

5. On Friday, August 30, 2024, while the Company was confirming whether the required notice of the LPHs was sent to e-bills customers, out of an abundance of caution, the Company sent an email with the required LPH notification language to all customers within the Company's SEMO rate district for whom the Company had an email address associated with their account (17,071 customers in total), which included the e-billed SEMO customers. A copy of that email is attached as **Attachment A**. The SEMO area LPHs (in Kennett, Sikeston, and Cape Girardeau) are scheduled for September 10 and 11, 2024. Therefore, SEMO e-billed customers were provided the LPH notification language more than ten days before the SEMO area LPHs are scheduled to be held.

6. Unfortunately, the error resulted in an estimated 6,006 e-billed Liberty Midstates customers in the NEMO and WEMO districts not receiving any of the required LPH notification language from the Company.

7. The Company apologizes for the error and proposes that an additional virtual LPH be scheduled in an effort to mitigate the error.

8. If the Company's proposed additional virtual LPH is approved, the Company commits to sending a separate email to all Liberty Midstates Missouri customers for whom the Company has an email address associated with their account any required LPH notification language ten or more days in advance of that additional virtual LPH.

WHEREFORE, Liberty Midstates requests that the Commission accept this Notice, its apology for the error, and its proposal to hold another virtual LPH as set out herein.

Respectfully submitted,

/s/ Jermaine Grubbs
Jermaine Grubbs MBE #68970
Liberty Utilities (Midstates Natural Gas) Corp. d/b/a
Liberty Utilities

602 S. Joplin Ave.
Joplin, Missouri 64801
Cell Phone: (417) 317-9024
E-Mail: Jermaine.Grubbs@LibertyUtilities.com

Attorney for Liberty Utilities (Midstates Natural
Gas) d/b/a Liberty Utilities

CERTIFICATE OF SERVICE

I hereby certify that the above document was filed in EFIS on this 6th day of September, 2024, and sent by electronic transmission to the Staff of the Commission, the Office of the Public Counsel and counsel for intervenors.

/s/ Jermaine Grubbs