

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at its Office in Jefferson City, Missouri on the 25th day of September, 2024.

In the Matter of the Commission's Proposed Rule)
20 CSR 4240-10.175 Relating to Customer)
Information of Electrical Corporations, Gas)
Corporations, Heating Companies, Certain Water)
Corporations and Certain Sewer Corporations)

File No. OX-2025-0106

**FINDING OF NECESSITY AND ORDER DIRECTING PROPOSED RULE
20 CSR 4240-10.175 BE FILED FOR PUBLICATION**

Issue Date: September 25, 2024

Effective Date: September 25, 2024

The Commission has undertaken this rulemaking to prevent the misuse of personally identifiable customer information.

The Commission finds that the rule is necessary to protect the public interest and to carry out the purposes of the statute that granted the rulemaking authority. The Commission will seek further comments from interested stakeholders during the rulemaking process.

THE COMMISSION ORDERS THAT:

1. The Secretary of the Commission shall file the proposed rule with the Secretary of State for publication in the Missouri Register as a proposed rulemaking.
2. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Hahn, Ch., Coleman, Holsman
and Mitchell CC., concur.
Kolkmeier, C., absent.

Dippell, Chief Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 25th day of September 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 25, 2024

File/Case No. OX-2025-0106

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.