

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 37
1st Revised Sheet 1
Replacing Original Sheet 1

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.1 Definition of Service

- (CT) 37.1.1 Shared Tenant Service (STS) Arrangements are the provision of local exchange access services by Southwestern Bell Telephone Company, to the STS Customer at an STS Building for the purpose of the STS Customer reselling or sharing the service with the STS Subscribers. It is anticipated that the STS Customer will not be the end user of the entire service furnished by the Company and that the STS Customer intends to resell or permit sharing of the service by STS Subscribers.

37.2 Definitions

The following definitions apply to the provision of STS arrangements, in addition to those in Section 8 of the General Exchange Tariff.

- (CP) STS CUSTOMER - any person, corporation or other entity that provides STS within a user group and that is certificated to do so by the Missouri Public Service Commission (PSC).
- (CT) STS SUBSCRIBER - any person, corporation or other entity who occupies an STS Building and is furnished telephone service by the STS Customer.
- (AT) STS BUILDING - a structure under one roof on one premise, (premise as defined in Section 8 of the General Exchange Tariff), which is wholly located in a single Telephone Company exchange and/or wire center in which telephone service to STS Subscribers is provided by an STS Customer. In no case can two or more structures on one premise which are connected by an enclosed or covered passageway be considered a single STS Building. STS may be provided in less than a building but it must be confined to a contiguous premise, (premise as defined in Section 8 of the General Exchange Tariff). Exceptions to this provision must be approved by the Missouri PSC.
- (CP) NEW STS BUILDING - For the purpose of this paragraph, a newly constructed building is defined as a building in which the Telephone Company has not previously provided permanent distribution facilities adequate to serve the occupants of the building. The provision of service to contractors during the building's construction is not considered permanent distribution facilities. A building will be considered new for a period of 180 days from the time the distribution facilities are placed in the building.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 37

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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.1 Definition of Service

37.1.1 Shared Tenant Service (STS) Arrangements are the provision of local exchange access services by Southwestern Bell Telephone Company, the STS Customer at an STS Building for the purpose of the STS Customer reselling or sharing the service with the STS Users. It is anticipated that the STS Customer will not be the end user of the entire service furnished by the Company and that the STS Customer intends to resell or permit sharing of the service by STS Users. (STS Customer, STS Building, and STS User are as defined in Paragraph 37.2 of this section of the General Exchange Tariff.)

37.2 Definitions

The following definitions apply to the provision of STS arrangements, in addition to those in Section 8 of the General Exchange Tariff.

STS CUSTOMER - the owner or owner's agent of an entire building who possesses complete responsibility for the administration, management, control and utilization of said building and of the resale and/or sharing of telephone service to all occupants of the building. A lessor of an entire building may be an owner's agent when authorized by the building owner. Such owner or agent must provide property interest and other services in addition to telecommunications services on a contractual basis to an STS User in order to qualify as an STS Customer.

STS USER - any person, corporation or other entity who occupies an STS Building and is furnished telephone service by the STS Customer. To qualify as an STS User, there must exist a contractual relationship with the STS Customer such that the STS Customer provides a property interest and other services in addition to telecommunication services.

STS BUILDING - a structure under one roof on one premise, (premise as defined in Section 8 of the General Exchange Tariff), which is wholly located in a single Telephone Company exchange and/or wire center in which telephone service to STS Users is provided by an STS Customer. In no case can two or more structures on one premise which are connected by an enclosed or covered passageway be considered a single STS Building. This structure's location must be listed in Paragraph 37.9.

(1) This service arrangement is interim, until otherwise ordered by the Commission.

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BY *[Signature]* P.S.#1
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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 37
1st Revised Sheet 2
Replacing Original Sheet 2

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.2 Definitions-(Continued)

- (RT) EXISTING BUILDING CONVERTED TO STS - a building in which Southwestern Bell Telephone currently provides service directly to any or all occupant(s).

37.3 General Regulations

- (CT) 37.3.1 STS service is provided to the STS Customer for the exclusive use of the STS Customer, its employees and its STS Subscribers.
- (CT) 37.3.2 The STS Customer must confine the use and availability of STS service exclusively to the occupants of the STS Building.
- 37.3.3 The STS Customer has total responsibility for the administration, control and utilization of the resale and sharing of the service.
- (RT) 37.3.4 The STS Customer will limit the provision of shared or resold services to a single STS Building, unless it obtains a waiver from the Missouri PSC.
- (CP) 37.3.5 If the STS Customer files an application for certification and/or a waiver of the geographic limitations with the Missouri PSC, a copy of the application and/or waiver request(s) shall be sent concurrently to the Missouri Division's Legal Department of Southwestern Bell Telephone Company by the STS Customer. The address is 100 N. Tucker, Room 630, St. Louis, MO 63101.
- (RT) 37.3.6 The Company has the right to refuse to install STS or to permit STS to remain on any premises when the public in general may make use of the STS service.
- 37.3.7 The service furnished to the STS Customer shall always be classified as a business service for the purpose of the application of tariff rates.
- (CT) 37.3.8 The STS Customer must utilize a Private Branch Exchange (PBX) which is registered with the Federal Communications Commission (FCC) and riser cable which conforms to all electrical codes and Southwestern Bell Telephone Company's technical standards for riser cable or transmission facilities.

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General-Exchange Tariff
Section 37
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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.2 Definitions-(Continued)

New STS Building - a building in which Southwestern Bell Telephone does not currently provide service directly to any occupant, other than the STS Customer, and such building is declared an STS Location by the building owner. This location must be listed in Paragraph 37.9.1 and will prospectively be considered a location in which telephone service to persons, other than the STS Customers, will be provided on a deregulated, competitive basis at the discretion of the telephone company.

Existing Building Converted to STS - a building in which Southwestern Bell Telephone currently provides service directly to any or all occupant(s) and such building is declared an STS Location by the building owner. This location must be listed in Paragraph 37.9.2 and Southwestern Bell will continue to provide service directly only to existing customers at existing locations (premises), who continue to subscribe to Southwestern Bell Telephone facility based services at the time of conversion of the building to STS. Southwestern Bell Telephone Company has no obligation to directly serve any new occupants of this building nor any obligation to directly serve any existing occupants who request Southwestern Bell to discontinue service at the time the building is declared an STS Location, or discontinue Southwestern Bell service any time after the building is declared an STS Location; however, Southwestern Bell Telephone may provide service to these customers on a deregulated, competitive basis.

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BY *pt R.S. #2*
Public Service Commission
MISSOURI

37.3 General Regulations

- 37.3.1 STS service will only be provided to STS Customers at the locations listed in Paragraph 37.9 of this tariff.
- 37.3.2 STS service is provided to the STS Customer for the exclusive use by the STS Customer, its employees and other STS Users.
- 37.3.3 The STS Customer will restrict the use of the STS service only to the occupants of the STS Building located at the address shown in Paragraph 37.9 of this tariff.
- 37.3.4 The STS Customer has total responsibility for the administration, control and utilization of the resale and sharing of the service.

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General Exchange Tariff
Section 37
1st Revised Sheet 3
Replacing Original Sheet 3

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.3 General Regulations-(Continued)

- (CP) 37.3.9 The STS Customer may furnish its resold and shared services through one or more PBXs but is restricted to the authorized geographic limitations of the STS Building as defined by this tariff or under a PSC approved waiver. If there is one or more than one PBX, Southwestern Bell is required to provide only one point of termination. Except for the private use of the STS Customer, as specified above, interconnection of multiple resold or shared PBXs within the local exchange area and LATA is prohibited.
- (CP) 37.3.10 Southwestern Bell Telephone Company has a tariff obligation to provide continuing service to any customer who wants service from Southwestern Bell Telephone Company at all STS Buildings so long as the STS Customer or building owner will:
- A. Provide the Telephone Company immediate and continuing free right-to-use of the riser cable and other facilities within the STS Building, not owned by the Telephone Company, necessary to serve its customers.
 - B. Provide the Telephone Company with immediate continuing access and use of any existing Southwestern Bell Telephone Company facilities within the STS Building, at no charge to the Telephone Company. Should the STS Customer or building owner request Southwestern Bell to move, remove or rearrange any of its existing facilities within the STS Building, the STS Customer or building owner will give the Telephone Company right-of-way to make such moves or rearrangements and they will be charged a rate based on the cost.
 - C. Provide to the Telephone Company additional access and right-of-way, to enable Southwestern Bell Telephone Company to place additional facilities within the STS Building to serve Southwestern Bell Telephone Company customers, at no charge to the Telephone Company.
- (CP) 37.3.11 Riser cable that is installed or acquired by an STS Customer or building owner must be the wholly owned property of the STS Customer or building owner. It may not be leased or mortgaged by a third party. In addition, an easement in the riser cable shall be given to the Telephone Company at its request.
- (CP) 37.3.12 In existing buildings where the Telephone Company has installed the riser cable, the STS Customer can either contract for a fee for the use of the Telephone Company's riser cable or install its own.

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General Exchange Tariff
Section 37
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SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.3 General Regulations-(Continued)

37.3.13 Service arrangements furnished to accredited public and private educational institutions which provide telecommunication services to students, faculty members or employees who reside in dormitories or other residential quarters owned, leased or under control of the educational institution are not considered to be Shared Tenant Service arrangements. These service arrangements will continue to be provided as specified in Section 13 of the General Exchange Tariff.

37.4 Facilities

- (CT) 37.4.1 The service is composed of the serving central office line equipment, all outside plant facilities needed to connect the Company's serving central office with the STS Building and the network interface. These facilities are provided and maintained by the Company and provide access to and from the telecommunications network for both long distance service and local calling.
- (AT) 37.4.2 Charges for Service Connections, moves, removals and changes apply in addition to other applicable charges specified in this and other Company tariffs.
- 37.4.3 Charges and rates for directory assistance calls, as provided by the Company, are those described in Section 6 of the General Exchange Tariff.
- (CT) 37.4.4 The STS Customer assumes the total and exclusive responsibility for compliance with all rules and regulations governing the use of the service including the use of the service by the STS Customer's Subscribers.
- (AT) 37.4.5 Private Coin Service instruments shall access the local exchange telephone network through a separate access line provided directly by the Telephone Company. Private Coin Service may not be provided as a station behind a PBX. All other regulations pertaining to Private Coin are included in Section 34.
- (RT) 37.4.6 Southwestern Bell Telephone Company's responsibility for the provision of exchange service, private line service, data service or other facility type services ends at the point of connection (network interface) to the STS Customer's PBX and does not extend to the STS Subscribers.

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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.3 General Regulations-(Continued)

37.3.11 Southwestern Bell Telephone Company is not obligated to service any occupant of a New STS Building and is only obligated to service existing customers in an Existing Building Converted to STS. The provision of service to occupants of an STS Building, other than existing Southwestern Bell Telephone Company customers, will be made solely at the discretion of Southwestern Bell Telephone and at rates and charges contractually agreed upon between Southwestern Bell and the occupant.

37.3.12 To the extent Southwestern Bell Telephone has a continuing tariff obligation to provide service to existing customers at Existing Buildings Converted to STS, the STS Customer or building owner will:

- A. Continue to provide to the Telephone Company, access, right of way, and use of any existing Southwestern Bell Telephone Company facilities within the STS Building listed in Paragraph 37.9.2, at no charge to the Telephone Company. -Should the STS Customer or building owner request Southwestern Bell to move or rearrange any of its existing facilities within the STS Building, the STS Customer or building owner will be charged a rate based on the cost to make such moves or rearrangements.
- B. Provide to the Telephone Company additional access and right of way, to enable Southwestern Bell Telephone Company to place additional facilities to Southwestern Bell Telephone Company customers, at no charge to the Telephone Company.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
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P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

2nd Revised Sheet 5 Section 37
~~3rd Revised Sheet 5~~
Replacing ~~2nd Revised Sheet 5~~
1st Revised Sheet 5

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.5 Responsibility of the STS Customer

In addition to the obligations set forth Part 2, Section 2 of the Guidebook, STS Customers shall have the following obligations:

- 37.5.1 The STS Customer must comply with all applicable federal, state and local laws and regulations concerning the use of telephone service to disabled and/or hearing impaired persons.
- 37.5.2 Applications for STS service as well as requests for additions, changes, rearrangements or discontinuances of service, will only be accepted from the STS Customer.
- 37.5.3 The STS Customer will indemnify and hold the Company harmless for any damage to STS Subscribers, the building owner, subsequent tenants and subsequent purchasers of the building resulting from compliance with the STS Customer's requests or the terms of this tariff.
- 37.5.4 Whenever "notice" is required, the Company will be responsible to give notice only to the STS Customer or its authorized agent. The STS Customer will notify its STS Subscribers as necessary.
- 37.5.5 All charges associated with the service will be billed to the STS Customer only. This includes any Customer-Owned Equipment Trouble Isolation Charge where the service difficulty or trouble was reported by persons other than the STS Customer, including the STS Customer's Subscribers.
- 37.5.6 The STS Customer will be solely responsible for intercept of calls for a reasonable period of time in the event an STS Subscriber relocates outside the STS Building or obtains other telephone service from the Telephone Company or others. (CT)
- 37.5.7 The STS Customer must use only riser cable that meets the Telephone Company's technical standards for riser cable or transmission facilities. Southwestern Bell has the right to inspect the riser cable before the interconnection of STS is provided to the STS Customer, to verify that the riser cable meets the Telephone Company's technical standards. In disputed cases concerning whether the STS Customer's riser cable does or does not meet the Telephone Company's technical standards, the PSC Staff shall make an independent evaluation to determine whether these standards are met by the STS Customer.

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By CRAIG UNRUH, President - Missouri
St. Louis, Missouri

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General Exchange Tariff
Section 37
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Replacing Original Sheet 5

SHARED TENANT SERVICE (STS) ARRANGEMENTS

(MT) 37.5 Responsibility of the STS Customer

In addition to the obligations set forth in Section 17 of the General Exchange Tariff, STS Customers shall have the following obligations:

- (MT) 37.5.1 The STS Customer must comply with all applicable federal, state and local laws and regulations concerning the use of telephone service to disabled and/or hearing impaired persons.
- (RT) 37.5.2 Applications for STS service as well as requests for additions, changes, rearrangements or discontinuances of service, will only be accepted from the STS Customer.
- (CT) 37.5.3 The STS Customer will indemnify and hold the Company harmless for any damage to STS Subscribers, the building owner, subsequent tenants and subsequent purchasers of the building resulting from compliance with the STS Customer's requests or the terms of this tariff.
- (CT) 37.5.4 Whenever "notice" is required, the Company will be responsible to give notice only to the STS Customer or its authorized agent. The STS Customer will notify its STS Subscribers as necessary.
- (CT) 37.5.5 All charges associated with the service will be billed to the STS Customer only. This includes any Customer-Owned Equipment Trouble Isolation Charge where the service difficulty or trouble was reported by persons other than the STS Customer, including the STS Customer's Subscribers.
- (CT) 37.5.6 The STS Customer will be solely responsible for referral of calls for a reasonable period of time in the event an STS Subscriber relocates outside the STS Building or obtains other telephone service from the Telephone Company or others.
- (AT) 37.5.7 The STS Customer must use only riser cable that meets the Telephone Company's technical standards for riser cable or transmission facilities. Southwestern Bell has the right to inspect the riser cable before the interconnection of STS is provided to the STS Customer, to verify that the riser cable meets the Telephone Company's technical standards. In disputed cases concerning whether the STS Customer's riser cable does or does not meet the Telephone Company's technical standards, the PSC Staff shall make an independent evaluation to determine whether these standards are met by the STS Customer.

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General Exchange Tariff

Section 37
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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.3 General Regulations-(Continued)

- 37.3.13 All STS arrangements established during this interim tariff will be subject to all permanent rules, regulations and conditions so ordered by the Public Service Commission.
- 37.3.14 Service arrangements furnished to accredited public and private educational institutions who provide telecommunication services to students, faculty members or employees who reside in dormitories or other residential quarters owned, leased or under control of the educational institution are not considered to be Shared Tenant Service arrangements. These service arrangements will continue to be provided as specified in Section 13 of the General Exchange Tariff.

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Replacing Original Sheet 6

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.5 Responsibility of the STS Customer-(Continued)

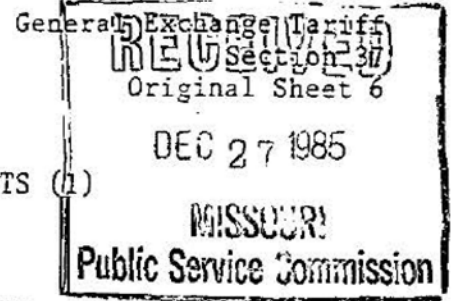
- (CT) 37.5.8 The STS Customer is responsible for the direct payment of all charges billed, including long distance and private line charges, associated with the service. The applicable Company Rules and Regulations, regarding bill payments and suspensions are included in Section 17 of the General Exchange Tariff. In the event the STS Customer receives notice from the Company of pending service suspension, the STS Customer will have sole responsibility to notify its STS Subscribers at least two (2) days prior to the date of the pending suspension.
- (MT) 37.5.9 The Company is not responsible for any allocation, proration or distribution of any charges billed to the STS Customer.
- (MT) 37.5.10 Toll message investigation requests for Southwestern Bell Long Distance will only be accepted from the STS Customer. Without charge, these investigations will be performed but limited to no more than four (4) for each 1,000 messages billed per billing period. For investigations of messages in excess of this limit, a charge based upon cost will apply.
- (RT) 37.5.11 In an Existing building Converted to STS, the STS Customer must notify, in writing, any existing Southwestern Bell Telephone Company customers that they may continue to receive service from Southwestern Bell Telephone Company. A copy of the notice should be provided to the Telephone Company, at the address listed in Paragraph 37.3.5 of this tariff.
- (CT) 37.5.12 The STS Customer will train its STS Subscribers of appropriate trouble reporting procedures so that all trouble calls will be directed through the STS Customer's representative. In the event an STS Subscriber reports trouble directly to the Company, the STS Customer may be liable for a Customer-Owned Equipment Trouble Isolation Charge as specified in Section 16 of the General Exchange Tariff.
- (MT) 37.5.13 In the event an STS Customer intends to discontinue the provision of resold and/or shared local exchange service to its STS Building, the STS Customer must provide both Southwestern Bell and all STS Subscribers written notice of its intended discontinuance at latest 180 days prior to the proposed discontinuance.

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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.4 Facilities

- 37.4.1 The service is composed of the serving central office line equipment, all outside plant facilities needed to connect the Company's serving central office with the STS Building and the network interface. These facilities are Company provided and maintained and provide access to and from the telecommunications network for both long distance service and local calling.
- 37.4.2 Charges for Service Connection, Move and Changes apply in addition to other applicable charges specified in this and other Company tariffs.
- 37.4.3 Charges and rates for directory assistance calls, as provided by the Company, are those described in Section 6 of this tariff.
- 37.4.4 The STS Customer assumes the total and exclusive responsibility for compliance with all rules and regulations governing the use of the service including the use of the service by the STS Customers' Users.
- 37.4.5 Private Coin Service will be provided in accordance with the regulations specified in Section 34 of this tariff.
- 37.4.6 Southwestern Bell Telephone Company's responsibility for the provision of exchange service, private line service, data service or other facility type services ends at the point of connection (network interface) to the STS Customer's PBX and does not extend to the STS Users. The provision of exchange service, private line service, data service, or other facility type services including Semi Public or Private Coin Service, extending beyond this point of interconnection will be made at the sole discretion of Southwestern Bell Telephone Company, unless otherwise provided for in this tariff.

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SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.5 Responsibility of the STS Customer-(Continued)

- (CT) 37.5.14 The STS Customer must insure that all STS Subscribers of the STS arrangement are aware of any limitations associated with their ability to either access the Emergency Telephone Number "911" or to receive the service benefits which reasonably would be expected by such users.
- (AT) 37.5.15 The STS Customer shall provide the Telephone company the size (number of access lines, types of service provided, etc.) and location of the STS Subscribers they serve.

37.6 Provision of Distributing Plant Facilities

- (CT) 37.6.1 The STS Customer must provide Southwestern Bell Telephone a written estimate of the type and number of facilities which will be required to service the STS Customer's building. In newly constructed buildings, as defined in Paragraph 37.2, (New STS Building), this facility estimate must be furnished to the Telephone Company at least 180 days prior to the establishment of the STS arrangement.
- (AT) 37.6.2 In the event an STS Customer requests service in a newly constructed building, as defined in Paragraph 37.2, in less than the 180 days specified in Paragraph 37.6.1, the STS Customer will be responsible for the incremental cost of any facilities, in excess of the facilities requested by the STS Customer, which the Telephone company constructed in anticipation of providing service directly to the occupants of the building. Payment of these charges must be received before STS will be provided to the STS Customer.

(MT) 37.7 Rights of the Company

In addition to the rights of the Telephone Company set forth in Section 17 of the General Exchange Tariff, the Company shall have the following rights:

- (CT) 37.7.1 Where a resale or sharing arrangement is suspected at a location that is not authorized to be STS, the Company will notify the Missouri PSC. If the customer fails to seek certification from the PSC to provide STS, the Telephone Company shall have the right to terminate such service.

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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.5 Responsibility of the STS Customer

In addition to the obligations set forth in Section 17 of the General Exchange Tariff, STS Customers shall have the following obligations:

- 37.5.1 The STS Customer must comply with all applicable federal, state and local laws and regulations concerning the use of telephone service by disabled and/or hearing impaired persons.
- 37.5.2 Applications for STS service as well as requests for additions, changes, rearrangements or discontinuances of service, will only be accepted in writing from the STS Customer. If the STS Customer is not the building owner, he also must provide the Company with written proof of his authority to act as agent for the owner.

The STS Customer and the building owner will indemnify and hold the Company harmless for any damage to STS Users, the building owner, subsequent tenants and subsequent purchasers of the building resulting from compliance with the STS Customer's requests or the terms of this tariff.

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GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

2nd Revised Sheet 8 Section 37
~~3rd Revised Sheet 8~~
Replacing ~~2nd Revised Sheet 8~~
1st Revised Sheet 8

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.7 Rights of the Company-(Continued)

- 37.7.2 The Company retains all property rights in the telephone numbers used and the right to change the telephone numbers or serving office designation whenever it considers it desirable in the conduct of its business. The STS Customer shall notify its STS Subscribers in writing, that the STS Subscribers have no right to retain any telephone number associated with the service, and that if any STS Subscribers ceases utilization of the STS Customer's resale or sharing of service, that STS Subscriber will not be permitted to retain the same telephone number.
- 37.7.3 The Company will not accept directory listing and intercept requests from STS Subscribers subscribing to the STS Customer's service arrangement. These requests will only be accepted by the Company from the STS Customer. The Company may refuse a directory listing or intercept for an STS Customer who is in default of any charges due the Company. (CT)
- 37.7.4 Directory listing will be billed at business rates and charges, even if the actual listing is residential in nature. The involvement or participation of residential tenants does not alter the business classification of the service. (CT)
- 37.7.5 The Company will not be responsible for service quality beyond the point of interconnection (network interface) with the STS Customers equipment. The quality of service beyond the point of interconnection is the responsibility of the STS Customer.
- 37.7.6 The Company will terminate its facilities and locate the network interface at an STS Building in accordance with Guidebook and FCC rules and regulations. In any event, such services shall be terminated and located in a manner and at charges as if the customer were a single user system.
- 37.7.7 The provision of service to an STS Customer for the purpose of resale or sharing shall in no way reduce the rights of the Company nor impose additional responsibility or liability upon the Company with respect to suspension or discontinuance of service for reasons of, but not limited to, impairment of service, abandonment, abuse or nonpayment of charges.

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By CRAIG UNRUH, President - Missouri
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 37
1st Revised Sheet 8
Replacing Original Sheet 8

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.7 Rights of the Company-(Continued)

- (CT) 37.7.2 The Company retains all property rights in the telephone numbers used and the right to change the telephone numbers or serving office designation whenever it considers it desirable in the conduct of its business. The STS Customer shall notify its STS Subscribers in writing, that the STS Subscribers have no right to retain any telephone number associated with the service, and that if any STS Subscribers ceases utilization of the STS Customer's resale or sharing of service, that STS Subscriber will not be permitted to retain the same telephone number.
- (CT) 37.7.3 The Company will not accept directory listing and call referral requests from STS Subscribers subscribing to the STS Customer's service arrangement. These requests will only be accepted by the Company from the STS Customer. The Company may refuse a referral of calls or directory listing for an STS Customer who is in default of any charges due the Company.
- (MT) 37.7.4 Directory listing will be billed at business rates and charges, even if the actual listing is residential in nature. The involvement or participation of residential tenants does not alter the business classification of the service.
- (MT) 37.7.5 The Company will not be responsible for service quality beyond the point of interconnection (network interface) with the STS Customers equipment. The quality of service beyond the point of interconnection is the responsibility of the STS Customer.
- (MT) 37.7.6 The Company will terminate its facilities and locate the network interface at an STS Building in accordance with existing tariffs and FCC rules and regulations. In any event, such services shall be terminated and located in a manner and at charges as if the customer were a single user system.
- (MT) 37.7.7 The provision of service to an STS Customer for the purpose of resale or sharing shall in no way reduce the rights of the Company nor impose additional responsibility or liability upon the Company with respect to suspension or discontinuance of service for reasons of, but not limited to, impairment of service, abandonment, abuse or nonpayment of charges.

Issued: June 16, 1988

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St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.5 Responsibility of the STS Customer-(Continued)

- 37.5.3 Whenever "notice" is required, the Company will be responsible to give notice only to the STS Customer or its authorized agent. The STS Customer will notify its STS Users as necessary.
- 37.5.4 All charges associated with the service will be billed to the STS Customer only. This includes any maintenance of service charges where the service difficulty or trouble was reported by persons other than the STS Customer, including the STS Customer's Users.
- 37.5.5 The STS Customer will be solely responsible for referral of calls for a reasonable period of time in the event an STS User relocates outside the STS Building designated in Paragraph 37.9 of this Tariff or obtains other telephone service from the Company or others.
- 37.5.6 The STS Customer is responsible for the direct payment of all charges billed, including long distance and private line charges, associated with the service. All bills are due upon receipt and are considered past due if payment is not received by the Company on or before the date stated on the bill which date shall be at least the tenth (10th) day after the date of the mailing of the bill to the STS Customer. If the entire amount billed, exclusive of any amount disputed by the STS Customer, is not received by the Company on the due date, then the Company may suspend service pursuant to applicable Company Tariffs. In the event the STS Customer receives notice from Company of pending service suspension, the STS Customer shall immediately notify its STS Users of the pending suspension.

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General Exchange Tariff
Section 37
2nd Revised Sheet 9
Replacing 1st Revised Sheet 9
Replacing Original Sheet 10
Replacing Original Sheet 11
Replacing Original Sheet 12
Replacing Original Sheet 13
Replacing Original Sheet 14
Replacing 1st Revised Sheet 15
Replacing Original Sheet 15.01
Replacing 1st Revised Sheet 16
Replacing Original Sheet 17

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.7 Rights of the Company-(Continued)

- (MT) 37.7.8 The Company will distribute to the STS Customer such local directories as in its opinion are generally necessary for the efficient use of Local Exchange Service. The Company, upon the STS Customer request for a foreign or additional directory may, at the Company's discretion, charge for any such directory at a reasonable rate.
- (MT) 37.7.9 The Company shall have the right to require a deposit from an STS Customer in accordance with the regulations specified in Section 17 of the General Exchange Tariff.
- (MT) 37.7.10 When any STS Customer is in violation of any of the provisions in this section, the Telephone Company will promptly notify the STS Customer of the violation. The STS Customer shall correct the violation and shall confirm in writing to the Company within ten (10) days, following the receipt of written notice from the Company, that the violation has been corrected. Failure of the STS Customer to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the STS Customer's service until such time as the STS Customer complies with the provisions of this Tariff.

37.8 Rates

- (MT) 37.8.1 Rates for Local Exchange Service will be those specified for STS in the Local Exchange Tariff.
- (MT) 37.8.2 Rates for services other than Local Exchange Service will be as specified in the appropriate tariff.

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General Exchange Tariff
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SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

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37.5 Responsibility of the STS Customer-(Continued)

37.5.7 The Company is not responsible for any allocation, proration or distribution of any charges billed to the STS Customer.

37.5.8 Toll message investigation requests for Southwestern Bell-Long Distance will only be accepted from the STS Customer. Without charge, these investigations will be performed but limited to no more than four (4) for each 1,000 messages billed per billing period. For investigations of messages in excess of this limit, a charge based upon cost will apply.

37.5.9 The STS Customer will notify its STS Users, prospective occupants of its STS Building, and existing Southwestern Bell Telephone Company customers at that location, in writing, that Southwestern Bell Telephone Company is not obligated to provide telephone service to any new occupant or STS User in the STS Building. The notice also should state that if Southwestern Bell Telephone is requested to provide service to any new occupants or STS User in an STS Building, it will do so solely at its discretion and only in accordance with the regulations stated in Paragraphs 37.3.11 and 37.3.12, preceding. In an Existing Building Converted to STS, the STS Customer must notify, in writing, any existing Southwestern Bell Telephone Company customer that they may continue to receive service from Southwestern Bell Telephone provided they subscribe to such service on an exclusive and uninterrupted basis. All notices provided by the STS Customer, pursuant to this paragraph, should at the same time be provided to the Company.

37.5.10 The STS Customer will train its STS Users of appropriate trouble reporting procedures so that all trouble calls concerning the service will be directed through the STS Customer's representative. In the event an STS User reports trouble directly to the Company, the regulations, specified in Section 16 of this tariff, for the Customer Owned Equipment Trouble Isolation Charge will apply, which may result in the billing of the Customer Owned Equipment Trouble Isolation Charge to the STS Customer

(CT)

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General Exchange Tariff
Section 37

Original Sheet 9
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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.5 Responsibility of the STS Customer-(Continued)

- 37.5.7 The Company is not responsible for any allocation, proration or distribution of any charges billed to the STS Customer.
- 37.5.8 Toll message investigation requests for Southwestern Bell Long Distance will only be accepted from the STS Customer. Without charge, these investigations will be performed but limited to no more than four (4) for each 1,000 messages billed per billing period. For investigations of messages in excess of this limit, a charge based upon cost will apply.
- 37.5.9 The STS Customer will notify its STS Users, prospective occupants of its STS Building, and existing Southwestern Bell Telephone Company customers at that location, in writing, that Southwestern Bell Telephone Company is not obligated to provide telephone service to any new occupant or STS User in the STS Building. The notice also should state that if Southwestern Bell Telephone is requested to provide service to any new occupants or STS User in an STS Building, it will do so solely at its discretion and only in accordance with the regulations stated in Paragraphs 37.3.11 and 37.3.12, preceding. In an Existing Building Converted to STS, the STS Customer must notify, in writing, any existing Southwestern Bell Telephone Company customer that they may continue to receive service from Southwestern Bell Telephone provided they subscribe to such service on an exclusive and un-interrupted basis. All notices provided by the STS Customer, pursuant to this paragraph, should at the same time be provided to the Company.
- 37.5.10 The STS Customer will train its STS Users of appropriate trouble reporting procedures so that all trouble calls concerning the service will be directed through the STS Customer's representative. In the event an STS User reports trouble directly to the Company, the regulations, specified in Section 16 of this tariff, for the maintenance of service charge will apply, which may result in the billing of the maintenance of service charge to the STS Customer.

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JUL 1 1986

BY 1st R.S. 9
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OF MISSOURI

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General Exchange Tariff
Section 37
Original Sheet 10
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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.5 Responsibility of the STS Customer (Continued)

37.5.11 In the event an STS Customer wishes to discontinue the provision of resold and/or shared local exchange service to its STS Building, the STS Customer must provide both Southwestern Bell and all STS Users written notice of their intended discontinuance at least 180 days prior to the proposed discontinuance.

37.5.12 The STS Customer must notify the Company in writing at least 30 days in advance of any change in ownership of an STS Building. The new owner will be required to comply with the provisions of STS Service and conform with all rules and regulations applying to the provision of a Shared Tenant Service Arrangement.

37.5.13 The STS Customer must insure that all STS Users of the STS arrangement are aware of any limitations associated with their ability to either access the Emergency Telephone Number "911" or to receive the service benefits which reasonably would be expected by such users.

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General Exchange Tariff
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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.6 Provision of Distributing Plant Facilities

37.6.1 The STS Building Owner must provide Southwestern Bell Telephone Company, in writing, the address and legal description of the STS Building to be listed in Paragraph 37.9. In addition, the STS Customer must provide Southwestern Bell Telephone a written estimate of the type and number of facilities which will be required to service the STS Customer's building. The STS Building location, legal description and facility estimate must be furnished at least 180 days prior to the establishment of the STS arrangement.

37.6.2 In the event an STS Customer declares a newly constructed building (2) to be an STS Building and requests service in less than the 180 days specified in Paragraph 37.6.1, the STS Customer will be responsible for the incremental cost of any facilities, in excess of the facilities requested by the STS Customer, which the Telephone Company constructed in anticipation of providing service directly to the occupants of the building. Payment of these charges must be received before service will be provided to the STS Customer.

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- (1) This service arrangement is interim, until otherwise ordered by the Commission.
- (2) For the purpose of this paragraph, a newly constructed building is defined as a building which the Telephone Company has not previously provided permanent distribution facilities adequate to serve the occupants of the building. The provision of service to contractors during the building's construction is not considered permanent distribution facilities.

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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.7 Rights of the Company

In addition to the rights of the Telephone Company set forth in Section 17 of the General Exchange Tariff, the Company shall have the following rights:

37.7.1 Where a resale or sharing arrangement provided by an STS Customer at a location other than that identified in Paragraph 37.9 of this tariff is discovered to be connected with the Company's Local Exchange Service, the Company shall have the right to terminate such service.

37.7.2 The Company retains all property rights in the telephone numbers used and the right to change the telephone numbers or serving office designation whenever it considers it desirable in the conduct of its business. The STS Customer will notify its STS Users, in writing, that the STS Users have no right to retain any telephone number associated with the service, and that if any STS User ceases utilization of the STS Customer's resale or sharing of service, that STS User will not be permitted to retain the same telephone number.

37.7.3 The Company will not accept directory listing and call referral requests from STS Users subscribing to the STS Customer's service arrangement. These requests will only be accepted by the Company from the STS Customer. The Company may refuse a referral of calls or directory listing for an STS User who is in default of any charges due the Company.

37.7.4 Directory listings will be billed at business rates and charges, even if the actual listing is residential in nature. The involvement or participation of residential tenants does not alter the business classification of the service.

37.7.5 The Company will not be responsible for service quality beyond the point of interconnection (network interface) with the STS Customers equipment. The quality of service beyond the point of interconnection is the responsibility of the STS Customer.

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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.7 Rights of the Company (Continued)

37.7.6 The Company will terminate its facilities and interface at an STS Building in accordance with existing tariffs and FCC rules and regulations. ~~In any event, such services shall be terminated and located in a manner and at charges as if the customer were a single user system.~~

37.7.7 The provision of service to an STS Customer for the purpose of resale or sharing shall in no way reduce the rights of the Company nor impose additional responsibility or liability upon the Company with respect to suspension or discontinuance of service for reasons of, but not limited to, impairment of service, abandonment, abuse or nonpayment of charges.

37.7.8 The interconnection of multiple resold and/or shared STS Customer's PBX's within the Local Exchange Area and/or LATA is prohibited.

37.7.9 The Company will distribute to the STS Customer such local directories as in its opinion are generally necessary for the efficient use of Local Exchange Service. The Company, upon the STS Customer request for a foreign or additional directory may, at the Company's discretion, charge for any such directory at a reasonable rate.

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