone  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 6  
Original Sheet 17

DIRECTORY SERVICES

RECEIVED

6.17 AutoConnect<sup>SM</sup>

OCT 30 1995

6.17.3 Rates

- A. AutoConnect is available as Option A or Option B. Each option has a monthly rate in addition to a charge per call. The monthly rate applies for each billing account. There are no service establishment charges or service change fees associated with this service offering.
- B. The per call charges for AutoConnect apply only to completed calls. The monthly rate will apply whether or not calls are completed.

<u>Description</u>	<u>Monthly Rate</u>	<u>Per Call Charge</u>	<u>USOC</u>
Option A	\$50.00	\$0.05	DC5RC
Option B	10.00	0.30	DC5R2

CANCELLED

AUG 18 1997  
By *[Signature]* P.S. #17  
Public Service Commission  
MISSOURI

<sup>SM</sup>Service Mark of Southwestern Bell Telephone Company

FILED

Issued: OCT 30 1995

Effective: NOV 30 1995 NOV 30 1995

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone  
St. Louis, Missouri

MISSOURI  
Public Service Commission