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ACCESS SERVICE AND FACILITIES

MO. PUBLIC SERVICE COMMISSION

6. Switched Access Service (Cont'd)

6.2 Provision and Description of Switched Access Service Feature Groups
(Cont'd)

6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(e) Nonhunting Number for Use with Hunt Group or
Uniform Call Distribution Arrangement

This option provides an arrangement for an individual line within a multiline hunt or uniform call distribution group that provides access to that line within the hunt or uniform call distribution group when it is idle or provides busy tone when it is busy, when the nonhunting number is dialed. Where available, this feature is provided in Telephone Company electronic end offices only. It is available with Feature Group A.

(f) Automatic Number Identification (ANI)

- (1) This option provides the automatic transmission of a seven or ten digit number and information digits to the customer designated premises for calls originating in the LATA, to identify the calling station. The ANI feature is an end office software function which is associated on a call-by-call basis with (a) all individual transmission paths in a trunk group routed directly between an end office and a customer designated premises or, where technically feasible, with (b) all individual transmission paths in a trunk group between an end office and an access tandem, and a trunk group between an access tandem and a customer designated premises.

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6. Switched Access Service (Cont'd)

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6.2 Provision and Description of Switched Access Service Feature Groups
(Cont'd)

6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(f) Automatic Number Identification (ANI) (Cont'd)

(2) The seven digit ANI telephone number is generally available with Feature Groups B and C. With these Feature Groups, technical limitations may exist in Telephone Company switching facilities which require ANI to be provided only on a directly trunked basis. ANI will be transmitted on all calls except those originating from multiparty lines, coin stations and coinless pay telephones using Feature Group B, or when an ANI failure has occurred.

(3) The ten digit ANI telephone number is only available with Feature Group D. When SS7 Signaling feature is specified, the customer may obtain an ANI equivalent by Ordering the Channel Number feature, as specified in 6.3.6(A)1.(w) following. The ten digit ANI telephone number consists of the Numbering Plan Area (NPA) plus the seven digit ANI telephone number. The ten digit ANI telephone number will be transmitted on all calls except those identified as multiparty line or ANI failure, in which case only the NPA will

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6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(f) Automatic Number Identification (ANI) (Cont'd)

(3) (Cont'd)

be transmitted (in addition to the information digit described below). Seven digit ANI is not available with SS7 signaling.

(4) With Feature Group C, at the option of the customer, ANI may be ordered from end offices where Telephone Company recording for end user billing is not provided. Additionally, ANI is provided from end offices where message detail recording is not required by the Telephone Company; as with 800 service.

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Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(f) Automatic Number Identification (ANI) (Cont'd)

- (5) ANI is not provided from FGC end offices where the Telephone Company forwards ANI to its recording equipment. Where ANI cannot be provided, e.g., on calls from 4 and 8 party service, information digits will be provided to the customer.

The information digits identify:

- (a) telephone number is the station billing number - no special treatment required,
- (b) multiparty line - telephone number is a 4- or 8- party line and cannot be identified - number must be obtained via an operator or in some other manner,
- (c) ANI failure has occurred in the end office switch which prevents identification of calling telephone number - must be obtained by operator or in some other manner,
- (d) hotel/motel originated call which requires room number identification,

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6. Switched Access Service (Cont'd)

6.2 Provision and Description of Switched Access Service Feature Groups (Cont'd)

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6.2.6 Common Switching Transport Termination and Interim NXX Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features (Cont'd)

(f) Automatic Number Identification (ANI) (Cont'd)

(5) (Cont'd)

(e) coinless station, hospital, inmate, etc. call which requires special screening or handling by the customer, and

(f) call is an Automatic Identified Outward Dialed (AIOD) call from customer premises equipment. The ANI telephone number is the listed telephone number of the customer and is not the telephone number of the calling party.

These ANI information digits generally are available with Feature Groups B, C, and D.

(6) Additional ANI information digits are available with Feature Group D only. They include:

(a) InterLATA restricted - telephone number is identified line

(b) InterLATA restricted - hotel/motel line

(c) InterLATA restricted - coinless, hospital, inmate, etc., line

These information digits will be transmitted as agreed to by the customer and the Telephone Company.

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6.2 Provision and Description of Switched Access Service Feature Groups
(Cont'd)

6.2.6 Common Switching Transport Termination and Interim NXX Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(g) Up to 7 Digit Outpulsing of Access Digits to Customer

This option generally provides for the end office capability of providing up to 7 digits of the uniform access code (950-0XXX, 950-1XXX) to the customer designated premises. The customer can request that only some of the digits in the access code be forwarded. The access code digits would be provided to the customer designated premises using multifrequency signaling, and transmission of the digits would precede the forwarding of ANI if that feature were provided. It is available with Feature Group B.

(h) Revertive Pulse Address Signaling

This option provides for a dc pulsing arrangement that transmits intelligence in the following manner:

(1) The equipment at the originating location presents itself to represent the number of pulses required and to count the pulses received from the terminating location.

(2) The equipment at the terminating location transmits a series of pulses by the momentary grounding of its battery supply until the originating location breaks the dc path to indicate that the required number of pulses has been counted.

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6. Switched Access Service (Cont'd)

6.2 Provision and Description of Switched Access Service Feature Groups
(Cont'd)

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6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(h) Revertive Pulse Address Signaling (Cont'd)

This option is available with Feature Group C.

(i) Delay Dial Start-Pulsing Signaling

This option provides a method of indicating to the near end trunk circuit readiness to accept address signaling information by the far end trunk circuit. Delay dial is often referred to as an off-hook, on-hook signaling sequence. The delay dial signal is the off-hook interval and the star-pulsing signal is the on-hook interval. With integrity check, the calling office will not outpulse until a delay dial (off-hook) signal followed by a start-pulsing (on-hook) signal has been identified at the calling office. This option is available with Feature Group C.

(j) Dial Pulse Address Signaling

This option provides for the forwarding of dial pulses from the Telephone Company end office to the customer without the need of a star-pulsing signal from the customer. It is available with Feature Group C.

(k) Immediate Dial Pulse Address Signaling

This trunk side option provides for the transmission of number information, e.g., called number, between the end office switching system and the customer designated

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6. Switched Access Service (Cont'd)

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6.2 Provision and Description of Switched Access Service Feature Groups
(Cont'd)

6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(k) Immediate Dial Pulse Address Signaling
(Cont'd)

premises (in either direction) by means of direct current pulses. It is available with Feature Group C.

(l) Panel Call Indicator Address Signaling

This option provides a dc pulsing arrangement in which each digit is transmitted as a series of four marginal and polarized impulses. It is available with Feature Group C.

(m) Service Class Routing

This option provides the capability of directing originating traffic from an end office to a trunk group to a customer designated premises, based on the line class of service (e.g., coin, multiparty or hotel/motel), service prefix indicator (e.g., 0-, 0+ or 011+, or Service Access Codes (e.g., 900). It is provided in suitably equipped end office or access tandem switches and is available with Feature Groups C and D.

(n) Alternate Traffic Routing

This option provides the capability of directing originating traffic from an end office (or appropriately equipped access tandem) to a trunk group (the "high usage" group) to a customer designated premises until that group is fully loaded, and then delivering additional originating traffic (the

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6. Switched Access Service (Cont'd)

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6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(n) Alternate Traffic Routing (Cont'd)

"overflowing" traffic from the same end office or access tandem to a different trunk group (the "final" group) to a second customer designated premises. The customer shall specify the last trunk CCS desired for the high usage group. It is provided in suitably equipped end office or access tandem switches and is available with Feature Groups C and D.

When alternate routing is available the FGD traffic will be directly measured. If the Telephone Company cannot measure the traffic, it will be estimated based on a 24-hour period representative of actual routing.

(o) Trunk Access Limitation

This option provides for the routing of originating 900 service calls to a specified number of transmission paths in a trunk group, in order to limit (choke) the completion of such traffic to the customer. Calls to the designated service which could not be completed over the subset of transmission paths in the trunk group, i.e., the choked calls, would be routed to reorder tone. It is provided in all Telephone Company electronic end offices and where available in electromechanical end offices. It is available with Feature Groups C and D.

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(Cont'd)

6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(p) Call Gapping Arrangement

This option, provided in suitably equipped end office switches, provides for the routing of originating calls to 900 service to be switched in the end office to all transmission paths in a trunk group at a prescribed rate of flow, e.g., one call every five seconds, in order to limit (choke) the completion of such traffic to other customer. Calls to the designated service which are denied access by this feature, i.e., the choked calls, would be routed to a no-circuit announcement. It is provided in selected Feature Group D equipped end offices and is available only with Feature Group D.

The customer shall provide the Telephone Company notification of media stimulated mass calling events (e.g., 800, 900 option polls). Such notification, if received at least twenty-four hours prior to the event, will enable the Telephone Company to institute call gapping controls, where capability exists, so the controls will be in place when the event begins. Call gapping will be instituted as needed to protect the customer's and Telephone Company's networks.

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6.2 Provision and Description of Switched Access Service Feature Groups
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6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(q) International Carrier Option

This option allows for Feature Group D end offices or access tandem switches equipped for International Direct Distance Dialing to be arranged to forward the international calls of one or more international carriers to the customer (i.e., the Telephone Company is able to route originating international calls to a customer other than the one designated by the end user either through presubscription or 10XXX dialing). This arrangement requires provision of written verification to the Telephone Company that the customer is authorized to forward such calls. The written verification must be in the form of a letter of agency authorizing the customer to order the option on behalf of the international carrier. This option is only provided at the Telephone Company end offices or access tandems equipped for International Direct Distance Dialing. It is available with Feature Group D.

(r) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option, which is provided in association with two or more Special Access Service groups, provides for the automatic overflow of terminating calls to a second Special Access Service group, when the first group has exceeded its call capacity. This option is

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6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(r) Band Advance Arrangement for Use with Special
Access Service Utilized in the Provision of
WATS or WATS-Type Services (Cont'd)

available with Feature Groups A, B, C and D.

(s) End Office End User Line Service Screening for
Use with Special Access Service Utilized in
the Provision of WATS or WATS-Type Services

This option provides the ability to verify that an end user has dialed a called party address (by screening the called NPA and/or NXX on the basis of geographical bands selected by the Telephone Company) which is in accordance with that end user's service agreement with the customer, e.g., WATS. This option is provided in all Telephone Company electronic end offices and, where available, in electromechanical end offices which are designated as WATS Serving Offices. It is available with Feature Groups A, B, C and D.

(t) Hunt Group Arrangement for Use with Special
Access Service Utilized in the Provision of
WATS or WATS-Type Services

This option provides the ability to sequentially access one of two or more Special Access Services utilized in the provision of WATS or WATS-Type services (e.g. 800 Service Special access services) in the terminating direction, when the hunting number of the

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6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(t) Hunt Group Arrangement for Use with Special
Access Service Utilized in the Provision of
WATS or WATS-Type Services (Cont'd)

Special Access Service group is forwarded from the customer to the Telephone Company. This feature is provided in all Telephone Company designated WATS Serving Offices. It is available with Feature Groups A, B, C and D.

(u) Uniform Call Distribution Arrangement for Use
with Special Access Service Utilized in the
Provision of WATS or WATS-Type Services

This option provides a type of multiline hunting arrangement which provides for an even distribution of terminating calls among the available Special Access Services utilized in the provision of WATS or WATS-type Services in the hunt group. Where available, this feature is only provided in Telephone Company designated WATS Serving Offices. It is available with Feature Groups A, B, C and D.

(v) Nonhunting Number for Use with Hunt Group
Arrangement or Uniform Call Distribution
Arrangement for Use with Special Access
Service Utilized in the Provision of WATS or
WATS-Type Service

This option provides an arrangement for an individual Special Access Service utilized in

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Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(v) Nonhunting Number for Use with Hunt Group
Arrangement or Uniform Call Distribution
Arrangement for Use with Special Access
Service Utilized in the Provision of WATS or
WATS-Type Services (Cont'd)

the provision of WATS or WATS-type Services within a multiline hunt or uniform call distribution group that provides access to that Special Access Service within the hunt or uniform call distribution group when it is idle or provides busy tone when it is busy, when the nonhunting number is dialed. Where available, this feature is only provided in the Telephone Company designated WATS Serving Offices. It is available with Feature Groups A, B, C and D.

(w) Multifrequency Address Signaling

Multifrequency Address Signaling is available as an optional feature with FGC and FGD. This feature provides for the transmission of number information and control signals (e.g., number address signals, automatic number identification) between the end office switch and the customer's premises (in either direction). Multifrequency signaling arrangements make use of pairs of frequencies out of a group of six frequencies. Specific information transmitted is dependent upon

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(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(w) Multifrequency Address Signaling (Cont'd)
feature group and call type (i.e., POTS, coin or operator). This feature is not available in combination with SS7 signaling.

(x) Signaling System 7 (SS7) Signaling
This feature provides common channel out of band transmission of address and supervisory SS7 protocol signaling information between the end office switch or the tandem office switching system and the customer's designated premises. This feature is available only in offices where technically feasible as indicated in NATIONAL EXCHANGE CARRIER ASSOCIATION INC. TARIFF F.C.C. NO. 4. The signaling information is transmitted to the Telephone Company designated STP which may be provided by a separate entity. The customer must arrange CCSAC facilities with the entity providing the STP in order to receive SS7 signaling from the Telephone Company. This feature is available with FGC and FGD and will be provided in accordance with the SS7 Interconnect specifications described in Technical Reference TR-TSV-000905.

(y) Calling Party Number (CPN)
This feature provides for the automatic transmission of the ten digit directory number, associated with a calling station, to the customer's premises for calls originating in the LATA. The ten digit telephone number consists of the NPA plus the seven digit telephone number, which may not be the same number as the calling station's charge number. The ten digit telephone number will be coded as presented, or restricted via a "privacy indicator" for delivery to the called end

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Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(1) Common Switching Nonchargeable Optional Features
(Cont'd)

(y) Calling Party Number (CPN) (Cont'd)

user. This feature is provided with originated FGC and FGD with SS7 signaling. CPN is available where technically feasible.

(z) Carrier Selection Parameter (CSP)

This feature provides for the automatic transmission of a signaling indicator which signifies to the customer whether or not the call being processed originated from a presubscribed line. If the line was presubscribed, the indicator will signify if the end user did or did not dial 10XXX. This feature is provided with originating FGD with SS7 signaling.

(AA) Charge Number Parameter (CN)

The CN Parameter is equivalent to the existing ten digit Automatic Number Identification (ANI) available with FGC where technically feasible and FGD with MF signaling. The CN Parameter provides for the automatic transmission of the ten digit billing number of the calling station and the originating line information. This feature is provided with originating FGC and FGD with SS7 signaling.

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Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(2) Transport Termination Nonchargeable Optional
Features

(a) Rotary Dial Station Signaling

This option provides for the transmission of called party address signaling from rotary dial stations to the customer designated premises for originating calls. This option is provided in the form of a specific type of Transport Termination. It is available with Feature Group B, only on a directly trunked basis.

(b) Operator Trunk - Coin, Non-Coin, or Combined
Coin and Non-Coin

This option may be ordered to provide coin, non-coin, or combined coin and non-coin operation. It is available only with Feature Group C and is provided in electronic end offices and other Telephone Company end offices where equipment is available. It is provided as a trunk type of Transport Termination.

Coin:

This arrangement provides for initial coin return control and routing of 0+, 0-, 1+, 01+, 011+ or, respectively. Because operator assisted coin calling traffic is routed over a trunk group dedicated to operator assisted calls, this arrangement is only provided in association with the Service Class Routing option.

The operator assistance coin calling arrangement is also normally ordered by the

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Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(2) Transport Termination Nonchargeable Optional
Features (Cont'd)

(b) Operation Trunk-Coin, Non-Coin, or Combined
Coin and Non-Coin (Cont'd)

customer in conjunction with the ANI optional feature, since the preponderance of trunk groups equipped with this arrangement will be terminated in the customer's TSPS systems, rather than in the customer's manual cord boards.

Non Coin:

This arrangement provides for the routing of 0+, 0-, 1+, 011+ or, respectively. Because operator assisted non-coin calling traffic is routed over a trunk group dedicated to operator assisted calls, this arrangement is only provided in association with the Service Class Routing option.

The operator assistance non-coin calling arrangement is also normally ordered by the customer in conjunction with the ANI optional feature, since the preponderance of trunk groups equipped with this arrangement will be terminated in the customer's TSPS systems, rather than in the customer's manual cord boards. When so equipped, the ANI feature provides for the forwarding of information digits which identify that the call has originated from a hotel or motel, and whether room number identification is required, or that special screening is required, e.g., for coinless public station, dormitory, or private stations, other screening arrangements agreed

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Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(2) Transport Termination Nonchargeable Optional
Features (Cont'd)

(b) Operation Trunk-Coin, Non-Coin, or Combined
Coin and Non-Coin (Cont'd)

to between the customer and the Telephone Company.

Combined Coin and Non-Coin:

This arrangement provides for initial coin return control and routing for 0+, 0-, 1+, 011+ or, respectively. Because operator assisted coin and non-coin calling traffic is routed over a trunk group dedicated to operator assisted calls, this arrangement is only provided in association with the Service Class Routing option.

This arrangement is normally ordered by the customer in conjunction with the ANI optional feature, since the preponderance of trunk groups equipped with this arrangement will be terminated in the customer's operator services systems, rather than the customer's manual cord boards. When so equipped, the ANI optional feature provides for the forwarding of information digits which identify that the call has originated from a hotel or motel, and whether room number identification is required, or that special screening is required, e.g., for coinless public stations, dormitory or inmate stations, or other screening arrangements agreed to between the customer and the Telephone Company.

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6. Switched Access Service (Cont'd)

6.2 Provision and Description of Switched Access Service Feature Groups
(Cont'd)

6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(2) Transport Termination Nonchargeable Optional
Features (Cont'd)

(c) Operator Trunk-Full Feature

This option provides the initial coin return control function to the customer's operator. It is available with the Feature Group D and is provided as trunk type for Transport Termination. Because it requires inband signaling, this feature is not available with the SS7 Signaling option.

(3) Non-Chargeable Optional Features

(a) Interim NXX Translation

Interim NXX Translation optional feature is an originating offering utilizing trunk side Switched Access Service. The service provides a customer identification function based on the dialed 800 number.

When an 1+900-NXXX-XXXX call is originated by an end user, the Telephone Company will perform the customer identification function based on the dialed digits to determine the customer location to which the call is to be routed. If the call originated from an end office switch not equipped to provide the customer identification function, the call will be routed to an office at which the function is available. Once customer identification has been established, the call will be routed to the customer. Calls originating from an end office switch at which the customer identification function is performed, but to which the customer has not

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6. Switched Access Service (Cont'd)

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6.2 Provision and Description of Switched Access Service Feature Groups
(Cont'd)

6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(3) Non-Chargeable Optional Features (Cont'd)

(a) Interim NXX Translation (Cont'd)

ordered Interim NXX Translation, will be blocked.

The manner in which Interim NXX Translation is provided is dependent on the status of the end office from which the service is provided (i.e., equipped with equal access capabilities or not equipped with equal access capabilities). When Interim NXX Translation is provided from an end office equipped with equal access capabilities, it will be provided in conjunction with FGD Switched Access Service. When Interim NXX Translation is provided from an end office not equipped with equal access capabilities, it will be provided in conjunction with FGC Switched Access Service.

(4) Chargeable Optional Feature

(a) 800 Data Base Access Service

800 Data Base Access Service is provided to all customers in conjunction with FGC and FGD switched access service. When a 1+800+NXX-XXXX call is originated by an end user, the Telephone Company will utilize the Signaling System (SS7) network to query an 800 data base to identify the customer to whom the call will be delivered and provide vertical feed based on the dialed ten digits. The call will then be routed to the identified customer on FGC or FGD switched access.

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6. Switched Access Service (Cont'd)

6.2 Provision and Description of Switched Access Service Feature Groups
(Cont'd)

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6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(4) Chargeable Optional Features (Cont'd)

(a) 800 Data Base Access Service (Cont'd)

A Basis or Vertical Feature Query charge, as set forth in 12.#.2.D following, is assessed for each query launched to the data base which identifies the customer to whom the call will be delivered.

The Basis Query provides the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of 800 calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates.

The Vertical Feature Query provides the same customer identification as the basic query plus vertical features which may include: (1) call validation, (ensuring that calls originate from subscribed service areas); (2) POTS translation on 800 numbers; (3) alternate POTS translation (which allows subscribers to vary the routing of 800 calls based on factors such as time of day, place or origination of the call, etc.); and (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3).

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6. Switched Access Service (Cont'd)

6.2 Provision and Description of Switched Access Service Feature Groups
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6.2.6 Common Switching Transport Termination and Interim NXX
Translation Optional Features (Cont'd)

(A) Optional Features (Cont'd)

(4) Chargeable Optional Features (Cont'd)

(a) 800 Data Base Access Service (Cont'd)

The manner in which 800 data base access service is provided is dependent on the availability of SS7 service at the end office from which the service is provided as outlined following:

- When 800 data base access service originates at an end office equipped with Service Switching Point (SSP) capability for querying centralized data bases, all such service will be provisioned from that end office.

When 800 data base access service originates at an end office not equipped with SSP customer identification capability, the 800 call will be delivered to the access tandem on which the end office is homed and which is equipped with the SSP feature to query centralized data bases.

Query charges as set forth in 12.#.2.D following are in addition to those charges applicable for the Feature Group C or Feature Group D switched access service.

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ACCESS SERVICE AND FACILITIES

6. SWITCHED ACCESS SERVICE

6.3 Obligations of the Telephone Company

In addition to the obligations of the Telephone Company set forth in 2.4.1 preceding, the Telephone Company has certain other obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

6.3.1 Network Management

The Telephone Company will administer its network to ensure the provision of acceptable service levels to all telecommunications users of the Telephone Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connections with little or no delay encountered within the Telephone Company network. The Telephone Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of traffic, over any traffic carried over its network, including that associated with a customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Telephone Company or customer facilities, natural disasters, mass calling or national security demands. To the extent that a customer is completely cut off as a result of the application of protective controls, outage credits will apply as set forth in 2.4.4 preceding.

6.3.2 Design and Traffic Routing of Switched Access Service

The Telephone Company shall design and determine the routing of Switched Access Service including the selection of the first point of switching and the selection of facilities from the point of connection to any switching point and to the end offices where busy hour minutes of capacity are ordered. The Telephone Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. The Telephone Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment. Selection of facilities, equipment, and traffic routing of the service is based on standard engineering methods, available facilities and equipment, and the Telephone Company traffic routing plans. If the customer desires routing or directionality different from that determined by the Telephone Company, the Telephone Company will work cooperatively with the customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

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6. SWITCHED ACCESS SERVICE

6.3 Obligations of the Telephone Company

6.3.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Telephone Company either thru other exchange carriers or thru its own service evaluation routines, may also be made available to the customer based on previously arranged intervals and format. This data provides information on overall end-to-end call completion and non-completion performance, e.g., customer equipment blockage, failure results and transmission performance. This data does not include service performance data which are provided under other tariff sections, e.g., testing service results. If data is to be provided the charges for such exchange will be determined on an individual case basis.

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7. SWITCHED ACCESS SERVICE6.3 Obligations of the Telephone Company6.3.4 Trunk Group Measurement Reports

Where technologically feasible and subject to availability, the Telephone Company will, upon request, make available to the customer on previously agreed to intervals, trunk group data in the form of usage in CCS, peg count and overflow.

6.3.5 Determination of Number of Transmission Paths

The Telephone Company will determine the number of Switched Access Service transmission paths to be provided for the Switched Access Feature Group C and D busy hour minutes of capacity ordered. A bandwidth of approximately 300 to 3000 Hz or a derived communication path of a frequency bandwidth of approximately 300 to 3000 Hz provided over a high frequency analog facility or a high speed digital facility between a customer's premises and a Telephone Company location. The number of transmission paths will be developed using the total busy hour minutes of capacity by type (as described in 6.1.1 (A) preceding) for the end offices for each Feature Group ordered from a customer's premises. The total busy hour minutes of capacity by type for the end office will be converted to transmission paths using standard Telephone Company traffic engineering methods. The number of transmission paths provided shall be the number required based on (1) the use of access tandem switches and end office switches, (2) the use of end office switches only, or (3) the use of tandem switches only.

(T)
(T)6.3.6 Determination of Number of End Office Transport Terminations

For analog entry switches, a termination will be provided for each transmission path provided. For digital entry switches an equivalent termination will be provided for each transmission path provided.

6.3.7 Design Blocking Measurement

For Feature Group C and D design blocking objective will be no greater than one percent (.01) between the point of termination at the customer's designated premises and the first point of switching when traffic is directly routed without an alternate route. Standard traffic engineering methods will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.

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ACCESS SERVICE AND FACILITIES

6. SWITCHED ACCESS SERVICE6.4 Obligations of The Customer

In addition to the Obligations of the customer set forth in 2. preceding, the customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

6.4.1 Report Requirements

Customers are responsible for providing the following reports to the Telephone Company, when applicable.

6.4.2 Jurisdictional Reports

When a customer orders FGA, FGB, FGC, & FGD Switched Access Service for both interstate and intrastate use, the customer is responsible for providing reports as set forth in 2.3.14. Charges will be apportioned in accordance with those reports. The method to be used for determining the intrastate charges is set forth in 2.3.15 preceding.

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6.4.3 On and Off-Hook Supervision

The customer facilities shall provide the necessary on-hook, off-hook and disconnect supervision.

6.4.4 Trunk Group Measurement Reports

With the agreement of the customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Telephone Company. This data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

6.5 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

ACCESS SERVICE AND FACILITIES

6. SWITCHED ACCESS SERVICE

6.5 Rate Regulations

6.5.1 Types of Rates and Charges

There are two types of rates and charges that apply to Switched Access Service. They are usage rates and nonrecurring charges. These rates and charges are applied differently to the various rate elements as set forth in following:

(B) Usage Rates

Usage rates are rates that apply only when a specific rate element is used. These are applied on a per access minutes of use basis. Access minute charges are accumulated over a monthly period.

(C) Nonrecurring Charges

Nonrecurring charges apply to each installation of service as a one-time charge. Nonrecurring charges are set forth in 6.6.2. Changes to existing services other than administrative changes will be treated as a discontinuance of the existing service and an installation of a new service.

For Entrance Facilities, a Local Transport nonrecurring installation charge will be applied at the serving wire center for each Entrance Facility installed.

For Direct Trunked Transport ordered to the end office or access tandem, a Local Transport nonrecurring trunk activation charge will be applied at the end office or access tandem on a per order basis for each group of 24 Direct Trunked Transport trunks or fraction thereof that is activated at the end office.

Nonrecurring charges apply to each Switched Access Service installed. For FGA, FGB, FGC and FGD ordered on a busy hour minutes of capacity basis the charge is applied for each trunk or line which must be added in order to provide the requested busy hour minutes of capacity. FGD, at the option of customers other than AT&T, may be ordered on a trunk basis. For FGA and FGB, ordered on a per line or trunk basis respectively, the charge is applied per line or trunk.

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6. SWITCHED ACCESS SERVICE (Cont'd)

6.5 Rate Regulations (Cont'd)

6.5.1 Types of Rates and Charges (Cont'd) (N)

(C) Nonrecurring Charges (Cont'd) (N)

The following administrative changes will be made without charge: (N)

- Change of customer name, (N)
- Change of customer or customer's end user premises address when the change of address is not a result of physical relocation of equipment, (N)
- Change in billing data (name, address, or contact name or telephone number), (N)
- Change of agency authorization, (N)
- Change of customer circuit identification, (N)
- Change of billing account number, (N)
- Change of customer test line number, (N)
- Change of customer or customer's end user contact name or telephone number, and (N)
- Change of jurisdiction. (N)

6.5.2 Minimum Periods

Switched Access Service is provided for a specified minimum period of one month.

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6. Switched Access Service (Cont'd)

6.5 Rate Regulations

6.5.3 Application of Rates and Charges (Cont'd)

(E) 800 Data Base Access Service

A Basic Query or a Vertical Feature Query charge applies for each query that is launched to an 800 data base and identifies the customer to whom the call will be delivered. The Query charge applied will depend on the features used in making the data base query. Queries using vertical service features outlined above will be charged the Vertical Feature Query charge. All other queries will be charged the Basic Query charge. Query charges, as set forth in 12.#.2(D) will only be applied by those companies whose wire centers are identified as assisting query charges in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

When Feature Group C or Feature Group D switched access service is used for the provision of 800 Data Base Access Service and the total minutes of use and/or count of queries can be determined for each customer at a tandem or SSP but cannot be determined by individual end office, an allocation method will be utilized to determine minutes of use and/or queries by end office and customer. For each end office a ratio will be developed and applied against the total minutes of use and/or count of queries for a given customer as determined by the tandem or SSP. These ratios will be developed by dividing the unidentified originating 800 minutes of use at an end office by the total unidentified originating minutes of use in all end offices subtending the tandem or SSP.

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6. Switched Access Service (Cont'd)

6.5 Rate Regulations (Cont'd)

6.5.3 Application of Rates and Charges (Cont'd)

(E) 800 Data Base Access Service

For example, assume:

- Three end office (EO-1, EO-2 and EO-3) subtend a tandem

EO-1 measures 2,000 minutes of 800 use

EO-2 measures 3,000 minutes of 800 use

EO-3 measures 5,000 minutes of 800 use

10,000

Total

- The tandem delivers 800 usage to two customers:

IC-A has 4,000 minutes of use

IC-B has 6,000 minutes of use

- The allocation ratio for EO-1 is 20%

2,000/10,000

- The minutes of use to be billed by EO-1 are

800 to IC-A (20% X 4,000)

1,200 to IC-B (20% X 6,000)

2,000

Total

(N)

(N)

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6.5 Rate Regulations

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6.5 Rate Regulations

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6. SWITCHED ACCESS SERVICE

6.5 Rate Regulations

6.5.3 Reserved for Future Use

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6.5 Rate Regulations

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6. SWITCHED ACCESS SERVICE

6. Rate Regulations

6.5.4 Minimum Monthly Charge

Switched Access Service is subject to a minimum monthly charge.
The minimum charge applies for the total capacity provided.

For the Local Switching, rate element, the minimum monthly charge
is the sum of the charges set forth in 6.6.3 (A) following for the
measured or assumed usage for the month.

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6.5.5 RESERVED FOR FUTURE USE.

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ACCESS SERVICE AND FACILITIES

6. SWITCHED ACCESS SERVICE

6.5 Rate Regulations

RESERVED FOR FUTURE USE

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6. SWITCHED ACCESS SERVICE

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6.5 Rate Regulations

6.5.7 Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customers premises
- The customers premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(A) Moves Within the Same Building

When the move is to a new location within the same building. There will be no change in the minimum period requirements.

(B) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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6. SWITCHED ACCESS SERVICE

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6.5 Rate Regulations

6.5.8 Measuring Access Minutes

Customer traffic to end offices will be measured (i.e., recorded or assumed) by the Telephone Company or its Agent at end office switches or access tandem switches. Originating and terminating calls will be measured by the Telephone Company or its Agent to determine the basis for computing chargeable access minutes. For terminating calls over FGA, FGB, FGC and FGD, the measured access minutes are the chargeable access minutes. For originating calls over FGA, FGB, FGC and FGD chargeable originating access minutes start when the call is delivered to the customers point of termination and end when disconnect supervision from either the originating or terminating end is received by the Telephone Company.

When assumed minutes are used, the assumed minutes are the chargeable access minutes. Assumed minutes are used for FGA and FGB services which originate or terminate in end offices not equipped with measurement capabilities and are applied on a line or trunk basis, as set forth in Paragraph 6.5.1.C., preceding

Access minutes associated with the open end of FGA and the open end of WATS and WATS Type services will be treated as terminating access minutes.

6.5.9 Reserved for Future Use

6.5.10 Reserved for Future Use

6.5.11 Reserved for Future Use

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ACCESS SERVICE AND FACILITIES

6. SWITCHED ACCESS SERVICE

6.5 Rate Regulations

6.5.12 Mileage Measurement

The mileage to be used to determine the monthly rate for Local Transport is calculated on airline distances between the end office switch, which may be a Remote Switching Module, (where the call carried by Local Transport originates or terminates) and the customer's serving wire center. When Direct Trunked Transport is ordered between the serving wire center and the end office, mileage is normally measured in one segment from the serving wire center to the end office. When Direct Trunked Transport is ordered between a serving wire center and a tandem and Tandem Switched Transport is ordered between the tandem and the end office, mileage is calculated separately for each segment. Exceptions to these methods are as set forth in (A) following.

Where applicable, the V&H coordinates method is used to determine mileage. This method is set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4 for Wire Center Information (V&H coordinates).

Mileage rates are as set forth in Section 6.6.2 following. To determine the rate to be billed, first compute the airline mileage using the V&H coordinates method. If the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rates. Then multiply the mileage by the appropriate rate.

Exceptions to the mileage measurement rules are as follows:

- (A) Feature Groups B, C, and D - Remote Offices Local Transport mileage for Feature Groups B, C, and D Switched Access Service provided to a Remote Office will be measured in multiple segments.

When the facility is directly trunked to the Host Office, Direct Trunked Facility mileage will be measured between the customer's serving wire center and the Host Office, and Tandem Switched Facility mileage will be measured between the Host Office and the Remote Office. The Tandem Switching charge will not apply.

When the facility is routed through a tandem to the Host Office, Direct Trunked Facility will be measured from the Serving Wire Center to the tandem, Tandem Switched Facility will be measured from the tandem to the host, and another segment of Tandem Switched Facility will be measured from the host to the remote. A Tandem Switching charge will be applicable at the tandem.

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(N)

(N)

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6. SWITCHED ACCESS SERVICE

6.5 Rate Regulations

6.5.12 Mileage Measurement (Cont'd)

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6.6 Rates and Charges

6.6.1 Access Connections

ACCESS SERVICE AND FACILITIES

6. Switched Access Service

6.6 Rates and Charges

6.6.1 Access Connections (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(A) <u>Optional Features</u>	ICB	ICB

6.6.2 Switched Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) <u>Local Transport – Installation Per Entrance Facility</u>		6.1 (A) (1)
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
(B) <u>Local Transport – Premium Access</u>		
1. <u>Entrance Facility Per Termination</u>		6.1 (A) (1)
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
2. <u>Direct Trunked Transport</u>		6.1 (A) (2)
a. <u>Direct Trunked Facility, Per Mile</u>		
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
b. <u>Direct Trunked Termination, Per Termination</u>		
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	

**The company concurs with the rates of JSI’s Tariff FCC No. 1 for this element, which can be viewed at <https://myjsi.jsitel.com/myjsiCommon/online-tariff/view>

(N)
 (N)

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Issued by:

Tariff Administrator
 210 E. Earll Drive
 Phoenix, AZ 85012

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ACCESS SERVICE AND FACILITIES

6. Switched Access Service

6.6 Rates and Charges

6.6.2 Switched Access Service

(B) <u>Local Transport – Premium Access (Cont’d)</u>	<u>Rate</u>	<u>Tariff Section Reference</u>
3. <u>Multiplexing Per Arrangement</u>		6.1(A)(4)
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
4. <u>Tandem Switched Transport</u>		
a. <u>Tandem Switched Facility</u>		
-Per Originating Access Minute Per Mile	\$0.000188	6.1(A)(3)(b)
-Per Terminating Access Minute Per Mile	**	
b. <u>Tandem Switched Termination</u>		
-Per Originating Access Minute Per Termination	\$0.027621	6.1(A)(3)(c)
-Per Terminating Access Minute Per Termination	**	
c. <u>Tandem Switching</u>		
-Per Originating Access Minute Per Tandem	\$0.002468	6.1(A)(3)(a)
-Per Terminating Access Minute Per Tandem	**	
(C) <u>End Office Premium Access</u>		
1. <u>Local Switching</u>		
- originating	\$0.019386	6.1(B)(1)
- terminating	**	
2. (Reserved for future use)		
3. <u>Information Surcharge (Per 100 Access Minutes)</u>		6.1(B)(3)
- originating	\$.0000	
- terminating	**	

**The company concurs with the rates of JSI’s Tariff FCC No. 1 for this element, which can be viewed at <https://myjsi.jsitel.com/myjsiCommon/online-tariff/view> (N)
 (N)

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ACCESS SERVICE AND FACILITIES

6. Switched Access Service

6.6 Rates and Charges

6.6.3 End Office (Cont'd)

(B) RESERVED FOR FUTURE USE

(C) RESERVED FOR FUTURE USE

6.6.4 Toll VoIP-PSTN Traffic Access Charges

	<u>Originating</u>	<u>Terminating</u>
(A) End Office Local Switching	*	**
(B) Information Surcharge	*	**
(C) Tandem Switched Transport		
1. Facility, per Mile	*	**
2. Termination, per Term	*	**

6.6.5 8YY (Toll Free) Originating Access Services

	<u>Rate</u>
(1) Carrier Common Line (CCL)	**
(2) End Office Switching	**
(3) Joint Tandem Switched Transport	**
(4) Toll Free Data Base Access	**
(a) Base Rate – per query	
July 1, 2021 – June 30, 2022	\$0.003665
July 1, 2022 – June 30, 2023	\$0.001982
After July 1, 2023	\$0.0002

**The Company concurs with the rates, terms and conditions of JSI's Tariff FCC No. 1 for this element, which (N) can be viewed at <https://myjsi.jsitel.com/myjsiCommon/online-tariff/view> (N)

ACCESS SERVICE AND FACILITIES

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7. SPECIAL ACCESS SERVICE

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7.1 General

Special Access Service provides for the Telephone Companies ~~portion of a~~ transmission path to connect customer designated premises facilities and/or a customer designated premises. Special Access Service includes all exchange access not utilizing Telephone Company end office switches and is provided within the operating area of the Telephone Company.

The connections provided by Special Access Service may be either analog or digital. Analog connections are differentiated by spectrum and bandwidth. Digital connections are differentiated by bit rate.

Rate Categories for Special Access Service are Channel Termination, Channel Mileage and Optional Features and Function.

7.1.1 Channel Types

There are two basic types of channels normally used by the Telephone Company to provide Special Access Services. Each type has certain characteristics (i.e., bandwidth, speed, spectrum and transmission specifications).

Following is a brief description of each type of channel normally furnished by the Telephone Company:

A Narrowband channel is an unconditioned channel capable of transmitting low speed varying signals at rates up to 30 baud or binary signals at rates of 0-75 baud or 0-150 baud.

Voice Grade - a channel for the transmission of analog or digital signals within an approximate bandwidth of 300-3000 Hz.

For the purpose of ordering channels, the customer will identify the type or types of channels needed for the customer's specific service offerings. Such identification is not intended to limit a customer's use of the channel nor is it intended to imply that a specific channel is limited to a particular use. The Telephone Company will work in cooperation with the customer to provide the necessary Special Access Service facilities.

Customers have the option to order certain basic channels from available facilities in inventory. If the customer has need for more sophisticated or customized facilities than normally furnished by the Telephone Company, they will be furnished on a individual case basis.

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ACCESS SERVICE AND FACILITIES

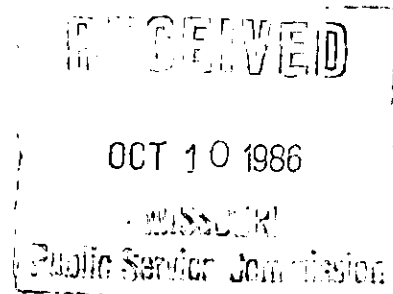
7. SPECIAL ACCESS SERVICE

7.1 General

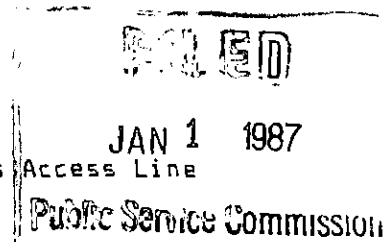
7.1.2 Rate Categories

(A) Channel Termination *

The Channel Termination rate category provides for the communications path between a customer designated premises and the serving wire center of that premises. Included as part of the Channel Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access service is to be connected at the Point where the Telephone Company facilities begin and the type of signaling capability, if any. The signaling capability itself is provided as an optional feature as set forth in (C) following. One Channel Termination charge applies per customer designated premises at which the channel is terminated. This charge will apply even if the customer designated premises and the serving wire center are co-located in a Telephone Company building.



* For purposes of this tariff Channel Termination and Wats Access Line (WAL) Termination are synonymous.



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7. SPECIAL ACCESS SERVICE

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7.1 General

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7.1.2 Rate Categories(Cont'd)

(B) Channel Mileage

The Channel Mileage rate category provides for the end office equipment and the transmission facilities owned by the Telephone Company between the serving wire center and the Interconnection Point associated with the customer designated premises. Channel Mileage rates are made up of the Channel Mileage Facility rate and the Channel Mileage Termination rate.

(1) Channel Mileage Facility

The Channel Mileage Facility rate recovers the cost for the transmission path which extends between the the Telephone Company serving wire center and the Interconnection Point which includes primarily outside plant used to provide the facility.

(2) Channel Mileage Termination

The Channel Mileage Termination rate recovers the cost for end office equipment associated with terminating each facility at serving wire centers, including circuit equipment. When the Channel Mileage is zero (i.e., co-located serving wire centers), neither the Channel Mileage Facility nor the Channel Mileage Termination rate will apply.

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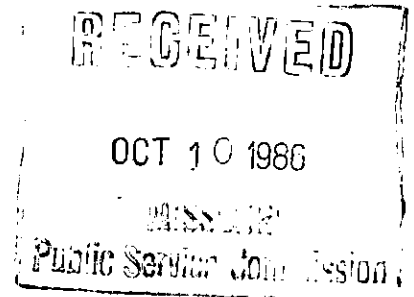
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ACCESS SERVICE AND FACILITIES

7. SPECIAL ACCESS SERVICE

7.1 General

7.1.2 Rate Categories(Cont'd)



(C) Optional Features and Functions

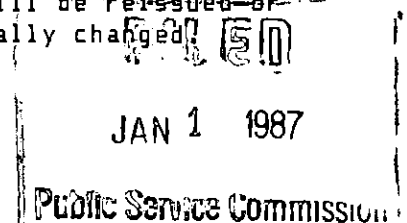
The Optional Features and Functions rate category provides for optional features and functions which may be added to a Special Access Service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics which may be obtained. These characteristics may be obtained by using various combinations of equipment. Although the equipment necessary to perform a specified function may be installed at various locations along the path of the service, they will be charged for on an individual case basis.

Examples of Optional Features and Functions that are available include, but are not limited to, the following:

- Signaling Capability
- Bridging or Multiplexing
- Conditioning

7.1.3 Layout Report

At the request of the customer, the Telephone Company will provide to the customer the make-up of the facilities and services provided under this tariff as Special Access Service to aid the customer in designing its overall service. The Layout Report will be provided to the customer at no charge, and will be re-issued or updated whenever these facilities are materially changed.



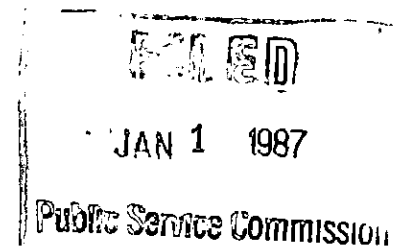
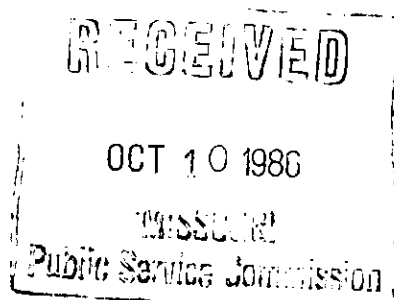
ACCESS SERVICE AND FACILITIES

7. SPECIAL ACCESS SERVICE

7.1 General

7.1.4 Alternate Use

Alternate use occurs when a service is arranged by the Telephone Company so that a customer can select different types of transmission at different times. The customer may use a service in any privately beneficial manner. However, where technical engineering changes are required to effectuate an alternate use, the Telephone Company will make such special arrangements available on an individual case basis.



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ACCESS SERVICE AND FACILITIES

7. SPECIAL ACCESS SERVICE

7.1 General

7.1.5 Acceptance Testing

At no additional charge, the Telephone Company and the customer will at the time of installation cooperatively test the facilities to assure that the performance levels of the facilities ordered are met. The results of the testing will be given to the customers at the time of testing.

7.1.6 Ordering Options and Conditions

Special Access Service is ordered under the Access Order provision set forth in 5. preceding. Also included in that section are other charges which may be associated with ordering Special Access Service (e.g., Cancellation charge, etc.).

7.2 Service Descriptions

For the purpose of ordering, there are two categories of Special Access Service normally furnished by the Telephone Company. These are:

Narrowband	(NB)
Voice Grade	(VG)

Each service consists of a basic channel to which a technical specifications package (customized or predefined), channel interface(s) and where applicable optional features and functions are added to construct the service desired by the customer.

The channel description specifies the characteristics of the basic channel.

The technical specifications are found in Section 415 Issue No. 4 of the REA transmission objectives referenced on page 13.1 of this tariff.

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7. SPECIAL ACCESS SERVICE

7.2 Service Descriptions

7.2.1 Narrowband Service

Basic Channel Description

A Narrowband channel is an unconditioned channel capable of transmitting low speed varying signals at rates up to 30 baud or binary signals at rates of 0-75 baud or 0-150 baud. This channel is furnished for half-duplex or duplex operation and may be provided by metallic facilities or other means. Narrowband channels are provided from the Interconnection Point associated with the customer designated premises, and the Telephone Company serving wire center or between Telephone Company wire centers. Narrowband channels are normally used for telegraph channels or for metallic channels.

7.2.2 Voice Grade Service

Basic Channel Description

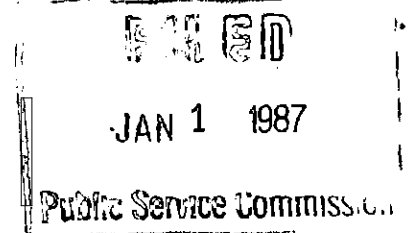
A Voice Grade channel is a channel which provides voice frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated two-wire or four-wire. Voice Grade channels are provided from the Interconnection Point associated with the customer designated premises and the Telephone Company serving wire center, between Telephone Company wire centers, or the customer designated premises and WATS serving office.

7.3 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for Special Access Service.

7.3.1 Types of Rates and Charges

There are two types of rates and charges. These are monthly rates, and nonrecurring charges. The rates and charges are described as follows:



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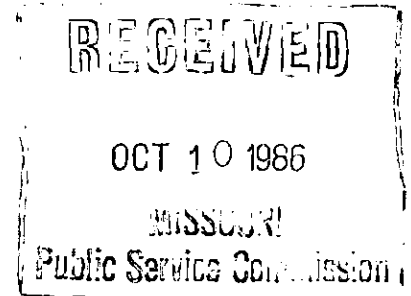
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ACCESS SERVICE AND FACILITIES

7. SPECIAL ACCESS SERVICE

7.3 Rate Regulations

7.3.1 Types of Rates and Charges (Cont'd)



(A) Monthly Rates

Monthly rates are flat recurring rates that apply each month or fraction thereof that a Special Access Service is provided. For billing purposes, each month is considered to have 30 days.

(B) Nonrecurring Charges

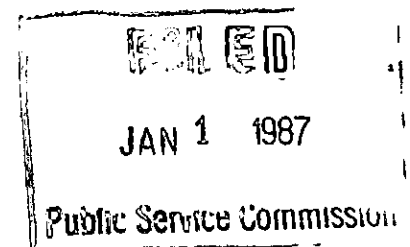
Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing service).

(1) Installation

Nonrecurring charges apply to each service installed. The nonrecurring charges for the installation of service are set forth in 7.4 following.

(2) Service Rearrangement

Changes to existing services which do not involve the addition of optional features or functions having ICB charges will be treated as the discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in (1) preceding will apply for this work activity. Moves that change the physical location of the point of termination are described in 7.3.4 following. Nonrecurring charges do not apply to administrative activities.



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7. SPECIAL ACCESS SERVICE

7.3 Rate Regulations

7.3.2 Surcharge for Special Access Service

(A) General

In addition to the rates and charges described in 7.3.1 preceding, there is a monthly Special Access Surcharge that may apply to Special Access Service. The Special Access Surcharge is applied as set forth in 7.4.3 following.

(B) Application

(1) The Special Access Surcharge will apply to each Intrastate Special Access Service that terminates on an end user's PBX or other device where, through a function of the device, the Special Access Service interconnects to the local exchange network. Interconnection functions include but are not limited to wiring and software functions, bridging, switching or patching of calls or stations. The Surcharge will apply irrespective of whether the interconnection function is performed in equipment located at the customer's premises or in a Centrex Co-type switch.

The Special Access Surcharge will apply to the closed end of Intrastate WATS and WATS Type lines.

(2) Special Access Service will be exempted from the Surcharge by the Telephone Company upon receipt of the customer's written certification for the following Special Access Service terminations:

- (a) an open-end termination in a Telephone Company switch of an FX line, a WATS line, a WATS Type line, CCSA and CCSA-equivalent DNALS; or
- (b) an analog channel termination that is used for radio or television program transmission; or
- (c) a termination used for TELEX service; or

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ACCESS SERVICE AND FACILITIES

7. SPECIAL ACCESS SERVICE

7.3 Rates and Charges

7.3.2 Surcharge for Special Access (Cont'd)

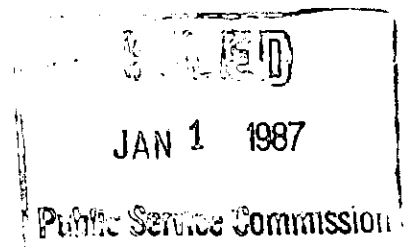
(B) Application (Cont'd)

(2) (Cont'd)

- (d) A termination that, by the nature of its operating characteristics, could not make use of Telephone Company common lines such as, terminations which are restricted through hardware or software; or
- (e) A termination that interconnects either directly or indirectly to the local exchange network where the usage is subject to Carrier Common Line charges such as, Special Access Service between customer points of termination, or Special Access Service connecting CCSA or CCSA-type equipment (inter-machine trunks); or
- (f) A termination that the customer certifies to the Telephone Company is not connected to a PBX or other device which interconnects the Special Access Service to a local exchange subscriber line.

(C) Exemption of Special Access Service

- (1) Special Access Services which are terminated as set forth in 7.3.2(B)(2) preceding, will be exempted from the Special Access Surcharge if the customer provides the Telephone Company with written exemption certification. The certification may be provided to the Telephone Company (1) at the time the Special Access Service is ordered or installed; (2) at such time as the service is reterminated to a device which does not interconnect the service to local exchange facilities.



ACCESS SERVICE AND FACILITIES

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7. SPECIAL ACCESS SERVICE

7.3.2 Surcharge for Special Access Service (Cont'd)

(C) Exemption of Special Access Service (Cont'd)

- (2) The exemption certification is to be provided by the customer ordering the service. The certification must be signed by the customer or authorized representative and include the category of exemption, as set forth in 7.3.2(B)(2) preceding, for each termination, and the date which the exemption is effective.
- (3) The customer shall also notify the Telephone Company when an exempted Special Access Service is changed or reterminated such that the exemption is no longer applicable.
- (4) The Telephone Company will work cooperatively with the customer to resolve any questions regarding the exemption certification. In addition, the Telephone Company may withhold exemption of the service until the questions are resolved.

(D) Rate Regulations

- (1) The Telephone Company will bill the appropriate Special Access Surcharge to the ordering customer for each Intrastate Special Access Service installed unless an exemption certification is provided as set forth in (C) preceding.
- (2) If a written certification is not received at the time the Special Access Service is obtained, the Surcharge will be applied. Exempt status will become effective on the certification date indicated by the customer, subject to the regulations set forth in (E) following.

(E) Crediting the Surcharge

The Telephone Company will cease billing the Special Access Surcharge when certification, as set forth in (C) preceding is received. If the status of the Special Access Service was changed prior to receipt of the exemption certification, the Telephone Company will credit the customer's account, not to exceed ninety (90) days, based on the effective date of the change as specified by the customer in the letter of certification.

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7. SPECIAL ACCESS SERVICE

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7. SPECIAL ACCESS SERVICE

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7.3.3 Minimum Periods

Special Access Service is provided for a minimum period of one month.

7.3.4 Moves

A move involves a change in the physical location of either a point of termination at a customer premises or a customer's premises. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

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7. SPECIAL ACCESS SERVICE

7.3 Rate Regulations

7.3.4 Moves (Cont'd)

(A) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the service affected. There will be no change in the minimum period requirements.

(B) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

7.3.5 Mileage Measurement

Mileage charges are shown with each channel type. To determine the rate to be billed, first compute the mileage from the end office to the Interconnection Point as defined in Section 2.5, using the V&B coordinates method, as set forth in the appropriate Exchange Carrier Association Tariff filed with the F.C.C., then multiply the resulting number of miles times the Channel Mileage Facility rate, and add the Channel Mileage Termination Rate for each termination. When the calculation results in a fraction of a mile, always round up to the next whole number before determining the mileage and applying the rates.

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7. SPECIAL ACCESS SERVICE

7.4 Rates and Charges

7.4.1 Narrowband Service

	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>
(A) Channel Termination		
- Per Termination		
- Two-Wire	\$ 20.06	\$ 75.00
- Four-Wire	32.09	75.00
(1) Inside Wire Charge		
- Per Channel Termination where inside wiring is provided by the Telephone Company in conjunction with special access lines.		<u>Monthly Rate</u> \$
(B) Channel Termination when outside Base Rate Area per 1/4 mile Airline Distance from Base Rate Area.		<u>Monthly Rate Per 1/4 Mile</u>
- Per Termination		
- Two Wire		\$ 1.00
- Four-Wire		\$ 2.00
(C) Channel Mileage		<u>Monthly Rate</u>
(1) Channel Mileage Facility		
- Per Mile		\$ 3.03
(2) Channel Mileage Termination		
- Per Termination		\$38.17
(D) Optional Features and Functions	Monthly <u>Rate</u> ICB	Nonrecurring <u>Charge</u> None

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ACCESS SERVICE AND FACILITIES

7. SPECIAL ACCESS SERVICE

7.4 Rates and Charges

7.4.2 Voice Grade Service

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	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>
(A) Channel Termination		
- Per Termination		
- Two-Wire	\$ 20.06 ²	\$ 75.00
- Four-Wire	32.09	75.00
(1) Inside Wire Charge		
- Per Channel Termination where inside wiring is provided by the Telephone Company in conjunction with special access lines.		<u>Monthly Rate</u> \$
(B) Channel Termination when outside Base Rate Area per 1/4 mile airline distance from Base Rate Area.		<u>Monthly Rate Per 1/4 Mile</u>
- Per Termination		
- Two Wire		\$ 1.00
- Four-Wire		\$ 2.00
(C) Channel Mileage		<u>Monthly Rate</u>
(1) Channel Mileage Facility		
- Per Mile		\$ 3.03
(2) Channel Mileage Termination		
- Per Termination		\$38.17

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ACCESS SERVICE AND FACILITIES

7. SPECIAL ACCESS SERVICE

7.4 Rates and Charges

7.4.2 Voice Grade Service

	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>
(D) Optional Features and Functions		
(1) Signaling Capability -Per termination	\$15.27	None
(2) Other Features/Functions	ICB	ICB

7.4.3 Special Access Service Surcharge

Surcharge for Special Access Service - Per Voice Grade Equivalent	\$25.00
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8. BILLING AND COLLECTION SERVICES

The Telephone Company will, provide the following services:

- (A) Recording and Message Processing Service,
- (B) Billing Service,
- (C) Billing Analysis Service, and
- (D) Billing Information Service

8.1 Recording and Message Processing Service

The Telephone Company will provide Recording and Message Processing Service in association with the offering of Feature Group C Switched Access Service for customer messages that can be recorded by Telephone Company provided automatic message accounting equipment. In addition, where the Telephone Company provides operator service and records the customer messages on manual tickets, the Telephone Company will provide Recording and Message Processing Service for the manual tickets. Also, where equipment is available FGA will be measured.

The Telephone Company will only record intrastate messages under this tariff.

The term "customer message" used herein denotes a completed call originated by or chargeable to a customer's end user. An originating customer message begins when answer supervision from the premise of the ordering customer is received by Telephone Company recording equipment indicating that the called party has answered. An originating customer's message ends when disconnect supervision is received by Telephone Company recording equipment from either the premise of the ordering customer or the customer's end user premises from which the call originated. Chargeable customer messages includes both originating customer messages and customer messages chargeable to a customer's end user.

8.1.1 General Description

Recording and Message Processing Service is the recording and transformation of customer call detail into rated messages in preparation for billing. Recording and Message Processing Service includes the ticketing, editing, assembly, rating and at the customer's request, provision of rated messages to the customer or other entities and is provided 24 hours per day, 7 days a week.

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B. BILLING AND COLLECTION SERVICES

8.1 Recording and Message Processing Service

8.1.1 General Description (Cont'd)

Rating of customer messages is the computing of applicable charges for each customer message based on the customer provided schedule of rates. Rating also includes the preparation of customer message detail in Telephone Company format for input to Bill Processing Service, the customer, or other entities.

Provision of customer message detail is the provision of magnetic tapes containing the rated customer message detail and when requested by the customer and agreed to by the Telephone Company, data-transmitting the rated customer message detail to the customer, sort the message detail and provide name and address information for the message detail. Except for lost or damaged records, the recorded detail will be available to the customer not more than thirty days after the date all the detail requested by the customer was processed by the Telephone Company.

8.1.2 Undertaking of the Telephone Company

- (A) The Telephone Company will record all customer messages carried over Feature Group C Switched Access Service that are available to Telephone Company provided recording equipment or operators. The recording equipment will be provided at locations selected by the Telephone Company. Editing, assembly, and rating will be performed on all customer messages recorded during the billing period established by the Telephone Company. FGA, when equipment is available, will be measured for usage and number of calls.
- (B) A standard format for the provision of the rated customer message detail will be established by the Telephone Company and provided to the customer. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved customer's six months prior to the change.
- (C) At the request of a customer, magnetic tapes containing the rated customer message details will be provided to the customer as part of Recording and Message Processing Service. The Telephone Company will supply the magnetic tapes unless specified otherwise by the customer, the magnetic tapes will be sent to the customer via first class U.S. Mail Service.

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8. BILLING AND COLLECTION SERVICES

8.1 Recording and Message Processing Service

8.1.2 Undertaking of the Telephone Company (Cont'd)

(C) (Cont'd)

Rated customer message detail will be provided in a format similar to that used by the Telephone Company as input to Bill Processing Service. All rated customer message detail available to the Telephone Company will be provided to the customer, if requested.

(D) A record of customer call details is required to provide Recording and Message Processing Service. Where the customer provides the call details, the records must be in the standard format established by the Telephone Company. If the customer provided records must be converted by the Telephone Company to the standard format of the Telephone Company, and the Telephone Company agrees to make the conversion, costs associated therewith will be on an ICB. The Telephone Company will provide to the customer the precise details of the required standard format. If, in the course of Telephone Company business, it is necessary to change the standard format, the Telephone Company will provide notification to the customers involved six months prior to the change.

(E) Where the customer subscribes to Bill Processing Service in 8.2.1 following and the customer provides call details for customer messages not originated within the Telephone Company territory, but chargeable to customer end users located within Telephone Company territory, all applicable Recording and Message Processing charges as set forth in 8.1.7 following apply.

(F) Upon acceptance by the Telephone Company of a Special Order for Recording and Message Processing Service from a customer, the Telephone Company will determine the period of time to implement such service on an individual case basis.

(G) If the Telephone Company must develop the customer's schedule of rates into a rating program, program development charges, as set forth in 8.1.7(F) following.

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B. BILLING AND COLLECTION SERVICES

B.1 Recording and Message Processing Service

B.1.2 Undertaking of the Telephone Company (Cont'd)

- (H) Changes in the rate levels of customer charges will normally be implemented within 30 days after receipt of a Special Order from the customer requesting such changes. Such changes will require modifications of the rating program. Program development charges will be on an ICB.
- (I) Where the Telephone Company has rated customer messages which are to be billed to an end user by another Exchange Telephone Company, the Telephone Company will enter the customer messages on magnetic tape. When the customer has so arranged with an involved Exchange Telephone Company, the Telephone Company will deliver the rated message details to the other Exchange Telephone Company or customer for billing to end users in its operating territories via first class U.S. Mail Service.
- (J) Where the rates for customer services have been implemented under an accounting order pending final approval from a regulatory agency, the Telephone Company will keep such records as may be required to make any adjustments to the end users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual case basis.
- (K) Customer messages which the Telephone Company processes that cannot be rated in accordance with the customer rate schedule will be reviewed by Telephone Company message investigation groups. Upon completion of the review, rated customer messages will be delivered to the customer when the customer orders such service or to Bill Processing service when the customer orders such service. Unrated messages will be handled in accordance with instructions that have been mutually determined by the Telephone Company and the customer.

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8. BILLING AND COLLECTION SERVICES

8.1 Recording and Message Processing Service

8.1.2 Undertaking of the Telephone Company (Cont'd)

- (L) The recorded customer message detail provided to the customer will, when requested by the customer, be sorted to furnish detail to meet the customer's need.

Also name and address information will, when requested by the customer and to the extent the required names and addresses are available in the Telephone Company customer information data bases, be provided for the recorded customer message detail.

When sorting of recorded customer message detail and/or name and address information is provided to the customer, the interval, minimum period and charges to provide the sorting and/or name and address information will be determined on an individual case basis.

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8. BILLING AND COLLECTION SERVICES

8.1 Recording and Message Processing Service

8.1.3 Liability of the Telephone Company

- (A) When the Telephone Company is notified that, due to error or omission, incomplete data has been provided to a customer, the Telephone Company will make every reasonable effort to locate and/or recover the data at no additional charge. Such request to recover the data must be made within 30 days from the date that rated message details were initially made available to the customer.
- (B) In the absence of gross negligence or willful misconduct, no liability for damages to the customer or other person for damages to the customer or other person shall attach to the telephone company.

8.1.4 Obligations of the Customer

- (A) The customer shall order Recording and Message Processing Service under a Special Order for each exchange where the service is desired. At the time Recording and Message Processing Service is initially ordered, the customer shall order the service for one month. Thereafter, upon one months written notice, additional service may be ordered for one month at rates and charges as set forth in B.1.7 and following. No later than one month prior to the end of an order period, the customer shall notify the Telephone Company in writing if service is to be discontinued at the end of the period. If no notice is received from the customer, the Telephone Company will automatically extend the service for another month, using the most recent month of capacity provided.
- (B) When Recording and Message Processing Service is ordered, the customer shall furnish the Telephone Company, for each exchange and for the calendar year or fraction thereof, an estimate of the number of messages (message capacity), including those messages which may be bulk billed, to be processed. The customer, at its option, may order additional Recording and Message Processing Capacity required to record and rate the additional messages subject to the subscription period of service of one full calendar year (at the additional level of capacity ordered).

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B. BILLING AND COLLECTION SERVICES

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B.1 Recording and Message Processing Service

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8.1.4 Obligations of the Customer (Cont'd)

- (C) The premises of the ordering customer shall provide such signals as may be required for the proper operation of the Telephone Company's automatic message accounting equipment used to perform the detail recordings.
- (D) When the customer furnishes customer detail for Recording and Message Processing Service, it shall retain a copy of the detail furnished for at least 90 days.

B.1.5 Payment Arrangements and Audit Provision

(A) Audit Provision

Upon reasonable written notice by the customer, which is a common carrier to the Telephone Company, the customer shall have the right through its authorized representative to make an examination and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, of all such records and accounts as may under recognized accounting practices contain information bearing upon the recording of messages for which amounts may be payable to the customer. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement appears in a letter, signed by the party having such right and delivered to the other party, expressly waiving such right.

All information received or reviewed by the customer or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

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8. BILLING AND COLLECTION SERVICES

8.1 Recording and Message Processing Service

8.1.5 Payment Arrangements and Audit Provision (Cont'd)

(B) Minimum Annual Charges

Recording and Message Processing Service is subject to minimum monthly charges. The minimum monthly charge is the message capacity ordered per month.

(C) Cancellation of a Special Order

When a customer cancels a Special Order for Recording and Message Processing Service after the Telephone Company has expended money for additional equipment or program development for the special order, charges for non recoverable equipment costs or program development will apply to the customer.

(D) Changes to Special Order

When a customer requests changes to a pending Special Order for Recording and Message Processing Service, the requested changes will be undertaken if they can be accommodated by the Telephone Company.

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8.1 Recording and Message Processing Service

8.1.6 Rate Regulations

- (A) The Recording and Message Processing Service charges for recording, editing, assembly, and rating apply per message rated whether or not the customer's schedule of rates specifies billing on a per message basis or any other basis.
- (B) When message detail is data-transmitted to or received from a customer or Exchange Telephone Company location by the Telephone Company, charges will be on an individual case basis.
- (C) When message detail is entered on a data file or magnetic tape for provision of message detail to a customer, the per tape charge applies for each data file or tape prepared, and the per record charge applies for each detail record entered on the data file or tape. The Telephone Company will determine the charges based on the number of data files or magnetic tapes prepared and on its count of the records entered thereon.
- (D) All rates and charges for Recording and Message Processing Service remain in effect unless canceled or otherwise modified by approved revisions to this Tariff.

8.1.7 Rates and Charges

The rates and charges on a per unit basis are listed following:

	<u>Rate</u>	
(A) Recording, editing and assembly, and rating, per customer message	ICB	(N)
(B) Additional recording, editing, assembly and rating charge for messages above the customer message capacity ordered	ICB	(N)

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8. BILLING AND COLLECTION SERVICES

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8.1 Recording and Message Processing Service

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8.1.7 Rate Regulations (Cont'd)

	<u>Rate</u>
(C) Provision of rated message detail, per record entered	ICB (N)
(D) Provision of rated message detail, per tape	ICB (N)
(E) Data transmission of rated customer message details between other customer or Exchange telephone Company locations, per record transmitted or per record received	ICB rates and charges apply
(F) Program development charge	ICB rates and charges apply

8.2 Billing Service

At the request of a customer, the Telephone Company with reasonable notice and reasonable effort, at its discretion will provide Billing Service.

8.2.1 Bill Processing Service

(A) General Description

- (1) Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the customer and the collection of deposits and monies due from the end users. Bill Processing Service includes message-billed (when necessary) and bulk-billed account establishment, posting of rated messages and rate elements, rendering of bills, collection of deposits, inquiry, receiving payments, maintenance of accounts, treatment of accounts, and message investigation.

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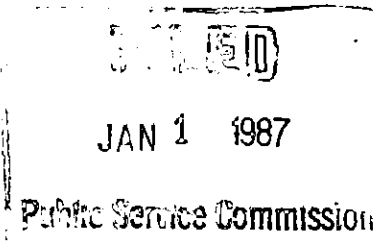
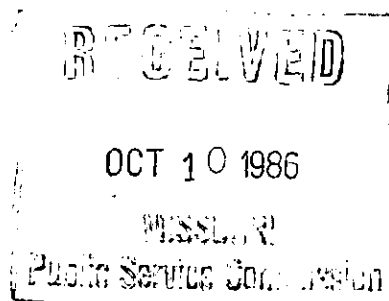
8. BILLING AND COLLECTION SERVICES

8.2 Billing Service

8.2.1 Bill Processing Service

(A) General Description (Cont'd)

- (2) Bulk-billed service is a billing service for an end user account provided WATS or WATS-like service where individual customer messages are not posted to the account and are not listed on the bill rendered to the end user.
- (3) A bulk-billed billing item is one unit of billable charges of the customer's bulk-billed service offerings, such as each individually rated service or equipment components, or access lines, on a recurring or nonrecurring basis, which are separately identified on the end user bill.
- (4) Message-billed service is a billing service for an end user account where individual customer messages are posted to the account and are listed on the bill rendered to the end user.
- (5) Account establishment is the preparation of a customer's end user record so that a bill can be sent to that end user.
- (6) Rendering of bills is the preparation and mailing of statements of the deposits and amounts due from the end user for customer message-billed and bulk-billed services. These statements may, at Telephone Company choice, be included as part of the regular monthly bill for local Telephone Exchange Service mailed to the end user and not in violation of its local billing tariffs on file with the State Regulatory Commissions.
- (7) Receiving payment and maintenance of accounts is the collecting of monies from end users for services furnished by the customer and maintenance of records of all transactions.



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8.2 Billing Service

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8.2.1 Bill Processing Service

(A) General Description (Cont'd)

- (8) Treatment of accounts is the forwarding of notices of delinquency of unpaid end user accounts and posting of credits and adjustments.
- (9) Message investigation is that activity undertaken by the telephone Company to secure, or attempt to secure, proper billing information for customer messages.
- (10) Inquiry is the answering of end user questions about charges billed for customer services and application of credits and adjustments to end user accounts and review of customer messages removed from an end user's bill.

(B) Undertaking of the Telephone Company

- (1) When Bill Processing Service is ordered by a customer, the Telephone Company will establish and maintain end user accounts and prepare and render bills for all customer messages, bulk-billed messages and related rate elements it possesses for an exchange as set forth in (2) through (9) following at rates and charges as set forth in 8.2.1(G) following. The Telephone Company will not establish an end user account with any customer balance due.

In addition, the Telephone Company will determine, in accordance with Telephone Company deposit regulations, and collect a deposit from the end user for the customer service. The Telephone Company will, when necessary in accordance with the Telephone Company deposit regulations, determine and collect the service deposit when an end user account is established or for established accounts when the first message is posted to the end user account.

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8.2 Billing Service

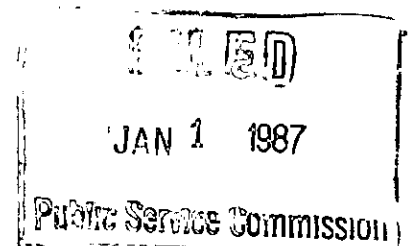
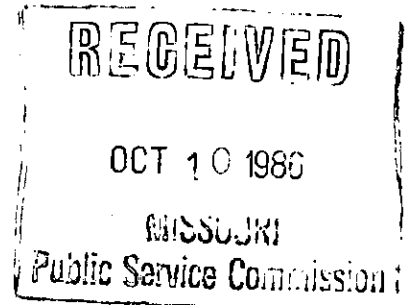
8.2.1 Bill Processing Service

(B) Undertaking of the Telephone Company (Cont'd)

(1) (Cont'd)

The Telephone Company will, when necessary in accordance with the Telephone Company deposit regulations, collect the deposit and will maintain a deposit balance for each end user account.

- (2) Rated customer messages in Telephone Company format are required to provide Bill Processing Service. If, in the course of Telephone Company business, it is necessary to change the format, The Telephone Company will notify the involved customer six months prior to the change.
- (3) For end user accounts where the customer has ordered Bill Processing Service, the Telephone Company will bill all customer messages provided by the customer. The bill format will be determined by the Telephone Company.
- (4) Upon acceptance by the Telephone Company of a Special Order for Bill Processing Service from a customer, the Telephone Company will determine the conditions and the period of time to implement such service on an individual order basis.
- (5) The Telephone Company will not provide any information related to Bill Processing Service accounts under this section of the tariff. Bill Processing Services information may be obtained as set forth in 8.4 following.



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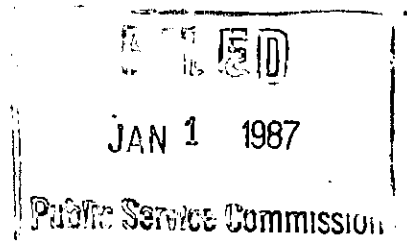
8.2.1 Bill Processing Service

(B) Undertaking of the Telephone Company (Cont'd)

- (6) The Telephone Company will provide message-billed Bill Processing Service with inquiry and bulk-billed Bill Processing Service with inquiry on an ICB.
- (7) Rated customer messages input to Bill Processing Service which the Telephone Company cannot bill for any reason will be reviewed by the Telephone Company's message investigation groups. Upon completion of the review, the billable messages will be posted to the customer's end users. Unbillable messages will be handled in accordance with instructions that have been mutually determined by the Telephone Company and the customer, and the appropriate charges, as set forth in 8.2.1(G) following, will apply.
- (8) The Telephone Company will make adjustments to end user balances due to account for application of credits authorized by customer inquiry instructions and customer furnished statement.
- (9) Where the rates for customer services have been implemented under an accounting order pending final approval from a regulatory agency, the Telephone Company will, upon written request from the customer, keep such records as may be required to make any adjustments to the end users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual case basis.

(C) Liability of the Telephone Company

Notwithstanding 2.1.3 preceding, the Telephone Company liability for Bill Processing Service is as follows:



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8.2 Billing Service

8.2.1 Bill Processing Service

(C) Liability of the Telephone Company (Cont'd)

- (1) When the Telephone Company is notified that, due to its error of omission, incomplete customer detail has been provided to a customer, the Telephone Company will make every reasonable effort to recover and provide the customer detail to the customer at no additional charge. Such request to recover the customer detail must be made within 30 days from the date the customer detail was initially made available to the customer.
- (2) If the Telephone Company finds, or is notified of, an error in a billing to an end user, it will correct the error and bill the appropriate end user within the limits permitted by laws of the state in which it provides the service.
- (3) In the absence of gross negligence or willful misconduct, no liability for damages to the customer or other person other than that as set forth in (1) and (2) preceding shall attach to the Telephone Company.

(D) Obligations of the Customer

- (1) The customer shall order Bill Processing Services under a Special Order for exchanges where service is desired. The customer shall be responsible for all balances due from end users that exist prior to ordering Bill Processing Service. At the time Bill Processing Service is initially ordered, the customer shall order the service for a minimum of one calendar year. Thereafter, upon six months' written notice, additional service may be ordered for one calendar year at the rates and charges as set forth in 8.2.1(B) following. Not later than six months prior to the end of an order period, the customer shall notify the Telephone Company in writing if service is to be discontinued at the end of the period. If no notice is received from the customer the Telephone Company will automatically extend the services for

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B. BILLING AND COLLECTION SERVICES

8.2 Billing Service

8.2.1 Bill Processing Service

(D) Obligations of the Customer (Cont'd)

(1) (Cont'd)

another calendar year, using the most recent 12 months of capacity provided. All appropriate charges, as set forth in 8.2.1(G) following, for another year will apply and the minimum charges will be based on the most recent 12 months of message capacity and/or bill capacity provided.

- (2) The customer shall furnish all information necessary for the Telephone Company to provide the Bill Processing Service, including any per-month service charges applicable to an end user and an affidavit that states whether the customer service is subject to any federal taxes and/or state taxes, unless the customer concurs in total with the tax status of end users provided Exchange Service by the Telephone Company.
- (3) When the customer orders Bill Processing Service, denial of service to end users for nonpayment will be arranged and charged on an ICB.
- (4) The customer shall be responsible for all contacts and arrangements including customer deposits and prior customer balances due from end users, with its end users concerning the provision and maintenance of the customer's service.
- (5) When the customer furnishes recorded and/or rated customer message detail for Bill Processing Service, it shall be responsible to deliver the detail to the location specified by the Telephone Company and it shall retain a copy of the detail furnished for at least 90 days.
- (6) The customer agrees to when necessary, in accordance with its deposit regulations, determine and collect customer service deposits from all end users of the customer's services. The Telephone Company will not be responsible for either billing, collecting or holding customer end user deposits.

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8. BILLING AND COLLECTION SERVICES

8.2 Billing Service

8.2.1 Bill Processing Service

(E) Payment Arrangements and Audit Provision

(1) Audit Provision

Upon written notice by the customer which is a common carrier to the Telephone Company, the customer shall have the right, through its authorized representative, to examine and audit, during normal business hours and at reasonable intervals determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the amount payable to the customer. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

Any information received or reviewed by the customer or its authorized representative during the audit is to be considered confidential and not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

- (2) Subscription period for which Bill Processing Service is provided and for which charges apply is one full calendar year ending December 31. If the customer orders Bill Processing Service to begin on other than January 1, the subscription period expires on December 31 of the year following.

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8. BILLING AND COLLECTION SERVICES

8.2 Billing Service

8.2.1 Bill Processing Service

(E) Payment Arrangement and Audit Provision (Cont'd)

(2) Subscription Period (Cont'd)

If the service is discontinued prior to the end of the period ordered, monthly charges as specified in (3) following apply for each remaining month and fraction of a month.

(3) Minimum Monthly Charges

Bill Processing Service is subject to minimum monthly charges. For message-billed service processing, the minimum monthly charge is one-twelfth of the average message capacity per previous calendar year.

(4) Cancellation of a Special Order

When a customer cancels in writing a Special Order for Bill Processing Service after the date the Telephone Company is scheduled to enter the initial order details into its order distribution system, but prior to the start of service, a charge equal to the program development costs and any nonrecoverable capital costs incurred by the Telephone Company will apply to the customer.

(5) Changes to Special Orders

When a customer requests changes to a pending Special Order for Bill Processing Service, such changes will be undertaken if they can be accommodated by the Telephone Company. A charge equal to any cost incurred by the Telephone Company because of the change will apply.

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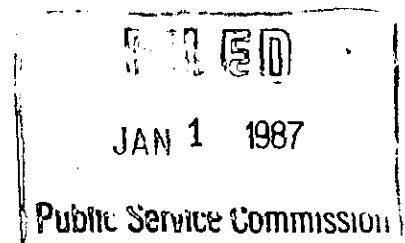
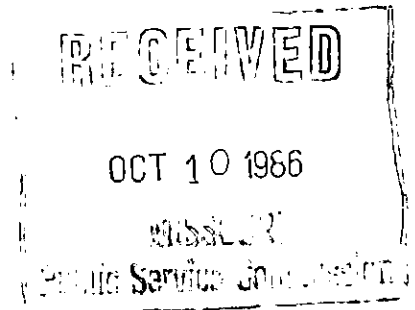
8. BILLING AND COLLECTION SERVICES

8.2 Billing Service

8.2.1 Bill Processing Service

(F) Rate Regulations

- (1) The Bill Processing Service message charges apply to all messages billed by the Telephone Company. For the purpose of determining the charges applicable to bulk-billed service for Bill Processing Service, a bulk-billed billing item is used by the Telephone Company to develop the customer bulk-billed service charge.
- (2) The invoice billing and collection processing message-billed service charge applies each month that one or more messages, unpaid balances of customer charges or related rate elements are billed to an end user. When both interstate and state customer messages are billed by the Telephone Company to the end user on the same bill for the customer, the invoice billing and collection processing-message-billed service charge times 0.5 applies each month.
- (3) An invoice billing and collection processing bulk-billed service charge applies each month that one or more bulk-billed charges or unpaid balances of customer charges are billed to an end user. When both interstate and state customer bulk-billed charges are billed by the Telephone Company to the end user on the same bill for the customer, the invoice billing and collection processing bulk-billed service charge times 0.5 applies each month.
- (4) Reserved for future use.



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8. BILLING AND COLLECTION SERVICES (Cont'd)

Service Commission

8.2 Billing Service (Cont'd)

(F) Rate Regulations (Cont'd)

(5) Program development changes or alterations of software to provide Bill Processing Services for the customer will be on an ICB.

(6) All rates and charges for Recording and Message Processing Service remain in effect unless canceled or otherwise modified by approved revision to this Tariff.

(G) Rates and Charges

The rates and charges are:

	<u>Rate</u>	
(1) Message-billed service processing Per customer message	ICB	(N)
(2) Additional message-billed service Processing, per message above the Message capacity ordered	ICB	(N)
(3) Reserved for Future Use		
(4) Bulk-billed service processing per Customer billing item	ICB	(N)
(5) Invoice billing and collection processing- message-billed service, in which one or more message service related rate elements are billed, per bill rendered for an end user account, each		
-Intrastate messages only	ICB	(N)
-Intrastate/Interstate messages	ICB	(N)

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8. BILLING AND COLLECTION SERVICES (Cont'd)

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8.2 Billing Service (Cont'd)

8.2.1 Bill Processing Service (Cont'd)

(G) Rates and Charges (Cont'd)

Rate

- (6) Additional invoice billing and collection processing-message-billed service, per bill rendered above the capacity ordered
-Intrastate messages only ICB (N)
- (7) Invoice billing and collection processing-bulk-billed service, in which a charge associated with a bulk-billed service is billed, per bill rendered for an end user account, each ICB (N)
- (8) Reserved for Future Use
- (9) Program development change or alteration charge ICB

8.2.2 Customer's Account Receivable

When mutually agreeable to the Telephone Company and the customer, the Telephone Company will purchase the customer's accounts receivable. The treatment of customer's accounts receivable will be on a non-discriminatory ICB.

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9. DIRECTORY ASSISTANCE SERVICE

The Telephone Company will provide Directory Assistance (DA) Service to a customer only for those exchanges where it has operators and/or the necessary equipment available.

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9.1 General Description

DA Service is provided to a customer using DA operators to provide telephone numbers.

9.2 Undertaking of the Telephone Company

- (A) A Telephone Company DA operator, when furnished a name and locality, will provide or attempt to provide the telephone number listed in the Telephone Company DA records associated with the name given at the rates and charges as set forth in 9.6 following. The Telephone Company's contact with the customer's end user shall be limited to that effort necessary to process a customer's end users request for a telephone number and the Telephone Company will not transfer, forward or redial a customer's end user call to any other location for any purpose other than provision of DA Service.
- (B) Any number of requests for telephone numbers will be accepted per call to the DA operator.
- (C) A telephone number which is not listed in DA records will not be available to the customer's end user.
- (D) The Telephone Company will specify the DA location which provides the DA Service for each exchange. For the exchanges that the Telephone Company serves, the DA location is Sullivan, Missouri.

When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the customers involved six months prior to the change. For such changes, the regulations as set forth in 2.1.7 preceding apply.
- (E) When DA Service is ordered, Directory Assistance Service will be provided between the customer premises and the DA location by the Telephone Company at rates and charges as set forth in 9.6 following.
- (F) Directory Transport provides the transmission facilities and transport termination between the IC terminal location and the DA location. For purposes of determining Directory Transport Mileage, distance will be measured from the wire center that normally serves the IC terminal location to the DA location(s).

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9. DIRECTORY ASSISTANCE SERVICE

9.2 Undertaking of the Telephone Company (Cont'd)

(F) (Cont'd)

Directory Transport Mileage is computed using the V & H Coordinates Method set forth in F.C.C. Tariff No. 2. Always round up to the next whole mile then apply the number of miles to the appropriate mileage bands in 9.6 following.

9.3 Obligations of the Customer

- (A) When Directory Assistance Service is initially ordered, the customer shall order the service for at least six months. Thereafter, additional service may be ordered for a minimum of six months. No later than three months prior to the end of the six months period, the customer shall notify the Telephone Company if the service is to be discontinued at the end of the six month period. If no notice is received from the customer the Telephone Company will automatically extend the service for another six months and all appropriate charges as set forth in 9.6 following for another six months will apply.
- (B) The customer facilities at the customer premises shall provide the necessary on-hook and off-hook supervision.
- (C) When the customer bills its end users, the customer shall be responsible for all contacts and arrangements with its end users concerning the provision and maintenance of, and the billing and collecting of charges, for DA services furnished to its end users. When the Telephone Company bills the customer end users at the request of the customer contacts and arrangements with customer end users concerning the billing and collecting of charges will be as set forth in 8.2 preceding.

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9. DIRECTORY ASSISTANCE SERVICE

9.4 Payment Arrangements

(A) Minimum Periods

The minimum period for which DA Service is provided and for which charges apply is six months.

A Minimum period of six months applies for each additional period of service ordered or extended.

9.5 Rate Regulations

(A) The charge per call to DA applies for each call to the Directory Assistance operator. The charge applies to the first two requested telephone numbers. For additional number requests made on the same call, a one-half per call rate will apply.

9.6 Rates and Charges

(A) Directory Assistance Service Call, each

Rates

\$ 0.5299

(B) Directory Transport

Rate Per Call

Call Miles

0 to 5	\$ 0.0071
over 5 to 12	.0228
over 12 to 22	.0272
over 22 to 25	.0423
over 25	.0824

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10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICE

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10.1 General

This section covers Special Access Services that are provided to a customer for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Special Federal Government Access Services may be provided by the Telephone Company, at the request of a customer, on an individual case basis.

10.2 Rates and Charges

Rates and charges for Special Federal Government Access Services provided will be developed on an individual case basis and must be agreed to by both parties.

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11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

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11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the IC, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions.

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of an IC.

Service is provided subject to the availability of Cable-Only Facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Special Facilities Routing of Access Services may be provided by the Telephone Company, at the request of the IC, on an individual case basis.

11.2 Rates and Charges

Rates and charges for Special Facilities Routing of Access Services provided will be developed on an individual case basis and must be agreed to by both parties.

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ACCESS SERVICE AND FACILITIES

12. SPECIALIZED SERVICE OR ARRANGEMENTS

12.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of an IC, on an individual case basis if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this Tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- The requested service or arrangements are provided within the operating exchange territory of the Telephone Company.
- The requested service or arrangements are compatible with other Telephone Company services, facilities and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

12.2 Rates and Charges

Rates and charges and additional regulations, if applicable, for Specialized Service or Arrangements are provided on an individual case basis and must be agreed to by both parties.

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ACCESS SERVICE AND FACILITIES

13. ADDITIONAL ENGINEERING, LABOR AND MISCELLANEOUS SERVICES

13.1 General

This section covers the charges for Additional Engineering and/or Additional Labor and/or Miscellaneous Services which may be requested by a customer.

Additional Engineering, Additional Labor and/or Miscellaneous Services will be provided by the Telephone Company, at the request of a customer on an individual case basis.

Other Labor is that labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff. The Telephone Company will notify the customer that other labor charges, as set forth in 13.2(B) following will apply.

13.2 Rates and Charges

(A) Rates and Charges for Additional Engineering, Additional Labor and/or Miscellaneous Services provided will be developed on an individual case basis and must be agreed to by both parties.

(B) The charges for other labor are as follows:

<u>Other Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, normally scheduled working hours, per technician	\$44.12	\$17.91
Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	47.22*	21.01*
Premium Time, outside of scheduled work day, per technician	50.33*	24.12*

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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MO. PUBLIC SERVICE COMMISSION

ACCESS SERVICE

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICE (Cont'd)

13.3 Miscellaneous Services

13.3.1 Presubscription

(A) Presubscription is a procedure whereby an end user may select and designate to the Telephone Company an IC to access, without dialing an access code, for interLATA and/or intraLATA calls. This IC is referred to as the end user's primary IC. The presubscription procedure also allows the agent* representing a pay telephone to select and designate to the Telephone Company an IC to access, without dialing an access code, for intrastate calls only. InterLATA Presubscription is available only to End Users served by end offices that have been converted to provide Feature Group D (equal access). IntraLATA Presubscription is available only to End Users served by end offices that have been converted to provide Feature Group D (equal access) and are technically equipped.

(B) Presubscription of residence and business lines and/or trunks is furnished in accordance with the detailed provisions of the Federal Communications Commission's Allocation Plan. The plan with all appendices is available for inspection at the main building of the Federal Communications Commission in the Public Reference Room of the Tariff Division. Copies may be obtained from the Federal Communications Commission's Contractor.

The same detailed provisions also apply to pay telephone presubscription for end offices converting to equal access. Pay telephone lines will be included in the standard presubscription for the end office.

(1) End User and Agent Notification, Equal Access Balloting Process and Interexchange Carrier End User and Agent Lists.

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* An agent is the person or persons who have the legal authority to give the Telephone Company permission to place pay telephones on their premises and who control access to or usage of the pay telephone.

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ACCESS SERVICE

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd)

13.3 Miscellaneous Services (Cont'd) —

13.3.1 Presubscription (Cont'd) —

(B) (Cont'd) —

(1) (Cont'd) —

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The Telephone Company will notify end users and agents of the availability of InterLATA equal access (Feature Group D) and on July 1, 1999 notify end users of the availability of IntraLATA equal access through the mailing piece if interLATA equal access was previously available. The mailing of the direct mail piece will occur approximately 30 days, prior to the conversion of the end office serving the end user. End users will be encouraged to contact the Telephone Company or to contact their selected primary IC within 30 days of its receipt.

A single line end user can select only one IC as a primary InterLATA IC and only one IC as a primary IntraLATA IC. A single line end user also has the option to select one IC as a primary InterLATA and IntraLATA IC, provided that the IC selected is authorized to carry InterLATA calls.

Multi-line end users and multi-line hunt group end users have two options in selecting a primary IC. Under option one, an end user may select one IC for all its lines. Under option two, an end user may indicate a desire to designate specific lines to different IC's. When option two is selected, the end user will be contacted by the Telephone Company, which will allow a line-by-line designation of ICs. For each line under either option, only one IC may be selected as a primary InterLATA IC and only one IC as primary IntraLATA IC. However, one IC may be selected as primary InterLATA and IntraLATA IC for each line. Provided that the IC selected is authorized to carry InterLATA calls.

Agents have the same options as multi-line and multi-line hunt group end users for selecting a primary IC.

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES(Cont'd) N

13.3 Miscellaneous Services (Cont'd)

13.3.1 Presubscription (Cont'd)

(B) (Cont'd)

(1) (Cont'd)

An IC obtaining service commitments from end users and agents directly must provide an IC End User and Agent List to the Telephone Company accompanied by document certifying that the IC does have end user and agent signed statements, or has taken steps to obtain signed letters of agency containing the required information from each end user and agent on the list.

End users and agents who fail to select an IC will continue to be served by the Telephone Company.

(C) The nonrecurring charge for a change in presubscription is as follows:

Presubscription, (1) per Telephone Exchange Service line or trunk or Centrex line	Nonrecurring Charge
InterLATA	\$5.00*
IntraLATA	\$5.00*

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*This charge is billed to the end user which is the subscriber of the Telephone Exchange Service Or Centrex Line.

*If the InterLATA and IntraLATA PIC's are changed to the same carrier on the same order, whether taken from an end user, agent, or IC, the rate for each will be reduced 50%. In effect only one PIC change charge will apply.

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES(Cont'd) N

13.3 Miscellaneous Services (Cont'd)

13.3.1 Presubscription (Cont'd)

(C) Unauthorized PIC Change -

Nonrecurring Charge

- Residence/Business
Per Telephone exchange
Service line or trunk - \$35.65

- Public and/or Semi-
public pay telephone \$57.57
Per Telephone Exchange
Service line or trunk

(1) End User Choice Discrepancy

When a discrepancy is determined regarding an end user's or an agent's designation of a primary IC, the following applies depending upon the situation described:

(a) When an end user or agent indicates more than one IC choice per line, the Telephone Company will contact the end user or agent for clarification.

(b) In addition, the Telephone Company may either contact the end user or agent directly or request certification from the affected ICs that they have a signed letter of agency on file. The IC whose letter of agency bears the latest authorization date shall become the end user's or agent's primary IC.

(c) In a conflict, if the IC is unable to obtain a letter of agency signed by the end user or agent, the end user will control.

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*In the event that an unauthorized PIC change is received and processed the unauthorized PIC change charge will apply.

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd) N

13.3 Miscellaneous Services (Cont'd)

13.3.1 Presubscription (Cont'd)

(2) Presubscription Charge Application

- (a) End users or agents making their initial primary IC selection, either by contacting the Telephone Company or by providing a signed statement to an IC directly during the 30 day period prior to the equal access conversion date, are not subject to a presubscription charge. End users or agents wishing to change their primary IC selection prior to end office conversion may do so without charge. 180 days following conversion to equal access, end users or agents will incur a presubscription charge for any subsequent changes.

An end user or agent, that has not selected their toll carrier prior to conversion, may make a primary IC selection even after equal access has taken place. No charge will apply if the selection occurs within six months after the office conversion.

- (b) New end users or agents, who will be served by end offices equipped with equal access, will be asked to select both an InterLATA and IntraLATA primary IC at the time they place an order with the Telephone Company for Telephone Exchange Service.

New end users or agents will be offered a list of participating carriers to aid in their selection of a primary IC. There will be no charge for this initial selection.

After the end user's or agent's initial primary IC selection, for any change thereafter, a charge, as set forth in (C) following, applies.

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd) N

13.3 Miscellaneous Services (Cont'd) -

13.3.1 Presubscription (Cont'd) -

(3) Presubscription Charge Application (Cont'd)

(b) (Cont'd) -

Existing end users selecting their initial IntraLATA primary IC, will have the charge waiver for 180 days following the availability of IntraLATA equal access. Existing end users selecting an IntraLATA primary IC beyond 180 days following the initial implementation will be assessed a charge as set forth in Section 13.3.1(C).

End users changing their primary InterLATA IC and primary IntraLATA IC to the same IC on the same order whether taken directly from a customer or through an IXC will be charged 50% of the rate for each. In effect, only one presubscription charge will apply.

(c) End users may designate that they do not want a primary IC. This choice is considered a valid selection and a Presubscription Charge will apply to any subsequent change. This "No primary IC" designation is not available to pay telephone agents.

(d) Should an IC elect to discontinue Feature Group D service in an end office converting to equal access prior to the conversion date, or within two years after the introduction of Feature Group D in the converted end office, the IC shall contact in writing all end users and agents who selected, or were allocated to, the cancelling IC as their designed IC. Such written notification must advise these end users and agents of the IC cancellation, request that the end users or agents select a new IC, and state that the cancelling IC will pay the change charge.

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd) N

13.3 Miscellaneous Services (Cont'd)

13.3.1 Presubscription (Cont'd)

(d) (Cont'd)

For a period of two years following the IC's discontinuance of Feature Group D service, the Telephone Company will bill the canceling IC the change charge for each end user and agent that is currently designated to the IC at the time of discontinuance.

(e) The Telephone Company will make post conversion changes in the end user's or agent's primary IC assignment pursuant to an IC provided list of customers, accepted by the Telephone Company under the conditions set forth in (1) and (3) preceding. Should an end user or agent dispute authorization of the change in primary IC assignment, and if the IC cannot produce a letter of agency or confirmation from the end user or agent, the IC will be billed two primary IC charges: one for the change to the disputed IC, and one for restoring the end user's prior IC assignment. If the IC produces the letter of agency or confirmation of choice within 15 days of the Telephone Company's request, the end user or agent will be billed two primary IC charges in lieu of the IC. Charges are only applicable if a change in an end user's or agent's IC selection has actually been implemented in the switch.

13.3.1.A Equal Access End User Restriction Service

(A) Equal Access End User Restriction Service is an offering whereby an end user's ability to access the facilities of an Interexchange Carrier (IC) may be restricted at the request of the IC. This service blocks an end user from making 1+ or 101XXXX calls on the subscribing IC's facilities, but does not restrict the end user's ability to reach other ICs by 101XXXX dialing. An end user's local exchange service is not affected by this service, nor is the end user's ability to direct intralATA calls or to make 1+TFC and 1+900 calls.

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES(Cont'd) N

13.3 Miscellaneous Services (Cont'd)

13.3.1.A Equal Access End User Restriction Service (Cont'd)

(B) Undertaking of the Telephone Company

The Telephone Company will provide Equal Access End User's Restriction Service only in suitably equipped equal access end offices.

Equal Access End User Restriction Service is available only where a corresponding interstate offering has been approved.

Equal Access End User Restriction Service is not available to ICs who have full-billing and collection services contracts in effect with the Telephone Company.

The Telephone Company will activate Equal Access End User's Restriction Service only upon written request from the subscribing IC.

The Telephone Company will restore an end user's access to the subscribing IC upon the verbal request of the IC which requested activation of Equal Access End User Restriction Service. Such verbal restore request shall be confirmed in writing by the IC.

(C) Liability of the Telephone Company

The IC shall defend, indemnify, and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees, and court costs by end users arising out of the IC's use of this service.

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd)

N

13.3 Miscellaneous Services (Cont'd)

13.3.1.A

Equal Access End User Restriction Service (Cont'd)

(C) Liability of the Telephone Company (Cont'd)

The Telephone Company shall not be liable for any act or omission concerning the implementation of Equal Access End User Restriction Service, unless the damage is caused by the Telephone Company's negligence.

The Telephone Company's liability to the IC, absent, knowing and willful misconduct, shall not exceed an amount equal to the nonrecurring charges associated with the restriction and/or restore of an end user's service.

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ACCESS SERVICE AND FACILITIES

14. EXEMPTIONS TO ACCESS SERVICE OFFERINGS

14.1 General

The services offered under the provisions of this tariff are subject to availability as set forth in 2.1.4 preceding. In addition, the following exemptions apply:

14.1.1 The following items are not offered in the operating territory of this Company.

Reserved for Future Use

