

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Cordney Jack Travis,)	
)	
Complainant,)	
)	File No. WC-2019-0324
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent)	

ORDER DIRECTING COMPLAINANT TO RESPOND

Issue Date: August 28, 2019

Effective Date: August 28, 2019

Cordney Jack Travis filed a complaint against Missouri-American Water Company ("Missouri-American") on April 19, 2019. A prehearing conference was held on July 23, 2019, and Mr. Travis participated by phone. By agreement of the parties, including Mr. Travis, the parties submitted a proposed procedural schedule that included pre-filed testimony to be filed by Mr. Travis.

The Commission issued a procedural schedule establishing August 23, 2019, as the date by which Mr. Travis was to have filed his direct testimony. Mr. Travis failed to file his direct testimony as required by Commission order. On August 27, 2019, Missouri-American filed a motion to dismiss.

Commission Rule 4 CSR 240-2.116(3) provides that "[a] party may be dismissed from a case for failure to comply with any order issued by the commission[.]" The Commission will not dismiss Mr. Travis as a party without giving Mr. Travis the opportunity

to explain why his pre-filed testimony deadline was missed. If Mr. Travis does not file this explanation, his complaint may be dismissed.

THE COMMISSION ORDERS THAT:

1. No later than September 9, 2019, Cordney Jack Travis shall file an explanation of why his pre-filed testimony deadline was missed.
2. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff

Morris L. Woodruff
Secretary

Charles Hatcher, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 28th day of August, 2019.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28th day of August 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

August 28, 2019

File/Case No. WC-2019-0324

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@ded.mo.gov

Cordney Jack Travis

Cordney J Travis
1922 Damato Court
St. Louis, MO 63136-3744

**Missouri Public Service
Commission**

Travis Pringle
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
Travis.Pringle@psc.mo.gov

**Missouri-American Water
Company**

Jennifer L Hernandez
312 E. Capitol Avenue
PO Box 456
Jefferson City, MO 65102
jhernandez@brydonlaw.com

**Missouri-American Water
Company**

Timothy W Luft
727 Craig Road
St. Louis, MO 63141
Timothy.Luft@amwater.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.