

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Request of Liberty	)	
Utilities (Midstates Natural Gas) Corp.	)	
d/b/a Liberty to Implement a General Rate	)	Case No. GR-2024-0106
Increase for Natural Gas Service in the	)	
Missouri Service Areas of the Company	)	

**LIBERTY MDSTATES’ STATUS REPORT REGARDING NOTIFICATION OF  
CUSTOMERS OF SEPTEMBER 26, 2024 VIRTUAL LOCAL PUBLIC HEARING**

COMES NOW Liberty Utilities (Midstates Natural Gas) Corp. d/b/a Liberty (“Liberty Midstates” or the “Company”), by and through counsel, and for its Notice to the Missouri Public Service Commission (“Commission”) states as follows:

1. On September 6, 2024, Liberty Midstates filed a request for an additional virtual local public hearing (“LPH”) to mitigate a prior error.
2. On September 13, 2024, the Commission issued an *Order Setting Additional Local Public Hearing*, which scheduled an additional LPH for September 26, 2024 and included the following directive in ordering paragraph 8:

No later than ten days before the local public hearing, Liberty shall provide notice of the public hearing to each of its customers, and shall file a status report with the Commission detailing the notice, and how and when it was delivered. Such notice shall be as agreed to by the parties and set forth in *Staff’s Filing of Local Public Hearing Notice*, with the addition this order’s meeting access information. Additionally, Liberty shall provide notice to all email addresses it has associated with accounts in its Northeast Missouri and Western Missouri service areas which should include at least all 6,006 paperless billing customers in those service areas.

3. The Company accordingly files this Status Report detailing the notice, and how and when it was delivered.
4. Since the Commission’s *Order Setting Additional Local Public Hearing* was issued September 13, the additional LPH was scheduled for September 26, and ten days advance

notification timeframe, the Company worked as swiftly as possible to coordinate the required notices, including coordinating with a printing vendor to specially bring in personnel over the weekend to print postcards.

5. Mailed Notice: The Company deposited in first class mail 52,482 postcards to all Missouri Midstates customers with the required additional virtual LPH notification language at the U.S. Postal Office in Joplin Missouri (64801) on September 16, 2024. A copy of the postcard is attached as **Attachment A**.

6. E-Mailed Notice: On September 16, 2024, the Company sent an email with the required additional virtual LPH notification language to all accounts in its Northeast Missouri and Western Missouri rate districts for which it has an email address associated, which totaled 10,365 email addresses and which included the approximate 6,006 paperless billing customers in those rate districts. A copy of that email is attached as **Attachment B**.

**WHEREFORE**, Liberty Midstates requests that the Commission accept this Status Report.

Respectfully submitted,

/s/ Jermaine Grubbs  
Jermaine Grubbs MBE #68970  
602 S. Joplin Ave.  
Joplin, Missouri 64801  
Cell Phone: (417) 317-9024  
E-Mail: [Jermaine.Grubbs@LibertyUtilities.com](mailto:Jermaine.Grubbs@LibertyUtilities.com)

Attorney for Liberty Utilities (Midstates Natural Gas) d/b/a Liberty

**CERTIFICATE OF SERVICE**

I hereby certify that the above document was filed in EFIS on this 16th day of September, 2024, and sent by electronic transmission to the Staff of the Commission, the Office of the Public Counsel and counsel for intervenors.

/s/ Jermaine Grubbs