

EC-2024-0372

Also another item or exhibit request I want to bring to the Commissions attention, while it is fresh on my mind. Please look very closely at the EOA filing and Quash filed by Tueth Keeney, (I'll keep their name short so I don't write it all out).

While, I will bring up relitigated information, please pay attention to the exhibit in which Ameren Missouri or Ameren Missouri's Regulatory Department openly admitted to the following.

"Q Have you personally downloaded a confirmation email and been able to edit the message."

A. "Yes, I have. During the course of my investigation I personally -- well, I found out how easy it was to edit emails. I downloaded emails from my personal email box and was able to edit those, not only from Ameren but from other sources of email I received."

In Tueth Keeney's filing for their Motion to Quash the exact words follow.

" Felber requests that Ameren bring all personal and corporate owned computers and server to the deposition so that Felber can purportedly inspect and search for forged or altered documents.

"Setting aside the fact that Felbers's forgery allegations are false and inflammatory."

I guess my question or asking for a response is that even though Ameren openly admitted to altering during the evidentiary hearing. Excuse me "editing" as they call it, now they didn't do any of that?

So now it is okay for Ameren Missouri to lie about not only what they did, but further Tueth Keeney's filing, contradicts what Ameren Missouri openly admitted? They openly admitting to altering, or editing and from a personal email in box.

So yes, their computer would have a data log of that and would be traceable by internal cookies and data segments.

As another FYI to the Commission to the date and time of this filing, Ameren Missouri still hasn't reached out to me about my account or account details and further they have not suspended the other portion as instructed by the Commission.

Just thought I would bring those up, therefore I don't have to elaborate much on them.

At this point, not only is Ameren Missouri wasting my time, but also the Commissions time and utilization of resources and money. This matter has hit the level of stupidity on the grounds that Ameren Missouri is all over the place with their responses. Each counsel has a different position or statement to the facts presented.

I come today in hopes of a remedy between I, Staff and Counsel to put an end to this today.

I think Ameren has a major transparency problem based off the audio calls. They've been working on customer service in all my complaints ever filed for the last almost 8 years. They've had eight years to improve and do better.

Whether being calm or argumentative, it is the same result with their customer service team. The audio clearly shows who the actual bully is. (Not me)

This brings me to my next question, did Ameren really send the Staff all the actual recordings or only the ones they wanted them to hear? I'm going to go with only the ones they wanted Staff to hear.

Plus now, they've gone from editing, altering Ameren documents and other source documents, to this new counsel stating they didn't.

I really do hope that Ameren keeps copies of this, because it's just becoming stupid in general. Waste of my money and resources, along with the Commission's money and resources.

Also, I'm surprised that Ameren Missouri didn't post the original payment agreement in the certified letter that was sent to them. That was included. Instead they purposely left it out.

I also don't see how Staff agrees with Ameren Missouri when they've found violations committed in the past and no one seems to execute on those. In the matter this does go to an evidentiary hearing, I would like to see Staff aggressively pursue Ameren for violations pertaining to the audio and account information and records availability during normal business hours.

Oh and the only reason I haven't sent in the energy reports or daily kilowatt reports, is because of my exact suspicions, they've perjured themselves so much that they are hard to believe. Ameren has committed so much fraud against me that they aren't entitled and don't deserve it.

Ameren Missouri to date hasn't sent me one document I've asked for. So therefore, they aren't entitled to my documents. It is a two way street, not a one way street.

That's between this matter and any other matter.

As I said before, I'd like to resolve and put an end to this matter today. It is getting not only ridiculous, but stupid, because the Respondent doesn't want to take responsibility for their actions.

Which brings me back to what I've said in the past. I have never seen a Corporation commit this much fraud and gross amount of fraud.

Look forward to Ameren Missouri changing their comments regarding this today, but seriously, lets resolve this. I'm sure the Commission, I and others have more important things to do.

It starts with Ameren taking a degree of responsibility. What responsibility they take to that degree has yet to be seen.

Brett Felber

I also don't like calling things stupid or ridiculous, but this is becoming very ridiculous.