

FIDELITY TELEPHONE COMPANY

For ALL TOWNS

Name of Issuing Corporation

Community, Town or City

**RECEIVED**  
**APR 23 1979**  
**MISSOURI**  
**Public Service Commission**

**RULES AND REGULATIONS**

**II. Billing, Collection, Discontinuance of Service and Deposit Standards**

**I. Billing Standards:**

- A. Bills for telephone service are issued monthly, in advance, are due when rendered. The Telephone Company shall render a bill during each billing period except when there is a zero balance.
- B. The subscriber shall receive a bill during each billing period. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.
- C. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration.
- D. Residential subscribers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. Payment shall be made at the office of the Telephone Company, an authorized collection agency, or by mail.
- E. Demand for payment of toll charges may be made on less than twenty-one (21) days in the event a residential customer's service has been discontinued in accordance with "Discontinuance of Service" as reflected elsewhere in this tariff.
- F. Total bills remaining unpaid twenty-two (22) days after rendition, or toll bills remaining unpaid five (5) days after demand, whichever is less, shall be considered delinquent.

**CANCELLED**

NOV 27 1980

BY 4th RS # 1  
**PUBLIC SERVICE COMMISSION**  
 OF MISSOURI

**FILED**

MAY 20 1979

**Public Service Commission**

\*Indicates new rate or tax  
 †Indicates change

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS

June 14 1963

A. GENERAL

- 1. The Company will furnish Long Distance Service when it can secure suitable facilities and right for construction and maintenance of necessary pole lines, wires and equipment, or suitable connections with other Telephone Companies at established rates.
- 2. Local Exchange Service is classified as Business or Residence based upon the character of usage. It is for use by the subscriber, his family, his employees, associates and guests.

3. Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not exceed his estimated bill for exchange service and toll charges for one normal billing period plus forty-five days. The Telephone Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

4. Deposit not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

5. Interest to be Paid on Deposits

Interest at the rate of 6% per annum shall be paid by the Company on deposits made for the purpose of establishing credit. This applies to deposits retained by the Telephone Company for a period of 6 months or longer. Simple interest shall be computed from the date of payment of the deposit and shall be paid annually or at the

\* Indicates change

+ Indicates change

BY 3<sup>rd</sup> PS 1  
PUBLIC SERVICE COMMISSION  
MISSOURI

DATE OF ISSUE June 13 1963  
month day year

DATE EFFECTIVE July 15 1963  
month day year

ISSUED BY Clifford T. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

By RWH

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town-or-City

RECEIVED

RULES AND REGULATIONS

JUL 31 1961

MISSOURI  
Public Service Comm.

A. GENERAL

1. The Company will furnish Long Distance Service when it can secure suitable facilities and right for construction and maintenance of necessary pole lines, wires and equipment, or suitable connections with other Telephone Companies.

2. Local Exchange Service is classified as Business or Residence based upon the character of usage. It is for use by the subscriber, his family, his employees, associates and guests.

3. Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not exceed his estimated bill for exchange service and toll charges for one normal billing period plus forty-five days. The Telephone Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

4. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

5. Interest to be Paid on Deposits

Interest at the rate of 6% per annum shall be paid by the Company on deposits made for the purpose of establishing credit. This applies to deposits retained by the Telephone Company for a period of 6 months or longer. Simple interest shall be computed from the date of payment of the deposit and shall be paid annually or at the

CANCELLED

JUL 15 1963

BY 1st P.S. No. 1  
PUBLIC SERVICE COM.

FILED

SEP 1 - 1961

DATE OF ISSUE JUL 31 1961  
month day year

DATE EFFECTIVE SEP 1 - 1961  
PUBLIC SERVICE COMMISSION month day year

ISSUED BY Clifford T. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City \_\_\_\_\_

**RULES AND REGULATIONS**

100 2 3 105

**A. GENERAL**

MISCELLANEOUS  
Public Service Comm.

1. The Company will furnish Long Distance Service when it can secure suitable facilities and right for construction and maintenance of necessary pole lines, wires and equipment, or suitable connections with other Telephone Companies.
2. Local Exchange Service is classified as Business or Residence based upon the character of usage. It is for use by the subscriber, his family, his employees, associates and guests.
3. **NEW SUBSCRIBER PAYMENTS:** Applicants for service are required to pay three (3) months billing rental in advance.
4. **DEPOSITS:** The Company may require, at any time, a cash deposit, or a personal guaranty of a responsible person, at its option, from any Subscriber. The amount so required shall not exceed the estimated bill for both local exchange and toll service covering one billing period plus thirty (30) days. Interest at the rate of six per cent (6%) per annum will be paid annually (or upon the return of the deposit if returned before the current year is closed,) upon the deposit required, provided, said cash deposit has been held for a period of at least six months. Such interest may at the Company's option be paid in cash or credited upon the subscriber's bill for service. The deposit does not relieve the subscriber from the duty of prompt payment of bills when due, but is to be deemed a guaranty or a prepayment as the Company may desire. Local Exchange Service will be discontinued for failure to furnish a suitable deposit after five (5) days written notice to that effect. The deposit plus interest less the bills due will be returned to the subscriber at the termination of service.
5. **MINIMUM SERVICE PERIOD:** No telephone will be installed for a shorter period than three (3) months after which time the service may be terminated at any time upon five (5) days written notice to the Company, whereupon all bills for service rendered

Case No. 13, 529

**CANCELLED**

SEP 1 - 1961  
BY PUBLIC SERVICE COMM.  
OF MO.

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

FIDELITY TELEPHONE COMPANY  
 Name of Issuing Corporation

For ALL TOWNS  
 Community, Town or City

**RECEIVED**  
**APR 23 1979**  
**MISSOURI**  
**Public Service Commission**

RULES AND REGULATIONS

2. Collection Standards:

- A. If no preferred payment date plan is offered, a customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated except when the customer has had service discontinued within the last twelve (12) months, in which case payment may be demanded for the toll charges in less than twenty-one (21) days after such demand, or ten (10) days from rendition of bill, whichever is less, such customer shall pay the charges on or before the due date under the plan.
- B. Toll charges are due monthly and payable any time during the twenty-one (21) days following the presentation of the bill. Toll charges are subject to the rules and regulations of part (A) of this section as they may apply. This utility will conform to all rules and regulations of the Public Service Commission as they may apply.

**CANCELLED**

NOV 27 1980

BY 4th RS # 2  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
**MAY 20 1979**  
**Public Service Commission**

\*Indicates new rate or text  
 †Indicates change

DATE OF ISSUE April 20, 1979 DATE EFFECTIVE May 20, 1979  
 month day year month day year  
 ISSUED BY Evan R. Copsey President Sullivan, Missouri  
 name of officer title address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RECEIVED

RULES AND REGULATIONS

JUL 31 1961

MISSOURI  
Public Service Comm.

A. GENERAL (Cont'd.)

5. Interest to be Paid on Deposits (Continued)

time of discontinuance of service or date of request for withdrawal of the deposit.

6. COLLECTIONS:

a. Bills for City Service and Class B Rural Service are issued MONTHLY IN ADVANCE, and are due when rendered. The bills become delinquent twenty (20) days after the billing date, and if not paid within five (5) days after written notice of delinquency the service may be suspended and shall be subject to the restoration of service charge.

b. TOLL CHARGES are due monthly and payable any time during the twenty (20) days following the presentation of the bill. Failure to pay such bills will constitute a breach of contract agreement and the subscriber may be suspended, and become subject to the restoration charge as is shown in the rate schedule.

7. SERVICE CONNECTING AND RESTORATION CHARGES: These charges are set out in the rate schedule.

8. PROFANE AND OBSCENE LANGUAGE OVER THE TELEPHONE IS PROHIBITED. The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

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9. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

MAY 20 1979  
BY 3rd RS 2  
PUBLIC SERVICE  
OF MISSOURI

\* Indicates new rate or text  
+ Indicates change

FILED

DATE OF ISSUE JUL 31 1961  
month day year

SEP 1 - 1961  
DATE EFFECTIVE SEP 1 - 1961  
month day year

ISSUED BY Clifford T. Davis PUBLIC SERVICE COMMISSION Sullivan, Missouri  
name of officer title address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

5. (Continued) shall immediately become due and payable.

JAN 21 1959

6. COLLECTIONS:

PUBLIC SERVICE COMMISSION

a. Bills for City Service and Class B Rural Service are issued MONTHLY IN ADVANCE, and are due when rendered. The bills become delinquent ten (10) days after the billing date, and if not paid within ten (10) days after written notice of delinquency the service may be suspended and shall be subject to the restoration of service charge.

b. TOLL CHARGES are due monthly and payable any time during the ten (10) days following the presentation of the bill. Failure to pay such bills will constitute a breach of contract agreement and the subscriber or line may be suspended, and become subject to the restoration charge as is shown in the rate schedule.

7. SERVICE CONNECTING AND RESTORATION CHARGES: These charges are set out in the rate schedule.

8. PROFANE AND OBSCENE LANGUAGE OVER THE TELEPHONE IS PROHIBITED. The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

9. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

FILED

FEB 25 1959

PUBLIC SERVICE COMMISSION

CANCELLED

DATE OF ISSUE January 23, 1959

BY SEP 1 - 1961

DATE EFFECTIVE February 25, 1959

ISSUED BY Wynford J. Davis

OF MO.

President

Sullivan, Missouri

name of officer

title

address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

5. (Continued)  
shall immediately become due and payable.

6. COLLECTIONS:

a. Bills for City Service and Class B Rural Service are issued MONTHLY IN ADVANCE, and are due when rendered. The bills become delinquent ten (10) days after the billing date, and if not paid within ten (10) days after written notice of delinquency the service may be suspended and shall be subject to the restoration of service charge.

b. CLASS A, RURAL SWITCHERS: Bills are due and payable quarterly and will be mailed to the line secretary on the first day of the quarter during which the service is to be furnished. Each line will be required to pay collectively through the secretary the switching rentals of the entire line. The bills must be paid on or before the fifteenth (15th) day of the second month of the quarter to which they apply and if full payment is not made by that date written notice of delinquency will be sent. If the bills are not paid within five (5) days after notice of delinquency the line may be disconnected and remain disconnected until full payment is made. No restoration charge will be made on such lines.

c. TOLL CHARGES are due monthly and payable any time during the ten (10) days following the presentation of the bill. Failure to pay such bills will constitute a breach of contract agreement and the subscriber or line may be suspended, and become subject to the restoration charge as is shown in the rate schedule.

7. SERVICE CONNECTING AND RESTORATION CHARGES: These charges are set out in the rate schedule.

8. PROFANE AND OBSCENE LANGUAGE OVER THE TELEPHONE IS PROHIBITED. The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

JAN 23 1957  
MISSOURI  
Public Service Comm.

Case No. 13,52

**CANCELLED**

FEB 25 1959  
BY 1st P.S. No. 2  
PUBLIC SERVICE COMM.  
OF MO.

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address



RULES AND REGULATIONS

RECEIVED

SEP 27 2000

3. Discontinuance Of Service to Residential Customers

A. Service may be disconnected for any of the following reasons:

MISSOURI  
Public Service Commission

1. Non-payment of an undisputed delinquent charge for basic local telecommunications service. \*
2. Failure to post a required deposit or guarantee.
3. Unauthorized use of the telephone company's facilities in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
4. Failure to substantially comply with the terms of a settlement agreement.
5. Refusal after reasonable notice to permit inspection maintenance, or replacement of the telephone's company facilities located on the subscriber's premises.
6. Material misrepresentation of identity in obtaining telephone utility service.
7. As provided by state or federal law.

B. A written notice shall be sent by first class mail ten (10) days prior to the proposed discontinuance of service. \*

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OCT 30 2000

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Public Service Commission

\* Indicates new rate or text  
+ Indicates change

RULES AND REGULATIONS

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3. Discontinuance of Service

NOV 19 1997

A. Service may be discontinued for any of the following reasons:

MO. PUBLIC SERVICE COMM

1. Nonpayment of an undisputed delinquent charge.
  2. Failure to post a required deposit or guarantee.
  3. Unauthorized use of the telephone company's facilities in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
  4. Failure to substantially comply with the terms of a settlement agreement.
  5. Refusal after reasonable notice to permit inspection maintenance, or replacement of the telephone's company facilities located on the subscriber's premises.
  6. Material misrepresentation of identity in obtaining telephone utility service.
  7. As provided by state or federal law.
  8. Nonpayment of undisputed, delinquent state or interstate long distance charges billed by the Company or undisputed, delinquent exchange service charges including any FCC-approved end user charge or both, except with regard to lifeline service. +
- B. The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service except as indicated in A.8, above.
- C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

*Numbered  
incorrectly*

CANCELLED

OCT 30 2000  
BY 442RS#2.1  
Public Service Commission  
MISSOURI

FILED

JAN -1 1998

\* Indicates new rate or text  
+ Indicates change

Issued: November 24, 1997

Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

MISSOURI  
Public Service Commission  
Effective: January 1, 1998

FORM NO. 13

P.S.C.MO. No. 1

2nd

~~Original~~ SHEET No. 2.1

Revised

Cancelling P.S.C.MO. No. 1

1st

~~Original~~ SHEET No. 2.1

Revised

Fidelity Telephone Company  
Name of Issuing Corporation

For All towns  
Community, Town or City

RULES AND REGULATIONS

NOV 25 1987

3. Discontinuance of Service

MISSOURI  
Public Service Commission

A. Service may be discontinued for any of the following reasons:

1. Nonpayment of an undisputed delinquent charge.
2. Failure to post a required deposit or guarantee.
3. Unauthorized use of the telephone company's facilities in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
4. Failure to substantially comply with the terms of a settlement agreement.
5. Refusal after reasonable notice to permit inspection maintenance, or replacement of the telephone company's facilities located on the subscriber's premises.
6. Material misrepresentation of identity in obtaining telephone utility service.
7. As provided by state or federal law.
8. Nonpayment of undisputed, delinquent state or interstate long distance charges billed by the Company or undisputed, delinquent exchange service charges including any FCC-approved end user charge or both.

B. The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service except as indicated in A.8, above.

C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

**CANCELLED**

JAN 01 1988

JAN 01 1988

\*Indicates new rate or text  
+Indicates change

By 3rd RS #2.1  
Public Service Commission

Public Service Commission

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

Fidelity Telephone Company

For All Towns

Name of Issuing Corporation

Community, Town or City

RECEIVED

RULES AND REGULATIONS

APR 27 1984

MISSOURI

Public Service Commission

3. Discontinuance of Service

A. Service may be discontinued for any of the

- 1. Nonpayment of an undisputed delinquent charge.
- 2. Failure to post a required deposit or guarantee.
- 3. Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 4. Failure to substantially comply with the terms of a settlement agreement.
- 5. Refusal after reasonable notice to permit inspection maintenance, or replacement of the telephone company's equipment.
- 6. Material misrepresentation of identity in obtaining telephone utility service.
- 7. As provided by state or federal law.
- 8. Nonpayment of undisputed, delinquent state or interstate long distance service charges billed by the Company or undisputed, delinquent exchange service charges including any FCC-approved end user charge or both. (N)

B. The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service except as indicated in A.8, above. (N)

C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

CANCELLED

JAN 01 1988

FILED

MAY 27 1984

Public Service Commission

\*Indicates new rate  
+Indicates change

BY 2nd R.S. #2.1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

DATE OF ISSUE April 25, 1984  
month day year

DATE EFFECTIVE MAY 27 1984  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President Sullivan, Missouri  
title address

FIDELITY TELEPHONE COMPANY

ALL TOWNS

Name of Issuing Corporation

For

Community, Town or City

RECEIVED

RULES AND REGULATIONS

APR 23 1979

MISSOURI  
Public Service Commission

3. Discontinuance of Service

A. Service may be discontinued for any of the following reasons:

- 1. Non-payment of an undisputed delinquent charge.
- 2. Failure to post a required deposit or guarantee.
- 3. Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 4. Failure to substantially comply with the terms of a settlement agreement.
- 5. Refusal after reasonable notice to permit inspection maintenance, or replacement of the telephone company's equipment.

Material mis-representation of identity in obtaining telephone utility service.

7. As provided by state or federal law.

- B. The failure to pay charges not subject to commission jurisdiction shall not constitute cause for discontinuance of service.
- C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.
- D. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.

CANCELLED

MAY 27 1984  
BY *WRS*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

MAY 20 1979

\*Indicates new rate or text  
+Indicates change

Public Service Commission  
May 20, 1979

DATE OF ISSUE April 20, 1979  
month day year

DATE EFFECTIVE May 20, 1979  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address

RECEIVED

Fidelity Telephone Company  
For All Exchanges

SEP 27 2000

P.S.C. MO. NO. 1

3<sup>rd</sup> Revised Sheet No. 2.2

Cancels 2<sup>nd</sup> Revised Sheet No. 2.2

MISSOURI  
Public Service Commission  
RULES AND REGULATIONS

3. Discontinuance of Service - Continued

- C. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of Basic local telecommunications service, or on a day immediately preceding such day.
- D. At least twenty-four (24) hours preceding a discontinuance of service the Telephone Company shall make a reasonable effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
- E. Discontinuance of service shall be postponed for at least twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.
- F. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
- G. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.
- H. Upon the customer's request, Company shall restore service consistent with all other provisions of this tariff when the cause of discontinuance has been eliminated.

FILED

OCT 30 2000

MISSOURI  
Public Service Commission

\* Indicates new rate or text  
+ Indicates change

Issued: September 29, 2000

Dave Beier  
Director - Regulatory  
64 North Clark  
Sullivan, Missouri 63080

Effective: October 30, 2000

CANCELLED  
March 19, 2022  
Missouri Public  
Service Commission  
JI-2022-0237

Fidelity Telephone Company  
Name of Issuing Corporation

For All Towns  
Community, Town or City

RULES AND REGULATIONS

NOV 25 1987

D. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of a delinquent charge until five (5) days after a charge has become delinquent.

E. At least twenty-four (24) hours preceding a discontinuance of service the Telephone Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.

F. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.

G. Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:

- 1. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
- 2. Damages or evidences an intent to damage telephone utility facilities.

H. The notice required by Section (G) of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility facilities.

CANCELLED

OCT 30 2000

JAN 01 1988

\*Indicates new rate or text  
+Indicates change

L. J. R. S. # 2.2  
Public Service Commission

MISSOURI

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

Fidelity Telephone Company For All Towns  
Name of Issuing Corporation Community, Town or City

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APR 21 1984  
MISSOURI  
Public Service Commission

RULES AND REGULATIONS

- D. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.
- E. At least twenty-four (24) hours preceding a discontinuance of service the Telephone Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
- F. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.
- G. Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:

**CANCELLED**

JAN 01 1988

BY 2nd R.S. #2.2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

- 1. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
- 2. Damages or evidences an intent to damage telephone utility equipment.
- H. The notice required by Section (G) of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.

FILED  
MAY 27 1984  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE April 25, 1984 DATE EFFECTIVE MAY 27 1984  
month day year month day year  
ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address



FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL TOWNS

Community, Town or City

RECEIVED

RULES AND REGULATIONS

APR 23 1979

MISSOURI  
Public Service Commission

- E. At least twenty-four (24) hours preceding a discontinuance of service the Telephone Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
- F. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.
- G. Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:
  - 1. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
  - 2. Damages or evidences an intent to damage telephone utility equipment.
- H. The notice required by section (G) of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.

CANCELLED

MAY 27 1984  
BY RS 2.2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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MAY 20 1979  
Public Service Commission

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ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address

RECEIVED

SEP 27 2000

P.S.C. MO. NO. 1

Fidelity Telephone Company  
For All Exchanges

2nd Revised Sheet No. 2.3

MISSOURI  
Public Service Commission

Cancels 1st Revised Sheet No. 2.3

RULES AND REGULATIONS

4. Deposit Standards for Residential Customers:

A. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if :

- (1) The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
- (2) The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.

The Company may require a deposit or guarantee as a condition of new service based upon credit history and worthiness as determined by the Company.

B. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.

C. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.

D. Terms Of Deposits:

- (1) Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
- (2) The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

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Dave Beier  
Director - Regulatory  
64 North Clark  
Sullivan, Missouri 63080

Effective: October 30, 2000

FIDELITY TELEPHONE COMPANY

For ALL TOWNS

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

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4. Deposit Standards:

OCT 28 1980

A. Establishment and Maintenance of Credit

1. Establishment of credit for residence service

The Telephone Company may require an applicant for service to post a deposit if:

- a. The applicant is unable to establish that he had a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,

The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:

- Has a valid major national charge card
- Has a valid major national oil charge card
- Has a local charge card
- Home ownership, excluding mobile home
- If fifty (50) or more years of age
- Has been employed two years or more with the current employer
- Has a savings account
- Has an existing loan from a financial institution not considered delinquent by the creditor

- b. The Telephone Company is not obligated to furnish service to any individual that owes for service furnished by the Telephone Company previously rendered at the same or a different address until arrangements have been made to liquidate such previous indebtedness to the Company.

- c. The Telephone Company may require a deposit or guarantee as a condition of continued service if undisputed charges in two out of the last twelve (12) billing periods become delinquent. The deposit shall not exceed charges for two (2) months service based on the average bill during the preceding twelve (12) months.

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L. 2nd RS # 2.3  
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ISSUED BY Evan R. Copsey  
name of officer

President Sullivan, Missouri  
title address

{ Revised }

{ Revised }

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For

ALL TOWNS  
Community, Town or City  
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RULES AND REGULATIONS

APR 23 1979

MISSOURI  
Public Service Commission

4. Deposit Standards

A. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the Company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

B. Deposits or Guarantees

1. The Telephone Company may require a deposit or guarantee as a condition of service if the customer or prospective customer has an unpaid and undisputed account with a telephone utility which accrued within the last two (2) years or if such delinquent account was paid within the last six (6) months.
2. In lieu of a deposit the Company may accept a written guarantee.
3. As a condition of continued service to an existing customer the Company may require a deposit or guarantee if undisputed charges in two out of the last twelve (12) billing periods becomes delinquent.
4. No deposit or guarantee will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income or geographical area of residence.

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ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

RULES AND REGULATIONS

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4. Deposit Standards – Continued

SEP 27 2000

D. Terms Of Deposits - Continued

MISSOURI  
Public Service Commission

- (3) Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill. \*
- (4) Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- (5) The Company will maintain records of all pertinent information with regard to each deposit held.
- (6) The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

\*

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Dave Beier  
Director – Regulatory  
64 North Clark  
Sullivan, Missouri 63080

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FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL TOWNS  
Community, Town or City

RULES AND REGULATIONS

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OCT 28 1980

- d. If within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.
- e. In lieu of a deposit the Telephone Company may accept a written guarantee. The guarantee shall be limited to an amount not exceeding the cash deposit provided for in these tariffs.
- f. No deposit or guarantee shall be required by the Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical area or residence of the subscriber.
- g. A deposit shall be subject to the following terms:

It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of new applicants for service the average monthly bill for all subscribers within a customer class.

It shall bear interest of nine (9) percent per annum which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

The deposit along with the accrued interest shall be promptly refunded or credited against charges stated on subsequent bills upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. The Telephone Company may withhold the refunding of a deposit pending the resolution of dispute with respect to charges secured by such deposit.

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MISSOURI

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month day year

DATE EFFECTIVE November 27, 1980  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President Sullivan, Missouri  
title address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For

ALL TOWNS  
Community, Town or City

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RULES AND REGULATIONS

APR 23 1979

MISSOURI  
Public Service Commission

C. Amount of Deposit or Guarantee

The deposit or guarantee shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or estimated for the next twelve (12) months by the customer and the Company. Concurrent with the establishment of new service, the customer may post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

D. Interest to be Paid in Deposit

The deposit will bear interest of six (6) percent per annum which will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records will be kept of any such efforts made to return the deposit.

E. Return of Deposit or Release of Guarantee

Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit, with accrued interest, will be promptly refunded or credited against charges stated on subsequent bills, or a written guarantee shall be released. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

CANCELLED

NOV 27 1980

BY 1st RS#2.4  
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FILED

MAY 20 1979

Public Service Commission

DATE OF ISSUE April 20, 1979  
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DATE EFFECTIVE May 20, 1979  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address

FIDELITY TELEPHONE COMPANY

For

ALL TOWNS

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

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g. (continued)

OCT 28 1980

The deposit shall be credited with accrued interest to the charge stated on the final bill and the balance if any shall be returned to the subscriber within twenty-one (21) days after the rendition of a final bill upon the discontinuance or termination of service.

The Telephone Company shall permit a customer concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon by the subscriber and the Telephone Company.

A guarantor as provided for by the above shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charges become delinquent provided it is not in dispute.

h. Deposit not to Effect Regular Collection Practices:

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payments of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of the service for non-payment of any sums due the Telephone Company for service rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure a payment of such bills or has furnished the Company with a guarantee in writing of such bills.

i. Record of Previous Accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

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+Indicates change

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ISSUED BY Evan R. Copsy  
name of officer

President  
title

Sullivan, Missouri  
address

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OCT 30 2000  
Public Service Commission  
MISSOURI



FIDELITY TELEPHONE COMPANY For ALL TOWNS  
Name of Issuing Corporation Community, Town or City

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**APR 23 1979**  
MISSOURI  
Public Service Commission

**RULES AND REGULATIONS**

F. Deposit Not to Affect Regular Collection Practices

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G. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish, or maintain, credit, as authorized above. At least five (5) days prior to the date of the proposed discontinuance, the Company will mail, by first class mail, or deliver to the customer, a written notice containing a statement of the reasons for the proposed discontinuance, how the customer may avoid the discontinuance and the cost of reconnection.

**CANCELLED**

NOV 27 1980

BY 1st RS # 2.5  
PUBLIC SERVICE COMMISSION  
OF MISSOURI  
(Rule 5 and 6 deleted)

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ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

RULES AND REGULATIONS

Missouri Public  
Service Commission

REC'D DEC 02 1999

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charges will be made and collected by the Company.

k. A service deposit will not be required for lifeline service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged.

5. Service Connecting and Restoration Charges

These charges are set up in the rate schedule.

6. Profane and Obscene Language Over the Telephone is Prohibited.

The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

7. Liability of the Company

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur in excess of 48 hours after notification has been made.

2. The customer indemnifies and saves the Company harmless against the following:

- (a) Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
- (b) Any defacement or damage to the customer's premises, resulting from the existence of the Company's facilities for example, demarcation point and drop on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.

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OCT 30 2000

By *MRS #2.6*  
Public Service Commission  
MISSOURI

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Missouri Public  
Service Commission

FILED JAN 01 2000

Issued: December 2, 1999

Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

Effective: January 1, 2000

RULES AND REGULATIONS

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NOV 19 1997

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charges will be made and collected by the Company.

MO. PUBLIC SERVICE COMMISSION

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\*  
↓  
\*

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These charges are set up in the rate schedule.

6. Profane and Obscene Language Over the Telephone is Prohibited.

The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

7. Hold For Future Use.

8. Hold For Future Use.

CANCELLED

DEC 30 1999

By *6th RS 2.6*  
Public Service Commission  
MISSOURI

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JAN -1 1998

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Issued: November 24, 1997

Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

Fidelity Telephone Company

For

All Towns

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

j. Restoral of Service Charges:

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8. Hold For Future Use.

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DATE EFFECTIVE JAN 1 1988  
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ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

FIDELITY TELEPHONE COMPANY

For

All Towns

**RECEIVED**

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

FEB 19 1986

MISSOURI

Public Service Commission

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

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These charges are set up in the rate schedule.

6. Profane and Obscene Language Over the Telephone is Prohibited.

The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

7. Customer Premises Equipment

1. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the telephone company for use with new or existing service only so long as such equipment is available from telephone company supply acquired prior to January 1, 1983.

2. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.

3. The telephone company will continue to provide maintenance for the telephone company provided customer premises equipment subject to the availability of replacement parts and/or equipment.

4. All embedded Customer Premises Equipment shall be detariffed and deregulated effective January 1, 1988, by authority of the Missouri Public Service Commission Case No. T-86-26

**CANCELLED**

JAN 01 1988

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MAR 1 1986

86-26

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BY 4th P.S. 2.6  
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ISSUED BY Evan R. Copsy, President

Sullivan, Missouri  
address

name of officer

title

address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL TOWNS  
Community, Town or City

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RULES AND REGULATIONS

DEC 13 1982

MISSOURI  
Public Service Commission

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

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b. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.

c. The Telephone Company will continue to provide maintenance for the Telephone Company provided customer premises equipment subject to the availability of replacement parts and/or equipment.

CANCELLED

MAR 1 1986

(Rule 8 deleted)

BY 3rd R.S. # 2.6  
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OF MISSOURI

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month day year

ISSUED BY [Signature]  
name of officer

President Sullivan, Missouri  
title address

FIDELITY TELEPHONE COMPANY For ALL TOWNS  
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS

OCT 28 1980

CANCELLED

JAN 24 1983  
BY 2nd RS 2.6  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

5. Service Connecting and Restoration Charges

These charges are set out in the rate schedule.

6. Profane and Obscene Language Over the Telephone is Prohibited.

The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

(Rules 7 and 8 deleted.)

9. Directory.

The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

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DATE OF ISSUE October 28, 1980 DATE EFFECTIVE November 27, 1980  
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ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

FIDELITY TELEPHONE COMPANY For ALL TOWNS  
 Name of Issuing Corporation Community, Town or City

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7. Service Connecting and Restoration Charges:

These charges are set out in the rate schedule.

8. Profane and Obscene Language Over the Telephone is Prohibited.

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 ISSUED BY Evan R. Copsey President Sullivan, Missouri  
 name of officer title address



Missouri Public  
Service Commission

REC'D DEC 02 1999

7. Liability of Company (Cont'd)

2. (Cont'd)

- (c) Any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.
- (d) Claims for libel, slander or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- (e) Liability for failure to provide service.
- (f) Liability for telephone directories except as outlined above.
- (g) The Telephone Company will make reasonable efforts to cure any material failure to provide service caused solely by year 2000 defects in Telephone Company hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Telephone Company processes, equipment and systems, the Telephone Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications providers; (3) customer premises equipment; or (4) third party suppliers such as power companies, software companies, and equipment manufacturers. In addition, the Telephone Company does not ensure compatibility between Telephone Company and non-Telephone Company services used by the customer.
- (h) The Telephone Company will not be liable for any consequential, incidental or indirect damages for any cause of action, whether in contract or tort. Consequential, incidental and indirect damages include, but are not limited to lost projects, lost revenues and loss of business opportunity, whether or not the Telephone company was aware or should have been aware of the possibility of these damages.

8. Hold For Future Use

**CANCELLED**

OCT 30 2000

By *[Signature]* 2.6.1  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

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Issued: December 2, 1999

Dave Beier  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

Effective: January 1, 2000

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL TOWNS  
Community, Town or City

RULES AND REGULATIONS

**RECEIVED**  
DEC 13 1982  
**MISSOURI**  
**Public Service Commission**

9. Directory

The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

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DATE EFFECTIVE JAN 24 1983  
month day year

ISSUED BY [Signature]  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company

For All Towns

Name of Issuing Corporation

Community/Town or City

KEOSAUQUET

RULES AND REGULATIONS

FEB 19 1986

MISSOURI  
Public Service Commission

A. SALE OF TERMINAL EQUIPMENT

1. The Company may offer for sale to the general public items of telephone equipment, terminal equipment, and telephone accessory equipment that is not included in the Company's rate base for regulatory purposes. Applicable warranty coverage, if any, for specific items will be provided by the Company, in a written format, at the time of purchase.
2. Embedded telephone sets and ancillary equipment shall be offered for sale. The charge for single line Company owned equipment shall be the net book value plus the cost of the transaction up to December 31, 1987. The minimum charge for multi-line Company owned equipment shall not be less than net book value plus cost of transaction.

**CANCELLED**

JAN 01 1988

BY Lot. R.S. #2.8  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
MAR 1 1986  
86-26  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE February 19, 1986  
month day year

DATE EFFECTIVE March 1, 1986  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

JAN 23 1957

RULES AND REGULATIONS

MISSOURI

Public Service Comm.

9. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

The Telephone Company's liability for damages arising from errors or omissions in the making up or printing of its Directories or in accepting listings as presented by customers or prospective customers shall be limited to the amount of actual impairment of the customer's service, and in no event shall it exceed the amount paid for the service during the period covered by the Directory in which the error or omission occurs.

Case No. 13,529

10. INTERRUPTIONS OF SERVICE: Except when the service is interrupted by the willful or negligent act of the Subscriber, or by cause beyond the control of the Company a pro-rated allowance at the rate charged for and applying to the service interrupted shall be made for the time in excess of thirty-six (36) hours if such interruption continues after the fact has been reported by the subscriber or detected by the Company.

11. VACATION RATE: Upon advance notice a rate of 50% of the regular rate will be granted for a minimum period of one month, and for a maximum period of three months in any one calendar year.

**CANCELLED**

12. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

FEB 25 1959  
BY 1st P.S. No. 3  
PUBLIC SERVICE COMM.

a. In offices, stores, factories, and all other places of a strictly business nature.

b. In boarding houses, except as noted under 13-c offices of hotels, halls, and offices of apartment

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyde J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

12. (Continued)

- b. (Continued) buildings, quarters occupied by clubs or lodges, public, private, or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
- c. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. Where the place of business and the residence of a subscriber are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
- e. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
- f. In college fraternity houses.
- g. In any location where the listing of service that location indicates a business, trade or profession, except as specified under 13-c below.

Public Service Comm.

Case No. 18,529

**CANCELLED**

FEB 25 1959  
BY 1ST R.S. No. 4  
PUBLIC SERVICE COMM.

13. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

- a. In private residences where business listings are not provided.
- b. In private apartments of hotels, rooming houses,

DATE OF ISSUE January 23, 1957

DATE EFFECTIVE February 1, 1957

ISSUED BY Clifford J. Davis

President Sullivan, Missouri

name of officer

title

address

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RULES AND REGULATIONS

JAN 23 1957

- b. (Continued)  
or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence.

14. PARTY LINES: The Company reserves the right to connect Business and Residence Stations on the same party line. *Case No. 13,529*

15. SWITCHER LINES: After the effective date of this schedule no new switcher lines will be connected unless they are metallic circuits, properly transposed and of proper construction. The Company will, in as far as practical, at the request of the proposed switcher group, assist in the design of such lines. In no case will any new switcher lines connecting with foreign exchanges be connected.

16. SUBSCRIBER OWNED EQUIPMENT ON COMPANY LINES: **CANCELLED**  
the effective date of this schedule no subscriber owned equipment will be installed on Company lines.

17. DETERMINATION OF TYPE OF INSTRUMENT: The Company reserves the right to install or substitute Modern Hand Set Equipment in place of Wall or Desk Equipment. When such change has been made the prevailing rate for Hand Set Equipment will apply. **JAN 01 1988**  
**PUBLIC SERVICE COMMISSION OF MISSOURI**

18. SPECIAL CONSTRUCTION: When a special type of construction is desired by a customer, as when underground service connections are desired in places where aerial drop wires are regularly used to reach customers' premises, an additional charge is made, equal to the difference between the estimated cost of the special type of construction and the average cost

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY *Clyde J. Davis*  
name of officer

President Sullivan, Missouri  
title address

Cancelling P. S. C. MO. No. All Previous Schedules

(Original) SHEET No. \_\_\_\_\_  
(Revised)

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

**RULES AND REGULATIONS**

JAN 2 8 1957

MISSOURI  
Public Service Comm.

18. (Continued)  
of standard construction. In the case of underground construction the customer is required to bear all maintenance costs.

19. CONCEALED WIRING:

a. The standard method of wiring buildings is to use exposed wiring. When concealed wiring is desired, an additional charge is made, equal to the difference between the estimated cost of installation and the average cost of an exposed wiring installation, except that, if suitable interior conduit is provided by the customer, the wiring is installed in the conduit by the Telephone Company, without additional charge.

Case No. 12,529

b. Wiring run in grooves of baseboards, mouldings, wainscoting, etc., is not considered concealed wiring.

20. TEMPORARY SERVICE: Where plant construction is required to provide exchange, extension line, etc., service, temporary in character, the Telephone Company may require the applicant to pay charges based upon the costs involved or to contract for service beyond the initial period or both, regardless of whether the required construction is inside or outside of the initial rate area.

**CANCELLED**

JAN 01 1988

21. EXTENSIONS FOR NEW REAL ESTATE ADDITIONS: In new real estate additions, when the promoters have telephone service made available for prospective residents without cost other than the regular service charges, and when in the judgment of the Telephone Company, the financial risk involved in the plant extension does not warrant the expenditure, the promoters may make the following arrangements:

BY late R.S. #6  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

a. Deposit with the Telephone Company the cost of providing pole lines and cable for a distributing plant within the addition of sufficient capacity to serve an agreed upon estimated ultimate number of customers in the addition, less the estimated net salvage obtainable if the plant should

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

JAN 23 1957

RULES AND REGULATIONS

MISSOURI  
Public Service Comm.

(2) (Continued)

When the monthly exchange rate is	The pole allowance per circuit is
\$2.00 or less .....	2
\$2.05 to \$2.50 .....	3
\$2.55 to \$3.00 .....	4
Over \$3.00 - each additional dollar or fraction thereof .....	1 additional pole

Poles on private property owned by customers will be replaced by the Telephone Company at its expense when required for maintenance reasons. The replacing poles shall be owned and maintained by the Telephone Company.

(3) When attachments are made to poles of other companies, located on private property and to be used in serving an individual customer, in lieu of providing new pole line construction, the customer shall bear any attachment rentals assessed against the Telephone Company for occupancy of the poles, if any, in excess of the number of poles which would be provided by the Telephone Company without charge as specified in (2) preceding.

(4) All circuits on private property are owned and maintained by the Telephone Company.

23. RURAL LINE SERVICE:

a. The rates for rural line service specified in Local Exchange Tariff apply only outside the base rate area, when no new construction is necessary. When new construction is required, construction charges as specified below will apply. In no case will new contracts be accepted for less than five main telephones per line, or the equivalent rate thereof.

b. New pole line extensions required for furnishing rural line service will be constructed along

**CANCELLED**

FEB 25 1959  
BY R.S. No. 8  
PUBLIC SERVICE COMM.

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyford J. Davis  
name of officer

President Sullivan, Missouri  
title address



Replaces

RULES AND REGULATIONS

RECEIVED

FEB 23 1990

- e. (continued)  
Company, or, in the case of pole leads on public highways may be vested in some other company with whom the Telephone Company has a joint use agreement. *Public Service Commission*
- f. In the case that pole rental should go up, the Company reserves the right to add any increase that might be charged, to the subscribers bill.

24. Loop Charge

- a. For rules and regulations and rates other than loop charges covering the extension lines, refer to the "Private Branch Exchange Service--Off Premises Stations and Tie Lines" and "Extension Station" section of this tariff.
- b. The rates set out below apply provided the necessary facilities are available. If facilities are not available, and unusual expenditures are involved in making them available, the customer may be required to pay an additional charge to cover the unusual expenditure or to contract for service beyond the initial period or both.

(1) Between points not in the same building nor on continuous property:

Rate per month	\$ 8.00
Installation Charge	\$15.00

CANCELLED

MAY 21 2004

3rd P.S.C.  
Public Service Commission  
MISSOURI

\* Indicates new rate or text  
+ Indicates change

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MAR 1 1990  
89 - 159  
Public Service Commission

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RECEIVED  
JAN 24 1959  
MISSOURI  
Public Service Comm.

RULES AND REGULATIONS

e. (Continued)

Company, or, in the case of pole leads on public highways may be vested in some other company with whom the Telephone Company has a joint use agreement.

f. In the case that pole rental should go up, the Company reserves the right to add any increase that might be charged, to the subscribers bill.

24. TIE LINE MILEAGE:

a. For rules and regulations and rates other than mileage charges covering the tie lines and extension lines, refer to the "Private Branch Exchange Service--Off Premises Stations and Tie Lines" and "Extension Station" section of this tariff.

b. The rates set out below apply provided the necessary facilities are available. If facilities are not available, and unusual expenditures are involved in making them available, the customer may be required to pay an additional charge to cover the unusual expenditure or to contract for service beyond the initial period or both.

(1) Between different buildings on continuous property:

(a) Extension Lines:

Per one-tenth mile or fraction thereof, air-line measurement . . . . . .40

(b) Tie Lines including two points of termination:

Per one-tenth mile or fraction thereof, air-line measurement . . . . . .40

Minimum Charge . . . . . 1.00

Additional points of termination . . . . .

Installation charge, \$5.00 per terminal

Move charge, \$5.00 per terminal.

(2) Between points not in the same building nor on continuous property:

(a) Both Extension Lines and Tie Lines:

First one-quarter mile or fraction thereof air-line measurement . . . . . 2.00

CANCELLED  
MAR 1 1990  
BY 2 R.S. #10  
Public Service Commission  
MISSOURI

FILED

FEB 25 1959

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY Clyford J. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

JAN 23 1957

MISSOURI

Public Service Comm.

e. (Continued)  
Company, or, in the case of pole leads on public highways may be vested in some other company with whom the Telephone Company has a joint use agreement.

24. TIE LINE MILEAGE:

a. For rules and regulations and rates other than mileage charges covering the tie lines and extension lines, refer to the "Private Branch Exchange Service -- Off Premises Stations and Tie Lines" and "Extension Station" sections of this tariff.

Case No. 13,500

b. The rates set out below apply provided the necessary facilities are available. If facilities are not available, and unusual expenditures are involved in making them available, the customer may be required to pay an additional charge to cover the unusual expenditure or to contract for service beyond the initial period of both.

**CANCELLED**

FEB 25 1959  
1st R.S. No. 12

PUBLIC SERVICE COMM.  
OF MO

(1) Between different buildings on continuous property:

Rate  
Per  
Month

(a) Extension Lines:

Per one-tenth mile or fraction thereof, air-line measurement .....

No chg

.40

(b) Tie Lines including two points of termination:

Per one-tenth mile or fraction thereof, air-line measurement .....

.40

Minimum charge .....

1.00

Additional points of termination .....

.50

Installation charge, \$5.00 per terminal;  
Move charge, \$5.00 per terminal.

(2) Between points not in the same building nor on continuous property:

(a) Both Extension Lines and Tie Lines:

First one-quarter mile or fraction thereof air-line measurement .....

2.00

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY

*Clyde J. Davis*  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company  
Name of Issuing Corporation

For

All

**RECEIVED**  
Community, Town or City

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DEC 12 1986

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Rules and Regulations

MISSOURI

MO. PUBLIC SERVICE COM

Public Service Commission

(a) (Continued)

Each additional one-quarter mile or fraction thereof, air-line measurement.  
Additional points of termination of the tie lines in a building.....

Rate Per Month  
\$1.00  
.50

NOTE: When the number of extensions and/or tie lines is such that cable facilities are required, such cable facilities may be provided specially for the customer's use and not as a part of the Telephone Company's general distributing plant, at charges based upon cost in lieu of above charges, where to do so will result in lower charges to the customer.  
(Case No. 13,529)

(b) Service between points in non-contiguous exchanges or zones will be furnished at rates quoted in "Private Line Telephone Service" section of the General Private Line Services and Channels Tariff.

**CANCELLED**

MAR 1 1990

BY *J. S. #11*  
Public Service Commission  
MISSOURI

**FILED**

JAN 1 1987

TAO 877

Public Service Commission

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE December 19, 1986

DATE EFFECTIVE January 1, 1987

ISSUED BY

*[Signature]*  
John T. Davis

name of officer

President

title

Sullivan, MO

address

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS

JAN 23 1957  
MISSOURI  
Public Service Comm.

(a) (Continued)

	Public Service Comm. Rate Per Month
Each additional one-quarter mile or fraction thereof, air-line measurement.	1.00
Additional points of termination of the tie lines in a building .....	.50

NOTE: When the number of extensions and/or tie lines is such that cable facilities are required, such cable facilities may be provided specially for the customer's use and not as a part of the Telephone Company's general distributing plant, at charges based upon cost in lieu of above charges, where to do so will result in lower charges to the customer.

Case No. 13,529

(b) Service between points in non-contiguous exchanges or zones will be furnished at rates quoted in "Private Line Telephone Service" section of the General Private Line Services and Channels Tariff.

**CANCELLED**

25. PLUG AND JACK EQUIPMENT:

JAN 1 1987  
1st R.S. 11

a. Jacks are furnished in connection with individual line, party line, and private branch exchange service (when the maximum number of bells is exceeded) at the following rates:

EXCHG SERVICE COMMISSION  
MISSOURI

b. Three or Four Conductor, Non-Flush and Flush Types:

When conduit and outlet box are furnished and installed by the customer, each .....	5.00
When the Telephone Company furnishes flush type equipment that does not require conduit and outlet box, each .....	7.50

c. Eight Conductor Type:

For use with some wiring plans and key station dial PBX systems, flush or non-flush types, each. 20.00

DATE OF ISSUE January 23, 1957

DATE EFFECTIVE February 1, 1957

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company

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JAN 24 1959

MISSOURI

Public Service Comm.

RULES AND REGULATIONS

- c. (Continued)  
If unusual installation costs are involved, additional charges based on cost will apply.
- d. Wiring associated with jacks is provided in accordance with the "Mileage" section of the tariff as it pertains to extension line mileage.
- e. A permanently bridged telephone is required on each jack equipped central office line.
- f. One portable telephone will be furnished for each main station or private branch exchange station line in lieu of a permanently bridged telephone; additional portable telephones will be furnished at the extension station or private branch exchange station rate as the case may be.
- g. One subset and bell permanently connected to the line is furnished without additional charge for each portable telephone except combined type telephones. Bells and subsets in excess of this allowance, and other than those associated with permanently bridged stations, are furnished at the regular extension bell rate.

26. DISCOUNT SERVICE FOR EMPLOYEES: The Telephone Company will supply service to full-time employees at 1/2 the filed rate for each class of service providing the telephone is listed in the name of the employee.

CANCELLED

JAN 01 1988

BY Zab R.S. #12  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

FEB 25 1959

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY

Clyde V. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company

Name of Issuing Corporation or Municipality

For All Exchanges

Community, Town or City

RULES AND REGULATIONS

JAN 23 1957

MISSOURI  
Public Service Comm.

- c. (Continued)  
If unusual installation costs are involved, additional charges based on cost will apply.
- d. Wiring associated with jacks is provided in accordance with the "Mileage" section of the tariff as it pertains to extension line mileage.
- e. A permanently bridged telephone (and bell) or a permanently bridged bell is required on each jack equipped central office line.
- f. One portable telephone will be furnished for each main station or private branch exchange station line in lieu of a permanently bridged telephone; additional portable telephones will be furnished at the extension station or private branch exchange station rate as the case may be.
- g. One subset and bell permanently connected to the line is furnished without additional charge for each portable telephone except combined type telephones. Bells and subsets in excess of this allowance, and other than those associated with permanently bridged stations, are furnished at the regular extension bell rate.

26. DISCOUNT SERVICE FOR EMPLOYEES: The Telephone Company will supply service to full-time employees at 1/2 the filed rate for each class of service providing the telephone is listed in the name of the employee.

**CANCELLED**

Case No. 13,529

FEB 25 1959  
BY 1st R.S. No. 12  
PUBLIC SERVICE COMM.  
OF MO

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

RULES AND REGULATIONS

27. LATE PAYMENT OF SERVICE AND RETURNED CHECK CHARGE

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$6.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein.

A Returned Check Charge in the amount of \$25.00 will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

28. PAY BY PHONE CONVENIENCE FEE

Credit card payments collected over the phone will be assessed a "Pay by Phone Convenience Fee" of \$4.50 per account paid during the call. (I)(N)

29. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or find a discrepancy in the Company billing.

30. LINE TRAP SERVICE

Line trap service provides the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. Information relating to the calling party's number and the time of the call is captured by telephone company switching equipment and is provided to a local law enforcement agency. Line traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the line trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law. A trap will be established for a maximum period of fifteen days after which it will be removed unless requested by the customer to remain. One free trap per year will be established for a customer. If the customer requests an extension of the trap beyond the fifteen day period or if the customer requests a new trap within one year of requesting the initial trap, a charge of \$10.00 will apply for each fifteen day period or portion thereof.

(N) New text  
(I) Increase in rate

Issued: August 29, 2014  
Issued By:

Jason Ross, Vice President-Legal  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Effective: October 1, 2014



## RULES AND REGULATIONS

## 27. LATE PAYMENT OF SERVICE AND RETURNED CHECK CHARGE

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$6.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein.

A Returned Check Charge in the amount of \$25.00 will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts. (I)(T)

## 28. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or find a discrepancy in the Company billing.

## 29. LINE TRAP SERVICE

Line trap service provides the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. Information relating to the calling party's number and the time of the call is captured by telephone company switching equipment and is provided to a local law enforcement agency. Line traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the line trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law. A trap will be established for a maximum period of fifteen days after which it will be removed unless requested by the customer to remain. One free trap per year will be established for a customer. If the customer requests an extension of the trap beyond the fifteen day period or if the customer requests a new trap within one year of requesting the initial trap, a charge of \$10.00 will apply for each fifteen day period or portion thereof.

(T) Change in text

(I) Increase in rate

Issued: February 28, 2014

Effective: April 1, 2014

Issued By:

Jason Ross, Vice President-Legal

Fidelity Telephone Company

64 N. Clark

Sullivan, MO 63080

**CANCELED**  
October 1, 2015  
Missouri Public  
Service Commission  
JI-2015-0087

**FILED**  
Missouri Public  
Service Commission  
JI-2014-0340

RULES AND REGULATIONS

27. LATE PAYMENT OF SERVICE

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$6.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

(I)

28. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or finds a discrepancy in the Company billing.

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(I) Increase in rate

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Issued: April 21, 2004  
Issued By:

Effective: May 21, 2004  
Dave Beier, Vice President-Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

RULES AND REGULATIONS

Missouri Public  
Service Commission

27. LATE PAYMENT OF SERVICE

REC'D SEP 10 1998

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$5.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein.

28. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or find a discrepancy in the Company billing.

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Line trap service provides the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. Information relating to the calling party's number and the time of the call is captured by telephone company switching equipment and is provided to a local law enforcement agency. Line traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the line trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law. A trap will be established for a maximum period of fifteen days after which it will be removed unless requested by the customer to remain. One free trap per year will be established for a customer. If the customer requests an extension of the trap beyond the fifteen day period or if the customer requests a new trap within one year of requesting the initial trap, a charge of \$10.00 will apply for each fifteen day period or portion thereof.

**CANCELLED**

MAY 21 2004  
1,813  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED OCT 10 1998

Issued: September 10, 1998

Issuing Officer:

Effective: October 10, 1998

John T. Davis

President

64 N. Clark St.

Sullivan, MO 63080

**RECEIVED**

**RULES AND REGULATIONS**

**MAY 12 1998**

27. LATE PAYMENT OF SERVICE

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall not have a service charge of \$5.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein.

**MO. PUBLIC SERVICE COMM**

D

28. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or find a discrepancy in the Company billing.

D

29. LINE TRAP SERVICE

Line trap service provides the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. Information relating to the calling party's number and the time of the call is captured by telephone company switching equipment and is provided to a local law enforcement agency. Line traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the line trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law. A trap will be established for a maximum period of fifteen days after which it will be removed unless requested by the customer to remain. One free trap per year will be established for a customer. If the customer requests an extension of the trap beyond the fifteen day period or if the customer requests a new trap within one year of requesting the initial trap, a charge of \$10.00 will apply for each fifteen day period or portion thereof.

D

**CANCELLED**

**FILED**

OCT 10 1998

JUN 16 1998

By *JRS#13*  
Public Service Commission  
**MISSOURI**

**MISSOURI**  
Public Service Commission

Issued: May 12, 1998

Issuing Officer:  
Kent Bliss

Effective: June 16, 1998

Vice President-Revenues  
64 N. Clark St.  
Sullivan, MO 63080

Fidelity Telephone Company

5th Revised Sheet No. 13  
Replaces 4th Revised Sheet No. 13

RULES AND REGULATIONS

RECEIVED

JUN 21 1993

27. LATE PAYMENT OF SERVICE

MISSOURI  
Public Service Commission

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$5.00 added. <sup>1</sup> Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein.

28. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. <sup>1</sup> This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or finds a discrepancy in the Company billing.

29. LINE TRAP SERVICE

Line trap service provides the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. Information relating to the calling party's number and the time of the call is captured by telephone company switching equipment and is provided to a local law enforcement agency. Line traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the line trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law. A trap will be established for a maximum period of fifteen days after which it will be removed unless requested by the customer to remain. One free trap per year will be established for a customer. If the customer requests an extension of the trap beyond the fifteen day period or if the customer requests a new trap within one year of requesting the initial trap, a charge of \$10.00 <sup>1</sup> will apply for each fifteen day period or portion thereof.

<sup>1</sup> See P.S.C. MO No. 1 Original Sheet No. 29.3

CANCELLED

JUN 16 1998  
By Lan RB#13  
Public Service Commission  
MISSOURI

FILED  
JUL 21 1993  
92-306  
MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

FORM NO. 13

P.S.C.MO. No. 1

4th

~~Original~~  
Revised

SHEET No. 13

Cancelling P.S.C.MO. No. 1

3rd

~~Original~~  
Revised

SHEET No. 13

Fidelity Telephone Company

For

All Exchanges

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

RECEIVED

NOV 25 1987

MISSOURI  
Public Service Commission

CANCELLED

JUL 21 1993  
BY 5th R.S. #13  
Public Service Commission  
MISSOURI

HELD FOR FUTURE USE

JAN 01 1988

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges

Community, Town or City

RECEIVED

Rules and Regulations  
Key Telephone System

DEC 12 1986

MISSOURI  
Public Service Commission

1. General

- A. Schedules of monthly rates quoted herein apply only in connection with standard systems and equipment owned by the Telephone Company.
- B. Key switching may be provided by the use of key box providing service for two or three lines on one telephone instrument or by key type telephones arranged to select and hold either of two lines with a third line available for intercommunications, or a key system that can be arranged to pick up, hold, select, intercommunicate and signal by operation of keys with lamps to indicate busy lines.
- C. Key switching and key telephone sets are not arranged for signaling. Any signaling circuits are in addition to rates quoted herein.
- D. Extension line mileage as listed elsewhere in the Tariffs applies in addition to the rates quoted herein for extensions between different buildings and off-premises extensions.
- E. Keys and key telephone instruments will be installed subject to the minimum contract period of three months. Key systems will be installed upon signing of a contract providing for a minimum service of a period of three years.

2. Keys and Equipment (1)

- A. Common key to switch one telephone set to either of two lines. Monthly Rate .50
- B. Two line telephone sets: In addition to filed rates for trunks. 2.00

Monthly Rate

CANCELLED

JAN 01 1988

BY 44 R.S. #13  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

(1) Limited availability -- See Rules and Regulations Section, Paragraph 7, 2nd Revised Sheet #2.6

\*Indicates new rate or text  
+Indicates change

JAN 1 1987

TAO 877

Public Service Commission

DATE OF ISSUE December 9, 1986  
month day year

DATE EFFECTIVE January 1, 1987  
month day year

ISSUED BY [Signature] name of officer

John T. Davis President title

Sullivan, MO address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RECEIVED

RULES AND REGULATIONS  
KEY TELEPHONE SYSTEM

DEC 13 1982

1. GENERAL

- A. Schedules of monthly rates quoted herein apply with standard systems and equipment owned by the Telephone Company.
- B. Key switching may be provided by the use of key box providing service for two or three lines on one telephone instrument or by key type telephones arranged to select and hold either of two lines with a third line available for intercommunications, or a key system that can be arranged to pick up, hold, select, intercommunicate and signal by operation of keys with lamps to indicate busy lines.
- C. Key switching and key telephone sets are not arranged for signaling. Any signaling circuits are in addition to rates quoted herein.
- D. Extension line mileage as listed elsewhere in the Tariffs applies in addition to the rates quoted herein for extensions between different buildings and off-premises extensions.
- E. Keys and key telephone instruments will be installed subject to the minimum contract period of three months. Key systems will be installed upon signing of a contract providing for a minimum service of a period of three years.

MISSOURI  
Public Service Commission

2. KEYS AND EQUIPMENT (1)

	Monthly Rate	Install Charge
A. Common key to switch one telephone set to either of two lines.	.50	1.00
B. Two line telephone sets: In addition to filed rates for trunks.	2.00	1.50

(1) Limited availability - See Rules and Regulations Section Paragraph 7, 2nd Revised Sheet #2.16.

FILED

FILED

JAN 1 1987

JAN 24 1983

\*Indicates new rate or text 3rd R.S. 13  
+Indicates change  
PUBLIC SERVICE COMMISSION

Public Service Commission

DATE OF ISSUE DEC 13 1982  
month day year

DATE EFFECTIVE JAN 24 1983  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address



Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RECEIVED

JAN 24 1959

RULES AND REGULATIONS  
KEY TELEPHONE SYSTEMS

MISSOURI  
Public Service Comm.

**CANCELLED**

JAN 24 1983

*Jul*  
*RS 13*  
PUBLIC SERVICE COMMISSION  
MISSOURI

I. GENERAL

- A. Schedules of monthly rates quoted in connection with standard systems and equipment owned by the Telephone Company.
- B. Key switching may be provided by the use of key box providing service for two or three lines on one telephone instrument or by key type telephones arranged to select and hold either of two lines with a third line available for intercommunicating, or a key system that can be arranged to pick up, hold, select, intercommunicate and signal by operation of keys with lamps to indicate busy lines.
- C. Key switching and key telephone sets are not arranged for signaling. Any signaling circuits are in addition to rates quoted herein.
- D. Extension line mileage as listed elsewhere in the Tariffs applies in addition to the rates quoted herein for extensions between different buildings and off-premises extensions.
- E. Keys and key telephone instruments will be installed subject to the minimum contract period of three months. Key systems will be installed upon signing of a contract providing for a minimum service of a period of three years.

II. KEYS & EQUIPMENT\*\*\*1573 TYPE KEY SYSTEM

	Monthly Rate	Install. Charge
A. Common key to switch one telephone set to either of two lines.	.50	
B. Two Line Telephone Sets: In addition to filed rates for trunks and extensions stations per telephone set	1.00	1.50

**FILED**

FEB 25 1959

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY Clyde J. Davis  
name of officer

President Sullivan, Missouri  
title address

Cancelling P. S. C. MO. No. All Previous Schedules

{ Original } SHEET No. \_\_\_\_\_  
 { Revised }

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

**RULES AND REGULATIONS  
 KEY TELEPHONE SYSTEMS**

JAN 23 1957

**I. GENERAL**

- A. Schedules of monthly rates quoted herein apply only in connection with standard systems and equipment owned by the Telephone Company.
- B. Key switching may be provided by the use of key box providing service for two or three lines on one telephone instrument or by key type telephones arranged to select and hold either of two lines with a third line available for intercommunicating, or a key system that can be arranged to pick up, hold, select, intercommunicate and signal by operation of keys with lamps to indicate busy lines.
- C. Key switching and key telephone sets are not arranged for signaling. Any signaling circuits are in addition to rates quoted herein.
- D. Extension line mileage as listed elsewhere in the Tariffs applies in addition to the rates quoted herein for extensions between different buildings and off-premises extension.
- E. Keys and key telephone instruments will be installed subject to the minimum contract period of three months. Key systems will be installed upon signing of a contract providing for a minimum service of a period of three years.

MISSOURI  
 Public Service Comm.

Case No. 13,529

**II. KEYS**

	<u>Monthly Rate</u>	<u>Install. Charge</u>
A. Common key to switch one telephone set to either of two lines.	1.00	1.75
B. Common key to switch one telephone set to any one of three lines.	2.00	2.00
C. Two Line Telephone Sets: In addition to filed rates for trunks and extensions stations per telephone set	1.75	1.75

**CANCELLED**

FEB 25 1959  
 BY 1st R.S. 100.13  
 PUBLIC SERVICE COMM.  
 OF MO

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyde J. Davis  
name of officer

President Sullivan, Missouri  
title address

GENERAL EXCHANGE SERVICES

30. DIRECTORY LISTINGS\*

A. GENERAL

1. The following rates are applicable to the alphabetic (i.e. "white pages") section of the telephone directory for business and/or residence customers.

B. RATES

Monthly Rate

- |  |  |
|--|--|
| <ol style="list-style-type: none"> <li>1. Primary Listings (See Condition 1)</li> <li>2. Additional Line of Information, per listing                     <ol style="list-style-type: none"> <li>a. Business</li> <li>b. Residence</li> </ol> </li> <li>3. Additional Directory Listings                     <ol style="list-style-type: none"> <li>a. Business</li> <li>b. Residence</li> </ol> </li> <li>4. Nonpublished Service, per listing                     <ol style="list-style-type: none"> <li>a. Business</li> <li>b. Residence</li> </ol> </li> <li>5. Nonlisted Service, per listing                     <ol style="list-style-type: none"> <li>a. Business</li> <li>b. Residence</li> </ol> </li> </ol> | <p></p> <p>\$ .50</p> <p>.50</p> <p>1.60</p> <p>1.60</p> <p>1.60</p> <p>1.60</p> |
|--|--|

C. CONDITIONS

1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service or which is the joint user (business only), or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the listing may be in the name of the second party.
  - b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

\*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(D)  
(N)

(D) Deleted text  
(N) New text

Issued: January 16, 2009  
 Issued by:

Dave Beier  
 Vice President-Regulatory  
 64 North Clark  
 Sullivan, MO 63080

Effective: February 15, 2009

GENERAL EXCHANGE SERVICES

30. DIRECTORY LISTINGS

A. GENERAL

1. The following rates are applicable to the alphabetic (i.e. "white pages") section of the telephone directory for business and/or residence customers.

B. RATES

	<u>Monthly Rate</u>	
1. Primary Listings (See Condition 1)		
2. Additional Line of Information, per listing		
a. Business	\$ .50	
b. Residence	.50	
3. Additional Directory Listings		
a. Business	1.60	(I)
b. Residence	1.60	(I)
4. Nonpublished Service, per listing		
a. Business	1.60	(I)
b. Residence	1.60	(I)
5. Nonlisted Service, per listing		
a. Business	1.60	(I)
b. Residence	1.60	(I)

C. CONDITIONS

1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service or which is the joint user (business only), or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the listing may be in the name of the second party.
  - b. The same surname with no more than two individual given names, Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

(I) Increase in rate

Cancelled  
 February 15, 2009  
 Missouri Public  
 Service Commission  
 JI-2009-0518

Issued: April 21, 2004  
 Issued By:

Effective: May 21, 2004  
 Dave Beier, Vice President-Regulatory  
 64 N. Clark  
 Sullivan, MO 63080

**FILED**  
**MO PSC**

REC'D JUL 30 2002

GENERAL EXCHANGE SERVICES

Service Commission

30. DIRECTORY LISTINGS

A. GENERAL

1. The following rates are applicable to the alphabetic (i.e. "white pages") section of the telephone directory for business and/or residence customers.

B. RATES

	<u>Monthly Rate</u>
1. Primary Listings (See Condition 1)	
2. Additional Line of Information, per listing	
a. Business	\$ .50
b. Residence	.50
3. Additional Directory Listings	
a. Business	1.00
b. Residence	1.00
4. Nonpublished Service, per listing	
a. Business	1.00
b. Residence	1.00
5. Nonlisted Service, per listing	
a. Business	1.00
b. Residence	1.00

CANCELLED

MAY 21 2004  
By 3rd RS 13.1  
Public Service Commission  
MISSOURI

C. CONDITIONS

1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service or which is the joint user (business only), or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the listing may be in the name of the second party.
  - b. The same surname with no more than two individual given names, Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

(M)  
(M)  
(M)

Issued: July 30, 2002

Issuing Officer:  
Dave Beier  
64 N. Clark  
Sullivan, MO 63080

Effective: August 29, 2002

Missouri Public

FILED AUG 29 2002

Service Commission

GENERAL EXCHANGE SERVICES

**RECEIVED**

**MAY 12 1998**

30. DIRECTORY LISTINGS

A. GENERAL

**MO. PUBLIC SERVICE COMM**

1. The following rates are applicable to the alphabetic (i.e., "white pages") section of the telephone directory for business and/or residence customers.

B. RATES

	<u>Monthly Rate</u>	
1. Primary Listings (See Condition 1)		
2. Additional Line of Information, per listing		
a. Business	\$ .50	D
b. Residence	.50	D
3. Additional Directory Listings		
a. Business	1.00	D
b. Residence	1.00	D
4. Nonpublished Service, per listing		
a. Business	1.00	D
b. Residence	1.00	D
5. Nonlisted Service, per listing		
a. Business	1.00	D
b. Residence	1.00	D

**CANCELLED**

**AUG 29 2002**

By *2nd RS 13.1*  
**Public Service Commission  
MISSOURI**

C. CONDITIONS

1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:

- a. The individual, organization, firm, or corporation contracting for the service.
- b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
  - 1) First name
  - 2) Middle name
  - 3) Initial
  - 4) Nickname
  - 5) Maiden name

**FILED**

**JUN 16 1998**

**MISSOURI  
Public Service Commission**

Issued: May 12, 1998

Issuing Officer:  
Kent Bliss  
Vice President-Revenues  
64 N. Clark St.  
Sullivan, MO 63080

Effective: June 16, 1998

Fidelity Telephone Company

Original Sheet No. 13.1

GENERAL EXCHANGE SERVICES

**RECEIVED**

JUN 21 1993

30. DIRECTORY LISTINGS

A. GENERAL

- 1. The following rates are applicable to the alphabetic (i.e., "white pages") section of the telephone directory for business and/or residence customers.

**MISSOURI  
Public Service Commission**

B. RATES

Monthly  
Rate

- |  |                      |
|--|----------------------|
| 1. Primary Listings (See Condition 1)          |                      |
| 2. Additional Line of Information, per listing |                      |
| a. Business                                    | \$ .50 <sup>1.</sup> |
| b. Residence                                   | .50 <sup>1.</sup>    |
| 3. Additional Directory Listings               |                      |
| a. Business                                    | 1.00 <sup>1.</sup>   |
| b. Residence                                   | 1.00 <sup>1.</sup>   |
| 4. Nonpublished Service, per listing           |                      |
| a. Business                                    | 1.00 <sup>1.</sup>   |
| b. Residence                                   | 1.00 <sup>1.</sup>   |
| 5. Nonlisted Service, per listing              |                      |
| a. Business                                    | 1.00 <sup>1.</sup>   |
| b. Residence                                   | 1.00 <sup>1.</sup>   |

**CANCELLED**

JUN 16 1998

By LSRS# 13.1

**Public Service Commission  
MISSOURI**

C. CONDITIONS

- 1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service.
  - b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

<sup>1.</sup> See P.S.C. MO No. 1 Original Sheet No. 29.3

**FILED**

JUL 21 1993

92-306

**MO. PUBLIC SERVICE COMM.**

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

GENERAL EXCHANGE SERVICES

RECEIVED

JUN 21 1993

(N)

30. DIRECTORY LISTINGS (Cont'd)

C. CONDITIONS (Cont'd)

MISSOURI  
Public Service Commission

1. (Continued)

c. An additional listing reversing the order of the individual's given names in b. above, may be provided at the rates for additional listings, shown in B. Rates above.

d. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises access lines located on other premises occupied solely by the customer.

1) Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. (See "Joint-User Service").

e. Nonpublished service is the omission of a customer's listing from both the telephone directory and directory assistance records.

1) When nonpublished service is to be furnished, the customer will hold the company harmless from any damages which might arise and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.

2) The rate for nonpublished service is specified in B. Rates above.

3) The charge will not apply to nonpublished numbers for customers having other listed services.

f. Nonlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the directory assistance operator.

1) The charge will not apply to nonlisted numbers for customers having other listed service.

(N)

Cancelled  
February 15, 2009  
Missouri Public  
Service Commission  
JI-2009-0518

FILED  
JUL 21 1993  
92 - 306  
MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993



Fidelity Telephone Company

Original Sheet No. 13.3

GENERAL EXCHANGE SERVICES

RECEIVED

30. DIRECTORY LISTINGS (Cont'd)

JUN 21 1993

(N)

C. CONDITIONS (Cont'd)

MISSOURI  
Public Service Commission

1. Continued

- g. The charge for additional, nonlisted or nonpublished listings begins on the day the directory assistance records are posted.
- h. The length of the contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customer, unless the listing no longer serves the customer because of disconnection, removal, etc., of the service.
- i. Listings will be limited to such information as is necessary for proper identification.
- j. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- k. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.

(N)

Cancelled  
February 15, 2009  
Missouri Public  
Service Commission  
JI-2009-0518

**FILED**  
JUL 21 1993  
92 - 3 U 6  
MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

**RECEIVED**

Rules and Regulations  
Key Telephone Systems

DEC 12 1986

MISSOURI  
Public Service Commission

	Monthly (1) Rate
C. Intercommunicating line for each two line telephone set connected thereto	.50
D. Extension bells will be provided as permanent incoming signals on each trunk at one station	NC
E. Dial Selector and necessary power equipment, when the customer furnishes the AC power	3.00
F. Lines to the Central Office shall carry the EB-1 rate	-
G. Restriction feature per telephone equipped	.50
H. Buzzers: The Telephone Company will furnish the buzzer circuits for signaling between telephones in the same building which includes:  One buzzer, one push button, batteries and house wire not to exceed 60 feet.	.25

(1) Limited availability - See Rules and Regulations Section, Paragraph 7, 2nd Revised Sheet #2.6.

**CANCELLED**

JAN 01 1988

BY 4th R.S. #14  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN 1 1987  
TA0877  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 9, 1986 DATE EFFECTIVE January 1, 1987  
month day year month day year

ISSUED BY John T. Davis John T. Davis President Sullivan, MO  
name of officer title address

Fidelity Telephone Company For All Exchanges  
Name of Issuing Corporation Community, Town or City

**RECEIVED**  
DEC 13 1982  
1) Install (1)  
Change  
MISSOURI  
Public Service Commission

RULES AND REGULATIONS  
KEY TELEPHONE SYSTEMS

	Monthly Rate	
C. Intercommunicating line for each two line telephone set connected thereto	.50	
D. Extension bells will be provided as permanent incoming signals on each trunk at one station	N.C.	
E. Dial Selector and necessary power equipment, when the customer furnishes the AC power.	3.00	3.00
F. Lines to the Central Office shall carry the FB-1 rate.		
G. Restriction feature per telephone equipped	.50	1.50
H. Buzzers: The Telephone Company will furnish the buzzer circuits for signaling between telephones in the same building which includes:  One buzzer, one push button, batteries and house wire not to exceed 60 feet.	.25	1.00

(1) Limited availability - See Rules and Regulations Section, Paragraph 7, 2nd Revised Sheet #2.6

**CANCELLED**

JAN 1 1987

BY 3rd R.S. 14  
PUBLIC SERVICE COMMISSION

\*Indicates new rate or text of MISSOURI  
+Indicates change

**FILED**  
JAN 24 1983  
Public Service Commission

DATE OF ISSUE DEC 13 1982 DATE EFFECTIVE JAN 24 1983  
month day year month day year

ISSUED BY Evan R. Cosey President Sullivan, Missouri  
name of officer title address

Fidelity Telephone Company

Name of Issuing Corporation or Municipality

For All Exchanges

Community, Town or City

RECEIVED

JAN 24 1959

MISSOURI

Public Service Comm.

RULES AND REGULATIONS  
KEY TELEPHONE SYSTEMS

	Monthly Rate	Install. Charge	
C. Intercommunicating line for each two line telephone set connected thereto	.50	1.50	
D. Extension bells will be provided as permanent incoming signals on each trunk at one station	N.C.		✓
E. Dial Selector and necessary power equipment, when the customer furnishes the AC power.	3.00	3.00	*
F. Lines to the Central office shall carry the FB-1 rate.			✓
G. Restriction feature per telephone equipped	.50	1.50	*
H. Buzzers: The Telephone Company will furnish the buzzer circuits for signaling between telephones in the same building which includes:  One buzzer, one push button, batteries and house wire not to exceed 60 feet.	.25	1.00	✓

CANCELLED

JAN 24 1983

BY Zuel RS 14  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

FEB 25 1959

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY

Clifford J. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company

All Exchanges

Name of Issuing Corporation or Municipality

For

Community, Town or City

RECEIVED

RULES AND REGULATIONS  
 KEY TELEPHONE SYSTEMS

MISSOURI  
 Public Service Comm.

	Monthly Rate	Install. Charge
C. (Continued)		
1. Intercommunicating line for each two line telephone set connected thereto	.50	1.75
2. Extension bells will be provided as permanent incoming signals on each trunk at one station	n.c.	
D.		
1. 6-K key type system (2 trunks) apparatus	6.00	10.00
2. Additional trunk equipment or lines	1.00	2.00
3. Key telephone sets in addition to regular extension rate	1.75	2.00
4. Power equipment	5.00	5.00
5. Stations will be moved from one location to another location in the same building at cost.		
6. The system will be moved at cost from one premises to another premises without affecting the initial contract.		
E. MISCELLANEOUS EQUIPMENT AND SERVICE		
1. BUZZERS: The Telephone Company will furnish the buzzer circuits for signaling between telephones in the same building which includes:  One buzzer, one push button, batteries and house wire not to exceed 60 feet.	.25	1.50

**CANCELLED**

FEB 25 1959  
 BY 1ST R.S. No. 14  
 PUBLIC SERVICE COMM.

Case No. 13,529

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address