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BEFORE THE PUBLIC SERVICE COMMISSION  
STATE OF MISSOURI

TRANSCRIPT OF PROCEEDINGS  
PREHEARING CONFERENCE

Edward Travis,	)	
Complainant,	)	
v.	)	File No. WC-2024-0316
Missouri-American Water	)	
Company,	)	
Respondent.	)	

WEDNESDAY, SEPTEMBER 4, 2024  
10:00 a.m.

Jefferson City, MO 65101  
via WebEx

VOLUME 1

RON PRIDGIN, Presiding  
DEPUTY CHIEF REGULATORY LAW JUDGE

Reported by:  
Melissa Eicken

1           LAW JUDGE PRIDGIN:  -- and I am a judge at  
2 the commission, and I've ordered that this prehearing  
3 conference for a couple of reasons, and one is for the  
4 parties to get together at least once that I know of  
5 and -- and discuss your differences and see if you can  
6 resolve or at least compromise your differences, and  
7 if not, the -- another reason for this conference is  
8 to have the parties get together to discuss some sort  
9 of schedule, you know, when you would like the  
10 hearing, when you're available, what kind of hearing  
11 you would like, et cetera.  So that's just to kind of  
12 simplify the matters for you, Mr. Travis.  I'm not  
13 going to ask for entries of appearance since we don't  
14 have a court reporter, and -- and we'll try to keep  
15 this as informal and as quick as -- as I can.

16           Like I said, I'm going to drop off here in  
17 just a moment and let you talk, and I normally request  
18 some sort of pleading or status report from the  
19 parties in about a week or so, just kind of let me  
20 know how the case is moving along.  Is that something  
21 that sounds reasonable to the parties?  Do you think  
22 you can give me some sort of update in about a week or  
23 so?

24           UNIDENTIFIED MALE:  Yes.

25           UNIDENTIFIED FEMALE:  That's reasonable for

1 staff.

2 LAW JUDGE PRIDGIN: Very good. And just --  
3 just in case technology goes wrong, I'm hoping there's  
4 a way that you can communicate after I drop off the  
5 call. You should be able to keep using this, but just  
6 in case, I would, you know, ask you to be prepared to  
7 have some sort of alternative means to talk. Is there  
8 anything anybody would like to bring to my attention  
9 before I drop off this conference and let you folks  
10 talk?

11 UNIDENTIFIED FEMALE: Nothing from staff.

12 LAW JUDGE PRIDGIN: Okay. All right. Very  
13 good. I'm not hearing anything from the parties, so  
14 I'm going to -- I'm going to leave the call and let  
15 you talk, and I will hope to hear something from you  
16 in about a week or so.

17 UNIDENTIFIED FEMALE: Thank you, Judge.

18 UNIDENTIFIED MALE: Thank you.

19 LAW JUDGE PRIDGIN: All right. Very good.  
20 Thank you so much. Have a good day.

21 (Audio ended.)

22

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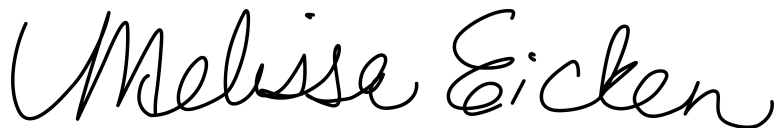
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## CERTIFICATE OF REPORTER

I, Melissa J. Eicken, Certified Court Reporter of Missouri, Certified Shorthand Reporter of Illinois and Registered Professional Reporter, do hereby certify that I was asked to prepare a transcript of proceedings had in the above-mentioned case, which proceedings were held with no court reporter present utilizing an open microphone system of preserving the record.

I further certify that the foregoing pages constitute a true and accurate reproduction of the proceedings as transcribed by me to the best of my ability and may include inaudible sections or misidentified speakers of said open microphone recording.



Melissa J. Eicken, CCR, CSR, RPR

Date:

<b>A</b>	<b>hoping</b> 3:3	<b>wrong</b> 3:3	
<b>alternative</b> 3:7	<b>J</b>		
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