

From: Aquilla Canada <[REDACTED]>
Sent: Wednesday, September 25, 2024 6:18 PM
To: EFIS
Cc:

FILED
September 26, 2024
Data Center
Missouri Public
Service Commission

Subject: Re: Commission Notice for Case No. EC-2024-0111

This email is being sent in response to the notice of complaint EC-2024-0111 closing. On behalf of the Complainants, Aquilla Canada and Dranel Clark. We would like to file an appeal. To the Rehearing request. On this day September 25th, 2024.

For the following reason, but not limited to:

Dranel Clark never received his time to speak and/or testify during the Evidentiary hearing. As he was told he would have the opportunity to do so. Furthermore, the credit amount of \$[REDACTED]. Is completely ridiculous and outlandish to the violation discovered. That has in fact effected the billing statement since it took place unnecessarily. Along with other issues that were submitted on August 8th and on September 4th. We have waited for a response since August. After being told multiple times we would be informed. The Commission has decided to close the complaint without due process justly taking place. Unfortunately this has left us with no choice but to also presue. Litigation investigations and lawsuit filings. Wheather the Commission agrees to a appeal or not. We will proceed without prejudice. We have followed all procedures, request, and guidelines. Presented by the Missouri Public Service Commission.

We ask for this appeal request to be entered into the efics system immediately.

Thank you in advance for your assistance in this matter.

Aquilla Canada and Dranel Clark

On Mon, Sep 23, 2024, 2:24 PM EFIS <efis@psc.mo.gov> wrote:

Missouri Public Service Commission

Commission Notice

Case No.	EC-2024-0111 - Item 277
Type of Case	Complaint
Style of Case	Dranel Clark and Aquilla Canada, Complainants v. Union Electric Company d/b/a Ameren Missouri, Respondent

Filed on Behalf of [Commission \(Other\)](#)

Type of Filing Notice

Title of Filing Notice Closing File

Date Filed 9/23/2024 2:24 PM

Effective Date 9/23/2024

Case Closure Date 9/23/2024

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Missouri Public Service Commission 200 Madison Street, PO Box 360 Jefferson City, MO 65102-0360