

OPERATOR SERVICES*

BUSY VERIFICATION SERVICE

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provisions of Busy Interrupt involve an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

1.	Per Request	Charge
	(a) Line Status	\$1.50
	(b) Busy Interrupt	1.75

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

(D)

*Operator Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(N)

(D) Deleted text

(N) New text

Issued: January 16, 2009

Effective: February 15, 2009

Issued by:

Dave Beier
Vice President-Regulatory
64 North Clark
Sullivan, MO 63080

OPERATOR SERVICES

BUSY VERIFICATION SERVICE

A. GENERAL

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5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

1.	Per Request	Charge
	(a) Line Status	\$1.50 (I)
	(b) Busy Interrupt	1.75 (I)

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

(I) Increase in rate

Issued: April 21, 2004
Issued By:

Effective: May 21, 2004
Dave Beier, Vice President-Regulatory
Fidelity Telephone Company
64 N. Clark
Sullivan, MO 63080

FIDELITY TELEPHONE COMPANY

4th Revised Sheet No. 29
Replaces 3rd Revised Sheet No. 29

OPERATOR SERVICES

RECEIVED

BUSY VERIFICATION SERVICE

MAY 12 1998

A. GENERAL

MO. PUBLIC SERVICE COMM

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
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4. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service

1. Per Request	Charge
(a) Line Status	\$1.00
(b) Busy Interrupt	1.25

CANCELLED

MAY 21 2004
by 5th RS 29
Public Service Commission
MISSOURI

D
D

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

D

Issued: May 12, 1998

Issuing Officer:
Kent Bliss

Effective: June 16, 1998

Vice President-Revenues
64 N. Clark St.
Sullivan, MO 63080

FILED

JUN 16 1998

MISSOURI
Public Service Commission

Fidelity Telephone Company

3rd Revised Sheet No. 29
Replaces 2nd Revised Sheet No. 29

OPERATOR SERVICES

RECEIVED

JUN 21 1993

BUSY VERIFICATION SERVICE

MISSOURI
Public Service Commission

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

CANCELLED

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

JUN 16 1993
By 444RS#29
Public Service Commission
MISSOURI

1. Per Request	Charge	
(a) Line Status	\$1.00 ¹	+
(b) Busy Interrupt	1.25 ¹	+

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

¹ See P.S.C. MO No. 1 Original Sheet No. 29.3

Issued: June 21, 1993

Issuing Officer:
Kenneth Matzdorff
Vice President
64 N. Clark St.
Sullivan, MO 63080

Effective: July 21, 1993

FILED

JUL 21 1993
92-306

MO. PUBLIC SERVICE COMM.

P.S.C. Mo.-No. 1

Fidelity Telephone Company

2nd Revised Sheet 29
Cancels 1st Revised Sheet 29
For All Exchanges

OPERATOR SERVICES

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MAY 2 1988

BUSY VERIFICATION SERVICE

MISSOURI (N)
Public Service Commission

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.

The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.

5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

1. Per Request	Charge
(a) Line Status	\$.75
(b) Busy Interrupt	\$ 1.00

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

CANCELLED
JUL 21 1993
BY 322 RS #29
Public Service Commission
MISSOURI

Issued: 5/2/88

John T. Davis, President
64 North Clark
Sullivan, Missouri 63080

Effective: 7/1/88

JUL 1 1988
84-222 et al.
Public Service Commission

(N)

FORM NO. 13 P.S.C.MO. No. 1 1st ~~Original~~ SHEET No. 29

Cancelling P.S.C.MO. No. 1 ~~Revised~~ ~~Original~~ SHEET No. 29

Fidelity Telephone Company For Sullivan
Name of Issuing Corporation Community, Town or City

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Held for Future Use

DEC 12 1986

MISSOURI
Public Service Commission

CANCELLED
JUL 1 1988
BY 24 R.S. #29
Public Service Commission
MISSOURI

FILED
JAN 1 1987
TA0877
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 9, 1986 DATE EFFECTIVE January 1, 1987
month day year month day year

ISSUED BY John T. Davis name of officer President Sullivan, MO address
title

FIDELITY TELEPHONE COMPANY
Name of Issuing Corporation

For

SULLIVAN
Community, Town or City

RECEIVED

OCT 25 1977

MOBILE DIAL TELEPHONE SERVICE

MISSOURI

Public Service Commission

1. GENERAL (Continued)

- I. Liability of the Customer. The customer is liable for damage to Telephone Company owned equipment in case of fire, theft, vandalism, etc., and will be billed at current replacement costs.
- J. Power. Customers must furnish suitable power for proper operation of services and facilities.
- K. Rules and Regulations. For rules and regulations not specified herein, see "Rules and Regulations applying to all customer contracts."
- L. Restoration Charges. See "Restoration Charges"

2. RATES AND CHARGES

A. Local Service (Mobile unit, one crystal, antenna, call signal and busy signal)

Inst or move to another vehicle	Monthly Rate
\$45.00	\$45.00
	32.50**

B. When the radio equipment for service is furnished by the subscriber.

C. Roamer Service (To and from roamers)

CANCELLED

- (1) Local Message Charge
30¢ for first three minutes
10¢ for each additional minute

JAN 1 1987

- (2) Long Distance
Long Distance Rates Apply

BY 1st R.S. 29
PUBLIC SERVICE COMMISSION
OF MISSOURI

D. Optional Equipment

- (1) Additional channel capabilities \$ 7.50 \$ 1.00
- (2) Horn Relay Kit 7.50 .75
- (3) Horn Control Switch 5.00 .25

E. Special Equipment and Arrangements Rate Based on Cost

** Includes a \$7.50 charge per month per unit for maintenance, excluding parts.

* Indicates new rate or text
+ Indicates change

FILED
DEC 1 1977

DATE OF ISSUE October 26, 1977
month day year

Public Service Commission
DATE EFFECTIVE December 1, 1977
month day year

ISSUED BY Evan R. Copsey
name of officer

President Sullivan, Missouri
title address

OPERATOR SERVICES

Directory Assistance Service*

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.
2. Rates and charges do not apply to the following:
 - Calls placed from mobile/marine, public and semi-public telephones.
 - Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
 - Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.
3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

		Per Call
1.	555-1212	\$.60
2.	411 Calls	\$.60

(D)

*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(N)

(D) Deleted text
(N) New text

Issued: January 16, 2009
Issued by:

Dave Beier
Vice President-Regulatory
64 North Clark
Sullivan, MO 63080

Effective: February 15, 2009

OPERATOR SERVICES

Directory Assistance Service

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area. Directory assistance call completion charges apply when the directory assistance operator automatically completes the call to the requested number, at the customer's option.

(N)
|
(N)

2. Rates and charges do not apply to the following:

- Calls placed from mobile/marine, public and semi-public telephones.
- Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
- Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
- Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.

3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

	Per Call
1. 555-1212	\$.60
2. 411 calls	\$.60
3. Directory Assistance Call Completion, each	\$.75 (N)

(N) new rate and text

Issued: May 21, 2008

Effective: June 20, 2008

Issued By:

Dave Beier, Vice President – Regulatory
Fidelity Telephone Company
64 N. Clark
Sullivan, MO 63080

OPERATOR SERVICES

Directory Assistance Service

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.
2. Rates and charges do not apply to the following:
 - Calls placed from mobile/marine, public and semi-public telephones.
 - Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
 - Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.
3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

		Per Call
1.	555-1212	\$.60 (I)
2.	411 Calls	\$.60 (I)

(I) Increase in rate

Issued: April 21, 2004
Issued By:

Effective: May 21, 2004
Dave Beier, Vice President-Regulatory
Fidelity Telephone Company
64 N. Clark
Sullivan, MO 63080

CANCELLED
June 20, 2008
Missouri Public
Service Commission

FILED
MO PSC

OPERATOR SERVICES

RECEIVED

Directory Assistance Service

MAY 12 1998

A. GENERAL

MO. PUBLIC SERVICE COMM

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.

2. Rates and charges do not apply to the following:

- Calls replaced from mobile/marine, public and semi-public telephones.
- Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
- Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
- Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.

3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

		Per Call	
1.	555-1212	\$.45	D
2.	411 Calls	.45	D

CANCELLED

MAY 21 2004
3rd Rev. 29.1
Public Service Commission
MISSOURI

FILED

JUN 16 1998

**MISSOURI
Public Service Commission**

Issued: May 12, 1998

Issuing Officer:
Kent Bliss
Vice President-Revenues
64 N. Clark St.
Sullivan, MO 63080

Effective: June 16, 1998

OPERATOR SERVICES

RECEIVED

JUL 23 1993

Directory Assistance Service

A. GENERAL

MO. PUBLIC SERVICE COMM.

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.
2. Rates and charges do not apply to the following:
 - Calls placed from mobile/marine, public and semi-public telephones.
 - Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patients rooms.
 - Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
 - Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.
3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant. +

CANCELLED

B. RATES

	Per Call
1. 555-1212	\$.45 ^{1.}
2. 411 Calls	.45 ^{1.}

^{1.} See P.S.C. MO No. 1 Original Sheet No. 29.3

JUN 18 1998
 By AndRS#29.1
Public Service Commission
MISSOURI

FILED

AUG 22 1993

MO. PUBLIC SERVICE COMM.

Issued: July 23, 1993

Issuing Officer:
 Kenneth Matzdorff
 Vice President
 64 N. Clark St.
 Sullivan, MO 63080

Effective: August 22, 1993

OPERATOR SERVICES

Directory Assistance Service (Cont'd)*

C. CONDITIONS

1. An allowance of one (1) dialed call per month is provided without charge for each of the following:
 - Access line, call distributor and business answering line.
 - Wide Area Telecommunications Service Line.
 - Private Branch Exchange central office trunk.
2. No credit will be given for any unused portion of the allowance.
3. Call allowances are not transferrable between accounts of the same customer.

(D)

*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(N)

(D) Deleted text

(N) New text

Issued: January 16, 2009

Effective: February 15, 2009

Issued by:

Dave Beier
Vice President-Regulatory
64 North Clark
Sullivan, MO 63080

OPERATOR SERVICES

Directory Assistance Service (Cont'd)

C. CONDITIONS

1. An allowance of one (1) dialed call per month is provided without charge for each of the following: (l)
 - Access line, call distributor and business answering line.
 - Wide Area Telecommunications Service Line.
 - Private Branch Exchange central office trunk.
2. No credit will be given for any unused portion of the allowance.
3. Call allowances are not transferable between accounts of the same customer.

(l) Increase in rate

Issued: April 21, 2004
Issued By:

Effective: May 21, 2004
Dave Beier, Vice President-Regulatory
Fidelity Telephone Company
64 N. Clark
Sullivan, MO 63080

Cancelled
February 15, 2009
Missouri Public
Service Commission
JI-2009-0518

FILED
MO PSC

P.S.C. Mo. No. 1

Fidelity Telephone Company

Original Sheet 29.2

OPERATOR SERVICES

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Directory Assistance Service (con't.)

JUN 21 1993

(N)

C. CONDITIONS

MISSOURI
Public Service Commission

1. An allowance of three (3) dialed calls per month is provided without charge for each of the following:
 - Access line, call distributor and business answering line.
 - Wide Area Telecommunications Service Line.
 - Private Branch Exchange central office trunk.
2. No credit will be given for any unused portion of the allowance.
3. Call allowances are not transferable between accounts of the same customer.

(N)

CANCELLED

MAY 21 2004
154RS29.2
Public Service Commission
MISSOURI

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JUL 21 1993

92-306

MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:
Kenneth Matzdorff
Vice President
64 N. Clark St.
Sullivan, MO 63080

Effective: July 21, 1993

INTERIM RATES

The rates included in the following rate categories are interim and a portion of said rates may be subject to refund to the extent necessary to comply with the Commission's orders in Case No. TR-92-306.

Late Payment of Service

Bill Reprint Service

Line Trap Service

Directory Listings

- Additional line of information
- Additional directory listings
- Nonpublished service
- Nonlisted service

Move and Change Charges

- A move requiring only central office work (Business and Residence)

Reconnection Charge

Installation Charges

- Business first access line to demarcation point
- Residence to demarcation point

Local Operator Services

- Line status
- Busy interrupt

Directory Assistance

- 555-1212
- 911 Calls

Long Distance Operator Services

- Operator station-to-station
- Person-to-person
- Line status verification
- Busy interrupt

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JUN 21 1993

**MISSOURI
Public Service Commission**

CANCELLED

JUN 16 1998

By LS+RS#29.3
Public Service Commission
MISSOURI

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JUL 21 1993
92 - 306
MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:
Kenneth Matzdorff
Vice President
64 N. Clark St.
Sullivan, MO 63080

Effective: July 21, 1993

ENHANCED BUSINESS SERVICES

RECEIVED

FEB 10 1989

A. GENERAL

MISSOURI

1. Enhanced Business Services (EBS) is a service offering enhanced features on Business One Party Touch Tone Local Exchange Service. The service is limited to customers with a minimum of two access lines.

Public Service Commission

B. CONDITIONS

1. Enhanced Business Services is offered in two different versions:
 - a. EBS I - offered to customers with 2 - 6 lines.
 - b. EBS II - offered to customers with 2 - 500 lines.
2. Customer premise equipment must be compatible with the services and equipment provided by the Company.
3. The minimum charge for Enhanced Business Services shall be one month.
4. Touch tone service is necessary in order to have the Enhanced Business Services features. Touch tone service is provided at the rates specified elsewhere in this tariff.
5. Any combination of Enhanced Business Services features listed in paragraph C. may be added to access lines with an EBS group with the following exceptions:
 - a. Call Waiting and Busy Call Forward are mutually exclusive. Both services can not be available on the same line.
 - b. Enhanced Business Services features can only be added in accordance with the availability identified for each feature for the particular EBS service subscribed to (i.e. EBS-I or EBS-II).
 - c. Abbreviated Dialing Features have the following limitations:

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Effective:

FILED

Issued by
Robert C. Schoonmaker, VP-Finance
64 North Clark St.
Sullivan, MO 63080

APR 1 1989

Public Service Commission

CANCELLED - Missouri Public Service Commission - 12/01/2024 - JI-2025-0071

Fidelity Telephone Company For
Name of Issuing Corporation

Sullivan
Community Telephone City

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DEC 12 1986

MISSOURI

Public Service Commission

CANCELLED

APR 1 1989

BY 200 P.S.#30
Public Service Commission
MISSOURI

FILED

JAN 1 1987

TA0877

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 9, 1986
month day year

DATE EFFECTIVE January 1, 1987
month day year

ISSUED BY John T. Davis name of officer

President
title

Sullivan, MO
address

FIDELITY TELEPHONE COMPANY
Name of Issuing Corporation

For

SULLIVAN
Community, Town or City

RECEIVED

MOBILE DIAL TELEPHONE SERVICE

OCT 23 1977

MISSOURI

Public Service Commission

3. PAGING RATES

Inst or move to another vehicle Monthly Rate

A. Paging Service (Tone Signal)
(including batteries & recharger)

\$12.00

CANCELLED

JAN 1 1987

BY 1st R.S. 30
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

DEC 1 1977

Public Service Commission

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE October 26, 1977
month day year

DATE EFFECTIVE December 1, 1977
month day year

ISSUED BY Evan R. Copsy President Sullivan, Missouri
name of officer title address

FIDELITY TELEPHONE COMPANY

Original Page 31

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ENHANCED BUSINESS SERVICES

FEB 10 1989

B. CONDITIONS (Continued)

MISSOURI

Public Service Commission

- 1. Long Speed Calling and Short Speed Calling are mutually exclusive for a given EBS line. Only one of the two services can be subscribed to.
- 2. Long Speed Calling and Group Speed Calling or Convenience Calling are mutually exclusive for a given EBS line. Only one of these services can be subscribed to. However, Group Speed Calling or Convenience Calling and Short Speed Calling can be subscribed to simultaneously.

C. DESCRIPTION OF SERVICE FEATURES

1. Basic Features

- a. Direct Inward Dialing(EBS-I/EBS-II) - Calls to individual EBS lines may be dialed directly to the line from an outside line.
- b. Direct Outward Dialing:
 - 1. EBS-I - Calls to outside lines may be dialed using the standard calling sequence.
 - 2. EBS-II - Calls to outside lines may be dialed by dialing 9 and the standard calling sequence.
- c. Station to Station Dialing(EBS-II) - This feature allows an EBS subscriber to complete a call to other lines within the same EBS group by dialing the last one to four digits of the line number. The EBS customer selects the number of digits to be dialed.

2. Add-on Features

- a. Busy Transfer(EBS-I/EBS-II) - Allows calls routed to a busy station to be rerouted automatically to another station within the group.
- b. Call Forwarding(EBS-I/EBS-II) - When activated all, incoming calls to the line are forwarded to another preselected line.

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 Robert C. Schoonmaker, VP-Finance
 64 North Clark St.
 Sullivan, MO 63080

Public Service Commission

FIDELITY TELEPHONE COMPANY

Original Page 32

ENHANCED BUSINESS SERVICES

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FEB 10 1989

C. DESCRIPTION OF SERVICE FEATURES (Continued)

MISSOURI
Public Service Commission

- c. Call Hold(EBS-I/EBS-II) - This feature allows an EBS subscriber to place an established call on hold freeing the subscriber's line to originate another call, use call pickup, retrieve a waiting call, or return to a previously held call.
- d. Call Pickup(EBS-I) - Allows the EBS-I subscriber to answer any ringing phone within the group by dialing a code.
- e. Call Pickup Group(EBS-II) - This feature allows the EBS-II subscriber to answer a call to an unattended station in the same call pickup group. With EBS-II a customer can establish up to 50 call pickup groups within the subscriber's total call group. Each EBS line can belong to only one call pickup group and can only answer calls to other lines within that pickup group.
- f. Call Transfer(EBS-I/EBS-II) - Allows a subscriber to transfer a call to another line either within or outside the EBS customer group.
- g. Call Waiting(EBS-I/EBS-II) - Alerts a subscriber who is using his EBS line that another call is waiting. Audible ringback is returned to the calling party instead of a busy tone. This feature also allows the subscriber to dial a code before placing a call to cancel Call Waiting for the duration of that call. Once the call has been terminated the Call Waiting feature is automatically reactivated.
- h. Directory Number Hunt(EBS-I/EBS-II) - Permits incoming calls to be switched to an idle line based upon a predesignated hunting sequence.

CANCELLED - Missouri Public Service Commission - 12/01/2024 - JI-2025-0071

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APR 1 1989

Public Service Commission

Issued: February 10, 1988

Effective:

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 Robert C. Schoonmaker, VP-Finance
 64 North Clark St.
 Sullivan, MO 63080

FIDELITY TELEPHONE COMPANY

Original Page 33

ENHANCED BUSINESS SERVICES

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FEB 10 1989

C. DESCRIPTION OF SERVICE FEATURES (Continued)

MISSOURI
Public Service Commission

- i. Distinctive Ringing(EBS-I/EBS-II) - Provides the subscriber with different ringing patterns for calls originating inside or outside the EBS customer group. In addition a different signal is provided on Call Waiting, if the customer subscribes, for calls originating inside or outside the EBS customer group.
- j. Don't Answer Transfer(EBS-I/EBS-II) - Automatically transfers terminating calls encountering no answer to a predesignated line within the group if the call is not answered within a preselected number (two to ten) of ring cycles.
- k. Intercom(EBS-I) - Allows the subscriber to EBS-I to dial other lines in the EBS group, by dialing the pound sign (#) and a single digit.
- l. Restricted Station Options(EBS-I/EBS-II) - Allows the EBS subscriber to predesignate limitations on incoming and outgoing calls to/from an EBS line. Incoming calls may be restricted to calls from the EBS group. Each EBS line may have two different levels of outgoing restrictions. Outgoing restrictions might include EBS group only, local calling only, intraLATA calling only, or interLATA calling only, for example. Limitations may apply and specific restrictions desired must be discussed with the Telephone Company. Each requested restriction is counted as a separate basic feature.
- m. Three Way Conference Calling(EBS-I/EBS-II) - This feature allows an EBS subscriber to form a three-way conference call with two other parties, located either within or outside the EBS group.

FILED

APR 1 1989

Public Service Commission

Issued: February 10, 1988

Effective:

Issued by
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 Sullivan, MO 63080

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C. DESCRIPTION OF SERVICE FEATURES (Continued)

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3. Abbreviated Dialing Features

- a. Convenience Dialing(EBS-I) - This feature allows an EBS-I group to use a Convenience Dialing List which associates each of 30 frequently called numbers (up to 15 digits each) with a two digit code. These numbers can be dialed by dialing an asterisk (*) and the two digit code.
- b. Group Speed Calling(EBS-II) - This feature allows the EBS-II customer to assign the access lines in his total group to up to 20 speed calling groups. Each user within a group can then use the Group Speed Calling List for that group which associates each of 30 frequently called numbers (up to 15 digits each) with a two digit code. The frequently called numbers can be dialed by dialing an asterisk (*) and the two digit code.
- c. Short Speed Calling(EBS-I/EBS-II) - This feature allows any individual line of an EBS customer to establish a speed calling list of eight frequently used numbers (up to 15 digits each) with a single digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually *74) and the index code.
- d. Long Speed Calling(EBS-I/EBS-II) - This feature allows any individual line of an EBS customer to establish a speed calling list of thirty frequently used numbers (up to 15 digits each) with a two digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually *74) and the index code.
- e. See paragraph B(5)c above for restrictions related to Abbreviated Dialing Features.

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D. RATES

1. In addition to the EBS line rates as specified in this section, rates for Business one-Party Touch Tone Local Exchange Service apply.
2. Installation and move and change charges are applicable as set forth in this tariff.
3. All rates listed below are per individual EBS line.

	<u>Monthly Rate EBS-I</u>	<u>Monthly Rate EBS-II</u>
a. Basic features and a Package of 6 of the Add-on Features as listed in Paragraph C above	18.00 (I)	20.00 (I)
b. Basic features and a package of 12 of the Add-on Features as listed in paragraph C above	18.00	20.00
c. Convenience Dialing	6.00	N/A
d. Group Speed Calling	N/A	6.00
e. Short Speed Calling	3.75	3.75
f. Long Speed Calling	6.40	6.40

(I) Increase in rate

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D. RATES

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1. In addition to the EBS line rates as specified in this section, rates for Business One-Party Touch Tone Local Exchange Service apply.
2. Installation and move and change charges are applicable as set forth in this tariff.
3. All rates listed below are per individual EBS line.

	Monthly Rate <u>EBS-I</u>	Monthly Rate <u>EBS-II</u>
a. Basic features and a Package of 6 of the Add-on Features as listed in paragraph C above	13.00	15.00
b. Basic features and a package of 12 of the Add-on Features as listed in paragraph C above	18.00	20.00
c. Convenience Dialing	6.00	N/A
d. Group Speed Calling	N/A	6.00
e. Short Speed Calling	3.75	3.75
f. Long Speed Calling	6.40	6.40

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PAYPHONE SERVICE

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A. General Regulations

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1. Payphone Service includes lines to which coin, coinless, card reader coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

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CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

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A. GENERAL

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1. Customer Owned Public Telephone Service is offered for use with a customer-provided telephone instrument available for use by the public. All attachments of the customer provided telephones to the Telephone Company's network for public use must be made pursuant to the rules and regulations set forth in this section of the Tariff.
2. For purposes of this section of the Tariff the term "customer" is defined as the party who is responsible for payment of the Customer Owned Public Telephone Service charges.
3. Customer Owned Public Telephone Service is a two-way, or optionally, a one-way originating only, business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises and the network interface. These facilities are provided and maintained by the Telephone Company and provide access to and from the Telephone Company's telecommunications network long distance service and for local calling.
4. Wherever available, the customer must subscribe to Selective Class of Call Screening. Selective Class of Call Screening enables the customer to restrict outgoing operator-handled calls from the service point to only those calls which are charged to the called telephone, a third number, or a Calling Card account. Any customer who offers Customer Owned Public Telephone Service where Selective Class of Call Screening is not available, nevertheless assumes full and complete responsibility for all calls billed to his line.
5. In the case of one-way service, intercept treatment will be provided.
6. A maximum of one customer provided telephone may be connected to any one Customer Owned Public Telephone Service access line.

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PAYPHONE SERVICE

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A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.

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11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.

12. Off-Premise Extension are not permitted.

13. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

D

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.

2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a payphone is installed for the sole purpose of installing a customer requested payphone.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call. Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

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A. GENERAL (continued)

- 7. The General Regulations outlined elsewhere in this Tariff are applicable to the provision of Customer Owned Public Telephone Service.
- 8. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
- 9. For Customer Owned Public Telephone Service a network interface will be installed at a location determined by the Telephone Company. This location will be accessible to the customer. The network interface is the point of connection with the Telephone Company's telecommunications network and is the termination of the Customer Owned Public Telephone Service. It is a Telephone Company provided jack or its equivalent.
- 10. The maximum allowable charge for local calls on customer provided telephone using Customer Owned Public Telephone Service is 25 cents.

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B. RESPONSIBILITY OF THE CUSTOMER

- 1. The customer shall be responsible for the installation, operation, and maintenance of the customer provided telephone used in connection with this service.
- 2. The customer shall be responsible for the payment of a Service Charge of \$25.00 for visits by a Telephone Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer provided telephones, even if the service difficulty is reported by a person other than the customer.
- 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at Customer Owned Public Telephone Service access lines, including any Directory Assistance calls.

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B. Responsibility of the Customer (Cont'd)

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- 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
- 4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
- 5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
- 6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
- 7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

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C. Violation of Regulations

- 1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

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B. RESPONSIBILITY OF THE CUSTOMER (Continued)

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4. The customer provided telephone must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC-registered coupler and have the following operational characteristics:

- a. Must be able to access the Telephone Company provided operator at no charge and without using a coin.
- b. Must be able to access Directory Assistance.
- c. Must be able to complete local and toll calls.
- d. Must comply with all applicable federal, state, and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing impaired persons.
- e. Must be able to access 911 emergency service, where available, at no charge and without using a coin.

5. The customer must comply with the following requirements for supplying information regarding the customer provided telephone for public use:

- a. Must provide instructions for use including specific instructions for the above requirements, for refunds and complaints, for one-way calling if so equipped, for long distance access, and must prominently display notice in close proximity to the set that the customer provided telephone is not provided by the Telephone Company.

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C. Violation of Regulations (Cont'd)

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2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, telephone charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply

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D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

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B. RESPONSIBILITY OF THE CUSTOMER (Continued)

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- b. Must provide and prominently display in close proximity to the set a notice that detailed toll billing records showing the date and time of all calls, together with the called numbers will be provided by the Telephone Company to the Customer Owned Public Telephone Service customer, who shall be identified by name in said notice. The Customer Owned Public Telephone Service customer shall indemnify and hold the Telephone Company harmless from any and all loss, damage, and expense occasioned by or arising out of claims contributed to by the provision of detailed toll billing records to the Customer Owned Public Telephone Service customer by the Telephone Company, including, but not limited to, any disclosure of said detailed toll billing records by the Customer Owned Public Telephone Service customer.

- 6. The customer must comply with the Public Service Commission's Rules and Regulations regarding the use of customer provided telephones for public use.
- 7. Any federal, state, or local taxes on the Customer Owned Public Telephone Service or calls made from that line are the responsibility of the customer.

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BY Lot P.S. #39
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C. VIOLATION OF REGULATIONS

- 1. Where any customer provided telephone is in violation of this Tariff, the Telephone Company will notify the customer in writing of the violation.
- 2. The customer shall discontinue use of the customer provided telephone for public use or correct the violation and notify the Telephone Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

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F. Features and Functions

1. Answer Supervision provides signaling on the line notifying the line user that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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D. RATES AND CHARGES

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1. Customer Owned Public Telephone Service Access Line

<u>Description</u>	<u>Monthly Rate</u>	<u>Non-recurring Charge</u>
a. Customer Owned Public Telephone Service 2-Way Service	\$30.00	\$40.00
b. Customer Owned Public Telephone Service 1-Way Service	\$30.00	\$40.00

2. Customer Owned Public Telephone Service Usage Charges

a. Flat Rate Surrogate Usage Charge (where usage measurement is not available)	\$40.00	N/A
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D. RATES AND CHARGES (Continued)

b. Measured Usage Charge
(per outgoing local
message where measurement
is available)

First 300 messages	\$.13 each
Next 300 messages	.15 each
Over 600 messages	.17 each

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BY 1st R.S. #40
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3. Selective Class of Call Screening
per access line (must be
subscribed to where
available)

4.00 \$15.00

4. Service charges as specified elsewhere in this
Tariff, apply in addition to other charges specified
for Customer Owned Public Telephone Service.

5. Where Touch-Tone Service is desired, charges as
specified in the appropriate portions of this Tariff
are applicable for Customer Owned Public Telephone
Service.

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PAYPHONE SERVICE

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Touch Tone One-Party</u>
Instrument Implemented Payphone Service, 2-Way Service	\$19.95 (I)
Instrument Implemented Payphone Service, 1-Way Service	\$19.95 (I)
CO Implemented Coin Line	\$19.95 (I)

2. Features and Functions

	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$0.83	
Coin Collection and Return	\$1.38	
Special Number Assignment		\$5.00
Selective Class of Call Screening	\$2.00	

3. Reserved for future use. (D)

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Customer Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

- (I) Increase in rate
- (D) Delete language

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G. Rates and Charges

1. Exchange Access Line

Touch Tone
One-Party
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Description

Instrument Implemented Payphone Service, 2-Way Service	\$14.75	\$14.25
Instrument Implemented Payphone Service, 1-Way Service	\$14.75	\$14.25
CO Implemented Coin Line	\$14.75	\$14.25

2. Features and Functions

Monthly Rate NRC

Answer Supervision	\$ 0.83	
Coin Collection and Return	\$ 1.38	
Special Number Assignment		\$ 5.00
Selective Class of Call Screening	\$ 2.00	

3. Local messages per call \$0.25

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

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EMERGENCY NUMBER SERVICE (911)

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ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd) FEB 19 1991

B. RULES AND REGULATIONS (cont'd)

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18. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or any others, for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service hereunder, the Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission of service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this tariff as an allowance for interruptions. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission of service which are caused or contributed to by the negligence or willful act of the customer or authorized user, or which arise from the use of customer provided facilities or equipment shall not result in imposition of any liability whatsoever upon the Company.

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C. RATES AND CHARGES

OCT 17 1991

BY J. R. S. # 48

1. The rates and charges for 911 Service will be determined on an individual case basis and will be in the form of Direct Sale Cost, special assembly or lease for PSAP Equipment, non-recurring charges, and recurring monthly charges. Individual features requested by the customer include, but are not limited to, direct sale or lease of PSAP equipment, central office modifications, data base preparation, data base management, trunking and maintenance.

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2. Direct Sale or Lease of PSAP equipment shall be on terms mutually agreeable to the Company and the customer.

3. Non-recurring charges for 911 Service will be made to one entity (normally a city or county) based on costs or applicable tariffed service connection charges found in other portions of this tariff. Contracts mutually agreeable to the Company and the customer will be based on actual cost.

4. The monthly rate in addition to the charges in Section C.2 and C.3 above shall be set to at least recover the incremental cost of furnishing such arrangements.

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Kip Hendrickson
Assist. V.P. Finance
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EMERGENCY NUMBER SERVICE (911)

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

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C. RATES AND CHARGES (cont'd)

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4. The monthly rate in addition to the charges in Section C.2 and C.3 above shall be set forth in a mutually agreeable contract.

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5. The above rates apply in addition to applicable rates and charges for Private Line and Leased Line Services.

6. Service charges may apply as specified in other sections of the tariff when applicable.

7. Tie Lines, Private Lines, and Extension Lines

Tie lines, private lines, extension lines and other such lines connecting a PSAP to various agencies such as police, fire, or ambulance service, are provided at established tariff rates for such services and facilities as specified in this and other appropriate tariffs.

8. Special Service Arrangement Charges

If E911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Company at charges designed at least to recover the incremental costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management.

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9. Program Development Charges

These charges are applicable to the work necessary to design, develop, test, and maintain any special programming required to support E911 Service, its billing and its data base management. The rate will be designed to at least recover the incremental costs of providing such service.

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10. Records Conversion Charges

These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate will be designed to at least recover the incremental costs of providing such service.

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EMERGENCY NUMBER SERVICE (911)

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ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

MISSOURI

C. RATES AND CHARGES (cont'd)

Public Service Commission

5. The above tariffed rates apply in addition to applicable rates and charges for Private Line and Leased Line Services.

6. Service charges may apply as specified in other sections of the tariff when applicable.

7. Tie Lines, Private Lines, and Extension Lines

Tie lines, private lines, extension lines and other such lines connecting a PSAP to various agencies such as police, fire, or ambulance service, are provided at established tariff rates for such services and facilities as specified in this and other appropriate tariffs.

8. Special Service Arrangement Charges

If E911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Company at charges designed at least to recover the incremental costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management.

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9. Program Development Charges

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These charges are applicable to the work necessary to design, develop, test, and maintain any special programming required to support E911 Service, its billing and its data base management. The rate will be designed to at least recover the incremental costs of providing such service.

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10. Records Conversion Charges

These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate will be designed to at least recover the incremental costs of providing such service.

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EMERGENCY NUMBER SERVICE (911)

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

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C. RATES AND CHARGES (cont'd)

11. Changes to Orders

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When a customer requests changes for a pending order for the provision of emergency service in writing, the changes will be undertaken if they can be accommodated by the Company personnel and will be billed to the customer at the appropriate hourly charges.

12. Cancellation of Order

Cancellation of the service, in whole or in part, by the customer prior to establishment thereof, will require payment of an amount equal to the costs incurred up to the time of cancellation resulting from the customer's order for service in writing, but not to exceed the total nonrecurring charges. Any cancellation of the service after establishment will require reimbursement to the Company equal to an amount of the unrecovered installation and equipment cost provided to the customer for E-911 services.

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