

EC-2024-0374

To whom this may concern. it has come to our attention that while Ameren Missouri utilizes service at the address given in the complaint, my billing forwards to a Illinois address.

Under State and applicable laws it allows us to not only service complaints through the Missouri Public Service Commission, but also the Illinois Regulatory Commission.

Based off records and the billing issues arise from Illinois, Ameren has to follow all laws of Missouri as well as Illinois applicable laws.

Due to the fraud, the Complainants have submitted a complaint with the Illinois Regulatory Commission in which we seek \$ [REDACTED] of funds and the counterfeit payment agreements.

Both Complainants will aggressively pursue this matter in both Jurisdictions found under the service address (Missouri) and billing (Illinois).

Whether the MOPSC wants to give a fair process of the Judicial Review, all billing issues will remain open and Ameren will have to follow the procedures under Illinois laws.

In addition the counterfeit document has come back into the Complaint and there is a 2 year period in which it can be addressed still.

Brett Felber & Lisa Lambert
[REDACTED]