

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Keith Edwards,)	
Complainant,)	
)	
v.)	File No. SC-2024-0379
)	
Missouri-American Water Company,)	
Respondent.)	
)	

ORDER DIRECTING FILING

Issue Date: July 31, 2024

Effective Date: July 31, 2024

On July 29, 2024, Missouri-American Water Company filed an *Answer and Motion to Dismiss* argues that Mr. Edwards has failed to state a claim upon which relief may be granted, as the Commission is not authorized to award damages, that Mr. Edwards has failed to set forth any violation of any provision of law or any rule, order or decision of the Commission, and that the Commission does not have jurisdiction over claims for negligence.

The Commission will allow responses.

THE COMMISSION ORDERS THAT:

1. If Keith Edwards wishes to respond, he shall do so no later than August 9, 2024.
2. Any other party wishing to respond shall do so no later than August 9, 2024.
3. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Riley G. Fewell, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 31st day of July, 2024.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 31st day of July 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

July 31, 2024

File/Case No. SC-2024-0379

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

Keith Edwards

Keith Edwards
3437 Pine Grove
St. Louis, MO 63121
edwardskeith70@yahoo.com

**Missouri-American Water
Company**

Rachel Niemeier
727 Craig Rd.
St. Louis, MO 63141
rachel.niemeier@amwater.com

MO PSC Staff

Tracy Johnson
200 Madison Street
Jefferson City, MO 65101
tracy.johnson@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.