



Carole J. Williamson
Director – Tariffs & Compliance
5 Davis Farm Road
Portland, ME 04103
207.535.3069

October 2, 2024

Nancy Dippell, Secretary
Missouri Public Service Commission
200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360

**RE: Consolidated Communications Enterprise Services, Inc. - Tariff Revision - PSC MO. No. 1,
Grandfather Voice Advantage II Basic and 600 Bundles**

Dear Secretary:

Enclosed for filing, Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications hereby submits the following tariff sheets with a proposed effective date of November 1, 2024.

Table of Contents – Sixth Revised Sheet No. 6
Table of Contents – Original Sheet No. 6.01
Section 11 - Second Revised Sheet No. 52
Section 11 - Tenth Revised Sheet No. 53
Section 11 - First Revised Sheet No. 59
Section 11 - Eighth Revised Sheet No. 60
Section 12 – Original Sheets No. 61-66

The purpose of this filing is to make the following tariff changes:

1. Add Section 12 for Obsolete Services
2. Move the previously grandfathered Voice Advantage Bundles to Obsolete Services
3. Grandfather Voice Advantage II Basic and 600 Bundles

A copy of the bill message language is attached and will be placed on applicable customer October bills.

Please contact me at the number above or at carole.williamson@consolidated.com or Carrie Patterson at carrie.patterson@consolidated.com with any questions or concerns regarding this filing.

Thank you for your assistance in this matter.

Regards,

A handwritten signature in black ink that reads "Carole J. Williamson". The signature is fluid and cursive, with the first name "Carole" being more prominent.

Carole J. Williamson

CONSOLIDATED COMMUNICATIONS ENTERPRISE SERVICES, INC.
BILL MESSAGES – CUSTOMER NOTIFICATION

VOICE ADVANTAGE II BASIC AND 600 BUNDLES

Effective November 1, 2024, Consolidated Communications will no longer offer the Voice Advantage II Basic or 600 Bundle. Existing customers will be allowed to retain their Voice Advantage II Basic or 600 Bundle at their current location only. No moves, changes or additions to the existing Voice Advantage II Basic or 600 Bundle will be allowed after this date. Any requests for moves, changes or additions will result in the loss of the Voice Advantage II Basic or 600 Bundle. Consolidated may change the rates, terms and conditions of your service upon notification. For information regarding this notification please call (844) 968-7224.

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(M) Information that previously appeared on this sheet appears in Table of Contents, Sheet No. 6.01.

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(M) Information that appears on this sheet previously appeared in Table of Contents, Sheet 6.

11. Bundled Packages

11.1 Reserved for Future Use

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(M1)

(M1)

(M)
(M) (M1)
| |
(M) (M1)

(M) Information that previously appeared on this sheet appears in Section 12, Sheet 61.

(M1) Information that previously appeared on this sheet appears in Section 12, Sheet 62.

11. Bundled Packages (Cont'd)

11.1 Reserved for Future Use (Cont'd)

(M) (C)

(M)

(M1)

(M1)
(D)
(D)

(M)

(M1)

(M) (M1)
| |
(M) (M1)

(M) Information that previously appeared on this sheet appears in Section 12, Sheet 62.

(M1) Information that previously appeared on this sheet appears in Section 12, Sheet 63.

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles

11.3.1 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage* and InterLATA toll usage* for a single bundled rate.

Toll Usage Options:

1. Voice Advantage II Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

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11.3.2. Regulations

- A. Voice Advantage II Bundles are only available to residential customers.
- B. Voice Advantage II Bundles are only available to customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- C. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
- D. Voice Advantage II Bundles are not available with services provided under special contract.
- E. Standard installation charges apply.
- F. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- G. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- H. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and any other applicable surcharges.
- I. Voice Advantage II Bundle customers may terminate the package or switch to another calling package or plan at any time.
- J. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff,

(C)
(C)

* Service not regulated under this tariff.

(M) Information that previously appeared on this sheet for Voice Advantage II Basic and 600 Bundles appears in Section 12, Sheet 64.

Issued: October 2, 2024

Effective: November 1, 2024

Carole J. Williamson, Director – Tariffs & Compliance
2116 S. 17th Street
Mattoon, IL 61938

Consolidated Communications Enterprise Services, Inc.
d/b/a Consolidated Communications

PSC MO. No. 1
Eighth Revised Sheet No. 60
Cancels Seventh Revised Sheet No. 60

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles (Cont'd)

11.3.2 Regulations (Cont'd)

Consolidated Communications Enterprise Services, Inc., d/b/a Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.3.3 Monthly Rates and Charges

- | | | | |
|----|---|----------------------|---------------------------------|
| A. | Voice Advantage II Unlimited | \$35.95 ¹ | (M)
(M)
(T)
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(M) |
| B. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include: | | (T) |
| | 1. Caller ID | | |
| | 2. Call Waiting | | |
| | 3. Call Waiting ID | | |
| | 4. Call Conferencing 3 Way | | |
| | 5. Anonymous Call Rejection | | |
| | 6. Call Back Busy Unlimited | | |
| | 7. Call Return Unlimited | | |
| | 8. Call Forward All Calls | | |

Not all features may be available in all areas

* Service not regulated under this tariff.

¹ This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

(M) Information that previously appeared on this sheet for Voice Advantage II Basic and 600 Bundles appears in Section 12, Sheet 66.

12. Obsolete Services

12.1 Voice Advantage Bundles¹

12.1.1 Description

This bundle provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage*, InterLATA toll usage* and a custom calling feature package for a single bundled rate.

Custom calling features included are:

1. Caller ID
2. Call Waiting
3. Call Waiting ID

Toll Usage Option:

1. Voice Advantage Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

12.1.2. Regulations

- A. Voice Advantage Bundles are only available to residential customers.
- B. Voice Advantage Bundles are only available to customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications as their primary interexchange carrier for both intraLATA and InterLATA calling.
- C. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
- D. Voice Advantage Bundles are not available with services provided under special contract.
- E. Standard installation charges apply.
- F. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- G. Not all features may be available in all areas.
- H. Voice Advantage Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.

* Service not regulated under this tariff.

¹ Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 11, Sheet No. 52.

(M)

(M)

12. Obsolete Services (Cont'd)

12.1 Voice Advantage Bundles¹ (Cont'd)

12.1.2. Regulations (Cont'd)

- I. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.
- J. Voice Advantage Bundle customers may terminate the package or switch to another calling package or plan at any time.
- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications Enterprise Services, Inc., d/b/a Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

* Service not regulated under this tariff.

¹ Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 11, Sheet No. 52.

(M1) Information that appears on this sheet previously appeared in Section 11, Sheet No. 53.

Consolidated Communications Enterprise Services, Inc.
d/b/a Consolidated Communications

PSC MO. No. 1
Original Sheet No. 63

12. Obsolete Services (Cont'd)

12.1 Voice Advantage Bundles² (Cont'd)

12.1.3 Monthly Rates and Charges

A. Subscribers to the Voice Advantage Bundle may upgrade their bundle for an additional \$5.00 per month to include:

1. Call Conferencing 3 Way
2. Anonymous Call Rejection
3. Call Back Busy Unlimited
4. Call Return Unlimited
5. Call Forward All Calls

B. Voice Advantage Unlimited \$37.92¹

¹ This price does not include the deregulated intralata and interlata components.

² Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 11, Sheet No. 53.

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12. Obsolete Services (Cont'd)

12.2 Voice Advantage II Bundles¹

12.2.1 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage* and InterLATA toll usage* for a single bundled rate.

Toll Usage Options:

1. Voice Advantage II Basic – includes 120 minutes² of combined IntraLATA and InterLATA usage
2. Voice Advantage II 600 – includes 600 minutes² of combine IntraLATA and InterLATA usage

12.2.2. Regulations

- A. Voice Advantage II Bundles are only available to residential customers.
- B. Voice Advantage II Bundles are only available to customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- C. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
- D. Voice Advantage II Bundles are not available with services provided under special contract.
- E. Standard installation charges apply.
- F. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.

* Service not regulated under this tariff.

¹ Effective November 1, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

² All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute.

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 11, Sheet No. 59.

12. Obsolete Services (Cont'd)

12.2 Voice Advantage II Bundles¹ (Cont'd)

12.2.2. Regulations (Cont'd)

- G. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- H. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and any other applicable surcharges.
- I. Voice Advantage II Bundle customers may terminate the package or switch to another calling package or plan at any time.
- J. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications Enterprise Services, Inc., d/b/a Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

* Service not regulated under this tariff.

¹ Effective November 1, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 11, Sheet No. 59.

(M1) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 11, Sheet No. 60.

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Consolidated Communications Enterprise Services, Inc.
d/b/a Consolidated Communications

PSC MO. No. 1
Original Sheet No. 66

12. Obsolete Services (Cont'd)

12.2 Voice Advantage II Bundles¹

(M) (C)

12.2.3 Monthly Rates and Charges

- | | | |
|----|---|----------------------|
| A. | Voice Advantage II Basic | \$35.95 ² |
| B. | Voice Advantage II 600 | \$35.95 ² |
| C. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* |
| D. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include: | |
| | 1. Caller ID | |
| | 2. Call Waiting | |
| | 3. Call Waiting ID | |
| | 4. Call Conferencing 3 Way | |
| | 5. Anonymous Call Rejection | |
| | 6. Call Back Busy Unlimited | |
| | 7. Call Return Unlimited | |
| | 8. Call Forward All Calls | |

Not all features may be available in all areas

* Service not regulated under this tariff.

(M)

¹ Effective November 1, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

(N)

(N)

² This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

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(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 11, Sheet No. 60.