

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Request of Liberty)
Utilities (Midstates Natural Gas) Corp.)
d/b/a Liberty to Implement a General Rate)
Increase for Natural Gas Service in the)
Missouri Service Areas of the Company)

File No. GR-2024-0106

ORDER SETTING ADDITIONAL LOCAL PUBLIC HEARING

Issue Date: September 13, 2024

Effective Date: September 13, 2024

On September 6, 2024, Liberty Utilities (Midstates Natural Gas) d/b/a Liberty filed a request for an additional virtual local public hearing. The request was due to Liberty not providing notice of the previously scheduled local public hearings to all of its customers. Liberty acknowledged that an estimated 6,006 paperless billing customers in its Northeast Missouri and Western Missouri service areas did not receive any notification of Liberty’s local public hearings.

The Commission set a time for responses to Liberty’s request, but no responses were received.

The Commission finds Liberty’s request reasonable and will direct an additional virtual local public hearing to be held via video and telephone conference. This virtual local public hearing does not require a computer or smart phone to attend and can be attended with a standard phone connection.

In addition to Liberty being ordered to provide notice to each of its customers, the Commission will specifically order Liberty to provide notice to all email addresses it has

associated with accounts in Northeast Missouri and Western Missouri service areas which should include at least all 6,006 paperless billing customers in those service areas.

THE COMMISSION ORDERS THAT:

1. Liberty's request for an additional virtual local public hearing is granted.
2. A virtual local public hearing is scheduled to begin at noon on Thursday, September 26, 2024, via the video and teleconferencing service WebEx.
 - a. To attend the hearing by **telephone**, at the time of the hearing call toll free 1-855-718-6621, listen to the prompt and enter the meeting number 2633 364 4186, followed by # (pound/hashtag symbol). If prompted for a password, enter 0106. If on a telephone, press the star key (*) and the number 6 to mute and unmute.
 - b. To attend the hearing by **internet**, visit the website at www.webex.com or download the Cisco WebEx Meetings application. At hearing time, enter the meeting number 2633 364 4186. The password is 0106.
3. The Commission's Public Policy and Outreach Department shall make an informal presentation and conduct a question-and-answer session for the public at the beginning of the local public hearing. Public testimony will begin at the conclusion of the question and answer session.
4. Liberty, Staff, and OPC shall make a representative available to address substantive issues during the question-and-answer session. Any other party may also choose to have a representative present.
5. If possible, members of the public wanting to participate in the hearing should register by sending their first and last name (and whether connection will be via internet or by phone) to pscinfo@psc.mo.gov, or by calling (800) 392-4211 no later than 5:00 p.m. the day before the hearing.

6. Any person needing an accommodation to participate in the hearing should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

7. Comments may be submitted to the Commission in writing by mailing the comment to the Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102, or electronically using the Commission's electronic filing system at https://psc.mo.gov/General/Submit_Comments. When submitting comments, please reference File No. GR-2024-0106.

8. No later than ten days before the local public hearing, Liberty shall provide notice of the public hearing to each of its customers, and shall file a status report with the Commission detailing the notice, and how and when it was delivered. Such notice shall be as agreed to by the parties and set forth in Staff's *Filing of Local Public Hearing Notice*,¹ with the addition this order's meeting access information. Additionally, Liberty shall provide notice to all email addresses it has associated with accounts in its Northeast Missouri and Western Missouri service areas which should include at least all 6,006 paperless billing customers in those service areas.

9. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

¹ Filed June 11, 2024.

Charles Hatcher, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
On the 13th day of September, 2024

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 13th day of September 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 13, 2024

File/Case No. GR-2024-0106

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

Liberty (MNG)

Diana Carter
428 E. Capitol Avenue, Suite 303
Jefferson City, MO 65101
diana.carter@libertyutilities.com

Liberty (MNG)

James Fischer
2081 Honeysuckle Lane
Jefferson City, MO 65109
jfisherpc@aol.com

Liberty (MNG)

Jermaine Grubbs
601 S. Joplin Ave.
Joplin, MO 64801
jermaine.grubbs@libertyutilities.com

**Missouri School Boards'
Association**

Terry Jarrett
306 Monroe St.
Jefferson City, MO 65101
terry@healylawoffices.com

MO PSC Staff

Scott Stacey
200 Madison Street
Jefferson City, MO 65101
scott.stacey@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Anna Martin
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
anna.martin@opc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.