

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at its office in Jefferson City on the 28th day of August, 2024.

In the Matter of Missouri-American Water)
Company's Request for Authority to)
Implement a General Rate Increase for) **File No. WR-2024-0320**
Water and Sewer Service Provided in)
Missouri Service Areas)

ORDER SETTING LOCAL PUBLIC HEARINGS

Issue Date: August 28, 2024

Effective Date: August 28, 2024

On July 1, 2024,¹ Missouri-American Water Company (MAWC) filed tariff sheets designed to implement a general rate increase of approximately \$166.6 million or 34.4% annually for water and sewer services. On August 7, as part of its *Order Setting Procedural Schedule*, the Commission directed its Staff to file a proposal for local public hearing dates and locations on behalf of all joining parties.

On August 15, on behalf of itself and ten other parties,² MAWC filed a *Motion Concerning Local Public Hearings*. The motion proposed dates, times, and locations for seven in-person local public hearings and two virtual public hearings. The presiding judge contacted the parties on August 20 and asked them to resubmit their motion, taking into account scheduling and logistics issues.

¹ Unless otherwise noted, all dates refer to the year 2024.

² Staff, the Office of the Public Counsel, Consumers Council of Missouri, AARP, Midwest Energy Consumers Group, City of St. Joseph, City of Riverside, Public Water Supply Districts No. 1 and No. 2 of Andrew County, and The Empire District Electric Company d/b/a Liberty joined with MAWC in the motion. The motion states that parties Missouri Industrial Energy Consumers and Triumph Foods, LLC did not respond to communications regarding the motion.

On August 22, MAWC filed a *Revised Motion Concerning Local Public Hearings* on behalf of itself and ten other parties.³ The revised motion proposes six in-person local public hearings and two virtual public hearings. Among the in-person local public hearings proposed is one to be held in Riverside on a date and time that the presiding judge informed the parties was not available. Therefore, the Commission will set five in-person local public hearings and two virtual public hearings.

THE COMMISSION ORDERS THAT:

1. The Commission's Public Policy and Outreach Department shall make an informal presentation and conduct a question-and-answer session for the public at the beginning of each local public hearing. Comments to the Commission from the public will begin at the conclusion of the question and answer session.

2. MAWC, Staff, and the Office of the Public Counsel shall make a representative available to address substantive issues during the question-and-answer sessions. Any other party may also choose to have a representative present.

3. No later than ten days before the local public hearings, MAWC shall provide notice of the hearings to each of its customers. MAWC shall provide a draft copy of the notice to Staff and the Office of the Public Counsel for approval before mailing.

4. Any person may participate at any of the hearings, but are encouraged to attend the hearing closest to their service area for the most relevant information. Testimony at each hearing will be limited to five minutes per person.

³ Movants include MAWC, Staff, the Office of the Public Counsel, Consumers Council of Missouri, AARP, Midwest Energy Consumers Group, City of St. Joseph, City of Riverside, Public Water Supply Districts No. 1 and No. 2 of Andrew County, and The Empire District Electric Company d/b/a Liberty. The revised motion states that parties Missouri Industrial Energy Consumers and Triumph Foods, LLC did not respond to communications regarding the revised motion.

5. In-person local public hearings shall be held as follows:

Date	City	Start Time	Location
October 28, 2024	Branson	6:00 p.m.	Branson City Hall City Council Chambers 110 West Maddux Street Branson, MO
November 4, 2024	Joplin	6:00 p.m.	Missouri Southern State University Robert W. Plaster Free Enterprise Center Cornell Auditorium 3950 Newman Road Joplin, MO
November 7, 2024	St. Joseph	6:00 p.m.	St. Joseph City Hall City Council Chambers 1100 Frederick Avenue St. Joseph, MO
November 12, 2024	St. Louis	6:00 p.m.	University of Missouri-St. Louis Millennium Student Center Century Room C 17 Arnold B. Grobman Dr. St. Louis, MO
November 13, 2024	Jefferson City	6:00 p.m.	Governor Office Building Room 310 200 Madison Street Jefferson City, MO

6. The virtual local public hearings shall be as follows:

Date	Start Time	At the time of the hearing, dial 1-855-718-6621 and enter the Access Code/Password
November 6, 2024	Noon	Meeting Number/Access Code: 2632 327 4117 Password: 0320
November 6, 2024	6:00 p.m.	Meeting Number/Access Code: 2634 044 0310 Password: 0320

a. To attend a virtual local public hearing **by telephone**, at the time of the hearing call toll free 1-855-718-6621, listen to the prompt and enter the meeting number/access code set out above, followed by # (pound/hashtag symbol). If prompted for a password, enter 0320.

b. To attend a virtual local public hearing **by video/internet** visit the website at www.webex.com or download the Cisco WebEx Meetings application. At hearing time, enter the corresponding meeting number/access code and password listed above.

7. To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the virtual public hearings should register by sending their first and last name, phone number, email address, and the hearing they wish to attend to pscinfo@psc.mo.gov, or by calling (800) 392-4211 by 5:00 p.m. the day before the hearing they wish to attend.

8. Any persons needing an accommodation to participate in the hearings as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least ten days prior to the hearing at one of the following numbers: Consumer Services Hotline 1-800-392-4211 or TDD Hotline 1-800-829-7541.

9. Comments may also be submitted to the Commission in writing by mail to the Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102, or electronically using the Commission's electronic filing system at https://psc.mo.gov/General/Submit_Comments. When submitting comments please reference File No. WR-2024-0320.

10. The Commission's Public Policy and Outreach Department shall make a copy of this order available to the members of the media representing customers in MAWC's service areas.

11. The Commission's Data Center shall provide a copy of this order to the county commission, or equivalent governing body, for each county in MAWC's service areas.

12. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

Hahn, Ch., Coleman, Holsman
Kolkmeier, and Mitchell CC., concur.

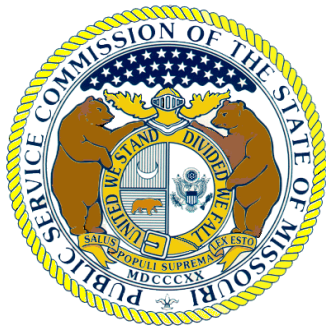
Seyer, Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28th day of August 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

August 28, 2024

File/Case No. WR-2024-0320

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County of Barry, Missouri

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County Commission Clerk
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Courthouse
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County of Buchanan, Missouri

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County of Clay, Missouri

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.