

EC-2024-0372

In good faith I have paid the \$ [REDACTED] that was agreed to. I didn't agree to the other amount of \$ [REDACTED], and don't know where that balance is from.

Please amend the complaint to include \$ [REDACTED] to include into the amount, plus I still ask the Commission to immediately issue a cease and desist of any further disconnection towards my account, as I believe Ameren Missouri is manipulating the amounts I owe and they are using threatening methods of not responding back to me in order to force a higher payment.

Ameren Missouri at this point is a danger to my account and my services and I do not trust them.

I urge the Commission to issue a permanent injunction of a cease and desist until Ameren Missouri and their representatives are more transparent and have accurate account information.

Brett Felber

Attached are the payments and another audio.