

FILED

SEP 16 2024

FORMAL COMPLAINT FORM

Missouri Public Service Commission

Attach extra pages as necessary.

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Ryan P Dooley (Your name here)

Complainant,

v.

Ameley (Utility's name here)

Respondent,

File No.

(PSC fills this in)

FORMAL COMPLAINT

1. Complainant resides at:

[Redacted address] (Address of complainant)

[Redacted city] (City) [Redacted state] (State) [Redacted zip] (Zip Code)

2. The utility service complained of was received at:

- a. Complainant's address listed in paragraph 1.
b. A different address:

SAME (Address where service is provided, if different from Complainant's address)

(City) (State) (Zip Code)

3. Respondent's address is:

(Address of complainant)

(City)

(State)

(Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$

(If your complaint is about money state how much is in dispute here.)

6. Complainant now requests the following relief:

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

MY CASE WORKER AND REPRESENTATIVE FEEL LIKE THE DEPOSITS CAN BE BETTER USED IN PAYING THE PRINCIPAL BILL NOT BEING TAKEN ADVANTAGE AND MIS REPRESENTED BECAUSE I'M FINANCIALLY BURDEN

7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

- SAME -

8. The Complainant has taken the following steps to present this matter to the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

1. CALLED Amara
2. CONTACTED CASE WORKER
3. WE TALKED TO ATTORNEY
4. CALLED MISSOURI PUBLIC SERVICE

SEP-12-2024

Date



Complainant's Phone Number

Signature of Complainant

RYAN P DOOLEY

Complainant's Printed Full Name

Alternate Contact Number

Complainant's E-mail Address

Attach additional pages, as necessary. Attach copies of any supporting documentation. Do not send originals of any supporting documentation.

Ryan Dooley



SAINT LOUIS MO 630



11 SEP 2024 PM 5 L

SECRETARY OF THE MISSOURI PUBLIC SERVICE COM.

ATT: DATA CENTER P.O. BOX 360

JEFFERSON CITY MO 65102-0360

65102-036060

