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As a reminder, the Missouri Public Service Commission (PSC) is hosting local public hearings regarding Liberty's request to update rates for its Midstate's Missouri natural gas customers. Please see the notice below.

More information regarding the request to update rates can be found on our website.

[Learn more](#)

Liberty Utilities (Midstates Natural Gas) Corp. d/b/a Liberty ("Liberty Midstates") has filed a rate increase request with the Missouri Public Service Commission ("PSC"). The requested increase would total approximately \$11.2 million for an approximate increase of 32.57% in the territory served as Liberty Midstates. However, the Public Service Commission may also exceed the utility's requested increase or limit it.

The proposed base rates increase monthly bills for a residential customer using 54 CCF per month by: \$15.00 or 20.60% in NEMO; \$15.00 or 16.60% in WEMO; and \$15.87 or 28.00% in SEMO. 54 CCF represents the combined average of monthly usage for residential customers in the NEMO, WEMO, and SEMO service areas. Please note that this increase is for the average residential customer and individual bills may be higher or lower than the increase summarized here.

The Company is requesting that the Commission allow it to continue its Infrastructure System Replacement Surcharge ("ISRS") and receive rate recovery of the property tax tracker established by Senate Bill 745.

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The PSC is holding public hearings where customers can ask questions and testify about Liberty’s rate request. Customers are encouraged to participate in the hearings.

Each hearing is divided into two parts. In the first part, you may ask questions of Liberty, the Missouri Office of the Public Counsel (“OPC”), and the PSC Staff. The PSC Commissioners and the regulatory law judge will not attend the informal question and answer session. Your questions and the answers provided will not be part of the evidence the PSC reviews. In the second part, PSC Commissioners and a regulatory law judge will be present, and you may testify as part of the official record of the case.

Public hearings will be held in person and virtually according to the following schedule:

In-Person Public Hearings							
Date	City	Start Time	Location	Date	City	Start Time	Location
August 26	Butler	Noon	Old High School Gym 200 W. Pine Street Butler, MO 64730 (Gym entrance is at the corner of Pine and Havanah)	September 10	Kennett	6:00 p.m.	Kennett City Hall City Council Room 200 Cedar St. Kennett, MO 63857
August 27	Hannibal	6:00 p.m	Hannibal High School Cafeteria 4500 McMasters Avenue Hannibal, MO 63401	September 11	Sikeston	Noon	Sikeston City Hall City Council Chambers 105 E. Center Sikeston, MO 63801
August 28	Kirkville	Noon	Adair County Courthouse Courtroom 106 W. Washington Street Kirkville, MO 63501	September 11	Cape Girardeau	6:00 p.m.	Cape Girardeau Public Library Oscar Christian Hirsch Community Room 711 N. Clark Street Cape Girardeau, MO 63701

Anyone is welcome to attend the in-person local public hearings at the addresses and times listed above.

Virtual Public Hearings		
Date	Dial-In Information	Start Time
August 29	Dial 1-855-718-6621 Access Code: 2632 660 9221 Password: 0106	Noon
August 29	Dial 1-855-718-6621 Access Code: 2631 415 4923 Password: 0106	6 :00 p.m.

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corresponding meeting number listed above followed by # (pound/hashtag symbol). If prompted for a password, enter the corresponding password listed above. To attend a virtual local public hearing by WebEx video (internet), visit the website www.webex.com. You can also download the Cisco WebEx meetings application on your mobile device, laptop, desktop, or tablet prior to the hearing and join the meeting at the hearing time by entering the corresponding meeting number and password listed above.

To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the WebEx question and-answer session or make comment to the Commission during a WebEx hearing shall register by calling 800-392-4211 by 5:00 p.m. the day before the hearing.

Any individuals needing special accommodations to participate in the hearings should contact the PSC at least ten days prior to the hearing at one of the following numbers: Consumer Services Hotline 1-800-392-4211 or TDD Hotline 1-800-829- 7541.

Additional Ways to Provide Comments and Feedback

If you are unable to attend a public hearing, or if you would like to make written comments or receive additional information, you may contact the PSC directly at:

- Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102
Telephone: (800) 392-4211
Email: pscinfo@psc.mo.gov

In addition, you may also provide comments or request additional information from the OPC, a state agency tasked with representing the interests of the public in proceedings before the PSC, by contacting the OPC directly at:

- Office of the Public Counsel
P.O. Box 2230
Jefferson City, Missouri 65102

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Comments may also be submitted electronically using the PSC’s Electronic Filing Information System (“EFIS”) at https://psc.mo.gov/General/Submit_Comments. From this webpage, click on “Submit comments” under the heading “Submit Comments in Writing.” When submitting comments please reference File No. GR-2024- 0106.

All documents filed as part of the rate review can be found on the PSC’s EFIS at psc.mo.gov/general/efis, click on “Docket Sheet” under the heading “EFIS Shortcuts,” and enter Case No. GR-2024-0106.

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